

## **Disclaimer**

The following online version of the Owner's Manual describes all models as well as all the standard and optional equipment of your vehicle. Country-specific differences in the language variants are possible. Note that your vehicle may not be fitted with all features described. This is also the case for safety-relevant systems and functions. Please contact your authorised Mercedes-Benz dealer if you would like to have a printed Owner's Manual for other vehicle models and vehicle model years. The online version is the current valid Owner's Manual version. Possible variations to your vehicle may not be taken into account as Mercedes-Benz constantly updates their vehicles and equipment to the state of the art and introduces changes in design and equipment. Please also read the printed Owner's Manual, any supplementary documents and the digital Owner's Manual in the vehicle.

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# E-Class

Coupé

Owner's Manual



Mercedes-Benz

## Symbols


In this Owner's Manual, you will find the following symbols:


### **WARNING**

Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.

### **Environmental note**

Environmental notes provide you with information on environmentally aware actions or disposal.

 Notes on material damage alert you to dangers that could lead to damage to your vehicle.

 These symbols indicate useful instructions or further information that could be helpful to you.

▶ This symbol designates an instruction that you must follow.

▶ Several consecutive symbols indicate an instruction with several steps.

(▷ This symbol tells you where you can find further information on a topic.

▷▷ This symbol indicates a warning or an instruction that is continued on the next page.

**Dis-  
play** This text indicates a message on the multifunction display/multimedia display.

## Welcome to the world of Mercedes-Benz

Before you drive off for the first time, read this Owner's Manual carefully and familiarise yourself with your vehicle. For your own safety and a longer vehicle life, follow the instructions and warning notices in this manual. Disregarding them may lead to damage to the vehicle or personal injury.

The equipment or model designation of your vehicle may vary according to:

- model
- order
- country variant
- availability

The illustrations in this manual show a left-hand-drive vehicle. On right-hand-drive vehicles, the layout of components and controls differs accordingly.

Mercedes-Benz constantly updates its vehicles to the state of the art.

Mercedes-Benz therefore reserves the right to introduce changes in the following areas:

- design
- equipment
- technical features

Consequently, the description may differ from your vehicle in some cases.

The following are integral components of the vehicle:

- Digital Owner's Manual
- Printed Owner's Manual
- Service Booklet
- Equipment-dependent supplements

Keep these documents in the vehicle at all times. If you sell the vehicle, always pass all documents on to the new owner.

### Your Owner's Manuals:

#### Digital – in the vehicle

The Digital Owner's Manual provides comprehensive and specifically adapted information on your vehicle's equipment and multimedia system. It contains informative animations, individual language settings and an intuitive search function.

#### Printed manual – in the vehicle

In addition to this manual and the aforementioned digital media, you also have the option to obtain a comprehensive printed version of the supplement for your multi-

media system from your Mercedes-Benz Service Centre.

#### Digital – on the internet

The online Owner's Manual provides easy access to all information regarding your vehicle and multimedia system. It also provides helpful animations, interesting background information and a wide array of search options.

#### Digital – as an app

Using the Mercedes-Benz Guides app, you can view all the information on your vehicle and multimedia system via mobile internet or download it to use without internet access. Available for smartphones or tablets.



Apple® iOS



Android™

Please note that the Mercedes-Benz Guides app may not yet be available in your country.

<b>Welcome to the world of Mercedes-Benz</b> .....	<b>1</b>	Seats .....	96
<b>Index</b> .....	<b>4</b>	Steering wheel .....	102
<b>Digital Owner's Manual</b> .....	<b>24</b>	Mirrors .....	104
Introduction .....	24	Memory function .....	107
Operation .....	24	<b>Lights and windscreen wipers</b> .....	<b>109</b>
<b>Introduction</b> .....	<b>25</b>	Exterior lighting .....	109
Environmental protection .....	25	Interior lighting .....	113
Genuine Mercedes-Benz parts .....	25	Replacing bulbs .....	114
Owner's Manual .....	26	Windscreen wipers .....	115
Operating safety .....	26	<b>Climate control</b> .....	<b>118</b>
QR code for rescue card .....	29	Overview of climate control systems ...	118
Data stored in the vehicle .....	29	Operating the climate control system ..	120
Copyright information .....	30	Air vents .....	130
<b>At a glance</b> .....	<b>31</b>	<b>Driving and parking</b> .....	<b>131</b>
Cockpit .....	31	Running-in notes .....	131
Instrument cluster .....	33	Driving .....	131
Multifunction steering wheel .....	34	Manual transmission .....	138
Centre console .....	36	Automatic transmission .....	139
Overhead control panel .....	38	Refuelling .....	146
Door control panel .....	40	Parking .....	149
<b>Safety</b> .....	<b>41</b>	Driving tips .....	151
Panic alarm .....	41	Driving systems .....	154
Occupant safety .....	41	Towing a trailer .....	195
Children in the vehicle .....	53	<b>On-board computer and displays</b> ....	<b>201</b>
Pets in the vehicle .....	65	Important safety notes .....	201
Driving safety systems .....	66	Displays and operation .....	201
Protection against theft .....	76	Menus and submenus .....	203
<b>Opening and closing</b> .....	<b>79</b>	Display messages .....	216
Key .....	79	Warning and indicator lamps in the instrument cluster .....	240
Doors .....	84	<b>Multimedia system</b> .....	<b>249</b>
Boot .....	86	General notes .....	249
Side windows .....	88	Important safety notes .....	249
Sliding sunroof .....	92	Function restrictions .....	249
<b>Seats, steering wheel and mirrors</b> ....	<b>96</b>	Operating system .....	249
Correct driver's seat position .....	96	<b>Stowing and features</b> .....	<b>258</b>
		Stowage areas .....	258
		Features .....	263

---

<b>Maintenance and care</b> .....	<b>276</b>
Engine compartment .....	276
Service .....	281
Care .....	283

---

<b>Breakdown assistance</b> .....	<b>290</b>
Where will I find...? .....	290
Flat tyre .....	291
Battery (vehicle) .....	296
Jump-starting .....	298
Towing away and tow-starting .....	301
Electrical fuses .....	304

---

<b>Wheels and tyres</b> .....	<b>307</b>
Important safety notes .....	307
Operation .....	307
Winter operation .....	309
Tyre pressure .....	310
Changing a wheel .....	315
Wheel and tyre combinations .....	319
Emergency spare wheel .....	320

---

<b>Technical data</b> .....	<b>322</b>
Information on technical data .....	322
Vehicle electronics .....	322
Identification plates .....	323
Service products and capacities .....	324
Vehicle data .....	330
Trailer tow hitch .....	331

## 1, 2, 3 ...

**4ETS (Electronic Traction System)**

see ETS/4ETS (Electronic Traction System)

**4MATIC (permanent all-wheel drive)**

Function/notes ..... 168

**12 V socket**

see Sockets

**360° camera**

Cleaning ..... 286

Display in the multimedia system .. 183

Function/notes ..... 181

## A

**ABS (Anti-lock Braking System)**

Display message ..... 218

Function/notes ..... 66

Important safety notes ..... 66

Warning lamp ..... 242

**Accident**

Automatic measures after an accident ..... 52

**Activating media mode**

General notes ..... 256

**Activating/deactivating air-recirculation mode**

..... 124

**Activating/deactivating cooling**

**with air dehumidification** ..... 120

**Active Blind Spot Assist**

Activating/deactivating (on-board computer) ..... 210

Display message ..... 229

Function/notes ..... 191

Towing a trailer ..... 193

**Active Driving Assistance package** .. 191

**Active Lane Keeping Assist**

Activating/deactivating (on-board computer) ..... 210

Display message ..... 229

Function/notes ..... 193

Towing a trailer ..... 195

**Active light function** ..... 112

**Active Parking Assist**

Detecting parking spaces ..... 173

Display message ..... 230

Exiting a parking space ..... 175

Function/notes ..... 172

Important safety notes ..... 172

Parking ..... 174

Towing a trailer ..... 176

**ADAPTIVE BRAKE** ..... 73

**Adaptive Brake Assist**

Function/notes ..... 70

**Adaptive brake lights** ..... 71

**Adaptive Highbeam Assist Plus**

Display message ..... 225

Function/notes ..... 112

Switching on/off ..... 113

**AdBlue®**

Display message ..... 227

Filling capacity ..... 327

Important safety notes ..... 327

Service indicator ..... 282

**AdBlue® service indicator** ..... 282

**Additional speedometer** ..... 211

**Additives (engine oil)** ..... 328

**Address book**

See also Digital Owner's Manual ... 249

**Adjusting the volume**

COMAND Online ..... 250

**Adjusting volume**

Audio 20 ..... 250

**Air conditioning**

General notes ..... 118

**Air filter (white display message)** .... 227

**Air pressure**

see Tyre pressure

**Air vents**

Glove compartment ..... 130

Important safety notes ..... 130

Rear ..... 130

Setting ..... 130

Setting the centre air vents ..... 130

Setting the side air vents ..... 130

**Air-conditioning system**

see Climate control

**Airbag**

Introduction ..... 46

PASSENGER AIR BAG OFF indicator lamp ..... 42

- Airbags**
- Front airbag (driver, front passenger) ..... 47
  - Important safety guidelines ..... 46
  - Kneebag ..... 48
  - Pelvis airbag ..... 48
  - Sidebag ..... 48
  - Triggering ..... 49
  - Windowbag ..... 49
- Alarm**
- ATA (Anti-Theft Alarm system) ..... 76
  - Switching off (ATA) ..... 76
  - Switching the function on/off (ATA) ..... 76
- Alarm system**
- see ATA (Anti-Theft Alarm system)
- Anti-glare film** ..... 275
- Anti-lock braking system**
- see ABS (Anti-lock Braking System)
- Anti-Theft Alarm system**
- see ATA (Anti-Theft Alarm system)
- Aquaplaning** ..... 153
- Ashtray** ..... 266
- Assistance display (on-board computer)** ..... 208
- Assistance menu (on-board computer)** ..... 208
- ASSYST PLUS**
- Displaying a service message ..... 282
  - Hiding a service message ..... 281
  - Resetting the service interval display ..... 282
  - Service message ..... 281
  - Special service requirements ..... 282
- ATA (Anti-Theft Alarm system)**
- Activating/deactivating ..... 76
  - Function ..... 76
  - Switching off the alarm ..... 76
- ATTENTION ASSIST**
- Activating/deactivating ..... 210
  - Display message ..... 228
  - Function/notes ..... 185
- Audio 20**
- Switching on/off ..... 250
- Authorised workshop**
- see Qualified specialist workshop
- AUTO lights**
- Display message ..... 224
  - see Lights
- Automatic engine start (ECO start/ stop function)** ..... 136
- Automatic engine switch-off (ECO start/stop function)** ..... 135
- Automatic headlamp mode** ..... 109
- Automatic transmission**
- Accelerator pedal position ..... 142
  - Automatic drive program ..... 143
  - Changing gear ..... 142
  - DIRECT SELECT lever ..... 139
  - Display message ..... 235
  - Drive program display ..... 139
  - Driving tips ..... 142
  - Emergency running mode ..... 146
  - Engaging drive position ..... 141
  - Engaging neutral ..... 140
  - Engaging park position automatically ..... 140
  - Engaging reverse gear ..... 140
  - Engaging the park position ..... 140
  - Kickdown ..... 142
  - Manual drive program ..... 143
  - Manual drive program (vehicles with Sports package AMG) ..... 144
  - Overview ..... 139
  - Problem (fault) ..... 146
  - Program selector button ..... 142
  - Pulling away ..... 134
  - Starting the engine ..... 134
  - Steering wheel gearshift paddles ... 143
  - Trailer towing ..... 142
  - Transmission position display (DIRECT SELECT lever) ..... 139
  - Transmission positions ..... 141
- Automatic transmission emergency running mode** ..... 146
- Auxiliary heating**
- Activating/deactivating ..... 126
  - Important safety notes ..... 125
  - Setting ..... 214
- Auxiliary heating/ventilation**
- Display message ..... 238
  - Problem (display message) ..... 129
  - Remote control ..... 127
  - Setting the departure time ..... 128

Switching on/off (on the centre console) .....	126
<b>Auxiliary ventilation</b>	
Activating/deactivating .....	126
<b>Axle load, permissible (trailer towing)</b> .....	332

## B

<b>Back button</b> .....	250
<b>Bag hook</b> .....	262
<b>Ball coupling</b>	
Folding in .....	198
Folding in/out .....	197
Folding out .....	197
<b>BAS (Brake Assist System)</b> .....	67
<b>BAS PLUS (Brake Assist System PLUS) with Cross-Traffic Assist</b>	
Function/notes .....	67
<b>BAS PLUS with Cross-Traffic Assist (Brake Assist PLUS with Cross-Traffic Assist)</b>	
Important safety notes .....	67
<b>Battery (key)</b>	
Checking .....	82
Important safety notes .....	81
Replacing .....	82
<b>Battery (vehicle)</b>	
Charging .....	298
Display message .....	226
Important safety notes .....	296
Jump starting .....	298
<b>Belt</b>	
see Seat belts	
<b>Belt tensioner</b>	
Activation .....	49
<b>Blind Spot Assist</b>	
Activating/deactivating (on-board computer) .....	210
Display message .....	229
Notes/function .....	188
Trailer towing .....	189
see Active Blind Spot Assist	
<b>Bluetooth®</b>	
Connecting a different mobile phone .....	254
<b>BlueTEC (AdBlue®)</b> .....	327

<b>Bluetooth®</b>	
Searching for a mobile phone .....	253
See also Digital Owner's Manual ...	249
Telephony .....	253

## Bonnet

Active bonnet (pedestrian protection) .....	276
Closing .....	278
Display message .....	237
Important safety notes .....	276
Opening .....	277

## Boot

Emergency release .....	88
Important safety notes .....	86
Locking separately .....	88
Opening (automatically from inside) .....	87
Opening/closing (manually from outside) .....	87

## Boot lid

Display message .....	236
Opening dimensions .....	330

<b>Boot load (maximum)</b> .....	330
----------------------------------	-----

## Brake Assist

see BAS (Brake Assist System)

## Brake fluid

Display message .....	220
Notes .....	328

## Brake force distribution

see EBD (electronic brake force distribution)

## Brake lamps

Adaptive .....	71
Display message .....	224

## Brakes

ABS .....	66
Adaptive Brake Assist .....	70
BAS .....	67
BAS PLUS with Cross-Traffic Assist .....	67
Brake fluid (notes) .....	328
Display message .....	218
Driving tips .....	152
HOLD function .....	166
Important safety notes .....	152
Parking brake .....	151
Warning lamp .....	241

- Breakdown**
    - Where will I find...? ..... 290
    - see Flat tyre
  - Brightness control (instrument cluster lighting)** ..... 33
  - Bulbs**
    - see Replacing bulbs
- C
- Calling up a fault**
    - see Display messages
  - Car**
    - see Vehicle
  - Car wash (care)** ..... 283
  - Care**
    - 360° camera ..... 286
    - Automatic car wash ..... 283
    - Carpets ..... 289
    - Display ..... 287
    - Exhaust pipe ..... 287
    - Exterior lighting ..... 286
    - Gear or selector lever ..... 288
    - High-pressure cleaner ..... 284
    - Interior ..... 287
    - Matt paintwork ..... 285
    - Notes ..... 283
    - Paint ..... 284
    - Plastic trim ..... 287
    - Reversing camera ..... 286
    - Roof lining ..... 289
    - Seat belt ..... 288
    - Seat cover ..... 288
    - Sensors ..... 286
    - Steering wheel ..... 288
    - Trim pieces ..... 288
    - Washing by hand ..... 284
    - Wheels ..... 285
    - Windows ..... 285
    - Wiper blades ..... 286
    - Wooden trim ..... 288
  - CD**
    - See also Digital Owner's Manual ... 249
  - CD player (on-board computer)** ..... 206
  - Central locking**
    - Automatic locking (on-board computer) ..... 213
    - Locking/unlocking (key) ..... 79
  - Centre console**
    - Lower section ..... 37
    - Upper section ..... 36
  - Child**
    - Restraint system ..... 54
  - Child seat**
    - Automatic recognition ..... 56
    - Forward-facing restraint system ..... 59
    - ISOFIX ..... 55
    - On the front-passenger seat ..... 57
    - Problem (malfunction) ..... 60
    - Rearward-facing restraint system .... 59
    - Recommendations ..... 63
    - Suitable positions ..... 60
    - Top Tether ..... 55
  - Child seat lock** ..... 53
  - Child-proof locks**
    - Important safety notes ..... 65
  - Children**
    - child seat lock ..... 53
  - Cigarette lighter** ..... 267
  - Cleaning**
    - Mirror turn signal ..... 286
    - Trailer tow hitch ..... 287
  - Climate control**
    - Auxiliary heating/ventilation ..... 125
    - Controlling automatically ..... 121
    - Convenience opening/closing (air-recirculation mode) ..... 124
    - Cooling with air dehumidification .. 120
    - Demisting the windows ..... 123
    - Demisting the windscreen ..... 123
    - Indicator lamp ..... 121
    - Information on using THERMOTRONIC automatic climate control ..... 120
    - Overview of systems ..... 118
    - Problem with the rear window heating ..... 124
    - Problems with cooling with air dehumidification ..... 121
    - Rear control panel ..... 119
    - Setting the air distribution ..... 122
    - Setting the air vents ..... 130
    - Setting the airflow ..... 122
    - Setting the climate mode ..... 121
    - Setting the temperature ..... 122

- Setting the temperature,  
THERMATIC ..... 122
- Setting the temperature,  
THERMOTRONIC ..... 122
- Switching air-recirculation mode  
on/off ..... 124
- Switching on/off ..... 120
- Switching residual heat on/off ..... 125
- Switching the rear window heat-  
ing on/off ..... 123
- Switching the ZONE function on/  
off ..... 123
- THERMATIC automatic climate  
control (2-zone) ..... 118
- THERMOTRONIC (3-zone) auto-  
matic climate control ..... 119
- Cockpit**
- Overview ..... 31  
see Instrument cluster
- COLLISION PREVENTION ASSIST  
PLUS**
- Activating/deactivating ..... 209
- Display message ..... 220
- Operation/notes ..... 69
- COMAND display**
- Cleaning ..... 287
- COMAND Online**
- Switching on/off ..... 250
- Combination switch** ..... 111
- Connecting a USB device**
- See also Digital Owner's Manual ... 249
- Consumption statistics (on-board  
computer)** ..... 204
- Controller** ..... 250
- Convenience closing feature** ..... 90
- Convenience opening feature** ..... 90
- Convenience opening/closing (air-  
recirculation mode)** ..... 124
- Coolant (engine)**
- Checking the level ..... 280
- Display message ..... 225
- Important safety notes ..... 329
- Temperature gauge ..... 201
- Warning lamp ..... 245
- Cooling**
- see Climate control
- Copyright** ..... 30
- Cornering light function**
- Display message ..... 224
- Function/notes ..... 112
- Cruise control**
- Activation conditions ..... 156
- Cruise control lever ..... 155
- Deactivating ..... 156
- Display message ..... 232
- Driving system ..... 155
- Important safety notes ..... 155
- LIM indicator lamp ..... 155
- Selecting ..... 155
- Setting a speed ..... 156
- Storing and maintaining current  
speed ..... 156
- Cup holder**
- Centre console ..... 264
- Important safety notes ..... 263
- Rear compartment ..... 265
- D**
- Dashboard**
- see Instrument cluster
- Data**
- see Technical data
- Data carrier**
- Selecting ..... 206
- Data modem mode**
- Telephone with Bluetooth® (SAP  
profile) ..... 256
- Daytime driving lights**
- Display message ..... 224
- Function/notes ..... 109
- Switching on/off (on-board com-  
puter) ..... 212
- Dealership**
- see Qualified specialist workshop
- Declarations of conformity** ..... 27
- Delayed switch-off**
- Exterior lighting (on-board com-  
puter) ..... 213
- Interior lighting ..... 213
- Diagnostics connection** ..... 28
- Diesel** ..... 326
- Digital Owner's Manual**
- Help ..... 24
- Introduction ..... 24

- Digital speedometer** ..... 204
- Dipped-beam headlamps**
  - Display message ..... 224
  - Setting for driving abroad (symmetrical) ..... 109
  - Setting for driving on the right/left ..... 212
  - Switching on/off ..... 110
- DIRECT SELECT lever**
  - Automatic transmission ..... 139
- Display message**
  - Driving systems ..... 228
  - KEYLESS-GO ..... 239
- Display messages**
  - ASSYST PLUS ..... 281
  - Calling up (on-board computer) ..... 217
  - Engine ..... 225
  - General information ..... 216
  - Hiding (on-board computer) ..... 216
  - Key ..... 239
  - Lights ..... 224
  - Safety systems ..... 218
  - Tyres ..... 233
  - Vehicle ..... 235
- Distance warning function**
  - Function/notes ..... 70
- Distance warning signal (warning lamp)** ..... 247
- DISTRONIC PLUS**
  - Activating ..... 160
  - Activation conditions ..... 160
  - Deactivating ..... 164
  - Display message ..... 230
  - Displays in the multifunction display ..... 163
  - Function/notes ..... 159
  - Important safety notes ..... 159
  - Selecting ..... 160
  - Setting the specified minimum distance ..... 163
  - Stopping ..... 162
- Door**
  - Automatic locking (on-board computer) ..... 213
  - Automatic locking (switch) ..... 86
  - Central locking/unlocking (key) ..... 79
  - Control panel ..... 40
  - Display message ..... 237
  - Emergency locking ..... 86
  - Emergency unlocking ..... 86
  - Important safety notes ..... 84
  - Opening (from the inside) ..... 85
- Drive program**
  - Automatic ..... 143
  - Display (DIRECT SELECT lever) ..... 139
  - Manual ..... 143
  - Manual (vehicles with Sports package AMG) ..... 144
- Driver's door**
  - see Door
- Driving abroad**
  - Mercedes-Benz Service ..... 282
  - Symmetrical dipped beam ..... 109
- Driving on flooded roads** ..... 153
- Driving safety system**
  - BAS PLUS with Cross-Traffic Assist ..... 67
  - COLLISION PREVENTION ASSIST PLUS ..... 69
  - EBD (electronic brake force distribution) ..... 73
  - STEER CONTROL ..... 75
- Driving safety systems**
  - ABS (Anti-lock Braking System) ..... 66
  - ADAPTIVE BRAKE ..... 73
  - Adaptive Brake Assist ..... 70
  - Adaptive brake lights ..... 71
  - BAS (Brake Assist System) ..... 67
  - Distance warning function ..... 69
  - ESP® (Electronic Stability Program) ..... 71
  - Important safety guidelines ..... 66
  - Overview ..... 66
  - PRE-SAFE® Brake ..... 73
- Driving system**
  - DISTRONIC PLUS with Steering Assist and Stop&Go Pilot ..... 165
- Driving systems**
  - 360° camera ..... 181
  - Active Blind Spot Assist ..... 191
  - Active Driving Assistance package ..... 191
  - Active Lane Keeping Assist ..... 193
  - Active Parking Assist ..... 172
  - ATTENTION ASSIST ..... 185

- Blind Spot Assist ..... 188
  - Cruise control ..... 155
  - Display message ..... 228
  - DISTRONIC Plus ..... 159
  - Dynamic handling package with sports mode ..... 168
  - HOLD function ..... 166
  - Lane Keeping Assist ..... 189
  - Lane package ..... 187
  - PARKTRONIC ..... 169
  - Reversing camera ..... 177
  - SPEEDTRONIC ..... 157
  - Traffic Sign Assist ..... 186
  - Driving tips**
    - Aquaplaning ..... 153
    - Automatic transmission ..... 142
    - Brakes ..... 152
    - Downhill gradient ..... 152
    - Driving abroad ..... 109
    - Driving in winter ..... 154
    - Driving on flooded roads ..... 153
    - Driving on wet roads ..... 153
    - General ..... 151
    - Icy road surfaces ..... 154
    - Limited braking efficiency on salted roads ..... 153
    - New brake pads/linings ..... 153
    - Running-in tips ..... 131
    - Snow chains ..... 310
    - Symmetrical dipped beam ..... 109
    - Towing a trailer ..... 197
    - Wet road surface ..... 153
  - DVD video**
    - Operating (on-board computer) ..... 206
    - See also Digital Owner's Manual ... 249
  - Dynamic handling package with sports mode** ..... 168
- E
- EASY-ENTRY feature**
    - Activating/deactivating ..... 215
    - Function/notes ..... 103
  - EASY-ENTRY system** ..... 99
  - EASY-EXIT feature**
    - Crash-responsive ..... 104
    - Function/notes ..... 103
    - Switching on/off ..... 215
  - EBD (electronic brake force distribution)**
    - Display message ..... 219
    - Function/notes ..... 73
  - ECO display**
    - Function/notes ..... 151
    - On-board computer ..... 204
  - ECO start/stop function**
    - Automatic engine start ..... 136
    - Automatic engine switch-off ..... 135
    - Deactivating/activating ..... 136
    - General information ..... 135
    - Important safety notes ..... 135
    - Introduction ..... 135
  - Electromagnetic compatibility**
    - Declaration of conformity ..... 27
  - Electronic Stability Program**
    - see ESP® (Electronic Stability Program)
  - Emergency**
    - Automatic measures after an accident ..... 52
  - Emergency key**
    - Unlocking the driver's door ..... 86
  - Emergency key element**
    - Function/notes ..... 81
    - General notes ..... 81
    - Inserting ..... 81
    - Locking vehicle ..... 86
    - Removing ..... 81
  - Emergency release**
    - Driver's door ..... 86
  - Emergency spare wheel**
    - General notes ..... 320
    - Important safety notes ..... 320
    - Removing ..... 321
    - Storage location ..... 321
    - Stowing ..... 321
    - Technical data ..... 320
  - Emergency unlocking**
    - Vehicle ..... 86
  - Engine**
    - Display message ..... 225
    - ECO start/stop function ..... 135
    - Engine number ..... 324
    - Jump-starting ..... 298
    - Running irregularly ..... 137
    - Starting problems ..... 137
    - Starting the engine with the key .... 134

- Starting with KEYLESS GO ..... 134
- Stopping ..... 150
- Tow-starting (vehicle) ..... 304
- Warning lamp (engine diagnostics) ..... 245
- Engine electronics**
- Notes ..... 322
- Problem (fault) ..... 137
- Engine jump starting**
- see Jump starting (engine)
- Engine oil**
- Additives ..... 328
- Checking the oil level ..... 279
- Checking the oil level using the dipstick ..... 279
- Display message ..... 227
- Filling capacity ..... 328
- Notes about oil grades ..... 328
- Notes on oil level/consumption .... 279
- Topping up ..... 279
- Entering an address**
- See also Digital Owner's Manual ... 249
- Environmental protection**
- Returning an end-of-life vehicle ..... 25
- ESP® (Electronic Stability Program)**
- Characteristics ..... 72
- Deactivating/activating ..... 209
- Deactivating/activating (notes) ..... 72
- Display message ..... 218
- Function/notes ..... 71
- General notes ..... 71
- Important safety guidelines ..... 71
- Trailer stabilisation ..... 73
- Warning lamp ..... 242
- ETS/4ETS (Electronic Traction System)** ..... 71
- Exhaust pipe (cleaning instructions)** ..... 287
- Exterior lighting**
- Settings options ..... 109
- see Lights
- Exterior mirrors**
- Adjusting ..... 104
- Anti-dazzle mode (automatic) ..... 106
- Folding in when locking (on-board computer) ..... 215
- Folding in/out (automatically) ..... 105
- Folding in/out (electrically) ..... 105
- Out of position (troubleshooting) ... 105
- Parking position ..... 106
- Resetting ..... 105
- Storing settings (memory function) ..... 107

## F

### **Fault message**

see Display messages

### **Favourites**

Overview ..... 250

### **Filler cap**

see Fuel filler flap

### **Fire extinguisher** ..... 290

### **First-aid kit** ..... 290

### **Fitting a wheel**

Fitting a wheel ..... 318

Lowering the vehicle ..... 319

Preparing the vehicle ..... 316

Raising the vehicle ..... 317

Removing a wheel ..... 318

Securing the vehicle against rolling away ..... 316

### **Flat tyre**

MOExtended tyres ..... 292

Preparing the vehicle ..... 291

TIREFIT kit ..... 293

see Emergency spare wheel

### **Floor mat** ..... 274

### **Fog lamps (extended range)** ..... 112

### **Frequencies**

Garage door opener ..... 272

Mobile phone ..... 322

Two-way radio ..... 322

### **Fuel**

Additives ..... 326

Consumption statistics ..... 204

Displaying the current consumption ..... 204

Displaying the range ..... 204

Fuel gauge ..... 33

Grade (petrol) ..... 325

Important safety notes ..... 325

Notes for E 200, E 250, E400 ..... 326

Problem (malfunction) ..... 149

- Quality (diesel) ..... 326
  - Refuelling ..... 146
  - Tank content/reserve fuel ..... 325
  - Fuel filler flap**
    - Opening ..... 148
  - Fuel filter (white display message) ..** 227
  - Fuel level**
    - Calling up the range (on-board computer) ..... 204
    - Gauge ..... 33
  - Fuel reserve**
    - see Fuel
  - Fuel tank**
    - Capacity ..... 325
    - Problem (malfunction) ..... 149
  - Fuse allocation chart (vehicle tool kit)** ..... 291
  - Fuses**
    - Allocation chart ..... 305
    - Before changing ..... 305
    - Dashboard fuse box ..... 305
    - Fuse box in the boot ..... 306
    - Fuse box in the engine compartment ..... 305
    - Important safety notes ..... 304
- G**
- Garage door opener**
    - Clearing the memory ..... 271
    - Frequencies ..... 272
    - General notes ..... 269
    - Important safety notes ..... 270
    - Opening/closing the garage door .. 271
    - Problems when programming ..... 271
    - Programming (button in the rear-view mirror) ..... 270
    - Synchronising the rolling code ..... 271
  - Genuine Mercedes-Benz parts** ..... 25
  - Glove compartment** ..... 259
  - Google™ Local Search**
    - See also Digital Owner's Manual ... 249
- H**
- Hazard warning lamps** ..... 111
  - Head restraints**
    - Adjusting ..... 98
    - Adjusting (electrically) ..... 99
    - Adjusting (manually) ..... 98
    - see NECK-PRO head restraints
  - Headbag**
    - Display message ..... 223
  - Headlamp flasher** ..... 111
  - Headlamps**
    - Misting up ..... 113
    - see Automatic headlamp mode
  - Heating**
    - see Climate control
  - High-pressure cleaners** ..... 284
  - Hill start assist** ..... 135
  - HOLD function**
    - Activating ..... 167
    - Deactivating ..... 167
    - Display message ..... 228
    - Function/notes ..... 166
  - Home address**
    - See also Digital Owner's Manual ... 249
  - Horn** ..... 31
- I**
- Ignition lock**
    - see Key positions
  - Immobiliser** ..... 76
  - Indicator and warning lamp**
    - Restraint system ..... 244
  - Indicator and warning lamps**
    - COLLISION PREVENTION ASSIST PLUS ..... 247
    - Coolant ..... 245
    - Engine diagnostics ..... 245
  - Indicator lamps**
    - Display message ..... 224
    - see Warning and indicator lamps
  - Indicators**
    - see Turn signals
  - Insect protection on the radiator** .... 278
  - Instrument cluster**
    - Overview ..... 33
    - Settings ..... 211
    - Warning and indicator lamps ..... 33
  - Instrument cluster lighting** ..... 211
  - Intelligent Light System**
    - Activating/deactivating ..... 212
    - Display message ..... 224

- Overview ..... 111
  - Setting the dipped-beam headlamps for driving on the right/left .. 212
  - Interior lighting**
    - Automatic control system ..... 113
    - Control ..... 113
    - Delayed switch-off (on-board computer) ..... 213
    - Overview ..... 113
    - Reading lamp ..... 113
    - Setting brightness for display/switches (on-board computer) ..... 211
  - Interior motion sensor**
    - Deactivating ..... 77
    - Function ..... 77
  - iPod®**
    - See also Digital Owner's Manual ... 249
  - ISOFIX child seat securing system** .... 55
- J**
- Jack**
    - Storage location ..... 291
    - Using ..... 317
  - Jump starting (engine)** ..... 298
- K**
- Key**
    - Changing the battery ..... 82
    - Checking the battery ..... 82
    - Convenience closing feature ..... 90
    - Convenience opening feature ..... 90
    - Display message ..... 239
    - Door central locking/unlocking ..... 79
    - Emergency key element ..... 81
    - Important safety notes ..... 79
    - Loss ..... 83
    - Modifying the programming ..... 80
    - Overview ..... 79
    - Positions (ignition lock) ..... 132
    - Problem (malfunction) ..... 83
    - Starting the engine ..... 134
  - Key positions**
    - Key ..... 132
    - KEYLESS GO ..... 132
  - KEYLESS-GO**
    - Activating ..... 80
    - Convenience closing ..... 90
    - Deactivation ..... 80
    - Display message ..... 239
    - Locking ..... 80
    - Removing the Start/Stop button ... 133
    - Start/Stop button ..... 132
    - Starting the engine ..... 134
    - Unlocking ..... 80
  - Kickdown**
    - Driving tips ..... 142
    - Manual drive program ..... 145
  - Kneebag** ..... 48
- L**
- Lamps**
    - see Warning and indicator lamps
  - Lane Keeping Assist**
    - Activating/deactivating ..... 210
    - Display message ..... 229
    - Function/information ..... 189
  - Lane package** ..... 187
  - Lashing eyelets** ..... 262
  - Licence plate lamp (display message)** ..... 224
  - Light sensor (display message)** ..... 224
  - Lighting**
    - see Lights
  - Lights**
    - Activating/deactivating the Intelligent Light System ..... 212
    - Activating/deactivating the interior lighting delayed switch-off ..... 213
    - Active light function ..... 112
    - Adaptive Highbeam Assist PLUS .... 112
    - Automatic headlamp mode ..... 109
    - Cornering light function ..... 112
    - Dipped-beam headlamps ..... 110
    - Driving abroad ..... 109
    - Foglamps (extended range) ..... 112
    - General notes ..... 109
    - Hazard warning lamps ..... 111
    - Headlamp flasher ..... 111
    - Light switch ..... 109
    - Main-beam headlamps ..... 111
    - Misted up headlamps ..... 113
    - Motorway mode ..... 112
    - Parking lamps ..... 110

- Rear foglamp ..... 110
  - Setting brightness for display/  
switches (on-board computer) ..... 211
  - Setting exterior lighting ..... 109
  - Side lamps ..... 110
  - Switching the daytime driving  
lights on/off (on-board com-  
puter) ..... 212
  - Switching the exterior lighting  
delayed switch-off on/off (on-  
board computer) ..... 213
  - Switching the surround lighting  
on/off (on-board computer) ..... 213
  - Turn signals ..... 111
  - see Interior lighting
  - see Replacing bulbs
  - LIM indicator lamp**
  - Cruise control ..... 155
  - DISTRONIC PLUS ..... 160
  - Variable SPEEDTRONIC ..... 157
  - Limiting the speed**
  - see SPEEDTRONIC
  - LINGUATRONIC**
  - see See also Digital Owner's Manual
  - Loading guidelines** ..... 258
  - Locking**
  - see Central locking
  - Locking (doors)**
  - Automatic ..... 86
  - Emergency locking ..... 86
  - From inside (central locking but-  
ton) ..... 85
  - Locking centrally**
  - see Central locking
  - Locking verification signal (on-  
board computer)** ..... 214
  - Lumbar support**
  - Adjusting the 4-way lumbar sup-  
port ..... 100
- M**
- M+S tyres** ..... 309
  - Main-beam headlamps**
  - Adaptive Highbeam Assist PLUS .... 112
  - Display message ..... 224
  - Replacing bulbs ..... 114
  - Switching on/off ..... 111
  - Maintenance**
  - see ASSYST PLUS
  - Manual transmission**
  - Engaging reverse gear ..... 139
  - Gear lever ..... 138
  - Pulling away ..... 134
  - Shift recommendation ..... 139
  - Starting the engine ..... 134
  - Matt finish (cleaning instructions) ..** 285
  - MB Contact**
  - Display message ..... 220
  - Media Interface**
  - USB port in the armrest of the  
centre console ..... 260
  - see Digital Owner's Manual
  - Memory card (audio)** ..... 206
  - Memory function** ..... 107
  - Mercedes-Benz emergency call  
system**
  - Switch in the overhead control  
panel ..... 268
  - Mercedes-Benz Intelligent Drive**
  - 360° camera ..... 181
  - Active Blind Spot Assist ..... 191
  - Active Lane Keeping Assist ..... 193
  - Active Parking Assist ..... 172
  - ATTENTION ASSIST ..... 185
  - Blind Spot Assist ..... 188
  - Cruise control ..... 155
  - DISTRONIC PLUS ..... 159
  - DISTRONIC PLUS with Steering  
Assist and Stop&Go Pilot ..... 165
  - General notes ..... 154
  - Lane Keeping Assist ..... 189
  - PARKTRONIC ..... 169
  - PRE-SAFE® (anticipatory occu-  
pant protection) ..... 51
  - PRE-SAFE® PLUS (anticipatory  
occupant protection PLUS) ..... 52
  - Reversing camera ..... 177
  - SPEEDTRONIC ..... 157
  - Traffic Sign Assist ..... 186
  - Mercedes-Benz Service Centre**
  - see Qualified specialist workshop
  - Message memory (on-board com-  
puter)** ..... 217

**Messages**

see Display messages

**Mirrors**

see Exterior mirrors

see Rear-view mirror

see Vanity mirror (in sun visor)

**Mobile phone**

Connecting (Bluetooth® inter-  
face) ..... 253

Connecting another mobile  
phone ..... 254

Connecting the telephone module  
with Bluetooth® (SAP profile) ..... 255

Frequencies ..... 322

Installation ..... 322

Menu (on-board computer) ..... 207

Notes/placing in the bracket ..... 268

Transmission output (maximum) .... 322

**Mobile telephone**

Pre-installed bracket ..... 269

**Modifying the programming (key) ..... 80****MOExtended tyres ..... 292****Motorway mode ..... 112****MP3**

Operating ..... 206

See also Digital Owner's Manual ... 249

**Multicontour seat**

Adjusting (on the seat) ..... 100

**Multifunction display**

Function/notes ..... 203

Permanent display ..... 211

**Multifunction steering wheel**

Operating the on-board computer .. 202

Overview ..... 34

**Multimedia system**

see Separate operating instructions

**Music files**

See also Digital Owner's Manual ... 249

**N****Navigation**

Menu (on-board computer) ..... 205

See also Digital Owner's Manual ... 249

**NECK-PRO head restraints**

Important safety notes ..... 50

Operation ..... 51

Resetting triggered ..... 51

**Notes on running in a new vehicle .. 131****O****Occupant safety**

Airbags ..... 46

Automatic measures after an acci-  
dent ..... 52

Children in the vehicle ..... 53

Important safety notes ..... 41

PASSENGER AIRBAG indicator  
lamp ..... 42

Pets in the vehicle ..... 65

PRE-SAFE® (anticipatory occu-  
pant protection) ..... 51

PRE-SAFE® PLUS (anticipatory  
occupant protection PLUS) ..... 52

Restraint system introduction ..... 41

Restraint system warning lamp ..... 42

Seat belts ..... 43

**Odometer ..... 203****Oil**

see Engine oil

**On-board computer**

Assistance menu ..... 208

Audio menu ..... 206

Convenience submenu ..... 215

Display messages ..... 216

Displaying a service message ..... 282

DISTRONIC PLUS ..... 163

Factory setting submenu ..... 216

Heating submenu ..... 214

Important safety notes ..... 201

Instrument cluster submenu ..... 211

Light submenu ..... 211

Menu overview ..... 203

Message memory ..... 217

Navigation menu ..... 205

Operating the TV ..... 207

Operating video DVD ..... 206

Operation ..... 202

Service menu ..... 210

Settings menu ..... 210

Standard display ..... 203

Telephone menu ..... 207

Trip menu ..... 203

Vehicle submenu ..... 213

- Operating instructions**  
 Vehicle equipment ..... 26
- Operating safety**  
 Declaration of conformity ..... 27  
 Important safety note ..... 26
- Operating system**  
 see On-board computer
- Operation**  
 Digital Owner's Manual ..... 24
- Outside temperature display** ..... 201
- Overhead control panel** ..... 38
- Override feature**  
 Rear side windows ..... 65
- P**
- Paint code** ..... 323
- Paintwork (cleaning instructions)** ... 284
- Panic alarm** ..... 41
- Panorama sliding sunroof**  
 Important safety information ..... 92  
 Operating ..... 93  
 Operating the roller sunblinds for  
 the sliding sunroof ..... 93  
 Problem (malfunction) ..... 95  
 Rain closing feature ..... 93  
 Reversing feature ..... 92
- Parking**  
 Important safety notes ..... 149  
 Parking brake ..... 151  
 Parking position for the exterior  
 mirror on the front-passenger  
 side ..... 106  
 Reversing camera ..... 177  
 see PARKTRONIC
- Parking aid**  
 Active Parking Assist ..... 172  
 see Exterior mirrors  
 see PARKTRONIC
- Parking assistance**  
 see PARKTRONIC
- Parking brake**  
 Display message ..... 220  
 Notes/function ..... 151  
 Warning lamp ..... 241
- Parking lamps**  
 Display message ..... 224  
 Switching on/off ..... 110
- PARKTRONIC**  
 Deactivating/activating ..... 171  
 Driving system ..... 169  
 Function/notes ..... 169  
 Important safety notes ..... 169  
 Problem (fault) ..... 172  
 Sensor range ..... 169  
 Trailer towing ..... 171  
 Warning display ..... 170
- PASSENGER AIR BAG OFF**  
 Indicator lamp ..... 42  
 Problems (malfunctions) ..... 60
- Petrol** ..... 325
- Pets in the vehicle** ..... 65
- Phone book**  
 See also Digital Owner's Manual ... 249
- Plastic trim (cleaning instructions)** ..... 287
- Power windows**  
 see Side windows
- PRE-SAFE® (anticipatory occupant protection)**  
 Operation ..... 51
- PRE-SAFE® (preventive occupant safety system)**  
 Display message ..... 220
- PRE-SAFE® Brake**  
 Activating/deactivating ..... 209  
 Display message ..... 221  
 Function/notes ..... 73  
 Important safety notes ..... 74  
 Warning lamp ..... 247
- PRE-SAFE® PLUS (anticipatory occupant protection PLUS)**  
 Display message ..... 221  
 Operation ..... 52
- Program selector button** ..... 142
- Protection against theft**  
 ATA (Anti-Theft Alarm system) ..... 76  
 Immobiliser ..... 76  
 Interior motion sensor ..... 77  
 Tow-away protection ..... 77
- Protection of the environment**  
 General notes ..... 25
- Pulling away**  
 Automatic transmission ..... 134  
 General notes ..... 134

Manual transmission ..... 134

## Q

### QR code

Mercedes-Benz Guide App ..... 1

Rescue card ..... 29

**Qualified specialist workshop** ..... 28

## R

**Radiator cover** ..... 278

### Radio

Selecting a station ..... 206

see separate operating instructions

### Radio mode

See also Digital Owner's Manual ... 249

### Radio-based vehicle components

Declaration of conformity ..... 27

### Rain closing feature

Panorama sliding sunroof ..... 93

**Reading lamp** ..... 113

### Rear compartment

Setting the air vents ..... 130

Setting the temperature ..... 122

### Rear foglamp

Display message ..... 224

Switching on/off ..... 110

### Rear seat

Display message ..... 237

**Rear window blind** ..... 266

### Rear window heating

Problem (fault) ..... 124

Switching on/off ..... 124

### Rear-compartment seat belt status indicator

..... 46

### Rear-view mirror

Anti-dazzle mode (automatic) ..... 106

Dipping (manual) ..... 104

### Refuelling

Fuel gauge ..... 33

Important safety notes ..... 146

Refuelling process ..... 147

see Fuel

### Remote control

Auxiliary heating/ventilation ..... 127

Changing the batteries (auxiliary heating) ..... 128

Garage door opener ..... 269

Programming (garage door

opener) ..... 270

### Replacing bulbs

Important safety notes ..... 114

Main-beam headlamps ..... 114

Overview of bulb types ..... 114

### Replacing the battery (auxiliary

heating remote control) ..... 128

**Rescue card** ..... 29

### Reserve (fuel tank)

see Fuel

### Reserve fuel

Display message ..... 227

Warning lamp ..... 245

**Residual heat (climate control)** ..... 125

### Restraint system

Display message ..... 223

Introduction ..... 41

Problem (malfunction) ..... 244

Warning lamp (function) ..... 42

**Rev counter** ..... 201

### Reverse gear

Engaging (manual transmission) .... 139

### Reversing camera

Cleaning instructions ..... 286

Display in the multimedia system .. 178

Function/notes ..... 177

Switching on/off ..... 177

### Reversing feature

Panorama sliding sunroof ..... 92

Roller sunblinds ..... 94

Side windows ..... 89

Sliding sunroof ..... 92

**Reversing lamp (display message)** .. 224

### Roller sunblind

Panorama sliding sunroof ..... 93

Rear window ..... 266

### Roof lining and carpets (cleaning

instructions) ..... 289

**Roof load (maximum)** ..... 330

### Route guidance

See also Digital Owner's Manual ... 249

## S

### Safety

Children in the vehicle ..... 53

- see Occupant safety
- Safety system**
  - see Driving safety systems
- SD card**
  - Inserting ..... 257
  - Inserting/removing ..... 257
  - Removing ..... 257
- SD memory card**
  - See also Digital Owner's Manual ... 249
  - Selecting ..... 206
- Seat**
  - Adjusting the multicontour seat ..... 100
  - Seat backrest display message ..... 237
- Seat belt**
  - Automatic comfort-fit feature ..... 45
  - Correct usage ..... 44
  - Switching belt adjustment on/off (on-board computer) ..... 215
- Seat belts**
  - Adjusting the driver's and front-passenger seat belt ..... 46
  - Cleaning ..... 288
  - Display message ..... 222
  - Fastening ..... 44
  - Important safety guidelines ..... 43
  - Introduction ..... 43
  - Rear seat belt status indicator ..... 46
  - Releasing ..... 45
  - Warning lamp ..... 240
  - Warning lamp (function) ..... 46
- Seats**
  - Adjusting (electrically) ..... 98
  - Adjusting (manually and electrically) ..... 97
  - Adjusting the 4-way lumbar support ..... 100
  - Adjusting the head restraint ..... 98
  - Cleaning the cover ..... 288
  - Correct driver's seat position ..... 96
  - Folding the backrests forward/back ..... 99
  - Important safety notes ..... 96
  - Overview ..... 96
  - Seat heating ..... 100
  - Seat heating problem ..... 101
  - Storing settings (memory function) ..... 107
  - Switching seat heating on/off ..... 100
  - Switching the seat ventilation on/off ..... 101
- Section**
  - Boot ..... 86
- Securing a load** ..... 262
- Securing luggage** ..... 262
- Sensors (cleaning instructions)** ..... 286
- Service**
  - see ASSYST PLUS
- Service Centre**
  - see Qualified specialist workshop
- Service menu (on-board computer)** ..... 210
- Service message**
  - see ASSYST PLUS
- Service products**
  - AdBlue® special additives ..... 327
  - Brake fluid ..... 328
  - Coolant (engine) ..... 329
  - Engine oil ..... 328
  - Fuel ..... 325
  - Important safety notes ..... 324
  - Washer fluid ..... 329
- Setting the air distribution** ..... 122
- Setting the airflow** ..... 122
- Setting the date/time format**
  - See also Digital Owner's Manual ... 249
- Setting the language**
  - See also Digital Owner's Manual ... 249
- Setting the time**
  - See also Digital Owner's Manual ... 249
- Settings**
  - Factory (on-board computer) ..... 216
  - On-board computer ..... 210
- Side lamps**
  - Switching on/off ..... 110
- Side windows**
  - Convenience closing ..... 90
  - Convenience opening ..... 90
  - Important safety notes ..... 88
  - Opening/closing ..... 89
  - Problem (malfunction) ..... 91
  - Resetting ..... 91
  - Reversing feature ..... 89
- Sidebag** ..... 48
- SIM card**
  - Inserting ..... 255

- Sliding sunroof**  
see Panorama sliding sunroof
- SMS**  
See also Digital Owner's Manual ... 249
- Snow chains** ..... 310
- Sockets**  
General notes ..... 267  
Rear compartment ..... 268
- Sound**  
Switching on/off ..... 250
- Specialist workshop** ..... 28
- Speed, controlling**  
see Cruise control
- Speedometer**  
Activating/deactivating the additional speedometer ..... 211  
Digital ..... 204  
In the Instrument cluster ..... 33  
Segments ..... 201  
Selecting a display unit ..... 211
- SPEEDTRONIC**  
Deactivating variable ..... 158  
Display message ..... 231  
Function/notes ..... 157  
General notes ..... 157  
Important safety notes ..... 157  
LIM indicator lamp ..... 157  
Permanent ..... 158  
Selecting ..... 157  
Storing the current speed ..... 158  
Variable ..... 157
- Start/stop function**  
see ECO start/stop function
- Starting (engine)** ..... 133
- STEER CONTROL** ..... 75
- Steering**  
Display message ..... 238
- Steering Assist and Stop&Go Pilot (DISTRONIC PLUS)**  
Activating/deactivating ..... 210  
Display message ..... 232
- Steering assistant STEER CONTROL**  
see STEER CONTROL
- Steering wheel**  
Adjusting (electrically) ..... 102  
Adjusting (manually) ..... 102  
Button overview ..... 34  
Buttons (on-board computer) ..... 202  
Cleaning ..... 288  
Gearshift paddles ..... 143  
Important safety notes ..... 102  
Steering wheel heating ..... 103  
Storing settings (memory function) ..... 107
- Steering wheel gearshift paddles** .... 143
- Steering wheel heating**  
Problem (malfunction) ..... 103  
Switching on/off ..... 103
- Stowage areas** ..... 258
- Stowage compartments**  
Armrest (under) ..... 260  
Centre console ..... 259  
Cup holder ..... 263  
Glove compartment ..... 259  
Important safety information ..... 258  
Under driver's seat/front-passenger seat ..... 260
- Stowage net** ..... 260
- Stowage space**  
Stowage net ..... 260
- Stowage well beneath the boot floor** ..... 262
- Summer tyres** ..... 309
- Sun visor** ..... 265
- Surround lighting (on-board computer)** ..... 213
- Switching**  
the interior motion sensor on/off .... 77
- Switching on media mode**  
Via the device list ..... 257

## T

- Tail lamps**  
Display message ..... 224
- Tank**  
see Fuel tank
- Technical data**  
Capacities ..... 324  
Emergency spare wheel ..... 320  
Information ..... 322  
Trailer loads ..... 331  
Tyres/wheels ..... 319  
Vehicle data ..... 330

**Telephone**

Accepting a call (multifunction steering wheel) .....	207
Authorising a mobile phone (connecting) .....	253
Connecting a Mobile phone (general information) .....	253
Display message .....	238
Menu (on-board computer) .....	207
Number from the phone book .....	208
Redialling .....	208
Rejecting/ending a call .....	207
See also Digital Owner's Manual ...	249
Switching between mobile phones .....	254
Telephone compartment .....	260

**Telephone module with Bluetooth® (SAP profile)**

Activating and connecting the module .....	255
Charging a mobile phone .....	256
Connecting the mobile phone .....	255
Connecting the module via a USB cable .....	254
Data modem mode .....	256
Installing the module .....	254
Introduction .....	254
Saving/deleting the PIN for the SIM card .....	256
Settings .....	256
SIM card mode .....	255
Text messages .....	256
Transferring the phone book .....	256

**Temperature**

Coolant .....	201
Outside temperature .....	201
Setting (climate control) .....	122

**TEMPOMAT**

Function/notes .....	155
----------------------	-----

**Text messages**

Telephone module with Bluetooth® (SAP profile) .....	256
--	-----

**Through-loading feature** .....

261
-----

**TIREFIT kit** .....

293	
Declaration of conformity .....	27
Important safety notes .....	293
Storage location .....	291

Tyre pressure not reached .....	295
Tyre pressure reached .....	295
Using .....	294

**Top Tether** .....

55
----

**Total distance recorder** .....

203
-----

**Tow-away protection**

Deactivating .....	77
Function .....	77
Priming/deactivating .....	77

**Tow-starting**

Emergency engine starting .....	304
Important safety notes .....	301

**Towing**

Important safety notes .....	301
Transporting the vehicle .....	303
With the rear axle raised .....	303

**Towing a trailer**

Active Blind Spot Assist .....	193
Active Lane Keeping Assist .....	195
Active Parking Assist .....	176
Axle load, permissible .....	332
ESP® (Electronic Stability Program) .....	73
Failure check for LEDs .....	200
General notes .....	197
Trailer tow hitch display message ..	237

**Towing away**

Fitting the towing eye .....	302
Removing the towing eye .....	302
With both axles on the ground .....	302

**Towing eye** .....

291
-----

**Traffic Sign Assist**

Activating/deactivating the warning function .....	209
Display message .....	228
Function/notes .....	186
Important safety notes .....	187
Instrument cluster display .....	187

**Trailer**

Folding the ball coupling in/out .....	197
--	-----

**Trailer coupling**

see Towing a trailer

**Trailer towing**

7-pin connector .....	200
Blind Spot Assist .....	189
Cleaning the trailer tow hitch .....	287
Coupling up a trailer .....	198

- Decoupling a trailer ..... 199
  - Driving tips ..... 197
  - Folding in the ball coupling ..... 198
  - Folding out the ball coupling ..... 197
  - Important safety notes ..... 195
  - Lights display message ..... 224
  - Parktronic ..... 171
  - Power supply ..... 199
  - Problem (fault) ..... 200
  - Trailer loads ..... 331
  - Transfer case** ..... 146
  - Transmission**
    - see Automatic transmission
    - see Manual transmission
  - Transmission position display** ..... 139
  - Transmission position display (DIRECT SELECT lever)** ..... 139
  - Transporting the vehicle** ..... 303
  - Trim pieces (cleaning instructions)** ..... 288
  - Trip computer (on-board computer)** ..... 204
  - Trip meter**
    - Calling up ..... 203
    - Resetting (on-board computer) ..... 204
  - Turn signals**
    - Switching on/off ..... 111
  - TV**
    - Operating (on-board computer) ..... 207
    - see Separate operating instructions
  - Two-way radio**
    - Frequencies ..... 322
    - Installation ..... 322
    - Transmission output (maximum) ..... 322
  - Type identification plate**
    - see Vehicle identification plate
  - Tyre changing tool kit** ..... 291
  - Tyre inflation compressor**
    - see TIREFIT kit
  - Tyre pressure**
    - Calling up (on-board computer) ..... 312
    - Display message ..... 233
    - Not reached (TIREFIT) ..... 295
    - Reached (TIREFIT) ..... 295
    - Recommended ..... 310
  - Tyre pressure loss warning**
    - General notes ..... 311
    - Important safety notes ..... 312
    - Restarting ..... 312
  - Tyre pressure monitor**
    - Checking the tyre pressure electronically ..... 313
    - Function/notes ..... 312
    - General notes ..... 312
    - Important safety notes ..... 313
    - Radio type approval for the tyre pressure monitor ..... 314
    - Restarting ..... 314
    - Warning lamp ..... 248
    - Warning message ..... 314
  - Tyres**
    - Changing a wheel ..... 315
    - Checking ..... 307
    - Direction of rotation ..... 316
    - Display message ..... 233
    - Important safety notes ..... 307
    - Information on driving ..... 307
    - MOExtended tyres ..... 309
    - Replacing ..... 315
    - Service life ..... 308
    - Storing ..... 316
    - Tyre size (data) ..... 319
    - Tyre tread ..... 308
    - Wheel and tyre combinations ..... 319
    - see Flat tyre
- ## U
- Unlocking**
    - Emergency unlocking ..... 86
    - From inside the vehicle (central unlocking button) ..... 85
  - USB devices**
    - Connecting to the Media Interface ..... 257
  - Using the TIREFIT**
    - tyre pressure kit ..... 294
- ## V
- Vanity mirror (in sun visor)** ..... 265
  - Variable SPEEDTRONIC**
    - see SPEEDTRONIC
  - Vehicle**
    - Correct use ..... 28
    - Data acquisition ..... 29

- Display message ..... 235
  - Electronics ..... 322
  - Equipment ..... 26
  - Implied warranty ..... 29
  - Individual settings ..... 210
  - Leaving parked up ..... 151
  - Locking (in an emergency) ..... 86
  - Locking (key) ..... 79
  - Lowering ..... 319
  - Pulling away ..... 134
  - Raising ..... 317
  - Registration ..... 28
  - Securing from rolling away ..... 316
  - Tow-starting ..... 301
  - Towing away ..... 301
  - Transporting ..... 303
  - Unlocking (in an emergency) ..... 86
  - Unlocking (key) ..... 79
  - Vehicle data ..... 330
  - Vehicle data** ..... 330
  - Vehicle dimensions** ..... 330
  - Vehicle emergency locking** ..... 86
  - Vehicle identification number**  
see VIN
  - Vehicle identification plate** ..... 323
  - Vehicle tool kit** ..... 291
  - Video**  
Operating the DVD ..... 206  
See also Digital Owner's Manual ... 249
  - VIN**  
Seat ..... 324  
Type plate ..... 323
- W
- Warning and indicator lamps**  
ABS ..... 242  
Brakes ..... 241  
Distance warning signal ..... 247  
ESP® ..... 242  
ESP® OFF ..... 243  
Fuel tank ..... 245  
General notes ..... 240  
LIM (cruise control) ..... 155  
LIM (DISTRONIC PLUS) ..... 160  
LIM (variable SPEEDTRONIC) ..... 157  
Overview ..... 33  
PASSENGER AIR BAG OFF ..... 42
  - Reserve fuel ..... 245
  - Seat belt ..... 240
  - Tyre pressure monitor ..... 248
  - Warning triangle** ..... 290
  - Washer fluid**  
Display message ..... 238
  - Weather display (COMAND Online)**  
See also Digital Owner's Manual ... 249
  - Wheel and tyre combinations**  
Tyres ..... 319
  - Wheel bolt tightening torque** ..... 319
  - Wheel chock** ..... 316
  - Wheels**  
Changing a wheel ..... 315  
Changing/replacing ..... 315  
Checking ..... 307  
Cleaning ..... 285  
Emergency spare wheel ..... 320  
Fitting a new wheel ..... 318  
Fitting a wheel ..... 316  
Important safety notes ..... 307  
Information on driving ..... 307  
Removing a wheel ..... 318  
Storing ..... 316  
Tightening torque ..... 319  
Wheel size/tyre size ..... 319
  - Windowbag**  
Operation ..... 49
  - Windows**  
Cleaning ..... 285  
see Side windows
  - Windscreen**  
Demisting ..... 123
  - Windscreen washer fluid**  
see Windscreen washer system
  - Windscreen washer system**  
Important safety notes ..... 329  
Topping up ..... 281
  - Windscreen wipers**  
Problem (malfunction) ..... 117  
Replacing the wiper blades ..... 115  
Switching on/off ..... 115
  - Winter operation**  
Important safety notes ..... 309  
Radiator cover ..... 278  
Slippery road surfaces ..... 154  
Snow chains ..... 310

**Winter tyres**

- Limiting the speed (on-board computer) ..... 213
- M+S tyres ..... 309

**Wiper blades**

- Cleaning ..... 286
- Important safety notes ..... 115
- Replacing ..... 115

**Wooden trim (cleaning instructions) ..... 288****Workshop**

see Qualified specialist workshop

**Z****ZONE function**

- Switching on/off ..... 123

## Introduction

The printed Owner's Manual provides information about the safe operation of your vehicle. The Digital Owner's Manual provides comprehensive and specifically adapted information on your vehicle's equipment and multimedia system. You can call up the Digital Owner's Manual via the multimedia system.

- i** You will not incur any costs when calling up the Digital Owner's Manual. The Digital Owner's Manual works without connecting to the Internet.

There are three ways to access the topics of the Digital Owner's Manual:

### • Visual search

The visual search allows you to explore your vehicle "virtually". Starting from either the vehicle exterior view or interior view, you can access many of the different topics covered by the Digital Owner's Manual. To access the vehicle interior section, select the "Vehicle interior" view.

### • Keyword search

The keyword search allows you to search for a keyword by entering characters.





### • Contents

You can select individual sections in the contents.

- i** The Digital Owner's Manual is deactivated for safety reasons while driving.

## Operation

### Calling up the Digital Owner's Manual

- ▶ Press the  button on the centre console. The vehicle overview appears.
- ▶ Select the "Owner's Manual" menu item by turning  or pressing  on the controller.
- ▶ Confirm  the message about the warning and safety notes. The basic menu for the Digital Owner's Manual appears.

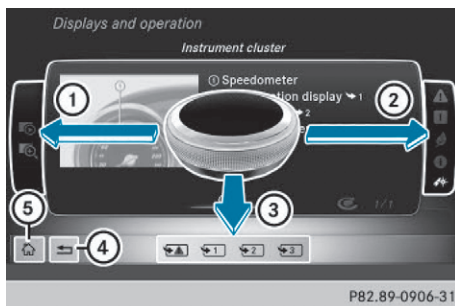
## Operating the Digital Owner's Manual










### General notes

Please observe the information about the operation of the controller (▶ page 250).

### Content pages

You can access the pages of content by means of a visual search or a keyword search or by using the table of contents.



- ▶ **To scroll forwards/backwards:** turn  the controller.
- ▶ **To display in full-screen or animation:** slide  the controller to the left  ①.
- ▶ **To select information text or save bookmarks:** slide  the controller to the right  ②.
- ▶ **To select a link:** slide  the controller downwards  ③.
- ▶ **To exit a content page:** select the  symbol ④.
- ▶ **To call up the basic menu of the Digital Owner's Manual:** select the  symbol ⑤.
- ▶ **To switch functions to the multimedia system using the buttons on the centre console:** press the **RADIO**, **TEL**, **MEDIA** or **NAVI** button.

The selected menu appears. The Digital Owner's Manual remains open in the background.

## Environmental protection

### General notes

#### Environmental note

Daimler's declared policy is one of comprehensive environmental protection.

Our objectives are to use the natural resources which form the basis of our existence on this planet sparingly and in a manner which takes the requirements of both nature and humanity into consideration.

You too can help to protect the environment by operating your vehicle in an environmentally-responsible manner.

Fuel consumption and the rate of engine, transmission, brake and tyre wear depend on the following factors:

- operating conditions of your vehicle
- your personal driving style

You can influence both factors. Therefore, please bear the following in mind:

Operating conditions:

- avoid short trips, as these increase fuel consumption.
- observe the correct tyre pressure.
- do not carry any unnecessary weight in the vehicle.
- remove the roof rack once you no longer need it.
- a regularly serviced vehicle will contribute to environmental protection. You should therefore adhere to the service intervals.
- all maintenance work should be carried out at a qualified specialist workshop.

Personal driving style:

- do not depress the accelerator pedal when starting the engine.
- do not warm up the engine when the vehicle is stationary.
- drive carefully and maintain a safe distance from the vehicle in front.
- avoid frequent, sudden acceleration and braking.

- change gear in good time and use each gear only up to  $\frac{2}{3}$  of its maximum engine speed.
- switch off the engine in stationary traffic.
- monitor the vehicle's fuel consumption.

### Returning an end-of-life vehicle

EU countries only:

Mercedes-Benz will take back your end-of-life vehicle for environmentally-friendly disposal in accordance with the European Union (EU) End-Of-Life Vehicles Directive.

A network of vehicle take-back points and dismantlers has been established for you to return your vehicle. You can leave it at any of these points free of charge. This makes an important contribution to closing the recycling circle and conserving resources.

For further information about the recycling and disposal of end-of-life, and the take-back conditions, please visit the national Mercedes-Benz website for your country.

## Genuine Mercedes-Benz parts

#### Environmental note

Daimler AG also supplies reconditioned assemblies and parts which are of the same quality as new parts. For these, the same warranty applies as for new parts.

**!** Airbags and seat belt tensioners, as well as control units and sensors for these restraint systems, may be installed in the following areas of your vehicle:

- doors
- door pillars
- door sills
- seats
- dashboard
- instrument cluster
- centre console

Do not install accessories such as audio systems in these areas. Do not carry out repairs or welding. You could impair the operating efficiency of the restraint systems.

Have accessories retrofitted at a qualified specialist workshop.

You could jeopardise the operating safety of your vehicle if you use parts, tyres and wheels as well as accessories relevant to safety that have not been approved by Mercedes-Benz. This could lead to malfunctions in safety-relevant systems, e.g. the brake system. Use only genuine Mercedes-Benz parts or parts of equal quality. Use only tyres, wheels and accessories that have been specifically approved for your vehicle.

Mercedes-Benz tests genuine parts and conversion parts and accessories that have been specifically approved for your vehicle for their reliability, safety and suitability. Despite ongoing market research, Mercedes-Benz is unable to assess other parts. Mercedes-Benz therefore accepts no responsibility for the use of such parts in Mercedes-Benz vehicles, even if they have been officially approved or independently approved by a testing centre.

In Germany, certain parts are officially approved for installation or modification only if they comply with legal requirements. This also applies to some other countries. All genuine Mercedes-Benz parts meet the approval requirements. The use of non-approved parts may invalidate the vehicle's general operating permit.

This is the case:

- if they cause a change of the vehicle type from that for which the vehicle's general operating permit was granted
- if other road users could be endangered
- if the emission or noise levels are adversely affected

Always specify the vehicle identification number (VIN) (> page 323) when ordering genuine Mercedes-Benz parts.

## Owner's Manual

### Vehicle equipment

**i** This Owner's Manual describes all models, standard and optional equipment for your vehicle that were available at the time of going to press. Country-specific differences are possible. Note that your vehicle may not be fitted with all features described. This is also the case for systems and functions relevant to safety. Therefore, the equipment on your

vehicle may differ from that in the descriptions and illustrations.

The original purchase contract documentation for your vehicle contains a list of all of the systems in your vehicle.

Should you have any questions concerning equipment and operation, please consult a Mercedes-Benz Service Centre.

The Owner's Manual and Service Booklet are important documents and should be kept in the vehicle.

## Operating safety

### Important safety notes

#### WARNING

If you do not have the prescribed service/maintenance work or necessary repairs carried out, this could result in malfunctions or system failures. There is a risk of an accident. Always have the prescribed service/maintenance work as well as necessary repairs carried out at a qualified specialist workshop.

#### WARNING

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system. There is a risk of fire.

When driving off road or on unpaved roads, check the vehicle's underside regularly. In particular, remove parts of plants or other flammable materials which have become trapped. In the case of damage, contact a qualified specialist workshop.

#### WARNING

Modifications to electronic components, their software as well as wiring could affect their function and/or the operation of other networked components. This could in particular also be the case for systems relevant to safety. They might not function properly anymore and/or jeopardise the operational safety of the vehicle. There is an increased risk of an accident and injury.

Do not attempt to modify the wiring as well as electronic components or their software.

Always have work on electrical and electronic components carried out at a qualified specialist workshop.

If you make any changes to the vehicle electronics, the general operating permit is rendered invalid.

**!** There is a risk of damage to the vehicle if:

- the vehicle becomes stuck, e.g. on a high kerb or an unpaved road
- you drive too fast over an obstacle, e.g. a kerb or a pothole in the road
- a heavy object strikes the underbody or parts of the chassis

In situations like this, the body, the underbody, chassis parts, wheels or tyres could be damaged without the damage being visible. Components damaged in this way can unexpectedly fail or, in the case of an accident, no longer withstand the strain they are designed for.

If the underbody panelling is damaged, combustible materials such as leaves, grass or twigs can gather between the underbody and the underbody panelling. If these materials come in contact with hot parts of the exhaust system, they can catch fire.

In such situations, have the vehicle checked and repaired immediately at a qualified spe-

cialist workshop. If, upon continuing your journey, you notice that driving safety is impaired, pull over and stop the vehicle immediately, paying attention to road and traffic conditions. In such cases, consult a qualified specialist workshop.

## Declarations of conformity

### Wireless vehicle components

The following information applies to all components of the vehicle and the information systems and communication devices integrated into the vehicle that receive and/or transmit radio waves:

The components of this vehicle that receive and/or transmit radio waves are compliant with the basic requirements and all other relevant conditions of Directive 1999/5/EC. You can obtain further information from any Mercedes-Benz Service Centre.

### Electromagnetic compatibility

The electromagnetic compatibility of the vehicle components has been checked and certified according to the currently valid version of Regulation ECE-R 10.

## TIREFIT kit

Copy and translation of the original declaration of conformity:

EC declaration of conformity

In accordance with EC directive 2006/42/EC

We hereby declare that the product

Product designation:

Daimler electric air pump

Model designation:

0852, DT/UW 200016

MB part no.:

A 000 583 22 02

complies with the following relevant regulations:

EMC 72/245/EC

Applied harmonised standards, in particular:

ISO 7637-2: 2004

Manufacturer:

Dunlop Tech GmbH

Address:

Birkenhainerstrasse 77, 63450  
Hanau, Germany

Authorised representative:

IMS department

Date:  
Signature:

June 2011  
IMS-AM, IMS-AE-L

### Diagnostics connection

The diagnostics connection is used for connecting diagnostic equipment at a qualified specialist workshop.

#### WARNING

If you connect equipment to a diagnostics connection in the vehicle, it may affect the operation of vehicle systems. As a result, the operating safety of the vehicle could be affected. There is a risk of an accident.

Only connect equipment to a diagnostics connection in the vehicle, which is approved for your vehicle by Mercedes-Benz.

#### WARNING

Objects in the driver's footwell may restrict the clearance around the pedals or block a depressed pedal. This jeopardises the operating and road safety of the vehicle. There is a risk of an accident.

Stow all objects securely in the vehicle so that they do not get into the driver's footwell.

Always fit the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals. Do not use loose floor mats and do not place several floor mats on top of one another.

**!** If the engine is switched off and equipment on the diagnostics connection is used, the starter battery may discharge.

Connecting equipment to the diagnostics connection can lead to emissions monitoring information being reset, for example. This may lead to the vehicle failing to meet the requirements of the next emissions test during the main inspection.

### Qualified specialist workshop

A qualified specialist workshop has the necessary special skills, tools and qualifications to correctly carry out any necessary work on your

vehicle. This particularly applies to work relevant to safety.

Observe the notes in the Service Booklet.

Always have the following work carried out at a qualified specialist workshop:

- work relevant to safety
- service and maintenance work
- repair work
- modifications, installations and conversions
- work on electronic components

Mercedes-Benz recommends that you use a Mercedes-Benz Service Centre.

### Vehicle registration

Mercedes-Benz may ask its Service Centres to carry out technical inspections on certain vehicles. The quality or safety of the vehicle is improved as a result of the inspection.

Mercedes-Benz can inform you about vehicle inspections only if it has your registration data. It is possible that your vehicle has not yet been registered in your name in the following cases:

- if your vehicle was not purchased at an authorised specialist dealer.
- if your vehicle has not yet been inspected at a Mercedes-Benz Service Centre.

It is advisable to register your vehicle with a Mercedes-Benz Service Centre.

Inform Mercedes-Benz as soon as possible about any change in address or vehicle ownership. You can do this at a Mercedes-Benz Service Centre, for example.

### Correct use

If you remove any warning stickers, you or others could fail to recognise certain dangers.

Leave warning stickers in position.

Observe the following information when driving your vehicle:

- the safety notes in this manual
- technical data for the vehicle

- traffic rules and regulations
- laws and safety standards pertaining to motor vehicles

### Implied warranty

**!** Follow the instructions in this manual about the proper operation of your vehicle as well as about possible vehicle damage. Damage to your vehicle that arises from culpable contraventions against these instructions are not covered either by Mercedes-Benz implied warranty or by the New or Used-Vehicle Warranty.

### QR code for rescue card

The QR code is secured in the fuel filler flap and on the opposite side on the B-pillar. In the event of an accident, rescue services can use the QR code to quickly find the appropriate rescue card for your vehicle. The current rescue card contains, in a compact form, the most important information about your vehicle, e.g. the routing of the electric cables.

You can find more information under [http://portal.aftersales.i.daimler.com/public/content/asportal/en/communication/informationen\\_fuer/QRCode.html](http://portal.aftersales.i.daimler.com/public/content/asportal/en/communication/informationen_fuer/QRCode.html).

### Data stored in the vehicle

Many of the electronic components in your vehicle can store data.

These data memories temporarily or permanently store technical information about:

- the vehicle's operating state
- events
- faults

In general, this technical information documents the state of a component, a module, a system or the surroundings.

These include, for example:

- operating conditions of system components, e.g. fluid levels
- status messages concerning the vehicle and its individual components, e.g. wheel rotational speed, vehicle speed, deceleration in

movement, lateral acceleration, accelerator pedal position

- malfunctions and defects in important system components, e.g. lights, brakes
- vehicle reactions and operating conditions in special driving situations, e.g. airbag deployment, intervention of stability control systems
- ambient conditions, e.g. outside temperature

These data are of an exclusively technical nature and can be used to:

- assist in detecting and rectifying faults and defects
- analyse vehicle functions, e.g. after an accident
- optimise vehicle functions

The data cannot be used to trace the vehicle's movements.

When your vehicle is serviced, technical information can be read from the event data memory and fault data memory.

Services include, for example:

- repair services
- service processes
- warranty events
- quality assurance

The information is read out by employees of the service network (including the manufacturer) using special diagnostic testers. You can obtain more information there, if required.

After a fault has been rectified, the information is deleted from the fault memory or is continually overwritten.

During vehicle operation, certain situations may arise in which these technical data – in conjunction with other information and, if applicable, after consultation with an approved assessor – may be linked to an individual person.

Examples include:

- accident reports
- damage to the vehicle
- witness statements

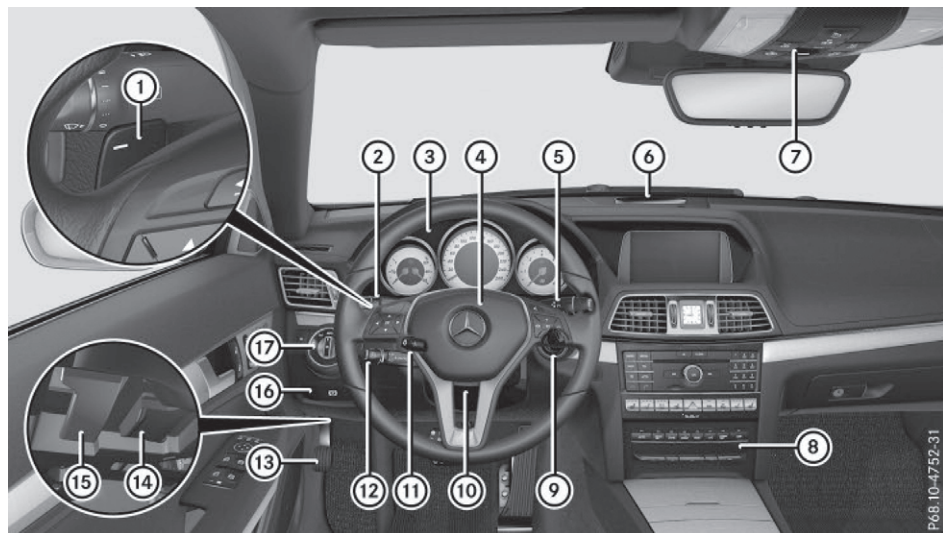
Further additional functions that have been contractually agreed upon with the customer allow certain vehicle data to be conveyed by the vehicle as well. The additional functions include, for example, vehicle location in the event of an emergency.

**Copyright information**

Information on licences for free and open-source software used in your vehicle and its electronic components is available on the following website:

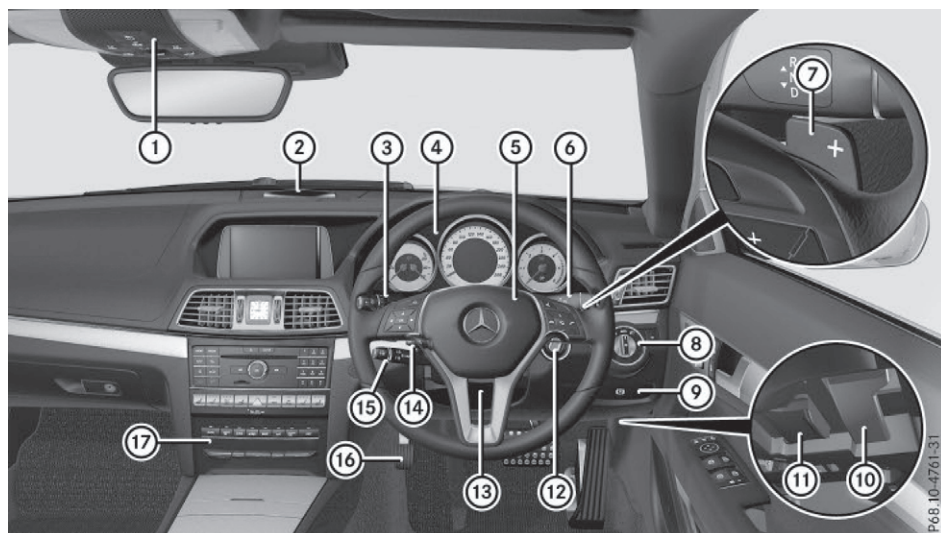
<http://www.mercedes-benz.com/opensource>

## Cockpit



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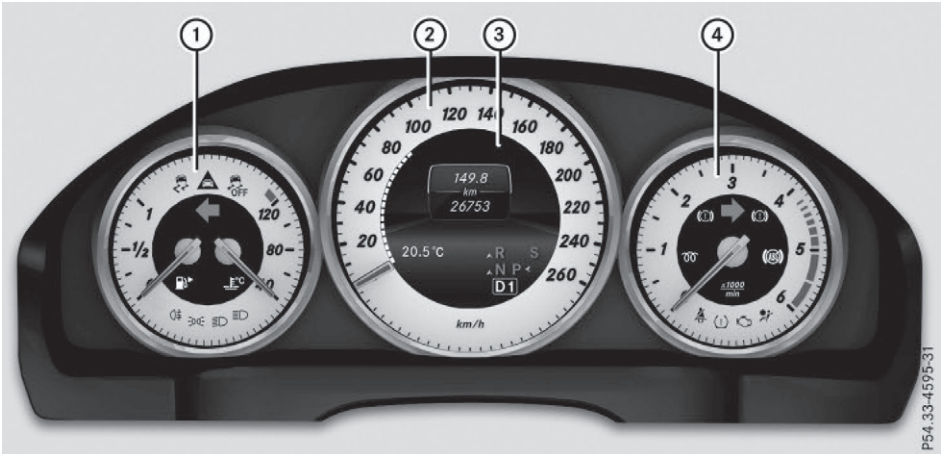
	Function	Page		Function	Page
①	Steering wheel gearshift paddles	143	⑩	Adjusts the steering wheel manually	102
②	Combination switch	111	⑪	Adjusts the steering wheel electrically Steering wheel heating	102 103
③	Instrument cluster	33	⑫	Cruise control lever	155
④	Horn		⑬	Parking brake	151
⑤	DIRECT SELECT lever	139	⑭	Diagnostics connection	28
⑥	PARKTRONIC warning display	169	⑮	Opens the bonnet	277
⑦	Overhead control panel	38	⑯	Releases the parking brake	151
⑧	Climate control systems	118	⑰	Light switch	109
⑨	Ignition lock Start/Stop button	132 132			



	Function	Page
①	Overhead control panel	38
②	PARKTRONIC warning display	169
③	Combination switch	111
④	Instrument cluster	33
⑤	Horn	
⑥	DIRECT SELECT lever	139
⑦	Steering wheel gearshift paddles	143
⑧	Light switch	109
⑨	Releases the parking brake	151
⑩	Opens the bonnet	277

	Function	Page
⑪	Diagnostics connection	28
⑫	Ignition lock Start/Stop button	132 132
⑬	Adjusts the steering wheel manually	102
⑭	Adjusts the steering wheel electrically Steering wheel heating	102 103
⑮	Cruise control lever	155
⑯	Parking brake	151
⑰	Climate control systems	118

## Instrument cluster



**i** Instrument cluster with speedometer (km/h)

Function	Page
① Fuel gauge (left) Coolant temperature (right) Warning and indicator lamps:	201
ESP®	242
Distance warning	247
ESP® OFF	242
Turn signal, left	111
Coolant	245
Main-beam headlamps	111
Dipped-beam headlamps	110
Side lamps	110
Rear foglamp	110
Reserve fuel	245
Fuel filler flap location indicator: the fuel filler cap is on the right-hand side.	

Function	Page
② Speedometer with segments	201
③ Multifunction display	203
④ Rev counter Warning and indicator lamps:	201
Brakes (red)	241
Turn signal, right	111
Only for certain vehicles: brakes (yellow)	241
ABS	242
Restraint system	42
Engine diagnostics	245
Tyre pressure monitor	248
Seat belts	240
Diesel engine: preglow	134







Information on displaying the outside temperature in the multifunction display can be found under "Outside temperature display" (▷ page 201).







The lighting in the instrument cluster, in the displays and the controls in the vehicle interior can be adjusted via the on-board computer (▷ page 211).

Multifunction steering wheel

At a glance



	Function	Page
①	Multifunction display	203
②	Multimedia system display	
③	 Switches on voice-operated control for navigation or LIN-GUATRONIC	
④	 Rejects or ends a call Exits the telephone book/ redial memory  Makes or accepts a call Switches to the redial mem- ory   Adjusts the volume  Mute	207

	Function	Page
⑤	  Selects a menu   Selects a submenu or scrolls through lists  Confirms the selection Hides display messages	202
⑥	 Back Switches off voice-operated control for navigation or LIN- GUATRONIC	202

**i** Vehicles with multimedia system  
Audio 20:

Additional information can be found:

- on the multimedia system in the Digital Owner's Manual
- on voice-operated control for navigation in the manufacturer's operating instructions

**i Vehicles with multimedia system  
COMAND Online:**

Additional information can be found:







- on the multimedia system in the Digital Owner's Manual
- on LINGUATRONIC in the separate operating instructions



## Centre console

## Centre console, upper section

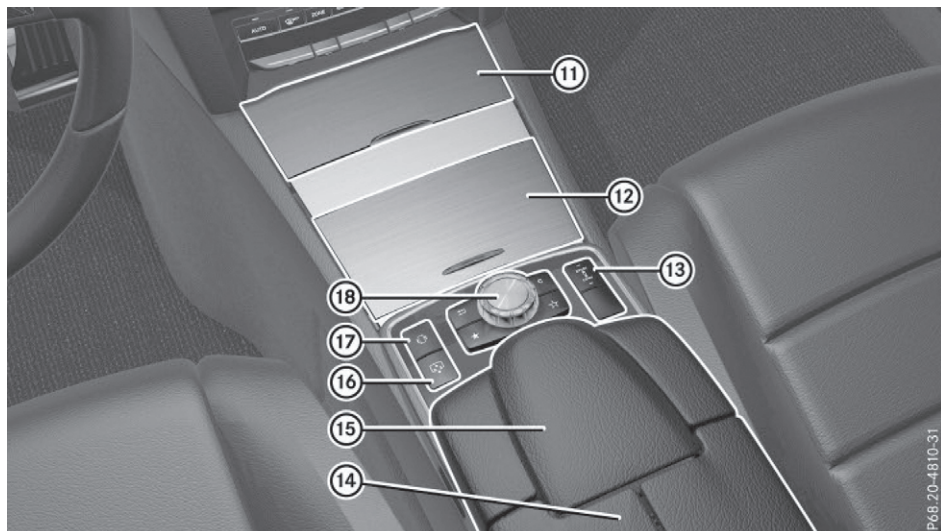


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	Function	Page
①	Multimedia system (see the Digital Owner's Manual)	
②	 Seat heating	100
③	 Seat ventilation	101
④	 PARKTRONIC	169
⑤	 ECO start/stop function	135
⑥	 Hazard warning lamps	111
⑦	 PASSENGER AIRBAG OFF indicator lamp	56


	Function	Page
⑧	ATA indicator lamp	76
⑨	Moves the seat-belt extender forwards	44
⑩	 Auxiliary heating (vehicles with automatic transmission)	125
	 Rear window roller sunblind (vehicles with manual transmission)	266



## Centre console, lower section



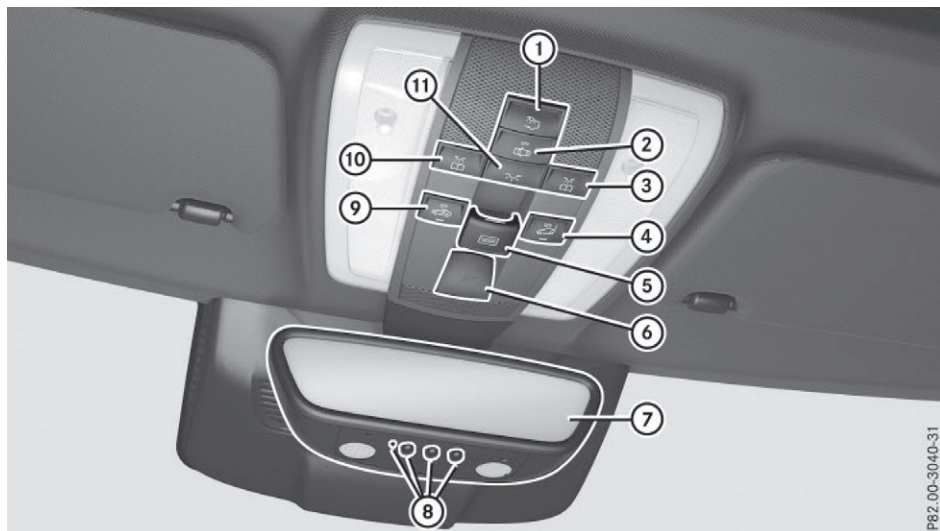
P6B.20-4B10-31

**i** Vehicles with DIRECT SELECT lever







	Function	Page
⑪	Stowage compartment Ashtray Cigarette lighter	258 266 267
⑫	Stowage compartment Cup holders	258 263
⑬	 Dynamic handling package with sports mode	168
⑭	Stowage space with Media Interface	260




	Function	Page
⑮	Stowage compartment	258
⑯	 Rear window roller sunblind	266
⑰	 Selects the drive program	142
⑱	Multimedia system controller	250

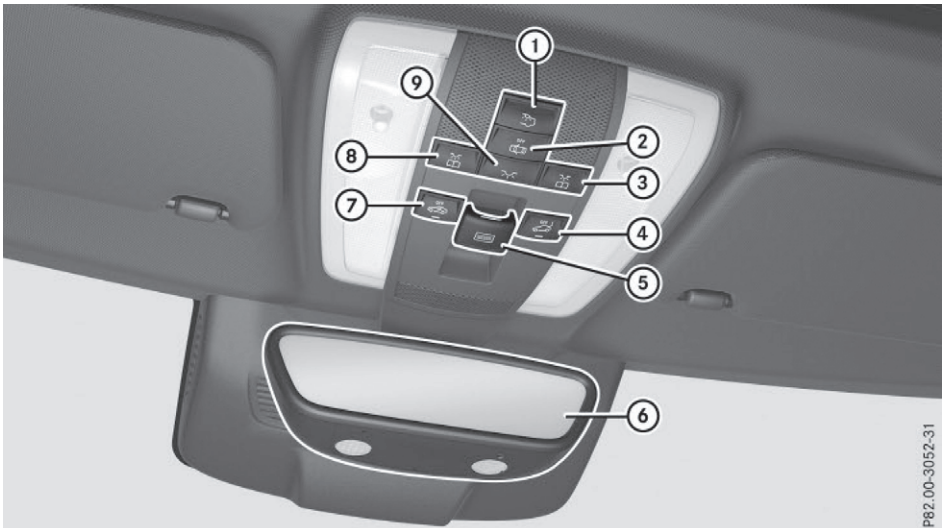
## Overhead control panel











P82.00-3040-31

	Function	Page
①	 Switches the rear interior lighting on/off	113
②	 Switches the automatic interior lighting control on/off	113
③	 Switches the right-hand reading lamp on/off	113
④	 Deactivates tow-away protection	77
⑤	 Opens/closes the panorama sliding sunroof with roller sunblinds	93
⑥	 SOS button	268

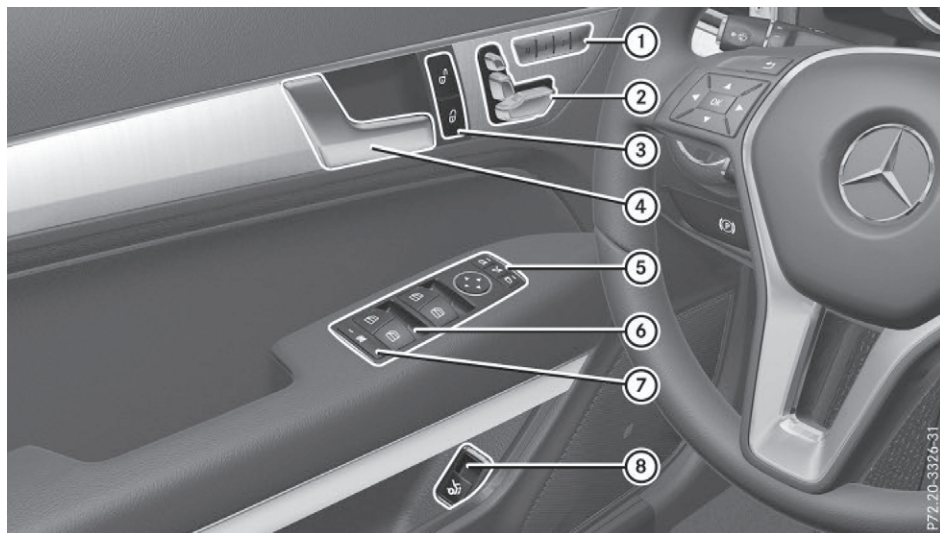
	Function	Page
⑦	Rear-view mirror Automatic anti-dazzle Manual anti-dazzle	106 104
⑧	Buttons for the garage door opener	270
⑨	 Deactivates the interior motion sensor	77
⑩	 Switches the left-hand reading lamp on/off	113
⑪	 Switches the front interior lighting on/off	113



	Function	Page
①	 Switches the rear interior lighting on/off	113
②	 Switches the automatic interior lighting control on/off	113
③	 Switches the right-hand reading lamp on/off	113
④	 Deactivates tow-away protection	77
⑤	 Opens/closes the panorama sliding sunroof with roller sunblind	93

	Function	Page
⑥	Rear-view mirror Automatic anti-dazzle Manual anti-dazzle	106 104
⑦	 Deactivates the interior motion sensor	77
⑧	 Switches the left-hand reading lamp on/off	113
⑨	 Switches the front interior lighting on/off	113

## Door control panel

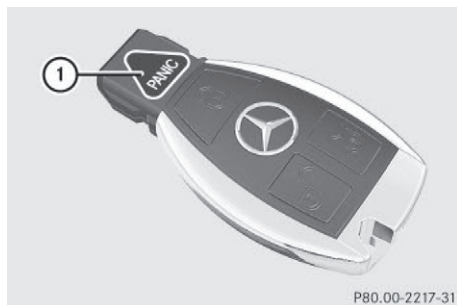


P77.20-3324-31

	Function	Page
①	 Stores seat, exterior mirror and steering column adjustment settings	107
②	Adjusts the seats electrically	98
③	Unlocks/locks the vehicle	85
④	Opens the door	85
⑤	 Adjusts and folds the exterior mirrors in/out electrically	104

	Function	Page
⑥	Opens/closes the side windows	89
⑦	Activates/deactivates the override feature for the side windows in the rear compartment	65
⑧	Opens the boot lid	87

## Panic alarm



► **To activate:** press the **PANIC** button ① for approximately one second. A visual and audible alarm is triggered if the alarm system is activated.

► **To deactivate:** press the **PANIC** button ① again.

or

► Insert the key into the ignition lock.

or, on vehicles with KEYLESS-GO:

► Press the Start/Stop button.

The key must be in the vehicle.

The panic alarm function is only available in certain countries.

## Occupant safety

### Introduction to the restraint system

The restraint system can reduce the risk of vehicle occupants coming into contact with parts of the vehicle's interior in the event of an accident. Furthermore, the restraint system can also reduce the forces to which vehicle occupants are subjected during an accident.

The restraint system includes:

- Seat belt system
- Airbags
- Child restraint system
- Child seat securing system

The various components of the restraint system work complementary to one another. They can only perform their intended protective function if all vehicle occupants:

- have correctly fastened their seat belt (▷ page 44)
- have correctly adjusted their seat and head restraint (▷ page 96).

As the driver, you must also ensure that the steering wheel is correctly adjusted. Observe the information relating to the correct driver's seat position (▷ page 96).

Additionally, you must ensure that an airbag can deploy freely (▷ page 46).

The airbag is supplementary to a correctly fastened seat belt. As an additional safety device, the airbag increases the level of protection for vehicle occupants in the event of an accident. If the protection provided by the seat belt is sufficient, the airbags do not deploy. Furthermore, in the event of an accident, only airbags which provide greater protection in the given accident situation deploy. However, seat belts and airbags generally do not protect against objects penetrating the vehicle from the outside.

Information on how the restraint system operates can be found in "Deployment of the seat belt tensioner and airbags" (▷ page 49).

See "Children in the vehicle" for information on infants and children traveling with you in the vehicle restraint systems for infants and children (▷ page 53).

### Important safety notes

#### **WARNING**

If the restraint system is modified, it may no longer work as intended. The restraint system may then not perform its intended protective function by failing in an accident or triggering unexpectedly, for example. There is an increased risk of injury, possibly even fatal.


Never modify parts of the restraint system. Do not attempt to modify the wiring as well as electronic components or their software.


If the vehicle needs to be adapted to accommodate a person with disabilities, please contact a specialist workshop.

Mercedes-Benz recommends that you use only driving aids that have been approved specifically for your vehicle by Mercedes-Benz.

### Restraint system warning lamp

The functions of the restraint system are checked after the ignition is switched on and at regular intervals while the engine is running. Therefore, malfunctions can be detected in good time.

The  restraint system warning lamp in the instrument cluster lights up when the ignition is switched on. It goes out no later than a few seconds after the vehicle is started. The components of the restraint system are in operational readiness.

A malfunction has occurred if the  restraint system warning lamp:

- does not light up after the ignition is switched on
- does not go out after a few seconds with the engine running
- lights up again while the engine is running

#### WARNING

If the restraint system is malfunctioning, restraint system components may be triggered unintentionally or may not deploy as intended during an accident. This may affect the seat belt tensioner or airbag, for example. This poses an increased risk of injury or even fatal injury.

Have the restraint system checked and repaired immediately at a qualified specialist workshop.

### PASSENGER AIR BAG OFF indicator lamp



PASSENGER AIR BAG OFF indicator lamp ① is part of the automatic child seat recognition on the front-passenger seat.

A permanently lit PASSENGER AIR BAG OFF indicator lamp informs you that the front-passenger front airbag is disabled.

Depending on the person in the front-passenger seat, the front-passenger front airbag must be either disabled or enabled; see the following points. You must make sure of this both before and during a journey.

- **Children in a child restraint system:** whether the front-passenger front airbag is enabled or disabled depends on the installed child restraint system and the age and size of the child. Therefore, make sure that you read the notes on "Children in the vehicle" (▷ page 53), where you will also find information on rearward or forward-facing child restraint systems on the front-passenger seat.
- **All other persons:** the PASSENGER AIR BAG OFF indicator lamp must be off. Make sure that you read the notes on "Seat belts" (▷ page 43) and "Airbags" (▷ page 46), where you can also find information on the correct seat position.

Observe the information on automatic child seat recognition in the front-passenger seat (▷ page 56).

## Seat belts

### Introduction

A correctly worn seat belt is the most effective means of restraining the movement of vehicle occupants in the event of a collision or if the vehicle overturns. This reduces the risk of vehicle occupants coming into contact with parts of the vehicle interior or being ejected from it. The seat belt also helps to keep the vehicle occupants in the best position in relation to the airbag being deployed.

The seat belt system consists of:

- seat belts
- belt tensioners for the front seat belts and the outer seat belts in the rear
- belt force limiters for the front seat belts and the outer seat belts in the rear

If the seat belt is pulled quickly or sharply by the seat-belt extender, the inertia reel locks. The belt strap cannot be pulled out any further.

The belt tensioner tightens the seat belt in the event of a collision so that it fits tightly across your body. However, it does not pull the vehicle occupants back in the direction of the seat backrest.

The belt tensioner does not, however, correct an incorrect seat position or correct the routing of a seat belt that is worn incorrectly.

If the seat belt is also fitted with a belt force limiter and this is triggered, the force exerted by the seat belt on the vehicle occupant is reduced.

The belt force limiters on the front seats are synchronised with the front airbags, which take on a part of the deceleration force. This can reduce the forces to which the vehicle occupants are subjected during an accident.

**!** If the front-passenger seat is not occupied, do not engage the seat belt tongue in the buckle on the front-passenger seat. Otherwise, the belt tensioner and the front-passenger front airbag could be triggered in the event of an accident and would need to be replaced.

### Important safety notes

#### WARNING

If the seat belt is worn incorrectly, it cannot perform its intended protective function. Fur-

thermore, an incorrectly worn seat belt can cause additional injuries, e.g. in the event of an accident, heavy braking or sudden changes of direction. There is an increased risk of injury, possibly even fatal.

Always ensure that all vehicle occupants have their seat belts fastened correctly and are sitting properly.

#### WARNING

The seat belt does not offer the intended level of protection if you have not moved the backrest to an almost vertical position. When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdomen or neck injuries, for example. This poses an increased risk of injury or even fatal injury.

Adjust the seat properly before beginning your journey. Always ensure that the backrest is in an almost vertical position and that the shoulder section of your seatbelt is routed across the centre of your shoulder.

#### WARNING

Persons under 1.50 m tall cannot wear the seat belts correctly without an additional suitable restraint system. If the seat belt is worn incorrectly, it cannot perform its intended protective function. Furthermore, an incorrectly worn seat belt can cause additional injuries, e.g. in the event of an accident, heavy braking or sudden changes of direction. There is an increased risk of injury, possibly even fatal.

Always secure persons less than 1.50 m tall in additional suitable restraint systems.

If a child younger than twelve years old and under 1.50 m in height is travelling in the vehicle:

- always secure the child in a child restraint system suitable for this Mercedes-Benz vehicle. The child restraint system must be appropriate to the age, weight and size of the child.
- always observe the instructions and safety notes on "Children in the vehicle" (> page 53) in addition to the child restraint

system manufacturer's installation and operating instructions.

### WARNING

Seat belts cannot protect as intended, if:

- they are damaged, have been modified, are extremely dirty, bleached or dyed
- the seat belt buckle is damaged or extremely dirty
- modifications have been made to the belt tensioners, belt anchorages or inertia reels

Seat belts may sustain non-visible damage in an accident, e.g. due to glass splinters. Modified or damaged seat belts can tear or fail, for example in the event of an accident. Modified seat belt tensioners may be deployed unintentionally or not function as intended. There is an increased risk of injury, possibly even fatal.

Never modify seat belts, seat belt tensioners, seat belt anchorages and inertia reels. Ensure that seat belts are not damaged or worn and are clean. After an accident, have the seat belts checked immediately at a qualified specialist workshop.

Mercedes-Benz recommends that you only use seat belts which have been approved specifically for your vehicle by Mercedes-Benz. Otherwise, your vehicle's general operating permit could be invalidated.

## Correct seat belt use

Pay attention to the safety notes about the seat belt (▷ page 43).

All vehicle occupants must fasten their seat belts correctly before you start driving. You must also make sure that all vehicle occupants have fastened their seat belts correctly during the journey.

When fastening your seat belt, always make sure that:

- the seat belt tongue is inserted into the belt buckle that belongs to the seat.
- the seat belt is tightened across your body. Avoid wearing bulky clothing, e.g. a winter coat.
- the seat belt is not twisted.

Only then can the forces which occur be distributed over the area of the belt.

- the shoulder section of the belt is always routed across the centre of your shoulder. The shoulder section of the belt must not come into contact with your neck or be routed under your arm.

- The lap belt must be taut and as low as possible over your lap.

The lap belt must always be routed across your hip joints and not across your abdomen. Pregnant women must take particular care with this. If necessary, push the lap belt down to your hip joint and pull it tight using the shoulder section of the belt.

- The seat belt is not routed over sharp, pointed or fragile objects.

If such objects are located on or in your clothing, e.g. pens, keys, spectacles, etc. stow these in a suitable location.

- Only one person should use each seat belt at any one time.

Babies and children must never travel sitting on the lap of another vehicle occupant. In the event of an accident, they could be crushed between the vehicle occupant and seat belt.

- Do not secure any objects with a seat belt if the seat belt is being used by one of the vehicle's occupants.

You must also make sure that objects, e.g. cushions, are never placed between a person and the seat.

Seat belts are solely intended to secure and restrain persons. To secure objects, luggage or loads, always observe the "Loading guidelines" (▷ page 258).

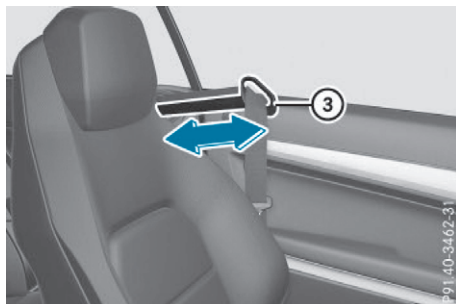
## Fastening a seat belt

Observe the safety notes on the seat belt (▷ page 43) and the information on the correct use of the seat belt (▷ page 44).

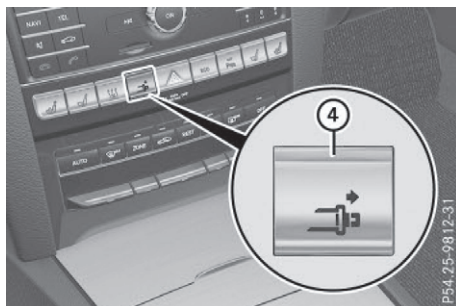
### WARNING

If the seat-belt extender extends during the journey, the seat belt is not sitting correctly across your body. The seat belt then cannot perform its intended protective function. There is an increased risk of injury, possibly even fatal.

During a journey, make sure that the seat-belt extender is retracted.



Seat-belt extender ③ for the driver and front passenger helps you fasten your seat belt. Seat-belt extender ③ is extended when the respective door is closed and the key is turned to position 1 or 2 in the ignition lock.



You can also extend seat-belt extender ③ with seat-belt extender button ④.

- ▶ Press seat-belt extender button ④. Seat-belt extender ③ extends.

Seat-belt extender ③ is retracted again if:

- the belt tongue is engaged in the seat belt buckle
- the belt tongue is not engaged in the seat belt buckle within 60 seconds
- the respective door is opened
- the key is turned to position 0 in the ignition lock
- you release the seat backrest and fold it forwards
- the front-passenger seat remains unoccupied after approximately five seconds

If you press seat-belt extender button ④ after this, seat-belt extender ③ will not extend.



Basic illustration

- ▶ Adjust the seat (> page 96). The seat backrest must be in an almost vertical position.
- ▶ Pull the seat belt smoothly out of seat-belt extender ③ and engage belt tongue ② into belt buckle ①. The seat belt on the driver's seat and the front-passenger seat may be tightened automatically; see "Belt adjustment" (> page 46).
- ▶ If necessary, pull upwards on the shoulder section of the seat belt to tighten the belt across your body.

In order to attach the child restraint system securely in the vehicle, the seat belts in the rear are equipped with a child seat lock. You can find further information under "Child seat lock" (> page 53).

### Automatic comfort-fit feature

The front seat belts have an automatic comfort-fit feature. The automatic comfort-fit feature reduces the retraction force of the seat belts. The seat belts are thus routed more comfortably for the driver and front passenger.

### Releasing seat belts

- ! Make sure that the seat belt is fully rolled up. Otherwise, the seat belt or belt tongue will be trapped in the door or in the seat mechanism. This could damage the door, the door trim panel and the seat belt. Damaged seat belts

can no longer fulfil their protective function and must be replaced. Visit a qualified specialist workshop.

- ▶ Press release button in belt buckle, hold belt tongue firmly and guide the seat belt back.

## Seat belt adjustment


The seat-belt adjustment is an integral part of the PRE-SAFE® convenience function. This function adjusts the driver's and front-passenger seat belt to the upper body of the occupants. The belt strap is tightened slightly when:


- with a retracted seat-belt extender, the seat belt tongue is engaged in the belt buckle and
- the ignition is switched on

The seat-belt adjustment will apply a certain tightening force if any slack is detected between the vehicle occupant and the seat belt. Do not hold on to the seat belt tightly while it is adjusting.

You can switch the seat-belt adjustment on and off in the on-board computer (▷ page 215).

## Belt warning for the driver and front passenger

The  seat belt warning lamp in the instrument cluster reminds you that all vehicle occupants must fasten their seat belts. It may light up continuously or flash. A warning tone may also sound.

The  seat belt warning lamp goes out and the warning tone stops as soon as the driver's and the co-driver's seat belts have been fastened.

## Rear seat belt status indicator



The seat belt on the left rear seat, when viewed in the direction of travel, is not fastened. (Example)

The rear seat belt status indicator is available only in certain countries.

The rear seat belt status indicator informs you which rear seat belt is not fastened.

Cancelling the rear seat belt status indicator immediately (▷ page 216).

## Airbags

### Introduction

The airbag installation location is identified by the label AIRBAG.

An airbag supplements a correctly fastened seat belt. It is not a substitute for seat belts. The airbag provides additional protection in the corresponding accident situations.

Not all airbags are deployed in an accident. The various airbag systems work independently of one another (▷ page 49).

However, no system available today can completely eliminate injuries and fatalities.

Due to the required speed of the airbag after deployment, it is also not possible to entirely rule out the risk of injuries caused by the airbag.

## Important safety notes

### WARNING

If you deviate from the correct seat position, the airbag cannot perform its intended protective function and can even cause additional injuries when deployed. There is an increased risk of serious or even fatal injuries.

In order to avoid such risks, always ensure that all vehicle occupants:

- fasten their seatbelts correctly, including pregnant women
- are seated correctly and maintain the furthest possible distance from the airbags
- observe the following notes

Always ensure that there are no objects located between the airbag and the vehicle occupant.

- Adjust the seats properly before beginning your journey. Always make sure that the seat is in an almost upright position. The centre of

the head restraint must support the head at about eye level.

- Move the driver's and front-passenger seats as far back as possible. The driver's seat position must allow the vehicle to be driven safely.
- Only hold the steering wheel on the outside. This allows the airbag to be fully deployed.
- Always lean against the backrest while driving. Do not lean forwards or lean against the door or side window. You may otherwise be in the deployment area of the airbags.
- Always keep your feet in the footwell in front of the seat. Do not put your feet on the dashboard, for example. Your feet may otherwise be in the deployment area of the airbag.
- Always secure persons less than 1.50 m tall in suitable restraint systems. Up to this height, the seat belt cannot be worn correctly.

**If a child is travelling in your vehicle, also observe the following notes:**

- Always secure children under twelve years of age and less than 1.50 m tall in suitable child restraint systems.
- Child restraint systems should be fitted to the rear seats.
- Only secure a child to the front-passenger seat when the front-passenger front airbag is disabled, and only then in a rearward-facing child restraint system. If the PASSENGER AIR BAG OFF indicator lamp is permanently lit, the front-passenger front airbag is disabled (▷ page 42).
- Always observe the instructions and safety notes on "Children in the vehicle" (▷ page 53) and on the "Child restraint system on the front-passenger seat" (▷ page 57) in addition to the manufacturer's operating and installation instructions for the child restraint system.

**Objects in the vehicle interior may prevent the airbag from functioning correctly.** Before starting your journey and to avoid risks resulting from the speed of the airbag as it deploys, make sure that:

- there are no people, animals or objects between the vehicle occupants and an airbag.
- there are no objects between the seat, door and B-pillar.
- no hard objects, e.g. coat hangers, are hanging on the grab handles or coat hooks.
- no accessories, such as cup holders, are attached to the vehicle within the deployment

area of an airbag, e.g. to doors, side windows, rear side trim or side walls.

- no heavy, sharp-edged or fragile objects are in the pockets of your clothing. Store such objects in a suitable place.

**⚠ WARNING**

If you modify an airbag cover or affix objects such as stickers to it, the airbag can no longer function correctly. There is an increased risk of injury.

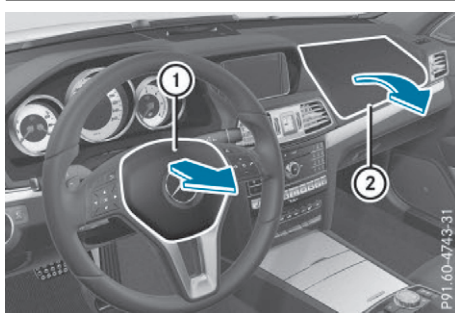
Never modify an airbag cover or affix objects to it.

**⚠ WARNING**

Sensors to control the airbags are located in the doors. Modifications or work not performed correctly to the doors or door paneling, as well as damaged doors, can lead to the function of the sensors being impaired. The airbags might therefore not function properly any more. Consequently, the airbags cannot protect vehicle occupants as they are designed to do. This poses an increased risk of injury.

Never modify the doors or parts of the doors. Always have work on the doors or door paneling carried out at a qualified specialist workshop.

## Front airbags

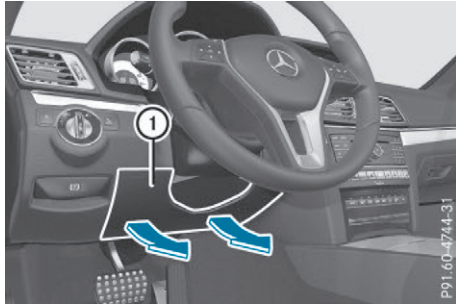


Driver's airbag ① deploys in front of the steering wheel. Front-passenger front airbag ② deploys in front of and above the glove compartment.

When deployed, the front airbags offer additional head and thorax protection for the occupants in the front seats.

A permanently lit PASSENGER AIR BAG OFF indicator lamp informs you that the front-passenger front airbag is disabled (▷ page 42).

### Driver's kneebag



Driver's knee airbag ① deploys under the steering column. The driver's knee airbag is triggered together with the front airbags.

The driver's knee airbag offers additional thigh, knee and lower leg protection for the occupant in the driver's seat.

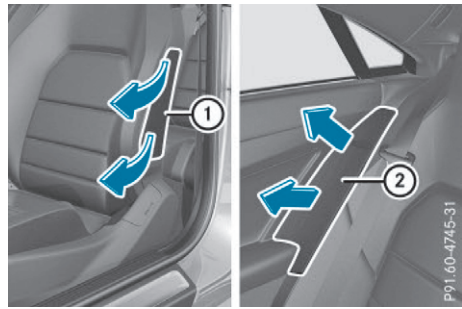
- ❗ The driver's knee airbag is available only in certain countries.

### Sidebags

#### ⚠ WARNING

Unsuitable seat covers may obstruct or even prevent deployment of the airbags integrated into the seats. The airbags may then fail to protect the vehicle occupants as intended. Operation of the automatic child seat recognition may also be impaired. There is an increased risk of injury, possibly even fatal.

Use only seat covers which have been specifically approved for the respective seat by Mercedes-Benz.



Front sidebags ① and rear sidebags ② deploy next to the outer bolster of the seat backrest.

When deployed, the sidebag offers additional thorax protection. However, it does not protect the:

- head
- neck
- arms

In the event of a side impact, the sidebag is deployed on the side on which the impact occurs.

### Pelvisbags

#### ⚠ WARNING

Unsuitable seat covers may obstruct or even prevent deployment of the airbags integrated into the seats. The airbags may then fail to protect the vehicle occupants as intended. Operation of the automatic child seat recognition may also be impaired. There is an increased risk of injury, possibly even fatal. Use only seat covers which have been specifically approved for the respective seat by Mercedes-Benz.



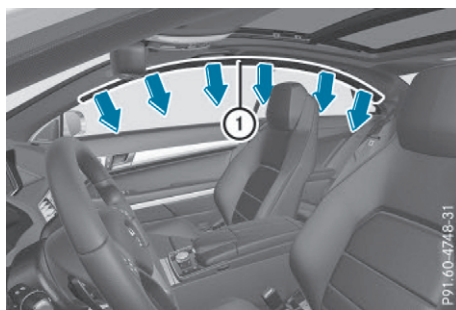
Pelvisbags ① deploy next to and below the outer seat cushions.

When activated, the pelvisbag increases the level of protection for vehicle occupants on the side of the vehicle on which the impact occurs.

The pelvisbag is deployed on the side on which the impact occurs.

- ① Pelvisbags are only available in certain countries.

## Windowbags



Windowbags ① are integrated into the side of the roof frame and deployed in the area from the A-pillar to the C-pillar.

When deployed, the windowbag offers additional head protection. However, it does not protect the thorax or arms.

In the event of a side impact, the windowbag is deployed on the side on which the impact occurs.

If the system determines that it can offer additional protection to that provided by the seat belt, a windowbag may be deployed in other accident situations (▷ page 49).

## Deployment of belt tensioners and airbags

### Important safety notes

#### ⚠ WARNING

After the airbag deploys, the airbag parts are hot. There is a risk of injury.


Do not touch the airbag parts. Have a deployed airbag replaced at a qualified specialist workshop as soon as possible.

#### ⚠ WARNING

Pyrotechnical belt tensioners which have been triggered are no longer operational and therefore cannot protect as intended. There is an increased risk of injury, possibly even fatal. Have pyrotechnic belt tensioners which have been triggered replaced at a qualified specialist workshop immediately.

Mercedes-Benz recommends that you have the vehicle towed to a qualified specialist workshop after an accident. Take this into account, particularly if a seat belt tensioner was triggered or an airbag was deployed.

An electric motor is used by PRE-SAFE® to trigger the tightening of the seat belt in hazardous situations. This procedure is reversible.

If the belt tensioners are triggered or an airbag is deployed, you will hear a bang, and a small amount of powder may also be released. The  restraint system warning lamp lights up.

Only in rare cases will the bang affect your hearing. In general, the powder released is not hazardous to health but may cause short-term breathing difficulties to persons suffering from asthma or other pulmonary conditions. Provided it is safe to do so, you should leave the vehicle immediately or open the window in order to prevent breathing difficulties.

## Operation

During the first stage of a collision, the restraint system control unit evaluates important physical data relating to vehicle deceleration or acceleration, such as:

- duration
- direction
- intensity

Based on the evaluation of this data, the restraint system control unit triggers the seat belt tensioners in the event of a head-on or rear collision.

A seat belt tensioner can be triggered only if:

- the ignition is switched on
- the components of the restraint system are operational. You can find further information under: "Restraint system warning lamp" (▷ page 42)
- the belt tongue has engaged in the belt buckle of the respective front seat

The seat belt tensioners in the rear compartment are triggered independently of the lock status of the seat belts.

If the restraint system control unit detects a high-severity accident, in certain head-on collisions, additional components of the restraint system are deployed independently of each other:

- front airbags and driver's kneebag
- windowbag, if the system determines that deployment can offer additional protection to that provided by the seat belt

Depending on the person in the front-passenger seat, the front-passenger front airbag is either disabled or enabled. The front-passenger front airbag can be deployed in an accident only if the PASSENGER AIR BAG OFF indicator lamp is off. Observe the information on the PASSENGER AIR BAG OFF indicator lamp (▷ page 42).

Your vehicle has two-stage front airbags. In the first deployment stage, the front airbag is filled with propellant gas to reduce the risk of injuries. The front airbag is fully deployed if the second deployment stage is activated within a few milliseconds.

The activation threshold for the seat belt tensioners and airbags is determined based on the evaluation of the vehicle's rate of deceleration or acceleration at various points in the vehicle. This process is pre-emptive in nature. The triggering/deployment process should take place in good time at the start of the collision.

The rate of vehicle deceleration or acceleration and the direction of the force are essentially determined by:

- the distribution of forces during the collision
- the collision angle
- the deformation characteristics of the vehicle
- the characteristics of the object with which the vehicle has collided

Factors that can be seen and measured only after a collision has occurred do not play a decisive role in the deployment of an airbag, nor do they provide an indication of airbag deployment.

The vehicle may be deformed significantly without an airbag being deployed. This is the case if only parts that are relatively easily deformed are affected and the rate of deceleration is not high. Conversely, an airbag may be deployed even though the vehicle suffers only minor deformation. This is the case if, for example, very rigid vehicle parts such as longitudinal body mem-

bers are hit, and sufficient deceleration occurs as a result.

If the restraint system control unit detects a side impact, the applicable components of the restraint system are activated independently of each other.

- Sidebags and pelvisbag on the side on which an impact occurs, independently of the seat belt tensioner and seat belt usage

Vehicles with automatic child seat recognition in the front-passenger seat: the sidebag and pelvisbag on the front-passenger side deploy under the following conditions:

- an occupant is detected in the front-passenger seat or
- the belt tongue is engaged in the belt buckle of the front-passenger seat
- Windowbag on the side on which an impact occurs, independently of seat belt usage and regardless of whether the front-passenger seat is occupied
- Seat belt tensioners, if the system determines that deployment can offer additional protection for the vehicle occupants in this situation

**i** Not all airbags are deployed in an accident. The different airbag systems work independently of each other.

How the airbag system works is determined by the severity of the accident detected, especially the vehicle deceleration or acceleration, and the apparent type of accident:

- frontal collision
- side impact

## NECK-PRO head restraints

### Important safety notes

#### WARNING

The function of the head restraint may be impaired if you:

- attach objects such as coat hangers to the head restraints, for example
- use unsuitable head restraint covers

If you do so, the head restraints cannot fulfil their intended protective function in the event of an accident. In addition, objects attached to the head restraints could endanger other

vehicle occupants. This poses an increased risk of injury.

Do not attach any objects to the head restraints and only use suitable head restraint covers.

Consult a Mercedes-Benz Service Centre regarding the availability of suitable seat or head restraint covers.

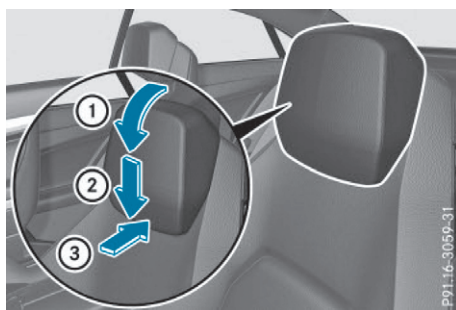
## Operation

NECK-PRO head restraints reduce the likelihood of head and chest injuries. The NECK-PRO head restraints on the driver's and front-passenger seats are moved forwards and upwards in the event of a rear-end collision of a certain severity. This provides better head support.

If the NECK-PRO head restraints have been triggered in an accident, you must reset the NECK-PRO head restraints on the driver's and front-passenger seat (> page 51). Otherwise, the additional protection will not be available in the event of another rear-end collision. You can recognise when NECK-PRO head restraints have been triggered by the fact that they have moved forwards and can no longer be adjusted.

Mercedes-Benz recommends that you have the NECK-PRO head restraints checked for functionality at a qualified specialist workshop after a rear-end collision.

## Resetting triggered NECK-PRO head restraints



Do not place your fingers between the upholstery of the head restraint and the seat. Pay particular attention while resetting the NECK-PRO head restraints.

- ▶ Tilt the top of the NECK-PRO head restraint cushion forwards in the direction of arrow ①.
- ▶ Push the NECK-PRO head restraint cushion down as far as it will go in the direction of arrow ②.
- ▶ Firmly push the NECK-PRO head restraint cushion back in the direction of arrow ③ until the cushion engages.
- ▶ Repeat this procedure for the second NECK-PRO head restraint.

**i** Resetting the NECK-PRO head restraints requires a lot of strength. If you have difficulty resetting the NECK-PRO head restraints, have this work carried out at a qualified specialist workshop.

## PRE-SAFE® (anticipatory occupant protection)

### Introduction

In certain hazardous situations, PRE-SAFE® takes pre-emptive measures to protect the vehicle occupants.

### Important safety notes

- !** Make sure that there are no objects in the footwell or behind the seats. There is a risk that the seats and/or the objects could be damaged when PRE-SAFE® is activated.

Although your vehicle is equipped with PRE-SAFE®, the possibility of injury in the event of an accident cannot be ruled out. Always adapt your driving style to suit the prevailing road and weather conditions and maintain a safe distance from the vehicle in front. Drive carefully.

### Function

PRE-SAFE® intervenes:

- in emergency braking situations, e.g. when BAS is activated
- in critical driving situations, e.g. when physical limits are exceeded and the vehicle understeers or oversteers severely
- on vehicles with the Driving Assistance package: if BAS PLUS intervenes powerfully or the radar sensor system detects an imminent danger of collision in certain situations

PRE-SAFE® takes the following measures depending on the hazardous situation detected:

- the front seat belts are pre-tensioned.
- if the vehicle skids, the front side windows and the panorama sliding sunroof are closed.
- vehicles with the memory function: the front-passenger seat is adjusted if it is in an unfavourable position.
- vehicles with a multicontour seat: the air pressure in the side bolsters of the backrest is increased.

If the hazardous situation passes without resulting in an accident, PRE-SAFE® slackens the belt pre-tensioning. On vehicles with multicontour seats, the air pressure in the side bolsters is reduced again. All settings made by PRE-SAFE® can then be reversed.

If the seat belt pre-tensioning is not reduced:

- ▶ Move the seat backrest or seat back slightly when the vehicle is stationary. Seat belt pre-tensioning is reduced and the locking mechanism is released.

The seat-belt adjustment is an integral part of the PRE-SAFE® convenience function. Information about the convenience function can be found under "Belt adjustment" (▶ page 46).

## PRE-SAFE® PLUS (anticipatory occupant protection PLUS)

### Introduction

PRE-SAFE® PLUS is only available in vehicles with the Driving Assistance package.

Using the radar sensor system, PRE-SAFE® PLUS is able to detect that a head-on or rear-end collision is imminent. In certain hazardous situations, PRE-SAFE® PLUS takes pre-emptive measures to protect the vehicle occupants.

### Important safety notes

The intervention of PRE-SAFE® PLUS cannot prevent an imminent collision. The driver is not warned before the intervention of PRE-SAFE® PLUS.

PRE-SAFE® PLUS does not intervene:

- if the vehicle is reversing
- when the vehicle is towing a trailer and there is a risk of a rear-end collision

When driving, or when parking or exiting a parking space with assistance from Active Parking Assist, PRE-SAFE® PLUS will not apply the brakes.

### Function

PRE-SAFE® PLUS intervenes in certain situations if the radar sensor system detects an imminent head-on or rear-end collision.

PRE-SAFE® PLUS takes the following measures depending on the hazardous situation detected:

- if the radar sensor system detects that a head-on collision is imminent, the seat belts are pre-tensioned
- if the radar sensor system detects that a rear-end collision is imminent:
  - the rear hazard warning lamps are activated and flash at a higher frequency
  - the brake pressure is increased if the driver applies the brakes when the vehicle is stationary
  - the seat belts are pre-tensioned

The PRE-SAFE® PLUS braking application is cancelled:

- if the accelerator pedal is depressed when a gear is engaged
- if the risk of a collision passes or is no longer detected
- if DISTRONIC PLUS indicates an intention to pull away

If the hazardous situation passes without resulting in an accident, the original settings are restored.

### Automatic measures after an accident

Immediately after an accident, the following measures are implemented, depending on the type and severity of the impact:

- the hazard warning lamps are activated
- the emergency lighting is activated
- the vehicle doors are unlocked
- the front side windows are lowered

- vehicles with the memory function: the electrically adjustable steering wheel is raised
- the engine is switched off and the fuel supply is cut off
- vehicles with the Mercedes-Benz emergency call system: automatic emergency call

## Children in the vehicle

### Important safety notes

Accident statistics show that children secured in the rear seats are safer than children secured in the front-passenger seat. For this reason, Mercedes-Benz strongly advises that you install a child restraint system on a rear seat. Children are generally better protected there.

If a child younger than twelve years old and under 1.50 m in height is travelling in the vehicle:

- always secure the child in a child restraint system suitable for Mercedes-Benz vehicles. The child restraint system must be appropriate to the age, weight and size of the child.
- be sure to observe the instructions and safety notes in this section in addition to the child restraint system manufacturer's installation instructions.

#### WARNING

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P** or shift manual transmission into neutral
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

#### WARNING

If persons (particularly children) are exposed to heat or cold for a prolonged period, there is

a risk of serious or even fatal injuries. Never leave persons (particularly children) unattended in the vehicle.

#### WARNING

If the child restraint system is placed in direct sunlight, the parts could become very hot. Children could suffer burns by touching these parts, in particular on the metallic parts of the child restraint system. There is a risk of injury.

If you and your child leave the vehicle, always make sure that the child restraint system is not in direct sunlight. Cover it with a blanket, for example. If the child restraint system has been exposed to direct sunlight, leave it to cool down before securing the child in it. Never leave children unattended in the vehicle.

Always ensure that all vehicle occupants have their seat belts fastened correctly and are sitting properly. Particular attention must be paid to children.

Observe the safety notes on the seat belt (> page 43) and the information on the correct use of the seat belt (> page 44).

### Child seat lock

#### WARNING

If the seat belt is released while driving, the child restraint system will no longer be secured properly. The child seat lock is disabled and the inertia reel draws in a portion of the seat belt. The seat belt cannot be immediately refastened. There is an increased risk of injury, possibly even fatal.

Stop the vehicle immediately, paying attention to road and traffic conditions. Reactivate the child seat lock and secure the child restraint system properly.

The rear seat belts are equipped with a child seat lock. When enabled, the child seat lock function ensures that the seat belt does not slacken once the child restraint system is secured.

Installing a child restraint system:

- ▶ Always comply with the child restraint system manufacturer's installation instructions.
- ▶ Pull the seat belt smoothly out of the belt outlet.
- ▶ Engage the seat belt tongue in the belt buckle.

Activating the child seat lock:

- ▶ Pull the seat belt out fully and let the inertia reel retract it again.  
While the seat belt is retracting, you should hear a ratcheting sound. The child seat lock function is enabled.
- ▶ Push the child seat restraint system down so that the seat belt is tight and does not loosen.

Removing a child restraint system and deactivating the child seat lock:

- ▶ Always comply with the child restraint system manufacturer's installation instructions.
- ▶ Press the release button of the belt buckle, hold the belt tongue firmly and guide it back towards the belt outlet.  
The child seat lock function is deactivated.

### Child restraint system

Observe the instructions for correct use of the child restraint system (▷ page 60).

For safety reasons, Mercedes-Benz recommends that you use only a child restraint system recommended by Mercedes-Benz (▷ page 63).

#### WARNING

If the child restraint system is incorrectly fitted on the seat position suitable for this purpose, it cannot perform its intended protective function. In the event of an accident, sharp braking or a sudden change in direction, the child may not be held securely. There is an increased risk of serious or even fatal injuries.

Observe the manufacturer's installation instructions and the correct use for the child restraint system. Make sure that the entire surface of the child restraint system is resting on the seat surface. Never place objects under or behind the child restraint system, e.g. cushions. Only use child restraint systems with the original cover designed for

them. Only replace damaged covers with genuine covers.

#### WARNING

If the child restraint system is fitted incorrectly or is not secured, it can come loose in the event of an accident, heavy braking or a sudden change in direction. The child restraint system could be thrown about, striking vehicle occupants. There is an increased risk of injury, possibly even fatal.

Always fit child restraint systems properly, even if they are not being used. Make sure that you observe the child restraint system manufacturer's installation instructions.

Further information on stowing objects, luggage and loads securely can be found under "Loading guidelines" (▷ page 258).

#### WARNING

Child restraint systems or their securing systems that have been damaged or subjected to a load in an accident cannot perform their intended protective function. In the event of an accident, sharp braking or a sudden change in direction, the child may not be held securely. There is an increased risk of serious or even fatal injuries.

Immediately replace child restraint systems that have been damaged or subjected to a load in an accident. Have the child restraint securing systems checked in a qualified specialist workshop before fitting a child restraint system again.

The securing systems of child restraint systems are:

- the seat belt system
- the ISOFIX securing rings
- the Top Tether anchorages

If it is necessary to fit a child restraint system on the front-passenger seat, always observe the information on "Child restraint systems on the front-passenger seat" (▷ page 57). Information on disabling the front-passenger front airbag can also be found there.

Observe the warning labels in the vehicle interior and on the child restraint system.

- It is advisable to use Mercedes-Benz care products to clean child restraint systems recommended by Mercedes-Benz. Information can be obtained at a qualified specialist workshop.

### ISOFIX child seat securing system

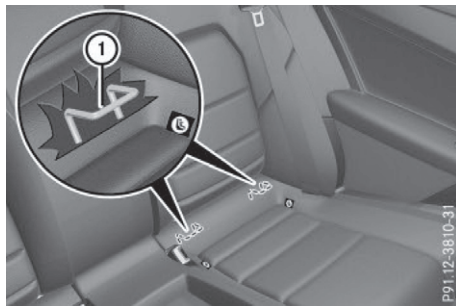
#### WARNING

ISOFIX child restraint systems do not offer sufficient protective effect for children whose weight is greater than 22 kg who are secured using the safety belt integrated in the child restraint system. The child could, for example, not be restrained correctly in the event of an accident. This poses an increased risk of injury or even fatal injury.

If the child weighs more than 22 kg, only use ISOFIX child restraint systems with which the child is also secured with the vehicle seat belt. Also secure the child restraint system with the Top Tether belt, if available.

When fitting a child restraint system, be sure to observe the manufacturer's installation and operating instructions and the instructions for correct use of the child restraint system (▷ page 60).

Before every trip, make sure that the ISOFIX child restraint system is engaged correctly in both ISOFIX securing rings.



- Press the upholstery over both slots above ISOFIX securing rings ① to the side.
- Install the ISOFIX child restraint system on both ISOFIX securing rings ①.

ISOFIX is a standardised securing system for specially designed child restraint systems on the rear seats. The ISOFIX securing rings for two

ISOFIX child restraint systems are fitted on the left and right of the rear seats.

Mercedes-Benz recommends the use of the listed ISOFIX child restraint systems together with the insertion guides included (▷ page 63). Using insertion guides makes it easier to fit ISOFIX child restraint systems.

Non-ISOFIX child seats may also be used and can be installed using the vehicle's seat belt system. When fitting a child restraint system, be sure to observe the manufacturer's installation and operating instructions and the instructions for correct use of the child restraint system (▷ page 60).

### Top Tether

#### Introduction

Top Tether provides an additional connection between the child restraint system secured with ISOFIX and the vehicle. It helps reduce the risk of injury even further. If the child restraint system is fitted with a Top Tether belt, this should always be used.

#### Important safety notes

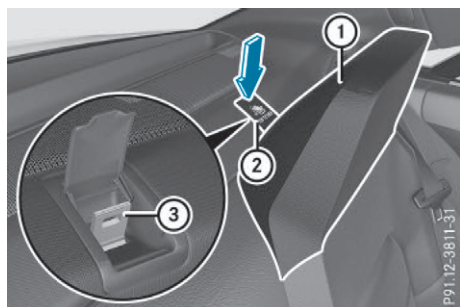
#### WARNING

If the rear seat backrests are not locked, they could fold forwards in the event of an accident, heavy braking or sudden changes of direction. As a result, child restraint systems cannot perform their intended protective function. Rear seat backrests that are not locked can also cause additional injuries, e.g. in the event of an accident. This poses an increased risk of injury or even fatal injury.

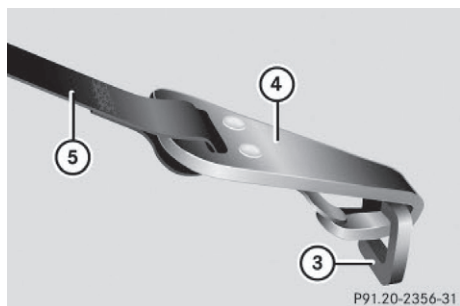
Always lock rear seat backrests after fitting a Top Tether belt. Observe the lock verification indicator. Adjust the rear seat backrests so that they are in an upright position.

If the rear seat backrest is not engaged and locked, this will be shown in the multifunction display in the instrument cluster. An additional warning tone sounds.

## Top Tether anchorage points



The Top Tether anchorage points are fitted in the rear compartment behind the head restraints.



Example: Top Tether belt with one belt strap

- ▶ Press down the rear of cover ② in the direction of the arrow.  
Cover ② is raised slightly at the front.
- ▶ Fold cover ② upwards.
- ▶ Fit the ISOFIX child restraint system with Top Tether. Always comply with the child restraint system manufacturer's installation instructions when doing so.
- ▶ **Top Tether belt with one belt strap:** route Top Tether belt ⑤ centrally over head restraint ①.

or

- ▶ **Top Tether belt with two belt straps:** route one Top Tether belt ⑤ to the left and one to the right past the side of head restraint ①.
- ▶ Hook Top Tether hook ④ into Top Tether anchorage ③.  
Make sure that Top Tether belt ⑤ is not twisted.
- ▶ Tension Top Tether belt ⑤. Always comply with the child restraint system manufacturer's installation instructions when doing so.

## Automatic child seat recognition on the front-passenger seat

The sensor system for the automatic child seat recognition in the front-passenger seat detects whether a special Mercedes-Benz child restraint system with transponders has been fitted. In this case, the PASSENGER AIR BAG OFF indicator lamp lights up and remains lit. The front-passenger front airbag is disabled.

**i** If the front-passenger front airbag is disabled by the automatic child seat recognition, the following remain enabled on the front-passenger side:

- the sidebag
- the pelvisbag
- the windowbag
- the belt tensioner

### **⚠ WARNING**

If you secure a child in a child restraint system on the front-passenger seat and the PASSENGER AIR BAG OFF indicator lamp is off, the front-passenger front airbag can deploy in the event of an accident. The child could be struck by the airbag. This poses an increased risk of injury or even fatal injury. Make sure that the front-passenger front airbag has been disabled. The PASSENGER AIR BAG OFF indicator lamp must be lit.

### **⚠ WARNING**

If the PASSENGER AIR BAG OFF indicator lamp is lit, the front-passenger front airbag is disabled. It will not be deployed in the event of an accident and cannot perform its intended protective function. A person in the front-passenger seat could then, for example, come into contact with the vehicle's interior, especially if the person is sitting too close to the dashboard. This poses an increased risk of injury or even fatal injury.

In this case the front-passenger seat may not be used. You may only transport a child on the front-passenger seat if they are seated in a suitable rearward or forward-facing child restraint system. Always observe the information about suitable positioning of the child

restraint system in this Owner's Manual as well as the child restraint system manufacturer's installation instructions.

### WARNING

If you secure a child in a forward-facing child restraint system on the front-passenger seat and you position the front-passenger seat too close to the dashboard, in the event of an accident, the child could:


- come into contact with the vehicle's interior if the PASSENGER AIR BAG OFF indicator lamp is lit, for example
- be struck by the airbag if the PASSENGER AIR BAG OFF indicator lamp is off

This poses an increased risk of injury or even fatal injury.

Move the front-passenger seat as far back as possible. Always make sure that the shoulder belt strap is correctly routed from the vehicle seat-belt extender to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the retracted seat-belt extender. If necessary, adjust the front-passenger seat accordingly. Always observe the information about suitable positioning of the child restraint system in this Owner's Manual as well as the child restraint system manufacturer's installation instructions.

- i** Ensure that your vehicle is equipped with automatic child seat recognition for the front-passenger seat (▷ page 57). If this is not the case, always install a child restraint system on a suitable rear seat (▷ page 60).



PASSENGER AIR BAG OFF indicator lamp  shows you whether the front-passenger front airbag is disabled.

- ▶ Turn the key to position **1** or **2** in the ignition lock or, on vehicles with KEYLESS-GO, press the Start/Stop button once or twice. The system carries out a self-diagnosis.

The PASSENGER AIR BAG OFF indicator lamp must light up for approximately six seconds.

**If, after the system self-test, the PASSENGER AIR BAG OFF indicator lamp:**

- **lights up**, the front-passenger front airbag is disabled. It will then not be deployed in the event of an accident.
- **is not lit**, the sensor system did not detect a child restraint system with transponder for automatic child seat recognition. If, in the case of an accident, all deployment criteria are met, the front-passenger front airbag is deployed.

### WARNING

Electronic devices on the front-passenger seat can affect the function of the automatic child seat recognition, for example:

- laptop
- mobile phone
- transponder cards such as ski passes or access passes

The front-passenger front airbag could deploy unintentionally or not function as intended during an accident. This poses an increased risk of injury or even fatal injury.

Do not place any of the devices mentioned above or similar devices on the front-passenger seat. Be aware of the status of the front-passenger front airbag both before and during the journey.

## Child restraint system on the front-passenger seat

### General notes

Accident statistics show that children secured in the rear seats are safer than children secured in the front seats. For this reason, Mercedes-

Benz strongly advises that you fit a child restraint system on a rear seat.

Vehicles with automatic child seat recognition on the co-driver's seat: if it is absolutely necessary to fit a child restraint system to the co-driver's seat, always observe the notes on "Automatic child seat recognition on the co-driver's seat" (> page 57).

You can thus avoid the risks that could arise as a result of:

- a child restraint system that is not detected by the automatic child seat recognition's sensor system
- the unintentional disabling of the co-driver's front airbag
- the unsuitable positioning of the child restraint system, e.g. too close to the dashboard



Please observe the warning notice on the co-driver's sun visor, see the illustration.

### **WARNING**

If you secure a child in a child restraint system on the front-passenger seat and the PASSENGER AIR BAG OFF indicator lamp is off, the front-passenger front airbag can deploy in the event of an accident. The child could be struck by the airbag. This poses an increased risk of injury or even fatal injury.

Make sure that the front-passenger front airbag has been disabled. The PASSENGER AIR-BAG OFF indicator lamp must be lit.

NEVER use a rearward-facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the CHILD can occur.

## Vehicles without automatic child seat recognition on the co-driver's seat



If the co-driver's seat of your vehicle is not equipped with automatic child seat recognition, this is indicated by a special sticker. The sticker is affixed to the side of the dashboard on the co-driver's side. The sticker is visible when you open the co-driver's door.

The PASSENGER AIR BAG OFF indicator lamp lights up briefly when the key is turned to position **2** in the ignition lock. It has no function, however, and does not indicate that the co-driver's seat is equipped with automatic child seat recognition.

If you turn the key to position **2** in the ignition lock, the PASSENGER AIR BAG OFF and PASSENGER AIR BAG ON indicator lamps light up briefly. They have no function, however, and do not indicate that the co-driver's seat is equipped with automatic child seat recognition.

Always fit the rearward-facing restraint system to a suitable rear seat in this case (> page 60). Observe the following information under "Rearward-facing child restraint system" (> page 59) and "Forward-facing child restraint system" (> page 59) and on suitable positioning of the child restraint system (> page 60).

## Rearward-facing child restraint system



Warning symbol for a rearward-facing child restraint system.

If it is absolutely necessary to fit a rearward-facing child restraint system to the co-driver's seat, you must always make sure that the co-driver's front airbag is deactivated. The co-driver's front airbag is only disabled if the PASSENGER AIRBAG OFF indicator lamp is lit continuously (▷ page 42).


Always observe the information about suitable positioning of the child restraint system (▷ page 60) as well as the child restraint system manufacturer's installation and operating instructions.

## Forward-facing child restraint system

If you secure a child in a forward-facing child restraint system on the co-driver's seat, you must always move the co-driver's seat as far back as possible. The base of the child restraint system must lie fully on the co-driver's seat cushion. The backrest of the child restraint system must lie as flat against the co-driver's seat backrest as possible. The child restraint system may not touch the roof or be put under strain by the head restraint. Adjust the angle of the seat backrest and the head restraint position accordingly. Always make sure that the shoulder belt strap is correctly routed from the seat-belt extender on the co-driver's seat to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards from the retracted seat-belt extender for the co-driver's seat.

Always observe the information about suitable positioning of the child restraint system (▷ page 60) as well as the child restraint system manufacturer's installation and operating instructions.

## Problems with automatic child seat recognition

Problem	Possible causes/consequences and ► Solutions
The PASSENGER AIR BAG OFF indicator lamp on the centre console is lit.	<p>A special Mercedes-Benz child restraint system with a transponder for automatic child seat recognition has been fitted to the front-passenger seat. The front-passenger front airbag has therefore been disabled as desired.</p> <p><b>⚠ WARNING</b></p> <p>There is no child restraint system fitted to the front-passenger seat. Automatic child seat recognition is malfunctioning, for example due to electronic devices on the front-passenger seat. There is a risk of injury.</p> <p>► Remove electronic equipment from the front-passenger seat, e.g.:</p> <ul style="list-style-type: none"> <li>• laptop</li> <li>• mobile phone</li> <li>• a card with a transponder, such as a ski pass or access pass</li> </ul> <p>If the PASSENGER AIR BAG OFF indicator lamp remains lit, the front-passenger seat may not be used.</p> <p>► Consult a qualified specialist workshop.</p>
When you switch the ignition on, the  restraint system warning lamp lights up and/or the PASSENGER AIR BAG OFF indicator lamp does not light up briefly.	<p><b>⚠ WARNING</b></p> <p>Automatic child seat recognition is malfunctioning. Do not install a child restraint system on the front-passenger seat. It is recommended that you fit the child restraint system to a suitable rear seat.</p> <p>► Consult a qualified specialist workshop.</p> <p>► Please also refer to the notes about the restraint system warning lamp (&gt; page 223).</p>

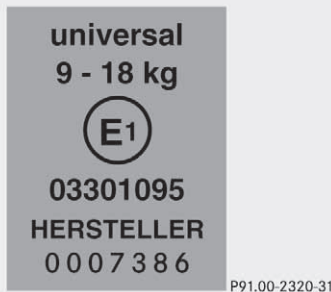
## Suitable positioning of the child restraint system

### Introduction

Only child restraint systems which are approved in accordance with the ECE standard ECE R44 are permitted for use in the vehicle.

For certain child restraint systems in weight categories II or III, this can mean that the area of use is restricted. The maximum size setting of the child restraint system is not possible due to possible contact with the roof.

"Universal" category child restraint systems can be recognised by their orange approval label and the text "Universal".



Example: approval label on the child restraint system

"Universal" category child restraint systems can be used on the seats indicated with U, UF or IUF according to the tables "Suitability of the seats for attaching belt-secured child restraint sys-

tems" or "Suitability of the seats for attaching an ISOFIX child restraint system".

Semi-universal child restraint systems are indicated by the text "semi-universal" on the approval label. These can be used if the vehicle and the seat are listed in the child restraint system manufacturer's vehicle model list. For more information, contact the child restraint system manufacturer or visit their website.

If it is absolutely necessary to fit a child restraint system to the front-passenger seat:

- ▶ Always pay attention to the instructions under "Child restraint system on the front-passenger seat" (▷ page 57).

There you will find instructions on how to correctly route the shoulder belt strap from the vehicle seat-belt extender or belt outlet to the

shoulder belt guide on the child restraint system (▷ page 59).

- ▶ Move the front-passenger seat as far back as possible and into the lowest position.
- ▶ Move the backrest to an almost vertical position.

The entire base of the child restraint system must always rest on the seat cushion of the front-passenger seat. The backrest of the forward-facing child restraint system must, as far as possible, be resting on the backrest of the front-passenger seat. The child restraint system must not touch the roof or be put under strain by the head restraint. Adjust the angle of the seat backrest and the head restraint position accordingly. Also observe the child restraint system manufacturer's installation instructions.

## Suitability of the seats for attaching belt-secured child restraint systems

If you use a baby car seat of category 0 or 0+ or a rearward-facing child restraint system of category I on a rear seat, you must adjust the driver's or front-passenger seat so that the seat does not touch the child restraint system.

Always observe the notes in the "Child restraint system" section (▷ page 54) and the child restraint system manufacturer's installation instructions.

Legend for the table:

- X Seat which is unsuitable for children in this weight category.
- U Suitable for child restraint systems in the "Universal" category that are approved for use in this weight category.
- UF Suitable for forward-facing child restraint systems that belong to the "Universal" category and are approved for use in this weight category.
- L Suitable for child restraint systems as recommended; see the "Recommended child restraint systems" table (▷ page 63). Suitable for semi-universal child restraint systems if the vehicle and the seat are listed in the child restraint system manufacturer's vehicle model list.

### Front-passenger seat

Weight category		Front-passenger front airbag enabled	The front-passenger front airbag is disabled
0	up to 10 kg	X	U <sup>1</sup> , L <sup>1</sup>
0+	up to 13 kg	X	U <sup>1</sup> , L <sup>1</sup>
I	Attaching a forward-facing child restraint system 9 kg up to 18 kg	UF, L	U, L

<sup>1</sup> Vehicles with automatic child seat recognition in the front-passenger seat: a child restraint system of the "Universal" category with a transponder for automatic child seat recognition must be fitted. The PASSENGER AIRBAG OFF indicator lamp in the centre console must be lit.

Weight category		Front-passenger front airbag enabled	The front-passenger front airbag is disabled
I	Attaching a rearward-facing child restraint system 9 kg up to 18 kg	X	U <sup>1</sup> , L <sup>1</sup>
II	15 kg up to 25 kg	UF, L	U, L
III	22 kg up to 36 kg	UF, L	U, L

### Rear seats

Weight category		Left, right
0	up to 10 kg	U
0+	up to 13 kg	U
I	9 kg up to 18 kg	U
II	15 kg up to 25 kg	U
III	22 kg up to 36 kg	U

### Suitability of the seats for attaching ISOFIX child restraint systems

If you use a baby car seat of category 0 or 0+ or a rearward-facing child restraint system of category I on a rear seat, you must adjust the driver's or front-passenger seat so that the seat does not touch the child restraint system.

Always observe the notes in the "Child restraint system" section (▷ page 54) and the child restraint system manufacturer's installation instructions.

Legend for the table:

- X ISOFIX position that is not suitable for ISOFIX child restraint systems in this weight category and/or size category.
- IUF Suitable for forward-facing ISOFIX child seat securing systems that belong to the "Universal" category which are approved for use in this weight category.
- IL Suitable for ISOFIX child restraint systems as recommended; see the "Recommended child restraint systems" table (▷ page 63).

The manufacturer will also recommend a suitable ISOFIX child restraint system. For this, your vehicle and the seat must be listed in the child restraint system manufacturer's model list. For more information, contact the child restraint system manufacturer or visit their website.

Weight category	Size category	Equipment	Rear seat left, right
Carry-cot	F	ISO/L1	X
	G	ISO/L2	X

<sup>1</sup> Vehicles with automatic child seat recognition in the front-passenger seat: a child restraint system of the "Universal" category with a transponder for automatic child seat recognition must be fitted. The PASSENGER AIRBAG OFF indicator lamp in the centre console must be lit.

Weight category		Size category	Equipment	Rear seat left, right
<b>0</b>	up to 10 kg up to approximately 6 months	E	ISO/R1	IL
<b>0+</b>	up to 13 kg up to approximately 15 months	E	ISO/R1	IL
		D	ISO/R2	IL
		C	ISO/R3	IL
<b>I</b>	9 to 18 kg between approximately 9 months and 4 years	D	ISO/R2	IL
		C	ISO/R3	IL
		B	ISO/F2	IUF
		B1	ISO/F2X	IUF
		A	ISO/F3	IUF

The child restraint system must not touch the roof or be put under strain by the head restraints. If possible, adjust the head restraint position accordingly. Also observe the child restraint system manufacturer's installation instructions.

### Recommended child restraint systems

#### General notes

Always observe the information in "Child restraint systems on the front-passenger seat" (> page 57) and in "Suitable positioning of the child restraint system" (> page 60).

You can obtain further information about the correct child restraint system from any Mercedes-Benz Service Centre.

#### Recommended child restraint systems for attaching with the vehicle seat belt

Weight category	Manufacturer	Type	Approval number(E1 ...)	Order number (A 000 ...) <sup>2</sup>	Automatic child seat recognition
<b>Category 0:</b> up to 10 kg up to approximately 6 months	Britax Römer	BABY SAFE plus	03 301146 04 301146	970 10 00	Yes
		BABY SAFE plus II	04 301146	970 20 00	Yes
<b>Category 0+:</b> up to 13 kg	Britax Römer	BABY SAFE plus	03 301146 04 301146	970 10 00	Yes

<sup>2</sup> Colour code 9H95.

Weight category	Manufacturer	Type	Approval number(E1 ...)	Order number (A 000 ...) <sup>2</sup>	Automatic child seat recognition
up to approximately 15 months		BABY SAFE plus II	04 301146	970 20 00	Yes
<b>Category I:</b> 9 kg to 18 kg between approximately 9 months and 4 years	Britax Römer	DUO plus	03 301133	970 11 00	Yes
			04 301133	970 16 00	No
			04 301133	970 21 00	Yes
<b>Category II/III:</b> 15 kg to 36 kg between approximately 4 years and 12 years	Britax Römer	KIDFIX <sup>3</sup>	04 301198	970 18 00	Yes
			04 301198	970 19 00	No
			04 301198	970 22 00	Yes

### Recommended "Universal" / "Semi-Universal" category ISOFIX child restraint systems

Weight category	Size category	Manufacturer	Type	Approval number (E1 ...)	Order number	Automatic child seat recognition
<b>Category 0+:</b> up to 13 kg	E	Britax Römer	BABY SAFE plus	03 301146 04 301146	B6 6 86 8224	No
<b>Category I:</b> 9 kg to 18 kg	B1	Britax Römer	DUO plus	03 301133	A 000 970 11 00	Yes
				04 301133	A 000 970 16 00	No
				04 301133	A 000 970 21 00	Yes

<sup>2</sup> Colour code 9H95.

<sup>3</sup> Before fitting the KIDFIX child restraint system in the vehicle, always observe the child restraint system manufacturer's installation instructions. These will also include notes on fixing options.

## Child-proof locks

### Important safety notes

#### WARNING

If children are travelling in the vehicle, they could:

- open doors, thus endangering other people or road users
- exit the vehicle and be caught by oncoming traffic
- operate vehicle equipment and become trapped, for example

There is a risk of an accident and injury.

Always activate the child-proof locks and override feature if children are travelling in the vehicle. When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

Override feature for the rear side windows (▷ page 65).

Observe the important safety notes on the double-lock function (▷ page 79).

#### WARNING

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P** or shift manual transmission into neutral
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

#### WARNING

If persons (particularly children) are exposed to heat or cold for a prolonged period, there is a risk of serious or even fatal injuries. Never

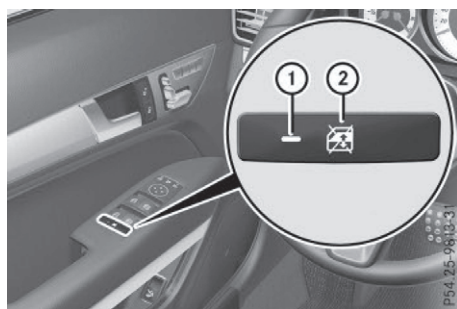
leave persons (particularly children) unattended in the vehicle.

#### WARNING

If the child restraint system is placed in direct sunlight, the parts could become very hot. Children could suffer burns by touching these parts, in particular on the metallic parts of the child restraint system. There is a risk of injury.

If you and your child leave the vehicle, always make sure that the child restraint system is not in direct sunlight. Cover it with a blanket, for example. If the child restraint system has been exposed to direct sunlight, leave it to cool down before securing the child in it. Never leave children unattended in the vehicle.

### Override feature for the rear side windows



- ▶ **To enable/disable:** press button ②. If indicator lamp ① is lit, operation of the rear side windows is disabled. Operation is only possible using the switches in the driver's door. If indicator lamp ① is off, operation is possible using the switches in the rear compartment.

## Pets in the vehicle

#### WARNING

If you leave animals unsupervised or unsecured in the vehicle, they may push a button or a switch, for example.

They could:

- activate vehicle equipment and become trapped, for example
- switch vehicle systems on or off, thus endangering other road users

In the event of an accident, sudden braking or abrupt changes of direction, unsecured animals could be flung around the vehicle, injuring the vehicle occupants. There is a risk of an accident and injury.

Never leave animals unattended in the vehicle. Always secure animals correctly during a journey, e.g. in an animal transport box.

## Driving safety systems

### Driving safety systems overview

In this section, you will find information about the following driving safety systems:

- **ABS (Anti-lock Braking System)** (▷ page 66)
- **BAS (Brake Assist System)** (▷ page 67)
- **BAS PLUS (Brake Assist System PLUS)** with Cross-Traffic Assist (▷ page 67)
- **COLLISION PREVENTION ASSIST PLUS** (▷ page 69)
- Adaptive brake lights (▷ page 71)
- **ESP® (Electronic Stability Program)** (▷ page 71)
- **EBD (electronic brake force distribution)** (▷ page 73)
- **ADAPTIVE BRAKE** (▷ page 73)
- **PRE-SAFE® Brake** (▷ page 73)
- **STEER CONTROL** (▷ page 75)

### Important safety notes

If you fail to adapt your driving style or if you are inattentive, the driving safety systems can neither reduce the risk of an accident nor override the laws of physics. Driving safety systems are merely aids designed to assist driving. You are responsible for maintaining the distance to the vehicle in front, for vehicle speed, for braking in good time, and for staying in lane. Always adapt your driving style to suit the prevailing road and

weather conditions and maintain a safe distance from the vehicle in front. Drive carefully.


The driving safety systems described only work as effectively as possible when there is adequate contact between the tyres and the road surface. Pay particular attention to the information regarding tyres, recommended minimum tyre tread depths etc. in the "Wheels and tyres" section (▷ page 307).

In wintry driving conditions, always use winter tyres (M+S tyres) and, if necessary, snow chains. Only in this way will the driving safety systems described in this section work as effectively as possible.

## ABS (Anti-lock Braking System)


### General notes

ABS regulates brake pressure in such a way that the wheels do not lock when you brake. This allows you to continue steering the vehicle when braking.

The  ABS warning lamp in the instrument cluster lights up when the ignition is switched on. It goes out when the engine is running.

ABS works from a speed of about 8 km/h, regardless of road-surface conditions. ABS works on slippery surfaces, even when you only brake gently.

### Important safety notes

 Observe the "Important safety notes" section (▷ page 66).

#### **WARNING**

If ABS is faulty, the wheels could lock when braking. The steerability and braking characteristics may be severely impaired. Additionally, further driving safety systems are deactivated. There is an increased danger of skidding and accidents.

Drive on carefully. Have ABS checked immediately at a qualified specialist workshop.

If ABS is malfunctioning, other systems, including driving safety systems, will also become inoperative. Observe the information on the ABS warning lamp (▷ page 242) and display messages that can appear in the instrument cluster (▷ page 218).

## Brakes

- ▶ **If ABS engages:** continue to depress the brake pedal with force until the braking situation is over.
- ▶ **To make a full brake application:** depress the brake pedal with full force.

If ABS engages while you are braking, you will feel a pulsing in the brake pedal.

The pulsating brake pedal can be an indication of hazardous road conditions; this serves as a reminder to take extra care while driving.

### BAS (Brake Assist System)

#### General notes

BAS operates in emergency braking situations. If you depress the brake pedal quickly, BAS automatically boosts the braking force, thus shortening the stopping distance.

#### Important safety notes

- ❗ Observe the "Important safety notes" section (▷ page 66).

#### WARNING

If BAS is malfunctioning, the braking distance in an emergency braking situation is increased. There is a risk of accident.

In an emergency braking situation, depress the brake pedal with full force. ABS prevents the wheels from locking.

## Brakes

- ▶ Keep the brake pedal depressed firmly until the emergency braking situation is over. ABS prevents the wheels from locking.

The brakes will function as usual once you release the brake pedal. BAS is deactivated.

### BAS PLUS (Brake Assist System PLUS) with Cross-Traffic Assist

#### General notes

BAS PLUS can help you to minimise the danger of collision with a vehicle or a pedestrian and reduce the effects of such a collision. If BAS

PLUS detects a danger of collision, you are assisted when braking.

- ❗ Pay attention to the important safety notes in the "Driving safety systems" section (▷ page 66).

BAS PLUS is only available on vehicles with the Driving Assistance package.

For BAS PLUS to assist you when driving, the radar sensor system and the camera system must be operational.

With the help of a sensor system and a camera system, BAS PLUS can detect obstacles:

- that are in the path of your vehicle for an extended period of time
- that cross the path of your vehicle

In addition, pedestrians in the path of your vehicle can be detected.

BAS PLUS detects pedestrians using typical characteristics such as the body contours and posture of a person standing upright.

If the radar sensor system or the camera system is malfunctioning, BAS PLUS functions are restricted or no longer available. The brake system is still available with complete brake boosting effect and BAS.

- ❗ Observe the restrictions described in the "Important safety notes" section (▷ page 67).

#### Important safety notes

#### WARNING

BAS PLUS cannot always clearly identify objects and complex traffic situations.

In such cases, BAS PLUS may:

- intervene unnecessarily
- not intervene

There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake. Terminate the intervention in a non-critical driving situation.

#### WARNING

BAS PLUS cannot always clearly identify people, this is especially the case if they are moving. BAS PLUS cannot intervene in these cases. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

### WARNING

BAS PLUS does not react:

- to small people, e.g. children
- to animals
- to oncoming vehicles
- when cornering

As a result, BAS PLUS may not intervene in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

In the event of snowfall or heavy rain, detection can be impaired.

Detection by the radar sensor system is also impaired in the following situations:

- dirt on the sensors or obscured sensors
- interference by other radar sources
- strong radar reflections, for example, in multi-storey car parks
- a narrow vehicle travelling in front, e.g. a motorcycle
- a vehicle travelling in front on a different line
- vehicles quickly moving into the radar sensor system detection range

Detection by the camera system is also impaired in the following situations:

- dirt on the camera or if the camera is covered
- glare on the camera system, e.g. from the sun being low in the sky
- darkness
- if:
  - pedestrians move quickly, e.g. into the path of the vehicle
  - the camera system no longer detects a pedestrian as a person due to special clothing or other objects
  - a pedestrian is concealed by other objects
  - the typical outline of a person is not distinguishable from the background

Following damage to the front end of the vehicle, have the radar sensor settings and operation checked at a qualified specialist workshop. This also applies to collisions at low speeds where no

visible damage to the front of the vehicle is apparent.

Following damage to the windscreen, have the configuration and operation of the camera system checked at a qualified specialist workshop.

## Function

To avoid a collision, BAS PLUS calculates the brake pressure necessary if:

- you approach an obstacle and
- BAS PLUS has detected a danger of collision

**At speeds of under 30 km/h:** if you depress the brake pedal, BAS PLUS is activated. Braking assistance from BAS PLUS is provided at the last possible moment.

**At speeds of above 30 km/h:** if you depress the brake pedal sharply, BAS PLUS automatically increases the brake pressure to a degree suited to the traffic situation.

BAS PLUS provides braking assistance in hazardous situations with vehicles in front within a speed range between 7 km/h and 250 km/h. Up to a speed of approximately 70 km/h, BAS PLUS may react to:

- stationary objects in the path of your vehicle, e.g. stopped or parked vehicles
- pedestrians in the path of your vehicle
- obstacles crossing your path, which move in the detection range of the sensors and are detected

**i** If BAS PLUS demands particularly high braking force, preventative passenger protection measures (PRE-SAFE®) are activated simultaneously.

- Keep the brake pedal depressed until the emergency braking situation is over. ABS prevents the wheels from locking.

BAS PLUS is deactivated and the brakes function as usual, if:

- you release the brake pedal
- the danger of collision has passed
- no obstacle is detected in front of your vehicle
- you depress the accelerator pedal
- you activate kickdown

## COLLISION PREVENTION ASSIST PLUS

### General notes

**i** Observe the "Important safety notes" section (▷ page 66).

COLLISION PREVENTION ASSIST PLUS consists of a distance warning function with an autonomous braking function and Adaptive Brake Assist.

COLLISION PREVENTION ASSIST PLUS can help you to minimise the danger of collision with the vehicle in front or reduce the effects of such a collision.

If COLLISION PREVENTION ASSIST PLUS detects a danger of collision, you will be warned visually and audibly. If you do not react to the visual and audible collision warning, autonomous braking can be initiated in critical situations. If you apply the brake yourself in a critical situation, COLLISION PREVENTION ASSIST PLUS Adaptive Brake Assist assists you.

### Important safety notes

In particular, the detection of obstacles can be impaired in the following situations:

- dirt on the sensors or obscured sensors
- snow or heavy rain
- interference by other radar sources
- strong radar reflections, for example, in multi-storey car parks
- a narrow vehicle travelling in front, e.g. a motorcycle
- a vehicle travelling in front on a different line
- new vehicles or after a service on the COLLISION PREVENTION ASSIST PLUS system

Please observe the information in the section on running-in the vehicle (▷ page 131).

Following damage to the front end of the vehicle, have the configuration and operation of the radar sensor checked at a qualified specialist workshop. This also applies to collisions at low speeds where no visible damage to the front of the vehicle is apparent.

### Activating/deactivating

COLLISION PREVENTION ASSIST PLUS is automatically active when the ignition is switched on.

You can activate or deactivate COLLISION PREVENTION ASSIST PLUS in the on-board computer (▷ page 209). When the system is deactivated, the distance warning function and the autonomous braking function are also deactivated.

If COLLISION PREVENTION ASSIST PLUS is deactivated, the  symbol appears in the assistance graphics display.

### Distance warning function

#### General notes

The distance warning function can help you to minimise the risk of collision with the vehicle in front or reduce the effects of such a collision. If the distance warning function detects a risk of collision with the vehicle in front, you will be warned visually and acoustically.

#### Important safety notes

**i** Observe the "Important safety notes" section for driving safety systems (▷ page 66).

#### WARNING

The distance warning function does not react:

- to people or animals
- to oncoming vehicles
- to crossing traffic
- when cornering

Thus, the distance warning function cannot provide a warning in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

#### WARNING

The distance warning function cannot always clearly identify objects and complex traffic situations.

In such cases, the distance warning function may:



- give an unnecessary warning
- not give a warning

There is a risk of an accident.

Always pay careful attention to the traffic situation; do not rely on the distance warning function alone.

### Function

The distance warning function issues a warning at speeds:

- of approximately 30 km/h or more if, over several seconds, the distance maintained to the vehicle travelling in front is insufficient. The  distance warning lamp then lights up in the instrument cluster.
  - of approximately 7 km/h or more, if you rapidly approach a vehicle in front. An intermittent warning tone will then sound and the  distance warning lamp will light up in the instrument cluster.
- ▶ Brake immediately to increase the distance from the vehicle in front.

or

- ▶ Take evasive action provided it is safe to do so.

Due to the nature of the system, certain complex but non-critical driving conditions may also cause the system to display a warning.

With the help of the radar sensor system, the distance warning function can detect obstacles that are in the path of your vehicle for an extended period of time.

Up to a speed of approximately 70 km/h, the distance warning function can also react to stationary obstacles, such as stopped or parked vehicles.

### Autonomous braking function

If the driver does not react to the distance warning signal in a critical situation, COLLISION PREVENTION ASSIST PLUS can assist with the autonomous braking function.

The autonomous braking function is available in the following speed ranges:

- from 7 km/h to approximately 105 km/h for moving objects
- from 7 km/h to approximately 50 km/h for stationary objects

Due to the nature of the system, complex but non-critical driving conditions may also cause the autonomous braking function to engage.

If the autonomous braking function demands particularly high braking force, preventative

passenger protection measures (PRE-SAFE®) are activated simultaneously.

### Adaptive Brake Assist

#### General notes

- i** Read the "Important safety notes" section (▷ page 66).

With the help of the radar sensor system, Adaptive Brake Assist can detect obstacles that are in the path of your vehicle for an extended period of time.

If Adaptive Brake Assist detects a risk of collision with the vehicle in front, it calculates the brake pressure necessary to avoid a collision. If you apply the brakes forcefully, Adaptive Brake Assist automatically increases the brake pressure to a level suitable for the traffic conditions. Adaptive Brake Assist provides braking assistance in hazardous situations at speeds above 7 km/h. It uses the radar sensor system to assess the traffic situation.

Up to a speed of approximately 250 km/h, Adaptive Brake Assist is capable of reacting to moving objects that have already been detected as such at least once over the period of observation.

Up to a speed of approximately 70 km/h, Adaptive Brake Assist reacts to stationary obstacles. If Adaptive Brake Assist demands a particularly high braking force, preventative passenger protection measures (PRE-SAFE®) are activated simultaneously (▷ page 51).

- ▶ Keep the brake pedal depressed until the emergency braking situation is over. ABS prevents the wheels from locking.

The brakes will work normally again if:

- you release the brake pedal
  - a danger of collision with the vehicle in front no longer exists
  - no obstacle is detected in front of your vehicle
- Adaptive Brake Assist is then deactivated.

#### Important safety notes

- i** Observe the "Important safety notes" section for driving safety systems (▷ page 66).

**⚠ WARNING**

Adaptive Brake Assist cannot always clearly identify objects and complex traffic situations.

In such cases, Adaptive Brake Assist can:

- intervene unnecessarily
- not intervene

There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake. Terminate the intervention in a non-critical driving situation.

**⚠ WARNING**

Adaptive Brake Assist does not react:

- to people or animals
- to oncoming vehicles
- to crossing traffic
- when cornering

As a result, the Adaptive Brake Assist may not intervene in all critical conditions. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

Due to the nature of the system, particularly complicated but non-critical driving conditions may also cause Brake Assist to intervene.

If Adaptive Brake Assist is not available due to a malfunctioning radar sensor system, the brake system remains available with full brake boost effect and BAS.

**Adaptive brake lights**

- i** Observe the "Important safety notes" section (▷ page 66).

The adaptive brake lights warn following traffic in an emergency braking situation:

- by flashing brake lamps
- the hazard warning lamps are activated

If you brake sharply from a speed of more than 50 km/h or if braking is assisted by BAS or BAS PLUS, the brake lamps flash rapidly. In this way, traffic travelling behind you is warned in an even more noticeable manner.

If you brake sharply from a speed of more than 70 km/h to a standstill, the hazard warning lamps are activated automatically. If the brakes are applied again, the brake lamps light up continuously. The hazard warning lamps switch off automatically if you travel faster than 10 km/h. You can also switch off the hazard warning lamps using the hazard warning button (▷ page 111).

**ESP® (Electronic Stability Program)****General notes**

- i** Observe the "Important safety notes" section (▷ page 66).

ESP® monitors driving stability and traction, i.e. power transmission between the tyres and the road surface.

If ESP® detects that the vehicle is deviating from the direction desired by the driver, one or more wheels are braked to stabilise the vehicle. The engine output is also modified to keep the vehicle on the desired course within physical limits. ESP® assists the driver when pulling away on wet or slippery roads. ESP® can also stabilise the vehicle during braking.

**ETS/4ETS (Electronic Traction System)**

ETS traction control is part of ESP®. On vehicles with 4MATIC, 4ETS is a component of ESP®.

Traction control brakes the drive wheels individually if they spin. This enables you to pull away and accelerate on slippery surfaces, e.g. if the road surface is slippery on one side. In addition, more drive torque is transferred to the wheel or wheels with traction.

Traction control remains active if you deactivate ESP®.

**Important safety notes**

- i** Observe the "Important safety notes" section (▷ page 66).

**⚠ WARNING**



If ESP® is malfunctioning, ESP® is unable to stabilise the vehicle. In addition, other driving safety systems are switched off. This increases the risk of skidding and an accident.

Drive on carefully. Have ESP® checked at a qualified specialist workshop.

**!** Vehicles with 4MATIC: function or performance tests may only be carried out on a 2-axle dynamometer. Before operating the vehicle on such a dynamometer, please consult a qualified specialist workshop. You could otherwise damage the drive train or the brake system.

Vehicles without 4MATIC: when towing your vehicle with the rear axle raised, observe the notes on ESP® (▷ page 303).

If the  ESP® OFF warning lamp lights up continuously, then ESP® is deactivated.


If the  ESP® warning lamp and the  ESP® OFF warning lamp are lit continuously, ESP® is not available due to a malfunction.

Observe the information on warning lamps (▷ page 242) and display messages which may be shown in the instrument cluster (▷ page 218).

**i** Only use wheels with the recommended tyre sizes. Only then will ESP® function properly.

## Characteristics of ESP®

### General notes

If the  ESP warning lamp goes out before beginning the journey, ESP® is automatically active.

If ESP® engages, the  ESP® warning lamp flashes in the instrument cluster.

If ESP® engages:

- ▶ Do not deactivate ESP® under any circumstances.
- ▶ When pulling away, only depress the accelerator pedal as far as is necessary.
- ▶ Adapt your driving style to suit the prevailing road and weather conditions.

### ECO start/stop function

The ECO start/stop function switches the engine off automatically if the vehicle stops moving. When the vehicle pulls away again, the engine starts automatically. ESP® remains in its previously selected status, e.g. if ESP® was deactivated before the engine was automatically switched off.

## Deactivating/activating ESP®

### Important safety notes

**i** Observe the "Important safety notes" section (▷ page 66).

You can select between the following ESP® statuses:

- ESP® is activated
- ESP® is deactivated

### WARNING

If you deactivate ESP®, ESP® no longer stabilises the vehicle. There is an increased risk of skidding and an accident.

Only deactivate ESP® in the situations described in the following.

It may be best to deactivate ESP® in the following situations:

- when snow chains are used
- in deep snow
- on sand or gravel


Spinning the wheels results in a cut, which enhances traction.

**i** Activate ESP® as soon as the situations described above no longer apply. ESP® will otherwise not be able to stabilise the vehicle if the vehicle starts to skid or a wheel starts to spin.


## Deactivating/activating ESP®

You can deactivate or activate ESP® via the on-board computer (▷ page 209).


### ESP® deactivated:

The  ESP® OFF warning lamp in the instrument cluster lights up.

### ESP® activated:

The  ESP® OFF warning lamp in the instrument cluster goes out.

## Characteristics when ESP® is deactivated

If ESP® is deactivated and one or more wheels start to spin, the  ESP® warning lamp in the instrument cluster flashes. In such situations, ESP® will not stabilise the vehicle.

If you deactivate ESP®:

- ESP® no longer improves driving stability
- engine torque is no longer limited and the drive wheels may start to spin
- traction control is still activated
- COLLISION PREVENTION ASSIST is no longer available; it is not activated even if you brake firmly with assistance from ESP®
- PRE-SAFE® is no longer available; it is not activated even if you brake firmly with assistance from ESP®
- PRE-SAFE® Brake is no longer available; it is not activated even if the brakes are firmly applied with assistance from ESP®
- ESP® continues to provide assistance when the brakes are firmly applied

## ESP® trailer stabilisation

### General notes

If your vehicle/trailer combination begins to lurch, ESP® assists you in this situation. ESP® slows the vehicle down by braking and limiting the engine output until the vehicle/trailer combination has stabilised.

### Important safety notes

#### WARNING

If road and weather conditions are poor, trailer stabilisation will not be able to prevent the vehicle/trailer combination from swerving. Trailers with a high centre of gravity can tip over before ESP® can detect this. There is a risk of an accident.

Always adapt your driving style to the prevailing road and weather conditions.

If your vehicle/trailer combination begins to lurch, you can only stabilise the vehicle/trailer combination by depressing the brake firmly.

ESP® trailer stabilisation is active above speeds of approximately 65 km/h.


ESP® trailer stabilisation does not work if ESP® is deactivated or disabled because of a malfunction.

## EBD (electronic brake force distribution)

### General notes

EBD monitors and controls the brake pressure on the rear wheels to improve driving stability while braking.

### Important safety notes

-  Observe the "Important safety notes" section for driving safety systems (> page 66).


#### WARNING

If EBD is malfunctioning, the rear wheels can lock, e.g. under full braking. This increases the risk of skidding and an accident.

You should therefore adapt your driving style to the different handling characteristics. Have the brake system checked at a qualified specialist workshop.

Observe information regarding indicator and warning lamps (> page 242) as well as display messages (> page 219).

## ADAPTIVE BRAKE

-  Observe the "Important safety notes" section (> page 66).

ADAPTIVE BRAKE enhances braking safety and offers increased braking comfort. In addition to the braking function, ADAPTIVE BRAKE also has the HOLD function (> page 166) and hill start assist (> page 135).

## PRE-SAFE® Brake

### General notes

PRE-SAFE® Brake can help you to minimise the risk of collision with the vehicle in front or a pedestrian and to reduce the effects of such a collision. If PRE-SAFE® Brake has detected a danger of collision, you will be warned visually and acoustically as well as by automatic braking.

- i** Pay attention to the important safety notes in the "Driving safety systems" section (▷ page 66).

PRE-SAFE® Brake is only available in vehicles with the Driving Assistance Plus package.

For PRE-SAFE® Brake to assist you when driving, the radar sensor system and the camera system must be switched on and operational.

With the help of the radar sensor system and the camera system, PRE-SAFE® Brake can detect obstacles that are in front of your vehicle for an extended period of time.

In addition, pedestrians in the path of your vehicle can be detected.

PRE-SAFE® Brake detects pedestrians using typical characteristics such as the body contours and posture of a person standing upright.

- i** Observe the restrictions described in the "Important safety notes" section (▷ page 74).

### Important safety notes

#### WARNING

PRE-SAFE® Brake will initially brake your vehicle by a partial application of the brakes if a danger of collision is detected. There may be a collision unless you brake yourself. Even after subsequent full application of the brakes a collision cannot always be avoided, particularly when approaching at too high a speed. There is a risk of an accident.

Always apply the brakes yourself and try to take evasive action, provided it is safe to do so.

If you partially apply the brakes, the vehicle is braked with up to 50% of the full brake pressure.

#### WARNING

PRE-SAFE® Brake cannot always clearly identify objects and complex traffic conditions.

In these cases, PRE-SAFE® Brake may:

- give an unnecessary warning and then brake the vehicle
- neither give a warning nor intervene

There is a risk of an accident.

Always pay particular attention to the traffic situation and be ready to brake, especially if PRE-SAFE® Brake warns you. Terminate the intervention in a non-critical driving situation.

#### WARNING

PRE-SAFE® Brake cannot always clearly identify people, especially if they are moving. In these cases, PRE-SAFE® Brake cannot intervene. There is a risk of an accident.

Always pay particular attention to the traffic situation and be ready to brake, especially if PRE-SAFE® Brake warns you.

To maintain the appropriate distance to the vehicle in front and thus prevent a collision, you must apply the brakes yourself.

#### WARNING

PRE-SAFE® Brake does not react:

- to small people, e.g. children
- to animals
- to oncoming vehicles
- to crossing traffic
- when cornering

As a result, PRE-SAFE® Brake may neither give warnings nor intervene in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

In the event of snowfall or heavy rain, detection can be impaired.

Detection by the radar sensor system is also impaired in the following situations:

- dirt on the sensors or obscured sensors
- interference by other radar sources
- strong radar reflections, for example, in multi-storey car parks
- a narrow vehicle travelling in front, e.g. a motorcycle
- a vehicle travelling in front on a different line


Detection by the camera system is also impaired in the following situations:

- dirt on the camera or if the camera is covered
- glare on the camera system, e.g. from the sun being low in the sky
- darkness
- if:
  - pedestrians move quickly, e.g. into the path of the vehicle
  - the camera system no longer detects a pedestrian as a person due to special clothing or other objects
  - a pedestrian is concealed by other objects
  - the typical outline of a person is not distinguishable from the background



Following damage to the front end of the vehicle, have the radar sensor settings and operation checked at a qualified specialist workshop. This also applies to collisions at low speeds where no visible damage to the front of the vehicle is apparent.

Following damage to the windscreen, have the configuration and operation of the camera system checked at a qualified specialist workshop.

## Function

- ▶ **To activate/deactivate:** activate or deactivate PRE-SAFE® Brake via the on-board computer (▷ page 209). If the PRE-SAFE® Brake is not activated, the  symbol appears in the multifunction display.

This function will issue a warning if:

- at a speed of approximately 30 km/h or more, the distance maintained to the vehicle travelling in front is insufficient for several seconds. The  distance warning lamp then lights up in the instrument cluster.
  - at a speed of approximately 7 km/h or more, you very quickly approach a vehicle in front. An intermittent warning tone will then sound and the  distance warning lamp will light up in the instrument cluster.
- ▶ Brake immediately to rectify the situation.
- or
- ▶ Take evasive action provided it is safe to do so.

The PRE-SAFE® Brake function can also brake the vehicle automatically under the following conditions:

- the driver and front passenger have their seat belts fastened
- the vehicle speed is between approximately 7 km/h and 200 km/h

Up to a speed of approximately 70 km/h, PRE-SAFE® Brake can also detect:

- stationary objects in the path of your vehicle, e.g. stopped or parked vehicles
- pedestrians in the path of your vehicle

- ❗ If an increased danger of collision exists, preventative passenger protection measures (PRE-SAFE®) are triggered (▷ page 51).

If the danger of collision with the vehicle in front remains and you do not brake, take evasive action or accelerate quickly, the vehicle may perform automatic emergency braking up to the point of full brake application. Automatic full brake application is not performed until immediately prior to an imminent accident.

You can prevent the engagement of PRE-SAFE® Brake at any time by:

- depressing the accelerator pedal further
- activating kickdown
- releasing the brake pedal

The braking action of PRE-SAFE® Brake is ended automatically if:

- you manoeuvre to avoid the obstacle
- the danger of collision has passed
- an obstacle is no longer detected in front of your vehicle

## STEER CONTROL

### General notes

STEER CONTROL helps you by transmitting a noticeable steering force to the steering wheel in the direction required for vehicle stabilisation.

This steering support is provided in particular if:

- ESP® is deactivated
- both right wheels or both left wheels are on a slippery road surface when you brake heavily
- the vehicle starts to skid

## Important safety notes

- ❗ Observe the "Important safety notes" section (▷ page 66).

No steering support is provided by STEER CONTROL, if:

- ESP® is malfunctioning
- the steering is faulty

Power steering will, however, continue to function.

## Protection against theft

### Immobiliser

The immobiliser prevents your vehicle from being started without the correct key.

- ▶ **To activate with the key:** remove the key from the ignition lock.
- ▶ **To activate with KEYLESS-GO:** switch the ignition off and open the driver's door.
- ▶ **To deactivate:** switch on the ignition.

When leaving the vehicle, always take the key with you and lock the vehicle. Anyone can start the engine if a valid key has been left inside the vehicle.

- ❗ The immobiliser is always deactivated when you start the engine.

### ATA (Anti-Theft Alarm system)



- ▶ **To prime:** lock the vehicle with the key or KEYLESS-GO. Indicator lamp ① flashes. The alarm system is primed after approximately 15 seconds.

- ▶ **To switch off:** unlock the vehicle with the key or KEYLESS-GO.

or

- ▶ Insert the key into the ignition lock.



or

- ▶ **Vehicles with KEYLESS-GO:** press the Start/Stop button.

The key must be in the vehicle.

A visual and audible alarm is triggered if the alarm system is primed and you open:

- a door
- the vehicle with the emergency key element
- the boot lid
- the bonnet

- ▶ **To stop the alarm with the key:** press the  or  button on the key. The alarm stops.

or

- ▶ **Vehicles with KEYLESS-GO:** remove the Start/Stop button from the ignition lock (▷ page 133).

- ▶ Insert the key into the ignition lock. The alarm stops.

- ▶ **To stop the alarm using KEYLESS-GO:** grasp the outside door handle. The key must be outside the vehicle. The alarm stops.

or

- ▶ Press the Start/Stop button on the dashboard. The key must be inside the vehicle. The alarm stops.

The alarm does not stop, even if you close the open door that has triggered it, for example.

- ❗ If the alarm stays on for more than 30 seconds, the Mercedes-Benz emergency call system automatically sends a message to the Customer Centre. This is done by means of a text message or a data connection.

The emergency call system sends a message or establishes a data connection provided that:

- you have subscribed to the Mercedes-Benz emergency call system
- the Mercedes-Benz emergency call system has been activated properly
- the necessary mobile phone network is available

## Tow-away protection

### Function

An audible and visual alarm is triggered if your vehicle's angle of inclination is altered while tow-away protection is primed. This can occur if the vehicle is jacked up on one side, for example.

### Activating/deactivating

Tow-away protection is automatically switched on and off with the ATA (anti-theft alarm system) when:

- the doors are closed
- the boot lid is closed

Tow-away protection is active approximately 30 seconds after the ATA has been switched on (▷ page 76).

### Deactivating



- ▶ Remove the key from the ignition lock.
- ▶ Press button ①. Indicator lamp ② lights up briefly.
- ▶ Lock the vehicle with the key or KEYLESS-GO. Tow-away protection is deactivated.

To prevent a false alarm, deactivate tow-away protection if you lock your vehicle and it:

- is being transported
- is being loaded, e.g. onto a ferry or car transporter
- is parked on a movable surface, e.g. in a split-level garage

The tow-away alarm remains deactivated until you switch the ATA on again after opening a door.

## Interior motion sensor

### Function

When the interior motion sensor is switched on, a visual and audible alarm is triggered if movement is detected in the vehicle interior. This can occur if someone reaches into the vehicle interior, for example.

### Activating/deactivating

The interior motion sensor is automatically switched on and off with the ATA (anti-theft alarm system) when:

- the doors are closed
- the boot lid is closed

The interior motion sensor is active around ten seconds after the ATA has been switched on (▷ page 76).

You can prevent false alarms by doing the following before switching on the ATA:

- close the side windows
- close the panorama sliding sunroof

### Deactivating



- ▶ Remove the key from the ignition lock.
- ▶ Press button ①.  
Indicator lamp ② flashes several times in rapid succession.
- ▶ Lock the vehicle with the key or KEYLESS-GO.  
The interior motion sensor is deactivated.

If you want to lock your vehicle and there are people or animals in it, you can deactivate the interior motion sensor.

The interior motion sensor remains deactivated until you switch the ATA on again after opening a door.

**UK only:** your vehicle is equipped with a double-lock function. The doors cannot be opened from the inside if the vehicle has been locked with the key or with KEYLESS-GO (▷ page 85). Deactivate the interior motion sensor before you lock the vehicle. The doors can then be opened from the inside after the vehicle has been locked from the outside. Observe the "Important safety notes" (▷ page 84).

## Key

## Important safety notes

## United Kingdom only:

 WARNING

When the double locks are activated, the doors can no longer be opened from the inside. People in the vehicle can no longer get out, e.g. in hazardous situations. There is a risk of injury.

Therefore, do not leave any people unsupervised in the vehicle, particularly children, elderly people or people in need of special assistance. Do not activate the double lock when people are in the vehicle.

If the vehicle has been locked from the outside, the double lock function is activated as standard. It is then not possible to open the doors from inside the vehicle. You can deactivate the double lock function by deactivating the interior motion sensor (▷ page 77). The doors can then be opened from the inside after the vehicle has been locked from the outside. The anti-theft alarm system is triggered if the door is opened from the inside. Switch off the alarm (▷ page 76).

## All countries:

 WARNING

If children are left unsupervised in the vehicle, they could:

- open doors, thereby endangering other persons or road users
- get out and be struck by oncoming traffic
- operate vehicle equipment and become trapped, for example

In addition, the children could also set the vehicle in motion, for example, if they:

- release the parking brake
- shift the automatic transmission out of park position P or shift manual transmission into neutral
- start the engine

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children and animals unattended in the vehicle. Keep the keys out of the reach of children.

 WARNING

If you attach heavy or large objects to the key, the key could be unintentionally turned in the ignition lock. This could cause the engine to be switched off. There is a risk of an accident.

Do not attach any heavy or large objects to the key. Remove any bulky keyrings before inserting the key into the ignition lock.

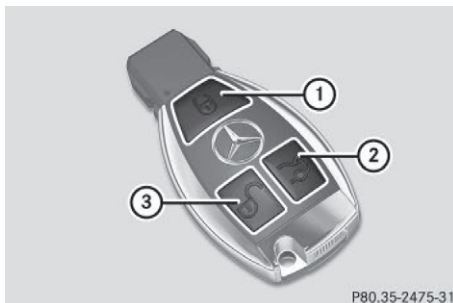
- ❗ Keep the key away from strong magnetic fields. Otherwise, the remote control function could be affected.

Strong magnetic fields can occur in the vicinity of powerful electrical installations.




Do not keep the key:


- with electronic devices, e.g. a mobile phone or another key
  - with metallic objects, e.g. coins or metal film
  - inside metallic objects, e.g. a metal case
- This can affect the key's functionality.

## Key functions




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- ①  Locks the vehicle
- ②  Unlocks the boot lid
- ③  Unlocks the vehicle

► **To unlock centrally:** press the  button.

If you do not open the vehicle within approximately 40 seconds of unlocking:

- the vehicle locks again
- protection against theft is reactivated

► **To lock centrally:** press the  button.

The key centrally locks/unlocks:

- the doors
- the boot lid
- the fuel filler flap

When unlocking, the turn signals flash once.

When locking, they flash three times.

You can also set an audible signal to confirm that the vehicle has been locked. The audible signal can be activated or deactivated using the on-board computer (► page 214).


When it is dark, the surround lighting also comes on if it is activated in the on-board computer (► page 213).

## KEYLESS-GO

### General notes

Bear in mind that the engine can be started by any of the vehicle occupants if there is a KEYLESS-GO key in the vehicle (► page 134).

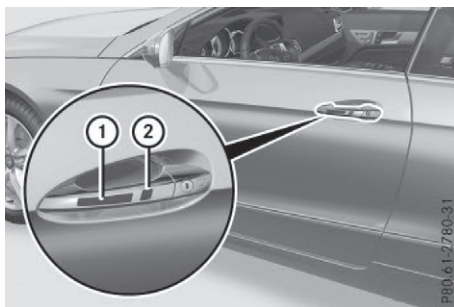
### Locking and unlocking centrally

You can start, lock or unlock the vehicle using KEYLESS-GO. To do this, you need to carry the key with you. You can combine the KEYLESS-GO functions with the functions of a conventional key. Unlock the vehicle by using KEYLESS-GO, for instance, and lock it using the  button on the key.

When locking or unlocking with KEYLESS-GO, the distance between the key and the corresponding door handle must not be greater than 1 m.

A check that periodically establishes a radio connection between the vehicle and the key determines whether a valid key is in or in the direct vicinity of the vehicle. This occurs, for example:

- when the external door handles are touched
- during engine start
- during driving



► **To unlock the vehicle:** touch the inner surface of the door handle.

► **To lock the vehicle:** touch sensor surface ①.

► **Convenience closing feature:** touch recessed sensor surface ② for an extended period.


Further information on the convenience closing feature (► page 90).

► **To unlock the boot lid:** pull the boot lid handle.

The vehicle only unlocks the boot lid.

### Deactivating and activating

If you do not intend to use a key for an extended period of time, you can deactivate the KEYLESS-GO function of the key. The key will then use very little power, thereby conserving battery power. For the purposes of activation or deactivation, the vehicle does not have to be nearby.

► **To deactivate:** press the  button on the key twice in rapid succession.

The battery check lamp of the key (► page 82) flashes twice briefly and lights up once, then KEYLESS-GO is deactivated.

► **To activate:** press any button on the key.



or



► Insert the key into the ignition lock. KEYLESS-GO and all its associated features are available again.

### Changing the settings of the locking system

You can change the settings of the locking system. This means that only the driver's door and the fuel filler flap are unlocked when the vehicle




is unlocked. This is useful if you frequently travel alone.

- ▶ **To change the setting:** press and hold down the  and  buttons simultaneously for about six seconds until the battery indicator lamp flashes twice (▷ page 82).



If the setting of the locking system is changed within the signal range of the vehicle, pressing the  or  button:

- locks or
- unlocks the vehicle

The key now functions as follows:

- ▶ **To unlock:** press the  button once.
- ▶ **To unlock centrally:** press the  button twice.
- ▶ **To lock centrally:** press the  button.

The KEYLESS-GO function is changed as follows:

- ▶ **To unlock the driver's door:** touch the inner surface of the door handle on the driver's door.
- ▶ **To unlock centrally:** touch the inner surface of the front-passenger door handle.
- ▶ **To lock centrally:** touch the outer sensor surface on one of the door handles.
- ▶ **To restore the factory settings:** press and hold down the  and  buttons simultaneously for approximately six seconds until the battery check lamp flashes twice (▷ page 82).

## Emergency key element

### General notes

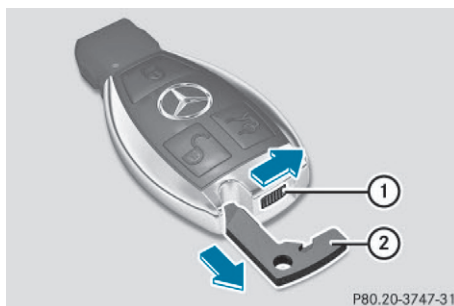
If the vehicle can no longer be locked or unlocked with the key, use the emergency key element.

If you use the emergency key element to unlock and open the driver's door or the boot lid, the anti-theft alarm system will be triggered. Switch off the alarm (▷ page 76).

If you unlock the vehicle using the emergency key element, the fuel filler flap will not be unlocked automatically.

- ▶ **To unlock the fuel filler flap:** insert the key into the ignition lock.

## Removing the emergency key element



- ▶ Push release catch ① in the direction of the arrow and, at the same time, remove emergency key element ② from the key.

Further information about:

- Unlocking the driver's door (▷ page 86)
- Unlocking the boot (▷ page 88)
- Locking the vehicle (▷ page 86)

## Inserting the emergency key element

- ▶ Push emergency key element ② fully into the key until it engages and release catch ① returns to its basic position.

## Battery of the key

### Important safety notes

#### WARNING

Batteries contain toxic and corrosive substances. If batteries are swallowed, it can result in severe health problems. There is a risk of fatal injury.

Keep batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately.

#### Environmental note



Batteries contain pollutants. It is illegal to dispose of them with the household rubbish. They must be collected separately and disposed of in an



environmentally responsible recycling system.

Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

Mercedes-Benz recommends that you have the batteries replaced at a qualified specialist workshop.

### Checking the battery



▶ Press the or button. The battery is OK if battery check lamp ① lights up briefly.

The battery is discharged if battery check lamp ① does not light up briefly.

▶ Replace the battery (▷ page 82).

If the battery of the key is checked within the signal reception range of the vehicle, pressing the or button:

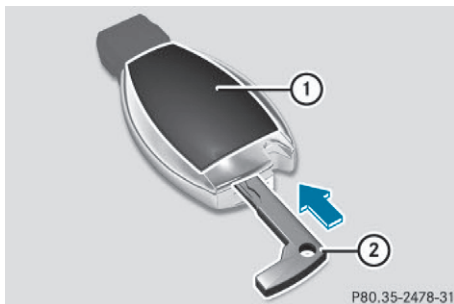
- locks or
- unlocks the vehicle

**i** You can obtain a battery from any qualified specialist workshop.

### Replacing the battery

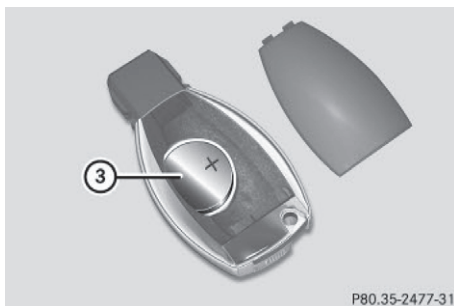
You require a CR 2025 3 V cell battery.

▶ Take the emergency key element out of the key (▷ page 81).



▶ Press emergency key element ② into the opening in the key in the direction of the arrow until battery compartment cover ① opens. When doing so, do not hold battery compartment cover ① shut.

▶ Remove battery compartment cover ①.



▶ Repeatedly tap the key against your palm until battery ③ falls out.

▶ Insert the new battery with the positive terminal facing upwards. Use a lint-free cloth to do so.

▶ Make sure that the surface of the battery is free of lint, grease and other contamination.

▶ Insert the front tabs of battery compartment cover ① into the housing and then press to close it.

▶ Insert emergency key element ② into the key (▷ page 81).

▶ Check the function of all key buttons on the vehicle.

Problems with the key	
Problem	Possible causes/consequences and ► Solutions
You can no longer lock or unlock the vehicle using the key.	<p>The key battery is discharged or nearly discharged.</p> <ul style="list-style-type: none"> <li>► Check the key battery (▷ page 82) and replace if necessary (▷ page 82).</li> </ul> <p>If this does not work:</p> <ul style="list-style-type: none"> <li>► Unlock (▷ page 86) or lock (▷ page 86) the vehicle using the emergency key element.</li> </ul>
	<p>There is interference from a powerful source of radio waves.</p> <ul style="list-style-type: none"> <li>► Unlock (▷ page 86) or lock (▷ page 86) the vehicle using the emergency key element.</li> </ul>
	<p>The key is faulty.</p> <ul style="list-style-type: none"> <li>► Unlock (▷ page 86) or lock (▷ page 86) the vehicle using the emergency key element.</li> <li>► Have the key checked at a qualified specialist workshop.</li> </ul>
You can no longer lock or unlock the vehicle using KEYLESS-GO.	<p>KEYLESS-GO has been deactivated.</p> <ul style="list-style-type: none"> <li>► Reactivate KEYLESS-GO (▷ page 80).</li> </ul>
	<p>The key battery is discharged or nearly discharged.</p> <ul style="list-style-type: none"> <li>► Check the key battery (▷ page 82) and replace if necessary (▷ page 82).</li> </ul> <p>If this does not work:</p> <ul style="list-style-type: none"> <li>► Unlock (▷ page 86) or lock (▷ page 86) the vehicle using the emergency key element.</li> </ul>
	<p>There is interference from a powerful source of radio waves.</p> <ul style="list-style-type: none"> <li>► Unlock (▷ page 86) or lock (▷ page 86) the vehicle using the emergency key element.</li> </ul>
	<p>There is a fault with KEYLESS-GO.</p> <ul style="list-style-type: none"> <li>► Lock/unlock the vehicle using the remote control function of the key.</li> <li>► Have the vehicle and key checked at a qualified specialist workshop.</li> </ul>
	<p>If the vehicle cannot be locked/unlocked even using the remote control function:</p> <ul style="list-style-type: none"> <li>► Unlock (▷ page 86) or lock (▷ page 86) the vehicle using the emergency key element.</li> <li>► Have the vehicle and key checked at a qualified specialist workshop.</li> </ul>

Problem	Possible causes/consequences and ► Solutions
The engine cannot be started using the key.	<p>The on-board voltage is too low.</p> <ul style="list-style-type: none"> <li>► Switch off non-essential consumers, e.g. seat heating or interior lighting, and try to start the engine again.</li> </ul> <p>If this does not work:</p> <ul style="list-style-type: none"> <li>► Check the starter battery and charge it if necessary (▷ page 298).</li> <li>or</li> <li>► Jump-start the vehicle (▷ page 298).</li> <li>or</li> <li>► Consult a qualified specialist workshop.</li> </ul>
Only for vehicles with manual transmission: The engine cannot be started using the key.	<p>The steering lock is mechanically blocked.</p> <ul style="list-style-type: none"> <li>► Remove the key and reinsert it into the ignition lock. While doing this, turn the steering wheel in both directions.</li> </ul>
The engine cannot be started using KEYLESS-GO. The key is in the vehicle.	<p>The vehicle is locked.</p> <ul style="list-style-type: none"> <li>► Unlock the vehicle and try to start the vehicle again.</li> </ul> <p>There is interference from a powerful source of radio waves.</p> <ul style="list-style-type: none"> <li>► Start your vehicle with the key in the ignition lock.</li> </ul>
You have lost a key.	<ul style="list-style-type: none"> <li>► Have the key deactivated at a qualified specialist workshop.</li> <li>► Report the loss immediately to the vehicle insurers.</li> <li>► If necessary, have the locks changed as well.</li> </ul>
You have lost the emergency key element.	<ul style="list-style-type: none"> <li>► Report the loss immediately to the vehicle insurers.</li> <li>► If necessary, have the locks changed as well.</li> </ul>

## Doors

### Important safety notes

#### United Kingdom only:

#### WARNING

When the double locks are activated, the doors can no longer be opened from the inside. People in the vehicle can no longer get out, e.g. in hazardous situations. There is a risk of injury.

Therefore, do not leave any people unsupervised in the vehicle, particularly children, elderly people or people in need of special assistance. Do not activate the double lock when people are in the vehicle.

If the vehicle has been locked from the outside, the double lock function is activated as standard. It is then not possible to open the doors from inside the vehicle. You can deactivate the double lock function by deactivating the interior motion sensor (▷ page 77). The doors can then be opened from the inside after the vehicle has been locked from the outside. The anti-theft alarm system is triggered if the door is opened from the inside. Switch off the alarm (▷ page 76).

#### All countries:

**⚠ WARNING**

If children are left unsupervised in the vehicle, they could:

- open doors, thereby endangering other persons or road users
- get out and be struck by oncoming traffic
- operate vehicle equipment and become trapped, for example

In addition, the children could also set the vehicle in motion, for example, if they:

- release the parking brake
- shift the automatic transmission out of park position P or shift manual transmission into neutral
- start the engine

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children and animals unattended in the vehicle. Keep the keys out of the reach of children.

**Unlocking and opening the doors from the inside**

**!** The side windows will not open/close if the battery is discharged or if the side windows have iced up. It will then not be possible to close the door. Do not attempt to force the door to close. You could otherwise damage the door or the side window.

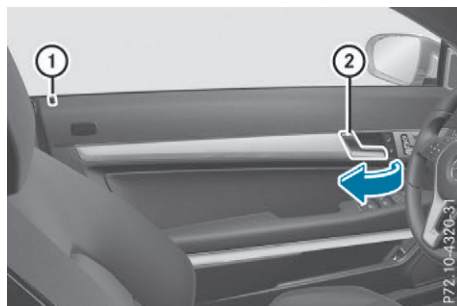
**For all countries except the United Kingdom:** you can open a door from inside the vehicle even if it has been locked.

If the vehicle has previously been locked from the outside, opening a door from the inside will trigger the anti-theft alarm system. Switch off the alarm (▷ page 76).

**Only for the United Kingdom:** if the vehicle has been locked with the key from the outside, the double lock function is activated as standard. It is then not possible to open the doors from inside the vehicle. You can deactivate the double lock function by deactivating the interior motion sensor (▷ page 77). The doors can then be opened from the inside after the vehicle has been locked from the outside. The anti-theft alarm system is triggered if the door is opened

from the inside. Switch off the alarm (▷ page 76).

**All countries:**

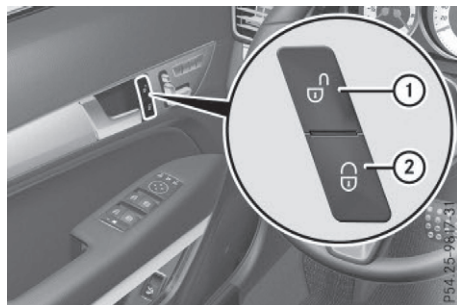


- ▶ Pull door handle ②.  
If the door is locked, locking knob ① pops up. The door is unlocked and opens.

When a door is opened, the side window on that side opens slightly. When the door is closed, the side window is raised again.

**Centrally locking and unlocking the vehicle from the inside**

You can centrally lock or unlock the vehicle from the inside. The switches are on the driver's door.



- ▶ **To unlock:** press button ①.
- ▶ **To lock:** press button ②.  
If all the doors are closed, the vehicle locks.

This does not lock or unlock the fuel filler flap. If the vehicle has been locked from the outside, it cannot be centrally unlocked from the inside.

**For all countries except the United Kingdom:** you can open a door from inside the vehicle even if it has been locked.

**United Kingdom only:** you can only open a door from inside the vehicle if the double-lock

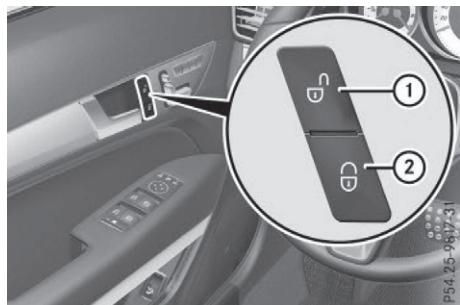
function has been deactivated. You can deactivate the double lock function by deactivating the interior motion sensor (▷ page 77).

**For all countries:** when a locked door is opened from inside the vehicle, the previous unlocking process will be observed if the vehicle has been:

- locked with the locking button for the central locking or
- locked automatically

The vehicle will be fully unlocked if it had previously been fully unlocked. Only the door which has been opened from the inside is unlocked if only the driver's door had been previously unlocked.

### Automatic locking feature



- ▶ **To deactivate:** press and hold button ① for about five seconds until a tone sounds.
- ▶ **To activate:** press and hold button ② for about five seconds until a tone sounds.

If you press one of the two buttons and do not hear a tone, the relevant setting has already been selected.

The vehicle is locked automatically when the ignition is switched on and the wheels are turning.

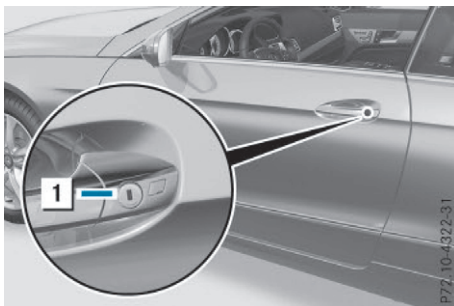
You could therefore be locked out if:

- the vehicle is being pushed.
- the vehicle is being towed.
- the vehicle is being tested on a dynamometer.

You can also activate and deactivate the automatic locking function using the on-board computer (▷ page 213).

### Locking/unlocking the driver's door with the emergency key element

- ① If you want to centrally lock the vehicle using the emergency key element, begin by pressing the locking button for the interior locking mechanism while the driver's door is open. Then proceed to lock the driver's door using the emergency key element.



- ▶ **To unlock:** turn the emergency key element anti-clockwise as far as it will go to position ①.
- ▶ **To lock:** turn the emergency key element clockwise as far as it will go to position ①.

**Right-hand-drive vehicle:** turn the emergency key element in the opposite direction in both cases.

If you use the emergency key element to unlock and open the driver's door, the anti-theft alarm system will be triggered. Switch off the alarm (▷ page 76).

### Boot

#### Important safety notes

#### ⚠ WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the boot lid is open when the engine is running, especially if the vehicle is in motion. There is a risk of poisoning.

Always switch off the engine before opening the boot lid. Never drive with the boot lid open.

**⚠ WARNING**

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be flung around and thereby hit vehicle occupants. There is a risk of injury, especially when braking or abruptly changing directions. Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping before the journey.

**!** The boot lid swings upwards when opened. Therefore, make sure that there is sufficient clearance above the boot lid.

The opening dimensions of the boot lid can be found in the "Vehicle data" section (▷ page 330).

Stow luggage or loads preferably in the boot. Observe the loading guidelines (▷ page 258).

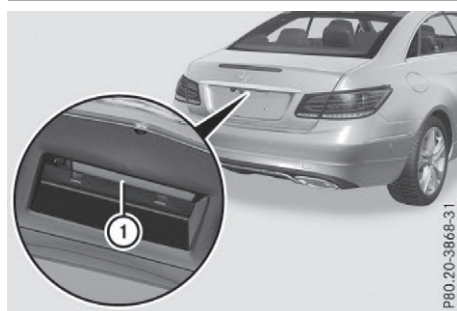
Do not leave the key in the boot. If you do so, you could lock yourself out.


The boot lid can be:

- opened and closed manually from outside
- opened automatically from inside
- locked separately
- unlocked with the emergency key element

**Opening/closing from outside**


**Opening**



- ▶ Press the  button on the key.
- ▶ Pull handle ①.
- ▶ Raise the boot lid.

**Closing**



- ▶ Pull the boot lid down using recess ①.
- ▶ Lock the vehicle if necessary with the  button on the key (▷ page 79) or with KEYLESS-GO (▷ page 80).

If a KEYLESS-GO key is detected in the boot, the boot lid cannot be locked. It then opens again.

**Opening automatically from inside**

**Important safety notes**

**⚠ WARNING**

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the boot lid is open when the engine is running, especially if the vehicle is in motion. There is a risk of poisoning.

Always switch off the engine before opening the boot lid. Never drive with the boot lid open.

**Opening**



- ▶ Pull remote boot lid operating switch ① until the boot lid opens.

You can open the boot lid from the driver's seat when the vehicle is stationary and unlocked.

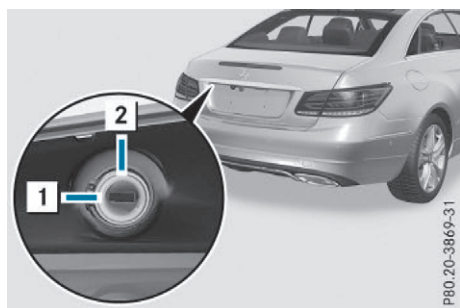
The opening dimensions of the boot lid can be found in the "Vehicle data" section (▷ page 330).

### Locking the boot separately

The separate boot locking function is only available in certain countries.

You can lock the boot separately. If you then unlock the vehicle centrally, the boot remains locked and cannot be opened.

- ▶ Close the boot lid.
- ▶ Take the emergency key element out of the key (▷ page 81).



- ▶ Insert the emergency key element into the boot lid lock as far as the stop.
- ▶ Turn the emergency key element clockwise from position ① to position ②.
- ▶ Pull out the emergency key element.
- ▶ Insert the emergency key element into the key.

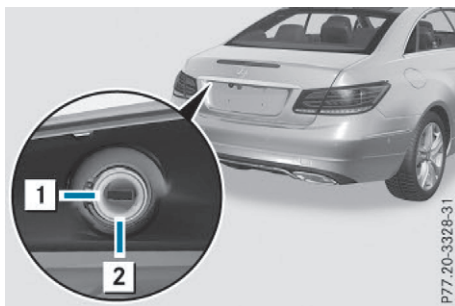
### Unlocking the boot (emergency key element)

**!** The boot lid swings upwards when opened. Therefore, make sure that there is sufficient clearance above the boot lid.

If the boot cannot be unlocked with the key or KEYLESS-GO, use the emergency key element. If you use the emergency key element to unlock and open the boot lid, the anti-theft alarm sys-

tem will be triggered. Switch off the alarm (▷ page 76).

- ▶ Take the emergency key element out of the key (▷ page 81).
- ▶ Insert the emergency key element into the boot lid lock as far as the stop.



- ▶ Turn the emergency key element from position ① anti-clockwise as far as it will go to position ②. When doing so, also pull the boot lid handle. The boot is unlocked.
- ▶ Turn the emergency key element back to position ① and remove it.
- ▶ Insert the emergency key element into the key.

## Side windows

### Important safety notes

#### **⚠ WARNING**

While opening the side windows, body parts could become trapped between the side window and the door frame as the side window moves. There is a risk of injury.

Make sure that nobody touches the side window during the opening procedure. If somebody becomes trapped, release the switch or pull the switch to close the side window again.

#### **⚠ WARNING**

While closing the side windows, body parts in the closing area could become trapped. There is a risk of injury.

When closing make sure that no parts of the body are in the closing area. If somebody

becomes trapped, release the switch or press the switch to open the side window again.

### WARNING

If children operate the side windows they could become trapped, particularly if they are left unsupervised. There is a risk of injury.

Activate the override feature for the rear side windows. When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

### Side window reversing feature

The side windows are equipped with an automatic reversing feature. If a solid object blocks or restricts a side window during the closing process, the side window opens again automatically. The automatic reversing feature is, however, only an aid and is no substitute for your attention when closing a side window.

### WARNING

The reversing function does not react:

- to soft, light and thin objects, e.g. small fingers
- over the last 4 mm of the closing movement
- during resetting
- when closing the side window again manually immediately after automatic reversing

This means that the reversing function cannot prevent someone being trapped in these situations. There is a risk of injury.

When closing make sure that no parts of the body are in the closing area. If someone becomes trapped, press the switch to open the side window again.

### Opening/closing the side windows

The switches for all side windows are located on the driver's door. There is also a switch on the front-passenger door as well as on the doors in the rear compartment on the left and right-hand sides for the corresponding side window.

The switches on the driver's door take precedence.



- ① Front left
- ② Front right
- ③ Rear right
- ④ Rear left

- ▶ Turn the key to position **1** or **2** in the ignition lock.
- ▶ **To open manually:** press and hold the corresponding button.
- ▶ **To open fully:** press the button beyond the point of resistance and release it. Automatic operation is started.
- ▶ **To close manually:** pull and hold the corresponding switch.
- ▶ **To close fully:** pull the corresponding switch beyond the pressure point. Automatic operation is started.
- ▶ **To interrupt automatic operation:** press/pull the corresponding switch again.

You can use automatic operation when opening or closing the front side windows. To do so, press or pull the switch to just beyond the point of resistance in the corresponding direction. You can stop automatic operation by pressing or pulling again.

You can continue to operate the side windows after switching off the engine or removing the key. This function remains active for five minutes or until the driver's or front-passenger door is opened.

The side windows cannot be operated from the rear when the override feature for the side windows is activated (▷ page 65).

## Convenience opening feature

### General notes




You can ventilate the vehicle before you start driving. To do this, the key is used to carry out the following functions simultaneously:

- unlock the vehicle
- open the side windows
- open the panorama sliding sunroof and the roller sunblind
- switch on the seat ventilation for the driver's seat

The convenience opening feature can only be operated using the key. The key must be in close proximity to the vehicle.

The "convenience opening" feature is also available when the vehicle is unlocked.

### Convenience opening feature

- ▶ Press and hold the  button until the side windows and the panorama sliding sunroof are in the desired position. If the roller sunblind of the panorama sliding sunroof is closed, the roller sunblind is opened first.
- ▶ Press and hold the  button again until the panorama sliding sunroof is in the desired position.
- ▶ **To interrupt convenience opening:** release the  button.

## Convenience closing feature

### Important safety notes



#### WARNING

When the convenience closing feature is operating, parts of the body could become trapped in the closing area of the side window and the sliding sunroof. There is a risk of injury.

Observe the complete closing procedure when the convenience closing feature is operating. When closing make sure that no parts of the body are in the closing area.

Proceed as follows if someone is trapped:

With the key:

- ▶ Release the  button.
- ▶ Press the  button until the side windows and the panorama sliding sunroof reopen.

With KEYLESS-GO:

- ▶ Release the sensor surface on the door handle.
- ▶ Immediately pull and hold the door handle and keep the door handle pulled. The side windows and the panorama sliding sunroof open.


### General notes

When you lock the vehicle, you can simultaneously:



- close the side windows
- close the panorama sliding sunroof

On vehicles with a panorama sliding sunroof, you can then close the roller sunblind.

### Using the key

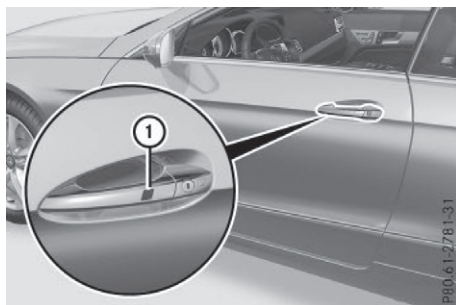
- ▶ **Vehicles without KEYLESS-GO:** point the tip of the key at the door handle on the driver's door.
- ▶ **Vehicles with KEYLESS-GO:** the key must be in close proximity to the vehicle.
- ▶ Press and hold the  button until the side windows and the panorama sliding sunroof are fully closed.
- ▶ Make sure that all the side windows and the panorama sliding sunroof are closed.

On vehicles with a panorama sliding sunroof:

- ▶ Press and hold the  button again until the roller sunblind of the panorama sliding sunroof closes.
- ▶ **To interrupt convenience closing:** release the  button.

### Using KEYLESS-GO

The driver's door and the door at which the handle is used must both be closed. The key must be outside the vehicle. The gap between the key and the corresponding door handle should not be greater than 1 m.



- ▶ Touch recessed sensor surface ① on the door handle until the side windows and the panorama sliding sunroof are fully closed.
- ❗ Make sure you only touch recessed sensor surface ①.
- ▶ Make sure that all the side windows and the panorama sliding sunroof are closed.

On vehicles with a panorama sliding sunroof:

- ▶ Touch recessed sensor surface ① on the door handle again until the roller sunblind of the panorama sliding sunroof closes.
- ▶ **To interrupt convenience closing:** release recessed sensor surface ① on the door handle.

### Resetting the side windows

If a side window can no longer be closed fully, you must reset it.

- ▶ Close all doors.
- ▶ Turn the key to position 1 or 2 in the ignition lock.
- ▶ Pull the corresponding switch on the door control panel until the side window is completely closed (▷ page 89).
- ▶ Hold the switch for an additional second.

If the side window opens again slightly:

- ▶ Immediately pull the corresponding switch on the door control panel until the side window is completely closed (▷ page 89).
- ▶ Hold the switch for an additional second.
- ▶ If the corresponding side window remains closed after the button has been released, the side window has been reset correctly. If this is not the case, repeat the steps above again.

### Problems with the side windows

#### WARNING

If you close a side window again immediately after it has been blocked or reset, the side window closes with increased or maximum force. The reversing function is then not active. Parts of the body could be trapped in the closing area in the process. This poses an increased risk of injury or even fatal injury.

Make sure that no parts of the body are in the closing area. To stop the closing process, release the switch or push the switch again to reopen the side window.

Problem	Possible causes/consequences and ► Solutions
A side window cannot be closed because it is blocked by objects, e.g. leaves in the window guide.	<ul style="list-style-type: none"> <li>► Remove the objects.</li> <li>► Close the side window.</li> </ul>
A side window cannot be closed and you cannot see the cause.	<p>If a side window is obstructed during closing and reopens again slightly:</p> <ul style="list-style-type: none"> <li>► Immediately after the window blocks, pull the corresponding switch again until the side window has closed. The side window is closed with increased force.</li> </ul> <p>If a side window is obstructed again during closing and reopens again slightly:</p> <ul style="list-style-type: none"> <li>► Immediately after the window blocks, pull the corresponding switch again until the side window has closed. The side window is closed without the automatic reversing feature.</li> </ul>

## Sliding sunroof

### Important safety notes

In this section, the term "sliding sunroof" refers to the panorama sliding sunroof.

#### WARNING

While opening and closing the sliding sunroof, body parts in close proximity could become trapped. There is a risk of injury.

Make sure that no body parts are in close proximity during the opening and closing procedures.

If somebody becomes trapped:


- release the switch immediately, or
- during automatic operation, press the switch briefly in any direction

The opening or closing procedure will be stopped.

#### WARNING

If children operate the sliding sunroof they could become trapped, particularly if they are left unsupervised. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

 Only open the panorama sliding sunroof if it is free of snow and ice. Otherwise, malfunctions may occur.

Do not allow anything to protrude from the sliding sunroof. Otherwise, the seals could be damaged.

Resonance noises can occur in addition to the usual airflow noises when the sliding sunroof is open. They are caused by minor pressure fluctuations in the vehicle interior. Change the position of the sliding sunroof or open a side window slightly to reduce or eliminate these noises.

### Panorama sliding sunroof reversing function

In this section, the term "sliding sunroof" refers to the panorama sliding sunroof.

The sliding sunroof is equipped with an automatic reversing feature. If an object blocks or restricts the sliding sunroof during the closing process, the sliding sunroof opens again automatically. The automatic reversing feature is, however, only an aid and is no substitute for your attention when closing the sliding roof.

**⚠ WARNING**

The reversing feature does not react:

- to soft, light and thin objects, e.g. small fingers
- over the last 4 mm of the closing movement
- during resetting
- when closing the sliding sunroof again manually immediately after automatic reversing

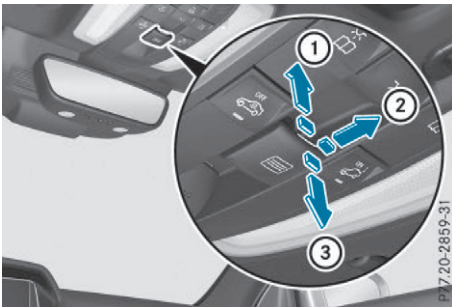
This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

When closing make sure that no body parts are in the closing area.


If someone is trapped:


- release the switch immediately or
- press the switch in any direction during the automatic closing process

The closing process is stopped.

**Operating the panorama sliding sunroof****Opening and closing**

- ① To raise
- ② To open
- ③ To close/lower

- ▶ Turn the key to position **1** or **2** in the ignition lock.
- ▶ Press or pull the  switch in the corresponding direction.

If you press the  switch beyond the point of resistance, an automatic opening/closing process is started in the corresponding direction.

You can stop automatic operation by pressing/pulling again.

**Rain-closing feature**

When the key is in position **0** in the ignition lock or is removed, the panorama sliding sunroof closes automatically:

- if it starts to rain
- at extreme outside temperatures
- after six hours
- if there is a malfunction in the voltage supply.

The panorama sliding sunroof remains raised at the rear in order to allow ventilation of the vehicle interior.

If the panorama sliding sunroof is obstructed when being closed by the rain-closing feature, it opens again slightly. The rain-closing feature is then deactivated.

The panorama sliding sunroof does not close if:

- it is raised at the rear.
- it is blocked.
- no rain is falling on the area of the windscreen being monitored by the rain sensor. If the vehicle, for example, is under a bridge or in a carport, the field of the sensor may be covered.

**Operating the roller sunblind for the panorama sliding sunroof****Important safety notes****⚠ WARNING**

Parts of the body could become trapped between the roller sunblind and frame or sliding sunroof during automatic opening or closing. There is a risk of injury.

When opening or closing, make sure that no body parts are in the sweep of the roller sunblind.

If someone is trapped:

- release the switch immediately or
- press the switch in any direction during the automatic opening/closing process

The opening/closing process is stopped.

The roller sunblind shields the vehicle interior from sunlight. The roller sunblind can only be opened and closed when the panorama sliding sunroof is closed.

### Roller sunblind reversing feature

The roller sunblind is equipped with an automatic reversing feature. If an object blocks or restricts the roller sunblind during the closing process, the roller sunblind opens again automatically. The automatic reversing feature is, however, only an aid and is no substitute for your attention when closing the roller sunblind.

#### WARNING

The reversing function does not react in particular to soft, light and thin objects, e.g. small fingers. This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

When closing the roller sunblind, make sure that no body parts are in the sweep.

If someone is trapped:


- release the switch immediately or
- press the switch in any direction during the automatic closing process


The closing process is stopped.

### Opening and closing




- ① To raise
- ② To open
- ③ To close/lower

- ▶ Turn the key to position 1 or 2 in the ignition lock.
- ▶ Press or pull the  switch in the corresponding direction.

If you press or pull the  switch beyond the point of resistance, automatic operation is started in the corresponding direction. You can stop automatic operation by pressing or pulling again.





### Resetting the panorama sliding sunroof and the roller sunblind

 If the panorama sliding sunroof and the roller sunblind cannot be fully opened or closed after resetting, contact a qualified specialist workshop.

Reset the panorama sliding sunroof and the roller sunblind if the panorama sliding sunroof or the roller sunblind does not move smoothly.

- ▶ Turn the key to position 1 or 2 in the ignition lock.



- ▶ Pull the  switch repeatedly to the point of resistance in the direction of arrow ① until the panorama sliding sunroof is fully closed.
- ▶ Keep the  switch pulled for an additional second.
- ▶ Pull the  switch repeatedly to the point of resistance in the direction of arrow ① until the roller sunblind is fully closed.
- ▶ Keep the  switch pulled for an additional second.
- ▶ Make sure that the panorama sliding sunroof and the roller sunblind can be fully opened again.
- ▶ If this is not the case, repeat the steps above again.

## Problems with the sliding sunroof

In this section, the term "sliding sunroof" refers to the panorama sliding sunroof.

### WARNING



If you close the sliding sunroof again immediately after it has been blocked or reset, the sliding sunroof closes with increased or maximum force. The reversing feature is then not active. Parts of the body could be trapped in the closing area in the process. This poses an increased risk of injury or even fatal injury.

Make sure that no parts of the body are in the closing area.

If someone is trapped:

- release the switch immediately or
- press the switch in any direction during the automatic closing process

The closing process is stopped.

Problem	Possible causes/consequences and ► Solutions
<p>The sliding sunroof cannot be closed and you cannot see the cause.</p>	<p>If the sliding sunroof is obstructed during closing and reopens again slightly:</p> <ul style="list-style-type: none"> <li>► Immediately after it blocks, pull the  switch down again to the point of resistance until the sliding sunroof is closed. The sliding sunroof is closed with increased force.</li> </ul> <p>If the sliding sunroof is obstructed again during closing and reopens again slightly:</p> <ul style="list-style-type: none"> <li>► Immediately after it blocks, pull the  switch down again to the point of resistance until the sliding sunroof is closed. The sliding sunroof is closed without the automatic reversing feature.</li> </ul>

## Correct driver's seat position

### WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.



Observe the following when adjusting steering wheel ①, seat belt ② and driver's seat ③:

- you are as far away from the driver's airbag as possible
- you are sitting in an upright position
- your thighs are slightly supported by the seat cushion
- your legs are not entirely stretched and you can depress the pedals properly
- the back of your head is supported at eye level by the centre of the head restraint
- you can hold the steering wheel with your arms slightly bent
- you can move your legs freely

- you can see all the displays in the instrument cluster clearly
- you have a good overview of traffic conditions
- the seat belt is pulled snugly against the body and must be routed across the centre of your shoulder and across your hips in the pelvic area

Further related subjects:

- Adjusting the seats mechanically and electrically (▷ page 97).
- Adjusting the seats electrically (▷ page 98).
- Adjusting the steering wheel manually (▷ page 102).
- Adjusting the steering wheel electrically (▷ page 102).
- Fastening the seat belt correctly (▷ page 44).
- Adjusting the rear-view mirror and exterior mirrors (▷ page 104).
- Storing the seat, steering wheel and exterior mirror settings using the memory function (▷ page 107).

## Seats

### Important safety notes

#### WARNING

If children adjust the seats, they could become trapped, especially if they are unattended. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

The seats can still be adjusted when there is no key in the ignition lock.

#### WARNING

The head restraints cannot provide the intended protection unless they are fitted and adjusted correctly. There is an increased risk of injury to the head and neck in the event of an accident or sudden braking, for example. Always drive with the head restraints fitted. Ensure that the centre of the head restraints support the back of each vehicle occupant's head at eye level before driving off.

Observe the safety notes on "Airbags" (▷ page 46) and "Children in the vehicle" (▷ page 53).

**⚠ WARNING**

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.

**⚠ WARNING**

If you adjust the seat height carelessly, you or other vehicle occupants could be trapped and thereby injured. Children in particular could accidentally press the electrical seat adjustment buttons and become trapped. There is a risk of injury.

While moving the seats, make sure that your hands or other body parts do not get under the lever assembly of the seat adjustment system.

**⚠ WARNING**

When adjusting a seat, you or another vehicle occupant could become trapped by the guide rail of the seat, for instance. There is a risk of injury.

Make sure that no one has any part of their body within the sweep of the seat when adjusting it.

**!** To avoid damage to the seats and the seat heating, observe the following information:

- do not spill any liquids on the seats. If liquid is spilled on the seats, dry them as soon as possible.
- if the seat covers are damp or wet, do not switch on the seat heating. The seat heating should also not be used to dry the seats.
- clean the seat covers as recommended; see "Interior care".
- do not transport heavy loads on the seats. Do not place sharp objects on the seat

cushions, e.g. knives, nails or tools. The seats should only be occupied by passengers, if possible.

- when the seat heating is in operation, do not cover the seats with insulating materials, e.g. blankets, coats, bags, seat covers, child seats or booster seats.

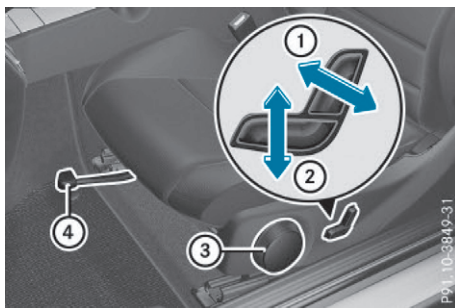
**!** Make sure that there are no objects in the footwell under or behind the seats when moving the seats back. There is a risk that the seats and/or the objects could be damaged.

**i** The head restraints in the front seats are fitted with the NECK-PRO system (▷ page 51). For this reason, it is not possible to remove the head restraints from the front seats. For more information, contact a qualified specialist workshop.

**i** Further related subjects:

- Through-loading facility in the rear bench seat (folding the rear bench seat forwards) (▷ page 46)

**Adjusting the seats manually and electrically**



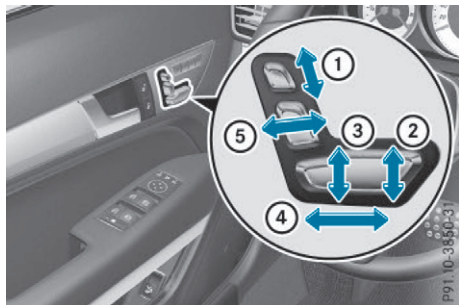
- ① Backrest angle
- ② Seat height
- ③ Seat cushion angle
- ④ Seat fore-and-aft adjustment

► **Seat fore-and-aft adjustment:** lift lever ④ and slide the seat forwards or backwards.

► Release lever ④ again. Ensure that the seat engages audibly.

► **To adjust the seat cushion angle:** turn hand-wheel ③ in the desired direction.

## Adjusting the seats electrically



- ① Head restraint height
- ② Seat cushion angle
- ③ Seat height
- ④ Seat fore-and-aft adjustment
- ⑤ Backrest angle

**i** Vehicles with memory function: if PRE-SAFE® is activated and the front-passenger seat is in an unfavourable position, it is moved to a better position.

**i** You can store the seat settings using the memory function (▷ page 107).

**i** Vehicles with the through-loading feature and memory function: if you fold down a rear seat backrest, the respective front seat is moved forwards slightly if necessary.

**i** Vehicles with memory function: when the seat is moved forwards or backwards, the headrest is moved up or down automatically.

## Adjusting the head restraints

### Important safety notes

#### **⚠ WARNING**

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.

#### **⚠ WARNING**

The head restraints cannot provide the intended protection unless they are fitted and adjusted correctly. There is an increased risk of injury to the head and neck in the event of an accident or sudden braking, for example. Always drive with the head restraints fitted. Ensure that the centre of the head restraints support the back of each vehicle occupant's head at eye level before driving off.

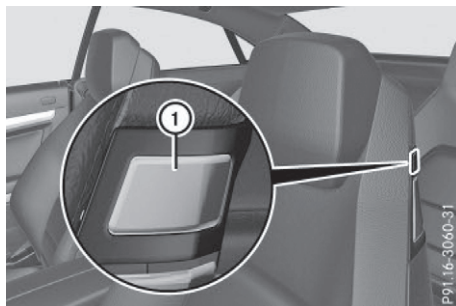
Do not interchange the head restraints of the front and rear seats. Otherwise, you will not be able to adjust the height and angle of the head restraints to the correct position.

Adjust the head restraint fore-and-aft position so that it is as close as possible to the back of your head.

Observe the important safety guidelines for seats (▷ page 96).

## Adjusting the head restraints manually

### Adjusting the head restraint height



► **To raise:** pull the head restraint up to the desired position.

► **To lower:** press release button ① and push the head restraint down to the desired position.

### Adjusting the head restraint height electrically



- ▶ Slide switch for head restraint height adjustment ① up or down in the direction of the arrow.

### Folding the front-seat backrests forward/back

#### Important safety notes

#### **⚠ WARNING**

If the backrest is not engaged, it could fold forwards during a braking manoeuvre or in the event of an accident, for example. The seat backrest will then push the vehicle occupant against the seat belt. The seat belt cannot protect as intended and could result in additional injury. This poses an increased risk of injury.

Before each journey, make sure that the backrest engages fully as described.

#### **⚠ WARNING**

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirror
- fasten the seat belt.

There is a risk of an accident.

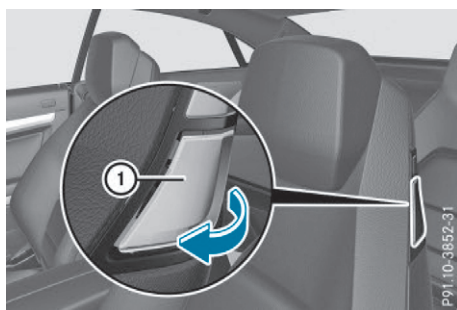
Adjust the driver's seat, steering wheel or mirror and fasten the seat belt before starting the engine.

#### **⚠ WARNING**

When adjusting a seat, you or another vehicle occupant could become trapped by the guide rail of the seat, for instance. There is a risk of injury.

Make sure that no one has any part of their body within the sweep of the seat when adjusting it.

### Folding the seat backrest forwards



**EASY-ENTRY system:** the seat moves forwards if you have folded the backrest forwards and the seat is in the rear half of the adjustment range. This makes it easier for passengers to get into and out of the rear compartment.

The head restraint also lowers on vehicles with electric seat adjustment.

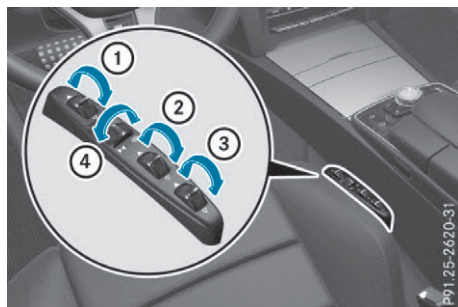
- ▶ **Vehicles without memory function:** release the head restraint if necessary and push it down.
- ▶ Pull seat release handle ① forwards and fold the backrest forwards until the seat backrest engages.
- ▶ Push the seat as far forwards as it will go.
- ▶ **Vehicles with memory function:** pull seat release handle ① forwards and fold the backrest forwards as far as it will go. The seat moves automatically to the foremost position.

### Folding back the seat backrest

- ▶ **Vehicles without memory function:** push the seat backrest back horizontally until the seat reaches the position that was previously set.
- ▶ Fold the seat backrest backwards until you hear it engage. Do so in a smooth manner.

- ▶ After the seat backrest has been folded back, check the position of the head restraint and set it to the correct position.
- ▶ **Vehicles with memory function:** fold back the seat backrest. The seat moves automatically to the stored position.

### Adjusting the multicontour seat

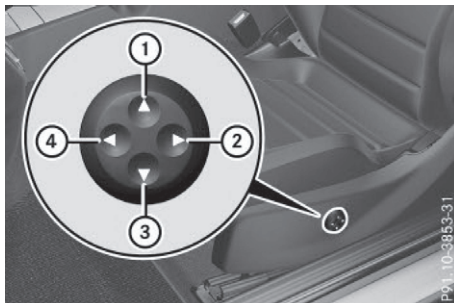


- ① To adjust the thigh cushion
- ② To adjust the backrest contour in the lumbar region
- ③ To adjust the backrest contour in the upper back region
- ④ To adjust the side bolsters of the seat backrest

You can adjust the contour of the front seat individually so as to provide optimum support for your back and sides.

- ▶ Turn the key to position **2** in the ignition lock (> page 132).

### Adjusting the 4-way lumbar support



- ① To raise the backrest contour
- ② To soften the backrest contour
- ③ To lower the backrest contour
- ④ To harden the backrest contour

You can adjust the contour of the front seat backrests individually to provide optimum support for your back.

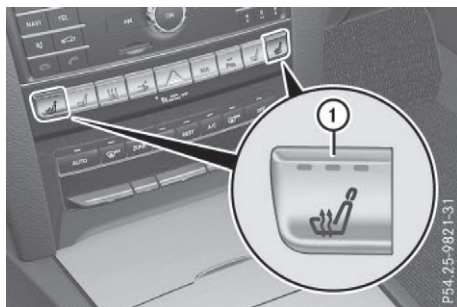
### Seat heating and seat ventilation

#### Switching the seat heating on/off

#### **WARNING**

If you repeatedly switch on seat heating, the seat cushion and backrest padding may become very hot. The health of vehicle occupants with limited temperature sensitivity or a limited ability to react to excessively high temperatures may be affected or they may even suffer burn-like injuries. There is a risk of injury.

Therefore, do not switch on the seat heating repeatedly.



Driver's and front-passenger seat

The three red indicator lamps in the button indicate the heating level you have selected.

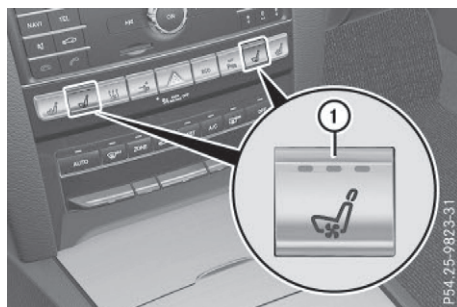
The system automatically switches down from level **3** to level **2** after approximately eight minutes.

The system automatically switches down from level **2** to level **1** after approximately ten minutes.

The system automatically switches off approximately 20 minutes after it is set to level **1**.

- ▶ Turn the key to position **1** or **2** in the ignition lock (▷ page 132).
- ▶ **To switch on:** press button ① repeatedly until the desired heating level is set.
- ▶ **To switch off:** press button ① repeatedly until all the indicator lamps go out.

### Switching the seat ventilation on/off



Driver's and front-passenger seat

The three blue indicator lamps in the buttons indicate the ventilation level you have selected.

▶ Turn the key to position **1** or **2** in the ignition lock (▷ page 132).

▶ **To switch on:** press button ① repeatedly until the desired ventilation level is set.

▶ **To switch off:** press button ① repeatedly until all the indicator lamps go out.

**i** If the vehicle battery voltage is too low, the seat ventilation may switch off.

**i** You can open the side windows and the panorama sliding sunroof using the convenience opening feature (▷ page 90). The seat ventilation of the driver's seat automatically switches to the highest level.

### Problems with the seat heating or seat ventilation

Problem	Possible causes/consequences and ▶ Solutions
The seat heating or seat ventilation has switched off prematurely or cannot be switched on.	The on-board voltage is too low because too many electrical consumers are switched on. <ul style="list-style-type: none"> <li>▶ Switch off electrical consumers that you do not need, such as the rear window heating or interior lighting. Once the battery is sufficiently charged, the seat heating or seat ventilation can be switched back on manually.</li> </ul>

## Steering wheel

### Important safety notes

#### WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.

#### WARNING

Children could become trapped by the steering wheel if they adjust it. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

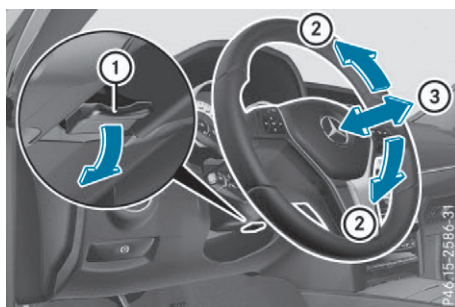
The electrically adjustable steering wheel can still be adjusted when there is no key in the ignition lock.

### Adjusting the steering wheel manually

#### WARNING

The steering wheel may move unexpectedly if you adjust it while driving. This could cause you to lose control of the vehicle. There is a risk of an accident.

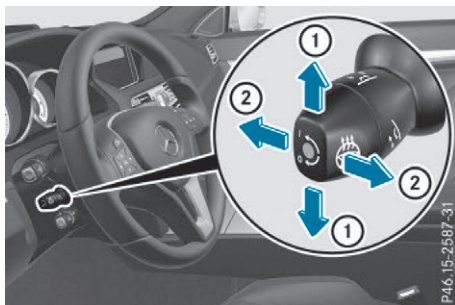
Make sure that the steering wheel is locked before driving off. Never unlock the steering wheel when the vehicle is in motion.



- ① Release lever
- ② To adjust the steering wheel height
- ③ To adjust the steering wheel position (fore-and-aft adjustment)

- ▶ Push release lever ① down completely. The steering column is unlocked.
- ▶ Adjust the steering wheel to the desired position.
- ▶ Push release lever ① up as far as it will go. The steering column is locked.
- ▶ Check that the steering column is locked. When doing so, try to push the steering wheel up or down or try to move it in the fore-and-aft direction.

### Adjusting the steering wheel electrically



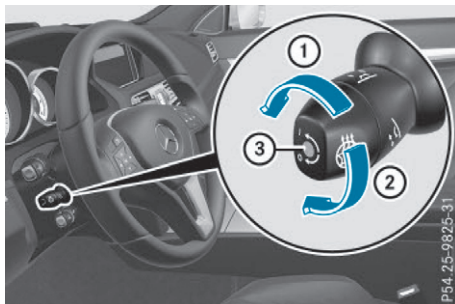
- ① To adjust the steering wheel height
- ② To adjust the steering wheel position (fore-and-aft adjustment)

#### Further related subjects:

- EASY-ENTRY/EXIT feature (▷ page 103)
- Storing settings (▷ page 107)

## Steering wheel heating

### Switching on/off



- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ **To switch on/off:** turn the lever in the direction of arrow **①** or **②**. Indicator lamp **③** lights up or goes out.

Vehicles without KEYLESS-GO: when you remove the key from the ignition lock, the steering wheel heating is switched off.

Vehicles with KEYLESS-GO: when you switch off the ignition and open the driver's door, the steering wheel heating is switched off.

- i** The steering wheel heating does not switch off automatically.

### Problems with the steering wheel heating

Problem	Possible causes/consequences and ▶ Solutions
The steering wheel heating has switched itself off prematurely or cannot be switched on.	<p>The on-board voltage is too low because too many electrical consumers are switched on.</p> <ul style="list-style-type: none"> <li>▶ Switch off electrical consumers that you do not need, such as the rear window heating or interior lighting. Once the battery is sufficiently charged, the steering wheel heating will switch back on automatically.</li> </ul>

## EASY-ENTRY/EXIT feature

### Important safety notes

#### WARNING

When the EASY-ENTRY/EXIT feature adjusts the steering wheel, you and other vehicle occupants – particularly children – could become trapped. There is a risk of injury.

While the EASY-ENTRY/EXIT feature is making adjustments, make sure that no one has any body parts in the sweep of the steering wheel.

Move the steering wheel adjustment lever if there is a risk of entrapment by the steering wheel. The adjustment process is stopped.

You can stop the adjustment process by pressing one of the memory function's position buttons. This function is available only on vehicles with a memory function (▷ page 107).

#### WARNING

If children activate the EASY-ENTRY/EXIT feature, they can become trapped, particularly when unattended. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

#### WARNING

If you drive off while the EASY-ENTRY/EXIT feature is making adjustments, you could lose control of the vehicle. There is a risk of an accident.

Always wait until the adjustment process is complete before driving off.

The EASY-ENTRY/EXIT feature makes getting in and out of your vehicle easier.

You can activate and deactivate the EASY-ENTRY/EXIT feature in the on-board computer (▷ page 215).

### Position of the steering wheel when the EASY-ENTRY/EXIT feature is active

The steering wheel tilts upwards if you:

- remove the key from the ignition lock
- **with KEYLESS-GO:** open the driver's door; KEYLESS-GO must be in position **1**
- **with the key:** open the driver's door; the key is in position **0** or **1** must be in the ignition lock (▷ page 132)

**i** The steering wheel only moves upwards if it has not already reached the upper stop.

### Position of the steering wheel for driving

The steering wheel is moved to the previously set position if:

- the driver's door is closed and
- **with KEYLESS-GO:** you press the Start/Stop button once  
or
- **with the key:** you insert the key into the ignition lock

If you close the driver's door with the key inserted in the ignition lock, the steering wheel is automatically moved to the previously set position.

The last position of the steering column is stored when you switch off the ignition or when you store the setting with the memory function (▷ page 107).

### Crash-responsive EASY-EXIT feature

If the crash-responsive EASY-EXIT feature is triggered in an accident, the steering column will move upwards when the driver's door is opened. This occurs irrespective of the position of the key in the ignition lock. This makes it easier to exit the vehicle and rescue the occupants.

The crash-responsive EASY-EXIT feature is only operational if the EASY-EXIT/ENTRY feature is activated in the on-board computer (▷ page 215).

## Mirrors

### Rear-view mirror



P68.40-2233-31

- ▶ **Anti-dazzle mode:** pivot anti-dazzle switch **1** forwards or back.

### Exterior mirrors

#### Adjusting the exterior mirrors

#### **⚠ WARNING**

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

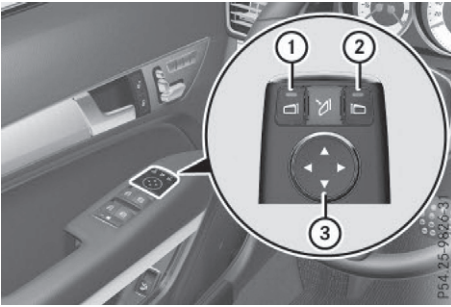
There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.

#### **⚠ WARNING**

The exterior mirrors reduce the size of the image. Objects visible in the mirrors are closer than they appear. You could misjudge the distance from road users driving behind you when changing lanes, for instance. There is a risk of an accident.

You should therefore always look over your shoulder to determine the actual distance from road users driving behind you.



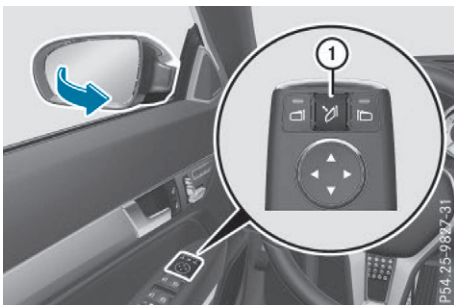
- ▶ Turn the key to position **1** or **2** in the ignition lock (▷ page 132).
- ▶ Press button **1** for the left exterior mirror or button **2** for the right exterior mirror. The indicator lamp in the corresponding button lights up in red. The indicator lamp goes out again after some time. You can adjust the selected exterior mirror using button **3** as long as the indicator lamp is lit.
- ▶ Press button **3** up, down, or to the right or left until you have adjusted the exterior mirror to the correct position. You should have a good overview of traffic conditions.

The convex exterior mirrors provide a larger field of vision.

After the engine has been started, the exterior mirrors are automatically heated if the rear window heating is switched on and the outside temperature is low. Heating takes a maximum of ten minutes.

- i** The exterior mirrors can also be heated manually by switching on the rear window heating.

### Folding the exterior mirrors in/out electrically



- ▶ Turn the key to position **1** or **2** in the ignition lock (▷ page 132).
- ▶ Briefly press button **1**. Both exterior mirrors fold in or out.
- i** Make sure that the exterior mirrors are always folded out fully while driving. Otherwise, they could vibrate.
- i** If you are driving faster than 47 km/h, you can no longer fold in the exterior mirrors.

### Resetting the exterior mirrors

If the battery has been disconnected or completely discharged, the exterior mirrors must be reset. The exterior mirrors will otherwise not fold in when you switch on the "Fold in mirrors when locking" function in the on-board computer (▷ page 215).

- ▶ Turn the key to position **1** in the ignition lock (▷ page 132).
- ▶ Briefly press button **1**.

### Folding the exterior mirrors in/out automatically

If the "Fold in mirrors when locking" function is activated in the on-board computer (▷ page 215):

- the exterior mirrors fold in automatically as soon as you lock the vehicle from the outside
- the exterior mirrors fold out again automatically as soon as you unlock the vehicle and then open the driver's or front-passenger door
- i** If the exterior mirrors have been folded in manually, they do not fold out.

### Exterior mirror pushed out of position

If an exterior mirror has been pushed out of position (forwards or backwards), proceed as follows:

- ▶ **Vehicles without electrically folding exterior mirrors:** manually move the exterior mirror into the correct position.
- ▶ **Vehicles with electrically folding exterior mirrors:** press and hold button **1** until you

hear a click and then the mirror engaging in position (▷ page 105).  
The mirror housing is engaged again and you can adjust the exterior mirrors as usual (▷ page 104).

### Automatic anti-dazzle mirrors

#### WARNING

Electrolyte may escape if the glass of an automatic anti-dazzle mirror breaks. Electrolyte is harmful and causes irritation. It must not come into contact with your skin, eyes, respiratory organs or clothing or be swallowed. There is a risk of injury.

If you come into contact with electrolyte, observe the following:

- immediately rinse off electrolyte from your skin with water.
- immediately and thoroughly rinse electrolyte out of eyes using clean water.
- if electrolyte is swallowed, immediately rinse out your mouth thoroughly. Do not induce vomiting.
- if electrolyte comes into contact with skin or eyes or is swallowed, seek medical attention immediately.
- immediately change out of clothing that has been in contact with electrolyte.
- if an allergic reaction occurs, seek medical attention immediately.

The exterior mirror on the driver's side and the rear-view mirror automatically switch to anti-dazzle mode if, simultaneously:

- the ignition is switched on and
- incident light from headlamps strikes the sensor in the rear-view mirror

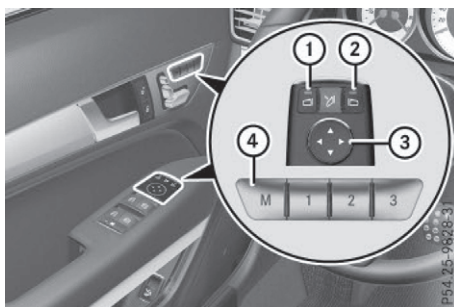
The mirrors do not dip if reverse gear is engaged.

### Parking position of the exterior mirror on the front-passenger side

#### Setting and storing the parking position

You can set the front-passenger side exterior mirror such that you can see the rear wheel on that side as soon as you engage reverse gear. You can store this position.

#### Using reverse gear



- ① Button for the exterior mirror on the driver's side
- ② Button for the exterior mirror on the front-passenger side
- ③ Button for the exterior mirror setting
- ④ Memory button **M**

- ▶ Park the vehicle and turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ Press button ② for the exterior mirror on the front-passenger side.
- ▶ Engage reverse gear.  
The exterior mirror on the front-passenger side moves to the preset parking position.
- ▶ Use button ③ to adjust the exterior mirror to a position that allows you to see the rear wheel and the kerb.  
The parking position is stored.

**i** If you shift the transmission to another position, the exterior mirror on the front-passenger side returns to the driving position.

#### Using the memory button

You can store the parking position of the exterior mirror on the front-passenger side using memory button **M** ④. Reverse gear must not be engaged.

- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ With the exterior mirror on the front-passenger side activated, use button **③** to adjust the exterior mirror. The rear wheel and the kerb should be visible in the exterior mirror.
- ▶ Press memory button **M** **④** and one of the arrows on button **③** within three seconds. The parking position is stored if the exterior mirror does not move.
- ▶ If the exterior mirror moves out of position, repeat the steps.

### Calling up a stored parking position

- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ Adjust the exterior mirror on the front-passenger side using button **②**.
- ▶ Engage reverse gear. The exterior mirror on the front-passenger side moves to the stored parking position.

The exterior mirror on the front-passenger side moves back to its original position:

- as soon as you exceed a speed of 15 km/h
- if you press button **①** for the exterior mirror on the driver's side.

## Memory function

### Important safety notes

#### WARNING

If you use the memory function on the driver's side while driving, the adjustments could cause you to lose control of the vehicle. There is a risk of an accident.

Only use the memory function on the driver's side while the vehicle is stationary.

#### WARNING

If children activate the memory function, they could become trapped, especially if they are unattended. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

#### WARNING

When the memory function adjusts the seat or steering wheel, you and other vehicle occupants – particularly children – could become trapped. There is a risk of injury.

While the memory function is making adjustments, make sure that no one has any body parts in the sweep of the seat or steering wheel. If somebody becomes trapped, immediately release the memory function position button. The adjustment process is stopped.

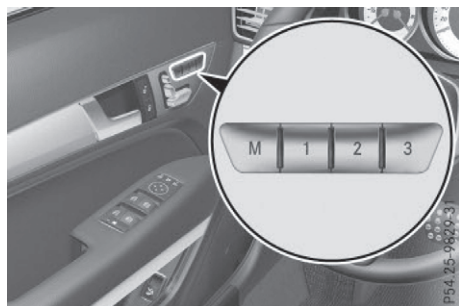
The memory function can be used at any time, e.g. even when the key is not in the ignition lock.

### Storing settings

With the memory function, you can store up to three different settings, e.g. for three different people.

The following settings are stored as a single memory preset:

- position of the seat, backrest and head restraint
- multicontour seat: seat contour
- driver's side: position of the exterior mirrors on the driver's and front-passenger sides



- ▶ Adjust the seat (▷ page 98).
- ▶ On the driver's side, adjust the steering wheel (▷ page 102) and the exterior mirrors (▷ page 104).
- ▶ Press memory button **M** and then press one of the memory position buttons **1**, **2** or **3** within three seconds. The settings are stored in the selected memory position. A tone sounds when the settings have been completed.

### Calling up a stored setting

- ▶ Press and hold the relevant storage position button **1**, **2** or **3**, until the seat, steering wheel and exterior mirrors are in the stored position.
- i** The setting procedure is interrupted as soon as you release the stored position button.

## Exterior lighting

### General notes

For reasons of safety, Mercedes-Benz recommends that you drive with lights switched on even during the daytime. In some countries, operation of the headlamps varies due to legal requirements and voluntary recommendations.

### Driving abroad

#### General notes

If your journey takes you to countries where vehicles are driven on the opposite side of the road to the country in which the vehicle is registered, your headlamps must be switched to symmetrical dipped beam as soon as possible after crossing the border (exception: vehicles with static LED headlamps). This prevents oncoming traffic from being dazzled. Symmetrical dipped beam headlights do not illuminate as large an area of the edge of the carriageway.

#### Vehicles with static LED headlamps

It is not necessary to switch your headlamps to symmetrical dipped beam when driving in countries where vehicles are driven on the opposite side of the road to the country in which the vehicle is registered. Legal requirements are fulfilled without switching the headlamps to symmetrical dipped beam.

#### Vehicles with Intelligent Light System

It is necessary to switch your headlamps to symmetrical dipped beam before crossing the border into countries where vehicles are driven on the opposite side of the road. This prevents oncoming traffic from being dazzled.

You can switch the headlamps to symmetrical or asymmetrical dipped beam using the "dipped-beam headlamps for driving on the right/left" function via the on-board computer (▷ page 212). This must be switched back to asymmetrical dipped beam upon your return.

Symmetrical dipped beam headlights do not illuminate as large an area of the edge of the carriageway. In this case, "highway mode" and "extended-range fog lamps" are not available.

## Setting the exterior lighting

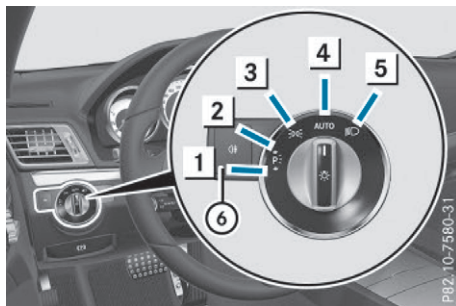
### Setting options

Exterior lighting can be set by:

- the light switch (▷ page 109)
- the combination switch (▷ page 111)
- the on-board computer (▷ page 212)

### Light switch

#### Operation



- 1 Left-hand parking lamps
- 2 Right-hand parking lamps
- 3 Side lamps, licence plate and instrument cluster lighting
- 4 **AUTO** Automatic headlamp mode, controlled by the light sensor
- 5 Dipped-beam/main-beam headlamps
- 6 Rear fog lamp

If you hear a warning tone when you leave the vehicle, the lights may still be switched on.

► Turn the light switch to **AUTO**.

The exterior lighting, except the side/parking lamps, switches off automatically if you:

- remove the key from the ignition lock
- open the driver's door with the key in position **0** in the ignition lock

#### Automatic headlamp mode

##### **WARNING**

When the light switch is set to **AUTO**, the dipped-beam headlamps may not be switched on automatically if there is fog, snow or other causes of poor visibility due to the weather conditions such as spray. There is a risk of an accident.

In such situations, turn the light switch to



The automatic headlamp feature is only an aid. The driver is responsible for the vehicle lighting at all times.



**AUTO** is the preferred light switch position.

The light setting is automatically selected according to the brightness of the ambient light, but not in the event of poor visibility due to weather conditions such as fog, snow or spray.

- With the key in position 1 in the ignition lock, the side lamps are switched on or off automatically depending on the brightness of the ambient light.
- If you have switched on the **Daytime driving lights** function in the on-board computer, the daytime driving lights or the side lamps and dipped-beam headlamps are switched on or off automatically while the engine is running, depending on the brightness of the ambient light.

► **To switch on the automatic headlamps:** turn the light switch to the **AUTO** position.

The daytime driving lights improve the visibility of your vehicle during the day.

When the side lamps and dipped-beam headlamps are switched on, the green  side lamps and  dipped-beam headlamps indicator lamps on the instrument cluster light up.


### Dipped-beam headlamps

#### **WARNING**



When the light switch is set to **AUTO**, the dipped-beam headlamps may not be switched on automatically if there is fog, snow or other causes of poor visibility due to the weather conditions such as spray. There is a risk of an accident.

In such situations, turn the light switch to



When the ignition is switched on and the light switch is in the  position, the side lamps and dipped-beam headlamps are switched on even if the light sensor does not sense dark ambient light conditions. This is advantageous when there is fog or rain.


► **To switch on the dipped-beam headlamps:** turn the key in the ignition lock to position 2 or start the engine.



► Turn the light switch to the  position. The green  indicator lamp on the instrument cluster lights up.

### Rear fog lamp


The rear fog lamp improves the visibility of your vehicle for the traffic behind in the event of heavy fog. You must observe the legal requirements for the country in which you are currently driving when operating the rear fog lamp.




► **To switch on the rear fog lamp:** turn the key in the ignition lock to position 2 or start the engine.



► Turn the light switch to the  or **AUTO** position.

► Press the  button. The yellow  indicator lamp on the instrument cluster lights up.

### Side lamps

 When the battery is discharged heavily, the side lamps or parking lamps are automatically switched off to facilitate an engine start.



Always park your vehicle safely and in a well lit area, in accordance with the relevant legal stipulations. Avoid using the  side lamps for periods lasting several hours. Where possible, switch on the right  or left  parking lamp.

► **To switch on the side lamp:** turn the light switch to the  position. The green  indicator lamp on the instrument cluster lights up.

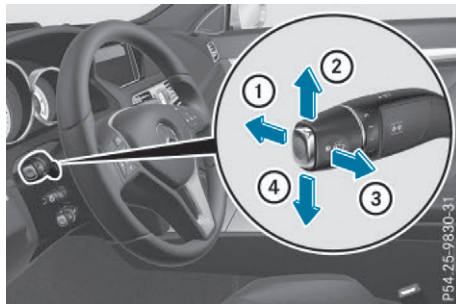
### Parking lamps

Switching on the parking lamps ensures that the corresponding side of the vehicle is illuminated.

► **To switch on the parking lamp:** turn the key to position 0 in the ignition lock or remove the key.

► Turn the light switch to the  (left-hand side of the vehicle) or  (right-hand side of the vehicle) position.


### Combination switch




- ① Main-beam headlamps
- ② Turn signal, right
- ③ Headlamp flasher
- ④ Turn signal, left

► **To indicate briefly:** press the combination switch briefly to the pressure point in the direction of arrow ② or ④. The corresponding turn signal flashes three times.


► **To indicate:** press the combination switch beyond the pressure point in the direction of arrow ② or ④.

► **To switch on the main-beam headlamps:** turn the light switch to the  or **AUTO** position.

► Press the combination switch beyond the pressure point in the direction of arrow ①. In the **AUTO** position, the main-beam headlamps are switched on only when it is dark and the engine is running.

The blue  indicator lamp on the instrument cluster lights up when the main-beam headlamps are switched on.

► **To switch off the main-beam headlamps:** move the combination switch back to its normal position.

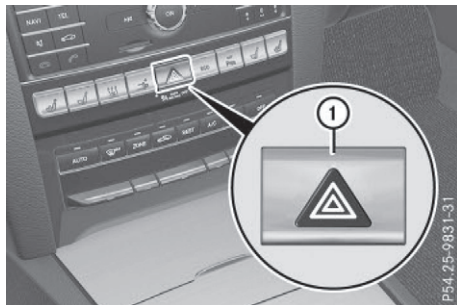
The blue  indicator lamp on the instrument cluster goes out.

#### Vehicles with Adaptive Highbeam Assist

**Plus:** if Adaptive Highbeam Assist Plus is activated, it automatically controls activation and deactivation of the main-beam headlamps (▷ page 112).

► **Headlamp flasher:** pull the combination switch in the direction of arrow ③.

### Hazard warning lamps



► **To switch the hazard warning lamps on or off:** press button ①.

The turn signal lamps flash when the hazard warning lamps are switched on. If you now switch on a turn signal lamp using the combination switch, only the turn signal lamp on the corresponding side of the vehicle will flash.

The hazard warning lamps switch on automatically if:

- an airbag is deployed or
- the vehicle decelerates rapidly from a speed of above 70 km/h and comes to a standstill

The hazard warning lamps switch off automatically if the vehicle reaches a speed of above 10 km/h again after a full brake application.

The hazard warning lamps continue to operate even if the ignition is switched off.

### Intelligent Light System

#### General notes

The Intelligent Light System is a system that adjusts the headlamps automatically to suit the prevailing driving and weather conditions. It offers advanced functions for improved illumination of the road surface, e.g. depending on the vehicle speed or weather conditions. The system includes the active light function, cornering light function, motorway mode and extended-range fog lamps. The system is active only when it is dark.

You can activate or deactivate the **Intell. Light Sys.** function using the on-board computer (▷ page 212).

## Active light function

The active light function is a system that moves the headlamps according to the steering movements of the front wheels. In this way, relevant areas remain illuminated while you are driving. This allows you to recognise pedestrians, cyclists and animals sooner.

**Active:** when the lights are switched on.

## Cornering light function

The cornering light function improves the illumination of the road over a wide angle in the direction you are turning, enabling better visibility in tight bends, for example. It can be activated only when the dipped-beam headlamps are switched on.

**Active:**

- if you are driving at speeds below 40 km/h and switch on the turn signal or turn the steering wheel
- if you are driving at speeds between 40 km/h and 70 km/h and turn the steering wheel

The cornering light function may remain lit for a short time, but is automatically switched off after no more than three minutes.

## Motorway mode

Motorway mode increases the range of the beam.

**Active:** if you are driving at a speed above 110 km/h and do not make any large steering movements for at least 1,000 m or if you are driving at a speed above 130 km/h.

**Not active:** if you are driving at speeds below 80 km/h following activation.

## Extended range fog lamps

The extended-range fog lamps reduce the glare experienced by the driver and improve the illumination of the edge of the carriageway.

**Active:** if you are driving at speeds below 70 km/h and you switch on the rear fog lamp.

**Not active:** if, following activation, you are driving at speeds above 100 km/h or if you switch off the rear fog lamp.

## Adaptive Highbeam Assist Plus

### General notes

With Adaptive Highbeam Assist Plus, you can automatically switch between dipped-beam, partial main-beam and main-beam headlamps. Partial main-beam illumination is a form of illumination whereby the main beam is directed past other road users. Other road users are kept out of the main beam. This prevents glare. If there is a vehicle in front, for example, the main-beam headlamps illuminate the areas to its right and left, and the vehicle in front is illuminated by the dipped-beam headlamps.

The system automatically adapts the dipped-beam headlamp range depending on the distance to the other vehicle. Once the system no longer detects any other vehicles, it switches on the main-beam headlamps again.

If the main-beam or partial main-beam headlamps are causing too much reflection from traffic signs, the lights are automatically dimmed and glare for the driver caused by the reflections is thus avoided.

The system's optical sensor is located behind the windscreen near the overhead control panel.

### Important safety notes

#### WARNING

Adaptive Highbeam Assist Plus does not recognise road users:

- who have no lights, e.g. pedestrians
- who have poor lighting, e.g. cyclists
- whose lighting is blocked, e.g. by a barrier

In very rare cases, Adaptive Highbeam Assist Plus may not recognise road users who do have lights, or may recognise them too late. In this, or in similar situations, the automatic main-beam headlamps will not be deactivated or will be activated despite the presence of other road users. There is a risk of an accident.


Always carefully observe the traffic conditions and switch off the main-beam headlamps in good time.

Adaptive Highbeam Assist Plus cannot take into account road, weather or traffic conditions. Adaptive Highbeam Assist Plus is only an aid. You are responsible for adjusting the vehicle's lighting to the prevailing light, visibility and traffic conditions.

In particular, the detection of obstacles can be impaired in the case of:

- poor visibility, e.g. due to fog, heavy rain or snow
- dirt on the sensors or obscured sensors

### Switching Adaptive Highbeam Assist Plus on/off


- ▶ **To switch on:** turn the light switch to the **AUTO** position.
- ▶ Press the combination switch forwards beyond the pressure point (> page 111). The  indicator lamp on the multifunction display lights up when it is dark and the light sensor switches on the dipped-beam headlamps.

If you are driving at speeds above approximately 25 km/h:

The headlamp range is set automatically depending on the distance between the vehicle and other road users.



At speeds above approximately 30 km/h:


- if no other road users are detected, the main-beam headlamps are automatically switched on
- if other road users are detected, the partial main-beam headlamps are automatically switched on

The  indicator lamp in the instrument cluster also lights up.

At speeds below approx. 25 km/h or when there is sufficient street lighting:

- the partial main-beam headlamps are switched off automatically
- the main-beam headlamps are switched off automatically

The  indicator lamp on the instrument cluster goes out. The  indicator lamp on the multifunction display remains lit.

- ▶ **To switch off:** move the combination switch back to its normal position or move the light switch to another position. The  indicator lamp on the multifunction display goes out.

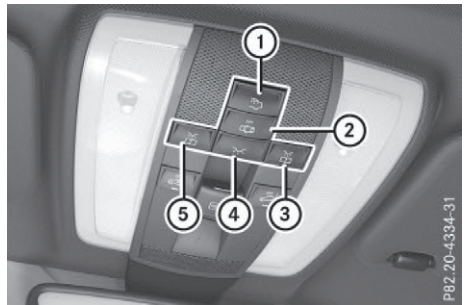
### Headlamps misted up on the inside






Certain climatic and physical conditions may cause moisture to form in the headlamp. This moisture does not affect the functionality of the headlamp.

## Interior lighting

### Overview of interior lighting

#### Front overhead control panel




- ①  Switches the rear interior lighting on/off
- ②  Switches the automatic interior lighting control on/off
- ③  Switches the right-hand reading lamp on/off
- ④  Switches the front interior lighting on/off
- ⑤  Switches the left-hand reading lamp on/off

### Interior lighting control

#### General notes

In order to prevent the vehicle's battery from discharging, the interior lighting functions are automatically deactivated after some time except for when the key is in position **2** in the ignition lock.

#### Automatic interior lighting control

- ▶ **To switch on or off:** press the  button. When the automatic interior lighting control is switched on, the button is flush with the overhead control panel.

The interior lighting automatically switches on if you:

- unlock the vehicle
- open a door
- remove the key from the ignition lock

The interior lighting is activated for a short time when the key is removed from the ignition lock. You can activate this delayed switch-off using the on-board computer (▷ page 213).

## Replacing bulbs

### Important safety notes

#### ⚠ WARNING

Bulbs, lamps and plug connectors can become very hot during use. When replacing a bulb, you could burn yourself on these components. There is a risk of injury.

Allow these components to cool down before replacing the bulb.

#### Vehicles with static LED headlamps:

Do not use a bulb if it has been dropped or if its glass tube has been scratched.

The bulb may explode if

- you touch it
- it is hot
- you drop it
- you scratch it.

Use bulbs only in closed lamps that have been designed for this purpose. Fit only spare bulbs of the same type and the specified voltage.

Marks on the glass tube reduce the service life of the bulbs. Do not touch the glass tube with your bare hands. If necessary, clean the glass tube when cold with alcohol or spirit and rub it off with a lint-free cloth.

Protect bulbs from moisture during operation. Do not allow bulbs to come into contact with liquids.

Replace only the bulbs listed (▷ page 114). Have the bulbs that you cannot change yourself replaced at a qualified specialist workshop.

If you require assistance replacing bulbs, consult a qualified specialist workshop.

If the new bulb still does not light up, consult a qualified specialist workshop.

Headlamps and lights are an important aspect of vehicle safety. You must therefore make sure that these function correctly at all times. Have the headlamp setting checked regularly.

#### Vehicles with Intelligent Light System

The front and rear light clusters of your vehicle are equipped with LED bulbs. Do not replace the bulbs yourself. Contact a qualified specialist workshop with the necessary specialist knowledge and tools to carry out the work required.

Lamps are an important aspect of vehicle safety. You must therefore make sure that these function correctly at all times. Have the headlamp setting checked regularly.

### Overview of bulb types

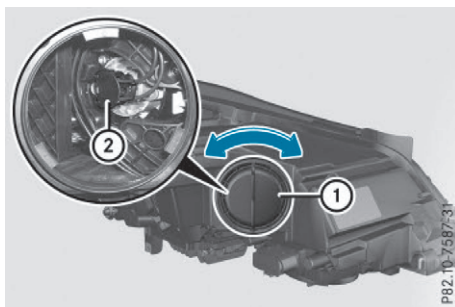
You can replace the following bulbs. The details for the bulb type can be found in the legend.



① Main-beam headlamp: H7 55 W

### Replacing front bulbs

#### Main-beam headlamps (static LED headlamps)



- ▶ Switch off the lights.
- ▶ Open the bonnet.
- ▶ Turn housing cover ① anti-clockwise and remove it.
- ▶ Turn bulb holder ② anti-clockwise and pull it out.
- ▶ Pull defective bulb out of bulb holder ②.
- ▶ Insert new bulb into bulb holder ②.
- ▶ Insert bulb holder ② and turn it clockwise.
- ▶ Press on housing cover ① and turn it clockwise.

## Windscreen wipers

### Switching the windscreen wipers on/off

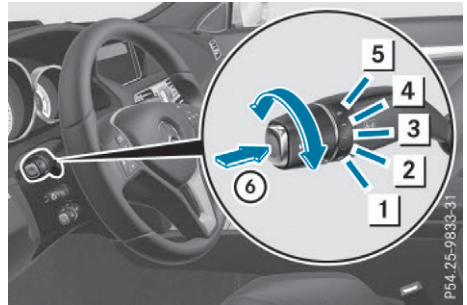
**!** Do not operate the windscreen wipers when the windscreen is dry, as this could damage the wiper blades. Moreover, dust that has collected on the windscreen can scratch the glass if wiping takes place when the windscreen is dry.

If it is necessary to switch on the windscreen wipers in dry weather conditions, always operate them using washer fluid.

**!** If the windscreen wipers leave smears on the windscreen after the vehicle has been washed in an automatic car wash, this may be due to wax or other residue. Clean the windscreen with washer fluid after an automatic car wash.

**!** Intermittent wiping with rain sensor: due to optical influences and the windscreen becoming dirty in dry weather conditions, the windscreen wipers may be activated inadvertently. This could damage the windscreen wiper blades or scratch the windscreen.

For this reason, you should always switch off the windscreen wipers in dry weather.



- 1  0 Windscreen wipers off
- 2  ... Intermittent wipe, low (rain sensor set to low sensitivity)
- 3  .... Intermittent wipe, high (rain sensor set to high sensitivity)
- 4  — Continuous wipe, slow
- 5  == Continuous wipe, fast
- 6  Single wipe  To wipe with washer fluid

▶ Turn the key to position **1** or **2** in the ignition lock (▷ page 132).

▶ Turn the combination switch to the corresponding position.

**Vehicles with a rain sensor:** in the  ... or  .... position, the appropriate wiping frequency is automatically set according to the intensity of the rain. In the  .... position, the rain sensor is more sensitive than in the  ... position, causing the windscreen wiper to wipe more frequently.

If the wiper blades are worn, the windscreen will no longer be wiped properly. This could mean you are unable to observe the traffic conditions.

### Replacing the wiper blades

### Important safety notes

#### WARNING

If the windscreen wipers begin to move while you are changing the wiper blades, you can be trapped by the wiper arm. There is a risk of injury.

Always switch off the windscreen wipers and ignition before changing the wiper blades.

**!** Never open the bonnet if a windscreen wiper arm has been folded away from the windscreen.

Never fold a windscreen wiper arm without a wiper blade back onto the windscreen.

Hold the windscreen wiper arm firmly when you change the wiper blade. If you release the windscreen wiper arm without a wiper blade and it falls onto the windscreen, the windscreen may be damaged by the force of the impact.

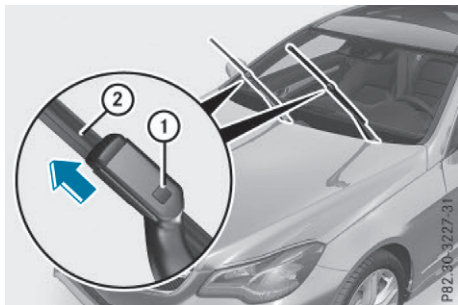
Mercedes-Benz recommends that you have the wiper blades changed at a qualified specialist workshop.

**!** To avoid damaging the windscreen wiper blades, make sure that you touch only the wiper arm of the windscreen wiper.

## Replacing the wiper blades

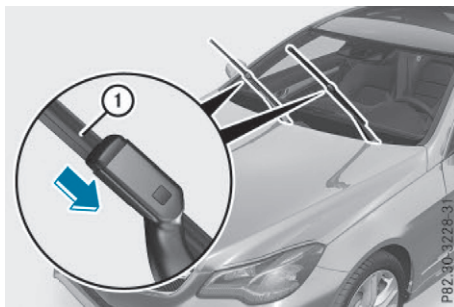
### Removing the wiper blades

- ▶ Switch off the engine.
  - ▶ Remove the key from the ignition lock.
- or, on vehicles with KEYLESS-GO:
- ▶ Open the driver's door.  
The vehicle electronics now have status **0**.  
This is the same as the key having been removed.
  - ▶ Fold the wiper arm away from the windscreen.



- ▶ Firmly press release knob ① and pull wiper blade ② upwards from the wiper arm in the direction of the arrow.

### Fitting the wiper blades



- ▶ Position new wiper blade ① in the retainer on the wiper arm and slide it into place in the direction of the arrow.  
The wiper blade audibly engages.
- ▶ Make sure that the wiper blade sits correctly.
- ▶ Fold the wiper arm back onto the windscreen.

### Problems with the windscreen wipers

Problem	Possible causes/consequences and ► Solutions
The windscreen wipers are jammed.	<p>Leaves or snow, for example, are obstructing windscreen wiper movement. The wiper motor has been switched off.</p> <ul style="list-style-type: none"> <li>► Switch off the engine.</li> <li>► Remove the key from the ignition lock.</li> </ul> <p>or, on vehicles with KEYLESS-GO:</p> <ul style="list-style-type: none"> <li>► Open the driver's door. The vehicle electronics now have status <b>0</b>. This is the same as the key having been removed.</li> <li>► Remove the cause of the obstruction.</li> <li>► Switch the windscreen wipers back on.</li> </ul>
The windscreen wipers fail completely.	<p>The windscreen wiper drive is malfunctioning.</p> <ul style="list-style-type: none"> <li>► Select another wiper speed on the combination switch.</li> <li>► Have the windscreen wipers checked at a qualified specialist workshop.</li> </ul>
The windscreen washer fluid from the spray nozzles no longer hits the centre of the windscreen.	<p>The spray nozzles are misaligned.</p> <ul style="list-style-type: none"> <li>► Have the spray nozzles adjusted at a qualified specialist workshop.</li> </ul>

## Overview of climate control systems

### General notes

Observe the settings recommended on the following pages. Otherwise, the windows could mist up.

To prevent the windows from misting up:

- switch off climate control only briefly
- activate air-recirculation mode only briefly
- switch on "Cooling with air dehumidification"
- activate the "Windscreen demisting" function briefly, if required

Climate control regulates the temperature and the humidity in the vehicle interior and filters undesirable substances out of the air.

Climate control is only operational when the engine is running. Optimum operation is only achieved when the side windows and the roof are closed.

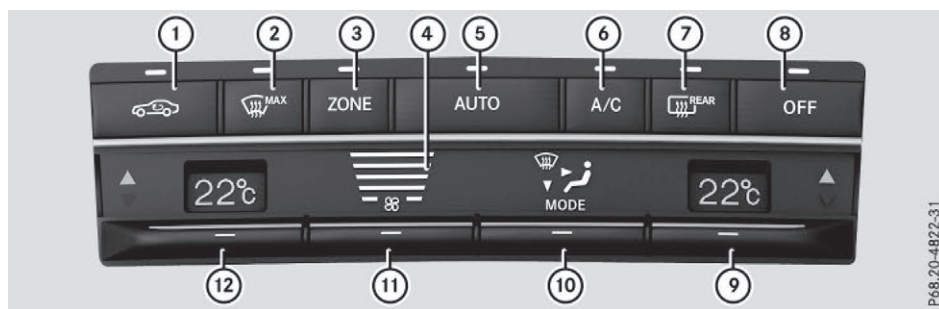
The "Residual heat" function can only be activated or deactivated with the ignition switched off (▷ page 125).

**i** Ventilate the vehicle for a brief period during warm weather, e.g. using the "Convenience opening" feature (▷ page 90). This will speed up the cooling process and the desired interior temperature will be reached more quickly.

**i** The integrated filter filters out most particles of dust and soot and completely filters out pollen. It also reduces gaseous pollutants and odours. A clogged filter reduces the amount of air supplied to the vehicle interior. For this reason, you should always observe the interval for replacing the filter, which is specified in the Service Booklet. As this depends on environmental conditions, e.g. heavy air pollution, the interval may be shorter than stated in the Service Booklet.

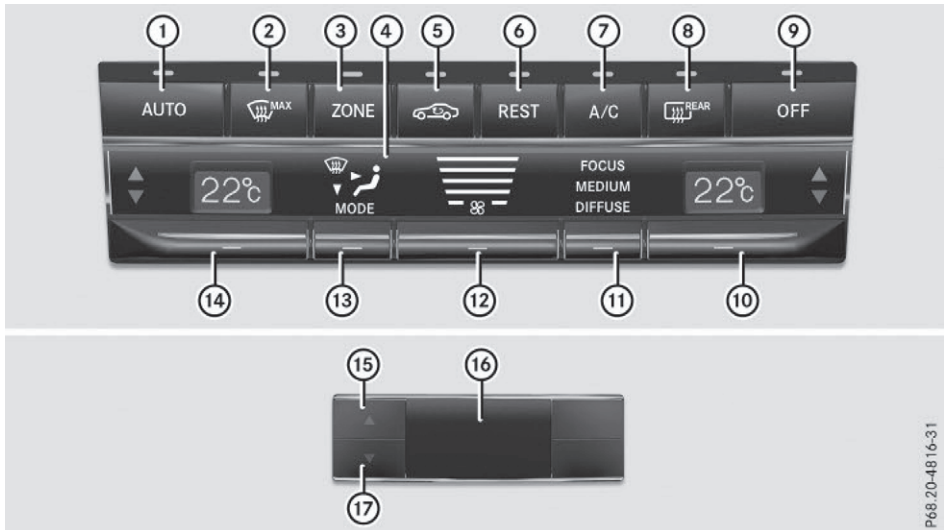
**i** It is possible that the residual heat function may be activated automatically an hour after the key has been removed. The vehicle is then ventilated for 30 minutes to dry the automatic climate control.

### Control panel for THERMATIC automatic climate control (2-zone)



- ① To activate/deactivate air-recirculation mode (▷ page 124)
- ② To demist the windscreen (▷ page 123)
- ③ To switch the ZONE function on/off (▷ page 123)
- ④ Display
- ⑤ To set climate control to automatic mode (▷ page 121)
- ⑥ To activate/deactivate cooling with air dehumidification (▷ page 120)
- ⑦ To switch the rear window heating on/off (▷ page 123)
- ⑧ To switch the climate control on/off (▷ page 120)
- ⑨ To set the temperature, right (▷ page 122)
- ⑩ To set the air distribution (▷ page 122)
- ⑪ To set the airflow (▷ page 122)
- ⑫ To set the temperature, left (▷ page 122)

## Control panel for THERMOTRONIC automatic climate control (3-zone)



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**Front control panel**

- ① To set climate control to automatic mode (▷ page 121)
- ② To demist the windscreen (▷ page 123)
- ③ To switch the ZONE function on/off (▷ page 123)
- ④ Display
- ⑤ To activate/deactivate air-recirculation mode (▷ page 124)
- ⑥ To switch the residual heat on/off (▷ page 125)
- ⑦ To activate/deactivate cooling with air dehumidification (▷ page 120)
- ⑧ To switch the rear window heating on/off (▷ page 123)
- ⑨ To switch the climate control on/off (▷ page 120)
- ⑩ To set the temperature, right (▷ page 122)
- ⑪ To set the climate mode (▷ page 121)
- ⑫ To set the airflow (▷ page 122)
- ⑬ To set the air distribution (▷ page 122)
- ⑭ To set the temperature, left (▷ page 122)

**Rear control panel**

- ⑮ To increase the temperature (▷ page 122)
- ⑯ Display
- ⑰ To reduce the temperature (▷ page 122)

## Notes on using the automatic climate control

### Automatic climate control

Below, you can find a number of notes and recommendations to help you use climate control optimally.

- Activate climate control using the **AUTO** and **A/C** buttons. The indicator lamps above the **AUTO** and **A/C** buttons light up.
- Vehicles with THERMOTRONIC: in automatic mode, you can also set the climate mode (FOCUS, MEDIUM or DIFFUSE). The MEDIUM level is recommended.
- Set the temperature to 22 °C.
- Only use the "Windscreen demisting" function briefly until the windscreen is clear again.
- Only use air-recirculation mode briefly, e.g. if there are unpleasant outside odours or when in a tunnel. The windows could otherwise mist up as no fresh air is drawn into the vehicle in air-recirculation mode.
- Use the ZONE function to adopt the temperature settings on the driver's side for the front-passenger side and the rear compartment as well. The indicator lamp above the **ZONE** button goes out.
- Vehicles with THERMOTRONIC: use the residual heat function if you want to heat or ventilate the vehicle interior when the ignition is switched off. The residual heat function can only be activated or deactivated with the ignition switched off.
- If you change the settings of the climate control system, the climate status display appears for approximately three seconds at

the bottom of the screen in the multimedia system display. You will see the current settings of the various climate control functions.

### ECO start/stop function

During automatic engine switch-off, the climate control only operates at a reduced capacity. If you require the full climate control output, you can switch off the ECO start/stop function by pressing the ECO button (▷ page 136).

## Operating the climate control system

### Switching the climate control on/off

#### General notes

When climate control is switched off, the air supply and air circulation are also switched off. The windows could mist up. Therefore, only switch off climate control briefly.

- **i** Switch on climate control primarily using the **AUTO** button (▷ page 121).

#### Activating/deactivating

- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ **To activate:** press the **AUTO** button. The indicator lamp above the **AUTO** button lights up. Airflow and air distribution are set to automatic mode.
- ▶ **To switch off:** press the **OFF** button. The indicator lamp above the **OFF** button lights up.

## Activating/deactivating cooling with air dehumidification

### General notes


If you deactivate the "Cooling with air dehumidification" function, the air inside the vehicle will not be cooled. The air inside the vehicle will also not be dehumidified. The windows can mist up more quickly. Therefore, deactivate the "Cooling with air dehumidification" function only briefly.

The "Cooling with air dehumidification" function is available only when the engine is running. The air inside the vehicle is cooled and dehumidified according to the temperature selected.

Condensation may drip from the underside of the vehicle when cooling mode is active. This is normal and not a sign that there is a malfunction.


## Activating/deactivating

► **To activate:** press the  button.


The indicator lamp above the  button lights up.

**i** In vehicles with auxiliary heating, one of the indicator lamps on the auxiliary heating button lights up when the "Cooling with air dehumidification" function is activated.

► **To deactivate:** press the  button.

The indicator lamp above the  button goes out. The cooling with air dehumidification function has a delayed switch-off feature.

## Problems with the "Cooling with air dehumidification" function

Problem	Possible causes/consequences and ► Solutions
The indicator lamp over the  button flashes three times or remains off. The cooling with air dehumidification function cannot be activated.	The cooling with air dehumidification function has been deactivated due to a malfunction. ► Consult a qualified specialist workshop.

## Setting climate control to automatic mode

### General notes

In automatic mode, the set temperature is maintained automatically at a constant level. The system automatically regulates the temperature of the dispersed air, the airflow and the air distribution.


The "Cooling with air dehumidification" function is activated automatically in automatic mode.

### Automatic control

► Turn the key to position **2** in the ignition lock (▷ page 132).


► Set the desired temperature.


► **To switch on:** press the  button.


The indicator lamp above the  button lights up. Automatic air distribution and airflow are activated.

THERMOTRONIC automatic climate control: when automatic mode is activated, you can set the climate mode (▷ page 121).


► **To switch to manual mode:**


THERMATIC automatic climate control: press button  to set the air distribution (▷ page 118).


THERMOTRONIC automatic climate control: press button  to set the air distribution (▷ page 119).

The indicator lamp above the  button goes out.

or

► THERMATIC automatic climate control: press button  to set the airflow (▷ page 118).

THERMOTRONIC automatic climate control: press button  to set the airflow (▷ page 119).

The indicator lamp above the  button goes out.

## Setting the climate mode

The "Set climate mode" function is only available with THERMOTRONIC automatic climate control.

In automatic mode you can select the following climate modes:

FOCUS high airflow, slightly cooler setting  
 MEDIUM medium airflow, standard setting  
 DIFFUSE low airflow, slightly warmer and draught-free setting

- ▶ Turn the key to position **2** in the ignition lock (> page 132).
- ▶ Press the **AUTO** button.
- ▶ Push climate mode selection switch **(11)** up or down and select the desired level (> page 119).

### Setting the temperature

#### THERMATIC automatic climate control

Different temperatures can be set for the driver's and front-passenger sides.

- ▶ Turn the key to position **2** in the ignition lock (> page 132).
- ▶ **To increase or reduce the temperature in the front compartment:** slide temperature adjustment switch **(9)** or **(12)** up or down (> page 118).

Only change the temperature setting in small increments. Start at 22 °C.

#### THERMOTRONIC automatic climate control

You can select different temperature settings for the driver's and front-passenger sides as well as for the rear compartment.

- ▶ Turn the key to position **2** in the ignition lock (> page 132).
- ▶ **To increase or reduce the temperature in the front compartment:** slide temperature adjustment switch **(10)** or **(14)** up or down (> page 119).

Only change the temperature setting in small increments. Start at 22 °C.

- ▶ **To increase or reduce the temperature in the rear compartment using the front control panel:** press the **ZONE** button.







The indicator lamp above the **ZONE** button goes out.

- ▶ Slide temperature adjustment switch **(10)** or **(14)** up or down (> page 119).  
Only change the temperature setting in small increments. Start at 22 °C.
- ▶ **To increase or reduce the temperature in the rear compartment using the rear control panel:** press the **▼** or **▲** button on the rear control panel.

Only change the temperature setting in small increments. Start at 22 °C.

### Setting the air distribution

#### Air distribution settings

-  Directs the airflow through the centre and side air vents
-  Directs the airflow through the footwell air vents
-  Directs the airflow through the centre and side air vents as well as the footwell air vents
-  Directs the airflow through the demister vents
-  Directs the airflow through the footwell and demister vents
-  Directs the airflow through the demister vents, the centre and side air vents as well as the footwell air vents

- i** Regardless of the air distribution setting, airflow is always directed through the side air vents. The side air vents can only be closed when the controls on the side air vents are turned downwards.

### Setting the air distribution

- ▶ Turn the key to position **2** in the ignition lock (> page 132).
- ▶ THERMATIC automatic climate control: press air distribution adjustment switch **(10)** up or down, until the desired symbol appears in the display (> page 118).
- ▶ THERMOTRONIC automatic climate control: press air distribution adjustment switch **(13)** up or down, until the desired symbol appears in the display (> page 119).

### Setting the airflow


- ▶ Turn the key to position **2** in the ignition lock (> page 132).
- ▶ **To increase or reduce THERMATIC automatic climate control:** press switch **(11)** up or down to adjust the air flow (> page 118).
- ▶ **To increase or reduce THERMOTRONIC automatic climate control:** press switch **(12)**

up or down to adjust the air flow  
(▷ page 119)

If the battery is not charged sufficiently, the blower output may be reduced. Once the battery is sufficiently charged again, full blower output will be available.

### Switching the ZONE function on/off


► **To activate:** press the  button.

The indicator lamp above the  button lights up.

THERMATIC automatic climate control: the temperature setting for the driver's side is not adopted for the front-passenger side.

THERMOTRONIC automatic climate control: the temperature setting for the driver's side is not adopted for the front-passenger side and the rear compartment.

► **To deactivate:** press the  button.

The indicator lamp above the  button goes out.

THERMATIC automatic climate control: the temperature setting for the driver's side is adopted for the front-passenger side.

THERMOTRONIC automatic climate control: the temperature setting for the driver's side is adopted for the front-passenger side and the rear compartment.


### Demisting the windscreen

You can use this function to defrost the windscreen or to demist the inside of the windscreen and the side windows.

Switch off the windscreen demisting function as soon as the windscreen is clear again.

► Turn the key to position **2** in the ignition lock (▷ page 132).

► **To activate:** press the  button.


The indicator lamp above the  button lights up.

The climate control system switches to the following functions:

- high airflow
- high temperature
- air distribution to the windscreen and front side windows
- air-recirculation mode off


If the battery is not charged sufficiently, the blower output may be reduced. Once the battery is sufficiently charged again, full blower output will be available again.

► **To deactivate:** press the  button.

The indicator lamp above the  button goes out. The previous settings are reactivated. Air-recirculation mode remains deactivated.

### Demisting the windows

#### Windows misted up on the inside

► Activate the  cooling with air dehumidification function.




► Activate automatic mode .




► Adjust the side air vents so that the heated air is directed towards the side windows.

► If the windows continue to mist up, activate the "Windscreen demisting" function .

**i** You should only select this setting until the windscreen is clear again.

#### Windows misted up on the outside

► THERMATIC automatic climate control: press air distribution adjustment switch  up or down (▷ page 118), until the  or  symbol appears in the display.

► THERMOTRONIC automatic climate control: press air distribution adjustment switch  up or down (▷ page 119), until the  or  symbol appears in the display.

► Adjust the side air vents so that no air is directed towards the side windows.



### Rear window heating

#### General notes

The rear window heating has a high current draw. You should therefore switch it off as soon as the window is clear. It otherwise switches off automatically after several minutes.

If the battery voltage is too low, the rear window heating may switch off.

## Switching on/off

- ▶ Turn the key to position **2** in the ignition lock (> page 132).
- ▶ Press the  button.  
The indicator lamp above the  button lights up or goes out.

## Problems with the rear window heating

Problem	Possible causes/consequences and ▶ Solutions
The rear window heating has switched off prematurely or cannot be activated.	<p>The battery has not been sufficiently charged.</p> <ul style="list-style-type: none"> <li>▶ Switch off any consumers that are not required, e.g. reading lamps, interior lighting or the seat heating. When the battery is sufficiently charged, the rear window heating can be activated again.</li> </ul>





## Activating/deactivating air-recirculation mode

### General notes

You can deactivate the flow of fresh air temporarily if unpleasant odours are entering the vehicle from outside. The air already inside the vehicle will then be recirculated.

If you activate air-recirculation mode, the windows can mist up more quickly, particularly at low temperatures. Use air-recirculation mode only briefly to prevent the windows from misting up.

### Activating/deactivating

- ▶ Turn the key to position **2** in the ignition lock (> page 132).
- ▶ **To switch on:** press the  button.  
The indicator lamp above the  button lights up.
- ▶ **To deactivate:** press the  button.  
The indicator lamp above the  button goes out.

Air-recirculation mode is deactivated automatically:

- after approximately five minutes at outside temperatures below approximately 5 °C
- after approximately five minutes if cooling with air dehumidification is deactivated
- after approximately 30 minutes at outside temperatures above approximately 5 °C if the

"Cooling with air dehumidification" function is activated

## Convenience opening or closing using the air-recirculation button



### WARNING



When the convenience closing feature is operating, parts of the body could become trapped in the closing area of the side window and the sliding sunroof. There is a risk of injury.

Observe the complete closing procedure when the convenience closing feature is operating. When closing make sure that no parts of the body are in the closing area.





### WARNING

During convenience opening parts of the body could be drawn in or become trapped between the side window and window frame. There is a risk of injury.



When opening, make sure that nobody is touching the side window. If someone becomes trapped, immediately press the  switch in the door to stop the movement of the side windows. To continue closing the side window, pull on the  switch.

- ▶ **Convenience closing feature:** press and hold the  button until the side windows and the panorama sliding sunroof are closed. The indicator lamp above the  button lights up. Air-recirculation mode is activated.

If parts of the body are in the closing area during convenience closing, proceed as follows:

- ▶ Press the  button to stop the side windows. The side windows stop.
- ▶ To then open the side windows, press the  button again.
- ▶ Press the  button to stop the panorama sliding sunroof. The panorama sliding sunroof stops.
- ▶ To then open the panorama sliding sunroof, pull back on the  button.

Notes on the automatic reversing function for:

- the side windows (▷ page 89)
- the panorama sliding sunroof (▷ page 92)
- ▶ **Convenience opening feature:** press and hold the  button until the side windows and the panorama sliding sunroof have opened. The side windows and the panorama sliding sunroof move back to their original position. The indicator lamp above the  button goes out. Air-recirculation mode is deactivated.

If you open the side windows or the panorama sliding sunroof manually after closing with the convenience closing feature, they will remain in this position when opened using the convenience opening feature.



## Switching the residual heat on/off

### General notes

It is possible to make use of the residual heat of the engine to continue heating the vehicle for approximately 30 minutes after the engine has been switched off. The heating time depends on the set interior temperature.

The "residual heat" function only functions optimally with the side windows and panorama sliding sunroof closed.



## Activating/deactivating

- ▶ Turn the key to position **0** in the ignition lock or remove it (▷ page 132).
- ▶ **To switch on:** press the  button. The indicator lamp above the  button lights up.

If the residual heat function is switched on, the windows may mist up on the inside.

The blower will run at a low speed regardless of the airflow setting.

If you switch on the residual heat function at high temperatures, only the ventilation will be activated. The blower runs at medium speed.

- ▶ **To switch off:** press the  button. The indicator lamp above the  button goes out.

Residual heat is switched off automatically:

- after approximately 30 minutes
- when the ignition is switched on
- if the battery voltage drops
- when the auxiliary heating is switched on

## Auxiliary heating

### Important safety notes

#### DANGER

If the exhaust pipe is blocked or sufficient ventilation is not possible, toxic exhaust fumes can enter the vehicle, especially carbon monoxide. This is the case, e.g. in enclosed spaces, or if the vehicle is stuck in snow. There is a risk of fatal injuries.

You should switch off the auxiliary heating in enclosed spaces which do not have an extraction system, e.g. a garage. If the vehicle is stuck in snow and you must leave the auxiliary heating running, keep the exhaust pipe and the area around the vehicle clear of snow. To guarantee a sufficient supply of fresh air, open a window on the side of the vehicle away from the wind.

#### WARNING

When the auxiliary heating is switched on, parts of the vehicle can become very hot.

Flammable materials such as leaves, grass or twigs may ignite if they come into contact with:

- hot parts of the exhaust system
- the exhaust gas itself

There is a risk of fire.

When the auxiliary heating is switched on, make sure that:

- no flammable materials come into contact with hot vehicle components
- the exhaust gas can escape from the exhaust pipe unhindered
- the exhaust gas does not come into contact with flammable materials.

The auxiliary heating and the exhaust gas outlet are situated in front of the right-hand front wheel.

**!** Operating the auxiliary heating/ventilation draws on the vehicle battery. After you have heated or ventilated the vehicle a maximum of two times, drive for a longer distance.

**i** Switch the auxiliary heating on regularly – once a month – for about ten minutes.

The auxiliary heating heats the air in the vehicle interior to the set temperature. This occurs without using the heat of the running engine. The auxiliary heating is operated directly using the vehicle's fuel. For this reason, the fuel tank must be filled above the reserve range to ensure that the auxiliary heating functions.

The auxiliary heating/ventilation automatically adjusts to changes in temperature and weather conditions. For this reason, the auxiliary heating could switch from ventilation mode to heating mode or from heating mode to ventilation mode.

The auxiliary heating switches off automatically after 50 minutes. This time limit can be altered. To do this, consult a qualified specialist workshop.

You cannot use the auxiliary ventilation to cool the vehicle interior to a temperature lower than the outside temperature.

## Before switching on

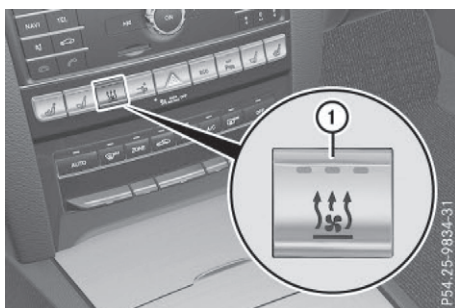
- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ Set the desired temperature.

Auxiliary heating or auxiliary ventilation can also be switched on if the manually set climate control is activated. Optimum comfort is attained by setting the system to automatic mode. Set the temperature to 22 °C.

The auxiliary heating or auxiliary ventilation can be switched on/off using the button on the centre console or the remote control.

The on-board computer can be used to specify up to three departure times, one of which may be preselected (▷ page 214).

## Switching the auxiliary heating/ventilation on or off using the button on the centre console



The colours of the indicator lamps in button **1** mean the following:

- blue: auxiliary ventilation is switched on
  - red: auxiliary heating is activated
  - yellow: departure time is preselected (▷ page 214)
- ▶ **To switch on the auxiliary heating or auxiliary ventilation:** press button **1**.  
The red or blue indicator lamp in button **1** lights up.
  - ▶ **To switch off the auxiliary heating or auxiliary ventilation:** press button **1**.  
The red or blue indicator lamp in button **1** goes out.

## Switching the auxiliary heating/ventilation on or off using the remote control

### General notes

Your vehicle comes with one remote control. You may use two additional remote controls for your vehicle. For more information, please contact a qualified specialist workshop.

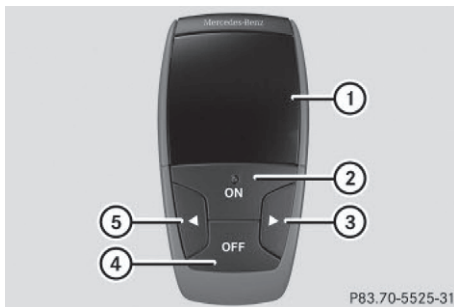
Store the remote control for the auxiliary heating so that the auxiliary heating cannot be switched on unintentionally. In particular, ensure that the remote control for the auxiliary heating is kept out of the reach of children.

The remote control has a range of approximately 300 metres. This range is reduced by:

- sources of radio interference
- solid objects between the remote control and the vehicle
- the remote control being in an unfavourable position in relation to the vehicle
- transmitting from an enclosed space

If the remote control battery is low, the battery symbol on the left of the display is shown as empty. Replace the remote control battery and observe the important safety notes when doing so (▷ page 128).

### Activating/deactivating the auxiliary heating or auxiliary ventilation



Remote control

- ① Display
- ② **ON** Activates the auxiliary heating or auxiliary ventilation  
Checks the status
- ③ **▶** Sets the departure time
- ④ **OFF** Deactivates the auxiliary heating or auxiliary ventilation
- ⑤ **◀** Sets the departure time

▶ **To activate:** press and hold the **ON** button. ON is shown in the remote control display.

▶ **To deactivate:** press and hold the **OFF** button. OFF is shown in the remote control display.

### Checking the status of the auxiliary heating or auxiliary ventilation

▶ Briefly press button **ON**.

The following messages may appear in the display:

Display	Meaning
	The auxiliary heating or auxiliary ventilation is switched off.
	The auxiliary ventilation is switched on. The number in the display shows the remaining time (in minutes) for the auxiliary ventilation.
	The auxiliary heating is switched on. The number in the display shows the remaining time (in minutes) for the auxiliary heating.
	A departure time has been activated. The departure time appears in the display.


P83.70-5525-31



A departure time has been activated. The auxiliary ventilation is currently activated. The number in the display shows the remaining time (in minutes) for the auxiliary ventilation. If the vehicle is not started after this time, the running time is increased by five minutes.













A departure time has been activated. The auxiliary heating is currently activated. The number in the display shows the remaining time (in minutes) for the auxiliary heating. If the vehicle is not started after this time, the running time is increased by five minutes.



If the engine has not yet reached operating temperature when it is started, the auxiliary heating running time is increased. The auxiliary heating continues to run until the operating temperature is reached. If this is the case, the  symbol appears in the remote control display and the running time is zero minutes.

### Setting the departure time






Make sure that the time set in the vehicle is correct before setting the departure time (see the Digital Owner's Manual). Otherwise, the auxiliary heating may switch on at the wrong time and at an unsuitable location. When setting the departure time, also observe the important safety notes (▷ page 125).

- ▶ Briefly press button .
- ▶ Press the  or  button repeatedly until the time to be changed appears in the display.
- ▶ Press the  and  buttons simultaneously. The  symbol in the remote control display flashes.
- ▶ Press the  or  button to set the desired departure time.




**i** The longer you press the  or  button, the faster the time changes.

- ▶ Press the  and  button simultaneously. The new departure time is stored.

### Activating the set departure time

- ▶ Briefly press button .
- ▶ Press the  or  button repeatedly until the desired departure time appears in the display.
- ▶ Press the  button. The  symbol, the departure time and, depending on the selected departure time, the letter **A**, **B** or **C** appear in the display.

### Deactivating the set departure time

- ▶ Briefly press button .
- The status of the auxiliary heating is shown in the display.
- ▶ Press the  button. The first departure time stored appears in the display.
- ▶ Press the  button. OFF is shown in the remote control display.

## Replacing the remote control battery

### Important safety notes

#### **WARNING**

Batteries contain toxic and corrosive substances. If batteries are swallowed, it can result in severe health problems. There is a risk of fatal injury.

Keep batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately.

#### **Environmental note**



Batteries contain pollutants. It is illegal to dispose of them with the household rubbish. They must be collected separately and disposed of in an

environmentally responsible recycling system.

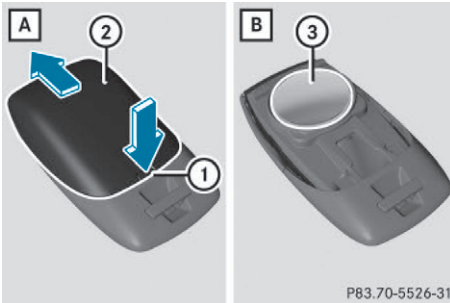


Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

A CR2450 lithium battery is required when replacing the battery.

- ▶ Press a pointed object into recess ①.
- ▶ Slide battery cover ② backwards in the direction of the arrow.
- ▶ Insert new battery ③ with the lettering facing upwards.
- ▶ Slide battery cover ② in the opposite direction to the arrow on the remote control until it engages.

### Replacing the battery



P83.70-5526-31

### Problems with the auxiliary heating/ventilation

Problem	Possible causes/consequences and ▶ Solutions
FAIL (🔊)	<p>The signal transmission between the transmitter and the vehicle is faulty.</p> <ul style="list-style-type: none"> <li>▶ Change your position in relation to the vehicle, moving closer if necessary.</li> </ul>
FAIL	<p>The auxiliary heating cannot be switched on or has switched itself off. The starter battery is not sufficiently charged.</p> <ul style="list-style-type: none"> <li>▶ Charge the starter battery.</li> </ul>
	<p>The fuel level has dropped into the reserve range.</p> <ul style="list-style-type: none"> <li>▶ Refuel at the nearest filling station.</li> </ul>
	<p>The auxiliary heating or auxiliary ventilation is faulty.</p> <ul style="list-style-type: none"> <li>▶ Have the auxiliary heating or auxiliary ventilation checked at a qualified specialist workshop.</li> </ul>
The battery symbol on the left of the remote control display is shown as empty.	<p>The remote control battery is discharged.</p> <ul style="list-style-type: none"> <li>▶ Replace the remote control battery (&gt; page 128).</li> </ul>

## Air vents

### Important safety notes

#### WARNING

Very hot or very cold air can flow from the air vents. This could result in burns or frostbite in the immediate vicinity of the air vents. There is a risk of injury.

Make sure that all vehicle occupants always maintain a sufficient distance to the air outlets. If necessary, redirect the airflow to another area of the vehicle interior.

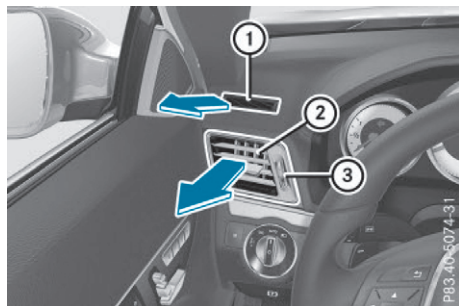
In order to ensure the direct flow of fresh air through the air vents into the vehicle interior, please observe the following notes:

- keep the air inlet between the windscreen and the bonnet free of blockages, such as ice, snow or leaves.
- never cover the vents or ventilation grilles in the vehicle interior.

### Adjusting the air vents

Air vents are located:

- on the left and right-hand side of the dashboard
- in the middle of the dashboard
- in the glove compartment
- in the rear-compartment centre console



Example

- ① Demister vent
- ② Side air vent
- ③ Thumbwheel for side air vent

► **To open or close:** turn thumbwheel ③ up or down.

Adjust the rear air vents and the air vent in the glove compartment (see Digital Owner's Manual).

## Running-in notes

### Important safety notes

In certain driving and driving safety systems, the sensors adjust automatically while a certain distance is being driven after the vehicle has been delivered or after repairs. Full system effectiveness is not reached until the end of this teach-in process.

Brake pads/linings and discs that are either new or have been replaced only achieve optimum braking effect after several hundred kilometres of driving. Compensate for the reduced braking effect by applying greater force to the brake pedal.

### The first 1500 km

If you treat the engine with sufficient care from the very start, you will be rewarded with excellent performance for the remainder of the engine's life.

- Drive at varying road speeds and engine speeds for the first 1500 km.
- Avoid overstraining the vehicle during this period, e.g. driving at full throttle.
- Change gear in good time, before the rev counter needle is  $\frac{2}{3}$  of the way to the red area of the rev counter.
- Do not shift down a gear manually in order to brake.
- **Vehicles with automatic transmission:** try to avoid depressing the accelerator pedal beyond the point of resistance (kickdown).

After 1500 km, you may gradually accelerate the vehicle to full road and engine speeds.

- ❗ You should also observe these notes on running-in if the engine or parts of the drive train on your vehicle have been replaced.

## Driving

### Important safety notes

#### WARNING

Objects in the driver's footwell may restrict the clearance around the pedals or block a depressed pedal. This jeopardises the oper-

ating and road safety of the vehicle. There is a risk of an accident.

Stow all objects securely in the vehicle so that they do not get into the driver's footwell.

Always fit the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals. Do not use loose floor mats and do not place several floor mats on top of one another.

#### WARNING

Unsuitable footwear can hinder correct usage of the pedals, e.g.:

- shoes with thick soles
- shoes with high heels
- slippers

There is a risk of an accident.

Wear suitable footwear to ensure correct usage of the pedals.

#### WARNING

If you switch off the ignition while driving, safety-relevant functions are only available with limitations, or not at all. This could affect, for example, the power steering and the brake boosting effect. You will require considerably more effort to steer and brake. There is a risk of an accident.

Do not switch off the ignition while driving.

#### WARNING

If the parking brake has not been fully released when driving, the parking brake can:

- overheat and cause a fire
- lose its hold function.

There is a risk of fire and an accident. Release the parking brake fully before driving off.

- ❗ Do not warm up the engine when the vehicle is stationary. Drive off immediately. Avoid high engine speeds and driving at full throttle until the engine has reached its operating temperature.

Only shift the automatic transmission to the desired drive position when the vehicle is stationary.

Where possible, avoid spinning the drive wheels when pulling away on slippery roads. You could otherwise damage the drive train.

### Key positions

#### Key



- 0 To remove the key
- 1 Power supply for some consumers, such as the windscreen wipers
- 2 Ignition (power supply for all consumers) and drive position
- 3 To start the vehicle

**i** If the key does not belong to the vehicle, it can still be turned in the ignition lock. However, the ignition will not be switched on. The engine cannot be started.

### KEYLESS-GO

#### General notes

Vehicles with KEYLESS-GO are equipped with keys featuring an integrated KEYLESS-GO function and a detachable Start/Stop button.

The Start/Stop button must be inserted in the ignition lock and the key must be in the vehicle.

When you insert the Start/Stop button into the ignition lock, the system needs approximately two seconds to recognise it. You can then use the Start/Stop button.

Pressing the Start/Stop button several times in succession corresponds to the different key positions in the ignition lock. This is only the case if you are not depressing the brake pedal.

If you depress the brake pedal and press the Start/Stop button, the engine starts immediately.

A check that briefly establishes a radio connection between the vehicle and the key determines whether a valid key is in the vehicle. This occurs, for example, when the engine is started.

To start the vehicle without actively using the key:

- the Start/Stop button must be inserted in the ignition lock
- the key must be in the vehicle
- the vehicle must not be locked with the key or KEYLESS-GO (▷ page 80)

Do not keep the KEYLESS-GO key:

- with electronic devices, e.g. a mobile phone or another key
- with metallic objects, e.g. coins or metal foil
- inside metallic objects, e.g. a metal case

This can affect the functionality of KEYLESS-GO.

If you lock the vehicle with the key's remote control or with KEYLESS-GO, after a short time:

- you will not be able to switch on the ignition with the Start/Stop button
- you will not be able to start the engine with the Start/Stop button until the vehicle is unlocked again

If you lock the vehicle centrally using the button on the front door (▷ page 85), you can continue to start the engine with the Start/Stop button.

The engine can be switched off while the vehicle is in motion by pressing and holding the Start/Stop button for around three seconds. This function operates independently of the ECO start/stop automatic engine switch-off function.

#### Key positions with KEYLESS-GO



- ① Start/Stop button
- ② Ignition lock

When you switch on the ignition, all of the indicator lamps in the instrument cluster light up. Indicator and warning lamps, see (▷ page 240). If Start/Stop button ① has not yet been pressed, this corresponds to the key being removed from the ignition.

► **To switch on the power supply:** press Start/Stop button ① once.

The power supply is switched on. You can now activate the windscreen wipers, for example.

The power supply is switched off again if:

- the driver's door is opened and
- you press Start/Stop button ① twice when in this position

► **To switch on the ignition:** press Start/Stop button ① twice.

The ignition is switched on.

If you press Start/Stop button ① once when in this position, the ignition is switched off again.

### Removing the Start/Stop button

You can remove the Start/Stop button from the ignition lock and start the vehicle as normal using the key.

You can switch between Start/Stop button mode and key operation only when the transmission is in position **P**.

► Remove Start/Stop button ① from ignition lock ②.

You do not have to remove the Start/Stop button from the ignition lock when you leave the vehicle. You should, however, always take the key with you when leaving the vehicle. As long as the key is in the vehicle:

- the vehicle can be started using the Start/Stop button
- the electrically powered equipment can be operated

## Starting the vehicle

### Important safety notes

#### WARNING

If children are left unsupervised in the vehicle, they could:

- open doors, thereby endangering other persons or road users
- get out and be struck by oncoming traffic
- operate vehicle equipment and become trapped, for example

In addition, the children could also set the vehicle in motion, for example, if they:

- release the parking brake
- shift the automatic transmission out of park position **P** or shift manual transmission into neutral
- start the engine

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children and animals unattended in the vehicle. Keep the keys out of the reach of children.

#### WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases leads to poisoning. There is a risk of fatal injury. Therefore never leave the engine running in enclosed spaces without sufficient ventilation.

#### WARNING

Flammable materials introduced through environmental influence or by animals can ignite if in contact with the exhaust system or parts of the engine that heat up. There is a risk of fire.

Carry out regular checks to make sure that there are no flammable foreign materials in the engine compartment or in the exhaust system.

## General notes

- i Vehicles with a petrol engine:** the catalytic converter is preheated for up to 30 seconds after a cold start. The sound of the engine may change during this time.


## Manual transmission

- ▶ Depress the brake pedal and keep it depressed.
- ▶ Fully depress the clutch pedal.
- ▶ Shift to neutral **N**.

## Automatic transmission

- ▶ Shift the transmission to position **P**. The transmission position indicator in the multifunction display shows **P**.
- i** You can start the engine in transmission position **P** and **N**.

## Starting procedure with the key

- i** To start the engine using the key instead of KEYLESS-GO, pull the Start/Stop button out of the ignition lock.
- ▶ **Vehicles with diesel engine:** turn the key to position **2** in the ignition lock (> page 132). The  preglow indicator lamp in the instrument cluster lights up.
- ▶ Turn the key to position **3** in the ignition lock and release it as soon as the engine is running (> page 132).
- i Vehicles with a diesel engine:** you can start the engine without preglow if the engine is warm.

## Using KEYLESS-GO to start the engine

- i** The Start/Stop button can be used to start the vehicle manually without inserting the key into the ignition lock. The key must be in the vehicle and the Start/Stop button must be inserted in the ignition lock. This mode for starting the engine operates independently of the ECO start/stop automatic engine start function.

- ▶ Depress the brake pedal and keep it depressed.
- ▶ Press the Start/Stop button once (> page 132).  
**Vehicles with a petrol engine:** the engine starts.  
**Vehicles with a diesel engine:** preglow is activated and the engine starts.

## Pulling away

### General notes

#### WARNING

Vehicles with automatic transmission:  
If the engine speed is above the engine idling speed and you then engage transmission position **D** or **R**, the vehicle may accelerate suddenly. There is a risk of an accident.  
When engaging transmission position **D** or **R**, always keep the brake pedal firmly depressed and do not depress the accelerator pedal at the same time.

- i Vehicles with manual transmission:** change gear in good time and avoid spinning the wheels. You could otherwise damage the vehicle.
- i** If a warning tone sounds and the **Release park. brake** message appears in the multifunction display, the parking brake is still applied. Release the parking brake.

Depress the accelerator carefully when pulling away.

The vehicle locks centrally once you have pulled away. The locking knobs in the doors drop down. You can open the doors from the inside at any time.

You can also deactivate the automatic locking feature (> page 213).

**Vehicles with automatic transmission:** you can shift the transmission from position **P** to the desired position only if you depress the brake pedal. If you do not depress the brake pedal, the DIRECT SELECT lever can still be moved but the parking lock remains engaged.

- i Vehicles with automatic transmission:** upshifts take place at higher engine speeds

after a cold start. This helps the catalytic converter to reach its operating temperature more quickly.

## Hill start assist

Hill start assist helps you when pulling away forwards or in reverse on an uphill gradient. It holds the vehicle for a short time after you have removed your foot from the brake pedal. This gives you enough time to move your foot from the brake pedal to the accelerator pedal and depress it before the vehicle begins to roll.

### WARNING

After a while, hill start assist no longer holds the vehicle and it may roll away. There is a risk of an accident and injury.

Therefore, quickly move your foot from the brake pedal to the accelerator pedal. Never leave the vehicle when it is held by hill start assist.

Hill start assist is not active if:

- you are pulling away on a level road or a downhill gradient
- on vehicles with automatic transmission, the transmission is in position **N**
- the parking brake is applied
- ESP<sup>®</sup> is malfunctioning

## ECO start/stop function

### Introduction

The ECO start/stop function switches the engine off automatically if the vehicle is stopped under certain conditions.

When the vehicle pulls away again, the engine starts automatically. The ECO start/stop function thereby helps you to reduce the fuel consumption and emissions of your vehicle.

### Important safety notes

#### WARNING

If the engine is switched off automatically and you exit the vehicle, the engine is restarted automatically. The vehicle may begin moving. There is a risk of accident and injury.

If you wish to exit the vehicle, always turn off the ignition and secure the vehicle against rolling away.

## General notes



### ① ECO start/stop display

The ECO start/stop function is activated when you start the engine.

If the **ECO** symbol is shown in green in the multifunction display, the ECO start/stop function switches the engine off automatically if the vehicle stops moving.

If the ECO start/stop function has been manually deactivated (> page 136) or a malfunction has caused the system to be deactivated, the **ECO** symbol is not displayed.

## Automatic engine switch-off

### General notes

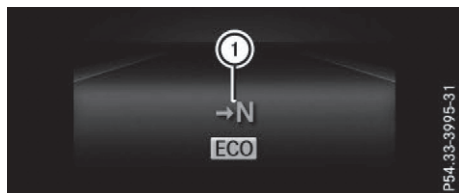
The ECO start/stop function is operational and the **ECO** symbol is displayed in green in the multifunction display, if:

- the indicator lamp in the ECO button is lit green
- the outside temperature is within the range that is suitable for the system
- the engine is at normal operating temperature
- the set temperature for the vehicle interior has been reached
- the battery is sufficiently charged
- the system does not detect moisture on the windscreen when the air-conditioning system is switched on
- the bonnet is closed
- the driver's door is closed and the driver's seat belt is fastened

If the conditions for automatic engine switch-off are not all fulfilled, the **ECO** symbol is shown in yellow.

- i** All of the vehicle's systems remain active when the engine is switched off automatically.
- i** The engine can be switched off automatically a maximum of four times (initial stop, then three subsequent stops) in succession. The **ECO** symbol is shown in yellow in the multifunction display after the engine has been started automatically for the fourth time. When the **ECO** symbol is shown in green in the multifunction display, automatic engine switch-off is again possible.

### Vehicles with manual transmission



The ECO start/stop function switches off the engine automatically at low speeds.

- ▶ Brake the vehicle.
- ▶ Shift to neutral **N** (follow gearshift instruction ① to engage neutral **N**, if necessary).
- ▶ Release the clutch pedal.  
The engine is switched off automatically.

### Vehicles with automatic transmission

If the vehicle is braked to a standstill with the transmission in **D** or **N**, the ECO start/stop function switches off the engine automatically.

- i** The HOLD function can be activated if the engine has been switched off automatically. It is then not necessary to continue applying the brakes during the automatic stop phase. When you depress the accelerator pedal, the engine starts automatically and the braking effect of the HOLD function is deactivated.

## Automatic engine start

### General notes

The engine is started automatically if:

- you switch off the ECO start/stop function by pressing the ECO button
- you engage reverse gear **R**
- you unfasten your seat belt or open the driver's door

- the vehicle starts to roll
- the brake system requires this
- the temperature in the vehicle interior deviates from the set range
- the system detects moisture on the windscreen when the air-conditioning system is switched on
- the battery's charge status is too low

### Vehicles with manual transmission

- !** Only engage gear when the clutch pedal is depressed.

The engine is started automatically if you:

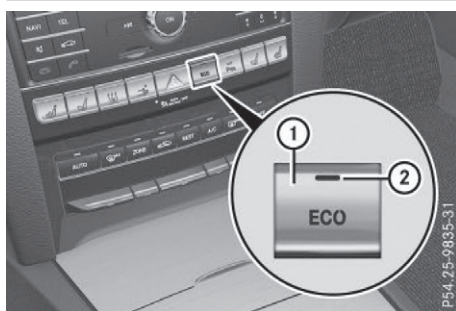
- depress the clutch pedal fully
- depress the accelerator pedal

### Vehicles with automatic transmission

The engine is started automatically if you:

- release the brake pedal in transmission position **D** or **N** when the HOLD function is not active
- depress the accelerator pedal
- move the transmission out of position **P**
- i** Shifting the transmission to position **P** does not start the engine.
- i** If you shift the transmission from **R** to **D**, the ECO start/stop function is available again once the **ECO** symbol reappears in green in the multifunction display.

## Switching the ECO start/stop function off/on



► **To deactivate:** press ECO button ①.  
Indicator lamp ② and the **ECO** symbol in the multifunction display go out.

► **To activate:** press ECO button ①.  
Indicator lamp ② lights up. If all conditions for automatic engine switch-off (▷ page 135) are fulfilled, the **ECO** symbol is shown in green in the multifunction display.

If the conditions for automatic engine switch-off (▷ page 135) are not all fulfilled, the **ECO**

symbol is shown in yellow in the multifunction display. If this is the case, the ECO start/stop function is not available.

If indicator lamp ② is off, the ECO start/stop function has been deactivated manually or as the result of a malfunction. The engine will then not be switched off automatically when the vehicle stops.

## Problems with the engine

Problem	Possible causes/consequences and ► Solutions
The engine does not start.	The HOLD function or DISTRONIC PLUS is activated. ► Deactivate the HOLD function (▷ page 166) or DISTRONIC PLUS (▷ page 164). ► Try to start the engine again.
The engine does not start. The starter motor can be heard.	<ul style="list-style-type: none"> <li>• The engine electronics are malfunctioning.</li> <li>• The fuel supply is malfunctioning.</li> </ul> Before attempting to start the engine again: ► Turn the key back to position <b>0</b> in the ignition lock. or ► Press the Start/Stop button repeatedly until all indicator lamps in the instrument cluster go out. ► Start the engine again (▷ page 133). Avoid excessively long and frequent attempts to start the engine, as this will drain the battery. If the engine does not start after several attempts: ► Consult a qualified specialist workshop.
The engine does not start. The starter motor can be heard. The reserve fuel warning lamp is lit and the fuel gauge display shows <b>0</b> .	The fuel tank is empty. ► Refuel the vehicle.
The engine does not start. You cannot hear the starter motor.	The on-board voltage is too low because the battery is too weak or discharged. ► Jump-start the vehicle (▷ page 298). If the engine does not start despite attempts to jump-start it: ► Consult a qualified specialist workshop.

Problem	Possible causes/consequences and ► Solutions
	<p>The starter motor was exposed to excessively high thermal load.</p> <ul style="list-style-type: none"> <li>► Allow the starter motor to cool down for approximately two minutes.</li> <li>► Try to start the engine again.</li> </ul> <p>If the engine still does not start:</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
<p>Vehicles with a petrol engine:</p> <p>The engine is not running smoothly and is misfiring.</p>	<p>The engine electronics or a mechanical component of the engine management system is/are malfunctioning.</p> <ul style="list-style-type: none"> <li>► Only depress the accelerator pedal slightly. Otherwise, non-combusted fuel may get into the catalytic converter and damage it.</li> <li>► Have the cause rectified immediately at a qualified specialist workshop.</li> </ul>
<p>The coolant temperature display is showing more than 120 °C. The coolant warning lamp may also be on and a warning tone may sound.</p>	<p>The coolant level is too low. The coolant is too hot and the engine is no longer being cooled sufficiently.</p> <ul style="list-style-type: none"> <li>► Stop as soon as possible and allow the engine and the coolant to cool down.</li> <li>► Check the coolant level (► page 280). Observe the warning notes as you do so and top up the coolant if necessary.</li> </ul> <p>If the coolant level is correct, the engine radiator fan may be faulty. The coolant is too hot and the engine is no longer being cooled sufficiently.</p> <ul style="list-style-type: none"> <li>► If the coolant temperature is below 120 °C, you can continue driving to the nearest qualified specialist workshop.</li> <li>► Avoid heavy loads on the engine as you do so, e.g. driving in mountainous terrain and stop-start traffic.</li> </ul>

## Manual transmission

### Gear lever

**!** Only engage gear when the clutch pedal is depressed.

**!** When shifting between **5th** and **6th** gear, you should always push the gear lever all the way to the right. Otherwise, you could shift unintentionally into **3rd** or **4th** gear and damage the transmission.

If you shift down at too high a speed (transmission braking), this can cause the engine to overrev, leading to engine damage.

Do not use the clutch bite point to keep the vehicle stationary on uphill gradients. There is otherwise a risk of damaging the clutch.

**!** On long and steep downhill gradients, especially if the vehicle is laden or towing a trailer,

you must shift into gear **1, 2** or **3** in good time. This uses the engine's braking effect. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.



**R** Reverse gear

**1** - **6** Forward gears

### Engaging reverse gear

**!** Only shift into reverse gear **R** when the vehicle is stationary. Otherwise, you could damage the transmission.

- ▶ Move the gear lever firmly to the left, beyond the point of resistance, then forwards.

The ECO start/stop function is not available when reverse gear is engaged. For further information on the ECO start/stop function; see (▷ page 135).

### Gearshift recommendation



- ▶ Shift gear according to gearshift recommendation ① when shown in the multifunction display of the instrument cluster.

The gearshift recommendations assist you in adopting an economical driving style. The recommended gear is shown in the multifunction display.

## Automatic transmission

### Important safety notes

#### WARNING

If the engine speed is above the idling speed and you engage transmission position **D** or **R**, the vehicle could pull away suddenly. There is a risk of an accident.

When engaging transmission position **D** or **R**, always firmly depress the brake pedal and do not simultaneously accelerate.

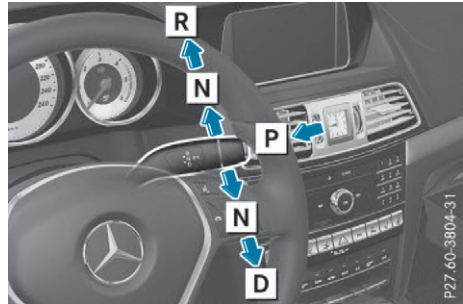
#### WARNING

The automatic transmission switches to neutral position **N** when you switch off the engine. The vehicle may roll away. There is a risk of an accident.

After switching off the engine, always switch to parking position **P**. Prevent the parked vehicle from rolling away by applying the parking brake.

### DIRECT SELECT lever

#### Overview of transmission positions



- P** Park position with parking lock
- R** Reverse gear
- N** Neutral
- D** Drive

The DIRECT SELECT lever is on the right of the steering column.

The DIRECT SELECT lever always returns to its original position. The current transmission position **P**, **R**, **N** or **D** appears in the transmission position display in the multifunction display (▷ page 139).

#### Transmission position and drive program display

**!** If the transmission position display in the multifunction display is not working, you should pull away carefully to check whether the desired transmission position is engaged. Ideally, you should select transmission position **D** and drive program **E** or **S**.

The current transmission position and drive program appear in the multifunction display.

The arrows in the transmission position display show how and into which transmission positions you can change using the DIRECT SELECT lever.



- ① Transmission position display
- ② Drive program display

### Engaging park position P

**!** If the engine speed is too high, do not shift the automatic transmission directly from **D** to **R**, from **R** to **D** or directly to **P**. Otherwise, the automatic transmission could be damaged.

- ▶ Push the DIRECT SELECT lever in the direction of arrow **P**.  
Transmission position display **P** is shown in the multifunction display.

Depressing the brake and pushing the DIRECT SELECT lever up or down disengages the parking lock. The transmission is in neutral **N**.

In order to shift from park position **P** directly into **R** or **D**:

- depress the brake pedal and
- push the DIRECT SELECT lever up or down past the first point of resistance

### Engaging park position P automatically

Park position **P** is automatically engaged if:

- you switch off the engine using the key and remove the key
- you switch off the engine using the key or using the Start/Stop button and open the driver's door or front-passenger door
- you open the driver's door when the vehicle is stationary or when driving at a very low speed and the transmission is in position **D** or **R**

Under certain conditions, the automatic transmission shifts automatically to transmission position **P** if the HOLD function or DISTRONIC PLUS is activated. Observe the information on the HOLD function (▷ page 167) and on DISTRONIC PLUS (▷ page 162).

### Engaging reverse gear R

**!** Only shift the automatic transmission to **R** when the vehicle is stationary.

- ▶ If the transmission is in position **D** or **N**: push the DIRECT SELECT lever up past the first point of resistance.
- ▶ If the transmission is in position **P**: depress the brake pedal and push the DIRECT SELECT lever up past the first point of resistance.

The ECO start/stop function is not available when reverse gear is engaged. Further information on the ECO start/stop function (▷ page 135).

### Shifting to neutral N

#### WARNING

If children are left unsupervised in the vehicle, they can:

- open doors and endanger other persons or road users
- climb out and be injured by the traffic
- operate vehicle equipment and, for example, trap themselves.

Children could also set the vehicle in motion, for example by:

- releasing the parking brake
- shifting the automatic transmission out of park position **P**
- starting the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle. Always keep the key out of reach of children.

- ▶ If the transmission is in position **D** or **R**: push the DIRECT SELECT lever up or down to the first point of resistance.
- ▶ If the transmission is in position **P**: depress the brake pedal and push the DIRECT SELECT lever up or down to the first point of resistance.

If you switch the engine off with the transmission in position **R** or **D**, the automatic transmission shifts to **N** automatically.

**With the key:** if you then open the driver's door or the front-passenger door or remove the key from the ignition, the automatic transmission shifts to **P** automatically.

**With KEYLESS-GO:** if you then open the driver's or front-passenger door, the automatic transmission shifts to **P**.

If you want the automatic transmission to remain in neutral **N**, e.g. when having the vehicle cleaned in an automatic car wash with a towing system:

- ▶ **Vehicles with KEYLESS-GO:** remove the Start/Stop button from the ignition lock.
- ▶ Insert the key into the ignition lock.
- ▶ **All vehicles:** switch the ignition on.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Shift to neutral **N**.
- ▶ Release the brake pedal.
- ▶ Release the parking brake.
- ▶ Switch off the ignition and leave the key in the ignition lock.

### Engaging drive position **D**

- ▶ If the transmission is in position **R** or **N**: push the DIRECT SELECT lever down past the first point of resistance.
- ▶ If the transmission is in position **P**: depress the brake pedal and push the DIRECT SELECT lever down past the first point of resistance.

## Transmission positions

**P**

### Park position

This prevents the vehicle from rolling away when stopped. Only shift the transmission into position **P** when the vehicle is stationary (▷ page 151).

Park position **P** is automatically engaged if:

- you switch off the engine using the key and remove the key
- you switch off the engine using the key or using the Start/Stop button and open the driver's door or front-passenger door
- you open the driver's door when the vehicle is stationary or driving at very low speed and the transmission is in position **D** or **R**

**R**

### Reverse gear

Only shift the transmission into position **R** when the vehicle is stationary.

**N**

### Neutral

Do not shift the transmission to **N** while driving. Otherwise, the automatic transmission could be damaged.

No power is transmitted from the engine to the drive wheels.

Releasing the brakes will allow you to move the vehicle freely, e.g. to push it or tow it.

If ESP® is deactivated or faulty: shift the transmission only to position **N** if the vehicle is in danger of skidding, e.g. on icy roads.

If you switch the engine off with the transmission in position **R** or **D**, the automatic transmission shifts to **N** automatically.

**!** Rolling in neutral **N** can lead to damage to the transmission.

**D**

### Drive

The automatic transmission changes gear automatically. All forward gears are available.

## Driving tips

### Changing gear

The automatic transmission shifts to the individual gears automatically when it is in transmission position **D**. Gearshifting is determined by:

- the selected drive program (▷ page 142)
- the position of the accelerator pedal (▷ page 142)
- the driving speed

### Accelerator pedal position

Your style of driving influences how the automatic transmission shifts gear:

- little throttle: early upshifts
- more throttle: late upshifts

### Double-clutch function

**E 500 only:** when shifting down, the double-clutch function is active regardless of the currently selected drive program. The double-clutch function reduces load change reactions and is conducive to a sporty driving style. The sound generated by the double-clutch function depends on the drive program selected.

### Kickdown

Use kickdown for maximum acceleration:

- ▶ Depress the accelerator pedal beyond the pressure point.  
The transmission shifts to a lower gear depending on the engine speed.
- ▶ Ease off the accelerator pedal once the desired speed is reached.  
The automatic transmission shifts back up.

### Towing a trailer

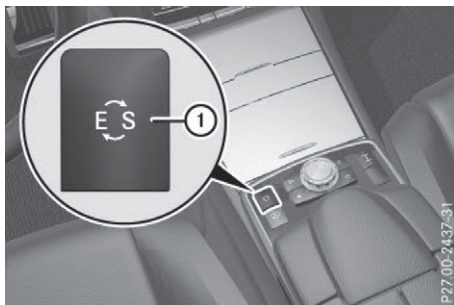
Towing a trailer is not possible with all models. For further information, see (▷ page 197).

- ▶ Drive in the middle of the engine speed range on uphill gradients.
- ▶ **Manual drive program:** depending on the uphill or downhill gradient, shift into a gear (▷ page 143) in which the engine will run in the middle of the engine speed range. This

also applies if cruise control, DISTRONIC PLUS or SPEEDTRONIC are activated.

### Program selector button

The program selector button allows you to choose between different driving characteristics.



All vehicles (except vehicles with dynamic handling package or the AMG sports package):

- ▶ Press program selector button ①.  
The selected drive program appears in the multifunction display.



Vehicles with dynamic handling package or the AMG sports package:

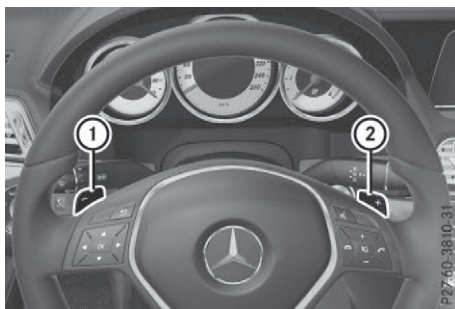
- ▶ Press program selector button ①.  
The selected drive program appears in the multifunction display.
- ① The permanent drive program **M** is available on the following vehicles:
  - vehicles with the dynamic handling package
  - vehicles with the AMG Sport package
 Further information about permanent drive program **M** (▷ page 144).

As well as this permanent drive program **M**, you can also activate temporary drive program **M** (▷ page 143).

<b>E</b> Economy	Comfortable, economical driving
<b>S</b> Sport	Sporty driving style
<b>M</b> Manual	Manual gearshifting

- i** Further information on the automatic drive program (▷ page 143).
- i** The automatic transmission switches to automatic drive program **E** each time the engine is started.

### Steering wheel gearshift paddles



In the manual drive program, you can change gears manually using steering wheel gearshift paddles ① and ②.

Further information about permanent drive program **M** (▷ page 144).

Further information about temporary drive program **M** (▷ page 143).

- i** You can only change gear with the steering wheel gearshift paddles when the transmission is in position **D**.

### Automatic drive program

#### Automatic drive program E

Drive program **E** is characterised by the following:

- comfort-oriented engine settings.
- optimal fuel consumption resulting from the automatic transmission shifting up sooner.
- the vehicle pulling away more gently in forward and reverse gears unless the accelerator pedal is depressed fully.
- increased sensitivity. This improves driving stability on slippery road surfaces, for example.
- the automatic transmission shifting up sooner. This results in the vehicle being driven at lower engine speeds and the wheels being less likely to spin.

#### Automatic drive program S

Drive program **S** is characterised by the following:

- sporty engine settings.
- the automatic transmission shifting up later, as a result of the later automatic transmission shift points, the fuel consumption possibly being higher.

#### Manual drive program M

##### General notes

In this drive program, you can briefly change gear yourself by using the steering wheel gearshift paddles. The transmission must be in position **D**.

You can activate manual drive program **M** in automatic drive programs **E** and **S**.

- i** As well as temporary drive program **M**, you can also activate permanent drive program **M** (▷ page 142).  
Further information about permanent drive program **M** (▷ page 144).

## Activating

- ▶ Shift the transmission to position **D**.
- ▶ Pull the left or right steering wheel gearshift paddle (▷ page 143).  
Manual drive program **M** is temporarily activated. The selected gear and **M** appear in the multifunction display.

## Shifting gears

If you pull on the left or right-hand steering wheel gearshift paddle, the automatic transmission switches to manual drive program **M** for a limited amount of time. Depending on which gearshift paddle is pulled, the automatic transmission immediately shifts into the next gear up or down, if permitted.

- ▶ **To shift up:** pull the right-hand steering wheel gearshift paddle (▷ page 143).  
The automatic transmission shifts up to the next gear.

**i** If the maximum engine speed on the currently engaged gear is reached and you continue to accelerate, the automatic transmission automatically shifts up in order to prevent engine damage.

- ▶ **To shift down:** pull on the left-hand steering wheel gearshift paddle (▷ page 143).  
The automatic transmission shifts down to the next gear.

**i** If the engine exceeds the maximum engine speed when shifting down, the automatic transmission protects against engine damage by not shifting down.

**i** Automatic downshifting occurs when coasting.

## Gearshift recommendation



The gearshift recommendations assist you in adopting an economical driving style. The recommended gear is shown in the multifunction display.

- ▶ Shift to recommended gear **2** according to gearshift recommendation **1** when shown in

the multifunction display of the instrument cluster.

## Deactivating

If you have activated manual drive program **M**, it will remain active for a certain amount of time. Under certain conditions the minimum amount of time is extended, e.g. in the case of lateral acceleration, during an overrun phase or when driving on steep terrain.

When manual drive program **M** is deactivated, the automatic transmission shifts into the automatic drive program that was last selected.

You can also deactivate manual drive program **M** yourself:

- ▶ Pull on the right-hand steering wheel gearshift paddle and hold it in place (▷ page 143).

or

- ▶ Use the DIRECT SELECT lever to shift the transmission position (▷ page 139).

or

- ▶ Use the program selector button to change the drive program (▷ page 142).  
Manual drive program **M** is deactivated. The automatic transmission switches into the automatic drive program that was last selected.

## Manual drive program

### General notes

In this drive program, you can permanently change gear yourself by using the steering wheel gearshift paddles. The transmission must be in position **D**.

**i** As well as this permanent drive program **M**, you can also activate temporary drive program **M** (▷ page 143).

### Activating the manual drive program

- ▶ Press the program selector button (▷ page 142) repeatedly until **M** appears in the multifunction display.

The manual drive program is only available on vehicles with the dynamic handling package or AMG Sports package.

Manual drive program **M** differs from drive program **S** with regard to spontaneity, responsiveness and the smoothness of the gear changes. Manual drive program **M** can be selected using the program selector button. In manual drive program **M**, you can change gear yourself using the steering wheel gearshift paddles if the transmission is in position **D**. The gear selected is shown in the multifunction display.

## Upshifting

- ▶ Pull the right-hand steering wheel gearshift paddle.  
The automatic transmission shifts up to the next gear.

## Gearshift recommendation



The gearshift recommendations assist you in adopting an economical driving style. The recommended gear is shown in the multifunction display.

- ▶ If relevant gearshift recommendation ① appears in the multifunction display on the instrument cluster, pull on the right-hand steering wheel gearshift paddle (▷ page 143). The automatic transmission shifts to recommended gear ②.

## Downshifting

- ▶ Pull the left-hand steering wheel gearshift paddle.  
The automatic transmission shifts down to the next gear.
- ❗ For maximum acceleration, pull the left-hand steering wheel gearshift paddle until the transmission selects the optimum gear for the current speed.

## Kickdown

You can also use kickdown for maximum acceleration in manual drive program **M**.

- ▶ Depress the accelerator pedal beyond the pressure point.  
The transmission shifts to a lower gear depending on the engine speed.

## Deactivating the manual drive program

- ▶ Press the program selector button (▷ page 142).

## Problems with the transmission

Problem	Possible causes/consequences and ► Solutions
The transmission has problems shifting gear.	The transmission is losing oil. ► Have the transmission checked at a qualified specialist workshop immediately.
<b>7G-TRONIC:</b> The acceleration ability is deteriorating. The transmission no longer changes gear.	The transmission is in emergency mode. It is only possible to shift into <b>second</b> gear and reverse gear. ► Stop. ► Shift the transmission to position <b>P</b> . ► Switch off the engine. ► Wait at least ten seconds before restarting the engine. ► Shift the transmission to position <b>D</b> or <b>R</b> . If <b>D</b> is selected, the transmission shifts into <b>second</b> gear; if <b>R</b> is selected, the transmission shifts into reverse gear. ► Have the transmission checked at a qualified specialist workshop immediately.
<b>9G-TRONIC:</b> The acceleration ability is deteriorating. The transmission no longer changes gear.	The transmission is in emergency mode. It is only partly possible to engage the gears or the transmission is in position <b>N</b> . ► Stop. ► Shift the transmission to position <b>P</b> . ► Switch off the engine. ► Wait at least ten seconds before restarting the engine. ► Shift the transmission to position <b>D</b> or <b>R</b> . ► Have the transmission checked at a qualified specialist workshop immediately.

## Transfer case

This section only applies to vehicles with all-wheel drive (4MATIC). The front and rear axles are constantly driven.

! Performance tests may only be carried out on a two-axle roller dynamometer. Otherwise, the braking system or the transfer case could be damaged. Contact a qualified specialist workshop for more information on performance tests.

! If the parking brake is tested on a brake dynamometer, the ignition must be switched off for the duration (key or Start/Stop button in position **0** or **1**), otherwise ESP® intervenes automatically. The brake system could otherwise be damaged.

! Vehicles with 4MATIC must not be towed with the front or rear axle raised; otherwise, the transmission may be damaged.

## Refuelling

### Important safety notes

#### WARNING

Fuel is highly flammable. If you handle fuel incorrectly, there is a risk of fire and explosion.

You must avoid fire, naked flames, creating sparks and smoking. Switch off the engine and, if applicable, the auxiliary heating before refuelling.

**⚠ WARNING**

Fuels are poisonous and hazardous to health. There is a danger of injury.

Do not swallow fuel or let it come into contact with skin, eyes or clothing. Do not inhale fuel vapours. Keep fuels out of the reach of children.

If you or others come into contact with fuel, observe the following:

- Wash the fuel off any affected areas of skin with water and soap immediately.
- If you get fuel in your eyes, rinse them thoroughly with clean water immediately. Seek immediate medical attention.
- If fuel is swallowed, seek immediate medical attention. Do not induce vomiting.
- Change any clothing that has come into contact with fuel immediately.

**⚠ WARNING**

Electrostatic charge can cause sparks and thereby ignite fuel vapours. There is a risk of fire and explosion.

Always touch the vehicle body before opening the fuel filler flap or touching the fuel pump nozzle. This discharges any electrostatic charge that may have built up.

**⚠ WARNING**

Vehicles with a diesel engine:

If you mix diesel fuel with petrol, the flash point of this fuel mixture is lower than that of pure diesel fuel. When the engine is running, components in the exhaust system may overheat unnoticed. There is a risk of fire.

Never refuel with petrol. Never add petrol to diesel fuel.

- ❗ Do not use diesel to refuel vehicles with a petrol engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, the fuel will enter the fuel system. Even small amounts of the wrong fuel can result in damage to the fuel system and the engine. Notify a qualified specialist workshop

and have the fuel tank and fuel lines drained completely.

- ❗ Do not use petrol to refuel vehicles with a diesel engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, fuel can enter the fuel system. Even small amounts of the wrong fuel could result in damage to the fuel system and the engine. The repair costs are high. Notify a qualified specialist workshop and have the fuel tank and fuel lines drained completely.
- ❗ Overfilling the fuel tank could damage the fuel system.
- ❗ Take care not to spill any fuel on painted surfaces. You could otherwise damage the paintwork.
- ❗ Use a filter when adding fuel from a fuel can. The fuel lines and/or the fuel injection system could otherwise be blocked by particles from the fuel can.

Do not get into the vehicle again during the refuelling process. Otherwise, electrostatic charge could build up again.


If you overfill the fuel tank, some fuel may spray out when you remove the fuel pump nozzle.

Further information on fuel and fuel quality (▷ page 325).

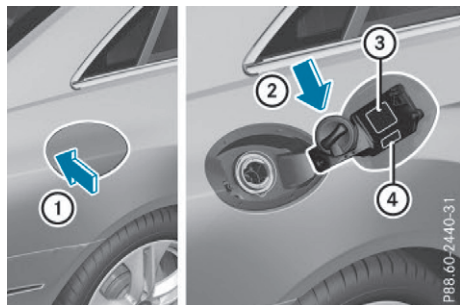
**Refuelling****General notes**

Observe the important safety notes (▷ page 146).

The fuel filler flap is unlocked or locked automatically when you unlock or lock the vehicle with the key or using KEYLESS-GO.

The position of the  fuel filler cap is displayed in the instrument cluster. The arrow next to the filling pump indicates the side of the vehicle.

## Opening the fuel filler flap



- ① Open the fuel filler flap
- ② Insert the fuel filler cap
- ③ Tyre pressure table
- ④ Instruction label on the fuel type to be refuelled

- ▶ Switch off the engine.
- ▶ Remove the key from the ignition lock. or, on vehicles with KEYLESS-GO:
  - ▶ Open the driver's door. The vehicle electronics now have status **0**. This is the same as the key having been removed.
  - ▶ Remove the Start/Stop button from the ignition lock (▷ page 132).

- ▶ Press the fuel filler flap in the direction of arrow ①. The fuel filler flap opens slightly.
- ▶ Open the fuel filler flap fully.
- ▶ Turn the fuel filler cap anti-clockwise and remove it.
- ▶ Insert the fuel filler cap into the holder on the inside of fuel filler flap ②.
- ▶ Completely insert the filler neck of the fuel pump nozzle into the tank, hook in place and refuel.
- ▶ Only fill the fuel tank until the fuel pump nozzle switches off.


Do not add any more fuel after the pump stops filling for the first time. Fuel may otherwise leak out.

Vehicles with a diesel engine: the filler neck is designed for refuelling at diesel filling pumps.

## Closing the fuel filler flap

- ▶ Replace the cap on the filler neck and turn clockwise until it engages audibly.
- ▶ Close the fuel filler flap.

Close the fuel filler flap before locking the vehicle. Otherwise, the locking pin of the central locking prevents the fuel filler flap from closing.

Problems with the fuel and fuel tank	
Problem	Possible causes/consequences and ► Solutions
Fuel is leaking from the vehicle.	<p> <b>WARNING</b></p> <p>The fuel line or the fuel tank is faulty. There is a risk of fire or explosion.</p> <ul style="list-style-type: none"> <li>► Apply the electric parking brake.</li> <li>► Switch off the engine.</li> <li>► Remove the key from the ignition lock.</li> </ul> <p>or, on vehicles with KEYLESS-GO:</p> <ul style="list-style-type: none"> <li>► Open the driver's door. The vehicle electronics now have status <b>0</b>. This is the same as the key having been removed.</li> <li>► Do not restart the engine under any circumstances.</li> <li>► Consult a qualified specialist workshop.</li> </ul>
The engine does not start.	<p>The fuel tank of a vehicle with a diesel engine has been run completely dry.</p> <ul style="list-style-type: none"> <li>► Refuel the vehicle with at least 5 litres of diesel.</li> <li>► Turn the ignition on for approximately ten seconds (► page 132).</li> <li>► Start the engine continuously for a maximum of ten seconds until it runs smoothly.</li> </ul> <p>If the engine does not start:</p> <ul style="list-style-type: none"> <li>► Turn the ignition on again for a maximum of ten seconds (► page 132).</li> <li>► Start the engine again continuously for a maximum of ten seconds until it runs smoothly.</li> </ul> <p>If the engine does not start after three attempts:</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
The fuel filler flap cannot be opened.	<p>The fuel filler flap is not unlocked.</p> <ul style="list-style-type: none"> <li>► Unlock the vehicle (► page 79).</li> </ul> <p>The key battery is discharged or nearly discharged.</p> <ul style="list-style-type: none"> <li>► Unlock the vehicle using the emergency key element (► page 81).</li> </ul> <p>The fuel filler flap is unlocked, but the opening mechanism is jammed.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>

**Parking**

**Important safety notes**

 **WARNING**

Flammable material such as leaves, grass or twigs may ignite if they come into contact with

hot parts of the exhaust system or exhaust gas flow. There is a risk of fire.

Park the vehicle so that no flammable material can come into contact with hot vehicle components. In particular, do not park on dry grassland or harvested grain fields.

**⚠ WARNING**

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P** or shift manual transmission into neutral
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

**!** Always secure the vehicle correctly against rolling away. Otherwise, the vehicle or its drivetrain could be damaged.

To ensure that the vehicle is safeguarded against rolling away unintentionally:

- the parking brake must be applied
- on vehicles with manual transmission, engage 1st gear or reverse gear
- on vehicles with automatic transmission, the transmission must be in position **P** and the key must be removed from the ignition lock
- the front wheels must be turned towards the kerb on steep uphill or downhill gradients

**Switching off the engine****Important safety notes****⚠ WARNING**

The automatic transmission switches to neutral position **N** when you switch off the engine. The vehicle may roll away. There is a risk of an accident.

After switching off the engine, always switch to parking position **P**. Prevent the parked vehicle from rolling away by applying the parking brake.

**Vehicles with manual transmission**

- ▶ Shift to either 1st gear or reverse gear **R**.
- ▶ Turn the key to position **0** in the ignition lock and remove it. The immobiliser is activated.
- ▶ Firmly depress the parking brake.

**Vehicles with automatic transmission**

- ▶ Firmly depress the parking brake.
- ▶ Shift the transmission to position **P**.
- ▶ **With the key:** turn the key to position **0** in the ignition lock and remove it. The immobiliser is activated.
- ▶ **With KEYLESS-GO:** press the Start/Stop button (▷ page 132). The engine stops and all the indicator lamps in the instrument cluster go out. When the driver's door is closed, this corresponds to key position **1**. When the driver's door is open, this corresponds to key position **0**: "key removed".

If you switch the engine off with the transmission in position **R** or **D**, the automatic transmission shifts to **N** automatically.

**With the key:** if you then open the driver's door or the front-passenger door or remove the key from the ignition, the automatic transmission shifts to **P** automatically.

**With KEYLESS-GO:** if you then open the driver's or front-passenger door, the automatic transmission shifts to **P**.

If you want the automatic transmission to remain in neutral **N**, e.g. when having the vehicle cleaned in an automatic car wash with a towing system:

- ▶ **Vehicles with KEYLESS-GO:** remove the Start/Stop button from the ignition lock.
- ▶ Insert the key into the ignition lock.
- ▶ **All vehicles:** switch the ignition on.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Shift to neutral **N**.
- ▶ Release the brake pedal.
- ▶ Release the parking brake.
- ▶ Switch off the ignition and leave the key in the ignition lock.

## Parking brake

### ⚠ WARNING

If you must brake the vehicle with the parking brake, the braking distance is considerably longer and the wheels could lock. This increases the risk of skidding and an accident.

Only use the parking brake to brake the vehicle when the service brake is faulty. Do not apply the parking brake too firmly. If the wheels lock, release the parking brake until the wheels begin turning again.

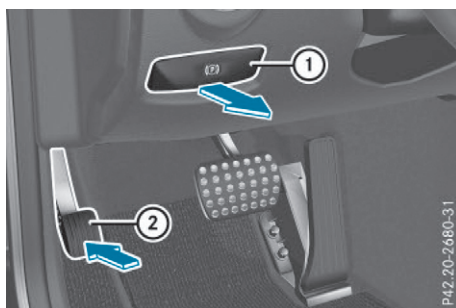
### ⚠ WARNING

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P** or shift manual transmission into neutral
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.



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The brake lights do not light up when you brake the vehicle with the parking brake.

- ▶ **To apply:** depress parking brake (2) firmly. The (P) indicator lamp in the instrument cluster lights up if the engine is running.
- ▶ **To release:** depress the brake pedal and keep it depressed.
- ▶ Pull release handle (1). The (P) indicator lamp in the instrument cluster goes out.

## Parking up the vehicle

If you leave the vehicle parked up for longer than four weeks, the battery may be damaged by exhaustive discharging.

If you leave the vehicle parked up for longer than six weeks, it may suffer from lack of use.

- ▶ Contact a qualified specialist workshop and seek advice.
- ⓘ You can obtain information about trickle chargers from a qualified specialist workshop.

## Driving tips

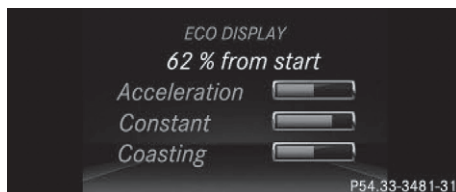
### General notes

### ⚠ WARNING

If you switch off the ignition while driving, safety-relevant functions are only available with limitations, or not at all. This could affect, for example, the power steering and the brake boosting effect. You will require considerably more effort to steer and brake. There is a risk of an accident.

Do not switch off the ignition while driving.

## ECO display



The ECO display provides feedback on how economical your driving characteristics are. The

ECO display assists you in achieving the most economical driving style for the selected settings and prevailing conditions. Consumption can be significantly influenced by your driving style.

The ECO display consists of three bars:

- **Acceleration**
- **Constant**
- **Coasting**

The percentage count is the mean value of the three bar values. The three bars and the mean value begin at the value of 50%. A higher percentage count indicates a more economical driving style.

The ECO display does not indicate the actual fuel consumption. A fixed percentage count in the ECO display does not indicate a fixed consumption.

In addition to driving style, the consumption is affected by many other factors, such as:

- load
- tyre pressure
- cold start
- choice of route
- the use of electrical consumers

These factors are not included in the ECO display.

The evaluation of your driving style takes the following three categories into consideration:

- **Acceleration** (evaluation of all acceleration processes):
  - the bar fills up: moderate acceleration, especially at higher speeds
  - the bar empties: sporty acceleration
- **Constant** (assessment of driving behaviour at all times):
  - the bar fills up: constant speed and avoidance of unnecessary acceleration and deceleration
  - the bar empties: fluctuations in speed
- **Coasting** (assessment of all deceleration processes):
  - the bar fills up: anticipatory driving, keeping your distance and early release of the accelerator. The vehicle can coast without use of the brakes.
  - the bar empties: frequent braking

**i** An economical driving style involves driving at a moderate engine speed.

To achieve a higher value in the categories **Acceleration** and **Constant**:

- observe the gearshift recommendation
- drive the vehicle in drive program **E** (vehicles with automatic transmission)

**i** On long journeys at a constant speed, e.g. on the motorway, only the bar for **Constant** will change.

**i** The ECO display summarises the driving characteristics from the start of the journey to its completion. Therefore, there are dynamic changes in the bars at the start of a journey. During a prolonged driving time, these changes are smaller. For more dynamic changes, perform a manual reset.

Further information on the ECO display (▷ page 204).

## Brakes

### Important safety notes

#### WARNING

If you shift down on a slippery road surface in an attempt to increase the engine's braking effect, the drive wheels could lose their grip. This increases the risk of skidding and having an accident.

Do not shift down for additional engine braking on a slippery road surface.

### Downhill gradients

Change into a lower gear in good time on long and steep downhill gradients.

Take particular note of this when driving a laden vehicle and when towing a trailer.

**i** This also applies if you have activated cruise control, SPEEDTRONIC or DISTRONIC PLUS.

This will use the braking effect of the engine, so less braking will be required to maintain the vehicle speed. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

## Heavy and light loads

### WARNING

The braking system can overheat if you leave your foot on the brake pedal while driving. This increases the braking distance and could even cause the braking system to fail. There is a risk of an accident.

Never use the brake pedal as a footrest. Do not simultaneously depress both the brake pedal and the accelerator pedal while driving.

**!** Depressing the brake pedal constantly results in excessive and premature wear to the brake pads.

If the brakes have been subjected to a heavy load, do not stop the vehicle immediately, but drive on for a short while. This allows the airflow to cool the brakes more quickly.

If the brakes have been used only moderately, you should occasionally test their effectiveness. To do this, brake more firmly from a higher speed while paying attention to the traffic conditions. This improves the grip of the brakes.

## Wet road surfaces

If you have driven for a long time in heavy rain without braking, there may be a delayed reaction from the brakes when braking for the first time. This may also occur after a car wash or after driving through deep water.

You will have to depress the brake pedal more firmly. Maintain a greater distance to the vehicle in front.

After driving on a wet road or having the vehicle washed, brake firmly while paying attention to the traffic conditions. This will warm up the brake discs, thereby drying them more quickly and protecting them against corrosion.

## Limited braking performance on salt-treated roads

If you drive on salt-treated roads, a layer of salt may form on the brake discs and pads. This can increase the braking distance considerably.

- In order to prevent any salt build-up, apply the brakes occasionally while paying attention to the traffic conditions.
- Carefully depress the brake pedal at the end of the journey and when starting the next journey.
- Maintain a much greater distance to the vehicle in front.

## New brake pads/linings

Brake pads/linings and discs that are either new or have been replaced only achieve optimum braking effect after several hundred kilometres of driving. Compensate for the reduced braking effect by applying greater force to the brake pedal.

For safety reasons, Mercedes-Benz recommends that you only have brake pads/linings fitted to your vehicle which have been approved for Mercedes-Benz vehicles or which correspond to an equivalent quality standard. Brake pads/linings which have not been approved for Mercedes-Benz vehicles or which are not of an equivalent quality could affect your vehicle's operating safety.

## Driving on wet roads

### Aquaplaning

If water has accumulated to a certain depth on the road surface, there is a danger of aquaplaning occurring, even if:

- you are driving at low speeds
- the tyres have adequate tread depth

For this reason, drive in the following manner in the event of heavy rain or in conditions in which aquaplaning can occur:

- lower your speed
- avoid tyre ruts
- avoid sudden steering movements
- brake carefully

## Driving on flooded roads

**!** Bear in mind that vehicles travelling in front or in the opposite direction create waves. This may cause the maximum permissible water depth to be exceeded.

These notes must be observed under all circumstances. You could otherwise damage the engine, the electronics or the transmission.

If you must drive on stretches of road on which water has collected, please bear in mind that:

- in the case of standing water, the water level must be no higher than the lower edge of the vehicle body
- you should drive no faster than walking pace

### Winter driving

#### WARNING

If you shift down on a slippery road surface in an attempt to increase the engine's braking effect, the drive wheels could lose their grip. This increases the risk of skidding and having an accident.

Do not shift down for additional engine braking on a slippery road surface.

#### DANGER

If the exhaust pipe is blocked or adequate ventilation is not possible, poisonous gases such as carbon monoxide (CO) may enter the vehicle. This is the case, e.g. if the vehicle becomes trapped in snow. There is a risk of fatal injury.

If you leave the engine or the auxiliary heating running, make sure the exhaust pipe and area around the vehicle are clear of snow. To ensure an adequate supply of fresh air, open a window on the side of the vehicle that is not facing into the wind.

Have your vehicle winterproofed at a qualified specialist workshop at the onset of winter.

You should drive particularly carefully on slippery road surfaces. Avoid sudden acceleration, steering and braking manoeuvres. Do not use cruise control or DISTRONIC PLUS.

If the vehicle threatens to skid or cannot be stopped when moving at low speed:

- ▶ **Vehicles with manual transmission:** shift to neutral.
- ▶ **Vehicles with automatic transmission:** shift the transmission to position **N**.
- ▶ Try to bring the vehicle under control by using corrective steering.

The outside temperature indicator is not designed to serve as an ice-warning device and is therefore unsuitable for that purpose. Changes in the outside temperature are displayed after a short delay.

Indicated temperatures just above the freezing point do not guarantee that the road surface is free of ice. The road may still be icy, especially in wooded areas or on bridges. The vehicle could skid if you fail to adapt your driving style. Always adapt your driving style and drive at a speed to suit the prevailing weather conditions.

You should pay special attention to road conditions when temperatures are around freezing point.

Further information on driving with snow chains (▷ page 310).

Further information on driving with summer tyres (▷ page 309).

Observe the notes in the "Winter operation" section (▷ page 309).

## Driving systems

### Mercedes-Benz Intelligent Drive

Mercedes-Benz Intelligent Drive stands for innovative driver assistance and safety systems which enhance comfort and support the driver in critical situations. With these intelligent co-ordinated systems Mercedes-Benz has set a milestone on the path towards autonomous driving.

Mercedes-Benz Intelligent Drive embraces all elements of active and passive safety in one well thought-out system – for the safety of the vehicle occupants and that of other road users.

Further information on driving safety systems (▷ page 66).

## Cruise control

### General notes

Cruise control maintains a constant road speed for you. It brakes automatically in order to avoid exceeding the set speed. You must select a low gear in good time on long and steep downhill gradients, especially if the vehicle is laden or towing a trailer. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

Use cruise control only if road and traffic conditions are appropriate for maintaining a steady speed for a prolonged period. You can store any road speed above 30 km/h.

### Important safety notes

If you fail to adapt your driving style, cruise control can neither reduce the risk of an accident nor override the laws of physics. Cruise control cannot take into account road, weather or traffic conditions. Cruise control is only an aid. You are responsible for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

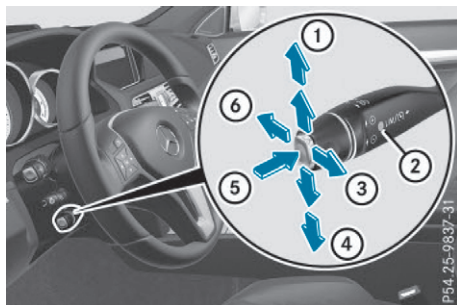
Do not use cruise control:

- in road and traffic conditions that do not allow you to maintain a constant speed, e.g. in heavy traffic or on winding roads.
- on smooth or slippery roads. Braking or accelerating can cause the drive wheels to lose traction and the vehicle could then skid.
- when there is poor visibility, e.g. due to fog, heavy rain or snow.

If there is a change of drivers, advise the new driver of the speed stored.

- i** The speed indicated in the speedometer may differ slightly from the speed stored.

### Cruise control lever




- ① To store the current speed or a higher speed
- ② LIM indicator lamp
- ③ To store the current speed or calling up the last stored speed
- ④ To store the current speed or a lower speed
- ⑤ To switch between cruise control and variable SPEEDTRONIC
- ⑥ To deactivate cruise control

You can operate cruise control and variable SPEEDTRONIC with the cruise control lever.

The LIM indicator lamp on the cruise control lever indicates which system you have selected:

- **LIM indicator lamp off:** cruise control is selected
- **LIM indicator lamp on:** variable SPEEDTRONIC is selected

When you activate cruise control, the multifunction display shows the stored speed for five seconds. The  symbol also appears in the multifunction display.

**Speedometer with segments:** when cruise control is activated, the segments from the stored speed to the end of the scale light up.

### Selecting cruise control

- Check whether LIM indicator lamp ② is off. If it is off, cruise control is already selected. If it is not, press the cruise control lever in the direction of arrow ⑤. LIM indicator lamp ② in the cruise control lever goes out. Cruise control is selected.

## Activation conditions

To activate cruise control, all of the following activation conditions must be fulfilled:

- the parking brake must be released.
- you are driving faster than 30 km/h.
- ESP® must be switched on, but not intervening.
- the transmission must be in position **D**.
- the cruise control function must be selected (> page 155).

## Storing and maintaining the current speed

You can accept the current speed if you are driving faster than 30 km/h.

- ▶ Accelerate the vehicle to the desired speed.
- ▶ Briefly press the cruise control lever up ① or down ④.
- ▶ Remove your foot from the accelerator pedal. Cruise control is activated. The vehicle automatically maintains the stored speed.

**i** Cruise control may be unable to maintain the stored speed on uphill gradients. The stored speed is resumed when the gradient evens out. Cruise control maintains the stored speed on downhill gradients by automatically braking the vehicle.

**i** Vehicles with manual transmission:

- Always drive at adequate, but not excessive, engine speeds.
- Change gear in good time.
- If possible, do not change down several gears at a time.

## Storing the current speed or calling up the last stored speed

### WARNING

If you call up the stored speed and it is lower than the current speed, the vehicle decelerates. If you do not know the stored speed, the vehicle could decelerate unexpectedly. There is a risk of an accident.

Pay attention to the road and traffic conditions before calling up the stored speed. If you

do not know the stored speed, store the desired speed again.

- ▶ Briefly pull the cruise control lever towards you ③.
- ▶ Remove your foot from the accelerator pedal. The first time cruise control is activated, it stores the current speed or regulates the speed of the vehicle to the previously stored speed.

## Setting a speed

- ▶ Press the cruise control lever up ① for a higher speed or down ④ for a lower speed.
- ▶ Keep the cruise control lever pressed until the desired speed is reached.
- ▶ Release the cruise control lever. The new speed is stored.
- ▶ **To adjust the set speed in 1 km/h/increments:** briefly press the cruise control lever up ① or down ④ to the pressure point. The last stored speed increases or decreases in 1 km/h increments.
- ▶ **To adjust the set speed in 10 km/h/increments:** briefly press the cruise control lever up ① or down ④ beyond the pressure point. The last stored speed increases or decreases in 10 km/h increments.

**i** Cruise control is not deactivated if you depress the accelerator pedal. For example, if you accelerate briefly to overtake, cruise control adjusts the vehicle's speed to the last speed stored after you have finished overtaking.

## Deactivating cruise control

There are several ways to deactivate cruise control:

- ▶ Briefly press the cruise control lever forwards ⑥.
- or
- ▶ Brake.
- or
- ▶ Briefly press the cruise control lever in the direction of arrow ⑤. Variable SPEEDTRONIC is selected. LIM indicator lamp ② in the cruise control lever lights up.

Cruise control is automatically deactivated if:

- you depress the parking brake
- you are driving at less than 30 km/h
- ESP® intervenes or you deactivate ESP®
- on vehicles with manual transmission, you shift into neutral while driving or depress the clutch pedal for longer than six seconds
- on vehicles with manual transmission, you shift to a gear that is too high, and as a result the engine speed is too low
- on vehicles with automatic transmission, you shift to position **N** while driving

If cruise control is deactivated, you will hear a warning tone. You will see the **Cruise control off** message in the multifunction display for approximately five seconds.

- ❗ The last speed stored is cleared when you switch off the engine.

## SPEEDTRONIC

### Important safety notes

If you fail to adapt your driving style, SPEEDTRONIC can neither reduce the risk of an accident nor override the laws of physics. SPEEDTRONIC cannot take into account road, weather or traffic conditions. SPEEDTRONIC is only an aid. You are responsible for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

If there is a change of drivers, advise the new driver of the speed stored.

You can set a variable or permanent limit speed:

- **variable** for speed limits, e.g. in built-up areas
- **permanent** for long-term speed restrictions, e.g. when driving with winter tyres fitted (▷ page 158)

- ❗ The speed indicated in the speedometer may differ slightly from the limit speed stored.

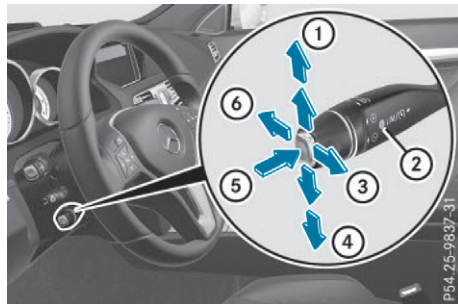
### General notes

SPEEDTRONIC brakes automatically so that you do not exceed the set speed. Change into a lower gear in good time on long and steep downhill gradients. Take particular note of this when driving a laden vehicle. By doing so, you will make use of the braking effect of the engine.

This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

## Variable SPEEDTRONIC

### General notes



- ① To store the current speed or a higher speed
- ② LIM indicator lamp
- ③ To store the current speed or calling up the last stored speed
- ④ To store the current speed or a lower speed
- ⑤ To switch between cruise control or DISTRONIC PLUS and variable SPEEDTRONIC
- ⑥ To deactivate variable SPEEDTRONIC

Use the cruise control lever to operate cruise control or DISTRONIC PLUS and variable SPEEDTRONIC.

The LIM indicator lamp on the cruise control lever indicates which system you have selected:

- **LIM indicator lamp off:** cruise control or DISTRONIC PLUS is selected
- **LIM indicator lamp on:** variable SPEEDTRONIC is selected

You can use the cruise control lever to limit the speed to any speed above 30 km/h while the engine is running.

### Selecting variable SPEEDTRONIC

If there is a change of drivers, advise the new driver of the limit speed stored.

- ▶ Check whether LIM indicator lamp ② is on. If it is on, variable SPEEDTRONIC is already selected.

If it is not, press the cruise control lever in the direction of arrow ⑤.

LIM indicator lamp ② in the cruise control lever lights up. Variable SPEEDTRONIC is selected.

### Storing the current speed

You can use the cruise control lever to limit the speed to any speed above 30 km/h while the engine is running.

- ▶ Briefly press the cruise control lever up ① or down ④.

The current speed is stored and shown in the multifunction display.

**Speedometer with segments:** the segments light up from the start of the scale up to the stored speed limit.

### Storing the current speed or calling up the last stored speed

#### WARNING

If you call up the stored speed and it is lower than the current speed, the vehicle decelerates. If you do not know the stored speed, the vehicle could decelerate unexpectedly. There is a risk of an accident.

Pay attention to the road and traffic conditions before calling up the stored speed. If you do not know the stored speed, store the desired speed again.

- ▶ Briefly pull the cruise control lever towards you ③.

### Setting a speed

- ▶ **To adjust the set speed in 10 km/h-increments:** briefly press the cruise control lever up ① beyond the pressure point for a higher speed, or down ④ for a lower speed.

or

- ▶ Keep the cruise control lever pressed beyond the pressure point until the desired speed is set. Press the cruise control lever up ① for a higher speed or down ④ for a lower speed.
- ▶ **To adjust the set speed in 1 km/h-increments:** briefly press the cruise control lever

up ① to the pressure point for a higher speed or down ④ for a lower speed.

or

- ▶ Keep the cruise control lever pressed to the pressure point until the desired speed is set. Press the cruise control lever up ① for a higher speed or down ④ for a lower speed.

### Switching SPEEDTRONIC to passive

If you depress the accelerator pedal beyond the pressure point (kickdown), SPEEDTRONIC is switched to passive mode. The following message appears in the multifunction display: **SPEEDTRONIC passive.**

You can then exceed the stored speed. SPEEDTRONIC is activated again if you:

- drive slower than the stored speed without kickdown
- set a new speed or
- call up the last speed stored again

The **SPEEDTRONIC passive** message in the multifunction display disappears.

### Deactivating variable SPEEDTRONIC

It is not possible to deactivate variable SPEEDTRONIC by braking.

There are several ways to deactivate variable SPEEDTRONIC:

- ▶ Briefly press the cruise control lever forwards ⑥.

or

- ▶ Briefly press the cruise control lever in the direction of arrow ⑤. LIM indicator lamp ② in the cruise control lever goes out. Variable SPEEDTRONIC is deactivated.

Cruise control or DISTRONIC PLUS is selected.

- i** The last speed stored is cleared when you switch off the engine.

### Permanent SPEEDTRONIC

You can use the on-board computer to limit the speed permanently to a value between 160 km/h (e.g. when driving on winter tyres) and 240 km/h (> page 213).

Shortly before the stored speed is reached, it appears in the multifunction display.

Permanent SPEEDTRONIC remains active even if variable SPEEDTRONIC is deactivated.

You cannot exceed the stored limit speed, even if you depress the accelerator pedal beyond the pressure point (kickdown).

## DISTRONIC PLUS

### General notes

DISTRONIC PLUS regulates the speed and automatically helps you maintain the distance from the vehicle detected in front. Vehicles are detected with the aid of the radar sensor system. DISTRONIC PLUS brakes automatically so that the set speed is not exceeded.

Change into a lower gear in good time on long and steep downhill gradients. Take particular note of this when driving a laden vehicle. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

If DISTRONIC PLUS detects that there is a risk of a collision, you will be warned visually and acoustically. Without your intervention, DISTRONIC PLUS cannot prevent a collision. An intermittent warning tone will then sound and the distance warning lamp will light up in the instrument cluster. Brake immediately to increase the distance from the vehicle in front, or take evasive action, provided it is safe to do so.

DISTRONIC PLUS operates in the speed range between 0 km/h and 200 km/h.

Do not use DISTRONIC PLUS while driving on roads with steep gradients.

### Important safety notes

#### WARNING

DISTRONIC PLUS does not react to:

- people or animals
- stationary obstacles on the road, e.g. stopped or parked vehicles
- oncoming and crossing traffic

As a result, DISTRONIC PLUS may neither give warnings nor intervene in such situations.

There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

#### WARNING

DISTRONIC PLUS cannot always clearly recognise other road users and complex traffic conditions.

In such cases, DISTRONIC PLUS may:

- give an unnecessary warning and then brake the vehicle
- neither give a warning nor intervene
- accelerate or brake unexpectedly

There is a risk of an accident.

Continue to drive carefully and be prepared to brake, particularly if DISTRONIC PLUS warns you.

#### WARNING

DISTRONIC PLUS brakes your vehicle with up to 50% of the maximum possible deceleration. If this deceleration is not sufficient, DISTRONIC PLUS alerts you with a visual and acoustic warning. There is a risk of an accident.

Apply the brakes yourself in these situations and try to take evasive action.

- ❗ When DISTRONIC PLUS or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To avoid damage to the vehicle, deactivate DISTRONIC PLUS and the HOLD function in the following or similar situations:

- when towing away
- in a car wash

DISTRONIC PLUS can neither reduce the risk of an accident if you fail to adapt your driving style nor override the laws of physics. DISTRONIC PLUS cannot take road and weather conditions or traffic conditions into account. DISTRONIC PLUS is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

Do not use DISTRONIC PLUS:

- in road and traffic conditions that do not allow you to maintain a constant speed, e.g. in heavy traffic or on winding roads
- on smooth or slippery roads. Braking or accelerating can cause the drive wheels to lose traction and the vehicle could then skid
- when there is poor visibility, e.g. due to fog, heavy rain or snow

DISTRONIC PLUS may not detect narrow vehicles driving in front, e.g. motorcycles, or vehicles driving on a different line.

In particular, the detection of obstacles can be impaired in the case of:

- dirt on the sensors or obscured sensors
- snow or heavy rain
- interference by other radar sources
- the possibility of strong radar reflections, e.g. in multi-storey car parks

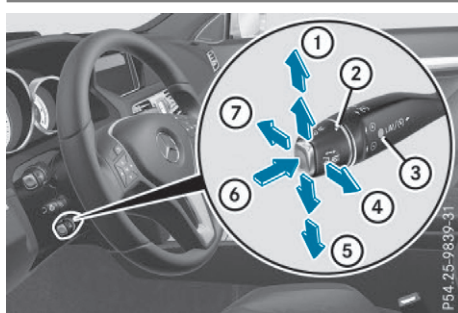
If DISTRONIC PLUS no longer detects a vehicle in front, it may unexpectedly accelerate to the speed stored.

This speed can:

- be too high for a filter lane or a slip road
- be so high in the right lane that you pass vehicles driving on the left (in countries where they drive on the right)
- be so high in the left lane that you pass vehicles driving on the right (in countries where they drive on the left)

If there is a change of drivers, advise the new driver of the speed stored.

### Cruise control lever



- ① To activate and store the current speed or a higher speed
- ② To set the specified minimum distance
- ③ LIM indicator lamp

- ④ To activate and store the current speed or call up the last stored speed
- ⑤ To activate and store the current speed or a lower speed
- ⑥ To switch between DISTRONIC PLUS and variable SPEEDTRONIC
- ⑦ To deactivate DISTRONIC PLUS

You can operate variable SPEEDTRONIC and DISTRONIC PLUS with the cruise control lever.

The LIM indicator lamp on the cruise control lever indicates which system you have selected:

- **LIM indicator lamp on:** variable SPEEDTRONIC is selected.
- **LIM indicator lamp off:** DISTRONIC PLUS is selected.

### Selecting DISTRONIC PLUS

- ▶ Check whether LIM indicator lamp ③ is off. If it is off, DISTRONIC PLUS is already selected.
- ▶ If it is not, move the cruise control lever in the direction of arrow ⑥. LIM indicator lamp ③ in the cruise control lever goes out. DISTRONIC PLUS is selected.

### Activating DISTRONIC PLUS

#### Activation conditions

To activate DISTRONIC PLUS, the following conditions must be fulfilled:

- the engine must be running. It may take up to two minutes of driving before DISTRONIC PLUS is ready for use.
- the parking brake must be released.
- ESP<sup>®</sup> must be switched on, but not intervening.
- Active Parking Assist must not be activated.
- the transmission must be in position **D**.
- the driver's door must be closed when you shift from **P** to **D** or your seat belt must be fastened.
- the front-passenger door must be closed.
- the vehicle must not be skidding.
- the DISTRONIC PLUS function must be selected (▷ page 160).

## Activating

- ▶ Briefly pull the cruise control lever towards you ④, or move it up ① or down ⑤. DISTRONIC PLUS is activated.
- ▶ Move the cruise control lever repeatedly up ① or down ⑤ until the desired speed is set.
- ▶ Remove your foot from the accelerator pedal. Your vehicle adapts its speed to that of the vehicle in front, but only up to the desired stored speed.

If the vehicle in front of you is stationary, you can only activate DISTRONIC PLUS once your vehicle is stationary as well.

- i** If you do not fully release the accelerator pedal, the **DISTRONIC suspended** message appears in the multifunction display. The set distance to a slower-moving vehicle in front will then not be maintained. The position of the accelerator pedal will determine the speed.

You can also activate DISTRONIC PLUS when stationary. The lowest speed that can be set is 30 km/h.

- ▶ Briefly pull the cruise control lever towards you ④, up ① or down ⑤. DISTRONIC PLUS is activated.

## Activating at the current speed/last stored speed

### WARNING

If you call up a stored speed and this is different from the current speed, the vehicle accelerates or brakes. If you do not know what the stored speed is, the vehicle may accelerate or brake unexpectedly. There is a risk of an accident.

Take the traffic conditions into account before calling up the stored speed. If you do not know what the stored speed is, store the desired speed again.

- ▶ Briefly pull the cruise control lever towards you ④.
- ▶ Remove your foot from the accelerator pedal. DISTRONIC PLUS is activated. The first time it is activated, the current speed is stored. Otherwise, it sets the vehicle speed to the previously stored value.

## Driving with DISTRONIC PLUS

### Pulling away and driving

- ▶ **If you want to pull away with DISTRONIC PLUS:** remove your foot from the brake pedal.
- ▶ Briefly pull the cruise control lever towards you ④.

or

- ▶ Accelerate briefly.  
The vehicle pulls away and adapts its speed to that of the vehicle in front.

If no vehicle is detected in front, your vehicle accelerates to the set speed.

The vehicle can also pull away when it is facing an unidentified obstacle or is driving on a different line from another vehicle. The vehicle then brakes automatically.

If DISTRONIC PLUS does not detect a vehicle in front, the system operates like a cruise control.

If DISTRONIC PLUS detects that the vehicle in front has slowed down, it brakes your vehicle. In this way, the specified minimum distance you have selected is maintained.

If DISTRONIC PLUS detects a faster-moving vehicle in front, it increases the driving speed to the set speed.

### Selecting the drive program

DISTRONIC Plus supports a sporty driving style when you select the **S** or **M** drive program (▷ page 142). Acceleration behind the vehicle in front or to the set speed is then noticeably more dynamic. If you have selected the **E** drive program, the vehicle accelerates more gently. This setting is recommended in stop-start traffic.

### Changing lanes

DISTRONIC PLUS aids you when switching to the overtaking lane, if:

- you are driving faster than 70 km/h
- you switch on the respective turn signal
- DISTRONIC PLUS is maintaining the distance to a vehicle in front
- DISTRONIC PLUS does not detect a danger of a collision

If these conditions are met, your vehicle is accelerated. Acceleration will be interrupted if changing lanes takes too long or if the distance between your vehicle and the vehicle in front becomes too small.

**i Vehicles with COMAND Online multimedia system:** when you change lanes, DISTRONIC PLUS monitors the right lane in the case of left-side traffic or the left lane in the case of right-side traffic.

**Vehicles with Audio 20 multimedia system:** when you change lanes, DISTRONIC PLUS monitors the left lane on left-hand-drive vehicles or the right lane on right-hand-drive vehicles.

### Vehicles with a COMAND Online multimedia system

**i** The following function is not operational in all countries.

DISTRONIC PLUS uses additional information from your navigation system so that it can adapt to certain traffic situations. This is the case if, while following a vehicle, DISTRONIC PLUS is active and you:

- approach or drive around a roundabout
- approach a T-junction
- turn off at a motorway exit

Even if the vehicle in front leaves the detection range, DISTRONIC PLUS temporarily maintains the current driving speed and does not accelerate. This is based on the current map data in the navigation system.

Afterwards, the vehicle accelerates back to the speed you set.

The system takes into account the fact that overtaking on the right is not permitted on motorways or high-speed major roads at speeds above 80 km/h. The driving speed is adjusted to the speed of the queue of vehicles in the adjacent lane to the left.

**i** Prevention of overtaking on the right applies to countries where traffic drives on the right. In countries where traffic drives on the left, overtaking on the left is prevented accordingly.

## Stopping

### WARNING

When leaving the vehicle, even if it is braked only by DISTRONIC PLUS, it could roll away if:

- there is a malfunction in the system or in the voltage supply.
- DISTRONIC PLUS has been deactivated with the cruise control lever, e.g. by a vehicle occupant or from outside the vehicle.
- the electrical system in the engine compartment, the battery or the fuses have been tampered with.
- the battery is disconnected.
- the accelerator pedal has been depressed, e.g. by a vehicle occupant.

There is a risk of an accident.

If you wish to exit the vehicle, always turn off DISTRONIC PLUS and secure the vehicle against rolling away.

Further information on deactivating DISTRONIC PLUS (▷ page 164).

If DISTRONIC PLUS detects that the vehicle in front has stopped, it will cause your vehicle to brake and come to a halt.

Once your vehicle is stationary, it remains stationary and you do not need to depress the brake.

Depending on the specified minimum distance, your vehicle will come to a standstill at a sufficient distance behind the vehicle in front. The specified minimum distance is set using the control on the cruise control lever.

When DISTRONIC PLUS is activated, the transmission is shifted automatically to position **P** if:

- the driver's door is open and the driver's seat belt is unfastened
- the engine is switched off, unless it is automatically switched off by the ECO start/stop function
- a system fault occurs
- the power supply is insufficient

## Setting a speed

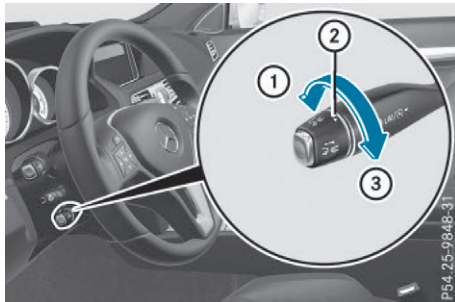
- ▶ Move the cruise control lever up ① for a higher speed or down ⑤ for a lower speed.
- ▶ Keep the cruise control lever pressed until the desired speed is reached.
- ▶ Release the cruise control lever.  
The new speed is stored. DISTRONIC PLUS is activated and adjusts the vehicle's speed to the new speed stored.
- ▶ **To adjust the set speed in 1 km/h/increments:** briefly move the cruise control lever up ① or down ⑤ to the pressure point. The last stored speed increases or decreases in 1 km/h increments.
- ▶ **To adjust the set speed in 10 km/h/increments:** briefly move the cruise control lever up ① or down ⑤ beyond the pressure point. The last stored speed increases or decreases in 10 km/h increments.

**i** If you accelerate to overtake, DISTRONIC PLUS adjusts the vehicle's speed to the last speed stored after you have finished overtaking.

## Setting the specified minimum distance

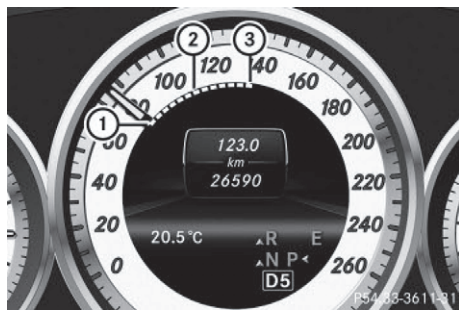
You can set the specified minimum distance for DISTRONIC PLUS by varying the time span between one and two seconds. With this function, you can set the minimum distance that DISTRONIC PLUS maintains to the vehicle in front, dependent on vehicle speed. You can see this distance in the multifunction display (▷ page 163).

**i** Make sure that you maintain a sufficient distance to the vehicle in front and comply with the minimum distance as required by law. Adjust the distance to the vehicle in front if necessary.



- ▶ **To increase:** turn control ② in direction ③. DISTRONIC PLUS then maintains a greater distance between your vehicle and the vehicle in front.
- ▶ **To decrease:** turn control ② in direction ①. DISTRONIC PLUS then maintains a shorter distance between your vehicle and the vehicle in front.

## Displaying DISTRONIC PLUS in the speedometer



Example: vehicles featuring automatic transmission with a DIRECT SELECT lever

When DISTRONIC PLUS is activated, one or two segments ② in the set speed range light up. If DISTRONIC PLUS detects a vehicle in front, segments ② between speed of the vehicle in front ① and stored speed ③ light up.

**i** For design reasons, the speed displayed in the speedometer may differ slightly from the stored speed for DISTRONIC PLUS.

## Displaying DISTRONIC PLUS in the multifunction display

### Showing the assistance graphic

- ▶ Select the **Assistance graphic** function using the on-board computer (▷ page 208).

### Display when DISTRONIC PLUS is deactivated



- ① Vehicle in front, if detected
- ② Distance indicator: current distance from the vehicle in front
- ③ Specified minimum distance from the vehicle in front; adjustable
- ④ Own vehicle

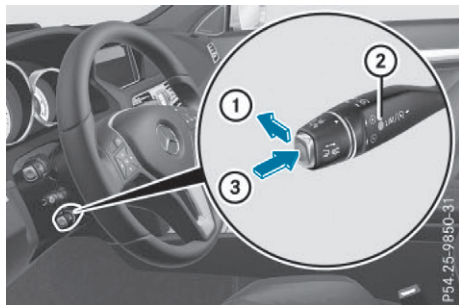
### Display when DISTRONIC PLUS is activated



- ① Vehicle in front, if detected
- ② Specified minimum distance from the vehicle in front; adjustable
- ③ Own vehicle
- ④ DISTRONIC PLUS active (text only appears when the cruise control lever is actuated)

You will see the stored speed for approximately five seconds when you activate DISTRONIC PLUS.

### Deactivating DISTRONIC PLUS



There are several ways to deactivate DISTRONIC PLUS:

- ▶ Briefly push the cruise control lever forwards ①.

or

- ▶ Brake, unless the vehicle is stationary.

or

- ▶ Briefly press the cruise control lever in the direction of arrow ③. Variable SPEEDTRONIC is selected. LIM indicator lamp ② in the cruise control lever lights up.

If you deactivate DISTRONIC PLUS, the **DISTRONIC PLUS off** message appears in the multifunction display for approximately five seconds.

**i** The last speed stored remains stored until you switch off the engine.

**i** DISTRONIC PLUS is not deactivated if you depress the accelerator pedal.

DISTRONIC PLUS is automatically deactivated if:

- you apply the parking brake
- ESP® intervenes or you deactivate ESP®
- the transmission is in the **P**, **R** or **N** position
- you pull the cruise control lever towards you in order to pull away and the front-passenger door is open
- the vehicle is skidding
- you activate Active Parking Assist

If DISTRONIC PLUS is deactivated, you will hear a tone. The **DISTRONIC PLUS off** message appears in the multifunction display for approximately five seconds.

### Tips for driving with DISTRONIC PLUS

#### General notes

Pay particular attention in the following traffic situations:

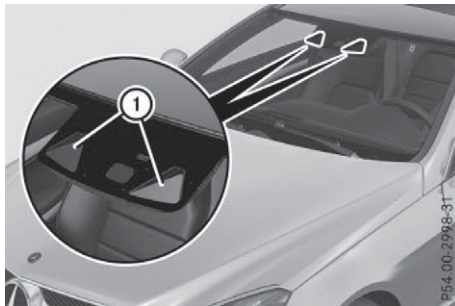
- Cornering, entering and exiting a bend: the ability of DISTRONIC PLUS to detect vehicles when cornering is limited. Your vehicle may brake unexpectedly or late.
- Driving on a different line: DISTRONIC PLUS may not detect vehicles which are not driving in the middle of their lane. The distance to the vehicle in front will be too short.

- Other vehicles changing lane: DISTRONIC PLUS has not detected the vehicle cutting in yet. The distance to this vehicle will be too short.
- Narrow vehicles: DISTRONIC PLUS has not yet detected the vehicle in front on the edge of the carriageway because of its narrow width. The distance to the vehicle in front will be too short.
- Obstacles and stationary vehicles: DISTRONIC PLUS does not brake for obstacles or stationary vehicles. If, for example, the detected vehicle turns a corner and reveals an obstacle or stationary vehicle, DISTRONIC PLUS will not brake for these.
- Crossing vehicles: DISTRONIC PLUS may mistakenly detect vehicles that are crossing your lane. Activating DISTRONIC PLUS at traffic lights with crossing traffic, for example, could cause your vehicle to pull away unintentionally.

In such situations, brake if necessary. DISTRONIC PLUS is then deactivated.

## DISTRONIC PLUS with Steering Assist and Stop&Go Pilot

### General notes



DISTRONIC PLUS with Steering Assist and Stop&Go Pilot aids you in keeping the vehicle in the centre of the driving lane by means of moderate steering interventions in a speed range from 0 - 200 km/h.

It monitors the area in front of your vehicle by means of multifunction camera ①, at the top of the windscreen.

In a speed range from 0 - 60 km/h, Stop&Go Pilot focuses on the vehicle in front, taking into account lane markings, e.g. when following vehicles in a traffic jam.

At speeds of more than 60 km/h, Steering Assist focuses on detected lane markings (left and right), only focusing on the vehicle in front if detected lane markings are not present.

If these conditions are not present, Steering Assist and Stop&Go Pilot cannot provide assistance.

DISTRONIC PLUS must be active in order for the function to be available.

### Important safety notes

If you fail to adapt your driving style, DISTRONIC PLUS with Steering Assist and Stop&Go Pilot can neither reduce the risk of an accident nor override the laws of physics. It cannot take into account road, weather or traffic conditions. DISTRONIC PLUS with Steering Assist and Stop&Go Pilot is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

DISTRONIC PLUS with Steering Assist and Stop&Go Pilot does not detect road and traffic conditions and does not detect all road users. If you are following a vehicle which is driving towards the edge of the carriageway, your vehicle could come into contact with the kerb or other road boundaries. Be particularly aware of other road users, e.g. cyclists, that are directly next to your vehicle.

Obstacles such as traffic pylons on the lane or projecting out into the lane are not detected.

An inappropriate steering intervention, e.g. after intentionally driving over a lane marking, can be corrected at any time if you steer slightly in the opposite direction.

DISTRONIC PLUS with Steering Assist and Stop&Go Pilot cannot continuously keep your vehicle in lane. In some cases, the steering intervention is not sufficient to bring the vehicle back to the lane. In such cases, you must steer the vehicle yourself to ensure that it does not leave the lane.

The support offered by the system may be impaired if:

- there is poor visibility, e.g. due to insufficient illumination of the road, or due to snow, rain, fog or spray
- there is glare, e.g. from oncoming traffic, the sun or reflection from other vehicles (e.g. if the road surface is wet)

- the windscreen is dirty, misted up, damaged or covered, for instance by a sticker, in the vicinity of the camera
- no, or several, unclear lane markings are present for one lane, e.g. in a construction area
- the lane markings are worn away, dark or covered up, e.g. by dirt or snow
- the distance to the vehicle in front is too small and the lane markings thus cannot be detected
- the lane markings change quickly, e.g. lanes branch off, cross one another or merge
- the road is narrow and winding
- there are highly variable shade conditions on the road

The system is switched to passive and no longer assists you by performing steering interventions if:

- you actively change lanes
- you switch on the turn signal
- you take your hands off the steering wheel or do not steer for a prolonged period of time

**i** After you have finished changing lanes, Steering Assist and Stop&Go Pilot are automatically active again.

DISTRONIC PLUS Steering Assist does not provide assistance:

- on very sharp corners
- a loss of tyre pressure or a defective tyre has been detected and displayed

Also observe the important safety notes for DISTRONIC PLUS (▷ page 159).

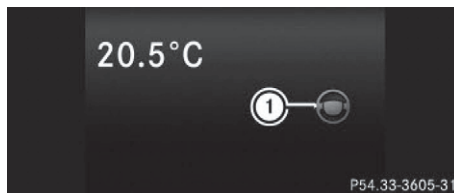
The steering interventions are carried out with a limited steering moment. The system requires the driver to keep his hands on the steering wheel and to steer himself.

If you do not steer yourself or if you take your hands off the steering wheel for a prolonged period of time, the system will first alert you with a visual warning. A steering wheel symbol appears in the multifunction display. If you have still not started to steer and have not taken hold of the steering wheel after five seconds at the latest, a warning tone also sounds to remind you to take control of the vehicle. Steering Assist and Stop&Go Pilot switch to passive mode. DISTRONIC PLUS remains active.

### Activating Steering Assist and Stop&Go Pilot

- ▶ Activate the DISTRONIC PLUS with Steering Assist and Stop&Go Pilot function using the on-board computer (▷ page 210). The **DTR+: steering assistant On** message appears in the multifunction display. Steering Assist and Stop&Go Pilot are active.

### Information in the multifunction display



If Steering Assist and Stop&Go Pilot are activated but not ready for a steering intervention, steering wheel symbol ① appears in grey. If the system provides you with support by means of steering interventions, symbol ① is shown in green.

### Deactivating Steering Assist and Stop&Go Pilot

- ▶ Deactivate the DISTRONIC PLUS with Steering Assist and Stop&Go Pilot function using the on-board computer (▷ page 210). The **DTR+: steering assistant Off** message appears in the multifunction display. Steering Assist and Stop&Go Pilot are deactivated.

When DISTRONIC PLUS is deactivated or not available, Steering Assist and Stop&Go Pilot are deactivated automatically.

## HOLD function

### General notes

The HOLD function can assist the driver in the following situations:

- when pulling away, especially on steep slopes
- when manoeuvring on steep slopes
- when waiting in traffic

The vehicle is kept stationary without the driver having to depress the brake pedal.

The braking effect is cancelled and the HOLD function deactivated when you depress the accelerator pedal to pull away.

### Important safety notes

#### WARNING

When leaving the vehicle, it can still roll away despite being braked by the HOLD function if:

- there is a malfunction in the system or in the voltage supply
- the HOLD function is deactivated by the accelerator pedal being depressed, e.g. by a vehicle occupant
- the electrical system in the engine compartment, the battery or the fuses are tampered with
- the battery is disconnected

There is a risk of an accident.

Before leaving the vehicle, always deactivate the HOLD function and secure the vehicle from rolling away.

**!** When DISTRONIC PLUS or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To avoid damage to the vehicle, deactivate DISTRONIC PLUS and the HOLD function in the following or similar situations:

- when towing away
- in a car wash

### Activation conditions

You can activate the HOLD function if:

- the vehicle is stationary
- the engine is running or if it has been automatically switched off by the ECO start/stop function
- the driver's door is closed or if your seat belt is fastened
- the parking brake is released
- the selector lever is in position **D**, **R** or **N** on vehicles with automatic transmission
- DISTRONIC PLUS is deactivated

### Activating the HOLD function



- ▶ Make sure that the activation conditions are met.
- ▶ Depress the brake pedal.
- ▶ Quickly depress the brake pedal further until the **HOLD** message ① appears in the multifunction display.  
The HOLD function is activated. You can release the brake pedal.

If depressing the brake pedal the first time does not activate the HOLD function, wait briefly and then try again.

### Deactivating the HOLD function

The HOLD function is deactivated automatically if:

- you accelerate. On vehicles with automatic transmission: only when the transmission is in position **D** or **R**.
- you shift the transmission to position **P** on vehicles with automatic transmission.
- you depress the brake pedal again with a certain amount of pressure until **HOLD** disappears from the multifunction display.
- you activate DISTRONIC PLUS.

When the HOLD function is activated, the automatic transmission is automatically shifted to position **P** if:

- the driver's door is open and the driver's seat belt is unfastened
- the engine is switched off, unless it is automatically switched off by the ECO start/stop function
- a system fault occurs
- the power supply is insufficient

On vehicles with a manual transmission, you will see a warning message in the multifunction display in such cases:

#### Brake immediately

- ▶ Immediately depress the brake pedal firmly until the warning message on the multifunc-

tion display goes out. This deactivates the HOLD function.

On vehicles with a manual transmission, you will also hear a horn at regular intervals if the HOLD function is activated and you:

- switch the engine off, open the driver's door and take off your seat belt

The sounding of the horn alerts you to the fact that the vehicle has been parked while the HOLD function is still activated. If you attempt to lock the vehicle, the tone becomes louder. The vehicle is not locked until the HOLD function is deactivated.

If the engine has been switched off, it cannot be started again until the HOLD function has been deactivated.

### Dynamic handling package with sports mode

#### General notes

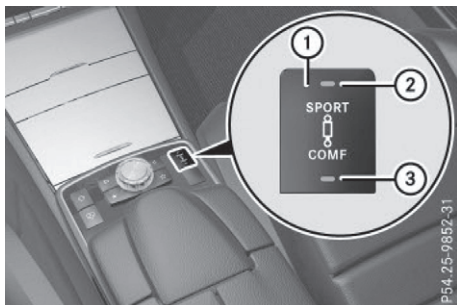
The most important part of the dynamic handling package with sports mode is the adjustable damping system. This automatically controls and adapts the suspension to the respective driving situation.

The calibration of the suspension depends on:

- your driving style
- the road surface conditions
- your individual selection; see the following description

In addition to drive programs **E** and **S**, there is also manual drive program **M** (▷ page 143).

#### Sport mode



Example: dynamic handling package button

The firmer suspension setting in sports mode ensures even better contact with the road. Select this mode when employing a sporty driving style, e.g. on winding country roads.

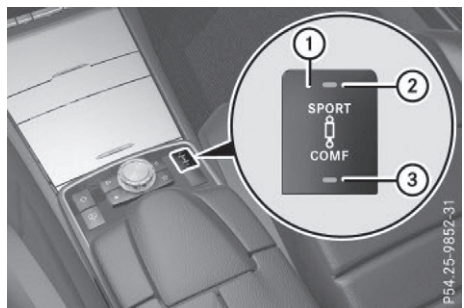
► Start the engine.

► **If indicator lamp ② is not lit:** press button ①.

Indicator lamp ② lights up. The sports suspension setting is selected.

**i** Your selection remains stored until you switch off the engine.

#### Comfort mode



In comfort mode, the driving characteristics of your vehicle are more comfortable. Therefore, select this mode if you prefer a more comfortable driving style. Select Comfort mode also when driving fast on straight roads, e.g. on straight stretches of motorway.

► **If indicator lamp ③ is not lit:** press button ①.

Indicator lamp ③ lights up. The comfortable suspension setting is selected.

#### 4MATIC (permanent all-wheel drive)

If you fail to adapt your driving style, 4MATIC can neither reduce the risk of an accident nor override the laws of physics. 4MATIC cannot take account of road, weather and traffic conditions. 4MATIC is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

If a drive wheel spins due to insufficient grip:

- When pulling away, only depress the accelerator pedal as far as is necessary.
- Accelerate less when driving.

- ❗ Never tow the vehicle with one axle raised. This may damage the transfer case. Damage of this sort is not covered by the Mercedes-Benz implied warranty. All wheels must remain either on the ground or be fully raised. Observe the instructions for towing the vehicle with all wheels in full contact with the ground.
- ⓘ In wintry driving conditions, the maximum effect of 4MATIC can only be achieved if you use winter tyres (M+S tyres), with snow chains if necessary.

4MATIC ensures that all four wheels are permanently driven. Together with ESP®, it improves the traction of your vehicle whenever a drive wheel spins due to insufficient grip.

## PARKTRONIC

### Important safety notes

PARKTRONIC is an electronic parking aid with ultrasonic sensors. It monitors the area around your vehicle using six sensors in the front bumper and six sensors in the rear bumper. PARKTRONIC visually and audibly indicates the distance between your vehicle and an object. PARKTRONIC is only an aid. It is not a substitute for your attention to the immediate surroundings. The responsibility for safe manoeuvring and parking remains with you. Make sure that there are no persons, animals or objects in range while manoeuvring and parking.

- ❗ When parking, pay particular attention to objects above or below the sensors, such as flower pots or trailer drawbars. PARKTRONIC does not detect such objects when they are in the immediate vicinity of the vehicle. You could damage the vehicle or the objects.

The sensors may not detect snow and objects which absorb ultrasonic sources.

Ultrasonic sources, such as an automatic car wash, a lorry's compressed-air brakes or a pneumatic drill, could cause PARKTRONIC to malfunction.

PARKTRONIC may not function correctly on uneven terrain.

PARKTRONIC is activated automatically when you:

- switch on the ignition
- shift to position **D**, **R** or **N** on vehicles with automatic transmission
- release the parking brake

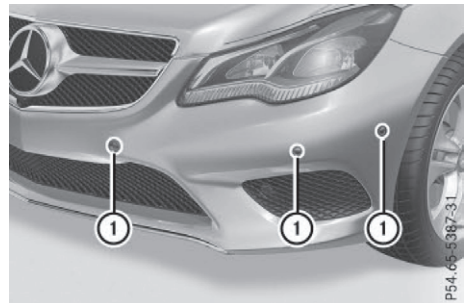
PARKTRONIC is deactivated at speeds above 18 km/h. It is reactivated at lower speeds.

### Range of the sensors

#### General notes

PARKTRONIC does not take into account obstacles located:

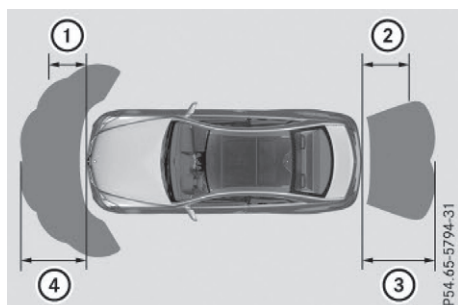
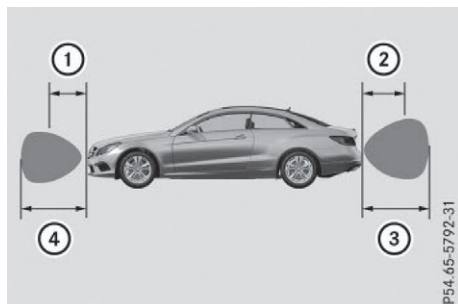
- below the detection range, e.g. persons, animals or objects
- above the detection range, e.g. overhanging loads, tail sections or loading ramps of goods vehicles



- ① Example: sensors in the front bumper, left-hand side

The sensors must be free of dirt, ice and slush. Otherwise, they may not function correctly. Clean the sensors regularly, taking care not to scratch or damage them (▷ page 286).

## Range



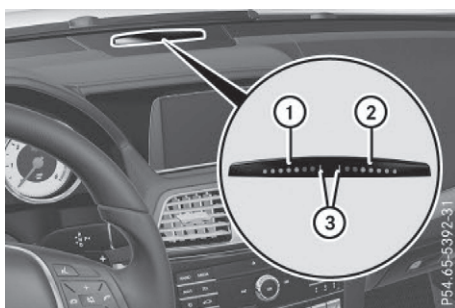
- ① approx. 60 cm (corners)
- ② approx. 80 cm (corners)
- ③ approx. 120 cm (centre)
- ④ approx. 100 cm (centre)

## Minimum distance

Centre	Approx. 20 cm
Corners	Approx. 15 cm

If there is an obstacle within this range, the relevant warning displays light up and a warning tone sounds. If the distance falls below the minimum, the distance may no longer be shown.

## Warning displays



## Warning display for the front area

- ① Segments on the left-hand side of the vehicle
- ② Segments on the right-hand side of the vehicle
- ③ Segments showing operational readiness

The warning displays show the distance between the sensors and the obstacle. The warning display for the front area is located on the dashboard above the centre air vents. The warning display for the rear area is located on the roof lining in the rear compartment.

The warning display for each side of the vehicle is divided into five yellow and two red segments. PARKTRONIC is operational if yellow segments showing operational readiness ③ light up.

The gear lever position or the transmission position of the automatic transmission and the direction in which the vehicle is rolling determine which warning display is active when the engine is running.

## Manual transmission:

Gear lever position	Warning display
Forward gear or Neutral	Front area activated
Reverse gear	Rear and front areas activated

Automatic transmission:

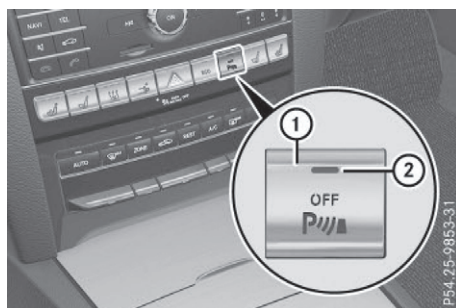
Transmission position	Warning display
D	Front area activated
RorN	Rear and front areas activated
P	No areas activated

One or more segments light up as the vehicle approaches an obstacle, depending on the vehicle's distance from the obstacle.

From the:

- sixth segment onwards, you will hear an intermittent warning tone for approximately two seconds.
- seventh segment onwards, you will hear a warning tone for approximately two seconds. This indicates that you have now reached the minimum distance.

## Deactivating/activating PARKTRONIC



- ① Deactivating/activating PARKTRONIC
- ② Indicator lamp

If indicator lamp ② lights up, PARKTRONIC is deactivated. Active Parking Assist is then also deactivated.

- ① PARKTRONIC is automatically activated when you turn the key to position **2** in the ignition lock.

## Towing a trailer

- ❗ Fold in the ball coupling if the trailer tow hitch is not required. PARKTRONIC measures the minimum detection range to an obstacle from the bumper, not the ball coupling.

PARKTRONIC is deactivated for the rear area when you establish an electrical connection between your vehicle and a trailer.

## Problems with PARKTRONIC

Problem	Possible causes/consequences and ► Solutions
Only the red segments in the PARKTRONIC warning displays are lit. You also hear a warning tone for approximately two seconds. PARKTRONIC is then deactivated and the indicator lamp on the PARKTRONIC button lights up.	PARKTRONIC has malfunctioned and has been deactivated. ► If problems persist, have PARKTRONIC checked at a qualified specialist workshop.
Only the red segments in the PARKTRONIC warning displays are lit. PARKTRONIC is then deactivated.	The PARKTRONIC sensors are dirty or there is interference. ► Clean the PARKTRONIC sensors (▷ page 286). ► Switch the ignition back on.
	The problem may be caused by an external source of radio or ultrasound waves. ► See whether PARKTRONIC functions in a different location.

## Active Parking Assist

### General notes

Active Parking Assist is an electronic parking aid with ultrasound. It measures the road on both sides of the vehicle. A parking symbol indicates a suitable parking space. Active steering intervention and brake application can assist you during parking. You may also use PARKTRONIC (▷ page 169).

- i** The active braking application is only available on vehicles with automatic transmission.

### Important safety notes

Active Parking Assist is only an aid. It is not a substitute for your attention to the immediate surroundings. The responsibility for safe manoeuvring and parking remains with you. Make sure that no persons, animals or objects are in the manoeuvring range.

When PARKTRONIC is deactivated, Active Parking Assist is also unavailable.

### WARNING

While parking or pulling out of a parking space, the vehicle swings out and can drive

onto areas of the oncoming lane. This could cause you to collide with other road users. There is a risk of an accident.

Pay attention to other road users. Stop the vehicle if necessary or cancel the Active Parking Assist parking procedure.

- !** If unavoidable, you should drive over obstacles such as kerbs slowly and not at a sharp angle. Otherwise, you may damage the wheels or tyres.

Active Parking Assist may also display spaces not suitable for parking, e.g.:

- in a zone where parking or stopping is prohibited
- in front of driveways or entrances and exits
- on unsuitable surfaces

Parking tips:

- on narrow roads, drive as closely as possible past the parking space
- parking spaces that are littered or overgrown might be identified or measured incorrectly
- parking spaces that are partially occupied by trailer drawbars might not be identified as such or be measured incorrectly

- snowfall or heavy rain may lead to a parking space being measured inaccurately
- pay attention to the PARKTRONIC (▷ page 170) warning messages during the parking procedure
- you can intervene in the steering procedure to correct it at any time. Active Parking Assist will then be cancelled.
- when transporting a load that protrudes from your vehicle, you should not use Active Parking Assist
- never use Active Parking Assist when snow chains are fitted
- pay attention to the specified tyre pressure. This has a direct influence on the parking characteristics of the vehicle.

Use Active Parking Assist for parking spaces that are:

- parallel or at right angles to the direction of travel
- on the same level as the road, e.g. not on the pavement
- on straight roads, not bends

### Detecting parking spaces

Objects located above the height range of Active Parking Assist will not be detected when the parking space is measured. These are not taken into account when the parking procedure is calculated, e.g. overhanging loads, tail sections or loading ramps of goods vehicles.

#### WARNING

If there are objects above the detection range:

- Active Park Assist may steer too early
- the vehicle may not stop in front of these objects

This could cause a collision. There is a risk of an accident.

If objects are located above the detection range, stop and deactivate Active Parking Assist.

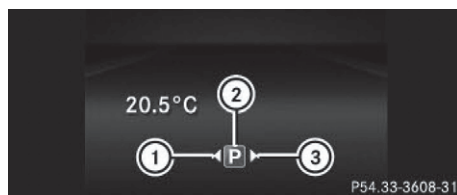
Further information on the detection range (▷ page 169).

Active Parking Assist does not assist you with parking in spaces at right angles to the direction of travel if:

- two parking spaces are located directly next to one another
- the parking space is directly next to a low obstacle such as a low kerb
- you forward-park

Active Parking Assist does not assist you with parking in spaces that are parallel or at right angles to the direction of travel if:

- the parking space is on a kerb
- the system reads the parking space as being blocked, such as by foliage or grass paving blocks
- the area is too small for the vehicle to manoeuvre into
- the parking space is bordered by an obstacle, e.g. a tree, a post or a trailer



Example: detected parking space

- ① Detected parking space on the left
- ② Parking symbol
- ③ Detected parking space on the right

Active Parking Assist is activated automatically when driving forwards. The system is operational at speeds of up to approximately 35 km/h. While in operation, the system independently locates and measures parking spaces on both sides of the vehicle.


Active Parking Assist will detect only parking spaces:

- parallel or at right angles to the direction of travel
- that are parallel to the direction of travel and are at least 1.5 m wide
- that are parallel to the direction of travel and at least 1.0 m longer than your vehicle
- that are at right angles to the direction of travel and at least 1.0 m wider than your vehicle

**i** Note that Active Parking Assist cannot measure the size of a parking space if it is at

right angles to the direction of travel. You will need to judge whether your vehicle will fit in the parking space.

When driving at speeds below 30 km/h, you will see parking symbol ② as a status indicator in the instrument cluster. When a parking space has been detected, an arrow towards the right or the left also appears. Active Parking Assist displays only parking spaces on the front-passenger side as standard. Parking spaces on the driver's side are displayed as soon as the turn signal on the driver's side is activated.

When parking on the driver's side, this must remain activated until you confirm the use of Active Parking Assist by pressing the  button on the multifunction steering wheel. The system automatically determines whether the parking space is parallel or at right angles to the direction of travel.

A parking space is displayed while you are driving past it, and until you are approximately 15 m away from it.

## Parking


### WARNING

If you leave the vehicle when it is only being braked by Active Parking Assist it could roll away if:

- there is a malfunction in the system or in the voltage supply.
- the electrical system in the engine compartment, the battery or the fuses are tampered with.
- the battery is disconnected.
- the vehicle is accelerated, e.g. by a vehicle occupant.

There is a risk of an accident.

Before leaving the vehicle, always secure it against rolling away.


-  Vehicles with automatic transmission: When PARKTRONIC detects obstacles, Active Parking Assist brakes automatically during the parking process. You are responsible for braking in good time.


- ▶ Stop the vehicle when the parking symbol shows the desired parking space in the instrument cluster.

- ▶ Vehicles with manual transmission: shift to reverse gear.


Vehicles with automatic transmission: shift to position **R**.

The **Start Park Assist? Yes: OK No:**

 message appears in the multifunction display.

- ▶ **To cancel the procedure:** press the  button on the multifunction steering wheel or pull away.

or

- ▶ **To park using Active Parking Assist:** press the  button on the multifunction steering wheel.

The **Park Assist active Accelerate and brake Observe surroundings** message appears in the multifunction display.

- ▶ Release the multifunction steering wheel.
- ▶ Reverse the vehicle, being ready to brake at all times. When reversing, drive at a speed below 10 km/h. Otherwise, Active Parking Assist will be cancelled.

#### **Vehicles with automatic transmission:**

Active Parking Assist brakes the vehicle to a standstill when the vehicle approaches the rear border of the parking space.

Manoeuvring may be required in tight parking spaces.

- ▶ **Vehicles with manual transmission:** stop as soon as PARKTRONIC sounds the continuous warning tone, if not before. Manoeuvring may be required in tight parking spaces.

**Vehicles with manual transmission:** the **Park Assist active Engage forward gear Observe surroundings** message appears in the multifunction display

**Vehicles with automatic transmission:** the **Park Assist active Select D Observe surroundings** message appears in the multifunction display

- ▶ **Vehicles with manual transmission:** shift to first gear while the vehicle is stationary.

#### **Vehicles with automatic transmission:**

select transmission position **D** while the vehicle is stationary.

Active Parking Assist immediately steers in the other direction.

The **Park Assist active Accelerate and brake Observe surroundings** message appears in the multifunction display.

**i** You will achieve the best results by waiting for the steering procedure to complete before pulling away.

▶ Drive forwards and be ready to brake at all times.

**Vehicles with automatic transmission:**

Active Parking Assist brakes the vehicle to a standstill when the vehicle approaches the front border of the parking space.

▶ **Vehicles with manual transmission:** stop, at the latest when PARKTRONIC sounds the continuous warning tone.

**Vehicles with manual transmission:** the **Park Assist active Engage reverse gear Observe surroundings** message appears in the multifunction display.

**Vehicles with automatic transmission:** the **Park Assist active Select R Observe surroundings** message appears in the multifunction display.

Additional transmission shifts may be necessary.

As soon as the parking procedure is complete, the **Park Assist switched off** message appears in the multifunction display and you will hear a tone. The vehicle is now parked. The vehicle is kept stationary without the driver having to depress the brake pedal. The braking effect is cancelled when you depress the accelerator pedal.

Active Parking Assist no longer supports you with steering interventions and brake applications. When Active Parking Assist is finished, you must steer and brake again yourself. PARKTRONIC is still available.

▶ Manoeuvre if necessary.

▶ Always observe the warning messages displayed by PARKTRONIC (▷ page 170).

Parking tips:

- The way your vehicle is positioned in the parking space after parking is dependent on various factors. These include the position and shape of the vehicles parked in front of and behind it and the conditions of the location. It may be the case that Active Parking Assist guides you too far into a parking space, or not far enough into it. In some cases, it may also lead you across or onto the kerb. If necessary,

you should cancel the parking procedure with Active Parking Assist.

- You can also preselect transmission position **D**. The vehicle redirects and does not drive as far into the parking space. Should the transmission change take place too early, the parking procedure will be cancelled. A sensible parking position can no longer be achieved from this position.

## Exiting a parking space

In order that Active Parking Assist can assist you when exiting the parking space:

- the border of the parking space must be high enough at the front and the rear. A kerb, for example, is too small.
- the border of the parking space must not be too wide. Your vehicle can be manoeuvred into a position at a maximum of 45° to the starting position in the parking space.
- a manoeuvring distance of at least 1.0 m must be available.

**i** Vehicles with automatic transmission:

If PARKTRONIC detects obstacles, Active Parking Assist brakes automatically whilst the vehicle is exiting the parking space. You are responsible for braking in good time.

Active Parking Assist can assist you with exiting a parking space only if you have parked the vehicle parallel to the direction of travel using Active Parking Assist.

▶ Start the engine.

▶ Release the parking brake.


▶ Switch on the turn signal in the direction in which you intend to pull away.


▶ **Vehicles with manual transmission:** engage first or reverse gear.

**Vehicles with automatic transmission:**


shift the transmission to position **D** or **R**.

The **Start Park Assist? Yes: OK No:**

 message appears in the multifunction display.

▶ **To cancel the procedure:** press the  button on the multifunction steering wheel or pull away.

or

- ▶ **To exit a parking space using Active Parking Assist:** press the  button on the multifunction steering wheel.

The **Park Assist active Accelerate and brake Observe surroundings** message appears in the multifunction display.

- ▶ Release the multifunction steering wheel.
- ▶ Pull away, being ready to brake at all times. Do not exceed a maximum speed of approximately 10 km/h when exiting a parking space. Otherwise, Active Parking Assist will be cancelled.
- ▶ **Vehicles with manual transmission:** stop, at the latest when PARKTRONIC sounds the continuous warning tone.
- ▶ **Vehicles with manual transmission:** depending on the message or requirement, engage forward or reverse gear when the vehicle is stationary.

**Vehicles with automatic transmission:** shift the transmission to position **D** or **R** when the vehicle is stationary, depending on the message or requirement.

Active Parking Assist immediately steers in the other direction. The **Park Assist active Accelerate and brake Observe surroundings** message appears in the multifunction display.

- ❗ You will achieve the best results by waiting for the steering procedure to complete before pulling away.  
If you reverse after activation, the steering wheel is moved to the straight-ahead position.
- ▶ Drive forwards and reverse as prompted by the PARKTRONIC warning displays, several times if necessary.
- ▶ **Vehicles with manual transmission:** stop as soon as PARKTRONIC sounds the continuous warning tone, if not before.

Once you have exited the parking space completely, the steering wheel is moved to the straight-ahead position. You hear a tone and the **Park Assist switched off** message appears in the multifunction display. You will then have to steer and merge into traffic on your own. PARKTRONIC is still available. You can take over the steering before the vehicle has exited the parking space completely. This is useful if you recognise that it is already possible to pull out of the parking space.

## Cancelling Active Parking Assist


You can cancel Active Parking Assist at any time.

- ▶ Stop the movement of the multifunction steering wheel or steer yourself.  
Active Parking Assist will be cancelled at once. You hear a tone and the **Park Assist cancelled** message appears in the multifunction display.

or

- ▶ Press the PARKTRONIC button in the centre console (▷ page 171).  
PARKTRONIC is switched off and Active Parking Assist is immediately cancelled. You hear a tone and the **Park Assist cancelled** message appears in the multifunction display.

Active Parking Assist is cancelled automatically if:

- the transmission is shifted too early
- transmission position **P** is selected
- parking using Active Parking Assist is no longer possible
- you are driving faster than 10 km/h
- a wheel spins and ESP® intervenes or fails. In such cases the  warning lamp lights up in the instrument cluster.

A warning tone sounds. The parking symbol disappears and the multifunction display shows the **Park Assist cancelled** message.

When Active Parking Assist is cancelled, you must steer and brake again yourself.

**Vehicles with automatic transmission:** if a system malfunction occurs, the vehicle is braked to a standstill. To drive on, depress the accelerator pedal again.

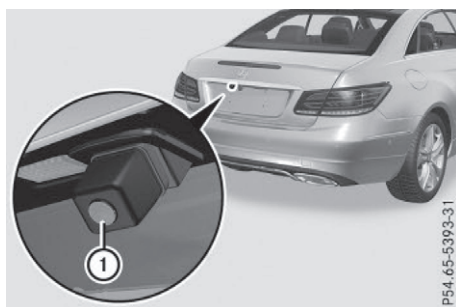
## Towing a trailer

For vehicles with a trailer tow hitch, the minimum length for parking spaces is slightly increased.

If you have attached a trailer to your vehicle, you should not use Active Parking Assist. Once the electrical connection is established between your vehicle and the trailer, Active Parking Assist is no longer available. PARKTRONIC is deactivated for the rear area.

## Reversing camera

### General notes



P54.65-5393-31

Reversing camera ① is an optical parking and manoeuvring aid. It shows the area behind the vehicle with guide lines in the multimedia system.

The area behind the vehicle is displayed as a mirror image, as in the rear-view mirror.

- i** The text shown in the multimedia system depends on the language setting. The following are examples of reversing camera displays in the multimedia system.

### Important safety notes

The reversing camera is only an aid. It is not a substitute for your attention to the immediate surroundings. The responsibility for safe manoeuvring and parking remains with you. Make sure that there are no persons, animals or objects in range while manoeuvring and parking. The reversing camera will not function or will function only in a limited manner:

- if the boot lid is open
- in heavy rain, snow or fog
- at night or in very dark places
- if the camera is exposed to very bright light
- if the area is lit by fluorescent lamps or LED lighting (the display may flicker)
- if there is a sudden change in temperature, e.g. when driving into a heated garage in winter
- if the camera lens is dirty or obstructed. Observe the notes on cleaning (▷ page 286)
- if the rear of your vehicle is damaged. In this case, have the camera position and setting checked at a qualified specialist workshop

The field of vision and other functions of the reversing camera may be restricted due to additional accessories on the rear of the vehicle (e.g. licence plate holder, bicycle rack).

On vehicles with height-adjustable suspension, leaving the standard height can result in inaccuracies in the guide lines, depending on technical conditions.

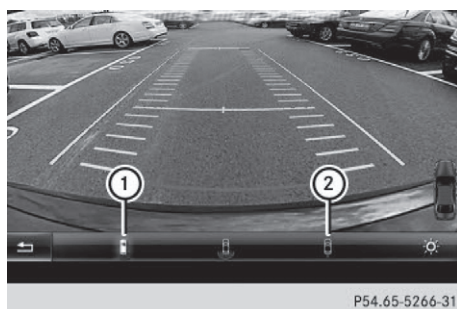
- i** The reversing camera is protected from raindrops and dust by means of a flap. When the reversing camera is activated, this flap opens. The flap closes again when:

- you have finished the manoeuvring process
- you switch off the engine
- you open the boot

See the notes on cleaning (▷ page 286).

For technical reasons, the flap may remain open briefly after the reversing camera has been deactivated.

### Switching the reversing camera on/off



P54.65-5266-31

- ▶ **To switch on:** make sure that the **Activation by R gear** function is selected in the multimedia system (see Digital Owner's Manual).
- ▶ Engage reverse gear. The reversing camera flap opens. The multimedia system shows the area behind the vehicle with guide lines. The image from the reversing camera is available throughout the manoeuvring process.
- ▶ **To switch the function mode for vehicles with trailer tow hitch:** using the controller, select symbol ① for the "Reverse parking" function or symbol ② for "Coupling up a trailer". The symbol of the selected function is highlighted.

► **To deactivate:** shift the transmission to position P.

or

► Drive forwards a short distance.

### Displays in the multimedia system

The reversing camera may show a distorted view of obstacles, show them incorrectly or not at all. Obstacles are not shown by the reversing camera in the following locations:

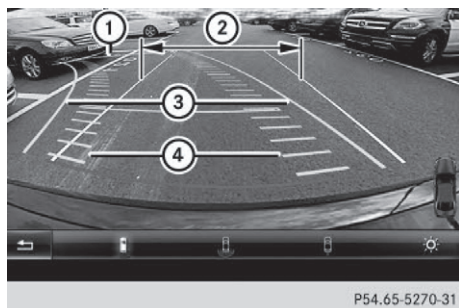
- very close to the rear bumper
- under the rear bumper
- in the area immediately above the tailgate handle

**!** Objects not at ground level may appear to be further away than they actually are, e.g.:

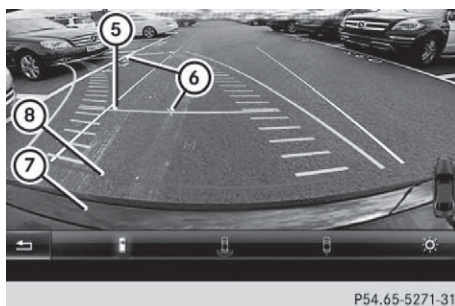
- the bumper of a parked vehicle
- the drawbar of a trailer
- the ball coupling of a trailer tow hitch
- the rear section of an HGV
- a slanted post

Use the guidelines only for orientation.

Approach objects no further than the bottom-most guideline.



- ① Yellow guide line at a distance of approximately 4.0 m from the rear of the vehicle
- ② White guide line without turning the steering wheel, vehicle width including the exterior mirrors (static)
- ③ Yellow guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)
- ④ Yellow lane marking the course the tyres will take at the current steering wheel angle (dynamic)



- ⑤ Yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
- ⑥ Vehicle centre axis (locating aid)
- ⑦ Bumper
- ⑧ Red guide line at a distance of approximately 0.30 m from the rear of the vehicle

When the transmission is shifted to position R, guide lines appear in the camera image. The distance specifications only apply to objects that are at ground level.

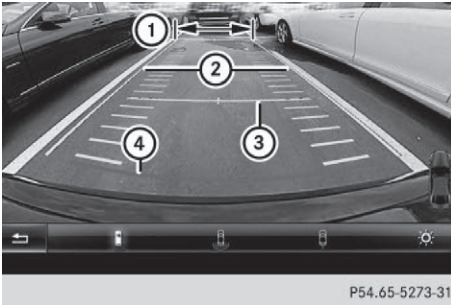


- ⑨ Front warning displays
- ⑩ Rear warning displays
- ⑪ Additional vehicle symbol: PARKTRONIC measurement operational readiness indicator

When PARKTRONIC is operational (▷ page 170), the vehicle icon appears in multimedia system display ⑪. If the PARKTRONIC warning displays are active or light up, warning displays ⑨ and ⑩ are also active or light up correspondingly in the multimedia system display.

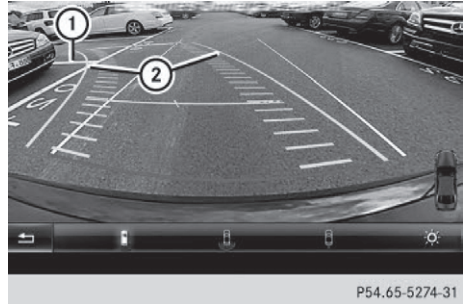
## "Reverse parking" function

### Reversing straight into a parking space without turning the steering wheel



- ① White guide line without turning the steering wheel, vehicle width including the exterior mirrors (static)
  - ② Yellow guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)
  - ③ Yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
  - ④ Red guide line at a distance of approximately 0.30 m from the rear of the vehicle
- ▶ Make sure that the reversing camera is switched on (▷ page 177). The lane and the guide lines are shown.
  - ▶ With the help of white guide line ①, check whether the vehicle will fit into the parking space.
  - ▶ Using white guide line ① as a guide, carefully reverse until you reach the end position. Red guide line ④ is then at the end of the parking space. The vehicle is almost parallel in the parking space.

### Reverse perpendicular parking with the steering wheel at an angle



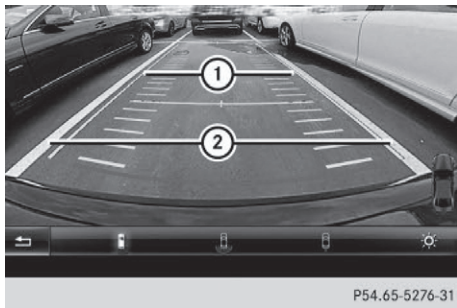
- ① Parking space marking
  - ② Yellow guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)
- ▶ Drive past the parking space and bring the vehicle to a standstill.
  - ▶ Make sure that the reversing camera is switched on (▷ page 177). The lane and the guide lines are shown.
  - ▶ While the vehicle is stationary, turn the steering wheel in the direction of the parking space until yellow guide line ② reaches parking space marking ①.
  - ▶ Keep the steering wheel in that position and reverse carefully.



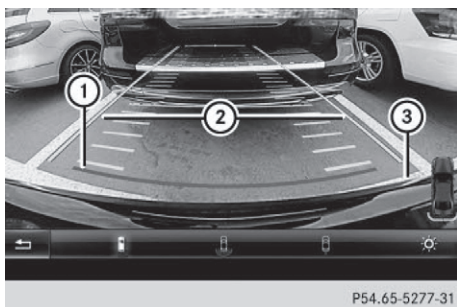
- ① Yellow guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)
- ▶ Stop the vehicle when it is almost exactly in front of the parking space. The white lane should be as close to parallel with the parking space marking as possible.

P54.65-5274-31

P54.65-5275-31

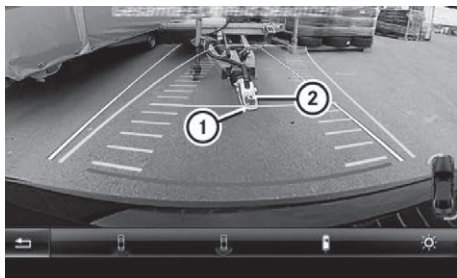


- ① White guide line at current steering wheel angle
  - ② Parking space marking
- Turn the steering wheel to the centre position while the vehicle is stationary.



- ① Red guide line at a distance of approximately 0.30 m from the rear of the vehicle
  - ② White guide line without turning the steering wheel
  - ③ End of parking space
- Reverse carefully until you have reached the end position. Red guide line ① is then at the end of parking space ③. The vehicle is almost parallel in the parking space.

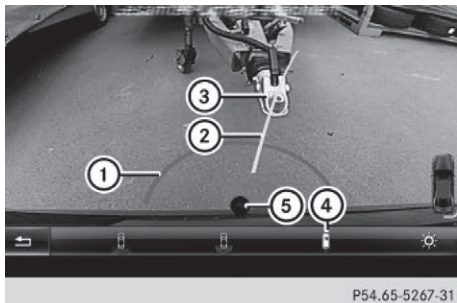
## "Coupling up a trailer" function



- ① Vehicle centre point on the yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
- ② Trailer drawbar

This function is only available on vehicles with a trailer tow hitch.

- Before coupling up a trailer, set the height of trailer drawbar ② so that it is slightly higher than the ball coupling.
- Position the vehicle centrally in front of trailer drawbar ②.



- ① Red guide line at a distance of approximately 0.30 m from the ball coupling
- ② Trailer drawbar locating aid
- ③ Trailer drawbar
- ④ Symbol for the "Coupling up a trailer" function
- ⑤ Ball coupling

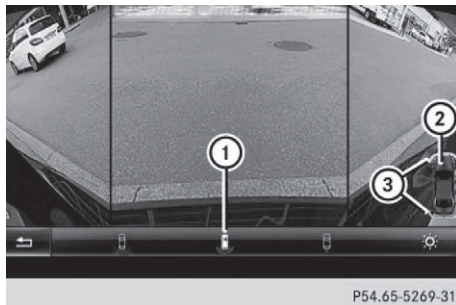
**i** For technical reasons, the ball coupling of the trailer tow hitch in the multimedia system display is either only partially visible or not at all.

- Select symbol ④ using the controller. The "Coupling up a trailer" function is selected. The distance specifications now only

apply to objects that are at the same level as the ball coupling.

- ▶ Reverse carefully, making sure that trailer drawbar locating aid ② points approximately in the direction of trailer drawbar ③.
- ▶ Reverse carefully until trailer drawbar ③ reaches the red guide line. The distance between the trailer drawbar and the red guide line is now approximately 0.30 m.
- ▶ Couple up the trailer (▷ page 197).

### Wide-angle function



- ① Symbol for the wide-angle view function
- ② Own vehicle
- ③ PARKTRONIC warning displays

You can also use the reversing camera to select a wide-angle view.

When PARKTRONIC is operational (▷ page 170), a symbol for your own vehicle appears in the display of the multimedia system. If the PARKTRONIC warning displays are active, warning displays ③ light up in the multimedia system in yellow or red accordingly.

### 360° camera

#### General notes

The 360° camera is a camera system that consists of four cameras.

The system evaluates images from the following cameras:

- reversing camera
- front camera
- two cameras in the exterior mirrors

The cameras cover the immediate surroundings of the vehicle. The system assists you, for

instance when parking or at exits with reduced visibility.

You can show images from the 360° camera in full-screen mode or in seven different split-screen views on the multimedia system. A split-screen view also includes a top view of the vehicle. This view is calculated from the data supplied by the installed cameras (virtual camera).

The seven split-screen views are:

- top view and image from the reversing camera (130° viewing angle)
- top view and image from the front camera (130° viewing angle without displaying the maximum steering wheel angle)
- top view and enlarged rear view
- top view and enlarged front view
- top view and trailer view (vehicles with trailer tow hitch)
- top view and images from the rear-facing side cameras (rear wheel view)
- top view and images from the forward-facing side cameras (front wheel view)

When the function is active and you shift the transmission from **D** or **R** to **N**, the dynamic guide lines are not shown in the multimedia system.

When you change between transmission positions **D** and **R**, you see the previously selected front or rear view.

Distances measured by PARKTRONIC will also be optically displayed:

- as red or yellow brackets around the vehicle symbol in top view in split-screen mode or
- at the bottom right as red or yellow brackets around the vehicle symbol in full-screen mode

The line thickness and colour of the brackets show how far the vehicle is from an object.

- yellow brackets with thin lines: PARKTRONIC is active
- yellow brackets with normal lines: an object is present in close range of the vehicle
- red line: an object is present in the immediate close range of the vehicle

#### Important safety notes

The 360° camera is only an aid and may show a distorted view of obstacles, show them incorrectly or not at all. The 360° camera is not a substitute for attentive driving.

The responsibility for safe manoeuvring and parking remains with you. Make sure that there are no persons, animals or objects in range while manoeuvring and parking.

You are always responsible for safety, and must always pay attention to your surroundings when parking and manoeuvring. This applies to the areas behind, in front of and beside the vehicle. You could otherwise endanger yourself and others.

The 360° camera will not function or will function only in a limited manner:

- if the doors are open
- if the exterior mirrors are folded in
- if the boot lid is open
- in heavy rain, snow or fog
- at night or in very dark places
- if the cameras are exposed to very bright light
- if the area is lit by fluorescent lamps or LED lighting (the display may flicker)
- if there is a sudden change in temperature, e.g. when driving into a heated garage in winter
- if the camera lenses are dirty or covered
- if the vehicle components in which the cameras are fitted are damaged. In this event, have the camera position and setting checked at a qualified specialist workshop

Do not use the 360° camera under such circumstances. You could otherwise injure others or damage objects when parking the vehicle.

Guide lines are always shown at road level. In trailer mode, the guide lines are shown at the level of the trailer coupling.

The field of vision and other functions of the camera system may be restricted due to additional attachments (e.g. licence plate holder, rear bicycle carrier).

On vehicles with height-adjustable suspension, due to the technical conditions, leaving the standard height can result in:


- inaccuracies in the guide lines
- inaccuracies in the display of generated images (top view)

### Activation conditions

The image from the 360° camera appears if:

- the multimedia system is switched on
- the **360° camera** function is switched on

### Activating the 360° camera


► Press the  button in the centre console for longer than two seconds.

The following appears depending on whether transmission position **D** or **R** is selected:

- a split screen with top view and the image from the front camera or
- a split screen with top view and the image from the rear view camera

or

► Briefly press the  button in the centre console. The vehicle menu appears.

► Select **360° camera** and press  to confirm. The following appears depending on whether transmission position **D** or **R** is selected:

- a split screen with top view and the image from the front camera or
- a split screen with top view and the image from the rear view camera

### Switching on the 360° camera with reverse gear

You can show images from the 360° camera automatically by engaging reverse gear.



► Make sure that the **Activation by R gear** function is selected in the multimedia system (see Digital Owner's Manual).

► **To show the 360° camera image:** engage reverse gear.



The multimedia system shows the area behind the vehicle in split-screen mode. You see the top view of the vehicle and the image from the reversing camera.

### Selecting the split-screen view or full-screen mode

Switching between split-screen views:

- To switch to the line with the vehicle symbols: slide the controller .
- To select one of the vehicle icons: turn  the controller.

Switching to full-screen mode:

- To switch to **180° view**: turn  the controller to select and press  to confirm.

- i** The full-screen option is only available in the following views:
- Top view with image from the reversing camera
  - Top view with image from the front camera

## Displays in the multimedia system

### Important safety notes

The camera system may show a distorted view of obstacles, show them incorrectly or not at all. Obstacles are not shown by the system in the following locations:

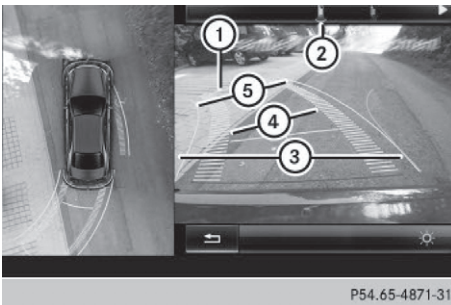
- under the front and rear bumpers
- very close to the front and rear bumpers
- in the area immediately above the handle on the boot lid
- very close to the exterior mirrors
- in the transitional areas between the various cameras in the virtual top view

**!** Objects not at ground level may appear to be further away than they actually are, e.g.:

- the bumper of a parked vehicle
- the drawbar of a trailer
- the ball coupling of a trailer tow hitch
- the rear section of an HGV
- a slanted post

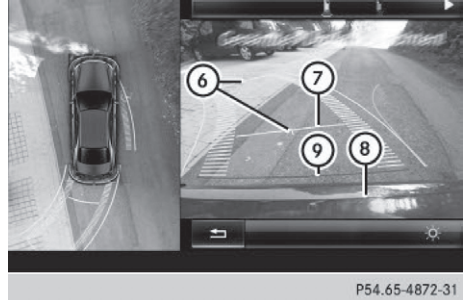
Use the guidelines only for orientation. Approach objects no further than the bottom-most guideline.

### Top view with image from the reversing camera



- P54.65-4871-31
- ① Yellow guide line at a distance of approximately 4.0 m from the rear of the vehicle
  - ② Symbol for the split-screen setting with top view and reversing camera image

- ③ Guide line for the maximum steering angle
- ④ Yellow lane marking the course the tyres will take at the current steering wheel angle (dynamic)
- ⑤ Yellow guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)

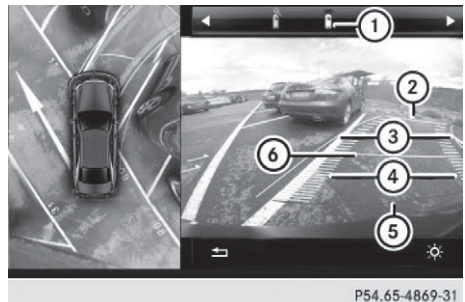


- P54.65-4872-31
- ⑥ Vehicle centre axis (locating aid)
  - ⑦ Yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
  - ⑧ Bumper
  - ⑨ Red guide line at a distance of approximately 0.30 m from the rear of the vehicle

When the transmission is shifted to position **R**, guidelines appear in the camera image.

The distance specifications only apply to objects that are at ground level.

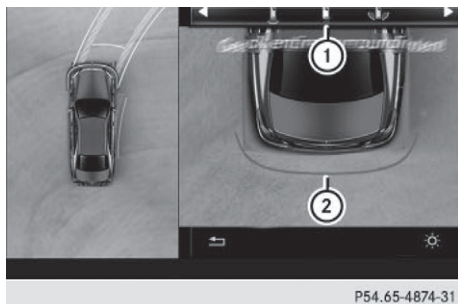
### Top view with image from the front camera



- P54.65-4869-31
- ① Symbol for the split-screen setting with top view and front camera image
  - ② Yellow guide line at a distance of approximately 4.0 m from the front of the vehicle
  - ③ Yellow guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)

- ④ Yellow lane marking the course the tyres will take at the current steering wheel angle (dynamic)
- ⑤ Red guide line at a distance of approximately 0.30 m from the front of the vehicle
- ⑥ Yellow guide line at a distance of approximately 1.0 m from the front of the vehicle

### Top view and enlarged rear view

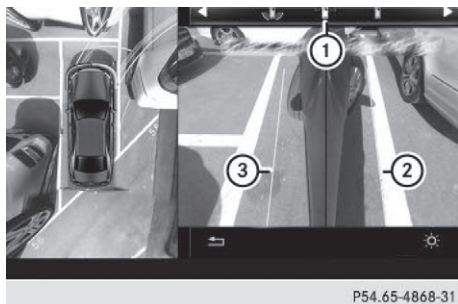


- ① Symbol for the split-screen setting with top view and reversing camera image enlarged
- ② Red guide line at a distance of approximately 0.30 m from the rear of the vehicle

This view assists you in estimating the distance to the vehicle behind you.

- i** This setting can also be selected as an enlarged front view.

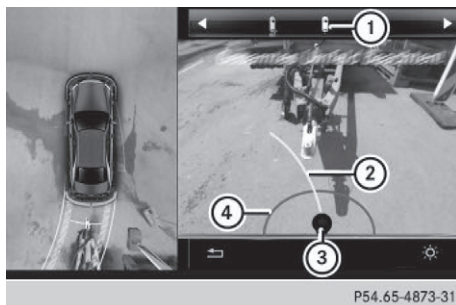
### Top view with image from the side cameras



- ① Symbol for top-view setting with image from forward-facing side cameras
- ② Yellow guide line for the vehicle width including the exterior mirror (right side of vehicle)
- ③ Yellow guide line for the vehicle width including the exterior mirror (left side of vehicle)

- i** You can also select the side camera setting for the rear-facing view.

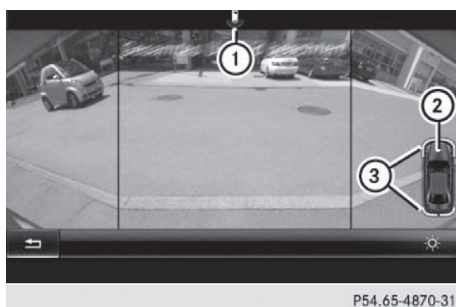
### Top view with trailer view



- ① Symbol for the trailer-view setting
- ② Trailer drawbar locating aid
- ③ Ball coupling
- ④ Red guide line at a distance of approximately 0.30 m from the ball coupling

The lines are shown at the level of the trailer coupling.

### 180° view





- ① Symbol for the full-screen setting with the reversing camera image
- ② Own vehicle
- ③ PARKTRONIC warning displays
- i** 180° view can also be selected as front view.

Select this view when you are driving out of an exit and the view of crossing traffic is restricted, for example.

## Stopping the 360° camera display

The 360° camera display is stopped:

- when you select transmission position **P**
- when you are driving at moderate speeds

The previous display appears in the multimedia system display. You can also switch the display by selecting the  symbol in the display and confirming with the  controller.

## ATTENTION ASSIST

### General notes

ATTENTION ASSIST helps you during long, monotonous journeys such as on motorways and trunk roads. It is active in the 60 km/h to 200 km/h speed range. If ATTENTION ASSIST detects typical indicators of fatigue or increasing lapses in concentration on the part of the driver, it suggests taking a break.

### Important safety notes

ATTENTION ASSIST is only an aid. It may not always detect fatigue or increasing lapses in concentration until too late, or may not detect them at all. The system is not a substitute for a well-rested and attentive driver.

The functionality of ATTENTION ASSIST is restricted, and warnings may be delayed or not occur at all:

- if the length of the journey is less than approximately 30 minutes
- if the road condition is poor, e.g. if the surface is uneven or if there are potholes
- if there is a strong side wind
- if you have adopted a sporty driving style with high cornering speeds or high rates of acceleration
- if you are predominantly driving at a speed below 60 km/h or above 200 km/h
- if you are driving with the DISTRONIC PLUS active steer assist activated
- if the time has been set incorrectly
- in active driving situations, such as when you change lanes or change your speed

The evaluation of your attention level is deleted and restarted when continuing the journey, if:

- you switch off the engine
- you take off your seat belt and open the driver's door, e.g. for a change of drivers or to take a break

## Displaying the attention level



In the assistance menu (▷ page 208) of the on-board computer you can call up the current status information.

- ▶ Select the assistance graphics display for ATTENTION ASSIST using the on-board computer (▷ page 208).

The following information appears:


- the length of the journey since the last break
- the attention level determined by ATTENTION ASSIST, displayed in a bar display in five levels from high to low
- if ATTENTION ASSIST is unable to calculate the attention level and cannot output a warning, the **System suspended** message appears. The bar display then changes the display, e.g. if you are driving at a speed below 60 km/h or above 200 km/h.

## Activating ATTENTION ASSIST

- ▶ Activate ATTENTION ASSIST using the on-board computer (▷ page 210). The system determines the attention level of the driver depending on the setting selected:

**Standard** selected: the sensitivity with which the system determines the attention level is set to normal.

**Sensitive** selected: the sensitivity is set higher. The attention level detected by ATTENTION ASSIST is adapted accordingly and the driver is warned earlier.

When ATTENTION ASSIST is deactivated, the  symbol appears in the multifunction display in the assistance graphic display.

When ATTENTION ASSIST has been deactivated, it is automatically reactivated after the engine has been switched off. The sensitivity selected corresponds to the last selection activated (standard/sensitive).

### Warning in the multifunction display

If fatigue or increasing lapses in concentration are detected, a warning appears in the multifunction display: **Attention Assist: Take a break!**

In addition to the display message shown in the multifunction display, you will then hear a warning tone.

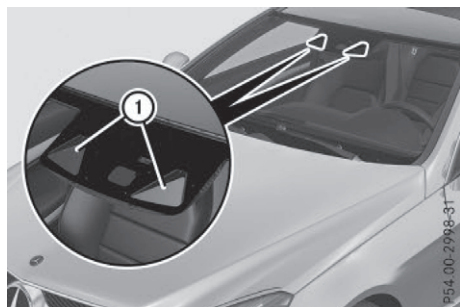
- ▶ If necessary, take a break.
- ▶ Confirm the display message with the **OK** button on the steering wheel.

On long journeys, take regular breaks in good time to allow yourself to rest. If you do not take a break, you will be warned again after 15 minutes at the earliest. This will only happen if ATTENTION ASSIST still detects typical indicators of fatigue or increasing lapses in concentration.

Vehicles with COMAND Online multifunction display: if a warning is output in the multifunction display, a service station search is performed in the multimedia system. You can select a service station and navigation to this service station will then begin. This function can be activated and deactivated in the multimedia system.

### Traffic Sign Assist

#### General notes



Traffic Sign Assist displays the maximum permitted speed and overtaking restrictions to the

driver in the instrument cluster. Driving onto a section of road in the wrong direction triggers a warning. Traffic Sign Assist detects traffic signs with camera system ① attached behind the top of the windscreen. The data and general traffic regulations stored in the navigation system are additionally used to determine the current speed limit.

If a traffic sign that is relevant to your vehicle is passed, the display of the speed limits and overtaking restrictions is updated.

The display can also be updated without a visible traffic sign if:

- the vehicle changes roads, e.g. slip road or motorway exit
- a village or town boundary is passed that is stored in the digital map
- the last traffic sign detected by the camera has not been repeated

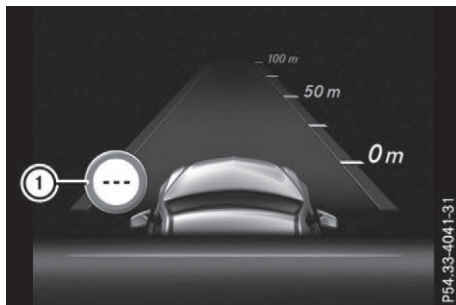
If a sign indicating the end of a restriction (speed limit or overtaking restriction) is passed, the sign is displayed for five seconds. The currently applicable traffic regulation continues to appear in the assistance graphic display.

The camera also detects traffic signs with a restriction indicated by an additional sign (e.g. in wet conditions).

The sign indicating the end of a restriction only appears with the restriction in the instrument cluster when:

- the regulation must be observed with the restriction
- Traffic Sign Assist is unable to reliably determine whether the restriction applies

If Traffic Sign Assist is unable to determine a maximum permitted speed from any of the available sources, no speed limit appears in the instrument cluster either.



Traffic Sign Assist is not available in all countries. In this case, display ① appears in the assistance graphic (▷ page 208).

### Important safety notes

Traffic Sign Assist is only an aid and is not always able to correctly display speed limits and overtaking restrictions. Traffic signs always have priority over the Traffic Sign Assist display.

The system may be either functionally impaired or temporarily unavailable if:

- visibility is poor, e.g. due to snow, rain, fog or spray
- there is glare, e.g. from the sun being low in the sky
- there is dirt, ice or misting on the windscreen in the vicinity of the camera
- traffic signs are hard to detect, e.g. due to dirt, ice or snow
- the traffic signs are insufficiently lit at night
- signs are ambiguous, e.g. traffic signs on construction sites or in adjacent lanes
- the information in the digital street map of the navigation system is incorrect or out of date

### Switching the message function on/off

If you activate the Traffic Sign Assist display in the on-board computer, the traffic regulations (speed limits and overtaking restrictions) appear in the instrument cluster for five seconds in each case. The wrong-way warning and the traffic sign display for speed limits and overtaking restrictions remain active even when the display has been deactivated.

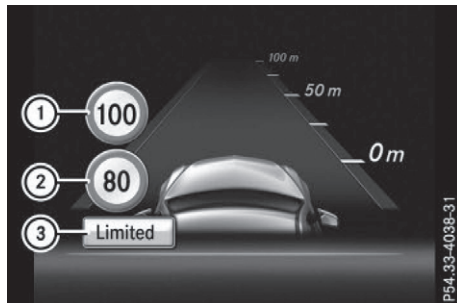
- ▶ Switch on the Traffic Sign Assist message function via the on-board computer (▷ page 209).

### Instrument cluster display

#### Showing the assistance graphic

- ▶ Call up the assistance graphic display function using the on-board computer (▷ page 208). Detected traffic signs are displayed in the instrument cluster.

### Speed limit with unknown restriction



- ① Maximum permitted speed
- ② Maximum permitted speed for vehicles for which the restriction in the additional sign is relevant
- ③ Additional sign for unknown restriction

A maximum permitted speed of 100 km/h (100 mph) and a speed limit of 80 km/h (80 mph) apply with an unknown restriction.

### No entry (wrong-way warning)



This function is not available in all countries.

If no entry signs are passed, a warning message appears in the instrument cluster should Traffic Sign Assist detect that you are driving in the wrong direction. You will then also hear a warning tone. You should immediately check your direction of travel in order to avoid danger to yourself and other road users.

### Lane Tracking package

#### General notes

The Lane Tracking package consists of Blind Spot Assist (▷ page 188) and Lane Keeping Assist (▷ page 189).

## Blind Spot Assist

### General notes

Blind Spot Assist monitors the areas on either side of the vehicle that are not visible to the driver with two lateral, rear-facing radar sensors. A warning lamp lights up on the exterior mirror and draws your attention to vehicles detected in the monitored area. If you then switch on the corresponding turn signal to change lanes, you will also receive a visual and audible warning.

Blind Spot Assist supports you from a speed of approximately 30 km/h.

### Important safety notes

#### WARNING

Blind Spot Assist does not react to vehicles:

- overtaken too closely on the side, placing them in the blind spot area
- when the difference in the speed of approach and overtaking is too great

As a result, Blind Spot Assist cannot warn drivers in these situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and maintain a safe distance at the side of the vehicle.

Blind Spot Assist is only an aid. It may fail to detect some vehicles and is not a substitute for attentive driving. Always ensure that there is sufficient distance to the side for other road users and obstacles.

### Radar sensors

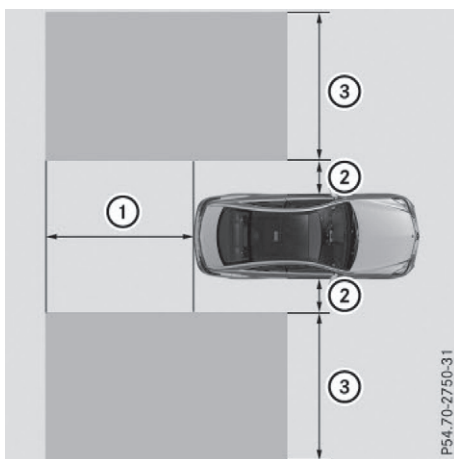
The two radar sensors for Blind Spot Assist are integrated into the sides of the rear bumper. Make sure that the bumper is free of dirt, ice or slush in the vicinity of the sensors. The sensors must not be covered, e.g. by cycle racks or overhanging loads. Following a severe impact or in the event of damage to the bumpers, have the function of the sensors checked at a qualified specialist workshop. Blind Spot Assist may otherwise not work properly.

### Monitoring range

In particular, the detection of obstacles can be impaired in the following situations:

- dirt on the sensors or obscured sensors
- poor visibility, e.g. due to fog, heavy rain, snow or spray
- narrow vehicles, e.g. motorcycles or bicycles
- very wide lanes
- narrow lanes
- vehicles not driving in the middle of their lane
- crash barriers or other road boundaries

Vehicles in the monitoring range are then not indicated.



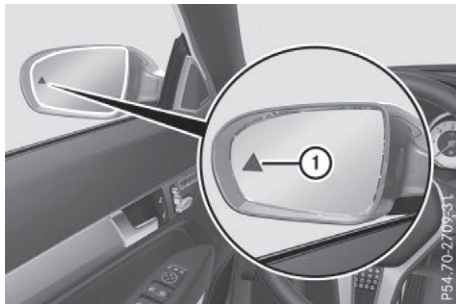
At a distance of approximately 0.5 m (2) from the vehicle, Blind Spot Assist monitors the area up to 3.0 m next to (3) and behind (1) your vehicle, as shown in the picture.

If the lanes are narrow, vehicles driving in the lane beyond the lane next to your vehicle may be indicated, especially if the vehicles are not driving in the middle of their lane. This may be the case if the vehicles are driving on the inner side of their lane.

Due to the nature of the system:

- warnings may be issued in error when driving close to crash barriers or similar solid boundaries
- warnings may be interrupted when driving alongside long vehicles, e.g. lorries, for a prolonged time

## Indicator and warning lamp



- ① Indicator lamp (yellow)  
Warning lamp (red)

Blind Spot Assist is not active at speeds below approximately 30 km/h. Vehicles in the monitoring range are then not indicated.

If Blind Spot Assist is activated, indicator lamp ① in the exterior mirrors lights up yellow up to a speed of 30 km/h. At speeds above 30 km/h, the indicator lamp goes out and Blind Spot Assist is operational.

If a vehicle is detected within the monitoring range of Blind Spot Assist at speeds above 30 km/h, warning lamp ① on the corresponding side lights up red. This warning always occurs when a vehicle enters the blind spot monitoring range from behind or from the side. When you overtake a vehicle, the warning only occurs if the difference in speed is less than 12 km/h.

The yellow indicator lamp goes out if reverse gear is engaged. Blind Spot Assist is then deactivated.

The brightness of the indicator/warning lamps is adjusted automatically according to the brightness of the surroundings.

## Collision warning

If a vehicle is detected in the blind spot monitoring range and you switch on the corresponding turn signal, a double warning tone sounds. The red warning lamp flashes. If the turn signal remains on, detected vehicles are indicated by the flashing of the red warning lamp. There are no further warning tones.

## Activating Blind Spot Assist

- ▶ Make sure that Blind Spot Assist is activated in the on-board computer (▷ page 210).
- ▶ Turn the key to position **2** in the ignition lock. Warning lamps ① in the exterior mirrors light up red for approximately 1.5 seconds and then turn yellow.

## Towing a trailer

If you couple up a trailer, make sure that you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting. Blind Spot Assist is then deactivated. The indicator lamp lights up yellow in the exterior mirrors and the **Blind Spot Assist not available when towing a trailer** See Owner's Manual message appears in the multifunction display.

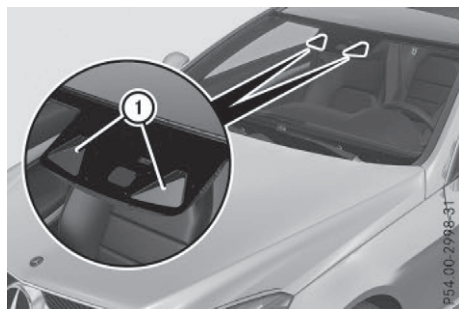
- ❗ You can deactivate the indicator lamps in the exterior mirrors.

To do so, you will need to deactivate Blind Spot Assist if:

- the key is in position **2** in the ignition lock
- the engine is not running
- the electrical connection to the trailer has been established

## Lane Keeping Assist

### General notes



Lane Keeping Assist monitors the area in front of your vehicle by means of camera ① at the top of the windscreen. Lane Keeping Assist detects lane markings on the road and can warn you before you leave your lane unintentionally.

This function is available in a speed range between 60 km/h and 200 km/h.

A warning may be given if a front wheel passes over a lane marking. It will warn you by means of

intermittent vibration through the steering wheel for up to 1.5 seconds.

### Important safety notes

#### WARNING

Lane Keeping Assist cannot always clearly identify lane markings.

In these cases, Lane Keeping Assist may:

- give an unnecessary warning
- not give a warning

There is a risk of an accident.

Always pay particular attention to the traffic situation and keep in lane, especially if Lane Keeping Assist alerts you.

#### WARNING

The Lane Keeping Assist warning does not return the vehicle to the original lane. There is a risk of an accident.

Always steer, apply the brakes or accelerate the vehicle yourself, especially if Lane Keeping Assist alerts you.

Lane Keeping Assist can neither reduce the risk of an accident if you fail to adapt your driving style nor override the laws of physics. Lane Keeping Assist cannot take into account road, weather or traffic conditions. Lane Keeping Assist is only an aid. You are responsible for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

Lane Keeping Assist does not keep your vehicle in its lane.

The system may be impaired or may not function if:

- there is poor visibility, e.g. due to insufficient illumination of the road, or due to snow, rain, fog or spray
- there is glare, e.g. from oncoming traffic, the sun or reflection from other vehicles (e.g. if the road surface is wet)
- the windscreen is dirty, misted up, damaged or covered, for instance by a sticker, in the vicinity of the camera
- no or several, unclear lane markings are present for one lane, e.g. in a construction area
- the lane markings are worn away, dark or covered up, e.g. by dirt or snow

- the distance to the vehicle in front is too small and the lane markings thus cannot be detected
- the lane markings change quickly, e.g. lanes branch off, cross one another or merge
- the road is narrow and winding
- there are highly variable shade conditions on the road

### Activating Lane Keeping Assist

- ▶ Activate Lane Keeping Assist using the on-board computer; to do so, select **Standard** or **Adaptive** (▷ page 210).

If you drive at speeds above 60 km/h and lane markings are detected, the lines in the assistance graphic (▷ page 208) are shown in green. Lane Keeping Assist is ready for use.

#### Standard

If **Standard** is selected, no warning vibration occurs if:

- you have switched on the turn signal. In this case, the warnings are suppressed for a certain period of time.
- a driving safety system intervenes, such as ABS, BAS or ESP®.

#### Adaptive

When **Adaptive** is selected, no warning vibration occurs if:

- you have switched on the turn signal. In this case, the warnings are suppressed for a certain period of time.
- a driving safety system intervenes, such as ABS, BAS or ESP®.
- you accelerate hard, e.g. kickdown.
- you brake hard.
- you steer actively, e.g. swerve to avoid an obstacle or change lane quickly.
- you cut the corner on a sharp bend.

To ensure that you are warned only when necessary and in good time if you cross the lane marking, the system detects certain conditions and warns you accordingly.

The warning vibration occurs earlier if:

- you approach the outer lane marking on a bend
- the road has very wide lanes, e.g. a motorway
- the system detects solid lane markings

The warning vibration occurs later if:

- the road has narrow lanes
- you cut the corner on a bend

## Active Driving Assistance package

### General notes

The Active Driving Assistance package consists of DISTRONIC PLUS (▷ page 159), Active Blind Spot Assist (▷ page 191) and Active Lane Keeping Assist (▷ page 193).

### Active Blind Spot Assist

#### General notes

Active Blind Spot Assist monitors the areas on either side of the vehicle that are not visible to the driver with two lateral, rear-facing radar sensors. A warning lamp lights up on the exterior mirror and draws your attention to vehicles detected in the monitored area. If you then switch on the corresponding turn signal to change lanes, you will also receive a visual and audible warning. If a risk of side impact is detected, a course-correcting brake application may help you avoid a collision. Active Blind Spot Assist evaluates the free space in the direction of travel and to the side before making a course-correcting brake application. For this, Active Blind Spot Assist uses the forward-facing radar sensors.

Active Blind Spot Assist supports you from a speed of approximately 30 km/h.

#### Important safety notes

Active Blind Spot Assist is only an aid and is not a substitute for attentive driving.

#### WARNING

Active Blind Spot Assist does not react to vehicles:

- overtaking too closely on the side, placing them in the blind spot area
- if the difference in the speed of approach and overtaking is too great

As a result, Active Blind Spot Assist may neither give warnings nor intervene in such situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and maintain a safe distance at the side of the vehicle.

### Radar sensors

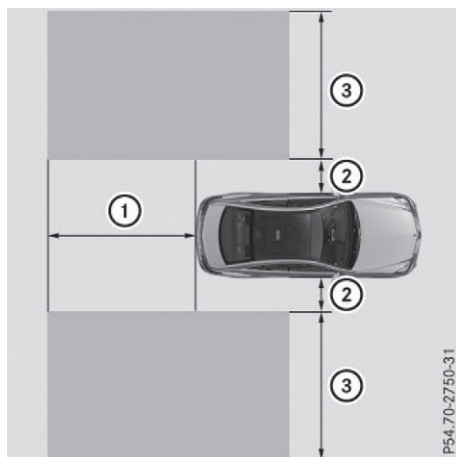
The Active Blind Spot Assist radar sensors are integrated into the front and rear bumpers and behind a cover in the radiator trim. Make sure that the bumpers and the cover in the radiator trim are free of dirt, ice or slush. The rear sensors must not be covered, e.g. by bicycle racks or overhanging loads. Following a severe impact or in the event of damage to the bumpers, have the function of the radar sensors checked at a qualified specialist workshop. In such cases, Active Blind Spot Assist may no longer function properly.

### Monitoring range

#### WARNING

Active Blind Spot Assist does not detect all traffic situations and road users. There is a risk of an accident.

Always make sure that there is sufficient distance to the side for other traffic or obstacles.



At a distance of approximately 0.5 m ② from the vehicle, Active Blind Spot Assist monitors the area up to 3.0 m next to ③ and behind ① your vehicle, as shown in the picture.

The detection of vehicles may be impaired in the case of:

- dirt on the sensors or obscured sensors
- poor visibility, e.g. due to rain, snow or spray

Vehicles in the monitoring range will then be indicated late or not at all.

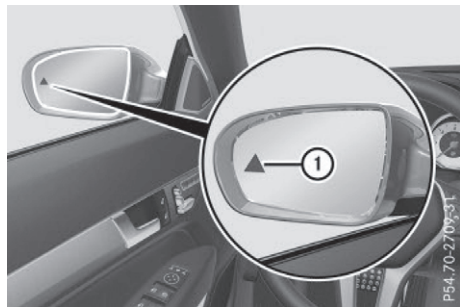
Active Blind Spot Assist may not detect narrow vehicles, such as motorcycles or bicycles, or may only detect them too late.

If the lanes are narrow, vehicles driving in the lane beyond the lane next to your vehicle may be indicated, especially if the vehicles are not driving in the middle of their lane. This may be the case if there are vehicles at the edge of their lane.

Due to the nature of the system:

- warnings may be issued in error when driving close to crash barriers or similar solid lane borders
- warnings may be interrupted when driving alongside long vehicles, e.g. lorries, for a prolonged time

### Warning lamp



#### ① Warning lamp

Active Blind Spot Assist is not active at speeds below approximately 30 km/h. Vehicles in the monitoring range are then not indicated.

If Active Blind Spot Assist is activated, indicator lamp ① in the exterior mirrors lights up yellow up to a speed of 30 km/h. At speeds above 30 km/h, the indicator lamp goes out and Active Blind Spot Assist is operational.

If a vehicle is detected within the monitoring range of Blind Spot Assist at speeds above 30 km/h, warning lamp ① on the corresponding side lights up red. A warning is always issued when a vehicle enters the monitoring range of Blind Spot Assist from behind or from the side. When you overtake a vehicle, the warning only

occurs if the difference in speed is less than 12 km/h.

The yellow indicator lamp goes out if reverse gear is engaged. Active Blind Spot Assist is not operational.

The brightness of the warning lamps is automatically adapted to the brightness of the surroundings.

### Visual and acoustic collision warning

If you switch on the turn signal to change lanes and a vehicle is detected in the side monitoring range, you receive a visual and acoustic collision warning. You then hear a double warning tone and red warning lamp ① flashes. If the turn signal remains on, detected vehicles are indicated by the flashing of red warning lamp ①. There are no further warning tones.

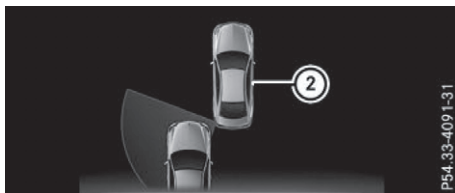
### Course-correcting brake application

If Active Blind Spot Assist detects a risk of a side impact in the monitoring range, a course-correcting brake application is carried out. This is designed to help you avoid a collision.

#### ⚠ WARNING

A course-correcting brake application cannot always prevent a collision. There is a risk of an accident.

Always steer, brake or accelerate yourself, especially if Active Blind Spot Assist warns you or makes a course-correcting brake application. Always maintain a safe distance at the sides.



If a course-correcting brake application occurs, red warning lamp ① flashes in the exterior mirror and a dual warning tone sounds. In addition, display ② underlining the danger of a side collision appears in the multifunction display.

In very rare cases, the system may make an inappropriate brake application. A course-correcting brake application may be interrupted at any time if you steer slightly in the opposite direction or accelerate.

The course-correcting brake application is available in the speed range between 30 km/h and 200 km/h.

Either a course-correcting brake application appropriate to the driving situation, or none at all, may occur if:

- there are vehicles or obstacles, e.g. crash barriers, on both sides of your vehicle
- a vehicle approaches too closely on the side
- you have adopted a sporty driving style with high cornering speeds
- you clearly brake or accelerate
- a driving safety system intervenes, such as ESP® or PRE-SAFE® Brake
- ESP® is deactivated
- a loss of tyre pressure or a defective tyre is detected

### Activating Active Blind Spot Assist

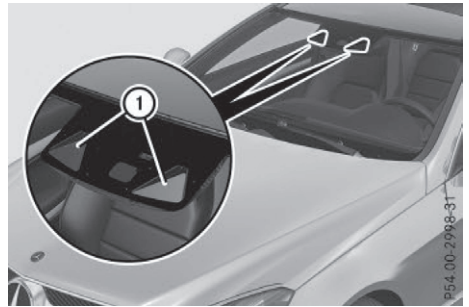
- ▶ Make sure that Active Blind Spot Assist is activated in the on-board computer (▷ page 210).
- ▶ Turn the key to position **2** in the ignition lock. Warning lamps ① in the exterior mirrors light up red for approximately 1.5 seconds and then turn yellow.

### Towing a trailer

If you couple up a trailer, make sure that you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting. Active Blind Spot Assist is then deactivated. The indicator lamp lights up yellow in the exterior mirrors and the **Blind Spot Assist not available when towing a trailer** See Owner's Manual message appears in the multifunction display.

## Active Lane Keeping Assist

### General notes



Active Lane Keeping Assist monitors the area in front of your vehicle by means of multifunction camera ① at the top of the windscreen. Various different areas to the front, rear and side of your vehicle are also monitored with the aid of the radar sensor system. Active Lane Keeping Assist detects lane markings on the road and can warn you before you leave your lane unintentionally. If you do not react to the warning, a lane-correcting application of the brakes can bring the vehicle back into the original lane.

This function is available in a speed range between 60 km/h and 200 km/h.

For Active Lane Keeping Assist to assist you when driving, the radar sensor system must be operational.

### Important safety notes

If you fail to adapt your driving style, Active Lane Keeping Assist can neither reduce the risk of an accident nor override the laws of physics. Active Lane Keeping Assist cannot take account of road and weather conditions. It may not detect traffic situations. Active Lane Keeping Assist is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

Active Lane Keeping Assist cannot continuously keep your vehicle in its lane.

### WARNING

Active Lane Keeping Assist cannot always clearly detect lane markings.

In such cases, Active Lane Keeping Assist can:

- give an unnecessary warning and then make a course-correcting brake application to the vehicle
- neither give a warning nor intervene

There is a risk of an accident.

Always pay particular attention to the traffic situation and keep within the lane, especially if Active Lane Keeping Assist alerts you. Terminate the intervention in a non-critical driving situation.

The system may be impaired or may not function if:

- there is poor visibility, e.g. due to insufficient illumination of the road, or due to snow, rain, fog or spray
- there is glare, e.g. from oncoming traffic, the sun or reflection from other vehicles (e.g. if the road surface is wet)
- the windscreen is dirty, misted up, damaged or covered, for instance by a sticker, in the vicinity of the camera
- the radar sensors in the front or rear bumpers or the radiator trim are dirty, e.g. obscured by snow
- no or several, unclear lane markings are present for one lane, e.g. in a construction area
- the lane markings are worn away, dark or covered up, e.g. by dirt or snow
- the distance to the vehicle in front is too small and the lane markings thus cannot be detected
- the lane markings change quickly, e.g. lanes branch off, cross one another or merge
- the road is narrow and winding
- there are highly variable shade conditions on the road

If no vehicle is detected in the adjacent lane and broken lane markings are detected, no lane-correcting brake application is made.

### Warning vibration through the steering wheel

A warning may be given if a front wheel passes over a lane marking. It will warn you by means of intermittent vibration in the steering wheel for up to 1.5 seconds.

### Lane-correcting brake application

#### WARNING

A lane-correcting brake application cannot always bring the vehicle back into the original lane. There is a risk of an accident.

Always steer, brake or accelerate yourself, especially if Active Lane Keeping Assist warns you or makes a lane-correcting brake application.

#### WARNING

Active Lane Keeping Assist only detects traffic conditions or road users to a limited extent. In very rare cases, the system may make an inappropriate brake application, e.g. after intentionally driving over a solid lane marking. There is a risk of an accident.

An inappropriate brake application may be interrupted at any time if you steer slightly in the opposite direction. Always make sure that there is sufficient distance to the side for other traffic or obstacles.



If you leave your lane under certain circumstances, the vehicle will brake briefly on one side. This is intended to help you return the vehicle to the original lane.

If a lane-correcting brake application occurs, display ① appears in the multifunction display. A lane-correcting brake application can be made after driving over a lane marking detected as being solid or broken. Before this, a warning must have been issued by means of intermittent vibration through the steering wheel. In addition, a lane with lane markings on both sides must be detected.

In the case of a broken lane marking being detected, a lane-correcting brake application can only be made if a vehicle has been detected in the adjacent lane. The following vehicles can have an influence on brake application: oncom-

ing traffic, vehicles that are overtaking and vehicles that are driving parallel to your vehicle.

- **i** A further lane-correcting brake application can only occur after your vehicle has returned to the original lane.

No lane-correcting brake application occurs if:

- you clearly and actively steer, brake or accelerate
- you cut the corner on a sharp bend
- you have adopted a sporty driving style with high cornering speeds or high rates of acceleration
- you have switched on the turn signal
- a driving safety system intervenes, such as ESP®, PRE-SAFE® Brake or Active Blind Spot Assist
- ESP® is deactivated
- the transmission is not in position **D**
- on vehicles with a trailer tow hitch, the electrical connection to the trailer has been correctly established
- an obstacle has been detected in the lane in which you are driving
- a loss of tyre pressure or a defective tyre has been detected and displayed

There is a possibility that the Active Lane Keeping Assist could misjudge the given traffic situation. An inappropriate brake application may be interrupted at any time if:

- you steer slightly in the opposite direction
- you switch on the turn signal
- you clearly brake or accelerate

A lane-correcting brake application is interrupted automatically if:

- a driving safety system intervenes, such as ESP®, PRE-SAFE® Brake or Active Blind Spot Assist
- lane markings are no longer detected

### Activating Active Lane Keeping Assist

- ▶ Activate Active Lane Keeping Assist using the on-board computer; to do so, select **Standard** or **Adaptive** (> page 210).

If you drive at speeds above 60 km/h and lane markings are detected, the lines in the assistance graphic display (> page 208) are shown in green. Active Lane Keeping Assist is ready for use.

If **Standard** is selected, no warning vibration occurs if:

- you have switched on the turn signal. In this case, the warnings are suppressed for a certain period of time.
- a driving safety system intervenes, such as ABS, BAS or ESP®.

When **Adaptive** is selected, no warning vibration occurs if:

- you have switched on the turn signal. In this case, the warnings are suppressed for a certain period of time.
- a driving safety system intervenes, such as ABS, BAS or ESP®.
- you accelerate hard, e.g. kickdown.
- you brake hard.
- you steer actively, e.g. swerve to avoid an obstacle or change lane quickly.
- you cut the corner on a sharp bend.

In order that you are warned only when necessary and in good time if you cross the lane marking, the system detects certain conditions and warns you accordingly.

The warning vibration occurs earlier if:

- you approach the outer lane marking on a bend
- the road has very wide lanes, e.g. a motorway
- the system detects solid lane markings

The warning vibration occurs later if:

- the road has narrow lanes
- you cut the corner on a bend

### Towing a trailer

If you couple up a trailer, make sure that you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting.

### Towing a trailer

#### Important safety notes

#### WARNING

You could lose control of the vehicle/trailer combination if it begins to swerve. The vehicle/trailer combination could even overturn. There is a risk of an accident.

On no account should you attempt to straighten out the vehicle/trailer combination by increasing speed. Decrease your

speed and do not countersteer. Brake if necessary.

### WARNING

If the maximum permissible load for a carrier system is exceeded, the carrier could come loose from the vehicle and endanger other road users. There is a risk of an accident and injury.

Never exceed the maximum permissible load when using a carrier.

**!** If you have a trailer tow hitch retrofitted, changes to the engine cooling system may be necessary, depending on the vehicle type.

If you have a trailer tow hitch retrofitted, observe the anchorage points on the chassis.

Retrofitting a trailer tow hitch is only permissible if a trailer load is specified in your vehicle documents. If this is not the case, then the vehicle is not approved for towing a trailer.

For more information, please contact a qualified specialist workshop.

Exceeding the maximum permissible nose-weight of the trailer drawbar on the ball coupling may cause damage.

Damage may be caused to the following:

- the towing vehicle
- the trailer
- the ball coupling
- trailer tow hitch

The vehicle/trailer combination could become unstable.

The vehicle/trailer combination could also become unstable if the noseweight used is lower than the minimum permissible noseweight.

To avoid hazardous situations:

- make sure to check the noseweight before each journey
- use a noseweight as close as possible to the maximum noseweight
- do not exceed the maximum permissible noseweight
- do not use a noseweight lower than the minimum noseweight

Make sure that the following values are not exceeded:

- the permissible noseweight
- the permissible trailer load
- the permissible rear axle load of the towing vehicle
- the maximum permissible gross vehicle weight of both the towing vehicle and the trailer

The applicable permissible values, which must not be exceeded, can be found:

- in your vehicle documents
- on the identification plates of the trailer tow hitch and the trailer
- on the vehicle identification plate

If the values differ, the lowest value applies.

You will find permissible trailer loads under "Technical data" (> page 331).

### WARNING

If you release the ball coupling or it does not engage correctly when folding in, it will swing out. Within pivoting range of the ball coupling, there is an increased risk of an accident and injury.

Only release the ball coupling if the pivoting range is unobstructed. Always make sure that the ball coupling engages when folding in.

When reversing the towing vehicle, make sure there is nobody between the trailer and the vehicle.

Couple and uncouple the trailer carefully. If you do not couple the trailer to the towing vehicle correctly, the trailer could become detached.

When towing a trailer, your vehicle's handling characteristics will be different to when driving without a trailer.

The vehicle/trailer combination:

- is heavier
- is restricted in its acceleration and gradient-climbing capability
- has an increased braking distance
- is affected more by strong crosswinds
- demands more sensitive steering
- has a larger turning circle

This can impair the vehicle's handling characteristics. Adapt your driving style accordingly. Maintain a safe distance. Drive carefully.

When towing a trailer, always adjust your speed to the current road and weather conditions. Do not exceed the maximum permissible speed for your vehicle/trailer combination.

## Notes on towing a trailer

### General notes

The E 500 model cannot be used to tow a trailer.

When towing a trailer, set the tyre pressure on the rear axle of the towing vehicle for a maximum load; see the tyre pressure table in the fuel filler flap (> page 310).

The height of the ball coupling changes with the load of the vehicle. If necessary, use a trailer with a height-adjustable drawbar.

Please note that when towing a trailer, the following driving systems have limited availability or are not available at all.

- PARKTRONIC (> page 169)
- Active Parking Assist (> page 172)
- Blind Spot Assist (> page 188)

You will find permissible trailer loads under "Technical data" (> page 331).

### Driving tips

Observe the notes on ESP® trailer stabilisation (> page 73).

The maximum permissible speed for vehicle/trailer combinations depends on the type of trailer. Before beginning the journey, check the trailer's documents to see what the maximum permitted speed is. Observe the maximum permissible speed in the relevant country.

For certain Mercedes-Benz vehicles, the maximum permissible rear axle load is increased when towing a trailer. See the "Technical data" section to find out whether this applies to your vehicle (> page 331). In the event of increased rear axle load, the vehicle/trailer combination may not exceed a maximum speed of 100 km/h for reasons concerning the operating permit. This also applies in countries in which the maximum permissible speed for vehicle/trailer combinations is above 100 km/h.

When towing a trailer, your vehicle's handling characteristics will be different to when driving without a trailer and the vehicle will consume more fuel.

Change into a lower gear in good time on long and steep downhill gradients.

This also applies to:

- activated COLLISION PREVENTION ASSIST PLUS (> page 69)
- activated cruise control

This will use the braking effect of the engine, so less braking will be required to maintain the vehicle speed. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly. If you need additional braking, depress the brake pedal repeatedly rather than continuously.

### Driving tips

If the trailer swings from side to side:

- ▶ Do not accelerate under any circumstances.
- ▶ Do not countersteer.
- ▶ Brake, if necessary.
- Maintain a greater distance to the vehicle in front than when driving without a trailer.
- Avoid braking abruptly. If possible, brake gently at first to allow the trailer to run on. Then, increase the braking force rapidly.
- The values given for gradient-climbing capabilities from a standstill refer to sea level. When driving in mountainous areas, note that the power output of the engine, and consequently the vehicle's gradient-climbing capability from a standstill, decrease with increasing altitude.

### Folding the ball coupling in/out

#### Folding out the ball coupling

##### WARNING

If the ball coupling is not correctly engaged, the trailer can detach. There is a risk of an accident.

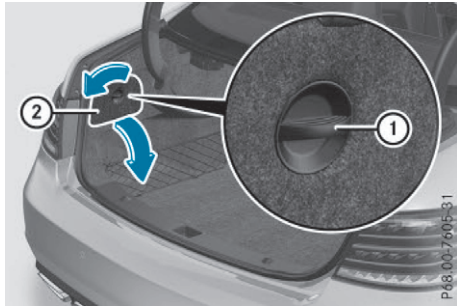
Always engage the ball coupling as described.

##### WARNING

If you release the ball coupling or it does not engage correctly when folding in, it will swing out. Within pivoting range of the ball coupling, there is an increased risk of an accident and injury.

Only release the ball coupling if the pivoting range is unobstructed. Always make sure that the ball coupling engages when folding in.

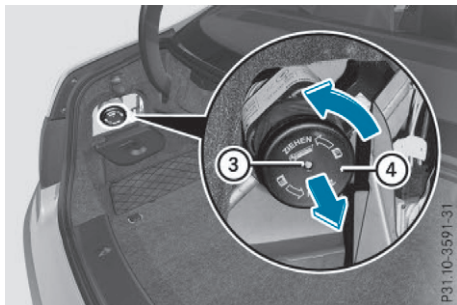
Before you can tow a trailer with your vehicle, you must fold out the ball coupling.



The release wheel is located behind the left-hand side trim panel in the boot.

#### Opening the cover:

- ▶ Turn handle ① anti-clockwise and fold cover ② down.



#### Unlocking and folding out the ball coupling:

- ▶ Pull out release wheel ④.
- ▶ Turn release wheel ④ anti-clockwise until the ball coupling releases and folds out from under the rear bumper. Indicator lamp ③ flashes.



- ▶ Pull the ball coupling in the direction of the arrow until it engages in a vertical position. The trailer socket is integrated into the ball coupling and swivels out with it.

The multifunction display shows the **Check trailer hitch lock** display message until the ball coupling is engaged.

- ▶ Remove the protective cap from the ball coupling and store it in a safe place.
- ▶ Make sure that the ball of the ball coupling is clean and greased.

#### Folding in the ball coupling

Fold the ball coupling in if you are not using the trailer tow hitch.

- ▶ Place the protective cap on the ball coupling.

#### Opening the cover:

- ▶ Turn handle ① anti-clockwise and fold cover ② down.

#### Unlocking and lowering the ball coupling:

- ▶ Pull out release wheel ④.
- ▶ Turn release wheel ④ to the left. The ball coupling unlocks and lowers. Indicator lamp ③ flashes.
- ▶ Press the ball coupling in the direction of the arrow until it engages behind the bumper. Indicator lamp ③ goes out and the message in the multifunction display disappears.

#### Coupling up a trailer

- Do not carry the KEYLESS-GO key about your person when:
  - folding the ball coupling in or out
  - coupling or uncoupling a trailer

If a KEYLESS-GO key is in the rear detection range of KEYLESS-GO, the boot lid could open or close unintentionally.

- ▶ **Vehicles with manual transmission:**  
depress the clutch pedal fully and engage first or reverse gear.
- ▶ **Vehicles with automatic transmission:**  
shift the transmission to position **P**.
- ▶ Apply the electric parking brake.
- ▶ Position the trailer on a level surface behind the vehicle.
- ▶ Couple up the trailer.
- ▶ Establish the electrical connection between the vehicle and the trailer.
- ▶ Check that the trailer lighting system is working.
- ▶ Push the combination switch upwards and downwards and check whether the corresponding turn signal indicator on the trailer is flashing.

A connected trailer is only detected when the electrical connection is established correctly and when the lighting system is working properly. The function of other systems also depends on this, for example:

- ESP®
- PARKTRONIC
- Active Parking Assist
- Active Blind Spot Assist

### Uncoupling a trailer

#### WARNING

If you uncouple a trailer with an engaged overrun brake, you could trap your hand between the vehicle and the trailer drawbar. This poses a risk of injury.


Do not uncouple a trailer with an engaged overrun brake.


#### WARNING

Vehicles with level control:

If you disconnect the trailer cable, the vehicle is lowered. This can cause you or others to become trapped between the vehicle body and tyres, or underneath the vehicle. This poses a risk of injury.

Make sure that no-one is in the immediate vicinity of the wheel arch or underneath the vehicle when disconnecting the trailer cable.

 Do not disconnect a trailer with an engaged overrun brake. Otherwise, your vehicle could be damaged by the rebounding of the overrun brake.

 Remove the installed adapter cable before folding in the ball coupling. Otherwise, damage may occur to the rear bumper and the adapter cable.


- Do not carry the KEYLESS-GO key about your person when:

- folding the ball coupling in or out
- coupling or uncoupling a trailer

If a KEYLESS-GO key is in the rear detection range of KEYLESS-GO, the boot lid could open or close unintentionally.

- ▶ **Vehicles with manual transmission:**  
depress the clutch pedal fully and engage first or reverse gear.
- ▶ **Vehicles with automatic transmission:**  
shift the transmission to position **P**.
- ▶ Apply the electric parking brake.
- ▶ Secure the trailer against rolling away.
- ▶ Remove the trailer cable and uncouple the trailer.

### Trailer power supply

 You can connect accessories to the permanent power supply up to a maximum of 240 W. You cannot charge a trailer battery using the power supply.

When it leaves the factory, your vehicle's trailer socket is equipped with a permanent power supply and a power supply that is switched on via the ignition lock.

The permanent power supply is supplied via trailer socket pin 9.

The power supply that is switched on via the ignition lock is supplied via trailer socket pin 10.

The trailer's permanent power supply is switched off in the event of low vehicle supply voltage and after six hours at the latest.

- ▶ **To switch the connected power supply on or off:** turn the key to position **2** or **0** respectively (▷ page 132).

You can find more information about fitting the trailer electrics at a qualified specialist workshop.

### Failure check for LEDs

If LED lamps are fitted in the trailer, a malfunction message may appear in the multifunction display even if there is no fault. The reason for the error message may be that the current has fallen below the minimum of 50 mA.

To ensure reliable indication of the failure, each LED chain in the trailer lighting must be guaranteed a minimum current of 50 mA.

### Trailer with 7-pin connector

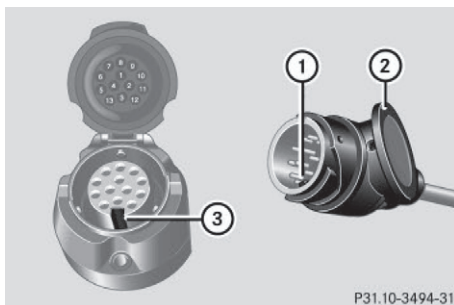
#### General notes

**Trailer with 7-pin connector:** you can connect to the 13-pin socket on the ball coupling using an adapter or, if necessary, an adapter cable. Both can be obtained at a qualified specialist workshop.

#### Fitting the adapter

**!** Make sure that there is sufficient cable play so that the cable cannot become detached when cornering.

**!** Remove the installed adapter cable before folding in the ball coupling. Otherwise, damage may occur to the rear bumper and the adapter cable.



- ▶ Open the socket cover.
- ▶ Insert the plug connector with lug ① into groove ③ on the socket.
- ▶ Turn bayonet connection ② clockwise to the stop.
- ▶ Let the cover engage.
- ▶ If you are using an adapter cable, secure the cable to the trailer with cable ties.

### Problems with trailer towing

Problem	Possible causes/consequences and ► Solutions
The unlocked ball coupling cannot be engaged. The indicator lamp flashes.	<ul style="list-style-type: none"> <li>▶ Consult a qualified specialist workshop.</li> </ul>
The ball coupling does not unlock and fold out, even though: <ul style="list-style-type: none"> <li>• the vehicle is stationary</li> <li>• the release wheel of the ball coupling has been turned around to the left</li> </ul>	Unlock the ball coupling again and fold it out. If the ball coupling still does not unlock and fold out: <ul style="list-style-type: none"> <li>▶ Consult a qualified specialist workshop.</li> </ul>

## Important safety notes

### WARNING

Operating the integrated information systems and communications equipment in the vehicle while driving will distract you from traffic conditions. You could then lose control of the vehicle. There is a risk of an accident.

Only operate these devices if road traffic conditions permit. If you are unsure about the surrounding conditions, pull over to a safe location and make entries only while the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the on-board computer.

### WARNING

If the instrument cluster has failed or malfunctioned, you may not recognise function restrictions relevant to safety. The operating safety of your vehicle may be impaired. There is a risk of an accident.

Drive on carefully. Have the vehicle checked at a qualified specialist workshop immediately.

The on-board computer only shows messages or warnings from certain systems in the multifunction display. You should therefore make sure your vehicle is operating safely at all times.

If the operating safety of your vehicle is impaired, park the vehicle safely as soon as possible. Contact a qualified specialist workshop. For an overview; see the instrument cluster illustration (▷ page 33).

## Displays and operation

### Speedometer with segments

The segments in the speedometer indicate which speed range is available.

- Cruise control activated (▷ page 155):


The segments light up from the stored speed to the end of the scale or to a permanently set speed limitation.

- Variable SPEEDTRONIC activated (▷ page 157):

The segments light up from the start of the scale to the selected speed limitation.

- DISTRONIC PLUS activated (▷ page 159): One or two segments in the stored speed range light up.
- DISTRONIC PLUS detects a vehicle in front moving more slowly than the stored speed: The segments between the speed of the vehicle in front and the stored speed light up.

### Rev counter

-  Do not drive in the overrevving range. Doing so will damage the engine.

The red band in the rev counter indicates the engine's overrevving range.

The fuel supply is interrupted to protect the engine when the red band is reached.

### Outside temperature display

You should pay special attention to road conditions when temperatures are around freezing point.

Bear in mind that the outside temperature display indicates the measured air temperature and not the road surface temperature.

The outside temperature display is in the multifunction display (▷ page 203).

The multifunction display shows changes in the outside temperature with a delay.

### Coolant temperature gauge

#### WARNING

If you open the bonnet while the engine is overheating or while there is a fire in the engine compartment, you could come into contact with hot gases or other leaking service products. There is a danger of injury.

Allow an overheating engine to cool down before opening the bonnet. If there is a fire in

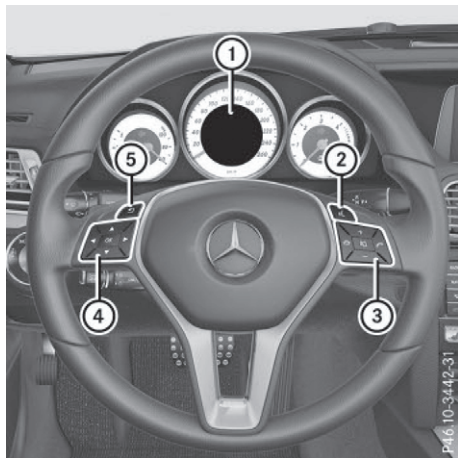
the engine compartment, leave the bonnet closed and notify the fire brigade.

The coolant temperature gauge is in the instrument cluster on the left-hand side (▷ page 33). Under normal operating conditions and with the correct coolant level, the coolant temperature may rise to 120 °C.

At high outside temperatures and when driving in mountainous terrain, the coolant temperature may rise to the end of the scale.

## Operating the on-board computer

### Overview



- ① Multifunction display
- ② Switches on voice-operated control for navigation or LINGUATRONIC
- ③ Right control panel
- ④ Left control panel
- ⑤ Back button

▶ **To activate the on-board computer:** turn the key to position **1** in the ignition lock. You can control the multifunction display and the settings in the on-board computer using the buttons on the multifunction steering wheel.

**Vehicles with a COMAND Online multimedia system:** you can find further information on LINGUATRONIC in the separate operating manual.

**Vehicles with Audio 20 multimedia system:** you can find further information on voice-operated control for navigation in the manufacturer's operating manual.


### Left control panel

	• Calls up the menu and menu bar
	<b>Press briefly:</b>
	<ul style="list-style-type: none"> <li>• Scrolls through lists</li> <li>• Selects a submenu or function</li> <li>• In the <b>Audio</b> menu: selects the previous or next station, when the preset list or station list is active, or an audio track or video scene</li> <li>• In the <b>Tel</b> (telephone) menu: switches to the phone book and selects a name or telephone number</li> </ul>
	<b>Press and hold:</b>
	<ul style="list-style-type: none"> <li>• In the <b>Audio</b> menu: selects a preset list or a station list in the desired frequency range, or an audio track or video scene using rapid scrolling</li> <li>• In the <b>Tel</b> (Telephone) menu: starts rapid scrolling if the phone book is open</li> </ul>
	<ul style="list-style-type: none"> <li>• Confirms the selection or display message</li> <li>• In the <b>Tel</b> (Telephone) menu: switches to the telephone book and starts dialling the selected number</li> </ul>


### Right control panel

	<ul style="list-style-type: none"> <li>• Rejects or ends a call</li> <li>• Exits the telephone book/redial memory</li> </ul>
	<ul style="list-style-type: none"> <li>• Makes or accepts a call</li> <li>• Switches to the redial memory</li> </ul>
	• Adjusts the volume
	• Mute

**Back button**

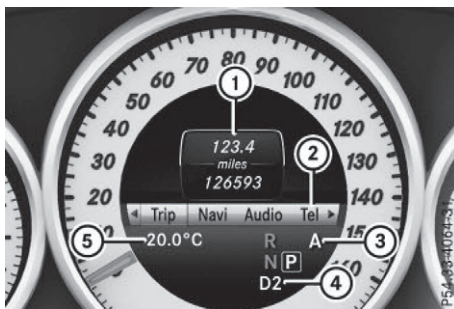
 **Press briefly:**

- Back
- Switches off voice-operated control for navigation or LINGUA-TRONIC
- Hides display messages or calls up the last **Trip** menu function used
- Exits the telephone book/redial memory



 **Press and hold:**

- Calls up the standard display in the **Trip** menu




**Multifunction display**








- ① Text field
- ② Menu bar
- ③ Drive program
- ④ Transmission position
- ⑤ Permanent display: outside temperature or speed

► **To display menu bar**②: press the  or  button on the steering wheel. Text field ① shows the selected menu or submenu as well as display messages. If you do not press the buttons any longer, menu bar ② is faded out after a few seconds.



**Possible displays in the multifunction display:**

-  Gearshift recommendation for manual transmission (▷ page 139) or for automatic transmission (shifting manually) (▷ page 143)
-  Active Parking Assist (▷ page 172)
-  Cruise control (▷ page 155)

-  SPEEDTRONIC (▷ page 157)
-  Adaptive Highbeam Assist Plus (▷ page 112)
-  ECO start/stop function (▷ page 135)
-  HOLD function (▷ page 166)
-  Maximum permissible speed exceeded (only for certain countries)

**Menus and submenus**

**Menu overview**

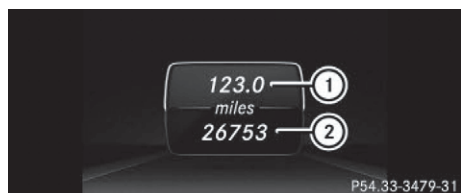
Press the  or  button on the steering wheel to call up the menu bar and select a menu. Operating the on-board computer (▷ page 202). Depending on the equipment fitted in the vehicle, you can call up the following menus:


- **Trip** menu (▷ page 203)
- **Navi** menu (navigation instructions) (▷ page 205)
- **Audio** menu (▷ page 206)
- **Tel** menu (telephone) (▷ page 207)
- **Assist.** menu (assistance) (▷ page 208)
- **Serv.** menu (▷ page 210)
- **Settings** menu (settings) (▷ page 210)

The display messages dependent on the multimedia system. For this reason, the displays for the **Audio**, **Navi** and **Tel** menus may differ slightly from those in your vehicle.

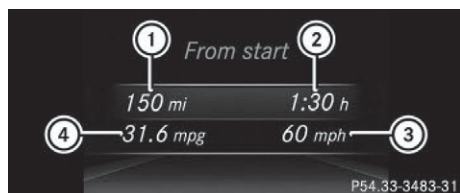
**Trip menu**

**Standard display**



► Press and hold the  button on the steering wheel until the **Trip** menu with trip meter ① and total distance recorder ② appears.

## Trip computer "From start" or "From reset"



- ① Distance
- ② Driving time
- ③ Average speed
- ④ Average fuel consumption

- ▶ Press the or button on the steering wheel to select the **Trip** menu.
- ▶ Press the or button to select **From start** or **From reset**.

The values in the **From start** submenu are calculated from the start of a journey whilst the values in the **From reset** submenu are calculated from the last time the submenu was reset (▷ page 204).

In the following cases, the trip computer is automatically reset **From start**:

- the ignition has been switched off for more than four hours
- 999 hours have been exceeded
- 9,999 kilometres have been exceeded

When 9,999 hours or 99,999 kilometres have been exceeded, the trip computer is automatically reset **From reset**.

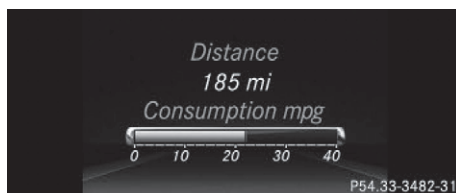
## ECO display

- ▶ Press the or button on the steering wheel to select the **Trip** menu.
- ▶ Press the or button to select **ECO DISPLAY**.

If the ignition remains switched off for longer than four hours, the ECO display will be automatically reset.

Further information on the ECO display (▷ page 151).

## Displaying the range and current fuel consumption



- ▶ Press the or button on the steering wheel to select the **Trip** menu.
- ▶ Press or to select the display with approximate range and the current fuel consumption.

The approximate range that can be covered is calculated according to your current driving style and the amount of fuel in the tank. If there is only a small amount of fuel left in the fuel tank, a vehicle being refuelled appears instead of approximate range.

## Digital speedometer

- ▶ Press the or button on the steering wheel to select the **Trip** menu.
  - ▶ Press the or button to select the digital speedometer.
- A gearshift recommendation can also appear in the display.

Observe the information on gearshift recommendation for manual transmission (▷ page 139) or for automatic transmission (shifting manually) (▷ page 143).

## Resetting values

- ▶ Press the or button on the steering wheel to select the **Trip** menu.
- ▶ Press the or button to select the function that you wish to reset.
- ▶ Press to confirm your selection.
- ▶ Press to select **Yes** and press to confirm.

You can reset the values of the following functions:

- Trip meter
- "From start" trip computer
- "From reset" trip computer
- ECO display

- ❶ If you reset the values in the "ECO display", the values in the "From start" trip computer are also reset. If you reset the values in the "From start" trip computer, the values in the "ECO display" are also reset.

## Navigation menu

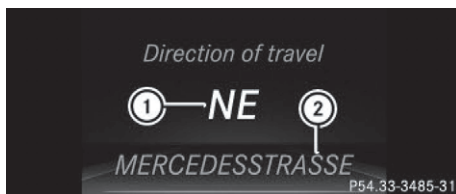
### Displaying navigation instructions

In the **Navi** menu, the multifunction display shows navigation instructions.

Observe the additional information on navigation in the Digital Owner's Manual of the multimedia system.

- ▶ Switch on the multimedia system.
- ▶ Press the ◀ or ▶ button on the steering wheel to select the **Navi** menu.

### Route guidance not active



- ❶ Direction of travel
- ❷ Current road

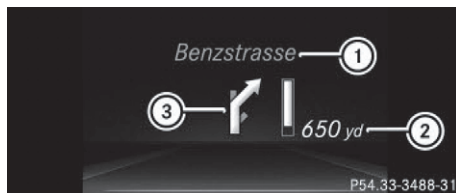
### Route guidance active

#### No change of direction announced



- ❶ Distance to the destination
- ❷ Distance to the next change of direction
- ❸ Current road
- ❹ Symbol indicating "follow the road's course"

#### Change of direction announced without a lane recommendation



- ❶ Road to which the change of direction leads
- ❷ Distance to change of direction and visual distance display
- ❸ Change-of-direction symbol

When a change of direction is announced, you will see change-of-direction symbol (3) and distance graphic (2). This shortens towards the top of the display as you approach the point of the announced change of direction.

#### Change of direction announced with a lane recommendation



- ❶ Road to which the change of direction leads
- ❷ Distance to change of direction and visual distance display
- ❸ Lanes not recommended
- ❹ Recommended lane and new lane during a change of direction
- ❺ Change-of-direction symbol

On multilane roads, lane recommendations can be displayed for the next change of direction if the digital map supports this data. During the change of direction, new lanes may be added. Lane not recommended (3): you will not be able to complete the next change of direction if you stay in this lane.


Recommended lane and new lane during a change of direction (4): in this lane you will be able to complete the next two changes of direction without changing lane.

## Other status indicators of the navigation system



The navigation system displays additional information and the vehicle status.

Possible displays

- **New route...** or **Calculating route**  
A new route is calculated.
- **Road not mapped**  
The vehicle position is inside the area of the digital map but the road is not recognised, e.g. new roads, car parks or private land.
- **No route**  
No route could be calculated to the selected destination.
- : you have reached the destination or an intermediate destination.





## Audio menu

### Selecting a radio station



- ① Active station list
- ② Station with preset position

The menu shows station ② with station frequency or station name. The preset position is only displayed along with station ② if this has been saved.

- ▶ Switch on the multimedia system and select radio.
- ▶ Press the  or  button on the steering wheel to select the **Audio** menu.
- ▶ **To select a preset list or station list:** press and briefly hold the  or  button until

the preset list or station list in the desired frequency range is shown.







- ▶ **To select a station:** briefly press  or .



- ① **DAB radio mode (Digital Audio Broadcasting)** is an optimised digital transmission standard designed for the mobile reception of radio transmissions.

## Audio player or audio media operation

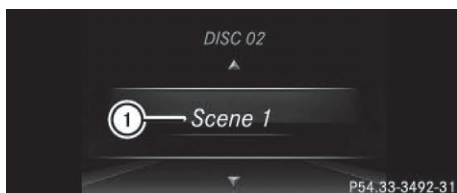


Audio files from various audio players or media can be played, depending on the equipment fitted in the vehicle.

- ▶ Switch on the multimedia system and select audio CD or MP3 mode.
- ▶ Press the  or  button on the steering wheel to select the **Audio** menu.
- ▶ **To select the next/previous track:** briefly press the  or  button.
- ▶ **To select a track from the track list (rapid scrolling):** press and hold the  or  button until desired track ① appears.

If you press and hold the  or  button, the rapid scrolling speed is increased. Not all audio players or media support this function. If track information is saved on the audio player or media, the multifunction display will show the number and title of the track.

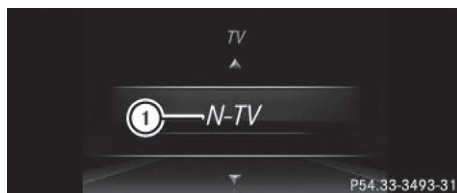
## Video DVD operation



Only for vehicles with COMAND Online: you can use the **Audio** menu to operate video DVDs.

- ▶ Switch on the multimedia system and select video DVD.
- ▶ Press the ◀ or ▶ button on the steering wheel to select the **Audio** menu.
- ▶ **To select the next or previous scene:** briefly press the ▲ or ▼ button.
- ▶ **To select a scene from the scene list (rapid scrolling):** press and hold the ▲ or ▼ button until desired scene ① appears.

## TV operation



Only for vehicles with COMAND Online: you can use the **Audio** menu to select station ①.

The preset position is only displayed along with channel ① if this has been saved. You can save stations in the multimedia system.

- ▶ Switch on the multimedia system and select TV.
- ▶ Press the ◀ or ▶ button on the steering wheel to select the **Audio** menu.
- ▶ **To select a saved channel:** briefly press the ▲ or ▼ button.
- ▶ **To select a channel from the channel list:** press and briefly hold the ▲ or ▼ button.

**i** Depending on the digital TV broadcaster, radio stations can also be received. The multifunction display shows **TV (Radio)**.

## Telephone menu

### Introduction

#### **WARNING**

Operating the integrated information systems and communications equipment in the vehicle while driving will distract you from traffic conditions. You could then lose control of the vehicle. There is a risk of an accident.

Only operate these devices if road traffic conditions permit. If you are unsure about the surrounding conditions, pull over to a safe location and make entries only while the vehicle is stationary.

When telephoning, you must observe the legal requirements for the country in which you are currently driving.

- ▶ Switch on the mobile phone, see the manufacturer's operating instructions.
- ▶ Switch on the multimedia system.
- ▶ Insert the mobile phone into the mobile phone bracket (▷ page 268).

or

- ▶ Establish a Bluetooth® connection to the multimedia system, see digital Owner's Manual.
- ▶ Press the ◀ or ▶ button on the steering wheel to select the **TeI** menu.

You will see one of the following display messages in the multifunction display:

- **Telephone ready** or the name of the network provider: the mobile phone has found a network and is ready to receive.
- **Telephone No service:** there is no network available or the mobile phone is searching for a network.


**i** You can obtain further information about suitable mobile phones and connecting mobile phones via Bluetooth®:

- at any Mercedes-Benz Service Centre
- on the Internet at <http://www.mercedes-benz.com/connect>


## Accepting a call

If someone calls you when you are in the **TeI** menu, a display message appears in the multifunction display.

You can accept a call at any time irrespective of the selected menu.

- ▶ Press the  button on the steering wheel to accept an incoming call.

## Rejecting or ending a call

- ▶ Press the  button on the steering wheel to reject or end an incoming call.

## Selecting an entry in the phone book

- ▶ Press the ◀ or ▶ button on the steering wheel to select the **TeI** menu.
- ▶ Press the ▲, ▼ or **OK** button to switch to the phone book.
- ▶ Authorise access to the phone book on the phone.
- ▶ Press the ▲ or ▼ button to select the desired name.

or

- ▶ **To start rapid scrolling:** press and hold ▼ or ▲ for longer than one second. The names in the phone book are displayed quickly one after the other.

Rapid scrolling stops when you release the button or reach the end of the list.

- ▶ **If only one telephone number is stored for a name:** press the ☎ or **OK** button to start dialling.

or

- ▶ **If there is more than one number for a particular name:** press the ☎ or **OK** button to display the numbers.
- ▶ Press the ▲ or ▼ button to select the number you want to dial.
- ▶ Press the ☎ or **OK** button to start dialling.

or

- ▶ **To exit the telephone book:** press the ☎ or ↩ button.

## Redialling

The on-board computer saves the last names or numbers dialled in the redial memory.

- ▶ Press the ◀ or ▶ button on the steering wheel to select the **TeI** menu.
- ▶ Press the ☎ button to switch to the redial memory.
- ▶ Press the ▲ or ▼ button to select the desired name or number.
- ▶ Press the ☎ or **OK** button to start dialling.

or

- ▶ **To exit the redial memory:** press the ☎ or ↩ button.

## Assistance menu

### Introduction

Depending on the equipment fitted in the vehicle, you have the following options in the **Assist.** menu:

- Showing the assistance graphic (▷ page 208)
- Activating/deactivating the Traffic Sign Assist display (▷ page 209)
- Deactivating/activating ESP® (▷ page 209)
- Activating/deactivating Steering Assist and Stop&Go Pilot of DISTRONIC PLUS (▷ page 210)
- Activating/deactivating PRE-SAFE® Brake (▷ page 209)
- Activating/deactivating COLLISION PREVENTION ASSIST PLUS (▷ page 209)
- Activating/deactivating ATTENTION ASSIST (▷ page 210)
- Activating/deactivating Blind Spot Assist or Active Blind Spot Assist (▷ page 210)
- Activating/deactivating Lane Keeping Assist or Active Lane Keeping Assist (▷ page 210)

### Showing the assistance graphic




- ▶ Press the ◀ or ▶ button on the steering wheel to select the **Assist.** menu.
- ▶ Press ▲ or ▼ to select **Assist. graphic.**
- ▶ Press **OK** to confirm.

The multifunction display shows the DISTRONIC PLUS distance display in the assistance graphic.







The assistance graphic shows you the status and further information on the following driving systems or driving safety systems:

- Traffic Sign Assist (▷ page 186)
- DISTRONIC PLUS (▷ page 159)
- PRE-SAFE® Brake (▷ page 73)
- COLLISION PREVENTION ASSIST PLUS (▷ page 69)

- ATTENTION ASSIST (▷ page 185)
  - Lane Keeping Assist (▷ page 189)
  - Active Lane Keeping Assist (▷ page 193)
- ▶ Press  to display the ATTENTION ASSIST assessment.

## Traffic Sign Assist

You can activate or deactivate the warning function of Traffic Sign Assist in the **Traffic Sign Assist** menu. When the message function is activated, detected traffic signs and information appear in the multifunction display for five seconds.

- ▶ Press the  or  button on the steering wheel to select the **Assist.** menu.
- ▶ Using  or , select **Traffic Sign Assist.**
- ▶ Press  to confirm.  
The current selection appears.
- ▶ **To activate/deactivate the message function:** press  again.

Further information about Traffic Sign Assist (▷ page 186).

## Deactivating/activating ESP®

- ❗ Observe the important safety notes on ESP® (▷ page 71).

### WARNING





If you deactivate ESP®, ESP® no longer stabilises the vehicle. There is an increased risk of skidding and an accident.



Only deactivate ESP® in the situations described in the following.


It may be best to deactivate ESP® in the following situations:



- when using snow chains
- in deep snow
- on sand or gravel

For further information about ESP®, see (▷ page 71).

- ▶ Start the engine.
- ▶ Press the  or  button on the steering wheel to select the **Assist.** menu.
- ▶ Press  or  to select **ESP.**

- ▶ Press  to confirm.  
The current selection appears.
- ▶ **To activate/deactivate:** press  again.

ESP® is deactivated if the  warning lamp in the instrument cluster lights up continuously when the engine is running.






If the  warning lamp and the  warning lamp are lit continuously, ESP® is not available due to a malfunction.


Observe the information on warning lamps (▷ page 242).


Observe the information on display messages (▷ page 218).

## Activating/deactivating PRE-SAFE® Brake

PRE-SAFE® Brake is only available for vehicles with the Driving Assistance package.






- ▶ Press the  or  button on the steering wheel to select the **Assist.** menu.
- ▶ Press the  or  button to select **PRE-SAFE Brake.**
- ▶ Press  to confirm.  
The current selection appears.


- ▶ **To activate/deactivate:** press the  button again.


When PRE-SAFE® Brake is deactivated, the assistance graphic shows the  symbol in the multifunction display.

For more information on PRE-SAFE® Brake, see (▷ page 73).

## Activating/deactivating COLLISION PREVENTION ASSIST PLUS







- ▶ Press the  or  button on the steering wheel to select the **Assist.** menu.
- ▶ Press the  or  button to select **Collision Prevent..**
- ▶ Press  to confirm.  
The current selection appears.

- ▶ **To activate/deactivate:** press the  button again.

If COLLISION PREVENTION ASSIST PLUS is deactivated, the assistance graphic shows the  symbol in the multifunction display.











Further information about COLLISION PREVENTION ASSIST PLUS (▷ page 69).

## Activating/deactivating Steering Assist and Stop&Go Pilot

- ▶ Press the  or  button on the steering wheel to select the **Assist.** menu.
- ▶ Using  or , select **DTR+: steer. asst.**
- ▶ Press  to confirm. The current selection appears.
- ▶ **To activate/deactivate:** press the  button again. When Steering Assist and Stop&Go Pilot are activated, the multifunction display shows the **DTR+: steering assistant On** message.







Further information about DISTRONIC PLUS with Steering Assist and Stop&Go Pilot (▷ page 165).

## Activating/deactivating ATTENTION ASSIST

- ▶ Press the  or  button on the steering wheel to select the **Assist.** menu.
- ▶ Press the  or  button to select **Attention Assist.**
- ▶ Press  to confirm your selection. The current selection appears.
- ▶ Press  to confirm.
- ▶ Press the  or  button to set **Off**, **Standard** or **Sensitive**.
- ▶ Press the  button to save the setting. When ATTENTION ASSIST is deactivated, the  symbol appears in the multifunction display in the assistance graphic display.

For further information about ATTENTION ASSIST, see (▷ page 185).










## Activating/deactivating Blind Spot Assist

- ▶ Press the  or  button on the steering wheel to select the **Assist.** menu.
- ▶ Press the  or  button to select **Blind Spot Assist.**
- ▶ Press the  button. The current selection appears.
- ▶ **To activate/deactivate:** press the  button again.

Further information about Blind Spot Assist (▷ page 188).

Further information about Active Blind Spot Assist (▷ page 191).

## Activating/deactivating Lane Keeping Assist

- ▶ Press the  or  button on the steering wheel to select the **Assist.** menu.
- ▶ Press the  or  button to select **Lane Keep. Assist.**
- ▶ Press the  button. The current selection appears.
- ▶ Press  to confirm.
- ▶ Press the  or  button to set **Off**, **Standard** or **Adaptive**.
- ▶ Press the  button to save the setting. When Lane Keeping Assist or Active Lane Keeping Assist is activated, the multifunction display shows the lane markings as bright lines in the assistance graphic.

Further information about Lane Keeping Assist (▷ page 189).

Further information about Active Lane Keeping Assist (▷ page 193).

## Service menu

Depending on the equipment fitted in the vehicle, you have the following options in the **Serv.** menu:

- Calling up display messages in the message memory (▷ page 217)
- Restarting the tyre pressure loss warning system (▷ page 312)
- Checking the tyre pressure electronically (▷ page 312)
- Calling up the service due date (▷ page 282)

## Settings menu

### Introduction

Depending on the equipment fitted in the vehicle, in the **Settings** menu you have the following options:









- Changing the instrument cluster settings (▷ page 211)
- Changing the light settings (▷ page 211)
- Changing the vehicle settings (▷ page 213)

- Changing the heating settings (▷ page 214)
- Changing the convenience settings (▷ page 215)
- Restoring the factory settings (▷ page 216)

## Instrument cluster

### Selecting the unit of measurement for distance

The **Display unit Speed-/odometer**: function allows you to choose whether certain displays appear in kilometres or miles in the multifunction display.

- ▶ Press the  or  button on the steering wheel to select the **Settings** menu.
- ▶ Press the  or  button to select the **Instrument cluster** submenu.
- ▶ Press  to confirm.
- ▶ Press the  or  button to select the **Display unit Speed-/odometer** function. You will see the selected setting: **km** or **miles**.
- ▶ Press the  button to save the setting.

The selected unit of measurement for distance applies to the:

- the digital speedometer in the **Trip** menu
- the total distance recorder and trip meter
- the trip computer
- the current consumption and the range
- the navigation instructions in the **Navi** menu
- cruise control
- SPEEDTRONIC
- DISTRONIC PLUS
- ASSYST PLUS service interval display









### Switching the additional speedometer on/off

Vehicles for the United Kingdom: this function is unavailable.

Only vehicles with manual transmission have this function.

If the additional speedometer is switched on, the speed is shown in the status bar of the multifunction display instead of the outside temperature.

The speed display is inverse to your speedometer.









- ▶ Press the  or  button on the steering wheel to select the **Sett.** menu.
- ▶ Press the  or  button to select the **Instrument cluster** submenu.
- ▶ Press  to confirm.
- ▶ Press the  or  button to select the **Dig. speedo [mph]:** or **Dig. speedo [km/h]:** function. You will see the selected setting: **on** or **off**.
- ▶ Press the  button to save the setting.

### Selecting permanent display

Vehicles for the United Kingdom: this function is unavailable.

The **Permanent display**: function allows you to choose whether the multifunction display always shows the outside temperature or the speed.









The speed display is inverse to your speedometer.







- ▶ Press the  or  button on the steering wheel to select the **Settings** menu.
- ▶ Press the  or  button to select the **Instrument cluster** submenu.
- ▶ Press  to confirm.
- ▶ Press the  or  button to select the **Permanent display**: function. The current setting, **outside temperature** or **Addit. speedo [mph]:**, appears.
- ▶ Press the  button to save the setting.

## Lights

### Setting the brightness for the instrument cluster lighting and switches

The lighting in the instrument cluster, in the displays and the controls in the vehicle interior can be adjusted with the **Brightness Display/switches**: function.










- ▶ Press the  or  button on the steering wheel to select the **Settings** menu.
- ▶ Press the  or  button to select the **Lights** submenu.
- ▶ Press  to confirm.
- ▶ Press the  or  button to select the **Brightness Display/switches**: function. The current setting appears.
- ▶ Press  to confirm.

- ▶ Press the  or  button to adjust the brightness to any level from **Level 1** to **Level 5** (bright).
- ▶ Press the  or  button to save the setting.  
If the light switch is set to the **AUTO**,  or  position, the brightness is dependent upon the brightness of the ambient light.

**i** The light sensor in the instrument cluster automatically controls the brightness of the multifunction display.










In daylight, the displays in the instrument cluster are not illuminated.

### Switching the daytime driving lights on/off

- ▶ Press the  or  button on the steering wheel to select the **Settings** menu.
- ▶ Press the  or  button to select the **Lights** submenu.
- ▶ Press  to confirm.
- ▶ Press the  or  button to select the **Day lights** function.  
If the **Day lights** function has been switched on, the cone of light and the  symbol in the multifunction display are shown in orange.
- ▶ Press the  button to save the setting.

Further information on daytime driving lights (▷ page 109).

### Switching the Intelligent Light System on/off

- ▶ Press the  or  button on the steering wheel to select the **Settings** menu.
- ▶ Press the  or  button to select the **Lights** submenu.
- ▶ Press  to confirm.
- ▶ Press the  or  button to select the **Intell. Light System** function.  
If the **Intell. Light Sys.** function has been switched on, the cone of light and the  symbol in the multifunction display are shown in orange.
- ▶ Press the  button to save the setting.

When you switch the **Intell. Light Sys.** function on, you activate the following functions:

- Motorway mode
- Active light function

- Cornering light function
- Extended range foglamps









If you set the dipped-beam headlamps for driving on the right/left, the multifunction display shows the **Intell. Light System: system inoperative Inactive for left-side traffic** or **Intell. Light System: system inoperative Inactive for right-side traffic** display message instead of the **Intell. Light System** function in the **Lights** submenu (▷ page 212). This display message will only appear if the setting for driving on the left/right is set opposite to your vehicle's country version.

Observe the additional information on the Intelligent Light System (▷ page 111).

### Setting the dipped-beam headlamps for driving on the left/right

This function is only available in vehicles with the Intelligent Light System.

You can use this function to switch between symmetrical and asymmetrical dipped beam (▷ page 109).

- ▶ Press the  or  button on the steering wheel to select the **Settings** menu.
- ▶ Press the  or  button to select the **Lights** submenu.
- ▶ Press  to confirm.
- ▶ Press the  or  button to select the **Dipped beams Setting for:** function.  
You will see the selected setting: **Right-side traffic** or **Left-side traffic**.
- ▶ Press the  button to save the setting.  
If you change the setting, conversion does not take place until the next time the vehicle is stationary.

If you set the dipped-beam headlamps for driving on the right/left, then motorway mode and the extended range foglamps are unavailable. These are only deactivated if the setting for driving on the left/right is set opposite to your vehicle's country version.

A qualified specialist workshop can set the dipped-beam headlamps for driving on the left/right.

### Activating/deactivating the surround lighting and exterior lighting delayed switch-off

- ▶ Press the or button on the steering wheel to select the **Settings** menu.
- ▶ Press the or button to select the **Lights** submenu.
- ▶ Press to confirm.
- ▶ Using or , select the **Surround Lighting** function.  
If the **Surround Lighting** function is activated, the light cone and the area around the vehicle are displayed in orange in the multifunction display.
- ▶ Press the button to save the setting.

Deactivating delayed switch-off of the exterior lighting temporarily:

- ▶ Before leaving the vehicle, turn the key to position **0** in the ignition lock.
- ▶ Turn the key to position **2** in the ignition lock. The exterior lighting delayed switch-off is deactivated.

Delayed switch-off of the exterior lighting is reactivated the next time you start the engine.

If you have activated the **Surround lighting** function and the light switch is set to the position, the following functions are activated when it is dark:

- **surround lighting:** the exterior lighting remains lit for 40 seconds after unlocking with the key. If you start the engine, the surround lighting is switched off and automatic headlamp mode is activated (▷ page 109).
  - **exterior lighting delayed switch-off:** the exterior lighting remains lit for 60 seconds after the engine is switched off. If you close all the doors and the boot lid, the exterior lighting goes off after 15 seconds.
- i** Depending on your vehicle's equipment, when the surround lighting and delayed switch-off exterior lighting are on, the following light up:
- Side lamps
  - Surround lighting in the exterior mirrors

### Activating/deactivating the interior lighting delayed switch-off

If you activate the **Lighting delayed sw.-off** function, the interior lighting remains on for

20 seconds after you remove the key from the ignition lock.

- ▶ Press the or button on the steering wheel to select the **Settings** menu.
- ▶ Press the or button to select the **Lights** submenu.
- ▶ Press to confirm.
- ▶ Press the or button to select the **Lighting delayed sw.-off** function. When the **Lighting delayed sw.-off** function is activated, the vehicle interior is displayed in orange in the multifunction display.
- ▶ Press the button to save the setting.

### Vehicle

#### Setting permanent SPEEDTRONIC

- ▶ Press the or button on the steering wheel to select the **Settings** menu.
- ▶ Press the or button to select the **Vehicle** submenu.
- ▶ Press to confirm.
- ▶ Press or to select the **Limit speed (winter tyres):** function. The current setting appears.
- ▶ Press to confirm.
- ▶ Press the or button to adjust permanent SPEEDTRONIC in increments of ten (160 km/h to 240 km/h). The **Off** setting switches permanent SPEEDTRONIC off.
- ▶ Press the button to store the entry.

Observe the additional information on permanent SPEEDTRONIC (▷ page 158).

#### Activating/deactivating the automatic locking feature










- ▶ Press the or button on the steering wheel to select the **Settings** menu.
- ▶ Press the or button to select the **Vehicle** submenu.
- ▶ Press to confirm.
- ▶ Press the or button to select the **Automatic door locks** function. If the **Autom. locking** function is switched on, the multifunction display shows the vehicle's doors in orange.
- ▶ Press the button to save the setting.

If you activate the **Auto. door locks** function, the vehicle is centrally locked above a speed of around 15 km/h.

For further information on the automatic locking feature; see (> page 86).

### Activating/deactivating the acoustic locking confirmation

If you switch on the **Acoustic Lock** function, an acoustic signal sounds when you lock the vehicle.

- ▶ Press the  or  button on the steering wheel to select the **Settings** menu.
- ▶ Press the  or  button to select the **Vehicle** submenu.
- ▶ Press  to confirm.
- ▶ Press the  or  button to select the **Acoustic Lock** function.  
If the **Acoustic Lock** function is activated, the  symbol in the multifunction display lights up orange.
- ▶ Press the  button to save the setting.

## Heating

### Auxiliary heating departure time

#### DANGER

If the exhaust pipe is blocked or sufficient ventilation is not possible, toxic exhaust fumes can enter the vehicle, especially carbon monoxide. This is the case, e.g. in enclosed spaces, or if the vehicle is stuck in snow. There is a risk of fatal injuries.

You should switch off the auxiliary heating in enclosed spaces which do not have an extraction system, e.g. a garage. If the vehicle is stuck in snow and you must leave the auxiliary heating running, keep the exhaust pipe and the area around the vehicle clear of snow. To guarantee a sufficient supply of fresh air, open a window on the side of the vehicle away from the wind.

#### WARNING

When the auxiliary heating is switched on, parts of the vehicle can become very hot.


Flammable materials such as leaves, grass or twigs may ignite if they come into contact with:

- hot parts of the exhaust system
- the exhaust gas itself

There is a risk of fire.

When the auxiliary heating is switched on, make sure that:

- no flammable materials come into contact with hot vehicle components
- the exhaust gas can escape from the exhaust pipe unhindered
- the exhaust gas does not come into contact with flammable materials.


 Operating the auxiliary heating/ventilation draws on the vehicle battery. After you have heated or ventilated the vehicle a maximum of two times, drive for a longer distance.

Only vehicles with auxiliary heating have this function.

In the **Heating** submenu, you can select a stored departure time or change a departure time.






The auxiliary heating timer function calculates the switch-on time according to the outside temperature so that the vehicle is preheated by the departure time. When the departure time is reached, the auxiliary heating continues to heat for a further five minutes and then switches off. The auxiliary heating adopts the THERMATIC or THERMOTRONIC temperature setting.

You can switch off the auxiliary heating by using the remote control or the auxiliary heating button on the centre console.

 Switch the auxiliary heating on regularly once a month for about ten minutes.

Further information on auxiliary heating (> page 125).

### Selecting the departure time or deactivating a selected departure time

- ▶ Press the  or  button on the steering wheel to select the **Settings** menu.
- ▶ Press the  or  button to select the **Heating** submenu.
- ▶ Press  to confirm.  
You will see the selected setting.

- ▶ Press **[OK]** to confirm.
- ▶ Press the **[▼]** or **[▲]** button to select one of the three departure times or **Timer off** (no timer active).
- ▶ Press **[OK]** to confirm.  
If a departure time is selected, the yellow indicator lamp lights up on the auxiliary heating button.

### Changing the departure time

- ▶ Press the **[◀]** or **[▶]** button on the steering wheel to select the **Settings** menu.
- ▶ Press the **[▼]** or **[▲]** button to select the **Heating** submenu.
- ▶ Press **[OK]** to confirm.  
You will see the selected setting.
- ▶ Press the **[▼]** or **[▲]** button to select **A, B** or **Change C**.
- ▶ Press **[OK]** to confirm.  
You can now change the departure time.
- ▶ Press the **[◀]** or **[▶]** button to select the display to be changed: hours, minutes.
- ▶ Press the **[▼]** or **[▲]** button to set the selected display.
- ▶ Press the **[OK]** button to store the entry.  
The yellow indicator lamp on the auxiliary heating button lights up.

## Comfort

### Activating/deactivating the EASY-ENTRY/EXIT feature

#### **WARNING**

When the EASY-ENTRY/EXIT feature adjusts the steering wheel, you and other vehicle occupants – particularly children – could become trapped. There is a risk of injury.

While the EASY-ENTRY/EXIT feature is making adjustments, make sure that no one has any body parts in the sweep of the steering wheel.

If someone is trapped:

- press one of the memory function position buttons, or
- move the switch for steering wheel adjustment in the opposite direction to that in which the steering wheel is moving.

The adjustment process is stopped.

- ▶ Press the **[◀]** or **[▶]** button on the steering wheel to select the **Settings** menu.
  - ▶ Press the **[▼]** or **[▲]** button to select the **Convenience** submenu.
  - ▶ Press **[OK]** to confirm.
  - ▶ Using **[▼]** or **[▲]**, select the **Easy Entry/Exit** function.  
If the **Easy Entry/Exit** function is activated, the vehicle steering wheel is displayed in orange in the multifunction display.
  - ▶ Press the **[OK]** button to save the setting.
- Further information on the EASY-ENTRY/EXIT feature (▷ page 103).

### Switching belt adjustment on/off

- ▶ Press the **[◀]** or **[▶]** button on the steering wheel to select the **Settings** menu.
- ▶ Press the **[▼]** or **[▲]** button to select the **Convenience** submenu.
- ▶ Press **[OK]** to confirm.
- ▶ Press the **[▼]** or **[▲]** button to select the **Belt adjustment** function.  
When the **Belt adjustment** function is activated, the seat belt is displayed in orange in the multifunction display.
- ▶ Press the **[OK]** button to save the setting.

For further information on belt adjustment, see (▷ page 46).

### Switching the fold mirrors in when locking function on/off

This function is only available when the vehicle is equipped with the electrical fold-in function.

When you switch on the **Auto. fold in** function, the exterior mirrors are folded in when the vehicle is locked. If you unlock the vehicle and then open the driver's or front-passenger door, the exterior mirrors fold out again.

- ▶ Press the **[◀]** or **[▶]** button on the steering wheel to select the **Settings** menu.
- ▶ Press the **[▼]** or **[▲]** button to select the **Convenience** submenu.
- ▶ Press **[OK]** to confirm.
- ▶ Press the **[▼]** or **[▲]** button to select the **Auto. fold in** function.  
If the **Auto. fold in** function is switched on, the multifunction display shows the vehicle's exterior mirror in orange.
- ▶ Press the **[OK]** button to save the setting.



If you have switched on the **Auto. fold in** function and you fold the exterior mirrors in using button ① on the door, they will not fold out automatically (▷ page 105).

You can then only fold out the exterior mirrors using button ①.

### Resetting to factory settings

- ▶ Press the ◀ or ▶ button on the steering wheel to select the **Settings** menu.
- ▶ Press the ▼ or ▲ button to select the **Factory setting** submenu.

- ▶ Press **OK** to confirm. The **Reset all settings?** function appears.
- ▶ Press the ▼ or ▲ button to select **No** or **Yes**.
- ▶ Press the **OK** button to confirm the selection. If you have selected **Yes** and confirmed, the multifunction display shows a confirmation message.

For safety reasons, not all functions are reset: the **Limit speed (winter tyres)**: function in permanent SPEEDTRONIC can only be set in the **Vehicle** submenu. If you want to reset the **Day lights** in the **Light** submenu, you must turn the key to position 1 in the ignition lock.

## Display messages

### Introduction

#### General notes

Display messages appear in the multifunction display.

Display messages with graphic symbols are simplified in the Owner's Manual and may differ from the symbols in the multifunction display.

Please respond in accordance with the display messages and follow the additional notes in this Owner's Manual.

Certain display messages are accompanied by an audible warning tone or a continuous tone.

When the ignition is switched off, all display messages are deleted apart from some high-priority display messages. Once the causes of the high-priority display messages have been rectified, the corresponding display messages are also deleted.

When you stop and park the vehicle, please observe the notes on:

- HOLD function (▷ page 166)
- Parking (▷ page 149)

#### Hiding display messages

- ▶ Press the **OK** or **←** button on the steering wheel. The multifunction display hides the display message.








The multifunction display shows high-priority display messages in red. Some high-priority display messages cannot be hidden.

The multifunction display shows these messages continuously until the causes for the messages have been remedied.

### Message memory

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The on-board computer saves certain display messages in the **message memory**. You can call up the display messages:

- ▶ Press the  or  button on the steering wheel to select the **Service** menu.  
If there are display messages, the multifunction display shows **2 messages**, for example.
- ▶ Press the  or  button to select the entry, e.g. **2 messages**.
- ▶ Press  to confirm.
- ▶ Press the  or  button to scroll through the display messages.




## Safety systems

## Display messages



currently unavailable See Owner's Manual

## Possible causes/consequences and ► Solutions

ABS (Anti-lock Braking System) and ESP® (Electronic Stability Program) are temporarily unavailable.  
Other driving and driving safety systems may also be faulty.  
In addition, the ,  and  warning lamps light up in the instrument cluster.  
For example, the on-board voltage may be insufficient.

 **WARNING**

The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example.  
The steerability and braking characteristics may be severely impaired. The braking distance may increase in an emergency braking situation.  
If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased danger of skidding and risk of an accident.

- Drive on carefully.  
If the display message disappears, the functions mentioned above are available again.





If the multifunction display still shows the display message:

- Drive on carefully.
- Consult a qualified specialist workshop immediately.



inoperative See Owner's Manual









ABS and ESP® are faulty.






Other driving and driving safety systems may also be faulty.  
In addition, the , ,  and  warning lamps light up in the instrument cluster.

 **WARNING**



The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example.  
The steerability and braking characteristics may be severely impaired. The braking distance may increase in an emergency braking situation.  
If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased danger of skidding and risk of an accident.









- Drive on carefully.
- Consult a qualified specialist workshop immediately.






Display messages	Possible causes/consequences and ► Solutions
 <p data-bbox="115 220 352 268">inoperative See Owner's Manual</p>	<p data-bbox="372 172 512 196">ESP® is faulty.</p> <p data-bbox="372 204 949 228">Other driving and driving safety systems may also be faulty.</p> <p data-bbox="372 236 1028 284">In addition, the  and  warning lamps light up in the instrument cluster.</p> <p data-bbox="372 292 977 316">The self-diagnosis function, for example, may not be complete.</p> <p data-bbox="384 331 535 355"><b>▲ WARNING</b></p> <p data-bbox="372 371 1005 419">The brake system continues to function normally, but without the functions listed above.</p> <p data-bbox="372 427 1033 475">The braking distance may thus increase in an emergency braking situation.</p> <p data-bbox="372 483 1000 507">If ESP® is not operational, ESP® is unable to stabilise the vehicle.</p> <p data-bbox="372 515 994 539">There is an increased danger of skidding and risk of an accident.</p> <ul data-bbox="372 555 904 603" style="list-style-type: none"> <li>► Drive on carefully.</li> <li>► Consult a qualified specialist workshop immediately.</li> </ul>
 <p data-bbox="115 730 352 778">inoperative See Owner's Manual</p>	<p data-bbox="372 635 1016 659">EBD (electronic brake force distribution), ABS and ESP® are faulty.</p> <p data-bbox="372 667 949 691">Other driving and driving safety systems may also be faulty.</p> <p data-bbox="372 699 1022 746">In addition, the , , and  warning lamps light up in the instrument cluster and a warning tone sounds.</p> <p data-bbox="384 762 535 786"><b>▲ WARNING</b></p> <p data-bbox="372 802 1033 882">The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example.</p> <p data-bbox="372 890 1033 938">The steerability and braking characteristics may be severely impaired. The braking distance may increase in an emergency braking situation.</p> <p data-bbox="372 946 1000 970">If ESP® is not operational, ESP® is unable to stabilise the vehicle.</p> <p data-bbox="372 978 994 1002">There is an increased danger of skidding and risk of an accident.</p> <ul data-bbox="372 1018 904 1066" style="list-style-type: none"> <li>► Drive on carefully.</li> <li>► Consult a qualified specialist workshop immediately.</li> </ul>
 <p data-bbox="115 1145 322 1169">Brake immediately</p>	<p data-bbox="372 1098 1028 1145">A malfunction has occurred while the HOLD function was activated. or</p> <p data-bbox="372 1153 804 1177">With the HOLD function activated, you have:</p> <ul data-bbox="372 1193 921 1241" style="list-style-type: none"> <li>• opened the driver's door and released the seat belt or</li> <li>• switched off the engine</li> </ul> <p data-bbox="372 1249 1033 1297">A tone may also sound at regular intervals. If you attempt to lock the vehicle, the tone becomes louder.</p> <p data-bbox="372 1305 647 1329">You cannot start the engine.</p> <ul data-bbox="372 1345 1028 1449" style="list-style-type: none"> <li>► Paying attention to the traffic situation, immediately depress the brake pedal firmly and hold until the display message disappears.</li> <li>► Safeguard the vehicle against rolling away (► page 149). You can restart the engine.</li> </ul>

Display messages	Possible causes/consequences and ► Solutions
 Release parking brake	You are driving with the parking brake applied. A warning tone also sounds. ► Release the parking brake.
 Check brake fluid level	There is insufficient brake fluid in the brake fluid reservoir. In addition, the red  warning lamp lights up in the instrument cluster and a warning tone sounds. <b>▲ WARNING</b> Braking efficiency may be impaired. There is a risk of an accident. ► Stop the vehicle immediately, paying attention to road and traffic conditions. Do not continue driving. ► Safeguard the vehicle against rolling away (▷ page 149). ► Consult a qualified specialist workshop. ► Do not top up the brake fluid. This does not correct the fault.
 Check brake pad wear	The brake pads/linings have reached their wear limit. ► Consult a qualified specialist workshop.
 Inoperative	One or more main features of the MB Contact are malfunctioning. ► Consult a qualified specialist workshop.
Collision Prevention Assist Plus currently unavailable See Owner's Manual	COLLISION PREVENTION ASSIST PLUS is temporarily inoperative. Possible causes: <ul style="list-style-type: none"> <li>• The radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation.</li> <li>• The system is outside the operating temperature range.</li> <li>• The on-board voltage is too low.</li> </ul> Once the causes listed above no longer apply, the display message goes out. COLLISION PREVENTION ASSIST PLUS is operational again. If the display message does not disappear: <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Restart the engine.</li> </ul>
Collision Prevention Assist Plus inoperative	COLLISION PREVENTION ASSIST PLUS is temporarily unavailable due to a malfunction. Adaptive Brake Assist may also have failed. ► Consult a qualified specialist workshop.
PRE-SAFE inoperative See Owner's Man.	Important PRE-SAFE® functions have failed. All other occupant safety systems, e.g. airbags, remain available. ► Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ► Solutions
<p>PRE-SAFE Functions currently limited See Owner's Manual</p>	<p>PRE-SAFE® PLUS or PRE-SAFE® Brake is temporarily inoperative.</p> <p>Possible causes:</p> <ul style="list-style-type: none"> <li>• The function is impaired due to heavy rain or snow.</li> <li>• The radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation.</li> <li>• The system is outside the operating temperature range.</li> <li>• The on-board voltage is too low.</li> </ul> <p>Once the causes listed above no longer apply, the display message goes out.</p> <p>PRE-SAFE® PLUS and PRE-SAFE® Brake are operational again.</p> <p>If the display message does not disappear:</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Restart the engine.</li> </ul>
<p>PRE-SAFE Functions limited See Owner's Manual</p>	<p>PRE-SAFE® PLUS or PRE-SAFE® Brake is unavailable due to a malfunction. BAS PLUS with Cross-Traffic Assist may also have failed.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>



Display messages	Possible causes/consequences and ► Solutions
<p>Radar sensors dirty See Owner's Manual</p>	<p>The radar sensor system is malfunctioning.</p> <p>Possible causes:</p> <ul style="list-style-type: none"> <li>• dirt on sensors</li> <li>• heavy rain or snow</li> <li>• when driving on inter-urban roads without traffic or infrastructure, e.g. in desert-like areas</li> </ul> <p>At least one driving system or driving safety system is malfunctioning or is temporarily unavailable:</p> <ul style="list-style-type: none"> <li>• COLLISION PREVENTION ASSIST PLUS</li> <li>• PRE-SAFE® Brake</li> <li>• PRE-SAFE® PLUS</li> <li>• Active Lane Keeping Assist</li> <li>• Active Blind Spot Assist</li> <li>• DISTRONIC PLUS with Steering Assist and Stop&amp;Go Pilot</li> </ul> <p>If the radar sensor system in front is dirty, Active Blind Spot Assist will not perform a course-correcting brake application.</p> <p>A warning tone also sounds.</p> <p>Once the cause of the problem is no longer present, the driving and driving safety systems will be available again. The display message disappears.</p> <p>If the display message does not disappear:</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Secure the vehicle against rolling away (▷ page 149).</li> <li>► Switch off the engine.</li> <li>► Clean all sensors (▷ page 286).</li> <li>► Restart the engine.</li> </ul> <p>The display message disappears.</p>
	<p>If this symbol appears in the multifunction display, a seat belt tongue has been inserted into a rear seat belt buckle.</p> <p>Further information on the status indicator for the rear seat belts (▷ page 46).</p>
	<p>If this symbol appears in the multifunction display, a seat belt tongue has not been inserted in a rear seat belt buckle.</p> <p><b>⚠ WARNING</b></p> <p>A seat belt which is not worn correctly, or which has not been engaged in the seat belt buckle correctly, cannot provide the intended level of protection.</p> <p>This poses an increased risk of injury.</p> <ul style="list-style-type: none"> <li>► If necessary, ask the occupants in the rear to fasten their seat belts (▷ page 44).</li> </ul> <p>Observe the additional information on the rear seat belt status indicator (▷ page 46).</p>






Display messages	Possible causes/consequences and ► Solutions
 <p>Restraint sys. malfunction Consult workshop</p>	<p>The restraint system is faulty. The  warning lamp also lights up in the instrument cluster.</p> <p><b>⚠ WARNING</b></p> <p>The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered. This poses an increased risk of injury.</p> <p>► Consult a qualified specialist workshop immediately.</p> <p>Observe the additional information on the restraint system (► page 41).</p>
 <p>Front left malfunction Consult workshop or Front right malfunction Consult workshop</p>	<p>The restraint system is malfunctioning at the front on the left or right. The  warning lamp also lights up in the instrument cluster.</p> <p><b>⚠ WARNING</b></p> <p>The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered. This poses an increased risk of injury.</p> <p>► Consult a qualified specialist workshop immediately.</p>
 <p>Rear left malfunction Consult workshop or Rear right malfunction Consult workshop</p>	<p>The restraint system has malfunctioned at the rear on the left or right. The  warning lamp also lights up in the instrument cluster.</p> <p><b>⚠ WARNING</b></p> <p>The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered. This poses an increased risk of injury.</p> <p>► Consult a qualified specialist workshop immediately.</p>
 <p>Left windowbag malfunction Consult workshop or Right windowbag malfunction Consult workshop</p>	<p>The left or right windowbag (Coupé) or headbag (Cabriolet) is malfunctioning. The  warning lamp also lights up in the instrument cluster.</p> <p><b>⚠ WARNING</b></p> <p>The left or right windowbag (Coupé) or headbag (Cabriolet) may either be triggered unintentionally or, in the event of an accident, may not be triggered. This poses an increased risk of injury.</p> <p>► Consult a qualified specialist workshop immediately.</p>









Lights	
Display messages	Possible causes/consequences and ► Solutions
 Left dipped beam (example)	<p>The bulb in question is faulty.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>► Check whether you are permitted to replace the bulb yourself (▷ page 114).</li> </ul> <p><b>i</b> LED light bulbs: the display message for the corresponding lamp only appears when all the LEDs in the lamp have failed.</p>
 Intell. Light System inoperative	<p>The Intelligent Light System is faulty. The lights remain available without the Intelligent Light System.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
 Malfunction See Owner's Manual	<p>The exterior lighting is faulty.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul> <p>Vehicles with trailer tow hitch: a fuse may have blown.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Check the fuses (▷ page 304).</li> <li>► If necessary, replace the blown fuse. Observe the warning notes as you do so.</li> </ul> <p>If the multifunction display still shows the display message:</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
 AUTO lights inoperative	<p>The light sensor is faulty.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
 Switch off lights	<p>You are leaving the vehicle and the lights are switched on. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Turn the light switch to the <b>AUTO</b> position.</li> </ul>




Display messages	Possible causes/consequences and ► Solutions
Adaptive Highbeam Assist Plus currently unavailable See Owner's Manual	<p>Adaptive Highbeam Assist Plus is deactivated and temporarily inoperative.</p> <p>Possible causes:</p> <ul style="list-style-type: none"> <li>• The windscreen is dirty in the camera's field of vision.</li> <li>• Visibility is impaired due to heavy rain, snow or fog.</li> </ul> <p>► Clean the windscreen.</p> <p>If the system detects that the camera is fully operational again, the <b>Adaptive Highbeam Assist Plus available again</b> message is displayed.</p> <p>Adaptive Highbeam Assist Plus is operational again.</p>
Adaptive Highbeam Assist Plus inoperative	<p>Adaptive Highbeam Assist Plus is faulty.</p> <p>► Consult a qualified specialist workshop.</p>

## Engine




Display messages	Possible causes/consequences and ► Solutions
 <p>Top up coolant See Owner's Manual</p>	<p>The coolant level is too low.</p> <p>! Avoid making long journeys with too little coolant in the engine cooling system. The engine will otherwise be damaged.</p> <p>► Top up the coolant, observing the warning notes before doing so (▷ page 280).</p> <p>► If the coolant needs topping up more often than usual, have the engine coolant system checked at a qualified specialist workshop.</p>
	<p>The fan motor is faulty.</p> <p>► If the coolant temperature is below 120 °C, continue driving to the nearest qualified specialist workshop.</p> <p>► Avoid putting the engine under heavy load as you do so, e.g. driving in mountainous terrain and stop-start traffic.</p>


Display messages	Possible causes/consequences and ► Solutions
 <p data-bbox="87 220 304 293">Coolant Stop vehicle Switch engine off</p>	<p data-bbox="342 172 616 226">The coolant is too hot. A warning tone also sounds.</p> <p data-bbox="353 242 506 271"> <b>WARNING</b></p> <p data-bbox="342 284 1003 357">Never drive with an overheated engine. Driving when your engine has overheated can cause some fluids that may have leaked into the engine compartment to catch fire.</p> <p data-bbox="342 367 960 414">In addition, steam from an overheated engine can cause serious burns, which can occur just by opening the bonnet.</p> <p data-bbox="342 424 568 446">There is a risk of injury.</p> <ul style="list-style-type: none"> <li data-bbox="342 456 994 504">► Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine.</li> <li data-bbox="342 513 909 536">► Safeguard the vehicle against rolling away (▷ page 149).</li> <li data-bbox="342 545 736 568">► Wait until the engine has cooled down.</li> <li data-bbox="342 577 1003 625">► Make sure that the air supply to the engine radiator is not blocked, e.g. by frozen slush.</li> <li data-bbox="342 635 1003 708">► Do not start the engine again until the display message goes out and the coolant temperature is below 120 °C. The engine may otherwise be damaged.</li> <li data-bbox="342 718 831 740">► Pay attention to the coolant temperature gauge.</li> <li data-bbox="342 750 983 798">► If the temperature increases again, consult a qualified specialist workshop immediately.</li> </ul> <p data-bbox="342 807 976 855">Under normal operating conditions and with the specified coolant level, the coolant temperature may rise to 120 °C.</p>
 <p data-bbox="87 922 304 944">See Owner's Manual</p>	<p data-bbox="342 874 719 928">The battery is no longer being charged. A warning tone also sounds.</p> <p data-bbox="342 938 504 960">Possible causes:</p> <ul style="list-style-type: none"> <li data-bbox="353 970 521 992">• faulty alternator</li> <li data-bbox="353 1002 517 1024">• torn poly-V-belt</li> <li data-bbox="353 1034 672 1056">• a malfunction in the electronics</li> </ul> <p data-bbox="342 1072 981 1094"><b>!</b> Do not continue driving. The engine could otherwise overheat.</p> <ul style="list-style-type: none"> <li data-bbox="342 1104 994 1152">► Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine.</li> <li data-bbox="342 1161 909 1184">► Safeguard the vehicle against rolling away (▷ page 149).</li> <li data-bbox="342 1193 748 1216">► Consult a qualified specialist workshop.</li> </ul>
 <p data-bbox="87 1299 282 1347">Stop vehicle See Owner's Manual</p>	<p data-bbox="342 1251 1003 1299">The battery is no longer being charged and the battery charge level is too low.</p> <p data-bbox="342 1308 616 1331">A warning tone also sounds.</p> <ul style="list-style-type: none"> <li data-bbox="342 1340 994 1388">► Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine.</li> <li data-bbox="342 1398 909 1420">► Safeguard the vehicle against rolling away (▷ page 149).</li> <li data-bbox="342 1430 1003 1477">► Observe the instructions in the  See Owner's Manual display message.</li> <li data-bbox="342 1487 748 1509">► Consult a qualified specialist workshop.</li> </ul>

Display messages	Possible causes/consequences and ► Solutions
 <p>Check eng. oil lev. when next refuelling</p>	<p>The engine oil level has dropped to the minimum level. A warning tone also sounds.</p> <p><b>!</b> Avoid long journeys when there is too little coolant in the cooling system. Otherwise the engine will be damaged.</p> <ul style="list-style-type: none"> <li>► Check the oil level when next refuelling, at the latest (▷ page 279).</li> <li>► If necessary, top up the engine oil (▷ page 279).</li> <li>► Have the engine checked at a qualified specialist workshop if the engine oil needs topping up more often than usual.</li> </ul> <p>Information on approved engine oils can be obtained from any qualified specialist workshop or on the Internet at <a href="http://bevo.mercedes-benz.com">http://bevo.mercedes-benz.com</a>.</p>
 <p>Reserve fuel level</p>	<p>The fuel level has dropped into the reserve range. Operation of the auxiliary heating is deactivated if the fuel level drops into the reserve range.</p> <ul style="list-style-type: none"> <li>► Refuel at the nearest filling station.</li> </ul>
	<p>There is very little fuel in the fuel tank. Operation of the auxiliary heating is deactivated.</p> <ul style="list-style-type: none"> <li>► You must refuel at the nearest filling station.</li> </ul>
 <p>Please replace air filter</p>	<p>Vehicles with a diesel engine: the engine air filter is dirty and must be replaced.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
 <p>Clean the fuel filter</p>	<p>Vehicles with a diesel engine: there is water in the fuel filter. The water must be drained off.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
 <p>Refill AdBlue at workshop See Owner's Manual</p>	<p>The AdBlue<sup>®</sup> level has fallen below the reserve range. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Have AdBlue<sup>®</sup> refilled as soon as possible at a qualified specialist workshop.</li> </ul>
 <p>Refill AdBlue at workshop No start in .. km</p>	<p>The AdBlue<sup>®</sup> level is only sufficient for the indicated distance. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Have AdBlue<sup>®</sup> refilled as soon as possible at a qualified specialist workshop.</li> </ul>
 <p>Refill AdBlue at workshop Eng. start not possible</p>	<p>The AdBlue<sup>®</sup> tank is empty. A warning tone also sounds. You can no longer start the engine.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop immediately.</li> </ul>

Display messages	Possible causes/consequences and ► Solutions
 <p>Check AdBlue See Owner's Manual</p>	<p>The AdBlue® system is malfunctioning. A warning tone also sounds.</p> <p>► Consult a qualified specialist workshop.</p>
 <p>Eng. start not possible in ..km</p>	<p>The AdBlue® system is malfunctioning. A warning tone also sounds.</p> <p>► Consult a qualified specialist workshop immediately.</p>
 <p>Eng. start not possible</p>	<p>The AdBlue® system is malfunctioning. A warning tone also sounds. You can no longer start the engine.</p> <p>► Consult a qualified specialist workshop immediately.</p>

### Driving systems


Display messages	Possible causes/consequences and ► Solutions
 <p>Attention Assist: Take a break!</p>	<p>Based on certain criteria, ATTENTION ASSIST has detected fatigue or increasing lapses in concentration on the part of the driver. A warning tone also sounds.</p> <p>► If necessary, take a break.</p> <p>During long journeys, take regular breaks in good time so that you get enough rest.</p>
 <p>Attention Assist inoperative</p>	<p>ATTENTION ASSIST is inoperative.</p> <p>► Consult a qualified specialist workshop.</p>
<p>Traffic Sign Assist currently unavailable See Owner's Manual</p>	<p>Traffic Sign Assist is temporarily inoperative.</p> <p>Possible causes:</p> <ul style="list-style-type: none"> <li>• The windscreen is dirty in the camera's field of vision.</li> <li>• Visibility is impaired due to heavy rain, snow or fog.</li> </ul> <p>► Clean the windscreen.</p> <p>If the system detects that the camera is fully operational, the display message disappears.</p> <p>Traffic Sign Assist is operational again.</p>
<p>Traffic Sign Assist inoperative</p>	<p>Traffic Sign Assist is faulty.</p> <p>► Consult a qualified specialist workshop.</p>
 <p>off</p>	<p>The HOLD function is deactivated. The vehicle has started to skid. A warning tone also sounds.</p> <p>► Reactivate the HOLD function later (► page 166).</p>


Display messages	Possible causes/consequences and ► Solutions
	<p>The HOLD function is deactivated. When the brake pedal is firmly depressed, an activation condition is no longer fulfilled. A warning tone also sounds.</p> <p>► Check the activation conditions for the HOLD function (▷ page 166).</p>
<p>Lane Keeping Assist currently unavailable See Owner's Manual or Active Lane Keeping Assist currently unavailable See Owner's Manual</p>	<p>Lane Keeping Assist or Active Lane Keeping Assist is deactivated and temporarily inoperative.</p> <p>Possible causes:</p> <ul style="list-style-type: none"> <li>• The windscreen is dirty in the camera's field of vision.</li> <li>• Visibility is impaired due to heavy rain, snow or fog.</li> <li>• There have been no lane markings for an extended period.</li> <li>• The lane markings are worn, dark or covered, e.g. by dirt or snow.</li> </ul> <p>Once the causes listed above no longer apply, the display message goes out.</p> <p>Lane Keeping Assist or Active Lane Keeping Assist is operational again.</p> <p>If the display message does not disappear:</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Clean the windscreen.</li> </ul>
<p>Lane Keeping Assist inoperative or Active Lane Keeping Assist inoperative</p>	<p>Lane Keeping Assist or Active Lane Keeping Assist is faulty.</p> <p>► Consult a qualified specialist workshop.</p>
<p>Blind Spot Assist currently unavailable See Owner's Manual or Active Blind Spot Assist currently unavailable See Owner's Manual</p>	<p>Blind Spot Assist or Active Blind Spot Assist is temporarily inoperative.</p> <p>Possible causes:</p> <ul style="list-style-type: none"> <li>• The radar sensor system is outside the operating temperature range.</li> <li>• The radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation.</li> </ul> <p>The yellow  indicator lamps also light up in the exterior mirrors.</p> <p>Once the causes listed above no longer apply, the display message goes out.</p> <p>Blind Spot Assist or Active Blind Spot Assist is operational again.</p> <p>If the display message does not disappear:</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Restart the engine.</li> </ul>



Display messages	Possible causes/consequences and ► Solutions
Blind Spot Assist not available when towing a trailer See Owner's Manual	Blind Spot Assist or Active Blind Spot Assist is deactivated while towing a trailer. You have established the electrical connection between the trailer and your vehicle. ► Press <b>OK</b> on the steering wheel to confirm the display message.
Blind Spot Assist inoperative or Active Blind Spot Assist inoperative	Blind Spot Assist or Active Blind Spot Assist is faulty. The yellow <b>▲</b> indicator lamps also light up in the exterior mirrors. ► Consult a qualified specialist workshop.
Park Assist cancelled	The driver's door is open and the driver's seat belt has not been fastened. ► Repeat the parking process with the seat belt fastened and the driver's door closed.
	You inadvertently touched the multifunction steering wheel while steering intervention was active. ► While steering intervention is active, make sure not to touch the multifunction steering wheel.
	The vehicle has started to skid and ESP® has intervened. ► Use Active Parking Assist again later (▷ page 172).
Park Assist inoperative	You have just carried out a large number of turning or parking manoeuvres. Active Parking Assist will become available again after approximately ten minutes (▷ page 172). ► Stop the vehicle, paying attention to road and traffic conditions. ► Switch off and restart the engine. If the multifunction display still shows the display message: ► Consult a qualified specialist workshop.
	PARKTRONIC is faulty. ► Consult a qualified specialist workshop.
Park Assist switched off	The vehicle is parked. A warning tone also sounds. The display message disappears automatically.
DISTRONIC PLUS off	DISTRONIC PLUS has been deactivated. If a warning tone also sounds, DISTRONIC PLUS has deactivated automatically (▷ page 159)
DISTRONIC PLUS available again	DISTRONIC PLUS is operational again after having been temporarily unavailable. You can now reactivate DISTRONIC PLUS (▷ page 159).

Display messages	Possible causes/consequences and ► Solutions
<p>DISTRONIC PLUS currently unavailable See Owner's Manual</p>	<p>DISTRONIC PLUS is temporarily inoperative. Steering Assist and Stop&amp;Go Pilot are also temporarily inoperative. Possible causes:</p> <ul style="list-style-type: none"> <li>• The radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation.</li> <li>• The system is outside the operating temperature range.</li> <li>• The on-board voltage is too low.</li> </ul> <p>A warning tone also sounds. Once the causes listed above no longer apply, the display message goes out. DISTRONIC PLUS is operational again. If the display message does not disappear:</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Restart the engine.</li> </ul>
<p>DISTRONIC PLUS inoperative</p>	<p>DISTRONIC PLUS is faulty. The following may have also failed:</p> <ul style="list-style-type: none"> <li>• BAS PLUS with Cross-Traffic Assist</li> <li>• PRE-SAFE® Brake</li> <li>• Steering Assist and Stop&amp;Go Pilot</li> </ul> <p>A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
<p>DISTRONIC PLUS suspended</p>	<p>You have depressed the accelerator pedal. DISTRONIC PLUS is no longer controlling the speed of the vehicle.</p> <ul style="list-style-type: none"> <li>► Remove your foot from the accelerator pedal.</li> </ul>
<p>DISTRONIC PLUS - - - km/h</p>	<p>An activation condition for DISTRONIC PLUS is not fulfilled.</p> <ul style="list-style-type: none"> <li>► Check the activation conditions for DISTRONIC PLUS (▷ page 159).</li> </ul>
<p>DISTRONIC PLUS and SPEEDTRONIC inoperative</p>	<p>DISTRONIC PLUS and SPEEDTRONIC are faulty. Steering Assist and Stop&amp;Go Pilot are therefore also unavailable. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>

Display messages	Possible causes/consequences and ► Solutions
DTR+: steering assist. currently unavailable See Owner's Manual	<p>Steering Assist and Stop&amp;Go Pilot are temporarily inoperative. Possible causes:</p> <ul style="list-style-type: none"> <li>• The windscreen is dirty in the camera's field of vision.</li> <li>• Visibility is impaired due to heavy rain, snow or fog.</li> <li>• There have been no lane markings for an extended period.</li> <li>• The lane markings are worn, dark or covered, e.g. by dirt or snow.</li> </ul> <p>Once the causes listed above no longer apply, the display message goes out. Steering Assist and Stop&amp;Go Pilot are operational again. If the display message does not disappear:</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Clean the windscreen.</li> </ul>
DTR+: steering assistant inoperative	<p>Steering Assist and Stop&amp;Go Pilot are faulty. However, the DISTRONIC PLUS functions are still available. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
Cruise control and SPEEDTRONIC inoperative	<p>SPEEDTRONIC and cruise control are faulty. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
Speed limit (winter tyres) XXX km/h	<p>You have reached the stored speed limit for winter tyres. It is not possible to exceed this speed. You can hide the display message by pressing the <b>[OK]</b> button. The display message will not reappear until the ignition has been switched on again.</p>
SPEEDTRONIC suspended	<p>If you depress the accelerator pedal beyond the pressure point (kick-down), SPEEDTRONIC is switched to passive mode. The speed limitation is not active.</p> <ul style="list-style-type: none"> <li>► Drive slower than the stored speed and without kickdown.</li> <li>or</li> <li>► Set a new speed.</li> <li>or</li> <li>► Call up the last speed stored again.</li> </ul> <p>When the display message disappears, the speed limitation is active.</p>
SPEEDTRONIC Limit --- km/h	<p>SPEEDTRONIC cannot be activated, as not all of the activation conditions have been met.</p> <ul style="list-style-type: none"> <li>► Check the activation conditions for SPEEDTRONIC (▷ page 157).</li> </ul>
Cruise control - - - km/h	<p>A condition for activating cruise control has not been met. You have tried to store a speed below 30 km/h, for example.</p> <ul style="list-style-type: none"> <li>► If conditions permit, drive faster than 30 km/h and store the speed.</li> <li>► Check the activation conditions for cruise control (▷ page 155).</li> </ul>

Display messages	Possible causes/consequences and ► Solutions
Cruise control off	Cruise control has been deactivated. If a warning tone also sounds, cruise control has deactivated automatically (▷ page 155).
 Maximum speed exceeded	Only for certain countries: the maximum speed has been exceeded. ► Drive more slowly.



Tyres	
Display messages	Possible causes/consequences and ► Solutions
Tyre pressure Check tyres	<p>The tyre pressure loss warning system has detected a significant loss in pressure. A warning tone also sounds. Possible causes:</p> <ul style="list-style-type: none"> <li>• you have changed the positions of the wheels and tyres or fitted new wheels and tyres</li> <li>• the tyre pressure in one or more tyres has dropped</li> </ul> <p> <b>WARNING</b></p> <p>Underinflated tyres pose the following risks:</p> <ul style="list-style-type: none"> <li>• the tyres may burst, especially as the load and vehicle speed increase</li> <li>• the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction</li> <li>• the driving characteristics, as well as steering and braking, may be greatly impaired</li> </ul> <p>There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle without making any sudden steering or braking manoeuvres. Pay attention to the traffic conditions as you do so.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Check the tyres and, if necessary, follow the instructions for a flat tyre (▷ page 291).</li> <li>► Check the tyre pressures and, if necessary, correct the tyre pressure.</li> <li>► Restart the tyre pressure loss warning system when the tyre pressure is correct (▷ page 312).</li> </ul>
Check tyre pressures then restart Run Flat Indicator	<p>The tyre pressure loss warning system generated a display message and has not been restarted since.</p> <ul style="list-style-type: none"> <li>► Set the correct tyre pressure in all four tyres.</li> <li>► Restart the tyre pressure loss warning system (▷ page 312).</li> </ul>
Run Flat Indicator inoperative	<p>The tyre pressure loss warning system is faulty.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>






Display messages	Possible causes/consequences and ► Solutions
Rectify tyre pressure	<p>The tyre pressure is too low in at least one of the tyres, or the tyre pressure difference between the wheels is too great.</p> <ul style="list-style-type: none"> <li>► Check the tyre pressures at the next opportunity (▷ page 312).</li> <li>► If necessary, correct the tyre pressure.</li> <li>► Restart the tyre pressure monitor (▷ page 314).</li> </ul>
Check tyre(s)	<p>The tyre pressure in one or more tyres has dropped significantly. The wheel position is shown in the multifunction display.</p> <p>A warning tone also sounds.</p> <p> <b>WARNING</b></p> <p>Underinflated tyres pose the following risks:</p> <ul style="list-style-type: none"> <li>• the tyres may burst, especially as the load and vehicle speed increase</li> <li>• the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction</li> <li>• the driving characteristics, as well as steering and braking, may be greatly impaired</li> </ul> <p>There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle without making any sudden steering or braking manoeuvres. Pay attention to the traffic conditions as you do so.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Check the tyres and, if necessary, follow the instructions for a flat tyre (▷ page 291).</li> <li>► Check the tyre pressure (▷ page 312).</li> <li>► If necessary, correct the tyre pressure.</li> </ul>
Warning tyre defect	<p>The tyre pressure in one or more tyres has dropped suddenly. The wheel position is shown in the multifunction display.</p> <p> <b>WARNING</b></p> <p>If you drive with a flat tyre, there is a risk of the following hazards:</p> <ul style="list-style-type: none"> <li>• a flat tyre affects the ability to steer or brake the vehicle</li> <li>• you could lose control of the vehicle</li> <li>• continued driving with a flat tyre will cause excessive heat build-up and possibly a fire</li> </ul> <p>There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle without making any sudden steering or braking manoeuvres. Pay attention to the traffic conditions as you do so.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Check the tyres and, if necessary, follow the instructions for a flat tyre (▷ page 291).</li> </ul>







Display messages	Possible causes/consequences and ► Solutions
Tyre press. monitor currently unavailable	No signals can be received from the tyre pressure sensors due to strong RF interference. The tyre pressure monitor is temporarily malfunctioning. ► Drive on. The tyre pressure monitor restarts automatically as soon as the cause has been rectified.
Wheel sensor(s) missing	There is no signal from the tyre pressure sensor of one or several wheels. The pressure of the affected tyre does not appear in the multifunction display. ► Have the faulty tyre pressure sensor replaced at a qualified specialist workshop.
Tyre press. monitor inoperative No wheel sensors	The wheels fitted do not have suitable tyre pressure sensors. The tyre pressure monitor is deactivated. ► Fit wheels with suitable tyre pressure sensors. The tyre pressure monitor is activated automatically after driving for a few minutes.
Tyre press. monitor inoperative	The tyre pressure monitor is faulty. ► Consult a qualified specialist workshop.







## Vehicle

Display messages	Possible causes/consequences and ► Solutions
To start engine, shift to either P or N	You have attempted to start the engine with the transmission in position <b>R</b> or <b>D</b> . ► Shift the transmission to position <b>P</b> or <b>N</b> .
Apply brake to deselect Park (P) position	You have attempted to shift the transmission to position <b>D</b> , <b>R</b> or <b>N</b> without depressing the brake pedal. ► Depress the brake pedal.
To shift out of P or N, depress brake and start engine	With the engine switched off, you have attempted to shift the transmission out of position <b>P</b> or <b>N</b> into another transmission position. ► Depress the brake pedal. ► Start the engine.

Display messages	Possible causes/consequences and ► Solutions
Risk of vehicle rolling Transmission not in P	<p>The driver's door is open or not fully closed and the transmission is in position <b>R</b>, <b>N</b> or <b>D</b>.</p> <p>A warning tone also sounds.</p> <p> <b>WARNING</b></p> <p>The vehicle may roll away. There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>► Shift the transmission to position <b>P</b>.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Close the driver's door fully.</li> </ul>
Only select Park (P) when vehicle is stationary	<p>The vehicle is moving.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Shift the transmission to position <b>P</b>.</li> </ul>
Without changing gear, consult workshop	<p>You cannot change the transmission position due to a malfunction. A warning tone also sounds.</p> <p>If transmission position <b>D</b> is selected:</p> <ul style="list-style-type: none"> <li>► Drive to a qualified specialist workshop without shifting the transmission from position <b>D</b>.</li> </ul> <p>If transmission position <b>R</b>, <b>N</b> or <b>P</b> is selected:</p> <ul style="list-style-type: none"> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Consult a qualified specialist workshop.</li> </ul>
Reversing not poss. consult workshop	<p>You cannot shift into the transmission position <b>R</b> due to a malfunction. The transmission positions <b>P</b>, <b>N</b> or <b>D</b> continue to be available. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
Transmission Malfunction Stop	<p>A malfunction has occurred in the mechanical transmission components. A warning tone also sounds. The transmission shifts automatically to position <b>N</b>.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle, paying attention to road and traffic conditions.</li> <li>► Shift the transmission to position <b>P</b>.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Consult a qualified specialist workshop.</li> </ul>
Auxiliary battery Malfunction	<p>The auxiliary battery for the transmission is no longer being charged.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop at the next opportunity.</li> <li>► Until then, shift the transmission to position <b>P</b> before you switch off the engine.</li> <li>► Before leaving the vehicle, apply the parking brake.</li> </ul>
	<p>The boot lid is open.</p> <ul style="list-style-type: none"> <li>► Close the boot lid.</li> </ul>

Display messages	Possible causes/consequences and ► Solutions
	<p>The bonnet is open. A warning tone also sounds.</p> <p><b>⚠ WARNING</b></p> <p>The open bonnet may then block your view when the vehicle is in motion. There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle immediately, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Close the bonnet.</li> </ul> <p>If the active bonnet (pedestrian protection) has been triggered:</p> <ul style="list-style-type: none"> <li>► Reset the bonnet (▷ page 276).</li> <li>► Close the bonnet.</li> </ul>
<p>Active bonnet mal- function See Own- er's Manual</p>	<p>The active bonnet (pedestrian protection) is not active due to a malfunction or because it has already been triggered.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
	<p>At least one door is open. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Close all doors.</li> </ul>
 <p>Rear left seat back- rest not locked or Rear right seat backrest not locked</p>	<p>The backrest in the rear is not engaged on the left-hand and/or right-hand side. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Push the backrest back until it engages.</li> </ul>
 <p>Front left seat backrest not locked or Front right seat backrest not locked</p>	<p>The driver's or front-passenger's seat backrest is not engaged. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Push the backrest back until it engages.</li> </ul>
 <p>Check trailer hitch lock</p>	<p>The trailer tow hitch is not correctly engaged. A warning tone also sounds.</p> <p><b>⚠ WARNING</b></p> <p>If the ball coupling is not engaged, the trailer may come loose. There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine.</li> <li>► Apply the parking brake.</li> <li>► Engage the ball coupling of the trailer tow hitch in the end position (▷ page 197).</li> </ul>

Display messages	Possible causes/consequences and ► Solutions
 <p data-bbox="85 220 314 268">inoperative Battery Low</p>	<p data-bbox="342 172 990 220">The on-board voltage is too low. The auxiliary heating has switched itself off or cannot be switched on (► page 125).</p> <ul style="list-style-type: none"> <li data-bbox="342 229 990 304">► Drive for a considerable distance. The battery charges. The auxiliary heating is operational again as soon as the on-board electrical system voltage is sufficient.</li> </ul>
 <p data-bbox="85 384 314 432">inoperative Refuel vehicle</p>	<p data-bbox="342 336 1003 384">There is too little fuel in the fuel tank. The auxiliary heating cannot be switched on (► page 125).</p> <ul style="list-style-type: none"> <li data-bbox="342 394 703 418">► Refuel at the nearest filling station.</li> </ul>
 <p data-bbox="85 504 314 552">inoperative See Owner's Man.</p>	<p data-bbox="342 456 919 480">The auxiliary heating is temporarily malfunctioning or faulty.</p> <ul style="list-style-type: none"> <li data-bbox="342 489 1003 564">► When the vehicle is on a level surface and the engine has cooled down, make up to four attempts to switch on the auxiliary heating, waiting several minutes between each attempt (► page 125).</li> <li data-bbox="342 569 1003 617">► If the auxiliary heating does not switch on, consult a qualified specialist workshop.</li> </ul>
<p data-bbox="85 639 314 671">Telephone No service</p>	<p data-bbox="342 647 983 695">Your vehicle is outside the mobile phone network provider's transmitter/receiver range.</p> <ul style="list-style-type: none"> <li data-bbox="342 705 1003 753">► Wait until the mobile phone operational readiness symbol appears in the multifunction display.</li> </ul>
 <p data-bbox="85 831 314 906">Power steering malfunction See Owner's Manual</p>	<p data-bbox="342 783 723 831">The power steering assistance is faulty. A warning tone also sounds.</p> <p data-bbox="353 847 505 879"> <b>WARNING</b></p> <p data-bbox="342 895 734 943">You will need to use more force to steer. There is a risk of an accident.</p> <ul style="list-style-type: none"> <li data-bbox="342 959 949 1007">► Check whether you are able to apply the extra steering force required.</li> <li data-bbox="342 1016 981 1064">► <b>If you are able to steer safely:</b> carefully drive on to a qualified specialist workshop.</li> <li data-bbox="342 1074 981 1121">► <b>If you are unable to steer safely:</b> do not drive on. Contact the nearest qualified specialist workshop.</li> </ul>
 <p data-bbox="85 1198 314 1230">Top up washer fluid</p>	<p data-bbox="342 1150 1003 1198">The washer fluid level in the washer fluid reservoir has dropped below the minimum.</p> <ul style="list-style-type: none"> <li data-bbox="342 1208 729 1232">► Top up the washer fluid (► page 281).</li> </ul>

Key	
Display messages	Possible causes/consequences and ► Solutions
 <p>Key does not belong to vehicle</p>	<p>You have put the wrong key in the ignition lock.</p> <ul style="list-style-type: none"> <li>► Use the correct key.</li> </ul>
 <p>Replace key</p>	<p>The key needs to be replaced.</p> <ul style="list-style-type: none"> <li>► Consult a qualified specialist workshop.</li> </ul>
 <p>Change key batteries</p>	<p>The battery of the KEYLESS-GO key is discharged.</p> <ul style="list-style-type: none"> <li>► Replace the batteries (▷ page 82).</li> </ul>
 <p>Key not detected (red display message)</p>	<p>The KEYLESS-GO key is not in the vehicle. A warning tone also sounds. If the engine is switched off, you can no longer lock the vehicle centrally or start the engine.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle immediately, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Locate the KEYLESS-GO key.</li> </ul> <p>A strong source of radio waves is causing interference, this means that the KEYLESS-GO key is not recognised when the engine is running. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Stop the vehicle immediately, paying attention to road and traffic conditions.</li> <li>► Safeguard the vehicle against rolling away (▷ page 149).</li> <li>► Insert the key into the ignition lock and bring into key mode.</li> </ul>
 <p>Key not detected (white display message)</p>	<p>The KEYLESS-GO key cannot be detected at present.</p> <ul style="list-style-type: none"> <li>► Change the location of the key with the KEYLESS-GO functions in the vehicle.</li> </ul> <p>If the KEYLESS-GO key is still not detected:</p> <ul style="list-style-type: none"> <li>► Operate the vehicle with the key in the ignition lock if necessary.</li> </ul>
 <p>Remove starting button, then insert key</p>	<p>The KEYLESS-GO key is not continually detected. KEYLESS-GO is temporarily malfunctioning or is defective. A warning tone also sounds.</p> <ul style="list-style-type: none"> <li>► Insert the key into the ignition lock and turn it to the desired position.</li> <li>► Consult a qualified specialist workshop.</li> </ul>

## Warning and indicator lamps in the instrument cluster

## General notes

Some systems carry out a self-diagnosis when the ignition is switched on. Several warning and indicator lamps can thereby temporarily light up or flash. This behaviour is non-critical. These warning and indicator lamps only indicate a malfunction if they light up or flash after the engine is started or during a journey.

## Safety

## Seat belts

Warning/  
indicator  
lamp

## ▷ Signal type

## Possible causes/consequences and ► Solutions



▷ Only for certain countries: the red seat belt warning lamp lights up for 6 seconds after the engine starts.

The seat belt warning lamp reminds the driver and front passenger to fasten their seat belts.

- Fasten your seat belt (▷ page 44).



▷ Only for certain countries: the red seat belt warning lamp lights up after the engine starts. In addition, a warning tone sounds for up to 6 seconds.

The driver's seat belt is not fastened.

- Fasten your seat belt (▷ page 44).  
The warning lamp goes out and the warning tone ceases.



▷ The red seat belt warning lamp lights up after the engine starts, as soon as the driver's or the front-passenger door is closed.

The driver or passenger has not fastened their seat belt.

- Fasten your seat belt (▷ page 44).  
The warning lamp goes out.

There are objects on the front-passenger seat.

- Remove the objects from the front-passenger seat and stow them in a secure place.  
The warning lamp goes out.



▷ The red seat belt warning lamp flashes and an intermittent audible warning sounds.








The driver or passenger has not fastened their seat belt. At the same time, you are driving faster than 25 km/h or have briefly driven faster than 25 km/h.

- Fasten your seat belt (▷ page 44).  
The warning lamp goes out and the intermittent warning tone ceases.

There are objects on the front-passenger seat. At the same time, you are driving faster than 25 km/h or have briefly driven faster than 25 km/h.

- Remove the objects from the front-passenger seat and stow them in a secure place.  
The warning lamp goes out and the intermittent warning tone ceases.

## Safety systems

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	<p>▷ The yellow brake system warning lamp lights up while the engine is running.</p> <p> <b>WARNING</b></p> <p>The brake system is malfunctioning and the braking characteristics may be affected.</p> <p>There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>▶ If the multifunction display shows a display message, please observe this.</li> <li>▶ Drive on carefully.</li> <li>▶ Consult a qualified specialist workshop immediately.</li> </ul>
	<p>▷ The red brake system warning lamp comes on while the vehicle is moving. A warning tone also sounds.</p> <p>You are driving with the parking brake applied.</p> <ul style="list-style-type: none"> <li>▶ Release the parking brake. The warning lamp goes out and the warning tone ceases.</li> </ul>
	<p>▷ The red brake system warning lamp lights up while the engine is running. A warning tone also sounds.</p> <p> <b>WARNING</b></p> <p>The brake boosting effect is malfunctioning and the braking characteristics may be affected.</p> <p>There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>▶ Stop the vehicle immediately, paying attention to road and traffic conditions. Do not continue driving.</li> <li>▶ Safeguard the vehicle against rolling away (▷ page 149).</li> <li>▶ Consult a qualified specialist workshop.</li> <li>▶ Observe the additional display messages in the multifunction display.</li> </ul>
	<p>▷ The red brake system warning lamp lights up while the engine is running. A warning tone also sounds.</p> <p> <b>WARNING</b></p> <p>There is insufficient brake fluid in the brake fluid reservoir.</p> <p>Braking efficiency may be impaired.</p> <p>There is a risk of an accident.</p> <ul style="list-style-type: none"> <li>▶ Stop the vehicle immediately, paying attention to road and traffic conditions. Do not continue driving.</li> <li>▶ Safeguard the vehicle against rolling away (▷ page 149).</li> <li>▶ Do not top up the brake fluid. Topping up will not correct the fault.</li> <li>▶ Consult a qualified specialist workshop.</li> <li>▶ Observe the additional display messages in the multifunction display.</li> </ul>

Warning/  
indicator  
lamp▷ Signal type  
Possible causes/consequences and ► Solutions

▷ The yellow ABS warning lamp lights up while the engine is running. ABS (Anti-lock Braking System) is faulty. An additional warning tone indicates that EBD (electronic brake force distribution) is faulty. Other driving and driving safety systems may also be malfunctioning.

**WARNING**

The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example.

The steerability and braking characteristics may be severely affected. The braking distance may increase in an emergency braking situation.

If ESP® is not operational, ESP® is unable to stabilise the vehicle.

Increased risk of skidding and/or accident!

- ▶ Observe the additional display messages in the multifunction display.
- ▶ Drive on carefully.
- ▶ Consult a qualified specialist workshop immediately.

If the ABS control unit is faulty, there is also a possibility that other systems, such as the navigation system or the automatic transmission, will be unavailable.



▷ The red brake system warning lamp and the yellow ESP®, ESP® OFF and ABS warning lamps are lit while the drive system is running. ABS and ESP® are malfunctioning. Other driving and driving safety systems may also be malfunctioning.

**WARNING**

The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example.

The steerability and braking characteristics may be severely affected. The braking distance may increase in an emergency braking situation.

If ESP® is not operational, ESP® is unable to stabilise the vehicle.

Increased risk of skidding and/or accident!

- ▶ Observe the additional display messages in the multifunction display.
- ▶ Drive on carefully.
- ▶ Consult a qualified specialist workshop immediately.

**Warning/  
indicator  
lamp****▷ Signal type  
Possible causes/consequences and ▶ Solutions**

- ▷ The yellow ESP<sup>®</sup> warning lamp flashes while the vehicle is in motion. ESP<sup>®</sup> or traction control has intervened because there is a risk of skidding or at least one wheel has started to spin. Cruise control or DISTRONIC PLUS is deactivated.
- ▶ Only depress the accelerator pedal as far as necessary when pulling away.
  - ▶ Accelerate more gently while the vehicle is in motion.
  - ▶ Adapt your driving style to suit the road and weather conditions.
  - ▶ Do not deactivate ESP<sup>®</sup>.  
In rare cases (▷ page 72) it may be better to deactivate ESP<sup>®</sup>.  
Observe the important safety notes on ESP<sup>®</sup> (▷ page 71).



- ▷ The yellow ESP<sup>®</sup> OFF warning lamp is lit while the engine is running. ESP<sup>®</sup> is deactivated.

** WARNING**

If ESP<sup>®</sup> is deactivated, ESP<sup>®</sup> is unable to stabilise the vehicle. Further driving systems or driving safety systems are thus restricted, e.g. Active Blind Spot Assist. The system does not perform course-correcting braking applications.

Increased risk of skidding and/or accident!

- ▶ Reactivate ESP<sup>®</sup>.  
In rare cases (▷ page 72) it may be better to deactivate ESP<sup>®</sup>.  
Observe the important safety notes on ESP<sup>®</sup> (▷ page 71).
  - ▶ Adapt your driving style to suit the road and weather conditions.
- If ESP<sup>®</sup> cannot be activated:
- ▶ Drive on carefully.
  - ▶ Contact a qualified specialist workshop immediately and have the ESP<sup>®</sup> system checked.

Warning/  
indicator  
lamp▷ Signal type  
Possible causes/consequences and ► Solutions

▷ The yellow ESP<sup>®</sup> and ESP<sup>®</sup> OFF warning lamps are lit while the engine is running. ESP<sup>®</sup> is malfunctioning.  
Other driving and driving safety systems may also be malfunctioning.

**WARNING**

The brake system continues to function normally, but without the functions listed above.

The braking distance may thus increase in an emergency braking situation.

If ESP<sup>®</sup> is not operational, ESP<sup>®</sup> is unable to stabilise the vehicle.

Increased risk of skidding and/or accident!

- ▶ Observe the additional display messages in the multifunction display.
- ▶ Drive on carefully.
- ▶ Consult a qualified specialist workshop immediately.



▷ The red restraint system warning lamp is lit while the engine is running. The restraint system is malfunctioning.

**WARNING**

The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered.

This poses an increased risk of injury.

- ▶ Observe the additional display messages in the multifunction display.
- ▶ Drive on carefully.
- ▶ Have the restraint system checked immediately at a qualified specialist workshop.

Observe the additional information on the restraint system (▷ page 41).

## Engine

Warning/  
indicator  
lamp▷ Signal type  
Possible causes/consequences and ▶ Solutions

▷ The yellow engine diagnostics warning lamp lights up while the engine is running.

There may be a fault, for example:

- in the engine management
- in the fuel injection system
- in the exhaust system
- in the ignition system (for vehicles with petrol engines)
- in the fuel system

The emission limit values may be exceeded and the engine may be running in emergency mode.

▶ Consult a qualified specialist workshop immediately.

Vehicles with a diesel engine: the fuel tank has been run dry (▷ page 149).

▶ After refuelling start the engine three to four times.

If the yellow engine diagnostics warning lamp goes out, emergency mode is cancelled. You do not need to have the vehicle checked.



▷ The yellow reserve fuel warning lamp lights up while the engine is running.

The fuel level has dropped into the reserve range.

Operation of the auxiliary heating is deactivated if the fuel level drops into the reserve range.

▶ Refuel at the nearest filling station.



▷ The red coolant warning lamp lights up while the engine is running and the coolant temperature gauge is at the start of the scale.

The temperature sensor for the coolant temperature gauge is faulty.

The coolant temperature is no longer being monitored. There is a risk of engine damage if the coolant temperature is too high.

- ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. Do not continue driving.
- ▶ Safeguard the vehicle against rolling away (▷ page 149).
- ▶ Consult a qualified specialist workshop.

Warning/  
indicator  
lamp▷ Signal type  
Possible causes/consequences and ▶ Solutions

- ▷ The red coolant warning lamp lights up while the engine is running. The coolant level is too low.
- If the coolant level is correct, the air supply to the engine radiator may be blocked or the electric engine radiator fan may be malfunctioning.
- The coolant is too hot and the engine is no longer being cooled sufficiently.
- ▶ Observe the additional display messages in the multifunction display.
  - ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine.
  - ▶ Safeguard the vehicle against rolling away (▷ page 149).
  - ▶ Leave the vehicle and keep a safe distance from the vehicle until the engine has cooled down.
  - ▶ Check the coolant level and top up the coolant, observing the warning notes (▷ page 280).
  - ▶ If you have to top up the coolant frequently, have the engine cooling system checked.
  - ▶ Make sure that the air supply to the engine radiator is not blocked, e.g. by frozen slush.
  - ▶ Do not start the engine again until the coolant temperature is below 120 °C. The engine may otherwise be damaged.
  - ▶ Drive to the nearest qualified specialist workshop.
  - ▶ Avoid putting the engine under heavy load as you do so, e.g. driving in mountainous terrain and stop-start traffic.



- ▷ The red coolant warning lamp lights up while the engine is running. A warning tone also sounds.
- The coolant temperature has exceeded 120 °C. The air supply to the engine radiator may be blocked or the coolant level may be too low.

**WARNING**

- The engine is not being cooled sufficiently and may be damaged.
- Never drive with an overheated engine. Driving when your engine has overheated can cause some fluids that may have leaked into the engine compartment to catch fire.
- In addition, steam from an overheated engine can cause serious burns, which can occur just by opening the bonnet.
- There is a risk of injury.
- ▶ Observe the additional display messages in the multifunction display.
  - ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine.
  - ▶ Safeguard the vehicle against rolling away (▷ page 149).
  - ▶ Leave the vehicle and keep a safe distance from the vehicle until the engine has cooled down.
  - ▶ Check the coolant level and top up the coolant, observing the warning notes (▷ page 280).
  - ▶ If you have to top up the coolant frequently, have the engine cooling system checked.

**Warning/  
indicator  
lamp****▷ Signal type****Possible causes/consequences and ▶ Solutions**

- ▶ Make sure that the air supply to the engine radiator is not blocked, e.g. by frozen slush.
- ▶ If the coolant temperature is below 120 °C, you can continue driving to the nearest qualified specialist workshop.
- ▶ Avoid putting the engine under heavy load as you do so, e.g. driving in mountainous terrain and stop-start traffic.

**Driving systems****Warning/  
indicator  
lamp****▷ Signal type****Possible causes/consequences and ▶ Solutions**

- ▷ The red distance warning lamp lights up while the vehicle is in motion. The distance to the vehicle in front is too small for the speed selected.
- ▶ Increase the distance.



- ▷ The red distance warning lamp lights up while the vehicle is in motion. A warning tone also sounds.

You are approaching a vehicle, a pedestrian or a stationary obstacle in your line of travel at too high a speed.

- ▶ Be prepared to brake immediately.
- ▶ Pay careful attention to the traffic situation. You may have to brake or take evasive action.

Observe the additional information on PRE-SAFE® Brake (▷ page 73).

Observe the additional information on the distance warning function of COLLISION PREVENTION ASSIST PLUS (▷ page 69).

## Tyres

Warning/  
indicator  
lamp

## ▷ Signal type

## Possible causes/consequences and ▶ Solutions



▷ The yellow tyre pressure monitor warning lamp (pressure loss or malfunction) is lit.

The tyre pressure monitor has detected a loss of pressure in at least one of the tyres.

 **WARNING**

Underinflated tyres pose the following risks:

- the tyres may burst, especially as the load and vehicle speed increase
- the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction
- the driving characteristics, as well as steering and braking, may be greatly impaired

There is a risk of an accident.

- ▶ Stop the vehicle without making any sudden steering or braking manoeuvres. Pay attention to the traffic conditions as you do so.
- ▶ Safeguard the vehicle against rolling away (▷ page 149).
- ▶ Observe the additional display messages in the multifunction display.
- ▶ Check the tyres and, if necessary, follow the instructions for a flat tyre (▷ page 291).
- ▶ Check the tyre pressure (▷ page 312).
- ▶ If necessary, correct the tyre pressure.



▷ The yellow tyre pressure monitor warning lamp (pressure loss/malfunction) flashes for approximately one minute and then remains lit.

The tyre pressure monitor is faulty.

 **WARNING**

The system is possibly unable to detect or register low tyre pressure.

There is a risk of an accident.

- ▶ Observe the additional display messages in the multifunction display.
- ▶ Consult a qualified specialist workshop immediately.

## General notes

The section on the multimedia system in this manual describes the basic principles for operation. More information can be found in the Digital Owner's Manual.

## Important safety notes

### WARNING

Operating the integrated information systems and communications equipment in the vehicle while driving will distract you from traffic conditions. You could then lose control of the vehicle. There is a risk of an accident.

Only operate these devices if road traffic conditions permit. If you are unsure about the surrounding conditions, pull over to a safe location and make entries only while the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

The multimedia system calculates the route to the destination without taking the following into account, for example:

- traffic lights
- stop and give way signs
- parking or stopping restrictions
- road narrowing
- other road and traffic rules and regulations

The multimedia system may give incorrect driving recommendations if the actual road/traffic situation does not correspond with the digital map data.

For example:

- a diverted route
- the road layout or the direction of a one-way street has been changed

For this reason, you must always observe road and traffic rules and regulations during your journey. Road and traffic rules and regulations always have priority over multimedia system driving recommendations.

Navigation messages should guide you during the journey without distracting you from traffic conditions or driving.

Always use this function as a guide instead of the map display. The symbols or the map display could distract you from traffic conditions and driving and increase the risk of an accident.

### WARNING

Modifications to electronic components, their software as well as wiring could affect their function and/or the operation of other networked components. This could in particular also be the case for systems relevant to safety. They might not function properly anymore and/or jeopardise the operational safety of the vehicle. There is an increased risk of an accident and injury.

Do not attempt to modify the wiring as well as electronic components or their software. Always have work on electrical and electronic components carried out at a qualified specialist workshop.

If you make any changes to the vehicle electronics, the general operating permit is rendered invalid.

## Function restrictions

For safety reasons, some functions are restricted or unavailable while the vehicle is in motion. You will notice this, for example, because either you will not be able to select certain menu items or a message will appear to this effect.

## Operating system

### Overview

#### General notes

- ❗ Do not use the space in front of the display for storage. Objects placed here could damage the display or impair its function. Avoid any direct contact with the display surface. Pressure on the display surface may result in impairments to the display, which could be irreversible.

Wearing polarised sunglasses may impair your ability to read the display.

The display has an automatic temperature-controlled switch-off feature. The brightness is

automatically reduced if the temperature is too high. If necessary, the display may temporarily switch off completely.

### Cleaning instructions

**!** Do not touch the display. The display has a very sensitive high-gloss surface; there is a risk of scratching. If you have to clean the screen, however, use a mild cleaning agent and a soft, lint-free cloth.

The display must be switched off and have cooled down before you start cleaning. Do not apply pressure to the display surface when cleaning it, as this could cause irreversible damage to the display.

### Switching the multimedia system on/off

► Press the  control knob.



### Adjusting the volume

► Turn the  control knob.

The volume changes:

- for the currently set media source
- during a traffic announcement or navigation message
- in hands-free mode during an active call

### Switching the sound on/off

► Press the  button on the control panel. If the audio output is switched off, the status line will show the  symbol. If you switch the media source or change the volume, the sound is automatically switched on.

**i** You will hear navigation messages even when the sound is muted.

### Functions

The multimedia system has the following functions:

- Radio mode
- Media mode with media search
- Sound systems
- Navigation system
  - COMAND Online: navigation using hard drive
  - Audio 20: navigation using SD memory card






- Communication functions
- Vehicle functions with system settings
- Favourites functions

### Controller


The controller in the centre console lets you:


- select menu items on the display
- enter characters
- select a destination on the map
- save entries

The controller can be:


- turned 
- slid left or right 
- slid forwards or back 
- slid diagonally 
- pressed briefly or pressed and held 

### Back button

You can use the  button to exit a menu or to call up the basic display of the current operating mode.

► **To exit the menu:** briefly press the  button.

The multimedia system changes to the next higher menu level in the current operating mode.

► **To call up the basic display:** press the  button for longer than two seconds.

The multimedia system changes to the basic display of the current operating mode.

### Favourites

#### Calling up and exiting favourites

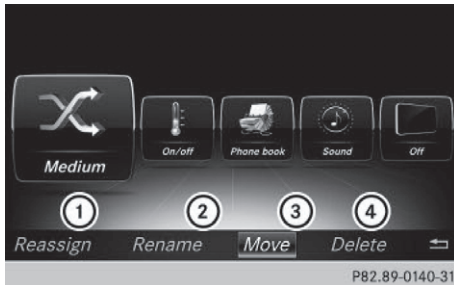
► **To call up:** press the  button on the controller.

► Select a favourite, e.g. [Vehicle](#). The favourites are displayed.

► **To exit:** press the  button again.

## Adding favourites

### Adding a predefined favourite



- ① To add a new favourite
  - ② To rename a selected favourite
  - ③ To move a selected favourite
  - ④ To delete a selected favourite
- ▶ Press the button.
  - ▶ Slide the controller. The menu bar is shown.
  - ▶ Select **Reassign**. The categories are displayed.
  - ▶ Select a category. The favourites are displayed.
  - ▶ Select a favourite.
  - ▶ Add a favourite at the desired position. If a favourite has already been added at this position, it will be overwritten.

### Adding your own favourite

- ▶ Select **Vehicle** → **Climate control**.
- ▶ Press and hold the button until the favourites are displayed.
- ▶ Add a favourite at the desired position. If a favourite has already been added at this position, it will be overwritten.

## Navigation mode

### Important safety notes

#### WARNING

Operating the integrated information systems and communications equipment in the vehicle while driving will distract you from traffic conditions. You could then lose control of the vehicle. There is a risk of an accident.

Only operate these devices if road traffic conditions permit. If you are unsure about the surrounding conditions, pull over to a safe location and make entries only while the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the navigation system.

### General notes

Correct functioning of the navigation system depends, amongst other things, on GPS reception. In certain situations, GPS reception may be impaired, there may be interference or there may be no reception at all, e.g. in tunnels or multi-storey car parks.

Audio 20 is equipped with Garmin® MAP PILOT; see the manufacturer's operating instructions. The Garmin® MAP PILOT operating instructions are stored on the SD card as a PDF file. The SD card box contains a quick guide.

The following descriptions apply to navigation with COMAND Online. Further information can be found in the Digital Owner's Manual.

### Selecting a route type and route options

Multimedia system:

- ▶ Select **Navi** → **Navigation**. The map displays the current vehicle position.
- ▶ Slide the controller.
- ▶ Select **Options** → **Route settings**.

Notes for route types:

- **Eco route**
- **Dynamic route**  
Traffic reports on the route are taken into account for the route guidance (not available in all countries).
- **Dynamic route only after request**  
You can decide whether or not current traffic reports should be taken into account for route calculation (not available in all countries).
- **Calculate alternative routes**  
Different routes are being calculated. In order to do so, instead of **Start**, select the menu item **Continue**.

► **To avoid/use route options:** select **Avoid options**.

► Select a route option.

Notes for route options:

- **Use toll roads**

The route calculation includes roads which require you to pay a usage fee (toll).

- **Use vignette roads** (not available in all countries)

The route calculation includes roads which require you to pay a time-based fee (vignette). A vignette allows temporary use of the route network, e.g. 10 days or 1 year.

- **Number of occupants in the vehicle:** (only available in the USA)

Prerequisite: your vehicle meets the access conditions for carpool lanes.


Carpool lanes will be included if the carpool lanes option is activated.

## Entering an address

Multimedia system:

► Select **Navi** → **Navigation**.

The map displays the current vehicle position.

► Slide  the controller.

► Select **Destination** → **Address entry**.


Enter an address, e.g. as follows:


- town or postcode, street, house number
- country, town or postcode
- state/province, town or postcode
- town or postcode, centre
- street, town or postcode, junction

► Select **Town**.

The town in which the vehicle is currently located (current vehicle position) is at the top. Below this, you will see locations for which route guidance has already been carried out.

► Enter the town.

The  symbol: the location is contained on the digital map multiple times.

► **To switch to the list:** slide  the controller.

► Select the location.

If available, the postcode is shown. If there are different postcodes available for the loca-

tion, the corresponding digits are displayed with an X.

► Enter the street and house number. The address is in the menu.

## Further options for destination entry:

- search for a keyword

The keyword search finds destinations using fragments of words.

- select the last destination

- select a contact

- select a POI

You can search for a POI by location, name or telephone number.

- select destination on the map

- enter intermediate destination

You can map the route to the destination yourself with up to four intermediate destinations.

- select travel guide destination (only available for selected European countries)

- select destinations from Mercedes-Benz Apps

- select geo-coordinates

## Calculating the route

Prerequisite: the address has been entered and is in the menu.

► Select **Start** or **Continue**.

The route is calculated with the selected route type and the selected route options.

If route guidance has already been activated, a prompt will appear asking whether you wish to end the current route guidance.

► Select **Cancel current route guidance** or **Set as intermediate destination**.

**Cancel current route guidance** cancels the current route guidance and starts route calculation to the new destination.

**Set as intermediate destination** adds the new destination in addition to the existing destination and opens the intermediate destinations list.

## Connecting the mobile phone

### Requirements

For telephony via the Bluetooth® interface, you require a Bluetooth®-capable mobile phone. The mobile phone must support Hands-Free Profile 1.0 or above.

Multimedia system:

- ▶ Select **Vehicle** → **System settings** → **Activate Bluetooth**.
- ▶ Activate Bluetooth® .

Mobile phone:

- ▶ Activate Bluetooth® and, if necessary, Bluetooth® visibility for other devices (see the manufacturer's operating instructions).

The Bluetooth® device names for all of one manufacturer's products might be identical. To make it possible to clearly identify your mobile phone, change the device name (see the manufacturer's operating instructions).

If the mobile phone supports the PBAP (Phone Book Access Profile) and MAP (Message Access Profile) Bluetooth® profiles, the following information will be transmitted after you connect:

- Phone book
- Call lists
- Text messages and e-mails

**i** Further information on suitable mobile phones can be found at: <http://www.mercedes-benz.com/connect>

### Searching for and authorising (connecting) a mobile phone

Before using your mobile phone with the multimedia system for the first time, you will need to search for the phone and then authorise (connect) it. Depending on the mobile phone, authorisation takes place by means of Secure Simple Pairing or by entering a passkey. The multimedia system automatically makes the procedure that is relevant for your mobile phone available. The mobile phone is always connected automatically after authorisation. Further information on using a mobile phone with the multimedia system (see the Digital Owner's Manual).

If the multimedia system does not detect your mobile phone, this may be due to particular

security settings on your mobile phone (see the manufacturer's operating instructions).

Only one mobile phone can be connected to the multimedia system at any one time.



### Searching for a mobile phone

Multimedia system:

- ▶ Select **TeI/**  → **Connect device** → **Search for phones** → **Start search**.

The available mobile phones are displayed.

### Symbols in the device list

Symbol	Explanation
	New mobile phone found, not yet authorised.
	Mobile phone is authorised, but is not connected.
•	Mobile phone is authorised and connected.

### Connecting the mobile phone

Authorisation using Secure Simple Pairing:

- ▶ Select the mobile phone.  
A code is displayed in the multimedia system and on the mobile phone.
- ▶ **If codes match:** select **Yes** on the multimedia system.
- ▶ Confirm the code on the mobile phone.  
Depending on the mobile phone used, confirm the connection to the multimedia system and for the PBAP and MAP Bluetooth® profiles. The prompt to confirm may take up to two minutes to be displayed (see the manufacturer's operating instructions).
- ▶ **If the codes are different:** select **No** on the multimedia system.  
The process is cancelled.  
Repeat authorisation.

Authorisation by entering a passkey (passcode):

- ▶ Select the Bluetooth® name of the mobile phone.  
The input menu for the passkey is displayed.
- ▶ Choose a one- to sixteen-digit number combination as a passkey.
- ▶ Enter the passkey on the multimedia system.

- ▶ Press **ok** to confirm.
- ▶ Enter and confirm the passkey on the mobile phone. Depending on the mobile phone used, confirm the connection to the multimedia system and for the PBAP and MAP Bluetooth® profiles. The prompt to confirm may take up to two minutes to be displayed (see the manufacturer's operating instructions).

**i** Mobile phones that are connected to the optionally available telephone module with Bluetooth® (SAP profile) are displayed separately in the device list. These are found below the entry **MB SAP module phones**.

### Switching between mobile phones

If you have authorised more than one mobile phone, you can switch between the individual phones.

Multimedia system:

- ▶ Select **Connect device**.
- ▶ Select a mobile phone from the device list.

### Telephone module with Bluetooth® (SAP profile)

#### Introduction

The module can be used as a permanently installed telephone with its own SIM card (▷ page 255) or in conjunction with a mobile phone (▷ page 255).

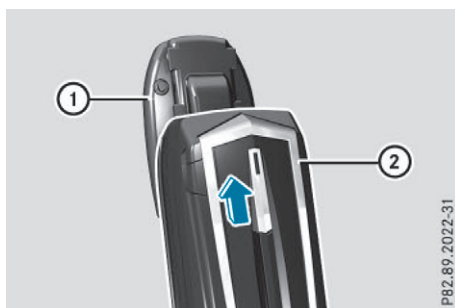
If you wish to use the module in conjunction with your mobile telephone, the mobile phone must support the Bluetooth® SAP profile (**SIM Access Profile**).

The following functions are available using the module:

- hands-free mode
- data modem mode (▷ page 256)
- sending and receiving text messages (▷ page 256)
- access to the phone book of the mobile phone (if supported by the mobile phone) (▷ page 256)
- charging a mobile phone via the USB connection (▷ page 256)

**i** The module is not available in all vehicles, depending on the equipment.

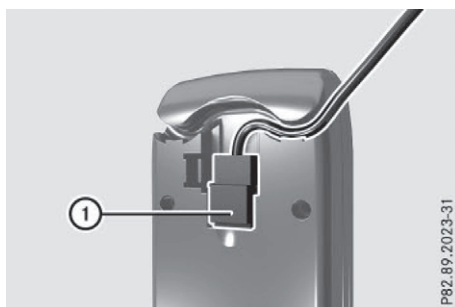
### Installing the module



Mounting the module in the stowage compartment of the centre console

- ▶ Slide module **2** into bracket **1** until it audibly engages.

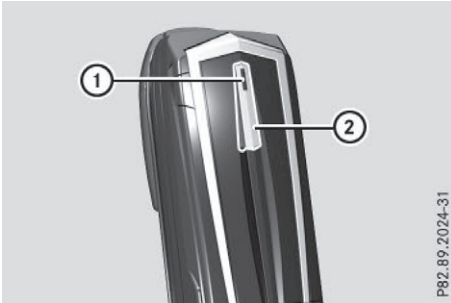
### Connecting the module via a USB cable (COMAND Online)



Mounting the module in the stowage compartment of the centre console


- ▶ Insert USB cable **1** into the module.
- ▶ Slide the module into the bracket until it audibly engages.
- ▶ Connect the USB cable to the USB port.

## Activating and connecting the module



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Multimedia system:

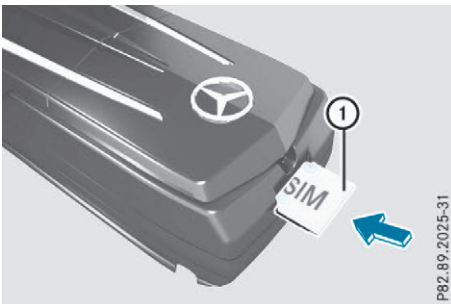
- ▶ Select **TeL** .
- ▶ **Module**: install (▷ page 254).
- ▶ Press and hold button **2**.
- ▶ As soon as indicator lamp **1** starts flashing yellow, release the button. The indicator lamp continues to flash yellow.

Multimedia system:

- ▶ Select **Connect device** → **Connect MB SAP module** → **Start search**. The module is searched for and connected.
- ▶ **To authorise a mobile phone**: select **Start search** and follow the instructions of the multimedia system. Further information on authorising and connecting mobile phones (▷ page 253).

## SIM card mode

### Inserting a SIM card



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- ▶ With the contact surface facing down, insert SIM card **1** into the SIM card slot until it engages. After a SIM card is inserted in the module, a Bluetooth® connection with another mobile

phone is no longer possible. Any existing Bluetooth® connection is ended upon SIM card insertion.

## Connecting the mobile phone

### General notes

Before using your mobile phone with the module and the multimedia system for the first time, you will need to search for the phone and then authorise it.

### Requirements

The mobile phone can be authorised and connected to the module if:

- the module is installed (▷ page 254) and activated in the multimedia system (▷ page 255)
- no SIM card is inserted in the module
- the mobile phone has no active Bluetooth® connection to another device
- the mobile phone supports the Bluetooth® SAP profile (**SIM Access Profile**)

Depending on the type of mobile phone, different settings must be changed on the mobile phone (see the manufacturer's operating instructions).

- Bluetooth® must be activated on the mobile phone and must be made visible to other devices
- the Bluetooth® SIM Access Profile of the mobile phone must be activated

### Authorising and connecting a mobile phone

Multimedia system:

- ▶ Select **Connect device** → **Search for phones** → **SAP phone** → **Start search** → **MB SAP module phones**
- ▶ Select the mobile phone.
- ▶ Enter and confirm any 16-digit PIN.
- ▶ Enter and confirm the same PIN on the mobile phone.
- ▶ Where necessary, enter the SIM card PIN into the multimedia system and confirm.

- i** Please observe the messages in the mobile phone. If necessary, you will be asked to confirm further profile requests.

## Switching between mobile phones

If you have authorised more than one mobile phone on the module, you can switch between the individual phones.

- ▶ Select the mobile phone under **MB SAP module phones**.
- ▶ Confirm the connection request (see the manufacturer's operating instructions).
- ▶ Where necessary, enter the SIM card PIN into the multimedia system and confirm.

## data modem mode


- ▶ Connect the mobile phone to the module (▷ page 255).
- or
- ▶ Insert the SIM card into the SIM card slot on the module (▷ page 255).
- ▶ Before connecting for the first time, enable the module for Internet access and select the network provider in the multimedia system (see the manufacturer's operating instructions).  
Use as a data modem is automatically activated.
- ▶ Activate/deactivate data roaming (see the manufacturer's operating instructions).

For further information on data mode without telephony with COMAND Online (see the manufacturer's operating instructions).

## Settings

### Storing/deleting the SIM card PIN

Multimedia system:

- ▶ Select **Connect device** → **MB SAP module phones**
- ▶ Highlight the mobile phone.
- ▶ To select : navigate to the right.
- ▶ Activate  or deactivate  **Store PIN**.

### Transferring the phone book

In order to use the phone book of the mobile phone via the multimedia system, the phone book must be transferred using the module. The transfer of data may take up to ten minutes. Transmission occurs automatically after a Bluetooth® connection is automatically established.

## Text messages

### Requirements

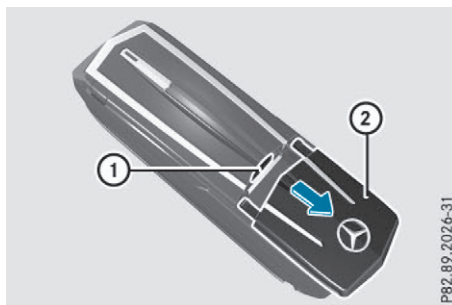
The module is connected with the mobile phone (▷ page 255) or is being used in the SIM card mode (▷ page 255).

### Activating/deactivating text message downloading from the mobile phone

Dial number	Function
00080	Text message downloading is deactivated.
00081	Text message downloading is activated.

For further information on receiving text messages when using the telephone module (see the manufacturer's operating instructions).

### Charging a mobile phone



- ▶ Slide cover (2) on the module in the direction of the arrow and remove it.
- ▶ Connect the mobile phone via a USB data cable with USB port (1).

## Media mode

### General notes

If you wish to play external media sources, the default display must already be turned on. Further information on media mode (see the Digital Owner's Manual).

The following external media sources can be used:

- Apple® devices (e.g. iPhone®)
- USB devices (e.g. USB stick, MP3 player)  
(▷ page 257)
- CD
- DVD (COMAND Online)
- SD cards
- via devices connected by Bluetooth®

**i** Information on the single CD/DVD drive or DVD changer (see the Digital Owner's Manual).

### Using the device list

Multimedia system:

- ▶ Select **Media** → **Devices**.  
The available media sources will be shown.  
The ● dot indicates the current setting.
- ▶ Select the media source.  
Playable files are played back.

### Inserting/removing an SD card

#### Important safety notes

##### **WARNING**

SD cards are small parts. They can be swallowed and cause choking. This poses an increased risk of injury or even fatal injury.

Keep the SD card out of the reach of children. If a SD card is swallowed, seek medical attention immediately.

- !** If you are no longer using the SD card, you should remove it and store it outside the vehicle. High temperatures can damage the card.

#### Inserting an SD card

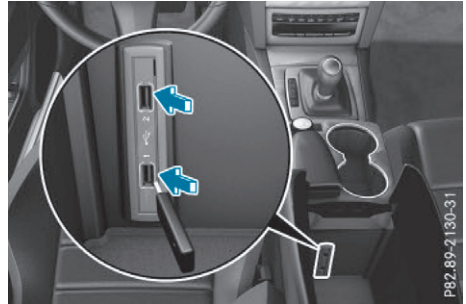
The SD card slot is on the control panel.

- ▶ Insert the SD card into the SD card slot until the SD card engages. The side with the contacts must face downwards.

#### Removing an SD card

- ▶ Press the SD card.  
The SD card is ejected.
- ▶ Remove the SD card.

### Connecting USB devices



There are two USB ports in the stowage space under the armrest.

- ▶ Connect the USB device to the USB port.
- ▶ Select the media source (▷ page 257).

## Stowage areas

### Loading guidelines

#### WARNING

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be flung around and thereby hit vehicle occupants. There is a risk of injury, especially when braking or abruptly changing directions.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping before the journey.

#### WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the boot lid is open when the engine is running, especially if the vehicle is in motion. There is a risk of poisoning.

Always switch off the engine before opening the boot lid. Never drive with the boot lid open.

#### WARNING


The exhaust tail pipe and tail pipe trim can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself. There is a risk of injury.

Always be particularly careful around the exhaust tail pipe and the tail pipe trim. Allow these components to cool down before touching them.

The handling characteristics of a laden vehicle are dependent on the distribution of the load within the vehicle. For this reason, you should note the following when transporting a load:

- Never exceed the maximum gross vehicle weight or the permissible axle loads for the vehicle (including occupants).
- The boot is the preferred place to store objects.
- Position heavy loads as far forwards as possible and as low down in the boot as possible.

- The load must not protrude above the upper edge of the seat backrests.
- Always place the load against the rear or front seat backrests. Make sure that the seat backrests are securely locked into place.
- Always place the load behind unoccupied seats if possible.
- Use the lashing eyelets and the luggage nets to transport loads and luggage.
- Only use lashing eyelets and fastening components that are suitable for the weight and size of the load.
- Secure the load with sufficiently strong and wear-resistant lashing material. Pad sharp edges for protection.

 Load restraints are available at any qualified specialist workshop, e.g. a Mercedes-Benz Service Centre.

## Stowage compartments

### Important safety notes

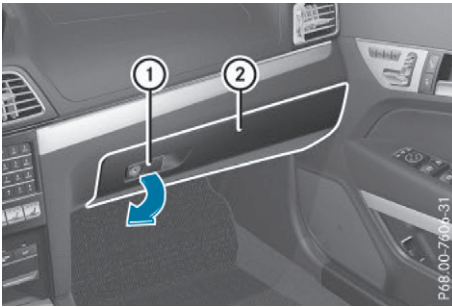
#### WARNING

If objects in the passenger compartment are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. In addition, cupholders, open stowage spaces and mobile phone brackets cannot always retain all objects they contain. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

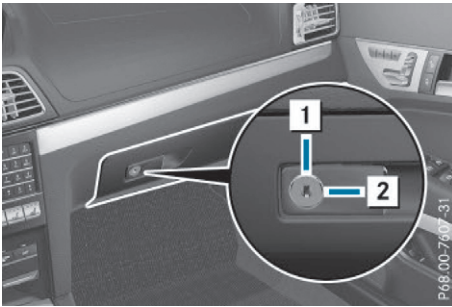
- Always stow objects so that they cannot be thrown around in such situations.
- Always make sure that objects do not protrude from stowage spaces, parcel nets or stowage nets.
- Close the lockable stowage spaces before starting a journey.
- Always stow and secure heavy, hard, pointed, sharp-edged, fragile or bulky objects in the boot.

Observe the loading guidelines (> page 258).

### Glove compartment



- ▶ **To open:** pull handle ① and open glove compartment flap ②.
- ▶ **To close:** fold glove compartment flap ② upwards until it engages.



The glove compartment can only be locked and unlocked using the emergency key element.

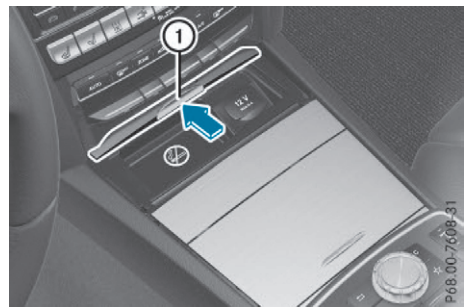
- ▶ **To lock:** insert the emergency key element into the lock and turn it 90° clockwise to position ②.
- ▶ **To unlock:** insert the emergency key element into the lock and turn it 90° anti-clockwise to position ①.

### Stowage compartments in the centre console



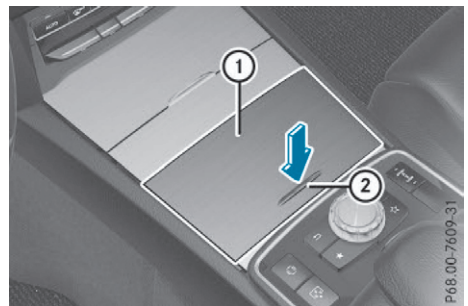
Stowage compartment (vehicles with manual transmission)

- ▶ **To open:** slide cover ① back.



Front stowage compartment (vehicles with automatic transmission)

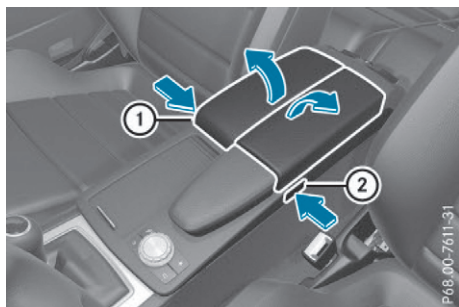
- ▶ **To open:** slide the cover forwards by handle ① in the direction of the arrow until it engages.
- ▶ **To close:** briefly press the front of handle ①.



Rear stowage compartment (vehicles with automatic transmission)

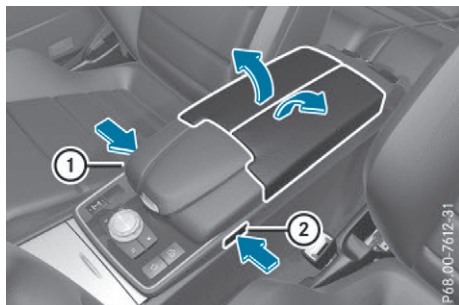
- ▶ Briefly press trim ② in the direction of the arrow.  
Cover ① swings upwards.

### Stowage compartment/telephone compartment under the armrest



Vehicles with manual transmission

- ▶ **To open:** press left-hand button ② or right-hand button ①.  
The stowage compartment opens.



Vehicles with automatic transmission

- ▶ **To open:** press left-hand button ② or right-hand button ①.  
The stowage compartment opens.
  - ❗ An additional stowage compartment is located in the armrest.
- Depending on the vehicle's equipment, the following may be in the stowage space:
- an SD card slot
  - a multimedia connector unit with 2 USB ports, e.g. for iPod®, iPhone® or MP3 player (see the separate operating instructions)
  - a mobile phone bracket

### Stowage compartment under the front seats

#### ⚠ WARNING

If you exceed the maximum permitted load of the stowage compartment, the cover is unable to restrain the objects. Objects may be thrown out of the stowage compartment and hit vehicle occupants as a result. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction. Always observe the maximum load of the stowage compartment. Stow and secure heavy objects in the boot.

The maximum permissible load of the stowage compartment is 1.5 kg.



- ▶ **To open:** pull handle ① up and fold cover ② forwards.

❗ On vehicles with a fire extinguisher instead of a stowage compartment, the fire extinguisher is installed under the driver's seat.

### Stowage nets

Stowage nets are located in the front-passenger footwell and on the left-hand side of the boot.

Observe the loading guidelines (▷ page 258) and the safety notes regarding stowage spaces (▷ page 258).

**Through-loading facility in the rear bench seat**

**Important safety notes**

**⚠ WARNING**

If the rear bench seat/rear seat and seat backrest are not engaged they could fold forwards, e.g. when braking suddenly or in the event of an accident.

- The vehicle occupant would thereby be pushed into the seat belt by the rear bench seat/rear seat or by the seat backrest. The seat belt cannot protect as intended and could result in additional injury.
- Objects or loads in the boot cannot be restrained by the seat backrest.

This poses an increased risk of injury.

Before every trip, make sure that the seat backrests and the rear bench seat/rear seat are engaged before every trip.

Observe the loading guidelines (▷ page 258). The left-hand and right-hand rear seat backrests can be folded down separately to increase the boot capacity.

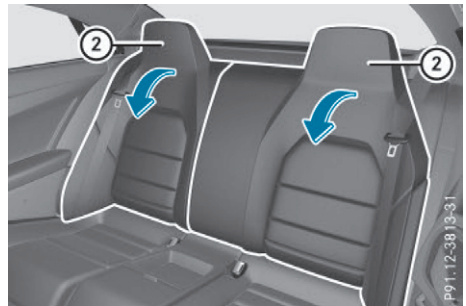
**Folding the seat backrest forwards**

- ▶ Vehicles without memory function: if necessary, move the driver's or front-passenger seat forwards.
- ▶ Vehicles with memory function: when one or both parts of the rear seat backrest are folded forwards, the respective front seat moves forwards slightly, when necessary, in order to avoid contact.

The driver's seat does not move forwards while the engine is running.



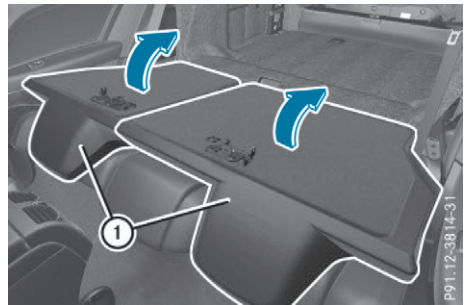
- ▶ Open the boot.
- ▶ Pull right-hand or left-hand rear seat backrest release handle ①. The corresponding rear seat backrest is released.



- ▶ Fold rear seat backrest ② forwards.
- ▶ Move the driver's or front-passenger seat back if necessary.

**Folding back the seat backrest**

- ⚠ Make sure that the seat belt does not become trapped when folding the rear seat backrest back. Otherwise, it could be damaged.



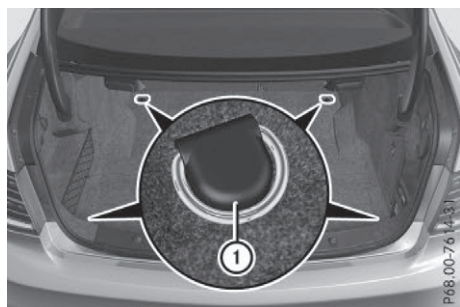
- ▶ Move the driver's or front-passenger seat forwards if necessary.
  - ▶ Fold rear seat backrest ① back until it engages.  
If the rear seat backrest is not engaged and locked, this will be shown in the multifunction display in the instrument cluster. A warning tone also sounds.
  - ▶ Move the driver's or front-passenger seat back if necessary.
- i** If you do not need the through-loading feature, you should always engage the rear seat backrests. This will prevent unauthorised access to the boot from the vehicle interior.

### Securing a load

#### Lashing eyelets

Observe the following notes on securing loads:

- Observe the loading guidelines (▷ page 258).
- Secure the load using the lashing eyelets.
- Distribute the load on the lashing eyelets evenly.
- Do not use elastic straps or nets to secure a load. These are only intended as an anti-slip protection for light loads.
- Do not route lashing materials across sharp edges or corners.
- Pad sharp edges for protection.



- ▶ Fold up lashing eyelets ① next to the rear seat backrest and put them through the slots in the carpet.

#### Bag hook

##### **⚠** WARNING

The bag hooks cannot restrain heavy objects or items of luggage. Objects or items of luggage could be flung around and thereby hit vehicle occupants when braking or abruptly changing directions. There is a risk of injury. Only hang light objects on the bag hooks. Never hang hard, sharp-edged or fragile objects on the bag hooks.

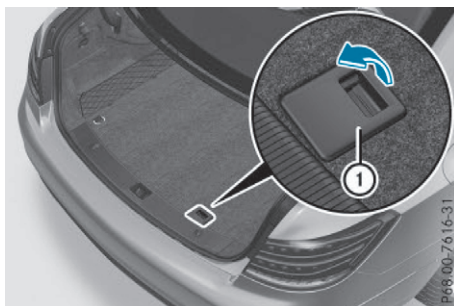
- !** The bag hook can bear a maximum load of 3 kg. Do not use it to secure a load.



- ① Bag hook

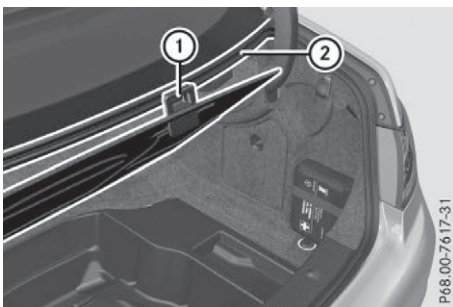
#### Stowage well under the boot floor

- !** Remove the handle again before closing the boot lid and snap it in tightly to prevent the handle flap from protruding. Otherwise, you could damage the handle.



The TIREFIT kit, the vehicle tool kit, etc. are located in the stowage compartment.

- ▶ **To open:** pull handle ① up.



- Hook handle ① into rain trough ②.

## Roof carrier

### Important safety notes

#### WARNING

When a load is transported on the roof, the vehicle's centre of gravity rises and the handling changes. If you exceed the maximum roof load, the handling as well as steering and braking characteristics are severely affected. There is a risk of an accident.

Always observe the maximum roof load and adapt your driving style.

- !** Mercedes-Benz recommends that you only use roof carriers that have been tested and approved for Mercedes-Benz vehicles. This helps to prevent damage to the vehicle.

Position the load on the roof carrier in such a way that the vehicle will not sustain damage even when it is in motion.

Depending on the vehicle equipment, ensure that when the roof carrier is fitted you can:

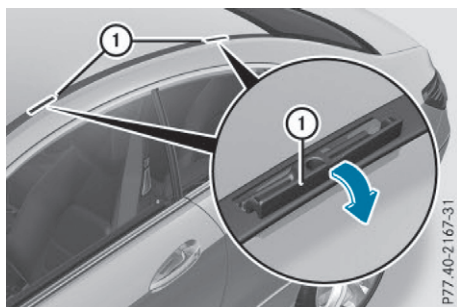
- open the panorama sliding sunroof fully
- open the boot lid fully

- !** To avoid damaging or scratching the covers, do not use metallic or hard objects to open them.

You will find information on the maximum roof load in the "Technical data" section (► page 330).

An incorrectly secured roof carrier or roof load may become detached from the vehicle. You must therefore ensure that you observe the roof carrier manufacturer's installation instructions.

### Attaching the roof carrier



- **Vehicles with panorama sliding sunroof:** carefully open covers ① in the opposite direction to the arrow.
- **All other models:** carefully open covers ① in the direction of the arrow.
- Fold covers ① upwards.
- Only secure the roof carrier to the anchorage points under covers ①.
- Observe the manufacturer's installation instructions.

## Features

### Cup holders

### Important safety notes

Vehicles with manual transmission:

#### WARNING

The cup holder cannot secure a drinks container in place during a journey. If you use a cup holder during a journey, the drinks container could be flung around and liquid could be spilt. Vehicle occupants could come into contact with the liquid and, in particular, be scalded by hot liquid. You could be distracted from the traffic situation and lose control of the vehicle. There is a risk of an accident and injury.

Only use the cup holder when the vehicle is stationary. Only place containers of a suitable size in the cup holder. Seal the container, in particular when it contains hot liquid.

**!** Only use the cup holders for containers of the right size and which have lids. The drinks could otherwise spill.

### **⚠ WARNING**

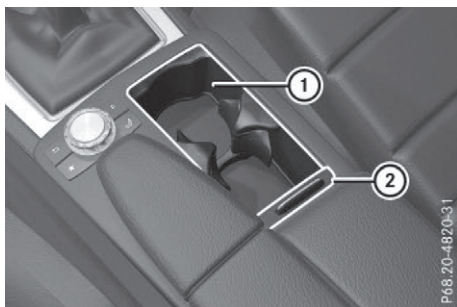
If objects in the passenger compartment are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. In addition, cupholders, open stowage spaces and mobile phone brackets cannot always retain all objects they contain. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

- Always stow objects so that they cannot be thrown around in such situations.
- Always make sure that objects do not protrude from stowage spaces, parcel nets or stowage nets.
- Close the lockable stowage spaces before starting a journey.
- Always stow and secure heavy, hard, pointed, sharp-edged, fragile or bulky objects in the boot.

**!** Do not expose drinks bottles in the cup holder in the centre console to continuous, strong and direct sunlight. The passenger compartment in the area of the centre console can otherwise be damaged by the concentrated and reflected sunlight.

Observe the loading guidelines (▷ page 258).

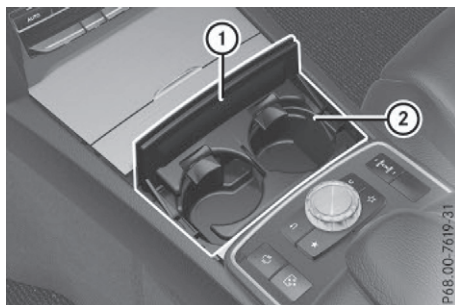
## Cup holders in the front centre console



Vehicles with manual transmission

- ① Cup holders
- ② Cover

► **To open:** slide cover ② back.



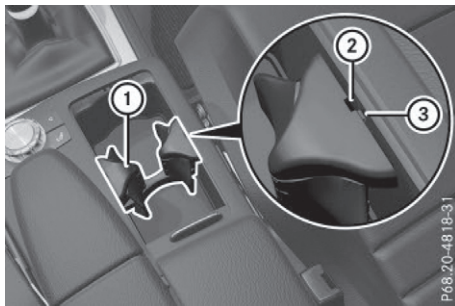
Vehicles with automatic transmission

You can remove the rubber mat of the cup holder to clean it. Wash it with clean, lukewarm water only.

- **To open:** open the stowage compartment (▷ page 259). Cup holder ② opens.
- **To close:** press stowage compartment cover ① down until it engages.

## Removing/fitting the cup holder in the centre console (vehicles with manual transmission)

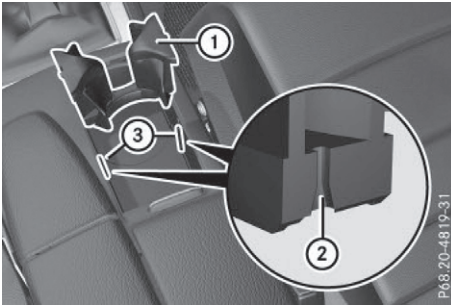
### Removing



- Prise groove ② away carefully on the front-passenger side using a suitable tool until lug ③ becomes visible.
- Pull the cup holder upwards slightly to the stop.
- Prise groove ① away carefully on the driver's side using a suitable tool. At the same time, pull the cup holder upwards slightly to the stop.
- Prise groove on driver's side ① and front-passenger side ② away alternately. When

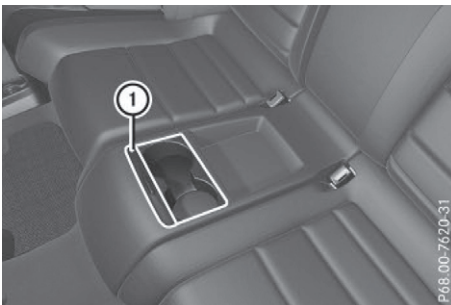
doing so, lift the cup holder upwards until it can be removed.

**Fitting**



- ▶ Insert left-hand and right-hand grooves ② of the cup holder into side-mounted springs ③. Insert the cup holder so that the wedge of the upper section of cup holder ① faces forwards.
- ▶ Press the cup holder downwards until it engages on the front-passenger side.

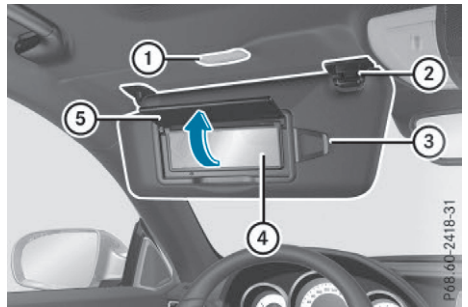
**Cup holder in the rear stowage box**



- ▶ **To open:** slide cover ① forwards.

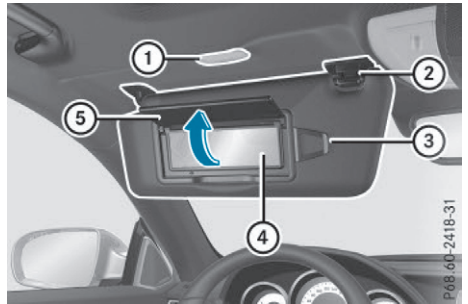
**Sun visors**

**Overview**



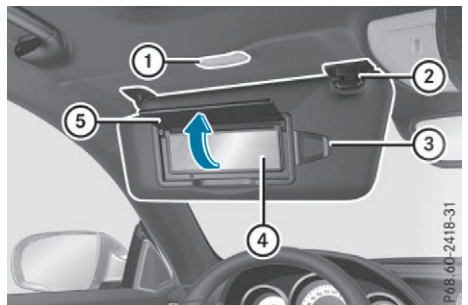
- ① Mirror light
- ② Retainer
- ③ Retaining clip, e.g. for a car park ticket
- ④ Vanity mirror
- ⑤ Mirror cover

**Vanity mirror in the sun visor**



Mirror light ① only functions if the sun visor is clipped into retainer ② and mirror cover ⑤ has been folded up.

**Glare from the side**



- ▶ Fold down the sun visor.
- ▶ Pull the sun visor out of retainer ②.
- ▶ Swing the sun visor to the side.

## Rear window roller sunblind

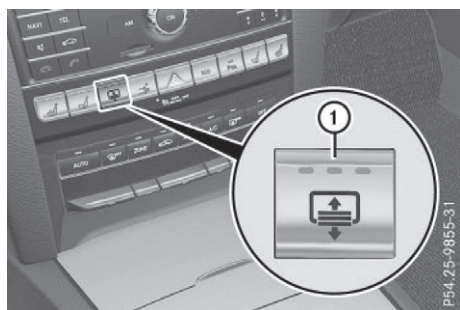
### Important safety notes

#### ⚠ WARNING

When extending or retracting, parts of the body could become trapped within the sweep of the roller sunblind. There is a risk of injury. When extending or retracting, make sure that no one has any parts of the body within the sweep of the roller sunblind. If someone becomes trapped, briefly press the button again. The opening or closing process is briefly stopped. The roller sunblind then returns to its initial position.

- ⚠ Make sure that the roller sunblind can move freely. Otherwise, the roller sunblind or other objects could be damaged.

### Retracting or extending from the driver's seat

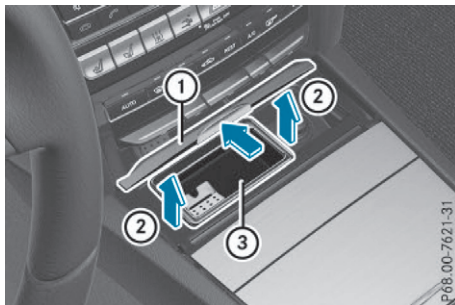


- ▶ Turn the key to position 1 or 2 in the ignition lock (▶ page 132).
- ▶ **To extend or retract:** briefly press button ①. The roller sunblind fully extends or fully retracts.
- ▶ **To stop:** briefly press button ① again. The roller sunblind stops briefly and retracts into the out-of-use position.

## Ashtray

### Front ashtray

- ⚠ The stowage space under the ashtray is not heat resistant. Before placing lit cigarettes in the ashtray, make sure that the ashtray is properly engaged. Otherwise, the stowage space could be damaged.



Example: vehicles with automatic transmission

- ▶ **To open:** slide cover ① forwards until it engages.
- ▶ **To remove the insert:** hold insert ③ by the ribbing at the sides and lift it up ② and out.
- ▶ **To refit the insert:** press insert ③ into the holder until it engages.
- ▶ **To close:** briefly press cover ① at the front. The cover retracts.

You can remove the ashtray insert and use the resulting compartment as stowage space.

### Rear compartment ashtray



- ▶ **To open:** pull cover ② out by its top edge.
- ▶ **To remove the insert:** press release button ③ and lift the insert up and out.
- ▶ **To fit the insert:** fit insert ① into the holder from above and press down into the holder until it engages.

## Cigarette lighter

### Important safety notes

#### WARNING

You can burn yourself if you touch the hot heating element or the socket of the cigarette lighter.

In addition, flammable materials can ignite if:

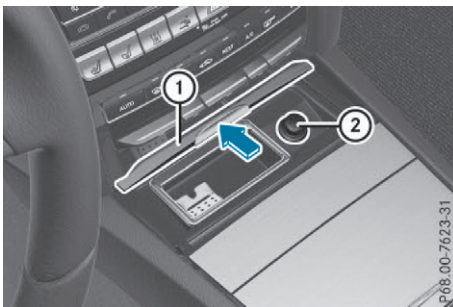
- the hot cigarette lighter falls
- a child holds the hot cigarette lighter to objects, for example

There is a risk of fire and injury.

Always hold the cigarette lighter by the knob. Always make sure that the cigarette lighter is out of reach of children. Never leave children unattended in the vehicle.

Your attention must always be focused on the traffic conditions. Only use the cigarette lighter when road and traffic conditions permit.

### Cigarette lighter in the front compartment



Example: vehicles with automatic transmission

- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ **To open:** slide cover ① forwards until it engages.
- ▶ Press in cigarette lighter ②. Cigarette lighter ② will pop out automatically when the heating element is red-hot.
- ▶ **To close:** briefly press cover ① at the front. The cover retracts.

## 12 V sockets

### General notes

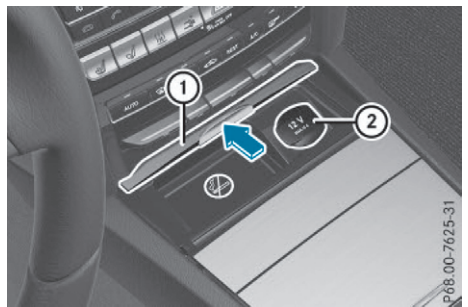
- ▶ Turn the key to position **1** in the ignition lock (▷ page 132).

The sockets can be used for accessories with a maximum draw of 180 W (15 A). Accessories include such items as mobile phone chargers.

If you use the sockets for long periods when the engine is switched off, the battery may discharge.

An emergency cut-off ensures that the on-board voltage does not drop too low. If the on-board voltage is too low, the power to the sockets is automatically cut. This ensures that sufficient power is available for starting the engine.

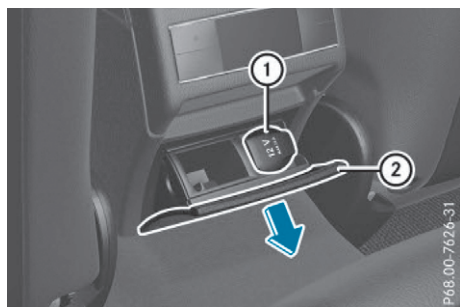
### Socket in the front centre console



Example: vehicles with automatic transmission

- ▶ **To open:** slide cover ① forwards until it engages.
- ▶ Lift up the cover of socket ②.
- ▶ **To close:** briefly press cover ① at the front. The cover retracts.

## Socket in the rear compartment centre console

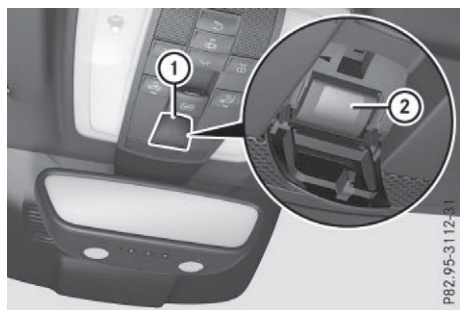


- ▶ Pull cover ② out by its top handle edge.
- ▶ Lift up the cover of socket ①.

A socket is fitted in the centre console in the rear compartment on vehicles with an ashtray and a cigarette lighter.

## Mercedes-Benz emergency call system

Information on these requirements can be found in the digital Owner's Manual.



- ▶ **To open:** press cover ①.
- ▶ **To make an emergency call:** press SOS button ② briefly. The indicator lamp in SOS button ② flashes until the emergency call is concluded.
- ▶ Wait for a voice connection to the Mercedes-Benz emergency call centre.
- ▶ After the emergency call, close cover ①.

You will see a message if:

- a connection to the Mercedes-Benz emergency call centre cannot be made
- a call has not been automatically forwarded to the public emergency call centre

In this case, dial the **112** emergency number on your mobile phone.

You can find more information on the Mercedes-Benz emergency call system in the digital Owner's Manual.

## Mobile phone

### Important safety notes

#### WARNING

Operating mobile communications equipment while driving distracts you from paying attention to traffic conditions. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Use this device only when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating mobile communications equipment in the vehicle.

If it is permitted by law to operate communications equipment while the vehicle is in motion, you may only do so if the traffic situation permits. You may otherwise be distracted from the traffic conditions, cause an accident and injure yourself and others.

Excessive levels of electromagnetic radiation may cause damage to your health and to the health of others. The use of an exterior aerial takes into consideration the scientific discussion surrounding the possible health risk posed by electromagnetic fields.

Mercedes-Benz recommends the use of an approved exterior aerial. This ensures:

- optimal mobile phone reception quality in the vehicle
- that mutual interference between the vehicle electronics and mobile phones is minimised

An exterior aerial has the following advantages:

- it conducts the electromagnetic fields generated by a wireless device to the exterior
- the field strength in the vehicle interior is lower than in a vehicle that does not have an exterior aerial

Information on retrofitting two-way radios and mobile phones (RF transmitters) (▷ page 322).

### General notes

There are various mobile phone brackets that may be fitted in your vehicle; in some cases, these are country-specific.

More information on suitable mobile phones, mobile phone brackets and on connecting Bluetooth®-capable mobile phones with the multimedia system can be obtained:

- at your Mercedes-Benz Service Centre
- on the Internet at <http://www.mercedes-benz.com/connect>

The functions and services available when you use the phone depend on your mobile phone model and service provider.

### Using a mobile phone

To connect a mobile phone to the exterior aerial and charge it, insert it into the mobile phone bracket.



- ▶ Open the telephone compartment (▷ page 260).
- ▶ Place the mobile phone bracket into the pre-installed fitting; see the separate installation instructions for the mobile phone fitting.
- ▶ Insert the mobile phone into the mobile phone bracket; see the separate installation instructions for the mobile phone fitting.

**i** The mobile phone can also be operated without being in the bracket. However, the charging function and aerial function are not available.

To use Bluetooth® (SAP profile) on your telephone module, you must first insert the telephone module into the pre-installed fitting. This connects it to the exterior aerial. If you wish to charge the mobile phone, you must connect it to a USB port.

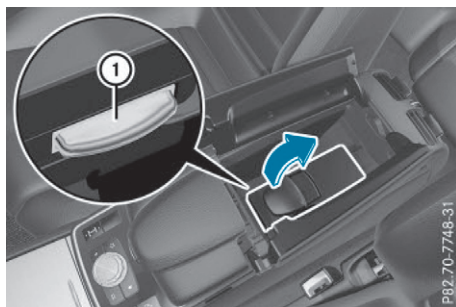
Further information on the telephone module with Bluetooth® (SAP profile) can be found in the Digital Owner's Manual.

### Operating the mobile phone

You can operate the phone using the  and  buttons on the multifunction steering wheel. You can operate other mobile phone functions via the on-board computer (▷ page 207).

When you remove the key from the ignition lock, the mobile phone is disconnected from the hands-free system. Active calls will first be transferred to the mobile phone directly.

### Mobile phone bracket in the stowage compartment



You can fold the pre-installed bracket up to improve access to the stowage space beneath it. Depending on the vehicle equipment, a USB port or a Media Interface is installed in the stowage compartment.

- ▶ **To fold the bracket up:** press button ①.
- ▶ **To fold the bracket down:** press the bracket down and allow it to engage.

### Garage door opener

#### General notes

The HomeLink® garage door opener integrated in the rear-view mirror allows you to operate up to three different door and gate systems.

Once programmed, the integrated garage door opener in the rear-view mirror will assume the function of the garage door system's remote control. Please also read the operating instructions for the garage door system.

When programming a garage door opener, park the vehicle outside the garage. Do not run the engine while programming.

The garage door opener is available only for certain countries. Observe the legal requirements for each individual country.

The HomeLink® garage door opener is compatible with most European garage and gate opener drives. More information on HomeLink® and/or compatible products is available:

- at a qualified specialist workshop
- via the HomeLink® Hotline  
(0) 08000 466 354 65 or alternatively  
+49 (0) 6838 907-277
- on the Internet at <http://www.homelink.com>

### Important safety notes

#### WARNING

When you operate or program the garage door with the integrated garage door opener, persons in the range of movement of the garage door can become trapped or struck by the garage door. There is a risk of injury.

When using the integrated garage door opener, always make sure that nobody is within the range of movement of the garage door.

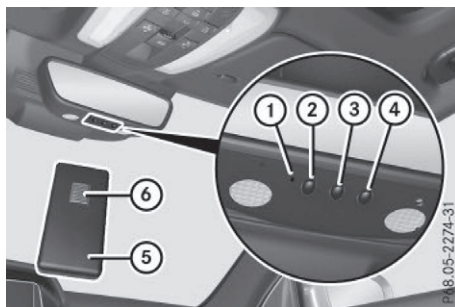
#### WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases leads to poisoning. There is a risk of fatal injury. Therefore never leave the engine running in enclosed spaces without sufficient ventilation.

### Programming

#### Programming buttons

Pay attention to the "Important safety notes" (▷ page 270).



Garage door drive remote control (5) is not included with the integrated garage door opener.

- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ Select one of buttons **(2) to (4)** to control the garage door drive.
- ▶ **To start programming mode:** press and hold one of buttons **(2) to (4)** on the integrated garage door opener.  
The garage door opener is now in programming mode. After a short time, indicator lamp **(1)** begins to light up yellow.  
Indicator lamp **(1)** lights up yellow immediately the first time button **(2), (3) or (4)** is programmed. If the selected button has already been programmed, indicator lamp **(1)** lights up yellow after ten seconds have elapsed.
- ▶ Release button **(2), (3) or (4)**. Indicator lamp **(1)** flashes yellow.
- ▶ **To program the remote control:** point remote control **(5)** towards buttons **(2) to (4)** on the rear-view mirror at a distance of 5 to 20 cm.
- ▶ Press and hold button **(6)** on remote control **(5)** until indicator lamp **(1)** lights up green. When indicator lamp **(1)** lights up green: programming is finished.  
When indicator lamp **(1)** flashes green: programming was successful. The rolling code must be synchronised (▷ page 271).
- ▶ Release button **(6)** of remote control **(5)** of the garage door drive.  
If indicator lamp **(1)** lights up red: repeat the programming process for the corresponding button on the rear-view mirror. When doing so, vary the distance between remote control **(5)** and the rear-view mirror.  
The required distance between remote control **(5)** and the integrated garage door opener

depends on the garage door drive system. Several attempts may be required. You should test every setting position for at least 25 seconds before trying another position.

### Synchronising the rolling code

Observe the "Important safety notes" (▷ page 270).

If the garage door system uses a rolling code, you will also have to synchronise the garage door system with the integrated garage door opener in the rear-view mirror. To do this, you will need to use the programming button on the door drive control panel. The programming button may be placed at different locations depending on the manufacturer. It is usually located on the door drive unit on the garage ceiling.

Familiarise yourself with the garage door drive operating instructions, e.g. under "Programming of additional remote controls", before carrying out the following steps.

Your vehicle must be within range of the garage door or gate opener drive. Make sure that neither your vehicle nor any persons/objects are present within the sweep of the door or gate.

- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ Get out of the vehicle.
- ▶ Press the programming button on the door drive unit.  
Usually, you now have 30 seconds to initiate the next step.
- ▶ Get into the vehicle.
- ▶ Press previously programmed button **②**, **③** or **④** on the integrated garage door opener repeatedly until the door closes.  
Rolling code synchronisation is then complete.

### Problems when programming

If you have problems when programming the integrated garage door opener on the rear-view mirror, please note the following:

- Check the transmitter frequency used by garage door drive remote control **⑤** and whether it is supported. The transmitter frequency can usually be found on the back of remote control **⑤** for the garage door drive.
- Replace the batteries in garage door drive remote control **⑤**. This increases the likelihood that garage door drive remote control

**⑤** will transmit a strong and precise signal to the integrated garage door opener.

- When programming, hold remote control **⑤** at varying distances and angles from buttons **②** to **④**, which you are programming. Try various angles at a distance between 5 and 20 cm or at the same angle but at varying distances.
- If another remote control **⑤** is available for the same garage door drive, perform the programming steps again using this remote control **⑤**. Before performing these steps, make sure that new batteries have been fitted in garage door drive remote control **⑤**.
- Note that some remote controls transmit only for a limited period (the indicator lamp on the remote control goes out). Press button **⑥** on remote control **⑤** again before transmission ends.
- Align the aerial cable of the garage door opener unit. This can improve signal reception/transmission.

### Opening or closing the garage door

Once programmed, the integrated garage door opener will assume the function of the garage door system's remote control. Please also read the operating instructions for the garage door system.

- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ Press button **②**, **③** or **④** which you have programmed to operate the garage door.  
Garage door system with a fixed code: indicator lamp **①** lights up green.  
Garage door system with a rolling code: indicator lamp **①** flashes green.  
The transmitter will transmit a signal for as long as the button is pressed. The transmission is halted after a maximum of ten seconds and indicator lamp **①** lights up yellow.
- ▶ Press button **②**, **③** or **④** again if necessary.

### Clearing the memory

Make sure that you clear the memory of the integrated garage door opener before selling the vehicle.

- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- ▶ Press and hold buttons **②** and **④**.  
The indicator lamp initially lights up yellow and then green.
- ▶ Release buttons **②** and **④**.  
The memory of the integrated garage door opener in the rear-view mirror is cleared.

## Frequencies

### Europe

Country	Radio type approval number Frequency range (MHz)
AD (Andorra)	20 July 2005 MHz: 27, 30, 40, 433, 868
AT (Austria)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 433, 868
BE (Belgium)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 433, 868
BG (Bulgaria)	Article 6 of Directive 1999/5/EC R&TTE 12 April 07 MHz: 27, 40, 433, 868
CH (Switzerland)	Article 6 of Directive 1999/5/EC R&TTE 14357 27 May 05 MHz: 27, 40, 433, 868
CY (Cyprus)	Article 6 of Directive 1999/5/EC R&TTE 5 May 05 MHz: 27, 40, 433, 868
CZ (Czech Republic)	General Licence GL-30/R/2000 Reg No. 844 13 May 05 MHz: 27, 40, 433
DK (Denmark)	Article 6 of Directive 1999/5/EC R&TTE 20 April 05 MHz: 27, 40, 433, 868

Country	Radio type approval number Frequency range (MHz)
DE (Germany)	Article 6 of Directive 1999/5/EC R&TTE 7519301 29 April 05 MHz: 27, 40, 433, 868
EE (Estonia)	Article 6 of Directive 1999/5/EC R&TTE 11 May 05 MHz: 27, 40, 433, 868
ES (Spain)	000438/2005, 000439/2005, 000440/2005 000441/2005, 000445/2005, 000446/2005 000447/2005 MHz: 27, 40, 433, 868
FI (Finland)	Article 6 of Directive 1999/5/EC R&TTE 10668 13 May 05 MHz: 27, 40, 433, 868
FR (France)	Article 6 of Directive 1999/5/EC R&TTE 10668 13 May 05 MHz: 27, 30, 40, 433, 868
GI (Gibraltar)	Article 6 of Directive 1999/5/EC R&TTE 10668 13 May 05 (UK) MHz: 27, 40, 418, 433, 868
GR (Greece)	Article 6 of Directive 1999/5/EC R&TTE 11409/18/4/2005 18 May 05 MHz: 27, 40, 433, 868
HR (Croatia)	SDR 224/06 MHz: 27, 40, 433, 868
HU (Hungary)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 433, 868

Country	Radio type approval number Frequency range (MHz)
IC (Canary Islands)	000438/2005, 000439/2005 000440/2005, 000441/2005 000445/2005, 000446/2005 000447/2005, 3 June 2005 MHz: 27, 40, 433, 868
IE (Ireland)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 433, 868
IS (Iceland)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 433, 868
IT (Italy)	DGPGSR/II/347487/FOR/ 15347 DGPGSR/II/347487/FOR/ 15348 DGPGSR/II/347487/FOR/ 15350 DGPGSR/II/347487/FOR/ 15357 DGPGSR/II/347487/FOR/ 15358 DGPGSR/II/347487/FOR/ 15359 MHz: 27, 40, 433, 868
LI (Liechtenstein)	Article 6 of Directive 1999/5/EC R&TTE 14357 27 May 05 MHz: 27, 40, 433, 868
LT (Lithuania)	Article 6 of Directive 1999/5/EC R&TTE 27.4-1B-1609 6 May 05 MHz: 27, 40, 433, 868
LU (Luxembourg)	Article 6 of Directive 1999/5/EC R&TTE 150405/9538 24 May 05 MHz: 27, 40, 433, 868

Country	Radio type approval number Frequency range (MHz)
LV (Latvia)	Article 6 of Directive 1999/5/EC R&TTE 27.4-1B-1609 26 April 06 MHz: 27, 40, 433, 868
MC (Monaco)	Article 6 of Directive 1999/5/EC R&TTE 10668 13 May 05 MHz: 27, 40, 433, 868
MT (Malta)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 433, 868
NL (Netherlands)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 433, 868
NO (Norway)	Article 6 of Directive 1999/5/EC R&TTE 05/02424-SA644 18 May 05 MHz: 27, 40, 433, 868
PL (Poland)	Article 6 of Directive 1999/5/EC R&TTE 21 April 05 MHz: 27, 40, 433, 868
PT (Portugal)	ANCOM-S08399/05 MHz: 27, 40, 433, 868
RO (Romania)	Article 6.4 of Directive 1999/5/EC R&TTE MHz: 27, 30, 40, 433, 868
RU (Russian Federation)	POCC DE.MJ05.H000 15 13 May 05 MHz: 433
SE (Sweden)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 433, 868
SI (Slovenia)	Article 6 of Directive 1999/5/EC R&TTE 500-1/2005-437 9 May 05 MHz: 27, 40, 433, 868

Country	Radio type approval number Frequency range (MHz)
SK (Slovakia)	Article 6 of Directive 1999/5/EC R&TTE Slovak 206/11/2005 4 May 05 MHz: 27, 40, 433, 868
UK (United Kingdom)	Article 6 of Directive 1999/5/EC R&TTE 18 May 05 MHz: 27, 40, 418, 433, 868

### Africa

Country	Radio type approval number Frequency range (MHz)
EG (Egypt)	W-KLE-17/08 Mar. 06 MHz: 27, 30, 40, 418, 433, 868
RE (Réunion)	Article 6 of Directive 1999/5/EC R&TTE 11 July 05 MHz: 27, 40, 433, 868
ZA (South Africa)	11 October 2005 MHz: 27, 40, 433

### America

Country	Radio type approval number Frequency range (MHz)
BB (Barbados)	Registration not required MHz: 27, 40, 433, 868
CL (Chile)	38447/F-23 No.3.3634 MHz: 40, 433 3943/DFRS05165/F-50 MHz: 280 to 433
GF (French Guyana)	Article 6 of Directive 1999/5/EC R&TTE 10668 13 May 05 MHz: 27, 30, 40, 433, 868
GP (Guadeloupe)	Article 6 of Directive 1999/5/EC R&TTE 10668 13 May 05 MHz: 27, 30, 40, 433, 868

Country	Radio type approval number Frequency range (MHz)
MQ (Martinique)	Article 6 of Directive 1999/5/EC R&TTE 11 July 05 MHz: 27, 30, 40, 433, 868
MX (Mexico)	MHz: 280 to 390

### Asia

Country	Radio type approval number Frequency range (MHz)
AE (United Arab Emirates)	1623/5/10-2/26/76 MHz: 433
JO (Jordan)	TRC/LPD/2005/23 MHz: 27, 30, 40, 433, 868
KW (Kuwait)	5 October 2005 MHz: 27, 30, 40, 418, 433, 868
SA (Saudi Arabia)	11_02_05/5024-5-6 MHz: 418, 433
SY (Syria)	279/4/14 / 05 March 06
TR (Turkey)	National Certification 23 July 07 MHz: 433

### Australia

Country	Radio type approval number Frequency range (MHz)
AU (Australia)	28 June 2005 MHz: 27, 30, 40, 433, 868
NZ (New Zealand)	20 March 06 MHz: 27, 30, 40, 433

### Floormats

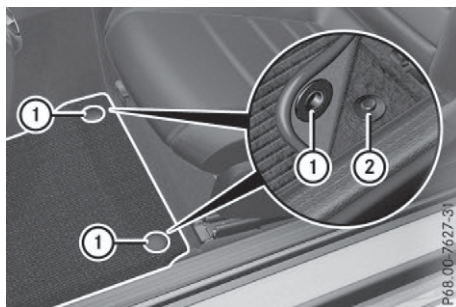
#### WARNING

Objects in the driver's footwell may restrict the clearance around the pedals or block a depressed pedal. This jeopardises the oper-

ating and road safety of the vehicle. There is a risk of an accident.

Stow all objects securely in the vehicle so that they do not get into the driver's footwell.

Always fit the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals. Do not use loose floor mats and do not place several floor mats on top of one another.



- ▶ Slide the seat backwards.
- ▶ **To fit:** lay the floor mat in the footwell.
- ▶ Press studs ① onto retainers ②.
- ▶ **To remove:** pull the floor mat away from retainers ②.
- ▶ Remove the floor mat.

### Retrofitted anti-glare film

Retrofitted anti-glare film on the inside of the windows can interfere with radio/mobile telephone reception. This is particularly the case for conductive or metallic-coated films. You can obtain information about anti-glare film from a qualified specialist workshop.

## Engine compartment

### Bonnet

#### Important safety notes

##### WARNING

An unlocked bonnet may open up when the vehicle is in motion and block your view. There is a risk of an accident.

Never unlock the bonnet when driving. Before every trip, ensure that the bonnet is locked.

##### WARNING

When being opened and closed, the bonnet may suddenly fall into the closed position. There is a risk of injury to persons in the range of movement of the bonnet.

Open and close the bonnet only when nobody is in the range of movement.

##### WARNING

If you open the bonnet while the engine is overheating or while there is a fire in the engine compartment, you could come into contact with hot gases or other leaking service products. There is a danger of injury.

Allow an overheating engine to cool down before opening the bonnet. If there is a fire in the engine compartment, leave the bonnet closed and notify the fire brigade.

##### WARNING

There are moving components in the engine compartment. Certain components may continue to move or suddenly move again even after the ignition has been switched off, e.g. the radiator fan. There is a risk of injury.

If you have to carry out work in the engine compartment:

- switch off the ignition
- never touch the dangerous areas surrounding moving components, e.g. the rotation area of the fan

- remove jewellery and watches
- keep items of clothing and hair, for example, away from moving parts.


##### WARNING


The ignition system and the fuel injection system operate with a high voltage. If you touch the live components, you could receive an electric shock. There is a danger of injury.

Never touch components of the ignition system or the fuel injection system when the ignition is switched on.

## Active bonnet (pedestrian protection)

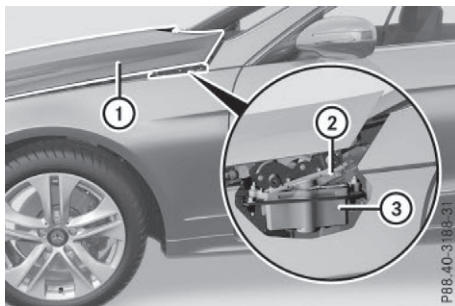
### Operating principle

 An active bonnet that had been triggered must be repaired at a qualified specialist workshop. The active bonnet function will then be available again. The additional pedestrian protection provided by the active bonnet will then be restored.

 Do not try to press down the raised bonnet at the back. Otherwise, the bonnet could be damaged.

The active bonnet is only available in certain countries.

The active bonnet can reduce the risk of injury to pedestrians in certain accident situations. Raising the active bonnet increases the clearance to hard components, such as the engine.



If active bonnet ① has been triggered, it will be raised at the back by approximately 50 mm. Lids ② will then no longer rest on housings ③. The active bonnet is triggered by pyrotechnics. You can reset a triggered active bonnet yourself.

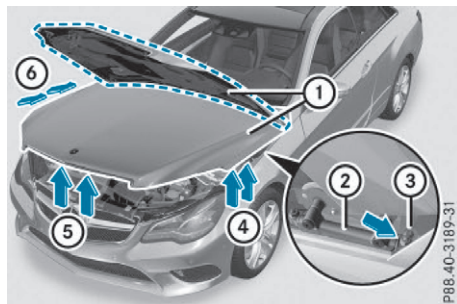
Even if the active bonnet has been triggered, you can still continue driving and have it reset at a qualified specialist workshop. If you pull the bonnet release lever, you must reset the bonnet before driving on.

## Resetting

### ⚠ WARNING

Certain components in the engine compartment could be very hot, e.g. the engine, the radiator and parts of the exhaust system. There is a risk of injury when accessing the engine compartment.

As far as possible, allow the engine to cool down and only touch the components described in the following.



- ▶ Open the bonnet (▷ page 277).
- ▶ With both hands, lift the bonnet up in the centre (5). The bonnet is open wide enough when both lids of bonnet lifter (2) no longer move.  
If you push the lids back, you will notice resistance.
- ▶ Release bonnet (1).
- ▶ Check whether the lids of bonnet lifter (2) are resting on housings (3) (arrow).
- ▶ **The lids of bonnet lifter (2) are resting on the housings:** close bonnet (1) (▷ page 278).


or


- ▶ **The lids of bonnet lifter (2) are not resting on the housings:** first, lift up bonnet (1) on left-hand side (4) and then on right-hand side

- (6). Lift up bonnet (1) until the respective lid of bonnet lifter (2) no longer moves.

The lids of bonnet lifter (2) must rest on housings (3) (arrow).

- ▶ Close bonnet (1) (▷ page 278).

If you cannot close bonnet (1) or if the  symbol appears in the multifunction display, repeat the steps.

If the bonnet still does not engage correctly or the  symbol appears in the multifunction display, do not drive any further. Contact a qualified specialist workshop.

## Opening the bonnet

### ⚠ WARNING

Certain components in the engine compartment could be very hot, e.g. the engine, the radiator and parts of the exhaust system. There is a risk of injury when accessing the engine compartment.

As far as possible, allow the engine to cool down and only touch the components described in the following.

### ⚠ WARNING

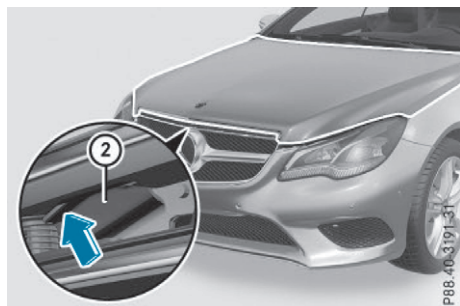
When the bonnet is open, and the windscreen wipers are set in motion, you can be injured by the wiper linkage. There is a risk of injury.

Always switch off the windscreen wipers and the ignition before opening the bonnet.

- ❗ Make sure that the windscreen wipers are not folded away from the windscreen. Otherwise, you could damage the windscreen wipers or the bonnet.



- ▶ Make sure that the windscreen wipers are switched off.
- ▶ Pull release lever ① on the bonnet. The bonnet is released.



- ▶ Reach into the gap, pull bonnet catch handle ② up and lift the bonnet. If you lift the bonnet by approximately 40 cm, the bonnet is opened and held open automatically by the gas-filled strut.

### Closing the bonnet

- ▶ Lower the bonnet and let it fall from a height of approximately 20 cm.
- ▶ Check that the bonnet has engaged properly. If the bonnet can be raised slightly, it is not properly engaged. Open it again and close it with a little more force.

### Radiator

Do not cover up the radiator. Do not use thermal mats, insect protection covers or anything similar. Doing so can cause the on-board diagnostics system to display inaccurate values. Some of these values are required by law and must always be correct.

### Engine oil

### Important safety notes

#### WARNING

Certain components in the engine compartment could be very hot, e.g. the engine, the radiator and parts of the exhaust system.

There is a risk of injury when accessing the engine compartment.

As far as possible, allow the engine to cool down and only touch the components described in the following.

#### WARNING

There are moving components in the engine compartment. Certain components may continue to move or suddenly move again even after the ignition has been switched off, e.g. the radiator fan. There is a risk of injury.

If you have to carry out work in the engine compartment:

- switch off the ignition
- never touch the dangerous areas surrounding moving components, e.g. the rotation area of the fan
- remove jewellery and watches
- keep items of clothing and hair, for example, away from moving parts.

#### WARNING

If engine oil comes into contact with hot components in the engine compartment, it may ignite. There is a risk of fire and injury.

Make sure that engine oil does not spill out over the filler neck. Allow the engine to cool down and thoroughly clean the components that have come into contact with engine oil before you start the engine.

#### WARNING

If you open the bonnet while the engine is overheating or while there is a fire in the engine compartment, you could come into contact with hot gases or other leaking service products. There is a danger of injury.

Allow an overheating engine to cool down before opening the bonnet. If there is a fire in the engine compartment, leave the bonnet closed and notify the fire brigade.

## General notes

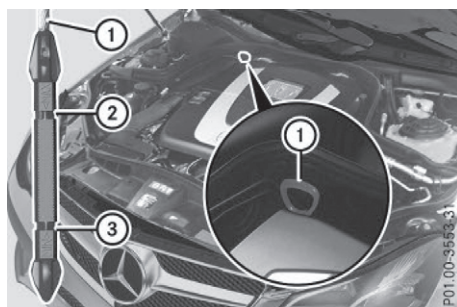
Depending on your driving style, the vehicle consumes up to 0.8 litres of oil per 1,000 km. The oil consumption may be higher than this when the vehicle is new or if you frequently drive at high engine speeds.

Depending on the engine, the oil dipstick may be installed at different locations.

To check the oil level:

- park the vehicle on a level surface
- the engine should be switched off for approximately five minutes if the engine is at normal operating temperature
- if the engine is not at normal operating temperature, e.g. if the engine was only started briefly, wait approximately 30 minutes before carrying out the measurement

## Checking the oil level using the oil dipstick



Example

- ▶ Pull oil dipstick ① out of the oil dipstick tube.
- ▶ Wipe off oil dipstick ①.
- ▶ Slowly slide oil dipstick ① into the guide tube to the stop, and take it out again. If the level is between MIN mark ③ and MAX mark ②, the oil level is correct.
- ▶ If the oil level has dropped to MIN mark ③ or below, top up with 1.0 l of engine oil.

## Topping up engine oil

### 🌿 Environmental note

When topping up the oil, take care not to spill any. If oil enters the soil or waterways, it is harmful to the environment.

- ❗ Use only engine oils and oil filters that are approved for vehicles with a service system. A list of the engine oils and oil filters that have been tested and approved in accordance with Mercedes-Benz Specifications for Service Products is available at any Mercedes-Benz Service Centre.

The following cause engine failure or damage to the exhaust system:

- Use of engine oils and oil filters that have not been expressly approved for the service system
- Replacement of engine oil and oil filter after the replacement interval specified by the service system has expired
- Use of engine oil additives

- ❗ Do not add too much oil. Topping up with too much engine oil can result in damage to the engine or to the catalytic converter. Have excess engine oil siphoned off.



Example

- ▶ Turn cap ① anti-clockwise and remove it.
- ▶ Top up the engine oil. If the oil level is at or below the MIN mark on the oil dipstick, top up with 1.0 l of engine oil.
- ▶ Replace cap ① on the filler neck and turn clockwise. Make sure that the cap locks securely into place.
- ▶ Check the oil level again with the oil dipstick (▷ page 279).

Further information on engine oil (▷ page 328).

## Other service products

### Important safety notes

#### WARNING

Certain components in the engine compartment could be very hot, e.g. the engine, the radiator and parts of the exhaust system. There is a risk of injury when accessing the engine compartment.

As far as possible, allow the engine to cool down and only touch the components described in the following.

#### WARNING

There are moving components in the engine compartment. Certain components may continue to move or suddenly move again even after the ignition has been switched off, e.g. the radiator fan. There is a risk of injury.

If you have to carry out work in the engine compartment:

- switch off the ignition
- never touch the dangerous areas surrounding moving components, e.g. the rotation area of the fan
- remove jewellery and watches
- keep items of clothing and hair, for example, away from moving parts.

#### WARNING

The cooling system is pressurised, particularly when the engine is warm. If you open the cap, you could be scalded if hot coolant sprays out. There is a risk of injury.

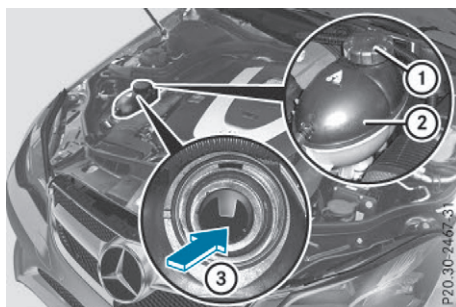
Let the engine cool down before you open the cap. Wear gloves and eye protection. Open the cap slowly to release the pressure.

#### WARNING

If you open the bonnet while the engine is overheating or while there is a fire in the engine compartment, you could come into contact with hot gases or other leaking service products. There is a danger of injury.

Allow an overheating engine to cool down before opening the bonnet. If there is a fire in the engine compartment, leave the bonnet closed and notify the fire brigade.

### Checking the coolant level



Example

- ▶ Park the vehicle on a level surface. Check the coolant level only if the vehicle is on a level surface and the engine has cooled down.
  - ▶ Turn the key to position **2** in the ignition lock (▷ page 132).
- or
- ▶ On vehicles with KEYLESS-GO, press the Start/Stop button twice (▷ page 132).
  - ▶ Check the coolant temperature display in the instrument cluster. The coolant temperature must be below 70 °C.
  - ▶ Turn the key to position **0** in the ignition lock (▷ page 132).

or

- ▶ Press the Start/Stop button once on vehicles with KEYLESS-GO (▷ page 132).
- ▶ Slowly turn cap ① half a turn anti-clockwise and allow excess pressure to escape.
- ▶ Turn cap ① further anti-clockwise and remove it. If the coolant is at the level of marker bar ③ in the filler neck when cold, there is enough coolant in coolant expansion tank ②. If the coolant level is approximately 1.5 cm above marker bar ③ in the filler neck when warm, there is enough coolant in coolant expansion tank ②.

- ▶ If necessary, top up with coolant that has been tested and approved by Mercedes-Benz.
- ▶ Replace cap ① and turn it clockwise as far as it will go.

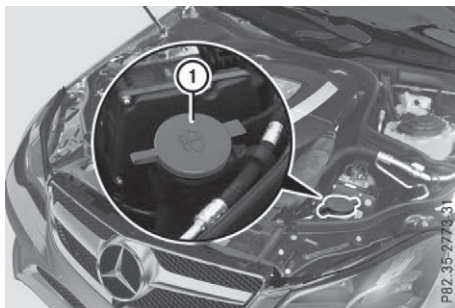
Further information on coolant (▶ page 329).

## Topping up the windscreen washer system

### WARNING

If windscreen washer concentrate comes into contact with hot components of the engine or the exhaust system, it can ignite. There is a risk of fire and injury.

Make sure the windscreen washer concentrate does not come into contact with the filler neck.



Example

- ▶ **To open:** pull cap ① upwards by the tab.
- ▶ Top up with the premixed washer fluid.
- ▶ **To close:** press cap ① onto the filler neck until it engages.

If the washer fluid level drops below the recommended minimum of 1 litre, a message appears in the multifunction display prompting you to top up the washer fluid (▶ page 238).

Further information on washer fluid (▶ page 329).

## Service

### ASSYST PLUS

#### Service messages

The ASSYST PLUS service interval display informs you of the next service due date.

Information on the type of service and service intervals (see the separate Service Booklet).

You can obtain further information from a Mercedes-Benz Service Centre.

The ASSYST PLUS service interval display does not show any information on the engine oil level. Observe the notes on the engine oil level (▶ page 279).

The multifunction display shows a service message for a few seconds, e.g.:

- Service A in .. days
- Service A due
- Service A overdue by .. days

Depending on the operating conditions of the vehicle, the remaining time or distance until the next service due date is displayed.

The letter indicates which service is due. **A** stands for a minor service and **B** for a major service. A number or another letter may be displayed after the letter.

Only for certain countries: the position after the letter **A** or **B** indicates any necessary additional maintenance work to be performed. If you notify a qualified specialist workshop of this display, you will receive a statement on the associated costs.

The ASSYST PLUS service interval display does not take into account any periods of time during which the battery is disconnected.

Maintaining the time-dependent service schedule:

- ▶ Note down the service due date displayed in the multifunction display before disconnecting the battery.

or

- ▶ After reconnecting the battery, subtract the battery disconnection periods from the service date shown on the display.

#### Hiding service messages

- ▶ Press the  or  button on the steering wheel.

## Displaying service messages

- ▶ Switch the ignition on.
- ▶ Press the ◀ or ▶ button on the steering wheel to select the **Serv.** menu.
- ▶ Press the ▲ or ▼ button to select the **ASSYST PLUS** submenu and confirm by pressing the **OK** button.  
The service due date appears in the multi-function display.

## Information about service

### Resetting the ASSYST PLUS service interval display

**!** If the ASSYST PLUS service interval display has been inadvertently reset, this setting can be corrected at a qualified specialist workshop.

Have service work carried out as described in the Service Booklet. This may otherwise lead to increased wear and damage to the major assemblies or the vehicle.

A qualified specialist workshop, e.g. a Mercedes-Benz Service Centre, will reset the ASSYST PLUS service interval display after the service work has been carried out. You can also obtain further information on maintenance work, for example.

### Special service requirements

The prescribed service interval is based on normal operation of the vehicle. Service work will need to be performed more often if the vehicle is operated under arduous conditions or increased loads, for example:

- regular city driving with frequent intermediate stops
- if the vehicle is primarily used to travel short distances
- for frequent operation in mountainous terrain or on poor road surfaces
- if the engine is often left idling for long periods

In these or similar operating conditions, have, for example, the air filter, engine oil and oil filter changed more frequently. The tyres must be checked more frequently if the vehicle is operated under increased loads. Further information can be obtained at a qualified specialist workshop, e.g. a Mercedes-Benz Service Centre.

## Driving abroad

An extensive Mercedes-Benz Service network is also available in other countries. You can obtain further information from any Mercedes-Benz Service Centre.

### AdBlue® service display

**i** For BlueTEC vehicles only.

To function properly, BlueTEC exhaust gas after-treatment must be operated with the reducing agent AdBlue®. AdBlue® is topped up as part of the service. Under normal operating conditions, a full tank of AdBlue® should last until the next service due date.

Depending on how and where the vehicle is used, there may be an increase in the AdBlue® consumption, resulting in the next service due date being brought forward.

Certain display messages show that AdBlue® must be topped up, e.g.:

**Refill AdBlue at workshop See Owner's Manual**

**Refill AdBlue at workshop No start in .. km**

A warning signal also sounds.

You can no longer start the vehicle when the AdBlue® supply has been used up (▷ page 227).

**!** Have the AdBlue® tank topped up at a qualified specialist workshop only. The vehicle may otherwise be damaged or soiled.

Before driving your vehicle outside Europe, have the AdBlue® supply checked at a qualified specialist workshop. If necessary, have AdBlue® topped up. Before a prolonged stay outside of Europe, consult a qualified specialist workshop.

Observe the notes on AdBlue® (▷ page 327).

Further information about BlueTEC exhaust gas after-treatment and AdBlue® can be obtained at a qualified specialist workshop, e.g. a Mercedes-Benz Service Centre.

## Care

## General notes

 Environmental note

Dispose of empty packaging and cleaning cloths in an environmentally responsible manner.

**!** For cleaning your vehicle, do not use any of the following:

- dry, rough or hard cloths
- abrasive cleaning agents
- solvents
- cleaning agents containing solvents

Do not scrub.

Do not touch the surfaces or protective films with hard objects, e.g. a ring or ice scraper. You could otherwise scratch or damage the surfaces and protective film.

**!** Do not park up your vehicle for a long period of time immediately after cleaning, particularly after cleaning the wheel rim with wheel cleaner. Wheel cleaner may lead to increased corrosion of the brake discs and pads. You should therefore drive for a few minutes after cleaning. By heating up the brakes, the brake discs and pads dry. The vehicle can then be parked up for a long period of time.

Regular care of your vehicle is a condition for retaining quality in the long term.

Use care products and cleaning agents recommended and approved by Mercedes-Benz.

## Washing the vehicle and cleaning the paintwork

## Automatic car wash

 WARNING

Braking efficiency is reduced after the vehicle has been washed. There is a risk of an accident.

After washing the vehicle, brake carefully while paying attention to the traffic conditions in order to restore full braking efficiency.

**!** When DISTRONIC PLUS or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To avoid damage to the vehicle, deactivate DISTRONIC PLUS and the HOLD function in the following or similar situations:

- when towing away
- in a car wash

**!** Make sure:

- the side windows and sliding sunroof are closed completely.
- the blower for the ventilation/heating is switched off (OFF button is depressed).
- the windscreen wiper switch is at position **0**
- the 360° camera or reversing camera is switched off.

The vehicle could otherwise be damaged.

**!** In car washes with a towing mechanism, make sure that the automatic transmission is in transmission position **N**; otherwise, the vehicle could be damaged.

- Vehicles with DIRECT SELECT lever and key:
  - do not remove the key from the ignition lock. Do not open the driver's door or front-passenger door when the engine is switched off. Otherwise, the automatic transmission selects park position **P** automatically and locks the wheels. You can prevent this by shifting the automatic transmission to **N** beforehand.
- Vehicles with DIRECT SELECT lever and KEYLESS-GO:
  - do not open the driver's door or front-passenger door when the engine is switched off. Otherwise, the automatic transmission selects park position **P** automatically and locks the wheels.

**Vehicles with automatic transmission:**

observe the following to make sure that the automatic transmission stays in position **N**:

- ▶ Make sure the vehicle is stationary and the ignition is switched off.
- ▶ Turn the key to position **2** in the ignition lock (▷ page 132).  
Use the key instead of the Start/Stop button on vehicles with KEYLESS-GO.
- ▶ Depress the brake pedal and keep it depressed.

- ▶ Shift the automatic transmission to position N.
- ▶ Release the brake pedal.
- ▶ Release the electric parking brake.
- ▶ Switch off the ignition and leave the key in the ignition lock.

You can wash the vehicle in an automatic car wash from the very start.

Wash off excess dirt before cleaning the vehicle in an automatic car wash.

After using an automatic car wash, wipe off the wax from the windscreen and the windscreen wiper blades. This will prevent smears and reduce wiping noises caused by residue on the windscreen.

### Washing by hand

In some countries, washing by hand is only allowed at specially equipped washing bays. Observe the legal requirements for each individual country.

- ▶ Do not use hot water and do not wash the vehicle in direct sunlight.
- ▶ Use a soft sponge to clean.
- ▶ Use a mild cleaning agent, such as a car shampoo approved by Mercedes-Benz.
- ▶ Thoroughly hose down the vehicle with a gentle jet of water.
- ▶ Do not point the water jet directly towards the air inlet.
- ▶ Use plenty of water and rinse out the sponge frequently.
- ▶ Rinse the vehicle with clean water and dry thoroughly with a chamois.
- ▶ Do not let the cleaning agent dry on the paintwork.

When using the vehicle in winter, remove all traces of road salt deposits carefully and as soon as possible.

### High-pressure cleaning equipment

#### WARNING

The water jet of circular-jet nozzles (dirt grinders) can cause damage not visible from the outside to tyres or chassis components. Components damaged in this way can unexpectedly fail. There is a risk of an accident.

Do not use high-pressure cleaners with circular-jet nozzles to clean the vehicle. Have damaged tyres or chassis components replaced immediately.

**!** Always maintain a distance of at least 30 cm between the vehicle and the high-pressure cleaner nozzle. Information about the correct distance is available from the equipment manufacturer.

Move the high-pressure cleaner nozzle around when cleaning your vehicle.

Do not aim directly at any of the following:

- tyres
- door gaps, roof gaps, joints etc.
- electrical components
- battery
- plug connectors
- lamps
- seals
- trim elements
- ventilation slots

Damage to seals or electrical components can lead to leaks or failures.

### Cleaning the paintwork

**!** Do not affix:

- stickers
- films
- magnetic plates or similar items

to painted surfaces. You could otherwise damage the paintwork.

Scratches, corrosive deposits, areas affected by corrosion and damage caused by inadequate care cannot always be completely repaired. In such cases, visit a qualified specialist workshop.

- ▶ Remove impurities immediately, where possible, whilst avoiding rubbing too hard.
- ▶ Soak insect remains with insect remover and rinse off the treated areas afterwards.
- ▶ Soak bird droppings with water and rinse off the treated areas afterwards.
- ▶ Remove coolant, brake fluid, tree resin, oils, fuels and greases by rubbing gently with a cloth soaked in petroleum ether or lighter fluid.

- ▶ Use tar remover to remove tar stains.
- ▶ Use silicone remover to remove wax.

## Care and treatment of matt paintwork

**!** Never polish the vehicle or the light alloy wheels. Polishing makes the paintwork shiny.

**!** The following may cause the paint to become shiny and thus reduce the matt effect:

- vigorous rubbing with unsuitable materials
- frequent use of car washes
- washing the vehicle in direct sunlight

**!** Never use paint cleaner, buffing or polishing products, or gloss preserver, e.g. wax, for the purpose of paintwork care. These products are only suitable for high-gloss surfaces. Their use on vehicles with matt paintwork leads to considerable surface damage or, more specifically, to shiny, spotted areas.

Always have paintwork repairs carried out at a qualified specialist workshop.

**!** Do not use wash programs with a hot wax treatment under any circumstances.

Observe these notes if your vehicle has a clear matt finish. This will help you to avoid damage to the paintwork due to incorrect treatment.

These notes also apply to light-alloy wheels with a clear matt finish.

The vehicle should preferably be washed by hand using a soft sponge, car shampoo and plenty of water.

Use only insect remover and car shampoo from the range of recommended and approved Mercedes-Benz care products.

## Cleaning vehicle parts

### Cleaning the wheels

#### WARNING

The water jet of circular-jet nozzles (dirt grinders) can cause damage not visible from the outside to tyres or chassis components. Components damaged in this way can unexpectedly fail. There is a risk of an accident.

Do not use high-pressure cleaners with circular-jet nozzles to clean the vehicle. Have dam-

aged tyres or chassis components replaced immediately.

**!** Do not use acidic wheel cleaning products to remove brake dust. This could damage wheel bolts and brake components.

**!** Do not park up your vehicle for a long period of time immediately after cleaning, particularly after cleaning the wheel rim with wheel cleaner. Wheel cleaner may lead to increased corrosion of the brake discs and pads. You should therefore drive for a few minutes after cleaning. By heating up the brakes, the brake discs and pads dry. The vehicle can then be parked up for a long period of time.

### Cleaning the windows

#### WARNING

If the windscreen wipers are set in motion when cleaning the windscreen or wiper blades, you could become trapped. There is a danger of injury.

Always switch off the windscreen wipers and the ignition before cleaning the windscreen or wiper blades.

**!** Do not use dry cloths, abrasive cleaning agents, solvents or solvent-based cleaning agents to clean the inside of the windows/windscreen. Do not touch the inside of the windows/windscreen with hard items such as an ice scraper or a ring. Otherwise, the windows/windscreen could be damaged.

**!** Clean the water drainage channels of the windscreen and the rear window at regular intervals. Deposits such as leaves, petals and pollen may under certain circumstances prevent water from draining away. This can lead to corrosion damage and damage to electronic components.

▶ Clean the inside and outside of the windows with a damp cloth and a cleaning agent that is recommended and approved by Mercedes-Benz.

## Cleaning the wiper blades

### WARNING

If the windscreen wipers are set in motion when cleaning the windscreen or wiper blades, you could become trapped. There is a danger of injury.

Always switch off the windscreen wipers and the ignition before cleaning the windscreen or wiper blades.

- !** Do not pull on the wiper blade. Otherwise, the wiper blade could be damaged.
- !** Do not clean wiper blades too often and do not rub them too hard. Otherwise, the graphite coating could be damaged. This could cause wiper noise.
- !** Hold the wiper arm securely when folding back. The windscreen could be damaged if the wiper arm hits against it suddenly.
- ▶ Fold the wiper arms away from the windscreen.
- ▶ Clean the wiper blades carefully using a damp cloth.
- ▶ Fold the windscreen wipers back again before switching on the ignition.

## Cleaning the exterior lighting

- !** Only use cleaning agents or cleaning cloths that are suitable for plastic lenses. Unsuitable cleaning agents or cleaning cloths could scratch or damage the plastic lenses of the exterior lighting.
- ▶ Clean the plastic lenses of the exterior lighting using a wet sponge and a mild cleaning agent, e.g. Mercedes-Benz car shampoo or cleaning cloths.

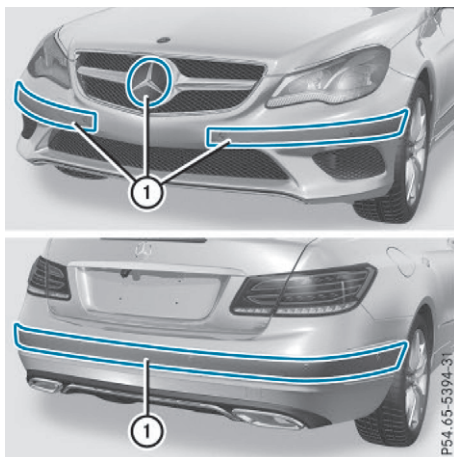
## Cleaning the mirror turn signal

- !** Only use cleaning agents or cleaning cloths that are suitable for plastic lenses. Unsuitable cleaning agents or cleaning cloths could scratch or damage the plastic lenses of the mirror turn signals.
- ▶ Clean the plastic lenses of the mirror turn signals in the exterior mirror housing using a wet sponge and mild cleaning agent, e.g.

Mercedes-Benz car shampoo or cleaning cloths.

## Cleaning the sensors

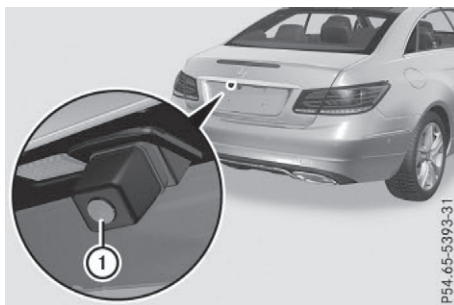
- !** If you clean the sensors with a high-pressure cleaner, make sure that you keep a distance of at least 30 cm between the vehicle and the high-pressure cleaner nozzle. Information about the correct distance is available from the equipment manufacturer.



- ▶ Clean sensors ① of the driving systems with water, car shampoo and a soft cloth.

## Cleaning the reversing camera and 360° camera

- !** Do not clean the camera lens and the area around the reversing camera or 360° camera with a high-pressure cleaner.



- ▶ Use clean water and a soft cloth to clean camera lens ①.

## Cleaning the exhaust tail pipes

### WARNING

The exhaust tail pipe and tail pipe trim can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself. There is a risk of injury.

Always be particularly careful around the exhaust tail pipe and the tail pipe trim. Allow these components to cool down before touching them.

- !** Do not clean the exhaust pipe with acid-based cleaning agents, such as sanitary cleanser or wheel cleaner.

Impurities combined with the effects of road grit and corrosive environmental factors may cause flash rust to form on the surface. You can restore the original shine of the exhaust pipe by cleaning it regularly, especially in winter and after washing.

- ▶ Clean the exhaust pipe with a care product tested and approved by Mercedes-Benz.

## Cleaning the trailer tow hitch

### Environmental note

Dispose of oily and greasy cloths in an environmentally-responsible manner.

- !** Do not clean the ball coupling with a high-pressure cleaner. Do not use solvents.
- !** Please note the care instructions in the trailer coupling manufacturer's operating instructions.



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The ball coupling must be cleaned if it becomes dirty or corroded.

- ▶ Remove rust, e.g. with a wire brush.
- ▶ Remove dirt with a clean, lint-free cloth or a brush.
- ▶ After cleaning, lightly oil or grease ball coupling ①.
- ▶ Check that the vehicle's trailer tow hitch is working properly.

You can also have the maintenance work on the ball coupling and the trailer tow hitch carried out by a qualified specialist workshop.

## Interior care

### Cleaning the display

- !** For cleaning, do not use any of the following:
  - alcohol-based thinner or petrol
  - abrasive cleaning agents
  - commercially-available household cleaning agents

These may damage the display surface. Do not put pressure on the display surface when cleaning. This could lead to irreparable damage to the display.

- ▶ Before cleaning the display, make sure that it is switched off and has cooled down.
- ▶ Clean the display surface using a commercially available microfibre cloth and TFT/LCD display cleaner.
- ▶ Dry the display surface using a dry microfibre cloth.

### Cleaning the plastic trim

#### WARNING

Care products and cleaning agents containing solvents can cause surfaces in the cockpit to become porous. This could result in plastic parts breaking away when the airbags are deployed. There is a danger of injury.

Do not use care products and cleaning agents containing solvents to clean the cockpit.

**!** Do not affix the following to plastic surfaces:

- stickers
- films
- scented oil bottles or similar items

You could otherwise damage the plastic.

**!** Do not allow cosmetics, insect repellent or sunscreen to come in contact with the plastic trim. This maintains the high-quality look of the surfaces.

- ▶ Wipe the plastic trim with a damp, lint-free cloth, e.g. a microfibre cloth.
- ▶ **Heavy soiling:** use car care and cleaning products recommended and approved by Mercedes-Benz. The surface may change colour temporarily. Wait until the surface is dry again.

### Cleaning the steering wheel and gear or selector lever

- ▶ Thoroughly wipe with a damp cloth or use leather care agents that have been recommended and approved by Mercedes-Benz.

### Cleaning wood trim and trim elements

**!** Do not use solvent-based cleaning agents such as tar remover, wheel cleaners, polishes or waxes. There is otherwise a risk of damaging the surface.

- ▶ Wipe the wooden trim and trim elements with a damp, lint-free cloth, e.g. a microfibre cloth.
- ▶ **Heavy soiling:** use car care and cleaning products recommended and approved by Mercedes-Benz.

### Cleaning the seat covers

#### General notes

**!** Do not use a microfibre cloth to clean covers made out of real leather, artificial leather or DINAMICA. If used frequently, this can damage the cover.

**i** Note that regular care is essential to make sure that the appearance and comfort of the covers are retained over time.

### Genuine leather seat covers

Leather is a natural product.

It has natural surface properties, e.g.:

- unevenness in structure
- marks caused by growth and injury
- subtle colour differences

These are characteristics of leather and not material faults.

**!** To retain the natural appearance of the leather, observe the following cleaning instructions:

- Clean genuine leather covers carefully with a damp cloth and then wipe the covers down with a dry cloth.
- Make sure that the leather does not become soaked. It may otherwise become rough and cracked.
- Only use leather care agents that have been tested and approved by Mercedes-Benz. You can obtain these from a qualified specialist workshop.

### Seat covers from other materials

**!** Observe the following when cleaning:

- clean artificial leather covers with a cloth moistened with a solution containing 1% detergent (e.g. washing-up liquid).
- clean cloth covers with a microfibre cloth moistened with a solution containing 1% detergent (e.g. washing-up liquid). Rub carefully, and always wipe entire seat sections to avoid leaving visible lines. Leave the seat to dry afterwards. Cleaning results depend on the type of dirt and how long it has been there.
- Clean DINAMICA covers with a damp cloth. Make sure that you wipe entire seat sections to avoid leaving visible lines.

### Cleaning the seat belts

#### WARNING

Seat belts may be severely weakened if bleached or coloured. This may lead to the seat belts, for example, tearing or failing in an accident. There is an increased risk of injury, possibly even fatal.

Never bleach or colour seat belts.

**!** Do not clean the seat belts using chemical cleaning agents. Do not dry the seat belts at temperatures above 80 °C or in direct sunlight.

- ▶ Use clean, lukewarm water and soap solution.

### **Cleaning the roof lining and carpets**

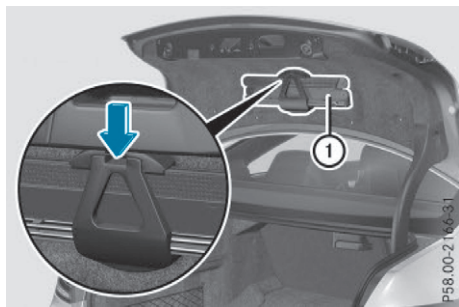
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- ▶ **Roof lining:** if it is very dirty, use a soft brush or dry shampoo.
- ▶ **Carpets:** use the carpet and textile cleaning agents recommended and approved by Mercedes-Benz.

## Where will I find...?

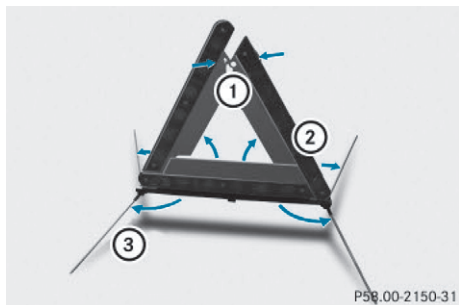
### Warning triangle

#### Removing the warning triangle



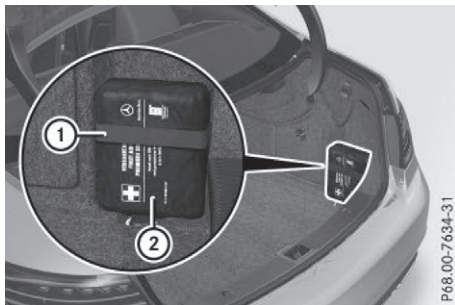
- ▶ Open the boot lid.
- ▶ Press the warning triangle bracket up in the direction of the arrow, open it and remove warning triangle ①.

#### Setting up the warning triangle



- ▶ Fold legs ③ out to the side.
- ▶ Fold side reflectors ② upwards to form a triangle and lock them at the top using press stud ①.

### First-aid kit



- ▶ Open the boot lid.
- ▶ Remove tensioning strap ①.
- ▶ Remove first-aid kit ②.

Check the expiry date on the first-aid kit at least once a year. Replace the contents if necessary, and replace any missing items.

### Fire extinguisher

The fire extinguisher is located underneath the front of the driver's seat.



- ▶ Pull tab ① upwards.
- ▶ Remove fire extinguisher ②.

Have the fire extinguisher refilled after each use and checked every one or two years. It may otherwise fail in an emergency.

Observe the legal requirements for each individual country.

## Vehicle tool kit

### General notes

The vehicle tool kit can be found in the stowage well under the boot floor (▷ page 262).

Apart from some country-specific variants, vehicles are not equipped with tyre-changing tools. Some tools for changing a wheel are specific to the vehicle. For more information on which tools are required to perform a wheel change on your vehicle, consult a qualified specialist workshop.

Necessary tyre-changing tools may include, for example:

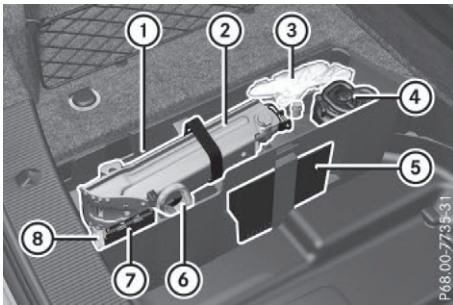
- jack
- wheel chock
- wheel wrench

**i** The jack weighs approximately 2.1 kg.

The maximum load-bearing capacity of the jack can be found on the adhesive label on the jack.

The jack is maintenance-free. If there is a malfunction, please contact a qualified specialist workshop.

### Vehicles with a TIREFIT kit



- ① Centring pin
- ② Jack
- ③ One pair of gloves
- ④ Tyre sealant filler bottle
- ⑤ Tyre inflation compressor
- ⑥ Towing eye
- ⑦ Folding wheel chock
- ⑧ Wheel wrench

- ▶ Open the boot lid.
- ▶ Lift the boot floor upwards (▷ page 262).

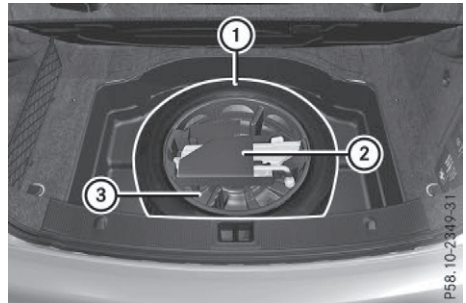
**i** Example: equipment and country-specific variations possible.

**i** Depending on the power category (LK), the tyre inflation compressor weighs as follows:

- LK1 – 12 V/10 A, 120 W: 0.8 kg
- LK2 – 12 V/15 A, 180 W: 1.2 kg

The tyre inflation compressor is maintenance-free. If there is a malfunction, please contact a qualified specialist workshop.

### Vehicles with a "Minispare" emergency spare wheel



- ① "Minispare" emergency spare wheel
- ② Vehicle tool kit tray
- ③ Stowage tray

▶ Open the boot lid.

▶ Lift the boot floor upwards (▷ page 262).

The vehicle tool kit contains:

- folding wheel chock
- fuse allocation chart
- jack
- centring pin
- one pair of gloves
- wheel wrench
- towing eye

**i** Example: equipment and country-specific variations possible.

## Flat tyre

### Preparing the vehicle

Your vehicle may be equipped with:

- MOExtended tyres (tyres with run-flat characteristics) (▷ page 292)

Vehicle preparation is not necessary on vehicles with MOExtended tyres.

- a TIREFIT kit (▷ page 291)
- an emergency spare wheel (certain countries only) (▷ page 320)

Vehicles with MOExtended tyres are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you fit tyres that do not feature run-flat characteristics, e.g. winter tyres. A TIREFIT kit can be obtained from a qualified specialist workshop.

Information on changing and fitting a wheel (▷ page 315).

- ▶ Stop the vehicle as far away as possible from traffic on solid, non-slippery and level ground.
- ▶ Switch on the hazard warning lamps.
- ▶ Safeguard the vehicle against rolling away (▷ page 149).
- ▶ If possible, bring the front wheels into the straight-ahead position.
- ▶ Switch off the engine.
- ▶ Remove the key from the ignition lock.

or, on vehicles with KEYLESS-GO:

- ▶ Open the driver's door.  
The vehicle electronics now have status **0**. This is the same as the key having been removed.
- ▶ Remove the Start/Stop button from the ignition lock (▷ page 132).
- ▶ Make sure that the passengers are not endangered as they get out of the vehicle. Make sure that no one is near the danger area while a wheel is being changed. Anyone who is not directly assisting in the wheel change should, for example, stand behind the barrier.
- ▶ Get out of the vehicle. Pay attention to traffic conditions when doing so.
- ▶ Close the driver's door.
- ▶ Place the warning triangle a suitable distance away (▷ page 290). Observe legal requirements.

## MOExtended tyres (tyres with run-flat characteristics)

### General notes

With MOExtended tyres (tyres with run-flat characteristics), you can continue to drive your vehicle even if there is a total loss of pressure in one or more tyres. The affected tyre must not show any clearly visible damage.

You can recognise MOExtended tyres by the MOExtended marking that appears on the tyre wall. You will find this marking next to the tyre size designation, the load-bearing capacity and the speed index.

MOExtended tyres may be used only in conjunction with an activated tyre pressure loss warning system or tyre pressure monitor.

### If a pressure loss warning message appears on the multifunction display:

- observe the instructions in the display messages (▷ page 233)
- check the tyre for damage
- if driving on, observe the following notes

The driving distance possible in run-flat mode is approximately 80 km when the vehicle is partially laden and approximately 30 km when the vehicle is fully laden.

In addition to the vehicle load, the driving distance possible depends upon:

- vehicle speed
- road condition
- outside temperature

The driving distance possible in run-flat mode may be reduced by extreme driving conditions/manoeuvres, or it can be increased through a moderate style of driving.

The driving distance possible in run-flat mode is counted from the moment the tyre pressure loss warning appears on the multifunction display.

You must not exceed a maximum permissible speed of 80 km/h.

When replacing one or all tyres, observe the following specifications for your vehicle's tyres:

- size
- the type and
- the "MOExtended" mark

If a tyre has gone flat and cannot be replaced with an MOExtended tyre, a standard tyre may be used as a temporary measure. Make sure

that you use the proper size and type (summer or winter tyre).

Vehicles with MOExtended tyres are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you fit tyres that do not feature run-flat characteristics, e.g. winter tyres. A TIREFIT kit can be obtained from a qualified specialist workshop.

### Important safety notes

#### WARNING

When driving in emergency mode, the driving characteristics deteriorate, e.g. when cornering, accelerating quickly and when braking. There is a risk of accident.

Do not exceed the stated maximum speed. Avoid abrupt steering and driving manoeuvres, and driving over obstacles (kerbs, potholes, off-road). This applies in particular to a laden vehicle.

Stop driving in emergency mode if:

- you hear banging noises.
- the vehicle starts to shake.
- you see smoke and smell rubber.
- ESP® is intervening constantly.
- there are tears in the sidewalls of the tyre.

After driving in emergency mode, have the wheel rims checked at a qualified specialist workshop with regard to their further use. The faulty tyre must be replaced.

### TIREFIT kit

### Important safety notes

TIREFIT is a tyre sealant.

You can use TIREFIT to seal punctures of up to 4 mm, particularly those in the tyre tread. You can use TIREFIT at outside temperatures down to -20 °C.

#### WARNING

In the following situations, the tyre sealant is unable to provide sufficient breakdown assistance, as it is unable to seal the tyre properly:

- there are cuts or punctures in the tyre larger than those mentioned above.
- the wheel rim is damaged.
- you have driven at very low tyre pressures or on a flat tyre.

There is a risk of an accident.


Do not drive any further. Contact a qualified specialist workshop.

#### WARNING

The tyre sealant is harmful and causes irritation. It must not come into contact with your skin, eyes or clothing or be swallowed. Do not inhale TIREFIT fumes. Keep tyre sealant away from children. There is a risk of injury.

If you come into contact with the tyre sealant, observe the following:

- Rinse off the tyre sealant from your skin immediately with water.
- If the tyre sealant comes into contact with your eyes, immediately rinse them thoroughly with clean water.
- If tyre sealant is swallowed, immediately rinse your mouth out thoroughly and drink plenty of water. Do not induce vomiting, and seek medical attention immediately.
- Immediately change out of clothing which has come into contact with tyre sealant.
- If an allergic reaction occurs, seek medical attention immediately.

 After use, excess tyre sealant may run out of the filler hose. This could cause stains.

Therefore, place the tyre sealant bottle with filler hose in the plastic bag which is contained the TIREFIT kit.

#### Environmental note

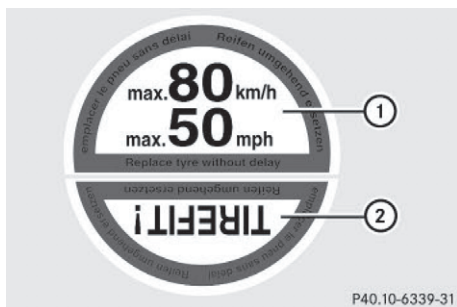
Have the used tyre sealant bottle disposed of professionally, e.g. at a qualified specialist workshop.

- !** Do not operate the tyre inflation compressor for longer than eight minutes at a time without a break. It may otherwise overheat. The tyre inflation compressor can be operated again once it has cooled down.

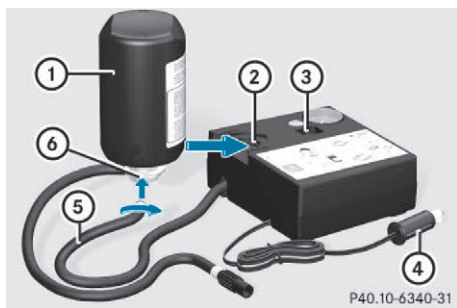
Comply with the manufacturer's safety instructions on the sticker on the tyre inflation compressor.

### Using the TIREFIT kit

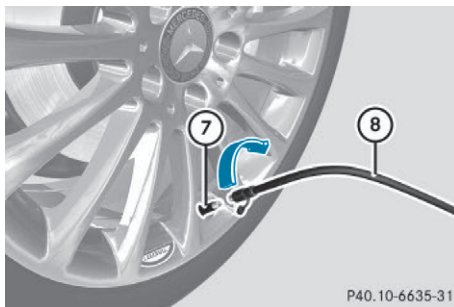
- ▶ Do not remove any foreign objects that have penetrated the tyre, e.g. screws or nails.
- ▶ Remove the tyre sealant bottle, the accompanying TIREFIT sticker and the tyre inflation compressor from the stowage space under the boot floor (▷ page 291).



- ▶ Affix part ① of the TIREFIT sticker to the instrument cluster within the driver's field of vision.
- ▶ Affix part ② of the TIREFIT sticker near the valve on the wheel with the defective tyre.



- ▶ Pull plug ④ with cable and hose ⑤ out of the tyre inflation compressor housing.
- ▶ Screw hose ⑤ onto flange ⑥ of tyre sealant bottle ①.
- ▶ Place tyre sealant bottle ① head downwards into recess ② of the tyre inflation compressor.



- ▶ Remove the cap from valve ⑦ on the faulty tyre.
- ▶ Screw filler hose ⑧ onto valve ⑦.
- ▶ Insert plug ③ into the cigarette lighter socket (▷ page 267) or into another 12 V socket in your vehicle (▷ page 267)
- ▶ Turn the key to position 1 in the ignition lock (▷ page 132).
- ▶ Press on and off switch ③ on the tyre inflation compressor to position I. The tyre inflation compressor is switched on. The tyre is inflated. First, tyre sealant is pumped into the tyre. The pressure may briefly rise to approximately 500 kPa (5 bar/73 psi).  
**Do not switch off the tyre inflation compressor during this phase.**
- ▶ Let the tyre inflation compressor run for a maximum of five minutes. The tyre should then have attained a pressure of at least 180 kPa (1.8 bar/26 psi).

If a pressure of 180 kPa (1.8 bar/26 psi) has been attained after five minutes, see "Tyre pressure reached" (▷ page 295).

If a tyre pressure of 180 kPa (1.8 bar/26 psi) has not been attained after five minutes, see "Tyre pressure not reached" (▷ page 295).

If tyre sealant leaks out, make sure you clean the affected area as quickly as possible. It is preferable to use clean water.

If you get tyre sealant on your clothing, have it cleaned as soon as possible with perchloroethylene.

### Tyre pressure not reached

If a pressure of 180 kPa (1.8 bar/26 psi) has not been attained after five minutes:

- ▶ Switch off the tyre inflation compressor.
- ▶ Unscrew the filler hose from the valve of the faulty tyre.  
Tyre sealant may leak out when the filler hose is unscrewed.
- ▶ Very slowly drive forwards or reverse approximately 10 m.
- ▶ Pump up the tyre again.  
After a maximum of five minutes the tyre pressure must be at least 180 kPa (1.8 bar/26 psi).

#### WARNING

If the required tyre pressure is not reached after the specified time, the tyre is too badly damaged. The tyre sealant cannot repair the tyre in this instance. Damaged tyres and a tyre pressure that is too low can significantly impair the vehicle's braking and driving characteristics. There is a risk of accident.

Do not continue driving. Contact a qualified specialist workshop.

### Tyre pressure reached

#### WARNING

A tyre temporarily sealed with tyre sealant impairs the driving characteristics and is not suitable for higher speeds. There is a risk of accident.

You should therefore adapt your driving style accordingly and drive carefully. Do not exceed the specified maximum speed with a tyre that has been repaired using tyre sealant.

The maximum permissible speed for a tyre sealed with tyre sealant is 80 km/h. The upper part of the TIREFIT sticker must be affixed to the instrument cluster where it will be easily seen by the driver.

If a tyre pressure of 180 kPa (1.8 bar/26 psi) has been attained after five minutes:

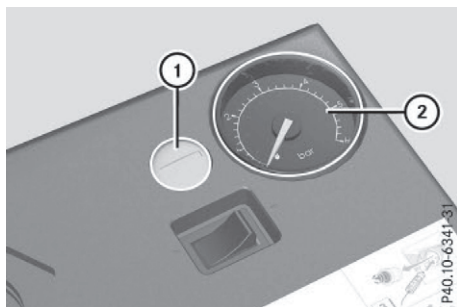
- ▶ Switch off the tyre inflation compressor.
- ▶ Unscrew the filler hose from the valve of the faulty tyre.  
Tyre sealant may leak out when the filler hose is unscrewed.
- ▶ Stow the tyre sealant bottle, the tyre inflation compressor and the warning triangle.
- ▶ **Pull away immediately.**
- ▶ Stop after driving for approximately ten minutes and check the tyre pressure with the tyre inflation compressor.  
The tyre pressure must now be at least 130 kPa (1.3 bar/19 psi).

#### WARNING

If the required tyre pressure is not reached after driving for a short period, the tyre is too badly damaged. The tyre sealant cannot repair the tyre in this instance. Damaged tyres and a tyre pressure that is too low can significantly impair the vehicle's braking and driving characteristics. There is a risk of accident. Do not continue driving. Contact a qualified specialist workshop.

In your vehicle, you will find a sticker with the Mercedes-Benz Service24h telephone number, e.g. on the B-pillar on the driver's side.

- ▶ Correct the tyre pressure if it is still at least 130 kPa (1.3 bar/19 psi). See the tyre pressure table on the fuel filler flap for values.
- ▶ **To increase the tyre pressure:** switch on the tyre inflation compressor.



- ▶ **To reduce the tyre pressure:** press pressure release button  next to pressure gauge .

- ▶ When the tyre pressure is correct, unscrew the filler hose from the valve of the sealed tyre.  
Tyre sealant may leak out when the filler hose is unscrewed.
- ▶ Screw the valve cap onto the tyre valve of the sealed tyre.
- ▶ Pull the tyre sealant bottle out of the tyre inflation compressor.  
The filler hose stays on the tyre sealant bottle.
- ▶ Drive to the nearest qualified specialist workshop and have the tyre changed there.
- ▶ Have the tyre sealant bottle and the filler hose replaced as soon as possible at a qualified specialist workshop.
- ▶ Have the tyre sealant bottle replaced every four years at a qualified specialist workshop.

## Battery (vehicle)

### Important safety notes

Work on the battery, e.g. removing or fitting, requires specialist knowledge and the use of special tools. Therefore, always have work on the battery carried out at a qualified specialist workshop.

#### WARNING

Work carried out incorrectly on the battery can lead, for example, to a short circuit and thus damage the vehicle electronics. This can lead to function restrictions applying to safety-relevant systems, e.g. the lighting system, the ABS (anti-lock braking system) or the ESP® (Electronic Stability Program). The operating safety of your vehicle may be restricted. You could lose control of the vehicle, for example:

- when braking
- in the event of abrupt steering manoeuvres and/or when the vehicle's speed is not adapted to the road conditions

There is a risk of an accident.

In the event of a short circuit or a similar incident, contact a qualified specialist workshop immediately. Do not drive any further. Always

have work on the battery carried out at a qualified specialist workshop.

Further information about ABS (▷ page 66) and ESP® (▷ page 71).

#### WARNING

Electrostatic build-up can lead to the creation of sparks, which could ignite the highly explosive gases of a battery. There is a risk of an explosion.

Before handling the battery, touch the vehicle body to remove any existing electrostatic build-up.

The highly flammable gas mixture is created while the battery is charging and when jump-starting.

Always make sure that neither you nor the battery is electrostatically charged. Electrostatic charge is created, for example:

- by wearing synthetic-fibre clothing
- by friction between clothing and the seat
- if you pull or push the battery across carpet or other synthetic materials
- if you rub the battery with a cloth

#### WARNING

During the charging process, a battery produces hydrogen gas. If a short circuit occurs or sparks are created, the hydrogen gas can ignite. There is a risk of an explosion.

- Make sure that the positive terminal of a connected battery does not come into contact with vehicle parts.
- Never place metal objects or tools on a battery.
- It is important that you observe the described order of the battery terminals when connecting and disconnecting a battery.
- When jump-starting, make sure that the battery poles with identical polarity are connected.
- It is particularly important to observe the described order when connecting and disconnecting the jump leads.
- Never connect or disconnect the battery terminals while the engine is running.

**⚠ WARNING**

Battery acid is caustic. There is a risk of injury. Avoid contact with the skin, eyes or clothing. Do not breathe in any battery gases. Do not lean over the battery. Keep the batteries out of the reach of children. Immediately rinse off battery acid thoroughly with plenty of clean water and seek medical attention at once.

**♻ Environmental note**

Batteries contain pollutants. It is illegal to dispose of them with the household rubbish. They must be collected separately and disposed of in an environmentally responsible recycling system.



Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

**!** Have the battery checked regularly at a qualified specialist workshop.

Observe the service intervals in the Service Booklet or contact a qualified specialist workshop for more information.

**!** Always have work on the batteries carried out at a qualified specialist workshop. Should it, in exceptional circumstances, be absolutely necessary to disconnect the 12-volt battery yourself, please observe the following:

- secure the vehicle to prevent it from rolling away.
- switch the ignition off.
- first, disconnect the negative terminal, followed by the positive terminal.

Vehicles with automatic transmission: the transmission is locked in position **P** after disconnecting the battery.

After the work has been completed, firmly reinstall the battery and the cover of the positive terminal.

Comply with safety precautions and take protective measures when handling batteries.



Risk of explosion



Fire, naked flames and smoking are prohibited when handling the battery. Avoid creating sparks.



Battery acid is caustic. Avoid contact with the skin, eyes or clothing.

Wear suitable protective clothing; in particular, gloves, an apron and a face mask.

Immediately rinse acid splashes off with clean water. Consult a doctor if necessary.



Wear eye protection.



Keep children at a safe distance.



Observe this Owner's Manual.

For safety reasons, Mercedes-Benz recommends that you only use batteries that have been tested and approved for your vehicle by Mercedes-Benz. These batteries provide increased impact protection to prevent vehicle occupants from suffering acid burns should the battery be damaged in the event of an accident.

In order for the battery to achieve the maximum possible service life, it must always be sufficiently charged.

Like other batteries, the vehicle battery may discharge over time if you do not use the vehicle. In such cases, have the battery disconnected at a qualified specialist workshop. You can also charge the battery with a charger recommended by Mercedes-Benz. For more information, please contact a qualified specialist workshop. Have the battery charge checked more frequently if you use the vehicle mainly for short trips or if you leave it standing idle for a lengthy period. Consult a qualified specialist workshop if you wish to leave your vehicle parked up for a long period of time.

When you park the vehicle, remove the key if you do not require any electrical consumers. The vehicle will then use very little energy, thus conserving battery power.

If the power supply has been interrupted, e.g. if the battery was discharged, you will have to:

- set the clock (see the Digital Owner's Manual)  
On vehicles with a multimedia system, the time is set automatically.
- reset the function for folding the exterior mirrors in/out automatically, by folding the mirrors out once (▷ page 105).

### Charging the battery

**!** Only use battery chargers with a maximum charging voltage of 14.8 V.

#### WARNING

During charging and jump-starting, explosive gases can escape from the battery. There is a risk of an explosion.

Particularly avoid fire, naked flames, creating sparks and smoking. Ensure there is sufficient ventilation while charging and jump-starting. Do not lean over a battery.

#### WARNING

Battery acid is caustic. There is a risk of injury. Avoid contact with the skin, eyes or clothing. Do not breathe in any battery gases. Do not lean over the battery. Keep the batteries out of the reach of children. Immediately rinse off battery acid thoroughly with plenty of clean water and seek medical attention at once.

#### WARNING

A discharged battery can freeze at temperatures below freezing point. When jump-start-

ing the vehicle or charging the battery, gases can escape from the battery. There is a risk of an explosion.

Allow the frozen battery to thaw out before charging it or jump-starting.

**!** Only charge the battery using the jump-start connection point.

The jump-starting connection point is in the engine compartment (▷ page 298).

- ▶ Open the bonnet.
- ▶ Connect the battery charger to the positive terminal and earth point in the same order as when connecting the donor battery in the jump-starting procedure (▷ page 298).

Keep away from fire and naked flames. Do not lean over the battery. Never charge the battery if it is still fitted to the vehicle, unless you are using a battery charger that has been tested and approved by Mercedes-Benz. A battery charger unit specially adapted for Mercedes-Benz vehicles and tested and approved by Mercedes-Benz is available as an accessory. This device permits charging of the battery while it is installed. Contact a Mercedes-Benz Service Centre for information and availability. Read the battery charger's operating instructions before charging the battery.

If the warning and indicator lamps do not light up on the instrument cluster when temperatures are low, it is probably because the discharged battery has frozen. In this case, you may neither jump-start the vehicle nor charge the battery. The service life of a battery that has been thawed may be reduced. The starting characteristics may be impaired, especially at low temperatures. Have the thawed battery checked at a qualified specialist workshop.

### Jump-starting

For the jump-starting procedure, use only the jump-starting connection point, consisting of a positive terminal and an earth point, in the engine compartment.

#### WARNING

Battery acid is caustic. There is a risk of injury.

Avoid contact with the skin, eyes or clothing. Do not breathe in any battery gases. Do not lean over the battery. Keep the batteries out of the reach of children. Immediately rinse off battery acid thoroughly with plenty of clean water and seek medical attention at once.

 **WARNING**

During charging and jump-starting, explosive gases can escape from the battery. There is a risk of an explosion.

Particularly avoid fire, naked flames, creating sparks and smoking. Ensure there is sufficient ventilation while charging and jump-starting. Do not lean over a battery.

 **WARNING**

During the charging process, a battery produces hydrogen gas. If a short circuit occurs or sparks are created, the hydrogen gas can ignite. There is a risk of an explosion.

- Make sure that the positive terminal of a connected battery does not come into contact with vehicle parts.
- Never place metal objects or tools on a battery.
- It is important that you observe the described order of the battery terminals when connecting and disconnecting a battery.
- When jump-starting, make sure that the battery poles with identical polarity are connected.
- It is particularly important to observe the described order when connecting and disconnecting the jump leads.
- Never connect or disconnect the battery terminals while the engine is running.

 **WARNING**

A discharged battery can freeze at temperatures below freezing point. When jump-starting the vehicle or charging the battery, gases can escape from the battery. There is a risk of an explosion. Allow the frozen battery to thaw out before charging it or jump-starting.

**!** **Vehicles with a petrol engine:** avoid repeated and lengthy starting attempts. Otherwise, the non-combusted fuel may damage the catalytic converter.

If the indicator and warning lamps do not light up at low temperatures, it is very likely that the discharged battery has frozen. In this case, you may neither jump-start the vehicle nor charge the battery. The service life of a battery that has been thawed may be reduced. The starting characteristics may be impaired, especially at low temperatures. Have the thawed battery checked at a qualified specialist workshop.

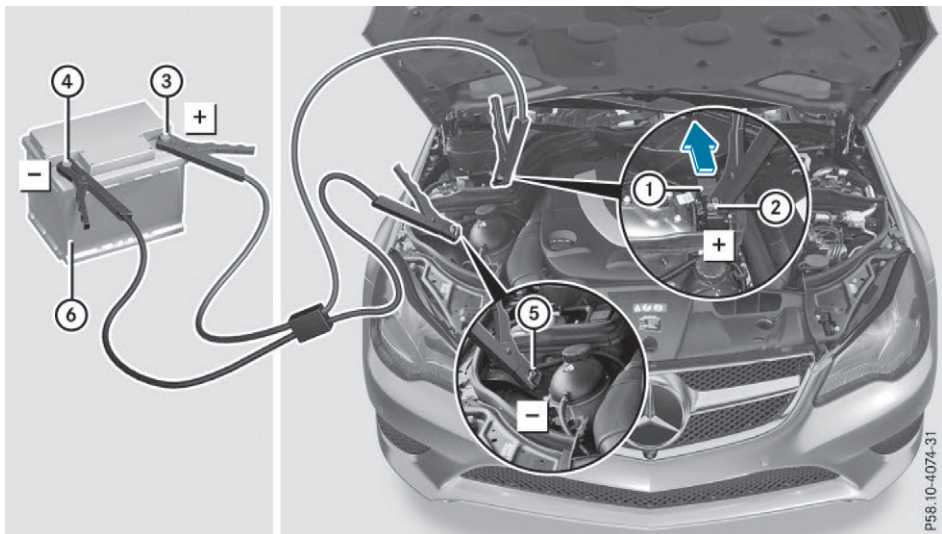
Do not use a rapid charging device to start the vehicle. If your vehicle's battery is discharged, the engine can be jump-started from another vehicle or from a second battery using jump leads. Observe the following points:

- The battery is not accessible in all vehicles. If the other vehicle's battery is not accessible, jump-start the vehicle using a second battery or a jump-starting device.
- **Vehicles with a petrol engine:** jump-start the vehicle only when the engine and exhaust system are cold.
- Jump-starting may be performed only using batteries with a nominal voltage of 12 V.
- Use only jump leads that have a sufficient cross-section and insulated terminal clamps.

- If the battery is fully discharged, leave the battery that is being used to jump-start connected for a few minutes before attempting to start. This charges the empty battery a little.
- Make sure that the two vehicles do not touch.

Make sure that:

- The jump leads are not damaged.
- Non-insulated parts of the terminal clamps do not come into contact with other metal parts while the jump leads are connected to the battery.
- The jump leads cannot come into contact with parts that can move when the engine is running, such as the V-belt pulley or the fan.
- ▶ Firmly depress the parking brake.
- ▶ **Manual transmission:** depress the clutch pedal fully and shift to neutral.
- ▶ **Automatic transmission:** shift the transmission to position **P**.
- ▶ Make sure that the ignition is switched off. All indicator lamps on the instrument cluster must be off. When using the key, turn the key to position **0** in the ignition lock and remove it (▷ page 132).
- ▶ Switch off all electrical consumers, e.g. rear window heating, lighting etc.
- ▶ Open the bonnet.



Position number ⑥ identifies the charged battery of the other vehicle or an equivalent jump-starting device.

- ▶ Slide cover ① of positive terminal ② in the direction of the arrow.
- ▶ Connect positive terminal ② on your vehicle to positive terminal ③ of donor battery ⑥ using the jump lead, always beginning with positive terminal ② on your own vehicle first.
- ▶ Start the engine of the donor vehicle and run it at idling speed.
- ▶ Connect negative terminal ④ of donor battery ⑥ to earth point ⑤ of your vehicle using the jump lead, connecting the jump lead to donor battery ⑥ first.
- ▶ Start the engine.
- ▶ Before disconnecting the jump leads, let the engines run for several minutes.
- ▶ First, remove the jump leads from earth point ⑤ and negative terminal ④, then from positive clamp ② and positive terminal ③. Each time, begin at the contacts on your own vehicle first.

- ▶ Close cover ① of positive clamp ② after removing the jump leads.
- ▶ Have the battery checked at a qualified specialist workshop.

Jump-starting is not considered to be a normal operating condition.

- i** Jump-starting cables and further information regarding jump-starting can be obtained at any qualified specialist workshop.

## Towing away and tow-starting

### Important safety notes

#### WARNING

Safety relevant functions are restricted or no longer available if:

- the engine is not running
- the brake system or power steering is malfunctioning
- there is a malfunction in the voltage supply or the vehicle's electrical system

When your vehicle is towed away or towed started, you may require considerably more effort to steer and brake. There is a risk of an accident.

In such cases use a rigid towing bar. Before being towed away or tow started, make sure the steering moves freely.

#### WARNING

When towing or tow-starting another vehicle and its weight is greater than the permissible gross weight of your vehicle, the:

- towing eye may be torn off
- car/trailer combination may swerve or even overturn

There is a risk of an accident.

When towing or tow-starting another vehicle, its weight should not be greater than the permissible gross weight of your vehicle.

Details on the permissible gross vehicle weight of your vehicle can be found on the vehicle identification plate (▷ page 323).

- !** When Active Brake Assist, Distance Pilot DISTRONIC or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To avoid damage to the vehicle, deactivate these systems in the following or similar situations:

- when towing away
- in a car wash

- !** Only secure the tow cable or tow bar to the towing eyes or, if available, to the trailer tow hitch. You could otherwise damage the vehicle.

- !** Observe the following points when towing with a tow rope:

- Secure the tow rope on the same side on both vehicles.
- Make sure that the tow rope is not longer than legally permitted. Mark the tow rope in the middle, e.g. with a white cloth (30 x 30 cm). This will make other road users aware that a vehicle is being towed.
- Only secure the tow cable to the towing eyes or, if available, to the trailer tow hitch.
- Observe the brake lamps of the towing vehicle while driving. Always maintain a distance a distance so that the tow rope does not sag.
- Do not use steel cables or chains to tow your vehicle. You could otherwise damage the vehicle.

- !** Do not use the towing eye for recovery, this could damage the vehicle. If in doubt, recover the vehicle with a crane.

- !** Pull away smoothly when towing away or tow-starting a vehicle. If the tractive power is too high, the vehicles could be damaged.

- !** On vehicles with KEYLESS-GO, use the key instead of the Start/Stop button. Turn the key to position **2** in the ignition lock and shift the automatic transmission to **N**. Then, turn the key back to **0** and leave it in the ignition lock.

- !** You may tow the vehicle for a maximum of 50km. A towing speed of 50 km/h must not be exceeded.

For towing distances over 50 km, the entire vehicle must be lifted up and transported.

- !** If you tow or tow-start another vehicle, its weight must not exceed the maximum permissible gross vehicle weight of your vehicle.

Observe the legal requirements for the relevant countries when towing and tow-starting.

It is better to have the vehicle transported than to have it towed.

If the vehicle has suffered transmission damage, have it transported on a transporter or trailer.

When towing away a vehicle with an automatic transmission, the transmission must be in position **N**.

The battery must be connected and charged. Otherwise, you:

- cannot turn the key to position **2** in the ignition lock
- cannot shift the transmission to position **N** on vehicles with automatic transmission

#### In the event of damage to the electrical system

If the battery is defective, the automatic transmission will be locked in position **P**. To shift the automatic transmission to position **N**, you must provide power to the vehicle's on-board electrical system in the same way as when jump-starting (▷ page 298).

Have the vehicle transported on a transporter or trailer.

Deactivate the automatic locking feature before towing the vehicle (▷ page 86). You could otherwise be locked out when pushing or towing the vehicle.

Deactivate tow-away protection (▷ page 77) before the vehicle is towed away.

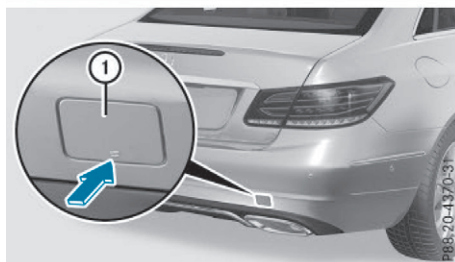
### Fitting/removing the towing eye

#### Fitting the towing eye

##### WARNING

The exhaust tail pipe may be extremely hot. There is a risk of burning when removing the rear cover.

Do not touch the exhaust tail pipe. Use extreme caution when removing the rear cover.



The mountings for the removable towing eyes are located in the bumpers. They are at the front and at the rear, under covers ①.

- ▶ Remove the towing eye from the vehicle tool kit (▷ page 291).
- ▶ Press the mark on cover ① inwards in the direction of the arrow.
- ▶ Remove cover ① from the opening.
- ▶ Screw in the towing eye clockwise as far as it will go and tighten it.

Vehicles with a trailer tow hitch do not have a bracket at the rear for the screw-in towing eye. Connect the towbar to the trailer tow hitch (▷ page 197).

#### Removing the towing eye

- ▶ Loosen the towing eye and unscrew it.
- ▶ Position cover ① on top of the bumper and press it in at the bottom until it engages.
- ▶ Place the towing eye in the vehicle tool kit.

#### Towing the vehicle away with both axles on the ground

It is important that you observe the safety instructions when towing away your vehicle (▷ page 301).

**Vehicles with automatic transmission:** the automatic transmission automatically shifts to position **P** when you open the driver's or front-passenger door or when you remove the key from the ignition lock. In order to ensure that the automatic transmission stays in position **N** when towing away the vehicle, you must observe the following points:

- ▶ Make sure that the vehicle is stationary.
- ▶ Turn the key to position **2** in the ignition lock.  
On vehicles with KEYLESS-GO, use the key instead of the Start/Stop button (▷ page 133).
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Shift the automatic transmission to position **N**.

**Vehicles with manual transmission:**

- ▶ Turn the key to position **2** in the ignition lock.  
On vehicles with KEYLESS-GO, use the key instead of the Start/Stop button (▷ page 133).
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Depress the clutch pedal fully and shift to neutral.
- ▶ Leave the key in position **2** in the ignition lock.
- ▶ Release the brake pedal.
- ▶ Release the parking brake.
- ▶ Switch on the hazard warning lamps (▷ page 111).

In order to signal a change of direction when towing the vehicle with the hazard warning lamps switched on, use the combination switch as usual. In this case, only the turn signals for the desired direction flash. When you reset the combination switch, the hazard warning lamps start flashing again.

### Towing the vehicle away with the rear axle raised

- ❗ Vehicles with automatic transmission must not be towed with the rear axle raised. The car/trailer combination may otherwise swerve or even overturn.
- ❗ The ignition must be switched off if you are towing the vehicle with the rear axle raised.

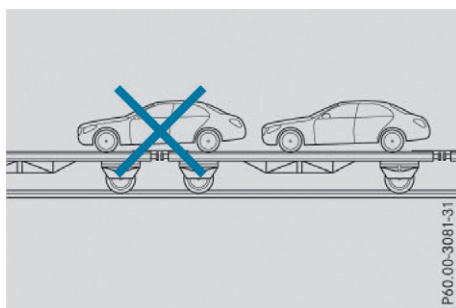
Intervention by ESP® could otherwise damage the brake system.

- ▶ Switch on the hazard warning lamps (▷ page 111).
- ▶ Move the front wheels to the straight-ahead position.
- ▶ Turn the key in the ignition lock to position **0** and remove the key from the ignition lock.
- ▶ When leaving the vehicle, take the key with you.

When towing your vehicle away with the rear axle raised, it is important that you observe the safety instructions (▷ page 301).

### Transporting the vehicle

#### 4MATIC vehicles/vehicles with automatic transmission



- ❗ When the vehicle is loaded for transport, the front and rear axles must be stationary and on the same transportation vehicle. Positioning over the connection point of the transport vehicle is not permitted. The drive train may otherwise be damaged.

#### All vehicles

- ❗ You may only secure the vehicle by the wheels, not by parts of the vehicle such as axle or steering components. Otherwise, the vehicle could be damaged.

The towing eyes or trailer tow hitch can be used to pull the vehicle onto a trailer or transporter if you wish to transport it.

- ▶ **Vehicles with manual transmission:**  
depress the clutch pedal fully and engage neutral.
- ▶ **Vehicles with automatic transmission:**  
turn the key to position **2** in the ignition lock.
- ▶ Shift the automatic transmission to position **N**.

#### As soon as the vehicle is loaded:

- ▶ Prevent the vehicle from rolling away by applying the parking brake.
- ▶ **Vehicles with manual transmission:**  
depress the clutch pedal fully and engage first or reverse gear.
- ▶ **Vehicles with automatic transmission:**  
shift the automatic transmission to position **P**.
- ▶ Turn the key to position **0** in the ignition lock and remove it.
- ▶ Secure the vehicle.

#### Notes for 4MATIC vehicles

**!** Vehicles with 4MATIC must not be towed with the front or rear axle raised; otherwise, the transmission may be damaged.

If the vehicle has transmission damage or damage to the front or rear axle, have it transported on a transporter or trailer.

#### In the event of damage to the electrical system

If the battery is defective, the automatic transmission will be locked in position **P**. To shift the automatic transmission to position **N**, you must provide power to the vehicle's electrical system in the same way as when jump-starting (▷ page 298).

Have the vehicle transported on a transporter or trailer.

#### Tow-starting (emergency engine starting)

**!** Vehicles with automatic transmission must not be tow-started. The transmission may otherwise be damaged.

**i** You can find information on "Jump-starting" under (▷ page 298).

Before tow-starting, the following conditions must be fulfilled:

- the battery is connected
- the engine has cooled down
- the exhaust system has cooled down

When tow-starting, it is important that you observe the safety notes (▷ page 301) and the legal requirements in each respective country.

- ▶ Switch on the hazard warning lamps (▷ page 111).
- ▶ Fit the towing eye (▷ page 302).
- ▶ Secure the rigid towing bar or the towing rope.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Turn the key to position **2** in the ignition lock.
- ▶ Depress the clutch pedal fully, engage second gear and continue to keep the clutch pedal fully depressed.
- ▶ Release the brake pedal.
- ▶ Tow-start the vehicle.
- ▶ Release the clutch pedal slowly, do not depress the accelerator pedal while doing so.
- ▶ When the engine has been started, immediately depress the clutch pedal fully and shift to neutral.
- ▶ Pull over at a suitable place and stop the vehicle safely, paying attention to road and traffic conditions.
- ▶ Depress the parking brake.
- ▶ Remove the rigid towing bar or towing rope.
- ▶ Remove the towing eye (▷ page 302).
- ▶ Switch off the hazard warning lamps.

#### Electrical fuses

#### Important safety notes

#### WARNING

If you manipulate, bridge or replace a faulty fuse with a fuse of a higher amperage, the electric cables could be overloaded. This may result in a fire. There is a risk of an accident and injury.

Always replace faulty fuses with specified new fuses of the correct amperage.

Blown fuses must be replaced with fuses of the same rating, which you can recognise by the colour and fuse rating. The fuse ratings are listed in the fuse allocation chart.

The fuse allocation chart is located in the vehicle tool kit in the stowage compartment under the boot floor (▷ page 291).

If the newly inserted fuse also blows, have the cause traced and rectified at a qualified specialist workshop, e.g. a Mercedes-Benz Service Centre.

**!** Only use fuses that have been approved for Mercedes-Benz vehicles and which have the correct fuse rating for the system concerned. Otherwise, components or systems could be damaged.

**!** Make sure that no moisture can enter the fuse box when the cover is open.

**!** When closing the cover, make sure that it is lying correctly on the fuse box. Moisture seeping in or dirt could otherwise impair the operation of the fuses.

The fuses in your vehicle disconnect faulty circuits. If a fuse blows, all the components on the circuit and their functions will fail.

### Before replacing a fuse

Observe the important safety notes (▷ page 304).

- ▶ Switch off the engine.
- ▶ Switch off all electrical consumers.
- ▶ Make sure that the ignition is switched off (▷ page 132).

or

- ▶ When using the key, turn the key to position **0** in the ignition lock and remove it (▷ page 132).
- ▶ Safeguard the vehicle against rolling away (▷ page 149).

All indicator lamps on the instrument cluster must be off.

The fuses are located in various fuse boxes:

- fuse box on the driver's side of the dashboard
- fuse box in the engine compartment on the left-hand side of the vehicle, when viewed in the direction of travel
- fuse box in the boot on the right-hand side of the vehicle, when viewed in the direction of travel

### Dashboard fuse box

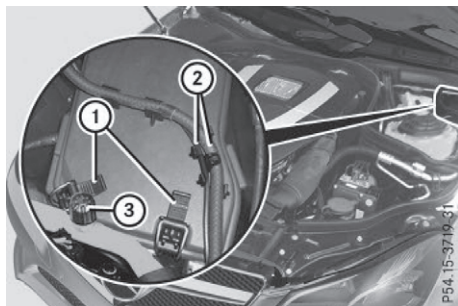
The fuse box is under a cover on the side of the dashboard. You can obtain further information from a Mercedes-Benz Service Centre.

### Fuse box in the engine compartment

Observe the important safety notes (▷ page 304).

#### **⚠ WARNING**

When the bonnet is open, and the windscreen wipers are set in motion, you can be injured by the wiper linkage. There is a risk of injury. Always switch off the windscreen wipers and the ignition before opening the bonnet.

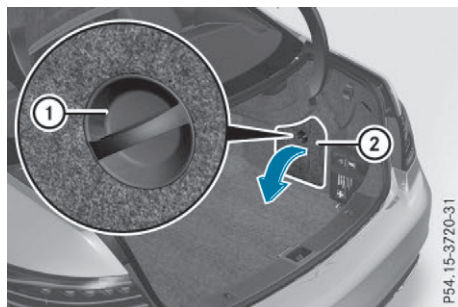


- ▶ Make sure that the windscreen wipers are switched off.
- ▶ Open the bonnet (▷ page 277).
- ▶ Remove any existing moisture from the fuse box using a dry cloth.
- ▶ **To open:** take lines ② out of the guides.
- ▶ Move lines ② to one side. Route the lines behind connection ③ to do this.
- ▶ Open retaining clamps ①.
- ▶ Remove the fuse box cover forwards.

- ▶ **To close:** check whether the seal is lying correctly in the cover.
- ▶ Insert the cover at the rear of the fuse box into the retainer.
- ▶ Fold down cover and close clamps ①.
- ▶ Secure lines ② in the guides.
- ▶ Close the bonnet.

### Fuse box in the boot

Observe the important safety notes (▷ page 304).



- ▶ Open the boot lid.
- ▶ **To open:** turn rotary catch ① on cover ② to the right.
- ▶ Swing cover ② down.

## Important safety notes

### WARNING

If wheels and tyres of the wrong size are used, the wheel brakes or suspension components may be damaged. There is a risk of an accident.

Always replace wheels and tyres with those that fulfil the specifications of the original part.

When replacing wheels, make sure to fit the correct:

- designation
- type

When replacing tyres, make sure to fit the correct:

- designation
- manufacturer
- type

### WARNING

A flat tyre severely impairs the driving, steering and braking characteristics of the vehicle. There is a risk of accident.

Tyres without run-flat characteristics:

- do not drive with a flat tyre.
- immediately replace the flat tyre with your emergency spare wheel or spare wheel, or consult a qualified specialist workshop.

Tyres with run-flat characteristics:

- pay attention to the information and warning notices on MOExtended tyres (tyres with run-flat characteristics).

Accessories that are not approved for your vehicle by Mercedes-Benz or are not being used correctly can impair the operating safety.

Before purchasing and using non-approved accessories, visit a qualified specialist workshop and enquire about:

- suitability
- legal stipulations
- factory recommendations


Further information regarding wheels and tyres can be found under "Wheel/tyre combinations" (▷ page 319).

You can ask for information regarding permitted wheel-tyre combinations at a Mercedes-Benz Service Centre.

Information on tyre pressures can be found:

- in the tyre pressure table in the fuel filler flap (▷ page 148)
- under "Tyre pressure" (▷ page 310)

Modification work on the brake system and wheels is not permitted. The use of spacers or brake dust shields is not permitted. This invalidates the general operating permit for the vehicle.

-  Further information on wheels and tyres can be obtained at any qualified specialist workshop.

## Operation

### Information on driving

When the vehicle is heavily laden, check the tyre pressures and adjust them prior to a trip.

While driving, pay attention to vibrations, noises and unusual handling characteristics, e.g. pulling to one side. This may indicate that the wheels or tyres are damaged. If you suspect that a tyre is defective, reduce your speed immediately. Stop the vehicle as soon as possible to check the wheels and tyres for damage. Hidden tyre damage could also be causing the unusual handling characteristics. If you find no signs of damage, have the tyres and wheels checked at a qualified specialist workshop.

When parking your vehicle, make sure not to squash the tyre. If you cannot avoid driving over obstacles, e.g. kerbs, do so slowly and at an obtuse angle only. You could otherwise damage the wheel rims and tyres.

### Regular checking of wheels and tyres

#### WARNING

Damaged tyres can cause tyre inflation pressure loss. As a result, you could lose control of your vehicle. There is a risk of accident.

Check the tyres regularly for signs of damage and replace any damaged tyres immediately.

Check wheels and tyres for damage at least once a month. Check wheels and tyres after driving off-road or on rough roads. Damaged wheels can cause a loss of tyre pressure.

Pay particular attention to damage such as:

- cuts in the tyres
- punctures
- tears in the tyres
- bulges on the tyres
- deformation or severe corrosion on the wheels

Regularly check the tyre tread depth and the condition of the tread across the whole width of the tyre (▷ page 308). If necessary, turn the front wheels to full lock in order to better inspect the inner side of the tyre surface.

All wheels must have a valve cap to protect the valve against dirt and moisture. Do not fit anything onto the valve other than the standard valve cap or other valve caps specially approved for your vehicle by Mercedes-Benz. Do not fit any other valve caps or systems, e.g. tyre pressure monitors.

Check the pressure of all tyres regularly as well as prior to long trips. Adjust the tyre pressures as necessary (▷ page 310).

Observe the notes on the emergency spare wheel (▷ page 320).

The service life of a tyre depends on various factors, including the following:

- driving style
- Tyre pressure
- mileage

### Notes on the tyre tread

#### WARNING

Insufficient tyre tread will reduce tyre traction. The tyre is no longer able to dissipate water. This means that on wet road surfaces, the risk of aquaplaning increases, in particular where speed is not adapted to suit the driving conditions. There is a risk of accident.

If the tyre pressure is too high or too low, tyres may exhibit different levels of wear at differ-

ent locations on the tyre tread. Thus, you should regularly check the tread depth and the condition of the tread across the entire width of all tyres.

Minimum tyre tread depth for:

- summer tyres: 3 mm
- M+S tyres: 4 mm

For safety reasons, replace the tyres before the legally prescribed limit for the minimum tyre tread depth is reached.

### Selecting, fitting and replacing tyres

#### WARNING

Exceeding the stated tyre load-bearing capacity and the approved maximum speed could lead to tyre damage or the tyre bursting. There is a risk of accident.

Therefore, only use tyre types and sizes approved for your vehicle model. Observe the tyre load rating and speed rating required for your vehicle.

Pay special attention to country-specific requirements for tyre approval. These requirements may stipulate a specific tyre type for your vehicle. Furthermore, the use of a specific tyre type in certain regions and areas of operation can be highly beneficial. You can find further information regarding tyres at specialist tyre retailers, at qualified specialist workshops or at any Mercedes-Benz Service Centre.

- Use only tyres and wheels of the same type and make.

Exception: it is permissible to fit a different type or make in the event of a flat tyre. Observe the "MOExtended tyres (tyres with run-flat characteristics)" section (▷ page 292).

- Fit only tyres of the correct size onto the wheels.
- Run in new tyres at moderate speeds for the first 100 km. They reach their full performance only after this distance.

- Do not drive with tyres that have too little tread depth. This significantly reduces traction on wet roads (aquaplaning).
- Replace the tyres after six years at the latest, regardless of wear.

Observe the notes on the emergency spare wheel (▷ page 320).

### MOExtended tyres (tyres with run-flat characteristics)

With MOExtended tyres (tyres with run-flat characteristics), you can continue to drive your vehicle even if there is a total loss of pressure in one or more tyres.

MOExtended tyres may be used only in conjunction with an activated tyre pressure loss warning system or with an activated tyre pressure monitor and only on wheels specifically tested by Mercedes-Benz.

Notes on driving with MOExtended tyres with a flat tyre (▷ page 292).

Vehicles with MOExtended tyres are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you fit tyres that do not feature run-flat characteristics, e.g. winter tyres. A TIREFIT kit can be obtained from a qualified specialist workshop.

## Winter operation

### General notes

Have your vehicle winterproofed at a qualified specialist workshop at the onset of winter.

Observe the notes in the "Changing a wheel" section (▷ page 315).

### Driving with summer tyres

At temperatures below +7 °C, summer tyres lose elasticity and therefore traction and braking power. Change the tyres on your vehicle to M+S tyres. Using summer tyres at very cold temperatures could cause tears to form, thereby damaging the tyres permanently. Mercedes-Benz cannot accept responsibility for this type of damage.

### WARNING

Damaged tyres can cause tyre inflation pressure loss. As a result, you could lose control of your vehicle. There is a risk of accident.

Check the tyres regularly for signs of damage and replace any damaged tyres immediately.


### M+S tyres

### WARNING

M+S tyres with a tyre tread depth of less than 4 mm are not suitable for use in winter as they do not provide sufficient traction. There is a risk of accident.

M+S tyres with a tread depth of less than 4 mm must be replaced.

At temperatures below +7 °C, use winter tyres or all-season tyres. Both types of tyre are identified by the M+S marking.

Only winter tyres bearing the  snowflake symbol in addition to the M+S marking provide the best possible grip in wintry road conditions.

Only these tyres will allow driving safety systems such as ABS and ESP® to function optimally in winter. These tyres have been developed specifically for driving in snow.

Use M+S tyres of the same make and tread on all wheels to maintain safe handling characteristics.

Always observe the maximum permissible speed specified for the M+S tyres you have fitted.

If you fit M+S tyres that have a lower maximum permissible speed than that of the maximum design speed of the vehicle, affix a corresponding warning label in the driver's field of vision. This can be obtained at a qualified specialist workshop.

Under these circumstances, you should also restrict the maximum design speed of the vehicle using permanent SPEEDTRONIC so that it does not exceed the maximum permissible speed for the M+S tyres (▷ page 158).

When you have fitted the M+S tyres:

- ▶ Check the tyre pressures (▷ page 310).
- ▶ Restart the tyre pressure loss warning system (▷ page 312).
- ▶ Restart the tyre pressure monitor (▷ page 314).

Further information on driving with the emergency spare wheel (▷ page 320).

## Snow chains

### WARNING

If you have fitted snow chains to the front wheels, they may scrape against the vehicle body or chassis components. This could cause damage to the vehicle or the tyres. There is a risk of an accident.

To avoid hazardous situations:

- never fit snow chains on the front wheels
- fit snow chains to the rear wheels in pairs.

**!** **Vehicles with steel wheels:** if you fit snow chains on steel wheels, you may damage the hub caps. Remove the hub caps from the relevant wheels before fitting the snow chains.

For safety reasons, Mercedes-Benz recommends that you only use snow chains that have been specifically approved for your vehicle by Mercedes-Benz, or that are of a corresponding standard of quality. For more information, please contact a qualified specialist workshop.

If you intend to fit snow chains, please bear the following points in mind:

- snow chains cannot be fitted to all wheel-tyre combinations. Permissible wheel-tyre combinations (▷ page 319).
- only use snow chains if the road surface is completely snow-covered. Remove the snow chains as soon as possible when you come to a road that is not snow-covered.
- local regulations may restrict the use of snow chains. Observe the appropriate regulations if you wish to fit snow chains.
- do not exceed the maximum permissible speed of 50 km/h.

**i** When pulling away with snow chains fitted, you can deactivate ESP® (▷ page 209). This way you can allow the wheels to spin in a con-

trolled manner, achieving increased driving force (cutting action).

Further information on driving with the emergency spare wheel (▷ page 320).

## Tyre pressure

### Tyre pressure specifications

#### WARNING

Underinflated or overinflated tyres pose the following risks:

- the tyres may burst, especially as the load and vehicle speed increase.
- the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction.
- the driving characteristics, as well as steering and braking, may be greatly impaired.

There is a risk of an accident.

Observe the recommended tyre pressure and check the tyre pressure of all the tyres including the spare wheel:

- at least every two weeks
- when the load changes
- before embarking on a longer journey
- for changed operating conditions, e.g. off-road driving

If necessary, correct the tyre pressure.

#### WARNING

If you fit unsuitable accessories onto tyre valves, the tyre valves may be overloaded and malfunction, which can cause tyre pressure loss. Due to their design, retrofitted tyre pressure monitors keep the tyre valve open. This can also result in tyre pressure loss. There is a risk of accident.

Only screw standard valve caps or valve caps specifically provided by Mercedes-Benz for your vehicle onto the tyre valve.

#### WARNING

If the tyre pressure drops repeatedly, the wheel, valve or tyre may be damaged. Tyre

pressure that is too low may result in a tyre blow-out. There is a risk of accident.

- Check the tyre for foreign objects.
- Check whether the wheel is losing air or the valve is leaking.

If you are unable to rectify the damage, contact a qualified specialist workshop.

### Environmental note

Check the tyre pressure regularly, at least every 14 days.

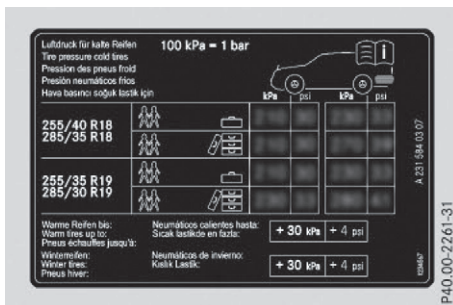
The recommended tyre pressures for various operating conditions can be found in the tyre pressure table on the fuel filler flap (▷ page 148).

**Operation with an emergency spare wheel:** information on operation with an emergency spare wheel can be found in the general notes in the "Emergency spare wheel" section (▷ page 320).

**Operation with a trailer:** the applicable value for the rear tyres is the maximum tyre pressure value stated in the table inside the fuel filler flap.

Additionally, the tyre pressure table may also state tyre pressures for different load conditions. These are defined in the table as different numbers of passengers and amounts of luggage. The actual number of seats may vary; for more information, please refer to the vehicle's registration documents.

If tyre sizes are not specified, the tyre pressures stated on the tyre pressure table apply for all tyres approved for this vehicle.



If a tyre size precedes a tyre pressure, the following tyre pressure information is only valid for that tyre size.

Use a suitable pressure gauge to check the tyre pressure. The outer appearance of a tyre does not permit any reliable conclusion about the tyre pressure. On vehicles fitted with the electronic tyre pressure monitor, the tyre pressure can be checked using the on-board computer.

If possible, only correct tyre pressures when the tyres are cold.

The tyres are cold:

- if the vehicle has been parked with the tyres out of direct sunlight for at least three hours and
- if the vehicle has not been driven further than 1.6 km

Depending on the ambient temperature, the vehicle speed and the load on the tyres, the tyre temperature and thus the tyre pressure changes by approximately 10 kPa (0.1 bar/1.5 psi) per 10 °C. Take this into account when checking the pressure of warm tyres. Only correct the tyre pressure if it is too low for the current operating conditions.

Driving with tyre pressure that is too high or too low can:

- shorten the service life of the tyres
- cause increased tyre damage
- have a negative effect on handling characteristics and thus driving safety (e.g. aquaplaning)

The tyre pressure values given for low loads are minimum values which offer you good ride comfort characteristics.

However, you can also use the values given for higher loads. These are permissible and will not adversely affect the running of the vehicle.

## Tyre pressure loss warning system

### General notes

While the vehicle is in motion, the tyre pressure loss warning system monitors the set tyre pressure using the rotational speed of the wheels. This enables the system to detect significant pressure loss in a tyre. If the speed of rotation of a wheel changes as a result of a loss of pressure, a corresponding warning message will appear in the multifunction display.

You can recognise the tyre pressure loss warning by the **Run Flat Indicator active Restart with OK** message which appears in

the **Serv.** menu of the multifunction display. Information on the message display can be found in the "Restarting the tyre pressure loss warning system" section (▷ page 312).

### Important safety notes

The tyre pressure warning system does not warn you of an incorrectly set tyre pressure. Observe the notes on the recommended tyre pressure (▷ page 310).

The tyre pressure loss warning does not replace the need to regularly check the tyre pressures. An even loss of pressure on several tyres at the same time cannot be detected by the tyre pressure loss warning system.

The tyre pressure monitor is not able to warn you of a sudden loss of pressure, e.g. if the tyre is penetrated by a foreign object. In the event of a sudden loss of pressure, bring the vehicle to a halt by braking carefully. Avoid abrupt steering manoeuvres.

The function of the tyre pressure loss warning system is limited or delayed if:






- snow chains are fitted to your vehicle's tyres.
- road conditions are wintry.
- you are driving on sand or gravel.
- you adopt a very sporty driving style (cornering at high speeds or driving with high rates of acceleration).
- you are towing a very heavy or large trailer.
- you are driving with a heavy load (in the vehicle or on the roof).

### Restarting the tyre pressure loss warning system





Restart the tyre pressure loss warning system if you have:

- changed the tyre pressure
  - changed the wheels or tyres
  - fitted new wheels or tyres
- ▶ Before restarting, make sure that the tyre pressures are set properly on all four tyres for the respective operating conditions. The recommended tyre pressures can be found in the tyre pressure table on the fuel filler flap.
- The tyre pressure loss warning system can only give reliable warnings if you have set the correct tyre pressure. If an incorrect tyre





pressure is set, these incorrect values will be monitored.

- ▶ Observe the notes in the section on tyre pressures (▷ page 310).
- ▶ Make sure that the key is in position **2** in the ignition lock (▷ page 132).
- ▶ Press the  or  button on the steering wheel to select the **Serv.** menu.
- ▶ Press the  or  button on the steering wheel to select the **Tyre pressure** menu.
- ▶ Press the  button.  
The **Run Flat Indicator active Restart with OK** message appears in the multifunction display.

#### If you wish to confirm the restart:

- ▶ Press the  button.  
The **Tyre press. now OK?** message appears in the multifunction display.
  - ▶ Press the  or  button to select **Yes**.
  - ▶ Press the  button.  
The **Run Flat Indicator restarted** message appears in the multifunction display.
- After a teach-in period, the tyre pressure loss warning system will monitor the set tyre pressures of all four tyres.

#### If you wish to cancel the restart:

- ▶ Press the  button.
- or
- ▶ When the **Tyre press. now OK?** message appears, press the  or  button to select **Cancel**.
  - ▶ Press the  button.  
The tyre pressure values stored at the last restart will continue to be monitored.

## Tyre pressure monitor

### General notes

If a tyre pressure monitor system is fitted, the vehicle's wheels have sensors fitted that monitor the tyre pressures in all four tyres. The tyre pressure monitor warns you if the pressure drops in one or more of the tyres. The tyre pressure monitor only functions if the corresponding sensors are fitted to all wheels.

Information on tyre pressures is shown on the multifunction display. After a few minutes of driving, the current tyre pressure of each tyre is

shown in the **Service** menu of the multifunction display; see illustration (example).



For further information on displaying this message, refer to the "Checking the tyre pressure electronically" section (▷ page 313).

### Important safety notes

It is the driver's responsibility to set the tyre pressure to the recommended cold tyre pressure suitable for the operating situation (▷ page 310). Note that the correct tyre pressure for the current operating situation must first be taught-in to the tyre pressure monitor. If there is a substantial loss of pressure, the warning threshold for the warning message is aligned to the reference values taught-in. Restart the tyre pressure monitor after adjusting to the cold tyre pressure (▷ page 314). The current pressures are saved as new reference values. This will ensure that a warning message will only appear if the tyre pressure drops significantly.

The tyre pressure monitor does not warn you of an incorrectly set tyre pressure. Observe the notes on the recommended tyre pressure (▷ page 310).

The tyre pressure monitor is not able to warn you of a sudden loss of pressure, e.g. if the tyre is penetrated by a foreign object. In the event of a sudden loss of air, bring the vehicle to a halt by braking carefully. Avoid abrupt steering manoeuvres.

The tyre pressure monitor has a yellow warning lamp in the instrument cluster for indicating a pressure loss or malfunction. Depending on how the warning lamp flashes or lights up, a tyre pressure that is too low or a malfunction in the tyre pressure monitor is indicated:

- if the warning lamp is lit continuously, the tyre pressure on one or more tyres is significantly too low. The tyre pressure monitor is not malfunctioning.
- if the warning lamp flashes for around a minute and then remains lit constantly, the tyre pressure monitor is malfunctioning.

In addition to the warning lamp, a message appears on the multifunction display. Observe the information on display messages (▷ page 233).

It may take up to ten minutes for a malfunction of the tyre pressure monitor to be indicated. A malfunction will be indicated by the tyre pressure warning lamp flashing for approximately one minute and then remaining lit. When the fault has been rectified, the tyre pressure warning lamp goes out after you have driven for a few minutes.

The tyre pressure values indicated by the on-board computer may differ from those measured at a filling station using a pressure gauge. The tyre pressures shown by the on-board computer refer to those measured at sea level. At high altitudes, the tyre pressure values indicated by a pressure gauge are higher than those shown by the on-board computer. In this case, do not reduce the tyre pressures.

The operation of the tyre pressure monitor can be affected by interference from radio transmitting equipment (e.g. radio headphones, two-way radios) that may be being operated in or near the vehicle.

### Checking the tyre pressure electronically

- ▶ Make sure that the key is in position **2** in the ignition lock (▷ page 132).
- ▶ Press the ◀ or ▶ button on the steering wheel to select the **Service** menu.
- ▶ Press the ▲ or ▼ button to select **Tyre pressure**.
- ▶ Press the **OK** button.

The current tyre pressure for each wheel will be displayed in the multifunction display.

If the vehicle has been parked for over 20 minutes, the **Tyre pressures will be displayed after a few minutes of driving** message appears.

After a teach-in period, the tyre pressure monitor automatically detects new wheels or new sensors. As long as a clear allocation of the tyre pressure values to the individual wheels is not possible, the **Tyre pressure monitor active** display message is shown instead of the tyre pressure display. The tyre pressures are already being monitored.

After an emergency spare wheel has been fitted, the system may still display the tyre pressure of

the removed wheel for a few minutes. If this occurs, note that the value displayed for the position where the spare wheel is fitted is not the same as the current tyre pressure of the emergency spare wheel.

### Warning messages of the tyre pressure monitor

If the tyre pressure monitor detects a pressure loss in one or more tyres, a warning message is shown in the multifunction display. The yellow tyre pressure warning lamp then lights up:

- If the **Please correct tyre pressure** message appears in the multifunction display, the tyre pressure in at least one tyre is too low. The tyre pressure must be corrected when the opportunity arises.
- If the **Check tyre(s)** message appears in the multifunction display, the tyre pressure in at least one tyre has dropped significantly. The tyres must be checked.
- If the **Warning tyre defect** message appears in the multifunction display, the tyre pressure in at least one tyre has dropped suddenly. The tyres must be checked.

Observe the instructions and safety notes in the display messages in the "Tyres" section (▷ page 233).







If the position of the wheels are interchanged on the vehicle, the tyre pressures may be displayed in the wrong positions for a short time. After a few minutes of driving, this is rectified and the tyre pressures are displayed in the correct positions.

### Restarting the tyre pressure monitor


When you restart the tyre pressure monitor, all existing warning messages are deleted and the warning lamps go out. The monitor uses the currently set tyre pressures as the reference values for monitoring. In most cases, the tyre pressure monitor will automatically detect the new reference values after you have changed the tyre pressure. However, you can also set reference values manually as described here. The tyre pressure monitor then monitors the new tyre pressure values.

- ▶ Use the table on the inside of the fuel filler flap to ensure that the tyre pressure is set correctly in all four tyres for the current operating conditions.


Also observe the notes in the section on tyre pressures (▷ page 310).

- ▶ Make sure that the key is in position **2** in the ignition lock.
- ▶ Press the  or  button on the steering wheel to select the **Service** menu.
- ▶ Press the  or  button to select **Tyre pressure**.
- ▶ Press the  button.  
The multifunction display shows the current tyre pressure for the individual tyres or the **Tyre pressures will be displayed after a few minutes of driving** message.
- ▶ Press the  button.  
The **Use current pressures as new reference values** message appears in the multifunction display.

#### If you wish to confirm the restart:

- ▶ Press the  button.  
The **Tyre press. monitor restarted** message appears in the multifunction display.  
After you have driven for a few minutes, the system checks whether the current tyre pressures are within the specified range. The new tyre pressures are then accepted as reference values and monitored.

#### If you wish to cancel the restart:

- ▶ Press the  button.  
The tyre pressure values stored at the last restart will continue to be monitored.

### Radio type approval for the tyre pressure monitor

Country	Radio type approval number
Argentina	MW2433A H-12337 GG4 H-12338
Brazil	2770-12-8001 Model: MW2433A 0381-13-8001 Model: GG4

Country	Radio type approval number
Abu Dhabi Dubai	TRA, Registered NO ER0092100/12 TRA, Registered NO ER0099792/12 TRA, Registered NO ER0076990/11 Dealer NO: DA0047074/10
Jordan	Model: Gen Alpha Wal 2 TPMS transmitter Type Approval Number: TRC/LPD/2012/114 Model: Gen Gamma Gen 4 433.92 Mhz. Type Approval Number: TRC/LPD/2012/190 Model: Corax 3 MRXMC34MA4 Type Approval Number: TRC/LPD/2011/158 Type Number: LPD
Morocco	MR7319 ANRT 2012/ 11/07/2012 MR7672 ANRT 2012/ 23/11/2012 MR6706 ANRT 2011
Moldova	1024
Philip- pines	No: ESD-1206394C No: ESD-1306871C
Serbia	И 011 12
Singapore	Compliance with IDA Standard DA- 103365
South Africa	TA-2012/719 TA-2012/1540 TA-2011/1370

## Changing a wheel

### Flat tyre

You can find information on what to do in the event of a flat tyre in the "Breakdown assistance" section (▷ page 291). Information on driving with MOExtended tyres in the event of a flat tyre can be found under "Breakdown assistance" (▷ page 292).

**Vehicles with an emergency spare wheel:** in the event of a flat tyre, the emergency spare wheel is fitted according to the description under "Fitting a wheel" (▷ page 316).

### Interchanging the wheels

#### WARNING

Interchanging the front and rear wheels may severely impair the driving characteristics if the wheels or tyres have different dimensions. The wheel brakes or suspension components may also be damaged. There is a risk of accident.

Interchange front and rear wheels only if the wheels and tyres are of the same dimensions.

**!** On vehicles fitted with a tyre pressure monitor, electronic components are located in the wheel.

Tyre-fitting tools should not be applied in the area of the valve, as this could damage the electronic components.

Only have tyres changed at a qualified specialist workshop.

Interchanging the front and rear wheels of differing dimensions can render the general operating permit invalid.

Observe the instructions and safety notes in the "Fitting a wheel" section (▷ page 316).

The wear patterns on the front and rear tyres differ depending on the operating conditions. Interchange the wheels before a clear wear pattern has formed on the tyres. Front tyres typically wear more on the shoulders and the rear tyres in the centre.

On vehicles that have the same size front and rear wheels, you can interchange the wheels every 5,000 to 10,000 km depending on the degree of tyre wear. Ensure that the direction of rotation is maintained.

Clean the contact surfaces of the wheel and the brake disc thoroughly every time a wheel is interchanged. Check the tyre pressure and, if necessary, restart the tyre pressure loss warning system (▷ page 312) or the tyre pressure monitor (▷ page 314).

### Direction of rotation

Tyres with a specified direction of rotation have additional benefits, e.g. if there is a risk of aquaplaning. These advantages can only be gained if the tyres are fitted corresponding to the direction of rotation.

An arrow on the sidewall of the tyre indicates its correct direction of rotation.

### Storing wheels

Store wheels that are not being used in a cool, dry and preferably dark place. Protect the tyres against oil, grease, petrol and diesel.

### Fitting a wheel

#### Preparing the vehicle

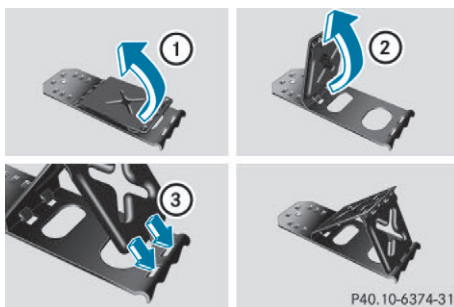
- ▶ Stop the vehicle on solid, non-slippery and level ground.
  - ▶ Apply the parking brake.
  - ▶ Move the front wheels to the straight-ahead position.
  - ▶ **Vehicles with manual transmission:** depress the clutch pedal fully and engage first or reverse gear.
  - ▶ **Vehicles with automatic transmission:** shift the transmission to position **P**.
  - ▶ Switch off the engine.
  - ▶ Remove the key from the ignition lock.
- or, on vehicles with KEYLESS-GO:
- ▶ Open the driver's door.  
The vehicle electronics now have status **0**. This is the same as the key having been removed.
  - ▶ Remove the Start/Stop button from the ignition lock (▷ page 132).
  - ▶ If included in the vehicle equipment, remove the tyre-change tool kit from the vehicle (▷ page 291).
  - ▶ Safeguard the vehicle against rolling away.

Apart from some country-specific variants, vehicles are not equipped with tyre-changing tools. Some tools for changing a wheel are specific to the vehicle. For more information on which tools are required to perform a wheel change on your vehicle, consult a qualified specialist workshop.

Necessary tyre-changing tools may include, for example:

- Jack
- Wheel chock
- Wheel wrench
- Centring pin

#### Securing the vehicle against rolling away



If your vehicle is equipped with a wheel chock, it can be found in the tyre-change tool kit (▷ page 291).

The folding wheel chock is an additional securing measure to safeguard the vehicle from rolling away, for example when changing a wheel.

- ▶ Fold both plates upwards ①.
- ▶ Fold out lower plate ②.
- ▶ Insert the lugs on the lower plate fully into the openings in base plate ③.



- ▶ Place chocks or other suitable items under the front and rear of the wheel that is diagonally opposite the wheel you wish to change.

## Raising the vehicle

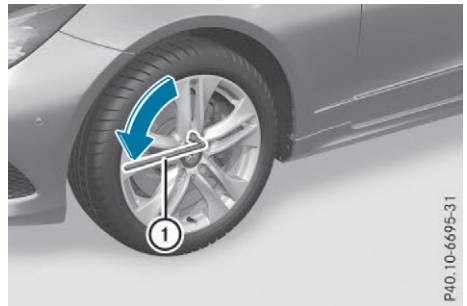
### WARNING

If you do not position the jack correctly at the appropriate jacking point of the vehicle, the jack could tip over with the vehicle raised. There is a risk of injury.

Only position the jack at the appropriate jacking point of the vehicle. The base of the jack must be positioned vertically, directly under the jacking point of the vehicle.

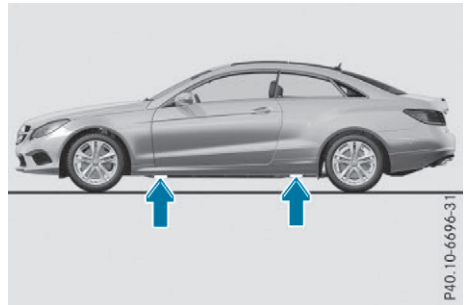
Observe the following when raising the vehicle:

- to raise the vehicle, only use the vehicle-specific jack that has been tested and approved by Mercedes-Benz. If the jack is used incorrectly, it could tip over while the vehicle is raised.
- the jack is designed only to raise and hold the vehicle for a short time while a wheel is being changed. It is not permissible to use it to perform maintenance work under the vehicle.
- avoid changing the wheel on uphill and downhill slopes.
- before raising the vehicle, safeguard it from rolling away by applying the parking brake and positioning wheel chocks. Do not release the parking brake while the vehicle is raised.
- the jack must be placed on a firm, flat and non-slip surface. On a loose surface, a large, flat load-bearing underlay must be used. On a slippery surface, a non-slip underlay must be used, e.g. rubber mats.
- do not use wooden blocks or similar objects as a jack underlay. Otherwise, the jack will not be able to achieve its load-bearing capacity due to the restricted height.
- make sure that the distance between the underside of the tyres and the ground does not exceed 3 cm.
- never place your hands or feet under the raised vehicle.
- do not lie under the vehicle.
- do not start the engine when the vehicle is raised.
- do not open or close a door or the boot lid when the vehicle is raised.
- make sure that no persons are present in the vehicle when the vehicle is raised.



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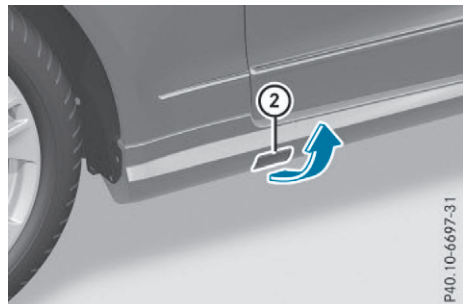
- Using wheel wrench ①, loosen the bolts on the wheel you wish to change by about one full turn. Do not unscrew the bolts completely.



P40.10-6696-31

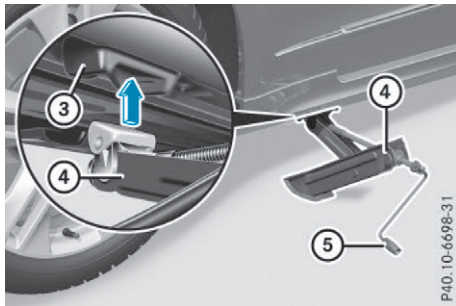
The jacking points are located just behind the front wheel arches and just in front of the rear wheel arches (arrows).

**Vehicles with AMG equipment:** to protect the vehicle body, the vehicle has covers fitted next to the jacking points on the outer sills.



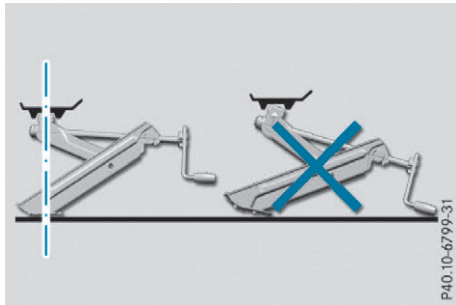
P40.10-6697-31

- **Vehicles with AMG equipment:** fold cover ② upwards.



P40.10-6698-31

- ▶ Position jack ④ at jacking point ③.



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- ▶ Make sure that the base of the jack is positioned vertically under the jacking point.
- ▶ Turn crank ⑤ clockwise until jack ④ sits completely on jacking point ③. The base of the jack must lie evenly on the ground.
- ▶ Turn crank ⑤ until the tyre is raised a maximum of 3 cm off the ground.

### Removing a wheel

- ❗ Do not place wheel bolts in sand or dirt. The threads of the wheel bolts and wheel hubs could otherwise be damaged when the bolts are tightened.



P40.10-6700-31

- ▶ Unscrew the uppermost wheel bolt completely.
- ▶ Screw centring pin ① into the thread instead of the wheel bolt.
- ▶ Unscrew the remaining wheel bolts fully.
- ▶ Remove the wheel.

### Fitting a new wheel

#### ⚠ WARNING

Oiled or greased wheel bolts or damaged wheel bolts/hub threads can cause the wheel bolts to come loose. As a result, you could lose a wheel while driving. There is a risk of accident.

Never oil or grease wheel bolts. In the event of damage to the threads, contact a qualified specialist workshop immediately. Have the damaged wheel bolts or hub threads replaced/renewed. Do not continue driving.

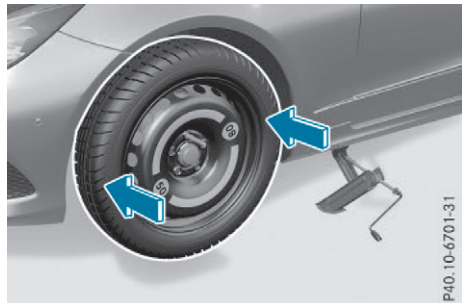
#### ⚠ WARNING

If you tighten the wheel bolts or wheel nuts when the vehicle is raised, the jack could tip over. There is a risk of injury.

Only tighten the wheel bolts or wheel nuts when the vehicle is on the ground.

It is imperative to observe the instructions and safety notes on "Changing a wheel" (> page 315).

Only use wheel bolts that have been designed for the wheel and the vehicle. For safety reasons, Mercedes-Benz recommends that you only use wheel bolts which have been approved for Mercedes-Benz vehicles and the respective wheel.



P40.10-6701-31

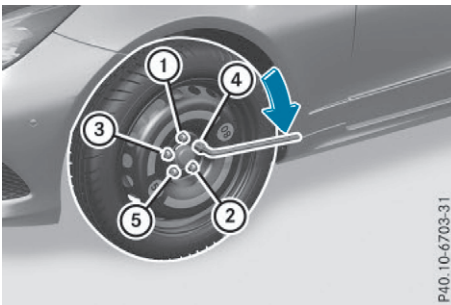
- ▶ Clean the wheel and wheel hub contact surfaces.
- ▶ Slide the wheel to be mounted onto the centring pin and push it on.
- ▶ Tighten the wheel bolts until they are finger-tight.
- ▶ Unscrew the centring pin.
- ▶ Tighten the last wheel bolt until it is finger-tight.

## Lowering the vehicle

### WARNING

The wheels could work loose if the wheel nuts and bolts are not tightened to the specified tightening torque. There is a risk of accident. Have the tightening torque immediately checked at a qualified specialist workshop after a wheel is changed.

- ▶ Turn the crank of the jack anti-clockwise until the vehicle is once again standing firmly on the ground.
- ▶ Place the jack to one side.



- ▶ Tighten the wheel bolts evenly in a crosswise pattern in the sequence indicated (① to ⑤). The specified tightening torque is **130 Nm**.
- ▶ Turn the jack back to its initial position.
- ▶ Stow the jack and the rest of the tyre-change tool kit in the boot again.
- ▶ **Vehicles with AMG equipment:** insert the cover into the outer sill.
- ▶ Check the air pressure of the newly fitted wheel and adjust accordingly. Observe the recommended tyre pressure (▷ page 310).

If you are driving with the emergency spare wheel fitted, the tyre pressure loss warning sys-

tem or the tyre pressure monitor cannot function reliably. Only restart the tyre pressure loss warning system or tyre pressure monitor when the defective wheel has been replaced with a new wheel.

**Vehicles with a tyre pressure monitor:** all fitted wheels must be equipped with functioning sensors.

## Wheel and tyre combinations

You can ask for information regarding permitted wheel-tyre combinations at a Mercedes-Benz Service Centre.

- ! For safety reasons, Mercedes-Benz recommends that you only use tyres and wheels which have been approved by Mercedes-Benz specifically for your vehicle.

These are specially adapted to the control systems, such as ABS or ESP® and are marked as follows:

- MO = Mercedes-Benz Original
- MOE = Mercedes-Benz Original Extended (tyres featuring run-flat characteristics)
- MO1 = Mercedes-Benz Original (only certain AMG tyres)

Mercedes-Benz Original Extended tyres may only be used on wheels that have been specifically approved by Mercedes-Benz.

Only use tyres, wheels or accessories tested and approved by Mercedes-Benz. Certain characteristics, e.g. handling, vehicle noise emissions or fuel consumption, may otherwise be adversely affected. In addition, when driving with a load, tyre dimension variations could cause the tyres to come into contact with the bodywork and axle components. This could result in damage to the tyres or the vehicle.

Mercedes-Benz accepts no liability for damage resulting from the use of tyres, wheels or accessories other than those tested and approved.

Further information about wheels, tyres and approved combinations can be obtained from any qualified specialist workshop.

- ! Retreaded tyres are neither tested nor recommended by Mercedes-Benz, since previous damage cannot always be detected on retreaded tyres. As a result, Mercedes-Benz

cannot guarantee vehicle safety if retreaded tyres are fitted. Do not fit used tyres if you have no information about their previous usage.

**!** Large wheels: the lower the section width for a certain wheel size, the lower the ride comfort is on poor road surfaces. Roll comfort and suspension comfort are reduced and the risk of damage to the wheels and tyres as a result of driving over obstacles increases.

The recommended tyre pressures can be found in the tyre pressure table on the fuel filler flap. For further information on tyre pressure, see (▷ page 310). Check tyre pressures regularly and only when the tyres are cold.

Notes on the vehicle equipment – always fit the vehicle:

- with tyres of the same size across an axle (left/right)
- with the same type of tyres at a given time (summer tyres, winter tyres, MOExtended tyres)

Exception: it is permissible to fit a different type or make in the event of a flat tyre. Observe the "MOExtended tyres (tyres with run-flat characteristics)" section (▷ page 292).

Vehicles with MOExtended tyres are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you fit tyres that do not feature run-flat characteristics, e.g. winter tyres. A TIREFIT kit can be obtained from a qualified specialist workshop.

## Emergency spare wheel

### Important safety notes

#### WARNING

The wheel/tyre dimensions and the tyre type of the spare wheel/emergency spare wheel and the wheel to be replaced may differ. Fitting a spare wheel/emergency spare wheel may severely impair the driving characteristics. There is a risk of accident.

To prevent hazardous situations:

- Adapt your driving style accordingly and drive carefully.
- Never fit more than one spare wheel/emergency spare wheel if the dimensions are different to those of the wheel being replaced.
- Only use a spare wheel/emergency spare wheel briefly if the dimensions are different to those of the wheel being replaced.
- Do not switch off ESP®.
- Have the spare wheel/emergency spare wheel in question replaced at the nearest qualified specialist workshop. Make sure that the wheel/tyre dimensions and tyre type are correct.

When using an emergency spare wheel or spare wheel of a different size, you must not exceed the maximum speed of 80 km/h.

Snow chains must not be fitted to emergency spare wheels.

### General notes

You can ask for information regarding permitted emergency spare wheels at a Mercedes-Benz Service Centre.

You should regularly check the pressure of all your tyres, including the emergency spare wheel, particularly prior to long trips, and correct the pressure as necessary (▷ page 310). The value on the wheel is valid.

An emergency spare wheel may also be fitted against the direction of rotation. Observe the time restriction on use as well as the speed limitation specified on the emergency spare wheel.

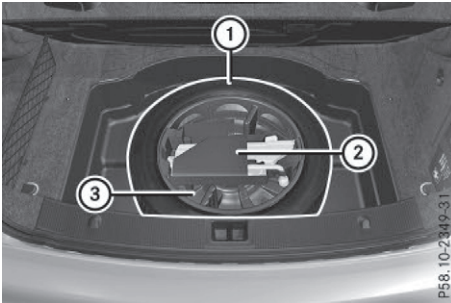
Replace the tyres after six years at the latest, regardless of wear. This also applies to the emergency spare wheel.

**i** If you are driving with the emergency spare wheel fitted, the tyre pressure loss warning system or the tyre pressure monitor cannot function reliably. Only restart the tyre pressure loss warning system or tyre pressure monitor when the defective wheel has been replaced with a new wheel.

Vehicles with a tyre pressure monitor: for a few minutes after an emergency spare wheel

is fitted, the system may still display the tyre pressure of the removed wheel. The value displayed for the position where the emergency spare wheel is fitted is not the same as the current tyre pressure of the emergency spare wheel.

### "Minispare" emergency spare wheel



- ① "Minispare" emergency spare wheel
- ② Vehicle tool kit tray
- ③ Stowage tray

The "Minispare" emergency spare wheel can be found in the stowage well under the boot floor.

- ▶ Lift the boot floor upwards (▷ page 262).
- ▶ Remove vehicle tool kit tray ②.
- ▶ Turn stowage tray ③ anti-clockwise and remove it.
- ▶ Remove "Minispare" emergency spare wheel ①.

Observe the instructions and safety notes in the "Fitting a wheel" section (▷ page 316).

### Information on technical data

**i** The technical data was determined in accordance with EU Directives. All data applies to the vehicle's standard equipment. The data may therefore differ for vehicles with optional equipment. You can obtain further information from a Mercedes-Benz Service Centre.

### Vehicle electronics

#### Tampering with the engine electronics

**!** Only have work carried out on the engine electronics and its associated parts, such as control units, sensors, actuating components and connector leads, at a qualified specialist workshop. Vehicle components may otherwise wear more quickly and the vehicle's operating permit may be invalidated.

#### Retrofitting two-way radios and mobile phones (RF transmitters)

##### **⚠ WARNING**

If RF transmitters are tampered with or not properly retrofitted, the electromagnetic radiation they emit can interfere with the vehicle electronics. This may jeopardise the operational safety of the vehicle. There is a risk of an accident.

You should have all work on electrical and electronic components carried out at a qualified specialist workshop.

##### **⚠ WARNING**

If you operate RF transmitters incorrectly in the vehicle, the electromagnetic radiation could interfere with the vehicle electronics, e.g.:

- if the RF transmitter is not connected to an exterior aerial
- the exterior aerial has been fitted incorrectly or is not a low-reflection type

This could jeopardise the operating safety of the vehicle. There is a risk of an accident.

Have the low-reflection exterior aerial fitted at a qualified specialist workshop. When operating RF transmitters in the vehicle, always connect them to the low-reflection exterior aerial.

**!** The operating permit may be invalidated if the instructions for installation and use of RF transmitters are not observed.

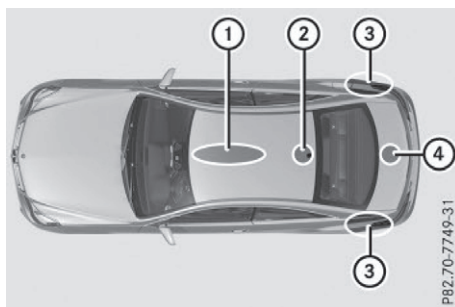
In particular, the following conditions must be complied with:

- only approved wavebands may be used.
- observe the maximum permissible output in these wavebands.
- only approved aerial positions may be used.

Excessive levels of electromagnetic radiation may cause damage to your health and to the health of others. The use of an exterior aerial takes into consideration the scientific discussion surrounding the possible health risk posed by electromagnetic fields.

Observe the notes on operating mobile phones (▷ page 268).

The following aerial positions may be used for the correct installation of RF transmitters:



Approved aerial positions

- ① Front roof area
- ② Rear roof area
- ③ Rear wings
- ④ Boot lid

On vehicles with a panorama sliding sunroof, fitting an aerial to the front or rear roof area is not permitted.

On the rear wings, it is recommended that you position the aerial on the side of the vehicle closest to the centre of the road.

Use Technical Specification ISO/TS 21609 (Road Vehicles - "EMC guidelines for installation of aftermarket radio frequency transmitting equipment") when retrofitting RF transmitters. Comply with the legal requirements for add-on parts.

If your vehicle has fittings for two-way radio equipment, use the power supply or aerial connections intended for use with the basic fittings. Be sure to observe the manufacturer's additional instructions when installing.

Deviations with respect to wavebands, maximum transmission outputs or aerial positions must be approved by Mercedes-Benz.

The maximum transmission output (PEAK) at the base of the aerial must not exceed the values in the following table:

The maximum transmission output (PEAK) at the base of the aerial must not exceed the following values:

Waveband	Maximum transmission output
Short wave 3–54 MHz	100 W
4 m waveband 74–88 MHz	30 W
2 m waveband 144–174 MHz	50 W
Trunked radio/Tetra 380–460 MHz	10 W
70 cm waveband 400–460 MHz	35 W
Mobile communications (2G/3G/4G)	10 W

The following can be used in the vehicle without restrictions:

- RF transmitters with a maximum transmission output of up to 100 mW
- RF transmitters with transmitter frequencies in the 380–410 MHz waveband and a maxi-

mum transmission output of up to 2 W (trunked radio/Tetra)

- Mobile phones (2G/3G/4G)

There are no restrictions when positioning the aerial on the outside of the vehicle for the following wavebands:

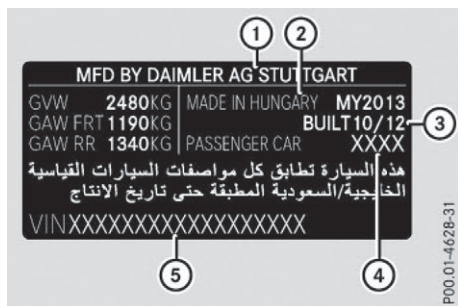
- Trunked radio/Tetra
- 70 cm waveband
- 2G/3G/4G

### Identification plates

#### Vehicle identification plate with vehicle identification number (VIN)

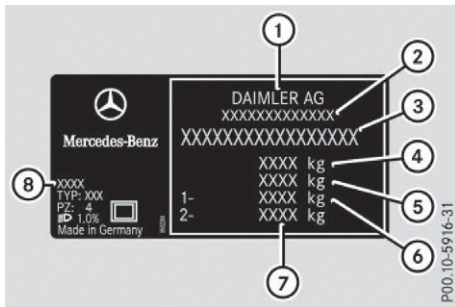


- Open the right-hand door. You will see vehicle identification plate ①.



Vehicle identification plate (example: Kuwait)

- ① Vehicle manufacturer
- ② Place of manufacture
- ③ Date of manufacture
- ④ Vehicle model
- ⑤ VIN

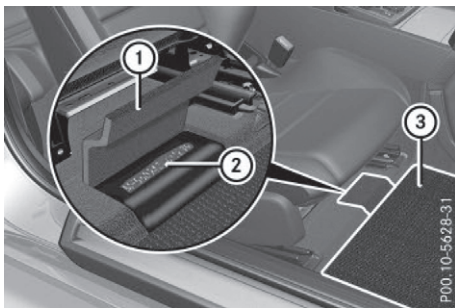


Example: vehicle identification plate (vehicles with a trailer tow hitch - all other countries)

- ① Vehicle manufacturer
- ② EU type approval number (for certain countries only)
- ③ VIN
- ④ Maximum gross vehicle weight (kg)
- ⑤ Maximum gross weight of vehicle combination (kg) (for specific countries only)
- ⑥ Permissible front axle load (kg)
- ⑦ Permissible rear axle load (kg)
- ⑧ Paint code

**i** The data shown on the vehicle identification plate is sample data. This data is different for every vehicle and may differ from the data shown here. You can find the data applicable to your vehicle on the vehicle's identification plate.

### Vehicle identification number (VIN)



- ▶ Slide the right-hand front seat to its rearmost position.
- ▶ Slightly raise front floor covering ③ and fold floor covering flap ① upwards. You will see VIN ②.

The VIN can also be found on the vehicle identification plate (▷ page 323).

### Engine number

The engine number is stamped into the crankcase. You can obtain further information from any qualified specialist workshop.

## Service products and capacities

### Important safety notes

#### **⚠ WARNING**

Service product can be poisonous and hazardous to health. There is a risk of injury.

Observe the instructions on the respective original container when using, storing and disposing of service products. Always store service products in the sealed original container. Always keep service products out of the reach of children.

#### **♻ Environmental note**

Dispose of service products in an environmentally-responsible manner.

Service products include the following:

- fuels
- exhaust gas aftertreatment additives, e.g. AdBlue®
- lubricants (e.g. engine oil, transmission oil)
- coolant
- brake fluid
- windscreen washer fluid
- climate control system refrigerant

Components and service products must be matched. Only use products recommended by Mercedes-Benz. Damage caused by the use of products that have not been recommended is not covered by the Mercedes-Benz warranty or goodwill gestures. They are listed in this Mercedes-Benz Owner's Manual in the appropriate section.

You can identify service products approved by Mercedes-Benz by the following inscriptions on the container:

- MB-Freigabe (e.g. MB-Freigabe 229.51)
- MB-Approval (e.g. MB-Approval 229.51)

Other designations or recommendations indicate a level of quality or a specification in accordance with an MB Sheet Number (e.g. MB 229.5). They have not necessarily been approved by Mercedes-Benz.

Other identifications, for example:

- 0 W-30
- 5 W-30
- 5 W-40

You can obtain further information at any qualified specialist workshop or on the Internet at <http://bevo.mercedes-benz.com>.

## Fuel

### Important safety notes

#### WARNING

Fuel is highly flammable. If you handle fuel incorrectly, there is a risk of fire and explosion.

You must avoid fire, naked flames, creating sparks and smoking. Switch off the engine and, if applicable, the auxiliary heating before refuelling.

#### WARNING

Fuels are poisonous and hazardous to health. There is a danger of injury.

Do not swallow fuel or let it come into contact with skin, eyes or clothing. Do not inhale fuel vapours. Keep fuels out of the reach of children.

If you or others come into contact with fuel, observe the following:

- Wash the fuel off any affected areas of skin with water and soap immediately.
- If you get fuel in your eyes, rinse them thoroughly with clean water immediately. Seek immediate medical attention.

- If fuel is swallowed, seek immediate medical attention. Do not induce vomiting.
- Change any clothing that has come into contact with fuel immediately.


### Tank capacity


Model	Total capacity
All models	66.0 l

Model	Of which reserve fuel
All models	Approx. 8.0 l

### Petrol


#### Fuel grade


 Do not use diesel to refuel vehicles with a petrol engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, the fuel will enter the fuel system. Even small amounts of the wrong fuel can result in damage to the fuel system and the engine. Notify a qualified specialist workshop and have the fuel tank and fuel lines drained completely.

 Only refuel using unleaded petrol with at least 95 RON, which conforms to the European standard EN 228 or E DIN or an equivalent specification.

Fuel of this specification may contain up to 10% ethanol. Your vehicle is suitable for use with E10 fuel. You may refuel your vehicle using E10 fuel.

Fuel that does not conform to EN 228 can lead to increased wear as well as damage to the fuel system, engine and exhaust system.

 Only use the fuel recommended. Operating the vehicle with other fuels can lead to damage to the fuel system, engine and exhaust system.

 Do not use the following:

- E85 (petrol with 85% ethanol)
- E100 (100% ethanol)
- M15 (petrol with 15% methanol)
- M30 (petrol with 30% methanol)

- M85 (petrol with 85% methanol)
- M100 (100% methanol)
- petrol with additives containing metal
- diesel

Do not mix such fuels with the fuel recommended for your vehicle.

Usually you will find information about the fuel grade on the pump. If you cannot find the label on the petrol pump, ask the filling station staff.

**E 250:** as a temporary measure, if the recommended fuel is not available, you may also use regular unleaded petrol with an octane rating of 93 RON.

**All other models:** as a temporary measure, if the recommended fuel is not available, you may also use regular unleaded petrol with an octane rating of 91 RON. This may reduce engine performance and increase fuel consumption. Avoid driving at full throttle and sudden acceleration. Never refuel using fuel with a lower RON.

- i** In some countries, the available petrol may not be sufficiently low in sulphur. This fuel can temporarily produce unpleasant odours, especially on short journeys. As soon as sulphur-free fuel (sulphur content < 10 ppm) is used for refuelling, the odours are reduced.

Information on refuelling (▷ page 147).

### E 200, E 250, E 400

**!** Only refuel using sulphur-free unleaded petrol with at least 95 ROZ, that conforms to the European standard EN 228 or E DIN or an equivalent specification.

You could otherwise impair engine output or damage the emission control system.

- i** In some countries, the available petrol may not be sufficiently low in sulphur. This fuel can temporarily produce unpleasant odours, especially on short journeys. As soon as sulphur-free fuel (sulphur content < 10 ppm) is used for refuelling, the odours are reduced.

### Additives

**!** Operating the engine with fuel additives added later can lead to engine failure. Do not mix fuel additives with fuel. This does not include additives for the removal and prevention of residue build-up. Petrol must only be mixed with additives recommended by Mercedes-Benz. Observe the instructions for use in the product description. More informa-

tion about recommended additives can be obtained from any Mercedes-Benz Service Centre.

Mercedes-Benz recommends that you use fuel brands containing additives.

The quality of the fuel available in some countries may be lacking, leading to a build-up of residue in the fuel injection system. In this case, in consultation with a Mercedes-Benz Service Centre, the petrol may be mixed with the cleaning additive recommended by Mercedes-Benz. Always read the notes and observe the mixing ratios specified on the container.

## Diesel

### Fuel grade

#### WARNING

If you mix diesel fuel with petrol, the flash point of this fuel mixture is lower than that of pure diesel fuel. When the engine is running, components in the exhaust system may overheat unnoticed. There is a risk of fire.

Never refuel with petrol. Never add petrol to diesel fuel.

**!** When refuelling, only use diesel fuel that conforms to the European standard EN 590 or is of equivalent quality. Fuel that does not conform to EN 590 can lead to increased wear as well as damage to the engine and exhaust system.

**!** Do not use the following:

- marine diesel
- heating oil
- bio-diesel
- vegetable oil
- petrol
- paraffin
- kerosene

Do not mix such fuels with diesel fuel and do not use any special additives. Otherwise, engine damage may occur.

**!** **Vehicles with diesel particle filters:** in countries outside the EU, only use low sulphur Euro diesel with a sulphur content of under 50 ppm. Otherwise, the emission control system could be damaged.

**! Vehicles without a diesel particle filter:** in countries where only diesel fuel with a high sulphur content is available, you will need to carry out your vehicle's oil change at shorter intervals. More information about the interval for oil change can be obtained from any qualified specialist workshop.

Usually you will find information about the fuel grade on the pump. If you cannot find the label on the petrol pump, ask the filling station staff. Information on refuelling (▷ page 147).

### Low outside temperatures

In winter months, diesel fuel with an improved cold flow quality is available. In Europe, the EN 590 standard defines various climate-dependent temperature categories. Malfunctions can be avoided by refuelling with diesel fuel that corresponds to the climatic specifications outlined in EN 590. At unusually low outside temperatures, it is possible that the flow characteristics of the diesel fuel could be insufficient. Accordingly, diesel fuel from warmer areas may not be suitable for operation in colder climatic conditions.

**i** Further information on country-specific fuel properties and fuel types with low-temperature resistance can be obtained from oil companies, e.g. at filling stations.

## AdBlue®

### Important safety notes

Comply with the important safety notes for service products when handling AdBlue® (▷ page 324).

AdBlue® is a water-soluble fluid for the exhaust gas aftertreatment of diesel engines. It is:

- non-toxic
- colourless and odourless
- non-flammable

If you open the AdBlue® tank, small amounts of ammonia vapour may be released.

Ammonia vapours have a pungent odour and are particularly irritating to the skin, mucous membranes and eyes. You may experience a burning sensation in your eyes, nose and throat. You may also experience coughing and watery eyes.

Do not inhale any ammonia vapours that may be released. Only fill the AdBlue® tank in well-ventilated areas.

### Low outside temperatures

AdBlue® freezes at a temperature of approximately -11 °C. The vehicle is delivered from the factory equipped with an AdBlue® preheating system. Winter operation can thus be guaranteed even at temperatures below -11 °C.

### Additives

**!** Only use AdBlue® in accordance with ISO 22241. Do not use additives with AdBlue® and do not dilute AdBlue® with water. This may destroy the BlueTEC exhaust gas aftertreatment system.

### Purity

**!** Impurities in AdBlue® (e.g. due to other service products, cleaning agents or dust) lead to:

- increased emission values
- damage to the catalytic converter
- engine damage
- malfunctions in the BlueTEC® exhaust gas aftertreatment system

Assuring the purity of AdBlue® is particularly important with respect to avoiding malfunctions in the BlueTEC exhaust gas aftertreatment system.

If AdBlue® is pumped out of the AdBlue® tank, e.g. during repair work, do not use this fluid to refill the tank. The purity of the fluid can no longer be guaranteed.

### Capacities

Model	Total capacity
All models	25.5 l

## Engine oil

### General notes



When handling engine oil, observe the important safety notes on service products (▷ page 324). The quality of the engine oil is decisive for the function and service life of an engine. After extensive tests, Mercedes-Benz approves engine oils that correspond to the current technical standard.

Therefore, only Mercedes-Benz-approved engine oils may be used in Mercedes-Benz engines.

Further information on tested and approved engine oils can be obtained from any Mercedes-Benz Service Centre. Mercedes-Benz recommends that you have the oil change carried out at a qualified specialist workshop. Mercedes-Benz approval is indicated on the oil container by the inscription "MB-Freigabe" or "MB-Approval" and the corresponding designation, e.g. MB-Freigabe or MB-Approval 229.51.

You can call up an overview of approved engine oils on the internet at <http://bevo.mercedes-benz.com> by entering the designation, e.g. 229.5.

The table shows which engine oils have been approved for your vehicle.

**Petrol engines:** in certain countries, different engine oils can be used, provided that the maintenance intervals are reduced. For more information, please contact a qualified specialist workshop.

Petrol engines	MB-Freigabe or MB-Approval
All models	229.5

Diesel engines	MB-Freigabe or MB-Approval
E 220 d	228.51, 229.31,
E 250 d	229.51, 229.52
E 350 d	

**i** If the engine oils listed in the table are not available, you may top up with the following engine oils until the next oil change:

- Petrol engines: MB-Freigabe or MB-Approval 229.3 or ACEA A3/B3
- Diesel engines: MB-Freigabe or MB-Approval 229.3, 229.5 or ACEA C3

It may be used only once and the topping-up quantity must not exceed 1.0 l.

### Capacities

The following values refer to an oil change, including the oil filter.

Model	Replacement amount
E 200	6.3 l
E 250	
E 350 d	8.0 l
E 500	
All other models	6.5 l

### Additives

**!** Do not use any additives with the engine oil. This could damage the engine.

### Brake fluid

#### WARNING

The brake fluid continuously absorbs moisture from the air. This results in the boiling point of the brake fluid lowering. If the boiling point of the brake fluid is too low, vapour pockets may form when the brakes are subjected to a heavy load. This would impair braking efficiency. There is a risk of an accident. Have the brake fluid renewed at the prescribed intervals.

Comply with the important safety notes for service products when handling brake fluid (▷ page 324).

The brake fluid change intervals can be found in the Service Booklet.

Only use brake fluid approved by Mercedes-Benz according to MB-Freigabe or MB-Approval 331.0.

Information about approved brake fluid can be obtained at any qualified specialist workshop or on the Internet at

<http://bevo.mercedes-benz.com>.

- i** Have the brake fluid regularly replaced at a qualified specialist workshop and the replacement confirmed in the Service Booklet.

## Coolant

### Important safety notes

#### WARNING

If antifreeze comes into contact with hot components in the engine compartment, it may ignite. There is a risk of fire and injury.

Let the engine cool down before you top up the antifreeze. Make sure that antifreeze is not spilled next to the filler neck. Thoroughly clean the antifreeze from components before starting the engine.

- !** Only add coolant that has been premixed with the desired antifreeze protection. You could otherwise damage the engine.

Further information on coolants can be found in the Mercedes-Benz Specifications for Service Products, MB Specifications for Service Products 310.1, e.g. on the Internet at <http://bevo.mercedes-benz.com>. Or contact a qualified specialist workshop.

- !** Always use a suitable coolant mixture, even in countries where high temperatures prevail. Otherwise, the engine cooling system is not sufficiently protected from corrosion and overheating.
- i** Have the coolant regularly replaced at a qualified specialist workshop and the replacement confirmed in the Service Booklet.

Comply with the important safety precautions for service products when handling coolant (▷ page 324).

The coolant is a mixture of water and anti-freeze/anti-corrosion additive. It is responsible for the following:

- anti-corrosion protection
- antifreeze protection
- raising the boiling point

If antifreeze/corrosion inhibitor is present in the correct concentration, the boiling point of the coolant during operation will be approximately 130 °C.

The antifreeze concentrate/corrosion inhibitor concentration in the engine cooling system should:

- be at least 50%. This will protect the engine cooling system against freezing down to approximately -37 °C.
- not exceed 55% (antifreeze protection down to -45 °C). Heat will otherwise not be dissipated as effectively.

Mercedes-Benz recommends an antifreeze/corrosion inhibitor concentrate in accordance with MB Specifications for Service Products 310.1.

- i** When the vehicle is first delivered, it is filled with a coolant mixture that ensures adequate antifreeze and corrosion protection.
- i** The coolant is checked at every maintenance interval at a qualified specialist workshop.

## Windscreen washer system

### Important safety notes

#### WARNING

If windscreen washer concentrate comes into contact with hot components of the engine or the exhaust system, it can ignite. There is a risk of fire and injury.

Make sure the windscreen washer concentrate does not come into contact with the filler neck.

- !** Only use washer fluid that is suitable for plastic lamp lenses, e.g. MB SummerFit or MB

WinterFit. Unsuitable washer fluid could damage the plastic lenses of the headlamps.

- ❗ Only the washer fluids SummerFit and WinterFit can be mixed. Otherwise, the spraying nozzles could become blocked.

Do not use distilled or de-ionised water. The level sensor may otherwise give a false reading. When handling washer fluid, observe the important safety notes on service products (▷ page 324).

At temperatures above freezing:

- ▶ Fill the washer fluid reservoir with a mixture of water and washer fluid, e.g. MB SummerFit.

Mix 1 part MB SummerFit to 100 parts water.

At temperatures below freezing:

- ▶ Fill the washer fluid reservoir with a mixture of water and washer fluid, e.g. MB WinterFit.

For the correct mixing ratio, refer to the information on the antifreeze reservoir.

- ❗ Add washer fluid concentrate, e.g. MB SummerFit or MB WinterFit, to the washer fluid all year round.

## Vehicle data

### General notes

Please note that for the specified vehicle data:

- the heights specified may vary as a result of:
  - tyres
  - load
  - condition of the suspension
  - optional equipment
- optional equipment reduces the maximum payload
- vehicle-specific weight information can be found on the vehicle identification plate (▷ page 323).
- for certain countries only: you can find vehicle-specific vehicle data in the COC documents (CERTIFICATE OF CONFORMITY). These documents are delivered with your vehicle.

## Dimensions and weights



You can find the correct values for your model with the help of the VIN on the vehicle identification plate (▷ page 323).

Missing values were not available at the time of going to press.

Model	① Opening height
<b>E 220 d (United Kingdom)</b>	
<b>E 400 (207.365)</b>	1676 mm
<b>E 500</b>	1680 mm
<b>All other models</b>	1682 mm

Missing values were not available at the time of going to press.

<b>E 220 d (United Kingdom)</b>	
<b>Vehicle width including exterior mirrors</b>	
<b>Vehicle width excluding exterior mirrors</b>	
<b>Vehicle height</b>	
<b>Vehicle length</b>	
<b>Wheelbase</b>	
<b>Maximum boot load</b>	

<b>All other models</b>	
<b>Vehicle width including exterior mirrors</b>	2016 mm
<b>Vehicle width excluding exterior mirrors</b>	1786 mm

<b>All other models</b>	
<b>Wheelbase</b>	2760 mm
<b>Maximum boot load</b>	100 kg

<b>Model</b>	<b>Vehicle length</b>
<b>E 500</b>	4746 mm
<b>All other models</b>	4703 mm

<b>Model</b>	<b>Vehicle height</b>
<b>E 400</b>	1395 mm
<b>All other models</b>	1397 mm

<b>Model</b>	<b>Maximum roof load</b>
<b>E 400 (207.365)</b>	
<b>All other models</b>	100 kg

## Trailer tow hitch

### Trailer loads

#### Permissible trailer load, braked (at a minimum gradient-climbing capability of 12% from a standstill)

Towing a trailer is not possible with all models. For further information, see (▷ page 197).

Missing values were not available at the time of going to print.

Model	Manual transmission	Automatic transmission
<b>E 400 (207.365)</b>	–	
<b>All other models</b>	1800 kg	1800 kg

#### Permissible trailer load, unbraked

Towing a trailer is not possible with all models. For further information, see (▷ page 197).

Missing values were not available at the time of going to print.

Model	Manual transmission	Automatic transmission
<b>E 400 (207.365)</b>	–	
<b>All other models</b>	750 kg	750 kg

### Maximum drawbar load

❗ Use a drawbar noseweight as close as possible to the maximum permissible noseweight. Do not use a noseweight of less than 50kg, otherwise the trailer may come loose. Note that the payload and the rear axle load are reduced by the actual payload.

Towing a trailer is not possible with all models. For further information, see (▷ page 197).

The drawbar load is not included in the trailer load.

Missing values were not available at the time of going to print.

Model	Manual transmission	Automatic transmission
<b>E 400 (207.365)</b>	–	
<b>All other models</b>	75 kg	75 kg

However, the actual drawbar load must not exceed the value given on the trailer tow hitch identification plates. In addition, a distinction must be made between towing a trailer and using a carrier system on the ball coupling of the trailer tow hitch.

Note also that the payload and rear axle load are reduced by the actual drawbar load.

You can attach carrier systems, e.g. bicycle racks or load-bearing implements, to the ball coupling. The maximum payload of 75 kg applies when carrier systems are attached to the ball coupling.

### Permissible rear axle load when towing a trailer

Towing a trailer is not possible with all models. For further information, see (▷ page 197).

You can find the correct values for your model with the help of the VIN on the vehicle identification plate (▷ page 323).

Missing values were not available at the time of going to print.

Model	Manual transmission	Automatic transmission
E 400 (207.365)	—	
E 200	1210 kg	1215 kg
E 220 d	1255 kg	1255 kg
E 250	—	1220 kg
E 250 d	1265 kg	1265 kg
E 300	—	1245 kg
E 320	—	1245 kg
E 350 4MATIC	—	1140 kg or 1210 kg
E 350 d	—	1260 kg
E 400 (207.361)	—	1260 kg

## Publication details

### Internet

Further information about Mercedes-Benz vehicles and about Daimler AG can be found on the following websites:

<http://www.mercedes-benz.com>

<http://www.daimler.com>

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