Disclaimer
The following online version of the Owner's Manual describes all models as well as all the standard and optional equipment of your vehicle. Country-specific differences in the language variants are possible. Note that your vehicle may not be fitted with all features described. This is also the case for safety-relevant systems and functions. Please contact your authorised Mercedes-Benz dealer if you would like to have a printed Owner's Manual for other vehicle models and vehicle model years. The online version is the current valid Owner's Manual version. Possible variations to your vehicle may not be taken into account as Mercedes-Benz constantly updates their vehicles and equipment to the state of the art and introduces changes in design and equipment.
Please also read the printed Owner's Manual, any supplementary documents and the digital Owner's Manual in the vehicle.

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Mercedes-Benz



GLC

Owner's Manual

Mercedes-Benz

Symbols

In this manual, you will find the following symbols:

⚠ WARNING

Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.

Environmental note

Environmental notes provide you with information on environmentally aware actions or disposal.

! Notes on material damage alert you to dangers that could lead to damage to your vehicle.

i These symbols indicate useful instructions or further information that could be helpful to you.

▶ This symbol designates an instruction that you must follow.

▶ Several consecutive symbols indicate an instruction with several steps.

(▷ page) This symbol tells you where you can find further information on a topic.

▷▷ This symbol indicates a warning or an instruction that is continued on the next page.

Display This text indicates a message on the multifunction display/multimedia display.

Welcome to the world of Mercedes-Benz

Before you drive off for the first time, read this Owner's Manual carefully and familiarise yourself with your vehicle. For your own safety and a longer vehicle life, follow the instructions and warning notices in this manual. Disregarding them may result in damage to the vehicle or personal injury.

The equipment or model designation of your vehicle may vary according to:

- Model
- Order
- Country variant
- Availability

The illustrations in this manual show a left-hand-drive vehicle. On right-hand-drive vehicles, the layout of components and controls differs accordingly.

Mercedes-Benz is constantly updating its vehicles to the state of the art.

Mercedes-Benz therefore reserves the right to introduce changes in the following areas:

- Design
- Equipment
- Technical features

Consequently, the description may differ from your vehicle in some cases.

The following are integral parts of the vehicle:

- Digital Owner's Manual
- Printed Owner's Manual
- Service Booklet
- Equipment-dependent supplements

Keep these documents in the vehicle at all times. If you sell the vehicle, always pass all documents on to the new owner.

Apple® iOS

Android™

Please note that the Mercedes-Benz Guides App may not yet be available in your country.

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Introduction

The printed Owner's Manual provides information about the safe operation of your vehicle. The Digital Owner's Manual provides comprehensive and specifically adapted information on your vehicle's equipment and multimedia system. You can call up the Digital Owner's Manual via the multimedia system.

You will not incur any costs when calling up the Digital Owner's Manual. The Digital Owner's Manual works without connecting to the internet.

There are three ways to access the topics of the Digital Owner's Manual:

- **Visual search**

  The visual search allows you to explore your vehicle "virtually". Starting from either the vehicle exterior view or the interior view, you can access many of the different topics covered by the Digital Owner's Manual. To access the vehicle interior section, select the "Vehicle interior" view.
- **Keyword search**

  The keyword search allows you to search for a keyword by entering characters.
- **Contents**

  You can select individual sections in the contents.

The Digital Owner's Manual is deactivated for safety reasons while driving.

Operation

Calling up the Digital Owner's Manual

- ▶ Press the button on the centre console. The vehicle overview appears.
- ▶ Select the "Owner's Manual" menu item by turning ⦅◎⦆ and pressing ◎ the controller.
- ▶ Acknowledge the message about the warning and safety notes ◎.
  The menu for the Digital Owner's Manual appears.

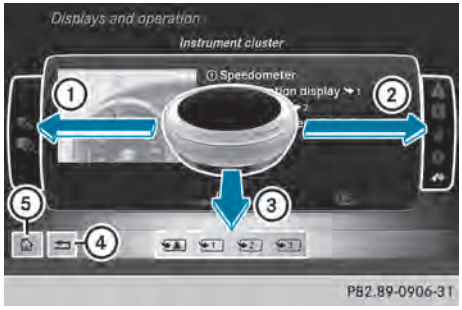
Operating the Digital Owner's Manual

General notes

Please observe the information about the operation of the controller (▷ page 312).

Content pages

You can access the pages of content by means of a visual search or a keyword search or by using the table of contents.



- ▶ **To scroll forwards/backwards:** turn the controller ⦅◎⦆.
- ▶ **To display in full screen or animation:** slide the controller to the left ◎← ①.
- ▶ **To select information text or save bookmarks:** slide the controller to the right ◎→ ②.
- ▶ **To select a link:** slide the controller downwards ◎↓ ③.
- ▶ **To exit a content page:** select the symbol ④.
- ▶ **To call up the menu of the Digital Owner's Manual:** select the symbol ⑤.
- ▶ **To switch functions to the multimedia system using the buttons on the centre console:** press the RADIO, TEL, MEDIA or NAVI button.
  The selected menu appears. The Digital Owner's Manual remains open in the background.

Environmental protection

General notes

Environmental note

Daimler's declared policy is one of comprehensive environmental protection.

Our objectives are to use the natural resources which form the basis of our existence on this planet sparingly and in a manner which takes the requirements of both nature and humanity into consideration.

You too can help to protect the environment by operating your vehicle in an environmentally-responsible manner.

Fuel consumption and the rate of engine, transmission, brake and tyre wear depend on the following factors:

- operating conditions of your vehicle
- your personal driving style

You can influence both factors. Therefore, please bear the following in mind:

Operating conditions:

- avoid short trips, as these increase fuel consumption.
- observe the correct tyre pressure.
- do not carry any unnecessary weight in the vehicle.
- remove the roof rack once you no longer need it.
- a regularly serviced vehicle will contribute to environmental protection. You should therefore adhere to the service intervals.
- all maintenance work should be carried out at a qualified specialist workshop.

Personal driving style:

- do not depress the accelerator pedal when starting the engine.
- do not warm up the engine when the vehicle is stationary.
- drive carefully and maintain a safe distance from the vehicle in front.
- avoid frequent, sudden acceleration and braking.
- change gear in good time and use each gear only up to 2/3 of its maximum engine speed.
- switch off the engine in stationary traffic.
- monitor the vehicle's fuel consumption.

Returning an end-of-life vehicle

EU countries only:

Mercedes-Benz will take back your end-of-life vehicle for environmentally friendly disposal in accordance with the European Union (EU) End-Of-Life Vehicles Directive.

A network of return points and disassembly plants has been established for you to return your vehicle. You can leave it at any of these points free of charge. This makes an important contribution to closing the recycling circle and conserving resources.

For further information on the recycling and disposal of end-of-life vehicles, and the take-back conditions, please visit the national Mercedes-Benz website for your country.

Genuine Mercedes-Benz parts

Environmental note

Daimler AG also supplies reconditioned assemblies and parts which are of the same quality as new parts. For these, the same warranty applies as for new parts.

! Airbags and seat belt tensioners, as well as control units and sensors for these restraint systems, may be installed in the following areas of your vehicle:

- doors
- door pillars
- door sills
- seats
- dashboard
- instrument cluster
- centre console

Do not install accessories such as audio systems in these areas. Do not carry out repairs or welding. You could impair the operating efficiency of the restraint systems.

Have accessories retrofitted at a qualified specialist workshop.

You could jeopardise the operating safety of your vehicle if you use parts, tyres and wheels as well as accessories relevant to safety that have not been approved by Mercedes-Benz. This could lead to malfunctions in safety-relevant systems, e.g. the brake system. Use only genuine Mercedes-Benz parts or parts of equal quality. Use only tyres, wheels and accessories that have been specifically approved for your vehicle.

Mercedes-Benz tests genuine parts and conversion parts and accessories that have been specifically approved for your vehicle for their reliability, safety and suitability. Despite ongoing market research, Mercedes-Benz is unable to assess other parts. Mercedes-Benz therefore accepts no responsibility for the use of such parts in Mercedes-Benz vehicles, even if they have been officially approved or independently approved by a testing centre.

In Germany, certain parts are officially approved for installation or modification only if they comply with legal requirements. This also applies to some other countries. All genuine Mercedes-Benz parts meet the approval requirements. The use of non-approved parts may invalidate the vehicle's general operating permit.

This is the case:

- if they cause a change of the vehicle type from that for which the vehicle's general operating permit was granted
- if other road users could be endangered
- if the emission or noise levels are adversely affected

Always specify the vehicle identification number (VIN) (▷ page 393) when ordering genuine Mercedes-Benz parts.

Owner's Manual

Vehicle equipment

ⓘ This Owner's Manual describes all models, standard and optional equipment for your vehicle that were available at the time of going to press. Country-specific differences are possible. Note that your vehicle may not be fitted with all features described. This is also the case for systems and functions relevant to safety. Therefore, the equipment on your vehicle may differ from that in the descriptions and illustrations.

The original purchase contract documentation for your vehicle contains a list of all of the systems in your vehicle.

Should you have any questions concerning equipment and operation, please consult a Mercedes-Benz Service Centre.

The Owner's Manual and Service Booklet are important documents and should be kept in the vehicle.

Operating safety

Important safety notes

⚠ WARNING

If you do not have the prescribed service/maintenance work or necessary repairs carried out, this could result in malfunctions or system failures. There is a risk of an accident.

Always have the prescribed service/maintenance work as well as necessary repairs carried out at a qualified specialist workshop.

⚠ WARNING

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system. There is a risk of fire.

When driving on an unpaved road or off-road, check the vehicle underside regularly. In particular, remove trapped plant parts or other flammable material. Contact a qualified specialist workshop immediately if damage is detected.

⚠ WARNING

Modifications to electronic components, their software as well as wiring could affect their function and/or the operation of other networked components. This could in particular also be the case for systems relevant to safety. They might not function properly anymore and/or jeopardise the operational safety of the vehicle. There is an increased risk of an accident and injury.

▷▷

Do not attempt to modify the wiring as well as electronic components or their software. Always have work on electrical and electronic components carried out at a qualified specialist workshop.

If you make any changes to the vehicle electronics, the general operating permit is rendered invalid.

! There is a risk of damage to the vehicle if:

- the vehicle becomes stuck, e.g. on a high kerb or an unpaved road
- you drive too quickly over an obstacle, e.g. a kerb, slowing thresholds or a pothole in the road
- a heavy object strikes the underbody or parts of the chassis

In situations like this, the body, underbody, chassis parts, wheels or tyres could be damaged without the damage being visible. Components damaged in this way can unexpectedly fail or, in the case of an accident, no longer withstand the strain they are designed to withstand.

If the underbody panelling is damaged, combustible materials such as leaves, grass or twigs can gather between the underbody and the underbody panelling. If these materials come into contact with hot parts of the exhaust system, they can catch fire.

In such situations, have the vehicle checked and repaired immediately at a qualified specialist workshop. If, on continuing your journey, you notice that driving safety is impaired, stop the vehicle immediately, paying attention to road and traffic conditions. In such cases, consult a qualified specialist workshop.

Declarations of conformity

Wireless vehicle components

The following information applies to all components of the vehicle and the information systems and communication devices integrated in the vehicle that receive and/or transmit radio waves.

The components of this vehicle that receive and/or transmit radio waves are compliant with the basic requirements and all other relevant conditions of Directive 2014/53/EC. You can obtain further information from any Mercedes-Benz Service Centre.

Electromagnetic compatibility

The electromagnetic compatibility of the vehicle components has been checked and certified according to the currently valid version of Regulation ECE-R 10.

Jack

Copy and translation of the original declaration of conformity:

EC declaration of conformity

1. The signatory, as a representative
   Manufacturer:
   BRANO a.s.
   74741 Hradec nad Moravicí, Opavská 1000,
   Czech Republic
   ID no.: 64-387-5933
   VAT ID no.: CZ64-387-5933
   declares, as our sole responsibility, that the product:
2. Description:

a) Jack
   Model, number:
   A) A 164 580 02 18, A 166 580 01 18
   B) A 240 580 00 18
   C) A 639 580 02 18
   Year of manufacture: 2015
   Fulfils all relevant conditions
   Directive no. 2006/42/EC

b) Description and purpose of use:
   The jack is intended only for raising the specified vehicle according to the operating instructions affixed to the jack.

3. Reference data of the harmonised standards or specifications
   A) ISO 4063, EN ISO 14341-A, DBL 7382.20, MBN 10435, AS 2693
   B) ISO 4063, ISO 14341-A, DBL 7392.10, MBN 10435
   C) DBL 7392.10, DBL 8230.10
   Technical documentation for the product is held by the manufacturer. Authorised representative for the compilation of the tech-

nical documentation: director of the technical department at Brano a.s.
4. Hradec nad Moravicí
City
5. 05.05.2015
Date

Signed by:
Director of Quality

TIREFIT kit

Copy and translation of the original declaration of conformity:
EC declaration of conformity
In accordance with EC directive 2006/42/EC
We hereby declare that the product

Product designation:	Daimler electric air pump
Model designation:	0851, DT/UW 200045
MB part no.:	A 000 583 8000

complies with the following relevant regulations:
EMC 2004/108/EC (2014/30/EU)
Applied harmonised standards, in particular:
DIN EN 55014-1:2012-05
DIN EN 55014-2:2009-06

Manufacturer:	Dunlop Tech GmbH
Address:	Birkenhainerstrasse 77, 63450 Hanau, Germany
Authorised representative:	IMS department
Date:	March 2015
Signature:	IMS-AM, IMS-AE-L

Diagnostics connection

The diagnostics connection is used for connecting diagnostics equipment at a qualified specialist workshop.

⚠ WARNING

If you connect equipment to a diagnostics connection in the vehicle, it may affect the operation of vehicle systems. As a result, the operating safety of the vehicle could be affected. There is a risk of an accident.

Only connect equipment to a diagnostics connection in the vehicle, which is approved for your vehicle by Mercedes-Benz.

⚠ WARNING

Objects in the driver's footwell may restrict the clearance around the pedals or block a depressed pedal. This jeopardises the operating and road safety of the vehicle. There is a risk of an accident.

Stow all objects securely in the vehicle so that they do not get into the driver's footwell. Always fit the floormats securely and as prescribed in order to ensure that there is always sufficient room for the pedals. Do not use loose floormats and do not place several floormats on top of one another.

! If the engine is switched off and equipment on the diagnostics connection is used, the starter battery may discharge.

Connecting equipment to the diagnostics connection can lead to emissions monitoring information being reset, for example. This may lead to the vehicle failing to meet the requirements of the next emissions test during the main inspection.

Qualified specialist workshop

A qualified specialist workshop has the necessary special skills, tools and qualifications to correctly carry out any necessary work on your vehicle. This particularly applies to work relevant to safety.

Observe the notes in the Service Booklet.

Always have the following work carried out at a qualified specialist workshop:

- work relevant to safety
- service and maintenance work
- repair work
- modifications, installations and conversions
- work on electronic components

Mercedes-Benz recommends that you use a Mercedes-Benz Service Centre.

Vehicle registration

Mercedes-Benz may ask its Service Centres to carry out technical inspections on certain vehicles. The quality or safety of the vehicle is improved as a result of the inspection.

Mercedes-Benz can inform you about vehicle inspections only if it has your registration data.

It is possible that your vehicle has not yet been registered in your name in the following cases:

- if your vehicle was not purchased at an authorised specialist dealer.
- if your vehicle has not yet been inspected at a Mercedes-Benz Service Centre.

It is advisable to register your vehicle with a Mercedes-Benz Service Centre.

Inform Mercedes-Benz as soon as possible about any change in address or vehicle ownership. You can do this at a Mercedes-Benz Service Centre, for example.

Correct use

If you remove any warning stickers, you or others could fail to recognise certain dangers. Leave warning stickers in position.

Observe the following information when driving your vehicle:

- the safety notes in this manual
- technical data for the vehicle
- traffic rules and regulations
- laws and safety standards pertaining to motor vehicles

Implied warranty

! Observe the notes in this Owner's Manual regarding the correct operation of your vehicle and possible damage to the vehicle. Damage to the vehicle which is caused by violation of these notes is not covered by the Mercedes-Benz implied warranty or the new or used-vehicle warranty.

QR code for rescue card

The QR code is secured in the fuel filler flap and on the opposite side on the B-pillar. In the event of an accident, rescue services can use the QR code to quickly find the appropriate rescue card for your vehicle. The current rescue card contains, in a compact form, the most important information about your vehicle, e.g. the routing of the electric cables.

You can find more information under www.mercedes-benz.de/qr-code.

Data stored in the vehicle

Information from electronic control units

There are electronic control units installed in your vehicle. Some of these are required for the safe functioning of your vehicle, some support you while driving (driver assistance systems). Your vehicle also offers a range of comfort or entertainment functions, which are also controlled by the electronic control units.

Electronic control units contain data memories that can temporarily or permanently store technical information about the vehicle's operating state, component loading, maintenance requirements as well as technical events and faults.

This information generally documents the condition of a component, a module, a system or the surroundings, for example:

- Operating states of system components (e.g. fill levels, battery status, tyre pressure)
- Status messages concerning the vehicle or its individual components (e.g. number of wheel revolutions/speed, deceleration in movement, lateral acceleration, display of fastened seat belts)
- Malfunctions and defects in important system components (e.g. lights, brakes)
- information concerning events that may damage the vehicle
- System responses in special driving situations (e.g. airbag deployment, intervention of stability control systems)
- Ambient conditions (e.g. temperature, rain sensor)

In addition to performing the actual control unit function, this data is used by manufacturers to detect and rectify faults and to optimise vehicle functions. Most of this data is stored in volatile memory and processed only in the vehicle itself. Only a small part of the data is stored in event or fault memories.

When you use services, the technical data from the vehicle can be read out by service network employees or third parties. Services can include repair services, maintenance processes, warranty cases and quality assurance measures. The data is read out via the connection for OBD (European on-board diagnostics) in the vehicle, which is required by law. The relevant offices in the service network or third parties collect, process and use the data. This data documents the vehicle's technical states, is used to help in finding faults and improving quality and is sent to the manufacturer where necessary. In addition, the manufacturer is subject to product liability. The manufacturer needs technical data from vehicles for this purpose.

Fault memories in the vehicle can be reset by a service outlet during repair or service work.

Depending on the selected equipment, you can import your own data into vehicle convenience and infotainment functions.

These include, for example:

- multimedia data such as music, films or photos for playback in an integrated multimedia system
- address book data for use in conjunction with an integrated hands-free system or an integrated navigation system
- navigation destinations that have been entered
- data about using Internet services

This data can be saved locally in the vehicle or is located on a device that you have connected to the vehicle. If this data is saved in the vehicle, you can delete it at any time. This data is sent to third parties only at your request, particularly when you use online services in accordance with the settings that you have selected.

You can save convenience settings/personalised settings in the vehicle and modify them at any time.

Depending on the piece of equipment in question, these can include:

- settings for the seat and steering wheel positions
- suspension and climate control settings
- customisations such as interior lighting

If your vehicle is equipped appropriately, you can connect your smartphone or another mobile terminal to the vehicle. You can control this by means of the control elements integrated in the vehicle. The smartphone's picture and sound can be output via the multimedia system. Specific items of information are also sent to your smartphone.

Depending on the type of integration, this can include:

- general vehicle status
- position data

This allows the use of selected smartphone apps, such as navigation or music player apps. There is no additional interaction between the smartphone and the vehicle, particularly active access to vehicle data. The type of additional data processing is determined by the provider of the app being used. Whether you can configure settings for it and, if so, which ones, depends on the app and your smartphone's operating system.

Service provider

Wireless network connection

If your vehicle has a wireless network connection, data can be exchanged between your vehicle and other systems. The wireless network connection is made possible by the vehicle's own transmitter and receiver or by mobile end devices that you have brought into the vehicle (e.g. smartphones). This wireless network connection enables online functions to be used. These include online services and applications/Apps provided by the manufacturer or other providers.

Services provided by the manufacturer

In the case of online services provided by the manufacturer, the manufacturer describes the respective functions in an appropriate place together with the associated legal data protection information. Personal data can be used in order to provide online services. The data exchange for this takes place via a secure connection, e.g. with the manufacturer's IT systems intended for the purpose. The collection, processing and use of personal data that goes beyond the provision of services will only take place on the basis of a legal permit or consent.

You can usually activate and deactivate the services and functions (some of which are subject to a fee). In some cases, this also applies to the vehicle's entire data connection. This does not include legally prescribed functions and services such as the "E-Call" emergency call system.

Services from third parties

If it is possible to use online services from other providers, these services are the responsibility of the provider in question and subject to that provider's data protection conditions and terms of use. The manufacturer has no influence over the data exchanged in such cases.

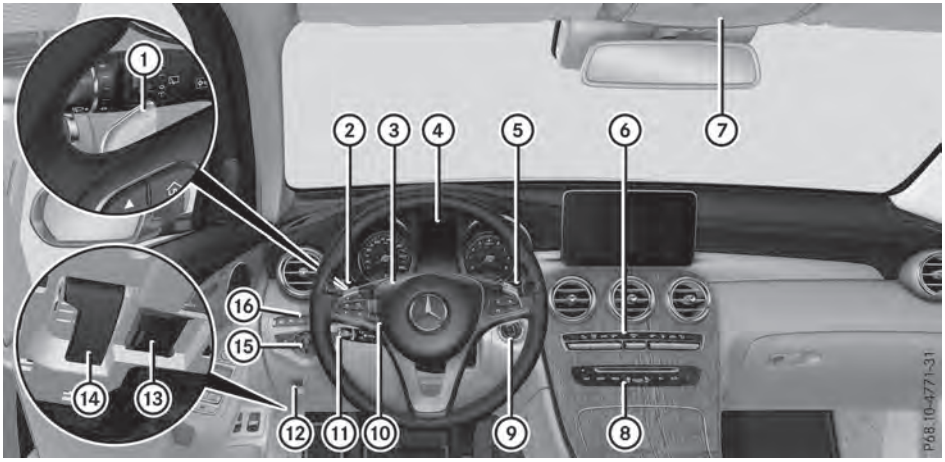
For this reason, please ask the service provider for information about the type, extent and purpose of the collection and use of personal data when services are provided by third parties.

Copyright information

Information on licences for free and open-source software used in your vehicle can be found on the data carrier in your vehicle document wallet and, including updates, on the following website:

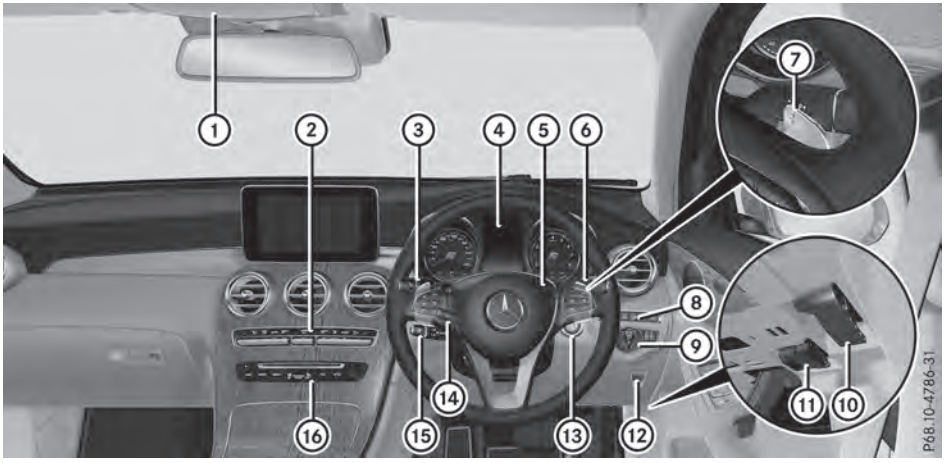
http://www.mercedes-benz.com/opensource

Cockpit



	Function	Page
①	Steering wheel gearshift paddles	168
②	Combination switch	122
③	Horn	
④	Instrument cluster	37
⑤	DIRECT SELECT lever	162
⑥	Climate control systems	135
⑦	Overhead control panel	42
⑧	Control panel for multimedia system and vehicle functions	39
⑨	Ignition lock Start/Stop button	152 153
⑩	Adjusts the steering wheel	113
⑪	Cruise control lever	188
⑫	Electric parking brake	178

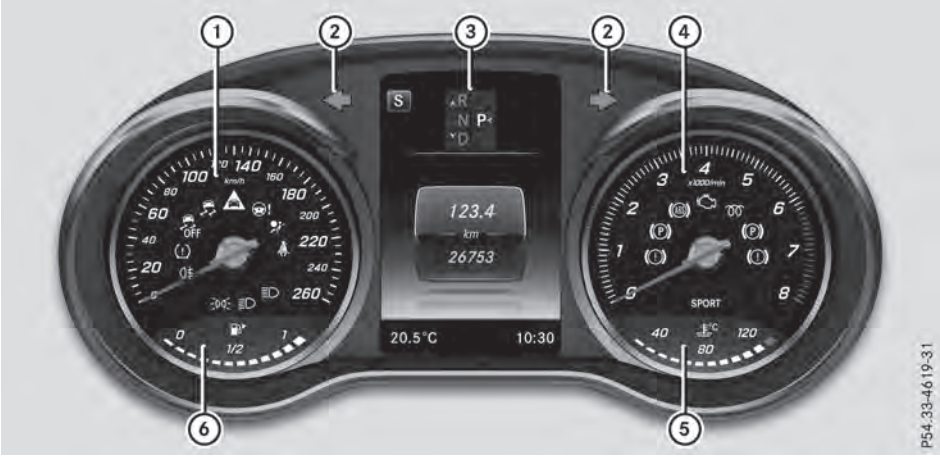
	Function	Page
⑬	Diagnostics connection	31
⑭	Opens the bonnet	345
⑮	Light switch	120
⑯	Control panel for: Activating Active Distance Assist DISTRONIC with Active Steering Assist Activating Active Lane Keeping Assist Deactivating Parking Assist PARKTRONIC Switching on the 360° Camera Switching on the head-up display Vehicles without a driver assistance system: card/coin holder	 193 234 215 220 249



	Function	Page
①	Overhead control panel	42
②	Climate control systems	135
③	Combination switch	122
④	Instrument cluster	37
⑤	Horn	
⑥	DIRECT SELECT lever	162
⑦	Steering wheel gearshift paddles	168
⑧	Control panel for: Activating Active Distance Assist DISTRONIC with Active Steering Assist	193
	Activating Active Lane Keeping Assist	234
	Deactivating Parking Assist PARKTRONIC	215
	Switching on the 360° Camera	220
	Switching on the head-up display	249
	Vehicles without driver assistance systems: card/coin holder	

	Function	Page
⑨	Light switch	120
⑩	Opens the bonnet	345
⑪	Diagnostics connection	31
⑫	Electric parking brake	178
⑬	Ignition lock Start/Stop button	152 153
⑭	Adjusts the steering wheel	113
⑮	Cruise control lever	188
⑯	Control panel for multimedia system and vehicle functions	39

Instrument cluster



Instrument cluster with speedometer (km/h)

	Function	Page
①	Speedometer with segments	246
	Indicator and warning lamps:	
	ESP® OFF	302
	ESP®	302
	Distance warning	308
	Power steering assistance malfunctioning	310
	Restraint system	45
	Seat belt not fastened	300
	Main-beam headlamps	122
	Dipped-beam headlamps	121
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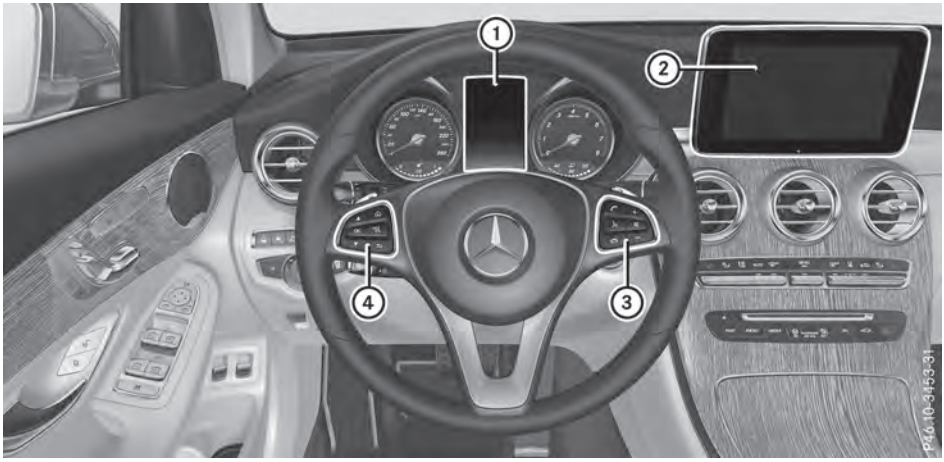
	Rear foglamp	121
	Tyre pressure monitor	309
②	Turn signals	122
③	Multifunction display	248
④	Rev counter	247
	Indicator and warning lamps:	
	Electric parking brake (yellow)	305
	ABS malfunctioning	302
	Engine diagnostics	305
	Diesel engine: preglow	154
	Electric parking brake applied (red)	305
	Brakes (red)	301
	Brakes (yellow)	301
	SPORT handling mode (Mercedes-AMG vehicles)	304
⑤	Coolant temperature display	247
	Indicator and warning lamp:	
	Coolant too hot/cold	306
⑥	Fuel gauge display	
	Indicator and warning lamp:	
	Fuel reserve with fuel filler flap location indicator (right-hand side)	305

Information on displaying the outside temperature on the multifunction display can be found under "Outside temperature display" (▷ page 247).

Multifunction steering wheel



	Function	Page
①	Multifunction display	248
②	Multimedia system display	
③	Rejects or ends a call Makes or accepts a call Further telephone functions + − Adjusts the volume Mute Switches on voice-operated control for navigation or LINGUATRONIC	256

	Function	Page
④	Opens the menu list ▲ ▼ Selects a menu OK Confirms the selection Back Operates the on-board computer Switches on voice-operated control for navigation or LINGUATRONIC	247

Vehicles with Audio 20 multimedia system: you can find further information

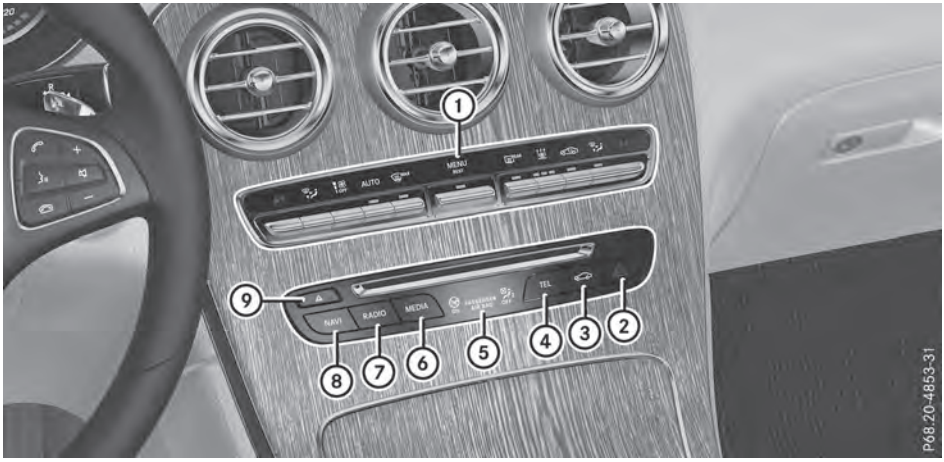
- on the multimedia system in the Digital Owner's Manual
- on voice-operated control of the navigation system in the manufacturer's operating instructions

Vehicles with COMAND Online multimedia system: you can find further information

- on the multimedia system in the Digital Owner's Manual
- on the single DVD drive in the Digital Owner's Manual
- on LINGUATRONIC in the separate operating instructions

Centre console

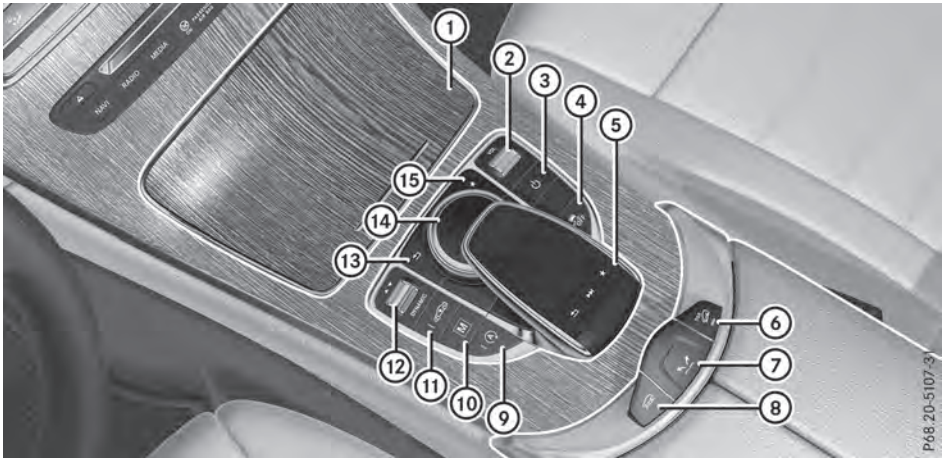
Centre console, upper section



	Function	Page
①	Climate control systems	135
②	⚠ Hazard warning lamps	122
③	Vehicle functions/ system settings button (see Digital Owner's Manual)	
④	TEL Telephone button (see Digital Owner's Manual)	
⑤	PASSENGER AIRBAG indicator lamps ATA indicator lamp	45 82

	Function	Page
⑥	MEDIA Media button (see Digital Owner's Manual)	
⑦	RADIO Radio button (see Digital Owner's Manual)	
⑧	NAVI Navigation button (see Digital Owner's Manual)	
⑨	⏏ Inserts or ejects a CD or DVD (see Digital Owner's Manual)	

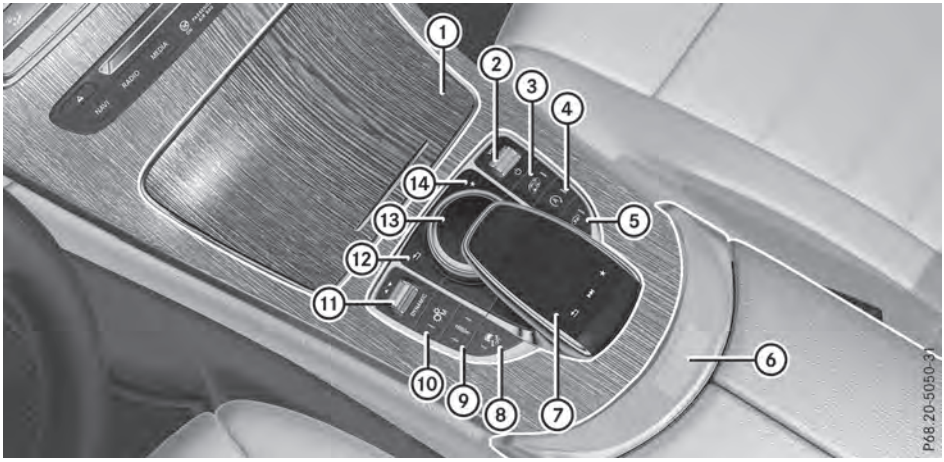
Centre console, lower section (except Mercedes-AMG vehicles)



	Function	Page
①	Stowage space Ashtray Cigarette lighter Power socket Cup holder	323 337 337 338 335
②	Adjusts the volume Switches the sound on/off	312 312
③	Switches the multimedia system on/off	312
④	Activates/deactivates ESP®	76
⑤	Touchpad	312
⑥	DSR (Downhill Speed Regulation)	201
⑦	Opens stowage space with media interface	323

	Function	Page
⑧	Activates/deactivates the off-road program	202
⑨	Ⓐ ECO start/stop function	156
⑩	M Manual gearshifting (permanent setting)	168
⑪	Adjusts the vehicle level (AIR BODY CONTROL) Deactivates Parking Assist PARKTRONIC	206 215
⑫	DYNAMIC SELECT switch	160
⑬	Back button	312
⑭	Controller	312
⑮	★ Favourites button	314

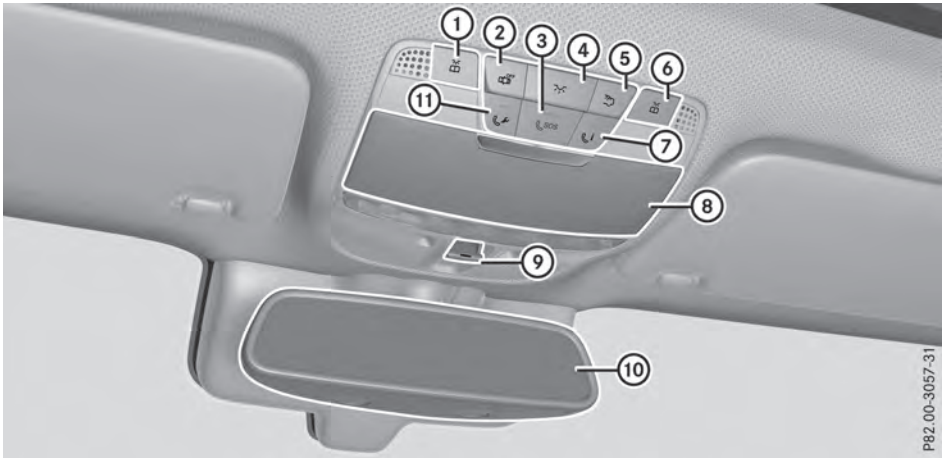
Centre console, lower section (Mercedes-AMG vehicles)



	Function	Page
①	Stowage space Ashtray Cigarette lighter Power socket Cup holder	323 337 337 338 335
②	Adjusts the volume Switches the sound on/off Vehicles with AMG Performance exhaust system: ⏻ Switches the multimedia system on/off	312 312 312
③	AMG switchable performance exhaust system ⏻ Switches the multimedia system on/off	158 312
④	Ⓐ ECO start/stop function	156
⑤	Adjusts the vehicle level (AIR BODY CONTROL)	206

	Function	Page
⑥	Stowage space with media interface	323
⑦	Touchpad	312
⑧	OFF Activates/deactivates ESP® SPORT Activates/deactivates SPORT handling mode	76 76
⑨	AMG sports suspension based on AIR BODY CONTROL	208
⑩	Manual gearshifting (permanent setting)	168
⑪	DYNAMIC SELECT switch	160
⑫	⮌ Back button	312
⑬	Controller	312
⑭	★ Favourites button	314

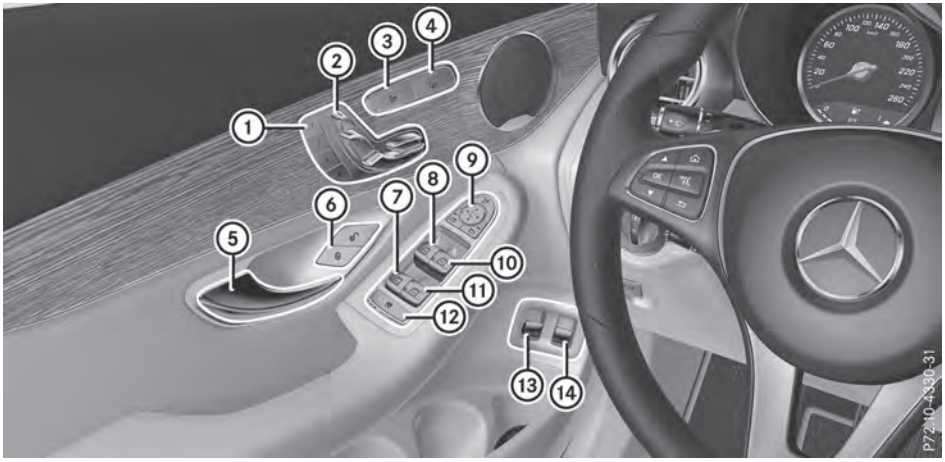
Overhead control panel



	Function	Page
①	Switches the left-hand reading lamp on/off	126
②	Switches the automatic interior lighting control on/off	126
③	SOS button	340
④	Switches the front interior lighting on/off	126
⑤	Switches the rear interior lighting on/off	126
⑥	Switches the right-hand reading lamp on/off	126

	Function	Page
⑦	Info call button	341
⑧	Spectacles compartment	324
⑨	Operates the panorama sliding sunroof Operates the roller sunblinds	102 103
⑩	Rear-view mirror Automatic anti-dazzle Manual anti-dazzle	 117 115
⑪	Breakdown assistance call button	341

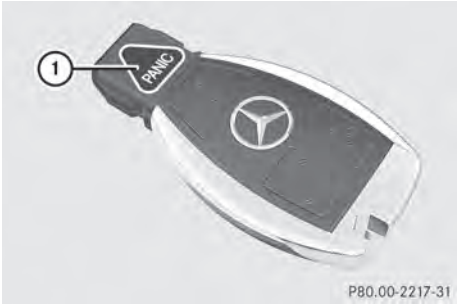
Door control panel



	Function	Page
①	M 1 2 3 Stores settings for the seat, exterior mirrors and steering column	118
②	Electric seat adjustment	108
③	Seat heating	111
④	Seat ventilation	112
⑤	Opens the door	90
⑥	Unlocks/locks the vehicle	91
⑦	Opens/closes the rear left side window	97
⑧	Opens/closes the left side window	97

	Function	Page
⑨	Adjusts and folds the exterior mirrors in/out electrically	116
⑩	Opens/closes the right side window	97
⑪	Opens/closes the rear right side window	97
⑫	Override feature for the controls in the rear compartment	70
⑬	Swivels the ball coupling in/out	238
⑭	Opens/closes the tailgate	96

Panic alarm



- ▶ **To activate:** press and hold the PANIC button ① for approximately one second. A visual and audible alarm is triggered if the alarm system is activated.
- ▶ **To deactivate:** press the PANIC button ① again.

or

- ▶ Insert the key into the ignition lock.

or

- ▶ **Vehicles with KEYLESS-GO start function or KEYLESS-GO:** press the Start/Stop button.

  The key must be in the vehicle.

The panic alarm function is available only in certain countries.

Occupant safety

Introduction to the restraint system

The restraint system can reduce the risk of vehicle occupants coming into contact with parts of the vehicle's interior in the event of an accident. The restraint system can also reduce the forces to which vehicle occupants are subjected during an accident.

The restraint system includes the:

- seat belt system
- airbags
- child restraint system
- child seat securing system

The components of the restraint system work in conjunction with each other. They can only offer protection if all vehicle occupants always:

- have the seat belt correctly fastened (▷ page 47)
- have the seat and head restraint adjusted properly (▷ page 106)

As the driver, you must also make sure that the steering wheel is also adjusted properly. Observe the information on the correct driver's seat position (▷ page 106).

In addition, you must make sure that the airbags can inflate properly if they are deployed (▷ page 49).

An airbag supplements a correctly worn seat belt. As an additional safety device, the airbag increases the level of protection for vehicle occupants in the event of an accident. The airbags are not deployed, for example, in the event of an accident in which sufficient protection is offered by the seat belt. In addition, only those airbags, which in the applicable accident situations offer additional protection, are deployed in the event of an accident. However, the seat belt and airbag generally do not protect against objects penetrating the vehicle from the outside.

Information on how the restraint system operates can be found under "Deployment of belt tensioners and airbags" (▷ page 56).

See "Children in the vehicle" for information on children travelling with you in the vehicle as well as on child restraint systems (▷ page 59).

Important safety notes

⚠ WARNING

If the restraint system is modified, it may no longer work as intended. The restraint system may then not perform its intended protective function by failing in an accident or triggering unexpectedly, for example. There is an increased risk of injury, possibly even fatal.

Never modify parts of the restraint system. Do not attempt to modify the wiring as well as electronic components or their software.

If it is necessary to adjust the vehicle to accommodate a person with disabilities, contact a qualified specialist workshop.

Mercedes-Benz recommends that you only use driving aids which have been approved specifically for your vehicle by Mercedes-Benz.

Restraint system warning lamp

The functions of the restraint system are checked after the ignition is switched on and at regular intervals while the engine is running. Therefore, malfunctions can be detected in good time.

The restraint system warning lamp on the instrument cluster lights up when the ignition is switched on. It goes out no later than a few seconds after the vehicle is started. The components of the restraint system are in operational readiness.

A malfunction has occurred if the restraint system warning lamp:

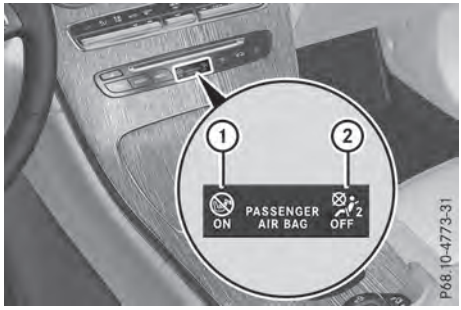
- does not light up after the ignition is switched on
- does not go out after a few seconds with the engine running
- lights up again while the engine is running

⚠ WARNING

If the restraint system is malfunctioning, restraint system components may be triggered unintentionally or may not deploy as intended during an accident. This may affect the seat belt tensioner or airbag, for example. This poses an increased risk of injury or even fatal injury.

Have the restraint system checked and repaired immediately at a qualified specialist workshop.

PASSENGER AIR BAG indicator lamps



PASSENGER AIR BAG ON indicator lamp ① and PASSENGER AIR BAG OFF indicator lamp ② are part of the automatic deactivation system of the front-passenger front airbag.

The indicator lamps display the status of the front-passenger front airbag.

- PASSENGER AIR BAG ON lights up for 60 seconds, then both indicator lamps are off (PASSENGER AIR BAG ON and OFF): the front-passenger front airbag is able to deploy in the event of an accident.
- PASSENGER AIR BAG OFF lights up: the front-passenger front airbag is disabled. It will then not be deployed in the event of an accident.

If the PASSENGER AIR BAG ON indicator lamp is off, only the PASSENGER AIR BAG OFF indicator lamp shows the status of the front-passenger front airbag. The PASSENGER AIR BAG OFF indicator lamp may be lit continuously or be off.

Depending on the person in the front-passenger seat, the front-passenger front airbag must be either disabled or enabled; see the following points. You must make sure of this both before and during a journey.

- **Children in a rearward-facing child restraint system:** the PASSENGER AIR BAG OFF indicator lamp must be lit. The front-passenger front airbag is disabled. Make sure that you read the notes on the "Automatic front-passenger front airbag deactivation system" (▷ page 52) and on "Children in the vehicle" (▷ page 59).
- **Children in a forward-facing child restraint system:** depending on the installed child restraint system and the age and size of the child, the front-passenger front airbag is either disabled or enabled. Therefore, make sure that you read the notes on the "Automatic front-passenger front airbag deactiva-

tion system" (▷ page 52) and on "Children in the vehicle" (▷ page 59).

- **All other persons:** the PASSENGER AIR BAG OFF indicator lamp must be off. The front-passenger front airbag is enabled. Depending on the build of the person on the front-passenger seat, the PASSENGER AIR BAG OFF indicator lamp may light up. The front-passenger front airbag is disabled. It will then not be deployed in the event of an accident. In this case, the front-passenger seat should not be used.

  Make sure that you read the notes on the "Automatic front-passenger front airbag deactivation system" (▷ page 52) as well as on "Seat belts" (▷ page 46) and "Airbags" (▷ page 49). There, you can also find information on the correct seat position.

Seat belts

Introduction

A correctly fastened seat belt is the most effective means of restraining the movement of vehicle occupants in the event of a collision or if the vehicle overturns. It reduces the risk of vehicle occupants coming into contact with parts of the vehicle interior or being ejected from it. The seat belt also helps to keep the vehicle occupants in the best position in relation to the airbag being deployed.

The seat belt system consists of:

- seat belts
- belt tensioners for the front seat belts and the outer seat belts in the rear
- belt force limiters for the front seat belts and the outer seat belts in the rear

If the seat belt is pulled quickly or sharply from the belt outlet, the inertia reel locks. The belt strap cannot be pulled out any further.

The belt tensioner tightens the seat belt in the event of a collision so that it fits tightly across your body. However, it does not pull the vehicle occupants back in the direction of the seat backrest.

The belt tensioner also does not correct an incorrect seat position or correct the routing of a seat belt that is worn incorrectly.

If the seat belt is also fitted with a belt force limiter and this is triggered, the force exerted by the seat belt on the vehicle occupant is reduced.

The belt force limiters on the front seats are synchronised with the front airbags, which take on part of the deceleration force. This can reduce the forces to which the vehicle occupants are subjected during an accident.

! If the front-passenger seat is not occupied, do not engage the seat belt tongue in the buckle on the front-passenger seat. Otherwise, in the event of an accident the belt tensioner and the sidebag, in addition to other systems, may be triggered and have to be replaced.

Important safety notes

⚠ WARNING

If the seat belt is worn incorrectly, it cannot perform its intended protective function. Furthermore, an incorrectly worn seat belt can cause additional injuries, e.g. in the event of an accident, heavy braking or sudden changes of direction. There is an increased risk of injury, possibly even fatal.

Always ensure that all vehicle occupants have their seat belts fastened correctly and are sitting properly.

The components of the restraint system work in conjunction with each other. They can only offer protection if all vehicle occupants always:

- have the seat belt correctly fastened (▷ page 47)
- have the seat and head restraint adjusted properly (▷ page 106)

⚠ WARNING

The seat belt does not offer the intended level of protection if you have not moved the backrest to an almost vertical position. When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdomen or neck injuries, for example. This poses an increased risk of injury or even fatal injury.

Adjust the seat properly before beginning your journey. Always ensure that the backrest is in an almost vertical position and that the shoulder section of your seatbelt is routed across the centre of your shoulder.

⚠ WARNING

Persons under 1.50 m tall cannot wear the seat belts correctly without an additional suitable restraint system. If the seat belt is worn incorrectly, it cannot perform its intended protective function. Furthermore, an incorrectly worn seat belt can cause additional injuries, e.g. in the event of an accident, heavy braking or sudden changes of direction. There is an increased risk of injury, possibly even fatal.

Always secure persons less than 1.50 m tall in additional suitable restraint systems.

If a child younger than twelve years old and under 1.50 m in height is travelling in the vehicle:

- always secure the child in a child restraint system suitable for this Mercedes-Benz vehicle. The child restraint system must be appropriate to the age, weight and size of the child
- be sure to observe the instructions and safety notes on the "Automatic front-passenger front airbag deactivation system" (▷ page 52)
- be sure to observe the instructions and safety notes on "Children in the vehicle" (▷ page 59) in addition to the manufacturer's operating and installation instructions for the child restraint system

⚠ WARNING

Seat belts cannot protect as intended, if:

- they are damaged, have been modified, are extremely dirty, bleached or dyed
- the seat belt buckle is damaged or extremely dirty
- modifications have been made to the belt tensioners, belt anchorages or inertia reels

Seat belts may sustain non-visible damage in an accident, e.g. due to glass splinters. Modified or damaged seat belts can tear or fail, for example in the event of an accident. Modified seat belt tensioners may be deployed unintentionally or not function as intended. There is an increased risk of injury, possibly even fatal.

Never modify seat belts, seat belt tensioners, seat belt anchorages and inertia reels. Ensure that seat belts are not damaged or worn and are clean. After an accident, have the seat belts checked immediately at a qualified specialist workshop.

Mercedes-Benz recommends that you only use seat belts that have been approved specifically for your vehicle by Mercedes-Benz. Otherwise, your vehicle's general operating permit could be invalidated.

AMG Performance seat: this seat is designed for the standard three-point seat belt. If you fit another multipoint seat belt, e.g. sport or racing seat belts, the restraint system cannot provide the best level of protection.

⚠ WARNING

If you feed seat belts through the opening in the seat backrest, the seat backrest may be damaged or may even break in the event of an accident. This poses an increased risk of injury or even fatal injury.

Only use the standard three-point seat belt. Never modify the seat belt system.

Correct seat belt use

Observe the safety notes on the seat belt (▷ page 46).

All vehicle occupants must be wearing the seat belt correctly before beginning the journey. Also make sure that all vehicle occupants are always wearing the seat belt correctly while the vehicle is in motion.

When fastening a seat belt, always make sure that:

- the seat belt buckle tongue is inserted only into the belt buckle belonging to that seat
- the seat belt is pulled tight across the body

  Avoid wearing bulky clothing, e.g. a winter coat.
- the seat belt is not twisted

  Only then can any forces that occur be distributed across the surface of the seat belt.
- the shoulder section of the belt is routed across the centre of the shoulder

  The shoulder section of the seat belt should not touch your neck or be routed under your

arm or behind your back. If possible, adjust the seat belt to the appropriate height.

- the lap belt is taut and passes across the lap as low down as possible

  The lap belt must always be routed across your hip joints and never across your abdomen. This applies particularly to pregnant women. If necessary, press the lap belt down into your hip joints and pull tight with the shoulder section of the belt.
- the seat belt is not routed across sharp, pointed or fragile objects

  If you have such items located on or in your clothing, e.g. pens, keys or spectacles, store these in a suitable place.
- only one person is using a seat belt

  Infants and children must never travel sitting on the lap of a vehicle occupant. In the event of an accident, they could be crushed between the vehicle occupant and seat belt.
- objects are never secured with a seat belt if the seat belt is also being used by one of the vehicle's occupants

  Also ensure that no objects are placed between a person and the seat. e.g. a cushion.

Seat belts are intended only to secure and restrain vehicle occupants. Always observe the "Loading guidelines" for securing objects, luggage or loads (▷ page 323).

Fastening and adjusting the seat belts

Observe the safety notes on the seat belt (▷ page 46) and the information on the correct use of the seat belt (▷ page 47).

If a passenger is wearing the centre rear seat belt, also observe the information on the seat belt for the centre rear seat (▷ page 48).



Basic illustration

▶ Adjust the seat (▷ page 106).
The seat backrest must be in an almost upright position.

▶ Pull the seat belt smoothly from the belt outlet and engage belt tongue ② in belt buckle ①. The seat belt on the driver's seat and the front-passenger seat may be tightened automatically; see "Belt adjustment" (▷ page 49).

▶ If necessary, pull upwards on the seat belt in front of your chest so that the belt sits tightly across your body.

The shoulder section of the seat belt must always be routed across the centre of the shoulder. Adjust the belt outlet if necessary.

▶ **To raise:** slide the belt outlet upwards.
The belt outlet will engage in various positions.

▶ **To lower:** hold belt outlet release ③ and slide the belt outlet downwards.

▶ Let go of belt outlet release ③ in the desired position and make sure that the belt outlet engages.

Seat belt for the centre rear seat

If the left-hand rear seat backrest is folded down and back up again, the rear centre seat belt may lock. The seat belt can then not be pulled out.

▶ **To release the rear centre seat belt:** pull the seat belt out approximately 20 mm at the belt outlet on the backrest and then release it again.
The seat belt is retracted and released.

Releasing seat belts

! Make sure that the seat belt is fully rolled up. Otherwise, the seat belt or belt tongue will be trapped in the door or in the seat mechanism. This could damage the door, the door trim panel and the seat belt. Damaged seat belts can no longer fulfil their protective function and must be replaced. Visit a qualified specialist workshop.

▶ Press release button in belt buckle, hold belt tongue firmly and guide the seat belt back.

Belt adjustment

Seat-belt adjustment is an integral part of the PRE-SAFE® convenience function. With this function, the driver's and co-driver's seat belts are adjusted to the upper body of the vehicle occupant.

The belt strap is tightened slightly when:

- the belt tongue is engaged in the buckle and
- the ignition is switched on

The seat belt adjustment will apply a certain tightening force if any slack is detected between the vehicle occupant and the seat belt. Do not hold on to the seat belt tightly while it is adjusting.

You can switch the seat belt adjustment on and off using the multimedia system. Information on switching the seat belt adjustment on and off can be found in the Digital Operating Instructions.

Seat belt warning for the driver and front passenger

The seat belt warning lamp in the instrument cluster is a reminder that all vehicle occupants must wear their seat belts. It may light up continuously or flash. In addition, a warning tone may sound.

The seat belt warning lamp goes out and the warning tone ceases when the driver and the front passenger have fastened their seat belts.

Rear seat belt status indicator



The rear seat belt status indicator is only available for certain countries.

The rear seat belt status indicator informs you which rear seat belt is not fastened.

Hiding the rear seat belt status indicator immediately (▷ page 266).

Airbags

Introduction

The installation location of an airbag is identified by the AIRBAG symbol.

An airbag supplements a correctly worn seat belt. It is not a replacement for the seat belt. The airbag offers additional protection in corresponding accident situations.

Not all airbags are deployed in an accident. The different airbag systems work independently of each other (▷ page 56).

However, no system available today can completely eliminate injuries and fatalities.

It is also not possible to completely rule out a risk of injury caused by an airbag due to the speed at which the airbag must be deployed.

Important safety notes

⚠ WARNING

If you deviate from the correct seat position, the airbag cannot perform its intended protective function and can even cause additional injuries when deployed. There is an increased risk of serious or even fatal injuries.

In order to avoid such risks, always ensure that all vehicle occupants:

- fasten their seatbelts correctly, including pregnant women
- are seated correctly and maintain the furthest possible distance from the airbags
- observe the following notes

Always ensure that there are no objects located between the airbag and the vehicle occupant.

- Adjust the seats properly before beginning your journey. Always make sure that the seat is in an almost upright position. The centre of the head restraint must support the head at about eye level.
- Move the driver's and front-passenger seats as far back as possible. The driver's seat position must allow the vehicle to be driven safely.
- Hold the steering wheel only by the rim. This allows the airbag to be fully deployed.
- Always lean against the backrest while driving. Do not lean forwards or lean against the

door or side window. You may otherwise be in the deployment area of the airbags.
- Always keep your feet in the footwell in front of the seat. Do not put your feet on the dashboard, for example. Your feet may otherwise be in the deployment area of the airbag.
- Always secure persons less than 1.50 m tall in suitable restraint systems. Up to this height, the seat belt cannot be worn correctly.

If a child is travelling in your vehicle, also observe the following notes:

- Always secure children under twelve years of age and less than 1.50 m tall in suitable child restraint systems.
- Child restraint systems should preferably be fitted to the rear seats.
- Secure a child to the front-passenger seat only when the front-passenger front airbag is disabled, and then only in a rearward-facing child restraint system. If the PASSENGER AIR BAG OFF indicator lamp is permanently lit, the front-passenger front airbag is disabled (▷ page 45).
- Be sure to observe the instructions and safety notes on the "Automatic front-passenger front airbag deactivation system" (▷ page 52) and on "Children in the vehicle" (▷ page 59) in addition to the manufacturer's operating and installation instructions for the child restraint system.

Objects in the vehicle interior may prevent the airbag from functioning correctly. Before starting your journey and to avoid risks resulting from the speed of the airbag as it deploys, make sure that:

- there are no people, animals or objects between the vehicle occupants and an airbag
- there are no objects between the seat, door and B-pillar
- there are no hard objects, e.g. coat hangers, hanging on the grab handles or coat hooks
- no accessories, such as cup holders, are attached to the vehicle within the deployment area of an airbag, e.g. to doors, side windows, rear side trim or side walls
- no heavy, sharp-edged or fragile objects are in the pockets of your clothing. Store such objects in a suitable place.

⚠ WARNING

If you modify an airbag cover or affix objects such as stickers to it, the airbag can no longer function correctly. There is an increased risk of injury.

Never modify an airbag cover or affix objects to it.

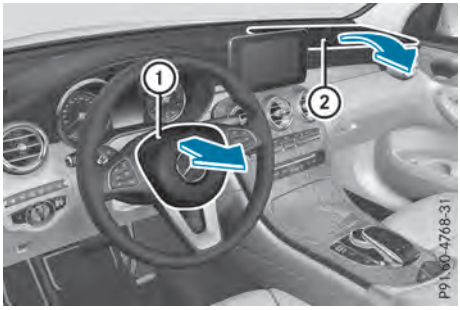
⚠ WARNING

Sensors to control the airbags are located in the doors. Modifications or work not performed correctly to the doors or door panelling, as well as damaged doors, can lead to the function of the sensors being impaired. The airbags might therefore not function properly any more. Consequently, the airbags cannot protect vehicle occupants as they are designed to do. This poses an increased risk of injury.

Never modify the doors or parts of the doors. Always have work on the doors or door panelling carried out at a qualified specialist workshop.

Front airbags

! Do not place heavy objects on the front-passenger seat. This could cause the system to identify the seat as being occupied. In the event of an accident, the restraint systems on the front-passenger side may be triggered and have to be replaced.



Driver's airbag ① deploys in front of the steering wheel. Front-passenger front airbag ② deploys in front of and above the glove compartment.

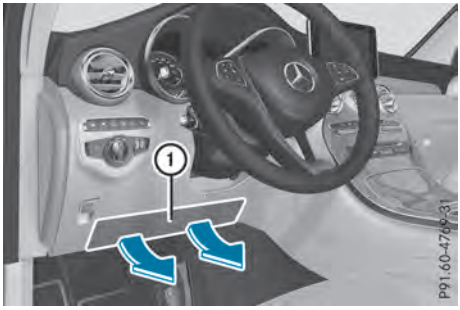
When deployed, the front airbags offer additional head and thorax protection for the occupants in the front seats.

The PASSENGER AIR BAG OFF indicator lamp informs you about the status of the front-passenger front airbag (▷ page 45).

The front-passenger front airbag will deploy only if:

- the automatic front-passenger front airbag deactivation system has detected that the front-passenger seat is occupied (▷ page 52). The PASSENGER AIR BAG OFF indicator lamp is not lit (▷ page 52)
- the restraint system control unit predicts a high accident severity

Driver's kneebag



Driver's kneebag ① deploys under the steering column. The driver's kneebag is triggered together with the front airbags.

The driver's kneebag offers additional thigh, knee and lower leg protection for the occupant in the driver's seat.

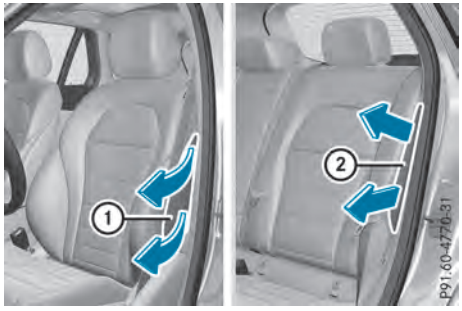
ⓘ The driver's kneebag is only available in certain countries.

Sidebags

⚠ WARNING

Unsuitable seat covers may obstruct or even prevent deployment of the airbags integrated into the seats. The airbags may then fail to protect the vehicle occupants as intended. Operation of the automatic co-driver's front airbag deactivation system may also be impaired. There is an increased risk of injury, possibly even fatal.

Use only seat covers which have been specifically approved for the respective seat by Mercedes-Benz.



Front sidebags ① and rear sidebags ② deploy next to the outer bolster of the seat backrest.

When deployed, the sidebag offers additional thorax protection. However, it does not protect the:

- head
- neck
- arms

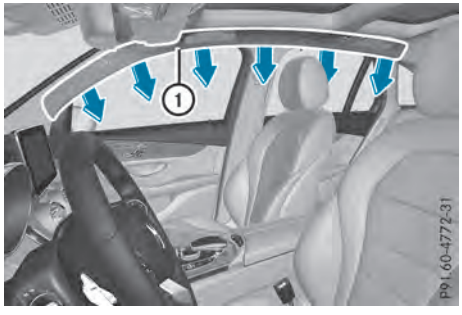
When the restraint system control unit detects a side impact, the sidebag is deployed on the side on which the impact occurs.

Vehicles with the automatic front-passenger front airbag shutoff: the sidebag on the front-passenger side deploys under the following conditions:

- an occupant is detected in the front-passenger seat or
- the seat belt buckle tongue is engaged in the belt buckle of the front-passenger seat

If the belt tongue is engaged in the belt buckle, the sidebag on the front-passenger side deploys if an appropriate accident situation occurs. In this case, deployment is independent of whether the front-passenger seat is occupied or not.

Windowbags



Windowbags ① are integrated in the side of the roof frame and deploy in the area from the A-pillar to the C-pillar.

When deployed, the windowbag enhances the level of protection for the head. However, it does not protect the chest or arms.

When the restraint system control unit detects a side impact, the windowbag is deployed on the side on which the impact occurs.

If the system determines that it can offer additional protection to that provided by the seat belt, a windowbag may be deployed in other accident situations (▷ page 56).

Automatic front passenger front airbag deactivation system

Introduction

In order to recognise a child restraint system on the front-passenger seat, the automatic front-passenger front airbag deactivation system categorises the person in the front-passenger seat. Depending on that result, the front-passenger front airbag is either enabled or disabled. If a rearward-facing child restraint system is fitted to the front-passenger seat, the PASSENGER AIR BAG OFF indicator lamp must light up after the system self-test and remain lit. The front-passenger front airbag is disabled.

The system does not disable:

- the sidebag
- the windowbag
- the seat belt tensioner

Make sure that your vehicle is equipped with the automatic front-passenger front airbag deactivation system (▷ page 63). If this is not the case, always install a child restraint system on a suitable rear seat (▷ page 64).

If it is absolutely necessary to install a child restraint system on the front-passenger seat, be sure to observe the correct positioning of the child restraint system. Never place objects under or behind the child restraint system, e.g. a cushion. Fully retract the seat cushion. The entire base of the child restraint system must always rest on the seat cushion of the front-passenger seat. The backrest of a forward-facing child restraint system must, as far as possible, rest flat against the backrest of the front-passenger seat. The child restraint system must not touch the roof or be put under strain by the head restraint. Adjust the angle of the seat backrest and the head restraint position accordingly. Only then is the correct function of the automatic front-passenger front airbag deactivation system guaranteed. Always observe the information on suitable positioning of the child restraint system (▷ page 64) in addition to the child restraint system manufacturer's installation instructions.

Operation of automatic front passenger front airbag deactivation system



① PASSENGER AIR BAG ON indicator lamp
② PASSENGER AIR BAG OFF indicator lamp

The indicator lamps inform you whether the front-passenger front airbag is disabled or enabled.

▶ Press the Start/Stop button once or twice, or turn the key to position 1 or 2 in the ignition lock.
The system carries out a self-diagnosis.

The PASSENGER AIR BAG OFF and PASSENGER AIR BAG ON indicator lamps must light up simultaneously for approximately six seconds.

The indicator lamps display the status of the front-passenger front airbag:

- PASSENGER AIR BAG ON lights up for 60 seconds, then both indicator lamps are off (PASSENGER AIR BAG ON and OFF): the front-passenger front airbag is able to deploy in the event of an accident.
- PASSENGER AIR BAG OFF lights up: the front-passenger front airbag is disabled. It will then not be deployed in the event of an accident.

If the PASSENGER AIR BAG ON indicator lamp is off, only the PASSENGER AIR BAG OFF indicator lamp shows the status of the front-passenger front airbag. The PASSENGER AIR BAG OFF indicator lamp may be lit continuously or be off.

If the status of the front-passenger front airbag changes while the vehicle is in motion, an airbag display message appears on the instrument cluster (▷ page 277). When the front-passenger seat is occupied, always pay attention to the PASSENGER AIR BAG OFF indicator lamp. Be aware of the status of the front-passenger front airbag both before and during the journey.

If a person sits in the front-passenger seat, they must be:

- seated with the seat belt fastened correctly
- in an almost upright position with their back against the seat backrest
- with their feet resting on the floor, if possible

If the front passenger does not observe these conditions, the automatic front-passenger front airbag deactivation system may be influenced, e.g. because the front passenger:

- transfers their weight by supporting themselves on a vehicle armrest
- sits in such a way that their weight is raised from the seat cushion

The front-passenger front airbag may be disabled by mistake as a result of these or similar actions. In this case, the PASSENGER AIR BAG OFF indicator lamp lights up permanently. The front-passenger front airbag then does not deploy during an accident.

⚠ WARNING

If the PASSENGER AIRBAG OFF indicator lamp is lit, the front-passenger front airbag is disabled. It will not be deployed in the event of an accident and cannot perform its intended protective function. A person in the front-passenger seat could then, for example, come into contact with the vehicle's interior, especially if the person is sitting too close to the dashboard. This poses an increased risk of injury or even fatal injury.

When the front-passenger seat is occupied, always make sure that:

- the classification of the person in the front-passenger seat is correct and that the front-passenger front airbag is enabled or disabled in accordance with the person in the front-passenger seat.
- the front-passenger seat has been moved back as far back as possible.
- the person is seated correctly.

Make sure, both before and during the journey, that the status of the front-passenger front airbag is correct.

⚠ WARNING

If you secure a child in a rearward-facing child restraint system on the front-passenger seat and the PASSENGER AIR BAG OFF indicator lamp is off, the front-passenger front airbag can deploy in the event of an accident. The child could be struck by the airbag. This poses an increased risk of injury or even fatal injury.

Make sure that the front-passenger front airbag has been disabled. The PASSENGER AIR BAG OFF indicator lamp must be lit.

NEVER use a rearward-facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it; DEATH or SERIOUS INJURY to the child can occur.

If the PASSENGER AIR BAG OFF indicator lamp stays off, do not install a rearward-facing child restraint system on the front-passenger seat. Further information can be found under "Problems with the automatic front-passenger front airbag deactivation system" (▷ page 56).

⚠ WARNING

If you secure a child in a forward-facing child restraint system on the front-passenger seat and you position the front-passenger seat too close to the dashboard, in the event of an accident, the child could:

- come into contact with the vehicle's interior if the PASSENGER AIR BAG OFF indicator lamp is lit, for example
- be struck by the airbag if the PASSENGER AIR BAG OFF indicator lamp is off

This poses an increased risk of injury or even fatal injury.

Always move the front-passenger seat as far back as possible and fully retract the seat

▷▷

cushion length. Always make sure that the shoulder belt strap is correctly routed from the vehicle belt sash guide to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the vehicle belt sash guide. If necessary, adjust the vehicle belt sash guide and the front-passenger seat accordingly. Always observe the child restraint system manufacturer's installation instructions.

Always observe the vehicle-specific information for the correct positioning of the child restraint system (▷ page 64).

If the automatic front-passenger front airbag deactivation system detects that:

- the front-passenger seat is unoccupied, the PASSENGER AIR BAG OFF indicator lamp lights up after the system self-test and remains lit. This indicates that the front-passenger front airbag is disabled.
- the front-passenger seat is occupied by a child in a rearward-facing child restraint system, the PASSENGER AIR BAG OFF indicator lamp lights up after the system self-test and remains lit. This indicates that the front-passenger front airbag is disabled.

  But in the case of a child in a rearward-facing child restraint system, the PASSENGER AIR BAG OFF indicator lamp can also go out after the system self-test. This indicates that the front-passenger front airbag is enabled. The result of the classification is dependent on, among other factors, the child restraint system and the child's build. It is recommended that you fit the child restraint system to a suitable rear seat.
- the front-passenger seat is occupied by a child in a forward-facing child restraint system, either the PASSENGER AIR BAG OFF indicator lamp lights up and remains lit after the system self-test depending on the result of the classification, or it goes out. The result of the classification is dependent on, among other factors, the child restraint system and the child's build.

  Move the front-passenger seat as far back as possible. Always observe the information in "Child restraint systems on the front-passenger seat" (▷ page 63) and in "Suitable positioning of the child restraint system" (▷ page 64). Alternatively, you can fit the child restraint system to a suitable rear seat.
- the front-passenger seat is occupied by a person with a smaller build (e.g. a teenager or small adult), the PASSENGER AIR BAG OFF indicator lamp lights up and remains lit after the system self-test depending on the result of the classification or, alternatively, goes out.
  - If the PASSENGER AIR BAG OFF indicator lamp is off, move the front-passenger seat as far back as possible. Alternatively, a person with a small build can sit on a rear seat.
  - If the PASSENGER AIR BAG OFF indicator lamp is lit, a person with a smaller build should not use the front-passenger seat.
- the front-passenger seat is occupied by an adult or a person with the build of an adult, the PASSENGER AIR BAG OFF indicator lamp goes out after the system self-test. This indicates that the front-passenger front airbag is enabled.

If children are travelling in the vehicle, be sure to observe the notes on "Children in the vehicle" (▷ page 59).

If the automatic front-passenger front airbag deactivation system is malfunctioning, the red restraint system warning lamp on the instrument cluster and the PASSENGER AIR BAG OFF indicator lamp light up simultaneously. The front-passenger front airbag is disabled in this case and does not deploy during an accident. Have the automatic front-passenger front airbag deactivation system checked and repaired immediately at a qualified specialist workshop. Mercedes-Benz recommends that you use a Mercedes-Benz Service Centre for this purpose.

If the front-passenger seat, the seat cover or the seat cushion are damaged, have the necessary repair work carried out at a qualified specialist workshop. Mercedes-Benz recommends that you use a Mercedes-Benz Service Centre for this purpose.

For safety reasons, Mercedes-Benz recommends that you use only a child restraint system that has been tested and approved by Mercedes-Benz in combination with the automatic front-passenger front airbag deactivation system.

Self-check

⚠ DANGER

If the PASSENGER AIR BAG OFF and PASSENGER AIR BAG ON indicator lamps do not both light up during the self-test, the system is malfunctioning. The front-passenger front airbag might be triggered unintentionally or might not be triggered at all in the event of an accident with high deceleration. This poses an increased risk of injury or even fatal injury.

In this case the front-passenger seat may not be used. Do not install a child restraint system on the front-passenger seat. Have the automatic front-passenger front airbag shutoff checked and repaired immediately at a qualified specialist workshop.

⚠ WARNING

If the PASSENGER AIRBAG OFF indicator lamp remains lit after the self-check, the front-passenger front airbag is deactivated. It will not be deployed in the event of an accident. In this case, the front-passenger front airbag cannot perform its intended protective function, e.g. when a person is seated in the front-passenger seat.

That person could, for example, come into contact with the vehicle interior, especially if the person is sitting too close to the dashboard. This poses an increased risk of injury or even fatal injury.

When the front-passenger seat is occupied, always ensure that:

- the classification of the person in the front-passenger seat is correct and the front-passenger front airbag is activated or deactivated in accordance with the person in the front-passenger seat.
- the person is seated properly with a correctly fastened seat belt.
- the front-passenger seat has been moved as far back as possible.

If the PASSENGER AIR BAG OFF indicator lamp remains lit when it should not, the front-passenger seat may not be used. Do not install a child restraint system on the front-passenger seat. Have the automatic front-passenger front airbag shutoff checked and repaired immediately at a qualified specialist workshop.

⚠ WARNING

Objects between the seat surface and the child restraint system could affect the function of the automatic front-passenger front airbag deactivation system. This could result in the front-passenger front airbag not functioning as intended during an accident. This poses an increased risk of injury or even fatal injury.

Do not place any objects between the seat surface and the child restraint system. The entire base of the child restraint system must always rest on the seat cushion of the front-passenger seat. The backrest of the forwards-facing child restraint system must, as far as possible, be resting on the backrest of the rear reclining seat. Always comply with the child restraint system manufacturer's installation instructions.

After the self-test, the PASSENGER AIR BAG OFF or the PASSENGER AIR BAG ON indicator lamp displays the status of the front-passenger front airbag (▷ page 52). If the front-passenger front airbag is enabled, the PASSENGER AIR BAG ON indicator lamp lights up for 60 seconds and then goes out.

If the PASSENGER AIR BAG ON indicator lamp is off, only the PASSENGER AIR BAG OFF indicator lamp shows the status of the front-passenger front airbag. The PASSENGER AIR BAG OFF indicator lamp may be lit continuously or be off.

Further information can be found under "Problems with the automatic front-passenger front airbag shutoff" (▷ page 56).

Problems with the automatic front passenger front airbag deactivation system

Be sure to observe the notes on "System self-test" (▷ page 55).

Problem	Possible causes/consequences and ▶ Solutions
The PASSENGER AIR BAG OFF indicator lamp lights up and remains lit, even though the front-passenger seat is occupied by an adult or a person with a build corresponding to that of an adult.	The classification of the person on the front-passenger seat is false. ▶ Make sure the conditions for a correct classification of the person on the front-passenger seat are met (▷ page 52). ▶ If the PASSENGER AIR BAG OFF indicator lamp remains lit, the front-passenger seat may not be used. ▶ Have the automatic front-passenger front airbag deactivation system checked immediately at a qualified specialist workshop.
The PASSENGER AIR BAG OFF indicator lamp does not light up and/or does not remain lit. The front-passenger seat is: • empty • occupied by a rearward-facing child restraint system	The automatic front-passenger front airbag deactivation system is malfunctioning. ▶ Make sure there is nothing between the seat and the child restraint system. ▶ Make sure that the entire base of the child restraint system rests on the seat cushion of the front-passenger seat. ▶ Make sure that the seat cushion length is fully retracted. ▶ When installing the child restraint system, make sure that the seat belt is tight. Do not pull the seat belt tight with the front-passenger seat adjustment. This could result in the seat belt and the child restraint system being pulled too tightly. ▶ Check that the child restraint system is installed correctly. ▶ Make sure that no objects are applying additional weight to the seat. ▶ If the PASSENGER AIR BAG OFF indicator lamp remains off and/or the PASSENGER AIR BAG ON indicator lamp lights up, do not install a rearward-facing child restraint system on the front-passenger seat. It is recommended that you fit the child restraint system to a suitable rear seat. ▶ Have the automatic front-passenger front airbag deactivation system checked immediately at a qualified specialist workshop.

Deployment of belt tensioners and airbags

Important safety notes

⚠ **WARNING**

After the airbag deploys, the airbag parts are hot. There is a risk of injury.

Do not touch the airbag parts. Have a deployed airbag replaced at a qualified specialist workshop as soon as possible.

⚠ **WARNING**

Pyrotechnical belt tensioners which have been triggered are no longer operational and therefore cannot protect as intended. There is an increased risk of injury, possibly even fatal.

Have pyrotechnic belt tensioners which have been triggered replaced at a qualified specialist workshop immediately.

Mercedes-Benz recommends that you have the vehicle towed to a qualified specialist workshop after an accident. Take this into account, par-

ticularly if a seat belt tensioner was triggered or an airbag was deployed.

An electric motor is used by PRE-SAFE® to trigger the tightening of the seat belt in hazardous situations. This procedure is reversible.

If the belt tensioners are triggered or an airbag is deployed, you will hear a bang, and a small amount of powder may also be released. The restraint system warning lamp lights up.

Only in rare cases will the bang affect your hearing. in general, the powder released is not hazardous to health but may cause short-term breathing difficulties to persons suffering from asthma or other pulmonary conditions. Provided it is safe to do so, you should leave the vehicle immediately or open the window in order to prevent breathing difficulties.

Operation

During the first stage of a collision, the restraint system control unit evaluates important physical data relating to vehicle deceleration or acceleration, such as:

- duration
- direction
- intensity

Based on the evaluation of this data, the restraint system control unit triggers the seat belt tensioners in the event of a head-on or rear collision.

A seat belt tensioner can be triggered only if:

- the ignition is switched on
- the components of the restraint system are operational. You can find further information under: "Restraint system warning lamp" (▷ page 45)
- the seat belt buckle tongue has engaged in the belt buckle of the respective front seat

The seat belt tensioners in the rear compartment are triggered independently of the lock status of the seat belts.

If the restraint system control unit detects a high-severity accident, in certain head-on collisions, additional components of the restraint system are deployed independently of each other:

- front airbags and driver's kneebag
- windowbag, if the system determines that deployment can offer additional protection to that provided by the seat belt

On vehicles with the automatic front-passenger front airbag shutoff: depending on the person in the front-passenger seat, the front-passenger front airbag is either disabled or enabled. The front-passenger front airbag can be deployed in an accident only if the PASSENGER AIR BAG OFF indicator lamp is off. Observe the information on the PASSENGER AIR BAG indicator lamps (▷ page 45).

Your vehicle has two-stage front airbags. At the first deployment threshold the front airbag fills with gas. If the second deployment threshold is then reached within a few milliseconds, the front airbag is filled with the maximum quantity of gas.

The activation threshold for the seat belt tensioners and airbags is determined based on the evaluation of the vehicle's rate of deceleration or acceleration at various points in the vehicle. This process is pre-emptive in nature. The triggering/deployment process should take place in good time at the start of the collision.

The rate of vehicle deceleration or acceleration and the direction of the force are essentially determined by:

- the distribution of forces during the collision
- the collision angle
- the deformation characteristics of the vehicle
- the characteristics of the object with which the vehicle has collided

Factors that can be seen and measured only after a collision has occurred do not play a decisive role in the deployment of an airbag. Nor do they provide an indication of airbag deployment.

The vehicle may be deformed significantly without an airbag being deployed. This is the case if only parts that are relatively easily deformed are affected and the rate of deceleration is not high. Conversely, an airbag may be deployed even though the vehicle suffers only minor deformation. This is the case if, for example, very rigid vehicle parts such as longitudinal body members are hit, and sufficient deceleration occurs as a result.

If the restraint system control unit detects a side impact or if the vehicle overturns, the applicable components of the restraint system are activated independently of each other depending on the apparent type of accident.

- Sidebags on the side on which an impact occurs, independently of the seat belt tensioner and seat belt usage

Vehicles with the automatic front-passenger front airbag shutoff: the sidebag on the front-passenger side deploys under the following conditions:
- an occupant is detected in the front-passenger seat or
- the seat belt buckle tongue is engaged in the belt buckle of the front-passenger seat

- Windowbag on the side on which an impact occurs, independently of seat belt usage and regardless of whether the front-passenger seat is occupied
- Front seat belt tensioners, if the system determines that deployment can offer additional protection for the vehicle occupants in this situation
- Rear seat belt tensioners in certain situations if the vehicle overturns
- Windowbags on the driver's and front-passenger side in certain situations if the vehicle overturns and if the system determines that deployment can offer additional protection to that provided by the seat belt

Not all airbags are deployed in an accident. The different airbag systems work independently of each other.

How the airbag system works is determined by the severity of the accident detected, especially the vehicle deceleration or acceleration, and the apparent type of accident:
- frontal collision
- side impact
- overturn

PRE-SAFE® (anticipatory occupant protection)

Introduction

In certain hazardous situations, PRE-SAFE® takes pre-emptive measures to protect the vehicle occupants.

Important safety notes

Make sure that there are no objects in the footwell or behind the seats. There is a risk that the seats and/or the objects could be damaged when PRE-SAFE® is activated.

Although your vehicle is equipped with a PRE-SAFE® system, the possibility of injury in the event of an accident cannot be ruled out. Always adapt your driving style to suit the prevailing road and weather conditions and maintain a safe distance from the vehicle in front. Drive carefully.

Function

PRE-SAFE® intervenes:
- in emergency braking situations, e.g. when BAS is activated
- in critical driving situations, e.g. when physical limits are exceeded and the vehicle understeers or oversteers severely
- vehicles with the Driving Assistance package: when a driver assistance system intervenes powerfully or the radar sensor system detects an imminent danger of collision in certain situations

PRE-SAFE® takes the following measures depending on the hazardous situation detected:
- the front seat belts are pre-tensioned
- if the vehicle skids, the side windows and the panorama sliding sunroof are closed
- vehicles with the memory function for the front-passenger seat: the front-passenger seat is adjusted if it is in an unfavourable position

If the hazardous situation passes without resulting in an accident, PRE-SAFE® slackens the belt pre-tensioning. All settings made by PRE-SAFE® can then be reversed.

If the seat belt pre-tensioning is not reduced:

▶ Move the seat backrest or seat back slightly when the vehicle is stationary.
Seat belt pre-tensioning is reduced and the locking mechanism is released.

Seat-belt adjustment is an integral part of the PRE-SAFE® convenience function. Information about the convenience function can be found under "Belt adjustment" (▷ page 49).

PRE-SAFE® PLUS (anticipatory occupant protection PLUS)

Introduction

PRE-SAFE® PLUS is only available in vehicles with the Driving Assistance package.

Using the radar sensor system, PRE-SAFE® PLUS is able to detect that a head-on or rear-end collision is imminent. In certain hazardous situations, PRE-SAFE® PLUS takes pre-emptive measures to protect the vehicle occupants.

Important safety notes

The intervention of PRE-SAFE® PLUS cannot prevent an imminent collision.

The driver is not warned before the intervention of PRE-SAFE® PLUS.

PRE-SAFE® PLUS does not intervene:

- if the vehicle is reversing
- when the vehicle is towing a trailer and there is a risk of a rear-end collision

When driving, or when parking or exiting a parking space using Active Parking Assist, PRE-SAFE® PLUS will not apply the brakes.

Function

PRE-SAFE® PLUS intervenes in certain situations if the radar sensor system detects an imminent head-on or rear-end collision.

PRE-SAFE® PLUS takes the following measures depending on the hazardous situation detected:

- if the radar sensor system detects that a head-on collision is imminent, the seat belts are pre-tensioned
- if the radar sensor system detects that a rear-end collision is imminent:
  - the rear hazard warning lamps are activated and flash at a higher frequency
  - the brake pressure is increased if the driver applies the brakes when the vehicle is stationary
  - the seat belts are pre-tensioned

The PRE-SAFE® PLUS braking action is cancelled:

- if the accelerator pedal is depressed when a gear is engaged
- if the risk of a collision passes or is no longer detected
- if Active Distance Assist DISTRONIC indicates an intention to intervene

If the hazardous situation passes without resulting in an accident, the original settings are restored.

Automatic measures after an accident

Immediately after an accident, the following measures are implemented, depending on the type and severity of the impact:

- activating the hazard warning lamps
- the emergency lighting is activated
- the vehicle doors are unlocked
- the front side windows are lowered
- vehicles with the memory function: the electrically adjustable steering wheel is raised when the driver's door is opened
- the engine is switched off and the fuel supply is cut off
- vehicles with the Mercedes-Benz emergency call system: automatic emergency call

Children in the vehicle

Important safety notes

Accident statistics show that children secured on the rear seats are safer than children secured on the front seats. For this reason, Mercedes-Benz strongly advises that you install the child restraint system on a rear seat. Children are generally better protected there.

If a child younger than twelve years old and under 1.50 m in height is travelling in the vehicle:

- always secure the child in a child restraint system suitable for Mercedes-Benz vehicles. The child restraint system must be appropriate to the age, weight and size of the child
- be sure to observe the instructions and safety notes in this section in addition to the child

restraint system manufacturer's installation instructions.

- always observe the instructions and safety notes on the automatic front-passenger front airbag deactivation system(▷ page 52)

⚠ WARNING

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P**
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

⚠ WARNING

If persons (particularly children) are exposed to heat or cold for a prolonged period, there is a risk of serious or even fatal injuries. Never leave persons (particularly children) unattended in the vehicle.

⚠ WARNING

If the child restraint system is placed in direct sunlight, the parts could become very hot. Children could be suffer burns by touching these parts, in particular on the metallic parts of the child restraint system. There is a risk of injury.

If you and your child leave the vehicle, always make sure that the child restraint system is not in direct sunlight. Cover it with a blanket, for example. If the child restraint system has been exposed to direct sunlight, leave it to cool down before securing the child in it. Never leave children unattended in the vehicle.

Always ensure that all vehicle occupants have their seat belts fastened correctly and are sitting properly. Particular attention must be paid to children.

Observe the safety notes on the seat belt (▷ page 46) and the information on the correct use of the seat belt (▷ page 47).

Child restraint system

Observe the instructions for correct use of the child restraint system (▷ page 64).

For safety reasons, Mercedes-Benz recommends that you only use a child restraint system recommended by Mercedes-Benz (▷ page 68).

⚠ WARNING

If the child restraint system is incorrectly fitted on the seat position suitable for this purpose, it cannot perform its intended protective function. In the event of an accident, sharp braking or a sudden change in direction, the child may not be held securely. There is an increased risk of serious or even fatal injuries.

Observe the manufacturer's installation instructions and the correct use for the child restraint system. Make sure that the entire surface of the child restraint system is resting on the seat surface. Never place objects under or behind the child restraint system, e.g. cushions. Only use child restraint systems with the original cover designed for them. Only replace damaged covers with genuine covers.

⚠ WARNING

If the child restraint system is fitted incorrectly or is not secured, it can come loose in the event of an accident, heavy braking or a sudden change in direction. The child restraint system could be thrown about, striking vehicle occupants. There is an increased risk of injury, possibly even fatal.

Always fit child restraint systems properly, even if they are not being used. Make sure that you observe the child restraint system manufacturer's installation instructions.

You will find further information on stowing objects, luggage and loads securely under "Loading guidelines" (▷ page 323).

⚠ WARNING

Child restraint systems or their securing systems that have been damaged or subjected to a load in an accident cannot perform their intended protective function. In the event of an accident, sharp braking or a sudden change in direction, the child may not be held securely. There is an increased risk of serious or even fatal injuries.

Immediately replace child restraint systems that have been damaged or subjected to a load in an accident. Have the child restraint securing systems checked in a qualified specialist workshop before fitting a child restraint system again.

The securing systems of child restraint systems are:

- the seat belt system
- the ISOFIX or i-Size securing rings
- Top Tether anchorages

If circumstances require you to fit a child restraint system to the front-passenger seat, be sure to observe the information on "Child restraint systems on the front-passenger seat" (▷ page 63).

Observe the warning labels in the vehicle interior and on the child restraint system.

ⓘ It is advisable to use Mercedes-Benz care products to clean child restraint systems recommended by Mercedes-Benz. Information can be obtained at a qualified specialist workshop.

ISOFIX and i-Size child seat securing systems

⚠ WARNING

For ISOFIX or i-Size child restraint systems, where the child is secured using the integrated seat belt of the child restraint system, the permissible gross weight of the child and the child restraint system is 33 kg.

If the child together with the child restraint system weighs more than 33 kg, ISOFIX or i-Size child restraint systems with integrated seat belt no longer offer sufficient protection. ISOFIX or i-Size child seat securing systems may be overloaded and will not be able to restrain the child, for example, in the event of an accident. This poses an increased risk of injury or even fatal injury.

If the child together with the child restraint system weighs more than 33 kg , only use ISOFIX or i-Size child restraint systems with which the child is secured with the vehicle seat belt. Also secure the child restraint system with the Top Tether belt, if available.

Regularly check that the maximum permissible weight of the child and child restraint system together is still complied with.

When fitting a child restraint system, be sure to observe the manufacturer's installation and operating instructions and the instructions for correct use of the child restraint system (▷ page 64).

Before every trip, make sure that the ISOFIX child restraint system or the i-Size child restraint system is engaged correctly in both ISOFIX or i-Size securing rings.



This symbol indicates an ISOFIX position that is suitable for attaching an ISOFIX child restraint system. A similar symbol can be found on the ISOFIX child restraint system.



This symbol indicates an i-Size position that is suitable for attaching an i-Size child restraint system. A similar symbol can be found on the i-Size child restraint system.

! When fitting the child restraint system, make sure that the seat belt for the centre seat does not get trapped. Otherwise, the seat belt could be damaged.



① ISOFIX securing rings



② i-Size securing rings

Vehicles with rear seat armrest: adjust the rear seat armrest so that ISOFIX securing rings ① or i-Size securing rings ② are accessible for the ISOFIX child restraint system or i-Size child restraint system.

▶ Install the ISOFIX child restraint system on both ISOFIX securing rings ① or i-Size securing rings ②.

or

▶ Install the i-Size child restraint system on both i-Size securing rings ②.

ISOFIX and i-Size are standardised securing systems for special child restraint systems. ISOFIX child restraint systems are approved in accordance with UN-R44, i-Size child restraint systems in accordance with UN-R129.

Only child restraint systems that have been approved in accordance with UN-R44 may be attached to ISOFIX securing rings. ISOFIX child restraint systems approved in accordance with UN-R44 and i-Size child restraint systems approved in accordance with UN-R129 can be attached to i-Size securing rings. ISOFIX securing ring ① or i-Size securing ring ② are installed on the left and right sides of the rear seats.

Top Tether

Introduction

Top Tether provides an additional connection between the child restraint system secured with ISOFIX or i-Size and the vehicle. It helps reduce the risk of injury even further. If the child restraint system is fitted with a Top Tether belt, this should always be used.

Important safety notes

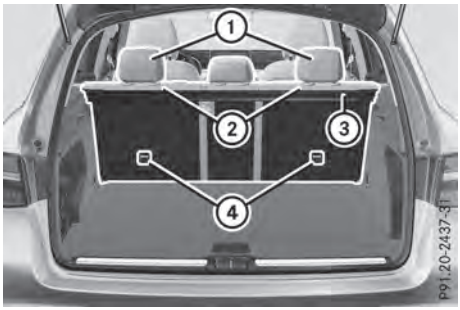
⚠ WARNING

If the rear seat backrests are not locked, they could fold forwards in the event of an accident, heavy braking or sudden changes of direction. As a result, child restraint systems cannot perform their intended protective function. Rear seat backrests that are not locked can also cause additional injuries, e.g. in the event of an accident. This poses an increased risk of injury or even fatal injury.

Always lock rear seat backrests after fitting a Top Tether belt. Observe the lock verification indicator.

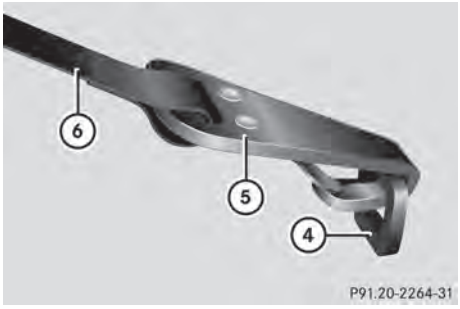
If the rear seat backrest is not engaged and locked, this will be shown on the multifunction display on the instrument cluster.

Top Tether anchorages



Top Tether anchorages ④ are located on the rear side of the backrests on both outer rear seats.

- ▶ Move head restraint ① upwards.
- ▶ Fit the ISOFIX or i-Size child restraint system with Top Tether. Always comply with the child restraint system manufacturer's installation instructions when doing so.



- ▶ Guide Top Tether belt ⑥ under head restraint ① between the two head restraint bars.
- ▶ Guide the Top Tether belt ⑥ downwards between the luggage compartment cover ③ and seat backrest ②.
- ▶ Hook the Top Tether hook ⑤ into the Top Tether anchorage ④ on the rear of the seat backrest ②.
- ▶ Make sure that Top Tether belt ⑥ is not twisted.
- ▶ Tension Top Tether belt ⑥. Always comply with the child restraint system manufacturer's installation instructions when doing so.
- ▶ If necessary, move head restraint ① back down again slightly (▷ page 110). Make sure that you do not interfere with the correct routing of Top Tether belt ⑥.

Child restraint system on the front passenger seat

General notes

Accident statistics show that children secured on the rear seats are safer than children secured on the front seats. For this reason, Mercedes-Benz strongly advises that you install the child restraint system on a rear seat.

Vehicles with automatic front-passenger front airbag deactivation system: if circumstances require you to fit a child restraint system to the front passenger seat, be sure to observe the notes on the "Automatic front-passenger front airbag deactivation system" (▷ page 52).

You can therefore avoid the risks that could arise as a result of:

- a child restraint system that is not detected by the automatic front-passenger front airbag deactivation system
- disabling the front passenger seat airbag unintentionally
- unsuitable positioning of the child restraint system, e.g. too close to the dashboard



Please observe the warning notice on the front-passenger sun visor; see illustration.

⚠ WARNING

If you secure a child in a rearward-facing child restraint system on the front-passenger seat and the PASSENGER AIR BAG OFF indicator lamp is off, the front-passenger front airbag can deploy in the event of an accident. The child could be struck by the airbag. This poses an increased risk of injury or even fatal injury.

▷▷

Make sure that the front-passenger front airbag has been disabled. The PASSENGER AIR BAG OFF indicator lamp must be lit.

NEVER use a rearward-facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it; DEATH or SERIOUS INJURY to the child can occur.

If the PASSENGER AIR BAG OFF indicator lamp goes out, the front passenger seat airbag is activated (▷ page 45).

Vehicles without the automatic front-passenger front airbag deactivation system



If the front passenger seat of your vehicle is not equipped with the automatic front-passenger front airbag deactivation system, this is indicated by a special sticker. The sticker is affixed to the side of the dashboard on the front passenger side. The sticker is visible when you open the front passenger door.

In this case, never fit a rearward-facing child restraint system on the front passenger seat (▷ page 64).

Observe the following information under "Rearward-facing child restraint system" (▷ page 64) and "Forward-facing child restraint system" (▷ page 64) as well as information on the suitable positioning of the child restraint system (▷ page 64).

Rearward-facing child restraint system

If circumstances require you to secure a child in a rearward-facing child restraint system on the front passenger seat, always make sure that the front passenger seat airbag is disabled. Only if the PASSENGER AIR BAG OFF indicator lamp is lit continuously (▷ page 45), is the front passenger seat airbag disabled.

Always observe the information on suitable positioning of the child restraint system (▷ page 64) in addition to the child restraint system manufacturer's installation and operating instructions.

Forward-facing child restraint system

If circumstances require you to secure a child in a forward-facing child restraint system on the front passenger seat, always move the front passenger seat as far back as possible. Fully retract the seat cushion. The entire base of the child restraint system must always rest on the seat cushion of the front passenger seat. The backrest of the child restraint system must sit as flat as possible against the backrest of the front passenger seat. The child restraint system must not touch the roof or be put under strain by the head restraint. Adjust the angle of the seat backrest and the head restraint position accordingly. Always make sure that the shoulder belt strap is correctly routed from the vehicle belt sash guide to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the seat belt outlet. If necessary, adjust the belt sash guide and the front passenger seat accordingly.

Always observe the information on suitable positioning of the child restraint system (▷ page 64) in addition to the child restraint system manufacturer's installation and operating instructions.

Suitable positioning of the child restraint system

Introduction

Only child restraint systems approved in accordance with UNECE standard UN-R44 or UNECE standard UN-R129 (i-Size child restraint systems) are permitted for use in the vehicle.

"Universal"-category child restraint systems can be recognised by their orange approval label and the text "Universal" or an "i-Size" label.





Example: approval label on the child restraint system

The following "Universal"-category ISOFIX or i-Size child restraint systems can be used on seats labelled U, UF, IUF or i-U according to the following tables:

- suitability of the seats for attaching belt-secured child restraint systems
- suitability of the seats for attaching an ISOFIX child restraint system
- suitability of the seats for attaching an i-Size child restraint system

Semi-universal child restraint systems are indicated by the text "semi-universal" on the approval label. These can be used if the vehicle and the seat are listed on the child restraint system manufacturer's vehicle model list. For further information, contact the child restraint system manufacturer or visit the manufacturer's website.

If circumstances require you to fit a child restraint system on the front passenger seat:

- ▶ Always pay attention to the instructions under "Child restraint system on the front passenger seat" (▷ page 63).

  There you will find instructions on how to correctly route the shoulder belt strap from the vehicle belt outlet to the shoulder belt guide on the child restraint system (▷ page 64).
- ▶ Move the front passenger seat as far back as possible and fully retract the seat cushion.
- ▶ Move the backrest to an almost vertical position.

  The entire base of the child restraint system must always rest on the seat cushion of the front passenger seat. The backrest of a forward-facing child restraint system must, as far as possible, rest flat against the backrest of the front passenger seat. The child restraint system must not touch the roof or be put under strain by the head restraint. Adjust the angle of the seat backrest and the head restraint position accordingly. In addition, observe the child restraint system manufacturer's installation instructions.
- ▶ Set the seat cushion angle in such a way that the front of the seat cushion is in the topmost position and the rear of the seat cushion in the lowest position.

Suitability of the seats for attaching a belt-secured child restraint system

If you use a baby car seat in Group 0 or 0+ or a rearward-facing child restraint system in Group 1 on a rear seat, you must adjust the driver's or front passenger seat so that the seat does not touch the child restraint system.

If you use a category I, forward-facing child restraint system, you must remove the head restraint from the respective seat if possible and if applicable (▷ page 110). The backrest of the child restraint system must, as far as possible, lie flat against the backrest of the seat.

When you remove the child restraint system, you must replace the head restraints again immediately (▷ page 110). All vehicle occupants must adjust their head restraints correctly before beginning a journey.

Make sure that the child's feet do not touch the front seat. If necessary, move the front seat forwards slightly.

For certain ISOFIX child restraint systems in weight categories II or III, this can mean that the area of use is restricted. The maximum size setting of the child restraint system may not be possible due to the risk of contact with the roof.

Always observe the notes in the "Child restraint system" section (▷ page 60) and the child restraint system manufacturer's installation instructions.

Legend for the table:

X Seat that is unsuitable for children in this weight group.

U Suitable for child restraint systems in the "Universal" category that are approved for use in this weight group.

UF Suitable for forward-facing child restraint systems that belong to the "Universal" category and are approved for use in this weight category.

L Suitable for child restraint systems as recommended; see the "Recommended child restraint systems" table (▷ page 68). Suitable for semi-universal child restraint systems if the vehicle and the seat are listed on the child restraint system manufacturer's vehicle model list.

Weight category		Front passenger seat		Rear seat	
		Front passenger front air bag activated	Front passenger seat front airbag disabled[1]	Left, right	Centre[2]
0	up to 10 kg	X	U, L	U, L	U, L
0+	up to 13 kg	X	U, L	U, L	U, L
I	9 kg to 18 kg	UF, L	U, L	U, L	U, L
II	15 kg to 25 kg	UF, L	U, L	U, L	U, L
III	22 kg to 36 kg	UF, L	U, L	U, L	U, L

Suitability of the seats for attaching an ISOFIX child restraint system

If you use a baby car seat in Group 0 or 0+ or a rearward-facing child restraint system in Group 1 on a rear seat, you must adjust the driver's or front passenger seat so that the seat does not touch the child restraint system.

If you use a category I, forward-facing child restraint system, you must remove the head restraint from the respective seat if possible and if applicable (▷ page 110). The backrest of the child restraint system must, as far as possible, lie flat against the backrest of the seat.

When you remove the ISOFIX child restraint system, you must replace the head restraints again immediately (▷ page 110). All vehicle occupants must adjust their head restraints correctly before beginning a journey.

Always observe the notes in the "Child restraint system" section (▷ page 60) and the child restraint system manufacturer's installation instructions.

Make sure that the child's feet do not touch the front seat. If necessary, move the front seat forwards slightly.

For certain child restraint systems in weight groups 2 or 3, this can mean that the area of use is restricted. The maximum size setting of the child restraint system may not be possible due to the risk of contact with the roof.

1 The vehicle is equipped with an automatic front passenger front airbag deactivation system. The PASSENGER AIR BAG OFF indicator lamp must be lit.

2 Child restraint systems with a supporting bracket are not suitable for this seat.

Legend for the table:

X ISOFIX position that is not suitable for ISOFIX child restraint systems in this weight group and/or size class.

IUF Suitable for forward-facing ISOFIX child restraint systems that belong to the "Universal" category and are approved for use in this weight category.

IL Suitable for ISOFIX child restraint systems as recommended; see the "Recommended child restraint systems" table (▷ page 68).

The manufacturer will also recommend a suitable ISOFIX child restraint system. For this, your vehicle and the seat must be listed on the child restraint system manufacturer's model list. For more information, contact the child restraint system manufacturer or visit the manufacturer's website.

Weight category		Size class	Equipment	Rear seat left, right
Carry cot		F	ISO/L1	X
		G	ISO/L2	X
0	up to 10 kg up to approx. 6 months	E	ISO/R1	IL
0+	up to 13 kg up to approx. 15 months	E	ISO/R1	IL
		D	ISO/R2	IL
		C	ISO/R3	IL[3]
I	9 to 18 kg approx. 9 months to 4 years	D	ISO/R2	IL
		C	ISO/R3	IL[3]
		B	ISO/F2	IUF
		B1	ISO/F2X	IUF
		A	ISO/F3	IUF

The child restraint system must not touch the roof or be put under strain by the head restraints. Adjust the head restraint position accordingly. In addition, observe the child restraint system manufacturer's installation instructions..

Suitability of the seats for attaching an i-Size child restraint system

If you use a baby car seat in Group 0 or 0+ or a rearward-facing child restraint system in Group 1 on a rear seat, you must adjust the driver's or front passenger seat so that the seat does not touch the child restraint system.

If you are using a forward-facing child restraint system, you must remove the head restraint from the respective seat if possible and if applicable (▷ page 110). The backrest of the child restraint system must, as far as possible, lie flat against the backrest of the seat.

When you remove the child restraint system, you must replace the head restraints again immediately (▷ page 110). All vehicle occupants must adjust their head restraints correctly before beginning a journey.

3 If you are using a child restraint system of size category C (ISO/R3), move the front seat to the highest position and move the backrest to an upright position. Make sure that the front seat backrest does not rest against the child restraint system.

Always observe the notes in the "Child restraint system" section (▷ page 60) and the child restraint system manufacturer's installation instructions.

Make sure that the child's feet do not touch the front seat. If necessary, move the front seat forwards slightly.

Legend for the table:

X Seat that is unsuitable for i-Size child restraint systems in the "Universal" category.

i-U Suitable for a forward or rearward-facing i-Size child restraint system in the "Universal" category.

	Seat			
	Front passenger seat	Rear seat		
		Left	Centre	Right
i-Size child restraint systems	X	i-U	X	i-U

Recommended child restraint systems

General notes

Always observe the information in "Child restraint systems on the front-passenger seat" (▷ page 63) and in "Suitable positioning of the child restraint system" (▷ page 64).

You can obtain further information about the correct child restraint system from any Mercedes-Benz Service Centre.

Recommended child restraint systems for attaching with the vehicle seat belt

Weight groups	Manufacturer	Type	Type approval number (E1 etc.)	Order number (A 000 ...)[4]
Category 0: up to 10 kg up to approximately 6 months	Britax Römer	BABY SAFE plus II	04 301146	970 13 02
Category 0+: up to 13 kg up to approximately 15 months	Britax Römer	BABY SAFE plus II	04 301146	970 13 02
Category I: 9 kg to 18 kg between approximately 9 months and 4 years	Britax Römer	DUO plus	04 301133	970 17 02

4 Colour code 9H95.

Weight groups	Manufacturer	Type	Type approval number (E1 etc.)	Order number (A 000 ...)[4]
Category II/III: 15 kg to 36 kg between approximately 4 years and 12 years	Britax Römer	KIDFIX	04 301198	970 20 02
	Britax Römer	KIDFIX XP	04 301304	970 23 02

Recommended "Universal" and "Semi-Universal" category ISOFIX child restraint systems

Weight groups	Size class	Manufacturer	Type	Type approval number (E1 etc.)	Order number[4]
Category 0+: up to 13 kg	E	Britax Römer	BABY SAFE plus	04 301146	B6 6 86 8224
Category I: 9 kg to 18 kg	B1	Britax Römer	DUO plus	04 301133	A 000 970 17 02

Child-proof locks

Important safety notes

⚠ WARNING

If children are travelling in the vehicle, they could:

- open doors, thus endangering other people or road users
- exit the vehicle and be caught by oncoming traffic
- operate vehicle equipment and become trapped, for example

There is a risk of an accident and injury.

Always activate the child-proof locks and override feature if children are travelling in the vehicle. When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

Override feature for:

- the rear doors (▷ page 70)
- the rear side windows (▷ page 70)

Observe the important safety notes on the double-lock function (▷ page 84).

⚠ WARNING

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P**
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

⚠ WARNING

If persons (particularly children) are exposed to heat or cold for a prolonged period, there is a risk of serious or even fatal injuries. Never

4 Colour code 9H95.

▷▷

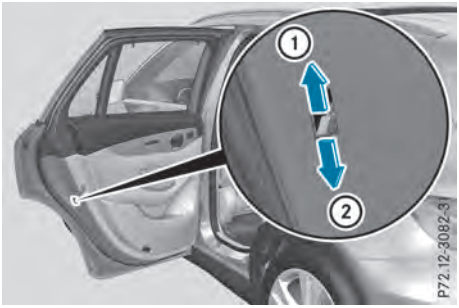
leave persons (particularly children) unattended in the vehicle.

⚠ WARNING

If the child restraint system is placed in direct sunlight, the parts could become very hot. Children could be suffer burns by touching these parts, in particular on the metallic parts of the child restraint system. There is a risk of injury.

If you and your child leave the vehicle, always make sure that the child restraint system is not in direct sunlight. Cover it with a blanket, for example. If the child restraint system has been exposed to direct sunlight, leave it to cool down before securing the child in it. Never leave children unattended in the vehicle.

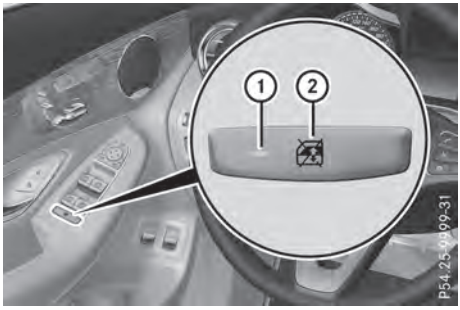
Child-proof locks for the rear doors



You can secure each door individually with the child-proof locks on the rear doors. A door secured with a child-proof lock cannot be opened from inside the vehicle. When the vehicle is unlocked, the door can be opened from the outside.

- ▶ **To activate:** press the child-proof lock lever up in the direction of arrow ①.
- ▶ Make sure that the child-proof lock is working properly.
- ▶ **To deactivate:** press the child-proof lock lever down in the direction of arrow ②.

Child-proof locks for the rear side windows



- ▶ **To activate/deactivate:** press button ②. If indicator lamp ① is lit, operation of the rear side windows is disabled. Operation is possible only using the switches on the driver's door. If indicator lamp ① is off, operation is possible using the switches in the rear compartment.

Pets in the vehicle

⚠ WARNING

If you leave animals unsupervised or unsecured in the vehicle, they may press buttons or switches, for instance.

In this way, animals may:

- activate vehicle equipment and become trapped, for example
- switch systems on or off and thereby endanger other road users

Furthermore, unsecured animals may be flung around inside the vehicle in the event of an accident or abrupt steering or braking manoeuvre, and thereby injure vehicle occupants. There is a risk of accident and injury.

Never leave animals unattended in the vehicle.

Always secure animals properly when driving, for instance with a suitable pet carrier.

Driving safety systems

Driving safety systems overview

In this section, you will find information about the following driving safety systems:

- ABS (**A**nti-lock **B**raking **S**ystem) (▷ page 71)
- BAS (**B**rake **A**ssist **S**ystem) (▷ page 72)
- Active Brake Assist (▷ page 72)
- Adaptive brake lights (▷ page 74)
- ESP® (**E**lectronic **S**tability **P**rogram) (▷ page 75)
- EBD (**e**lectronic **b**rake force **d**istribution) (▷ page 78)
- ADAPTIVE BRAKE (▷ page 78)
- Active Brake Assist with cross-traffic function (▷ page 79)
- STEER CONTROL (▷ page 81)

Important safety notes

The driving safety systems can neither reduce the risk of an accident if you fail to adapt your driving style or are not paying attention nor override the laws of physics. Driving safety systems are merely aids designed to assist driving. You are responsible for maintaining the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane. Always adapt your driving style to suit the prevailing road and weather conditions and maintain a safe distance from the vehicle in front. Drive carefully.

The driving safety systems described work as effectively as possible only when there is adequate contact between the tyres and the road surface. Pay particular attention to the information regarding tyres, recommended minimum tyre tread depths etc. in the "Wheels and tyres" section (▷ page 376).

In wintry driving conditions, always use winter tyres (M+S tyres) and, if necessary, snow chains. Only in this way will the driving safety systems described in this section work as effectively as possible.

ABS (anti-lock braking system)

General information

ABS regulates brake pressure in such a way that the wheels do not lock when you brake. This allows you to continue steering the vehicle when braking.

The ABS warning lamp on the instrument cluster lights up when the ignition is switched on. It goes out when the engine is running.

ABS works from a speed of about 8 km/h, regardless of road-surface conditions. ABS works on slippery surfaces, even when you brake only gently.

Important safety notes

Observe the "Important safety notes" section (▷ page 71).

⚠ WARNING

If ABS is faulty, the wheels could lock when braking. The steerability and braking characteristics may be severely impaired. Additionally, further driving safety systems are deactivated. There is an increased danger of skidding and accidents.

Drive on carefully. Have ABS checked immediately at a qualified specialist workshop.

If ABS is malfunctioning, other systems, including driving safety systems, will also become inoperative. Observe the information on the ABS warning lamp (▷ page 302) and display messages which may be shown on the instrument cluster (▷ page 268).

Brakes

- **If ABS intervenes:** continue to depress the brake pedal with force until the braking situation is over.
- **To make a full brake application:** depress the brake pedal with full force.

If ABS intervenes when braking, you will feel a pulsing in the brake pedal.

The pulsating brake pedal can be an indication of hazardous road conditions; this serves as a reminder to take extra care while driving.

Off-road ABS

An ABS system specifically suited to off-road terrain is activated automatically once the off-road program is activated (▷ page 202).

At speeds below 30 km/h, the front wheels lock cyclically during braking. The digging-in effect achieved in the process reduces the stopping distance during off-road driving. This limits steering capability.

BAS (Brake Assist system)

General notes

BAS operates in emergency braking situations. If you depress the brake pedal quickly, BAS automatically boosts the braking force, thus shortening the stopping distance.

Important safety notes

ⓘ Observe the "Important safety notes" section (▷ page 71).

⚠ **WARNING**

If BAS is malfunctioning, the braking distance in an emergency braking situation is increased. There is a risk of accident.

In an emergency braking situation, depress the brake pedal with full force. ABS prevents the wheels from locking.

Braking

▶ Keep the brake pedal depressed firmly until the emergency braking situation is over. ABS prevents the wheels from locking.

The brakes will function as usual once you release the brake pedal. BAS is deactivated.

Active Brake Assist

General information

ⓘ Observe the "Important safety notes" section (▷ page 71).

Active Brake Assist consists of a distance warning function with an autonomous braking function and Adaptive Brake Assist.

Active Brake Assist can help you minimise the danger of collision with the vehicle in front or reduce the effects of such a collision.

If Active Brake Assist detects that there is a risk of collision, you will be warned visually and audibly. If you do not react to the visual and audible collision warning, autonomous braking can be initiated in critical situations. If you apply the brake yourself in a critical situation, Adaptive Brake Assist of the Active Brake Assist system supports you.

Important safety notes

In particular, the detection of obstacles can be impaired in the following situations:

- dirt on the sensors or obscured sensors
- snow or heavy rain
- interference by other radar sources
- strong radar reflections for example, in multi-storey car parks
- a narrow vehicle travelling in front, e.g. a motorcycle
- a vehicle travelling in front on a different line
- new vehicles or after servicing is carried out on the Active Brake Assist system

  Observe the important safety notes in the "Running-in notes" section (▷ page 151).

Following damage to the front end of the vehicle, have the configuration and operation of the radar sensor checked at a qualified specialist workshop. This also applies to collisions at low speeds where there is no visible damage to the front of the vehicle.

Activating/deactivating

Active Brake Assist is automatically active after switching on the ignition.

You can activate or deactivate Active Brake Assist (▷ page 259) on the on-board computer. When the system is deactivated, the distance warning function and the autonomous braking function are also deactivated.

If Active Brake Assist is deactivated, the  symbol appears on the assistant display.

Vehicles with Off-Road Engineering package: if DSR (▷ page 201) is activated, Active Brake Assist is deactivated.

Distance warning function

General information

The distance warning function can help you to minimise the danger of collision with the vehicle in front or reduce the effects of such a collision. If the distance warning function detects a risk of collision with the vehicle in front, you will be warned visually and audibly.

Important safety notes

Observe the "Important safety notes" section for driving safety systems (▷ page 71).

⚠ WARNING

The distance warning function does not react:

- to people or animals
- to oncoming vehicles
- to crossing traffic
- when cornering

The distance warning function may not give warnings in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

Always adapt your speed to suit the prevailing road and traffic conditions.

⚠ WARNING

The distance warning function cannot always clearly identify objects and complex traffic situations.

In such cases, the distance warning function may:

- give an unnecessary warning
- not give a warning

There is a risk of an accident.

Always pay careful attention to the traffic situation; do not rely on the distance warning function alone.

Function

The distance warning function issues a warning at speeds:

- Of approximately 30 km/h or more if, over several seconds, the distance maintained to the vehicle travelling in front is insufficient. The distance warning lamp will then light up on the instrument cluster.
- Of approximately 7 km/h or more if you are rapidly approaching a vehicle in front. An intermittent warning tone will then sound and the distance warning lamp will light up on the instrument cluster.

▶ Brake immediately to increase the distance from the vehicle in front.

or

▶ Take evasive action provided it is safe to do so.

Due to the nature of the system, certain complex but non-critical driving conditions may also cause the system to display a warning.

With the help of the radar sensor system, the distance warning function can detect obstacles that are in the path of your vehicle for an extended period of time.

Up to a speed of approximately 70 km/h, the distance warning function can also react to stationary obstacles, such as stopped or parked vehicles.

Autonomous braking function

If the driver does not react to the distance warning in a critical situation, Active Brake Assist can assist the driver with the autonomous braking function.

Vehicles without Active Distance Assist DISTRONIC: the autonomous braking function is available in the following speed ranges:

- 7–105 km/h for moving objects
- 7–50 km/h for stationary objects

Vehicles with Active Distance Assist DISTRONIC: the autonomous braking function is available in the following speed ranges:

- 7–200 km/h for moving objects
- 7–50 km/h for stationary objects

Due to the nature of the system, complex but non-critical driving conditions may also cause the autonomous braking function to engage.

If the autonomous braking function demands particularly high brake pressure, preventative passenger protection measures (PRE-SAFE®) are activated simultaneously (▷ page 58).

Adaptive Brake Assist

General information

Observe the "Important safety notes" section (▷ page 71).

With the help of the radar sensor system, Adaptive Brake Assist can detect obstacles that are in the path of your vehicle for an extended period of time.

If Adaptive Brake Assist detects a risk of collision with the vehicle in front, it calculates the braking force necessary to avoid a collision. If you apply the brakes forcefully, Adaptive Brake Assist will automatically increase the braking force to a level suitable for the traffic conditions.

Adaptive Brake Assist provides braking assistance in hazardous situations at speeds greater than 7 km/h. It uses the radar sensor system to assess the traffic situation.

Up to a speed of approximately 250 km/h, Adaptive Brake Assist is capable of reacting to moving objects that have already been detected as such at least once over the period of observation.

Up to a speed of approximately 70 km/h, Adaptive Brake Assist reacts to stationary obstacles.

If Adaptive Brake Assist demands a particularly high braking force, preventative passenger protection measures (PRE-SAFE®) are activated simultaneously (▷ page 58).

▶ Keep the brake pedal depressed until the emergency braking situation is over.
ABS prevents the wheels from locking.

The brakes will work normally again if:

- you release the brake pedal
- a danger of collision with the vehicle in front no longer exists
- no obstacle is detected in front of your vehicle

Adaptive Brake Assist is then deactivated.

Important safety notes

Observe the "Important safety notes" section for driving safety systems (▷ page 71).

⚠ WARNING

Adaptive Brake Assist cannot always clearly identify objects and complex traffic situations.

In such cases, Adaptive Brake Assist can:

- intervene unnecessarily
- not intervene

There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake. Terminate the intervention in a non-critical driving situation.

⚠ WARNING

Adaptive Brake Assist does not react:

- to people or animals
- to oncoming vehicles
- to crossing traffic
- when cornering

As a result, Adaptive Brake Assist may not intervene in all critical conditions. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

Always adapt your speed to suit the prevailing road and traffic conditions.

Due to the nature of the system, complex but non-critical driving conditions may also cause Brake Assist to engage.

If Adaptive Brake Assist is not available due to a malfunctioning radar sensor system, the brake system remains available with full brake boosting effect and BAS.

Adaptive brake lights

The adaptive brake lights warn following traffic in an emergency braking situation by:

- flashing brake lamps
- the hazard warning lamps are activated

If you brake sharply from a speed of more than 50 km/h or if braking is assisted by BAS or Active Brake Assist with cross-traffic function, the brake lights flash rapidly. In this way, traffic travelling behind you is warned in an even more noticeable manner.

If you brake sharply from a speed of more than 70 km/h to a standstill, the hazard warning lamps are switched on automatically. If the brakes are applied again, the brake lamps light up continuously. The hazard warning lamps

switch off automatically if you travel at speeds greater than 10 km/h. You can also switch off the hazard warning lamps using the hazard warning button (▷ page 122).

ESP® (Electronic Stability Program)

General notes

ⓘ Observe the "Important safety notes" section (▷ page 71).

ESP® monitors driving stability and traction, i.e. power transmission between the tyres and the road surface.

If ESP® detects that the vehicle is deviating from the direction desired by the driver, one or more wheels are braked to stabilise the vehicle. The engine output is also modified to keep the vehicle on the desired course within physical limits. ESP® assists the driver when pulling away on wet or slippery roads. ESP® can also stabilise the vehicle during braking.

ETS/4ETS (Electronic Traction System)

ⓘ Observe the "Important safety notes" section (▷ page 71).

ETS traction control is part of ESP®. On vehicles with 4MATIC, 4ETS is part of ESP®.

Traction control brakes the drive wheels individually if they spin. This enables you to pull away and accelerate on slippery surfaces, e.g. if the road surface is slippery on one side. In addition, more drive torque is transferred to the wheel or wheels with traction.

Traction control remains active if you deactivate ESP®.

Off-road 4ETS (Electronic Traction System)

A 4ETS system specifically suited to off-road terrain is activated automatically once the off-road program is activated (▷ page 202).

Important safety notes

ⓘ Read the "Important safety notes" section (▷ page 71).

⚠ WARNING

If ESP® is malfunctioning, ESP® is unable to stabilise the vehicle. In addition, other driving safety systems are switched off. This increases the risk of skidding and an accident.

Drive on carefully. Have ESP® checked at a qualified specialist workshop.

If the ESP® OFF warning lamp lights up continuously, ESP® is deactivated.

If the ESP® warning lamp lights up continuously, ESP® is not available due to a malfunction.

Read the information on warning lamps (▷ page 302) and display messages that may be shown in the instrument cluster (▷ page 268).

Only use wheels with the recommended tyre sizes. Only then will ESP® function properly.

Characteristics of ESP®

General notes

If the ESP warning lamp goes out before beginning the journey, ESP® is automatically active.

If ESP® engages, the ESP® warning lamp flashes in the instrument cluster.

If ESP® engages:

- ▶ Do not deactivate ESP® under any circumstances.
- ▶ When pulling away, only depress the accelerator pedal as far as is necessary.
- ▶ Adapt your driving style to suit the prevailing road and weather conditions.

ECO start/stop function

The ECO start/stop function switches the engine off automatically if the vehicle stops moving. When the vehicle pulls away again, the engine starts automatically. ESP® remains in its previously selected status, e.g. if ESP® was deactivated before the engine was automatically switched off.

Deactivating/activating ESP® (except Mercedes-AMG vehicles)

Important safety notes

ⓘ Observe the "Important safety notes" section (▷ page 71).

You can select between the following ESP® statuses:

- ESP® is activated
- ESP® is deactivated

⚠ WARNING

If you deactivate ESP®, ESP® no longer stabilises the vehicle. There is an increased risk of skidding and an accident.

Only deactivate ESP® in the situations described in the following.

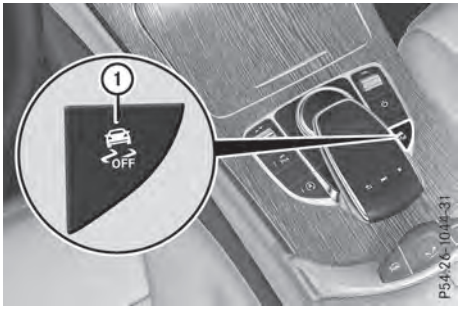
It may be best to deactivate ESP® in the following situations:

- when snow chains are used
- in deep snow
- on sand or gravel
- during off-road driving (vehicles without off-road program)

Spinning the wheels results in a cutting action, which enhances traction.

ⓘ Activate ESP® as soon as the situations described above no longer apply. ESP® will otherwise not be able to stabilise the vehicle if the vehicle starts to skid or a wheel starts to spin.

Activating/deactivating ESP®



▶ **To deactivate:** press button ①.
The ESP® OFF warning lamp on the instrument cluster lights up.

▶ **To activate:** press button ①.
The ESP® OFF warning lamp on the instrument cluster goes out.

Characteristics when ESP® is deactivated

If ESP® is deactivated and one or more wheels start to spin, the ESP® warning lamp on the instrument cluster flashes. In such situations, ESP® will not stabilise the vehicle.

If you deactivate ESP®:

- ESP® no longer improves driving stability
- engine torque is no longer limited and the drive wheels may start to spin
- traction control is still activated
- Active Brake Assist is not available; it is not activated even if you brake firmly with assistance from ESP®
- PRE-SAFE® is not available; it is not activated even if you brake firmly with assistance from ESP®
- PRE-SAFE® Brake is no longer available; it is not activated even if the brakes are firmly applied with assistance from ESP®
- ESP® still provides support when you brake firmly

Deactivating/activating ESP® (Mercedes-AMG vehicles)

Important safety notes

ⓘ Observe the "Important safety notes" section (▷ page 71).

You can select between the following ESP® statuses:

- ESP® is activated
- SPORT handling mode is activated
- ESP® is deactivated

ESP® is activated every time the engine is started, regardless of whether ESP® was deactivated before the engine was switched off.

⚠ WARNING

When SPORT handling mode is activated, there is a greater risk of skidding and accidents.

Only activate SPORT handling mode in the situations described in the following.

⚠ WARNING

If you deactivate ESP®, ESP® no longer stabilises the vehicle. There is an increased risk of skidding and an accident.

Only deactivate ESP® in the situations described in the following.

In the following situations, it may be better to activate SPORT handling mode or deactivate ESP®:

- when snow chains are used
- in deep snow
- on sand or gravel
- on specially designated roads when the vehicle's own oversteering and understeering characteristics are desired

Spinning the wheels results in a cutting action, which enhances traction.

Driving in SPORT handling mode or with ESP® deactivated requires a highly qualified and experienced driver.

ⓘ Activate ESP® as soon as the situations described above no longer apply. ESP® will otherwise not be able to stabilise the vehicle if the vehicle starts to skid or a wheel starts to spin.

Activating/deactivating ESP®



▶ **To activate SPORT handling mode:** briefly press button ①.
The SPORT SPORT handling mode warning lamp on the instrument cluster lights up. The message SPORT handling mode appears on the multifunction display.

▶ **To deactivate SPORT handling mode:** briefly press button ①.
The SPORT SPORT handling mode warning lamp on the instrument cluster goes out.

▶ **To deactivate ESP®:** press button ① until the OFF ESP® OFF warning lamp lights up on the instrument cluster.
The OFF message appears on the multifunction display.

▶ **To activate ESP®:** briefly press button ①.
The OFF ESP® OFF warning lamp on the instrument cluster goes out. The ON message appears on the multifunction display.

Characteristics when SPORT handling mode is activated

If SPORT handling mode is activated and one or more wheels start to spin, the ESP® warning lamp on the instrument cluster flashes. In such situations, ESP® will stabilise the vehicle only to a limited degree.

When SPORT handling mode is activated:

- ESP® improves driving stability only to a limited degree
- traction control is still activated
- engine torque is no longer limited and the drive wheels may start to spin
- ESP® still provides support when you brake firmly

Characteristics when ESP® is deactivated

If ESP® is deactivated and one or more wheels start to spin, the ESP® warning lamp on the instrument cluster does not flash. In such situations, ESP® will not stabilise the vehicle.

If you deactivate ESP®:

- ESP® no longer improves driving stability
- engine torque is no longer limited and the drive wheels may start to spin
- traction control is still activated
- Active Brake Assist is not available; it is not activated even if you brake firmly with assistance from ESP®
- PRE-SAFE® is not available; it is not activated even if you brake firmly with assistance from ESP®
- PRE-SAFE® Brake is no longer available; it is not activated even if the brakes are firmly applied with assistance from ESP®
- ESP® still provides support when you brake firmly

Off-road ESP®

An ESP® system specifically suited to off-road terrain is activated automatically once the off-road program is activated (▷ page 202).

Off-road ESP® intervenes with a delay if there is oversteering or understeering, thus improving traction.

ESP® trailer stabilisation

General information

If your vehicle/trailer combination begins to lurch, ESP® assists you in this situation. ESP® slows the vehicle down by braking and limiting the engine output until the vehicle/trailer combination has stabilised.

Important safety notes

⚠ WARNING

If road and weather conditions are poor, trailer stabilisation will not be able to prevent the vehicle/trailer combination from swerving. Trailers with a high centre of gravity can tip over before ESP® can detect this. There is a risk of an accident.

Always adapt your driving style to the prevailing road and weather conditions.

If your vehicle/trailer combination begins to lurch, you can stabilise the vehicle/trailer combination only by depressing the brake firmly.

ESP® trailer stabilisation is active above speeds of approximately 65 km/h.

ESP® trailer stabilisation does not work if ESP® is deactivated or disabled because of a malfunction.

Crosswind Assist

General information

Strong crosswind gusts can impair the ability of your vehicle to drive straight ahead. The crosswind driving assistance function integrated in ESP® noticeably reduces these impairments.

Depending on the direction and intensity of the crosswind affecting your vehicle, ESP® automatically intervenes.

ESP® intervenes with stabilising braking to assist you in keeping the vehicle in the lane.

Crosswind Assist is active at vehicle speeds above 80 km/h when driving straight ahead or cornering slightly.

Important safety notes

Crosswind Assist does not work if ESP® is deactivated or disabled because of a malfunction.

EBD (electronic brake force distribution)

General notes

EBD monitors and controls the brake pressure on the rear wheels to improve driving stability while braking.

Important safety notes

ⓘ Observe the "Important safety notes" section (▷ page 71).

⚠ WARNING

If EBD is malfunctioning, the rear wheels can lock, e.g. under full braking. This increases the risk of skidding and an accident.

You should therefore adapt your driving style to the different handling characteristics. Have the brake system checked at a qualified specialist workshop.

Observe information regarding indicator and warning lamps (▷ page 302) as well as display messages (▷ page 270).

ADAPTIVE BRAKE

ADAPTIVE BRAKE enhances braking safety and offers increased braking comfort. In addition to the braking function, ADAPTIVE BRAKE also has the HOLD function (▷ page 200) and hill start assist (▷ page 155).

Active Brake Assist with cross-traffic function

General information

Observe the important safety notes in the "Driving safety systems" section (▷ page 71).

Active Brake Assist with cross-traffic function can help you to minimise the risk of a collision with a vehicle in front or a pedestrian and reduce the effects of such a collision. If Active Brake Assist with cross-traffic function detects a risk of collision, you will be warned visually and audibly and, if necessary, your brake application will be assisted according to the situation. If you do not react, the system can also react by braking automatically. If a risk of collision due to crossing traffic is detected, you will also be warned visually and audibly as well as assisted by the brake boosting effect, according to the situation.

Active Brake Assist with cross-traffic function is only available in vehicles with the Driving Assistance Plus package.

For Active Brake Assist with cross-traffic function to assist you when driving, the radar sensor system and the camera system must be operational.

If the radar sensor system or the camera system is malfunctioning, Active Brake Assist with cross-traffic function is restricted or no longer available. The brake system is still available with complete brake boosting effect and BAS.

The radar sensor system and camera system help Active Brake Assist with cross-traffic function to detect obstacles that are in the path of your vehicle for an extended period of time.

In addition, pedestrians in the path of your vehicle can be detected.

Active Brake Assist with cross-traffic function detects pedestrians using typical characteristics such as body contours and the posture of a person standing upright.

Observe the restrictions described in the "Important safety notes" section (▷ page 79).

Important safety notes

⚠ WARNING

Active Brake Assist with cross-traffic function will initially brake your vehicle by a partial application of the brakes if a danger of collision is detected. There may be a collision unless you brake yourself. Even after subsequent full application of the brakes a collision cannot always be avoided, particularly when approaching at too high a speed. There is a risk of an accident.

Always apply the brakes yourself and try to take evasive action, provided it is safe to do so.

If you partially apply the brakes, the vehicle is braked with up to 50% of the full braking force.

⚠ WARNING

Active Brake Assist with cross-traffic function cannot always clearly identify objects and complex traffic situations.

In such cases, Active Brake Assist with cross-traffic function might:

- issue an unnecessary warning or engage
- neither issue a warning nor intervene

There is a risk of an accident.

Always pay particular attention to the traffic situation and be prepared to brake, especially if Active Brake Assist with cross-traffic function alerts you. Terminate the intervention in a non-critical driving situation.

⚠ WARNING

Active Brake Assist with cross-traffic function cannot always clearly identify people, particularly if they are moving. Active Brake Assist with cross-traffic function cannot intervene in these cases. There is a risk of an accident.

Always pay particular attention to the traffic situation and be prepared to brake, especially if Active Brake Assist with cross-traffic function alerts you.

To maintain the appropriate distance to the vehicle in front and thus prevent a collision, you must apply the brakes yourself.

⚠ WARNING

Active Brake Assist with cross-traffic function does not react:

- to small people, e.g. children
- to animals
- to oncoming vehicles
- when cornering

As a result, Active Brake Assist with cross-traffic function may not warn you or engage in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

In the event of snowfall or heavy rain, detection can be impaired.

Detection by the radar sensor system is also impaired in the following situations:

- dirt on the sensors or obscured sensors
- interference by other radar sources
- strong radar reflections for example, in multi-storey car parks
- a narrow vehicle travelling in front, e.g. a motorcycle
- a vehicle travelling in front on a different line
- vehicles moving quickly into the radar sensor system detection range

Detection by the camera system is also impaired in the following situations:

- dirt on the camera or obscured camera
- glare on the camera system, e.g. from the sun being low in the sky
- darkness
- if:
  - pedestrians move quickly, e.g. into the path of the vehicle
  - the camera system no longer detects a pedestrian as a person due to special clothing or other objects
  - a pedestrian is concealed by other objects
  - the typical outline of a pedestrian is not distinguishable from the background

Following damage to the front end of the vehicle, have the radar sensor settings and operation checked at a qualified specialist workshop. This also applies to collisions at low speeds where there is no visible damage to the front of the vehicle.

Following damage to the windscreen, have the configuration and operation of the camera system checked at a qualified specialist workshop.

Function

▶ **To activate or deactivate:** activate or deactivate Active Brake Assist with cross-traffic function using the on-board computer (▷ page 259).
If Active Brake Assist with cross-traffic function is deactivated, the OFF symbol appears on the multifunction display.

Vehicles with the Off-Road Engineering package: If DSR (▷ page 201) is activated, Active Brake Assist with cross-traffic function is deactivated.

This function will issue a warning if:

- above a speed of around 30 km/h or more, the distance maintained to the vehicle travelling in front is insufficient for several seconds
  The distance warning lamp will then light up on the instrument cluster.
- at a speed of approximately 7 km/h or more, you rapidly approach a vehicle in front or a pedestrian
  An intermittent warning tone will then sound and the distance warning lamp will light up on the instrument cluster.

▶ Brake immediately to rectify the situation.

or

▶ Take evasive action provided it is safe to do so.

Active Brake Assist with cross-traffic function can also brake the vehicle automatically under the following conditions:

- the driver and front passenger have their seat belts fastened
- the vehicle speed is between approximately 7 km/h and 200 km/h

Up to a speed of approximately 70 km/h, Active Brake Assist with cross-traffic function may react to:

- stationary objects in the path of your vehicle, e.g. stopped or parked vehicles
- pedestrians in the path of your vehicle

ⓘ If an increased danger of collision exists, preventative passenger protection measures (PRE-SAFE®) are triggered (▷ page 58).

If the danger of collision with the vehicle in front remains and you do not brake, take evasive action or accelerate quickly, the vehicle may perform automatic emergency braking up to the point of full brake application. Automatic full brake application is not performed until immediately prior to an imminent accident.

If you apply the brake yourself in a critical situation or during autonomous braking, situation-dependent braking assistance is provided. If necessary, this increases the brake pressure up to full brake application.

To avoid a collision, Active Brake Assist with cross-traffic function calculates the brake force necessary if:

- you approach an obstacle and
- Active Brake Assist with cross-traffic function has detected a risk of a collision

When driving at a speed under 30 km/h: if you depress the brake pedal, Active Brake Assist with cross-traffic function is activated. Braking assistance from Active Brake Assist with cross-traffic function is carried out at the last possible moment.

When driving at a speed above 30 km/h: if you depress the brake pedal sharply, Active Brake Assist with cross-traffic function automatically increases the brake pressure to a degree suited to the traffic situation.

Active Brake Assist with cross-traffic function provides braking assistance in hazardous situations with vehicles in front within a speed range between 7 km/h and 250 km/h.

Up to a speed of approximately 70 km/h, Active Brake Assist with cross-traffic function assists you with braking in hazardous situations with:

- stationary obstacles in the path of the vehicle, e.g. stopped or parked vehicles
- stationary pedestrians in the path of the vehicle
- obstacles crossing your path that move in the detection range of the sensors and are detected

▶ Keep the brake pedal depressed until the emergency braking situation is over.
ABS prevents the wheels from locking.

You can prevent the intervention of Active Brake Assist with cross-traffic function at any time by:

- depressing the accelerator pedal further
- activating kickdown
- releasing the brake pedal

The braking application of Active Brake Assist with cross-traffic function is ended automatically if:

- you manoeuvre to avoid the obstacle
- the danger of collision has passed
- an obstacle is no longer detected in front of your vehicle

STEER CONTROL

General information

STEER CONTROL helps you by transmitting a noticeable steering force to the steering wheel in the direction required for vehicle stabilisation.

This steering support is provided in particular if:

- both right wheels or both left wheels are on a wet or slippery road surface when you brake
- the vehicle begins to skid

Important safety notes

ⓘ Observe the "Important safety notes" section (▷ page 71).

No steering support is provided from STEER CONTROL, if:

- ESP® is deactivated
- ESP® is malfunctioning
- the steering is faulty

If ESP® is malfunctioning, you will be assisted further by the electrical power steering.

Protection against theft

Immobiliser

The immobiliser prevents your vehicle from being started without the correct key.

- ▶ **To activate with the key:** remove the key from the ignition lock.
- ▶ **To activate with KEYLESS-GO start function or KEYLESS-GO:** switch the ignition off and open the driver's door.
- ▶ **To deactivate:** switch on the ignition.

When leaving the vehicle, always take the key with you and lock the vehicle. Anyone can start the engine if a valid key has been left inside the vehicle.

ⓘ The immobiliser is always deactivated when you start the engine.

ATA (Anti-Theft Alarm system)



- ▶ **To prime:** lock the vehicle with the key or KEYLESS-GO.
  Indicator lamp ① flashes. The alarm system is activated after approximately ten seconds.
- ▶ **To deactivate:** unlock the vehicle with the key or KEYLESS-GO.

or

- ▶ Insert the key into the ignition lock.

or

- ▶ **Vehicles with KEYLESS-GO start function or KEYLESS-GO:** press the Start/Stop button.
  The key must be in the vehicle.

A visual and audible alarm will be triggered if the alarm system is primed and you open:

- a door
- the vehicle with the emergency key element
- the tailgate
- the bonnet

- ▶ **To stop the alarm with the key:** press the [🔓] or [🔒] button on the key.
  The alarm will stop.

or

- ▶ **Vehicles with KEYLESS-GO start function or KEYLESS-GO:** remove the Start/Stop button from the ignition lock (▷ page 153).
- ▶ Insert the key into the ignition lock.
  The alarm will stop.
- ▶ **To stop the alarm using KEYLESS-GO:** grasp the outside door handle. The key must be outside the vehicle.
  The alarm will stop.

or

- ▶ Press the Start/Stop button on the dashboard. The key must be inside the vehicle.
  The alarm will stop.

The alarm does not stop, even if you close the open door that has triggered it, for example.

Tow-away protection

Function

An audible and visual alarm is triggered if your vehicle's angle of inclination is altered while tow-away protection is primed. This can occur if the vehicle is jacked up on one side, for example.

Switching on/off

Tow-away protection is automatically activated or deactivated with the ATA (anti-theft alarm system) when:

- the doors are closed
- the tailgate is closed

Tow-away protection is active around 60 seconds after the ATA has been switched on (▷ page 82).

Deactivating

To prevent a false alarm, deactivate tow-away protection if you lock your vehicle and it:

- is being transported
- is being loaded, e.g. onto a ferry or car transporter
- is parked on a movable surface, e.g. in a split-level garage

The tow-away alarm remains deactivated until you switch the ATA on again after opening a door.

You can deactivate tow-away protection via the multimedia system (see the Digital Owner's Manual).

Interior motion sensor

Function

When the interior motion sensor is primed, a visual and audible alarm is triggered if movement is detected in the vehicle interior. This can occur if someone reaches into the vehicle interior, for example.

Switching on/off

The interior motion sensor is automatically switched on or off via the ATA (anti-theft alarm system) when:

- the doors are closed
- the tailgate is closed

The interior motion sensor is active around ten seconds after the ATA has been switched on (▷ page 82).

You can prevent false alarms by doing the following before priming the ATA:

- close the side windows
- close the panorama sliding sunroof
- make sure that no objects, such as mascots, are attached to the rear-view mirror or the grab handles on the roof trim

Deactivating

If you want to lock your vehicle and people or animals are inside it, you can deactivate the interior motion sensor.

The interior motion sensor remains deactivated until you switch the ATA on again after opening a door.

You can deactivate the interior motion sensor via the multimedia system (see the Digital Owner's Manual).

Key

Important safety notes

United Kingdom only:

⚠ WARNING

When the double locks are activated, the doors can no longer be opened from the inside. People in the vehicle can no longer get out, e.g. in hazardous situations. There is a risk of injury.

Therefore, do not leave any people unsupervised in the vehicle, particularly children, elderly people or people in need of special assistance. Do not activate the double lock when people are in the vehicle.

If the vehicle has been locked from the outside, the double lock function is activated as standard. It is then not possible to open the doors from inside the vehicle. You can deactivate the double lock function by deactivating the interior motion sensor (see Digital Owner's Manual). The doors can then be opened from the inside after the vehicle has been locked from the outside. The anti-theft alarm system is triggered if the door is opened from the inside. Switch off the alarm (▷ page 82).

All countries:

⚠ WARNING

If children are left unsupervised in the vehicle, they can:

- open doors and endanger other persons or road users
- climb out and be injured by the traffic
- operate vehicle equipment and, for example, trap themselves.

Children could also set the vehicle in motion, for example by:

- releasing the parking brake
- shifting the automatic transmission out of park position **P**
- starting the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle. Always keep the key out of reach of children.

⚠ WARNING

If you attach heavy or large objects to the key, the key could be unintentionally turned in the ignition lock. This could cause the engine to be switched off. There is a risk of an accident.

Do not attach any heavy or large objects to the key. Remove any bulky keyrings before inserting the key into the ignition lock.

! Keep the key away from strong magnetic fields. Otherwise, the remote control function could be affected.

Strong magnetic fields can occur in the vicinity of powerful electrical installations.

Do not store the key:

- with electronic devices, e.g. a mobile phone or another key
- with metallic objects, e.g. coins or metal foil
- inside metallic objects, e.g. a metal case

This can impair the key's function.

Vehicles with KEYLESS-GO start function: do not keep the key in the luggage compartment. Otherwise, the key may not be detected, e.g. when starting the engine using the Start/Stop button.

A check that periodically establishes a radio connection between the vehicle and the key determines whether a valid key is in or in the direct vicinity of the vehicle. This occurs, for example:

- while starting the engine
- during driving
- when using HANDS-FREE ACCESS
- when the external door handles are touched
- during convenience closing

Key functions



① Locks the vehicle
② Opens/closes the tailgate
③ Unlocks the vehicle

▶ **To unlock centrally:** press the button.
If you do not open the vehicle within approximately 40 seconds of unlocking:
- the vehicle locks again
- protection against theft is reactivated

▶ **To lock centrally:** press the button.

The key centrally locks and unlocks the following components:
- the doors
- the tailgate
- the fuel filler flap

During unlocking, the turn signals flash once. During locking, they flash three times.

You can also set an audible signal to confirm that the vehicle has been locked. The audible signal can be activated and deactivated via the multimedia system (see Digital Owner's Manual).

Only when all the components have been locked is the visual or audible locking confirmation issued.

When the locator lighting is activated via the multimedia system, it lights up when it is dark after the vehicle is unlocked with the key (see Digital Owner's Manual).

▶ **To open the tailgate automatically from outside the vehicle:** press and hold the button until the tailgate opens.

▶ **To close the tailgate automatically from outside the vehicle:** if the key is located in the immediate vicinity of the vehicle, press the button on the key.
When the tailgate closes, you can then release the button.

KEYLESS-GO

General notes

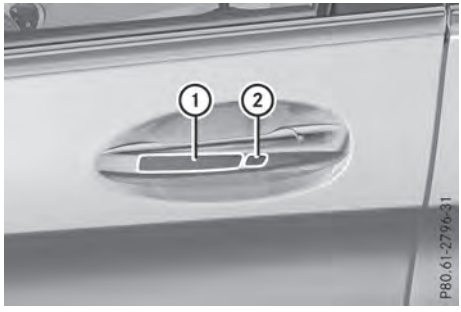
Bear in mind that the engine can be started by any of the vehicle occupants if there is a key in the vehicle (▷ page 154).

Locking and unlocking centrally

You can start, lock or unlock the vehicle using KEYLESS-GO. To do this, you need to carry the key with you. You can combine the KEYLESS-GO functions with the functions of a conventional key. Unlock the vehicle using KEYLESS-GO, for instance, and lock it using the button on the key.

The driver's door and the door on which the handle is used must both be closed. The key must be outside the vehicle. When locking or unlocking with KEYLESS-GO, the distance between the key and the corresponding door handle must not be greater than 1 m.

A check that periodically establishes a radio connection between the vehicle and the key determines whether a valid key is in or in the direct vicinity of the vehicle. This occurs, for example:
- while starting the engine
- while driving
- when using HANDS-FREE ACCESS
- when the external door handles are touched
- during convenience closing



- **To unlock the vehicle:** touch the inner surface of the door handle.
- **To lock the vehicle:** touch sensor surface ① or ②.

  Make sure that you do not touch the inner surface of the door handle.
- **Convenience closing feature:** touch recessed sensor surface ② for an extended period.

  Further information on the convenience closing feature (▷ page 99).
- **To unlock the tailgate:** pull the tailgate handle.

Activating and deactivating

If you do not intend to use a key for an extended period of time, you can deactivate the KEYLESS-GO function of the key. The key will then use very little power, thereby conserving battery power. For the purposes of activation or deactivation, the vehicle does not have to be nearby.

- **To deactivate:** press the button on the key twice in rapid succession.
  The battery indicator light (▷ page 87) of the key flashes twice briefly and lights up once; KEYLESS-GO is deactivated.
- **To activate:** press any button on the key.

or

- Insert the key into the ignition lock.
  KEYLESS-GO and all its associated features are available again.

KEYLESS-GO start function

General notes

Bear in mind that the engine can be started by any of the vehicle occupants if there is a key in the vehicle (▷ page 154).

Changing the settings of the locking system

You can change the settings of the locking system. This means that only the driver's door and the fuel filler flap are unlocked when the vehicle is unlocked. This is useful if you frequently travel alone.

- **To change the setting:** press and hold down the and buttons simultaneously for about six seconds until the battery indicator lamp flashes twice (▷ page 87).

If the setting of the locking system is changed within the signal range of the vehicle, pressing the or button:

- locks or
- unlocks the vehicle

The key now functions as follows:

- **To unlock:** press the button once.
- **To unlock centrally:** press the button twice.
- **To lock:** press the button.
- **To restore the factory settings:** press and hold down the and buttons simultaneously for approximately six seconds until the battery check lamp flashes twice (▷ page 87).

The KEYLESS-GO functions can be changed as follows:

- **To unlock the driver's door:** touch the inner surface of the door handle on the driver's door.
- **To unlock centrally:** touch the inner surface of the door handle on the front-passenger door or the rear door.
- **To lock centrally:** touch the outer sensor surface on one of the door handles.

Emergency key element

General notes

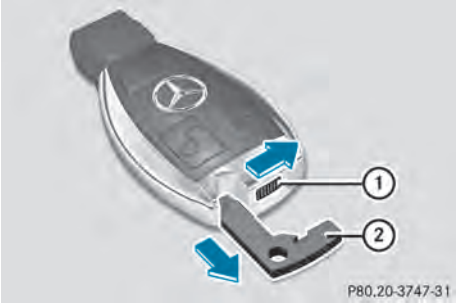
If the vehicle can no longer be unlocked with the key or KEYLESS-GO, use the emergency key element.

If you use the emergency key element to unlock and open the driver's door, the anti-theft alarm system will be triggered. Switch off the alarm (▷ page 82).

If you unlock the vehicle using the emergency key element, the fuel filler flap will not be unlocked automatically.

- **To unlock the fuel filler flap:** insert the key into the ignition lock.

Removing the emergency key element



▶ Push release catch ① in the direction of the arrow and, at the same time, remove emergency key element ② from the key.

For further information about:

- Locking/unlocking the driver's door (▷ page 92)
- Unlocking the tailgate (▷ page 97)

Inserting the emergency key element

▶ Push emergency key element ② completely into the key until it engages and release catch ① is back in its basic position.

Key battery

Important safety notes

⚠ WARNING

Batteries contain toxic and corrosive substances. If batteries are swallowed, it can result in severe health problems. There is a risk of fatal injury.

Keep batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately.

Environmental note

Batteries contain pollutants. It is illegal to dispose of them with the household rubbish. They must be collected separately and disposed of in an environmentally responsible recycling system.

Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

Mercedes-Benz recommends that you have the batteries replaced at a qualified specialist workshop.

Checking the battery



▶ Press the [🔒] or [🔓] button.
The battery is OK if battery check lamp ① lights up briefly.
The battery is discharged if battery check lamp ① does not light up briefly.

▶ Replace the battery (▷ page 87).

If the key battery is checked within the signal reception range of the vehicle, pressing the [🔒] or [🔓] button:

- locks or
- unlocks the vehicle

ⓘ You can obtain a battery from any qualified specialist workshop.

Replacing the battery

You require a CR 2025 3 V cell battery.

▶ Take the emergency key element out of the key (▷ page 87).



- ▶ Press emergency key element ② into the opening in the key in the direction of the arrow until battery compartment cover ① opens. When doing so, do not hold battery compartment cover ① shut.
- ▶ Remove battery compartment cover ①.



- ▶ Repeatedly tap the key against your palm until battery ③ falls out.
- ▶ Insert the new battery with the positive terminal facing upwards. Use a lint-free cloth to do so.
- ▶ Make sure that the surface of the battery is free of lint, grease and other contamination.
- ▶ Insert the front tabs of battery compartment cover ① into the housing and then press to close it.
- ▶ Insert emergency key element ② into the key (▷ page 87).
- ▶ Check the function of all key buttons on the vehicle.

Problems with the key

Problem	Possible causes/consequences and ▶ Solutions
You can no longer lock or unlock the vehicle using the key.	The key battery is weak or discharged. ▶ Check the key battery (▷ page 87) and replace if necessary (▷ page 87). If this does not work: ▶ Lock or unlock the vehicle using the emergency key element (▷ page 92).
	Interference from a powerful source of radio waves. ▶ Lock or unlock the vehicle using the emergency key element (▷ page 92).
	The key is faulty. ▶ Lock or unlock the vehicle using the emergency key element (▷ page 92). ▶ Have the key checked at a qualified specialist workshop.

Problem	Possible causes/consequences and ▶ Solutions
You can no longer lock or unlock the vehicle using KEYLESS-GO.	KEYLESS-GO has been deactivated. ▶ Reactivate KEYLESS-GO (▷ page 86).
	The key battery is weak or discharged. ▶ Check the key battery (▷ page 87) and replace if necessary (▷ page 87). If this does not work: ▶ Lock or unlock the vehicle using the emergency key element (▷ page 92).
	Interference from a powerful source of radio waves. ▶ Lock or unlock the vehicle using the emergency key element (▷ page 92).
	Fault with KEYLESS-GO. ▶ Lock or unlock the vehicle using the remote control function of the key. ▶ Have the vehicle and key checked at a qualified specialist workshop. If the vehicle cannot be locked or unlocked even using the remote control function: ▶ Lock or unlock the vehicle using the emergency key element (▷ page 92). ▶ Have the vehicle and key checked at a qualified specialist workshop.
The engine cannot be started using the key.	The on-board voltage is too low. ▶ Switch off non-essential consumers, e.g. seat heating or interior lighting, and try to start the engine again. If this does not work: ▶ Check the starter battery and charge it if necessary (▷ page 367). or ▶ Jump-start the vehicle (▷ page 368). or ▶ Consult a qualified specialist workshop.
The engine cannot be started using the Start/Stop button. The key is in the vehicle.	The vehicle is locked. ▶ Unlock the vehicle and try to start the vehicle again.
	The key battery is weak or discharged. ▶ Check the key battery (▷ page 87) and replace if necessary (▷ page 87). If this does not work: ▶ Start your vehicle with the key in the ignition lock.
	Interference from a powerful source of radio waves. ▶ Start your vehicle with the key in the ignition lock.

Problem	Possible causes/consequences and ▶ Solutions
You have lost a key.	▶ Have the key deactivated at a qualified specialist workshop. ▶ Report the loss immediately to the vehicle insurers. ▶ If necessary, have the locks changed as well.
You have lost the emergency key element.	▶ Report the loss immediately to the vehicle insurers. ▶ If necessary, have the locks changed as well.

Doors

Important safety notes

United Kingdom only:

⚠ WARNING

When the double locks are activated, the doors can no longer be opened from the inside. People in the vehicle can no longer get out, e.g. in hazardous situations. There is a risk of injury.

Therefore, do not leave any people unsupervised in the vehicle, particularly children, elderly people or people in need of special assistance. Do not activate the double lock when people are in the vehicle.

If the vehicle has been locked from the outside, the double lock function is activated as standard. It is then not possible to open the doors from inside the vehicle. You can deactivate the double lock function by deactivating the interior motion sensor (see Digital Owner's Manual). The doors can then be opened from the inside after the vehicle has been locked from the outside. The anti-theft alarm system is triggered if the door is opened from the inside. Switch off the alarm (▷ page 82).

All countries:

⚠ WARNING

If children are left unsupervised in the vehicle, they can:

- open doors and endanger other persons or road users
- climb out and be injured by the traffic
- operate vehicle equipment and, for example, trap themselves.

Children could also set the vehicle in motion, for example by:

- releasing the parking brake
- shifting the automatic transmission out of park position **P**
- starting the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle. Always keep the key out of reach of children.

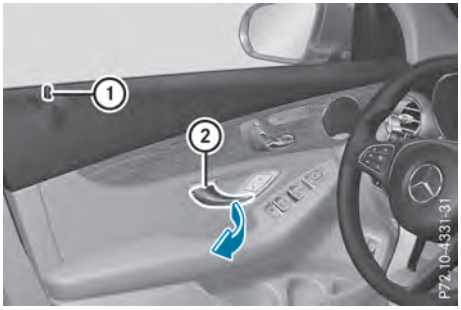
Unlocking and opening the doors from the inside

United Kingdom only: if the vehicle has been locked with the key, with KEYLESS-GO or via Mercedes me connect, the double lock function is activated as standard. It is then not possible to open the doors from inside the vehicle. You can deactivate the double lock function by deactivating the interior motion sensor (see Digital Owner's Manual). The doors can then be opened from the inside after the vehicle has been locked from the outside. You can open the rear side doors from inside the vehicle only if they are not secured by the child-proof locks (▷ page 70). The anti-theft alarm system is triggered if the door is opened from the inside. Switch off the alarm (▷ page 82).

For all countries except the United Kingdom:

You can open a door from inside the vehicle even if it has been locked. You can open the rear side doors from inside the vehicle only if they are not secured by the child-proof locks (▷ page 70). If the vehicle has previously been locked with the key or with KEYLESS-GO, opening a door from the inside will trigger the anti-

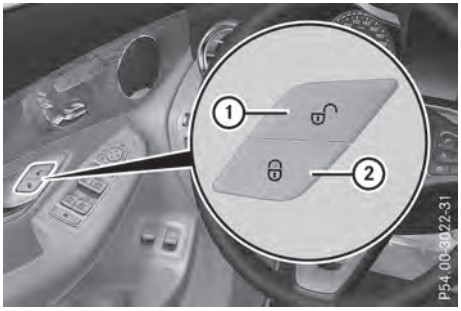
theft alarm system. Switch off the alarm (▷ page 82).



▶ Pull door handle ②.
If the door is locked, locking knob ① pops up. The door is unlocked and opens.

Centrally locking and unlocking the vehicle from the inside

You can centrally lock and unlock the vehicle from the inside. The switches are on the driver's door.



▶ **To unlock:** press button ①.

▶ **To lock:** press button ②.
When the front-passenger door is closed, the vehicle is locked.

This does not lock or unlock the fuel filler flap.

You cannot unlock the vehicle centrally from the inside if the vehicle has been locked with the key or KEYLESS-GO.

For all countries except the United Kingdom:

If the vehicle has previously been locked with the key or with KEYLESS-GO, opening a door from the inside will trigger the anti-theft alarm system. Switch off the alarm (▷ page 82).

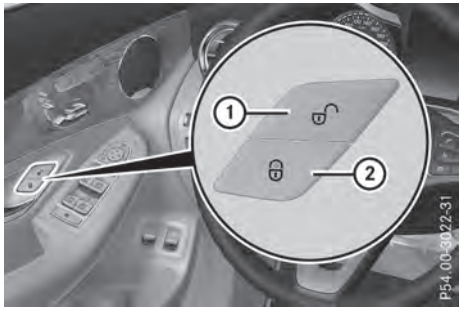
United Kingdom only: if the vehicle has been locked with the key, with KEYLESS-GO or via Mercedes me connect, the double lock function is activated as standard. It is then not possible to open the doors from inside the vehicle. You can deactivate the double lock function by deactivating the interior motion sensor (see Digital Owner's Manual). Opening/closing doors is then possible as follows: the doors can be opened from inside. You can open the rear side doors from inside the vehicle only if they are not secured by the child-proof locks (▷ page 70).

When a locked door is opened from inside the vehicle, the previous unlocking process will be observed if the vehicle has been:

- locked with the locking button for the central locking or
- locked automatically

The vehicle will be fully unlocked if it had previously been fully unlocked. Only the door that has been opened from the inside is unlocked if only the driver's door had previously been unlocked.

Automatic locking feature



▶ **To deactivate:** press and hold button ① for approximately five seconds until a tone sounds.

▶ **To activate:** press and hold button ② for approximately five seconds until a tone sounds.

If you press one of the two buttons and do not hear a tone, the relevant setting has already been selected.

The vehicle is locked automatically when the ignition is switched on and the wheels are turning.

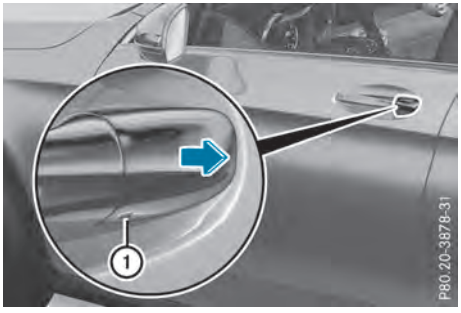
Therefore, you could be locked out if:

- the vehicle is being pushed
- the vehicle is being towed
- the vehicle is being tested on a dynamometer

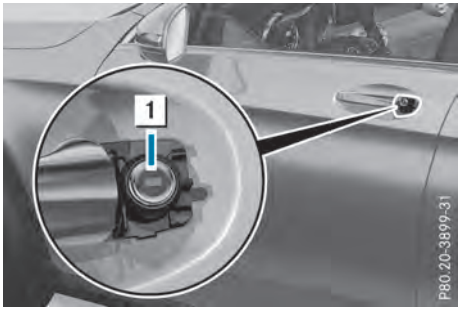
You can also switch the automatic locking function on and off via the multimedia system (see the Digital Owner's Manual).

Locking/unlocking the driver's door with the emergency key element

ⓘ In order to lock all of the vehicle's locks, begin by pressing the button for locking the vehicle from the inside while the driver's door is open. Then proceed to lock the driver's door using the emergency key element.



- ▶ Insert the emergency key element into opening ① in the protective cap.
- ▶ Pull and hold the door handle.
- ▶ Pull the protective cap on the emergency key as straight as possible away from the vehicle until it releases.
- ▶ Release the door handle.



- ▶ **To lock:** turn the emergency key element clockwise as far as it will go to position 1.
- ▶ **To unlock:** turn the emergency key element anti-clockwise as far as it will go to position 1.

Right-hand-drive vehicle: turn the emergency key element in the opposite direction in both cases.

If you use the emergency key element to unlock and open the driver's door, the anti-theft alarm system will be triggered. Switch off the alarm (▷ page 82).

Load compartment

Important safety notes

⚠ **DANGER**

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the tailgate is open while the engine is running, especially if the vehicle is in motion. There is a risk of poisoning.

Always switch off the engine before opening the tailgate. Never drive with the tailgate open.

⚠ **WARNING**

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be flung around and thereby hit vehicle occupants. There is a risk of injury, especially when braking or abruptly changing directions.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping before the journey.

❗ The tailgate swings upwards and to the rear when opened. Therefore, make sure that there is sufficient clearance above and behind the tailgate.

You will find details on the tailgate opening dimensions in the "Vehicle data" section (▷ page 401).

You can limit the opening angle of the tailgate (▷ page 97).

Do not leave the key in the luggage compartment. If you do so, you could lock yourself out.

Stow luggage or loads preferably in the luggage compartment. Observe the loading guidelines (▷ page 323).

Object detection with reversing function of the tailgate

Vehicles with remote tailgate closing:

The tailgate is equipped with automatic object detection with reversing function. If a solid object blocks or restricts the tailgate when automatically opening, this process is stopped. If a solid object blocks or restricts the tailgate when automatically closing, the tailgate automatically opens again slightly. Automatic object detection with reversing function is only an aid. It is not a substitute for your attention when opening and closing the tailgate.

⚠ WARNING

The reversing function does not react:

- to soft, light and thin objects, e.g. fingers
- over the last 8 mm of the closing path

The reversing feature cannot prevent someone being trapped in these situations in particular. There is a risk of injury.

When closing make sure that no body parts are in the closing area.

If someone is trapped:

- press the button on the key or
- pull or press the remote operating switch on the driver's door or
- press the closing or locking button on the tailgate or
- pull the handle on the tailgate

Vehicles with HANDS-FREE ACCESS:

It is also possible to stop the closing process by making a kicking movement under the rear bumper.

Opening and closing manually

Opening



▶ Press the button on the key.

or

▶ Pull handle ①.
The tailgate opens.

Closing



▶ Pull the tailgate down using recesses ① and push it closed.

▶ If necessary, lock the vehicle with the button on the key or with KEYLESS-GO (▷ page 85).

Opening and closing automatically from the outside

Important safety notes

⚠ DANGER

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the tailgate is open while the engine is running, espe-

▷▷

cially if the vehicle is in motion. There is a risk of poisoning.

Always switch off the engine before opening the tailgate. Never drive with the tailgate open.

⚠ WARNING

Parts of the body could become trapped during automatic closing of the tailgate. Moreover, people, e.g. children, may be standing in the closing area or may enter the closing area during the closing process. There is a risk of injury.

Make sure that nobody is in the vicinity of the closing area during the closing process.

Use one of the following options to stop the closing process:

- press the button on the key
- pull or press the remote operating switch on the driver's door
- press the closing or locking button on the tailgate
- pull the handle on the tailgate

Vehicles with HANDS-FREE ACCESS:

It is also possible to stop the closing process by making a kicking movement under the rear bumper.

! The tailgate swings upwards and to the rear when opened. Therefore, make sure that there is sufficient clearance above and behind the tailgate.

Two warning tones sound when the tailgate opens or closes.

You will find details on the tailgate opening dimensions in the "Vehicle data" section (▷ page 401).

Opening automatically

You can open the tailgate automatically using the key or the handle on the tailgate.

▶ Press and hold the button on the key until the tailgate opens.

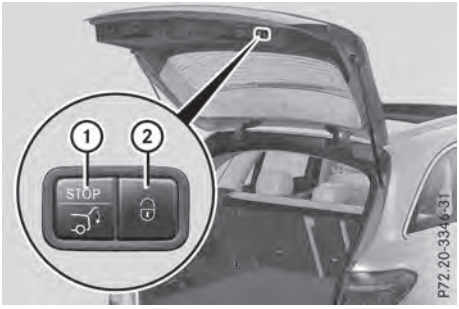
or

▶ If the tailgate is unlocked, pull the tailgate handle and release it again immediately.

or

▶ With the tailgate stopped in an intermediate position, pull the tailgate upwards.
You can release the tailgate as soon as the tailgate starts to open.

Closing automatically



① Closing button
② Locking button

▶ Press closing button ① on the tailgate.

or

▶ Pull the tailgate downwards slightly.
You can release the tailgate as soon as the tailgate starts to close.

When the driver's door is closed, you can simultaneously close the tailgate and lock the vehicle. To do this, the key must be in the KEYLESS-GO detection range to the rear of the vehicle.

▶ Press locking button ② on the tailgate.
If KEYLESS-GO detects a key outside the vehicle, the tailgate closes. The vehicle is locked.

or

▶ **Vehicles with EASY-PACK tailgate and KEYLESS-GO or KEYLESS-GO start function:** if the key is located in the immediate vicinity of the vehicle, press the button on the key.
You can release the button as soon as the tailgate starts to close.

If KEYLESS-GO detects a key only in the luggage compartment after it is closed, the tailgate is unlocked again.

If a second key is detected outside the vehicle, the tailgate remains locked.

If KEYLESS-GO detects a key only in the luggage compartment before the closing process starts, the tailgate remains open.

HANDS-FREE ACCESS

General notes

With KEYLESS-GO and HANDS-FREE ACCESS, you can open or close the tailgate or stop the process without using your hands. This is useful if you have your hands full. To do this, make a kicking movement under the bumper with your foot.

Observe the following points:

- Carry your KEYLESS-GO key with you. The key must be in the KEYLESS-GO detection range to the rear of the vehicle.
- When making the kicking movement, make sure that you are standing firmly on the ground and that there is sufficient clearance to the rear of the vehicle. You could otherwise lose your balance, e.g. on ice.



- Always ensure that you make the kicking movement only within the detection range of sensors ①.
- Stand at least 30 cm away from the rear area while doing so.
- Do not come into contact with the bumper while making the kicking movement. Otherwise, the sensors may not function correctly.
- HANDS-FREE ACCESS does not function during engine start.
- Dirt caused by road salt and snow build-up around sensors ① may restrict functionality.

  Using HANDS-FREE ACCESS with a prosthetic leg may restrict functionality.
- If a KEYLESS-GO key is in the KEYLESS-GO detection range to the rear of the vehicle, HANDS-FREE ACCESS could be triggered.

  The tailgate could thus be opened or closed unintentionally, for example, if you:
  - fold the ball coupling in or out
  - couple or uncouple a trailer
  - fit or remove a rear-mounted bicycle rack
  - load/unload bicycles on/from a rear-mounted bicycle rack
  - sit on the edge of the luggage compartment
  - set down or lift up an object behind the vehicle
  - polish the rear of the vehicle

  Do not carry the KEYLESS-GO key with you in such situations. This will prevent unintentional opening or closing of the tailgate.

Important safety notes

⚠ WARNING

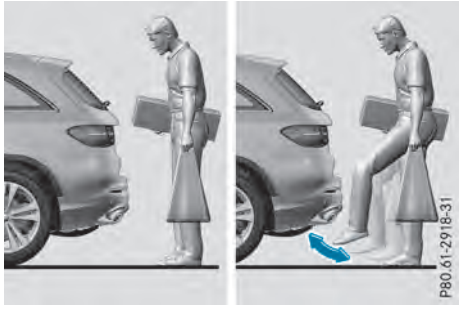
The vehicle exhaust system can become very hot. If you use HANDS-FREE ACCESS, you could burn yourself by touching the exhaust system. There is a risk of injury. Always ensure that you make the kicking movement only within the detection range of the sensors .

! If the key is within the rear detection range of KEYLESS-GO, the following situations, for example, could lead to the unintentional opening of the tailgate:

- when using an automatic car wash
- when using a high-pressure cleaner

Make sure that the key is at least 3 m away from the vehicle.

Operation



- ▶ **To open or close:** kick into sensor detection range ① under the bumper with your foot. Two warning tones sound while the tailgate is opening or closing.
- ▶ **If the tailgate does not open or close after several attempts:** wait at least ten seconds then kick under the bumper once again.

If you hold your foot under the bumper for too long, the tailgate does not open or close. Repeat the kicking movement more quickly if this occurs.

To stop the opening or closing process, you have the following options:

- kick with your foot into sensor detection range ① under the bumper
- pull the handle on the outside of the tailgate
- press the closing button on the tailgate
- press the [⇆] button on the key

If the tailgate closing process has been stopped:

- kick your foot under the bumper again and the tailgate will open

If the tailgate opening process has been stopped:

- kick your foot under the bumper again and the tailgate will close

Opening and closing automatically from the inside

Important safety notes

⚠ DANGER

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the tailgate is open while the engine is running, especially if the vehicle is in motion. There is a risk of poisoning.

Always switch off the engine before opening the tailgate. Never drive with the tailgate open.

⚠ WARNING

Parts of the body could become trapped during automatic closing of the tailgate. In addition, people may be standing in the closing area or may enter the closing area, e.g. children, during the closing procedure. There is a risk of injury.

Make sure that nobody is in the vicinity of the closing area during the closing process. Release the remote operating switch immediately if somebody becomes trapped. To reopen the tailgate pull on the remote operating switch.

Vehicles with HANDS-FREE ACCESS:

It is also possible to stop the closing process by making a kicking movement under the rear bumper.

! The tailgate swings upwards and to the rear when opened. Therefore, make sure that there is sufficient clearance above and behind the tailgate.

Two warning tones sound when the tailgate opens or closes.

You will find details on the tailgate opening dimensions in the "Vehicle data" section (▷ page 401).

Opening and closing



- ▶ **To open:** pull remote operating switch ① for tailgate until tailgate opens.
- ▶ **To close:** turn the key to position [1] or [2] in the ignition lock.
- ▶ Press and hold remote operating switch for tailgate ① until tailgate is completely closed.

When the vehicle is stationary, you can close the tailgate from the driver's seat. When the vehicle is also unlocked, you can also open the tailgate from inside.

Limiting the opening angle of the tailgate

General notes

! Make sure there is sufficient clearance to open the tailgate fully when setting the opening angle. The tailgate could otherwise be damaged. Ideally, set the opening angle outside.

You can limit the opening angle of the tailgate. This is possible in the top half of its opening range, up to approximately 20 cm before the stop.

To open the tailgate fully, pull the handle on the outside of the tailgate again after it has stopped automatically. This does not delete the stored position.

Switching on

- **To open the tailgate:** pull the handle on the tailgate.
- **To stop the opening process at the desired position:** press the closing button on the tailgate or pull the handle on the outside of the tailgate again.
- **To store the position:** press and hold the closing button on the tailgate until you hear a short tone.
  The opening angle limiter is activated. The tailgate then stops in the stored position when opened.

Switching off

- Press and hold the closing button on the tailgate until two short tones sound.

Unlocking the tailgate using the emergency key element

General notes

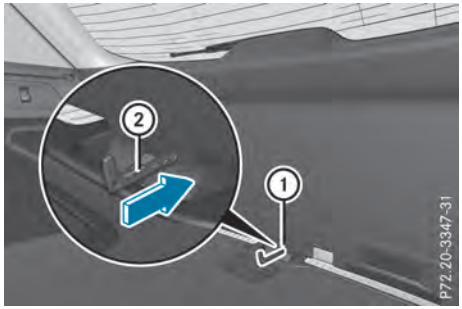
Use the emergency key element if the tailgate can no longer be unlocked:

- using the key
- using HANDS-FREE ACCESS
- using the remote operating switch in the door control panel

! The tailgate swings upwards and to the rear when opened. Therefore, make sure that there is sufficient clearance above and behind the tailgate.

You will find details on the tailgate opening dimensions in the "Vehicle data" section (▷ page 401).

Unlocking



- Remove the luggage compartment cover (▷ page 329).
- Fold the rear seat backrest forwards (▷ page 327).
- Insert emergency key element ② into opening ① in the trim and push it in.
- Open the tailgate.

When you lock the vehicle, the luggage compartment is also locked again.

Side windows

Important safety notes

⚠ **WARNING**

While opening the side windows, body parts could become trapped between the side window and the door frame as the side window moves. There is a risk of injury.

Make sure that nobody touches the side window during the opening procedure. If somebody becomes trapped, release the switch or pull the switch to close the side window again.

⚠ WARNING

While closing the side windows, body parts in the closing area could become trapped. There is a risk of injury.

When closing make sure that no parts of the body are in the closing area. If somebody becomes trapped, release the switch or press the switch to open the side window again.

⚠ WARNING

If children operate the side windows they could become trapped, particularly if they are left unsupervised. There is a risk of injury.

Activate the override feature for the rear side windows. When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

Side window reversing feature

The side windows are equipped with an automatic reversing feature. If a solid object blocks or restricts a side window from travelling upwards during the automatic closing process, the side window opens again automatically. During the manual closing process, the side window only opens again automatically after the corresponding switch is released. The automatic reversing feature is only an aid and is no substitute for your attention when closing a side window.

⚠ WARNING

The reversing feature does not react:

- to soft, light and thin objects, e.g. small fingers
- while adjusting

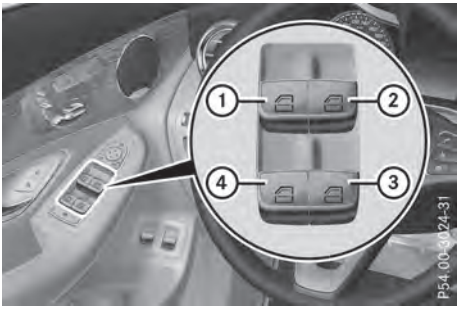
This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

When closing, make sure that no body parts are in the closing area. If someone becomes trapped, press the button to open the side window again.

Opening and closing the side windows

The switches for all side windows are located on the driver's door. There is also a switch on each door for the corresponding side window.

The switches on the driver's door take precedence.



① Front left
② Front right
③ Rear right
④ Rear left

- ▶ Turn the key to position 1 or 2 in the ignition lock.
- ▶ **To open manually:** press and hold the corresponding switch.
- ▶ **To open fully:** press the button beyond the point of resistance and release it. Automatic operation is started.
- ▶ **To close manually:** pull the corresponding button and hold it.
- ▶ **To close fully:** pull the button beyond the point of resistance and release it. Automatic operation is started.
- ▶ **To interrupt automatic operation:** press/pull the corresponding switch again.

If you push/pull the switch beyond the point of resistance and release, automatic operation is started in the corresponding direction. You can stop automatic operation by pressing/pulling again.

You can continue to operate the side windows after switching off the engine or removing the key. This function remains active for five minutes or until you open a front door.

The side windows cannot be operated from the rear when the override feature for the side windows is activated (▷ page 70).

Information on opening and closing the roller sunblinds on the rear side windows (▷ page 336).

Convenience opening feature

General notes

If the key is in the immediate vicinity of the vehicle, the "convenience opening" feature is available.

Vehicles with KEYLESS-GO or KEYLESS-GO start function: you can ventilate the vehicle before you start driving.

To do this, the key is used to carry out the following functions simultaneously:

- unlock the vehicle
- open the side windows
- open the panorama sliding sunroof and the roller sunblind
- switch on the seat ventilation for the driver's seat

The "Convenience opening" feature is also available when the vehicle is unlocked.

Convenience opening feature

- ▶ Press and hold the button on the key until the side windows and the panorama sliding sunroof are in the desired position. If the roller sunblinds of the panorama sliding sunroof are closed, the roller sunblinds are opened first.
- ▶ Press and hold the button again until the panorama sliding sunroof is in the desired position.
- ▶ **To interrupt convenience opening:** release the button.

Convenience closing feature

Important safety notes

⚠ WARNING

When the convenience closing feature is operating, parts of the body could become trapped in the closing area of the side window and the sliding sunroof. There is a risk of injury.

Observe the complete closing procedure when the convenience closing feature is operating. When closing make sure that no parts of the body are in the closing area.

Vehicles with KEYLESS-GO or KEYLESS-GO start function: if the key is in the immediate vicinity of the vehicle, the "convenience closing" feature is available.

When you lock the vehicle, you can simultaneously:

- close the side windows
- close the panorama sliding sunroof

On vehicles with a panorama sliding sunroof, you can then close the roller sunblinds.

Notes on the automatic reversing function for:

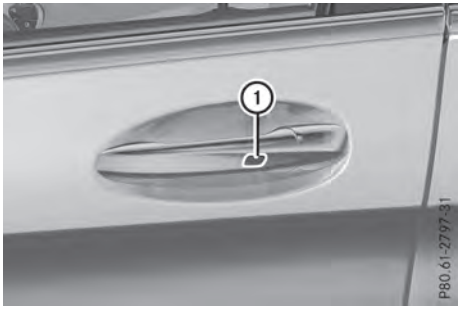
- the side windows (▷ page 98)
- the panorama sliding sunroof (▷ page 101)

Using the key

- ▶ Press and hold the button until the side windows and the panorama sliding sunroof are fully closed.
- ▶ Make sure that all the side windows and the panorama sliding sunroof are closed.
- ▶ Press and hold the button again until the roller sunblinds of the panorama sliding sunroof are closed.
- ▶ **To interrupt convenience closing:** release the button.

Using KEYLESS-GO

The driver's door and the door on which the handle is used must both be closed. The key must be outside the vehicle. The gap between the key and the corresponding door handle should not be greater than 1 m.



- Touch recessed sensor surface ① on the door handle until the side windows and the panorama sliding sunroof are fully closed.

  Make sure you touch only recessed sensor surface ①.
- Make sure that all the side windows and the panorama sliding sunroof are closed.
- Touch recessed sensor surface ① on the door handle again until the roller sunblinds of the panorama sliding sunroof close.
- **To interrupt convenience closing:** release recessed sensor surface ① on the door handle.

Resetting the side windows

If a side window can no longer be closed fully, you must reset it.

- Close all doors.
- Turn the key to position 1 or 2 in the ignition lock.
- Pull the corresponding switch on the door control panel until the side window is completely closed (▷ page 98).
- Hold the switch for an additional second.

If the side window opens again slightly:

- Immediately pull the corresponding switch on the door control panel until the side window is completely closed (▷ page 98).
- Hold the switch for an additional second.
- If the corresponding side window remains closed after the button has been released, the side window has been reset correctly. If this is not the case, repeat the steps above.

Problems with the side windows

⚠ WARNING

If you close a side window again immediately after it has been blocked or reset, the side window closes with increased or maximum force. The reversing function is then not active. Parts of the body could be trapped in the closing area in the process. This poses an increased risk of injury or even fatal injury.

Make sure that no parts of the body are in the closing area. To stop the closing process, release the switch or push the switch again to reopen the side window.

Problem	Possible causes/consequences and ▶ Solutions
A side window cannot be closed because it is blocked by objects, e.g. leaves in the window guide.	▶ Remove the objects. ▶ Close the side window.
A side window cannot be closed and you cannot see the cause.	If a side window is obstructed during closing and reopens again slightly: ▶ Immediately after the window blocks, pull the corresponding switch again until the side window has closed. The side window is closed with increased force. If a side window is obstructed again during closing and reopens again slightly: ▶ Immediately after the window blocks, pull the corresponding switch again until the side window has closed. The side window is closed without the automatic reversing feature.

Panorama sliding sunroof

Important safety notes

In this section, the term "sliding sunroof" refers to the panorama sliding sunroof.

⚠ WARNING

While opening and closing the sliding sunroof, body parts in close proximity could become trapped. There is a risk of injury.

Make sure that no body parts are in close proximity during the opening and closing procedures.

If somebody becomes trapped:

- release the switch immediately, or
- during automatic operation, press the switch briefly in any direction

The opening or closing procedure will be stopped.

⚠ WARNING

If children operate the sliding sunroof they could become trapped, particularly if they are left unsupervised. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

⚠ WARNING

At high speeds the raised sliding sunroof automatically lowers slightly at the rear. This could trap you or other persons. There is a risk of injury. Make sure that nobody reaches into the sweep of the sliding sunroof whilst the vehicle is in motion.

If somebody becomes trapped, immediately pull back the sliding sunroof switch. The sliding sunroof lifts during opening.

! Only open the panorama sliding sunroof if it is free of snow and ice. Otherwise, malfunctions may occur.

Do not allow anything to protrude from the sliding sunroof. Otherwise, the seals could be damaged.

Resonance noises can occur in addition to the usual airflow noises when the sliding sunroof is open. They are caused by minor pressure fluctuations in the vehicle interior. Change the position of the sliding sunroof or open a side window slightly to reduce or eliminate these noises.

Sliding-sunroof reversing feature

In this section, the term "sliding sunroof" refers to the panorama sliding sunroof.

The sliding sunroof is equipped with an automatic reversing function. If a solid object blocks or restricts the sliding sunroof during the closing process, the sliding sunroof opens again automatically. The automatic reversing function is only an aid and is not a substitute for your attention when closing the sliding roof.

⚠ WARNING

The reversing feature does not react:

- to soft, light and thin objects, e.g. small fingers
- over the last 4 mm of the closing movement
- during resetting
- when closing the sliding sunroof again manually immediately after automatic reversing

This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

When closing make sure that no body parts are in the closing area.

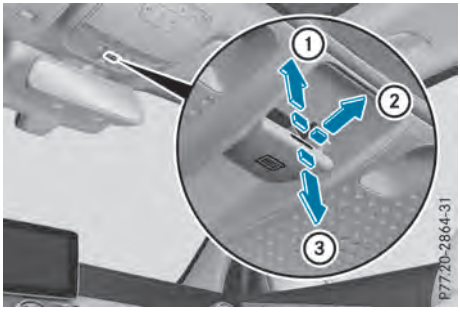
If someone is trapped:

- release the switch immediately or
- press the switch in any direction during the automatic closing process

The closing process is stopped.

Operating the panorama sliding sunroof

Opening and closing



① To raise
② To open
③ To close/lower

The panorama sliding sunroof can be operated only when the roller sunblinds are open.

▶ Turn the key to position 1 or 2 in the ignition lock.
▶ Push or pull the switch in the corresponding direction.

If you push or pull the switch beyond the point of resistance, automatic operation is started in the corresponding direction. You can stop automatic operation by pushing or pulling again.

If the panorama sliding sunroof is raised at the rear, it automatically lowers slightly at higher speeds. The noise level in the vehicle interior is reduced as a result. At low speeds, it rises again automatically.

You can also temporarily deactivate automatic lowering. To do so, press the button. The panorama sliding sunroof rises again automatically.

You can continue to operate the panorama sliding sunroof after switching off the engine or removing the key. This function remains active for five minutes or until you open a front door.

If a roof carrier is fitted, the panorama sliding sunroof cannot be opened. In order to allow ventilation of the vehicle interior, you can still raise the panorama sliding sunroof. If a roof carrier approved by Mercedes-Benz makes contact with the panorama sliding sunroof, the sunroof will lower slightly but remain raised at the rear.

Rain-closing feature when the engine is switched off

When the key is in position 0 in the ignition lock or is removed, the panorama sliding sunroof closes automatically

- if it starts to rain
- at extreme outside temperatures
- after six hours
- if there is a malfunction in the power supply

The panorama sliding sunroof remains raised at the rear in order to allow ventilation of the vehicle interior.

If the panorama sliding sunroof is obstructed when being closed by the rain-closing feature, it opens again slightly. The rain-closing feature is then deactivated.

The panorama sliding sunroof does not close if:

- it is raised at the rear
- it is blocked
- no rain is falling on the area of the windscreen being monitored by the rain sensor, e.g. because the vehicle is under a bridge or in a carport

Rain-closing feature when driving

The raised panorama sliding sunroof automatically lowers when you are driving if it starts to rain. The sliding sunroof is lowered depending on:

- the road speed
- the intensity of the rain

You can manually cancel the automatic closing procedure. Push or pull the switch in any direction.

To raise the panorama sliding sunroof again, push the switch in direction ①.

The "Rain-closing feature when driving" function is deactivated until you:

- push or pull the switch in any direction or
- turn the key to another position in the ignition lock (▷ page 152)

Operating the panorama sliding sunroof roller sunblinds

Important safety notes

⚠ WARNING

Parts of the body could become trapped between the roller sunblind and frame or sliding sunroof during automatic opening or closing. There is a risk of injury.

When opening or closing, make sure that no body parts are in the sweep of the roller sunblind.

If someone is trapped:

- release the switch immediately or
- press the switch in any direction during the automatic opening/closing process

The opening/closing process is stopped.

The roller sunblinds shield the vehicle interior from sunlight. The roller sunblinds can be opened and closed only when the panorama sliding sunroof is closed.

Roller sunblind reversing function

The roller sunblinds are equipped with an automatic reversing function. If a solid object blocks or restricts the roller sunblind during the closing process, the roller sunblind opens again automatically. However, the automatic reversing function is only an aid, not a substitute for your attention when closing the roller sunblind.

⚠ WARNING

The reversing function does not react in particular to soft, light and thin objects, e.g. small fingers. This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

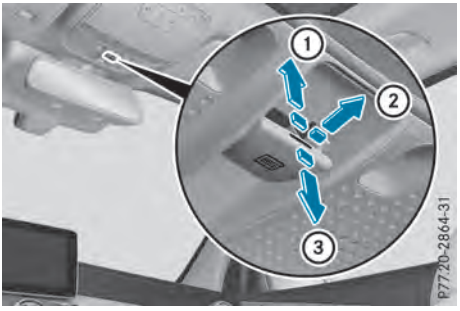
When closing the roller sunblind, make sure that no body parts are in the sweep.

If someone is trapped:

- release the switch immediately or
- press the switch in any direction during the automatic closing process

The closing process is stopped.

Opening and closing roller sunblinds



① To open
② To open
③ To close

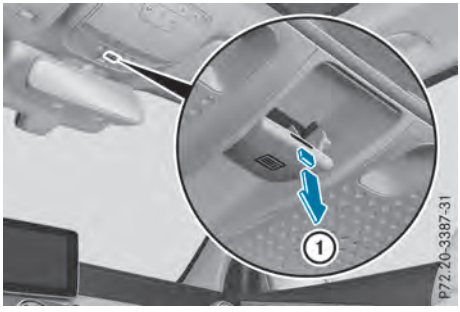
You can close the roller sunblinds only when the panorama sliding sunroof is closed.

- ▶ Turn the key to position 1 or 2 in the ignition lock.
- ▶ Push the switch in direction ①.
  Both roller sunblinds open, then the sliding roof is raised.
- ▶ Pull the switch in direction ②.
  The sunblinds open.
- ▶ Pull the switch in direction ③.
  The roller sunblinds close when the panorama sliding roof is closed.

If you push or pull the switch beyond the point of resistance, automatic operation is started in the corresponding direction. You can stop automatic operation by pushing or pulling again.

Resetting the panorama sliding sunroof or the front roller sunblind

! If the panorama sliding sunroof and the roller sunblinds cannot be fully opened or closed after resetting, contact a qualified specialist workshop.



If the panorama sliding sunroof or the roller sunblinds do not move smoothly, reset the panorama sliding sunroof or the roller sunblinds.

- ▶ Turn the key to position 1 or 2 in the ignition lock.
- ▶ Pull the switch repeatedly to the point of resistance in the direction of arrow ① until the panorama sliding sunroof is fully closed.
- ▶ Keep the switch pulled for an additional second.
- ▶ Pull the switch repeatedly in the direction of arrow ① until the roller sunblinds are closed.
- ▶ Keep the switch pulled for an additional second.
- ▶ Make sure that the panorama sliding sunroof and the roller sunblinds can be fully opened and closed again.
- ▶ If this is not the case, repeat the steps above.

Problems with the panorama sliding sunroof

In this section, the term "sliding sunroof" refers to the panorama sliding sunroof.

⚠ **WARNING**

If you close the sliding sunroof again immediately after it has been blocked or reset, the sliding sunroof closes with increased or maximum force. The reversing feature is then not active. Parts of the body could be trapped in the closing area in the process. This poses an increased risk of injury or even fatal injury.

Make sure that no parts of the body are in the closing area.

If someone is trapped:

- release the switch immediately or
- press the switch in any direction during the automatic closing process

The closing process is stopped.

Problem	Possible causes/consequences and ▶ Solutions
The panorama sliding sunroof cannot be closed and you cannot see the cause.	If the panorama sliding sunroof is obstructed during closing and reopens again slightly: ▶ Immediately after it blocks, pull the [⊟] switch down again to the point of resistance until the panorama sliding sunroof is closed. The panorama sliding sunroof is closed with increased force. If the panorama sliding sunroof is obstructed again during closing and reopens again slightly: ▶ Immediately after it blocks, pull the [⊟] switch down again to the point of resistance until the panorama sliding sunroof is closed. The panorama sliding sunroof is closed without the automatic reversing function.

Correct driver's seat position

⚠ WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.



Observe the following when adjusting steering wheel ①, seat belt ② and driver's seat ③:

- you are as far away from the driver's airbag as possible
- you are sitting in an upright position
- your thighs are gently supported by the seat cushion
- your legs are not entirely stretched and you can depress the pedals properly
- the back of your head is supported at eye level by the centre of the head restraint
- you can hold the steering wheel with your arms slightly bent
- you can move your legs freely
- you can see all the displays on the instrument cluster clearly
- you have a good overview of traffic conditions
- the seat belt is pulled snugly against the body and must be routed across the centre of your shoulder and across your hips in the pelvic area

Further related subjects:

- Adjusting the seats mechanically and electrically (▷ page 108).
- Adjusting the seats electrically (▷ page 108).
- Adjusting the steering wheel mechanically (▷ page 113).
- Adjusting the steering wheel electrically (▷ page 113).
- Fastening the seat belt correctly (▷ page 48).
- Adjusting the rear-view mirror and exterior mirrors (▷ page 116).
- You can store the seat, steering wheel, exterior mirror and head-up display settings with the memory function (▷ page 118).

Seats

Important safety notes

⚠ WARNING

If children adjust the seats, they could become trapped, especially if they are unattended. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

The seats can be adjusted when there is no key in the ignition lock.

⚠ WARNING

When adjusting a seat, you or another vehicle occupant could become trapped by the guide rail of the seat, for instance. There is a risk of injury.

Make sure that no one has any part of their body within the sweep of the seat when adjusting it.

Observe the safety notes on "Airbags" (▷ page 49) and "Children in the vehicle" (▷ page 59).

⚠ **WARNING**

The head restraints cannot provide the intended protection unless they are fitted and adjusted correctly. There is an increased risk of injury to the head and neck in the event of an accident or sudden braking, for example.

Always drive with the head restraints fitted. Ensure that the centre of the head restraints support the back of each vehicle occupant's head at eye level before driving off.

Do not interchange the head restraints of the front and rear seats. Otherwise, you will not be able to adjust the height and angle of the head restraints correctly.

Adjust the head restraint fore-and-aft position so that it is as close as possible to the back of your head.

⚠ **WARNING**

If the driver's seat is not correctly engaged, it could unexpectedly move while driving. This could cause you to lose control of the vehicle. There is a risk of an accident.

Always ensure that the driver's seat is engaged before starting the vehicle.

⚠ **WARNING**

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.

⚠ **WARNING**

If you adjust the seat height carelessly, you or other vehicle occupants could be trapped and thereby injured. Children in particular could accidentally press the electrical seat adjustment buttons and become trapped. There is a risk of injury.

While moving the seats, make sure that your hands or other body parts do not get under the lever assembly of the seat adjustment system.

⚠ **WARNING**

The seat belt does not offer the intended level of protection if you have not moved the backrest to an almost vertical position. When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdomen or neck injuries, for example. This poses an increased risk of injury or even fatal injury.

Adjust the seat properly before beginning your journey. Always ensure that the backrest is in an almost vertical position and that the shoulder section of your seatbelt is routed across the centre of your shoulder.

! To prevent damage to the seats and the seat heating, observe the following notes:

- Do not spill liquids onto the seats. Dry the seats as soon as possible if liquid does get spilt on the seats.
- If the seat covers are damp or wet, do not switch on the seat heating. Also, do not use the seat heating to dry the seats.
- Clean the seat covers as recommended; see keyword "Care".
- Do not transport heavy loads on the seats. Do not place pointed objects on the seat cushions such as knives, nails or tools. Where possible, use the seats only for carrying passengers.
- When operating the seat heating, do not cover the seats with insulating materials, e.g. blankets, coats, bags, protective covers, child seats or booster seats.

! Make sure that there are no objects in the footwell under or behind the seats when moving the seats back. There is a risk that the seats and/or the objects could be damaged.

ⓘ The rear-seat head restraints can be removed (▷ page 110).

For more information, contact a qualified specialist workshop.

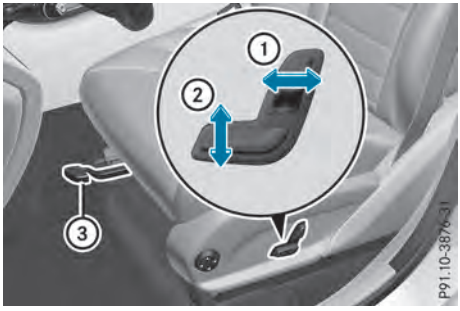
ⓘ Related topic:

- EASY-PACK quickfold rear bench seat (▷ page 326)

Adjusting the seats mechanically and electrically

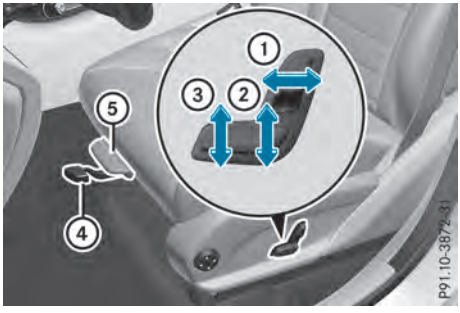
Adjusting the front seat

Vehicles without the seating comfort package



① Backrest angle
② Seat height
③ Seat fore-and-aft adjustment

Vehicles with the seating comfort package



① Backrest angle
② Seat height
③ Seat cushion angle
④ Seat fore-and-aft adjustment
⑤ Seat cushion length

ⓘ In vehicles with the seating comfort package, the seat cushion length is adjusted mechanically.

Adjusting the seat fore-and-aft position

Vehicles without the seating comfort package

- ▶ Lift lever ③ and slide the seat forwards or backwards.
- ▶ Release lever ③ again.
  Ensure that the seat engages audibly.

Vehicles with the seating comfort package

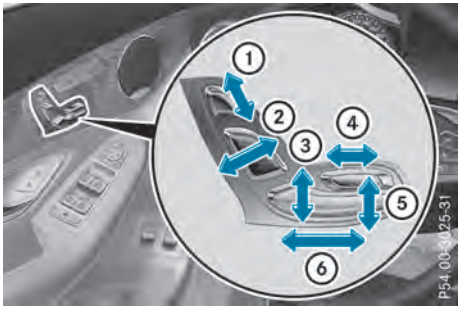
- ▶ Lift lever ④ and slide the seat forwards or backwards.
- ▶ Release lever ④ again.
  Ensure that the seat engages audibly.

Adjusting the seat cushion length mechanically

- ▶ Lift lever ⑤ and slide the seat cushion forwards or backwards.
- ▶ Release lever ⑤ again.
  The seat cushion engages.

ⓘ Mechanical seat cushion length adjustment is available in vehicles with the seating comfort package.

Adjusting the seats electrically

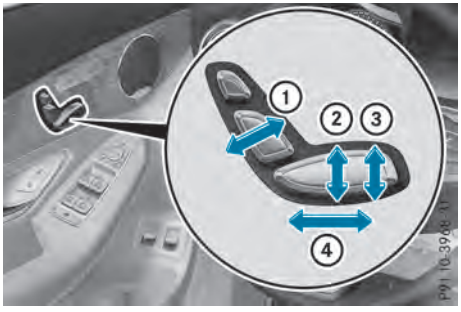


Electrically adjustable seats with memory function
① Head restraint height
② Backrest angle
③ Seat height
④ Seat cushion length
⑤ Seat cushion angle
⑥ Seat fore-and-aft adjustment

Further related subjects:

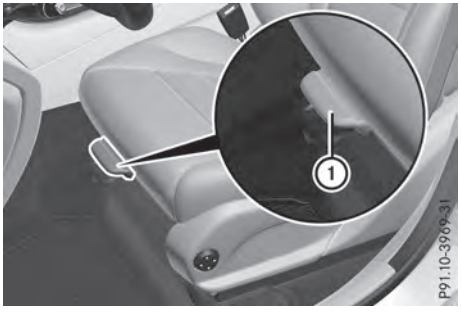
- You can store the seat settings using the memory function (▷ page 118).
- If PRE-SAFE® is triggered, the front-passenger seat will be moved to a better position if it was previously in an unfavourable position (▷ page 58).
- When the seat is moved forwards or backwards, the head restraint is moved up or down automatically.

Vehicles with AMG Performance Seat: the height of the head restraint cannot be adjusted.



Electrically adjustable seats without memory function

① Backrest angle
② Seat height
③ Seat cushion angle
④ Seat fore-and-aft adjustment



Electrically adjustable seats without memory function

① Seat cushion length

▶ Lift lever ① and slide the seat cushion forwards or backwards.
▶ Release lever ① again.
The seat cushion engages.

Adjusting the head restraints

Important safety notes

⚠ WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.

⚠ WARNING

The head restraints cannot provide the intended protection unless they are fitted and adjusted correctly. There is an increased risk of injury to the head and neck in the event of an accident or sudden braking, for example.

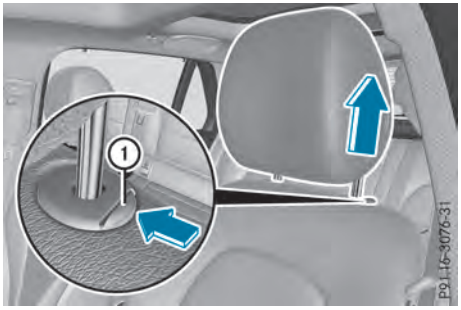
Always drive with the head restraints fitted. Ensure that the centre of the head restraints support the back of each vehicle occupant's head at eye level before driving off.

General notes

Observe the important safety notes (▷ page 106).

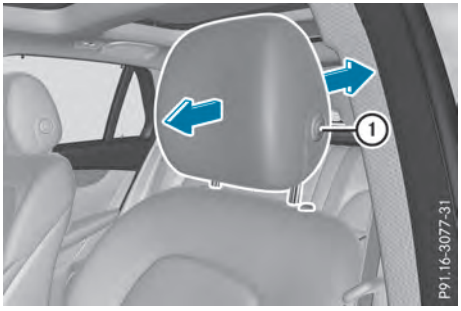
Do not interchange the head restraints of the front and rear seats. Otherwise, you will not be able to adjust the height and angle of the head restraints to the correct position.

Adjusting the head restraint height mechanically



- **To raise:** pull the head restraint up to the desired position.
- **To lower:** press release catch ① in the direction of the arrow and push the head restraint down to the desired position.

Adjusting the head restraint fore-and-aft position mechanically



This function allows you to adjust the distance between the head restraint and the back of the head.

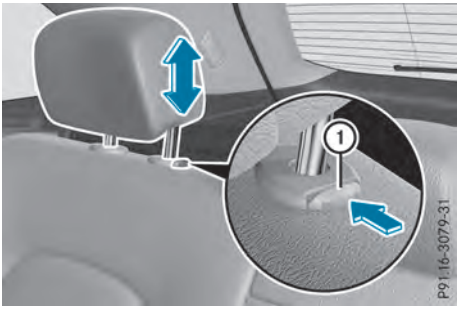
- **To move forwards:** pull the head restraint forwards in the direction of the arrow until it engages in the desired position.
- **To move backwards:** press and hold release catch ①.
- Push the head restraint back.
- Release the release catch once the head restraint is in the desired position.
- Ensure that the head restraint has engaged properly.

Adjust the head restraint fore-and-aft position so that it is as close as possible to the back of your head.

Adjusting the head restraints electrically

- **To adjust the head restraint height:** slide the switch for the head restraint adjustment (▷ page 108) up or down in the direction of the arrow.

Adjusting the rear-seat head restraint height

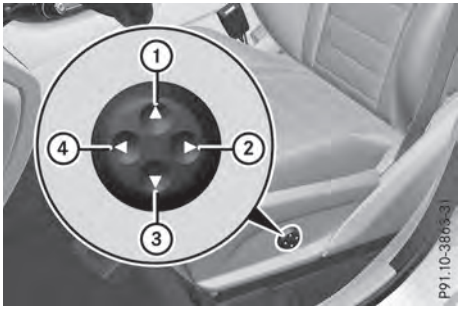


- If the head restraint is fully lowered, it is necessary to press release catch ① first.
- **To raise:** pull the head restraint up to the desired height.
- **To lower:** press release catch ① and push the head restraint down until it is in the desired position.

Fitting and removing rear head restraints

- Release the rear seat backrest and fold it slightly forwards (▷ page 327).
- **To remove:** pull the head restraint up to the stop.
- Press release catch ① and pull the head restraint out of the guides.
- **To refit:** insert the head restraint so that the notches on the bar are on the left when viewed in the direction of travel.
- Push the head restraint down until you hear it engage in position.
- Fold back the rear seat backrest until it engages.

Adjusting the 4-way lumbar support

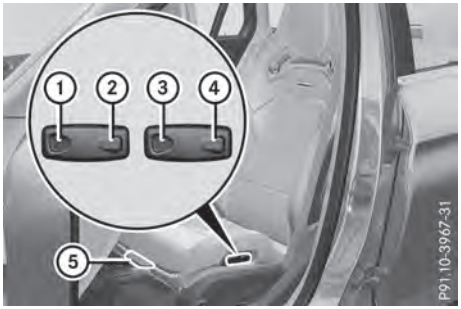


① To raise the backrest contour
② To soften the backrest contour
③ To lower the backrest contour
④ To harden the backrest contour

You can adjust the contour of the front seat backrests individually to provide optimum support for your back.

Adjusting the AMG Performance seat

To adjust the contour of the seat and for improved lateral support, you can adjust the front seats individually.



Adjusting the side bolsters of the seat cushion

- ▶ **To set narrower:** press ① button.
- ▶ **To set wider:** press ② button.

To adjust the side bolsters of the seat backrest

- ▶ **To set narrower:** press ③ button.
- ▶ **To set wider:** press ④ button.

Adjusting the seat cushion length mechanically

- ▶ Lift lever ⑤ and slide the seat cushion forwards or backwards.
- ▶ Release lever ⑤ again.
  The seat cushion engages.

Switching the seat heating on/off

Switching on/off

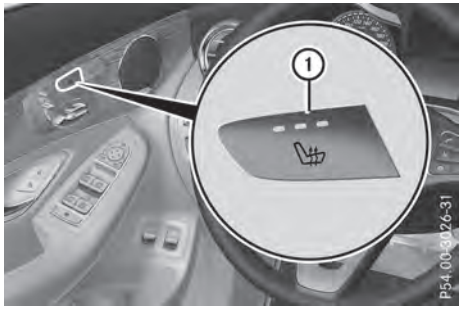
⚠ WARNING

If you repeatedly switch on seat heating, the seat cushion and backrest padding may become very hot. The health of vehicle occupants with limited temperature sensitivity or a limited ability to react to high temperatures may be affected or they may even suffer burn-like injuries. There is a risk of injury.

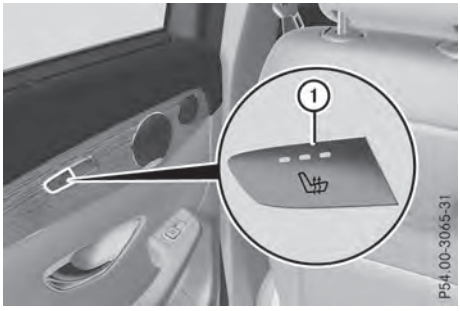
Therefore, do not switch on the seat heating repeatedly.

! When the seat heating is switched on, the seat surface can be damaged as a result of objects being placed on the seats, for example, seat cushions, child seats and protective covers not approved by Mercedes-Benz.

Ensure that there are no objects on the seat surface when the seat heating is switched on.



Front seats



Rear seats

The three red indicator lamps on the button indicate the heating level you have selected.

The system automatically switches down from level **3** to level **2** after approximately eight minutes.

The system automatically switches down from level **2** to level **1** after approximately ten minutes.

The system automatically switches off approximately 20 minutes after it is set to level **1**.

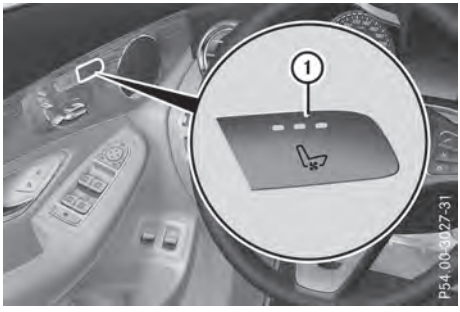
- ▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).
- ▶ **To switch on:** press button ① repeatedly until the desired heating level is set.
- ▶ **To switch off:** press button ① repeatedly until all the indicator lamps go out.

ⓘ If the vehicle battery voltage is too low, the seat heating may switch off.

ⓘ If drive program **E** is selected, the power of the seat heating is reduced.

Switching the seat ventilation on/off

Switching on/off



The blue indicator lamps in the button indicate the blower setting you have selected.

- ▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).
- ▶ **To switch on:** press button ① repeatedly until the desired blower setting is set.
- ▶ **To switch off:** press button ① repeatedly until all the indicator lamps go out.

ⓘ If the vehicle battery voltage is too low, the seat ventilation may switch off.

ⓘ You can open the side windows and the sliding sunroof using the "Convenience opening" (▷ page 99) feature. The seat ventilation of the driver's seat then automatically switches to the highest level.

ⓘ When the vehicle is stationary, the fan speed may be reduced automatically. This reduces the noise of the seat ventilation.

Problems with the seat heating / seat ventilation

Problem	Possible causes/consequences and ▶ Solutions
The seat heating or seat ventilation has switched off prematurely or cannot be switched on.	The on-board voltage is too low because too many electrical consumers are switched on. ▶ Switch off electrical consumers that you do not need, such as the rear window heating or interior lighting. Once the battery is sufficiently charged, the seat heating or seat ventilation can be switched back on manually.

Steering wheel

Important safety notes

⚠ WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.

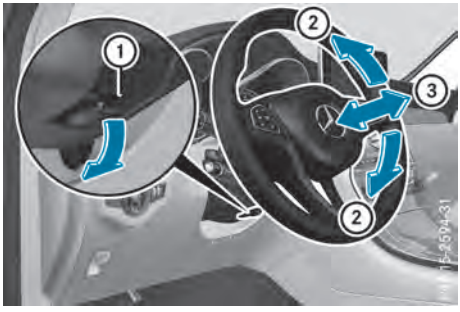
⚠ WARNING

Children could become trapped by the steering wheel if they adjust it. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

The electrically adjustable steering wheel can still be adjusted when there is no key in the ignition lock.

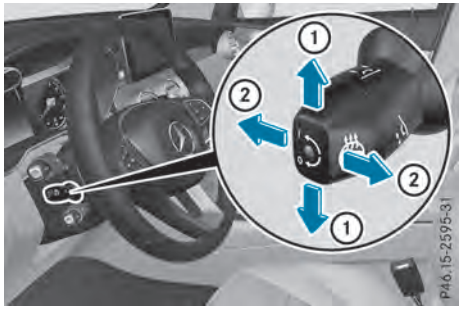
Adjusting the steering wheel mechanically



① Release lever
② To adjust the steering wheel height
③ To adjust the steering wheel position (fore-and-aft adjustment)

▶ Push release lever ① down completely. The steering column is unlocked.
▶ Adjust the steering wheel to the desired position.
▶ Push release lever ① up as far as it will go. The steering column is locked.
▶ Check that the steering column is locked. When doing so, try to push the steering wheel up or down or try to move it in the fore-and-aft direction.

Adjusting the steering wheel electrically



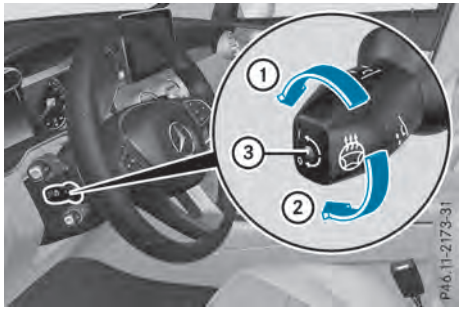
① To adjust the steering wheel height
② To adjust the steering wheel position (fore-and-aft adjustment)

ⓘ Further related subjects:

- EASY-ENTRY/EXIT feature (▷ page 114)
- Storing settings (▷ page 118)

Steering wheel heating

Switching on/off



- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To switch on/off:** turn the lever in the direction of arrow ① or ②.
  Indicator lamp ③ lights up or goes out.

If you switch off the ignition, the steering wheel heating is deactivated.

Problems with the steering wheel heating

Problem	Possible causes/consequences and ▶ Solutions
The steering wheel heating has switched itself off prematurely or cannot be switched on.	The on-board voltage is too low because too many electrical consumers are switched on. ▶ Switch off electrical consumers that you do not need, such as the rear window heating or interior lighting.

EASY-ENTRY/EXIT system

Important safety notes

⚠ **WARNING**

When the EASY-ENTRY/EXIT feature adjusts the steering wheel, you and other vehicle occupants – particularly children – could become trapped. There is a risk of injury.

While the EASY-ENTRY/EXIT feature is making adjustments, make sure that no one has any body parts in the sweep of the steering wheel.

Move the steering wheel adjustment lever if there is a risk of entrapment by the steering wheel. The adjustment process is stopped.

You can stop the adjustment process by pressing one of the memory function's position buttons. This function is available only on vehicles with the memory function.

⚠ **WARNING**

If children activate the EASY-ENTRY/EXIT feature, they can become trapped, particularly when unattended. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

⚠ **WARNING**

If you drive off while the EASY-ENTRY/EXIT feature is making adjustments, you could lose control of the vehicle. There is a risk of an accident.

Always wait until the adjustment process is complete before driving off.

The EASY-ENTRY/EXIT feature makes getting in and out of your vehicle easier.

You can activate and deactivate the EASY-ENTRY/EXIT feature via the multimedia system (see the Digital Owner's Manual).

Position of the steering wheel when the EASY-ENTRY/EXIT feature is active

The steering wheel tilts upwards if you:

- remove the key from the ignition lock
- **with KEYLESS-GO or KEYLESS-GO start function:** open the driver's door; the voltage supply must be switched on
- **with the key:** open the driver's door; the key must be in position 0 or 1 in the ignition lock (▷ page 152)
- open the driver's door when the ignition is switched off

ⓘ The steering wheel tilts upwards only if the driving position is stored after the seat or steering column has been adjusted (▷ page 118).

The most recent driving position of the steering wheel is stored if:

- the ignition is switched off
- the setting is stored using the memory function (▷ page 118)

The steering wheel moves upwards only if it has not already reached the upper steering limiter.

Position of the steering wheel for driving

The steering wheel is moved to the previously set position if:

- the driver's door is closed and you insert the key into the ignition lock
- you close the driver's door when the ignition is switched on
- you press the Start/Stop button once in vehicles with KEYLESS-GO or the KEYLESS-GO start function

The steering wheel returns to the last set position only if the driving position is stored after the seat or steering column has been adjusted (▷ page 118).

The most recent driving position of the steering wheel is stored if:

- the ignition is switched off
- the setting is stored using the memory function (▷ page 118)

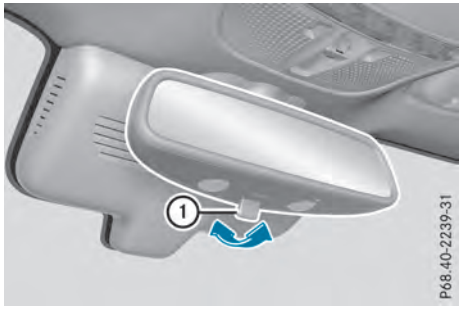
Crash-responsive EASY-EXIT feature

If the crash-responsive EASY-EXIT feature is triggered in an accident, the steering column will move upwards when the driver's door is opened or the key is removed from the ignition lock. This makes it easier to exit the vehicle and rescue the occupants.

The crash-responsive EASY-EXIT feature is operational only if the EASY-EXIT/ENTRY feature is activated in the multimedia system (see Digital Owner's Manual).

Mirrors

Rear-view mirror



▶ **Anti-dazzle mode:** move anti-dazzle lever ① forwards or backwards.

Exterior mirrors

Important safety notes

⚠ WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

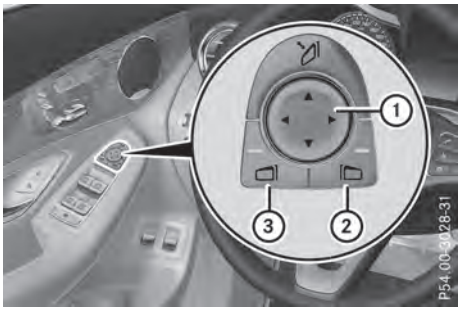
Adjust the driver's seat, head restraint, steering wheel and mirrors and fasten your seat belt before starting the engine.

⚠ WARNING

The exterior mirrors reduce the size of the image. Objects visible in the mirrors are closer than they appear. You could misjudge the distance from road users driving behind you when changing lanes, for instance. There is a risk of an accident.

You should therefore always look over your shoulder to determine the actual distance from road users driving behind you.

Adjusting the exterior mirrors

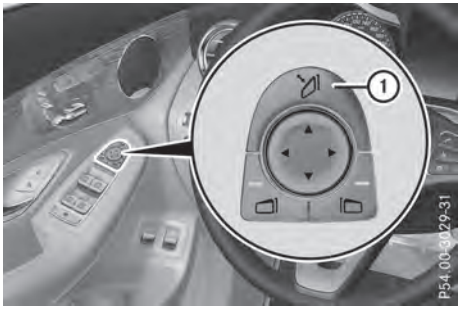


- ▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).
- ▶ Exterior mirror on the front-passenger side: press button ②.
  Exterior mirror on the driver's side: press button ③.
  The indicator lamp lights up in the button that has been pressed.
  The indicator lamp goes out again after some time. You can adjust the selected exterior mirror using button ① as long as the indicator lamp is lit.
- ▶ Press button ① up, down, left or right until you have adjusted the exterior mirror to the correct position. You should have a good overview of traffic conditions.

The convex exterior mirrors provide a larger field of vision.

After the engine has been started, the exterior mirrors are automatically heated if the rear window heating is switched on and the outside temperature is low.

Folding the exterior mirrors in/out electrically



- ▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).
- ▶ Briefly press button ①.
  Both exterior mirrors fold in or out.

ⓘ Make sure that the exterior mirrors are always folded out fully while driving. Otherwise, they could vibrate.

ⓘ If you are driving at speeds of more than 47 km/h, you can no longer fold in the exterior mirrors.

Resetting the exterior mirrors

If the battery has been disconnected or completely discharged, the exterior mirrors must be reset. The exterior mirrors will otherwise not fold in if you have activated the Automatic mirror-folding function on the multimedia system.

- ▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).
- ▶ Briefly press button ①.

Folding the exterior mirrors in/out automatically

When the Automatic mirror-folding function is activated via the multimedia system (see Digital Owner's Manual):

- the exterior mirrors fold in automatically as soon as you lock the vehicle from the outside
- the exterior mirrors fold out again automatically as soon as you unlock the vehicle

ⓘ If the exterior mirrors have been folded in manually, they do not fold out.

Exterior mirror pushed out of position

If an exterior mirror has been pushed out of position (forwards or backwards), proceed as follows:

- ▶ **Vehicles without electrically folding exterior mirrors:** manually move the exterior mirrors into the correct position.
- ▶ **Vehicles with electrically folding exterior mirrors:** press and hold button ① until you hear a click and then the mirror engaging in position (▷ page 116).
  The mirror housing is engaged again and you can adjust the exterior mirrors as usual (▷ page 116).

Automatic anti-dazzle mirrors

⚠ WARNING

Electrolyte may escape if the glass in an automatic anti-dazzle mirror breaks. The electrolyte is harmful and causes irritation. It must not come into contact with your skin, eyes, respiratory organs or clothing or be swallowed. There is a risk of injury.

If you come into contact with the electrolyte, observe the following:

- Rinse off the electrolyte from your skin immediately with water.
- Immediately rinse the electrolyte out of your eyes thoroughly with clean water.
- If the electrolyte is swallowed, immediately rinse your mouth out thoroughly. Do not induce vomiting.
- If electrolyte comes into contact with your skin or hair or is swallowed, seek medical attention immediately.
- Immediately change out of clothing which has come into contact with electrolyte.
- If an allergic reaction occurs, seek medical attention immediately.

The exterior mirror on the driver's side and the rear-view mirror automatically go into anti-dazzle mode if, at the same time:

- the ignition is switched on
- incident light from headlamps strikes the sensor in the rear-view mirror

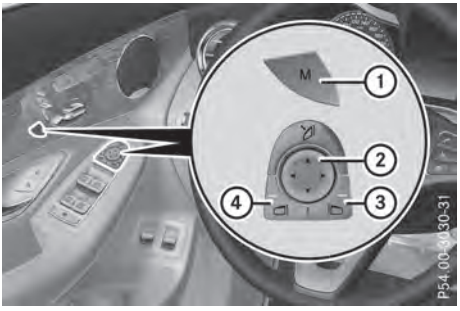
The mirrors do not go into anti-dazzle mode if reverse gear is engaged or if the interior lighting is switched on.

Parking position for the front passenger side exterior mirror

Storing the parking position

You can set the front-passenger-side exterior mirror such that you can see the rear wheel on that side as soon as you engage reverse gear. You can store this position.

Storing using reverse gear



① Memory button **M**
② Button for the exterior mirror setting
③ Button for the exterior mirror on the front-passenger side
④ Button for the exterior mirror on the driver's side

▶ Start the engine.
▶ Press button ③.
▶ Engage reverse gear.
The exterior mirror on the front-passenger side moves to the preset parking position.
▶ Use button ② to adjust the exterior mirror to a position that allows you to see the rear wheel and the kerb.
The parking position is stored.

ⓘ If you shift the gears to another position, the exterior mirror on the front-passenger side returns to the driving position.

Storing using the memory button

You can store the parking position of the front-passenger-side exterior mirror using memory button **M** ①. Reverse gear must not be engaged.

▶ Turn the key to position 2 in the ignition lock (▷ page 152).
▶ Press button ③.
▶ Use button ② to adjust the exterior mirror to a position that allows you to see the rear wheel and the kerb.
▶ Press memory button **M** ① and one of the arrows on button ② within three seconds.
The parking position is stored if the exterior mirror does not move.

- ▶ If the exterior mirror moves out of position, repeat the steps.
- ▶ After successfully storing, reset the driving position of the exterior mirror.

Calling up a stored parking position

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ Select the front-passenger-side exterior mirror using button ③.
- ▶ Engage reverse gear.
  The exterior mirror on the front-passenger side moves to the stored parking position.

The exterior mirror on the front-passenger side moves back to its original position:

- as soon as you exceed a speed of 15 km/h
- about ten seconds after you have disengaged reverse gear
- when you press button ④ to select the exterior mirror on the driver's side

Memory function

Important safety notes

⚠ WARNING

If you use the memory function on the driver's side while driving, the adjustments could cause you to lose control of the vehicle. There is a risk of an accident.

Only use the memory function on the driver's side while the vehicle is stationary.

⚠ WARNING

When the memory function adjusts the seat or steering wheel, you and other vehicle occupants – particularly children – could become trapped. There is a risk of injury.

While the memory function is making adjustments, make sure that no one has any body parts in the sweep of the seat or steering wheel. If somebody becomes trapped, immediately release the memory function position button. The adjustment process is stopped.

⚠ WARNING

If children activate the memory function, they could become trapped, especially if they are unattended. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

The memory function can be used at any time, e.g. even when the key is not in the ignition lock.

Storing settings

Using the memory function, you can store up to three different settings, e.g. for three different people.

The following settings are stored as a single memory preset:

- position of the seat, backrest and head restraint
- driver's side: position of the exterior mirrors on the driver's and front-passenger sides
- position of the head-up display



- ▶ Adjust the seat accordingly (▷ page 108).
- ▶ On the driver's side, adjust the steering wheel (▷ page 113) and the exterior mirrors (▷ page 116).
- ▶ Press memory button **M** and then press one of the memory position buttons **1**, **2** or **3** within three seconds.
  The settings are stored in the selected memory position. A tone sounds when the settings have been completed.

Calling up a stored setting

▶ Press and hold the relevant memory position button **1**, **2** or **3** until the following components are in the stored position:
- Seat
- Steering wheel
- Exterior mirrors
- Head-up display

If you release the memory position button, the seat, steering wheel and mirror setting functions stop immediately. The head-up display continues to be adjusted.

Exterior lighting

General notes

For reasons of safety, Mercedes-Benz recommends that you drive with lights switched on even during the daytime. In some countries, operation of the headlamps varies due to legal requirements and voluntary recommendations.

Driving abroad

Vehicles with halogen headlamps

It is not necessary to switch your headlamps to symmetrical dipped beam when driving in countries where vehicles are driven on the opposite side of the road to the country in which the vehicle is registered. Legal requirements are fulfilled without switching the headlamps to symmetrical dipped beam.

Vehicles with Intelligent Light System

It is necessary to switch your headlamps to symmetrical dipped beam before crossing the border into countries where vehicles are driven on the opposite side of the road. This prevents oncoming traffic from being dazzled.

You can switch the headlamps to symmetrical or asymmetrical dipped beam using the "dipped-beam headlamps for driving on the right/left" function via the on-board computer (▷ page 261). This must be switched back to asymmetrical dipped beam upon your return.

Symmetrical lights do not illuminate as large an area of the edge of the carriageway. In this case, "highway mode" and "extended-range fog lamps" are not available.

Setting the exterior lighting

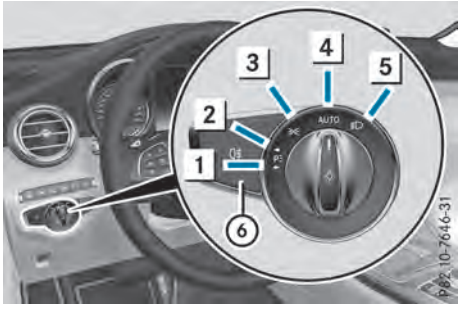
Setting options

Exterior lighting can be set using the:

- light switch (▷ page 120)
- combination switch (▷ page 122)
- headlamp range control for vehicles with halogen headlamps (▷ page 121)
- on-board computer (▷ page 261)

Light switch

Operation



1 Left-hand parking lamps
2 Right-hand parking lamps
3 Side lamps, licence plate and instrument cluster lighting
4 AUTO Automatic headlamp mode, controlled by the light sensor
5 Dipped-beam/main-beam headlamps
6 Rear foglamp

If you hear a warning tone when you leave the vehicle, the lights may still be switched on.

▶ Turn the light switch to the AUTO position.

The exterior lighting, except the side/parking lamps, switches off automatically if you:

- remove the key from the ignition lock
- open the driver's door with the key in position 0 in the ignition lock

Automatic headlamp mode

⚠ WARNING

When the light switch is set to AUTO, the dipped-beam headlamps may not be switched on automatically if there is fog, snow or other causes of poor visibility due to the weather conditions such as spray. There is a risk of an accident.

In such situations, turn the light switch to .

The automatic headlamp mode is only an aid. The driver is responsible for the vehicle lighting at all times.

AUTO is the preferred light switch position.

The light setting is automatically selected according to the ambient light conditions, but not in the event of poor visibility due to weather conditions such as fog, snow or spray.

- With the key in position 1 in the ignition lock, the side lamps are switched on or off automatically depending on the brightness of the ambient light.
- The daytime driving lights or the side lamps and dipped-beam headlamps will switch on or off automatically while the engine is running depending on the ambient light conditions.

▶ **To switch on the automatic headlamps:** turn the light switch to the AUTO position.

The daytime driving lights improve the visibility of your vehicle during the day.

When the side lamps and dipped-beam headlamps are switched on, the green side lamps and dipped-beam headlamps indicator lamps on the instrument cluster light up.

Dipped-beam headlamps

WARNING

When the light switch is set to AUTO, the dipped-beam headlamps may not be switched on automatically if there is fog, snow or other causes of poor visibility due to the weather conditions such as spray. There is a risk of an accident.

In such situations, turn the light switch to .

When the ignition is switched on and the light switch is in the position, the side lamps and dipped-beam headlamps are switched on even if the light sensor does not sense dark ambient light conditions. This is advantageous when there is fog or rain.

▶ **To switch on the dipped-beam headlamps:** turn the key in the ignition lock to position 2 or start the engine.

▶ Turn the light switch to the position. The green indicator lamp on the instrument cluster lights up.

Rear foglamp

The rear foglamp improves the visibility of your vehicle for the traffic behind in the event of heavy fog. You must observe the legal requirements for the country in which you are currently driving when operating the rear fog lamp.

▶ **To switch on the rear fog lamp:** turn the key in the ignition lock to position 2 or start the engine.

▶ Turn the light switch to the or AUTO position.

▶ Press the button. The yellow indicator lamp on the instrument cluster lights up.

Side lamps

When the battery is discharged heavily, the side lamps or parking lamps are automatically switched off to facilitate an engine start. Always park your vehicle safely and in a well lit area, in accordance with the relevant legal stipulations. Avoid using the side lamps for periods lasting several hours. Where possible, switch on the right or left parking lamp.

▶ **To switch on the side lamp:** turn the light switch to the position. The green indicator lamp on the instrument cluster lights up.

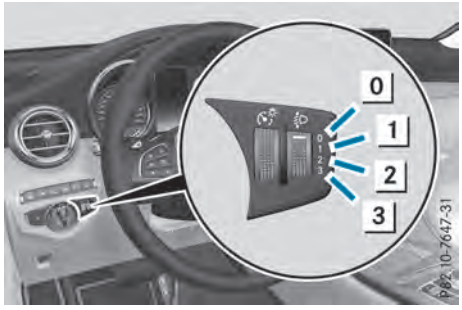
Parking lamps

Switching on the parking lamps ensures that the corresponding side of the vehicle is illuminated.

▶ **To switch on the parking lamp:** turn the key to position 0 in the ignition lock or remove the key.

▶ Turn the light switch to the position (left-hand side of the vehicle) or the position (right-hand side of the vehicle).

Adjusting the headlamp range (vehicles with halogen headlamps)



0 Driver's seat and front-passenger seat occupied

1 Driver's seat, front-passenger seat and rear seats occupied

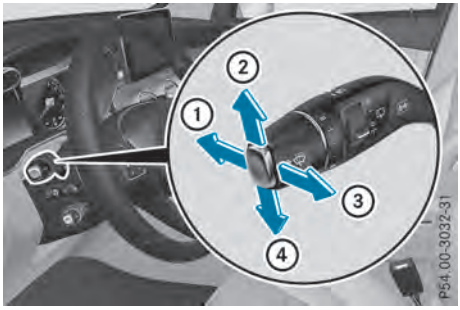
2 Driver's seat, front-passenger seat and rear seats occupied, luggage compartment laden

3 Driver's and front-passenger seat occupied and maximum permissible rear axle load utilised, e.g. when towing a trailer

The headlamp range control allows you to adjust the cone of light from the headlamps to suit the vehicle load.

- ▶ Start the engine.
- ▶ Turn the headlamp range controller to the position that corresponds to the load in your vehicle.

Combination switch



① Main-beam headlamps
② Turn signal lamp, right
③ Headlamp flasher
④ Turn signal lamp, left

- ▶ **To indicate briefly:** push the combination switch briefly to the pressure point in the direction of arrow ② or ④.
  The corresponding turn signal flashes three times.
- ▶ **To indicate:** push the combination switch beyond the pressure point in the direction of arrow ② or ④.
- ▶ **To switch on the main-beam headlamps:** turn the light switch to the ≡D or AUTO position.
- ▶ Push the combination switch beyond the pressure point in the direction of arrow ①.
  In the AUTO position, the main-beam headlamps are switched on only when it is dark and the engine is running.
  The blue ≡D indicator lamp on the instrument cluster lights up when the main-beam headlamps are switched on.
- ▶ **To switch off the main-beam headlamps:** move the combination switch back to its normal position.
  The blue ≡D indicator lamp on the instrument cluster goes out.

Vehicles with Adaptive Highbeam Assist:

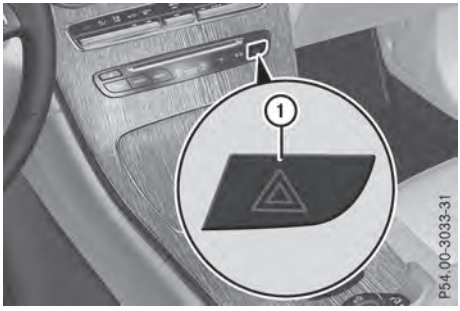
If Adaptive Highbeam Assist is activated, it automatically controls activation and deactivation of the main-beam headlamps (▷ page 124).

Vehicles with Adaptive Highbeam Assist Plus:

If Adaptive Highbeam Assist Plus is activated, it automatically controls activation and deactivation of the main-beam headlamps (▷ page 125).

- ▶ **Headlamp flasher:** pull the combination switch in the direction of arrow ③.

Hazard warning lamps



- ▶ **To switch the hazard warning lamps on or off:** press the ① button.
  All the indicator lamps will flash when the hazard warning lamps are switched on. If you now switch on an indicator lamp using the combination switch, only the indicator lamp on the corresponding side of the vehicle will flash.

The hazard warning lamps switch on automatically if:

- an airbag has been triggered
- the vehicle decelerates rapidly from a speed of above 70 km/h and comes to a standstill

The hazard warning lamps switch off automatically if the vehicle reaches a speed of above 10 km/h again after a full brake application.

The hazard warning lamps continue to operate even if the ignition is switched off.

Intelligent Light System

General notes

The Intelligent Light System is a system that adjusts the headlamps automatically to suit the prevailing driving and weather conditions. It offers advanced functions for improved illumination of the road surface, e.g. depending on the vehicle speed or weather conditions. The system includes the active light function, cornering light function, motorway mode, extended-range fog lamps and off-road lights. The system is active only when it is dark.

You can activate/deactivate the Intelligent Light System function using the on-board computer (▷ page 261).

Active light function

The active light function is a system that moves the headlamps according to the steering movements of the front wheels. In this way, relevant areas remain illuminated while you are driving. This allows you to recognise pedestrians, cyclists and animals sooner.

Active: when the lights are switched on.

Vehicles with Lane Keeping Assist: the active light function evaluates the course of the lane in which you are driving and adjusts the light in advance.

Cornering light function

The cornering light function improves the illumination of the road over a wide angle in the direction you are turning, enabling better visibility in tight bends, for example. It can be activated only when the dipped-beam headlamps are switched on.

Active:

- if you are driving at speeds below 40 km/h and switch on the turn signal or turn the steering wheel
- if you are driving at speeds between 40 km/h and 70 km/h and turn the steering wheel

The cornering light function may remain lit for a short time, but is automatically switched off after no more than three minutes.

Cornering light function with roundabout function:

The cornering light function is activated on both sides before entering a roundabout through an evaluation of the current GPS position of the vehicle. It remains active until after the vehicle has left the roundabout. In this way, pedestrians crossing the road, for example, are illuminated by your vehicle in good time.

Only vehicles with the COMAND multimedia system have this function.

Motorway mode

Motorway mode increases the range of the beam.

Active: if you are driving at a speed above 110 km/h and do not make any large steering movements for at least 1000 m or if you are driving at a speed above 130 km/h.

Not active: if you drive at speeds below 80 km/h following activation.

Extended range fog lamps

The extended-range fog lamps reduce the glare experienced by the driver and improve the illumination of the edge of the carriageway.

Active: if you are driving at speeds below 70 km/h and you switch on the rear fog lamp.

Not active: if, following activation, you are driving at speeds above 100 km/h or if you switch off the rear fog lamp.

Off-road lights

The off-road lights facilitate the early recognition of objects/obstacles when driving off-road thanks to a symmetrical, wider and brighter distribution of light from the dipped-beam headlamps.

Active: at speeds below 50 km/h.

The off-road lights are active only with the following off-road programs:

- Slippery
- Off-road
- Travelling uphill
- Rocking free

Not active: at speeds above 50 km/h.

If the off-road lights are switched on,

- the cornering lights are permanently switched on
- the active light function is switched off
- headlamp range control is set to static mode (vehicles with halogen headlamps)

Adaptive Highbeam Assist

General notes

You can use this function to set the headlamps to switch automatically between dipped beam and main beam. The system recognises vehicles with their lights on, either approaching from the opposite direction or travelling in front of your vehicle, and consequently switches the headlamps from main beam to dipped beam.

The system automatically adapts the dipped-beam headlamp range depending on the distance to the other vehicle. Once the system no longer detects any other vehicles, it switches on the main-beam headlamps again.

The system's optical sensor is located behind the windscreen near the overhead control panel.

Important safety notes

⚠ WARNING

Adaptive Highbeam Assist does not recognise road users:

- who have no lights, e.g. pedestrians
- who have poor lighting, e.g. cyclists
- whose lighting is blocked, e.g. by a barrier

On very rare occasions, Adaptive Highbeam Assist may fail to recognise other road users that have lights, or may recognise them too late. In this, or in similar situations, the automatic main-beam headlamps will not be deactivated or will be activated despite the presence of other road users. There is a risk of an accident.

Always carefully observe the traffic conditions and switch off the main-beam headlamps in good time.

Adaptive Highbeam Assist cannot take into account road, weather or traffic conditions.

Adaptive Highbeam Assist is only an aid. You are responsible for adjusting the vehicle's lighting to the prevailing light, visibility and traffic conditions.

In particular, the detection of obstacles can be impaired in the case of:

- poor visibility, e.g. due to fog, heavy rain or snow
- dirt on the sensors or obscured sensors

Switching Adaptive Highbeam Assist on/off

- **To switch on:** turn the light switch to the AUTO position.
- Press the combination switch forwards beyond the pressure point (▷ page 122). The indicator lamp on the multifunction display lights up when it is dark and the light sensor switches on the dipped-beam headlamps.

  If you are driving at speeds above approximately 25 km/h:

  The headlamp range is set automatically depending on the distance between the vehicle and other road users.

  If you are driving at speeds above approximately 30 km/h and no other road users are detected:

  The main-beam headlamps are switched on automatically. The indicator lamp on the instrument cluster also lights up.

  If you are driving at speeds below 25 km/h or other road users are detected or the roads are adequately lit:

  the main-beam headlamps are switched off automatically The indicator lamp on the instrument cluster goes out. The indicator lamp on the multifunction display remains lit.
- **To switch off:** move the combination switch back to its normal position or move the light switch to another position.
  The indicator lamp on the instrument cluster goes out.

Adaptive Highbeam Assist Plus

General notes

With Adaptive Highbeam Assist Plus, you can automatically switch between dipped-beam, partial main-beam and main-beam headlamps.

Partial main-beam illumination is a form of illumination whereby the main beam is directed past other road users. Other road users are kept out of the main beam. This prevents glare. If there is a vehicle in front, for example, the main-beam headlamps illuminate the areas to its right and left, and the vehicle in front is illuminated by the dipped-beam headlamps.

The system automatically adapts the dipped-beam headlamp range depending on the distance to the other vehicle. Once the system no longer detects any other vehicles, it switches on the main-beam headlamps again.

If the main-beam or partial main-beam headlamps are causing too much reflection from traffic signs, the lights are automatically dimmed and glare for the driver caused by the reflections is thus avoided.

The system's optical sensor is located behind the windscreen near the overhead control panel.

Important safety notes

⚠ WARNING

Adaptive Highbeam Assist Plus does not recognise road users:

- who have no lights, e.g. pedestrians
- who have poor lighting, e.g. cyclists
- whose lighting is blocked, e.g. by a barrier

In very rare cases, Adaptive Highbeam Assist Plus may not recognise road users who do have lights, or may recognise them too late. In this, or in similar situations, the automatic main-beam headlamps will not be deactivated or will be activated despite the presence of other road users. There is a risk of an accident.

Always carefully observe the traffic conditions and switch off the main-beam headlamps in good time.

Adaptive Highbeam Assist Plus cannot take into account road, weather or traffic conditions. Adaptive Highbeam Assist Plus is only an aid. You are responsible for adjusting the vehicle's lighting to the prevailing light, visibility and traffic conditions.

In particular, the detection of obstacles can be impaired in the case of:

- poor visibility, e.g. due to fog, heavy rain or snow
- dirt on the sensors or obscured sensors

Switching Adaptive Highbeam Assist Plus on/off

- **To switch on:** turn the light switch to the AUTO position.
- Press the combination switch forwards beyond the pressure point (▷ page 122). The indicator lamp on the multifunction display lights up when it is dark and the light sensor switches on the dipped-beam headlamps.

  At speeds above approx. 25 km/h: the headlamp range is automatically controlled according to the distance to other road users.

  At speeds above approximately 30 km/h:

  - if no other road users are detected, the main-beam headlamps are automatically switched on
  - if other road users are detected, the partial main-beam headlamps are automatically switched on

  The indicator lamp on the instrument cluster also lights up.

  At speeds below approx. 25 km/h or when there is sufficient street lighting:

  - the partial main-beam headlamps are switched off automatically
  - the main-beam headlamps are switched off automatically

  The indicator lamp on the instrument cluster goes out. The indicator lamp on the multifunction display remains lit.
- **To switch off:** move the combination switch back to its normal position or move the light switch to another position. The indicator lamp on the multifunction display goes out.

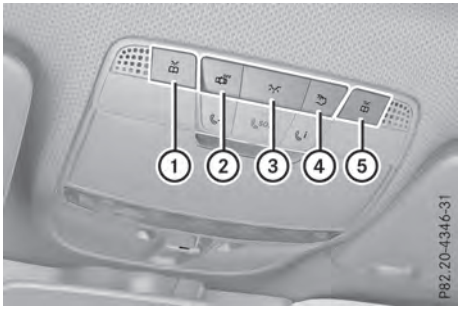
Headlamps misted up on the inside

Certain climatic and physical conditions may cause moisture to form in the headlamp. This moisture does not affect the functionality of the headlamp.

Interior lighting

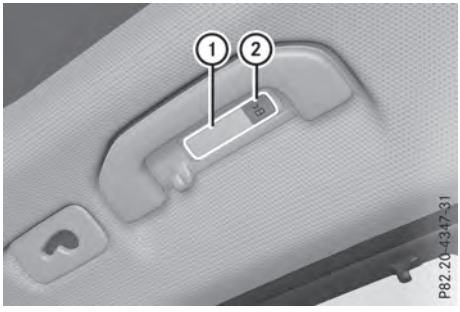
Overview of interior lighting

Front overhead control panel



① Left-hand front reading lamp
② Automatic interior lighting control
③ Front interior lighting
④ Rear interior lighting
⑤ Right-hand front reading lamp

Control panel in the grab handle (rear compartment)



① Reading lamp
② Switches the reading lamp on/off

Interior lighting control

General notes

In order to prevent the vehicle's battery from discharging, the interior lighting functions are automatically deactivated after some time except for when the key is in position 2 in the ignition lock.

The colour and brightness of the ambient lighting are set via the multimedia system (see Digital Owner's Manual).

Automatic interior lighting control

▶ **To switch on or off:** press the button. When the automatic interior lighting control is switched on, the button is flush with the overhead control panel.

The interior lighting automatically switches on if you:

- unlock the vehicle
- open a door
- remove the key from the ignition lock

The interior lighting is switched on for a certain length of time when the key is removed from the ignition lock. This delayed switch-off can be adjusted via the multimedia system (see Digital Owner's Manual).

Replacing light bulbs

Important safety notes

⚠ WARNING

Bulbs, lamps and plug connectors can become very hot during use. When replacing a bulb, you could burn yourself on these components. There is a risk of injury.

Allow these components to cool down before replacing the bulb.

Do not use a bulb if it has been dropped or if its glass has been scratched.

The bulb may explode if:

- you touch it
- it is hot
- you drop it
- you scratch it

Use bulbs only in closed lamps that have been designed for this purpose. Fit only spare bulbs of the same type and the specified voltage.

Marks on the glass reduce the service life of the bulbs. Do not touch the glass with your bare hands. If necessary, clean the glass when cold with alcohol or spirit and rub it off with a lint-free cloth.

Protect bulbs from moisture during operation. Do not allow bulbs to come into contact with liquids.

Replace only the bulbs listed (▷ page 127). Have the bulbs that you cannot change yourself replaced at a qualified specialist workshop.

If you require assistance replacing bulbs, consult a qualified specialist workshop.

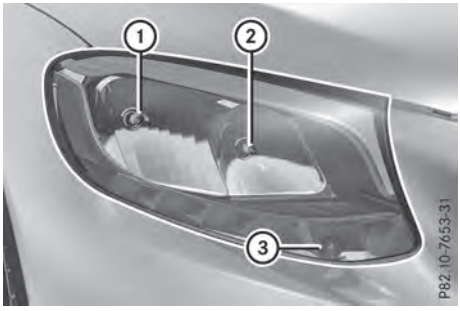
If the new bulb still does not light up, consult a qualified specialist workshop.

Headlamps and lights are an important aspect of vehicle safety. You must therefore make sure that these function correctly at all times. Have the headlamp setting checked regularly.

Vehicles with LED headlamps: the front and rear lamp clusters of your vehicle are equipped with LED bulbs. Do not replace the bulbs yourself. Contact a qualified specialist workshop with the necessary specialist knowledge and tools to carry out the work required.

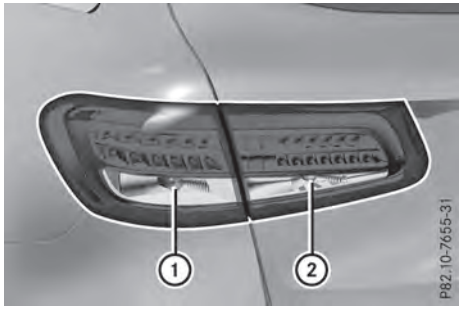
Overview of bulb types

You can replace the following bulbs. The details for the bulb type can be found in the legend.



Halogen headlamps

① Dipped-beam headlamp: H7 55 W
② Main-beam headlamp: H7 55 W
③ Turn signal lamp: PY 21 W

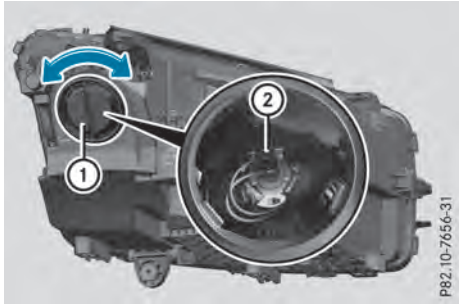


Rear lamp cluster

① Turn signal lamp: PY 21 W
② Reversing lamp: W 16 W

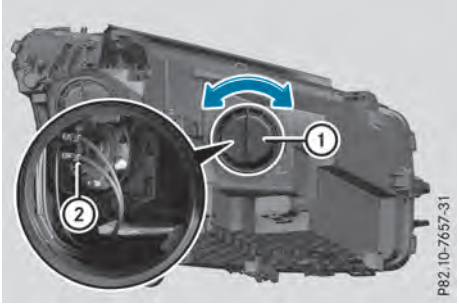
Replacing front bulbs (vehicles with halogen headlamps)

Dipped-beam headlamps



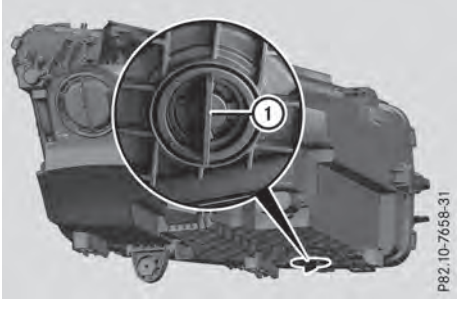
- ▶ Switch off the lights.
- ▶ Open the bonnet.
- ▶ Turn housing cover ① anti-clockwise and remove it.
- ▶ Push bulb holder ② upwards and pull out.
- ▶ Pull defective bulb out of bulb holder ②.
- ▶ Insert new bulb into bulb holder ②.
- ▶ Insert bulb holder ② into groove with lug at top.
- ▶ Push bulb holder ② down until it engages audibly.
- ▶ Press on housing cover ① and turn it clockwise.

Main-beam headlamps



- ▶ Switch off the lights.
- ▶ Open the bonnet.
- ▶ Turn housing cover ① anti-clockwise and remove it.
- ▶ Push bulb holder ② upwards and pull out.
- ▶ Pull defective bulb out of bulb holder ②.
- ▶ Insert new bulb into bulb holder ②.
- ▶ Insert bulb holder ② into groove with lug at top.
- ▶ Push bulb holder ② down until it engages audibly.
- ▶ Press on housing cover ① and turn it clockwise.

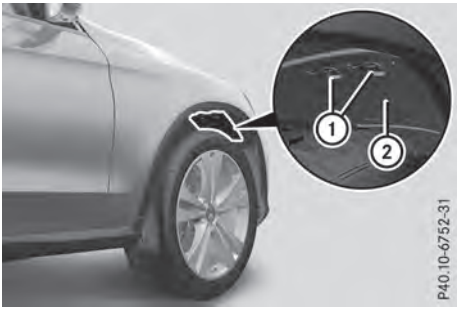
Turn signals



- ▶ Remove the cover in the front wheel arch (▷ page 128).
- ▶ Turn bulb holder ① anti-clockwise using grip under headlamp casing and remove it downwards with bulb.
- ▶ Turn defective bulb anti-clockwise and pull it out of bulb holder ①.
- ▶ Insert new bulb into bulb holder ①.
- ▶ Insert bulb holder ①, turn it clockwise and lock.
- ▶ Replace the cover in the front wheel arch (▷ page 128).

Fitting/removing the cover on the front wheel arch

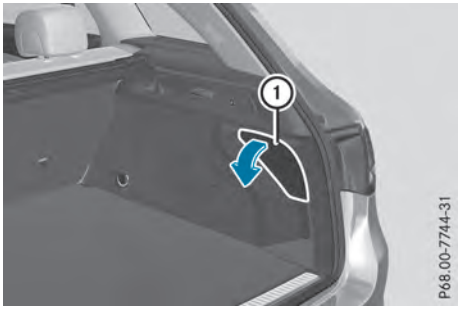
You must remove the cover in the front wheel arch before you can change the front turn signal lamp.



- ▶ **To remove:** switch off the lights.
- ▶ Turn the front wheels inwards.
- ▶ Use a suitable object to turn rotary knob ① 180° outwards until it stops.
  Cover ② is released.
- ▶ Lift cover ② off.
- ▶ **To fit:** insert cover ② into the left, right and two lower catches.
- ▶ Use a suitable object to turn rotary knob ① 180° inwards until it stops.
  Cover ② is locked.

Replacing rear bulbs (vehicles with halogen headlamps)

Opening and closing the side trim panels



Example: right-hand side trim panel

You must open the side trim panel in the luggage compartment before you can replace the bulbs in the tail lamps.

- ▶ **To open:** release right or left side trim panel ① at the top and fold it down in the direction of the arrow.
- ▶ **To close:** reinsert side trim panel ①.

Rear lamp cluster

Replacing the bulbs in the turn signal lamps

- ▶ Switch off the lights.
- ▶ Open the tailgate.
- ▶ Open the side trim panel (▷ page 129).

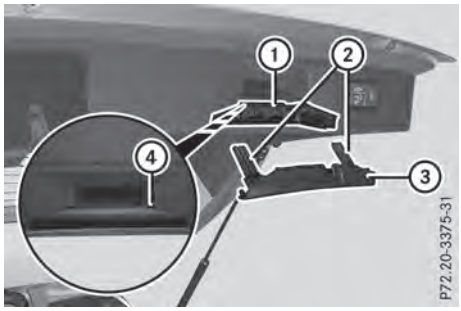


- ▶ Turn bulb holder ① anti-clockwise and pull it out.
- ▶ Gently turn the defective bulb anti-clockwise and pull it out of bulb holder ①.
- ▶ Insert the new bulb into bulb holder ① and turn it clockwise.
- ▶ Insert bulb holder ① and turn it clockwise.
- ▶ Close the side trim panel (▷ page 129).

Replacing the bulbs in the reversing lamp

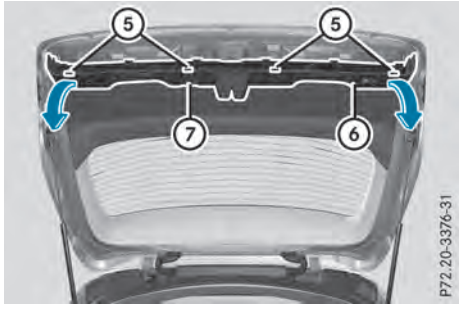
Due to their location, have the bulbs in the reversing lamp in the tailgate replaced at a qualified specialist workshop.

- ▶ Switch off the lights.
- ▶ Open the tailgate.



Example: right-hand-side handle

- ▶ In recess ④ on the inside of the closing handle, prise out and remove the upper section of handle ③ with a flat, smooth object, e.g. a screwdriver.
- ▶ Pull the lower section of handle ① with a strong tug to remove it from the trim and then place it to one side.

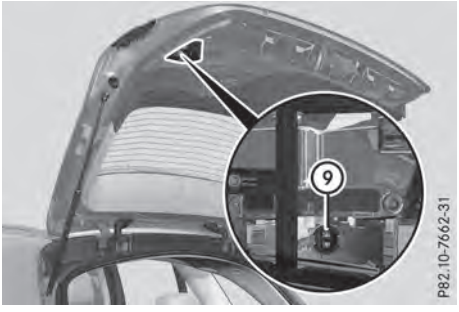


- ▶ Reach under the right-hand side of trim ⑥ and lightly tug along the entire length of the trim in order to unclip it.
- ▶ Pull out plug connector ⑦ of the surround lighting by releasing both latches.

- ▶ Vehicles with EASY-PACK tailgate: pull out the plug connector for the switch at the top right of the trim.
- ▶ Vehicles with electric fold-out trailer tow hitch: unlock and pull out the plug connector for the switch at the top left of the trim.
- ▶ Place trim ⑥ to one side.



- ▶ On the appropriate side, unclip the remaining part of trim ⑧ with a strong tug until bulb holder ⑨ is accessible.



- ▶ Pull the defective bulb out of bulb holder ⑨.
- ▶ Insert the new bulb into bulb holder ⑨.
- ▶ Position trim ⑧ and engage it in place by tapping it with your hand.
- ▶ Check that all of the metal clips are inserted in the parts that were placed to one side: 2 clips ② in the upper part of handle ③ and 4 clips ⑤ in trim ⑥.
- ▶ If not, remove the missing metal clips from the panel apertures in the tailgate and insert them in the corresponding positions.
- ▶ Grasp trim ⑥ and connect plug connector ⑦ to the surround lighting.

ⓘ The surround lighting only illuminates when the tailgate has been closed and reopened.

- ▶ Vehicles with EASY-PACK tailgate: insert the plug connector for the switch at the top right of the trim.
- ▶ Vehicles with electric fold-out trailer tow hitch: insert the plug connector for the switch at the top left of the trim.
- ▶ Position trim ⑥ and engage it in place by tapping it with your hand, starting from the outer edge.
- ▶ Clip in the lower section of handle ① again.
- ▶ Insert and engage the upper section of handle ③ into lower section ①.

Windscreen wipers

Switching the windscreen wipers on/off

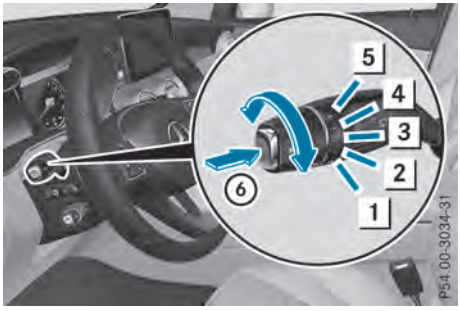
❗ Do not operate the windscreen wipers when the windscreen is dry, as this could damage the wiper blades. Moreover, dust that has collected on the windscreen can scratch the glass if wiping takes place when the windscreen is dry.

If it is necessary to switch on the windscreen wipers in dry weather conditions, always operate them using washer fluid.

❗ If the windscreen wipers leave smears on the windscreen after the vehicle has been washed in an automatic car wash, this may be due to wax or other residue. Clean the windscreen with washer fluid after an automatic car wash.

❗ Intermittent wiping with rain sensor: due to optical influences and the windscreen becoming dirty in dry weather conditions, the windscreen wipers may be activated inadvertently. This could damage the windscreen wiper blades or scratch the windscreen.

For this reason, you should always switch off the windscreen wipers in dry weather.



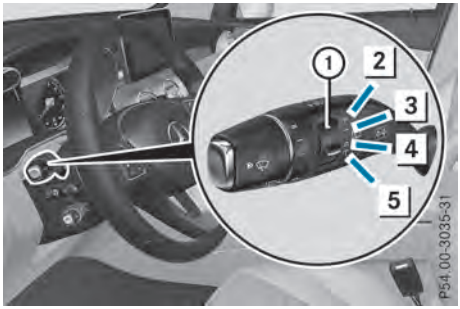
1 0 Windscreen wipers off
2 ••• Intermittent wiping, normal
3 •••• Intermittent wiping, frequent
4 — Continuous wipe, slow
5 = Continuous wipe, fast
⑥ Single wipe
Wipe with washer fluid

▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).
▶ Turn the combination switch to the corresponding position.

Vehicles with a rain sensor: in the •••• or ••• position, the appropriate wiping frequency is automatically set according to the intensity of the rain. In the •••• position, the rain sensor is more sensitive than in the ••• position, causing the windscreen wiper to wipe more frequently.

If the wiper blades are worn, the windscreen will no longer be wiped properly. This could prevent you from observing the traffic conditions.

Switching the rear window wiper on/off



① Switch
2 Wipes with washer fluid
3 **I** Switches on intermittent wiping
4 **0** Switches off intermittent wiping
5 Wipes with washer fluid

▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).
▶ Turn switch ① on the combination switch to the corresponding position.
When the rear window wiper is switched on, the symbol appears on the instrument cluster.

Replacing the wiper blades

Important safety notes

⚠ WARNING

If the windscreen wipers begin to move while you are changing the wiper blades, you can be trapped by the wiper arm. There is a risk of injury.

Always switch off the windscreen wipers and ignition before changing the wiper blades.

! Never open the bonnet/tailgate if a wiper arm is folded away from the windscreen/rear window.

Never fold a windscreen wiper arm without a wiper blade back onto the windscreen/rear window.

Hold the windscreen wiper arm firmly when you change the wiper blade. If you release the wiper arm without a wiper blade and it falls onto the windscreen/rear window, the windscreen/rear window may be damaged by the force of the impact.

Mercedes-Benz recommends that you have the wiper blades changed at a qualified specialist workshop.

! To avoid damaging the windscreen wiper blades, make sure that you touch only the wiper arm of the windscreen wiper.

Replacing the windscreen wipers

Moving the wiper blades to a vertical position

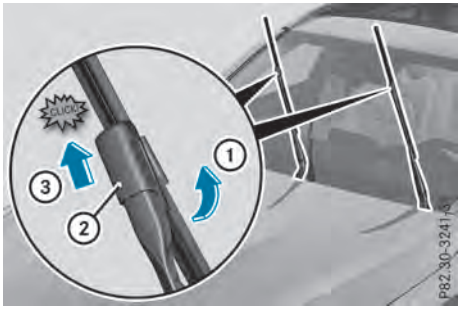
On vehicles without KEYLESS-GO or KEYLESS-GO start function:

- ▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).
- ▶ Set the windscreen wipers to the — position on the combination switch.
- ▶ When the wiper arms are vertical to the bonnet, turn the key to position 0 in the ignition lock and remove the key.
- ▶ Fold the wiper arm away from the windscreen.

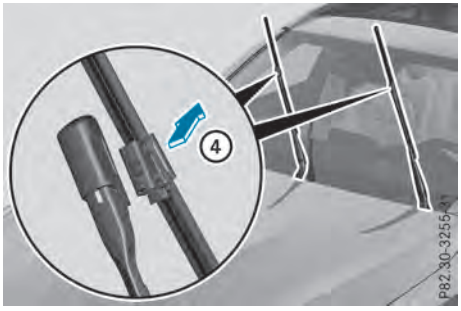
On vehicles with KEYLESS-GO or KEYLESS-GO start function:

- ▶ Switch off the engine.
- ▶ Remove your foot from the brake pedal.
- ▶ Set the windscreen wipers to the — position on the combination switch.
- ▶ Press the Start/Stop button repeatedly until the windscreen wipers start.
- ▶ When the wiper arms are vertical to the bonnet, press the Start/Stop button.
- ▶ Fold the wiper arm away from the windscreen.

Removing the wiper blades

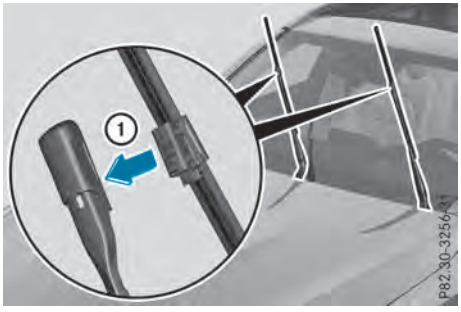


- ▶ Hold on to the wiper arm with one hand. With the other hand, turn the wiper blade in the direction of arrow ① away from the wiper arm as far as it will go.
- ▶ Slide the catch ② in the direction of arrow ③ until it engages in the removal position with a noticeable click.

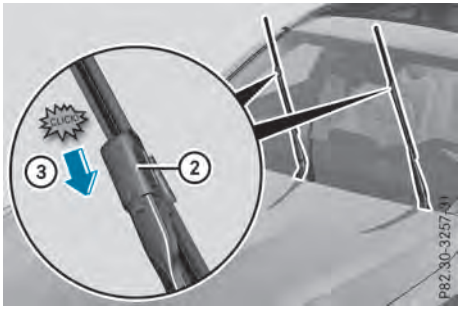


- ▶ Remove the wiper blade in the direction of arrow ④ away from the wiper arm.

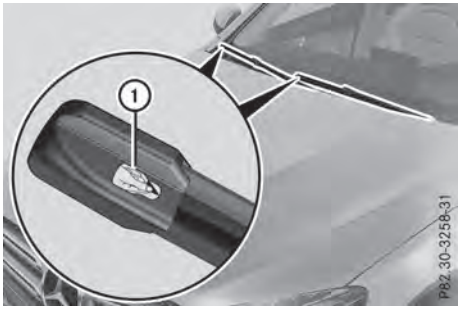
Fitting the wiper blades



- ▶ Insert the new wiper blade into the wiper arm in the direction of arrow ①.



- ▶ Slide the catch ② in the direction of arrow ③ until it engages in the locking position with a noticeable click.
- ▶ Make sure that the wiper blade sits correctly.
- ▶ Fold the wiper arm back onto the windscreen.



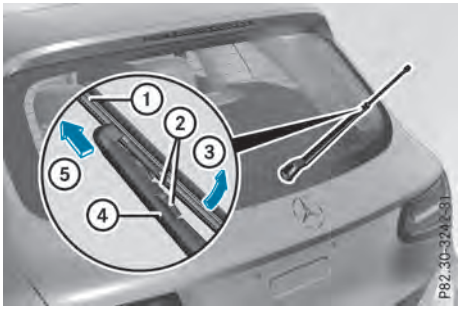
▶ Remove the protective film ① from the service indicator on the tip of the wiper blade.

When the colour of the service indicator changes from black to yellow, the wiper blades should be replaced.

ⓘ The duration of the colour change varies depending on the usage conditions.

Replacing the rear window wiper blade

Removing a wiper blade



▶ Switch off the engine.

▶ Remove the key from the ignition lock.

or, on vehicles with KEYLESS-GO or KEYLESS-GO start function:

▶ Open the driver's door.
The vehicle electronics are now in position 0. This is the same as the key having been removed.

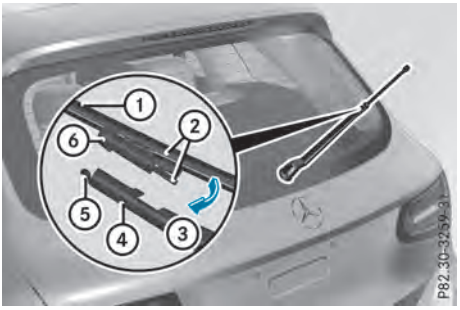
▶ Fold wiper arm ④ away from the rear window.

▶ Press both release clips ②.

▶ Fold wiper blade ① in the direction of arrow ③ away from wiper arm ④.

▶ Remove wiper blade ① in the direction of arrow ⑤.

Fitting a wiper blade



▶ Position new wiper blade ① with recess ⑥ on lug ⑤.

▶ Fold wiper blade ① in the direction of arrow ③ onto the wiper arm until retaining clips ② engage in bracket ④.

▶ Make sure that wiper blade ① is sitting correctly.

▶ Fold the wiper arm back onto the rear window.

Problems with the windscreen wipers

Problem	Possible causes/consequences and ▶ Solutions
The windscreen wipers are jammed.	Leaves or snow, for example, are obstructing windscreen wiper movement. The wiper motor has been deactivated. ▶ Switch off the engine. ▶ Remove the key from the ignition lock. or, on vehicles with KEYLESS-GO or KEYLESS-GO start function: ▶ Open the driver's door. The vehicle electronics are now in setting 0. This is the same as “key removed”. ▶ Remove the cause of the obstruction. ▶ Switch the windscreen wipers back on.
The windscreen wipers fail completely.	The windscreen wiper drive is malfunctioning. ▶ Select another wiper speed on the combination switch. ▶ Have the windscreen wipers checked at a qualified specialist workshop.
The windscreen washer fluid from the spray nozzles no longer hits the centre of the windscreen.	The spray nozzles are misaligned. ▶ Have the spray nozzles adjusted at a qualified specialist workshop.

Overview of climate control systems

General notes

Observe the settings recommended on the following pages. Otherwise, the windows could mist up.

To prevent the windows from misting up:

- switch off climate control only briefly
- activate air-recirculation mode only briefly
- activate the "Cooling with dehumidification" function
- activate the "Windscreen demisting" function briefly, if required

Climate control regulates the temperature and air humidity in the vehicle interior. The interior filter cleans the air, thus improving the interior climate.

The "Cooling with dehumidification" function is available only when the engine is running. Optimum climate control is achieved only with the side windows and roof closed.

The "Residual heat" function can only be switched on or off if the ignition is switched off (▷ page 143).

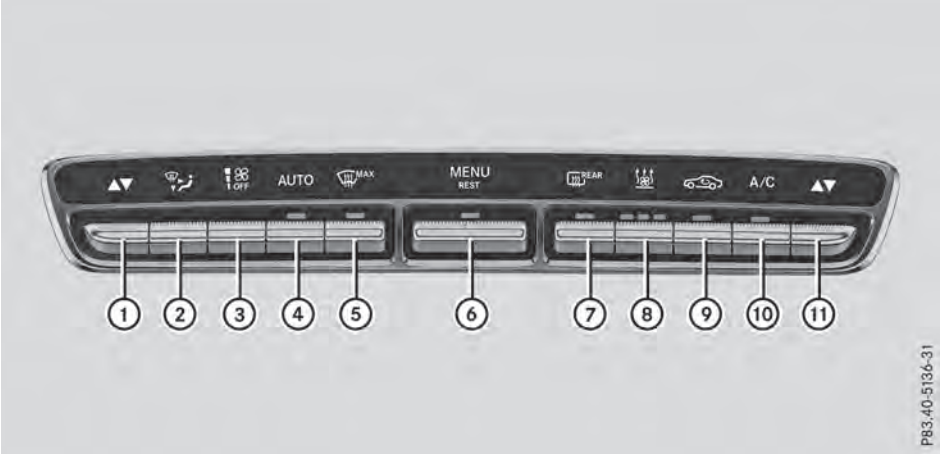
The integrated filter filters out most particles of dust and soot and completely filters out pollen. It also reduces gaseous pollutants and odours. A clogged filter reduces the amount of air supplied to the vehicle interior. For this reason, you should always observe the interval for replacing the filter, which is specified in the Service Booklet. As this depends on environmental conditions, e.g. heavy air pollution, the interval may be shorter than stated in the Service Booklet.

ⓘ Ventilate the vehicle for a brief period during warm weather, e.g. using the convenience opening feature (▷ page 99). This will speed up the cooling process and the desired interior temperature will be reached more quickly.

ⓘ It is possible that the blower may be activated automatically 60 minutes after the key has been removed depending on various factors, e.g. the outside temperature. The vehicle is then ventilated for 30 minutes to dry the automatic climate control.

ⓘ **Hybrid vehicles:** be sure to observe the information in the supplement. Otherwise, you may fail to recognise dangers.

Control panel for THERMATIC automatic climate control

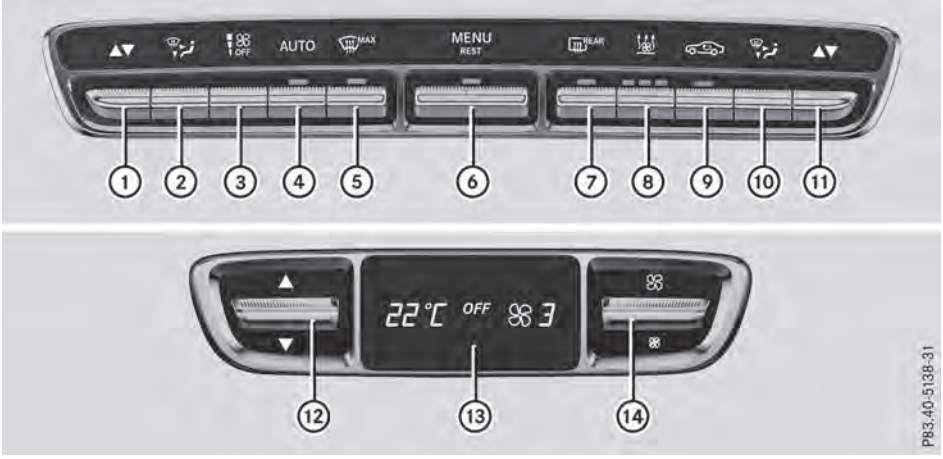


Vehicles with auxiliary heating (example)

① Sets the temperature, left (▷ page 139)
② Sets the air distribution (▷ page 139)
③ Sets the airflow (▷ page 140)
Switches climate control off (▷ page 137)

④ Sets climate control to automatic mode (▷ page 139)
⑤ Demists the windscreen (▷ page 141)
⑥ Calls up the climate control menu of the multimedia system (▷ page 315)
Vehicles with auxiliary heating: to switch MENU REST residual heat on/off (▷ page 143)
⑦ Switches the rear window heating on/off (▷ page 141)
⑧ Vehicles with auxiliary heating: to switch the auxiliary heating on/off (▷ page 145)
Vehicles without auxiliary heating: to switch the SYNC synchronisation on/off (▷ page 140)
⑨ Activates/deactivates air-recirculation mode manually (▷ page 142)
⑩ Activates/deactivates cooling with dehumidification (▷ page 138)
⑪ Sets the temperature, right (▷ page 139)

Control panel for THERMOTRONIC automatic climate control (three-zone)



Vehicles with auxiliary heating (example)

Front control panel

① Setting the temperature, left (▷ page 139)
② Setting the air distribution, left (▷ page 139)
③ Setting the airflow (▷ page 140)
Switching climate control off (▷ page 137)
④ Setting climate control to automatic mode (▷ page 139)
⑤ Demisting the windscreen (▷ page 141)
⑥ Calling up the climate control menu of the multimedia system (▷ page 315)
Switching residual heat on/off (▷ page 143)
⑦ Switching the rear window heating on/off (▷ page 141)
⑧ Vehicles with auxiliary heating: switches the auxiliary heating on/off (▷ page 145)
Vehicles without auxiliary heating: activates/deactivates A/C cooling with dehumidification (▷ page 138)
⑨ Activating/deactivating air-recirculation mode manually (▷ page 142)
⑩ Setting the air distribution, right (▷ page 139)
⑪ Setting the temperature, right (▷ page 139)

Rear control panel

⑫ Setting the temperature (▷ page 139)

⑬ Display
⑭ Setting the airflow (▷ page 140)

Notes on using automatic climate control

Optimum use of automatic climate control

The following contains notes and recommendations on how best to use THERMATIC automatic climate control or THERMOTRONIC.

- ▶ Activate climate control using the AUTO rocker switch. The indicator lamp above the AUTO rocker switch lights up. The "Cooling with dehumidification" function is activated in automatic mode.
- ▶ Set the temperature to 22 °C.

ⓘ Use the "Windscreen demisting" function only briefly until the windscreen is clear again.

ⓘ Use the "Air-recirculation mode" function only briefly, e.g. if there are unpleasant outside odours or when in a tunnel. The windows could otherwise mist up as no fresh air is drawn into the vehicle in air-recirculation mode.

Vehicles with THERMATIC automatic climate control with auxiliary heating or THERMOTRONIC automatic climate control: use the "Residual heat" function if you want to heat or ventilate the vehicle interior when the ignition is switched off. The "Residual heat" function can be switched on or off only with the ignition switched off. The "Residual heat" function is switched off when the ignition is switched on.

DYNAMIC SELECT switch (except Mercedes-AMG GLC 63 4MATIC/ GLC 63 S 4MATIC)

You can choose between various drive programs with the DYNAMIC SELECT switch (▷ page 160).

If you have selected drive program **E**:

- during heating, the electrical heater booster is deactivated and heat output is reduced as a result
- the rear window heating running time is reduced

If you have selected drive program **C**, **S** or **S+**, the current climate settings are maintained.

ECO start/stop function

During automatic engine stop, the climate control operates only at a reduced capacity. If you require the full climate control output, you can switch off the ECO start/stop function by pressing the ECO button (▷ page 157).

Operating the climate control systems

Switching climate control on/off

General notes

When climate control is switched off, the air supply and air circulation are also switched off. The windows could mist up. Therefore, switch off climate control only briefly.

Switch on climate control preferably using rocker switch AUTO (▷ page 139).

Switching on/off

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To switch on:** set the airflow to level **1** or higher using rocker switch.
- ▶ **To switch off:** set the airflow to level **0** using rocker switch.

ⓘ THERMOTRONIC automatic climate control: when climate control is switched off, "OFF" appears on the rear-compartment display.

Activating/deactivating cooling with dehumidification

General notes

If you deactivate the "Cooling with dehumidification" function, the air inside the vehicle will not be cooled during warm weather. The air inside the vehicle will also not be dehumidified. The windows can mist up more quickly. Therefore, deactivate the "Cooling with dehumidification" function only briefly.

The "Cooling with dehumidification" function is available when the engine is running. The air inside the vehicle is cooled and dehumidified according to the temperature selected.

Condensation may drip from the underside of the vehicle when cooling mode is active. This is normal and not a sign that there is a malfunction.

Switching on/off

THERMOTRONIC automatic climate control without auxiliary heating and THERMATIC automatic climate control

▶ Press rocker switch A/C up or down.
The indicator lamp above the rocker switch lights up or goes out.

THERMOTRONIC automatic climate control with auxiliary heating

You can activate or deactivate the "Cooling with dehumidification" function via the multimedia system (▷ page 316).

Problems with the "Cooling with dehumidification" function

Problem	Possible causes/consequences and ▶ Solutions
THERMATIC or THERMOTRONIC without auxiliary heating: the indicator lamp above rocker switch A/C remains off. The "Cooling with dehumidification" function can no longer be activated via the multimedia system (▷ page 316).	The "Cooling with dehumidification" function has been deactivated due to a malfunction. ▶ Consult a qualified specialist workshop.
THERMOTRONIC automatic climate control with auxiliary heating: the "Cooling with dehumidification" function can no longer be activated via the multimedia system (▷ page 316).	The "Cooling with dehumidification" function has been deactivated due to a malfunction. ▶ Consult a qualified specialist workshop.

Setting climate control to automatic mode

General notes

In automatic mode, the set temperature is maintained automatically at a constant level. The system automatically regulates the temperature of the dispensed air, the airflow and the air distribution.

During automatic controlling, the "Cooling with dehumidification" function is activated.

Automatic control

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To activate:** press rocker switch AUTO up or down.
  The indicator lamp above rocker switch AUTO lights up.
- ▶ Set the desired temperature using rocker switch ▼▲ on the front control panel.
- ▶ **To switch to manual operation:** press rocker switch OFF up or down.

or

- ▶ Press rocker switch up or down.
  The indicator lamp above rocker switch AUTO goes out.

In automatic mode, if you adjust the airflow or air distribution manually, the indicator lamp above rocker switch AUTO goes out. The function that has not been changed manually, however, continues to be controlled automatically. When the manually set function switches back to automatic mode, the indicator lamp above rocker switch AUTO lights up again.

Setting the climate mode

This function is available only with THERMOTRONIC automatic climate control.

In automatic mode, you can select the following airflow settings for the driver's and front-passenger areas:

FOCUS	high airflow, slightly cooler setting
MEDIUM	medium airflow, standard setting
DIFFUSE	low airflow, slightly warmer and draught-free setting

- ▶ **To set:** set the climate mode via the multimedia system (▷ page 316).

Setting the temperature

THERMATIC automatic climate control

Different temperatures can be set for the driver's and front-passenger sides.

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To increase or reduce:** press rocker switch ▼▲ up or down.
  Change the temperature setting only in small increments. Start at 22 °C.

THERMOTRONIC automatic climate control

General notes

Different temperatures can be set for the driver's and front-passenger sides as well as for the rear compartment.

Setting the temperature in the front compartment using the front control panel

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To increase or reduce:** press rocker switch ▼▲ up or down.
  Change the temperature setting only in small increments. Start at 22 °C.

Setting the temperature in the rear compartment using the rear control panel

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To increase or reduce:** press rocker switch ▼▲ up or down on the rear control panel (▷ page 136).
  Change the temperature setting only in small increments. Start at 22 °C.
  The set temperature appears on the rear-compartment display.

Setting the air distribution

Air distribution settings

	Directs the airflow through the demister vents
	Directs the airflow through the centre and side air vents

- Directs the airflow through the footwell air vents
- Directs the airflow through the centre and side air vents as well as the footwell air vents
- Directs the airflow through the footwell and demister vents
- Directs the airflow through the demister vents, the centre and side air vents as well as the footwell air vents
- Directs the airflow through the centre and side air vents as well as the demister vents
- Sets the air distribution to automatic

Settings

THERMOTRONIC automatic climate control: you can set the air distribution separately for the driver's and front-passenger sides.

- ▶ Turn the key to position 2 (▷ page 152).
- ▶ Press rocker switch up or down.
  The various air distribution settings appear on the multimedia system.

Setting the airflow

Setting the front-compartment airflow

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To increase or reduce:** press rocker switch up or down.

Setting the rear compartment airflow using the rear control panel

It is only possible to set the airflow using the rear control panel on vehicles with THERMOTRONIC automatic climate control.

You can set the airflow separately for the front and rear compartment.

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To increase or reduce:** press rocker switch or up or down on the rear control panel.
  The selected airflow level appears on the rear display.

Activating/deactivating the synchronisation function

General notes

The "Synchronisation" function is available only with THERMATIC automatic climate control (dual-zone) and THERMOTRONIC automatic climate control.

Climate control can be set centrally using the synchronisation function. The temperature setting is adopted for the front-passenger side. For THERMOTRONIC automatic climate control, the temperature setting is adopted for the front-passenger side and rear compartment.

Switching on/off

THERMATIC automatic climate control without auxiliary heating

- ▶ Press rocker switch SYNC up or down.
  The indicator lamp above rocker switch SYNC lights up or goes out.

The synchronisation function is deactivated if the settings for the front-passenger side are changed.

THERMATIC automatic climate control with auxiliary heating and THERMOTRONIC automatic climate control

- ▶ Activate or deactivate the "Synchronisation" function via the multimedia system (▷ page 317).

The synchronisation function is deactivated if:

- the settings for the front-passenger side are changed
- THERMOTRONIC automatic climate control only: the settings for the rear compartment are changed

Demisting the windscreen

General notes

You can use this function to defrost the windscreen or to demist the inside of the windscreen and the front side windows.

Switch off the "Windscreen demisting" function as soon as the windscreen is clear again.

Switching the "Windscreen demisting" function on or off

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To switch on:** press rocker switch MAX on the front control unit up or down.
  The indicator lamp above rocker switch MAX lights up. The current climate control settings are deactivated.
  The climate control system switches to the following functions:
  - high airflow
  - high temperature
  - air distribution to the windscreen and front side windows
  - air-recirculation mode off

ⓘ If necessary, the "Cooling with dehumidification" function is activated. In this case, the indicator lamp above rocker switch A/C remains switched off.

- ▶ **To switch off:** press rocker switch MAX up or down.
  The indicator lamp above rocker switch MAX goes out. The previous settings are reactivated. Air-recirculation mode remains deactivated.

Demisting the windows

Windows misted up on the inside

- ▶ Activate the "Cooling with air dehumidification" function with the A/C rocker switch.

ⓘ For THERMOTRONIC automatic climate control with auxiliary heating, the "Cooling with air dehumidification" function can be activated only via the multimedia system.

- ▶ Switch on automatic mode using the AUTO rocker switch.
- ▶ If the windows continue to mist up, activate the "Windscreen demisting" function using the MAX rocker switch.

ⓘ You should select this setting only until the windscreen is clear again.

Windows misted up on the outside

- ▶ Switch on the windscreen wipers.
- ▶ Switch on automatic mode using the AUTO rocker switch.

ⓘ If you clean the windows regularly, they do not mist up as quickly.

Rear window heating

General notes

The rear window heating has a high current draw. You should therefore switch it off as soon as the window is clear. The rear window heating otherwise switches off automatically after several minutes.

If the battery voltage is too low, the rear window heating may switch off.

Switching on/off

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ Press rocker switch REAR up or down.
  The indicator lamp above rocker switch REAR lights up or goes out.

Problems with the rear window heating

Problem	Possible causes/consequences and ▶ Solutions
The rear window heating has switched off prematurely or cannot be switched on.	The battery has not been sufficiently charged. ▶ Switch off any consumers that are not required, e.g. reading lamps, interior lighting or the seat heating. When the battery is sufficiently charged, the rear window heating can be switched on again.

Activating/deactivating air-recirculation mode

General notes

You can also temporarily deactivate the flow of fresh air manually if unpleasant odours are entering the vehicle from outside. The air already inside the vehicle will then be recirculated.

If you activate air-recirculation mode, the windows can mist up more quickly, particularly at low temperatures. Activate air-recirculation mode only briefly to prevent the windows from misting up.

Switching on/off

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To activate:** press rocker switch up or down.
  The indicator lamp above rocker switch lights up.

Air-recirculation mode is activated automatically:

- at high outside temperatures
- at high levels of pollution (THERMOTRONIC automatic climate control only)
- in tunnels (vehicles with a navigation system only)

The indicator lamp above rocker switch is not lit when automatic air-recirculation mode is activated. Outside air is added after approximately 30 minutes.

- ▶ **To deactivate:** press rocker switch up or down.
  The indicator lamp above rocker switch goes out.

"Air-recirculation" mode is deactivated automatically:

- after approximately five minutes at outside temperatures below approximately 5 °C
- after approximately five minutes if "Cooling with dehumidification" is deactivated
- after approximately 30 minutes at outside temperatures above approximately 5 °C if the "Cooling with dehumidification" function is activated

Convenience opening or closing using the air-recirculation button

⚠ WARNING

When the convenience closing feature is operating, parts of the body could become trapped in the closing area of the side window and the sliding sunroof. There is a risk of injury.

Observe the complete closing procedure when the convenience closing feature is operating. When closing make sure that no parts of the body are in the closing area.

⚠ WARNING

During convenience opening parts of the body could be drawn in or become trapped between the side window and window frame. There is a risk of injury.

When opening, make sure that nobody is touching the side window. If someone becomes trapped, immediately press the switch in the door to stop the movement of the side windows. To continue closing the side window, pull on the switch.

- ▶ **Convenience closing feature:** press and hold rocker switch up or down until the side windows start to close automatically. **Vehicles with panorama sliding sunroof:** the sliding sunroof or panorama sliding sunroof closes simultaneously.
  The indicator lamp above rocker switch lights up. Air-recirculation mode is activated.
  If you open the side windows or the panorama sliding sunroof manually after closing with the convenience closing feature, they will remain in this position when opened using the convenience opening feature.

If parts of the body are in the closing area during convenience closing, proceed as follows:

- ▶ Press button to stop the side windows. The side windows stop.
- ▶ Then, to open the side windows, press button again.

- **Only vehicles with panorama sliding sunroof:** press the switch to stop the panorama sliding sunroof.
  The panorama sliding sunroof stops.
- Then, to open the panorama sliding sunroof, pull back on switch .

Notes on the automatic reversing function for:

- the side windows (▷ page 98)
- the panorama sliding sunroof (▷ page 101)

- **Convenience opening feature:** press and hold rocker switch up or down until the side windows start to open automatically.
  Vehicles with panorama sliding sunroof: the panorama sliding sunroof opens simultaneously.

  The indicator lamp above rocker switch goes out. Air-recirculation mode is deactivated.

Switching residual heat on/off

General notes

The "Residual heat" function is available only with THERMOTRONIC automatic climate control and THERMATIC automatic climate control with auxiliary heating.

When the engine is switched off, it is possible to make use of the residual heat of the engine to heat or ventilate the front compartment of the vehicle for approximately 30 minutes. The heating or ventilation time depends on the set interior temperature.

Switching on/off

- Turn the key to position 0 in the ignition lock or remove it (▷ page 152).
- **To switch on:** press rocker switch MENU REST up or down.
  The indicator lamp above rocker switch MENU REST lights up.

The blower will run at a low speed regardless of the airflow setting.

If you switch on the "Residual heat" function at high temperatures, only the ventilation will be activated. The blower runs at medium speed.

- **To switch off:** press rocker switch MENU REST up or down.
  The indicator lamp above rocker switch MENU REST goes out.

Residual heat is switched off automatically:

- after approximately 30 minutes
- when the ignition is switched on
- if the battery voltage drops
- when the auxiliary heating is switched on

Perfume atomiser

Operating the perfume atomiser

⚠ WARNING

If children open the vial, they could drink the perfume or it could come into contact with their eyes. There is a risk of injury. Therefore, do not leave children unsupervised in the vehicle.

If the perfume liquid has been drunk, consult a doctor. If perfume comes into contact with your eyes or skin, rinse the eyes with clean water. If you continue to experience difficulties, consult a doctor.

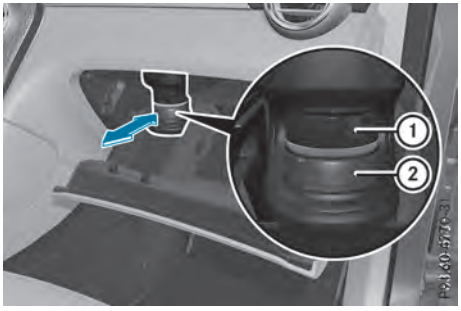
Environmental note



Full vials must not be disposed of with household waste. They must be collected separately and disposed of in an environmentally responsible recycling system.



Dispose of full vials in an environmentally responsible manner and take them to a harmful substance collection point.



① Vial lid
② Vial

The perfume atomiser helps to improve driving comfort.

Via the multimedia system you can:

- switch the perfume atomiser on or off (▷ page 316)
- adjust the perfume intensity (▷ page 316)

The following conditions can affect your perception of the perfume intensity:

- operating mode of automatic climate control
- interior temperature
- time of year or day
- air humidity
- physiological condition of occupants, e.g. fatigue or hunger

The perfume atomiser is active only when the glove compartment is closed.

The perfume atomiser is provided with a pre-filled vial. You can also choose from a variety of filled perfume vials and an empty vial that you can fill yourself.

If you refill an empty perfume vial, observe the separate information sheet attached to the vial.

! If you do not use genuine Mercedes-Benz interior perfumes, observe the safety notes on the perfume packaging.

Do not refill the pre-filled perfume vial when it is empty. Dispose of the used vial after use.

▶ **To insert the perfume vial:** open the glove compartment (▷ page 324).
▶ Slide the perfume vial into the holder as far as it will go.
▶ **To remove the perfume vial:** pull out the perfume vial.
▶ **To refill the perfume vial:** unscrew the lid of the empty perfume vial to refill it yourself.
▶ Refill the vial with a maximum of 15 ml of the desired liquid perfume.
▶ Screw the lid back on to the vial.

! Only refill the vial when you are outside the vehicle. Otherwise, liquid perfume could drip into the interior and contaminate it.

Always refill the empty refillable vial with the same perfume. Otherwise, you might not achieve optimum results from the perfume atomiser.

Problems with the perfume atomiser

Problem	Possible causes/consequences and ▶ Solutions
The vehicle interior is not perfumed although the perfume atomiser has been activated.	The perfume vial has not been pushed into the holder as far as it will go. ▶ Slide the perfume vial into the holder as far as it will go.
	The perfume vial is not filled sufficiently. ▶ **Pre-filled vials:** dispose of the empty vial. ▶ Use a new pre-filled vial. ▶ **Refillable vials:** refill the vial with a maximum of 15 ml of the same perfume.
	The perfume atomiser is faulty. ▶ Have the perfume atomiser checked at a qualified specialist workshop.

Ionisation

Ionisation is used to purify and freshen the air in the vehicle interior, which is conducive to a pleasant climate.

The ionisation of the interior air is odourless and cannot, directly, be perceived in the vehicle interior.

You can switch ionisation on or off using the multimedia system (▷ page 316).

Ionisation can only be operated when the automatic climate control is switched on. The side air vent on the driver's side must be open.

Auxiliary heating

Important safety notes

⚠ DANGER

If the exhaust pipe is blocked or sufficient ventilation is not possible, toxic exhaust fumes can enter the vehicle, especially carbon monoxide. This is the case, e.g. in enclosed spaces, or if the vehicle is stuck in snow. There is a risk of fatal injuries.

You should switch off the auxiliary heating in enclosed spaces which do not have an extraction system, e.g. a garage. If the vehicle is stuck in snow and you must leave the auxiliary heating running, keep the exhaust pipe and the area around the vehicle clear of snow. To guarantee a sufficient supply of fresh air, open a window on the side of the vehicle away from the wind.

⚠ WARNING

When the auxiliary heating is switched on, parts of the vehicle, such as the auxiliary heating's exhaust system, can become very hot.

Flammable material such as leaves, grass or twigs may ignite if they come into contact with:

- hot parts of the auxiliary heating's exhaust system
- the exhaust gas itself

There is a risk of fire.

When the auxiliary heating is switched on, make sure that:

- hot vehicle parts do not come into contact with flammable material
- the exhaust gases can flow freely from the auxiliary heating's exhaust pipe
- the exhaust gases do not come into contact with flammable material

The auxiliary heating unit is fitted under the front wing on the right-hand side of the vehicle. The emissions outlet can be found behind the right front wheel.

! Operating the auxiliary heating/ventilation discharges the starter battery. Therefore, drive the vehicle over a longer distance, at the latest after heating or ventilating the vehicle twice.

Switch the auxiliary heating on regularly – once a month – for about ten minutes.

The auxiliary heating heats the air in the vehicle interior to the set temperature. This occurs without using the heat of the running engine. The auxiliary heating is operated directly using the vehicle's fuel. For this reason, the fuel tank level must be above the reserve range to ensure that the auxiliary heating functions.

The auxiliary heating or auxiliary ventilation automatically adjusts to changes in outside temperature and weather conditions. For this reason, the auxiliary heating could switch from ventilation mode to heating mode or from heating mode to ventilation mode.

The auxiliary heating switches off when the engine is switched off. The auxiliary ventilation is not active if the engine is running.

The auxiliary heating or auxiliary ventilation switches off automatically after 50 minutes. This time period can be altered. To do this, consult a qualified specialist workshop.

You cannot use the auxiliary ventilation to cool the vehicle interior to a temperature lower than the outside temperature.

Before switching on

▶ Turn the key to position 2 in the ignition lock (▷ page 152).

▶ Set the desired temperature using rocker switch ▼▲ on the front control panel.

If you do not alter the temperature before switching on the auxiliary heating or auxiliary ventilation, the last temperature setting will be adopted.

Auxiliary heating or auxiliary ventilation can also be switched on if the manually set climate control is activated. Optimum comfort is attained when the system is set to automatic mode. Set the temperature to 22 °C.

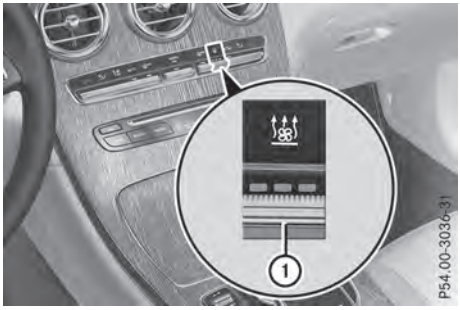
You can switch the auxiliary heating or auxiliary ventilation on or off:

- using the rocker switch on the centre console (▷ page 146)
- using the remote control (▷ page 146)

The remote control can be used to set up to three departure times, one of which may be preselected.

Switching the auxiliary heating/ventilation on/off using the centre console rocker switch

General notes



The colours of the indicator lamps above rocker switch ① have the following meanings:

- blue: auxiliary ventilation is switched on
- red: auxiliary heating is switched on
- yellow: departure time is preselected

Operation using the app: the auxiliary heating/ventilation can also be operated via the Mercedes me connect app. Further information can be found in the separate Owner's Manual:

http://manuals.daimler.com/baix/cars/connectme/de_DE/index.html

Activating/deactivating

▶ **To switch on the auxiliary heating or auxiliary ventilation:** press rocker switch ① up or down.
The red or the blue indicator lamp above rocker switch ① lights up.

▶ **To set the temperature:** switch on auxiliary heating or auxiliary ventilation.
The multimedia system is activated for approximately one minute.

▶ Set the desired temperature via the multimedia system (see the Digital Owner's Manual).

▶ **To switch off the auxiliary heating or auxiliary ventilation:** press rocker switch ① up or down.
The red or the blue indicator lamp above rocker switch ① goes out.

Switching the auxiliary heating/ventilation on or off using the remote control

General notes

Your vehicle comes with one remote control. You may use two additional remote controls for your vehicle. For more information, please contact a qualified specialist workshop.

Store the remote control for the auxiliary heating so that the auxiliary heating cannot be switched on unintentionally. In particular, ensure that the remote control for the auxiliary heating is kept out of the reach of children.

The remote control has a range of approximately 300 m. This range is reduced by:

- sources of radio interference
- solid objects between the remote control and the vehicle
- the remote control being in an unfavourable position in relation to the vehicle
- transmitting from an enclosed space

If the remote control battery is low, the battery symbol on the left of the display is shown as empty. Replace the remote control battery and observe the important safety notes when doing so (▷ page 148).

Activating/deactivating the auxiliary heating or auxiliary ventilation



① Display
② ON Switches on the auxiliary heating or auxiliary ventilation
Checks the status
③ ▷ Sets the departure time
④ OFF Switches off the auxiliary heating or auxiliary ventilation
⑤ ◁ Sets the departure time

▶ **To activate:** press and hold the ON button.
ON is shown on the remote control display.

▶ **To deactivate:** press and hold the OFF button.
OFF is shown on the remote control display.

Checking the status of the auxiliary heating or auxiliary ventilation

▶ Briefly press the ON button.

The following display messages may appear:

Display	Meaning
	The auxiliary heating or auxiliary ventilation is switched off.
	The auxiliary ventilation is switched on. The number on the display shows the remaining time (in minutes) for the auxiliary ventilation.
	The auxiliary heating is switched on. The number on the display shows the remaining time (in minutes) for the auxiliary heating.
	A departure time has been activated. The departure time appears on the display.
	A departure time has been activated. The auxiliary ventilation is currently switched on. The number on the display shows the remaining time (in minutes) for the auxiliary ventilation.
	A departure time has been activated. The auxiliary heating is currently switched on. The number on the display shows the remaining time (in minutes) for the auxiliary heating.

If the engine has not yet reached operating temperature when it is started, the auxiliary heating running time is increased. The auxiliary heating continues to run until the engine has reached its operating temperature. If this is the case, the ⌇⌇⌇ symbol appears on the remote control display and the running time is zero minutes.

Setting the departure time

Make sure that the time set in the vehicle is correct before setting the departure time (see the Digital Owner's Manual). Otherwise, the auxiliary heating may switch on at the wrong time and at an unsuitable location. When setting the departure time, also observe the important safety notes (▷ page 145).

▶ Briefly press the ON button.
▶ Press the ◁ or ▷ button repeatedly until the time to be changed appears on the display.
▶ Press the ON and OFF buttons simultaneously.
The ◷ symbol on the remote control display flashes.
▶ Press the ◁ or ▷ button to set the desired departure time.

The longer you press the ◁ or ▷ button, the more quickly the time changes.

▶ Press the ON and OFF buttons simultaneously.
The new departure time is stored.

Activating the set departure time

▶ Briefly press the ON button.
▶ Press the ◁ or ▷ button repeatedly until the desired departure time appears on the display.
▶ Press the ON button.
The symbol, the departure time and, depending on the selected departure time, the letter **A, B** or **C** appears on the display.

Deactivating the set departure time

▶ Briefly press the ON button.
The status of the auxiliary heating is shown on the display.
▶ Press the ▷ button.
The first departure time stored appears on the display.
▶ Press the OFF button.
OFF is shown on the remote control display.

Replacing the remote control battery

Important safety notes

⚠ WARNING

Batteries contain toxic and corrosive substances. If batteries are swallowed, it can result in severe health problems. There is a risk of fatal injury.

Keep batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately.

Environmental note

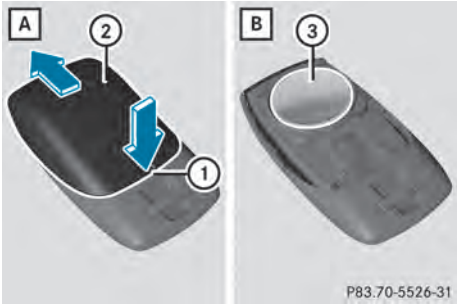


Batteries contain pollutants. It is illegal to dispose of them with the household rubbish. They must be collected separately and disposed of in an environmentally responsible recycling system.



Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

Replacing the battery



A CR2450 lithium battery is required when replacing the battery.

▶ Press a pointed object into recess ①.
▶ Slide battery cover ② backwards in the direction of the arrow.
▶ Insert new battery ③ with the lettering facing upwards.
▶ Slide battery cover ② in the opposite direction to the arrow on the remote control until it engages.

Problems with the auxiliary heating/ventilation

Problem	Possible causes/consequences and ▶ Solutions
FAIL	The signal transmission between the transmitter and the vehicle is faulty. ▶ Change your position in relation to the vehicle, moving closer if necessary.
FAIL	The auxiliary heating or auxiliary ventilation cannot be switched on or has switched itself off. The starter battery is not sufficiently charged. ▶ Charge the starter battery.
	The fuel level has dropped into the reserve range. ▶ Refuel at the nearest filling station.
	The auxiliary heating or auxiliary ventilation is faulty. ▶ Have the auxiliary heating or auxiliary ventilation checked at a qualified specialist workshop.
The battery symbol on the left of the remote control display is shown as empty.	The remote control battery is discharged. ▶ Replace the remote control battery (▷ page 148).

Air vents

Important safety notes

⚠ WARNING

Very hot or very cold air can flow from the air vents. This could result in burns or frostbite in the immediate vicinity of the air vents. There is a risk of injury.

Make sure that all vehicle occupants always maintain a sufficient distance to the air outlets. If necessary, redirect the airflow to another area of the vehicle interior.

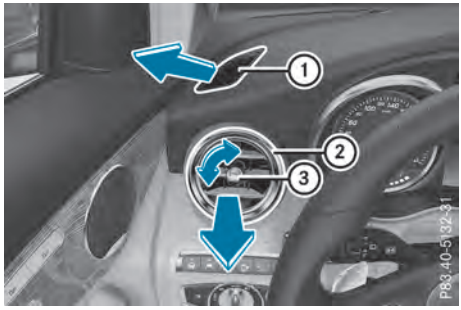
In order to ensure the direct flow of fresh air through the air vents into the vehicle interior, please observe the following notes:

- keep the air inlet between the windscreen and the bonnet free of blockages, such as ice, snow or leaves
- never cover the vents or ventilation grilles in the vehicle interior

Adjusting the air vents

Air vents are located:

- on the left and right-hand side of the dashboard
- in the middle of the dashboard
- in the rear centre console, depending on equipment in the vehicle



Side air vent (example)

① Side window demister vent
② Side air vent, left
③ Control for left side air vent

- **To open or close:** turn thumbwheel ③ to the left or right as far as it will go.
- **To adjust the air direction:** hold side air vent ② by thumbwheel ③ and move it up or down or to the left or right.

Adjusting the rear air vents (see Digital Owner's Manual).

Running-in notes

Important safety notes

In certain driving and driving safety systems, the sensors adjust automatically while a certain distance is being driven after the vehicle has been delivered or after repairs. Full system effectiveness is not reached until the end of this teach-in process.

Brake pads/linings and discs that either are new or have been replaced achieve optimum braking effect only after several hundred kilometres of driving. Compensate for the reduced braking effect by applying greater force to the brake pedal.

The first 1,500 km

If you treat the engine with sufficient care from the very start, you will be rewarded with excellent performance for the remainder of the engine's life.

- You should therefore drive at varying road speeds and engine speeds for the first 1,500 km.
- Avoid overstraining the vehicle during this period, e.g. driving at full throttle.
- When changing gears manually, change up in good time. Change gear before the rev counter needle is ⅔ of the way to the red area of the rev counter display, at the latest.
- Do not shift down a gear manually in order to brake.
- Vehicles with automatic transmission: try to avoid depressing the accelerator pedal beyond the pressure point (kickdown).

Additional notes on running-in Mercedes-AMG vehicles:

- Do not drive at speeds above 140 km/h for the first 1,500 km.
- Allow the engine to reach a maximum engine speed of 4,500 rpm only briefly.
- Drive the vehicle mainly in drive program **C** for the first 1,500 km.

After 1,500 km, you can increase the engine speed gradually and accelerate the vehicle to full speed.

You should also observe these notes on running-in if the engine or parts of the drive train on your vehicle have been replaced.

Always observe the maximum permissible speed.

Locking differential (Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+)

Your vehicle is equipped with a locking differential on the rear axle.

Change the oil to improve protection of the rear axle differential:

- after a running-in period of 3,000 km
- every 50,000 km or 3 years

These oil changes prolong the service life of the differential. Have the oil change carried out at a qualified specialist workshop.

Driving

Important safety notes

⚠ WARNING

Objects in the driver's footwell can impede pedal travel or block a pedal which is depressed. This jeopardises safe operation of the vehicle. There is a risk of an accident.

Stow all objects in the vehicle safely, so that they cannot reach the driver's footwell. Make sure the floormats and carpets are properly secured so that they cannot slip and obstruct the pedals. Do not lay several floormats or carpets on top of one another.

⚠ WARNING

Unsuitable footwear can hinder correct usage of the pedals, e.g.:

- shoes with thick soles
- shoes with high heels
- slippers

There is a risk of an accident.

Wear suitable footwear to ensure correct usage of the pedals.

⚠ WARNING

If you switch off the ignition while driving, safety-relevant functions are only available with limitations, or not at all. This could affect,

▷▷

for example, the power steering and the brake boosting effect. You will require considerably more effort to steer and brake. There is a risk of an accident.

Do not switch off the ignition while driving.

⚠ **WARNING**

If the parking brake has not been fully released when driving, the parking brake can:

- overheat and cause a fire
- lose its hold function.

There is a risk of fire and an accident. Release the parking brake fully before driving off.

! Do not warm up the engine while stationary. Pull away immediately. Avoid high engine speeds and full throttle until the engine has reached its operating temperature.

In vehicles with automatic transmission, engage positions P and R only when the vehicle is stationary.

Where possible, avoid spinning the drive wheels when pulling away on slippery roads. You could otherwise damage the drive train.

! **Mercedes-AMG vehicles:** at low engine oil temperatures (below +20 °C), the maximum engine speed is restricted in order to protect the engine. To protect the engine and maintain smooth engine operation, avoid driving at full throttle when the engine is cold.

Hybrid vehicles: be sure to observe the information in the Supplement. Otherwise, you may fail to recognise dangers.

Key positions

Key



0 To remove the key

1 Power supply for some consumers, such as the windscreen wipers

2 Ignition (power supply for all consumers) and drive position

3 To start the vehicle

ℹ If the key does not belong to the vehicle, it can still be turned in the ignition lock. However, the ignition will not be switched on. The engine cannot be started.

Start/Stop button

General notes

When you insert the Start/Stop button in the ignition lock, the system needs approximately two seconds of recognition time. You can then use the Start/Stop button.

Pressing the Start/Stop button several times in succession corresponds to the different key positions in the ignition lock. This is the case only if you are not depressing the brake pedal.

If you depress the brake pedal and press the Start/Stop button, the engine starts immediately.

A check that periodically establishes a radio connection between the vehicle and the key determines whether a valid key is in the vehicle. This occurs, for example, when the engine is started.

To start the vehicle without actively using the key:

- the Start/Stop button must be inserted in the ignition lock
- the key must be in the vehicle
- the vehicle must not be locked with the key or KEYLESS-GO (▷ page 85)

Do not keep the key:

- with electronic devices, e.g. a mobile phone or another key
- with metallic objects, e.g. coins or metal foil
- inside metallic objects, e.g. a metal case

This can impair the key's function.

If you lock the vehicle with the key's remote control or with KEYLESS-GO, after a short time:

- you will no longer be able to switch on the ignition with the Start/Stop button
- you will no longer be able to start the engine with the Start/Stop button until the vehicle is unlocked again

If you lock the vehicle centrally using the button on the front door (▷ page 91), you can continue to start the engine with the Start/Stop button.

You can switch off the engine while the vehicle is in motion by pressing and holding the Start/Stop button for around three seconds. This function operates independently of the ECO start/stop automatic engine switch-off function.

Key positions with the Start/Stop button



① Start/Stop button
② Ignition lock

When you switch on the ignition, all the indicator lamps on the instrument cluster light up. Warning and indicator lamps: see (▷ page 299).

If Start/Stop button ① has not yet been pressed, this is the same as the key having been removed.

▶ **To switch on the power supply:** press Start/Stop button ① once.
The power supply is switched on. You can now activate the windscreen wipers, for example.

The power supply is switched off again if:

- the driver's door is opened and
- you press Start/Stop button ① twice when in this position

▶ **To switch on the ignition:** press Start/Stop button ① twice.
The ignition is switched on.

The ignition is switched off again if:

- you do not start the engine from this position within 15 minutes
- you press Start/Stop button ① once when in this position

The power supply is switched off again if:

- the driver's door is opened and
- you press Start/Stop button ① once when in this position

Removing the Start/Stop button

You can remove the Start/Stop button from the ignition lock and start the vehicle as normal using the key.

It is possible to switch between Start/Stop button mode and key operation only when the transmission is in position P.

▶ Remove Start/Stop button ① from ignition lock ②.

You do not have to remove the Start/Stop button from the ignition lock when you leave the vehicle. You should, however, always take the key with you when leaving the vehicle. As long as the key is in the vehicle:

- the vehicle can be started using the Start/Stop button
- the electrically powered equipment can be operated

Starting the vehicle

Important safety notes

⚠ WARNING

If children are left unsupervised in the vehicle, they can:

- open doors and endanger other persons or road users
- climb out and be injured by the traffic
- operate vehicle equipment and, for example, trap themselves.

Children could also set the vehicle in motion, for example by:

- releasing the parking brake
- shifting the automatic transmission out of park position **P**
- starting the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle. Always keep the key out of reach of children.

⚠ DANGER

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Breathing in these exhaust gases is hazardous to health and results in poisoning. There is a risk of fatal injury. Therefore, never leave the engine running in an enclosed space without sufficient ventilation.

⚠ WARNING

Flammable materials introduced through environmental influence or by animals can ignite if in contact with the exhaust system or parts of the engine that heat up. There is a risk of fire.

Carry out regular checks to make sure that there are no flammable foreign materials in the engine compartment or in the exhaust system.

General notes

Vehicles with a petrol engine: the catalytic converter is preheated for up to 30 seconds after a cold start. The engine noise may change during this time.

Automatic transmission

▶ Shift the transmission to position P (▷ page 162).
The transmission position indicator in the multifunction display shows P (▷ page 164).

ⓘ You can start the engine in transmission position P and N.

Starting procedure using the key

To start the engine using the key instead of the Start/Stop button, pull the Start/Stop button out of the ignition lock.

▶ **To start a diesel engine:** turn the key to position 2 in the ignition lock (▷ page 152). The indicator lamp on the instrument cluster lights up.

▶ Turn the key to position 3 in the ignition lock and release it as soon as the engine is running.

ⓘ **Vehicles with a diesel engine:** you can start the engine without preglow if the engine is warm.

If the engine will not start:

▶ Remove the key from the ignition lock.

▶ Reinsert the key in the ignition lock after waiting for a short period.

▶ Turn the key to position 2 in the ignition lock (▷ page 152).
The indicator lamps on the instrument cluster light up (▷ page 299).

▶ Turn the key to position 3 (▷ page 152) in the ignition lock and release it as soon as the engine is running.

Starting procedure using the Start/Stop button

The Start/Stop button is available only on vehicles with KEYLESS-GO or the KEYLESS-GO start function.

The Start/Stop button can be used to start the vehicle manually without inserting the key in the

ignition lock. The key must be in the vehicle and the Start/Stop button must be inserted in the ignition lock. This mode for starting the engine manually operates independently of the ECO start/stop automatic engine start function.

You can start the engine if a valid key is in the vehicle. Switch off the engine and always take the key with you when leaving the vehicle, even if you leave it for only a short time. Observe the important safety notes.

- ▶ Depress the brake pedal and keep it depressed.
- ▶ Press the Start/Stop button once (▷ page 153).
  Vehicles with a petrol engine: the engine starts.
  Vehicles with a diesel engine: preglow is activated and the engine starts.

Pulling away

General notes

⚠ WARNING

If the engine speed is above the idling speed and you engage transmission position **D** or **R**, the vehicle could pull away suddenly. There is a risk of an accident.

When engaging transmission position **D** or **R**, always firmly depress the brake pedal and do not simultaneously accelerate.

Depress the accelerator carefully when pulling away.

The vehicle automatically locks centrally once you have pulled away. The locking knobs in the doors drop down.

You can open the doors from the inside at any time.

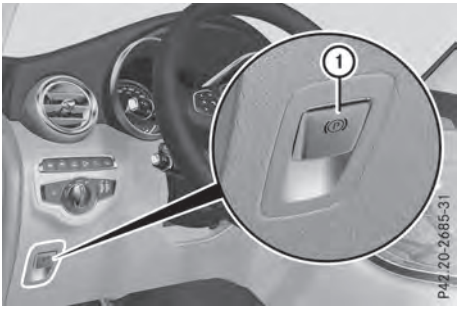
You can also deactivate the automatic door locking system; see the Digital Owner's Manual.

It is possible to shift the transmission from position P to the desired position only if you depress the brake pedal. Only then is the parking lock released. If you do not depress the brake pedal, the DIRECT SELECT lever can still be moved but the parking lock remains engaged.

ⓘ Upshifts take place at higher engine speeds after a cold start. This helps the catalytic converter to reach its operating temperature more quickly.

Information on automatically releasing the electrical parking brake (▷ page 179).

Pulling away with a trailer



To ensure that you do not roll backwards when pulling away on an uphill slope, apply the electric parking brake.

- ▶ Press and hold handle ①.
  The electric parking brake continues to brake and prevent the vehicle from rolling backwards.
  The red (P) indicator lamp in the instrument cluster remains lit.
- ▶ Depress the accelerator pedal.
- ▶ As soon as the car/trailer combination is held by the driving force of the engine, release lever ①.
  the electric parking brake is released
  The red (P) indicator lamp in the instrument cluster goes out.

For further information on the electric parking brake, see (▷ page 178).

Hill start assist

Hill start assist helps you when pulling away forwards or in reverse on an uphill gradient. It holds the vehicle for a short time after you have removed your foot from the brake pedal. This gives you enough time to move your foot from the brake pedal to the accelerator pedal and depress it before the vehicle begins to roll.

⚠ WARNING

After a while, hill start assist no longer holds the vehicle and it may roll away. There is a risk of an accident and injury.

▷▷

Therefore, quickly move your foot from the brake pedal to the accelerator pedal. Never leave the vehicle when it is held by hill start assist.

Hill start assist is not active if:

- you are pulling away on a level road or a downhill gradient
- the transmission is in position N on vehicles with automatic transmission
- the electric parking brake is applied
- ESP® is malfunctioning

ECO start/stop function

Introduction

The ECO start/stop function switches the engine off automatically if the vehicle is stopped under certain conditions.

When the vehicle pulls away again, the engine starts automatically. The ECO start/stop function thereby helps you to reduce the fuel consumption and emissions of your vehicle.

Important safety notes

⚠ WARNING

If the engine is switched off automatically and you exit the vehicle, the engine is restarted automatically. The vehicle may begin moving. There is a risk of accident and injury.

If you wish to exit the vehicle, always turn off the ignition and secure the vehicle against rolling away.

General notes



① ECO start/stop display

Hybrid vehicles: be sure to observe the information in the Supplement. Otherwise, you may fail to recognise dangers.

If the Ⓐ ECO symbol is shown in the multifunction display, the ECO start/stop function switches the engine off automatically if the vehicle stops moving.

If the ECO start/stop function has been switched off manually (▷ page 157) or as the result of a malfunction, the Ⓐ or Ⓐ ECO symbol is not displayed.

Except Mercedes-AMG GLC 63 4MATIC+/ GLC 63 S 4MATIC+: the ECO start/stop function is switched on whenever you start the engine using the key or the Start/Stop button.

Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+: the ECO start/stop function is only switched on automatically in drive program **C**. The ECO start/stop function is switched on whenever you restart the engine using the key or the Start/Stop button.

This is the case if:

- the ignition was switched off for more than four hours or
- the ECO start/stop function had been switched on before the engine was switched off

Automatic engine stop

The ECO start/stop function is operational and the Ⓐ ECO symbol is shown in the multifunction display if:

- the indicator lamp in the ECO button is lit green
- the outside temperature and atmospheric air pressure are within a range that is suitable for the system
- the engine is at normal operating temperature
- the set temperature for the vehicle interior has been reached
- the battery is sufficiently charged
- the system does not detect moisture on the windscreen when the air-conditioning system is switched on
- the bonnet is closed
- the driver's door is closed and the driver's seat belt is fastened

If all conditions for automatic engine stop are not fulfilled, the Ⓐ ECO symbol is shown.

All the vehicle's systems remain active when the engine is switched off automatically.

Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+: the number of consecutive automatic engine stops is unlimited.

All other models: the engine can be switched off automatically a maximum of four times (initial stop, then three subsequent stops) in succession. The Ⓐ ECO symbol is shown in the multifunction display after the engine has been started automatically for the fourth time. When the Ⓐ ECO symbol is shown in the multifunction display, automatic engine stop is possible again.

Automatic engine start

The engine is started automatically if:

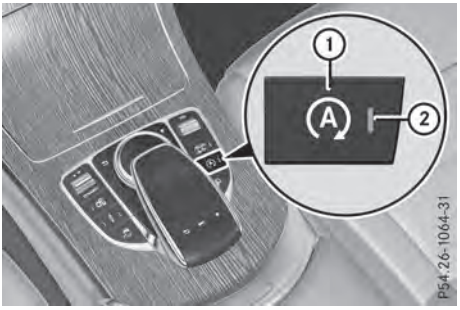
- you switch off the ECO start/stop function by pressing the ECO button
- **Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+:** you switch to drive program **RACE** (S-MODEL), **S+** or **S**
- **all other models:** you switch to drive program **S+**
- you permanently activate manual gearshifting (▷ page 168)
- in transmission position D or N, the brake pedal is released and the HOLD function is not active
- you depress the accelerator pedal
- you engage reverse gear R
- you move the transmission out of position P
- you unfasten your seat belt or open the driver's door
- the vehicle starts to roll
- the brake system requires this
- the temperature in the vehicle interior deviates from the set range
- the system detects moisture on the windscreen when the air-conditioning system is switched on
- the battery's charge status is too low

Shifting the transmission to position P does not start the engine.

If you shift the transmission from R to D, the ECO start/stop function is available as soon as the Ⓐ ECO symbol appears in the multifunction display.

Switching the ECO start/stop function off/on

Mercedes-AMG vehicles



▶ **To switch off:** press ECO button ①. Indicator lamp ② and the Ⓐ or Ⓐ ECO symbol in the multifunction display go out.

▶ **To switch on:** press ECO button ①. Indicator lamp ② lights up.

If all conditions for automatic engine stop (▷ page 156) are fulfilled, the Ⓐ ECO symbol is shown in the multifunction display.

If all conditions for automatic engine stop (▷ page 156) are not fulfilled, the Ⓐ ECO symbol is shown in the multifunction display. If this is the case, the ECO start/stop function is not available.

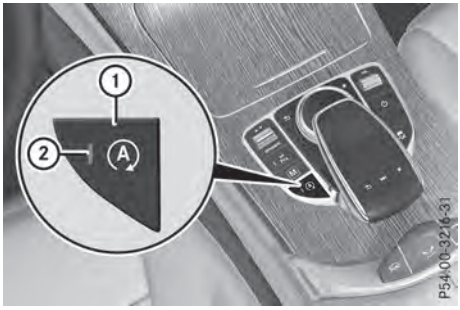
If indicator lamp ② is off, the ECO start/stop function has been switched off manually or as the result of a malfunction. The engine will then not be switched off automatically when the vehicle stops.

The ECO start/stop function is switched off if:

- **Mercedes-AMG GLC 43 4MATIC:** you switch to drive program **S+** (▷ page 160)
- **Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+:** you switch to drive program **RACE** (S-MODEL), **S+** or **S** (▷ page 160)
- you permanently activate manual gearshifting (▷ page 168)

If you have permanently activated manual gearshifting and then press ECO button ①, the ECO start/stop function is switched on.

All other models



- **To switch off:** press ECO button ①. Indicator lamp ② and the Ⓐ or Ⓐ ECO symbol on the multifunction display go out.
- **To switch on:** press ECO button ①. Indicator lamp ② lights up. If all conditions for automatic engine stop (▷ page 156) are fulfilled, the Ⓐ ECO symbol is shown on the multifunction display.

  If all conditions for automatic engine stop (▷ page 156) are not fulfilled, the Ⓐ ECO symbol is shown on the multifunction display. If this is the case, the ECO start/stop function is not available.

If indicator lamp ② is off, the ECO start/stop function has been switched off manually or as the result of a malfunction. The engine will then not be switched off automatically when the vehicle stops.

Selecting drive program **S+** switches off the ECO start/stop function. If you press ECO button ①, the ECO start/stop function is switched on.

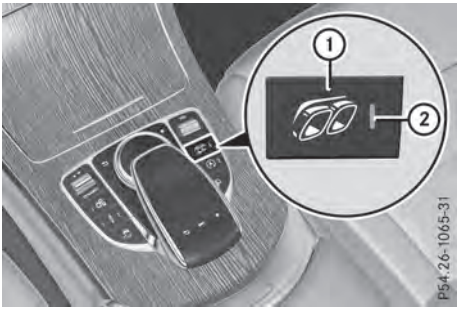
AMG switchable performance exhaust system (Mercedes-AMG vehicles)

The volume of the AMG Performance exhaust system changes depending on the position of the switchable exhaust flap. The exhaust flap is adjusted automatically according to the selected drive program (▷ page 160).

You can also adjust the position of the exhaust flap and therefore the volume of the exhaust system manually.

Automatic adjustment of the exhaust flap is always active when you change drive program, regardless of the manual setting.

If you switch off the engine for less than four hours, the last selected setting remains active the next time the engine is started. If the ignition is switched off for more than four hours, the quietest setting is activated when the engine is next started.



Setting the desired volume:

- Press button ①. If you select the loudest setting, indicator lamp ② lights up.

Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+: you can preset the volume of the exhaust system for drive program **I** (Individual). Information on DYNAMIC SELECT and on configuring drive program **I** with the multimedia system (see Digital Owner's Manual).

Problems with the engine

Problem	Possible causes/consequences and ▶ Solutions
The engine does not start.	The HOLD function or Active Distance Assist DISTRONIC is activated. ▶ Deactivate the HOLD function (▷ page 201) or Active Distance Assist DISTRONIC (▷ page 197). ▶ Try to start the engine again (▷ page 154).
The engine does not start. The starter motor can be heard.	• The engine electronics are malfunctioning. • The fuel supply is malfunctioning. Before attempting to restart the engine: ▶ Turn the key back to position 0 in the ignition lock. or ▶ Press the Start/Stop button repeatedly until all indicator lamps in the instrument cluster go out. ▶ Try to start the engine again (▷ page 154). Avoid excessively long and frequent attempts to start the engine, as this will drain the battery. If the engine does not start after several attempts: ▶ Consult a qualified specialist workshop.
The engine does not start. The starter motor can be heard. The reserve fuel warning lamp is lit and the fuel gauge display is at the reserve level.	The fuel tank is empty. ▶ Refuel the vehicle.
The engine does not start. You cannot hear the starter motor.	The on-board voltage is too low because the battery is too weak or discharged. ▶ Jump-start the vehicle (▷ page 368). If the engine does not start despite attempts to jump-start it: ▶ Consult a qualified specialist workshop.
	The starter motor was exposed to excessively high thermal load. ▶ Try to start the engine again (▷ page 154). If the engine still does not start: ▶ Consult a qualified specialist workshop.
Vehicles with a petrol engine: The engine is not running smoothly and is misfiring.	The engine electronics or a mechanical component of the engine management system is malfunctioning. ▶ Depress the accelerator pedal only slightly. Otherwise, non-combusted fuel may get into the catalytic converter and damage it. ▶ Have the cause rectified immediately at a qualified specialist workshop.

Problem	Possible causes/consequences and ▶ Solutions
The coolant temperature display is showing more than 120 °C. A display message may also appear in the multifunction display and a warning tone may sound.	The coolant level is too low. The coolant is too hot and the engine is not being cooled sufficiently. ▶ Stop as soon as possible and allow the engine and the coolant to cool down. ▶ Check the coolant level (▷ page 348). Observe the warning notes as you do so and top up the coolant if necessary.
	If the coolant level is correct, the engine radiator fan may be faulty. The coolant is too hot and the engine is not being cooled sufficiently. ▶ Only if the coolant temperature is below 120 °C should you continue driving to the nearest qualified specialist workshop. ▶ Avoid heavy loads on the engine as you do so, e.g. driving in mountainous terrain and stop-start traffic.

DYNAMIC SELECT switch

Mercedes-AMG vehicles

General information

Use the DYNAMIC SELECT switch to select the drive program.

Available drive programs for Mercedes-AMG GLC 43 4MATIC:

S+ Sport Plus	Particularly sporty driving characteristics
S Sport	Sporty driving characteristics
C Comfort	Comfortable and economical driving characteristics
E Economy	Particularly economical driving characteristics
I Individual	Personalised settings

Available drive programs for Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+:

RACE (S-MODEL)	Driving characteristics suitable for a race circuit
S+ Sport Plus	Particularly sporty driving characteristics
S Sport	Sporty driving characteristics
C Comfort	Comfortable and economical driving characteristics
I Individual	Personalised settings

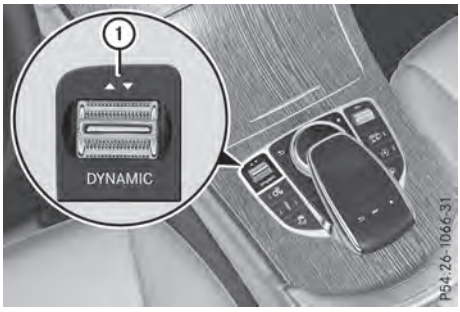
Depending on the drive program selected, the following vehicle characteristics will change:

- the drive (engine and transmission management)
- the suspension
- the steering
- the driver assistance systems
- ESP® (Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+)
- the position of the exhaust flap (Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+)
- the setting of the ECO start/stop function
- the availability of glide mode
- the climate control

Further information for automatic drive program characteristics (▷ page 166).

Additionally, in drive program **I** you can configure the respective vehicle characteristics yourself via the multimedia system. You can find information about this under "DYNAMIC SELECT" in the vehicle's Digital Owner's Manual.

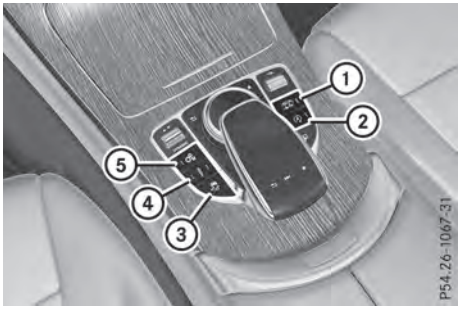
Selecting the drive program



▶ Push DYNAMIC SELECT switch ① forwards or back until the desired drive program is selected.
The symbol of the selected drive program is shown on the multifunction display.
In addition, the current drive program settings are shown briefly on the multimedia system display.

You can also shift gears yourself using the steering wheel gearshift paddles. Further information on manual gearshifting (▷ page 168).

Additional settings



① Position of the exhaust flap (▷ page 158)
② ECO start/stop function (▷ page 156)
③ ESP® (▷ page 75)
④ Suspension (▷ page 208)
⑤ Permanently activates manual gearshifting (▷ page 168)

When you press buttons ① - ⑤ the corresponding setting is selected. The DYNAMIC SELECT switch setting is overwritten.

If you switch to drive program **I**, all stored characteristics are applied. This is also the case if you have previously pressed one of buttons ① - ⑤.

ⓘ **Mercedes-AMG GLC 43 4MATIC**: for a few countries, the ECO start/stop function is deactivated at the factory due to the quality of the available fuel. In this case, the ECO start/stop function is not available in any drive program, regardless of what is shown on the multimedia system display.

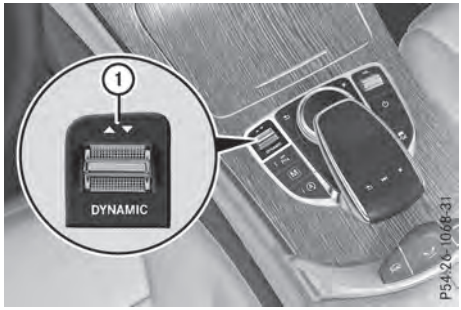
All other models

Hybrid vehicles: be sure to observe the notes in the supplement. Otherwise, you may fail to recognise dangers.

Use the DYNAMIC SELECT switch to change the drive program.

Depending on the drive program selected, the following vehicle characteristics will change:

- the drive (engine and transmission management)
- the suspension
- the steering
- the ECO start/stop function
- the climate control
  - the climate control settings
  - the rear window heating operation period
  - the performance of the seat heating



▶ Push DYNAMIC SELECT switch ① forwards or backwards until the desired drive program is selected.
The symbol of the selected drive program is shown on the multifunction display.
In addition, the current drive program settings are shown briefly on the multimedia system display.

ⓘ For a few countries, the ECO start/stop function is deactivated at the factory due to the quality of the available fuel. In this case, the ECO start/stop function is not available in

any drive program, regardless of what is shown on the multimedia system display.

Available drive programs:

I Individual	Personalised settings
S+ Sport Plus	Particularly sporty driving characteristics
S Sport	Sporty driving characteristics
C Comfort	Comfortable and economical driving characteristics
E Economy	Particularly economical driving characteristics

Additional information on drive programs (▷ page 166).

You can also shift gears yourself using the steering wheel gearshift paddles. Further information on manual gearshifting (▷ page 168).

Vehicles with the Off-Road Engineering package: information on the off-road programs (▷ page 202).

Automatic transmission

Important safety notes

⚠ WARNING

If the engine speed is above the idling speed and you engage transmission position **D** or **R**, the vehicle could pull away suddenly. There is a risk of an accident.

When engaging transmission position **D** or **R**, always firmly depress the brake pedal and do not simultaneously accelerate.

⚠ WARNING

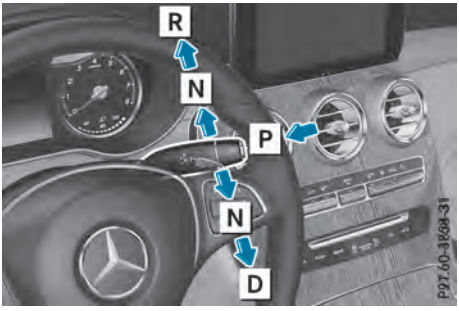
The automatic transmission switches to neutral position **N** when you switch off the engine. The vehicle may roll away. There is a risk of an accident.

After switching off the engine, always switch to parking position **P**. Prevent the parked vehicle from rolling away by applying the parking brake.

Hybrid vehicles: be sure to observe the information in the Supplement. Otherwise, you may fail to recognise dangers.

DIRECT SELECT lever

Overview of transmission positions



P Park position with parking lock
R Reverse gear
N Neutral
D Drive

The DIRECT SELECT lever is on the right of the steering column.

The DIRECT SELECT lever always returns to its original position. The current transmission position P, R, N or D is shown in the transmission position display on the multifunction display (▷ page 164).

Selecting park position

! If the engine speed is too high or the vehicle is coasting, do not shift the automatic transmission directly from D to R, from R to D or directly to P. Otherwise, the automatic transmission may be damaged.

▶ Push the DIRECT SELECT lever switch in the direction of arrow P.

Engaging park position automatically

Park position P is automatically engaged if:

- you switch off the engine using the key and remove the key
- you switch off the engine using the key or using the Start/Stop button and open the driver's door or front-passenger door
- you open the driver's door when the vehicle is stationary or when driving at a very low speed and the transmission is in position D or R

Under certain conditions, the automatic transmission shifts automatically to transmission position P if the HOLD function or Active Distance Assist DISTRONIC is activated. Observe the information on the HOLD function (▷ page 201) and on Active Distance Assist DISTRONIC (▷ page 195).

Engaging reverse gear

! Only move the automatic transmission to R when the vehicle is stationary.

▶ Depress the brake pedal.

▶ Push the DIRECT SELECT lever up past the first point of resistance.

The ECO start/stop function is not available when reverse gear is engaged. For further information on the ECO start/stop function, see (▷ page 156).

Shifting to neutral

⚠ **WARNING**

If children are left unsupervised in the vehicle, they can:

- open doors and endanger other persons or road users
- climb out and be injured by the traffic
- operate vehicle equipment and, for example, trap themselves.

Children could also set the vehicle in motion, for example by:

- releasing the parking brake
- shifting the automatic transmission out of park position **P**
- starting the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle. Always keep the key out of reach of children.

▶ If the transmission is in position D or R: push the DIRECT SELECT lever up or down to the first point of resistance.

▶ If the transmission is in position P: depress the brake pedal and push the DIRECT SELECT lever up or down to the first point of resistance.

If you switch the engine off with the transmission in position R or D, the automatic transmission shifts to N automatically.

With the key: if you then open the driver's door or the front-passenger door or remove the key from the ignition lock, the automatic transmission shifts to P automatically.

With the Start/Stop button: if you then open the driver's door or the front-passenger door, the automatic transmission shifts automatically to P.

If you want the automatic transmission to remain in neutral N, e.g. when having the vehicle cleaned in an automatic, tow-through car wash:

▶ **Vehicles with KEYLESS-GO or KEYLESS-GO start function:** remove the Start/Stop button from the ignition lock.

▶ Insert the key into the ignition lock.

▶ **All vehicles:** switch the ignition on.

▶ Depress the brake pedal and keep it depressed.

▶ Engage neutral N.

▶ Release the brake pedal.

▶ Release the electric parking brake.

▶ Switch off the ignition and leave the key in the ignition lock.

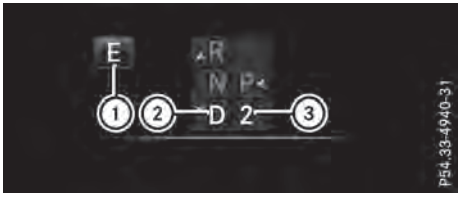
Engaging the drive position

▶ If the transmission is in position R or N: push the DIRECT SELECT lever down past the first point of resistance.

▶ If the transmission is in position P: depress the brake pedal and push the DIRECT SELECT lever down past the first point of resistance.

Transmission position and drive program display

The current transmission position and drive program appear on the multifunction display.



① Status icon, drive program
② Transmission position
③ Gear

The arrows in the transmission position display show how and into which transmission positions you can shift using the DIRECT SELECT lever.

If the transmission position display on the multifunction display is not working, you should pull away carefully to check whether the desired transmission position is engaged. Ideally, you should select transmission position D and drive program **E** or **S**.

Transmission positions

P — **Park position**

This safeguards the vehicle against rolling away when stopped.

Only shift the transmission into position P (▷ page 162) when the vehicle is stationary. The parking lock should not be used as a brake when parking. In order to secure the vehicle, always apply the electric parking brake in addition to the parking lock.

Park position P is automatically engaged if:

- you switch off the engine using the key and remove the key
- you switch off the engine using the key or using the Start/Stop button and open the driver's door or front-passenger door
- you open the driver's door when the vehicle is stationary or when driving at a very low speed and the transmission is in position D or R

In the event of a malfunction of the vehicle's electronics, the transmission may lock in position P. Have the vehicle electronics checked immediately at a qualified specialist workshop.

R — **Reverse gear**

You can only shift the transmission into position R when the vehicle is stationary (▷ page 163).

N	**Neutral** Do not shift the transmission to N while driving. Otherwise, the automatic transmission could be damaged. No power is transmitted from the engine to the drive wheels. Releasing the brake pedal will allow you to move the vehicle freely, e.g. to push it or tow it. If ESP® is deactivated or faulty: shift the transmission to position N if the vehicle is in danger of skidding, e.g. on icy roads. If you switch the engine off with the transmission in position R or D, the automatic transmission shifts to N automatically. ! Coasting in neutral N may cause damage to the drive train.
D	**Drive** The automatic transmission changes gear automatically. All forward gears are available.

Driving tips

Changing gear

The automatic transmission shifts through the individual gears automatically when it is in transmission position D. This is determined by:

- the drive program selected
- the position of the accelerator pedal
- the road speed

Accelerator pedal position

Your driving style influences how the automatic transmission shifts gear:

- little throttle: early upshifts
- more throttle: late upshifts

Double-clutch function

When shifting down, the double-clutch function is active regardless of the drive program. The double-clutch function reduces load change reactions and is conducive to a sporty driving style. The sound generated by the double-clutch function depends on the drive program.

Kickdown

Use kickdown for maximum acceleration:

▶ Depress the accelerator pedal beyond the pressure point.
The automatic transmission will shift to a lower gear depending on the engine speed.

▶ Ease off the accelerator pedal once the desired speed is reached.
The automatic transmission will shift back up.

Glide mode



Glide mode is available depending on the equipment.

Glide mode is characterised by the following:

- the combustion engine is disconnected from the drive train
- the engine is running at idling speed
- the multifunction display hides the gear display and displays transmission position D in green (▷ page 164).
- **Mercedes-AMG vehicles:** symbol ① appears as the drive program symbol in the multifunction display

In drive program **E** or in drive program **C** (Mercedes-AMG GLC 63 4MATIC/ GLC 63 S 4MATIC), you can deactivate and activate glide mode using the ECO button (▷ page 157).

Glide mode can be activated under the following conditions:

- the speed is within a suitable range
- the type of road is suitable, e.g. no steep uphill or downhill gradients
- you are no longer depressing the accelerator pedal

Glide mode is deactivated under the following conditions:

- you depress the accelerator pedal
- you depress the brake pedal
- you change the transmission position (▷ page 162)
- you switch to drive program **RACE** (Mercedes-AMG GLC 63 S 4MATIC), **S+** or **S** (▷ page 160)
- you activate manual gearshifting (▷ page 168)
- you leave the suitable speed range

ⓘ If you have selected the "Eco" or "Comfort" setting (Mercedes-AMG GLC 63 4MATIC/ GLC 63 S 4MATIC) for the drive (engine and transmission management) in drive program **I**, you can also activate glide mode. Information on DYNAMIC SELECT and on configuring drive program **I** with the multimedia system (see Digital Owner's Manual).

Towing a trailer

Not all models can tow a trailer. Further information (▷ page 237).

▶ Drive in the middle of the engine speed range on uphill gradients.

▶ **Manual gearshifting:** depending on the uphill or downhill gradient, shift to a gear (▷ page 168) in which the engine will run in the middle of the engine speed range.

This also applies when cruise control, Active Distance Assist DISTRONIC or the speed limiter is activated.

Drive programs

All vehicles except Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+

Drive program I (Individual)

In drive program **I**, the following properties of the drive program can be selected:

- the drive (engine and transmission management)

  and therefore indirectly the availability of glide mode and the properties of the driver assistance systems
- the suspension
- the steering
- the availability of the ECO start/stop function
- the climate control

Information on configuring drive program **I** with the multimedia system can be found under "DYNAMIC SELECT" in the vehicle's Digital Owner's Manual.

Drive program S+ (Sport Plus)

Drive program **S+** is characterised by the following:

- the vehicle exhibits particularly sporty driving characteristics.
- the vehicle pulls away in first gear.
- the automatic transmission shifts up later. Fuel consumption may be higher as a result of the later automatic transmission shift points.
- the suspension exhibits particularly firm springing and damping settings (vehicles with AIR BODY CONTROL).
- glide mode is not available.
- the ECO start/stop function is switched off (▷ page 156).

Drive program S (Sport)

Drive program **S** is characterised by the following:

- the vehicle exhibits sporty driving characteristics.
- the vehicle pulls away in first gear.
- the automatic transmission shifts up later. Fuel consumption may be higher as a result of the later automatic transmission shift points.
- the suspension exhibits firm springing and damping settings (vehicles with AIR BODY CONTROL).
- glide mode is not available.
- the ECO start/stop function is switched on (▷ page 156).

Drive program C (Comfort)

Drive program **C** is characterised by the following:

- the vehicle exhibits comfortable, economical driving characteristics.
- the vehicle pulls away more gently in forward and reverse gears unless the accelerator pedal is depressed fully.
- the vehicle has improved driving stability, e.g. on slippery road surfaces.

- optimal fuel consumption resulting from the automatic transmission shifting up sooner. The vehicle is driven in the low engine speed range and the wheels are less likely to spin.
- glide mode is not available.
- the ECO start/stop function is switched on (▷ page 156).

Drive program E (Economy)

Drive program **E** is characterised by the following:

- the vehicle exhibits particularly economical driving characteristics.
- the vehicle pulls away more gently in forward and reverse gears unless the accelerator pedal is depressed fully.
- the vehicle has improved driving stability, e.g. on slippery road surfaces.
- optimal fuel consumption resulting from the automatic transmission shifting up sooner. The vehicle is driven in the low engine speed range and the wheels are less likely to spin.
- during deceleration, the engine is disconnected from the drive train. The vehicle uses kinetic energy and consumes less fuel.
- the cooling and heating output of the climate control system has been reduced.
- glide mode is available.
- the ECO start/stop function is switched on (▷ page 156).

Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+

Drive program RACE (S-MODEL)

The **RACE** drive program is characterised by the following:

- The vehicle exhibits driving characteristics suitable for the racetrack.
- All vehicle systems are set for maximum sportiness.
- The gearshift recommendation gives you information for slowly warming up the drive assemblies and for adopting a fuel-efficient driving style (▷ page 168). You can follow the gearshift recommendations at all times and shift gear accordingly using the steering wheel gearshift paddles. On the basis of the gearshift recommendation, using the steering wheel gearshift paddles, you can optimise the drive train and engine operating mode at any time.
- If you have selected a gear manually, this will be maintained until the vehicle speed significantly increases or decreases.
- The vehicle pulls away in first gear.
- The automatic transmission shifts up later. Fuel consumption may be higher as a result of the later automatic transmission shift points.
- The suspension exhibits particularly firm springing and damping settings.
- Glide mode is not available.
- The ECO start/stop function is switched off (▷ page 156).

Drive program S+ (Sport Plus)

Drive program **S+** is characterised by the following:

- The vehicle exhibits particularly sporty driving characteristics.
- The vehicle pulls away in first gear.
- The automatic transmission shifts up later. Fuel consumption may be higher as a result of the later automatic transmission shift points.
- The suspension exhibits particularly firm springing and damping settings.
- Glide mode is not available.
- The ECO start/stop function is switched off (▷ page 156).

Drive program S (Sport)

Drive program **S** is characterised by the following:

- The vehicle exhibits sporty driving characteristics.
- The vehicle pulls away in first gear.
- The automatic transmission shifts up later. Fuel consumption may be higher as a result of the later automatic transmission shift points.
- The suspension exhibits firm springing and damping settings.
- Glide mode is not available.
- The ECO start/stop function is switched off (▷ page 156).

Drive program C (Comfort)

Drive program **C** is characterised by the following:

- The vehicle exhibits comfortable, economical driving characteristics.
- The vehicle pulls away more gently in forward and reverse gears unless the accelerator pedal is depressed fully.
- The vehicle has improved driving stability, e.g. on slippery road surfaces.
- Optimal fuel consumption resulting from the automatic transmission shifting up sooner. The vehicle is driven in the low engine speed range and the wheels are less likely to spin.
- Glide mode is available.
- The ECO start/stop function is switched on (▷ page 156).

Drive program I (Individual)

In drive program **I**, the following properties of the drive program can be selected:

- the drive (engine management)
  and therefore indirectly the availability of glide mode and the ECO start/stop function as well as the properties of the driver assistance systems
- the transmission management
- ESP® (▷ page 75)
- the suspension
  and therefore indirectly the steering
- activation of the exhaust flap

To permanently shift the gears manually in drive program **I** using the steering wheel gearshift paddles, select the **M** (Manual) setting for the transmission management.

Information on configuring drive program **I** with the multimedia system can be found under "DYNAMIC SELECT" in the vehicle's Digital Owner's Manual.

Manual gearshifting

General notes

You can shift gears yourself using the steering wheel gearshift paddles. The transmission must be in position D for this.

Depending on which steering wheel gearshift paddle is pulled, the automatic transmission immediately shifts into the next gear up or down, if permitted.

To use manual gearshifting, you have two options:

- temporary setting
- permanent setting

If you activate manual gearshifting, the multifunction display will show the current gear and M instead of transmission position D.

If you deactivate manual gearshifting, the gears will be shifted automatically again.

Temporary setting



▶ **To activate:** shift the DIRECT SELECT lever to position D.

▶ Pull steering wheel gearshift paddle ① or ②.

The temporary setting will remain active for a certain amount of time. In certain conditions, the minimum amount of time is extended, e.g. in the case of lateral acceleration, overrun mode or driving on steep terrain.

▶ **To deactivate:** pull steering wheel gearshift paddle ② and hold it in place.

or

▶ Use the DIRECT SELECT lever to change the transmission position.

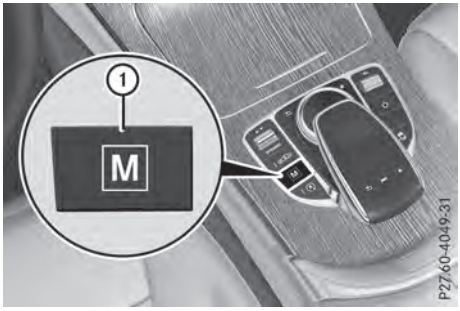
or

▶ Use the DYNAMIC SELECT switch to change the drive program.

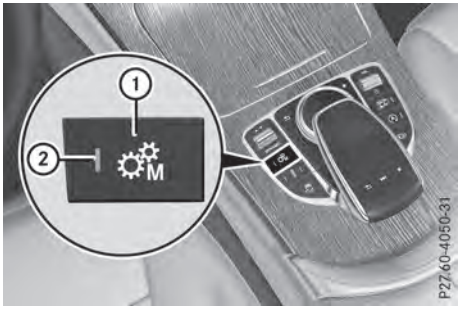
Permanent setting

! **Mercedes-AMG vehicles:** the automatic transmission does not shift up automatically even when the engine limiting speed for the current gear is reached. When the engine limiting speed is reached, the fuel supply is cut to prevent the engine from overrevving. Always

make sure that the engine speed does not reach the red area of the rev counter. There is otherwise a risk of engine damage.



Manual mode button (except Mercedes-AMG vehicles)



Manual mode button (Mercedes-AMG vehicles)

- **To activate/deactivate:** shift the DIRECT SELECT lever to position D.
- Press button ①.
  Mercedes-AMG vehicles: when indicator lamp ② lights up, automatic transmission manual mode is activated.

  Manual mode activated via button ① remains activated when the drive program is changed.

  Mercedes-AMG GLC 63 4MATIC+/ GLC 63 S 4MATIC+: only if the **D** (Automatic) setting has been preselected for the transmission is manual mode deactivated when you change to drive program **I**.

Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+: you can also preset manual mode for drive program **I**. To do so, select the **M** (Manual) setting when configuring the transmission. When driving in drive program **I**, you permanently shift the gears manually using the steering wheel gearshift paddles.

Information on configuring drive program **I** with the multimedia system can be found under "DYNAMIC SELECT" in the vehicle's Digital Owner's Manual.

Shifting gears



- **To shift up:** pull steering wheel gearshift paddle ②.
  The automatic transmission shifts up to the next gear.

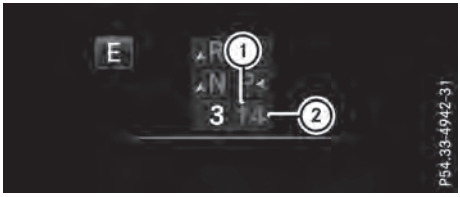
  If the maximum engine speed in the gear currently engaged is reached and you continue to accelerate, the automatic transmission automatically shifts up in order to prevent engine damage (except Mercedes-AMG vehicles).

  Mercedes-AMG vehicles: if the temporary setting has been activated and you continue to accelerate when the maximum engine speed has been reached, the automatic transmission automatically shifts up. If the permanent setting has been activated, the automatic transmission does not shift up automatically even when the limiting speed of the engine is reached. It is essential to ensure protection against reaching the overrevving range in the multifunction display. Make sure that the engine speed does not reach the red area of the rev counter.
- **To shift down:** pull steering wheel gearshift paddle ①.
  The automatic transmission shifts down to the next gear.

  Automatic downshifting occurs when coasting.

  If the engine were to exceed the maximum engine speed when shifting down, the automatic transmission protects against engine damage by not shifting down.

Gearshift recommendation



The gearshift recommendation assists you in adopting a fuel-efficient driving style. The recommended gear is shown in the multifunction display.

▶ When gearshift recommendation ① is shown in the multifunction display of the instrument cluster, shift to recommended gear ②.

Protection against reaching the overrevving range (Mercedes-AMG vehicles)

! In manual mode, the automatic transmission does not shift up automatically even when the engine limiting speed for the current gear is reached. When the engine limiting speed is reached, the fuel supply is cut to prevent the engine from overrevving. Always make sure that the engine speed does not reach the red area of the rev counter. There is otherwise a risk of engine damage.



Before the engine speed reaches the red area, an upshift indicator will be shown in the multifunction display.

▶ When message ① appears in the multifunction display, pull the right-hand steering wheel gearshift paddle.

Kickdown

▶ For maximum acceleration, depress the accelerator pedal beyond the pressure point. The automatic transmission will shift to a lower gear depending on the engine speed.

▶ Shift back up once the desired speed is reached.

If you apply full throttle, the automatic transmission shifts up to the next gear when the maximum engine speed is reached. This prevents the engine from overrevving.

Mercedes-AMG vehicles: kickdown is possible only in the temporary setting.

Problems with the transmission

Problem	Possible causes/consequences and ▶ Solutions
The transmission has problems shifting gear.	The transmission is losing oil. ▶ Have the transmission checked at a qualified specialist workshop immediately.
The acceleration ability is deteriorating. The transmission no longer shifts gear.	The transmission is in emergency mode. It is possible to shift to a gear and reverse gear only. ▶ Stop. ▶ Shift the transmission to position P. ▶ Switch off the engine. ▶ Wait at least ten seconds before restarting the engine. ▶ Shift the transmission to position D or R. If D is selected, the transmission only shifts to one gear; if R is selected, the transmission shifts to reverse gear. ▶ Have the transmission checked at a qualified specialist workshop immediately.

Transfer case

This section only applies to vehicles with all-wheel drive (4MATIC). The front and rear axles are constantly driven.

! Performance tests may only be carried out on a two-axle roller dynamometer. Otherwise, the braking system or the transfer case could be damaged. Contact a qualified specialist workshop for more information on performance tests.

! Since ESP® engages automatically, the ignition must be switched off (the key or Start/Stop button must be in position 0 or 1) if

- the electric parking brake is being tested using a dynamometer
- the vehicle is being towed with only one axle raised (not permitted for vehicles with 4MATIC).

Otherwise, the brake system can be damaged.

! Vehicles with 4MATIC must not be towed with the front or rear axle raised; otherwise, the transmission may be damaged.

Refuelling

Important safety notes

⚠ **WARNING**

Fuel is highly flammable. Risk of fire and explosion by improper handling of fuel.

You must avoid fire, naked flames, smoking and creating sparks. Switch off the ignition before refuelling and, if present, switch off the auxiliary heating.

⚠ **WARNING**

Fuels are poisonous and hazardous to health. There is a danger of injury.

Do not swallow fuel or let it come into contact with skin, eyes or clothing. Do not inhale fuel vapours. Keep fuels out of the reach of children.

If you or others come into contact with fuel, observe the following:

- Wash the fuel off any affected areas of skin with water and soap immediately.
- If you get fuel in your eyes, rinse them thoroughly with clean water immediately. Seek immediate medical attention.

▷▷

- If fuel is swallowed, seek immediate medical attention. Do not induce vomiting.
- Change any clothing that has come into contact with fuel immediately.

⚠ WARNING

Electrostatic charge can cause sparks and thereby ignite fuel vapours. There is a risk of fire and explosion.

Before you open the fuel filler cap or take hold of the pump nozzle, touch the metallic vehicle body. This discharges any electrostatic charge that may have built up.

Do not get back into the vehicle during the refuelling process; otherwise, electrostatic charge could build up again.

Do not get back into the vehicle during the refuelling process; Otherwise, electrostatic charge could build up again.

⚠ WARNING

Vehicles with a diesel engine:

If you mix diesel fuel with petrol, the flash point of this fuel mixture is lower than that of pure diesel fuel. When the engine is running, components in the exhaust system may overheat unnoticed. There is a risk of fire.

Never refuel with petrol. Never add petrol to diesel fuel.

! Do not use diesel to refuel vehicles with a petrol engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, the fuel will enter the fuel system. Even small amounts of the wrong fuel can result in damage to the fuel system and the engine. Notify a qualified specialist workshop and have the fuel tank and fuel lines drained completely.

! Do not use petrol to refuel vehicles with a diesel engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, fuel can enter the fuel system. Even small amounts of the wrong fuel could result in damage to the fuel system and the engine. The repair costs are high. Notify a qualified specialist workshop and have the fuel tank and fuel lines drained completely.

! Overfilling the fuel tank could damage the fuel system.

! Take care not to spill any fuel on painted surfaces. You could otherwise damage the paintwork.

! Use a filter when adding fuel from a fuel can. The fuel lines and/or the fuel injection system could otherwise be blocked by particles from the fuel can.

If you overfill the fuel tank, some fuel may spray out when you remove the fuel pump nozzle.

Further information on fuel and fuel quality (▷ page 394).

Refuelling

General information

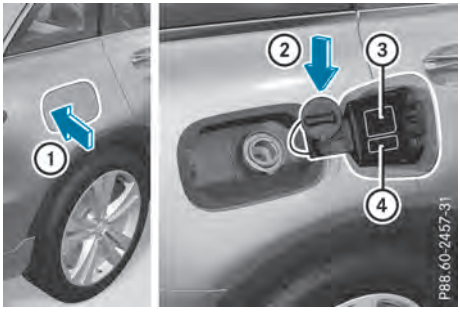
Observe the important safety notes (▷ page 171).

Except PLUG-IN HYBRID vehicles: if you unlock/lock the vehicle from the outside, the fuel filler flap also unlocks/locks.

PLUG-IN HYBRID vehicles: pressure in the fuel tank must be released before refuelling (see Digital Owner's Manual).

The position of the ⛽ fuel filler cap is displayed on the instrument cluster. The arrow next to the filling pump indicates the side of the vehicle.

Opening the fuel filler flap



① To open the fuel filler flap
② To insert the fuel filler cap
③ Tyre pressure table
④ Instruction label indicating the fuel type to be refuelled

- ▶ Switch off the engine.
- ▶ Remove the key from the ignition lock.

Or, on vehicles with KEYLESS-GO start function or KEYLESS-GO:

- ▶ Open the driver's door.
  The vehicle electronics are now in position 0. This is the same as the key having been removed.
- ▶ Press the fuel filler flap in the direction of arrow ①.
  The fuel filler flap swings open.
- ▶ Turn the fuel filler cap anti-clockwise and remove it.
- ▶ Insert the fuel filler cap into the holder on the inside of fuel filler flap ②.
- ▶ Completely insert the filler neck of the fuel pump nozzle into the tank, hook in place and refuel.
- ▶ Fill the tank only until the pump nozzle switches off.

Do not add any more fuel after the pump stops filling for the first time. Otherwise, fuel may leak out.

Vehicles with a diesel engine: the filler neck is designed for refuelling at diesel filling pumps.

Closing the fuel filler flap

- ▶ Replace the cap on the filler neck and turn clockwise until it engages audibly.
- ▶ Close the fuel filler flap.

Close the fuel filler flap before locking the vehicle.

Problems with the fuel and fuel tank

Problem	Possible causes/consequences and ▶ Solutions
Fuel is leaking from the vehicle.	⚠ **WARNING** The fuel line or the fuel tank is faulty. There is a risk of fire or explosion. ▶ Apply the electric parking brake. ▶ Switch off the engine. ▶ Remove the key from the ignition lock. Or, on vehicles with KEYLESS-GO start function or KEYLESS-GO: ▶ Open the driver's door. The vehicle electronics are now in position 0. This is the same as the key having been removed. ▶ Do not restart the engine under any circumstances. ▶ Consult a qualified specialist workshop.
The engine does not start.	The fuel tank of a vehicle with a diesel engine has been run completely dry. ▶ Refuel the vehicle with at least 5 l of diesel. ▶ Turn the ignition on for approximately ten seconds (▷ page 152). ▶ Start the engine continuously for a maximum of ten seconds until it runs smoothly. If the engine does not start: ▶ Turn the ignition on again for approximately ten seconds (▷ page 152). ▶ Start the engine again continuously for a maximum of ten seconds until it runs smoothly. If the engine does not start after three attempts: ▶ Consult a qualified specialist workshop.
The fuel filler flap cannot be opened.	The fuel filler flap is not unlocked. ▶ Unlock the vehicle (▷ page 85).
	The key battery is weak or discharged. ▶ Unlock the vehicle using the emergency key element (▷ page 86).
	The fuel filler flap is unlocked, but the opening mechanism is jammed. ▶ Consult a qualified specialist workshop.

AdBlue® (vehicles with a diesel engine only)

General notes

Only use AdBlue® in accordance with ISO 22241 to ensure that the exhaust gas aftertreatment functions properly.

When the supply of AdBlue® is down to approximately 5.3 l, the Refill AdBlue See Owner's Manual message is shown in the multifunction display.

If you drive the vehicle at a speed greater than 15 km/h after topping up, the Refill AdBlue See Owner's Manual message disappears after approximately one minute.

When the AdBlue® supply drops to a minimum, the Refill AdBlue No start in ... mi message is shown in the multifunction display.

When the Refill AdBlue No start in ... mi message is shown in the multifunction display, you can still drive the vehicle over the distance shown. If AdBlue® is not topped up, you will subsequently be **unable to start the engine**. If the Refill AdBlue Start not possible message appears in the multifunction display and the engine no longer starts, you must top up AdBlue®.

▶ Add at least 5.0 l of AdBlue®.
▶ Switch on the ignition for at least 60 seconds.
▶ Start the engine.

You can have the AdBlue® range and level shown in the multifunction display (▷ page 258).

ⓘ The AdBlue® range shown depends strongly on the driving style and operating conditions. The actual range can therefore deviate from the calculated range.

ⓘ You can also have the AdBlue® tank refilled at a qualified specialist workshop.

Before driving your vehicle outside Europe, have the AdBlue® supply checked at a qualified specialist workshop.

Further information about exhaust gas aftertreatment and about AdBlue® can be obtained from any Mercedes-Benz Service Centre.

Important safety notes

AdBlue® is a water-soluble fluid for the exhaust gas aftertreatment of diesel engines. It is:

- non-toxic
- colourless and odourless
- non-flammable

If you open the AdBlue® tank, small amounts of ammonia vapour may be released.

Ammonia vapours have a pungent odour and are particularly irritating to the skin, mucous membranes and eyes. You may experience a burning sensation in your eyes, nose and throat. You may also experience coughing and watery eyes.

Do not inhale any ammonia vapours that may be released. Fill the AdBlue® tank only in well-ventilated areas.

Do not swallow AdBlue® or let it come into contact with skin, eyes or clothing. Keep AdBlue® away from children.

If you or others come into contact with AdBlue®, observe the following:

- Immediately rinse AdBlue® off your skin with soap and water.
- If AdBlue® comes into contact with your eyes, immediately rinse them thoroughly with clean water. Seek medical attention at once.
- If AdBlue® is swallowed, immediately rinse your mouth out thoroughly. Drink plenty of water. Seek medical attention at once.
- Immediately change out of clothing that has come into contact with AdBlue®.

! Only use AdBlue® in accordance with ISO 22241. Do not mix any additives with AdBlue® and do not dilute AdBlue® with water. This can destroy the exhaust gas aftertreatment.

! The vehicle must be parked on a level surface to fill the AdBlue® tank. The AdBlue® tank can only be filled as intended when the vehicle is parked on a level surface. Variations in the filling amount are to be avoided. Filling when the vehicle is parked on an incline is not permissible. There is a risk of overfilling which may damage exhaust gas aftertreatment components.

! Immediately rinse off surfaces which come into contact with AdBlue® when topping up or remove AdBlue® with a damp cloth and cold water. If AdBlue® has already crystallised, clean using a sponge and cold water. AdBlue® residue crystallises after a short period and contaminates the affected surfaces. Furthermore, electrical components in the vicinity may be damaged by AdBlue®.

! AdBlue® is not a fuel additive and must not be added to the fuel tank. If AdBlue® is added to the fuel tank, this can lead to engine damage.

Have the AdBlue® tank refilled at a qualified specialist workshop. However, you can also top up the AdBlue® tank:

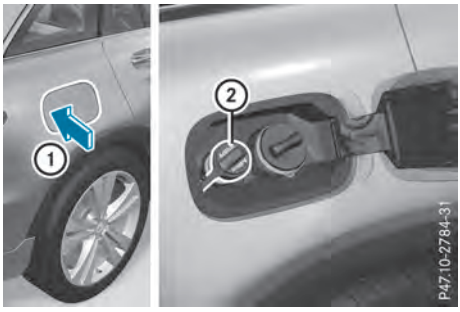
- at a filling station with an AdBlue® filling pump
- with AdBlue® refill bottles
- with an AdBlue® refill canister

When the pump nozzle switches off automatically during filling at a filling pump, the AdBlue® tank has been completely filled. Do not fill the AdBlue® tank any further. AdBlue® may leak out.

To avoid transporting already opened refill containers in the vehicle, completely empty refill bottles or canisters when filling the AdBlue® tank, if possible.

Further information on AdBlue® (▷ page 398).

Opening/closing the AdBlue® filler cap



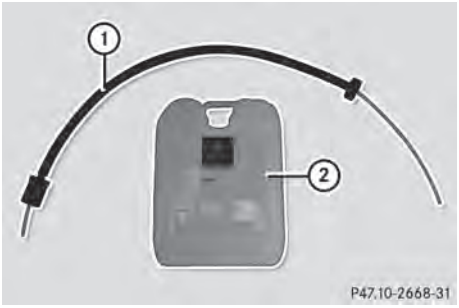
- ▶ **To open:** switch the ignition off.
- ▶ Press the fuel filler flap in the direction of arrow ①.
  The fuel filler flap swings open.
- ▶ Turn blue AdBlue® filler cap ② anti-clockwise and remove it.
  AdBlue® filler cap ② is secured with a plastic strip.
- ▶ **To close:** fit AdBlue® filler cap ② onto the filler neck and turn it clockwise.
- ▶ To close the fuel filler flap, press it in the direction of arrow ①.
- ▶ Drive at speeds greater than 15 km/h.
  The `Refill AdBlue See Owner's Manual` message disappears after approximately one minute.

If the `Refill AdBlue See Owner's Manual` message continues to be shown in the multifunction display, you must top up with more AdBlue®.

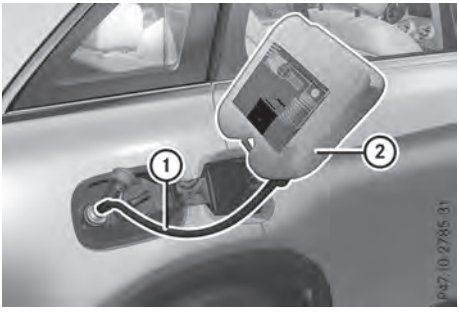
ⓘ The fuel filler flap is unlocked or locked automatically when you unlock or lock the vehicle.

AdBlue® refill canisters

❗ Do not tighten the disposable hose too firmly. The disposable hose could otherwise be damaged and AdBlue® may leak out.



- ▶ Unscrew the cap from the opening on top of AdBlue® refill canister ②.
- ▶ Place disposable hose ① on the opening of AdBlue® refill canister ② and screw it on clockwise until hand-tight.
  Disposable hose ① remains closed until you fasten disposable hose ① to the AdBlue® filler neck of the vehicle.



- ▶ Place disposable hose ① on the filler neck on the vehicle and screw it on clockwise until hand-tight. When you feel resistance, disposable hose ① is sufficiently secured.
- ▶ Lift up and tip AdBlue® refill canister ②.
  Filling stops when the AdBlue® tank is completely filled. Do not fill the AdBlue® tank any further. AdBlue® refill canister ② can be removed when it has been only partially emptied.
- ▶ Turn disposable hose ① on the filler neck of the vehicle anti-clockwise and remove it.

- ▶ Turn disposable hose ① on the opening of AdBlue® refill canister ② anti-clockwise and remove it.
- ▶ Reseal AdBlue® refill canister ② with the cap.

AdBlue® refill canisters are available at many filling stations or at a qualified specialist workshop. AdBlue® refill canisters are often sold with a filler hose. A filler hose that does not exactly fit the vehicle's AdBlue® tank offers no overfill protection. AdBlue® may leak out as a result of overfilling. Mercedes-Benz offers a special disposable hose with overfill protection. You can obtain this from any Mercedes-Benz Service Centre. AdBlue® is available in a variety of containers and receptacles. Use the disposable hose only with the Mercedes-Benz AdBlue® refill canisters.

AdBlue® refill bottle

! Only screw on the AdBlue® refill bottle so that it is hand-tight. Otherwise, the thread of the AdBlue® refill bottle could be damaged and AdBlue® could leak out.



- ▶ Unscrew the protective cap from AdBlue® refill bottle ①.
- ▶ Place AdBlue® refill bottle ① on the filler neck as shown and screw it on clockwise until hand-tight.
- ▶ Press AdBlue® refill bottle ① towards the filler neck.
  The AdBlue® tank is filled. This could take up to one minute.
  When AdBlue® refill bottle ① is no longer pressed, filling stops and the bottle may be removed again after being only partially emptied.
- ▶ Release AdBlue® refill bottle ①.
- ▶ Turn AdBlue® refill bottle ① anti-clockwise and remove it.
- ▶ Screw the protective cap onto AdBlue® refill bottle ① again.

AdBlue® refill bottles are available at many filling stations or at a qualified specialist workshop. Refill bottles without a threaded seal offer no overfill protection. AdBlue® may leak out as a result of overfilling. Mercedes-Benz offers special refill bottles with a threaded cap. These are available at any Mercedes-Benz Service Centre.

Parking

Important safety notes

⚠ **WARNING**

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system or exhaust gas flow. There is a risk of fire.

Park the vehicle so that no flammable material can come into contact with hot vehicle components. In particular, do not park on dry grassland or harvested grain fields.

⚠ **WARNING**

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P**
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

! Always secure the vehicle correctly against rolling away. Otherwise, the vehicle or its drivetrain could be damaged.

To ensure that the vehicle is safeguarded against rolling away unintentionally:

- the electric parking brake must be applied
- the transmission must be in position P and the key must be removed
- the front wheels must be turned towards the kerb on steep uphill or downhill gradients
- an empty vehicle must be secured at the front axle with a wheel chock or similar object, for example, on uphill or downhill gradients
- on uphill or downhill gradients a laden vehicle must also be secured at the rear axle with a wheel chock or similar object, for example

Switching off the engine

Important safety notes

⚠ WARNING

The automatic transmission switches to neutral position **N** when you switch off the engine. The vehicle may roll away. There is a risk of an accident.

After switching off the engine, always switch to parking position **P**. Prevent the parked vehicle from rolling away by applying the parking brake.

Vehicles with automatic transmission

- ▶ Apply the electric parking brake.
- ▶ Shift the transmission to position P.
- ▶ **With the key:** turn the key to position 0 in the ignition lock and remove it.
  The immobiliser is activated.
- ▶ **With the Start/Stop button:** press the Start/Stop button (▷ page 153).
  The engine stops and all the indicator lamps on the instrument cluster go out.
  When the driver's door is closed, this corresponds to key position 1. When the driver's door is open, this corresponds to key position 0, "key removed".

If you switch the engine off with the transmission in position R or D, the automatic transmission shifts to N automatically.

With the key: if you then open the driver's door or the front-passenger door or remove the key from the ignition, the automatic transmission shifts to P automatically.

With the Start/Stop button: if you then open the driver's door or the front-passenger door, the automatic transmission shifts to P automatically.

If you want the automatic transmission to remain in neutral N, e.g. when having the vehicle cleaned in an automatic car wash with a towing system:

- ▶ **Vehicles with KEYLESS-GO or KEYLESS-GO start function:** remove the Start/Stop button from the ignition lock.
- ▶ Insert the key into the ignition lock.
- ▶ **All vehicles:** switch the ignition on.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Engage neutral N.
- ▶ Release the brake pedal.
- ▶ Release the electric parking brake.
- ▶ Switch off the ignition and leave the key in the ignition lock.

The engine can be switched off while the vehicle is in motion by pressing and holding the Start/Stop button for about three seconds. This function operates independently of the ECO start/stop automatic engine switch-off function.

Electric parking brake

General notes

⚠ WARNING

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P**
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

The function of the electric parking brake is dependent on the on-board voltage. If the on-board voltage is low or the system is malfunctioning, it may not be possible to apply the released parking brake.

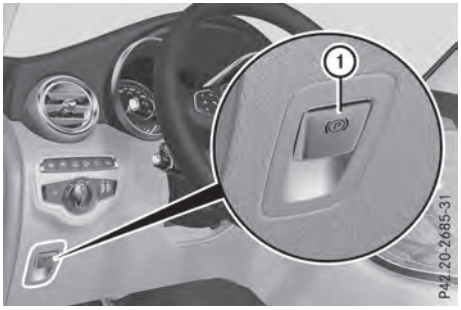
▶ If this is the case, park the vehicle only on level ground and secure it to prevent it from rolling away.

▶ Shift the transmission to position P.

It may not be possible to release an applied parking brake if the on-board voltage is low or if there is a malfunction in the system. Contact a qualified specialist workshop.

The electric parking brake carries out a function check at regular intervals when the engine is switched off. Noises that occur are normal.

Applying or releasing manually



▶ **To apply:** push handle ①.
When the electric parking brake is applied, the red (P) indicator lamp will light up on the instrument cluster.

The electric parking brake can also be applied when the key is removed.

▶ **To release:** pull handle ①.
The red (P) indicator lamp on the instrument cluster will go out.

The electric parking brake can be released only:

- if the key is in position 1 or 2 in the ignition lock (▷ page 152) or
- if the ignition was switched on using the Start/Stop button

Applying automatically

The electric parking brake is automatically applied when the transmission is in position P and:

- the engine is switched off or
- the driver is not wearing a seat belt and the driver's door is opened

To prevent the electric parking brake from being applied automatically, pull handle ①.

The electric parking brake is also applied automatically if:

- Active Distance Assist DISTRONIC brings the vehicle to a standstill or
- the HOLD function is keeping the vehicle stationary or
- Active Parking Assist is keeping the vehicle stationary

In addition, at least one of the following conditions must be fulfilled:

- the engine is switched off
- the driver is not wearing a seat belt and the driver's door is opened
- there is a system malfunction
- the power supply is insufficient
- the vehicle is stationary for a lengthy period

The red (P) indicator lamp on the instrument cluster will light up.

The electric parking brake is not automatically applied if the engine is switched off by the ECO start/stop function.

Releasing automatically

The electric parking brake of your vehicle is released automatically when all the following conditions are fulfilled:

- the seat belt is fastened
- the engine is running
- the transmission is in position D or R and you accelerate

  or

  you shift from transmission position P to position D or R. On steeper uphill gradients, you must also depress the accelerator pedal.

If the transmission is in position R, the tailgate must be closed.

If your seat belt is not fastened, the following conditions must be fulfilled for the electric parking brake to be released automatically:

- the driver's door is closed
- you are shifting from transmission position P or have previously driven at speeds greater than 3 km/h

Ensure that you do not depress the accelerator pedal unintentionally. Otherwise, the parking brake will be released and the vehicle will start to move.

Emergency braking

The vehicle can also be braked during an emergency by using the electric parking brake.

▶ While driving, push handle ① for the electric parking brake (▷ page 179).
The vehicle is braked as long as you keep handle ① of the electric parking brake depressed. The longer electric parking brake handle ① is depressed, the greater the braking force.

During braking:

- a warning tone will sound
- the Release parking brake display message appears
- the red (P) indicator lamp on the instrument cluster flashes

When the vehicle has been braked to a standstill, the electric parking brake will be applied.

Taking the vehicle out of use

If you leave the vehicle parked up for longer than four weeks, the battery may be damaged by exhaustive discharging.

If you leave the vehicle parked up for longer than six weeks, it may suffer from lack of use.

▶ Contact a qualified specialist workshop and seek advice.

ⓘ You can obtain information on trickle chargers from a qualified specialist workshop.

Hybrid vehicles: be sure to observe the notes in the supplement. Otherwise, you may fail to recognise dangers.

Driving tips

General driving tips

Important safety notes

⚠ **WARNING**

If you switch off the ignition while driving, safety-relevant functions are only available with limitations, or not at all. This could affect, for example, the power steering and the brake boosting effect. You will require considerably more effort to steer and brake. There is a risk of an accident.

Do not switch off the ignition while driving.

Drive sensibly – save fuel

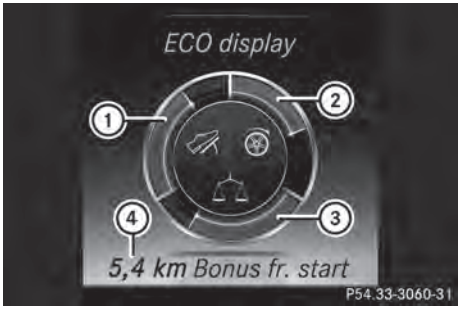
Observe the following tips to save fuel:

▶ The tyres should always be inflated to the recommended tyre pressure.
▶ Remove unnecessary loads.
▶ Remove roof racks when they are not needed.
▶ Warm up the engine at low engine speeds.
▶ Avoid frequent acceleration or braking.
▶ Have all maintenance work carried out as indicated by the service intervals in the service booklet or by the service interval display.

Fuel consumption also increases during driving in cold weather, in stop-start traffic, on short journeys and in hilly terrain.

ECO display

The ECO display shows you how economical your driving style is. The ECO display assists you in achieving the most economical driving style for the selected settings and prevailing conditions. Consumption can be significantly influenced by your driving style.



① Acceleration
② Coasting
③ Constant
④ Additional range achieved

Range ④ is shown under Bonus fr. start and represents the additional range achieved since the beginning of the journey as a result of an adapted driving style.

If the fuel level has dropped into the reserve range, the Reserve fuel display message is shown instead of range ④ on the multifunction display. In addition, warning lamp ⛽ on the instrument cluster lights up (▷ page 305).

The ECO display consists of three sections, with an inner and outer area. The sections correspond to the following three categories:

①	**Acceleration** (evaluation of all acceleration processes): • The outer area fills up and the inner area lights up green: moderate acceleration, especially at higher speeds. • The outer area empties and the inner area is grey: sporty acceleration.
②	**Coasting** (evaluation of all deceleration processes): • The outer area fills up and the inner area lights up green: anticipatory driving, keeping your distance and early release of the accelerator. The vehicle can coast without use of the brakes. • The outer area empties and the inner area is grey: frequent heavy braking.
③	**Constant** (continuous evaluation over the entire journey): • The outer area fills up and the inner area lights up green: constant speed and avoidance of unnecessary acceleration and deceleration. • The outer area empties and the inner area is grey: fluctuations in speed.

The three inner areas display the current driving style and light up green as a result of a particularly economical driving style. Depending on the driving situation, up to two areas may light up simultaneously.

At the beginning of the journey, the three outer areas are empty and fill up as a result of economical driving. A higher level indicates a more economical driving style. If the three outer areas are completely filled at the same time, the driver has adopted the most economical driving style for the selected settings and prevailing conditions. The ECO display border lights up.

The ECO display does not indicate the actual fuel consumption. The additionally achieved range

displayed under Bonus fr. start does not indicate a fixed consumption reduction.

In addition to driving style, the actual consumption is affected by other factors, such as:

- load
- tyre pressure
- cold start
- choice of route
- the use of electrical consumers

These factors are not included on the ECO display.

An economical driving style involves driving at a moderate engine speed.

To achieve a higher value in the categories "Acceleration" and "Constant":

- observe the gearshift recommendation.
- drive the vehicle in drive program **E**

On long journeys at a constant speed, e.g. on the motorway, only the outer area for "Constant" will change.

The ECO display summarises the driving style from the start of the journey to its completion. Therefore, there are more marked changes in the outer areas at the start of a journey. During a prolonged driving time, these changes are smaller. For more marked changes, perform a manual reset (▷ page 252).

Further information on the ECO display (▷ page 251).

Brakes

Important safety notes

⚠ WARNING

If you shift down on a slippery road surface in an attempt to increase the engine's braking effect, the drive wheels could lose their grip. This increases the risk of skidding and having an accident.

Do not shift down for additional engine braking on a slippery road surface.

Downhill gradients

Shift to a lower gear in good time on long and steep downhill gradients. Take particular note of this when driving a laden vehicle and when towing a trailer.

This also applies when cruise control, Active Distance Assist DISTRONIC or the speed limiter is activated.

This will use the braking effect of the engine, which means that less braking will be required to maintain the vehicle speed. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

Heavy and light loads

⚠ WARNING

The braking system can overheat if you leave your foot on the brake pedal while driving. This increases the braking distance and could even cause the braking system to fail. There is a risk of an accident.

Never use the brake pedal as a footrest. Do not simultaneously depress both the brake pedal and the accelerator pedal while driving.

! Depressing the brake pedal constantly results in excessive and premature wear to the brake pads.

If heavy demands are made on the brakes, do not park the vehicle immediately. Drive on for a short while. This allows the airflow to cool the brakes more quickly.

If the brakes have been used only moderately, you should occasionally test their effectiveness. To do this, brake more firmly from a higher speed while paying attention to the traffic conditions. This improves the grip of the brakes.

Wet road surfaces

If you have driven for a long time in heavy rain without braking, there may be a delayed reaction from the brakes when braking for the first time. This may also occur after a car wash or after driving through deep water.

You will have to depress the brake pedal more firmly. Maintain a greater distance to the vehicle in front.

After driving on a wet road or having the vehicle washed, brake firmly while paying attention to the traffic conditions. This will warm up the brake discs, thereby drying them more quickly and protecting them against corrosion.

Limited braking performance on salt-treated roads

If you drive on salt-treated roads, a layer of salt may form on the brake discs and pads. This can increase the braking distance considerably.

- In order to prevent any salt build-up, apply the brakes occasionally while paying attention to the traffic conditions.
- Carefully depress the brake pedal at the end of the journey and when starting the next journey.
- Maintain a much greater distance to the vehicle in front.

New brake disks and brake pads

Brake pads/linings and discs that are either new or have been replaced achieve optimum braking effect only after several hundred kilometres of driving. Compensate for the reduced braking effect by applying greater force to the brake pedal.

For safety reasons, Mercedes-Benz recommends only fitting the following brake discs and brake pads/linings:

- brake discs that have been approved by Mercedes-Benz
- brake pads/linings that have been approved by Mercedes-Benz or that are of an equivalent standard of quality

Other brake discs or brake pads/linings can compromise the safety of your vehicle.

Always replace all brake discs and brake pads/linings on an axle at the same time. Always fit new brake pads/linings when replacing brake discs.

The vehicle is equipped with lightweight brake discs to which the wheel assembly with rim and threaded connection is matched.

The use of brake discs other than those approved by Mercedes-Benz may alter track width and is subject to approval, if applicable.

Shock-type loads when handling the brake discs, such as when changing wheels, can lead to a reduction in comfort when driving with lightweight brake discs. Avoid shock-type loads on the lightweight brake discs, particularly on the brake plate.

Driving on wet roads

Aquaplaning

If water has accumulated to a certain depth on the road surface, there is a danger of aquaplaning occurring, even if:

- you are driving at low speeds
- the tyres have adequate tread depth

For this reason, drive in the following manner in the event of heavy rain or in conditions in which aquaplaning can occur:

- lower your speed
- avoid tyre ruts
- avoid sudden steering movements
- brake carefully

Driving on flooded roads

! Bear in mind that vehicles travelling in front or in the opposite direction create waves. This may cause the maximum permissible water depth to be exceeded.

These notes must be observed under all circumstances. You could otherwise damage the engine, the electronics or the transmission.

If you must drive on stretches of road on which water has collected, please bear in mind that:

- in the case of standing water, the water level must be no higher than the lower edge of the vehicle body
- you should drive no faster than walking pace

Winter driving

⚠ **WARNING**

If you shift down on a slippery road surface in an attempt to increase the engine's braking effect, the drive wheels could lose their grip. This increases the risk of skidding and having an accident.

Do not shift down for additional engine braking on a slippery road surface.

⚠ **DANGER**

If the exhaust pipe is blocked or adequate ventilation is not possible, poisonous gases

▷▷

such as carbon monoxide (CO) may enter the vehicle. This is the case, e.g. if the vehicle becomes trapped in snow. There is a risk of fatal injury.

If you leave the engine or the auxiliary heating running, make sure the exhaust pipe and area around the vehicle are clear of snow. To ensure an adequate supply of fresh air, open a window on the side of the vehicle that is not facing into the wind.

Have your vehicle winterproofed at a qualified specialist workshop at the onset of winter.

You should drive particularly carefully on slippery road surfaces. Avoid sudden acceleration, steering and braking manoeuvres. Do not use cruise control or Active Distance Assist DISTRONIC.

If the vehicle threatens to skid or cannot be stopped when moving at low speed:

- ▶ Shift the transmission to position N.
- ▶ Try to bring the vehicle under control by using corrective steering.

The outside temperature indicator is not designed to serve as an ice-warning device and is therefore unsuitable for that purpose. Changes in the outside temperature are displayed after a short delay.

Indicated temperatures just above the freezing point do not guarantee that the road surface is free of ice. The road may still be icy, especially in wooded areas or on bridges. The vehicle could skid if you fail to adapt your driving style. Always adapt your driving style and drive at a speed to suit the prevailing weather conditions.

You should pay special attention to road conditions when temperatures are around freezing point.

Further information on driving with snow chains, see (▷ page 379).

Further information on driving with summer tyres (▷ page 378).

Observe the notes in the "Winter operation" section (▷ page 378).

Off-road driving

Important safety notes

⚠ WARNING

If you drive on a steep incline at an angle or turn on a steep incline, the vehicle could slip sideways, tip and overturn. There is a risk of an accident.

When driving on an incline, drive into the line of fall (upwards or downwards in a straight line) and do not turn.

⚠ WARNING

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system. There is a risk of fire.

When driving on an unpaved road or off-road, check the vehicle underside regularly. In particular, remove trapped plant parts or other flammable material. Contact a qualified specialist workshop immediately if damage is detected.

! There is a risk of damage to the vehicle if:

- the vehicle becomes stuck, e.g. on a high kerb or an unpaved road
- you drive too quickly over an obstacle, e.g. a kerb, slowing thresholds or a pothole in the road
- a heavy object strikes the underbody or parts of the chassis

In situations like this, the body, underbody, chassis parts, wheels or tyres could be damaged without the damage being visible. Components damaged in this way can unexpectedly fail or, in the case of an accident, no longer withstand the strain they are designed to withstand.

If the underbody panelling is damaged, combustible materials such as leaves, grass or twigs can gather between the underbody and the underbody panelling. If these materials come into contact with hot parts of the exhaust system, they can catch fire.

In such situations, have the vehicle checked and repaired immediately at a qualified specialist workshop. If, on continuing your journey, you notice that driving safety is impaired,

stop the vehicle immediately, paying attention to road and traffic conditions. In such cases, consult a qualified specialist workshop.

The vehicle is only designed for easily negotiable off-road terrain and poor road surfaces.

When driving off-road, substances such as sand, mud and water or water mixed with oil may get into the brakes. This may lead to a reduction in braking performance or total brake failure as a result of increased wear. The braking characteristics will vary depending on the substances that get into the brakes. Clean the brakes after driving off-road. If you notice grinding noises or a reduction in braking performance, have the brake system checked at a qualified specialist workshop immediately. Adapt your driving style to the altered braking characteristics.

Driving off-road increases the possibility of damage to the vehicle, which may cause assemblies or systems to fail. Adapt your driving style to the conditions of the terrain. Drive carefully. Have vehicle damage rectified immediately at a qualified specialist workshop.

Do not shift into transmission position N when driving off-road. You could lose control of the vehicle if you attempt to brake the vehicle using the service brake. If the gradient is too steep for your vehicle, back up in reverse gear.

General notes

Environmental note

Protection of the environment is of primary importance. Treat nature with respect. Observe all prohibiting signs.

Read this section before driving your vehicle off-road.

Off-road driving is possible only with the Off-Road Engineering package (▷ page 202).

The following driving systems are specially adapted for driving over easily negotiable off-road terrain:

- Off-road program (▷ page 202)
- Off-road ABS (▷ page 72)
- Off-road 4ETS (▷ page 75)
- Off-road ESP® (▷ page 78)
- DSR (Downhill Speed Regulation) (▷ page 201)

Observe the following notes:

- Stop the vehicle before driving off-road. If necessary, activate the off-road program (▷ page 202).
- To avoid damaging the vehicle, ensure sufficient ground clearance at all times.
- Make sure that items of luggage and loads are stowed safely and are well secured (▷ page 328).
- Always keep the engine running and in gear when driving on a downhill gradient. Activate DSR (▷ page 201).
- Drive slowly and evenly, if necessary at walking pace.
- Ensure that the wheels are in contact with the ground at all times.
- Drive with extreme care on unknown off-road routes where visibility is poor. For safety reasons, get out of the vehicle first and survey the off-road route.
- Check the depth of water before fording rivers and streams.
- Watch out for obstacles.
- Take care when turning on an uphill or downhill slope or when driving across a slope. The vehicle could otherwise tip over.
- Always keep the side windows and the panorama sliding sunroof closed during the journey.
- Do not deviate from marked routes.

Do not use the HOLD function when driving off-road, on steep uphill or downhill gradients or on slippery or loose surfaces. The HOLD function cannot hold the vehicle on such surfaces.

Checklist before off-road driving

▶ **Engine oil level:** check the engine oil and top it up if necessary.

When driving on steep gradients, the oil level must be sufficiently high to ensure a correct oil supply in the vehicle.

▶ **Wheels and tyres:** check the tyre tread depth and tyre pressure.

▶ Check for damage and remove any foreign objects, e.g. small stones, from the wheels/tyres.

▶ Replace any missing valve caps.

▶ Replace dented or damaged wheels.

▶ **Wheels:** dented or bent wheels can lead to a loss of tyre pressure and damage to the tyre

bead. Before driving off-road, check the wheels and replace them if necessary.

Checklist after off-road driving

! If you detect damage to the vehicle after driving off-road, have the vehicle checked immediately at a qualified specialist workshop.

- ▶ Deactivate the off-road program (▷ page 202).
- ▶ Deactivate DSR (▷ page 201).
- ▶ Clean the headlamps and rear lights and check for damage.
- ▶ Clean the front and rear licence plates.
- ▶ Clean the wheels/tyres with a water jet and remove any foreign objects.
- ▶ Clean the wheels, wheel arches and the vehicle underside with a water jet; check for any foreign objects and damage.
- ▶ Check whether twigs or other parts of plants have become trapped. These increase the risk of fire and can damage fuel pipes, brake hoses or the rubber bellows of the axle joints and propeller shafts.
- ▶ After the trip, examine without fail the entire undercarriage, wheels, tyres, brakes, bodywork structure, steering, chassis and exhaust system for damage.
- ▶ After driving in sand, mud, gravel, water or similar dirty conditions, have the following checked and cleaned:
  - brake discs
  - wheels
  - brake pads
  - axle joints
- ▶ If you detect strong vibrations after driving off-road, check for foreign objects in the wheels and drive train and remove them if necessary. Foreign objects can disturb the balance and cause vibrations.

Driving over poor road surfaces places greater demands on your vehicle than driving on normal roads. After driving off-road, check the vehicle. This allows you to detect damage promptly and reduce the risk of an accident to yourself and other road users.

Driving on sand

Observe the following rules when driving on sand:

- Select the off-road program (▷ page 202).
- Avoid high engine speeds.
- Use the left-hand steering wheel gearshift paddle to shift to a lower gear appropriate to the terrain.
- Drive quickly to overcome the rolling resistance. Otherwise, the vehicle could dig itself into the sand.
- Drive in the tracks of other vehicles if possible. Make sure that:
  - the tyre ruts are not too deep
  - the sand is firm enough
  - your vehicle has sufficient ground clearance

Tyre ruts and unpaved roads

! Check that the ruts are not too deep and that your vehicle has sufficient clearance. Otherwise, your vehicle could be damaged or bottom out and get stuck.

Observe the following rules when driving along ruts in off-road terrain or on roads with loose gravel:

- Activate the off-road program (▷ page 202).
- Avoid high engine speeds.
- Shift to a lower gear using the left-hand steering wheel gearshift paddle.
- Drive slowly.
- Where ruts are too deep, drive with the wheels on one side on the middle section of turf if possible.

Travelling uphill

Approach/departure angle

⚠ **WARNING**

If you drive on a steep incline at an angle or turn on a steep incline, the vehicle could slip sideways, tip and overturn. There is a risk of an accident.

When driving on an incline, drive into the line of fall (upwards or downwards in a straight line) and do not turn.

- Observe the warnings for off-road driving (▷ page 184).
- Follow the line of fall when driving on slopes and steep inclines.
- Before driving on extreme uphill and extreme downhill gradients, select the off-road program (▷ page 202).
- Drive slowly.
- Accelerate gently and make sure that the wheels are gripping.
- Avoid high engine speeds, except when driving on sandy and muddy routes with high driving resistance.
- Use the left-hand steering wheel gearshift paddle to shift to a lower gear appropriate to the gradient.
- Use the left-hand gearshift paddle to shift to a lower gear on long and steep downhill gradients.

Hill start assist will aid you when pulling away on a hill. Further information on hill start assist (▷ page 155).

Do not shift into transmission position N when driving off-road. You could lose control of the vehicle if you attempt to brake the vehicle using the service brake. If the gradient is too steep for your vehicle, back up in reverse gear.

Always observe the approach/departure angle values (▷ page 403).

Maximum gradient-climbing ability

Always observe the maximum gradient climbing ability values (▷ page 403).

Hilltops

When driving up an uphill gradient, slightly reduce pressure on the accelerator immediately before reaching the brow of the hill. Make use of the vehicle's own impetus to travel over the brow.

This style of driving prevents:

- the vehicle from lifting off the ground on the brow of a hill
- the vehicle from travelling too quickly down the other side

Driving downhill

- Drive slowly.
- Do not drive at an angle down steep inclines. Steer into the line of fall and drive with the front wheels aligned straight forwards. Otherwise, the vehicle could slip sideways, tip and overturn.
- Before tackling steep downhill gradients, use the left-hand steering wheel gearshift paddle to shift to a lower gear.
- Activate DSR. If this is not sufficient, brake gently. When doing so, make sure that the vehicle is facing in the direction of the line of fall.
- Check that the brakes are working normally after a long downhill stretch.

Off-road ABS is activated when the off-road program is selected.

At speeds below 30 km/h the front wheels lock cyclically during braking. The digging-in effect achieved in the process reduces the stopping distance during off-road driving. The steerability of the vehicle is considerably reduced if the wheels lock.

Driving systems

Mercedes-Benz Intelligent Drive

Mercedes-Benz Intelligent Drive stands for innovative driver assistance and safety systems which enhance comfort and support the driver in critical situations. With these intelligent co-ordinated systems Mercedes-Benz has set a milestone on the path towards autonomous driving.

Mercedes-Benz Intelligent Drive embraces all elements of active and passive safety in one well thought-out system – for the safety of the vehicle occupants and that of other road users.

Further information on driving safety systems (▷ page 71).

Cruise control

General notes

Cruise control maintains a constant road speed for you. It brakes automatically in order to avoid exceeding the set speed. Shift to a lower gear in good time on long and steep downhill gradients. Take particular note of this when driving a laden

vehicle and when towing a trailer. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

Use cruise control only if road and traffic conditions are appropriate for maintaining a steady speed for a prolonged period. You can store any road speed above 30 km/h. If you have set a permanent limit speed, you cannot set the speed any higher than the fixed limit speed (▷ page 191).

Important safety notes

Cruise control can neither reduce the risk of an accident if you fail to adapt your driving style nor override the laws of physics. Cruise control cannot take into account road, weather or traffic conditions. Cruise control is only an aid. You are responsible for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

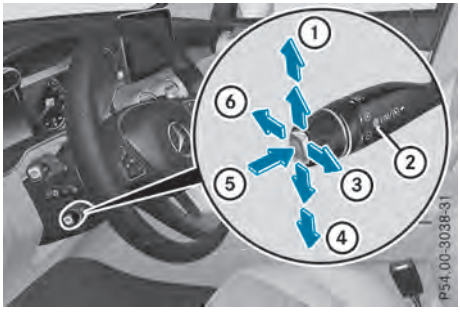
Do not use cruise control:

- in road and traffic conditions that do not allow you to maintain a constant speed, e.g. in heavy traffic or on winding roads.
- on smooth or slippery roads. Braking or accelerating can cause the drive wheels to lose traction and the vehicle could then skid.
- when there is poor visibility, e.g. due to fog, heavy rain or snow.

If there is a change of drivers, advise the new driver of the speed stored.

ⓘ The speed indicated in the speedometer may differ slightly from the speed stored.

Cruise control lever



① Store the current speed or a higher speed
② LIM indicator lamp
③ Stores the current speed or recalls the last stored speed
④ Stores the current speed or a lower speed
⑤ Switches between cruise control and the variable speed limiter
⑥ Deactivates cruise control

You can operate cruise control and the variable speed limiter with the cruise control lever.

The LIM indicator lamp on the cruise control lever indicates which system you have selected:

- **LIM indicator lamp off:** cruise control is selected
- **LIM indicator lamp on:** variable limiter is selected

When you activate cruise control, the stored speed is shown on the multifunction display for five seconds. The [ ] symbol appears on the multifunction display.

Speedometer with segments: when cruise control is activated, the segments of the stored speed to the end of the scale or to a permanently set speed limit light up.

Selecting cruise control

▶ Check whether LIM indicator lamp ② is off.
If it is off, cruise control is already selected.
If it is not, press the cruise control lever in the direction of arrow ⑤.
LIM indicator lamp ② in the cruise control lever goes out. Cruise control is selected.

Storing and maintaining the current speed

You can store the current speed if you are driving at a speed greater than 30 km/h.

▶ Accelerate the vehicle to the desired speed.
▶ Briefly press the cruise control lever up ① or down ④.
▶ Remove your foot from the accelerator pedal. Cruise control is activated. The vehicle automatically maintains the speed.

ⓘ Cruise control may be unable to maintain the stored speed on uphill gradients. The stored speed is resumed when the gradient evens out. Cruise control maintains the stored speed on downhill gradients by automatically braking the vehicle.

Storing the current speed or calling up the last stored speed

⚠ WARNING

If you call up the stored speed and it is lower than the current speed, the vehicle decelerates. If you do not know the stored speed, the vehicle could decelerate unexpectedly. There is a risk of an accident.

Pay attention to the road and traffic conditions before calling up the stored speed. If you do not know the stored speed, store the desired speed again.

- ▶ Briefly pull the cruise control lever towards you ③.
- ▶ Remove your foot from the accelerator pedal. The first time cruise control is activated, it stores the current speed or regulates the speed of the vehicle to the previously stored speed.

Setting a speed

Bear in mind that it may take a brief moment until the vehicle has accelerated or braked to the set speed.

- ▶ Press the cruise control lever up ① for a higher speed or down ④ for a lower speed.
- ▶ Keep the cruise control lever pressed until the desired speed is reached.
- ▶ Release the cruise control lever. The new speed is stored.
- ▶ **To adjust the set speed in 1 km/h increments:** briefly press the cruise control lever up ① or down ④ to the pressure point. The last stored speed increases or decreases in 1 km/h increments.
- ▶ **To adjust the set speed in 10 km/h increments:** briefly press the cruise control lever up ① or down ④ beyond the pressure point. The last stored speed increases or decreases in 10 km/h increments.

ⓘ Cruise control is not deactivated if you depress the accelerator pedal. If you accelerate to overtake, cruise control adjusts the vehicle's speed to the last speed stored after you have finished overtaking.

Deactivating cruise control

There are several ways to deactivate cruise control:

- ▶ Briefly press the cruise control lever forwards ⑥.

or

- ▶ Brake.

or

- ▶ Briefly move the cruise control lever in the direction of arrow ⑤. The variable limiter is selected. LIM indicator lamp ② on the cruise control lever is on.

Cruise control is automatically deactivated if:

- you apply the electric parking brake
- you are driving at less than 30 km/h
- ESP® intervenes or you deactivate ESP®
- you shift the transmission to position N while driving

If cruise control is deactivated, a warning tone sounds. You will see the `Cruise control off` message on the multifunction display for approximately five seconds. The message on the multifunction display disappears and the segments on the speedometer go out.

ⓘ The last speed stored is cleared when you switch off the engine.

Speed limiter

General notes

The speed limiter is used to set a speed limit for your vehicle. If the vehicle speed exceeds the set speed limit, the speed limiter brakes automatically. Shift to a lower gear in good time on long and steep downhill gradients. Take particular note of this when driving a laden vehicle and when towing a trailer. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

Important safety notes

The speed limiter can neither reduce the risk of an accident if you fail to adapt your driving style nor override the laws of physics. The limiter cannot take into account road, weather or traffic conditions. The limiter is only an aid. You are

responsible for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

If a new driver takes over, advise the new driver of the speed stored.

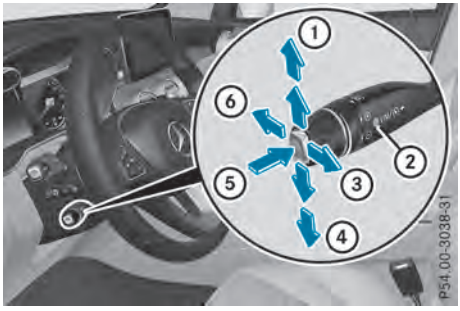
You can set a variable or permanent limit speed:

- **Variable** for the prescribed maximum permissible speeds, e.g. in built-up areas
- **Permanent** for the permanent restriction of the maximum permissible speed, e.g. when driving on winter tyres (▷ page 191)

The speed shown on the speedometer may differ slightly from the stored speed limit.

Variable speed limiter

General notes



① To store the current speed or a higher speed
② LIM indicator lamp
③ To store the current speed or calling up the last stored speed
④ To store the current speed or a lower speed
⑤ To switch between cruise control or Active Distance Assist DISTRONIC and the variable limiter
⑥ To switch off the variable speed limiter

With the cruise control lever, you can operate cruise control or Active Distance Assist DISTRONIC and the variable speed limiter.

The LIM indicator lamp on the cruise control lever indicates which system you have selected:

- **LIM indicator lamp off:** cruise control or Active Distance Assist DISTRONIC is selected
- **LIM indicator lamp on:** variable limiter is selected

You can use the cruise control lever to limit the speed to any speed above 30 km/h while the engine is running. If you have set a permanent limit speed, you cannot set the speed any higher than the fixed limit speed (▷ page 191).

Selecting the variable speed limiter

If there is a change of drivers, advise the new driver of the limit speed stored.

▶ Check whether LIM indicator lamp ② is on.
If it is on, the variable speed limiter is already selected.
If it is not, press the cruise control lever in the direction of arrow ⑤.
LIM indicator lamp ② on the cruise control lever is on. The variable limiter is selected.

Storing the current speed

You can use the cruise control lever to limit the speed to any speed above 30 km/h while the engine is running.

▶ Briefly press the cruise control lever up ① or down ④.
The current speed is stored and shown on the multifunction display.
Speedometer with segments: the segments light up from the start of the scale up to the stored speed limit.

Storing the current speed or calling up the last stored speed

⚠ WARNING

If you call up the stored speed and it is lower than the current speed, the vehicle decelerates. If you do not know the stored speed, the vehicle could decelerate unexpectedly. There is a risk of an accident.

Pay attention to the road and traffic conditions before calling up the stored speed. If you do not know the stored speed, store the desired speed again.

▶ Briefly pull the cruise control lever towards you ③.

Setting a speed

▶ **To adjust the set speed in 10 km/h increments:** briefly press the cruise control lever up ① beyond the pressure point for a higher speed, or down ④ for a lower speed.

or

▶ Keep the cruise control lever pressed beyond the pressure point until the desired speed is

set. Press the cruise control lever up ① for a higher speed or down ④ for a lower speed.

▶ **To adjust the set speed in 1 km/h increments:** briefly press the cruise control lever up ① to the pressure point for a higher speed or down ④ for a lower speed.

or

▶ Keep the cruise control lever pressed to the pressure point until the desired speed is set. Press the cruise control lever up ① for a higher speed or down ④ for a lower speed.

Switching the speed limiter to passive

If you depress the accelerator pedal beyond the point of resistance (kickdown), the speed limiter switches to passive mode. The multifunction display shows the Limiter passive message and you are able to exceed the stored speed. When the speed limiter is switched to passive mode, the speed limiter does not brake automatically until it is reactivated.

The speed limiter is reactivated again if you:

- drive at less than the stored speed without kickdown
- set a new speed or
- call up the last speed stored again

The Limiter passive message then disappears from the multifunction display.

Switching off the variable speed limiter

You cannot switch the variable speed limiter off by braking.

There are several ways to deactivate the variable speed limiter:

▶ Briefly press the cruise control lever forwards ⑥.

or

▶ Briefly press the cruise control lever in the direction of arrow ⑤.
Cruise control or Active Distance Assist DISTRONIC is selected. LIM indicator lamp ② on the cruise control lever goes out.

The last speed stored is cleared when you switch off the engine.

Permanent limiter

You can use the on-board computer to limit the speed permanently to a value between 160 km/h (e.g. when driving on winter tyres) and 240 km/h(▷ page 262).

Shortly before the stored speed is reached, it appears on the multifunction display.

The permanent speed limiter remains active even if the variable speed limiter is deactivated.

You cannot exceed the stored limit speed, even if you depress the accelerator pedal beyond the pressure point (kickdown).

Active Distance Assist DISTRONIC

General notes

Active Distance Assist DISTRONIC regulates the speed and automatically helps you maintain the distance from the vehicle detected in front. Vehicles are detected with the aid of the radar sensor system. Active Distance Assist DISTRONIC brakes automatically so that the set speed is not exceeded.

Shift to a lower gear in good time on long and steep downhill gradients. Take particular note of this when driving a laden vehicle. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

If Active Distance Assist DISTRONIC detects that there is a risk of a collision with the vehicle in front, you will be warned visually and audibly. Active Distance Assist DISTRONIC cannot prevent a collision without your intervention. An intermittent warning tone will then sound and the distance warning lamp will light up on the instrument cluster. Brake immediately to increase the distance to the vehicle in front, or take evasive action, provided it is safe to do so.

Active Distance Assist DISTRONIC operates in the speed range between 0 km/h and 200 km/h.

Do not use Active Distance Assist DISTRONIC while driving on roads with steep gradients.

Important safety notes

⚠ WARNING

Active Distance Assist DISTRONIC does not react to:

- people or animals
- stationary objects in the road, e.g. stopped or parked vehicles
- oncoming vehicles and crossing traffic

As a result, Active Distance Assist DISTRONIC may neither give warnings nor intervene in such situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

⚠ WARNING

Active Distance Assist DISTRONIC cannot always clearly identify other road users and complex traffic situations.

In such cases, Active Distance Assist DISTRONIC can:

- give an unnecessary warning and then brake the vehicle
- neither give a warning nor intervene
- accelerate or brake unexpectedly

There is a risk of an accident.

Continue to drive carefully and be ready to brake, especially if Active Distance Assist DISTRONIC warns you.

⚠ WARNING

Active Distance Assist DISTRONIC brakes your vehicle with up to 50% of the maximum possible deceleration. If this deceleration is not sufficient, Active Distance Assist DISTRONIC alerts you with a visual and acoustic warning. There is a risk of an accident.

Adjust your speed in these cases and maintain sufficient distance. Apply the brakes yourself and try to take evasive action.

! When Active Distance Assist DISTRONIC or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To avoid damage to the vehicle, deactivate Active Distance Assist DISTRONIC and the HOLD function in the following or similar situations:

- when towing away
- in a car wash

Active Distance Assist DISTRONIC can neither reduce the risk of an accident if you fail to adapt your driving style, nor override the laws of physics. Active Distance Assist DISTRONIC cannot take into account road, weather or traffic conditions. Active Distance Assist DISTRONIC is only an aid. You are responsible for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

Do not use Active Distance Assist DISTRONIC:

- in road and traffic conditions that do not allow you to maintain a constant speed, e.g. in heavy traffic or on winding roads.
- on icy or slippery roads. Braking or accelerating can cause the drive wheels to lose traction and the vehicle could then skid.
- in poor visibility, e.g. due to fog, heavy rain or snow

Active Distance Assist DISTRONIC may not detect narrow vehicles driving in front, e.g. motorcycles, or vehicles driving in a staggered formation.

In particular, the detection of obstacles can be impaired in the following situations:

- dirt on the sensors or obscured sensors
- snow or heavy rain
- interference by other radar sources
- strong radar reflections for example, in multi-storey car parks

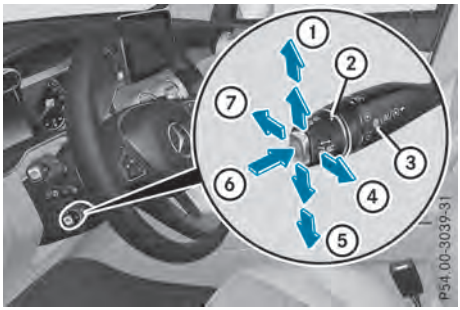
If Active Distance Assist DISTRONIC no longer detects a vehicle in front, Distance Pilot DISTRONIC may unexpectedly accelerate to the speed stored.

This speed can:

- be too high for a filter lane or a slip road
- be so high in the right lane that you pass vehicles driving on the left (in countries where traffic drives on the right)
- be so high in the left lane that you pass vehicles driving on the right (in countries where traffic drives on the left)

If a new driver takes over, advise the new driver of the speed stored.

Cruise control lever



① To activate or increase speed
② To set the specified minimum distance
③ LIM indicator lamp
④ To activate at the current speed/last stored speed
⑤ To activate or reduce speed
⑥ To switch between Active Distance Assist DISTRONIC and the variable limiter
⑦ To deactivate Active Distance Assist DISTRONIC

With the cruise control lever, you can operate the variable limiter and Active Distance Assist DISTRONIC.

LIM indicator lamp ③ on the cruise control lever indicates which function you have selected:

- **LIM indicator lamp ③ lights up:** variable limiter is selected.
- **LIM indicator lamp ③ off:** Active Distance Assist DISTRONIC is selected

  When you activate Active Distance Assist DISTRONIC, the stored speed appears for five seconds in the multifunction display.

  Speedometer with segments: when Active Distance Assist DISTRONIC is activated, the segments from the stored speed to the end of the scale or to a permanently set speed limit light up.

Selecting Active Distance Assist DISTRONIC

▶ Check whether LIM indicator lamp ③ is off. If it is off, Active Distance Assist DISTRONIC is already selected.
▶ If it is not, press the cruise control lever in the direction of arrow ⑥.
LIM indicator lamp ③ on the cruise control lever goes out. Active Distance Assist DISTRONIC is selected.

Activating Active Distance Assist DISTRONIC

Activation conditions

To activate Active Distance Assist DISTRONIC, the following conditions must be fulfilled:

- the engine must be running. It may take up to two minutes of driving before Active Distance Assist DISTRONIC is ready for use.
- The electric parking brake must be released.
- ESP® must be switched on, but must not currently engage.
- Parking Pilot must not be activated
- the transmission must be in position D.
- the driver's door must be closed or your seat belt must be fastened when you shift the transmission from position P to D.
- the front-passenger door and the rear doors must be closed.
- in vehicles with the Off-Road Engineering package, DSR and the **Gradient** off-road program must not be switched on.
- the vehicle must be skidding.
- the Active Distance Assist DISTRONIC function must have been selected (▷ page 193).

Activating

▶ Briefly pull the cruise control lever towards you ④, up ① or down ⑤ .
Active Distance Assist DISTRONIC is activated.
▶ Release the accelerator pedal.
The vehicle adapts its speed to that of the vehicle in front, but only up to the desired stored speed as a maximum.

If you do not fully release the accelerator pedal, the Active Distance Assist suspended message appears on the multifunction display. The set distance to a slower-

moving vehicle in front will then not be maintained. The position of the accelerator pedal will determine the speed.

You can also activate Active Distance Assist DISTRONIC when stationary. The lowest speed that can be set is 30 km/h.

▶ Briefly pull the cruise control lever towards you ④, up ① or down ⑤ .
Active Distance Assist DISTRONIC is activated.

Activating at the current speed/last stored speed

⚠ WARNING

If you call up a stored speed and this is different from the current speed, the vehicle accelerates or brakes. If you do not know what the stored speed is, the vehicle may accelerate or brake unexpectedly. There is a risk of an accident.

Take the traffic conditions into account before calling up the stored speed. If you do not know what the stored speed is, store the desired speed again.

▶ Briefly pull the cruise control lever towards you ④.
▶ Release the accelerator pedal.
The first time Active Distance Assist DISTRONIC is activated, it stores the current speed or regulates the speed of the vehicle to the previously stored speed.

Driving with Active Distance Assist DISTRONIC

Pulling away and driving

▶ **To pull away with Active Distance Assist DISTRONIC:** remove your foot from the brake pedal.
▶ Briefly pull the cruise control lever towards you ④.

or

▶ Accelerate briefly.
The vehicle pulls away and adapts its speed to that of the vehicle in front. If no vehicle is detected in front, the vehicle accelerates to the set speed.

The vehicle can also pull away when it is facing an unidentified obstacle or is in a staggered formation relative to another vehicle. The vehicle will then brake automatically.

If Active Distance Assist DISTRONIC does not detect a vehicle in front, the system operates like cruise control.

If Active Distance Assist DISTRONIC detects that the vehicle in front has slowed down, it brakes your vehicle. In this way, the specified minimum distance you have selected is maintained.

If Active Distance Assist DISTRONIC detects a faster-moving vehicle in front, it increases the driving speed to the set speed.

Selecting the drive program

Active Distance Assist DISTRONIC supports a sporty driving style when you have selected the **S** or **S+**, drive program (▷ page 166). Acceleration behind the vehicle in front or to the set speed is then noticeably more dynamic. If you have selected the **C** or **E** drive program, the vehicle accelerates more gently. This setting is recommended in stop-start traffic.

Changing lanes

If you change to the overtaking lane Active Distance Assist DISTRONIC supports you if:

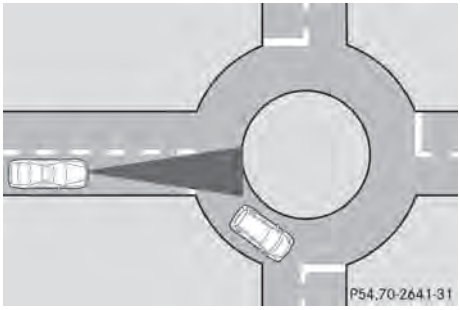
- you are driving at a speed greater than 70 km/h
- you switch on the respective indicator
- Active Distance Assist DISTRONIC does not currently detect a danger of collision

If these conditions are met, your vehicle will accelerate. Acceleration will be interrupted if changing lanes takes too long or if the distance between your vehicle and the vehicle in front becomes too small.

Vehicles with COMAND Online multimedia system: when you change lanes, Active Distance Assist DISTRONIC monitors the right lane (in left-side traffic) or the left lane (in right-side traffic).

Vehicles with Audio 20 multimedia system: when you change lanes, Active Distance Assist DISTRONIC monitors the left lane on left-hand-drive vehicles or the right lane on right-hand-drive vehicles.

Road and traffic conditions



The following function is available only in vehicles with the Driving Assistance Plus package. The function is not operational in all countries.

Active Distance Assist DISTRONIC uses additional information from your navigation system so that it can adapt to certain traffic situations.

This is the case if, while following a vehicle, Active Distance Assist DISTRONIC is active and you:

- approach or drive around a roundabout
- approach a T-junction
- turn off at a motorway exit
- approach a tollgate

Even if the vehicle in front leaves the detection range, Active Distance Assist DISTRONIC will temporarily maintain the current driving speed and will not accelerate. This is based on the current map data in the navigation system.

Afterwards, the vehicle accelerates back to the speed you set.

The system takes into account the fact that overtaking on the right (in right-hand traffic) is not permitted on motorways or high-speed major roads at speeds of more than 80 km/h. The driving speed is adjusted to the speed of the queue of vehicles in the adjacent lane to the left.

Prevention of overtaking on the right applies to countries where traffic drives on the right. In countries where traffic drives on the left, overtaking on the left is prevented accordingly.

Stopping

⚠ WARNING

If you leave the driver's seat when the vehicle is only being braked by Active Distance Assist DISTRONIC, it could roll away:

- if there is a malfunction in the system or in the voltage supply
- if Active Distance Assist DISTRONIC is deactivated using the cruise control lever, for example by a vehicle occupant or from outside the vehicle
- if the electrical system in the engine compartment, the battery or the fuses are tampered with
- if the battery is disconnected
- if the vehicle is accelerated, e.g. by a vehicle occupant

There is a risk of an accident.

Always deactivate Active Distance Assist DISTRONIC and secure the vehicle against rolling away before you leave it.

Further information on deactivating Active Distance Assist DISTRONIC (▷ page 197).

If Active Distance Assist DISTRONIC detects that the vehicle in front is stopping, it brakes your vehicle until it is stationary.

Once your vehicle is stationary, it will remain stationary and you do not need to depress the brake.

After a short period, the vehicle will be secured by the electric parking brake, thus relieving the service brake.

Depending on the specified minimum distance, your vehicle will come to a standstill at a sufficient distance behind the vehicle in front. The specified minimum distance is set using the control on the cruise control lever.

When Active Distance Assist DISTRONIC is activated, the transmission is shifted automatically to position P if:

- the driver's seat belt is not fastened and the driver's door is open
- the engine is switched off, unless it is automatically switched off by the ECO start/stop function

The electric parking brake is applied automatically if Active Distance Assist DISTRONIC is active when the vehicle is stationary and:

- a system fault occurs
- the power supply is insufficient

If a malfunction occurs, the transmission may also be shifted to position P automatically.

Setting a speed

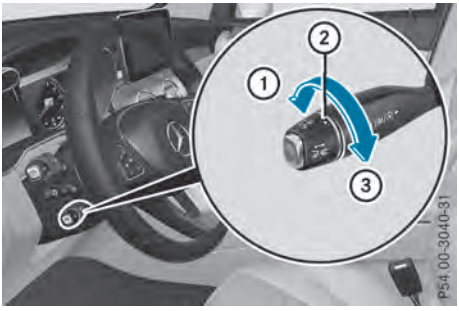
- ▶ Push the cruise control lever upwards ① for a higher speed or down ⑤ for a lower speed.
- ▶ Keep the cruise control lever pressed until the desired speed is reached.
- ▶ Release the cruise control lever.
  The new speed is stored. Active Distance Assist DISTRONIC is activated and adjusts the vehicle's speed to the new speed stored.
- ▶ **To adjust the set speed in 1 km/h increments:** briefly press the cruise control lever up ① or down ⑤ to the pressure point.
  The last stored speed will increase or decrease in 1 km/h increments.
- ▶ **To adjust the set speed in 10 km/h increments:** briefly press the cruise control lever up ① or down ⑤ beyond the pressure point.
  The last stored speed will increase or decrease in 10 km/h increments.

ⓘ If you accelerate to overtake, Active Distance Assist DISTRONIC will adjust the vehicle's speed to the last speed stored after you have finished overtaking.

Setting the specified minimum distance

You can set the specified minimum distance for Active Distance Assist DISTRONIC by varying the time span between one and two seconds. This determines the distance that Active Distance Assist DISTRONIC is to maintain from the vehicle in front, depending on the road speed. You can see this distance on the multifunction display (▷ page 197).

Make sure that you maintain the minimum distance to the vehicle in front as required by law. Adjust the distance to the vehicle in front if necessary.



- ▶ **To increase:** turn control ② in direction ③. Active Distance Assist DISTRONIC will then maintain a greater distance between your vehicle and the vehicle in front.
- ▶ **To decrease:** turn control ② in direction ①. Active Distance Assist DISTRONIC will then maintain a shorter distance between your vehicle and the vehicle in front.

Displays on the instrument cluster

Displays on the speedometer

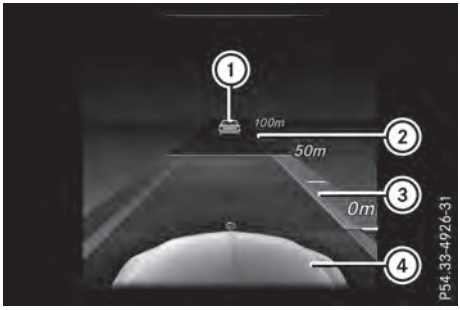


If Active Distance Assist DISTRONIC detects a vehicle in front, segments between speed of the vehicle in front ① and stored speed ② light up.

Vehicles with the Driving Assistance Plus package: the segments likewise light up if a vehicle in front is detected in the overtaking lane.

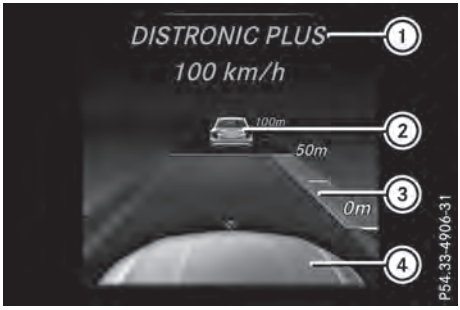
For design reasons, the speed displayed on the speedometer may differ slightly from the speed set for Active Distance Assist DISTRONIC.

Displays on the assistant display



Display when Active Distance Assist DISTRONIC is deactivated

① Vehicle in front, if detected
② Distance indicator: current distance to the vehicle in front
③ Specified minimum distance to the vehicle in front; adjustable
④ Own vehicle

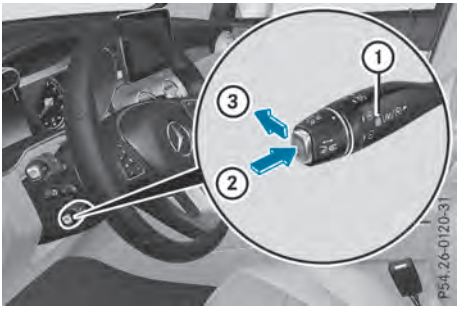


Display when Active Distance Assist DISTRONIC is activated

① Active Distance Assist DISTRONIC active (text only appears when the cruise control lever is actuated)
② Vehicle in front, if detected
③ Specified minimum distance to the vehicle in front; adjustable
④ Own vehicle

▶ **To call up the assistant display:** select the Assistance graphic function via the on-board computer (▷ page 257).
The stored speed appears in the multifunction display for approximately five seconds when you activate Active Distance Assist DISTRONIC.

Deactivating Active Distance Assist DISTRONIC



There are several ways to deactivate Active Distance Assist DISTRONIC:

▶ Briefly press the cruise control lever forwards ③.

or

▶ Brake, unless the vehicle is stationary.

or

▶ Briefly push the cruise control lever in the direction of arrow ②.
The speed limiter is selected. LIM indicator lamp ① on the cruise control lever lights up.

When you deactivate Active Distance Assist DISTRONIC, the Active Distance Assist Off message appears in the multifunction display for approximately five seconds.

The last speed stored will remain stored until you switch off the engine.

Active Distance Assist DISTRONIC will not be deactivated if you depress the accelerator pedal.

Active Distance Assist DISTRONIC will automatically be deactivated if:

- you apply the electric parking brake or if the vehicle is automatically secured with the electric parking brake
- ESP® intervenes or you deactivate ESP®
- you shift the transmission to position P, R or N
- you pull the cruise control lever towards you in order to pull away and the front-passenger door or one of the rear doors is open
- the vehicle skids
- you activate Parking Pilot

If Active Distance Assist DISTRONIC is deactivated under these conditions, a warning tone sounds. The Active Distance Assist Off

message will then be shown on the multifunction display for approximately five seconds.

Vehicles with Off-Road Engineering package: if you activate DSR or the **Gradient** off-road program, Active Distance Assist DISTRONIC deactivates automatically without warning. In this case, the DSR symbol (▷ page 201) appears on the assistant display.

Tips for driving with Active Distance Assist DISTRONIC

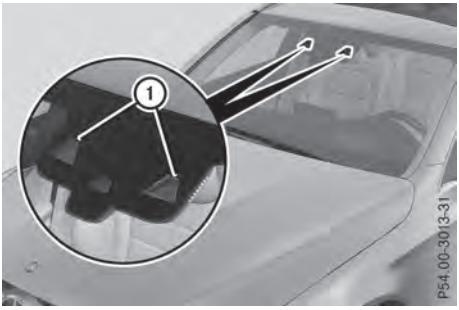
Pay particular attention in the following traffic situations:

- Cornering, entering and exiting a bend: the ability of Active Distance Assist DISTRONIC to detect vehicles on bends is limited. Your vehicle may brake unexpectedly or late.
- Vehicles driving in a staggered formation: Active Distance Assist DISTRONIC may not detect vehicles that are not driving in the middle of their lanes. The distance to the vehicle in front will be too short.
- Other vehicles changing lane: Active Distance Assist DISTRONIC has not detected the vehicle cutting in yet. The distance to this vehicle will be too short.
- Narrow vehicles: Active Distance Assist DISTRONIC has not yet detected the vehicle in front on the edge of the carriageway because of its narrow width. The distance to the vehicle in front will be too short.
- Obstacles and stationary vehicles: Active Distance Assist DISTRONIC does not brake for obstacles or stationary vehicles. If, for example, the detected vehicle turns a corner and an obstacle or stationary vehicle is revealed, Active Distance Assist DISTRONIC will not brake for it.
- Crossing vehicles: Active Distance Assist DISTRONIC may mistakenly detect vehicles that are crossing your lane. Activating Active Distance Assist DISTRONIC at, for example, a traffic light with crossing traffic could cause your vehicle to pull away at the wrong time.

In such situations, brake if necessary. Active Distance Assist DISTRONIC will then be deactivated.

Active Distance Assist DISTRONIC with Active Steering Assist

General notes



Active Distance Assist DISTRONIC with Active Steering Assist aids you in keeping the vehicle in the centre of the driving lane by means of moderate steering interventions in a speed range from 0 - 200 km/h.

It monitors the area in front of your vehicle by means of a multifunction camera ① at the top of the windscreen.

In a speed range from 0 - 60 km/h, Active Steering Assist focuses on the vehicle in front, taking into account lane markings, e.g. when following vehicles in a traffic jam.

At speeds of more than 60 km/h, Active Steering Assist focuses on detected lane markings (left and right), focusing on the vehicle in front only if detected lane markings are not present.

If these conditions are not present, Active Steering Assist cannot provide assistance.

Active Distance Assist DISTRONIC must be active in order for the function to be available.

Important safety notes

Active Distance Assist DISTRONIC with Active Steering Assist can neither reduce the risk of an accident if you fail to adapt your driving style nor override the laws of physics. Active Distance Assist DISTRONIC with Active Steering Assist cannot take into account road, weather or traffic conditions. Active Distance Assist DISTRONIC with Active Steering Assist is only an aid. You are responsible for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

Active Distance Assist DISTRONIC with Active Steering Assist does not detect road and traffic conditions and does not detect all road users. If you are following a vehicle that is driving

towards the edge of the carriageway, your vehicle could come into contact with the kerb or other road boundaries. Be particularly aware of other road users, e.g. cyclists, that are directly next to your vehicle.

Obstacles such as traffic bollards on a construction site that are in the lane or projecting out into the lane are not detected.

An inappropriate steering intervention, e.g. after you have intentionally driven over a lane marking, can be corrected at any time if you steer slightly in the opposite direction.

Active Distance Assist DISTRONIC with Active Steering Assist cannot continuously keep your vehicle in lane. In some cases, the steering intervention is not sufficient to bring the vehicle back to the lane. In such cases, you must steer the vehicle yourself to ensure that it does not leave the lane.

The system may be impaired or may not function in the following situations:

- poor visibility, e.g. due to insufficient illumination of the road, or due to snow, rain, fog or spray
- glare, e.g. from oncoming traffic, the sun or reflections (e.g. if the road surface is wet)
- the windscreen is dirty, misted up, damaged or covered in the vicinity of the camera, e.g. by a sticker
- there are no lane markings, or several unclear lane markings are present for one lane, e.g. around construction sites
- the lane markings are worn away, dark or covered up, e.g. by dirt or snow
- the distance to the vehicle in front is too short and thus the lane markings cannot be detected
- the lane markings change quickly, e.g. lanes branch off, cross one another or merge
- the road is narrow and winding
- there are highly variable shade conditions on the road surface

The system is switched to passive and no longer assists you by performing steering interventions if:

- you actively change lane
- you switch on the turn signal
- you take your hands off the steering wheel or do not steer for a prolonged period of time

Once you have finished changing lanes, Active Steering Assist automatically reactivates.

Active Steering Assist cannot provide assistance:

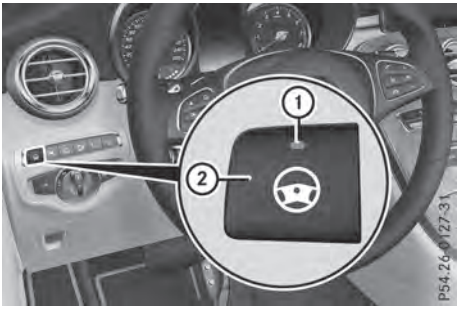
- on very sharp corners
- when you are towing a trailer
- when a loss of tyre pressure or a defective tyre has been detected and displayed

Observe the important safety notes on Active Distance Assist DISTRONIC (▷ page 192).

The steering interventions are carried out with a limited steering moment. The system requires drivers to keep their hands on the steering wheel and to steer by themselves.

If you do not steer by yourself or if you take your hands off the steering wheel for a prolonged period of time, the system will first alert you with a visual warning. A steering wheel symbol will appear on the multifunction display. If you have still not started to steer and have not taken hold of the steering wheel after five seconds at the latest, a warning tone also sounds to remind you to take control of the vehicle. Active Steering Assist will then switch to passive. Active Distance Assist DISTRONIC will remain active.

Activating Active Steering Assist



▶ Press button ②.
Indicator lamp ① lights up. The Active Steering Assist On message appears on the multifunction display. Active Steering Assist is activated.

Information on the multifunction display



If Active Steering Assist is activated but not ready for a steering intervention, steering wheel symbol ① appears in grey. If the system provides you with support by means of steering interventions, symbol ① is shown in green.

Deactivating Active Steering Assist

▶ Press button ②.
Indicator lamp ① goes out. The Active Steering Assist Off message appears on the multifunction display. Active Steering Assist is deactivated.

When Active Distance Assist DISTRONIC is deactivated or not available, Active Steering Assist is deactivated automatically.

HOLD function

General notes

The HOLD function can assist the driver in the following situations:

- when pulling away, especially on steep slopes
- when manoeuvring on steep slopes
- when waiting in traffic

The vehicle is kept stationary without the driver having to depress the brake pedal.

The braking effect is cancelled and the HOLD function deactivated when you depress the accelerator pedal to pull away.

Important safety notes

⚠ WARNING

If the vehicle is only braked using the HOLD function, the vehicle may roll away in the following situations when you leave the vehicle:

- if there is a malfunction in the system or in the voltage supply
- if the HOLD function is deactivated by depressing the accelerator pedal or brake pedal, e.g. by a vehicle occupant
- if the electrical system in the engine compartment, the battery or the fuses are tampered with or the battery is disconnected

There is a risk of an accident.

Always deactivate the HOLD function and secure the vehicle against rolling away before you leave it.

! When DISTRONIC PLUS or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To avoid damage to the vehicle, deactivate DISTRONIC PLUS and the HOLD function in the following or similar situations:

- when towing away
- in a car wash

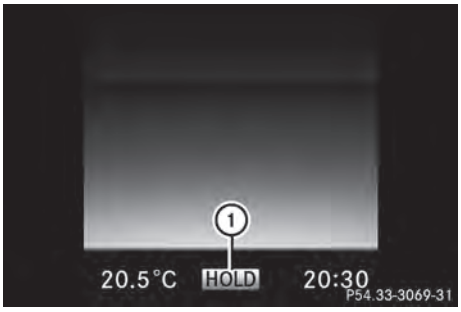
Deactivating the HOLD function (▷ page 201).

Activation conditions

You can activate the HOLD function if all of the following conditions are fulfilled:

- the vehicle is stationary
- the engine is running or it has been automatically switched off by the ECO start/stop function
- the driver's door is closed or your seat belt is fastened
- the electric parking brake is released
- the transmission is in position D, R or N
- DISTRONIC PLUS is deactivated

Activating the HOLD function



- ▶ Make sure that the activation conditions are met.
- ▶ Depress the brake pedal.
- ▶ Quickly depress the brake pedal further until ① appears on the multifunction display. The HOLD function is activated. You can release the brake pedal.

If depressing the brake pedal the first time does not activate the HOLD function, wait briefly and then try again.

Deactivating the HOLD function

The HOLD function is deactivated automatically if:

- you depress the accelerator and the transmission is in position D or R
- the transmission is in position P
- you depress the brake pedal again with a certain amount of pressure until display HOLD disappears from the multifunction display
- you secure the vehicle using the electric parking brake
- you activate DISTRONIC PLUS

After a short period, the vehicle is secured by the electric parking brake, thus relieving the service brake.

When the HOLD function is activated, the transmission is shifted automatically to position P if:

- the driver's seat belt is not fastened and the driver's door is open
- the engine is switched off, unless it is automatically switched off by the ECO start/stop function

The electric parking brake secures the vehicle automatically if the HOLD function is activated, the vehicle is stationary and:

- a system fault occurs
- the power supply is insufficient

If a malfunction occurs, the transmission may also be shifted to position P automatically.

DSR

General notes

DSR (Downhill Speed Regulation) is an aid to assist you when driving downhill that is available only in vehicles with the Off-Road Engineering package.

It keeps the speed of travel at the speed selected on the on-board computer. The steeper the downhill gradient, the greater the DSR braking effect on the vehicle. On flat stretches of road and uphill gradients, the DSR braking effect is minimal or non-existent.

DSR controls the vehicle's speed when it is activated and the transmission is in position D, R or N. By accelerating or braking, you can always drive at a higher or lower speed than that set on the on-board computer.

Important safety notes

⚠ WARNING

If the speed driven and the set speed deviate and you activate DSR on a slippery road surface, the wheels may lose traction. This increases the risk of skidding and having an accident.

Before switching DSR on, please take into consideration the road surface and the difference between driving speed and the set speed.

DSR can neither reduce the risk of accident if you fail to adapt your driving style nor override the laws of physics. DSR cannot take account of road, weather and traffic conditions. DSR is only an aid. You are responsible for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

You are always responsible for keeping control of the vehicle and for assessing whether the

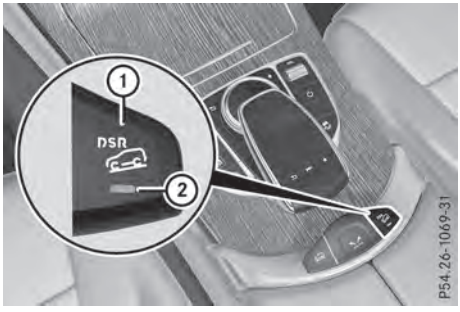
downhill gradient can be managed. DSR may not always be able to keep to the set speed, depending on road surface and tyre conditions. Select a set speed suitable for the prevailing conditions and when necessary, apply the brakes manually.

Further information about "Driving off-road" (▷ page 184).

Activating/deactivating DSR

If you activate DSR and no speed has been set, the vehicle decelerates to 6 km/h.

You can activate DSR only when driving at speeds below 40 km/h.



▶ **To activate:** press button ①.
Indicator lamp ② lights up.
The status indicator on the multifunction display shows e.g. DSR 6 km/h.

If the current vehicle speed is too high, the DSR symbol appears on the multifunction display with the Max. speed 40 km/h message.

If you enter or exit a parking space using Active Parking Assist, and press button ①, indicator lamp ② flashes. DSR can then not be switched on.

▶ **To deactivate:** press button ①.
Indicator lamp ② goes out.
The DSR symbol appears on the multifunction display with the off message.

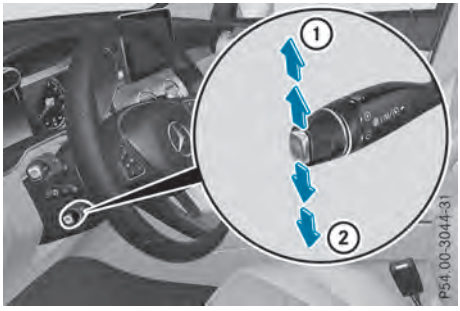
DSR switches off automatically if you drive at speeds greater than 45 km/h. The DSR symbol appears on the multifunction display with the off message. A warning tone also sounds.

Assistant display



▶ Select the Assistance graphic function using the on-board computer (▷ page 257). When DSR is activated symbol ① appears on the assistant display.

Changing the set speed while the vehicle is in motion



When DSR is activated, you can change the set speed to a value between 2 km/h and 18 km/h while the vehicle is in motion.

▶ **To increase or reduce the set speed in 1 km/h increments:** briefly press the cruise control lever to the pressure point, up ① for a higher or down ② for a lower set speed. The multifunction display shows the set value in the status indicator.

Off-road program

General notes

The additional off-road programs for driving off-road are available only in vehicles with the Off-Road Engineering package.

Use the off-road program button to open the off-road menu on the multimedia system.

Depending on the off-road program selected, the following vehicle characteristics will change:

- the drive (engine and transmission management)
- **Vehicles with AIR BODY CONTROL:** the suspension
- the steering
- the availability of the ECO start/stop function

You can choose between the pre-configured off-road programs on the off-road menu. Up to five off-road programs are available, depending on the equipment level.

Available off-road programs:

Slippery	Optimised driving characteristics on slippery or snow-covered roads
Off-road	Optimised driving characteristics for easily negotiable off-road terrain
Rocking free	Optimal driving characteristics for off-road terrain with raised vehicle level or if vehicle is stuck
Gradient	Optimal driving characteristics for steep off-road terrain
Trailer	Optimal driving characteristics for towing a trailer

The **Rocking free** off-road program is available only in vehicles with AIR BODY CONTROL.

If the ignition is switched off for less than four hours, the previously selected off-road program is activated when the engine is next started. If the ignition is switched off for more than four hours, the **C** (Comfort) drive program is activated when the engine is next started.

Off-road programs

Off-road program, Slippery

You can select the **Slippery** off-road program for snow or rain.

The **Slippery** off-road program has the following characteristics:

- the steering, drive, transmission and suspension are adapted for comfort
- **vehicles with AIR BODY CONTROL:** the vehicle is adjusted to normal level
- the ECO start/stop function is available (▷ page 156)

ESP® and 4ETS programs especially adapted to slippery surfaces are also activated for maximum stability.

Further information on driving with snow chains (▷ page 379).

Off-road program, Off-road

You can select the **Off-road** off-road program for driving on easily negotiable terrain, e.g. dirt roads, gravel and sand.

The **Off-road** off-road program has the following characteristics:

- the steering, drive and suspension are adapted for comfort
- the transmission is adapted for off-road driving
- **Vehicles with AIR BODY CONTROL:** the vehicle is raised by 15 mm compared to the normal level

The **Off-road** off-road program assists you with driving in easily negotiable off-road terrain. The engine's performance characteristics and the gearshifting characteristics of the automatic transmission are adapted for this purpose. ABS, ESP® and 4ETS programs especially adapted to off-road driving are also activated.

Off-road program, Rocking free

The Rocking free off-road program is available only in vehicles with AIR BODY CONTROL.

You can select the **Rocking free** off-road program to free the vehicle from especially difficult off-road terrain at low speeds.

The **Rocking free** off-road program has the following characteristics:

- the steering, drive and suspension are adapted for comfort
- the transmission is adapted for off-road driving
- the vehicle is raised by 50 mm compared with the normal level

ABS, ESP® and 4ETS programs especially adapted to off-road driving are also activated.

The **Rocking free** off-road program can be selected up to a speed of 20 km/h.

If you are driving in the **Rocking free** off-road program at speeds faster than 20 km/h.

- the vehicle switches to the **Off-road** off-road program
- the vehicle is lowered by 35 mm

Notes on driving off-road (▷ page 184).

Off-road program, Gradient

You can use the **Gradient** off-road program to overcome steep terrain.

The **Gradient** off-road program has the following characteristics:

- the steering, drive and suspension are adapted for comfort
- the transmission is adapted for off-road driving
- manual gearshifting is activated (▷ page 168)
- **Vehicles with AIR BODY CONTROL:** the vehicle is raised by 15 mm compared with the normal level
- DSR is activated (▷ page 201)

ABS, ESP® and 4ETS programs specially adapted to gradients are also activated.

Off-road program, Trailer

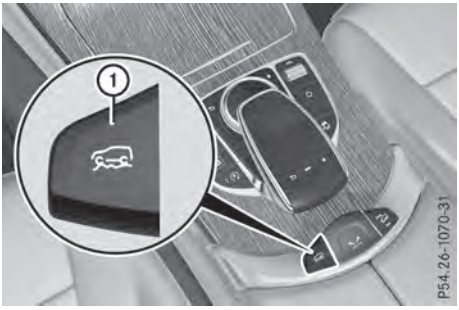
Select the **Trailer** off-road program when towing a trailer.

The **Trailer** off-road program has the following characteristics:

- the steering, drive and suspension are adapted for comfort
- the transmission is adapted for off-road driving
- **vehicles with AIR BODY CONTROL:** the vehicle is adjusted to normal level
- the ECO start/stop function is available (▷ page 156).

ESP® specially adapted for trailer operation is also activated.

Activating/deactivating off-road programs



Activating the off-road program

▶ Press off-road program button ①.
The multimedia system display shows the off-road menu `Offroad settings`.

▶ Select the off-road program.
The selected off-road program is activated. The symbol of the active off-road program appears on the multifunction display.

Further information on configuring the off-road programs via the multimedia system can be found in the Digital Owner's Manual.

The off-road program is deactivated if you:

- select the `Off` setting in the off-road menu
- select a drive program using the DYNAMIC SELECT switch (▷ page 160)
- switch off the engine and the ignition is switched off for more than four hours. When the engine is restarted, drive program **C** is activated.

RACE START

Important safety notes

ⓘ RACE START is only available for the Mercedes-AMG GLC 63 4MATIC+ and Mercedes-AMG GLC 63 S 4MATIC+ models.

ⓘ RACE START must not be used on normal roads. RACE START must be activated and used only on dedicated race circuits, not on public roads.

ⓘ RACE START is only available once the vehicle has been run in (▷ page 151).

RACE START enables optimum acceleration from a standing start. For this, a suitably high-

grip surface is required; the tyres and vehicle must also be in good condition.

⚠ WARNING

If you use RACE START, individual tyres may get into a spin and the vehicle could skid. Depending on the selected ESP® mode, there is an increased risk of skidding and having an accident. Make sure that no persons, animals or obstacles are within range of the vehicle.

ⓘ Observe the safety notes on driving safety systems (▷ page 71).

Be sure to read the safety notes and information on ESP® (▷ page 75).

Activation conditions

You can activate RACE START if:

- the doors are closed
- the bonnet is closed
- the tailgate is closed
- the engine is running and the engine and transmission are at operating temperature
- the steering wheel is in the straight-ahead position
- the vehicle is on a level surface
- the vehicle is stationary, the brake pedal is depressed (left foot) and the parking brake is released
- the transmission is in position D
- the drive program **S**, **S+** or **Race** is selected (▷ page 160)

Activating RACE START

▶ Quickly depress the accelerator pedal fully. The engine speed increases.

ⓘ If the activation conditions are not fulfilled, RACE START cannot be carried out. The RACE START not possible See Owner's Manual message appears on the multifunction display.

▶ The RACE START Release brake to start message appears on the multifunction display.

ⓘ During this phase you can adjust RACE START to suit the road conditions: the engine speed can be adjusted by pulling one of the steering wheel gearshift paddles. The segments in the multifunction display flicker rapidly.

ⓘ If the brake pedal is not released after a short while, RACE START is cancelled. The RACE START cancelled message appears on the multifunction display.

▶ Take your foot off the brake, but keep the accelerator pedal depressed.
The vehicle pulls away at maximum acceleration.

The RACE START active message appears on the multifunction display.

RACE START is deactivated when the vehicle reaches a speed of approximately 50 km/h.

RACE START is deactivated immediately if you release the accelerator pedal during RACE START or if any of the activation conditions are no longer fulfilled. The RACE START cancelled message appears on the multifunction display.

ⓘ After using it several times in short succession, RACE START will be unavailable until a certain distance has been driven.

AIR BODY CONTROL

General notes

AIR BODY CONTROL is an air suspension system with variable damping for improved driving comfort. All-round level control ensures the best possible suspension and constant ground clearance, even with a laden vehicle. When you drive at speed, the vehicle is lowered automatically to improve driving safety and to reduce fuel consumption. You also have the option of manually adjusting the vehicle level.

AIR BODY CONTROL consists of:

- air suspension system with variable spring rate
- automatic level control
- speed-dependent lowering to reduce fuel consumption
- manual level control
- ADS PLUS (Adaptive Damping System with continuous damping adjustment)
- DYNAMIC SELECT switch (▷ page 160) and level button (▷ page 206)

Available suspension settings

C (Comfort)	• the suspension setting is comfortable • the vehicle is set to normal level • **Mercedes-AMG GLC 43 4MATIC:** at speeds above 160 km/h, the vehicle level lowers • **Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+:** at speeds above 180 km/h, the vehicle level lowers • **All other models:** at speeds above 138 km/h, the vehicle level lowers • **Mercedes-AMG GLC 43 4MATIC:** at speeds less than 140 km/h, the vehicle is raised again • **Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+:** at speeds less than 120 km/h, the vehicle is raised again • **All other models:** at speeds less than 80 km/h, the vehicle is raised again • **Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+:** the 4MATIC+ is synchronised dynamically
E (Economy)	• the suspension setting is comfortable • the vehicle is set to low level
S (Sport)	• the suspension setting is more taut • the vehicle is set to low level • **Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+:** the 4MATIC+ is synchronised more dynamically
S+ (Sport Plus) **Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+: RACE**	• the suspension setting is even more taut • the vehicle is set to low level • **Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+:** the 4MATIC+ is synchronised more dynamically

Important safety notes

⚠ WARNING

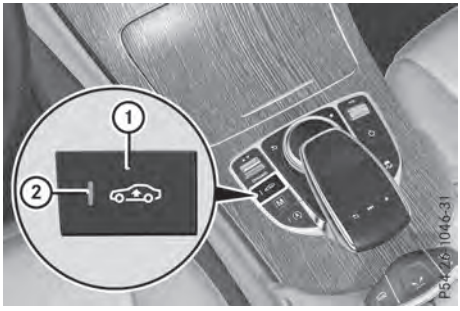
People's limbs may become trapped if they are located underneath the vehicle or between the vehicle body and the tyres when the vehicle is lowering. There is a danger of injury.

When lowering the vehicle, make sure no one is underneath the vehicle or in the immediate vicinity of the wheel arches.

ⓘ If one of the doors is open, the vehicle is not lowered.

Vehicle level

Setting the raised vehicle level



Mercedes-AMG vehicles: it is possible to choose between the "Normal" and "Raised"

vehicle levels below a speed of 50 km/h. Select the "Normal" setting for normal road surfaces and "Raised" for driving with snow chains or on particularly poor road surfaces. Your selection will remain stored even if you remove the key from the ignition lock.

All other models: it is possible to choose between the "Normal" and "Raised" vehicle levels below a speed of 80 km/h. Select the "Normal" setting for normal road surfaces and "Raised" for driving with snow chains or on particularly poor road surfaces. Your selection will remain stored even if you remove the key from the ignition lock.

▶ Start the engine.

If indicator lamp ② is not lit:

▶ Press button ①.
Indicator lamp ② lights up.
The vehicle is set to high level.
The Vehicle rising message appears in the multifunction display.

ⓘ The message disappears after ten seconds, irrespective of the level reached. If necessary, the vehicle is raised further.

Mercedes-AMG GLC 43 4MATIC: the "Raised level" setting is cancelled if you:

- drive at speeds greater than 70 km/h
- drive for approximately three minutes at speeds greater than 60 km/h

Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+: the "Raised level" setting is cancelled if you:

- drive at speeds greater than 70 km/h
- drive for approximately three minutes at speeds greater than 60 km/h

All other models: the "Raised level" setting is cancelled if you:

- drive at speeds greater than 120 km/h
- drive for approximately three minutes at speeds greater than 80 km/h

The "Raised level" remains saved when you are not driving within these speed ranges.

Setting the normal vehicle level

▶ Start the engine.

If indicator lamp ② is lit:

▶ Press button ①.
Indicator lamp ② goes out. The vehicle is adjusted to the height of the drive program that is currently selected (▷ page 160).

Lowering the rear of the vehicle (except Mercedes-AMG vehicles)



To lower using the button in the left-hand-side luggage compartment trim:

▶ Apply the electric parking brake.
▶ Shift the transmission to position P.
▶ Pull switch ① briefly.
Indicator lamp ② flashes until the vehicle has been lowered.
The vehicle is lowered.
When the vehicle has been lowered, indicator lamp ② remains lit.

Lowering is interrupted if:

- a vehicle door is opened
- button ① is briefly pulled again
- the vehicle is moving at speeds greater than 2 km/h

The vehicle is automatically set to the level of the most recently selected drive program (▷ page 160) if you drive at speeds greater than 2 km/h.

Raising the rear of the vehicle (except Mercedes-AMG vehicles)

To raise using the button in the left-hand-side luggage compartment trim:

▶ Pull switch ① briefly.
Indicator lamp ② goes out.
The vehicle is raised.

The vehicle is automatically set to the level of the most recently selected drive program (▷ page 160) if you drive at speeds greater than 2 km/h.

▶ **If the vehicle can no longer be raised when stationary:** start the engine.
The process will then be continued.

If you drive off when the rear of the vehicle has been lowered, the Vehicle rising Please wait message may appear in the multifunction display.

AMG sports suspension based on AIR BODY CONTROL (Mercedes-AMG vehicles)

General notes

The electronically controlled damping system works continuously. This improves driving safety and ride comfort.

The damping is adjusted individually to each wheel and depends on:

- your driving style, e.g. sporty
- the road surface condition, e.g. bumps
- your individual selection of Sport, Sport+ or Comfort

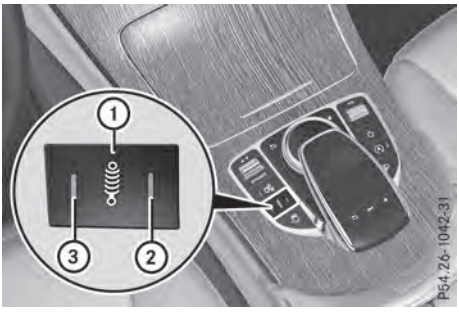
The suspension setting is adjusted using the corresponding button on the centre console.

ⓘ The mode can also be set using the DYNAMIC SELECT switch (▷ page 160).

This is possible only if the same mode is selected for the suspension by pressing the AMG sports suspension based on AIR BODY CONTROL button on the centre console and the DYNAMIC SELECT switch. This is the case, for example, when both are set to Comfort mode.

If the ignition is switched off for less than four hours, the last drive program selected is activated when the engine is next started. If the ignition is switched off for more than four hours, Comfort mode is activated when the engine is next started.

Sport mode



"Sport" mode ensures a more taut suspension setting. Select this mode when employing a sporty driving style, e.g. on winding country roads.

▶ Press button ① once.
Indicator lamp ③ lights up. You have selected Sport mode.
The AMG Ride Control SPORT message appears on the multifunction display.

Sport + mode

"Sport +" mode ensures a very taut suspension setting.

If indicator lamps ② and ③ are off:

▶ Press button ① twice.
Indicator lamps ② and ③ light up. You have selected Sport + mode.
The AMG Ride Control SPORT + message appears on the multifunction display.

If indicator lamp ③ lights up:

▶ Press button ① once.
Second indicator lamp ② lights up. You have selected Sport + mode.
The AMG Ride Control SPORT + message appears on the multifunction display.

Comfort mode

In "Comfort" mode, the driving characteristics of your vehicle are comfortable. Select this mode if you prefer a more comfortable driving style.

▶ Press button ① repeatedly until indicator lamps ② and ③ go out.
You have selected Comfort mode.
The AMG Ride Control COMFORT message appears on the multifunction display.

4MATIC (permanent all-wheel drive)

4MATIC ensures permanent drive for all four wheels. Together with ESP®, it improves the traction of your vehicle whenever a drive wheel spins due to insufficient grip.

If you fail to adapt your driving style or if you are inattentive, 4MATIC can neither reduce the risk of an accident nor override the laws of physics.

4MATIC does not take into account

- the road and weather conditions
- the traffic situation

4MATIC is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

If a drive wheel spins due to insufficient grip:

- When pulling away, only depress the accelerator pedal as far as is necessary.
- accelerate less when driving.

! Never tow the vehicle with one axle raised. This may damage the transfer case. Damage of this sort is not covered by the Mercedes-Benz implied warranty. All wheels must remain either on the ground or be fully raised. Observe the instructions for towing the vehicle with all wheels in full contact with the ground.

i In wintry driving conditions, the maximum effect of 4MATIC can only be achieved if you use winter tyres (M+S tyres), with snow chains if necessary.

Active Parking Assist

General notes

Active Parking Assist is an electronic parking aid with ultrasound. It measures the road on both sides of the vehicle. A parking symbol indicates a suitable parking space. Active steering intervention and brake application can assist you during parking and when exiting a parking space. You can also still use Parking Assist PARKTRONIC (▷ page 213).

Important safety notes

Active Parking Assist is only an aid. It is not a substitute for your attention to the immediate surroundings. The responsibility for safe manoeuvring and parking remains with you. Make sure that no persons, animals or objects are in the manoeuvring range.

When Parking Assist PARKTRONIC is deactivated, Active Parking Assist is also unavailable.

For vehicles with the trailer tow hitch folded out, the minimum length for parking spaces is slightly longer.

If you have attached a trailer to your vehicle, you should not use Active Parking Assist. Once the electrical connection is established between your vehicle and the trailer, Active Parking Assist is no longer available. Parking Assist PARKTRONIC is deactivated for the rear area.

⚠ **WARNING**

While parking or pulling out of a parking space, the vehicle swings out and can drive onto areas of the oncoming lane. This could cause you to collide with other road users. There is a risk of an accident.

Pay attention to other road users. Stop the vehicle if necessary or cancel the Active Parking Assist parking procedure.

! If you cannot avoid driving over obstacles, e.g. kerbs, do so slowly and at an obtuse angle only. You could otherwise damage the wheel rims and tyres.

Active Parking Assist may also display spaces not suitable for parking, e.g.:

- in a zone where parking or stopping is prohibited
- in front of driveways or entrances and exits
- on unsuitable surfaces

Parking tips:

- on narrow roads, drive as closely as possible past the parking space
- parking spaces that are littered or overgrown might be identified or measured incorrectly
- parking spaces that are partially occupied by trailer drawbars might not be identified as such or be measured incorrectly
- snowfall or heavy rain may lead to a parking space being measured inaccurately
- pay attention to the Parking Assist PARKTRONIC warning messages (▷ page 214) during the parking procedure

- you can intervene in the steering procedure to correct it at any time; Active Parking Assist is then deactivated
- when transporting a load that protrudes from your vehicle, you should not use Active Parking Assist
- never use Active Parking Assist when snow chains are fitted
- always observe the specified tyre pressure for your vehicle. This has a direct influence on the parking characteristics of the vehicle.

Use Active Parking Assist for parking spaces that are:

- parallel or at right angles to the direction of travel
- on straight roads, not bends
- on the same level as the road, e.g. not on the pavement

Detecting parking spaces

Objects located above the detection range of Active Parking Assist will not be detected when the parking space is measured. These are not taken into account when the parking procedure is calculated, e.g. overhanging loads, tail sections or loading ramps of goods vehicles. Active Parking Assist may therefore guide you into the parking space too early.

⚠ WARNING

If there are objects above the detection range:

- Active Parking Assist may steer too early
- the vehicle may not stop in front of these objects

This could cause a collision. There is a risk of an accident.

If objects are located above the detection range, stop and deactivate Active Parking Assist.

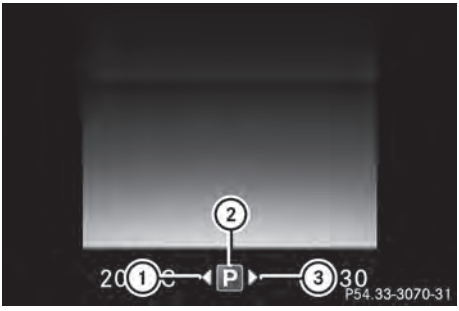
Further information on the detection range (▷ page 213).

Active Parking Assist does not help you to park in spaces at a right angle to the direction of travel if:

- two parking spaces are located directly next to one another
- the parking space is directly next to a low obstacle such as a low kerb
- you forward-park

Active Parking Assist does not help you to park in spaces that are parallel or at a right angle to the direction of travel if:

- the parking space is on a kerb
- the system reads the parking space as being blocked, such as by foliage or grass paving blocks
- the area is too small for the vehicle to manoeuvre into
- the parking space is bordered by an obstacle, e.g. a tree, a post or a trailer



① Detected parking space on the left
② Parking symbol
③ Detected parking space on the right

Active Parking Assist is activated automatically when driving forwards. The system is operational at speeds of up to approximately 35 km/h. While in operation, the system independently locates and measures parking spaces on both sides of the vehicle.

Active Parking Assist will detect only parking spaces:

- parallel or at right angles to the direction of travel
- parallel to the direction of travel and at least 1.5 m wide
- parallel to the direction of travel and at least 1.0 m longer than your vehicle
- at right angles to the direction of travel and at least 1.0 m wider than your vehicle

Note that Active Parking Assist cannot measure the length of a parking space if it is perpendicular to the direction of travel. You will need to judge whether your vehicle will fit in the parking space.

When driving at speeds below 30 km/h, you will see parking symbol ② as a status indicator on the instrument cluster. When a parking space has been detected, an arrow towards the right or the left also appears. Active Parking Assist displays only parking spaces on the front-passenger side as standard. Parking spaces on the driver's side are displayed as soon as the turn signal on the driver's side is activated. When parking on the driver's side, this must remain activated until you confirm the use of Active Parking Assist by pressing the OK button on the multifunction steering wheel. The system automatically determines whether the parking space is parallel or at right angles to the direction of travel.

A parking space is displayed while you are driving past it, and until you are approximately 15 m away from it.

Parking

WARNING

If you leave the driver's seat when the vehicle is being braked only by the Active Parking Assist, it could roll away in the following situations:

- if there is a malfunction in the system or in the voltage supply
- if the electrical system in the engine compartment, the battery or the fuses have been tampered with
- if the battery is disconnected
- if the vehicle is accelerated, e.g. by a vehicle occupant

There is a risk of an accident.

Before leaving the vehicle, always secure it against rolling away.

If Parking Assist PARKTRONIC detects obstacles, Active Parking Assist will brake automatically whilst the vehicle is parking. You are responsible for braking in good time.

▶ Stop the vehicle when the parking symbol shows the desired parking space on the instrument cluster.

▶ Shift the transmission to position R.
The Start Parking Assist? Yes: OK No: ⮌ message appears in the multifunction display.

▶ **To cancel the procedure:** press the ⮌ button on the multifunction steering wheel or pull away.

or

▶ **To park using Active Parking Assist:** press the OK button on the multifunction steering wheel.
The Parking Assist in operation Accelerate and brake Observe surroundings message appears in the multifunction display.

▶ Let go of the multifunction steering wheel.

▶ Reverse the vehicle, being ready to brake at all times. When reversing, drive at a speed below approximately 10 km/h. Otherwise, Active Parking Assist will be cancelled. Active Parking Assist brakes the vehicle to a standstill when the vehicle approaches the rear border of the parking space.

Manoeuvring may be required in tight parking spaces.

The Parking Assist in operation Select D Observe surroundings message appears in the multifunction display.

▶ Shift the transmission to position D when the vehicle is stationary.
Active Parking Assist will immediately steer in the other direction.

The Parking Assist in operation Accelerate and brake Observe surroundings message appears in the multifunction display.

You will achieve the best results by waiting for the steering procedure to complete before pulling away.

▶ Drive forwards and be ready to brake at all times.
Active Parking Assist brakes the vehicle to a standstill when the vehicle approaches the front border of the parking space.

Manoeuvring may be required in tight parking spaces.

The Parking Assist in operation Select R Observe surroundings message appears in the multifunction display.

As soon as the parking procedure is complete, the Active Parking Assist finished message appears and a warning tone sounds. The vehicle is now parked.

The vehicle is kept stationary without the driver having to depress the brake pedal. The braking effect will be cancelled when you depress the accelerator pedal.

Active Parking Assist will no longer aid you with steering intervention and brake application. Once Active Parking Assist has deactivated, you must steer and brake again yourself. Parking Assist PARKTRONIC will still be available.

Parking tips:

- the way your vehicle is positioned in the parking space after parking is dependent on various factors. These include the position and shape of the vehicles parked in front of and behind it and the conditions of the location. It may be the case that Active Parking Assist guides you too far into a parking space, or not far enough into it. In some cases, it may also lead you across or onto the kerb. If necessary, cancel the parking procedure with Active Parking Assist.
- You can also preselect transmission position D. The vehicle redirects and does not drive as far into the parking space. Should the transmission change take place too early, the parking procedure is cancelled. A sensible parking position can no longer be achieved from this position.

Exiting a parking space

In order that Active Parking Assist can support you when exiting the parking space:

- the border of the parking space must be high enough at the front and the rear. A kerb stone is too small, for example.
- the border of the parking space must not be too wide. Your vehicle can be manoeuvred into the parking space at a maximum angle of 45° to the starting position.
- a manoeuvring distance of at least 1.0 m must be available.

Active Parking Assist can help you to exit a parking space only if you have parked the vehicle parallel to the direction of travel using Active Parking Assist.

ⓘ If Parking Assist PARKTRONIC detects obstacles, Active Parking Assist brakes automatically whilst the vehicle is exiting the parking space. You are responsible for braking in good time.

▶ Start the engine.

▶ Release the electric parking brake.

▶ Switch on the turn signal in the direction in which you intend to pull away.

▶ Shift the transmission to position D or R. The Start Parking Assist? Yes: OK No: ⮌ message appears in the multifunction display.

▶ **To cancel the procedure:** press the ⮌ button on the multifunction steering wheel or pull away.

or

▶ **To exit a parking space with assistance from Active Parking Assist:** press the OK button on the multifunction steering wheel. The Parking Assist in operation Accelerate and brake Observe surroundings message appears in the multifunction display.

▶ Let go of the multifunction steering wheel.

▶ Pull away, being ready to brake at all times. Do not exceed a maximum speed of approximately 10 km/h when exiting a parking space. Otherwise, Active Parking Assist will be cancelled.

▶ Depending on the message or as required, shift the transmission to position D or R. Active Parking Assist will immediately steer in the other direction. The Parking Assist in operation Accelerate and brake Observe surroundings message appears in the multifunction display.

ⓘ You will achieve the best results by waiting for the steering procedure to complete before pulling away.

If you reverse after activation, the steering wheel will be moved to the straight-ahead position.

▶ Drive forwards and in reverse as prompted by the Parking Assist PARKTRONIC warning displays, several times if necessary.

Once you have exited the parking space completely, the steering wheel will be moved to the straight-ahead position. You hear a tone and the Active Parking Assist finished message appears in the multifunction display. You will

then have to steer and merge into traffic on your own. Parking Assist PARKTRONIC will still be available. You can take over the steering before the vehicle has exited the parking space completely. This is useful if you recognise that it is already possible to pull out of the parking space.

Cancelling Active Parking Assist

▶ Stop the movement of the multifunction steering wheel or steer yourself.
Active Parking Assist is cancelled at once. The Active Parking Assist cancelled message appears in the multifunction display.

or

▶ Press the Parking Assist PARKTRONIC button (▷ page 215).
Parking Assist PARKTRONIC is switched off and Active Parking Assist is immediately cancelled. The Active Parking Assist cancelled message appears in the multifunction display.

Active Parking Assist is cancelled automatically if:

- the electric parking brake is applied
- transmission position P is selected
- parking using Active Parking Assist is no longer possible
- you are driving at a speed greater than 10 km/h
- a wheel spins and ESP® intervenes or fails. In such cases the warning lamp lights up on the instrument cluster

A warning tone will sound. The parking symbol disappears and the multifunction display shows the Active Parking Assist cancelled message.

When Active Parking Assist is cancelled, you must steer and brake again yourself.

If a system malfunction occurs, the vehicle is braked to a standstill. To drive on, depress the accelerator pedal again.

PARKTRONIC Parking Assist

Important safety notes

Parking Assist PARKTRONIC is an electronic parking aid with ultrasound. It monitors the area around your vehicle using six sensors in the front bumper and six sensors in the rear bumper. Parking Assist PARKTRONIC shows you the distance between your vehicle and an obstacle visually and audibly.

Parking Assist PARKTRONIC is only an aid. It is not a substitute for your attention to the immediate surroundings. The responsibility for safe manoeuvring and parking remains with you. Make sure that there are no persons, animals or objects in the manoeuvring area while manoeuvring and parking in/leaving parking spaces.

! When parking, pay particular attention to objects above or below the sensors, such as flower pots or trailer drawbars. Parking Assist PARKTRONIC does not detect such objects when they are in the immediate vicinity of the vehicle. You could damage the vehicle or the objects.

The sensors may not detect snow and other objects that absorb ultrasonic waves.

Ultrasonic sources such as an automatic car wash, the compressed-air brakes of a lorry or a pneumatic drill could cause Parking Assist PARKTRONIC to malfunction.

Parking Assist PARKTRONIC may not function correctly on uneven terrain.

! Fold in the ball coupling if the trailer tow hitch is not required. Parking Assist PARKTRONIC measures the minimum detection range to an obstacle from the bumper, not the ball coupling.

Parking Assist PARKTRONIC is activated automatically when you:

- switch on the ignition
- shift the transmission to position D, R or N

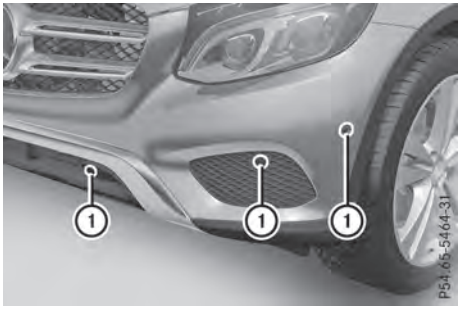
Parking Assist PARKTRONIC is deactivated at speeds above 18 km/h. It is reactivated at lower speeds.

Parking Assist PARKTRONIC is deactivated for the rear area when you establish the electrical connection between your vehicle and a trailer.

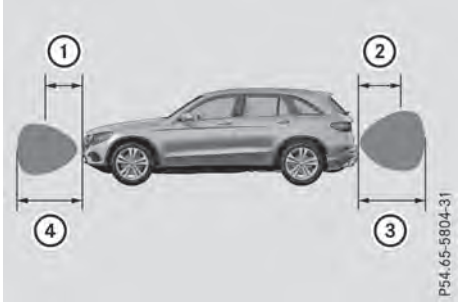
Range of the sensors

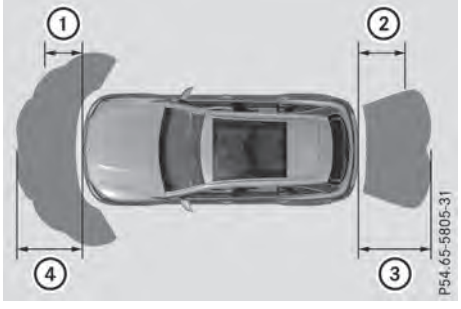
Parking Assist PARKTRONIC does not take into account obstacles located:

- below the detection range, e.g. persons, animals or objects
- above the detection range, e.g. overhanging loads, tail sections or loading ramps of goods vehicles



① Sensors on the front bumper, left-hand side (example)





① Approx. 60 cm (corners)
② Approx. 80 cm (corners)
③ Approx. 120 cm (centre)
④ Approx. 100 cm (centre)

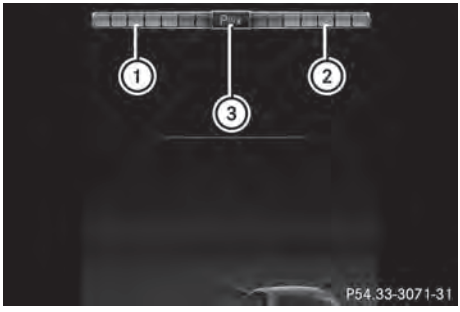
The sensors must be free of dirt, ice and slush. Otherwise, they may not function correctly. Clean the sensors regularly, taking care not to scratch or damage them (▷ page 354).

Minimum distance

Centre	Approx. 20 cm
Corners	Approx. 15 cm

If there is an obstacle within this range, the relevant warning displays light up and a warning tone sounds. If the distance falls below the minimum, the distance may no longer be shown.

Warning displays



① Segments on the left-hand side of the vehicle
② Segments on the right-hand side of the vehicle
③ Segments showing operational readiness

The warning displays show the distance between the sensors and the obstacle. The warning display for the front area is on the instrument cluster. The warning display for the rear area is located on the roof lining in the rear compartment.

The warning display for each side of the vehicle is divided into five yellow and two red segments. Parking Assist PARKTRONIC is operational if operational readiness indicator ③ lights up.

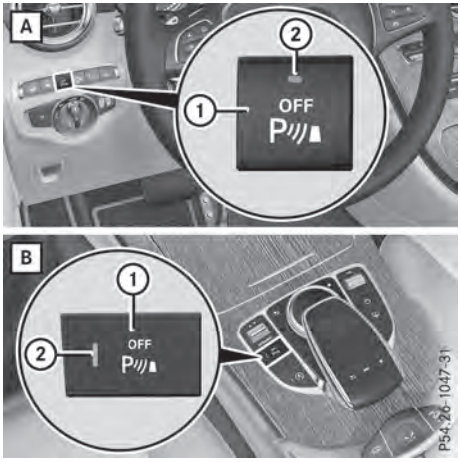
The selected transmission position and the direction in which the vehicle is rolling determine which warning display is active when the engine is running.

Transmission position	Warning display
D	Front area activated
R, N or the vehicle is rolling backwards	Rear and front areas activated
P	No areas activated

One or more segments light up as the vehicle approaches an obstacle, depending on the vehicle's distance from the obstacle. In addition, warning tones are emitted.

When the distance to the obstacle is sufficient, you will hear an intermittent warning tone. The shorter the distance to the obstacle, the shorter the frequency of the intermittent warning tones becomes. When the minimum distance is reached, you hear a continuous warning tone.

Deactivating/activating Parking Assist PARKTRONIC



A Switches on the dashboard
B Switches on the centre console

① Activates/deactivates Parking Assist PARKTRONIC
② Indicator lamp

If indicator lamp ② lights up, Parking Assist PARKTRONIC is deactivated. Active Parking Assist is then also not available.

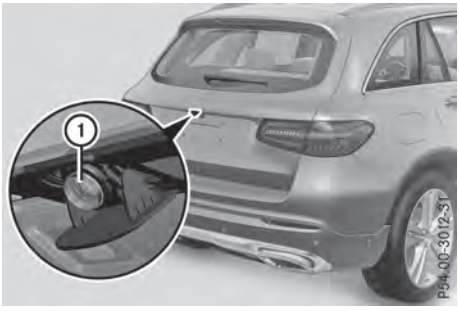
ⓘ Parking Assist PARKTRONIC is automatically activated when you turn the key to position 2 in the ignition lock.

Problems with Parking Assist PARKTRONIC

Problem	Possible causes/consequences and ▶ Solutions
Only the red segments on the Parking Assist PARKTRONIC warning displays are lit. You also hear a warning tone for approximately two seconds. Parking Assist PARKTRONIC is then deactivated and the indicator lamp on the PARKTRONIC button lights up.	Parking Assist PARKTRONIC is malfunctioning and has been deactivated. ▶ If problems persist, have Parking Assist PARKTRONIC checked at a qualified specialist workshop.
Only the red segments on the Parking Assist PARKTRONIC warning displays are lit. Parking Assist PARKTRONIC is then deactivated.	The Parking Assist PARKTRONIC sensors are dirty or malfunctioning. ▶ Clean the Parking Assist PARKTRONIC sensors (▷ page 354). ▶ Switch the ignition back on.
	The problem may be caused by an external source of radio or ultrasound waves. ▶ Check to see if Parking Assist PARKTRONIC functions in a different location.

Reversing camera

General notes



Reversing camera ① is a visual parking and manoeuvring aid. It shows the area behind the vehicle with guide lines on the multimedia system.

The area behind the vehicle is displayed as a mirror image, as in the rear-view mirror.

ⓘ The text shown on the multimedia system depends on the language setting. The following are examples of reversing camera displays on the multimedia system.

Important safety notes

The reversing camera is only an aid. It is not a substitute for your attention to the immediate surroundings. The responsibility for safe manoeuvring and parking remains with you. Make sure that there are no persons, animals or objects in the manoeuvring area while manoeuvring and parking in parking spaces.

The reversing camera will not function or will function only in a limited manner:

- if the tailgate is open
- in heavy rain, snow or fog
- at night or in very dark places
- if the camera is exposed to very bright light
- if the area is lit by fluorescent lamps or LED lighting (the display may flicker)
- if there is a sudden change in temperature, e.g. when driving into a heated garage in winter

- if the camera lens is dirty or obstructed, observe the notes on cleaning (▷ page 355)
- if the rear of your vehicle is damaged – in this case, have the camera position and setting checked at a qualified specialist workshop

The field of vision and other functions of the reversing camera may be restricted due to additional accessories on the rear of the vehicle (e.g. licence plate holder, rear-mounted bicycle rack).

The reversing camera is protected from raindrops and dust by a flap. When the reversing camera is activated, this flap opens.

The flap closes again when:

- you have finished the manoeuvring process
- you switch off the engine
- you open the luggage compartment

Observe the notes on cleaning (▷ page 355).

For technical reasons, the flap may remain open briefly after the reversing camera has been deactivated.

Activating/deactivating the reversing camera



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▶ **To activate:** make sure that the Activation by R gear function is selected on the multimedia system (see Digital Owner's Manual).

▶ Engage reverse gear.
The reversing camera flap opens. The area behind the vehicle appears with guide lines on the multimedia system.
The image from the reversing camera is available throughout the manoeuvring process.

▶ **To switch the function mode for vehicles with trailer tow hitch:** using the controller, select symbol ① for the "Reverse parking" function or symbol ② for "Coupling up a trailer".
The symbol of the selected function is highlighted.

▶ **To deactivate:** shift the transmission to position P.

or

▶ Drive forwards at a speed greater than 12 km/h.

Multimedia system display

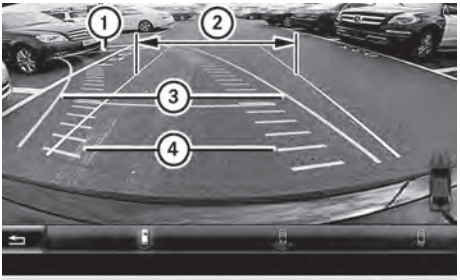
The reversing camera may show a distorted view of obstacles, show them incorrectly or not at all. Obstacles are not shown by the reversing camera in the following locations:

- very close to the rear bumper
- under the rear bumper
- in the area immediately above the recessed tailgate handle

! Objects not at ground level may appear to be further away than they actually are, e.g.:

- the bumper of a parked vehicle
- the drawbar of a trailer
- the ball coupling of a trailer tow hitch
- the rear section of an HGV
- a slanted post

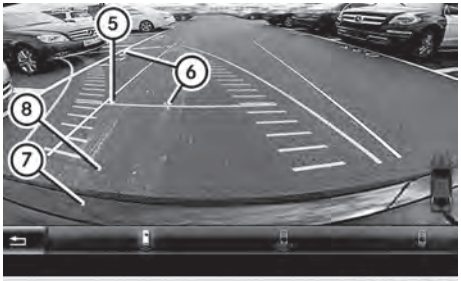
Use the guidelines only for orientation. Approach objects no further than the bottommost guideline.



P54.65-4903-31

① Yellow guide line at a distance of approximately 4.0 m from the rear of the vehicle
② White guide lines without steering input, vehicle width including the exterior mirrors (static)

③ Yellow guide lines for vehicle width including the exterior mirrors, for current steering input (dynamic)
④ Yellow lanes marking the course the tyres will take for current steering input (dynamic)



P54.65-4904-31

⑤ Yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
⑥ Vehicle centre axis (locating aid)
⑦ Bumper
⑧ Red guide line at a distance of approximately 0.30 m from the rear of the vehicle

If the transmission is shifted to position R, guide lines appear on the camera image.

The distance specifications apply only to objects that are at ground level.



P54.65-5766-31

⑨ Front warning displays
⑩ Rear warning displays
⑪ Additional vehicle icon as Parking Assist PARKTRONIC measurement operational readiness indicator

Vehicles with Parking Assist PARKTRONIC: when Parking Assist PARKTRONIC is operational (▷ page 214), vehicle icon ⑪ appears on the multimedia system display. If the Parking Assist PARKTRONIC warning displays are active or light up, warning displays ⑨ and ⑩ are also active or light up correspondingly on the multimedia system display.

"Reverse parking" function

Reversing straight into a parking space without steering input

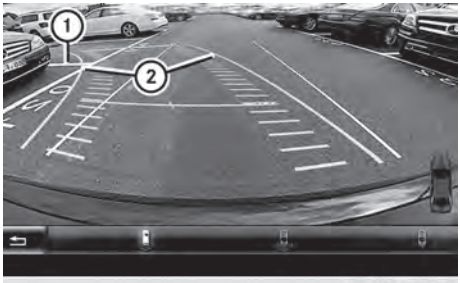


P54.65-4906-31

① White guide line without steering input – vehicle width including the exterior mirrors (static)
② Yellow guide lines for vehicle width including the exterior mirrors – dynamic for current steering input
③ Yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
④ Red guide line at a distance of approximately 0.30 m from the rear of the vehicle

▶ Make sure that the reversing camera is switched on (▷ page 217). The lane and guide lines appear.
▶ With the help of white guide line ①, check whether the vehicle will fit into the parking space.
▶ Using white guide line ① as a guide, carefully reverse until you reach the end position. Red guide line ④ is then at the end of the parking space. The vehicle is almost parallel in the parking space.

Reverse perpendicular parking with steering input

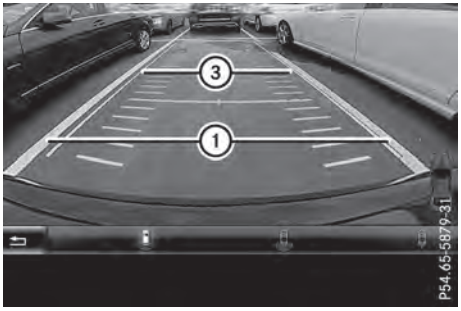


P54.65-4907-31

- ▶ After driving past the parking space, stop the vehicle, paying attention to road and traffic conditions.
- ▶ Make sure that the reversing camera is switched on (▷ page 217).
  The lane and guide lines appear in the camera image.
- ▶ While the vehicle is stationary, turn the steering wheel in the direction of the parking space until yellow guide lines ② reach parking space marking ①.
  Yellow guide lines ② dynamically adapt to the current steering input.
- ▶ Maintain the steering input and reverse carefully.



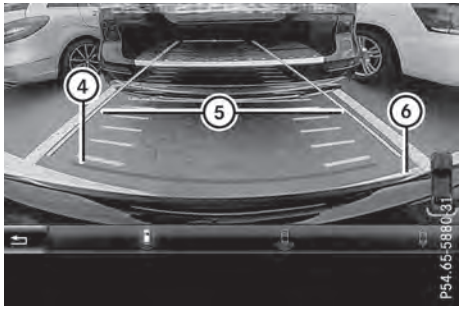
- ▶ Stop the vehicle when it is almost exactly in front of the parking space.



① Parking space markings
③ White guide lines – for current steering input

White guide lines ③ should be as close to parallel with parking space markings ① as possible.

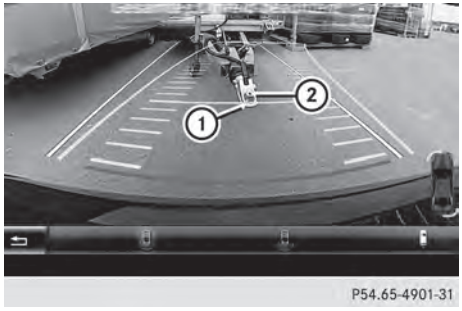
- ▶ Turn the steering wheel to the centre position while the vehicle is stationary.



④ Red guide line at a distance of approximately 0.30 m from the rear of the vehicle
⑤ White guide lines – no steering input
⑥ End of parking space

- ▶ Reverse carefully until you have reached the end position.
  The red guide line ④ is then at the end of the parking space ⑥. The vehicle is almost parallel in the parking space.

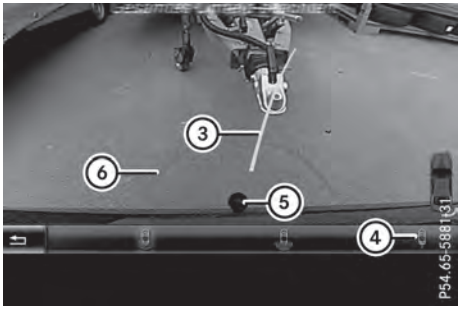
"Coupling up a trailer" function



① Vehicle centre point on the yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
② Trailer drawbar

This function is available only on vehicles with a trailer tow hitch.

- ▶ Before coupling up a trailer, set the height of trailer drawbar ② so that it is slightly higher than the ball coupling.
- ▶ Position the vehicle centrally in front of trailer drawbar ②.



③ Trailer drawbar locating aid
④ Symbol for the "Coupling up a trailer" function
⑤ Ball coupling
⑥ Red guide line at a distance of approximately 0.30 m from the ball coupling

▶ Select symbol ④ using the multimedia system controller.
The "Coupling up a trailer" function is selected. The distance specifications now apply only to objects that are at the same level as the ball coupling.
▶ Reverse carefully, making sure that trailer drawbar locating aid ③ points approximately in the direction of trailer drawbar ②.
▶ Reverse carefully until trailer drawbar ② reaches red guide line ⑥.
The distance between trailer drawbar ② and red guide line ⑥ is now approximately 0.30 m.
▶ Couple up the trailer (▷ page 240).

"Wide-angle" function



① Symbol for the wide-angle view function
② Own vehicle
③ Warning displays for Parking Assist PARKTRONIC

You can also use the reversing camera to select a wide-angle view.

When Parking Assist PARKTRONIC is operational (▷ page 214), a symbol for your own vehicle appears on the multimedia system display. If the Parking Assist PARKTRONIC warning displays are active, warning displays ③ light up on the multimedia system display in yellow or red accordingly.

Object detection

The reversing camera helps detect moving and stationary objects. If an object (person, vehicle or other obstacle) is detected, this object is marked with a bar. Objects located some distance away from the vehicle are marked with a yellow bar. If the distance to the object is very small, the bar is displayed in red.

Object detection works only in wide-angle view.

To use the function, it must be switched on via the multimedia system (see Digital Owner's Manual).

360° Camera

General notes

The 360° camera is a camera system comprising four cameras.

The system evaluates images from the following cameras:

- reversing camera
- front camera
- two side cameras on the exterior mirrors

The cameras cover the immediate surroundings of the vehicle. The system assists you, e.g. when parking or at exits with reduced visibility.

You can show images from the 360° camera in full-screen mode or in seven different split-screen views on the multimedia system. A split-screen view also includes a top view of the vehicle. This view is calculated from the data supplied by the installed cameras (virtual camera).

The seven split-screen views are:

- top view and image from the reversing camera (130° viewing angle)
- top view and image from the front camera (130° viewing angle without displaying the maximum steering wheel angle)
- top view and enlarged rear view

- top view and enlarged front view
- top view and trailer view (vehicles with trailer tow hitch)
- top view and images from the rear-facing side cameras (rear wheel view)
- top view and images from the forward-facing side cameras (front wheel view)

When the function is active and you shift the transmission from D or R to N, the guide lines on the multimedia system are hidden.

When you shift between transmission positions D and R, you see the previously selected front or rear view.

Distances measured by Parking Assist PARKTRONIC will also be displayed:

- as red or yellow brackets around the vehicle symbol in top view in split-screen mode or
- at the bottom right as red or yellow brackets around the vehicle symbol in full-screen mode

The line thickness and colour of the brackets show how far the vehicle is from an object.

- yellow brackets with thin lines: Parking Assist PARKTRONIC is active
- yellow brackets with normal lines: an object is present in close range of the vehicle
- red line: an object is present in the immediate close range of the vehicle

Important safety notes

The 360° camera is only an aid and may show a distorted view of obstacles, show them incorrectly or not show them at all. The 360° camera is not a substitute for attentive driving.

The responsibility for safe manoeuvring and parking remains with you. When manoeuvring and parking, make sure that there are no persons, animals or objects in the manoeuvring area.

You are responsible for safety at all times and must always pay attention to your immediate surroundings when parking and manoeuvring. This applies to the areas behind, in front of and beside the vehicle. You could otherwise endanger yourself and others.

The 360° camera will not function or will function only to a limited extent:

- if the doors are open
- if the exterior mirrors are folded in
- if the tailgate is open
- in heavy rain, snow or fog
- at night or in very dark places
- if the cameras are exposed to very bright light
- if the area is lit by fluorescent lamps or LED lighting (the display may flicker)
- if the camera lenses mist up, e.g. when you drive into a heated garage in winter, causing a rapid change in temperature
- if the camera lenses are dirty or covered
- if the vehicle components in which the cameras are fitted are damaged: in this case, have the camera position and setting checked at a qualified specialist workshop

Do not use the 360° camera under such circumstances. You could otherwise injure others or damage objects when parking the vehicle.

The guide lines on the multimedia system display show the distances to your vehicle. The distances apply only at road level.

In trailer mode, the guide lines are shown at the level of the trailer tow hitch.

The camera in the rear area is protected by a flap. This flap opens when the 360° camera is activated. Observe the notes on cleaning (▷ page 355). For technical reasons, the flap may remain open briefly after the 360° camera has been deactivated.

The field of vision and other functions of the camera system may be restricted due to additional attachments (e.g. licence plate holder, rear bicycle carrier).

On vehicles with height-adjustable suspension, diverging from the standard height can, for technical reasons, result in the following:

- inaccuracies in the guide lines
- inaccuracies in the display of generated images (top view)

Activation conditions

The image from the 360° camera appears when

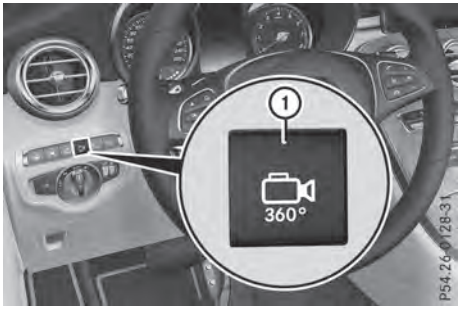
- the multimedia system is switched on
- the 360° camera function is switched on

If you are driving at more than a moderate speed and switch on the 360° camera, a warning message appears.

The warning message disappears in the following situations:

- you are again driving at a moderate speed, the 360° camera is then activated
- the message is confirmed with the ⮌ button

Switching the 360° camera on/off with the button



▶ **To switch on:** press button ①.
The following appears depending on whether transmission position D or R is selected:
- a split screen with top view and the image from the front camera or
- a split screen with top view and the image from the reversing camera

▶ **To switch off:** press button ① again.

Switching on the 360° camera using reverse gear

You can show images from the 360° camera automatically by engaging reverse gear.

▶ Make sure that the Activation by R gear function is selected on the multimedia system (see the Digital Owner's Manual).

▶ **To show the 360° camera image:** engage reverse gear.
The multimedia system shows the area behind the vehicle in split-screen mode. You see the top view of the vehicle and the image from the reversing camera.
You cannot stop the 360° camera display if reverse gear is engaged.

Selecting the split-screen view or full-screen mode

Switching between split screen views:

▶ To switch to the line with the vehicle icons: slide ↑◎ the controller.

▶ To select a vehicle icon: turn the controller.

Switching to full-screen mode:

▶ Turn and press 180° view with the controller.

The full-screen option is available only in the following views:
- top view with image from the reversing camera
- top view with image from the front camera

Multimedia system display

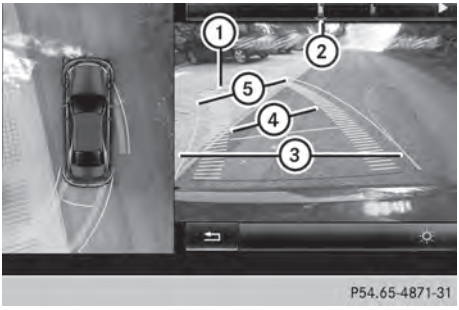
Important safety notes

The camera system may show a distorted view of obstacles, show them incorrectly or not show them at all. Obstacles in the following locations are not shown by the system:
- under the front and rear bumpers
- very close to the front and rear bumpers
- in the area immediately above the recessed tailgate handle
- very close to the exterior mirrors
- in the transitional areas between the various cameras in the virtual top view

! Objects not at ground level may appear to be further away than they actually are, e.g.:
- the bumper of a parked vehicle
- the drawbar of a trailer
- the ball coupling of a trailer tow hitch
- the rear section of an HGV
- a slanted post

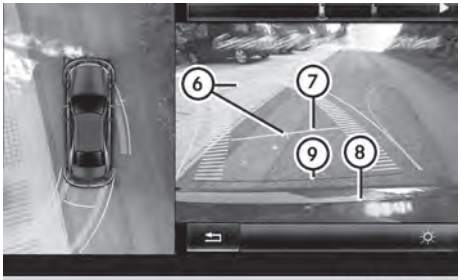
Use the guidelines only for orientation. Approach objects no further than the bottom-most guideline.

Top view with image from the reversing camera



① Yellow guide line at a distance of approximately 4.0 m from the rear of the vehicle
② Symbol for the split-screen setting with top view and reversing camera image

③ Guide lines for the maximum steering input
④ Yellow lanes marking the course the tyres will take for current steering input (dynamic)
⑤ Yellow guide lines for vehicle width including the exterior mirrors – dynamic for current steering input



P54.65-4872-31

⑥ Vehicle centre axis (locating aids)
⑦ Yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
⑧ Bumper
⑨ Red guide line at a distance of approximately 0.30 m from the rear of the vehicle

When reverse gear is engaged, guide lines appear on the camera image.

The distance specifications apply only to objects that are at ground level.

Top view with image from the front camera



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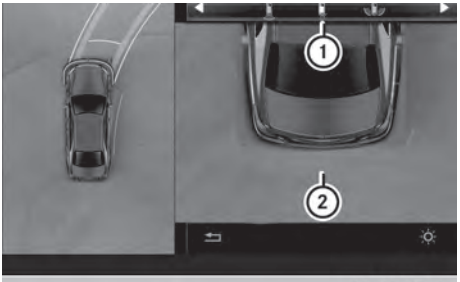
① Symbol for the split-screen setting with top view and front camera image
② Yellow guide line at a distance of approximately 4.0 m from the front of the vehicle
③ Yellow guide lines for vehicle width including the exterior mirrors, for current steering input (dynamic)
④ Yellow lanes marking the course the tyres will take for current steering input (dynamic)
⑤ Red guide line at a distance of approximately 0.30 m from the front of the vehicle
⑥ Yellow guide line at a distance of approximately 1.0 m from the front of the vehicle

Top view and enlarged rear view



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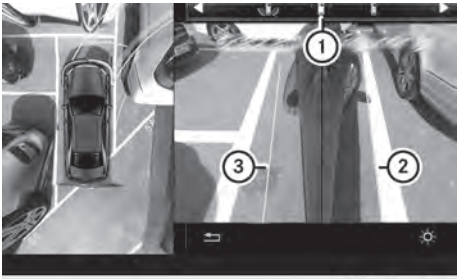
① Symbol for the split-screen setting with top view and reversing camera image enlarged
② Red guide line at a distance of approximately 0.30 m from the rear of the vehicle

This view assists you in estimating the distance to the vehicle behind you.

ⓘ This setting can also be selected as an enlarged front view.

Top view with image from the side cameras



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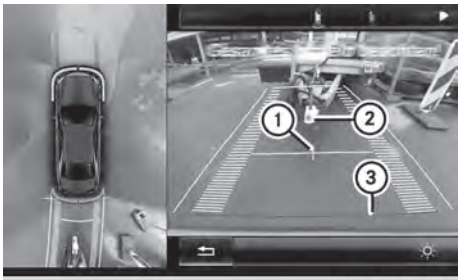
① Symbol for the top view setting with the forward-facing side camera image
② Yellow guide line for the vehicle width including the exterior mirror (right side of vehicle)
③ Yellow guide line for the vehicle width including the exterior mirror (left side of vehicle)

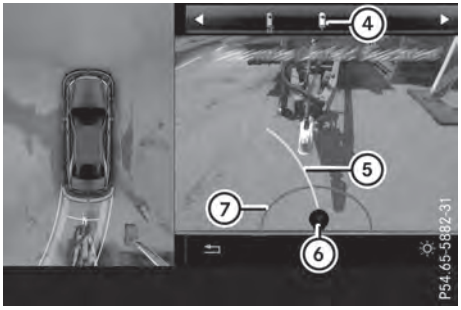
ⓘ You can also select the side camera setting for the rear-facing view.

"Coupling up a trailer" function



① Vehicle centre point on the yellow guide line at a distance of approximately 1.0 m from the rear of the vehicle
② Trailer drawbar
③ Red guide line at a distance of approximately 0.30 m from the rear of the vehicle

- ▶ Set the height of trailer drawbar ② so that it is slightly higher than the ball coupling.
- ▶ Position the vehicle centrally in front of trailer drawbar ②.

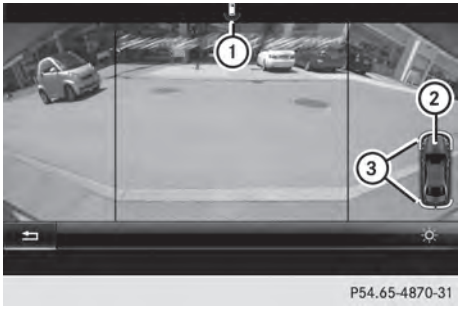


For technical reasons, ball coupling ⑥ of the trailer tow hitch on the multimedia system display is either only partially visible or not visible at all.

- ▶ Select symbol ④ using the controller.
  The "Coupling up a trailer" function is selected. The distance specifications now apply only to objects that are at the same level as the ball coupling.
- ▶ Reverse carefully, making sure that trailer drawbar locating aid ⑤ points approximately in the direction of the trailer drawbar.
- ▶ Reverse carefully until the trailer drawbar reaches red guide line ⑦.
  The distance between the trailer drawbar and red guide line ⑦ is now approximately 0.30 m.
- ▶ Couple up the trailer (▷ page 240).

The lines are shown at the level of the trailer tow hitch.

180° view



① Symbol for the full-screen setting with the reversing camera image
② Own vehicle
③ Warning displays for Parking Assist PARKTRONIC

ℹ 180° view can also be selected as front view.

Select this view when you are driving out of an exit and the view of crossing traffic is restricted, for example.

If you select the ⮌ symbol on the display and confirm with the controller, the split-screen view appears.

Stopping the 360° camera display

- ▶ Shift the transmission to position P.

or

- ▶ Drive forwards at a speed greater than 10 km/h.
  The 360° camera display is stopped.

  The view that was active before the 360° camera was displayed appears on the multimedia system display. You can stop the 360° camera from the split-screen view by selecting the ⮌ symbol on the display and confirming with the controller.

  You cannot stop the 360° camera display if transmission position R is selected.

ATTENTION ASSIST

General notes

ATTENTION ASSIST helps you during long, monotonous journeys such as on motorways and trunk roads. It is active in the 60 km/h to 200 km/h speed range. If ATTENTION ASSIST detects typical indicators of fatigue or increasing lapses in concentration on the part of the driver, it suggests taking a break.

Important safety notes

ATTENTION ASSIST is only an aid. It may not always detect fatigue or lapses in concentration until too late, or may not detect them at all. The system is not a substitute for a well-rested and attentive driver.

The functionality of ATTENTION ASSIST is restricted, and warnings may be delayed or not occur at all in the following situations:

- the length of the journey is less than approximately 30 minutes
- if the road condition is poor, e.g. if the surface is uneven or contains potholes
- in the event of strong crosswinds
- if you have adopted a sporty driving style with high cornering speeds or high rates of acceleration
- if you are predominantly driving at a speed below 60 km/h or above 200 km/h
- if you are driving with Active Steering Assist of Active Distance Assist DISTRONIC activated
- if the time has been set incorrectly
- in active driving situations, such as when you change lanes or change your speed

The ATTENTION ASSIST tiredness assessment is deleted and restarted when you continue the journey in the following situations:

- you switch off the engine
- you take off your seat belt and open the driver's door, e.g. for a change of drivers or to take a break

Displaying the attention level



On the Assistant menu (▷ page 258) of the on-board computer, you can call up the current status information.

▶ Select the assistance graphic display for ATTENTION ASSIST using the on-board computer (▷ page 257).

The following information appears:

- the length of the journey since the last break
- the attention level determined by ATTENTION ASSIST (Attention level), shown on a bar display in five levels from high to low
- if ATTENTION ASSIST is unable to calculate the attention level and cannot issue a warning, the System suspended message appears. The bar display then changes what is shown, e.g. if you are driving at a speed below 60 km/h or above 200 km/h.

Activating ATTENTION ASSIST

▶ Activate ATTENTION ASSIST via the on-board computer (▷ page 259).
The system determines the attention level of the driver depending on the setting selected:

If Standard is selected: the sensitivity with which the system determines the attention level is set to normal.

If Sensitive is selected: the sensitivity is set higher. The attention level detected by ATTENTION ASSIST is adapted accordingly and the driver is warned earlier.

When ATTENTION ASSIST is deactivated, the OFF symbol appears in the multifunction display on the assistance graphic when the engine is running.

When ATTENTION ASSIST has been deactivated, it is automatically reactivated after the engine has been switched off. The sensitivity selected

corresponds to the last selection activated (standard/sensitive).

Warning on the multifunction display

If fatigue or increasing lapses in concentration are detected, a warning appears on the multifunction display: ATTENTION ASSIST Take a break!.

In addition to the message shown on the multifunction display, you will then hear a warning tone.

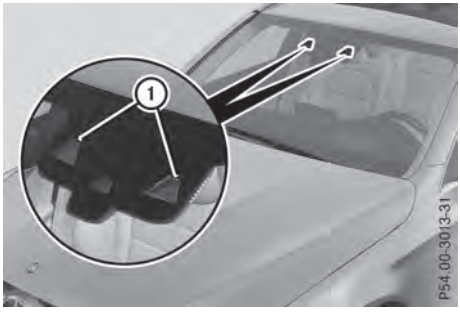
- ▶ If necessary, take a break.
- ▶ Acknowledge the message by pressing the OK button on the steering wheel.

On long journeys, take regular breaks that allow for adequate refreshment. If you do not take a break and ATTENTION ASSIST continues to detect increasing lapses in concentration, you will be warned again after 15 minutes at the earliest. This will happen only if ATTENTION ASSIST still detects typical indicators of fatigue or increasing lapses in concentration.

Vehicles with COMAND Online multimedia system: if a warning appears on the multifunction display, the multimedia system offers to search for a service station. You can select a service station and you will then be navigated to this service station. This function can be activated or deactivated in COMAND Online multimedia system (see Digital Owner's Manual).

Traffic Sign Assist

General notes



Traffic Sign Assist displays the maximum speed permitted and overtaking restrictions to the driver on the instrument cluster. Driving onto a section of road in the wrong direction triggers a warning. Traffic Sign Assist detects traffic signs with multifunction camera ① attached at the top of the windscreen. The data and general traffic regulations stored in the navigation system are also used to determine the current speed limit.

If a traffic sign that is relevant to your vehicle is passed, the display of the speed limits and overtaking restrictions is updated.

The display can also be updated without a visible traffic sign in the following situations:

- the vehicle changes roads, e.g. motorway exit or slip road
- a village or town boundary that is stored in the digital map is passed
- the last traffic sign detected by the camera has not been repeated

If a sign indicating the end of a restriction (speed limit or overtaking restriction) is passed, the sign appears for five seconds. The currently applicable traffic regulation continues to be shown in the assistance graphic (▷ page 257).

The camera also detects traffic signs with a restriction indicated by an additional sign (e.g. in wet conditions).

The traffic signs are displayed on the instrument cluster with the restrictions only in the following situations:

- the regulation must be observed with the restriction, or
- Traffic Sign Assist is unable to determine whether the restriction applies

If Traffic Sign Assist is unable to determine a maximum permissible speed from any of the available sources, no speed limit is displayed on the instrument cluster either.



Traffic Sign Assist is not available in all countries. In this case, the display ① appears in the speedometer.

Important safety notes

Traffic Sign Assist is only an aid and is not always able to correctly display speed limits and overtaking restrictions. Traffic signs always have priority over the Traffic Sign Assist display.

The system may be either functionally impaired or temporarily unavailable in the following situations:

- visibility is poor, e.g. due to snow, rain, fog or spray
- glare, e.g. from the sun being low in the sky
- dirt, ice or misting on the windscreen in the vicinity of the camera
- traffic signs are hard to detect, e.g. due to dirt, ice, snow
- the traffic signs are insufficiently lit at night
- signs are ambiguous, e.g. traffic signs on construction sites or in adjacent lanes
- the information in the digital street map of the navigation system is incorrect or out of date

Switching the message function on/off

If you have activated the Traffic Sign Assist message function in the on-board computer, the traffic regulations (speed limits and overtaking restrictions) are displayed on the instrument cluster for five seconds respectively. The wrong-way warning and the traffic sign display for speed limits and overtaking restrictions remain active even when the display has been deactivated.

▶ Switch on the Traffic Sign Assist message function via the on-board computer (▷ page 258).

Instrument cluster display

Showing the assistance graphic

▶ Call up the assistant display function via the on-board computer (▷ page 257). Detected traffic signs appear on the instrument cluster.

Speed limit with unknown restriction



① Maximum permissible speed
② Maximum permissible speed for vehicles for which the restriction in the additional sign is relevant
③ Additional sign for unknown restriction

A maximum permissible speed of 80 km/h (80 mph) and a speed limit of 60 km/h (60 mph) with an unknown restriction apply.

The unit for the speed limit (km/h or mph) depends on the country in which you are driving. It is generally neither shown on the traffic sign nor on the instrument cluster but must be taken into account on observance of the maximum permissible speed.

No entry (wrong-way warning)



A warning message ① is displayed on the instrument cluster if Traffic Sign Assist detects that you are passing a “no entry” sign and you are driving in the wrong direction. You will then also hear a warning tone. You should immediately check your direction of travel in order to avoid danger to yourself and other road users.

Lane Tracking package

General notes

The Lane Tracking package consists of Blind Spot Assist (▷ page 228) and Lane Keeping Assist (▷ page 229).

Blind Spot Assist

General notes

Blind Spot Assist monitors the areas on either side of the vehicle that are not visible to the driver with two lateral, rear-facing radar sensors. A warning lamp lights up on the exterior mirrors and draws your attention to vehicles detected in the monitored area. If you then switch on the corresponding turn signal to change lanes, you will also receive a visual warning and a warning tone.

Blind Spot Assist supports you from a speed of approximately 30 km/h.

Important safety notes

⚠ WARNING

Blind Spot Assist does not react to vehicles:

- overtaken too closely on the side, placing them in the blind spot area
- when the difference in the speed of approach and overtaking is too great

As a result, Blind Spot Assist cannot warn drivers in these situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and maintain a safe distance at the side of the vehicle.

Blind Spot Assist is only an aid. It may fail to detect some vehicles and is not a substitute for attentive driving. Always ensure that there is sufficient distance to the side for other road users and obstacles.

Radar sensors

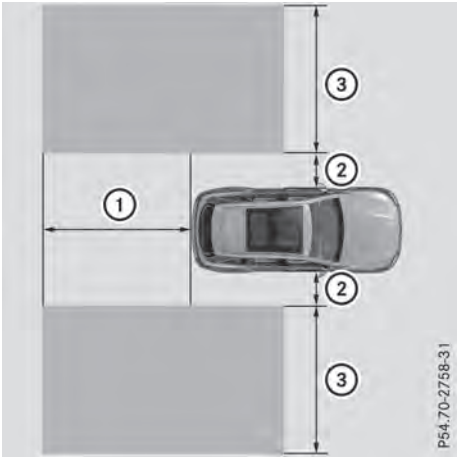
The radar sensors for Blind Spot Assist are integrated into the rear bumper. Make sure that the bumpers are free from dirt, ice or slush. The sensors must not be covered, e.g. by cycle racks or overhanging loads. Following a severe impact or in the event of damage to the bumpers, have the function of the radar sensors checked at a qualified specialist workshop. Blind Spot Assist may no longer work properly in such cases.

Monitoring range

In particular, the detection of obstacles can be impaired in the following situations:

- dirt on the sensors or obscured sensors
- poor visibility, e.g. due to fog, heavy rain, snow or spray
- narrow vehicles, e.g. motorcycles or bicycles
- very wide lanes
- narrow lanes
- vehicles not driving in the middle of their lane
- barriers or other road boundaries

Vehicles in the monitoring range are then not indicated.



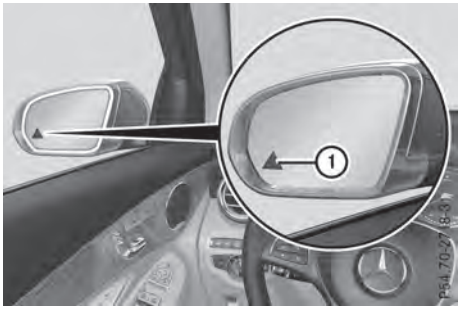
At a distance of around 0.5 m ② from the vehicle, Blind Spot Assist monitors the area up to 3.0 m next to ③ and behind ① your vehicle, as shown in the picture.

If the lanes are narrow, vehicles driving in the lane beyond the lane next to your vehicle may be indicated, especially if the vehicles are not driving in the middle of their lane. This may be the case if the vehicles are driving on the inner side of their lane.

Due to the nature of the system:

- warnings may be issued in error when driving close to crash barriers or similar solid boundaries
- warnings may be interrupted when driving alongside long vehicles, e.g. lorries, for a prolonged time

Warning lamp



① Warning lamp

Blind Spot Assist is not active at speeds below approximately 30 km/h. Vehicles in the monitoring range are then not indicated.

If a vehicle is detected within the blind spot monitoring range at speeds of more than approximately 30 km/h, warning lamp ① on the corresponding side lights up red. This warning lamp always lights up when a vehicle enters the blind spot monitoring range from behind or from the side. When you overtake a vehicle, the warning occurs only if the difference in speed is less than 12 km/h.

If you engage reverse gear, Blind Spot Assist is not operational.

The brightness of the warning lamps is automatically adapted to the brightness of the surroundings.

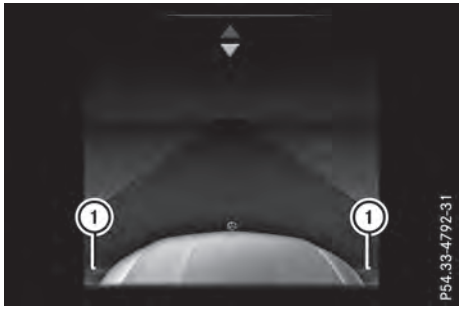
Collision warning

If a vehicle is detected in the blind spot monitoring range and you switch on the corresponding turn signal, a double warning tone sounds. The red warning lamp flashes on the relevant exterior mirror. If the turn signal remains switched on, detected vehicles are indicated by the flashing of the red warning lamp on the exterior mirror. No further warning tone sounds.

Activating Blind Spot Assist

- ▶ Make sure that Blind Spot Assist is activated on the on-board computer (▷ page 259).
- ▶ Turn the key to position 2 in the ignition lock.
  The red warning lamps on the exterior mirrors light up until the engine is started.

Assistant display



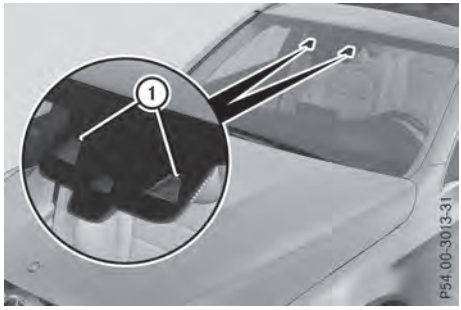
When Blind Spot Assist is activated, grey radar waves propagating backwards appear next to the vehicle on the assistant display on the multifunction display (▷ page 257). Above a speed of 30 km/h, the colour of the radar waves on the assistant display changes to green ①. Blind Spot Assist is then ready for use.

Towing a trailer

If you couple up a trailer, make sure that you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting. Blind Spot Assist is then deactivated. The `Blind Spot Assist not available when towing a trailer See Owner's Manual` message appears on the multifunction display.

Lane Keeping Assist

General notes



Lane Keeping Assist monitors the area in front of your vehicle by means of multifunction camera ① attached at the top of the windscreen. Lane Keeping Assist detects lane markings on the road and can warn you before you leave your lane unintentionally.

This function is available within a speed range between 60 km/h and 200 km/h.

A warning may be given if a front wheel passes over a lane marking. It will warn you by means of intermittent vibration through the steering wheel for up to 1.5 seconds.

Important safety notes

⚠ WARNING

Lane Keeping Assist cannot always clearly detect lane markings.

In such cases, Lane Keeping Assist can:

- issue an unnecessary warning
- not issue a warning

There is a risk of an accident.

Always pay particular attention to the traffic situation and keep within the lane, especially if Lane Keeping Assist alerts you.

⚠ WARNING

The Lane Keeping Assist warning does not return the vehicle to the original lane. There is a risk of an accident.

Always steer, apply the brakes or accelerate the vehicle yourself, especially if Lane Keeping Assist alerts you.

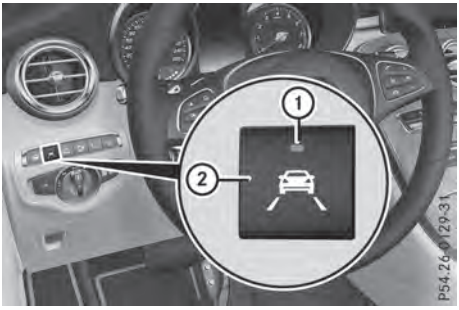
Lane Keeping Assist can neither reduce the risk of an accident if you fail to adapt your driving style nor override the laws of physics. Lane Keeping Assist cannot take into account road, weather or traffic conditions. Lane Keeping Assist is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

Lane Keeping Assist does not keep your vehicle in its lane.

The system may be impaired or may not function in the following situations:

- poor visibility, e.g. due to insufficient illumination of the road, or due to snow, rain, fog or spray
- glare, e.g. from oncoming traffic, the sun or reflections (e.g. if the road surface is wet)
- the windscreen is dirty, misted up, damaged or covered in the vicinity of the camera, e.g. by a sticker
- there are no lane markings, or several unclear lane markings are present for one lane, e.g. around construction sites
- the lane markings are worn away, dark or covered up, e.g. by dirt or snow
- the distance to the vehicle in front is too short and thus the lane markings cannot be detected
- the lane markings change quickly, e.g. lanes branch off, cross one another or merge
- the road is very narrow and winding
- there are highly variable shade conditions on the road surface

Activating/deactivating Lane Keeping Assist



▶ **To activate:** press button ②.
Indicator lamp ① lights up. The Lane Keeping Assist on message appears on the multifunction display. If all conditions have been satisfied, there may be a warning.
If you drive at speeds above 60 km/h and lane markings are detected, the lines on the assistant display are shown in green (▷ page 257). Lane Keeping Assist is ready for use.

▶ **To deactivate:** press button ②.
Indicator lamp ① goes out. Lane Keeping Assist is deactivated. The Lane Keeping Assist off message appears on the multifunction display.

Selecting Standard or Adaptive setting

▶ In the Assistance menu on the on-board computer, select the Lane Keeping Assist function (▷ page 259).

▶ Select setting Standard or Adaptive.

Standard

When Standard is selected, no warning vibration occurs if:

- you have switched on the indicator. In this event, the warnings are suppressed for a certain period of time.
- a driving safety system such as ABS, BAS or ESP® intervenes.

Adaptive

When Adaptive is selected, no warning vibration occurs if:

- you have switched on the indicator. In this event, the warnings are suppressed for a certain period of time.
- a driving safety system such as ABS, BAS or ESP® intervenes.
- you accelerate hard, e.g. kickdown.
- you brake hard.
- you steer actively, e.g. swerve to avoid an obstacle or change lane quickly.
- you cut the corner on a sharp bend.

To ensure that you are warned only when necessary and in good time if you cross the lane marking, the system detects certain conditions and warns you accordingly.

The warning vibration occurs earlier if:

- you approach the outer lane marking on a bend
- the road has very wide lanes, e.g. a motorway
- the system detects solid lane markings

The warning vibration occurs later if:

- the road has narrow lanes
- you cut the corner on a bend

Driving Assistance Plus package

General notes

The Driving Assistance Plus package consists of Active Distance Assist DISTRONIC (▷ page 191), Active Blind Spot Assist (▷ page 231) and Active Lane Keeping Assist (▷ page 234).

Active Blind Spot Assist

General notes

Using two lateral, rear-facing radar sensors, Active Blind Spot Assist monitors the areas on either side of the vehicle that are not visible to the driver. A warning lamp lights up on the exterior mirrors and draws your attention to vehicles detected in the monitored area. If you then switch on the corresponding turn signal to change lanes, you will also receive a visual warning and hear a warning tone. If a risk of side impact is detected, a course-corrective brake application may help you avoid a collision. Active Blind Spot Assist evaluates the free space in the direction of travel and to the side before making a course-correcting brake application. For this, Active Blind Spot Assist uses the forward-facing radar sensors.

Active Blind Spot Assist supports you from a speed of approximately 30 km/h.

Important safety notes

Active Blind Spot Assist is only an aid and is not a substitute for attentive driving.

⚠ WARNING

Active Blind Spot Assist does not react to vehicles:

- overtaking too closely on the side, placing them in the blind spot area
- if the difference in the speed of approach and overtaking is too great

As a result, Active Blind Spot Assist may neither give warnings nor intervene in such situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and maintain a safe distance at the side of the vehicle.

Radar sensors

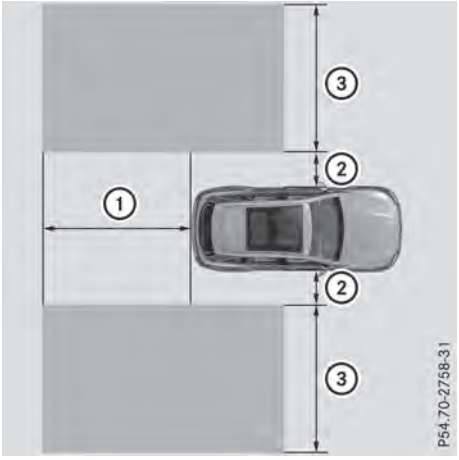
The Active Blind Spot Assist radar sensors are integrated in the front and rear bumpers and behind a cover in the radiator trim. Make sure that the bumpers and the cover in the radiator trim are free of dirt, ice or slush. The rear sensors must not be covered, e.g. by bicycle racks or overhanging loads. Following a severe impact or in the event of damage to the bumpers, have the function of the radar sensors checked at a qualified specialist workshop. Active Blind Spot Assist might otherwise no longer function properly.

Monitoring range

⚠ WARNING

Active Blind Spot Assist does not detect all traffic situations and road users. There is a risk of an accident.

Always make sure that there is sufficient distance to the side for other traffic or obstacles.



At a distance of approximately 0.5 m ② from the vehicle, Active Blind Spot Assist monitors the area up to 3.0 m next to ③ and behind ① your vehicle, as shown in the picture.

The detection of vehicles may be impaired in the following situations:

- dirt on the sensors or obscured sensors
- poor visibility, e.g. due to rain, snow or spray

Vehicles in the monitoring range are then not indicated.

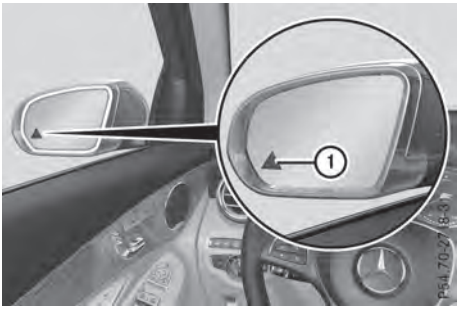
Active Blind Spot Assist may not detect narrow vehicles, such as motorcycles or bicycles, or may detect them too late.

If the lanes are narrow, vehicles driving in the lane beyond the lane next to your vehicle may be indicated, especially if the vehicles are not driving in the middle of their lane. This may be the case if vehicles are driving on the inner side of their lane.

Due to the nature of the system:

- warnings may be issued in error when driving close to crash barriers or similar solid boundaries
- warnings may be interrupted when you are driving alongside particularly long vehicles, such as lorries, for a prolonged time

Warning lamp



① Warning lamp

Active Blind Spot Assist is not operational at speeds of below approximately 30 km/h. Vehicles in the monitoring range are then not indicated.

If a vehicle is detected within the blind spot monitoring range at speeds of more than approximately 30 km/h, warning lamp ① on the corresponding side lights up red. This warning lamp always lights up when a vehicle enters the blind spot monitoring range from behind or from the side. When you overtake a vehicle, the warning occurs only if the difference in speed is less than 12 km/h.

If you select reverse gear, Active Blind Spot Assist is not operational.

The brightness of the warning lamps is automatically adapted to the brightness of the surroundings.



When Active Blind Spot Assist is activated, grey radar waves propagating rearwards appear next to the vehicle on the assistant display on the multifunction display. Above a speed of 30 km/h, the colour of the radar waves on the assistant display changes to green ②. Active Blind Spot Assist is then ready for use.

Collision warning from visual warning and warning tone

If you switch on the turn signal to change lanes and a vehicle is detected in the side monitoring range, you receive a visual warning and a warning tone as a collision warning. You will then hear a double warning tone and red warning lamp ① flashes. If the turn signal remains on, detected vehicles are indicated by the flashing of red warning lamp ①. No further warning tone sounds.

Course-correcting brake application

If Active Blind Spot Assist detects a risk of a side impact in the monitoring range, a course-correcting brake application is carried out. This is designed to help you avoid a collision.

⚠ WARNING

A course-correcting brake application cannot always prevent a collision. There is a risk of an accident.

Always steer, brake or accelerate yourself, especially if Active Blind Spot Assist warns you or makes a course-correcting brake application. Always maintain a safe distance at the sides.

If a course-correcting brake application occurs, red warning lamp ① flashes on the exterior mirror and a double warning tone sounds. In addition, a display underlining the danger of a side collision appears on the multifunction display.

In very rare cases, the system may make an inappropriate brake application. A course-correcting brake application may be interrupted at any time by countersteering slightly or accelerating.

The course-correcting brake application is available in the speed range between 30 km/h and 200 km/h.

Either a course-correcting brake application appropriate to the driving situation, or none at all, may occur in the following situations:

- vehicles or obstacles, e.g. crash barriers, are located on both sides of your vehicle
- a vehicle approaches too closely on the side
- you have adopted a sporty driving style with high cornering speeds
- you brake or accelerate significantly
- a driving safety system engages, such as ESP® or PRE-SAFE® Brake
- ESP® is deactivated
- a loss of tyre pressure or a defective tyre has been detected

Activating Active Blind Spot Assist

▶ Make sure that Active Blind Spot Assist is activated on the on-board computer (▷ page 259).

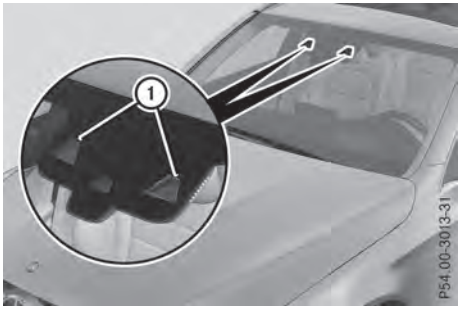
▶ Switch on the ignition.
Warning lamps ① on the exterior mirrors light up red for approximately 1.5 seconds.
Grey radar waves propagating backwards ② appear next to the vehicle on the assistant display on the multifunction display.
Above a speed of 30 km/h, the colour of the radar waves on the assistant display changes to green ②. Active Blind Spot Assist is then ready for use.

Towing a trailer

If you couple up a trailer, make sure that you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting. Active Blind Spot Assist is then deactivated. The radar waves ② next to the vehicle are hidden on the assistant display. The `Active Blind Spot Assist not available when towing a trailer See Owner's Manual` message appears on the multifunction display.

Active Lane Keeping Assist

General notes



Active Lane Keeping Assist monitors the area in front of your vehicle by means of multifunction camera ① at the top of the windscreen. Various areas to the front, rear and side of your vehicle are also monitored with the aid of the radar sensor system. Active Lane Keeping Assist detects lane markings on the road and can warn you before you leave your lane unintentionally. If you do not react to the warning, a lane-correcting brake application can bring the vehicle back into the original lane.

This function is available within a speed range between 60 km/h and 200 km/h.

Important safety notes

Active Lane Keeping Assist can neither reduce the risk of an accident if you fail to adapt your driving style nor override the laws of physics. Active Lane Keeping Assist cannot take account of road and weather conditions. It may not detect certain road and traffic conditions. Active Lane Keeping Assist is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane.

Active Lane Keeping Assist cannot continuously keep your vehicle in its lane.

⚠ WARNING

Active Lane Keeping Assist cannot always clearly detect lane markings.

In such cases, Active Lane Keeping Assist can:

- give an unnecessary warning and then make a course-correcting brake application
- neither issue a warning nor intervene

There is a risk of an accident.

Always pay particular attention to the traffic situation and keep within the lane, especially if Active Lane Keeping Assist alerts you. Terminate the intervention in a non-critical driving situation.

The system may be impaired or may not function in the following situations:

- poor visibility, e.g. due to insufficient illumination of the road, or due to snow, rain, fog or spray
- glare, e.g. from oncoming traffic, the sun or reflections (e.g. if the road surface is wet)
- the windscreen is dirty, misted up, damaged or covered in the vicinity of the camera, e.g. by a sticker
- the radar sensors on the front or rear bumpers or the radiator trim are dirty, e.g. obscured by snow
- there are no lane markings, or several unclear lane markings are present for one lane, e.g. around construction sites
- the lane markings are worn away, dark or covered up, e.g. by dirt or snow
- the distance to the vehicle in front is too short and thus the lane markings cannot be detected
- the lane markings change quickly, e.g. lanes branch off, cross one another or merge
- the road is very narrow and winding
- there are highly variable shade conditions on the road surface

If no vehicle is detected in the adjacent lane and broken lane markings are detected, no lane-correcting brake application is made.

Warning vibration through the steering wheel

A warning may be given if a front wheel passes over a lane marking. It will warn you by means of intermittent vibration through the steering wheel for up to 1.5 seconds.

Lane-correcting brake application

If you leave your lane, under certain circumstances, the vehicle will brake briefly on one side. This is intended to help you return the vehicle to the original lane.

⚠ WARNING

A lane-correcting brake application cannot always bring the vehicle back into the original lane. There is a risk of an accident.

Always steer, brake or accelerate yourself, especially if Active Lane Keeping Assist warns you or makes a lane-correcting brake application.



If a lane-correcting brake application occurs, display ① appears in the multifunction display. The brake application also slightly reduces driving speed.

A lane-correcting brake application can be made after driving over a lane marking detected as being solid or broken. Before this, a warning must have been issued by means of intermittent vibration through the steering wheel. In addition, a lane with lane markings on both sides must be detected.

In the case of a broken lane marking being detected, a lane-correcting brake application can be made only if a vehicle has been detected in the adjacent lane. Oncoming vehicles, overtaking vehicles and vehicles in adjacent lanes can be detected.

A further lane-correcting brake application can occur only after your vehicle has returned to the original lane.

No lane-correcting brake application occurs in the following situations:

- you clearly and actively steer, brake or accelerate
- you cut the corner on a sharp bend
- you have switched on the indicator
- a driving safety system engages, such as ESP®, PRE-SAFE® Brake or Active Blind Spot Assist
- you have adopted a sporty driving style with high cornering speeds or high rates of acceleration
- ESP® is deactivated
- the transmission is not in position D
- on vehicles with a trailer tow hitch, the electrical connection to the trailer has been correctly established
- a loss of tyre pressure or a defective tyre has been detected and displayed
- an obstacle has been detected in the lane in which you are driving

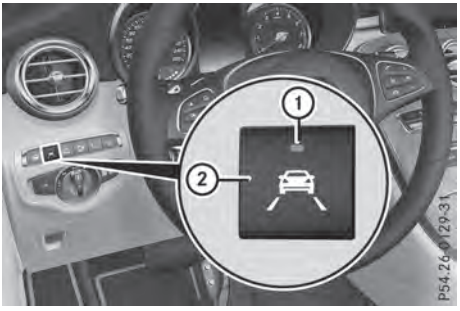
Active Lane Keeping Assist may not detect other road users or traffic situations. An inappropriate brake application may be interrupted at any time in the following situations:

- you steer slightly in the opposite direction
- you switch on the indicator
- you brake or accelerate significantly

A lane-correcting brake application is interrupted automatically in the following situations:

- a driving safety system engages, such as ESP®, PRE-SAFE® Brake or Active Blind Spot Assist
- lane markings are no longer detected

Activating/deactivating Active Lane Keeping Assist



▶ **To activate:** press button ②.
Indicator lamp ① lights up. The Lane Keeping Assist on message appears in the multifunction display. If all conditions have been satisfied, a warning may be issued or a steering intervention made.
If you drive at speeds above 60 km/h and lane markings are detected, the lines on the assistance graphic display are shown in green

(▷ page 257). Active Lane Keeping Assist is ready for use.

▶ **To deactivate:** press button ②.
Indicator lamp ① goes out. Active Lane Keeping Assist is deactivated. The Lane Keeping Assist off message appears in the multifunction display.

Selecting Standard or Adaptive setting

▶ On the Assistance menu on the on-board computer, select the Active Lane Keeping Assist function (▷ page 259).

▶ Select the Standard or Adaptive setting.
When Standard is selected, no warning vibration occurs if:

- you have switched on the indicator. In this event, the warnings are suppressed for a certain period of time.
- a driving safety system such as ABS, BAS or ESP® intervenes

When Adaptive is selected, no warning vibration occurs if:

- you have switched on the indicator. In this event, the warnings are suppressed for a certain period of time.
- a driving safety system such as ABS, BAS or ESP® intervenes.
- you accelerate hard, e.g. kickdown.
- you brake hard.
- you steer actively, e.g. swerve to avoid an obstacle or change lane quickly.
- you cut the corner on a sharp bend.

To ensure that you are warned only when necessary and in good time if you cross the lane marking, the system detects certain conditions and warns you accordingly.

The warning vibration occurs earlier if:

- you approach the outer lane marking on a bend
- the road has very wide lanes, e.g. a motorway
- the system detects solid lane markings

The warning vibration occurs later if:

- the road has narrow lanes
- you cut the corner on a bend

Towing a trailer

If you couple up a trailer, make sure that you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting.

Towing a trailer

Important safety notes

⚠ WARNING

You could lose control of the vehicle/trailer combination if it begins to swerve. The vehicle/trailer combination could even overturn. There is a risk of an accident.

On no account should you attempt to straighten out the vehicle/trailer combination by increasing speed. Decrease your speed and do not countersteer. Brake if necessary.

⚠ WARNING

If the maximum permissible load for a carrier system is exceeded, the carrier could come loose from the vehicle and endanger other road users. There is a risk of an accident and injury.

Never exceed the maximum permissible load when using a carrier.

! If you have a trailer tow hitch retrofitted, changes to the engine cooling system may be necessary, depending on the vehicle type.

If you have a trailer tow hitch retrofitted, observe the anchorage points on the chassis.

Retrofitting a trailer tow hitch is only permissible if a trailer load is specified in your vehicle documents. If this is not the case, then the vehicle is not approved for towing a trailer.

For more information, please contact a qualified specialist workshop.

Exceeding the maximum permissible noseweight of the trailer drawbar on the ball coupling may cause damage.

Damage may be caused to the following:

- towing vehicle
- trailer
- ball coupling
- trailer tow hitch

The vehicle/trailer combination could become unstable.

The vehicle/trailer combination could also become unstable if the noseweight used is lower than the minimum permissible noseweight.

To avoid hazardous situations:

- make sure to check the noseweight before each journey
- the noseweight should be as close as possible to the maximum noseweight
- do not exceed the maximum permissible noseweight
- the noseweight must not be lower than the minimum permissible noseweight

Make sure that the following values are not exceeded:

- the permissible noseweight
- the permissible trailer load
- the permissible rear axle load of the towing vehicle
- the maximum permissible gross vehicle weight of both the towing vehicle and the trailer

The applicable permissible values, which must not be exceeded, can be found:

- in your vehicle documents
- on the type plates for the trailer
- on the vehicle identification plate

If the values differ, the lowest value applies.

You will find permissible trailer loads under "Technical data" (▷ page 404).

When reversing the towing vehicle, make sure there is nobody between the trailer and the vehicle.

Couple and uncouple the trailer carefully. If you do not couple the trailer to the towing vehicle correctly, the trailer could become detached.

When towing a trailer, your vehicle's handling characteristics will be different from when driving without a trailer.

The vehicle/trailer combination:

- is heavier
- is restricted in its acceleration and gradient-climbing capability
- has an increased braking distance
- is affected more by strong crosswinds
- demands more sensitive steering
- has a larger turning circle

This can impair the vehicle's handling characteristics. Adapt your driving style accordingly. Maintain a safe distance. Drive carefully.

When towing a trailer, always adjust your speed to the current road and weather conditions. Do not exceed the maximum permissible speed for your vehicle/trailer combination.

Notes on towing a trailer

General notes

When towing a trailer, set the tyre pressure on the rear axle of the towing vehicle for a maximum load. Further information on the tyre pressure table in the fuel filler flap (▷ page 379).

You will find permissible trailer loads under "Technical data" (▷ page 404).

Driving tips

Observe the information on ESP® trailer stabilisation (▷ page 78).

The maximum permissible speed for car/trailer combinations depends on the type of trailer. Before beginning the journey, check the trailer's documents to see what the maximum permitted speed is. Observe the maximum permissible speed in the relevant country.

For certain Mercedes-Benz vehicles, the permissible rear axle load is increased when you are towing a trailer. See the "Technical data" section to find out whether this applies to your vehicle (▷ page 405). In the event of increased rear axle load, the car/trailer combination may not exceed a maximum speed of 100 km/h for reasons concerning the operating permit. This also applies in countries in which the maximum permissible speed for car/trailer combinations is greater than 100 km/h.

When towing a trailer, your vehicle's handling characteristics will be different from when driving without a trailer and the vehicle will consume more fuel.

Shift to a lower gear in good time on long and steep downhill gradients.

This also applies in the case of:

- activated Active Distance Assist DISTRONIC
- activated cruise control

This will use the braking effect of the engine, which means that less braking will be required to maintain the vehicle speed. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly. If you need additional braking, depress the brake pedal repeatedly rather than continuously.

Driving tips

- Maintain a greater distance to the vehicle in front than when driving without a trailer.
- Avoid braking abruptly. If possible, brake gently at first to allow the trailer to run on. Then, increase the braking force rapidly.
- The values given for gradient-climbing capabilities from a standstill refer to sea level. When driving in mountainous areas, note that the power output of the engine, and consequently the vehicle's gradient-climbing capability from a standstill, decrease with increasing altitude.

If the trailer swings from side to side:

▶ Do not accelerate under any circumstances.
▶ Do not countersteer.
▶ Brake, if necessary.

Swivelling the ball coupling in/out

Important safety notes

⚠ WARNING

If the ball coupling is not engaged, the trailer may come loose. There is a risk of an accident.

Make sure that the ball coupling is securely engaged and locked in position.

! Do not attempt to speed the up the swing-out procedure by applying additional pressure with your foot. The system could otherwise be mechanically damaged.

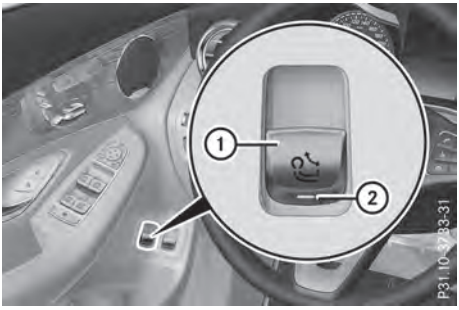
In order to tow a trailer with the vehicle, you must swivel the ball coupling out.

You can swivel the ball coupling out by means of the switch on the driver's door or the tailgate.

The trailer socket is integrated into the ball coupling and swivels out with it.

Swivel the ball coupling in or out only when the swivel range is unobstructed.

Swivelling out using the switch on the driver's door



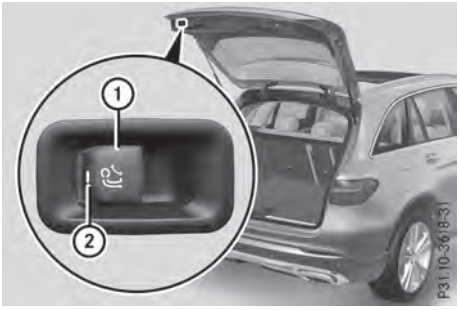
▶ Make sure that the vehicle is stationary.
▶ Shift the transmission to position P.
▶ Switch the ignition on.
▶ Pull switch ① briefly.
After a short time, the ball coupling swivels out from under the rear bumper. It can take up to seven seconds before the ball coupling visibly swivels out.
▶ Remove the protective cap from the ball coupling and store it in a safe place.

Until the ball coupling vertically engages in a securely locked position:

- indicator lamp ② flashes
- the Trailer coupling extending... message appears on the multifunction display

If the ball coupling encounters an obstacle in the swivel range, the ball coupling swivels back into the starting position.

Swivelling out using the switch on the tailgate



▶ Make sure that the vehicle is stationary.
▶ Open the tailgate.

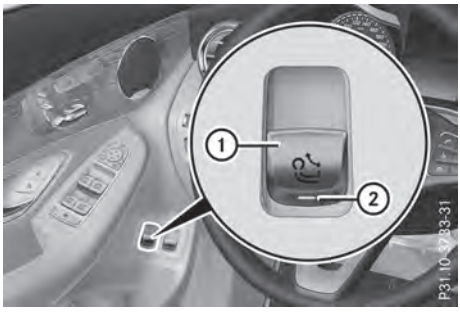
▶ Pull switch ① briefly.
After a short time, the ball coupling swivels out from under the rear bumper. It can take up to seven seconds before the ball coupling visibly swivels out.
▶ Remove the protective cap from the ball coupling and store it in a safe place.

Until the ball coupling vertically engages in a securely locked position:

- indicator lamp ② flashes
- the Trailer coupling extending... message appears on the multifunction display

If the ball coupling encounters an obstacle in the swivel range, the ball coupling swivels back into the starting position.

Swivelling in using the switch on the driver's door



▶ Make sure that the vehicle is stationary and the trailer cables are disconnected.
▶ Place the protective cap on the ball coupling.
▶ Shift the transmission to position P.
▶ Switch the ignition on.
▶ Pull switch ① briefly.
After a short time, the ball coupling swivels in under the rear bumper. It can take up to seven seconds before the ball coupling visibly swivels in.

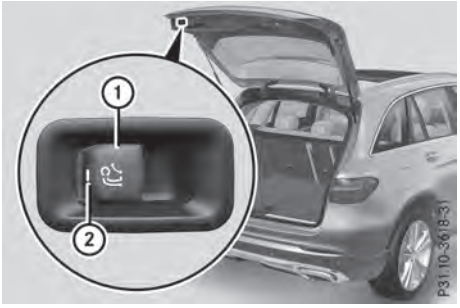
Until the ball coupling engages in a securely locked position under the bumper:

- indicator lamp ② flashes
- the Trailer coupling extending... message appears on the multifunction display

The ball coupling swivels back into the starting position if:

- you drive off before the Trailer coupling extending... display message has disappeared from the multifunction display
- the ball coupling encounters an obstacle in the swivel range

Swivelling in using the switch on the tailgate



▶ Make sure that the vehicle is stationary and the trailer cables are disconnected.
▶ Place the protective cap on the ball coupling.
▶ Open the tailgate.
▶ Pull switch ① briefly.
After a short time, the ball coupling swivels in under the rear bumper. It can take up to seven seconds before the ball coupling visibly swivels in.

Until the ball coupling engages in a securely locked position under the bumper:

- indicator lamp ② flashes
- the Trailer coupling extending... message appears on the multifunction display

The ball coupling swivels back into the starting position if:

- you drive off before the Trailer coupling extending... display message has disappeared from the multifunction display
- the ball coupling encounters an obstacle in the swivel range

Further information on:

- display messages when a trailer is being towed (▷ page 294)
- problems when swivelling the ball coupling (▷ page 242)

Coupling up a trailer

- ▶ Apply the electric parking brake manually.
- ▶ Shift the transmission to position P.
- ▶ Position the trailer on a level surface behind the vehicle.
- ▶ Couple up the trailer.
- ▶ Establish the electrical connection between the vehicle and the trailer.
- ▶ Check that the trailer lighting system is working.
- ▶ Push the combination switch upwards and downwards and check whether the corresponding turn signal on the trailer is flashing.

A connected trailer is detected only when the electrical connection is established correctly and when the lighting system is working properly. The function of other systems also depends on this; for example:

- ESP®
- PARKTRONIC Parking Assist
- Active Parking Assist
- Active Blind Spot Assist
- Active Lane Keeping Assist

Uncoupling a trailer

⚠ WARNING

If you uncouple a trailer with an engaged overrun brake, you could trap your hand between the vehicle and the trailer drawbar. This poses a risk of injury.

Do not uncouple a trailer with an engaged overrun brake.

⚠ WARNING

Vehicles with level control:

If you disconnect the trailer cable, the vehicle is lowered. This can cause you or others to become trapped between the vehicle body and tyres, or underneath the vehicle. This poses a risk of injury.

Make sure that no-one is in the immediate vicinity of the wheel arch or underneath the vehicle when disconnecting the trailer cable.

! Do not disconnect a trailer with an engaged overrun brake. Otherwise, your vehicle could be damaged by the rebounding of the overrun brake.

! Remove the adapter cable before folding in the ball coupling. You could otherwise damage the rear bumper and the adapter cable.

- ▶ Apply the electric parking brake manually.
- ▶ Shift the transmission to position P.
- ▶ Switch off the engine.
- ▶ Secure the vehicle and trailer against rolling away.
- ▶ Remove the trailer cable and uncouple the trailer.

Trailer power supply

! Accessories with a maximum power consumption of 180 W can be connected to the permanent power supply.

The trailer battery may not be charged from the power supply.

When it leaves the factory, your vehicle's trailer socket is equipped with a permanent power supply and a power supply that is switched on via the ignition lock.

The permanent power supply is supplied via trailer socket pin 9.

The power supply that is switched on via the ignition lock is supplied via trailer socket pin 10.

The trailer's permanent power supply is switched off in the event of low on-board voltage and after six hours at the latest.

You can find more information about installing the trailer electrics at a qualified specialist workshop.

To activate the switched power supply:

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).

or

- ▶ Press the Start/Stop button twice on vehicles with KEYLESS-GO or the KEYLESS-GO start function (▷ page 153).

To deactivate the switched power supply:

- Turn the key to position 0 in the ignition lock (▷ page 152).

or

- Press the Start/Stop button once on vehicles with KEYLESS-GO or the KEYLESS-GO start function (▷ page 153).

Failure check for LEDs

If LED lamps are fitted in the trailer, a malfunction message may appear in the multifunction display even if there is no fault. The reason for the error message may be that the current has fallen below the minimum of 50 mA.

To ensure reliable operation of the failure indicator, each LED chain in the trailer lighting must be guaranteed a minimum current of 50 mA.

Trailer with 7-pin connector

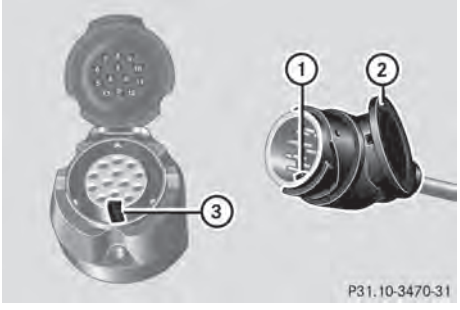
General notes

Trailer with 7-pin connector: you can connect to the 13-pin socket on the ball coupling using an adapter or, if necessary, an adapter cable. Both can be obtained at a qualified specialist workshop.

Fitting the adapter

! Make sure that there is sufficient cable play so that the cable cannot become detached when cornering.

! Remove the adapter cable before folding in the ball coupling. You could otherwise damage the rear bumper and the adapter cable.



- Open the socket cover.
- Insert the connector with lug ① into groove ③ on the socket.
- Turn bayonet connection ② clockwise to the stop.
- Let the cover engage.
- If you are using an adapter cable, secure the cable to the trailer with cable ties.

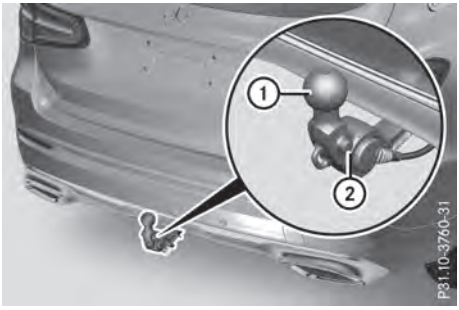
Problems towing a trailer

Problem	Possible causes/consequences and ▶ Solutions
The ball coupling has been swivelled in but does not reach the securely locked position.	• The indicator lamp on the button flashes. • The Trailer coupling Check lock message appears on the multifunction display. ▶ Initiate a new swivelling procedure. If the ball coupling does not reach the securely locked position as a result: ▶ Start the engine. or ▶ Pull and hold the switch during the whole swivelling procedure. If the unlocked ball coupling does not reach the securely locked position even after several attempts: ▶ Make sure that there is sufficient ground clearance before continuing the journey. ▶ Consult a qualified specialist workshop. As long as the message Trailer coupling Check lock is shown on the multifunction display, no trailer should be attached.
Unlocking using the button on the tailgate: The ball coupling does not swivel out even though: • the vehicle is stationary • no trailer cable is connected • the switch was briefly pulled	The on-board voltage is too low. ▶ Start the engine. If the ball coupling still does not unlock: ▶ Consult a qualified specialist workshop.

Problem	Possible causes/consequences and ▶ Solutions
Unlocking using the button on the driver's door: The ball coupling does not swivel out even though: • the vehicle is stationary • no trailer cable is connected	The on-board voltage is too low. ▶ Engage parking position P. ▶ Switch on the power supply. or ▶ Start the engine. If the ball coupling still does not unlock: ▶ Consult a qualified specialist workshop.
The ball coupling does not swivel out or in. The indicator lamp in the switch is flashing permanently. The Trailer coupling Check lock message appears on the multifunction display.	There is a malfunction in the release electronics. ▶ **When the ball coupling is swivelled in:** pull and hold the switch on the tailgate until the ball coupling vertically engages in a securely locked position and then engages again under the bumper. ▶ **When the ball coupling is swivelled out:** pull and hold the switch on the tailgate until the ball coupling engages under the bumper. If the ball coupling still does not unlock: ▶ Consult a qualified specialist workshop.

Bicycle rack

General notes



Trailer tow hitch (example with additional guide pin)

Depending on the bicycle rack's design, you can transport up to four bicycles on it:

- When attached by clamping onto the ball coupling ①, the maximum payload is 75 kg. You can transport up to three bicycles.
- When attached to the ball coupling ① and also the guide pin ②, the maximum payload is 100 kg. You can transport up to four bicycles.

The payload is calculated from the weight of the bicycle rack and the load of the bicycle rack.

To transport bicycles with a total weight between 75 kg and 100 kg, use only bicycle racks with additional support on the guide pin ②.

Important safety notes

⚠ **WARNING**

The bicycle rack can detach from the vehicle if you

- exceed the permissible payload of the trailer tow hitch
- use the bicycle rack incorrectly
- attach the bicycle rack to the ball coupling beneath the ball head

There is a risk of an accident.

For your safety and that of other road users, observe the following:

- Always observe the permissible payload of the trailer tow hitch.
- Use the bicycle rack only to transport bicycles.

▷▷

- Always attach the bicycle rack correctly by clamping onto the ball head and, if possible, to the guide pin on the ball coupling as well.
- To transport four bicycles, always use bicycle racks with additional support on the ball coupling's guide pin.
- Use only bicycle racks approved by Mercedes-Benz.
- Always comply with the bicycle rack's operating manual.

! Using unsuitable bicycle racks or using them incorrectly can cause damage to and fractures in the trailer tow hitch.

Use only bicycle racks approved by Mercedes-Benz.

Bicycle racks cause your vehicle's driving characteristics to change. The vehicle

- is heavier
- is restricted in its acceleration and gradient-climbing capability
- has an increased braking distance

This can impair the vehicle's handling characteristics. Adapt your driving style accordingly. Maintain a safe distance and drive carefully.

When using bicycle racks, set the tyre pressure on the rear axle of the vehicle for the maximum load. Further information on tyre pressure can be found on the tyre pressure table (▷ page 379).

Loading instructions

The greater the distance between the load's centre of gravity and the ball head, the higher the load exerted on the trailer tow hitch.

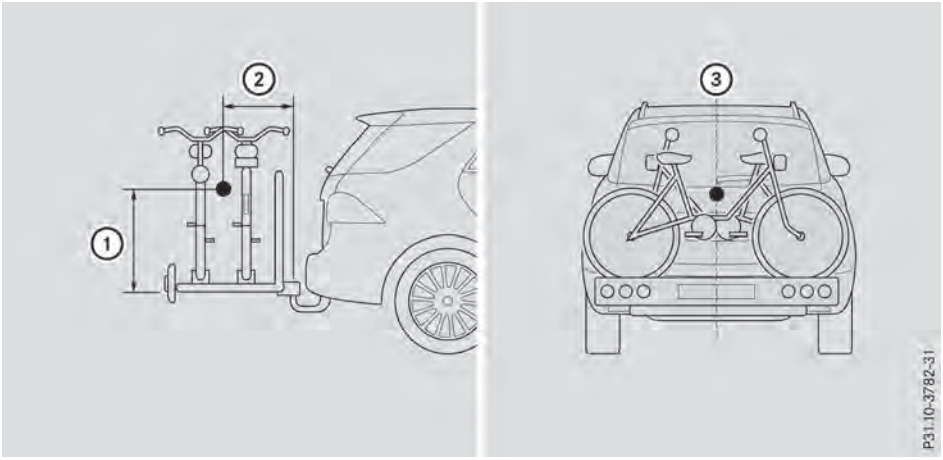
Therefore, observe the following notes:

- Attach heavy bicycles as close as possible to the vehicle.
- Always distribute the load on the bicycle rack as symmetrically as possible to the vehicle longitudinal axis.

Before loading the bicycle rack, Mercedes-Benz advises you to remove all add-on parts from the bicycles, e.g. bicycle baskets, child seats or batteries. This will allow you to improve the aerodynamic resistance and the bicycle rack's centre of gravity.

Always secure bicycles against slipping and check that they are firmly seated at regular intervals.

Do not use tarpaulins or other covers. This could impair the driving characteristics and rear visibility. The aerodynamic resistance would also rise, and so would the load exerted on the trailer tow hitch as a result.



Load distribution on the bicycle rack

① Height between the centre of gravity and the ball coupling
② Distance to the rear between the centre of gravity and the ball coupling
③ Centre of gravity is located on the central axis of the vehicle

When loading the bicycle rack, comply with the following notes:

Number of bicycles	Total weight of bicycle rack and load	Max. distance ①	Max. distance ②
3	up to 75 kg	420 mm	300 mm
4[5]	up to 100 kg[5]	420 mm	400 mm

5 When transporting four bicycles or a total weight between 75 kg and 100 kg, use only bicycle racks with additional support on the guide pin of the trailer tow hitch.

Important safety notes

⚠ WARNING

If you operate information and communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the on-board computer.

⚠ WARNING

If the instrument cluster has failed or malfunctioned, you may not recognise function restrictions relevant to safety. The operating safety of your vehicle may be impaired. There is a risk of an accident.

Drive on carefully. Have the vehicle checked at a qualified specialist workshop immediately.

If the operating safety of your vehicle is impaired, park the vehicle safely as soon as possible. Contact a qualified specialist workshop.

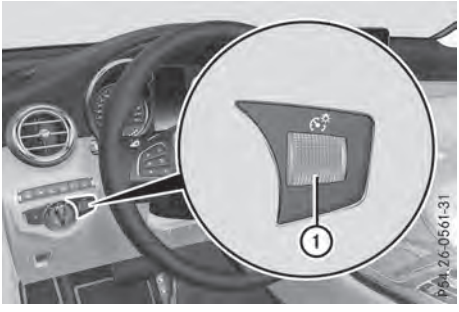
The on-board computer shows only display messages or warnings from certain systems on the multifunction display. You should therefore make sure your vehicle is operating safely at all times.

For an overview, see the instrument cluster illustration (▷ page 37).

HYBRID vehicles: be sure to observe the separate operating instructions. Otherwise, you may fail to recognise dangers.

Displays and operation

Instrument lighting



The lighting on the instrument cluster, in the displays and the controls in the vehicle interior can be adjusted using brightness control knob ①.

▶ Turn brightness control knob ① up or down. If you turn the light switch (▷ page 120) to the [≡D], [AUTO] or [≡D] position, the brightness will depend upon the brightness of the ambient light.

ⓘ The light sensor on the instrument cluster automatically controls the brightness of the multifunction display.

In daylight, the displays on the instrument cluster are lit. A dimming function is not possible in daylight.

Speedometer with segments

The speedometer is divided into segments depending on the vehicle's equipment.

The segments on the speedometer indicate which speed range is available.

- Cruise control activated (▷ page 188):
  The segments light up from the stored speed to the end of the scale or to a permanently set speed limit.
- Speed limiter activated (▷ page 190):
  The segments light up from the start of the scale to the selected speed limit.
- Active Distance Assist DISTRONIC enabled (▷ page 193):

One or two segments in the stored speed range light up.
- Active Distance Assist DISTRONIC detects a vehicle in front moving more slowly than the stored speed:

  The segments between the speed of the vehicle in front and the stored speed light up.

Rev counter

! Do not drive in the overrevving range. Doing so will damage the engine.

The red band in the rev counter indicates the engine's overrevving range.

The fuel supply is interrupted to protect the engine when the red band is reached.

Outside temperature display

You should pay special attention to road conditions when temperatures are around freezing point.

Bear in mind that the outside temperature display indicates the measured air temperature and not the road surface temperature.

The outside temperature display is in the multifunction display (▷ page 248).

Changes in the outside temperature are displayed after a short delay.

Coolant temperature display

⚠ WARNING

If you open the bonnet while the engine is overheating or while there is a fire in the engine compartment, you could come into contact with hot gases or other leaking service products. There is a danger of injury.

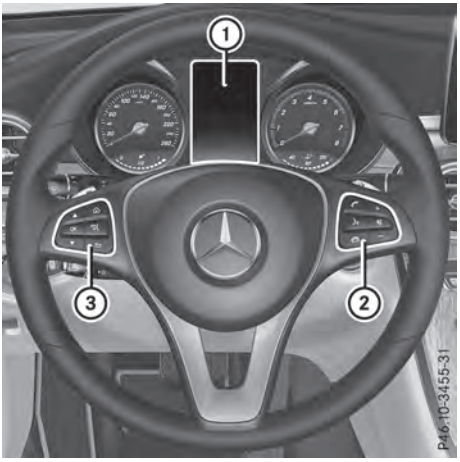
Allow an overheating engine to cool down before opening the bonnet. If there is a fire in the engine compartment, leave the bonnet closed and notify the fire brigade.

The coolant temperature display is shown in the lower section of the rev counter (▷ page 37).

At high outside temperatures and when driving in mountainous terrain, the coolant temperature may rise to the end of the scale.

Under normal operating conditions and with the correct coolant level, the display may rise to 120 °C.

Operating the on-board computer



① Multifunction display
② Right control panel
③ Left control panel

▶ **To activate the on-board computer:** switch on the power supply.

You can control the multifunction display and the settings on the on-board computer using the buttons on the multifunction steering wheel.

Left control panel

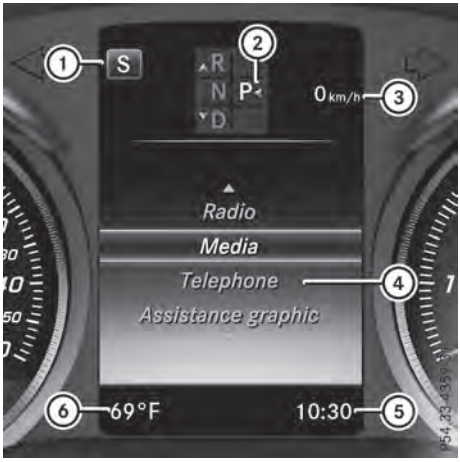
⌂	• Opens the menu list
▲ ▼	**Press briefly:** • Scrolls through lists • Selects a menu or function • On the Radio or Media menu: opens the track or station list and selects a station, audio track or video • On the Telephone menu: switches to the telephone book and selects a name or a telephone number

▲ ▼	**Press and hold:** • Scrolls quickly through all lists • On the Radio or Media menu: selects a station, audio track or video using rapid scrolling • On the Telephone menu: starts rapid scrolling if the telephone book is open
OK	• On all menus: confirms the selected entry in the list • On the Radio or Media menu: opens the list of available radio sources or media • On the Telephone menu: switches to the telephone book and starts dialling the selected number
	• Vehicles with the Audio 20 multimedia system: Switches off voice control for navigation (see the manufacturer's operating instructions) • Vehicles with the COMAND Online multimedia system: Switches off LINGUATRONIC (see the separate operating instructions)
	Press briefly: • Back • On the Radio or Media menu: exits the track or station list or list of available radio sources or media • Hides display messages • Exits the telephone book/redial memory
	Press and hold: • Calls up the standard display on the Trip menu

Right control panel

	• Rejects or ends a call • Exits the telephone book/redial memory
	• Makes or accepts a call • Switches to the redial memory
+ −	• Adjusts the volume
	• Mute
	• Vehicles with the Audio 20 multimedia system: Switches on voice control for navigation (see the manufacturer's operating instructions). • Vehicles with the COMAND Online multimedia system: Switches on LINGUATRONIC (see the separate operating instructions)

Multifunction display



① Drive program (▷ page 164)
② Transmission position (▷ page 164)
③ Additional speedometer
④ Display
⑤ Time
⑥ Outside temperature (▷ page 247)

Display panel ④ shows the selected menu or submenu and display messages.

▶ **To open the menu list:** press ⌂ on the steering wheel.
The menu list appears on display panel ④.

Possible displays on the multifunction display:

- ⬆ Gearshift recommendation for manual gearshifting (▷ page 170)
- P Active Parking Assist (▷ page 209)
- LIM Limiter (▷ page 189)
- Cruise control (▷ page 187)
- Active Distance Assist DISTRONIC Active Steering Assist (▷ page 198)
- DSR Downhill Speed Regulation (▷ page 201)
- Adaptive Highbeam Assist (▷ page 124)
- Adaptive Highbeam Assist Plus (▷ page 125)
- ECO start/stop function (▷ page 156)
- HOLD HOLD function (▷ page 200)
- 120 km/h Maximum permissible speed exceeded (for certain countries only)

Head-up display

General notes

The head-up display projects information from the navigation system and the driver assistance system above the dashboard into the driver's field of vision. This allows the head-up display to collect information without your having to take your eyes off the road.

For the content to be displayed, the following functions must be available in the vehicle and switched on:

- Cruise control
- Speed limiter
- Active Distance Assist DISTRONIC
- Traffic Sign Assist
- Navigation

Important safety notes

The Head-up Display is only an aid and is not a substitute for attentive driving.

Speed limits and overtaking restrictions are not always correctly displayed. Traffic signs always have priority over the Traffic Sign Assist display.

The visibility of the Head-up Display is influenced by the following conditions:

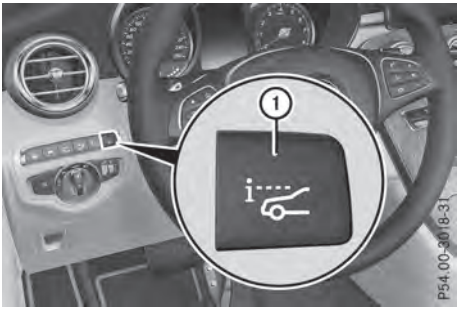
- the driver's seat position
- the positioning of the display image
- the general light conditions
- sunglasses with polarisation filters
- wet road surfaces
- blocking of the beam by objects on the display cover

In extreme sunlight, sections of the display may be faded. This can be corrected by switching the Head-up Display off and on again.

ⓘ Vehicles with the Head-up Display are equipped with a special windscreen. Should repairs be necessary, have the windscreen replaced at a qualified specialist workshop.

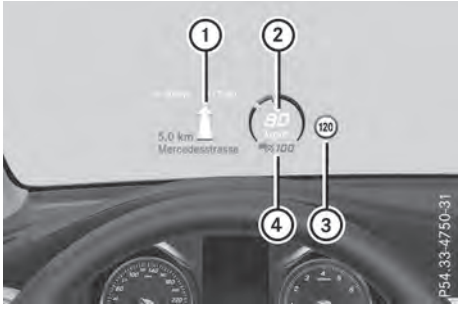
Displays and operation

Switching the head-up display on/off



▶ Press button ①.
When the head-up display is switched on, the display appears in the driver's field of vision.

Standard displays on the head-up display



① Navigation instructions
② Current speed
③ Detected instructions and traffic signs
④ Cruise control, speed limiter or Active Distance Assist DISTRONIC set speed

AMG displays on the head-up display



① Protection against reaching the overrevving range
② RACE TIMER lap
③ RACE TIMER lap time
④ Current speed
⑤ Currently selected gear, gearshift options with manual gearshifting
⑥ Current engine speed

Setting options

You can make the following settings on the head-up display submenu:

- adjust the position of the head-up display on the windscreen (▷ page 260)
- adjust the brightness of the displays on the head-up display (▷ page 260)
- select which information you want to appear on the head-up display (▷ page 260)

Using the Display content function, you can, depending on your vehicle's equipment, choose between four standard displays. The selected content then appears on the head-up display.

In Mercedes-AMG vehicles, you can choose between further AMG displays in addition to the standard displays, depending on your vehicle's equipment.

If you select a display with traffic signs, traffic signs detected by Traffic Sign Assist appear on the head-up display.

Menus and submenus

Menu overview

Press [⌂] on the steering wheel to open the menu list.

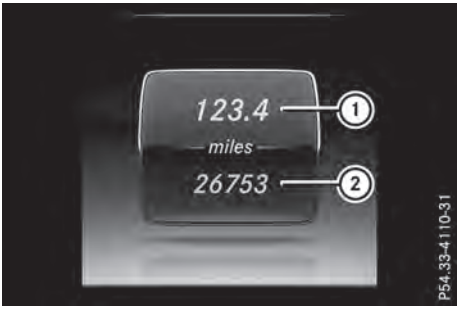
Operating the on-board computer (▷ page 247).

Depending on the vehicle equipment, you can select the following menus:

- Trip menu (▷ page 250)
- Navi menu (navigation instructions) (▷ page 252)
- Radio menu (▷ page 254)
- Media menu (▷ page 254)
- Telephone menu (▷ page 256)
- Assistance graphic menu (▷ page 257)
- Service menu (▷ page 258)
- Settings menu (▷ page 258)
- AMG menu in Mercedes-AMG vehicles (▷ page 263)

Trip menu

Standard display



▶ Press and hold the ⮌ button on the steering wheel until the Trip menu with trip meter ① and total distance recorder ② appears.

Displaying the range and current fuel consumption



① Range of fuel in tank
② Current fuel consumption
③ Recuperation display

▶ Press ⌂ on the steering wheel to open the menu list.
▶ Press ▼ or ▲ on the steering wheel to select the Trip menu.
▶ Confirm by pressing OK on the steering wheel.
▶ Using ▲ or ▼, select the display. Approximate range ① that can be covered is calculated according to your current driving style and the amount of fuel in the tank. If only a small amount of fuel is left in the fuel tank, a vehicle being refuelled appears instead of approximate range ①.

Recuperation display ③ shows you whether energy has been recuperated from the kinetic energy in overrun mode and saved in the battery. Recuperation display ③ depends on the engine installed and is therefore not available in all vehicles.

ECO display

▶ Press ⌂ on the steering wheel to open the menu list.
▶ Press ▼ or ▲ on the steering wheel to select the Trip menu.
▶ Confirm by pressing OK on the steering wheel.
▶ Press ▼ or ▲ to select ECO display.

If the ignition remains switched off for longer than four hours, the ECO display will be automatically reset.

Further information on the ECO display (▷ page 180).

Trip computer "From start" or "From reset"



① Distance
② Driving time
③ Average speed
④ Average fuel consumption

▶ Press ⌂ on the steering wheel to open the menu list.
▶ Press ▼ or ▲ on the steering wheel to select the Trip menu.
▶ Confirm by pressing OK on the steering wheel.
▶ Press ▼ or ▲ to select From start or From reset.

The values on the From start submenu are calculated from the start of a journey, while the values on the From reset submenu are calculated from the last time this submenu was reset (▷ page 252).

The trip computer is automatically reset in the following cases From start:

- the ignition has been switched off for more than four hours
- 999 hours have been exceeded
- 9,999 kilometres have been exceeded

When 9999 hours or 99,999 kilometres have been exceeded, the trip computer is automatically resetFrom reset.

Digital speedometer

- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Trip menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press [▼] or [▲] to select the digital speedometer.

Resetting values

- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Trip menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press [▼] or [▲] to select the function that you wish to reset.
- ▶ Press [OK] briefly.
- ▶ Press [▼] to select Yes and press [OK] to confirm.

You can reset the values of the following functions:

- trip meter
- "From start" trip computer
- "From reset" trip computer
- ECO display

If you reset the values on the "ECO display", the values in the "From start" trip computer are also reset. If you reset the values on the "From start" trip computer, the values on the "ECO display" are also reset.

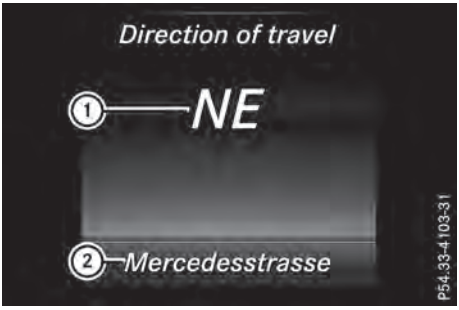
Navigation menu

Displaying navigation instructions

On the Navi menu, the multifunction display shows navigation instructions. You can find further information on navigation instructions in the Digital Owner's Manual in the multimedia system.

- ▶ Switch on the multimedia system.
- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Navi menu.
- ▶ Confirm by pressing [OK] on the steering wheel.

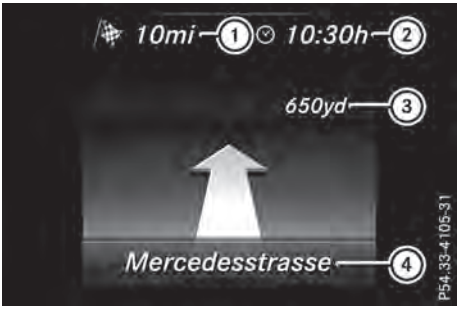
Route guidance not active



① Direction of travel
② Current road

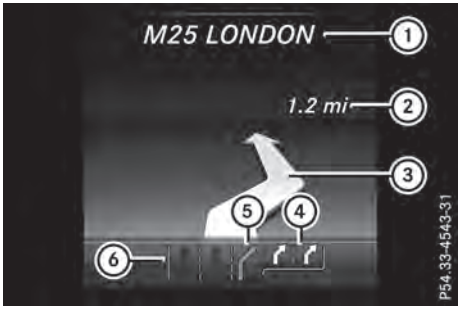
Route guidance active

No change of direction announced



① Distance to the next destination
② Estimated time of arrival
③ Distance to the next change of direction
④ Current road

Change of direction announced with a lane recommendation



① Target of the change of direction
② Distance to the change of direction
③ Change-of-direction symbol
④ Recommended lane and new lane during a change of direction (white)
⑤ Possible lane
⑥ Lane not recommended (dark grey)

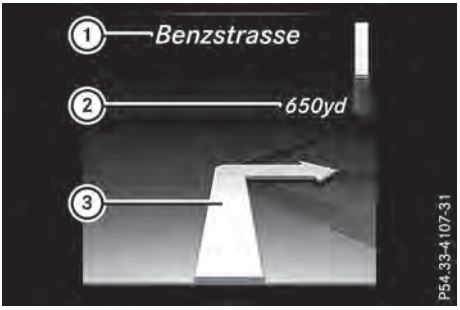
On multi-lane roads, new lane recommendations can be displayed for the next change of direction if the digital map supports this data. During the change of direction, new lanes may be added.

Lane not recommended ⑥: you will not be able to complete the next change of direction if you stay in this lane.

Possible lane ⑤: you will be able to complete the next change of direction only in this lane.

Recommended lane ④: in this lane, you will be able to complete the next change of direction and the one after that.

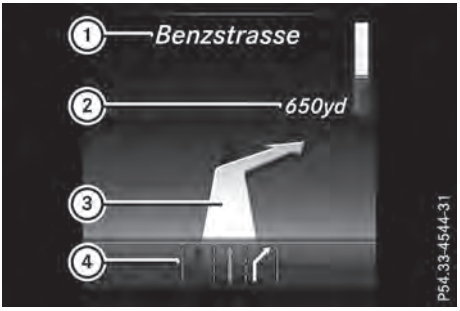
Change of direction without lane recommendation



① Road to which the change of direction leads
② Distance to change of direction and visual distance display
③ Change-of-direction symbol

When a change of direction is to be made, you will see symbol ③ for the change of direction and distance graphic ②. This shortens towards the top of the display as you approach the point of the announced change of direction. The change of direction starts once the distance display reaches zero.

Change of direction with lane recommendation



① Road to which the change of direction leads
② Distance to change of direction and visual distance display
③ Change-of-direction symbol
④ Lane recommendation

Other status indicators of the navigation system



① Additional information

Other possible additional information:

- New route... or Calculating route...
  A new route is calculated.
- Road not mapped
  The vehicle position is inside the area of the digital map but the road is not recognised, e.g. new roads, car parks or private land.
- No route
  No route could be calculated to the selected destination.
- Off map
  The map for the current vehicle position is not available.
- 🏁
  You have reached the destination or an intermediate destination.

Radio menu



① Waveband
② Station with preset position
③ Artist name
④ Track name

The multifunction display shows station ② with station frequency or station name. The preset position is displayed along with station ② only if this has been stored. You can store radio stations in the multimedia system.

- ▶ Switch on the multimedia system.
- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Radio menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
  Currently set station ② appears on the multifunction display.
- ▶ **To open the channel list:** press the [▼] or [▲] button briefly.
- ▶ **To select a station in the station list:** press the [▼] or [▲] button briefly.
- ▶ **To select a station in the station list using rapid scrolling:** press and hold the [▼] or [▲] button.
- ▶ **To select the waveband or station memory:** press [OK] briefly.
- ▶ Press [▼] or [▲] to select the waveband or station memory.
- ▶ Press [OK] to confirm the selection.

ⓘ DAB radio mode (**D**igital **A**udio **B**roadcasting) is an optimised digital transmission standard designed for the mobile reception of radio transmissions.

Media menu

Changing the media source

You can change the media source and playback mode (audio, video or TV) at any time in the Media menu.

- ▶ Switch on the multimedia system.
- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Media menu.

- ▶ Confirm by pressing OK on the steering wheel.
- ▶ **To open the media sources list:** press OK briefly.
  The list shows the following media sources, for example:
  - CD or DVD (DVD only in COMAND Online multimedia system)
  - SD card
  - media register (only in COMAND Online multimedia system)
  - USB storage device
  - Bluetooth®-capable audio equipment

Please observe further information on media support and media operation in the multimedia system (see Digital Owner's Manual).

Operating the audio player or audio media



① Media source, e.g. name of USB memory stick
② Current track
③ Artist name
④ Album name
⑤ Folder name

Audio files from various audio players or media can be played, depending on the equipment fitted in the vehicle.

- ▶ Switch on the multimedia system.
- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Media menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ **To select an audio player or audio media:** press OK briefly. The list containing the media sources appears.
- ▶ Press ▼ or ▲ to select the corresponding audio player or media.
- ▶ Press OK to confirm.
- ▶ **To open the track list:** press the ▼ or ▲ button briefly.
- ▶ **To select the next or previous track in the track list:** press the ▼ or ▲ button briefly.
- ▶ **To select a track from the track list using rapid scrolling:** press and hold ▼ or ▲ until the desired track is shown.
  If you press and hold the button, the speed of rapid scroll increases. Not all audio players or media support this function.

If the corresponding track information is stored on the audio drive or audio media, the following is shown on the multifunction display:

- track number
- track name
- artist name
- album

The track information does not appear in audio AUX mode (**Aux**iliary audio mode: external audio source connected).

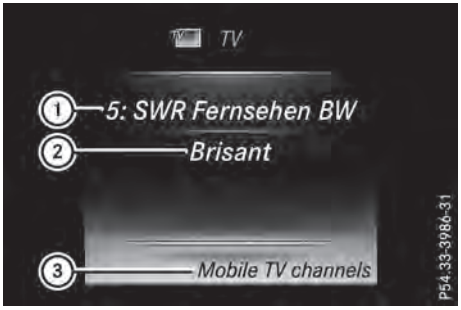
DVD-Video operation



- ▶ Switch on the multimedia system.
- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Media menu.
- ▶ Confirm by pressing OK on the steering wheel.

- ▶ **To select a DVD drive or DVD media:** press OK briefly. The list containing the media sources appears.
- ▶ Press ▼ or ▲ to select the corresponding DVD single drive or disc.
- ▶ Press OK to confirm.
- ▶ **To open the scene list:** press the ▼ or ▲ button briefly.
- ▶ **To select the next or previous scene in the scene list:** press the ▼ or ▲ button briefly.
- ▶ **To select a scene from the scene list using rapid scrolling:** press and hold ▼ or ▲ until desired scene ① is shown.
- ▶ Press OK to confirm the selection.

Operating the TV



① TV channel with preset
② Programme information, e.g. the name of the film
③ Name of channel list

The preset position is displayed only along with TV channel ① if this has been stored. You can store TV channels in the multimedia system.

- ▶ Switch on the multimedia system.
- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Media menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ **To select TV:** press OK briefly. The list containing the media sources appears.
- ▶ Press ▼ or ▲ to select TV.
- ▶ Press OK to confirm.
- ▶ **To open the channel list:** press the ▼ or ▲ button briefly.
- ▶ **To select a channel in the channel list:** press the ▼ or ▲ button briefly.
- ▶ **To select a channel in the channel list using rapid scrolling:** press and hold the ▼ or ▲ button.
- ▶ Press OK to confirm the selection.

Telephone menu

Introduction

⚠ WARNING

If you operate information and communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

When using the phone, you must observe the legal requirements for the country in which you are currently driving.

- ▶ Switch on the mobile phone (see the manufacturer's operating instructions).
- ▶ Switch on the multimedia system.
- ▶ Insert the mobile phone into the bracket.

or

- ▶ Establish a Bluetooth® connection to the multimedia system (see Digital Owner's Manual).
- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Telephone menu.
- ▶ Confirm by pressing OK on the steering wheel.

You will see one of the following display messages on the multifunction display:

- Telephone ready or the name of the network provider: the mobile phone has found a network and is ready to receive.
- Telephone No service: there is no network available or the mobile phone is searching for a network.

You can obtain further information about suitable mobile phones and connecting mobile phones via Bluetooth®:

- on the Internet at http://www.mercedes-benz.com/connect
- at any Mercedes-Benz Service Centre

Accepting a call

If someone calls you when you are in the Telephone menu, a display message appears on the multifunction display.

You can accept a call at any time irrespective of the selected menu.

- Press the button on the steering wheel to accept an incoming call.

Rejecting or ending a call

- Press the button on the steering wheel to reject or end the call.

Selecting an entry in the phone book

- Press on the steering wheel to open the menu list.
- Press ▼ or ▲ on the steering wheel to select the Telephone menu.
- Confirm by pressing OK on the steering wheel.
- Press ▼, ▲ or OK to switch to the phone book.
- Press ▼ or ▲ to select the names one after the other.

or

- **To start rapid scrolling:** press and hold ▼ or ▲ for longer than one second.
  The names are displayed quickly one after the other in the phone book.
  If you press and hold the ▼ or ▲ button for longer than five seconds, the name appears with the next or previous letter initial letter in the alphabet.
  Rapid scrolling stops when you release the button or reach the end of the list.
- **If only one telephone number is stored for a name:** press the or OK button to start dialling.

or

- **If more than one number is stored for a name:** press the or OK button to display the numbers.
- Press ▼ or ▲ to select the number you want to dial.
- Press the or OK button to start dialling.

or

- **To exit the phone book:** press the or button briefly.

Redialling

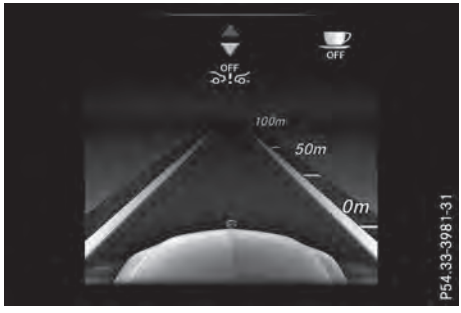
The on-board computer saves the last names or numbers dialled in the redial memory.

- Press on the steering wheel to open the menu list.
- Press ▼ or ▲ on the steering wheel to select the Telephone menu.
- Confirm by pressing OK on the steering wheel.
- Press the button to switch to the redial memory.
- Press ▼ or ▲ to select the desired name or number.
- Press the or OK button to start dialling.

or

- **To exit the redial memory:** press the or button briefly.

Assistant display menu



- Press on the steering wheel to open the menu list.
- Press ▼ or ▲ on the steering wheel to select the Assistance graphic menu.

- ▶ Confirm by pressing OK on the steering wheel.
  The assistant display shows you the status of and/or information from the following driving systems or driving safety systems:
  - Active Distance Assist DISTRONIC distance display (▷ page 197)
  - Traffic Sign Assist (▷ page 227)
  - Distance warning function and autonomous brake function of Active Brake Assist (▷ page 72)
  - Active Brake Assist with cross-traffic function (▷ page 79)
  - Blind Spot Assist (▷ page 228) or Active Blind Spot Assist (▷ page 231)
  - ATTENTION ASSIST (▷ page 225)
  - Lane Keeping Assist (▷ page 229) or Active Lane Keeping Assist (▷ page 234)
  - DSR Downhill Speed Regulation (▷ page 201)
  - Rear window wiper (▷ page 131)
- ▶ Press ▼ to display the ATTENTION ASSIST assessment.

Service menu

Introduction

Depending on the equipment fitted in the vehicle, you have the following options on the Service menu:

- Call up display messages in the message memory (▷ page 267)
- Restart the tyre pressure loss warning system (▷ page 381) or checking the tyre pressure electronically (▷ page 382)
- Call up the service due date (▷ page 350)
- Display the AdBlue® level and range (▷ page 258)

Displaying the AdBlue® level and range

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Service menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the AdBlue submenu.
- ▶ Press OK to confirm the selection.
  The range and AdBlue® level appear in a bar graph on the multifunction display.

Observe the information and notes on "Refuelling" (▷ page 174).

Settings menu

Introduction

Depending on the equipment fitted in the vehicle, you have the following options in the Settings menu:

- Change assistance settings (▷ page 258)
- Change head-up display settings (▷ page 260)
- Change light settings (▷ page 261)
- Change instrument cluster settings (▷ page 261)
- Change vehicle settings (▷ page 262)
- Restore factory settings (▷ page 262)

Assistance submenu

Traffic Sign Assist

You can activate or deactivate the warning function of Traffic Sign Assist on the Traffic Sign Assist menu. When the message function is activated, detected traffic signs and information appear on the multifunction display for five seconds.

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the Assistance submenu.
- ▶ Press OK to confirm.
- ▶ Select Traffic Sign Assist by pressing ▼ or ▲.
- ▶ Press OK to confirm.
  The current selection appears.
- ▶ **Activate or deactivate the warning function:** press OK again.

For further information on Traffic Sign Assist, see (▷ page 226).

Activating/deactivating Active Brake Assist

- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press [▼] or [▲] to select the Assistance submenu.
- ▶ Press [OK] to confirm.
- ▶ Select Brake Assist by pressing [▲] or [▼].
- ▶ Press [OK] to confirm. The current selection appears.
- ▶ **To activate/deactivate:** press [OK] again. When Active Brake Assist is deactivated, the OFF symbol appears on the Assistance graphic menu of the multifunction display.

Further information on Active Brake Assist (▷ page 72).

Activating/deactivating Active Brake Assist with cross-traffic function

Brake Assist with cross-traffic function is available only in vehicles with the Driving Assistance package.

- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press [▼] or [▲] to select the Assistance submenu.
- ▶ Press [OK] to confirm.
- ▶ Select Brake Assist by pressing [▼] or [▲].
- ▶ Press [OK] to confirm. The current selection appears.
- ▶ **To activate/deactivate:** press [OK] again. When Active Brake Assist with cross-traffic function is deactivated, the OFF symbol appears on the Assistance graphic menu of the multifunction display.

Further information on Active Brake Assist with cross-traffic function (▷ page 79).

Activating/deactivating Blind Spot Assist

- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press [▼] or [▲] to select the Assistance submenu.
- ▶ Press [OK] to confirm.
- ▶ Select Blind Spot Assist by pressing [▼] or [▲].
- ▶ Press [OK] to confirm. The current selection appears.
- ▶ **To activate/deactivate:** press [OK] again.

Further information on Blind Spot Assist (▷ page 228).

Further information on Active Blind Spot Assist (▷ page 231).

Setting ATTENTION ASSIST

- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press [▼] or [▲] to select the Assistance submenu.
- ▶ Press [OK] to confirm.
- ▶ Select Attention Assist by pressing [▼] or [▲].
- ▶ Press [OK] to confirm.
- ▶ Press [▼] or [▲] to select Deactivated Standard or Sensitive.
- ▶ Press button [OK] to confirm the selection. When ATTENTION ASSIST is deactivated, the OFF symbol appears in the Assistance graphic menu on the multifunction display.

Further information about ATTENTION ASSIST (▷ page 225).

Setting Lane Keeping Assist

- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing [OK] on the steering wheel.

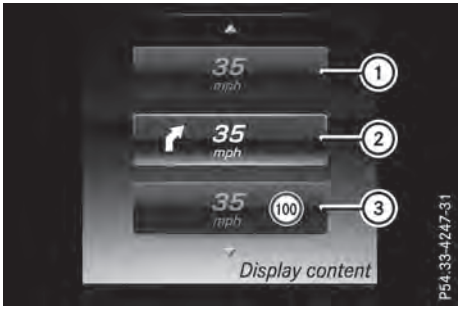
- Press ▼ or ▲ to select the Assistance submenu.
- Press OK to confirm.
- Select Lane Keeping Assist by pressing ▼ or ▲.
- Press OK to confirm.
  The current selection Standard or Adaptive appears.
- **To change the setting:** press OK again.

Further information on Lane Keeping Assist (▷ page 229).

Further information on Active Lane Keeping Assist (▷ page 234).

Head-up display submenu

Selecting other displays



① Vehicle speed display
② Vehicle speed and navigation instruction display
③ Vehicle speed display and Traffic Sign Assist

You have up to four different display options with the Display content function, depending on the vehicle's equipment. The selected content appears on the head-up display.

In Mercedes-AMG vehicles, you can also choose between two AMG displays. If you select an AMG display, the head-up display shows AMG-specific content.

If you select a display with traffic signs, traffic signs detected by Traffic Sign Assist appear on the head-up display.

- Press ⌂ on the steering wheel to open the menu list.
- Press ▼ or ▲ on the steering wheel to select the Settings menu.
- Confirm by pressing OK on the steering wheel.
- Press ▼ or ▲ to select the Head-up display submenu.
- Press OK to confirm.
- Select Display content by pressing ▼ or ▲.
- Press OK to confirm.
  A graphical selection list appears.
- Press ▼ or ▲ to select the desired display.
- Press OK to confirm the selection.

You can find more information on the navigation displays in the multimedia system (see Digital Owner's Manual).

Information on Traffic Sign Assist displays (▷ page 226).

Setting the position

You can adjust the position of the head-up display on the windscreen. You can compensate for height differences if the seat positions are changed, for example.

- Switch on the head-up display (▷ page 249).
- Press ⌂ on the steering wheel to open the menu list.
- Press ▼ or ▲ on the steering wheel to select the Settings menu.
- Confirm by pressing OK on the steering wheel.
- Press ▼ or ▲ to select the Head-up display submenu.
- Press OK to confirm.
- Press ▼ or ▲ to select the Position function.
- Press OK to save the setting.
- Press ▼ or ▲ to adjust the position to a level from Level +5 (up) to Level -5 (down).
- Press OK or ⮌ to save the setting.

Using the Memory function, you can save and call up the set position of the head-up display as a single memory preset (▷ page 118).

Adjusting the brightness

The brightness of the head-up display is automatically adjusted to the surrounding light conditions. You can also individually adjust the brightness of the Head-up Display.

- Switch on the head-up display (▷ page 249).
- Press ⌂ on the steering wheel to open the menu list.

- ▶ Press ▼ or ▲ on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the Head-up display submenu.
- ▶ Press OK to confirm.
- ▶ Press ▼ or ▲ to select the Brightness function.
- ▶ Press OK to save the setting.
- ▶ Press ▼ or ▲ to adjust the brightness to a level from Level +5 (bright) to Level -5 (dark).
- ▶ Press OK or ⮌ to save the setting.

Light submenu

Switching the Intelligent Light System on/off

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the Lights submenu.
- ▶ Press OK to confirm.
- ▶ Press ▼ or ▲ to select the Intelligent Light System function.
  If the Intelligent Light System function has been switched on, the cone of light is shown in white and the ≡D symbol in yellow on the multifunction display.
- ▶ Press OK to save the setting.

If you switch on the Intelligent Light System function, the following functions are activated:

- motorway mode
- active light function
- cornering light function
- extended range foglamps
- off-road lights

If you set the dipped-beam headlamps for driving on the right/left, the multifunction display shows the Inactive for left-side traffic or Inactive for right-side traffic display message in the Lights submenu instead of the Intelligent Light System function (▷ page 261). This display message will appear only if the setting for driving on the left/right is set opposite to your vehicle's country version.

Further information on the Intelligent Light System (▷ page 123).

Setting the dipped-beam headlamps for driving on the left/right

This function is available only in vehicles with the Intelligent Light System.

You can use this function to switch between symmetrical and asymmetrical dipped beam (▷ page 120).

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the Lights submenu.
- ▶ Press OK to confirm.
- ▶ Press ▼ or ▲ to select the Dipped beams Setting for function.
  You will see the selected setting, right-side traffic or left-side traffic.
- ▶ Press OK to save the setting.
  If you change the setting, conversion does not take place until the next time the vehicle is stationary.

If you set the dipped-beam headlamps for driving on the right/left, then motorway mode and the extended range foglamps are unavailable. These are deactivated only if the setting for driving on the left/right is set opposite to your vehicle's country version.

A qualified specialist workshop can set the dipped-beam headlamps for driving on the left/right.

Instrument cluster submenu

Selecting the unit of measurement for distance

The Display unit Speed-/odometer function allows you to choose whether certain displays appear in kilometres or miles on the multifunction display.

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Settings menu.

- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the Instrument cluster submenu.
- ▶ Press OK to confirm.
- ▶ Press ▼ or ▲ to select the Display unit Speed-/odometer function.
  The current setting km or Miles appears.
- ▶ Press OK to save the setting.

The selected unit of measurement for distance applies to the following:

- digital speedometer on the Trip menu
- total distance recorder and the trip meter
- trip computer
- current consumption and range
- navigation instructions on the Navi menu
- cruise control
- speed limiter
- Active Distance Assist DISTRONIC with Active Steering Assist
- ASSYST PLUS service interval display

Switching the additional speedometer on/off

United Kingdom: this function is unavailable. The additional speedometer is always switched on.

If the additional speedometer is switched on, the speed is shown in the status bar of the multifunction display instead of the outside temperature.

The speed display is inverse to your speedometer.

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the Instrument cluster submenu.
- ▶ Press OK to confirm.
- ▶ Press ▼ or ▲ to select the Digital speedo [km/h] function.
  The current selection appears.
- ▶ **To activate/deactivate:** press OK again.

Vehicle submenu

Setting the speed limiter

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the Vehicle submenu.
- ▶ Press OK to confirm.
- ▶ Press ▼ or ▲ to select the Limit speed (winter tyres) function.
  The current setting appears.
- ▶ Press OK to confirm.
- ▶ Press the ▼ or ▲ button to adjust the speed limiter in increments of ten (160 km/h to 240 km/h). The Off setting switches the speed limiter off.
- ▶ Press OK to store the entry.

Further information about the speed limiter (▷ page 248).

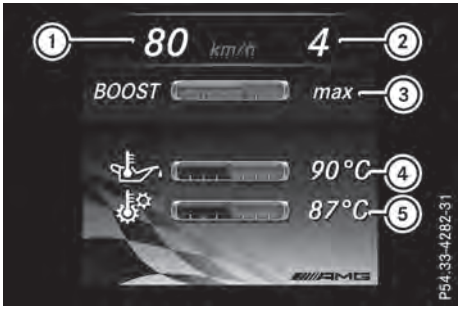
Restoring the factory settings

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Settings menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the Factory settings submenu.
- ▶ Press OK to confirm.
  The Reset all settings? function appears.
- ▶ Press ▼ or ▲ to select No or Yes.
- ▶ Press OK to confirm the selection.
  If you have selected Yes, the multifunction display shows a confirmation message.

For safety reasons, not all functions will be reset: the Limit speed (winter tyres) speed limiter function can only be set on the Vehicle submenu.

AMG menu (Mercedes-AMG vehicles)

Warm-up



① Digital speedometer
② Gear indicator
③ Charge-air pressure
④ Engine oil temperature
⑤ Transmission oil temperature

- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the AMG menu.
- ▶ Confirm by pressing [OK] on the steering wheel.

  Engine and transmission fluid temperatures: when the engine and transmission are at normal operating temperature, oil temperatures ④ and ⑤ are displayed in white on the multifunction display.

  If the multifunction display shows oil temperature ④ or ⑤ in blue, the engine or the transmission are not yet at normal operating temperature. Avoid using the full output of the engine during this time.

Traffic Sign Assist display



- ▶ Switch on the display function for notes and traffic signs (▷ page 258).
- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press the [▼] or [▲] button on the steering wheel to select the AMG menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press the [▲] button repeatedly until Traffic Sign Assist appears.

G-Meter



While the vehicle is in motion, the G-Meter shows the forces that are exerted on the driver both laterally and in the direction of travel.

The maximum values are indicated in red in the guideline system.

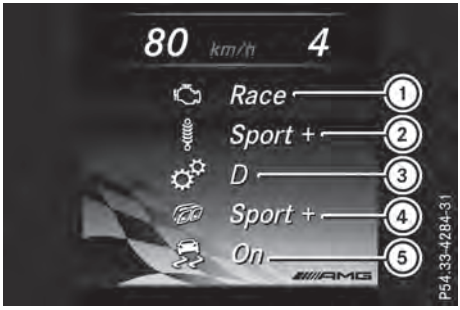
- ▶ Press [⌂] on the steering wheel to open the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the AMG menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press the [▲] button repeatedly until the G-Meter appears.

  The maximum values of the G-Meter are saved.
- ▶ **To reset the G-Meter:** press [OK] again.
- ▶ Using [▼] or [▲] select Yes on the steering wheel.
- ▶ Press [OK] to confirm.
  The maximum values of the G-Meter are deleted.

If the ignition remains switched off for longer than four hours, the G-Meter will be automatically reset.

SETUP

Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+



(Example)

① Mercedes-AMG GLC 63 4MATIC+: Drive Comfort/Sport/Sport +
Mercedes-AMG GLC 63 S 4MATIC+: Drive Comfort/Sport/Sport +/Race

② Suspension Comfort/Sport/Sport +

③ Transmission D/M

④ Exhaust system Comfort/Sport +

⑤ ESP® On/Off or SPORT handling mode Sport

SETUP displays the following functions and settings:

- gear indicator
- digital speedometer
- drive system setting
- suspension mode
- transmission position
- exhaust flap position
- ESP® (Electronic Stability Program) status

Mercedes-AMG GLC 43 4MATIC



(Example)

① Drive Eco/Comfort/Sport/Sport +

② Suspension Comfort/Sport/Sport +

③ Steering Comfort/Sport

④ ECO Start/Stop Active/Inactive/Off

⑤ ESP® On/Off or SPORT handling mode Sport

SETUP displays the following functions and settings:

- gear indicator
- digital speedometer
- drive system setting
- suspension mode
- steering setting
- setting of the ECO start/stop function
- ESP® (Electronic Stability Program) status

Select SETUP

▶ Use [⌂] on the steering wheel to call up the menu list.

▶ Press [▼] or [▲] on the steering wheel to select the AMG menu.

▶ Confirm by pressing [OK] on the steering wheel.

▶ Press [▲] repeatedly until SETUP appears.

RACE TIMER

Displaying and starting the RACE TIMER



① Lap
② RACE TIMER

The RACE TIMER is intended only for use on a designated race track. Do not use the function on public roads.

If the engine is running or the ignition is switched on, you can start the RACE TIMER.

- ▶ Use [⌂] on the steering wheel to call up the menu list.
- ▶ Press [▼] or [▲] on the steering wheel to select the AMG menu.
- ▶ Confirm by pressing [OK] on the steering wheel.
- ▶ Press the [▼] or [▲] button repeatedly until the RACE TIMER appears.
- ▶ **To start:** press [OK] to start the RACE TIMER.

Starting a new lap



① Lap
② RACE TIMER
③ Quickest lap time

- ▶ Press the [▼] or [▲] button to select New Lap.
- ▶ Press [OK] to confirm.

A maximum of 32 laps may be stored.

Stopping the RACE TIMER



- ▶ Press [▼] or [▲] to select Stop.
- ▶ Press [OK] to confirm.

Continuing the RACE TIMER



- ▶ Press [▼] or [▲] to select Continue.
- ▶ Press [OK] to confirm.

Resetting the RACE TIMER



▶ Press ▼ or ▲ to select Stop.
The RACE TIMER is stopped.
▶ Press ▼ or ▲ to select Reset.
▶ Press OK to confirm.
All laps are deleted.

Lap statistics



① Lap
② Lap time
③ Average lap speed
④ Lap length

This function is only available if you have stored at least two laps and have stopped the RACE-TIMER.

▶ Use ⌂ on the steering wheel to call up the list of menus.
▶ Press ▼ or ▲ on the steering wheel to select the AMG menu.
▶ Confirm by pressing OK on the steering wheel.
▶ Press the ▼ or ▲ button to select Lap List.
▶ Press OK to confirm.
The lap evaluation appears.
▶ Press the ▲ or ▼ button to select a different lap evaluation.
The fastest lap is indicated by flashing symbol ①.

Display messages

Introduction

General notes

Display messages appear in the multifunction display.

Display messages with graphic symbols are simplified in the Owner's Manual and may differ from the symbols in the multifunction display.

Please respond in accordance with the display messages and follow the additional notes in this Owner's Manual.

With certain display messages, you will also hear a warning tone.

You can hide the display messages. The display messages are then stored in the message memory. Rectify the cause of a display message as soon as possible.

When you stop and park the vehicle, please observe the notes on:

- HOLD function (▷ page 200)
- Parking (▷ page 177)

Hiding display messages

▶ Press the OK or ⮌ button on the steering wheel.
The multifunction display hides the display message.

High-priority display messages are shown in red in the multifunction display. Some high-priority display messages cannot be hidden.

The multifunction display shows these messages continuously until the causes for the messages have been remedied.

Message memory

The on-board computer saves certain display messages in the **message memory**. You can call up the display messages:

- ▶ Press ⌂ on the steering wheel to open the menu list.
- ▶ Press ▼ or ▲ on the steering wheel to select the Service menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Press ▼ or ▲ to select the message memory.
  If there are no display messages, the No messages display appears on the multifunction display.
  When there are display messages, the number of stored messages appears.
- ▶ Press OK to confirm.
- ▶ Press ▼ or ▲ to scroll through the display messages.

Safety systems

Display messages	Possible causes/consequences and ▶ Solutions
 currently unavailable See Owner's Manual	ABS (Anti-lock Braking System) and ESP® (Electronic Stability Program) are temporarily unavailable. Other driving systems and driving safety systems may also be malfunctioning. In addition, the  and  warning lamps light up on the instrument cluster. For example, the on-board voltage may be insufficient. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance may increase in an emergency braking situation. If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Drive on carefully. Carefully drive on a suitable stretch of road, making gentle steering movements at speeds of above 20 km/h. If the display message disappears, the functions mentioned above are available again. If the multifunction display still shows the display message: ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.
 inoperative See Owner's Manual	ABS and ESP® are malfunctioning. Other driving systems and driving safety systems may also be malfunctioning. In addition, the ,  and warning lamps may light up on the instrument cluster. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance may increase in an emergency braking situation. If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.

Display messages	Possible causes/consequences and ▶ Solutions
 inoperative See Owner's Manual	ESP® is malfunctioning. Other driving systems and driving safety systems may also be malfunctioning. The  warning lamp also lights up on the instrument cluster. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. Braking distance may thus increase in an emergency braking situation. If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.
 currently unavailable See Owner's Manual	ESP® is temporarily unavailable. Other driving systems and driving safety systems may also be malfunctioning. The  warning lamp also lights up in the instrument cluster. Self-diagnosis, for example, may not be complete. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. Braking distance may thus increase in an emergency braking situation. If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Carefully drive on a suitable stretch of road, making gentle steering movements at speeds of above 20 km/h. If the display message disappears, the functions mentioned above are available again. If the multifunction display still shows the display message: ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.

Display messages	Possible causes/consequences and ▶ Solutions
 inoperative See Owner's Manual	EBD (electronic brake force distribution), ABS and ESP® are faulty. Other driving systems and driving safety systems may also be malfunctioning. In addition, the  and  warning lamps light up in the instrument cluster and a warning tone sounds. **⚠ WARNING** The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance may increase in an emergency braking situation. If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.
 Turn on the ignition to release the parking brake	The red  indicator lamp lights up. You attempted to release the electric parking brake while the ignition was switched off. ▶ Switch the ignition on.
 Release parking brake	The red  indicator lamp flashes and a warning tone sounds. A condition for automatic release of the electric parking brake is not fulfilled (▷ page 179). You are driving with the electric parking brake applied. ▶ Release the electric parking brake manually.
	The red  indicator lamp flashes and a warning tone sounds. You are initiating emergency braking using the electric parking brake (▷ page 180).
 Parking brake See Owner's Manual	The yellow  warning lamp lights up. The electric parking brake is malfunctioning. **To apply:** ▶ Switch the ignition off. ▶ Push the electric parking brake handle for at least ten seconds. ▶ Shift the transmission to position P. ▶ Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
	The yellow (P) warning lamp and the red (P) indicator lamp are lit. The electric parking brake is malfunctioning. **To release:** ▶ Switch the ignition off and then on again. ▶ Release the electric parking brake manually. or ▶ Release the electric parking brake automatically (▷ page 179). If the electric parking brake still cannot be released: ▶ Do not drive on. ▶ Consult a qualified specialist workshop.
	The red (P) indicator lamp flashes and the yellow (P) warning lamp is lit. The electric parking brake is malfunctioning. **To release:** ▶ Switch the ignition off and then on again. ▶ Release the electric parking brake manually. **To apply:** ▶ Switch the ignition off and then on again. ▶ Apply the electric parking brake manually. If the red (P) indicator lamp continues to flash: ▶ Do not drive on. ▶ Secure the vehicle against rolling away (▷ page 386). ▶ Shift the transmission to position P. ▶ Turn the front wheels towards the kerb. ▶ Consult a qualified specialist workshop.
	The yellow (P) warning lamp lights up. The red (P) indicator lamp flashes for about ten seconds after the electric parking brake has been applied or released. It then goes out or remains lit. The electric parking brake is malfunctioning. ▶ Switch the ignition off and then on again. ▶ Apply the electric parking brake. If you cannot apply the electric parking brake: ▶ Shift the transmission to position P. ▶ Consult a qualified specialist workshop. If it is not possible to release the electric parking brake manually: ▶ Release the electric parking brake automatically (▷ page 179). If the electric parking brake still cannot be released: ▶ Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
	The yellow (P) warning lamp lights up. If you manually apply or release the electric parking brake, the red (P) indicator lamp flashes. The electric parking brake is malfunctioning. The electric parking brake cannot be applied manually. ▶ Shift the transmission to position P as the electric parking brake is not applied automatically. ▶ Consult a qualified specialist workshop. If it is not possible to release the electric parking brake manually: ▶ Release the electric parking brake automatically (▷ page 179).
(P) Parking brake inoperative	The yellow (P) warning lamp lights up. The red (P) indicator lamp flashes for about ten seconds after the electric parking brake has been applied or released. It then goes out or remains lit. The electric parking brake is malfunctioning, e.g. because of overvoltage or undervoltage. ▶ Rectify the cause of the overvoltage or undervoltage, e.g. by charging the battery or restarting the engine. ▶ Apply or release the electric parking brake. If the electric parking brake still cannot be applied or released: ▶ Switch the ignition off and then on again. ▶ Apply or release the electric parking brake. If the electric parking brake still cannot be released: ▶ Consult a qualified specialist workshop. If the electric parking brake still cannot be applied: ▶ Consult a qualified specialist workshop.
	The red (P) indicator lamp flashes and the yellow (P) warning lamp is lit. The electric parking brake cannot be applied manually. ▶ Shift the transmission to position P. ▶ Consult a qualified specialist workshop.
(!) Check brake fluid level	There is insufficient brake fluid in the brake fluid reservoir. In addition, the red (!) warning lamp lights up on the instrument cluster and a warning tone sounds. ⚠ **WARNING** Braking efficiency may be impaired. There is a risk of an accident. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not drive on. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Consult a qualified specialist workshop. ▶ Do not top up the brake fluid. This will not correct the fault.

Display messages	Possible causes/consequences and ▶ Solutions
 Check brake pad wear	The brake pads/linings have reached their wear limit. ⚠ **WARNING** If the brake pads/linings have reached their wear limit, braking performance may be impaired. There is a risk of an accident. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.
 Inoperative	Vehicles with the Audio 20 multimedia system: At least one main function of the Mercedes-Benz Contact system is malfunctioning. At least one main function of the Mercedes me connect system is malfunctioning. ▶ Consult a qualified specialist workshop.
 Inoperative	Vehicles with the COMAND Online multimedia system: At least one main function of the Mercedes me connect system is malfunctioning. ▶ Consult a qualified specialist workshop.
Active Brake Assist Functions currently limited See Owner's Manual	Active Brake Assist is temporarily inoperative. Possible causes: • the radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation • the system is outside the operating temperature range • the on-board voltage is too low Once the causes listed above no longer apply, the display message disappears. Active Brake Assist is operational again. If the display message does not disappear: ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Restart the engine.
Active Brake Assist Functions limited See Owner's Manual	Active Brake Assist is unavailable due to a malfunction. Adaptive Brake Assist may also have failed. ▶ Consult a qualified specialist workshop immediately.
PRE-SAFE inoperative See Owner's Manual	Important PRE-SAFE® functions have failed. All other occupant safety systems, e.g. airbags, remain available. ▶ Consult a qualified specialist workshop immediately.

Display messages	Possible causes/consequences and ▶ Solutions
Active Brake Assist Functions currently limited See Owner's Manual	Active Brake Assist with cross-traffic function is temporarily inoperative. Possible causes: • the function is impaired due to heavy rain or snow • the radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation • the system is outside the operating temperature range • the on-board voltage is too low • Mercedes-AMG vehicles: ESP® is deactivated Once the causes listed above no longer apply, the display message disappears. Active Brake Assist with cross-traffic function is operational again. If the display message does not disappear: ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Restart the engine. ▶ Mercedes-AMG vehicles: reactivate ESP® (▷ page 76).
Active Brake Assist Functions limited See Owner's Manual	Active Brake Assist with cross-traffic function is unavailable due to a malfunction. ▶ Consult a qualified specialist workshop immediately.

Display messages	Possible causes/consequences and ▶ Solutions
Radar sensors dirty See Owner's Manual	The radar sensor system is malfunctioning. Possible causes: • dirt on sensors • heavy rain or snow • driving on inter-urban roads without traffic or infrastructure, e.g. in desert-like areas At least one driving system or driving safety system is malfunctioning or is temporarily unavailable: • Active Brake Assist with cross-traffic function • Active Brake Assist • Active Lane Keeping Assist • Active Blind Spot Assist • Active Distance Assist DISTRONIC with Active Steering Assist If the front radar system sensor is dirty, Active Blind Spot Assist will not perform a course-correcting brake application. Once the cause of the problem is no longer present, the driving systems and driving safety systems will be available again. The display message will disappear. If the display message does not disappear: ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Switch off the engine. ▶ Clean all sensors (▷ page 354). ▶ Restart the engine. The display message will disappear.
 Restraint sys. malfunction Consult workshop	The restraint system is malfunctioning. The  warning lamp also lights up on the instrument cluster. ⚠ **WARNING** The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered at all. This poses an increased risk of injury. ▶ Consult a qualified specialist workshop immediately. Further information on the restraint system (▷ page 44).
 Front left malfunction Consult workshop or Front right malfunction Consult workshop	The front left or right restraint system is malfunctioning. The  warning lamp also lights up on the instrument cluster. ⚠ **WARNING** The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered at all. This poses an increased risk of injury. ▶ Consult a qualified specialist workshop immediately.

Display messages	Possible causes/consequences and ▶ Solutions
 Rear left malfunction Consult workshop or Rear right malfunction Consult workshop	The rear left or right restraint system is malfunctioning. The  warning lamp also lights up on the instrument cluster. ⚠ **WARNING** The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered at all. This poses an increased risk of injury. ▶ Consult a qualified specialist workshop immediately.
 Rear centre malfunction Consult workshop	The rear centre restraint system is malfunctioning. The  warning lamp also lights up on the instrument cluster. ⚠ **WARNING** The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered at all. This poses an increased risk of injury. ▶ Consult a qualified specialist workshop immediately.
 Left windowbag malfunction Consult workshop or Right windowbag malfunction Consult workshop	The left-hand or right-hand windowbag is malfunctioning. The  warning lamp also lights up on the instrument cluster. ⚠ **WARNING** The left-hand or right-hand windowbag may either be triggered unintentionally or, in the event of an accident, not be triggered at all. This poses an increased risk of injury. ▶ Consult a qualified specialist workshop immediately.

Display messages	Possible causes/consequences and ▶ Solutions
Front-passenger airbag disabled See Owner's Manual	The front-passenger front airbag is disabled during the journey although: • an adult or • a person of the corresponding stature is on the front-passenger seat If additional forces are applied to the seat, the weight the system detects may be too low. ⚠ **WARNING** The front-passenger front airbag does not deploy during an accident. This poses an increased risk of injury. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Switch the ignition off. ▶ Have the vehicle occupant in the front-passenger seat step out of the vehicle. ▶ Make sure that the seat is unoccupied, close the front-passenger door and switch on the ignition. ▶ Observe the PASSENGER AIR BAG indicator lamps on the centre console and the multifunction display and check the following: Seat unoccupied and ignition switched on: • a self-diagnosis is carried out. The PASSENGER AIR BAG OFF and PASSENGER AIR BAG ON indicator lamps must light up simultaneously for approximately six seconds. • the PASSENGER AIR BAG OFF indicator lamp must then light up and remain lit after the self-diagnosis. If the indicator lamp is on, the automatic front-passenger front airbag deactivation system has disabled the front-passenger front airbag (▷ page 52) • The Front-passenger airbag enabled See Owner's Manual or Front-passenger airbag disabled See Owner's Manual display messages must not appear on the multifunction display. ▶ Wait for a period of at least 60 seconds until the necessary system checks have been completed. ▶ Make sure that none of the display messages appears on the multifunction display. If these conditions are met, the front-passenger seat can be occupied again. Whether the PASSENGER AIR BAG OFF indicator lamp remains lit or goes out depends on how the automatic front-passenger front airbag deactivation system classifies the occupant. If the conditions are not met, the system is not operating correctly. ▶ Consult a qualified specialist workshop immediately. Further information on the automatic front-passenger front airbag deactivation system (▷ page 52).

Display messages	Possible causes/consequences and ▶ Solutions
Front-passenger airbag enabled See Owner's Manual	The front-passenger front airbag is enabled during the journey although: • a child, a small adult or an object weighing less than the system weight threshold is located on the front-passenger seat or • the front-passenger seat is not occupied The system may detect objects or forces that are placing additional weight on the seat. ⚠ **WARNING** The front-passenger front airbag may deploy unintentionally. This poses an increased risk of injury. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Switch the ignition off. ▶ Open the front-passenger door. ▶ Remove the child and child seat from the front-passenger seat. ▶ Make sure that no objects are present that are applying additional weight to the seat. The system might otherwise detect the additional weight and interpret the vehicle seat occupant's weight as greater than it actually is. ▶ Make sure that the seat is unoccupied, close the front-passenger door and switch on the ignition. ▶ Observe the PASSENGER AIR BAG indicator lamps on the centre console and the multifunction display and check the following: Seat unoccupied and ignition switched on: • a self-diagnosis is carried out. The PASSENGER AIR BAG OFF and PASSENGER AIR BAG ON indicator lamps must light up simultaneously for approximately six seconds. • the PASSENGER AIR BAG OFF indicator lamp must then light up and remain lit after the self-diagnosis. If the indicator lamp is on, the automatic front-passenger front airbag deactivation system has disabled the front-passenger front airbag (▷ page 52) • The Front-passenger airbag enabled See Owner's Manual or Front-passenger airbag disabled See Owner's Manual display messages must not appear on the multifunction display. ▶ Wait for a period of at least 60 seconds until the necessary system checks have been completed. ▶ Make sure that none of the display messages appears on the multifunction display. If these conditions are met, the front-passenger seat can be occupied again. Whether the PASSENGER AIR BAG OFF indicator lamp remains lit or goes out depends on how the automatic front-passenger front airbag deactivation system classifies the occupant. If the conditions are not met, the system is not operating correctly.

Display messages	Possible causes/consequences and ▶ Solutions
	▶ Consult a qualified specialist workshop immediately. Further information on the automatic front-passenger front airbag deactivation system (▷ page 52).

Lights

Display messages	Possible causes/consequences and ▶ Solutions
 Left dipped beam (Example)	The bulb in question is faulty. ▶ Consult a qualified specialist workshop. or ▶ Check whether you are permitted to replace the bulb yourself (▷ page 127). ⓘ LED light bulbs: the display message for the corresponding lamp appears only when all the LEDs in the lamp have failed.
 Active Light System inoperative	The Active Light System is malfunctioning. ▶ Consult a qualified specialist workshop.
 Intell. Light System inoperative	The Intelligent Light System is malfunctioning. The lighting system continues to function properly without the functions of the Intelligent Light System. ▶ Consult a qualified specialist workshop.
 Malfunction See Owner's Manual	The exterior lighting is faulty. ▶ Consult a qualified specialist workshop.
	Vehicles with trailer tow hitch: a fuse may have blown. ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Check the fuses (▷ page 374). ▶ If necessary, replace the blown fuse. Observe the warning notes as you do so. If the display message still appears: ▶ Consult a qualified specialist workshop.
 Automatic driving lights inoperative	The light sensor is malfunctioning. ▶ Consult a qualified specialist workshop.
 Switch off lights	You are leaving the vehicle and the lights are still switched on. A warning tone also sounds. ▶ Turn the light switch to the AUTO position.

Display messages	Possible causes/consequences and ▶ Solutions
 Switch on headlamps	You are driving without dipped-beam headlamps. ▶ Turn the light switch to the  or AUTO position.
Adaptive Main-beam Assist currently unavailable See Owner's Manual	Adaptive Highbeam Assist is deactivated and temporarily inoperative. Possible causes: • the area of the windscreen in the camera's field of vision is dirty • visibility is impaired due to heavy rain, snow or fog ▶ Clean the windscreen. If the system detects that the camera is fully operational again, the Adaptive Main-beam Assist available again display message is shown. Adaptive Highbeam Assist is operational again.
Adaptive Main-beam Assist inoperative	Adaptive Highbeam Assist is malfunctioning. ▶ Consult a qualified specialist workshop.
Adaptive Highbeam Assist Plus currently unavailable See Owner's Manual	Adaptive Highbeam Assist Plus is deactivated and temporarily inoperative. Possible causes: • the area of the windscreen in the camera's field of vision is dirty • visibility is impaired due to heavy rain, snow or fog ▶ Clean the windscreen. If the system detects that the camera is fully operational again, the Adaptive Highbeam Assist Plus available again display message is shown. Adaptive Highbeam Assist Plus is operational again.
Adaptive Highbeam Assist Plus inoperative	Adaptive Highbeam Assist Plus is malfunctioning. ▶ Consult a qualified specialist workshop.

Engine

Display messages	Possible causes/consequences and ▶ Solutions
 Top up coolant See Owner's Manual	The coolant level is too low. ! Avoid longer journeys when there is insufficient coolant in the engine cooling system. You could otherwise damage the engine. ▶ Top up the coolant, making sure to observe the warning notes (▷ page 348). **If you have to top up the coolant frequently:** ▶ Consult a qualified specialist workshop and have the engine cooling system checked.
	The fan motor is faulty. ▶ If the coolant temperature is below 120 °C, drive on to the nearest qualified specialist workshop. ▶ Avoid heavy loads on the engine as you do so, e.g. driving in mountainous terrain and stop-start traffic.
 Coolant Stop vehicle Switch engine off	The coolant is too hot. A warning tone also sounds. ⚠ **WARNING** Never drive with an overheated engine. Driving when your engine has overheated can cause any fluids that may have leaked into the engine compartment to catch fire. In addition, steam from an overheated engine can cause serious burns, which can occur even as a result of simply opening the bonnet. There is a risk of injury. ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Wait until the engine has cooled down. ▶ Make sure that the air supply to the engine radiator is not blocked, e.g. by frozen slush. ▶ Do not start the engine again until the display message disappears and the coolant temperature is below 120 °C. The engine may otherwise be damaged. ▶ Pay attention to the coolant temperature gauge. **If the temperature increases again:** ▶ Consult a qualified specialist workshop immediately. Under normal operating conditions and with the correct coolant level, the display may rise to 120 °C.

Display messages	Possible causes/consequences and ▶ Solutions
 See Owner's Manual	The battery is no longer being charged. A warning tone also sounds. Possible causes: • faulty alternator • torn poly-V-belt • a malfunction in the electronics ! Do not drive any further. Otherwise the engine may overheat. ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Consult a qualified specialist workshop.
 Stop vehicle See Owner's Manual	The battery is no longer being charged and the charge status is too low. A warning tone also sounds. ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Observe the instructions in the  See Owner's Manual display message. ▶ Consult a qualified specialist workshop.
 Stop vehicle Leave engine running	The battery charge status is too low. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not drive on. ▶ Start the engine. ▶ Wait until the display message disappears before driving on.
 Start engine See Owner's Manual	The engine is off and the charge status is too low. ▶ Switch off any electrical consumers that you do not need, such as the rear window heating and interior lighting. ▶ Leave the engine running for a few minutes, or drive for an extended period. The battery charges.

Display messages	Possible causes/consequences and ▶ Solutions
 Check eng. oil lev. when next refuelling	The engine oil level has dropped to the minimum level. A warning tone also sounds. ! Avoid long journeys when there is insufficient engine oil. You could otherwise damage the engine. ▶ Check the engine oil level when next refuelling at the latest (▷ page 346). ▶ If necessary, top up the engine oil (▷ page 347). **If you have to top up the engine oil frequently:** ▶ Consult a qualified specialist workshop and have the engine checked. Information on approved engine oils can be obtained from a qualified specialist workshop or on the Internet at http://bevo.mercedes-benz.com.
 Add 1 litre engine oil when next refuelling	Mercedes-AMG GLC 63 vehicles: The engine oil level has dropped to the minimum level. ! Avoid long journeys when there is insufficient engine oil. You could otherwise damage the engine. ▶ Check the engine oil level when next refuelling at the latest (▷ page 346). ▶ If necessary, top up the engine oil (▷ page 347). **If you have to top up the engine oil frequently:** ▶ Consult a qualified specialist workshop and have the engine checked. Information on approved engine oils can be obtained from a qualified specialist workshop or on the Internet at http://bevo.mercedes-benz.com.
 Engine oil level Stop vehicle Switch engine off	Mercedes-AMG GLC 63 vehicles: The engine oil level is too low. There is a risk of engine damage. ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Check the engine oil level (▷ page 346). ▶ If necessary, top up the engine oil (▷ page 347).
 Engine oil level cannot be measured	Mercedes-AMG GLC 63 vehicles: the measuring system is faulty. ▶ Consult a qualified specialist workshop.
 Reserve fuel level	The fuel level has dropped into the reserve range. Operation of the auxiliary heating is deactivated if the fuel level drops into the reserve range. ▶ Refuel at the nearest filling station.

Display messages	Possible causes/consequences and ▶ Solutions
	There is very little fuel in the fuel tank. Operation of the auxiliary heating is deactivated. ▶ You must refuel at the nearest filling station.
 Replace air cleaner	Vehicles with a diesel engine: The engine air filter is dirty and must be replaced. ▶ Consult a qualified specialist workshop.
 Clean the fuel filter	Vehicles with a diesel engine: There is water in the fuel filter. The water must be drained off. ▶ Consult a qualified specialist workshop.
Refill AdBlue See Owner's Manual	The AdBlue® level has fallen below the reserve range. A warning tone also sounds. ▶ Refill AdBlue® as soon as possible (▷ page 174).
Refill AdBlue No start in ... mi	The AdBlue® level is sufficient only for the indicated distance. A warning tone also sounds. ▶ Refill AdBlue® immediately (▷ page 174). ⓘ If you drive the vehicle at speeds greater than 15 km/h, the Refill AdBlue No start in ... mi message disappears after approximately one minute.
Refill AdBlue Eng. start not possible	The AdBlue® tank is empty. A warning tone also sounds. You can no longer start the engine. ▶ Add at least 5.0 l of AdBlue® (▷ page 174). ▶ Switch the ignition on for approximately one minute. The system requires approximately one minute after refilling to detect the change in the AdBlue® level. ▶ Start the engine.
Check AdBlue See Owner's Manual	The AdBlue® system is malfunctioning. A warning tone also sounds. ▶ Consult a qualified specialist workshop.
Eng. start not possible in ... mi	The AdBlue® system is malfunctioning. A warning tone also sounds. ▶ Consult a qualified specialist workshop immediately.
Eng. start not possible	The AdBlue® system is malfunctioning. A warning tone also sounds. You can no longer start the engine. ▶ Consult a qualified specialist workshop immediately.

Driving systems

Display messages	Possible causes/consequences and ▶ Solutions
 ATTENTION ASSIST: Take a break!	Based on certain criteria, ATTENTION ASSIST has detected fatigue or increasing lapses in concentration on the part of the driver. A warning tone also sounds. ▶ If necessary, take a break. During long journeys, take regular breaks in good time so that you get enough rest.
 ATTENTION ASSIST inoperative	ATTENTION ASSIST is inoperative. ▶ Consult a qualified specialist workshop.
 Vehicle rising	The vehicle rises to the level you have selected.
 Vehicle rising Please wait	The vehicle level is too low when the vehicle is stationary. A warning tone also sounds. ▶ Do not pull away. The vehicle level is set when the display message disappears.
 Stop vehicle Vehicle too low	You have pulled away while the vehicle level was too low. AIR BODY CONTROL sets the vehicle to the selected level after a short period. Mercedes-AMG vehicles: the AMG sports suspension based on AIR BODY CONTROL sets the vehicle to the selected level after a short period. ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Wait until the display message disappears before pulling away.
	AIR BODY CONTROL is faulty. A warning tone also sounds. Mercedes-AMG vehicles: the AMG sports suspension based on AIR BODY CONTROL is faulty. A warning tone also sounds. ▶ Do not drive at speeds greater than 80 km/h. ▶ Make only slight steering movements. Otherwise, the front wings or the tyres could be damaged if the steering input is too great. ▶ Listen for scraping sounds. ▶ Stop the vehicle, paying attention to road and traffic conditions, and set a higher vehicle level. Depending on the fault, it may be possible to raise the vehicle. ▶ Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
 Please reduce speed	You cannot change the vehicle level. Possible causes: • you are driving too quickly for the selected vehicle level • you are driving too quickly with a trailer or the trailer tow hitch socket is being used, e.g. for a rear-mounted cycle rack ▶ Drive more slowly and then select the desired vehicle level again (▷ page 206). ▶ Observe the notes on towing a trailer (▷ page 237).
 Compressor is cooling	You have selected a higher vehicle level. The compressor first needs to cool down because of frequent level changes within a short space of time. ▶ Drive in a manner appropriate for the current vehicle level. ▶ Ensure sufficient ground clearance. ▶ Allow the compressor to cool down. When the compressor has cooled down, the display message will disappear. The vehicle will then continue rising to the selected vehicle level.
 Malfunction	AIR BODY CONTROL is malfunctioning. The vehicle's handling characteristics may be impaired. Mercedes-AMG vehicles: the AMG sports suspension based on AIR BODY CONTROL is malfunctioning. The vehicle's handling characteristics may be impaired. ▶ Drive as appropriate for the current vehicle level, but do not exceed 80 km/h. ▶ Ensure sufficient ground clearance. ▶ Consult a qualified specialist workshop.
Lane Keeping Assist currently unavailable See Owner's Manual or Active Lane Keeping Assist currently unavailable See Owner's Manual	Lane Keeping Assist or Active Lane Keeping Assist is deactivated and temporarily inoperative. Possible causes: • the area of the windscreen in the camera's field of vision is dirty • visibility is impaired due to heavy rain, snow or fog • there have been no lane markings for an extended period • the lane markings are worn away, dark or covered up, e.g. by dirt or snow Once the causes listed above no longer apply, the display message disappears. Lane Keeping Assist or Active Lane Keeping Assist is operational again. If the display message does not disappear: ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Clean the windscreen.

Display messages	Possible causes/consequences and ▶ Solutions
Lane Keeping Assist inoperative or Active Lane Keeping Assist inoperative	Lane Keeping Assist or Active Lane Keeping Assist is faulty. ▶ Consult a qualified specialist workshop.
Blind Spot Assist currently unavailable See Owner's Manual or Active Blind Spot Assist currently unavailable See Owner's Manual	Blind Spot Assist or Active Blind Spot Assist is temporarily inoperative. Possible causes: • the radar sensor system is outside the operating temperature range • the radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation Once the causes listed above no longer apply, the display message disappears. Blind Spot Assist or Active Blind Spot Assist is operational again. If the display message does not disappear: ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Restart the engine.
Blind Spot Assist not available when towing a trailer See Owner's Manual or Active Blind Spot Assist not available when towing a trailer See Owner's Manual	Blind Spot Assist or Active Blind Spot Assist is deactivated during trailer-towing. You have established the electrical connection between the trailer and your vehicle. ▶ Press OK on the steering wheel to confirm the display message.
Blind Spot Assist inoperative or Active Blind Spot Assist inoperative	Blind Spot Assist or Active Blind Spot Assist is faulty. ▶ Consult a qualified specialist workshop.
Active Parking Assist cancelled	The driver's door is open. ▶ Repeat the parking space measurement and parking manoeuvre with the driver's door closed.
	You touched the multifunction steering wheel while steering intervention was active. ▶ While steering intervention is active, make sure not to touch the multifunction steering wheel.
	The vehicle has started to skid and ESP® has intervened. ▶ Use Active Parking Assist again later (▷ page 209).

Display messages	Possible causes/consequences and ▶ Solutions
Active Parking Assist inoperative	Active Parking Assist is malfunctioning or faulty. ▶ Follow the instructions and helpful hints in the "Problems with Parking Assist PARKTRONIC" section (▷ page 216). If the multifunction display still shows the display message: ▶ Consult a qualified specialist workshop.
	Active Parking Assist is unavailable or faulty. ▶ Switch off the ignition and restart the engine. If Active Parking Assist continues to be unavailable (the P symbol does not appear on the multifunction display): ▶ Consult a qualified specialist workshop.
Active Parking Assist finished	The vehicle is parked. A warning tone also sounds. The display message disappears automatically.
 inoperative	DSR (Downhill Speed Regulation) is deactivated due to a fault. ▶ Have DSR checked at a qualified specialist workshop.
Traffic Sign Assist currently unavailable See Owner's Manual	Traffic Sign Assist is temporarily inoperative. Possible causes: • the area of the windscreen in the camera's field of vision is dirty • visibility is impaired due to heavy rain, snow or fog ▶ Clean the windscreen. If the system detects that the camera is fully operational, the display message will disappear. Traffic Sign Assist is operational again.
Traffic Sign Assist inoperative	Traffic Sign Assist is faulty. ▶ Consult a qualified specialist workshop.
HOLD Off	The HOLD function is deactivated. The vehicle has started to skid. A warning tone also sounds. ▶ Reactivate the HOLD function later (▷ page 201).
	The HOLD function is deactivated. When the brake pedal is firmly depressed, an activation condition is no longer fulfilled. A warning tone also sounds. ▶ Check the activation conditions for the HOLD function (▷ page 200).
Active Distance Assist Off	Active Distance Assist DISTRONIC was deactivated (▷ page 197). If it was not deactivated by the driver, a warning tone also sounds.
Active Distance Assist available again	Active Distance Assist DISTRONIC is operational again after having been temporarily unavailable. You can now reactivate Active Distance Assist DISTRONIC (▷ page 193).

Display messages	Possible causes/consequences and ▶ Solutions
Active Distance Assist currently unavailable See Owner's Manual	Active Distance Assist DISTRONIC is temporarily inoperative. Active Steering Assist is also temporarily inoperative. Possible causes: • the radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation • the system is outside the operating temperature range • the on-board voltage is too low A warning tone also sounds. Once the causes listed above no longer apply, the display message disappears. Active Distance Assist DISTRONIC is operational again. If the display message does not disappear: ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Restart the engine.
Active Distance Assist inoperative	Active Distance Assist DISTRONIC is faulty. The following may have also failed: • Active Brake Assist with cross-traffic function • Active Steering Assist A warning tone also sounds. ▶ Consult a qualified specialist workshop.
Active Distance Assist suspended	You have depressed the accelerator pedal. Active Distance Assist DISTRONIC is no longer controlling the speed of the vehicle. ▶ Remove your foot from the accelerator pedal.
Active Distance Assist - - - km/h	A condition for activating Active Distance Assist DISTRONIC has not been met. ▶ Check the activation conditions for Active Distance Assist DISTRONIC (▷ page 193).
Active Distance Assist and Limiter inoperative	Active Distance Assist DISTRONIC and the speed limiter are faulty. A warning tone also sounds. This means that Active Steering Assist is also unavailable. ▶ Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
Active Steering Assist currently unavailable See Owner's Manual	Active Steering Assist is temporarily inoperative. Possible causes: • the area of the windscreen in the camera's field of vision is dirty • visibility is impaired due to heavy rain, snow or fog • there have been no lane markings for a long time • the lane markings are worn away, dark or covered up, e.g. by dirt or snow Once the causes listed above no longer apply, the display message disappears. Active Steering Assist is operational again. If the display message does not disappear: ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Clean the windscreen.
Active Steering Assist inoperative	Active Steering Assist is faulty. However, the Active Distance Assist DISTRONIC functions are still available. A warning tone also sounds. ▶ Consult a qualified specialist workshop.
Cruise control and Limiter inoperative	Cruise control and speed limiter are faulty. A warning tone also sounds. ▶ Consult a qualified specialist workshop.
Speed limit (winter tyres) XXX mph	You have reached the stored speed limit for winter tyres. It is not possible to exceed this speed. You can suppress the display message by pressing the OK button. The display message will not reappear until the ignition has been switched on again.
Limiter passive	As you depress the accelerator pedal beyond the point of resistance (kickdown), the speed limiter is switched to passive mode. Speed limitation is not active. ▶ Drive more slowly than the stored speed without kickdown. or ▶ Set a new speed. or ▶ Call up the last speed stored again. When the display message disappears, speed limitation is active.
Limiter - - - km/h	The speed limiter cannot be activated, since not all the activation conditions have been met. ▶ Check the activation conditions for the speed limiter (▷ page 189).

Display messages	Possible causes/consequences and ▶ Solutions
Cruise control - - - km/h	• A condition for activating cruise control has not been met. You have tried to store a speed below 30 km/h, for example. • ESP® is deactivated. The yellow ESP® OFF warning lamp is lit. ▶ If conditions permit, drive at a speed greater than 30 km/h and store the speed. or ▶ Check the activation conditions for cruise control (▷ page 187). or ▶ Reactivate ESP® (▷ page 76). or ▶ Reactivate ESP® in Mercedes-AMG vehicles (▷ page 76).
Cruise control off	Cruise control has been deactivated. If a warning tone also sounds, cruise control has deactivated automatically (▷ page 187).
120 km/h! Maximum speed exceeded	For certain countries only: the maximum speed has been exceeded. ▶ Drive more slowly.

Tyres

Display messages	Possible causes/consequences and ▶ Solutions
Tyre pressure Check tyres	The tyre pressure loss warning system has detected a significant loss in pressure. A warning tone also sounds. Possible cause: • you have changed the positions of the wheels and tyres or fitted new wheels and tyres • the tyre pressure in one or more tyres has dropped ⚠ **WARNING** Underinflated tyres pose the following risks: • the tyres may burst, especially as the load and vehicle speed increase • the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction • the driving characteristics, as well as steering and braking, may be greatly impaired There is a risk of an accident. ▶ Stop the vehicle without making any sudden steering or braking manoeuvres. Pay attention to the traffic conditions as you do so. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Check the tyres and, if necessary, follow the instructions for a flat tyre (▷ page 361). ▶ Check and, if necessary, correct the tyre pressures. ▶ Restart the tyre pressure loss warning system when the tyre pressure is correct (▷ page 381).
Check tyre pressures then restart Run Flat Indicator	The tyre pressure loss warning system generated a display message and has not been restarted since. ▶ Set the correct tyre pressure in all four tyres. ▶ Restart the tyre pressure loss warning system (▷ page 381).
Run Flat Indicator inoperative	The tyre pressure loss warning system is faulty. ▶ Consult a qualified specialist workshop.
Rectify tyre pressure	The tyre pressure is too low in at least one of the tyres, or the tyre pressure difference between the wheels is too great. ▶ Check the tyre pressures at the next opportunity (▷ page 382). ▶ If necessary, correct the tyre pressure. ▶ Restart the tyre pressure monitor (▷ page 383).

Display messages	Possible causes/consequences and ▶ Solutions
Check tyre(s)	The tyre pressure in one or more tyres has dropped significantly. The wheel position is shown on the multifunction display. A warning tone also sounds. ⚠ **WARNING** Underinflated tyres pose the following risks: • the tyres may burst, especially as the load and vehicle speed increase • the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction • the driving characteristics, as well as steering and braking, may be greatly impaired There is a risk of an accident. ▶ Stop the vehicle without making any sudden steering or braking manoeuvres. Pay attention to the traffic conditions as you do so. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Check the tyres and, if necessary, follow the instructions for a flat tyre (▷ page 361). ▶ Check the tyre pressure (▷ page 382). ▶ If necessary, correct the tyre pressure.
Warning tyre defect	The tyre pressure in one or more tyres has dropped suddenly. The wheel position is shown on the multifunction display. ⚠ **WARNING** If you drive with a flat tyre, there is a risk of the following hazards: • a flat tyre impairs the ability to steer or brake the vehicle • you could lose control of the vehicle • continued driving with a flat tyre will cause excessive heat build-up and possibly a fire There is a risk of an accident. ▶ Stop the vehicle without making any sudden steering or braking manoeuvres. Pay attention to the traffic conditions as you do so. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Check the tyres and, if necessary, follow the instructions for a flat tyre (▷ page 361).
Tyre press. monitor currently unavailable	No signals can be received from the tyre pressure sensors due to strong RF interference. The tyre pressure monitor is temporarily malfunctioning. ▶ Drive on. The tyre pressure monitor starts automatically as soon as the cause has been rectified.

Display messages	Possible causes/consequences and ▶ Solutions
Wheel sensor(s) missing	There is no signal from the tyre pressure sensor of one or several tyres. The pressure of the affected tyre is not shown on the multifunction display. ▶ Have the faulty tyre pressure sensor replaced at a qualified specialist workshop.
Tyre press. monitor inoperative No wheel sensors	The wheels fitted do not have suitable tyre pressure sensors. The tyre pressure monitor is deactivated. ▶ Fit wheels with suitable tyre pressure sensors. The tyre pressure monitor is activated after driving for a few minutes.
Tyre press. monitor inoperative	The tyre pressure monitor is faulty. ▶ Consult a qualified specialist workshop.
Tyre(s) overheated	The tyre temperature monitoring function is not available in all vehicles. At least one tyre is overheated. Affected tyres are shown in red. At temperatures close to the limit value, the tyres are shown in yellow. ▶ Drive more slowly.
Tyre(s) overheated Reduce speed	The tyre temperature monitoring function is not available in all vehicles. At least one tyre is overheated. ⚠ **WARNING** Overheated tyres can burst, particularly at high speed. ▶ Lower the speed so that the tyres can cool down.

Vehicle

Display messages	Possible causes/consequences and ▶ Solutions
To start engine, shift to either P or N	You attempted to start the engine with the transmission in position R or D. ▶ Shift the transmission to position P or N.
Apply brake to deselect Park (P) position	You attempted to shift the transmission to position D, R or N without depressing the brake pedal. ▶ Depress the brake pedal.
To shift out of P or N, depress brake and start engine	You attempted to shift the transmission out of position P or N into another transmission position with the engine switched off. ▶ Depress the brake pedal. ▶ Start the engine.

Display messages	Possible causes/consequences and ▶ Solutions
Apply brake to select R	You attempted to shift from position D to position R. ▶ Depress the brake pedal. ▶ Shift the transmission to position R.
Risk of vehicle rolling Driver door open and transmission not in P	The driver's door is open or not fully closed and the transmission is in position R, N or D. A warning tone also sounds. ⚠ WARNING The vehicle may roll away. There is a risk of an accident. ▶ Shift the transmission to position P. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Close the driver's door fully.
Only select Park (P) when vehicle is stationary	The vehicle is moving. ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Shift the transmission to position P.
Without changing gear, consult workshop	You cannot change the transmission position due to a malfunction. A warning tone also sounds. If transmission position D is selected: ▶ Consult a qualified specialist workshop without shifting the transmission from position D. If transmission position R, N or P is selected: ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Consult a qualified specialist workshop.
Reversing not poss. Consult workshop	You can no longer shift to transmission position R due to a malfunction. Transmission positions P, N or D continue to be available. A warning tone also sounds. ▶ Consult a qualified specialist workshop.
Transmission Malfunction Stop	A malfunction has occurred in the mechanical transmission components. A warning tone also sounds. The transmission shifts automatically to position N. ▶ Stop the vehicle, paying attention to road and traffic conditions. ▶ Shift the transmission to position P. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
Stop vehicle Leave engine running Wait Transmission cooling	The transmission has overheated. Pulling away can be temporarily impaired or not possible. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not drive on. ▶ Leave the engine running. ▶ Wait until the display message disappears before driving on.
	The tailgate is open ⚠ **WARNING** When the engine is running, exhaust gases can enter the vehicle interior if the tailgate is open. There is a risk of poisoning. ▶ Close the tailgate.
	The bonnet is open. A warning tone also sounds. ⚠ **WARNING** The open bonnet may then block your view when the vehicle is in motion. There is a risk of an accident. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Close the bonnet.
Active bonnet malfunction See Owner's Manual	The active bonnet (pedestrian protection) is inoperative due to a malfunction or because it has already been triggered. ▶ Consult a qualified specialist workshop.
	At least one door is open. A warning tone also sounds. ▶ Close all doors.
 Rear left seat backrest not locked or Rear right seat backrest not locked	Vehicle with through-loading feature in the rear bench seat: The backrest in the rear compartment is not engaged on the left-hand or right-hand side. ▶ Push the backrest back until it engages.
 Rear centre backrest not locked	Vehicle with through-loading feature in the rear compartment: The centre rear seat backrest is not engaged. ▶ Push the backrest back until it engages.

Display messages	Possible causes/consequences and ▶ Solutions
 Check trailer hitch lock	The trailer tow hitch is not operational. A warning tone also sounds. ⚠ **WARNING** If the ball coupling is not in the locked position, the trailer may come loose. There is a risk of an accident. ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Uncouple the trailer and secure it against rolling away. ▶ Initiate a new swivelling procedure (▷ page 238). ▶ When the display message disappears, re-couple the trailer. If the multifunction display still shows the display message: ▶ Do not re-couple the trailer. ▶ Check the ground clearance and drive on without the trailer. ▶ Consult a qualified specialist workshop immediately.
 Trailer coupling extending...	The ball coupling is swivelling out or in. Swivel the ball coupling in or out only when the vehicle is stationary. No trailer may be coupled during the swivelling procedure. Do not attempt to speed up, slow down or initiate the swivelling process using your hand, foot or other aids. ▶ Move the ball coupling of the trailer tow hitch to an operational position (▷ page 238).
 inoperative Battery low	The on-board voltage is too low The auxiliary heating (▷ page 145) has switched itself off. The auxiliary heating or remote activation of heating and ventilation systems cannot be switched on. ▶ Drive for a considerable distance. The battery charges. The auxiliary heating or remote activation of heating and ventilation systems is operational again as soon as the on-board voltage is sufficient.
 inoperative Refuel vehicle	There is too little fuel in the fuel tank. The auxiliary heating cannot be switched on (▷ page 145). ▶ Refuel at the nearest filling station.
 inoperative See Owner's Man.	The auxiliary heating is temporarily malfunctioning or faulty. ▶ When the vehicle is on a level surface and the engine has cooled down, make up to four attempts to switch on the auxiliary heating, waiting several minutes between each attempt (▷ page 145). If the auxiliary heating does not switch on: ▶ Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
 Power steering malfunction See Owner's Manual	The power steering assistance is faulty. A warning tone also sounds. ⚠ **WARNING** You will need to use more force to steer. There is a risk of an accident. ▶ Check whether you are able to apply the extra steering force required. **If you are able to steer safely:** ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately. **If you are unable to steer safely:** ▶ Do not drive on. ▶ Consult a qualified specialist workshop.
Telephone No service	Your vehicle is outside the mobile phone network provider's transmitter/receiver range. ▶ Wait until the mobile phone operational readiness symbol appears on the multifunction display.
 Top up washer fluid	The washer fluid level in the washer fluid reservoir has dropped below the minimum. ▶ Top up the washer fluid (▷ page 349).

Key

Display messages	Possible causes/consequences and ▶ Solutions
 Key does not belong to vehicle	You have put the wrong key in the ignition lock. ▶ Use the correct key.
 Replace key	The key needs to be replaced. ▶ Consult a qualified specialist workshop.
 Change key batteries	The key battery is discharged. ▶ Replace the batteries (▷ page 87).
 Key not detected (white display message)	The key is currently undetected. ▶ Change the location of the key in the vehicle. If the key still cannot be detected: ▶ Insert the key into the ignition lock and turn it to the desired position.

Display messages	Possible causes/consequences and ▶ Solutions
 Key not detected (red display message)	The key is not in the vehicle. A warning tone also sounds. If the engine is switched off, you can no longer lock the vehicle centrally or start the engine. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Locate the key. ▶ Press OK on the steering wheel to confirm the display message.
	Because there is interference from a strong source of radio waves, the key is not detected whilst the engine is running. A warning tone also sounds. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Insert the key into the ignition lock and bring into key mode.
 Remove starting button, then insert key	The key is continually undetected. The key detection function has a temporary malfunction or is faulty. A warning tone also sounds. ▶ Insert the key into the ignition lock and turn it to the desired position. ▶ Consult a qualified specialist workshop.

Warning and indicator lamps on the instrument cluster

General notes

Some systems carry out a self-diagnosis when the ignition is switched on. In the process, several warning and indicator lamps may temporarily light up or flash. This is not an indication of any problem. These warning and indicator lamps only indicate a malfunction if they light up or flash after the engine is started or during a journey.

Safety

Seat belts

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ For certain countries only: the red seat belt warning lamp lights up for six seconds after the engine starts. The seat belt warning lamp reminds the driver and front passenger to fasten their seat belts. ▶ Fasten your seat belt (▷ page 48).
	▷ For certain countries only: the red seat belt warning lamp lights up after the engine starts. In addition, a warning tone sounds for up to six seconds. The driver's seat belt is not fastened. ▶ Fasten your seat belt (▷ page 48). The warning tone ceases.
	▷ The red seat belt warning lamp lights up after the engine starts, as soon as the driver's or the front-passenger door is closed. The driver or passenger has not fastened their seat belt. ▶ Fasten your seat belt (▷ page 48). The warning lamp goes out. There are objects on the front-passenger seat. ▶ Remove the objects from the front-passenger seat and stow them in a secure place. The warning lamp goes out.
	▷ The red seat belt warning lamp flashes and an intermittent audible warning sounds. The driver or passenger has not fastened their seat belt. At the same time, you are driving at a speed greater than 25 km/h or have briefly driven at a speed greater than 25 km/h. ▶ Fasten your seat belt (▷ page 48). The warning lamp goes out and the intermittent warning tone ceases. There are objects on the front-passenger seat. At the same time, you are driving at a speed greater than 25 km/h or have briefly driven at a speed greater than 25 km/h. ▶ Remove the objects from the front-passenger seat and stow them in a secure place. The warning lamp goes out and the intermittent warning tone ceases.

Safety systems

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
(!)	▷ The yellow brake system warning lamp is lit while the engine is running or the ECO start/stop function is switched on. ⚠ WARNING The brake system is malfunctioning and the braking characteristics may be affected. There is a risk of an accident. ▶ If the multifunction display shows a display message, please observe this. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.
(!)	▷ The red brake system warning lamp is lit while the engine is running. A warning tone also sounds. ⚠ WARNING The brake boosting effect is malfunctioning and the braking characteristics may be affected. There is a risk of an accident. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not drive on. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Consult a qualified specialist workshop. ▶ Observe the additional display messages on the multifunction display.
(!)	▷ The red brake system warning lamp is lit while the engine is running. A warning tone also sounds. There is insufficient brake fluid in the brake fluid reservoir. ⚠ WARNING Braking efficiency may be impaired. There is a risk of an accident. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not drive on. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Do not top up the brake fluid. Topping up will not correct the fault. ▶ Consult a qualified specialist workshop. ▶ Observe the additional display messages on the multifunction display.

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The yellow ABS warning lamp is lit while the engine is running. The ABS (Anti-lock Braking System) is malfunctioning. An additional warning tone indicates that EBD (electronic brake force distribution) is malfunctioning. Other driving systems and driving safety systems may also be malfunctioning. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance may increase in an emergency braking situation. If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Observe the additional display messages on the multifunction display. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately. If the ABS control unit is faulty, there is also a possibility that other systems, such as the navigation system or the automatic transmission, will be unavailable.
	▷ The red brake system warning lamp and the yellow ESP® and ABS warning lamps are lit while the engine is running. ABS and ESP® are malfunctioning. Other driving systems and driving safety systems may also be malfunctioning. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance may increase in an emergency braking situation. If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Observe the additional display messages on the multifunction display. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The yellow ESP® warning lamp flashes while the vehicle is in motion. ESP® or traction control has intervened due to a risk of skidding or because at least one wheel has started to spin. Cruise control or Active Distance Assist DISTRONIC is deactivated. ▶ Depress the accelerator pedal only as far as necessary when pulling away. ▶ Accelerate more gently while the vehicle is in motion. ▶ Adapt your driving style to suit the road and weather conditions. ▶ Do not deactivate ESP®. In rare cases, it may be better to deactivate ESP® in the following situations: • when snow chains are used • in deep snow • on sand or gravel • during off-road driving (vehicles without off-road program) Observe the important safety notes on ESP® (▷ page 75).
	▷ The yellow ESP® warning lamp is lit while the engine is running. ESP® is malfunctioning. Other driving systems and driving safety systems may also be malfunctioning. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. Braking distance may thus increase in an emergency braking situation. If ESP® is not operational, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Observe the additional display messages on the multifunction display. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately.

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
OFF	▷ The yellow ESP® OFF warning lamp is lit while the engine is running or the ECO start/stop function is switched on. ESP® is deactivated. ⚠ **WARNING** If ESP® is deactivated, ESP® is unable to stabilise the vehicle. Further driving systems or driving safety systems are thus restricted, e.g. Active Blind Spot Assist. The system does not perform braking actions. There is an increased risk of skidding and/or accident. ▶ Reactivate ESP®. In rare cases, it may be better to deactivate ESP® in the following situations: • when snow chains are used • in deep snow • on sand or gravel • during off-road driving (vehicles without off-road program) Observe the important safety notes on ESP® (▷ page 75). ▶ Adapt your driving style to suit the road and weather conditions. If ESP® cannot be activated: ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately and have the ESP® system checked.
SPORT	▷ Mercedes-AMG vehicles: The yellow SPORT handling mode warning lamp is lit while the engine is running. SPORT handling mode is activated. ⚠ **WARNING** When SPORT handling mode is activated, ESP® is unable to stabilise the vehicle. There is an increased risk of skidding and/or accident. ▶ Activate SPORT handling mode only in accordance with the conditions described in the "Activating/deactivating ESP®" section (▷ page 76).

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The red indicator lamp for the electric parking brake flashes or is lit and/or the yellow warning lamp for the electric parking brake is lit. ▶ Observe the additional display messages on the multifunction display.
	▷ The red restraint system warning lamp is lit while the engine is running. The restraint system is malfunctioning. ⚠ **WARNING** The airbags or belt tensioners may either be triggered unintentionally or, in the event of an accident, may not be triggered at all. This poses an increased risk of injury. ▶ Observe the additional display messages on the multifunction display. ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately and have the restraint system checked. Further information on the restraint system (▷ page 44).

Engine

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The yellow engine diagnostics warning lamp lights up while the engine is running. There may be a fault with the following, for example: • engine management • fuel injection system • exhaust system • ignition system (for vehicles with petrol engines) • fuel system The emission limit values may be exceeded and the engine may be running in emergency mode. ▶ Consult a qualified specialist workshop immediately. Vehicles with a diesel engine: the fuel tank has been run dry (▷ page 174). ▶ Start the engine three to four times after refuelling. If the yellow engine diagnostics warning lamp goes out, emergency mode is cancelled. The vehicle does not have to be checked.
	▷ The yellow reserve fuel warning lamp lights up while the engine is running. The fuel level has dropped into the reserve range. Operation of the auxiliary heating is deactivated if the fuel level drops into the reserve range. ▶ Refuel at the nearest filling station.

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The red coolant warning lamp lights up while the engine is running and the coolant temperature gauge is at the start of the scale. The temperature sensor for the coolant temperature gauge is malfunctioning. The coolant temperature is no longer being monitored. The engine could be damaged if the coolant temperature is too high. ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. Do not drive on. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Consult a qualified specialist workshop.

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The red coolant warning lamp lights up while the engine is running. The coolant level is too low. If the coolant level is correct, the airflow to the engine radiator may be blocked or the electric engine radiator fan may be malfunctioning. The coolant is too hot and the engine is not being cooled sufficiently. ▶ Observe the additional display messages on the multifunction display. ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Leave the vehicle and keep a safe distance from the vehicle until the engine has cooled down. ▶ Check the coolant level and top up the coolant, observing the warning notes (▷ page 348). ▶ If you have to top up the coolant frequently, have the engine cooling system checked. ▶ Make sure that the air supply to the engine radiator is not blocked, e.g. by frozen slush. ▶ Do not start the engine again until the coolant temperature is below 120 °C. The engine may otherwise be damaged. ▶ Consult the nearest qualified specialist workshop. ▶ Avoid heavy loads on the engine as you do so, e.g. driving in mountainous terrain and stop-start traffic.
	▷ The red coolant warning lamp lights up while the engine is running. A warning tone also sounds. The coolant temperature has exceeded 120 °C. The airflow to the engine radiator may be blocked or the coolant level may be too low. ⚠ **WARNING** The engine is not being cooled sufficiently and may be damaged. Never drive with an overheated engine. Driving when your engine has overheated can cause any fluids that may have leaked into the engine compartment to catch fire. In addition, steam from an overheated engine can cause serious burns, which can occur just by opening the bonnet. There is a risk of injury. ▶ Observe the additional display messages on the multifunction display. ▶ Stop the vehicle immediately, paying attention to road and traffic conditions, and switch off the engine. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Leave the vehicle and keep a safe distance from the vehicle until the engine has cooled down. ▶ Check the coolant level and top up the coolant, observing the warning notes (▷ page 348). ▶ If you have to top up the coolant frequently, have the engine cooling system checked.

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▶ Make sure that the air supply to the engine radiator is not blocked, e.g. by frozen slush. ▶ If the coolant temperature is below 120 °C, drive on to the nearest qualified specialist workshop. ▶ Avoid heavy loads on the engine as you do so, e.g. driving in mountainous terrain and stop-start traffic.

Driving systems

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The red distance warning lamp lights up while the vehicle is in motion. The distance to the vehicle in front is too small for the speed selected. ▶ Increase the distance.
	▷ The red distance warning lamp lights up while the vehicle is in motion. A warning tone also sounds. You are approaching a vehicle, a pedestrian or a stationary obstacle in your line of travel at too high a speed. ▶ Be prepared to brake immediately. ▶ Pay careful attention to the traffic situation. You may have to brake or take evasive action. Further information on Active Brake Assist with cross-traffic function (▷ page 79). Further information on the distance warning function of Active Brake Assist (▷ page 72).

Tyres

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The yellow tyre pressure monitor warning lamp (pressure loss/malfunction) is lit. The tyre pressure monitor has detected a loss of pressure in at least one of the tyres. ⚠ **WARNING** Underinflated tyres pose the following risks: • the tyres may burst, especially as the load and vehicle speed increase • the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction • the driving characteristics, as well as steering and braking, may be greatly impaired There is a risk of an accident. ▶ Stop the vehicle without making any sudden steering or braking manoeuvres. Pay attention to the traffic conditions as you do so. ▶ Secure the vehicle against rolling away (▷ page 177). ▶ Observe the additional display messages on the multifunction display. ▶ Check the tyres and, if necessary, follow the instructions for a flat tyre (▷ page 361). ▶ Check the tyre pressure (▷ page 382). ▶ If necessary, correct the tyre pressure.
	▷ The yellow tyre pressure monitor warning lamp (pressure loss/malfunction) flashes for approximately one minute and then remains lit. The tyre pressure monitor is faulty. ⚠ **WARNING** The system is possibly unable to detect or register low tyre pressure. There is a risk of an accident. ▶ Observe the additional display messages on the multifunction display. ▶ Consult a qualified specialist workshop immediately.

Vehicle

Warning/ indicator lamp	▷ Signal type Possible causes/consequences and ▶ Solutions
	▷ The red power steering warning lamp is lit while the engine is running. The power steering assistance is faulty. A warning tone also sounds. ⚠ **WARNING** You will need to use more force to steer. There is a risk of an accident. ▶ Check whether you are able to apply the extra force required. **If you are able to steer safely:** ▶ Drive on carefully. ▶ Consult a qualified specialist workshop immediately. **If you are unable to steer safely:** ▶ Do not drive on. ▶ Consult a qualified specialist workshop.

General notes

The section on the multimedia system in this manual describes the basic principles for operation. More information can be found in the Digital Owner's Manual.

Important safety notes

⚠ WARNING

If you operate information and communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

The multimedia system calculates the route to the destination without taking the following into account, for example:

- traffic lights
- stop and give way signs
- parking or stopping restrictions
- road narrowing
- other road and traffic rules and regulations

The multimedia system may give incorrect driving recommendations if the actual road/traffic situation does not correspond with the digital map data.

For example:

- a diverted route
- the road layout or the direction of a one-way street has been changed

For this reason, you must always observe road and traffic rules and regulations during your journey. Road and traffic rules and regulations always have priority over multimedia system driving recommendations.

⚠ WARNING

Modifications to electronic components, their software as well as wiring could affect their function and/or the operation of other networked components. This could in particular also be the case for systems relevant to safety. They might not function properly anymore and/or jeopardise the operational safety of the vehicle. There is an increased risk of an accident and injury.

Do not attempt to modify the wiring as well as electronic components or their software. Always have work on electrical and electronic components carried out at a qualified specialist workshop.

If you make any changes to the vehicle electronics, the general operating permit is rendered invalid.

Function restrictions

For safety reasons, some functions are restricted or unavailable while the vehicle is in motion. You will notice this, for example, because either you will not be able to select certain menu items or a message will appear to this effect.

Operating system

Overview

General notes

Wearing polarised sunglasses may impair your ability to read the display.

The display has an automatic temperature-controlled switch-off feature. The brightness is automatically reduced if the temperature is too high. If necessary, the display may temporarily switch off completely.

Cleaning instructions

! Do not touch the display. The display has a very sensitive high-gloss surface; there is a risk of scratching. If you have to clean the screen, however, use a mild cleaning agent and a soft, lint-free cloth.

The display must be switched off and have cooled down before you start cleaning. Do not apply pressure to the display surface when cleaning it, as this could cause irreversible damage to the display.

Switching the multimedia system on/off

▶ Press the ⏻ button on the centre console to the right of the controller.

Adjusting the volume

▶ Turn the thumbwheel on the right of the controller.

The volume changes:

- for the currently set media source
- during a traffic announcement or navigation message
- in hands-free mode during an active call

Switching the sound on/off

▶ Press the thumbwheel to the right of the controller.

or

▶ Press the 🔇 button on the multifunction steering wheel.
If the audio output is switched off, the status line will show the 🔇 symbol. If you switch the media source or change the volume, the sound is automatically switched on.

ⓘ You will hear navigation messages even when the sound is muted.

Functions

The multimedia system has the following functions:

- Radio mode
- Media mode with media search
- Sound system
- Navigation system
  COMAND Online: navigation using hard drive
  Audio 20: navigation using SD memory card
- Communication functions
- Vehicle functions with system settings
- Favourites functions

Controller

The controller in the centre console lets you:

- select menu items on the display
- enter characters
- select a destination on the map
- save entries

The controller can be:

- turned ⟲⟳
- slid left or right ←◎→
- slid forwards or back ↑◎↓
- slid diagonally ↖◎↘
- pressed briefly or pressed and held ◎

Back button

You can use the ↩ button to exit a menu or to call up the display of the current operating mode.

▶ **To exit the menu:** briefly press the ↩ button.
The multimedia system changes to the next higher menu level in the current operating mode.

▶ **To call up the highest level menu:** press the ↩ button for longer than two seconds.

Touchpad

Switching the touchpad on/off

Multimedia system:

▶ Select `Vehicle` → `System settings` → `Touchpad` → `Activate touchpad`.
Touchpad is switched on ☑ or off ☐.

Operating the touchpad



① Touch-sensitive surface
② Favourites button
③ Calls up quick access for audio
④ Back button

You can navigate in menus and lists via touch-sensitive surface ① by using **a single finger swiping gesture**.

- ▶ **To select the menu item:** swipe up, down, to the left or right.
- ▶ Press the touchpad.
- ▶ **To move the digital map:** swipe in all directions.

Use a two-finger swiping gesture, e.g. to use these functions:

- ▶ **To show or hide the audio menu:** swipe up or down with two fingers.
- ▶ **To increase or reduce the vehicle settings and sound settings:** turn two fingers clockwise or anti-clockwise.
- ▶ **To zoom in and out of the map:** move two fingers together or apart.

Character input with handwriting recognition

Entering characters

- ▶ Use one finger to write characters on the surface.
  The character is entered in the input line. If the character that you have entered can be interpreted in different ways, the suggested characters are displayed.
- ▶ If character suggestions are shown, turn and press the controller.
- ▶ Resume character input on the touchpad.

Handwriting recognition



Example: COMAND Online
① Active input line
② Enters a space
③ Character input on the touchpad
④ Deletes characters

- ▶ **To display the menu:** press the touchpad.



Example: COMAND Online
① To exit the menu
② To return to handwriting recognition
③ To use the phone book or text templates
④ To select the input line or to change the position of the cursor
⑤ To switch the language
⑥ To finish character entry

- ▶ **To select the input line:** select T/.
- ▶ Swipe up or down.
- ▶ **To move the cursor within the input line:** select T/.
- ▶ Swipe to the left or right.
- ▶ **To delete characters:** swipe to the left if an input line is selected.
- ▶ **To confirm the entry:** press the touchpad.

Switching the handwriting recognition read-aloud function on and off

Multimedia system:

- Select Vehicle → System settings → Touchpad → Read out handwriting recognition.
  The read-aloud function is switched on ☑ or off ☐.

Quick access for audio

Changing the station/music track



Depending on the audio source that is currently activated, you can use this function to select the next station or music track.

- Swipe upwards with two fingers on the touchpad.
  The current audio source is displayed.
- **To select the previous or next station/music track:** swipe to the left or right.
  The selected station/music track is played.

Switching the character entry between touchpad and controller

Requirement: an input line for text, numbers or characters has been selected.

- **To switch to the controller:** press the controller.
  Character entry using the controller is active.
- **To switch to the touchpad:** press the touchpad with your finger.
  Handwriting recognition on the touchpad is active.

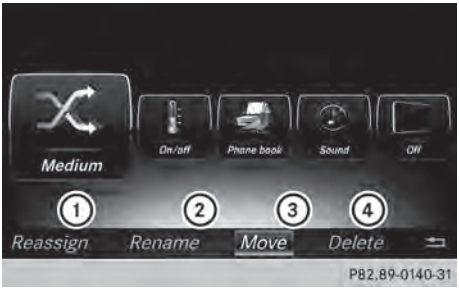
Favourites

Calling up and exiting favourites

- **To call up:** press the ★ button on the controller or on the touchpad.
- Select a favourite, e.g. Vehicle.
  The favourites are displayed.
- **To exit:** press the ★ button again.

Adding favourites

Adding predefined favourites



Example: favourites arranged in one row

① To add a new favourite
② To rename a selected favourite
③ To move a selected favourite
④ To delete a selected favourite

- Press the ★ button.
  The favourites are displayed.
  These are arranged in either one or two rows, each with five tiles.
- **Favourites are arranged in one row:** slide ◎↓ the controller.
  The menu bar is shown.
- Select Reassign.
  The categories are displayed.
- Select a category.
  The favourites are displayed.
- Select a favourite.
- Add a favourite at the desired position.
  If a favourite has already been added at this position, it will be overwritten.
- **Favourites are arranged in two rows:** slide ◎↓ or ↑◎ the controller.
- To select + Add: turn and press the controller.
  The categories and predefined favourites are displayed.

- ▶ Select a category.
  The favourites are displayed.
- ▶ Select a favourite.
- ▶ Add a favourite at the desired position.
  If a favourite has already been added at this position, it will be overwritten.

Adding your own favourites

- ▶ Select Vehicle → Climate control.
- ▶ Press and hold the ★ button until the favourites are displayed.
- ▶ Add a favourite at the desired position.
  If a favourite has already been added at this position, it will be overwritten.

Climate control settings

General notes

You can adjust the climate control settings using the climate control bar or the climate control menu.

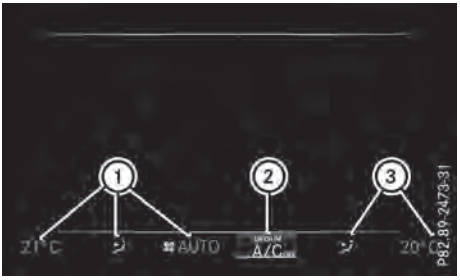
Important climate control functions can be set in the climate control bar:

- Temperature
- Airflow
- Air distribution

The climate control bar is visible in most displays.

You can find all available climate control functions in the climate control menu. You can use the climate control bar to switch to the climate control menu.

Overview



Climate control bar (COMAND Online)

① Adjusts temperature, air distribution on the left and airflow, displays the current settings

② Calls up the climate control menu, displays the current cooling and climate mode settings

③ Adjusts temperature and air distribution on the right, displays the current settings

There may be fewer settings or none, depending on your vehicle's equipment.

Calling up the climate control bar

Multimedia system:

- ▶ Select Vehicle.
  The vehicle menu appears.
- ▶ Slide ◎↓ the controller repeatedly until the climate control bar is activated.

Calling up the climate control menu

Multimedia system:

- ▶ Select Vehicle.
  The vehicle menu appears.
- ▶ Slide ◎↓ the controller repeatedly until the climate control bar is activated.
- ▶ To select ② from the climate control bar: turn and press the controller.
  The menu for selecting climate control functions is activated.
- ▶ To select the climate control function: turn and press the controller.
  The selected climate control function appears.

Settings in the climate menu

Setting the climate mode

The climate mode determines the type of airflow. The setting is active when the air-conditioning system is set to AUTO (▷ page 139).

- ▶ Call up the climate control menu (▷ page 315).
- ▶ To select Climate mode: turn and press the controller.
- ▶ To change the setting: turn the controller.
- ▶ **To exit the menu:** press the ⮌ button.

The climate mode bar displays the current airflow setting: DIFFUSE, MEDIUM or FOCUS.

Starting/stopping the perfume atomiser

The perfume atomiser enables the air in the vehicle interior to be scented to individual requirements. For further information, see (▷ page 143).

- ▶ Call up the climate control menu (▷ page 315).
- ▶ To select Air freshener: turn and press the controller.
  The setting element is active.
- ▶ To start/stop the perfume atomiser: press the controller.
- ▶ To set the intensity: turn the controller when the atomiser is switched on.
- ▶ **To exit the menu:** press the ⮌ button.

Switching the ionisation on/off

The ionisation has a cleansing effect on the air in the vehicle interior. For further information, see (▷ page 145).

- ▶ Call up the climate control menu (▷ page 315).
- ▶ To select Ionisation: turn and press the controller.
  The setting element is active.
- ▶ To switch the ionisation on or off: turn the controller.
- ▶ **To exit the menu:** press the ⮌ button.

Activating or deactivating pre-entry climate control via the key

This function is available for plug-in hybrid vehicles.

Before getting in, the driver's seat area or the whole vehicle interior is briefly warmed or ventilated. The air from the vents is pre-cooled.

- ▶ Call up the climate control menu (▷ page 315).
- ▶ **To select** Pre-entry climate control via key: turn and press the controller.
- ▶ **To activate or deactivate:** turn the controller.
- ▶ **To exit the menu:** press the ⮌ button.

Activating or deactivating pre-entry climate control at departure time

This function is available for plug-in hybrid vehicles.

The driver's seat and the vehicle interior are heated or cooled prior to the set departure time.

- ▶ Call up the climate control menu (▷ page 315).
- ▶ **To select** Pre-entry climate control at depart. time: turn and press the controller.
  A rotary menu appears.
- ▶ **To select the setting:** turn the controller.
- ▶ **To exit the menu:** press the ⮌ button.

Settings in the bottom bar of the climate control menu

Activating/deactivating cooling with air dehumidification

- ▶ Call up the climate control menu (▷ page 315).
- ▶ Slide ◎ the controller repeatedly until the bottom bar is activated.
- ▶ To select ☑ A/C: turn and press the controller.
- ▶ Switch cooling with air dehumidification on ☑ or off ☐.

ⓘ The current status of the cooling function is displayed in the climate control bar: A/C ON – activated, A/C OFF – deactivated.

ⓘ Deactivating the cooling with air dehumidification function reduces fuel consumption.

Synchronising the climate control settings

Use ☑ Sync. (synchronisation) to select the climate control setting for all zones together ☑ or separately ☐.

- ▶ Call up the climate control menu (▷ page 315).
- ▶ Slide ◎⬇ the controller repeatedly until the bottom bar is activated.
- ▶ To select ☑ Sync.: turn and press the controller.
- ▶ Switch the synchronisation function on ☑ or off ☐.

For further information on synchronising climate control settings, see (▷ page 140).

Navigation mode

Important safety notes

⚠ WARNING

If you operate information and communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the navigation system.

General notes

Correct functioning of the navigation system depends, amongst other things, on GPS reception. In certain situations, GPS reception may be impaired, there may be interference or there may be no reception at all, e.g. in tunnels or multi-storey car parks.

Audio 20 is equipped with Garmin® MAP PILOT (see the manufacturer's operating instructions). The Garmin® MAP PILOT operating instructions are stored on the SD card as a PDF file. The SD card box contains a quick guide.

The following information applies to navigation with COMAND Online. Further information on navigation can be found in the Digital Owner's Manual.

Selecting a route type and route options

Multimedia system:

- ▶ Select Navi → Navigation.
- ▶ Select ☼ → Route settings.

ⓘ If route guidance is active, first slide ◎⬇ the controller and show the menu.

- ▶ Select a route type.

Notes for route types:

- Eco route
  Calculates an economical route.
- Dynamic route (not available in all countries)
  Traffic reports on the route for the route guidance are taken into account.
- Calculate alternative routes
  Different routes are being calculated. Instead of Start, select the Continue menu item.

- ▶ **To avoid/use route options:** select Avoid options.
- ▶ Select a route option.

Notes for route options:

- Use toll roads
  The route calculation includes roads which require you to pay a usage fee (toll).
- Use vignette roads (not available in all countries)
  The route calculation includes roads which require you to pay a time-based fee (vignette). A vignette allows temporary use of the route network, e.g. ten days or a year.

Entering an address

Multimedia system:

- ▶ Select Navi → Navigation.
- ▶ Select Destination → Address entry.

ⓘ If route guidance is active, first slide ◎⬇ the controller and show the menu.

Examples for entering an address are:

- town or postcode, street, house number
- country, town or postcode

- town or postcode, centre
- street, town or postcode, junction

▶ Select Town.
The town in which the vehicle is currently located (current vehicle position) is at the top. Below this, you will see locations for which route guidance has already been carried out.

▶ Enter the town.
The ◢ symbol: the location is contained on the digital map multiple times.

▶ **To switch to the list:** slide ↑◎ the controller.

▶ Select the location.
If available, the postcode is shown. If there are different postcodes available for the location, the corresponding digits are displayed with an X.

▶ Enter the street and house number.
The address is in the menu.

You can use additional options for entering the destination:

- free destination search
  The free destination search finds destinations using fragments of words.
- select the last destination
- select a contact
- select a POI
  You can search for a POI by location, name or telephone number.
- select destination on the map
- enter intermediate destination
  You can map the route to the destination yourself with up to four intermediate destinations.
- select travel guide destination (only available for selected European countries)
- select destinations from Mercedes-Benz Apps
- select geo-coordinates

Calculating the route

Requirement: the address has been entered and is in the menu.

▶ Select Start or Continue.
The route is calculated with the selected route type and the selected route options.
If route guidance has already been activated, a prompt will appear asking whether you wish to end the current route guidance.

▶ Select Yes or Set as intermediate destination.
Yes cancels the current route guidance and starts route calculation to the new destination.
Set as intermediate destination adds the new destination in addition to the existing destination and opens the intermediate destinations list.

Connecting the mobile phone

Requirements

For telephony via the Bluetooth® interface, you require at least one Bluetooth®-capable mobile phone depending on whether you are using of **one-telephone mode** or **two-telephone mode**. The mobile phone must support Hands-Free Profile 1.0 or above.

In **two-telephone mode** you can use all the functions of the multimedia system with the **main telephone**. With the **additional telephone**, you can receive incoming calls.

Multimedia system:

▶ Select Vehicle → System settings → Activate Bluetooth.

▶ Activate Bluetooth® ☑.

Mobile phone:

▶ Activate Bluetooth® and, if necessary, Bluetooth® visibility for other devices (see the manufacturer's operating instructions).

The Bluetooth® device names for all of one manufacturer's products might be identical. To make it possible to clearly identify your mobile phone, change the device name (see the manufacturer's operating instructions).

If the mobile phone supports the PBAP (**P**hone **B**ook **A**ccess **P**rofile) and MAP (**M**essage **A**ccess **P**rofile) Bluetooth® profiles, the following information will be transmitted after you connect:

- Phone book
- Call lists
- Messages

Further information on suitable mobile phones can be obtained on the Internet at: **http://www.mercedes-benz.com/connect**

Searching for and authorising a mobile phone

Before using your mobile phone with the multimedia system for the first time, you will need to search for the phone and then authorise (connect) it. Depending on the mobile phone, authorisation takes place by means of Secure Simple Pairing or by entering a passkey. The multimedia system automatically makes the procedure that is relevant for your mobile phone available. The mobile phone is always connected automatically after authorisation. Further information on using a mobile phone with the multimedia system (see the Digital Owner's Manual).

If the multimedia system does not detect your mobile phone, this may be due to particular security settings on your mobile phone (see the manufacturer's operating instructions).

Only one mobile phone can be connected to the multimedia system at any one time.

Searching for a mobile phone

COMAND Online:

- Select Telephone → Connect device → Connect another device.
- **One-telephone mode:** select Main phone.
- **Two-telephone mode:** select Additional phone (incoming calls only) when a mobile phone is already connected.
- Select Start search.
- Select the mobile phone.

Audio 20:

- Select Tel/ → Connect device → Connect new device → Connect via vehicle.
- Select the mobile phone.
- **One-telephone mode:** select Connect as new main phone.
- **Two-telephone mode:** select Connect as additional phone.

Connecting the mobile phone

Authorisation using Secure Simple Pairing

- **The code on the multimedia system and mobile phone are the same:** if applicable, select Yes on the multimedia system.
- Confirm the code on the mobile phone. Depending on the mobile phone used, confirm the connection to the multimedia system and for the PBAP and MAP Bluetooth® profiles. The prompt to confirm may take up to two minutes to be displayed (see the manufacturer's operating instructions).
- **If the codes are different:** select No on the multimedia system.
  The process is cancelled.
  Repeat authorisation.

Authorisation by entering a passkey (passcode)

- Choose a one to sixteen-digit number combination as a passkey.
- Enter the passkey on the multimedia system.
- Press ok to confirm.
- Enter and confirm the passkey on the mobile phone. Depending on the mobile phone used, confirm the connection to the multimedia system and for the PBAP and MAP Bluetooth® profiles. The prompt to confirm may take up to two minutes to be displayed (see the manufacturer's operating instructions).

Telephone module with Bluetooth® (SAP profile)

Introduction

The module can be used as a permanently installed telephone with its own SIM card (▷ page 320) or in conjunction with a mobile phone (▷ page 321).

If you wish to use the module in conjunction with your mobile telephone, the mobile phone must support the Bluetooth® SAP profile (**S**IM **A**ccess **P**rofile).

The following functions are available using the module:

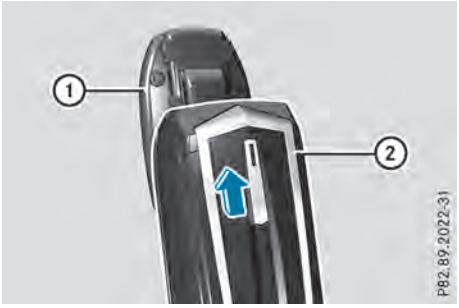
- data modem mode (▷ page 321)
- charging a mobile phone via the USB port (▷ page 321)

A list of compatible mobile phones can be found at:

http://www.mercedes-benz.com/connect

The module is not available in all vehicles, depending on the equipment.

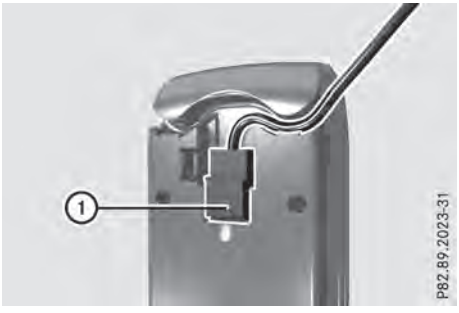
Installing the module



Mounting the module in the stowage compartment of the centre console

- Slide module (2) into bracket (1) until it audibly engages.

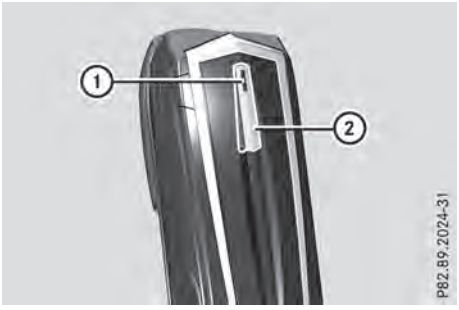
Connecting the module using a USB cable



Mounting the module in the stowage compartment of the centre console

- Insert USB cable (1) into the module.
- Slide the module into the bracket until it audibly engages.
- Connect the USB cable to the USB port.

Activating and connecting the module



Multimedia system:

- **COMAND Online:** select Telephone.

or

- **Audio 20:** select Tel/.
- **Module:** install (▷ page 320).
- Press and hold button (2).
- As soon as indicator lamp (1) starts flashing yellow, release the button.
  The indicator lamp continues to flash yellow.

Multimedia system:

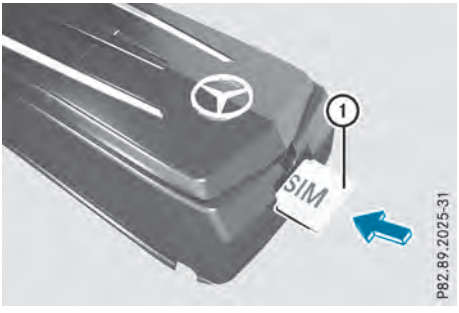
- Select Connect device.
- **COMAND Online:** select Conn. MB SAP module.
  The telephone module is automatically connected.

or

- **Audio 20:** select Connect MB SAP module.
- Select Connect via vehicle.
  The module is automatically connected.

SIM card mode

Inserting a SIM card



- With the contact surface facing down, insert SIM card ① into the SIM card slot until it engages.
  After a SIM card is inserted in the module, a Bluetooth® connection with another mobile phone is no longer possible. Any existing Bluetooth® connection is ended upon SIM card insertion.

Connecting the mobile phone to the telephone module

General notes

Before using your mobile phone with the module and the multimedia system for the first time, you will need to search for the phone and then authorise it.

Requirements

The mobile phone can be authorised and connected to the module if the following conditions are met:

- The module is installed (▷ page 320) and activated in the multimedia system (▷ page 320).
- No SIM card is inserted in the module.
- The mobile phone has no active Bluetooth® connection to another device.

Depending on the type of mobile phone, different settings must be changed on the mobile phone (see the manufacturer's operating instructions).

The following settings must be made:

- Bluetooth® must be activated on the mobile phone and must be made visible to other devices.
- The Bluetooth® SIM Access Profile of the mobile phone must be activated.

Authorising and connecting a mobile phone

Multimedia system:

- Select Connect device.
- **COMAND Online:** select Connect another device.
- **Audio 20:** select Connect new device.
- Select SAP phone.
- **COMAND Online:** select Start search.
- Select the mobile phone.
- Enter and confirm any 16-digit PIN.
- Enter and confirm the same PIN on the mobile phone.
- Where necessary, enter the SIM card PIN into the multimedia system and confirm.

Please observe the messages in the mobile phone. If necessary, you will be asked to confirm further profile requests.

Data modem mode

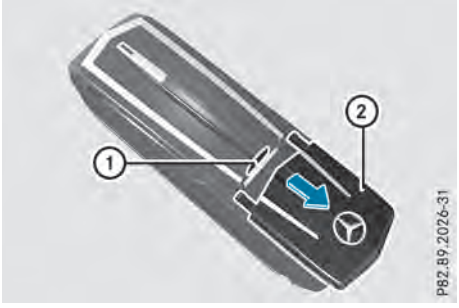
- Connect the mobile phone to the module (▷ page 321).

or

- Insert the SIM card into the SIM card slot on the module (▷ page 320).
- Before connecting for the first time, enable the module for Internet access and select the mobile phone network provider in the multimedia system (see the Digital Owner's Manual).
  Use as a data modem is automatically activated.
- Activate/deactivate data roaming (see the Digital Owner's Manual).

For further information on data modem mode without telephony with COMAND Online (see the Digital Owner's Manual).

Charging a mobile phone



- Slide cover ② on the module in the direction of the arrow and remove it.
- Connect the mobile phone via a USB data cable with USB port ①.

Media mode

General notes

If you wish to play external media sources, the appropriate media mode must already be turned on. Further information on media mode; see the Digital Owner's Manual.

The following external media sources can be used:

- Apple® devices (e.g. iPhone®)
- USB devices (e.g. USB flash drive, MP3 player)
- CD
- DVD (COMAND Online)
- SD cards
- via devices connected by Bluetooth®

Information on the single DVD drive (see the Digital Owner's Manual).

Activating media mode

Multimedia system:

▶ Select Media → Devices.
The available media sources will be shown.
▶ Select the media source.
Playable files are played back.

Inserting and removing an SD card

Important safety notes

WARNING

SD cards are small parts. They can be swallowed and cause choking. This poses an increased risk of injury or even fatal injury.

Keep the SD card out of the reach of children. If a SD card is swallowed, seek medical attention immediately.

If the SD card is no longer in use, you should take it out and remove it from the vehicle. High temperatures can damage the card.

Insert an SD card

The SD card slot is located in the stowage compartment under the armrest.

▶ Insert the SD card into the SD card slot until the SD card engages. The side with the contacts must face downwards.
▶ Select the media source (▷ page 322).

Removing an SD card

▶ Press the SD card.
The SD card is ejected.
▶ Remove the memory card.

Connecting USB devices



USB ports, e.g. when equipped with a navigation system.

There are two USB ports in the stowage space under the armrest.

▶ Connect the USB device to the USB port.
▶ Select the media source (▷ page 322).

Stowage areas

Loading guidelines

⚠ DANGER

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the tailgate is open while the engine is running, especially if the vehicle is in motion. There is a risk of poisoning.

Always switch off the engine before opening the tailgate. Never drive with the tailgate open.

⚠ WARNING

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be flung around and thereby hit vehicle occupants. There is a risk of injury, especially when braking or abruptly changing directions.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping before the journey.

⚠ WARNING

The exhaust tail pipe and tail pipe trim can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself. There is a risk of injury.

Always be particularly careful around the exhaust tail pipe and the tail pipe trim. Allow these components to cool down before touching them.

The handling characteristics of a laden vehicle are dependent on the distribution of the load within the vehicle. For this reason, you should observe the following notes when loading and transporting a load:

- never exceed the maximum permissible gross vehicle weight or the permissible axle loads for the vehicle (including occupants).
- the luggage compartment is the preferred place to store objects.
- position heavy loads as far forwards as possible and as low down in the luggage compartment as possible.
- the load must not protrude above the upper edge of the seat backrests.
- always place the load behind unoccupied seats if possible.
- hook in the safety net when loading.
- secure the load with sufficiently strong and wear-resistant lashing material. Pad sharp edges for protection.

ⓘ Lashing material can be obtained from a qualified specialist workshop.

Stowage compartments

Important safety notes

⚠ WARNING

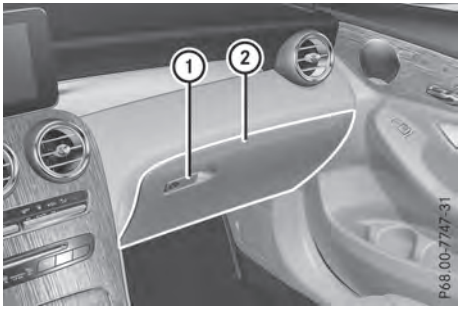
If you transport objects in the vehicle interior and these are not adequately secured, they could slip or be flung around and thereby strike vehicle occupants. In addition, cup holders, open stowage spaces and mobile phone brackets may not always be able to hold the objects placed in them in the event of an accident. There is a risk of injury, particularly in the event of sharp braking or sudden changes of direction.

- Always stow objects in such a way that they cannot be tossed about in these or similar situations.
- Always make sure that objects do not project from stowage spaces, luggage nets or stowage nets.
- Ensure that closable stowage spaces are shut before beginning your journey.
- Always stow and secure heavy, hard, pointed, sharp-edged, fragile or outsize objects in the load compartment.

Read the loading guidelines (▷ page 323).

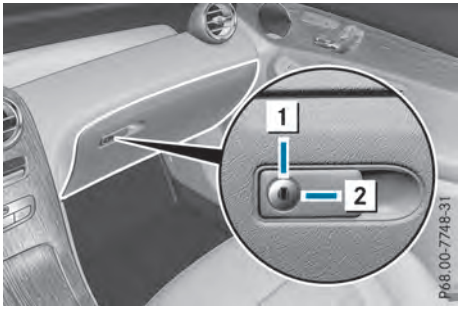
Front stowage compartments

Glove compartment



- **To open:** pull handle ① and open glove compartment flap ②.
- **To close:** fold glove compartment flap ② upwards until it engages.

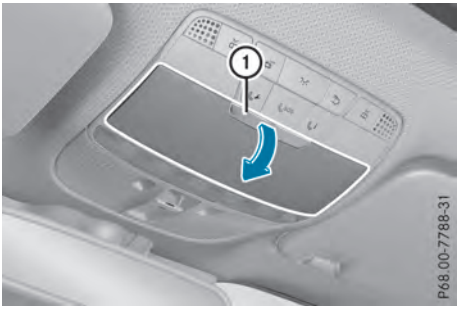
Objects in A4 format or an iPad®, for example, can be stored in the glove compartment. In vehicles with a perfume atomiser (▷ page 143), the storage space available in the glove compartment is restricted.



The glove compartment can be locked and unlocked only using the emergency key element (▷ page 86).

- **To lock:** insert the emergency key element into the lock and turn it 90° clockwise to position 2.
- **To unlock:** insert the emergency key element into the lock and turn it 90° anti-clockwise to position 1.

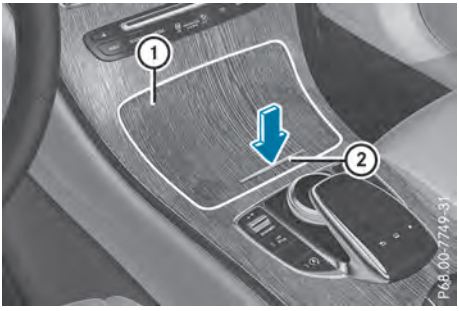
Spectacles compartment



- **To open:** press marking ①.
  The spectacles compartment opens downwards.

Make sure that the spectacles compartment is always closed while the vehicle is in motion.

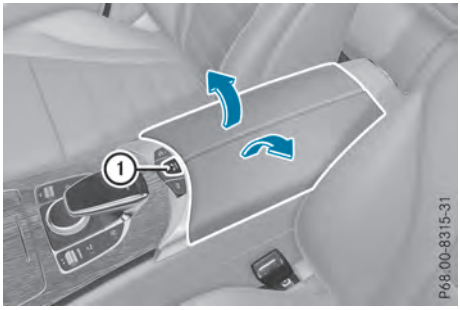
Stowage compartment in the front centre console



Stowage compartment (example)

- Briefly press trim element ② in the direction of the arrow.
  Cover ① swings upwards.

Stowage compartment/telephone compartment under the armrest



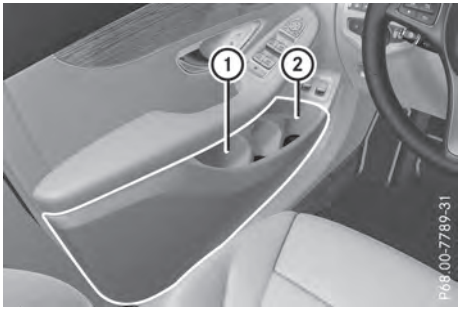
Stowage compartment (example)

▶ **To open:** press button ① at the front. The stowage space opens.

Depending on the vehicle's equipment, the following may be in the stowage space:

- SD card slot
- multimedia connector unit with two USB ports, e.g. for iPod®, iPhone® or MP3 player (see Digital Owner's Manual)
- mobile phone bracket
- small stowage space in the upper front section

Stowage space in the doors



In stowage compartment ① in the doors, you can store items such as a rolled-up fluorescent jacket (driver's door) and the vehicle document wallet (front-passenger door).

In the doors ②, you can store bottles with a capacity of up to 1.0 l.

Rear stowage compartments

Stowage compartment in the rear seat armrest



▶ **To open:** fold down the seat armrest.

▶ Press on the front of release catch ① and fold the cover of the armrest upwards.

Additional stowage areas

Depending on the equipment, the following additional stowage areas are available in the vehicle:

- card and coin holder in the dashboard above the light switch (not suitable for holding thin objects such as shopping tokens)
- open stowage compartment on the centre console
- stowage net in the front-passenger footwell
- map pockets on the back of the driver's and front-passenger seat
- luggage net on the left in the luggage compartment

Observe the loading guidelines (▷ page 323) and the safety notes regarding stowage spaces (▷ page 323).

Ski/snowboard bag

Important safety notes

⚠ WARNING

The skibag in conjunction with the lashing straps cannot restrain any objects other than skis.

Vehicle occupants could be struck in the following situations, for example, in the event of sudden braking or an accident:

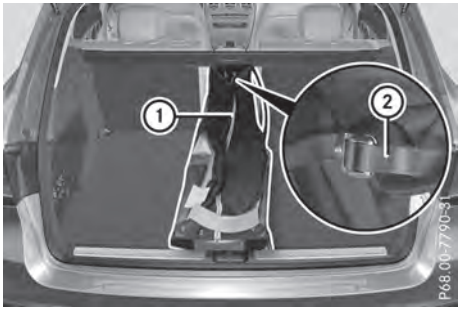
- if you transport other heavy or sharp-edged objects in the skibag
- if you do not secure the skibag with the lashing straps

There is a risk of injury.

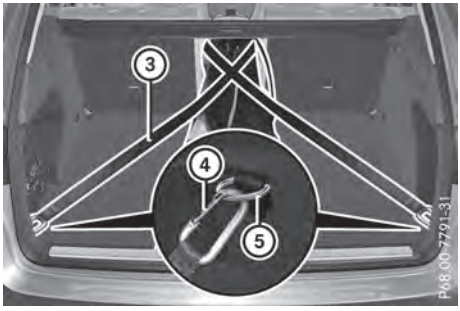
Store only skis in the skibag. Always secure the skibag with the lashing straps so that it cannot move around.

A maximum of four pairs of skis or two snowboards can be transported in the ski/snowboard bag.

Securing the ski/snowboard bag in the luggage compartment



- ▶ Fold the centre rear seat backrest forwards (▷ page 326).
- ▶ Slide the ski/snowboard bag between the two outside rear seat backrests. Ensure that the wheels of the ski/snowboard bag are in the luggage compartment.
- ▶ Open the ski/snowboard bag with zip ① and place the skis or snowboards inside it.
- ▶ Close the ski/snowboard bag.
- ▶ Pull tensioning strap ② tight by the loose end until the skis or snowboards are held firmly inside the ski/snowboard bag.



- ▶ Engage tensioning strap ③ in a diagonal pattern on hooks ④ in lashing eyelets ⑤ as shown.

EASY-PACK quickfold rear bench seat

Important safety notes

⚠ WARNING

If the rear bench seat/rear seat and seat backrest are not engaged they could fold forwards, e.g. when braking suddenly or in the event of an accident.

- The vehicle occupant would thereby be pushed into the seat belt by the rear bench seat/rear seat or by the seat backrest. The seat belt cannot protect as intended and could result in additional injury.
- Objects or loads in the boot/luggage compartment cannot be restrained by the seat backrest.

This poses an increased risk of injury.

Before every trip, make sure that the seat backrests and the rear bench seat/rear seat are engaged before every trip.

! When folding the rear seat backrest forwards, ensure that there are no items lying on the seat cushions. These items could otherwise be damaged or could themselves damage the rear seats.

Observe the loading guidelines (▷ page 323).

The outer and the centre rear seat backrests can be folded down separately to increase the luggage compartment capacity. The division ratio is 40/20/40.

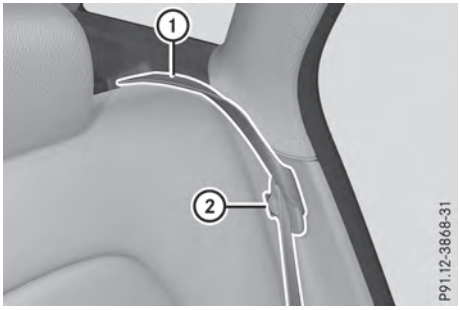
Both outer seat backrests in the rear compartment are electrically unlocked with the release button in the luggage compartment. The corresponding rear seat backrests then fold forwards automatically.

Folding the rear seat backrest forwards

Preparation

- ▶ Vehicles without memory function: if necessary, move the driver's or front-passenger seat forwards.
- ▶ Vehicles with memory function: when one or more parts of the rear seat backrest are folded forwards, the respective front seat moves forwards slightly when necessary in order to avoid contact.

  When the engine is running, the driver's seat does not move forwards.
- ▶ Fully insert the rear seat backrest head restraints.



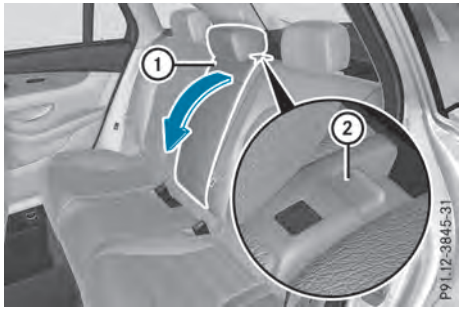
- ▶ Hook seat belt buckle tongue ① through seat belt retainer ②.

Release handle in the luggage compartment



- ▶ Pull left-hand or right-hand release handle ①. The corresponding backrest folds forwards.
- ▶ Move the driver's or front-passenger seat back if necessary.

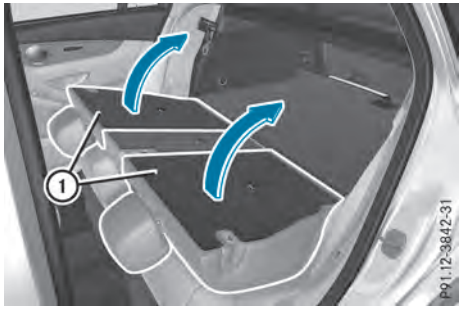
Centre rear seat backrest



- ▶ Pull release lever ② forwards. Rear seat backrest ① is released.
- ▶ Fold rear seat backrest ① forwards.
- ▶ Move the driver's or front-passenger seat back if necessary.

Folding back the rear seat backrest

! Make sure that the seat belt does not become trapped when folding the rear seat backrest back. Otherwise, it could be damaged.



Left- and right-hand seat backrest:

- ▶ Move the driver's or front-passenger seat forward if necessary.
- ▶ Fold rear seat backrest ① back until it engages.
  If the rear seat backrest is not engaged and locked, this will be shown on the multifunction display on the instrument cluster. A warning tone also sounds.

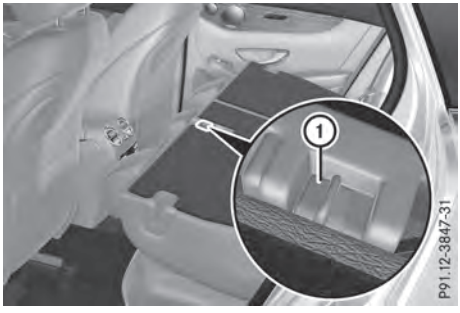
- ▶ Adjust the head restraints if necessary (▷ page 110).
- ▶ Move the driver's or front-passenger seat back if necessary.



Centre rear seat backrest:

- ▶ Move the driver's or front-passenger seat forward if necessary.
- ▶ Fold seat backrest ① back until it engages. Red lock status indicator ② is no longer visible.
- ▶ Adjust the head restraints if necessary (▷ page 110).
- ▶ Move the driver's or front-passenger seat back if necessary.

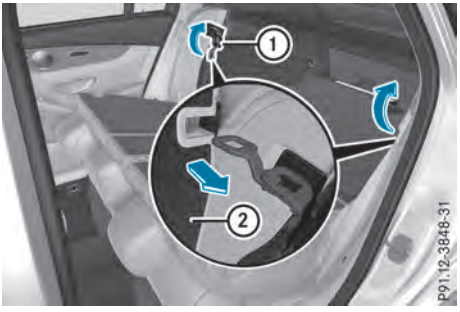
Locking the centre rear-seat backrest



In order to prevent the luggage compartment from being accessed by unauthorised persons, the separate release mechanism for the centre seat backrest can be locked using a catch. The centre seat backrest can then only be folded forwards together with the left seat backrest.

- ▶ **To lock:** fold the left and centre seat backrests forwards. Make sure that the centre and left seat backrests are engaged and joined together.
- ▶ Slide catch ① upwards. The release mechanism of the centre seat backrest is locked.
- ▶ **To unlock:** fold the left and centre seat backrests forwards.
- ▶ Slide catch ① downwards.

Adjusting the angle of the rear seat backrests (cargo position)



Vehicles with stowage space package: to enlarge the luggage compartment, you can adjust the rear seat backrests so that they are 10 degrees steeper (cargo position).

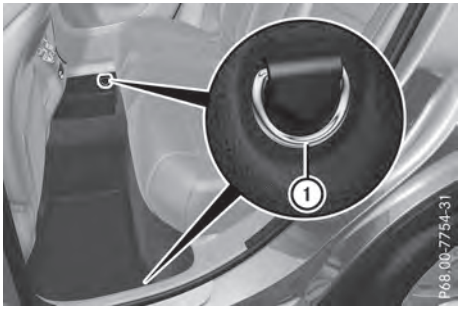
- ▶ Fold the seat backrest forwards (▷ page 326).
- ▶ Move the handle ① in the direction of the arrow.
- ▶ Push the seat backrest ② back to the bar ① until the backrest engages. The cargo position has been reached.

Securing loads

Lashing eyelets

Observe the following notes on securing loads:

- Observe the loading guidelines (▷ page 323).
- Secure the load using the lashing eyelets.
- Distribute the load on the lashing eyelets evenly.
- Do not use elastic straps or nets to secure a load. These are intended only as anti-slip protection for light loads.
- Do not route lashing materials across sharp edges or corners.
- Pad sharp edges for protection.



① Lashing eyelets in the rear-compartment footwell (vehicles with safety net)



① Lashing eyelets in the luggage compartment

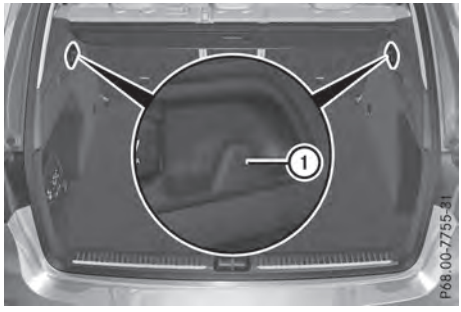
Bag hooks

⚠ WARNING

The bag hooks cannot restrain heavy objects or items of luggage. Objects or items of luggage could be flung around and thereby hit vehicle occupants when braking or abruptly changing directions. There is a risk of injury.

Only hang light objects on the bag hooks. Never hang hard, sharp-edged or fragile objects on the bag hooks.

! The bag hook can bear a maximum load of 3 kg. Do not use it to secure a load.



① Bag hook

Luggage compartment cover

Important safety notes

⚠ WARNING

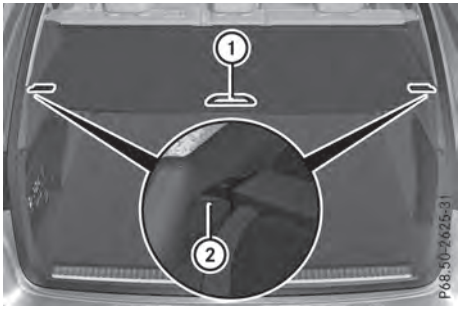
On its own, the luggage compartment cover cannot secure or restrain heavy objects, items of luggage and heavy loads. You could be hit by an unsecured load during sudden changes in direction, braking or in the event of an accident. There is an increased risk of injury or even fatal injury.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping over, e.g. by using lashing material, even if you are using the luggage compartment cover.

! When loading the vehicle, make sure that you do not stack the load in the luggage compartment higher than the lower edge of the side windows. Do not place heavy objects on top of the luggage compartment cover.

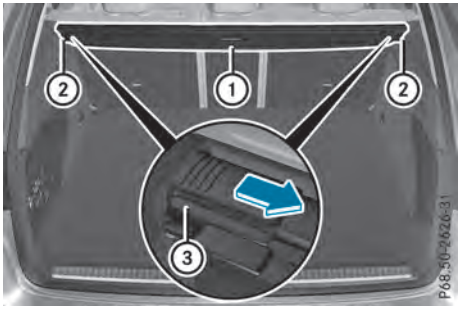
The load compartment cover is lashed down behind the rear bench seat backrest.

Extending and retracting the luggage compartment cover



- **To extend:** pull luggage compartment cover back by grab handle ① and clip it into the retainers ② on the left and right.
- **To retract:** unhook the luggage compartment cover from retainers ② on the left and right and guide it forwards by grab handle ① until it is fully retracted.

Fitting/removing the luggage compartment cover



- **To remove:** make sure that luggage compartment cover ① is rolled up.
- Push in the end cap of luggage compartment cover ① in the direction of the arrow on the right-hand side using the grip ③.
- Push luggage compartment cover ① into opposite anchorage ②.
- Remove luggage compartment cover ① upwards.
- **To install:** place luggage compartment cover ① into anchorage ② on the left-hand side.
- Push in the opposite end cap of luggage compartment cover ① in the direction of the arrow and insert the luggage compartment cover ① into the right-hand anchorage from above ②.

Dividing net

Important safety notes

⚠ WARNING

On its own, the dividing net cannot secure or restrain heavy objects, items of luggage and heavy loads.

You could be hit by an unsecured load during sudden changes in direction, braking or in the event of an accident. There is an increased risk of injury or even fatal injury.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping over, e.g. by using lashing material, even if you are using the dividing net.

It is important to use a dividing net if you load the vehicle with small objects above the seat backrests. For safety reasons, always use a dividing net when transporting a load.

Damaged dividing nets can no longer fulfil their protective function and must be replaced. Visit a qualified specialist workshop.

Using the dividing net

Preparing the dividing net



You can use the safety net in two different positions (behind the B-pillar or the C-pillar):

- The brackets behind B-pillar ① are required for the luggage compartment enlargement (▷ page 326).

  The corresponding lashing eyelets to tighten the net are located in the footwell of the rear bench seat (▷ page 328).
- The brackets behind C-pillar ② are required for the luggage compartment behind the rear bench seat.

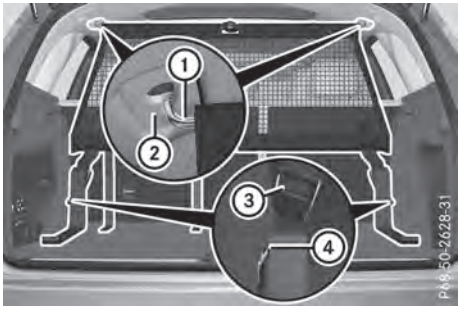
  The corresponding lashing eyelets to tension the net are located in the luggage compartment (▷ page 328).

The dividing net is located in the stowage space under the luggage compartment floor.

▶ Open both Velcro fasteners and remove the dividing net.

▶ Unroll and unfold the dividing net.
The upper and lower guide rods must engage audibly.

Attaching and tightening the dividing net



Dividing net installed behind the C-pillar

▶ **To attach and tighten:** insert guide rod ① into bracket ② and slide forwards.

▶ Attach belt hook ④ to the lashing eyelet and pull down on the loose end of the lashing strap until the dividing net is taut.

▶ After driving a short distance, check the tension of the dividing net and retighten it if necessary.

▶ **To release and detach:** pull the belt clamp ③ upwards.

▶ Unhook belt hook ④ from the lashing eyelet.

▶ Detach guide rod ① from bracket ②.

Stowing the dividing net

▶ Press the red button on the upper and lower guide rods.

▶ Fold the dividing net and roll it up.

▶ Close the two Velcro fasteners on the dividing net holder.

▶ Put the dividing net in the stowage space under the luggage compartment floor.

Luggage net

Important safety notes

⚠ WARNING

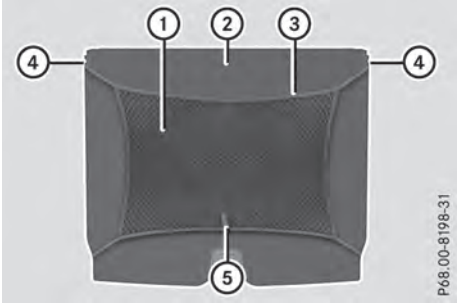
If you transport objects in the vehicle interior and these are not adequately secured, they could slip or be flung around and thereby strike vehicle occupants. In addition, cup holders, open stowage spaces and mobile phone brackets may not always be able to hold the objects placed in them in the event of an accident. There is a risk of injury, particularly in the event of sharp braking or sudden changes of direction.

- Always stow objects in such a way that they cannot be tossed about in these or similar situations.
- Always make sure that objects do not project from stowage spaces, luggage nets or stowage nets.
- Ensure that closable stowage spaces are shut before beginning your journey.
- Always stow and secure heavy, hard, pointed, sharp-edged, fragile or outsize objects in the load compartment.

Observe the following notes:

- follow the loading guidelines (▷ page 323).
- when removing and inserting the luggage compartment floor, make sure that it is kept a sufficient distance from the side trim panels in the luggage compartment so as not to damage them

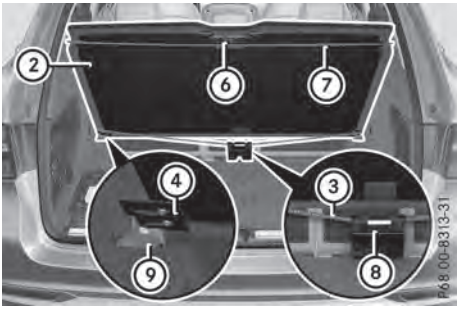
Fitting the luggage net



- ▶ Open the luggage compartment floor ② (▷ page 333), raise by approximately 45° and remove from the rear.
- ▶ Place the luggage compartment floor ② on a clean surface.
- ▶ Stretch the luggage net ① over the luggage compartment floor ② as shown.

Make sure that:

- the luggage net ① is aligned with the centre of the luggage compartment floor ②
- the rubber band ③ is below the fittings ④
- the tab ⑤ is facing forwards



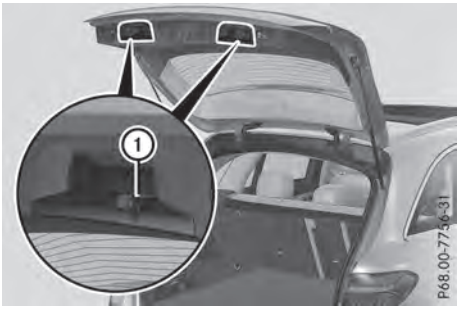
- ▶ Slide the luggage compartment floor ② horizontally into the luggage compartment until the fittings ④ are positioned in the guides ⑨ on both sides.
- ▶ Raise the luggage compartment floor ② by approximately 45° so that the fittings ④ engage audibly.

Make sure that:

- the rubber band ⑦ is below the clasp ⑥. The rubber band must not block the clasp
- the rubber band ③ is below the base ⑧

- ▶ Fold the luggage compartment floor ② down and press down until it engages.

Coat hooks on the tailgate



① Coat hook

Snap-in module for luggage compartment (telescopic)

General notes

The luggage compartment plug-in module allows you to use your luggage compartment for a variety of purposes.

The following accessories are located under the luggage compartment floor:

- a telescopic rod
- two mounting elements
- two holders

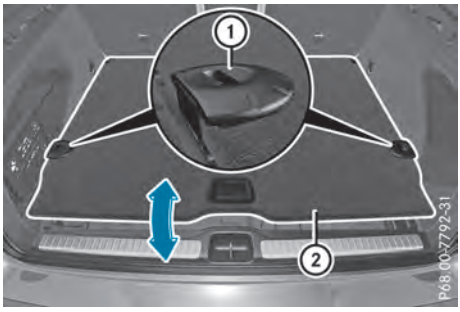
Important safety notes

⚠ WARNING

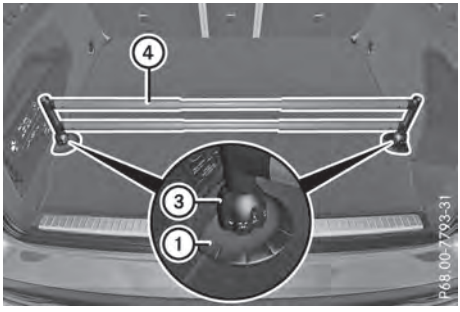
If you drive when the luggage compartment floor is open, objects could be flung around, thus striking vehicle occupants. There is a risk of injury, especially when braking or abruptly changing directions.

Always close the luggage compartment floor before a journey.

Fitting



- ▶ Open luggage compartment floor ② (▷ page 333).
- ▶ Attach holder ① in the desired position to the side of luggage compartment floor ②.
- ▶ Close luggage compartment floor ②.



- ▶ Turn mounting elements ③ to [ ].
- ▶ Insert mounting elements ③ into holders ①.
- ▶ Extend the telescopic rod ④ .
- ▶ Insert telescopic rod ④ into mounting elements ③.
- ▶ Turn both mounting elements ③ to [ ] until you feel them engage.

Stowage space under the luggage compartment floor

Important safety notes

⚠ WARNING

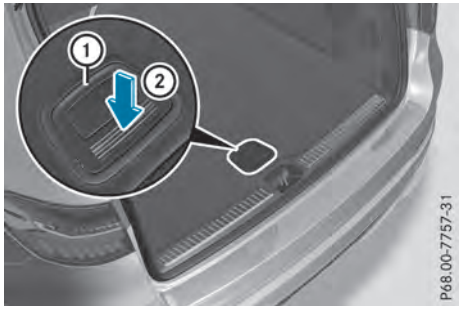
If you drive when the luggage compartment floor is open, objects could be flung around, thus striking vehicle occupants. There is a risk of injury, especially when braking or abruptly changing directions.

Always close the luggage compartment floor before a journey.

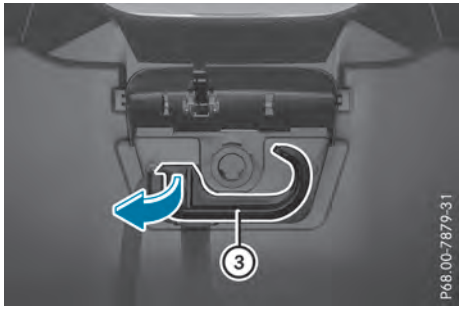
The following items are located beneath the luggage compartment floor:

- folding box
- tyre-change tool kit
- TIREFIT kit
- EASY-PACK load-securing kit

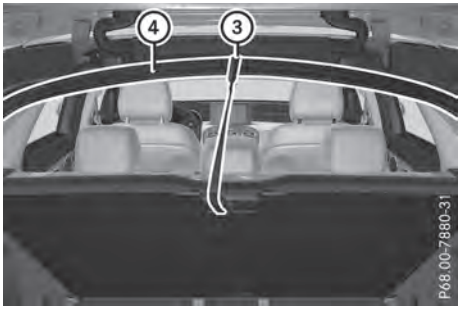
Opening and closing the luggage compartment floor



- ▶ **To open:** open the tailgate.
- ▶ Press handle ① on ribbing ② downwards. Handle ① folds upwards.

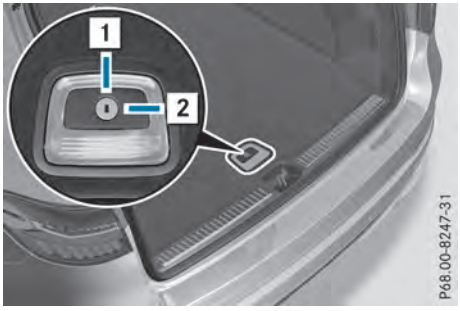


- ▶ Fold out hook ③ on the underside of the luggage compartment floor in the direction of the arrow.



- ▶ Attach hook ③ to the luggage compartment's upper seal ④.
- ▶ **To close:** detach hook ③ from the luggage compartment's upper seal ④.
- ▶ Fasten hook ③ to the bracket on the underside of the luggage compartment floor.
- ▶ Fold the luggage compartment floor down.
- ▶ Press the luggage compartment floor down until it engages.

Locking and unlocking the luggage compartment floor



1 Luggage compartment floor, unlocked
2 Luggage compartment floor, locked

The luggage compartment floor can be locked and unlocked using the emergency key element.

Roof carrier

Important safety notes

⚠ **WARNING**

When you load the roof, the centre of gravity of the vehicle rises and the usual driving characteristics, as well as steering and braking, change. The vehicle tilts more severely when cornering and may react more sluggishly to steering input.

If you exceed the maximum roof load, the driving characteristics, as well as the steering and braking, will be greatly impaired. There is a risk of an accident.

Adjust your driving style and never exceed the maximum roof load.

You will find information on the maximum roof load in the "Technical data" section (▷ page 401).

❗ Mercedes-Benz recommends that you only use roof carriers that have been tested and approved for Mercedes-Benz vehicles. This helps to prevent damage to the vehicle.

Position the load on the roof carrier in such a way that the vehicle will not sustain damage even when it is in motion.

Depending on the vehicle equipment, ensure that when the roof carrier is fitted you can:

- raise the sliding sunroof/panorama sliding sunroof fully
- open the tailgate fully

An incorrectly secured roof carrier or roof load may become detached from the vehicle. You must therefore ensure that you observe the roof carrier manufacturer's installation instructions.

Vehicles with panorama sliding sunroof: if a roof carrier is fitted, the panorama sliding sunroof cannot be opened. In order to allow ventilation of the vehicle interior, you can still raise the panorama sliding sunroof. If a roof carrier approved by Mercedes-Benz makes contact with the panorama sliding sunroof, the sunroof will lower slightly but remain raised at the rear.

Vehicles with panorama sliding sunroof: if a roof carrier is fitted, the panorama sliding sunroof cannot be opened. In order to allow ventilation of the vehicle interior, you can still raise the panorama sliding sunroof. If a roof carrier approved by Mercedes-Benz makes contact with the panorama sliding sunroof, the sunroof will lower slightly but remain raised at the rear.

Attaching the roof carrier

- ▶ Secure the roof carrier to the roof rails.
- ▶ Observe the manufacturer's installation instructions.

Features

Cup holder

Important safety notes

⚠ WARNING

If you transport objects in the vehicle interior and these are not adequately secured, they could slip or be flung around and thereby strike vehicle occupants. In addition, cup holders, open stowage spaces and mobile phone brackets may not always be able to hold the objects placed in them in the event of an accident. There is a risk of injury, particularly in the event of sharp braking or sudden changes of direction.

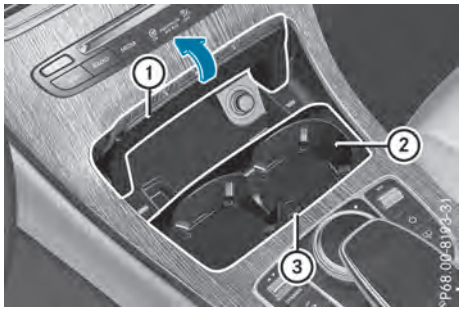
- Always stow objects in such a way that they cannot be tossed about in these or similar situations.
- Always make sure that objects do not project from stowage spaces, luggage nets or stowage nets.
- Ensure that closable stowage spaces are shut before beginning your journey.
- Always stow and secure heavy, hard, pointed, sharp-edged, fragile or outsize objects in the load compartment.

! Only use the cup holders for containers of the right size and which have lids. The drinks could otherwise spill.

! Do not expose drinks bottles in the cup holder in the centre console to continuous, strong and direct sunlight. The passenger compartment in the area of the centre console can otherwise be damaged by the concentrated and reflected sunlight.

Observe the loading guidelines (▷ page 323).

Cup holder on the front centre console



- ▶ **To open:** open the stowage space (▷ page 324).
- ▶ **To remove:** slide catch ③ forwards and pull out cup holder ②.
- ▶ **To insert:** insert cup holder ② and slide back catch ③.
- ▶ **To close:** push cover ① of the stowage space closed.

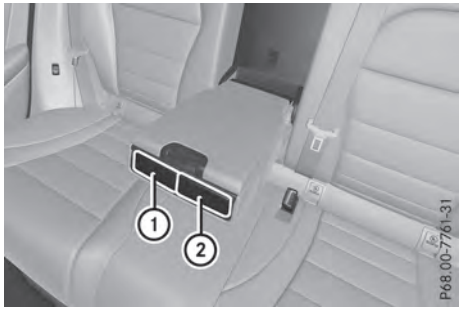
If you remove the cup holder insert, you can use the resultant compartment for stowage.

You can remove the rubber mat of the cup holder to clean it. Wash it with clean, lukewarm water only.

Cup holder in the rear seat armrest

! Do not sit on or support your body weight on the rear seat armrest when it is folded down, as you could otherwise damage it.

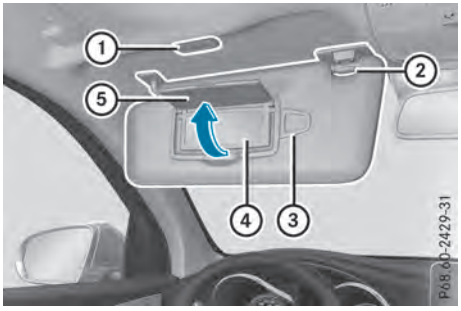
! Close the cup holder before folding the rear seat armrest up. Otherwise, the cup holder could be damaged.



- ▶ Fold down the rear seat armrest.
- ▶ **To open:** press the front of cup holder ① or ②.
  Cup holder ① or ② extends automatically.
- ▶ **To fold out:** place a container in the cup holder.
  Cup holder ① or ② folds down automatically.
- ▶ **To fold in:** remove the container.
  Cup holder ① or ② folds in automatically.
- ▶ **To close:** slide cup holder ① or ② back until it engages.

Sun visors

Overview

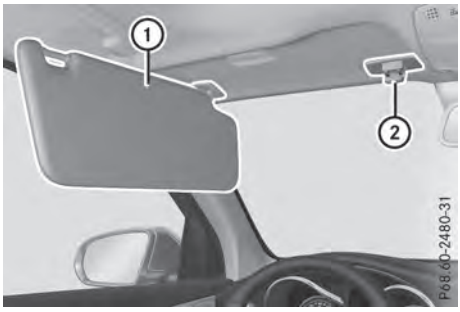


① Mirror light
② Retainer
③ Retaining clip, e.g. for a car park ticket
④ Vanity mirror
⑤ Mirror cover

Vanity mirror in the sun visor

Mirror light ① functions only if the sun visor is clipped into retainer ② and mirror cover ⑤ has been folded up.

Glare from the side

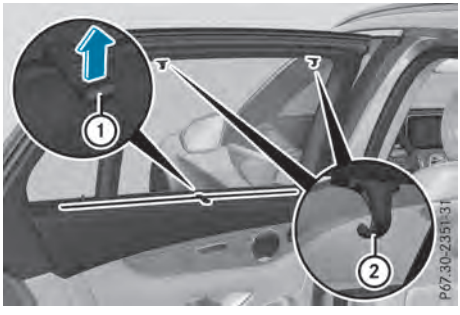


- ▶ Fold down sun visor ①.
- ▶ Pull sun visor ① out of retainer ②.
- ▶ Swing sun visor ① to the side.

Roller sunblinds in the rear side windows

! Always guide the roller sunblind by hand. Do not let it snap back suddenly as this would damage the automatic roller mechanism.

! Do not drive the vehicle with the roller sunblind hooked in and the side windows opened simultaneously. The roller sunblind can jump out of the retainers and spring back suddenly when driving at high speeds, e.g. when driving on the motorway. This could damage the inertia reel. Therefore, either close the side window or retract the roller sunblind before driving at high speeds.

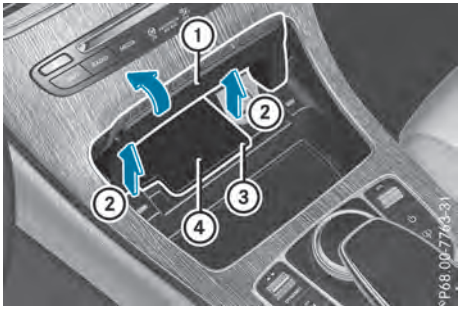


- ▶ **To extend:** pull the roller sunblind out by tab ① and hook it onto retainers ② at the top of the window.

Ashtray

Front ashtray

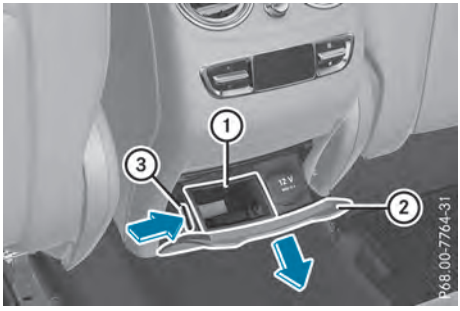
! The stowage space under the ashtray is not heat resistant. Before placing lit cigarettes in the ashtray, make sure that the ashtray is properly engaged. Otherwise, the stowage space could be damaged.



- ▶ **To open:** open the stowage space (▷ page 324).
- ▶ Push the cover of the ashtray upwards on its right side ③.
- ▶ **To remove the insert:** hold the sides of insert ④, push it forwards slightly and lift it up ② and out.
- ▶ **To refit the insert:** press insert ④ into the holder until it engages.
- ▶ **To close:** close the cover of the ashtray.
- ▶ Push cover ① of the stowage compartment closed.

ⓘ You can remove the ashtray insert and use the resultant compartment for stowage.

Rear-compartment ashtray



- ▶ **To open:** pull cover ② out by its top handle edge.
- ▶ **To remove the insert:** push ribbing ③ from the left side and pull insert ① up and out.
- ▶ **To fit the insert:** fit insert ① into the holder from above and press down into the holder until it engages.

Cigarette lighter

⚠ **WARNING**

You can burn yourself if you touch the hot heating element or the socket of the cigarette lighter.

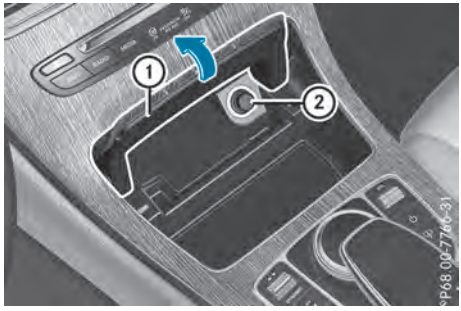
In addition, flammable materials can ignite if:

- the hot cigarette lighter falls
- a child holds the hot cigarette lighter to objects, for example

There is a risk of fire and injury.

Always hold the cigarette lighter by the knob. Always make sure that the cigarette lighter is out of reach of children. Never leave children unattended in the vehicle.

Your attention must always be focused on the traffic conditions. Use the cigarette lighter only when road and traffic conditions permit.



Cigarette lighter (example)

- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).
- ▶ **To open:** open the stowage compartment (▷ page 324).

- ▶ Press in cigarette lighter ②.
  Cigarette lighter ② will pop out automatically when the heating element is red-hot.
- ▶ **To close:** push cover ① of the stowage compartment closed.

12 V sockets

General notes

- ▶ Turn the key to position 1 in the ignition lock (▷ page 152).

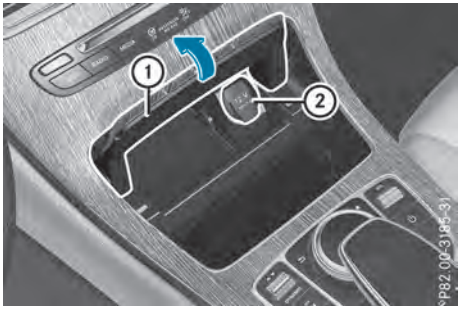
The sockets can be used for accessories with a maximum draw of 180 W (15 A). Accessories include such items as mobile phone chargers.

If you use the sockets for long periods when the engine is switched off, the battery may discharge.

An emergency cut-off ensures that the on-board voltage does not drop too low. If the on-board voltage is too low, the power to the sockets is automatically cut. This ensures that there is sufficient power to start the engine.

If you have connected a device to the 12 V power socket, leave the cover of the stowage compartment open. This prevents the cover from being blocked.

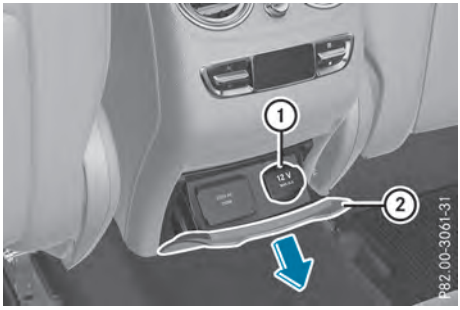
Socket on the front centre console



12 V socket (example)

- ▶ **To open:** open the stowage compartment (▷ page 324).
- ▶ Lift up the cover of socket ②.
- ▶ **To close:** push cover ① of the stowage compartment closed.

Socket on the rear-compartment centre console



- ▶ Pull cover ② out by its top handle edge.
- ▶ Lift up the cover of socket ①.

Socket in the luggage compartment



- ▶ Lift up the cover of socket ①.

230 V socket

Important safety notes

⚠ DANGER

When a suitable device is connected, the 230 V power socket will be carrying a high voltage. You could receive an electric shock if the connector cable or the 230 V power socket is pulled out of the trim or is damaged or wet. There is a risk of fatal injury.

- Use only connector cables that are dry and free of damage.
- When the ignition is off, make sure that the 230 V power socket is dry.

- Immediately have the 230 V power socket checked or replaced at a qualified specialised workshop if it is damaged or has been pulled out of the trim.
- Never plug the connector cable into a 230 V power socket that is damaged or has been pulled out of the trim.

⚠ DANGER

If you reach into the power socket or plug inappropriate devices into the power socket, you could receive an electric shock. There is a risk of fatal injury.

Only attach appropriate objects to the power socket.

! Note that work and repairs on the 230 V power socket should only be carried out by qualified specialist personnel.

General notes

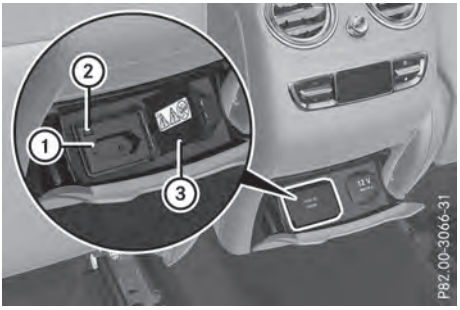
The 230 V power socket provides an alternating voltage of 230 V so that small electronic devices can be connected. These devices, such as games consoles, chargers and laptops, must not consume more than a maximum of 150 watts altogether.

Do not connect any multiple-socket outlets to the 230 V power socket.

Requirements for operating these devices:

- the electronic device that you connect has a suitable connector and conforms to standards specific to the country you are in
- the electronic device connector is plugged into the 230 V power socket
- the maximum wattage of the device to be connected must not exceed 150 watts
- the on-board voltage is within a permissible voltage range
- the 12 V socket in the front centre console is working properly (▷ page 338)

Using the 230 V power socket



▶ **To switch on:** switch the ignition on.

▶ Open flap ③.

▶ Insert the electronic device connector into 230 V power socket ①.
Indicator lamp ② lights up.

▶ **To switch off:** remove the connector from 230 V power socket ①.

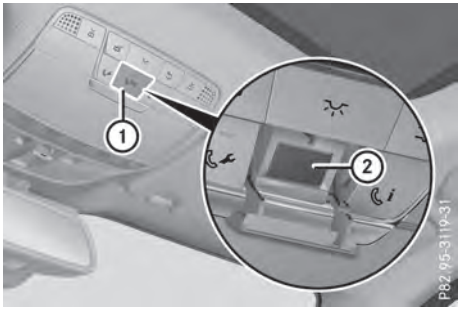
Make sure that you do not pull on the cable.

Problems with the 230 V power socket

Problem	Possible causes/consequences and ▶ Solutions
The warning lamp on the 230 V power socket is not lit.	The on-board voltage is too low because the battery is too weak. ▶ Start the engine. or ▶ Charge the battery (▷ page 367). If the indicator lamp still does not light up: ▶ Consult a qualified specialist workshop.
	The temperature of the DC/AC converter is temporarily too high. ▶ Remove the electronic device connector from the 230 V socket. ▶ Let the DC/AC converter cool down. If the indicator lamp still does not light up after the converter cools down: ▶ Consult a qualified specialist workshop.
	You have connected an electronic device that has a constant nominal power of less than 150 watts, but has a very high switch-on current. This device will not work. If you connect such a device, the 230 V power socket will not supply it with power. ▶ Connect a suitable electronic device.

Mercedes-Benz emergency call system

Information on these requirements can be found in the Digital Owner's Manual.



▶ **To open:** press cover ①.

▶ **To make an emergency call:** press SOS button ② briefly.
The indicator lamp on SOS button ② flashes until the emergency call is concluded.

▶ Wait for a voice connection to the Mercedes-Benz emergency call centre.

▶ After the emergency call, close cover ①.

You will see a message if:

- a connection to the Mercedes-Benz emergency call centre cannot be established
- a call has not been automatically forwarded to the public emergency call centre

In this case, dial the emergency number on your mobile phone.

You can find more information on the Mercedes-Benz emergency call system in the Digital Owner's Manual.

Mercedes me connect

General notes

Mercedes me connect offers fast assistance at the touch of a button – around the clock. For any queries about the vehicle, Mercedes me connect offers a quick and convenient way of connecting a call to the Mercedes-Benz Customer Centre. You can, for example, request an appointment or call for help in the event of a breakdown.

The multimedia system display indicates that a call is active. During the call, you can change to the navigation menu by pressing the NAVI button on the multimedia system, for example. Voice output is not available in this case.

Further information on Mercedes me connect (see Digital Owner's Manual).

Breakdown assistance call button



- **To call:** press button ① for breakdown assistance.
  The call is initiated.
  The Connecting call message appears on the multifunction display. The audio system will be muted.
  For certain countries only: a message on the multifunction display prompts you to confirm the data transmission. After confirmation, the required vehicle data are transferred. During data transmission, you will see a corresponding symbol on the display. This may take a moment. You are then connected to a person.
- **To end a call:** press the button on the multifunction steering wheel.

or

- Press the corresponding multimedia system button for ending a telephone call.

Info call button

This function is not available in all countries.



- **To call:** press Info call button ①.
  The call is initiated.
  The Connecting call message appears on the multifunction display. The audio system will be muted.
  For certain countries only: a message on the multifunction display prompts you to confirm the data transmission. After confirmation, the required vehicle data are transferred. During data transmission, you will see a corresponding symbol on the display. This may take a moment. You are then connected to a person.
- **To end a call:** press the button on the multifunction steering wheel.

or

- Press the corresponding multimedia system button for ending a telephone call.

Mobile phone

Important safety notes

⚠ WARNING

If you operate mobile communication equipment while driving, you can be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating mobile communications equipment in the vehicle.

If it is permitted by law to operate communications equipment while the vehicle is in motion, you may do so only if the traffic situation per-

mits. You may otherwise be distracted from the traffic conditions, cause an accident and injure yourself and others.

Excessive levels of electromagnetic radiation may cause damage to your health and to the health of others. The use of an exterior aerial takes into consideration the scientific discussion surrounding the possible health risk posed by electromagnetic fields.

Mercedes-Benz recommends the use of an approved exterior aerial. This ensures:

- optimal mobile phone reception quality in the vehicle
- that mutual interference between the vehicle electronics and mobile phones is minimised

An exterior aerial has the following advantages:

- it conducts the electromagnetic fields generated by a wireless device to the exterior
- the field strength in the vehicle interior is lower than in a vehicle that does not have an exterior aerial

Information on retrofitting two-way radios and mobile phones (RF transmitters) (▷ page 392).

General notes

Depending on the vehicle equipment, there are various mobile phone brackets that may be fitted in your vehicle; in some cases, these are country-specific.

More information on suitable mobile phones, mobile phone brackets and on connecting Bluetooth®-capable mobile phones with the multimedia system can be obtained:

- at a qualified specialist workshop
- on the internet at http://www.mercedes-benz.com/connect

The functions and services available when you use the phone depend on your mobile phone model and service provider.

Using a mobile phone

To connect a mobile phone to the exterior aerial and charge it, insert it into the mobile phone bracket.

- ▶ Open the telephone compartment (▷ page 325).
- ▶ Place the mobile phone bracket into the pre-installed fitting; see the separate installation instructions for the mobile phone fitting.
- ▶ Insert the mobile phone into the mobile phone bracket; see the separate installation instructions for the mobile phone fitting.

ⓘ The mobile phone can also be operated without being in the bracket. However, the charging function and aerial function are not available.

In order to use Bluetooth® (SAP profile) on your telephone module, you must first insert the telephone module into the pre-installed fitting. This connects it to the exterior aerial. If you wish to charge the mobile phone, you must connect it to a USB port.

Further information on the telephone module with Bluetooth® (SAP profile) can be found in the Digital Owner's Manual.

Operating the mobile phone

You can operate the phone using the [📞] and [📵] buttons on the multifunction steering wheel. You can operate other mobile phone functions via the on-board computer (▷ page 256).

When you remove the key from the ignition lock, the mobile phone is disconnected from the vehicle. You can then no longer make calls using the hands-free system.

If a call is active and you remove the key from the ignition lock, the conversation is transferred over to the mobile phone. It is then possible to continue the conversation on the mobile phone.

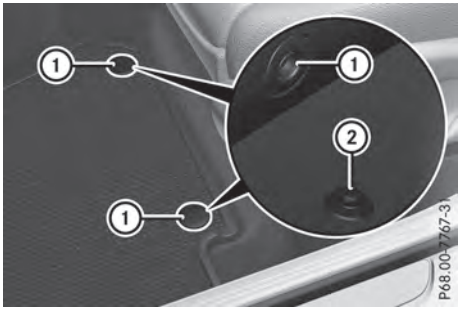
Floormats

⚠ WARNING

Objects in the driver's footwell may restrict the clearance around the pedals or block a depressed pedal. This jeopardises the operating and road safety of the vehicle. There is a risk of an accident.

Stow all objects securely in the vehicle so that they do not get into the driver's footwell. Always fit the floormats securely and as pre-

scribed in order to ensure that there is always sufficient room for the pedals. Do not use loose floormats and do not place several floormats on top of one another.



- ▶ Slide the relevant seat back.
- ▶ **To fit:** lay the floormat in the footwell.
- ▶ Press studs ① onto retainers ②.
- ▶ **To remove:** pull the floormat away from retainers ②.
- ▶ Remove the floormat.

Retrofitted anti-glare film

Retrofitted anti-glare film on the inside of the windows can interfere with radio/mobile telephone reception. This is particularly the case for conductive or metallic-coated films. You can obtain information about anti-glare film from a qualified specialist workshop.

Engine compartment

Bonnet

Important safety notes

⚠ WARNING

An unlocked bonnet may open up when the vehicle is in motion and block your view. There is a risk of an accident.

Never unlock the bonnet when driving. Before every trip, ensure that the bonnet is locked.

⚠ WARNING

When being opened and closed, the bonnet may suddenly fall into the closed position. There is a risk of injury to persons in the range of movement of the bonnet.

Open and close the bonnet only when nobody is in the range of movement.

⚠ WARNING

If you open the bonnet while the engine is overheating or while there is a fire in the engine compartment, you could come into contact with hot gases or other leaking service products. There is a danger of injury.

Allow an overheating engine to cool down before opening the bonnet. If there is a fire in the engine compartment, leave the bonnet closed and notify the fire brigade.

⚠ WARNING

There are moving components in the engine compartment. Certain components may continue to move or suddenly move again even after the ignition has been switched off, e.g. the radiator fan. There is a risk of injury.

If you have to carry out work in the engine compartment:

- switch off the ignition
- never touch the dangerous areas surrounding moving components, e.g. the rotation area of the fan
- remove jewellery and watches
- keep items of clothing and hair, for example, away from moving parts.

To ensure the flow of fresh air through the air vents into the vehicle interior, please observe the following notes (▷ page 149):

Hybrid vehicles: be sure to observe the information in the Supplement. Otherwise, you may fail to recognise dangers.

Active bonnet (pedestrian protection)

Operating principle

! A triggered active bonnet must be repaired at a qualified specialist workshop. The active bonnet function will then be available again. The additional pedestrian protection provided by the active bonnet will then be restored.

The active bonnet is available only for certain countries.

The active bonnet can reduce the risk of injury to pedestrians in certain accident situations. Raising the active bonnet increases the clearance to hard components, such as the engine.

If the active bonnet has been triggered, it is raised at the rear in the area around the hinges by approximately 80 mm. The active bonnet is triggered by pyrotechnics.

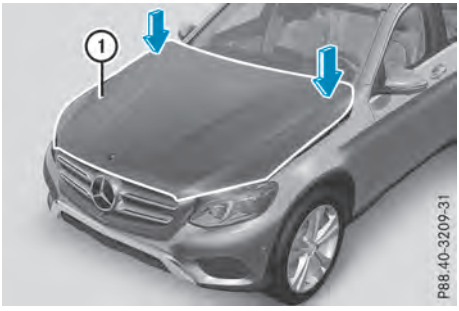
For the drive to the workshop, reset the triggered active bonnet yourself. If the active bonnet has been triggered, pedestrian protection may be limited.

Resetting

⚠ WARNING

Certain components in the engine compartment could be very hot, e.g. the engine, the radiator and parts of the exhaust system. There is a risk of injury when accessing the engine compartment.

As far as possible, allow the engine to cool down and only touch the components described in the following.



▶ With your hand flat, push down the active bonnet ① in the area around the hinges on both sides (arrows).
Do so until you feel the active bonnet ① engage.

If you can raise the active bonnet slightly at the rear in the area around the hinges, it is not engaged correctly. Repeat the step.

Opening the bonnet

⚠ WARNING

Certain components in the engine compartment could be very hot, e.g. the engine, the radiator and parts of the exhaust system. There is a risk of injury when accessing the engine compartment.

As far as possible, allow the engine to cool down and only touch the components described in the following.

⚠ WARNING

When the bonnet is open, and the windscreen wipers are set in motion, you can be injured by the wiper linkage. There is a risk of injury.

Always switch off the windscreen wipers and the ignition before opening the bonnet.

! Make sure that the windscreen wipers are not folded away from the windscreen. Otherwise, you could damage the windscreen wipers or the bonnet.



▶ Make sure that the windscreen wipers are switched off.
▶ Pull release lever ① on the bonnet.
The bonnet is released.



▶ Reach into the gap, pull bonnet catch handle ② up and lift the bonnet.
If you lift the bonnet by approximately 40 cm, the bonnet is opened and held open automatically by the gas-filled struts.

Closing the bonnet

▶ Lower the bonnet and let it fall from a height of approximately 20 cm.
▶ Check that the bonnet has engaged properly. If the bonnet can be raised slightly, it is not properly engaged. Open it again and close it with a little more force.

Radiator

Do not cover up the radiator. Do not use thermal mats, insect protection covers or anything similar. Otherwise, the values of the European onboard diagnostics may be affected. Some of these values are required by law and must always be correct.

Engine oil

Important safety notes

⚠ WARNING

Certain components in the engine compartment could be very hot, e.g. the engine, the radiator and parts of the exhaust system. There is a risk of injury when accessing the engine compartment.

As far as possible, allow the engine to cool down and only touch the components described in the following.

⚠ WARNING

There are moving components in the engine compartment. Certain components may continue to move or suddenly move again even after the ignition has been switched off, e.g. the radiator fan. There is a risk of injury.

If you have to carry out work in the engine compartment:

- switch off the ignition
- never touch the dangerous areas surrounding moving components, e.g. the rotation area of the fan
- remove jewellery and watches
- keep items of clothing and hair, for example, away from moving parts.

⚠ WARNING

If engine oil comes into contact with hot components in the engine compartment, it may ignite. There is a risk of fire and injury.

Make sure that engine oil does not spill out over the filler neck. Allow the engine to cool down and thoroughly clean the components that have come into contact with engine oil before you start the engine.

⚠ WARNING

If you open the bonnet while the engine is overheating or while there is a fire in the engine compartment, you could come into contact with hot gases or other leaking service products. There is a danger of injury.

Allow an overheating engine to cool down before opening the bonnet. If there is a fire in the engine compartment, leave the bonnet closed and notify the fire brigade.

Hybrid vehicles: be sure to observe the notes in the supplementary instructions. Otherwise, you may fail to recognise dangers.

General notes

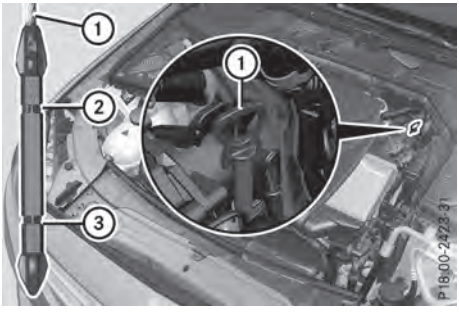
Depending on your driving style, the vehicle consumes up to 0.8 l of oil per 1,000 km. The oil consumption may be higher than this when the vehicle is new or if you frequently drive at high engine speeds.

Depending on the engine, the oil dipstick may be installed at different locations.

To check the engine oil level:

- park the vehicle on a level surface
- the engine should be switched off for approximately five minutes if the engine is at normal operating temperature

Checking the oil level using the dipstick



Example: checking the engine oil level using the oil dipstick

▶ Pull oil dipstick ① out of the dipstick tube.

▶ Wipe off oil dipstick ①.

▶ Slowly slide oil dipstick ① into the guide tube to the stop and take it out again after approximately three seconds.
If the level is between MIN mark ③ and MAX mark ②, the oil level is correct.

▶ If the engine oil level has dropped to MIN mark ③ or below, top up with 1.0 l of engine oil.

Checking the oil level using the on-board computer

Mercedes-AMG GLC 63 4MATIC+/GLC 63 S 4MATIC+: the oil level can only be checked using the on-board computer.

- ▶ Make sure that the key is in position **2** in the ignition lock.
- ▶ Press ▲ or ▼ on the steering wheel to select the following message: Engine oil level Measuring now Measurement accurate only if vehicle is level

The measurement takes a few seconds. You will see one of the following messages in the multifunction display:

- Engine oil level OK.
- Add 1,1 litre engine oil when next refuelling.

- ▶ Top up the oil if necessary.

If the engine is at normal operating temperature and the Engine oil level Reduce oil level message appears, too much oil has been added.

- ▶ Have excess oil siphoned off.

If the For engine oil level turn on ignition message appears:

- ▶ Turn the key to position **2** in the ignition lock (▷ page 152).

If the Waiting period for engine oil level not observed message appears:

- ▶ **If the engine is at normal operating temperature:** repeat the measurement after approximately five minutes.
- ▶ **If the engine is not at normal operating temperature:** e.g. if the engine was only started briefly, repeat the measurement after approximately 30 minutes.

If the Engine oil level Not with the engine running message appears:

- ▶ Switch off the engine.
- ▶ **If the engine is at normal operating temperature:** wait approximately five minutes before carrying out the measurement.
- ▶ **If the engine is not at normal operating temperature:** e.g. if the engine was only started briefly, wait approximately 30 minutes before carrying out the measurement.

If you wish to cancel the measurement, press the ▲ or ▼ button on the multifunction steering wheel.

Topping up engine oil

Environmental note

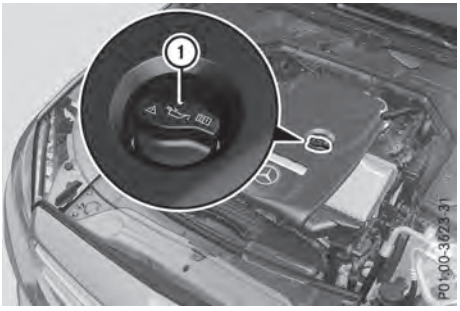
When topping up the oil, take care not to spill any. If oil enters the soil or waterways, it is harmful to the environment.

! Use only engine oils and oil filters that are approved for vehicles with a service system. A list of the engine oils and oil filters that have been tested and approved in accordance with Mercedes-Benz Specifications for Service Products is available at any Mercedes-Benz Service Centre.

The following cause engine failure or damage to the exhaust system:

- Use of engine oils and oil filters that have not been expressly approved for the service system
- Replacement of engine oil and oil filter after the replacement interval specified by the service system has expired
- Use of engine oil additives

! Do not add too much oil. Topping up with too much engine oil can result in damage to the engine or to the catalytic converter. Have excess engine oil siphoned off.



Top up the engine oil (example)

- ▶ Turn cap ① anti-clockwise and remove it.
- ▶ Top up the engine oil.
  If the oil level is at or below the MIN mark on the oil dipstick, top up with 1.0 l of engine oil.

- ▶ Replace cap ① on the filler neck and turn clockwise.
  Make sure that the cap locks securely into place.
- ▶ Check the oil level again with the oil dipstick (▷ page 346).

Further information on engine oil (▷ page 399).

Other service products

Important safety notes

⚠ WARNING

Certain components in the engine compartment could be very hot, e.g. the engine, the radiator and parts of the exhaust system. There is a risk of injury when accessing the engine compartment.

As far as possible, allow the engine to cool down and only touch the components described in the following.

⚠ WARNING

There are moving components in the engine compartment. Certain components may continue to move or suddenly move again even after the ignition has been switched off, e.g. the radiator fan. There is a risk of injury.

If you have to carry out work in the engine compartment:

- switch off the ignition
- never touch the dangerous areas surrounding moving components, e.g. the rotation area of the fan
- remove jewellery and watches
- keep items of clothing and hair, for example, away from moving parts.

⚠ WARNING

The cooling system is pressurised, particularly when the motor is warm. If you open the cap, you could be scalded if hot coolant sprays out. There is a risk of injury.

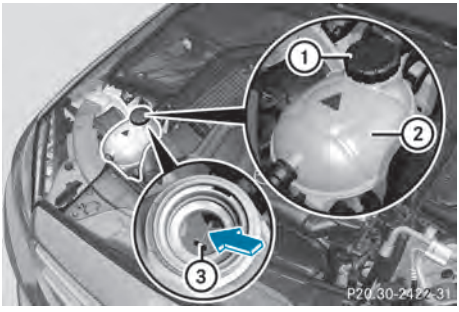
Let the engine cool down before you open the cap. Wear protective gloves and protective eyewear when opening. Open the cap slowly to release pressure.

⚠ WARNING

If you open the bonnet while the engine is overheating or while there is a fire in the engine compartment, you could come into contact with hot gases or other leaking service products. There is a danger of injury.

Allow an overheating engine to cool down before opening the bonnet. If there is a fire in the engine compartment, leave the bonnet closed and notify the fire brigade.

Checking the coolant level



Example: checking the coolant level

- ▶ Park the vehicle on a level surface.
  Check the coolant level only if the vehicle is on a level surface and the engine has cooled down.
- ▶ Turn the key to position 2 in the ignition lock (▷ page 152).

or

- ▶ Press the Start/Stop button twice on vehicles with KEYLESS-GO or the KEYLESS-GO start function (▷ page 153).
- ▶ Check the coolant temperature display on the instrument cluster (▷ page 37).
  The coolant temperature must be below 70 °C.
- ▶ Turn the key to position 0 in the ignition lock (▷ page 152).

or

- ▶ Press the Start/Stop button once on vehicles with KEYLESS-GO or the KEYLESS-GO start function (▷ page 153).

- ▶ Slowly turn cap ① half a turn anti-clockwise and allow excess pressure to escape.
- ▶ Turn cap ① further anti-clockwise and remove it.
  If the coolant is at the level of marker bar ③ in the filler neck when cold, there is enough coolant in the coolant expansion tank ②.
  If the coolant level is approximately 1.5 cm above marker bar ③ in the filler neck when warm, there is enough coolant in the coolant expansion tank ②.
- ▶ If necessary, top up with coolant that has been tested and approved by Mercedes-Benz.
- ▶ Replace cap ① and turn it clockwise as far as it will go.

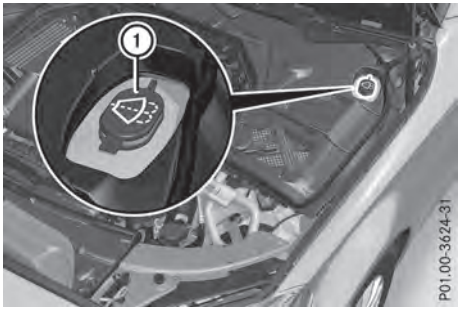
Further information on coolant (▷ page 400).

Topping up the windscreen washer system

⚠ WARNING

Windscreen washer concentrate is highly flammable. If windscreen washer concentrate gets onto hot components of the engine or the exhaust system, it may ignite. There is a risk of fire and injury.

Make sure that windscreen washer concentrate is not spilled in the vicinity of the filler neck.



Example: topping up the windscreen washer system

- ▶ **To open:** pull cap ① upwards by the tab and open.
- ▶ Top up with the premixed washer fluid.
- ▶ **To close:** press cap ① onto the filler neck until it engages.

If the washer fluid level drops below the recommended minimum of 1.0 l, a message appears on the multifunction display prompting you to top up the washer fluid (▷ page 298).

Further information on washer fluid (▷ page 401).

ASSYST PLUS

Service message

The ASSYST PLUS service interval display informs you of the next service due date.

Information on the type of service and service intervals (see the separate Service Booklet).

Further information can be obtained at a qualified specialist workshop, e.g. a Mercedes-Benz Service Centre.

ⓘ The ASSYST PLUS service interval display does not show any information on the engine oil level. Observe the notes on the engine oil level (▷ page 346).

The multifunction display shows a service message for a few seconds, e.g.:

- `Service A in XX days`
- `Service A due`
- `Service A overdue by XX daysAfterUnit`

Depending on the operating conditions of the vehicle, the remaining time or distance until the next service due date is displayed.

The letter indicates which service is due. `A` stands for a minor service and `B` for a major service. A number or another letter may be displayed after the letter.

Only for certain countries: the character after the letter `A` or `B` indicates any necessary additional maintenance work. If you notify a qualified specialist workshop of this display, you will receive a statement on the associated costs.

The ASSYST PLUS service interval display does not take into account any periods of time during which the battery is disconnected.

Maintaining the time-dependent service schedule:

▶ Note down the service due date displayed on the multifunction display before disconnecting the battery.

or

▶ After reconnecting the battery, subtract the battery disconnection periods from the service date shown on the display.

Hiding service messages

▶ Press the OK or ⮌ button on the steering wheel.

Displaying service messages

▶ Switch the ignition on.

▶ Press ⌂ on the steering wheel to call up the list of menus.

▶ Press ▲ or ▼ on the steering wheel to select the Service menu and confirm with OK.

▶ Press ▲ or ▼ on the steering wheel to select the ASSYST PLUS submenu and confirm with OK.
The service due date appears on the multifunction display.

Information about service

Resetting the ASSYST PLUS service interval display

! If the ASSYST PLUS service interval display has been inadvertently reset, this setting can be corrected at a qualified specialist workshop.

Have service work carried out as described in the Service Booklet. This may otherwise lead to increased wear and damage to the major assemblies or the vehicle.

A qualified specialist workshop, e.g. a Mercedes-Benz Service Centre, will reset the ASSYST PLUS service interval display after the service work has been carried out. You can also obtain further information on maintenance work, for example.

Special service requirements

The prescribed service interval is based on normal operation of the vehicle. Service work will need to be performed more often if the vehicle is operated under arduous conditions or increased loads, for example:

- regular city driving with frequent intermediate stops
- if the vehicle is primarily used to travel short distances
- for frequent use in mountainous terrain or on poor road surfaces
- if the engine is often left idling for long periods

In these or similar operating conditions, have the air filter, engine oil and oil filter, for example, changed more frequently. The tyres must be checked more frequently if the vehicle is operated under increased loads. Further information can be obtained at a qualified specialist workshop, e.g. a Mercedes-Benz Service Centre.

Driving abroad

An extensive Mercedes-Benz Service network is also available in other countries. You can obtain further information from any Mercedes-Benz Service Centre.

Care

General notes

! When cleaning your car, do not use:

- dry, coarse or hard cloths
- abrasive cleaning agents
- solvents
- cleaning agents containing solvents

Do not scrub.

Do not touch the surfaces and films with hard objects, e.g. rings or ice scrapers. Otherwise, you may scratch or damage the surfaces and films.

! Do not park up your vehicle for a long period of time immediately after cleaning, particularly after cleaning the wheel rim with wheel cleaner. Wheel cleaner may lead to increased corrosion of the brake discs and pads. You should therefore drive for a few minutes after cleaning. By heating up the brakes, the brake

discs and pads dry. The vehicle can then be parked up for a long period of time.

Environmental note

Dispose of empty packaging and cleaning cloths in an environmentally responsible manner.

Regular care of your vehicle is a condition for retaining quality in the long term.

Use care products and cleaning agents recommended and approved by Mercedes-Benz.

Washing the vehicle and cleaning the paintwork

Automatic car wash

⚠ WARNING

Braking efficiency is reduced after the vehicle has been washed. There is a risk of an accident.

After washing the vehicle, brake carefully while paying attention to the traffic conditions in order to restore full braking efficiency.

! When Active Brake Assist, Active Distance Assist DISTRONIC or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To avoid damage to the vehicle, deactivate these systems in the following or similar situations:

- when towing away
- in a car wash

! Make sure that:

- the side windows and sliding sunroof are closed completely
- the blower is switched off
- the windscreen wiper switch is in position 0
- the 360° Camera or the reversing camera is deactivated

The vehicle could otherwise be damaged.

! If the key is within the rear detection range of KEYLESS-GO, the following situations, for example, could lead to the unintentional opening of the tailgate:

- when using an automatic car wash
- when using a high-pressure cleaner

Make sure that the key is at least 3 m away from the vehicle.

! Make sure that the automatic transmission is in neutral position N when washing your vehicle in a tow-through car wash. The vehicle may otherwise be damaged.

- Operating with the key:

  Do not remove the key from the ignition lock. Do not open the driver's door when the engine is switched off or at very low speeds. Otherwise, when in transmission position D or R, the automatic transmission will automatically switch to park position P and block the wheels.
- Operating with the Start/Stop button:

  Do not open the driver's door when the engine is switched off or at very low speeds. Otherwise, when in transmission position D or R, the automatic transmission will automatically switch to park position P and block the wheels.

Observe the following to make sure that the automatic transmission stays in neutral position N:

Operating with the key and Start/Stop button:

▶ Make sure that the ignition is switched on.
▶ Make sure that the vehicle is stationary.
▶ Depress the brake pedal and keep it depressed.

Operating with the Start/Stop button only:

▶ Engage park position P.
▶ Release the brake pedal.
▶ Remove the Start/Stop button from the ignition lock (▷ page 153).
▶ Insert the key into the ignition lock.
▶ Switch on the ignition.
▶ Depress the brake pedal and keep it depressed.

Operating with the key and Start/Stop button:

▶ Shift to neutral N.
▶ Release the brake pedal.

- ▶ Release the electric parking brake, if necessary.
- ▶ Switch off the ignition and leave the key in the ignition lock.

You can wash the vehicle in an automatic car wash from the very start.

If the vehicle is very dirty, wash off excess dirt before cleaning the vehicle in an automatic car wash.

After using an automatic car wash, wipe off the wax from the windscreen and the windscreen wiper blades. This will prevent smears and reduce wiping noises caused by residue on the windscreen.

Washing by hand

In some countries, washing by hand is only allowed at specially equipped washing bays. Observe the legal requirements for each individual country.

- ▶ Do not use hot water and do not wash the vehicle in direct sunlight.
- ▶ Use a soft sponge to clean.
- ▶ Use a mild cleaning agent, such as a car shampoo approved by Mercedes-Benz.
- ▶ Thoroughly hose down the vehicle with a gentle jet of water.
- ▶ Do not point the water jet directly towards the air inlet.
- ▶ Use plenty of water and rinse out the sponge frequently.
- ▶ Rinse the vehicle with clean water and dry thoroughly with a chamois.
- ▶ Do not let the cleaning agent dry on the paintwork.

When using the vehicle in winter, remove all traces of road salt deposits carefully and as soon as possible.

High-pressure cleaner

⚠ WARNING

The water jet of circular-jet nozzles (dirt grinders) can cause damage not visible from the outside to tyres or chassis components. Components damaged in this way can unexpectedly fail. There is a risk of an accident.

Do not use high-pressure cleaners with circular-jet nozzles to clean the vehicle. Have damaged tyres or chassis components replaced immediately.

! Always maintain a distance of at least 30 cm between the vehicle and the high-pressure cleaner nozzle. Information about the correct distance is available from the equipment manufacturer.

Move the high-pressure cleaner nozzle around whilst cleaning.

Do not aim directly at any of the following:

- tyres
- door gaps, roof gaps, joints etc.
- electrical components
- battery
- plug-type couplings
- lights
- seals
- trim elements
- ventilation slots

Damage to seals or electrical components can lead to leaks or failures.

! Vehicles with decorative film: parts of your vehicle are covered with decorative film. Maintain a distance of at least 70 cm between the foil-wrapped parts of the vehicle and the nozzle of the high pressure cleaner.

Information about the correct distance is available from the equipment manufacturer.

Move the high-pressure cleaner nozzle around whilst cleaning.

The water temperature of the high-pressure cleaner must not exceed 60 °C.

! If the key is within the rear detection range of KEYLESS-GO, the following situations, for example, could lead to the unintentional opening of the tailgate:

- when using an automatic car wash
- when using a high-pressure cleaner

Make sure that the key is at least 3 m away from the vehicle.

Cleaning the paintwork

! Do not affix:

- stickers
- films
- magnetic plates or similar items

to painted surfaces. You could otherwise damage the paintwork.

Scratches, corrosive deposits, areas affected by corrosion and damage caused by inadequate care cannot always be completely repaired. In such cases, visit a qualified specialist workshop.

- ▶ Remove impurities immediately, where possible, whilst avoiding rubbing too hard.
- ▶ Soak insect remains with insect remover and rinse off the treated areas afterwards.
- ▶ Soak bird droppings with water and rinse off the treated areas afterwards.
- ▶ Remove tree resin, oils, fuels and greases by rubbing gently with a cloth soaked in petroleum ether or lighter fluid.
- ▶ Remove coolant and brake fluid with a moist cloth and clear water.
- ▶ Use tar remover to remove tar stains.
- ▶ Use silicone remover to remove wax.

Care and treatment of matt paintwork

! Never polish the vehicle or the light alloy wheels. Polishing makes the paintwork shiny.

! The following can give the paint a glossy appearance and thus reduce the matt effect:

- Rubbing hard with unsuitable agents
- Washing the vehicle in direct sunlight

! Never use paint cleaner, buffing or polishing products, or gloss preserver, e.g. wax, for the purpose of paintwork care. These products are only suitable for high-gloss surfaces. Their use on vehicles with matt paintwork leads to considerable surface damage or, more specifically, to shiny, spotted areas.

Always have paintwork repairs carried out at a qualified specialist workshop.

! Only use automatic car washes which correspond to the latest technological standards. Never use wash programs which finish by treating the vehicle with hot wax.

Observe these notes if your vehicle has a clear matt finish. This will help you to avoid damage to the paintwork due to incorrect treatment.

These notes also apply to light-alloy wheels with a clear matt finish.

Use only insect remover and car shampoo from the range of approved Mercedes-Benz care products.

Cleaning vehicle parts

Cleaning the wheels

⚠ **WARNING**

The water jet of circular-jet nozzles (dirt grinders) can cause damage not visible from the outside to tyres or chassis components. Components damaged in this way can unexpectedly fail. There is a risk of an accident.

Do not use high-pressure cleaners with circular-jet nozzles to clean the vehicle. Have damaged tyres or chassis components replaced immediately.

! Do not use acidic wheel cleaning products to remove brake dust. This could damage wheel bolts and brake components.

! Do not park up your vehicle for a long period of time immediately after cleaning, particularly after cleaning the wheel rim with wheel cleaner. Wheel cleaner may lead to increased corrosion of the brake discs and pads. You should therefore drive for a few minutes after cleaning. By heating up the brakes, the brake discs and pads dry. The vehicle can then be parked up for a long period of time.

Cleaning the windows

⚠ **WARNING**

If the windscreen wipers are set in motion when cleaning the windscreen or wiper blades, you could become trapped. There is a danger of injury.

Always switch off the windscreen wipers and the ignition before cleaning the windscreen or wiper blades.

! Do not use dry cloths, abrasive cleaning agents, solvents or solvent-based cleaning agents to clean the inside of the windows/windscreen. Do not touch the inside of the windows/windscreen with hard items such as an ice scraper or a ring. Otherwise, the windows/windscreen could be damaged.

! Clean the water drainage channels of the windscreen and the rear window at regular intervals. Deposits such as leaves, petals and pollen may under certain circumstances pre-

vent water from draining away. This can lead to corrosion damage and damage to electronic components.

- Clean the inside and outside of the windows with a damp cloth and a cleaning agent that is recommended and approved by Mercedes-Benz.

Cleaning the wiper blades

⚠ WARNING

If the windscreen wipers are set in motion when cleaning the windscreen or wiper blades, you could become trapped. There is a danger of injury.

Always switch off the windscreen wipers and the ignition before cleaning the windscreen or wiper blades.

! Do not pull on the wiper blade. Otherwise, the wiper blade could be damaged.

! Do not clean wiper blades too often and do not rub them too hard. Otherwise, the graphite coating could be damaged. This could cause wiper noise.

! Hold the wiper arm securely when folding back. The windscreen could be damaged if the wiper arm hits against it suddenly.

- Move the wiper arms to a vertical position (▷ page 132) and fold away from the windscreen.
- Clean the wiper blades carefully using a damp cloth.
- Fold the windscreen wipers back again before switching on the ignition.

Cleaning the exterior lighting

! Only use cleaning agents or cleaning cloths that are suitable for plastic lenses. Unsuitable cleaning agents or cleaning cloths could scratch or damage the plastic lenses of the exterior lighting.

- Clean the plastic lenses of the exterior lighting using a wet sponge and a mild cleaning agent, e.g. Mercedes-Benz car shampoo or cleaning cloths.

Cleaning the mirror turn signal

! Only use cleaning agents or cleaning cloths that are suitable for plastic lenses. Unsuitable cleaning agents or cleaning cloths could scratch or damage the plastic lenses of the mirror turn signals.

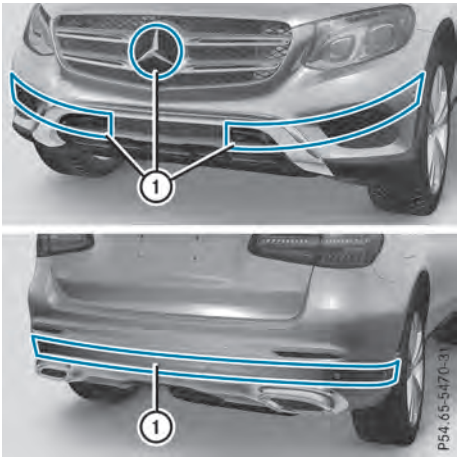
- Clean the plastic lenses of the mirror turn signals in the exterior mirror housing using a wet sponge and mild cleaning agent, e.g. Mercedes-Benz car shampoo or cleaning cloths.

Cleaning the side running board

! Do not clean the aluminium insert of the side running board with alkaline or acid-based cleaning agents, such as wheel cleaner. Do not use acidic wheel cleaners to remove brake dust. The aluminium insert could otherwise be damaged.

Cleaning the sensors

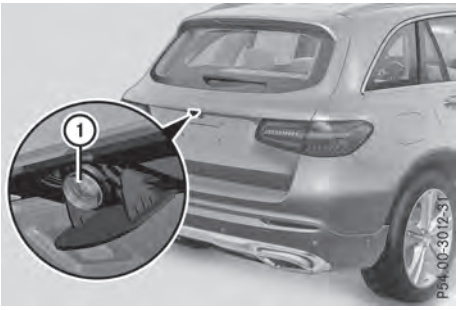
! If you clean the sensors with a high-pressure cleaner, make sure that you keep a distance of at least 30 cm between the vehicle and the high-pressure cleaner nozzle. Information about the correct distance is available from the equipment manufacturer.



- Clean sensors ① of the driving systems with water, car shampoo and a soft cloth.

Cleaning the reversing camera and 360° Camera

! Do not clean the camera lens and the area around the reversing camera or 360° camera with a high-pressure cleaner.



- ▶ Make sure that the vehicle is stationary.
- ▶ Turn the key to position 1 or 2 in the ignition lock (▷ page 152).

or

- ▶ Press the Start/Stop button once or twice on vehicles with KEYLESS-GO or the KEYLESS-GO start function (▷ page 153).
- ▶ Open the camera cover for cleaning, via the multimedia system; see Digital Owner's Manual.
- ▶ **To clean the camera:** use clean water and a soft cloth to clean the camera lens ①.

When you switch off the ignition, the camera cover closes automatically.

Cleaning the exhaust pipes

⚠ **WARNING**

The exhaust tail pipe and tail pipe trim can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself. There is a risk of injury.

Always be particularly careful around the exhaust tail pipe and the tail pipe trim. Allow these components to cool down before touching them.

! Do not clean the exhaust pipe with acid-based cleaning agents, such as sanitary cleanser or wheel cleaner.

! Mercedes-AMG GLC 63 and Mercedes-AMG GLC 63 S with black exhaust pipes: black chrome trims must not be polished with a chrome polish as this will cause them to lose their black shine. To ensure optimum care, the trims should be rubbed down with a lightly oiled cloth after each time the car is washed. Commercially available engine and maintenance oils are suitable for use as oil.

In the event of heavier soiling, you may apply a fine lacquer polish with a microfibre cloth. Remove any excess polish paste after polishing.

Impurities combined with the effects of road grit and corrosive environmental factors may cause flash rust to form on the surface. You can restore the original shine of the exhaust pipe by cleaning it regularly, especially in winter and after washing the vehicle.

- ▶ Clean the exhaust pipe with a care product tested and approved by Mercedes-Benz.

Cleaning the trailer tow hitch

Environmental note

Dispose of oily and greasy cloths in an environmentally-responsible manner.

! Do not clean the ball coupling with a high-pressure cleaner. Do not use solvents.

The ball coupling must be cleaned if it becomes dirty or corroded.

- ▶ Remove rust on the ball, e.g. with a wire brush.
- ▶ Remove dirt with a clean, lint-free cloth or a brush.
- ▶ After cleaning, lightly oil or grease the ball coupling.
- ▶ Check that the vehicle's trailer tow hitch is working properly.

You can also have the maintenance work on the ball coupling and the trailer tow hitch carried out by a qualified specialist workshop.

Interior care

Cleaning the display

! For cleaning, do not use any of the following:

- alcohol-based thinner or petrol
- abrasive cleaning agents
- commercially-available household cleaning agents

These may damage the display surface. Do not put pressure on the display surface when cleaning. This could lead to irreparable damage to the display.

▶ Before cleaning the display, make sure that it is switched off and has cooled down.

▶ Clean the display surface using a commercially available microfibre cloth and TFT/LCD display cleaner.

▶ Dry the display surface using a dry microfibre cloth.

Cleaning the plastic trim

⚠ **WARNING**

Care products and cleaning agents containing solvents can cause surfaces in the cockpit to become porous. This could result in plastic parts breaking away when the airbags are deployed. There is a danger of injury.

Do not use care products and cleaning agents containing solvents to clean the cockpit.

! Never attach the following to plastic surfaces:

- stickers
- films
- perfume oil container or similar

You could otherwise damage the plastic.

! Do not allow cosmetics, insect repellent or sunscreen to come in contact with the plastic trim. This maintains the high-quality look of the surfaces.

▶ Wipe the plastic trim with a damp, lint-free cloth, e.g. a microfibre cloth.

▶ **Heavy soiling:** use care and cleaning products recommended and approved by Mercedes-Benz.
The surface may change colour temporarily. Wait until the surface is dry again.

Cleaning the steering wheel and selector lever

▶ Thoroughly wipe with a damp cloth or use leather care agents that have been recommended and approved by Mercedes-Benz.

Cleaning wood trim and trim elements

! Do not use solvent-based cleaning agents such as tar remover, wheel cleaners, polishes or waxes. There is otherwise a risk of damaging the surface.

▶ Wipe the wood trim and trim elements with a damp, lint-free cloth, e.g. a microfibre cloth.

▶ **Trim elements with piano black finish:** wipe with a soft, damp cotton cloth. Use clean water.

▶ **Heavy soiling:** use care and cleaning products recommended and approved by Mercedes-Benz.

Cleaning the seat covers

General notes

! Do not use a microfibre cloth to clean covers made out of real leather, artificial leather or DINAMICA. If used frequently, this can damage the cover.

Note that regular care is essential to make sure that the appearance and comfort of the covers are retained over time.

Genuine leather seat covers

! To retain the natural appearance of the leather, observe the following cleaning instructions:

- Clean genuine leather covers carefully with a damp cloth and then wipe the covers down with a dry cloth.
- Make sure that the leather does not become soaked. It may otherwise become rough and cracked.
- Only use leather care agents that have been tested and approved by Mercedes-Benz. You can obtain these from a qualified specialist workshop.

Leather is a natural product.

It has natural surface properties, e.g.:

- unevenness in structure
- marks caused by growth and injury
- subtle colour differences

These are characteristics of leather and not material faults.

Seat covers from other materials

! Observe the following when cleaning:

- clean artificial leather covers with a cloth moistened with a solution containing 1% detergent (e.g. washing-up liquid).
- clean cloth covers with a microfibre cloth moistened with a solution containing 1% detergent (e.g. washing-up liquid). Rub carefully, and always wipe entire seat sections to avoid leaving visible lines. Leave the seat to dry afterwards. Cleaning results depend on the type of dirt and how long it has been there.
- Clean DINAMICA covers with a damp cloth. Make sure that you wipe entire seat sections to avoid leaving visible lines.

Cleaning the seat belts

⚠ **WARNING**

Seat belts may be severely weakened if bleached or coloured. This may lead to the seat belts, for example, tearing or failing in an accident. There is an increased risk of injury, possibly even fatal.

Never bleach or colour seat belts.

! Do not clean the seat belts using chemical cleaning agents. Do not dry the seat belts at temperatures above 80 °C or in direct sunlight.

▶ Use clean, lukewarm water and soap solution.

Cleaning the roof lining and carpets

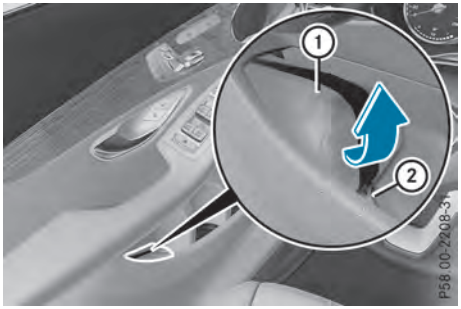
▶ **Roof lining:** if it is very dirty, use a soft brush or dry shampoo.

▶ **Carpets:** use the carpet and textile cleaning agents recommended and approved by Mercedes-Benz.

Where will I find...?

Reflective safety jacket

Removing and stowing the reflective safety jacket

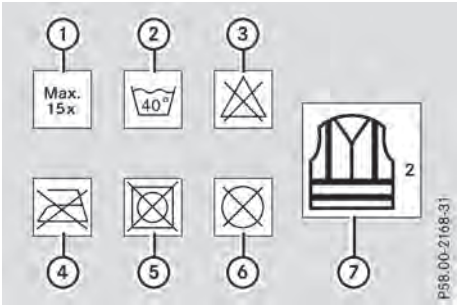


The reflective safety jackets are located in the safety jacket compartments in the stowage compartments of the front doors. There are also safety jacket compartments in the stowage compartments of the rear doors, in which reflective safety jackets can be stowed.

- ▶ **To remove:** pull out safety jacket bag ① with the reflective safety jacket by loop ②.
- ▶ Open safety jacket bag ① and pull out the reflective safety jacket.
- ▶ **To stow:** fold the reflective safety jacket, roll it up and stow it in safety jacket bag ①.
- ▶ Slide safety jacket bag ① along the lower edge of the armrest into the safety jacket compartment. Meanwhile, ensure that loop ② hangs out well within reach.
- ▶ Observe the legal requirements on using reflective safety jackets in each individual country.

ⓘ Remove a new reflective safety jacket from its packaging material before sliding it into the safety jacket compartment. The packaging material may otherwise cause it to slip out or make removing it difficult.

Notes on reflective safety jackets

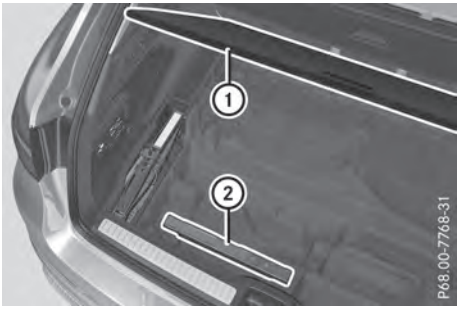


① Maximum number of washes
② Maximum wash temperature
③ Do not bleach
④ Do not iron
⑤ Do not use a tumble dryer
⑥ Do not dry-clean
⑦ This is a class 2 jacket

- The reflective safety jackets meet the requirements defined by the legal standard only:
  - if the correct size is used
  - if the reflective safety jackets are correctly fastened
- Before use, ensure that the reflective safety jackets are clean and intact. The special properties may otherwise be compromised.
- The reflective safety jackets should be stored in their original packaging in a dry place away from sources of heat and light.
- The maximum number of washes specified is not the only factor influencing the life span of the reflective safety jackets. Their life span also depends on use, care, storage etc.
- The reflective safety jackets should be disposed of and replaced with new ones:
  - after 15 washes, and/or
  - if the reflective strips have become scratched, and/or
  - if the backing material and/or reflective strips have become soiled with dirt that cannot be cleaned off, and/or
  - the fluorescence has faded e.g. due to the effects of sunlight
- Dispose of reflective safety jackets in an environmentally responsible manner. To do so, contact your local waste disposal company.

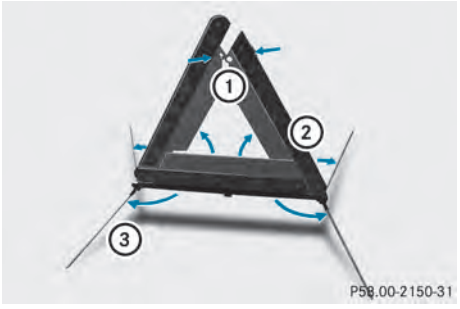
Warning triangle

Removing the warning triangle



- ▶ Open the tailgate.
- ▶ Open the luggage compartment floor ① (▷ page 333).
- ▶ Remove warning triangle ②.

Setting up the warning triangle



- ▶ Fold legs ③ out to the side.
- ▶ Fold side reflectors ② upwards to form a triangle and lock them at the top using press stud ①.

First-aid kit

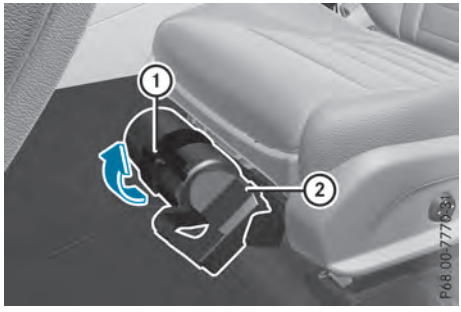


The first-aid kit ① is in the luggage compartment in the left-hand stowage net.

- ▶ Open the tailgate.
- ▶ Remove the first-aid kit ①.

Check the expiry date on the first-aid kit at least once a year. Replace the contents if necessary, and replace any missing items.

Fire extinguisher



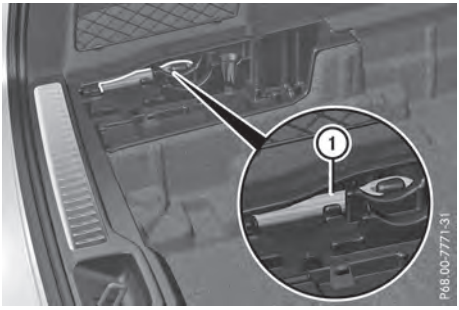
The fire extinguisher is located underneath the front of the driver's seat.

- ▶ Pull tab ① upwards.
- ▶ Remove fire extinguisher ②.

Have the fire extinguisher refilled after each use and checked every one or two years. It may otherwise fail in an emergency.

Observe the legal requirements for each individual country.

Towing eye



The towing eye ① is located in the left-side stowage well under the luggage compartment floor.

▶ **To remove:** open the tailgate.
▶ Open luggage compartment floor (▷ page 333).
▶ Remove the towing eye ①.

Vehicles with a TIREFIT kit

General notes

ⓘ You can find information on the power category and/or electrical details on the back of the tyre inflation compressor.

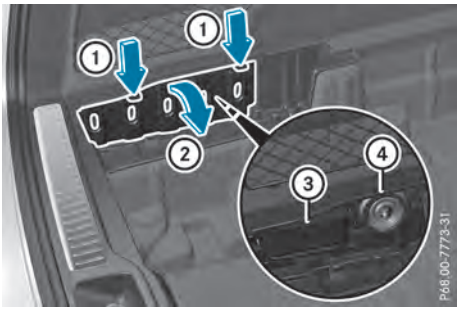
- LK2 – 12 V/15 A, 180 W, 0.8 kg

At a distance of approximately 1 m from the tyre inflation compressor and approximately 1.6 m above the ground, the following sound pressure level applies:

- Sound power level L_{WA} 91 dB (A)

The tyre inflation compressor is maintenance-free. If it develops a fault, please contact a qualified specialist workshop.

Removing the TIREFIT kit



The TIREFIT kit is located in the left-hand stowage space.

▶ **To remove:** open the tailgate.
▶ Open luggage compartment floor (▷ page 333).
▶ Push retaining clamps ① on the cover downwards to release them.
▶ Fold up the cover in the direction of arrow ②.
▶ Remove tyre inflation compressor ③ and tyre sealant bottle ④.
▶ Use the TIREFIT kit (▷ page 362).

Vehicles with a tyre-change tool kit

General notes

Apart from some country-specific variants, vehicles are not equipped with a tyre-change tool kit.

Some tools for changing a wheel are specific to the vehicle. For more information on which tyre-changing tools are required and approved for performing a tyre change on your vehicle, consult a qualified specialist workshop.

Necessary tyre-changing tools may include, for example:

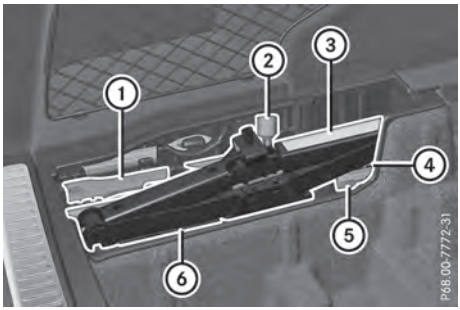
- jack
- wheel chock
- wheel wrench
- centring pin

ⓘ The jack weighs approximately 3.4 kg.

The maximum load-bearing capacity of the jack can be found on the adhesive label on the jack.

The jack is maintenance-free. If it develops a fault, please contact a qualified specialist workshop.

Removing the tyre-change tool kit



Example

① Ratchet for jack
② Wheel wrench
③ Jack
④ Centring pin
⑤ Socket wrench for ratchet
⑥ Folding wheel chock

The tyre-change tool kit is located in the stowage well, on the left, under the luggage compartment floor.

▶ **To remove:** open the tailgate.

▶ Open luggage compartment floor (▷ page 333).

Flat tyre

Preparing the vehicle

Your vehicle may be equipped with:

- MOExtended tyres (tyres with run-flat characteristics) (▷ page 361)

  Vehicle preparation is not necessary on vehicles with MOExtended tyres.
- a TIREFIT kit (▷ page 360)
- an emergency spare wheel (certain countries only) (▷ page 390)

Vehicles with MOExtended tyres are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you fit tyres that do not feature run-flat characteristics, e.g. winter tyres. A TIREFIT kit can be obtained from a qualified specialist workshop.

Vehicles with a Mercedes-Benz emergency call system that are not equipped with a TIREFIT kit: in the event of a flat tyre, contact the Customer Assistance Centre for the Mercedes-Benz emergency call system (▷ page 340).

Information on changing and fitting a wheel (▷ page 386).

▶ Stop the vehicle as far away as possible from traffic on firm, non-slippery and level ground.

▶ Switch on the hazard warning lamps.

▶ Secure the vehicle against rolling away (▷ page 177).

▶ If possible, put the front wheels in the straight-ahead position.

▶ Switch off the engine.

▶ Remove the key from the ignition lock.

Or, on vehicles with KEYLESS-GO start function or KEYLESS-GO:

▶ Open the driver's door.
The vehicle electronics are now in position 0. This is the same as the key having been removed.

▶ Remove the Start/Stop button from the ignition lock (▷ page 153).

▶ Make sure that the passengers are not put at risk as they get out of the vehicle. Make sure that no one is near the danger area while a wheel is being changed. Anyone who is not directly assisting in the wheel change should stand away from the vehicle – behind the barrier, for example.

▶ Get out of the vehicle. Pay attention to traffic conditions when doing so.

▶ Close the driver's door.

▶ Place the warning triangle a suitable distance away (▷ page 359). Observe legal requirements.

Vehicles with MOExtended tyres (tyres with run-flat characteristics)

General notes

With MOExtended tyres (tyres with run-flat characteristics), you can continue to drive your vehicle even if there is a total loss of pressure in one or more tyres. The affected tyre must not show any clearly visible damage.

You can recognise MOExtended tyres by the "MOExtended" mark that appears on the tyre sidewall. You will find this mark next to the tyre size designation, the load-bearing capacity and the speed index.

MOExtended tyres may be used only in conjunction with an activated tyre pressure loss warning system or tyre pressure monitor.

If a pressure loss warning message appears on the multifunction display:

- observe the instructions in the display messages (▷ page 292)
- check the tyre for damage
- if driving on, observe the following notes

The driving distance possible in run-flat mode is approximately 80 km when the vehicle is partially laden and approximately 30 km when the vehicle is fully laden.

In addition to the vehicle load, the driving distance possible in run-flat mode depends on the:

- vehicle speed
- road condition
- outside temperature

The driving distance possible in run-flat mode may be reduced by extreme driving conditions/manoeuvres, or it can be increased through a moderate style of driving.

The driving distance possible in run-flat mode is counted from the moment the tyre pressure loss warning appears on the multifunction display.

You must not exceed a maximum permissible speed of 80 km/h.

When replacing one or all tyres, observe the following specifications for your vehicle's tyres:

- size
- type
- the "MOExtended" mark

If a tyre has gone flat and cannot be replaced with an MOExtended tyre, a standard tyre may be used as a temporary measure. Make sure that you use the proper size and type (summer or winter tyre).

Vehicles with MOExtended tyres are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you fit tyres that do not feature run-flat characteristics, e.g. winter tyres. A TIREFIT kit can be obtained from a qualified specialist workshop.

Important safety notes

⚠ WARNING

When driving in emergency mode, the driving characteristics deteriorate, e.g. when cornering, accelerating quickly and when braking. There is a risk of accident.

Do not exceed the stated maximum speed. Avoid abrupt steering and driving manoeuvres, and driving over obstacles (kerbs, potholes, off-road). This applies in particular to a laden vehicle.

Stop driving in emergency mode if:

- you hear banging noises.
- the vehicle starts to shake.
- you see smoke and smell rubber.
- ESP® is intervening constantly.
- there are tears in the sidewalls of the tyre.

After driving in emergency mode, have the wheel rims checked at a qualified specialist workshop with regard to their further use. The faulty tyre must be replaced.

TIREFIT kit

Important safety notes

TIREFIT is a tyre sealant.

You can use TIREFIT to seal punctures of up to 4 mm, particularly those in the tyre tread. You can use TIREFIT at outside temperatures down to -20 °C.

⚠ WARNING

In the following situations, the tyre sealant is unable to provide sufficient breakdown assistance, as it is unable to seal the tyre properly:

- there are cuts or punctures in the tyre larger than those mentioned above.
- the wheel rim is damaged.
- you have driven at very low tyre pressures or on a flat tyre.

There is a risk of an accident.

Do not drive any further. Contact a qualified specialist workshop.

⚠ WARNING

The tyre sealant is harmful and causes irritation. It must not come into contact with your skin, eyes or clothing or be swallowed. Do not

inhale TIREFIT fumes. Keep tyre sealant away from children. There is a risk of injury.

If you come into contact with the tyre sealant, observe the following:

- Rinse off the tyre sealant from your skin immediately with water.
- If the tyre sealant comes into contact with your eyes, immediately rinse them thoroughly with clean water.
- If tyre sealant is swallowed, immediately rinse your mouth out thoroughly and drink plenty of water. Do not induce vomiting, and seek medical attention immediately.
- Immediately change out of clothing which has come into contact with tyre sealant.
- If an allergic reaction occurs, seek medical attention immediately.

! After use, excess tyre sealant may run out of the filler hose. This could cause stains.

Therefore, place the tyre sealant bottle with filler hose in the plastic bag which is contained the TIREFIT kit.

Environmental note

Have the used tyre sealant bottle disposed of professionally, e.g. at a qualified specialist workshop.

! Do not operate the tyre inflation compressor for longer than ten minutes at a time without a break. It may otherwise overheat.

The tyre inflation compressor can be operated again once it has cooled down.

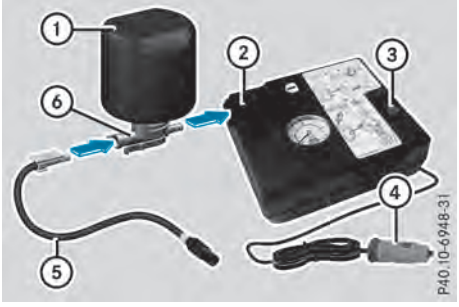
Comply with the manufacturer's safety instructions on the sticker on the tyre inflation compressor.

Using the TIREFIT kit

- ▶ Do not remove any foreign objects that have penetrated the tyre, e.g. screws or nails.
- ▶ Remove the tyre sealant bottle, the accompanying TIREFIT sticker and the tyre inflation compressor from the stowage space underneath the luggage compartment floor (▷ page 360).



- ▶ Affix part ① of the TIREFIT sticker to the instrument cluster within the driver's field of vision.
- ▶ Affix part ② of the TIREFIT sticker near the valve on the wheel with the defective tyre.



- ▶ Pull connector ④ with cable and hose ⑤ out of the tyre inflation compressor housing.
- ▶ Push connector on hose ⑤ into flange ⑥ on tyre sealant bottle ① until the connector engages.
- ▶ Place tyre sealant bottle ① head downwards into recess ② of the tyre inflation compressor.



- ▶ Remove cap from valve ⑦ on the faulty tyre.
- ▶ Screw filler hose ⑧ onto valve ⑦.

- ▶ Insert connector ④ into cigarette lighter socket (▷ page 337) or into another 12 V socket in your vehicle (▷ page 338).
- ▶ Turn the key to position 1 in the ignition lock (▷ page 152).
- ▶ Press on/off switch ③ on the tyre inflation compressor.
  The tyre inflation compressor is switched on. The tyre is inflated.
  First, tyre sealant is pumped into the tyre. The pressure may briefly rise to approximately 500 kPa (5 bar/73 psi).
  Do not switch off the tyre inflation compressor during this phase.
- ▶ Let the tyre inflation compressor run for a maximum of ten minutes. The tyre should then have reached a pressure of at least 200 kPa (2.0 bar/29 psi).

If a pressure of 200 kPa (2.0 bar/29 psi) has been attained after ten minutes, see "Tyre pressure reached" (▷ page 364).

If a tyre pressure of 200 kPa (2.0 bar/29 psi) has not been attained after ten minutes, see "Tyre pressure not reached" (▷ page 364).

If tyre sealant leaks out, make sure you clean the affected area as quickly as possible. It is preferable to use clear water.

If you get tyre sealant on your clothing, have it cleaned as soon as possible with perchloroethylene.

Tyre pressure not reached

If a tyre pressure of 200 kPa (2.0 bar/29 psi) has not been reached after ten minutes:

- ▶ Switch off the tyre inflation compressor.
- ▶ Unscrew the filler hose from the valve of the faulty tyre.
  Tyre sealant may leak out when the filler hose is unscrewed.
- ▶ Very slowly drive forwards or reverse approximately 10 m.
- ▶ Pump up the tyre again.
  After a maximum of ten minutes, the tyre pressure must be at least 200 kPa (2.0 bar/29 psi).

⚠ WARNING

If the required tyre pressure is not reached after the specified time, the tyre is too badly damaged. The tyre sealant cannot repair the tyre in this instance. Damaged tyres and a tyre pressure that is too low can significantly impair the vehicle's braking and driving characteristics. There is a risk of accident.

Do not continue driving. Contact a qualified specialist workshop.

Countries with Mercedes-Benz Service24h: you will find a sticker with the telephone number on the B-pillar on the driver's side, for example.

Tyre pressure reached

⚠ WARNING

A tyre temporarily sealed with tyre sealant impairs the driving characteristics and is not suitable for higher speeds. There is a risk of accident.

You should therefore adapt your driving style accordingly and drive carefully. Do not exceed the specified maximum speed with a tyre that has been repaired using tyre sealant.

The maximum permissible speed for a tyre sealed with tyre sealant is 80 km/h. The upper part of the TIREFIT sticker must be affixed to the instrument cluster where it will be easily seen by the driver.

If a tyre pressure of 200 kPa (2.0 bar/29 psi) has been reached after ten minutes:

- ▶ Switch off the tyre inflation compressor.
- ▶ Unscrew the filler hose from the valve of the faulty tyre.
  Tyre sealant may leak out when the filler hose is unscrewed.
- ▶ Stow the tyre sealant bottle, the tyre inflation compressor and the warning triangle.
- ▶ **Pull away immediately**.
- ▶ Stop after driving for approximately ten minutes and check the tyre pressure with the tyre inflation compressor.
  The tyre pressure must now be at least 130 kPa (1.3 bar/19 psi).

⚠ WARNING

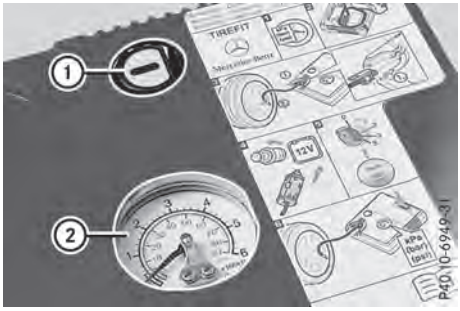
If the required tyre pressure is not reached after driving for a short period, the tyre is too badly damaged. The tyre sealant cannot repair the tyre in this instance. Damaged tyres

and a tyre pressure that is too low can significantly impair the vehicle's braking and driving characteristics. There is a risk of accident.

Do not continue driving. Contact a qualified specialist workshop.

Countries with Mercedes-Benz Service24h: you will find a sticker with the telephone number on the B-pillar on the driver's side, for example.

- ▶ Correct the tyre pressure if it is still at least 130 kPa (1.3 bar/19 psi). See the tyre pressure table on the fuel filler flap for values.
- ▶ **To increase the tyre pressure:** switch on the tyre inflation compressor.



- ▶ **To reduce the tyre pressure:** depress pressure release button ① next to pressure gauge ②.
- ▶ When the tyre pressure is correct, unscrew the filler hose from the valve of the sealed tyre.
  Tyre sealant may leak out when the filler hose is unscrewed.
- ▶ Screw the valve cap onto the tyre valve of the sealed tyre.
- ▶ Pull the tyre sealant bottle out of the tyre inflation compressor.
  The filler hose stays on the tyre sealant bottle.
- ▶ Drive to the nearest qualified specialist workshop and have the tyre changed there.
- ▶ Have the tyre sealant bottle replaced as soon as possible at a qualified specialist workshop.
- ▶ Have the tyre sealant bottle replaced every four years at a qualified specialist workshop.

Battery (vehicle)

12 V battery – important safety notes

Hybrid vehicles: be sure to observe the separate Owner's Manual. You could otherwise fail to recognise dangers, e.g. due to high voltage.

Work on the battery, e.g. removing or fitting, requires specialist knowledge and the use of special tools. Therefore, always have work on the battery carried out at a qualified specialist workshop.

⚠ **WARNING**

Work carried out incorrectly on the battery can lead, for example, to a short circuit and thus damage the vehicle electronics. This can lead to function restrictions applying to safety-relevant systems, e.g the lighting system, the ABS (anti-lock braking system) or the ESP® (Electronic Stability Program). The operating safety of your vehicle may be restricted.

You could lose control of the vehicle, for example:

- when braking
- in the event of abrupt steering manoeuvres and/or when the vehicle's speed is not adapted to the road conditions

There is a risk of an accident.

In the event of a short circuit or a similar incident, contact a qualified specialist workshop immediately. Do not drive any further. Always have work on the battery carried out at a qualified specialist workshop.

Further information on ABS (▷ page 71) and ESP® (▷ page 75).

All vehicles except vehicles with a lithium-ion battery:

⚠ **WARNING**

Electrostatic build-up can lead to the creation of sparks, which could ignite the highly explosive gases of a battery. There is a risk of an explosion.

Before handling the battery, touch the vehicle body to remove any existing electrostatic build-up.

The highly flammable gas mixture is created while the battery is charging and when jump-starting.

Always make sure that neither you nor the battery is electrostatically charged. Electrostatic charge is created, for example:

- by wearing synthetic-fibre clothing
- by friction between clothing and the seat
- if you pull or push the battery across carpet or other synthetic materials
- if you rub the battery with a cloth

⚠ WARNING

During the charging process, a battery produces hydrogen gas. If a short circuit occurs or sparks are created, the hydrogen gas can ignite. There is a risk of an explosion.

- Make sure that the positive terminal of a connected battery does not come into contact with vehicle parts.
- Never place metal objects or tools on a battery.
- It is important that you observe the described order of the battery terminals when connecting and disconnecting a battery.
- When jump-starting, make sure that the battery poles with identical polarity are connected.
- It is particularly important to observe the described order when connecting and disconnecting the jump leads.
- Never connect or disconnect the battery terminals while the engine is running.

⚠ WARNING

Battery acid is caustic. There is a risk of injury.

Avoid contact with the skin, eyes or clothing. Do not breathe in any battery gases. Do not lean over the battery. Keep the batteries out of the reach of children. Immediately rinse off battery acid thoroughly with plenty of clean water and seek medical attention at once.

All vehicles:

Environmental note



Batteries contain pollutants. It is illegal to dispose of them with the household rubbish. They must be collected separately and disposed of in an environmentally responsible recycling system.



Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

! Have the battery regularly checked at a qualified specialist workshop.

Observe the service intervals in the Service Booklet or contact a qualified specialist workshop for more information.

! Always have work on the batteries carried out at a qualified specialist workshop.

If it is necessary to disconnect the 12-volt battery yourself, please observe the following:

- secure the vehicle to prevent it from rolling away
- switch off the ignition
- disconnect the negative terminal first and then the positive terminal

The transmission is locked in position P after disconnecting the battery.

After the work is completed, securely refit the battery and the positive terminal cover.

Comply with safety notes and take protective measures when handling batteries.



Risk of explosion.



Fire, naked flames and smoking are prohibited when handling the battery. Avoid creating sparks.



Electrolyte or battery acid is corrosive. Avoid contact with the skin, eyes and clothing. Wear suitable protective clothing; in particular, gloves,

an apron and a face mask. Immediately rinse electrolyte or acid splashes off with clean water. Consult a doctor if necessary.



Wear eye protection.



Keep children at a safe distance.



Observe this Owner's Manual.

For safety reasons, Mercedes-Benz recommends that you only use batteries which have been tested and approved for your vehicle by Mercedes-Benz. These batteries provide increased impact protection to prevent vehicle occupants from suffering acid burns should the battery be damaged in the event of an accident.

In order for the battery to achieve the maximum possible service life, it should always be sufficiently charged.

Like other batteries, the vehicle battery may discharge over time if you do not use the vehicle. In such cases, have the battery disconnected at a qualified specialist workshop. However, you can also charge the battery with a charger recommended by Mercedes-Benz. For more information, please contact a qualified specialist workshop.

Have the battery charge checked more frequently if you use the vehicle mainly for short trips or if you leave it standing idle for an extended period. Consult a qualified specialist workshop if you wish to leave your vehicle parked up for a long period of time.

When you park the vehicle, remove the key if you do not require any electrical consumers. The vehicle will then use very little energy, thus conserving battery power.

Charging the 12 V battery

Vehicles with a lithium-ion battery:

! Only use battery chargers with a maximum charging voltage of 14.4 V.

All vehicles except vehicles with a lithium-ion battery:

! Only use battery chargers with a maximum charging voltage of 14.8 V.

⚠ WARNING

During charging and jump-starting, explosive gases can escape from the battery. There is a risk of an explosion.

Particularly avoid fire, naked flames, creating sparks and smoking. Ensure there is sufficient ventilation while charging and jump-starting. Do not lean over a battery.

⚠ WARNING

Battery acid is caustic. There is a risk of injury.

Avoid contact with the skin, eyes or clothing. Do not breathe in any battery gases. Do not lean over the battery. Keep the batteries out of the reach of children. Immediately rinse off battery acid thoroughly with plenty of clean water and seek medical attention at once.

⚠ WARNING

A discharged battery can freeze at temperatures below freezing point. When jump-starting the vehicle or charging the battery, gases can escape from the battery. There is a risk of an explosion.

Allow the frozen battery to thaw out before charging it or jump-starting.

All vehicles:

! Only charge the battery using the jump-start connection point.

The jump-starting connection point is in the engine compartment (▷ page 368).

- ▶ Open the bonnet.
- ▶ Connect the battery charger in the same order as when connecting the donor battery during jump-starting: to the positive terminal and earth point (▷ page 368).

Keep away from fire and naked flames. Do not lean over the battery. Never charge the battery if it is still fitted to the vehicle, unless you are using a battery charger that has been tested and approved by Mercedes-Benz. A battery charger unit specially adapted for Mercedes-Benz vehicles and tested and approved by Mercedes-Benz is available as an accessory. This device

permits charging of the battery while it is fitted. Contact a Mercedes-Benz Service Centre for information and availability. Read the battery charger's operating instructions before charging the battery.

All vehicles except vehicles with a lithium-ion battery: if the warning and indicator lamps on the instrument cluster do not light up at low temperatures, it is very likely that the discharged battery has frozen. In this case, you may neither jump-start the vehicle nor charge the battery. The service life of a battery that has been thawed may be reduced. The starting characteristics may be impaired, especially at low temperatures. Have the thawed battery checked at a qualified specialist workshop.

Vehicles with a lithium-ion battery: at low temperatures, do not use a battery charger to charge a battery that has been removed. Allow the battery to warm up gently first, if necessary. Otherwise, the service life may be reduced and the starting characteristics impaired, especially at low temperatures.

Jump-starting

Hybrid vehicles: be sure to observe the separate Owner's Manual. You could otherwise fail to recognise dangers, e.g. due to high voltage.

For the jump-starting procedure, use only the jump-starting connection point, consisting of a positive terminal and an earth point, in the engine compartment.

All vehicles except vehicles with a lithium-ion battery:

⚠ **WARNING**

Battery acid is caustic. There is a risk of injury.

Avoid contact with the skin, eyes or clothing. Do not breathe in any battery gases. Do not lean over the battery. Keep the batteries out of the reach of children. Immediately rinse off battery acid thoroughly with plenty of clean water and seek medical attention at once.

⚠ **WARNING**

During charging and jump-starting, explosive gases can escape from the battery. There is a risk of an explosion.

Particularly avoid fire, naked flames, creating sparks and smoking. Ensure there is sufficient ventilation while charging and jump-starting. Do not lean over a battery.

⚠ **WARNING**

During the charging process, a battery produces hydrogen gas. If a short circuit occurs or sparks are created, the hydrogen gas can ignite. There is a risk of an explosion.

- Make sure that the positive terminal of a connected battery does not come into contact with vehicle parts.
- Never place metal objects or tools on a battery.
- It is important that you observe the described order of the battery terminals when connecting and disconnecting a battery.
- When jump-starting, make sure that the battery poles with identical polarity are connected.
- It is particularly important to observe the described order when connecting and disconnecting the jump leads.
- Never connect or disconnect the battery terminals while the engine is running.

⚠ WARNING

A discharged battery can freeze at temperatures below freezing point. When jump-starting the vehicle or charging the battery, gases can escape from the battery. There is a risk of an explosion.

Allow the frozen battery to thaw out before charging it or jump-starting.

If the warning and indicator lamps do not light up on the instrument cluster when temperatures are low, it is probably because the discharged battery has frozen. In this case, you may neither jump-start the vehicle nor charge the battery. The service life of a battery that has been thawed may be reduced. The starting characteristics may be impaired, especially at low temperatures. Have the thawed battery checked at a qualified specialist workshop.

All vehicles:

! Vehicles with a petrol engine: avoid repeated and lengthy starting attempts. Otherwise, the non-combusted fuel may damage the catalytic converter.

Do not use a rapid charging device to start the vehicle. If your vehicle's battery is discharged, the engine can be jump-started from another vehicle or from a donor battery using jump leads. Observe the following points:

- The battery is not accessible in all vehicles. If the other vehicle's battery is not accessible, jump-start the vehicle using a donor battery or a jump-starting device.
- **Vehicles with a petrol engine:** jump-start the vehicle only when the engine and exhaust system are cold.
- **All vehicles except vehicles with a lithium-ion battery:** do not start the engine if the battery is frozen. Let the battery thaw first.
- Jump-starting may be performed using only batteries with a nominal voltage of 12 V.
- Use only jump leads that have a sufficient cross-section and insulated terminal clamps.
- If the battery is fully discharged, leave the battery that is being used to jump-start connected for a few minutes before attempting to start. This charges the empty battery a little.
- Make sure that the two vehicles do not touch.

Make sure that:

- the jump leads are not damaged
- non-insulated parts of the terminal clamps do not come into contact with other metal parts while the jump leads are connected to the battery
- the jump leads cannot come into contact with parts that can move when the engine is running, such as the V-belt pulley or the fan

▶ Secure the vehicle by applying the electric parking brake.

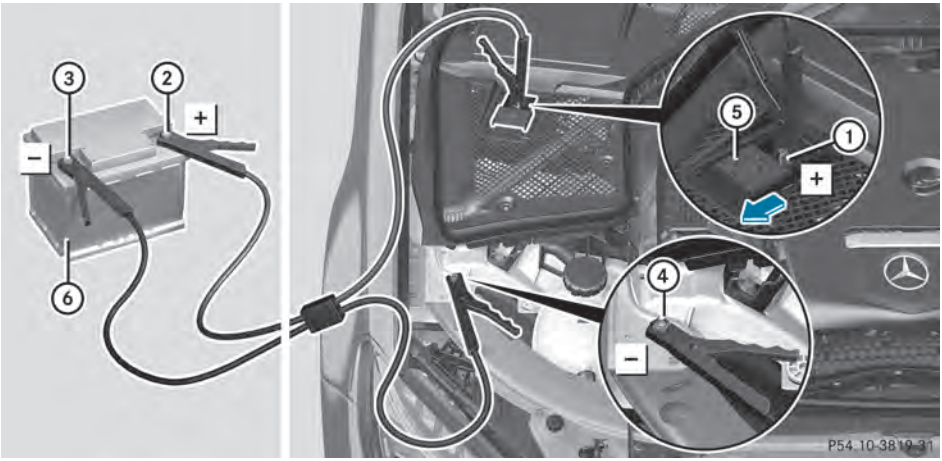
▶ **Automatic transmission:** shift the transmission to position P.

▶ Make sure that the ignition is switched off. All indicator lamps on the instrument cluster must be off. When using the key in the ignition lock, turn the key to position 0 and remove it (▷ page 152).

▶ Switch off all electrical consumers, e.g. rear window heating, lighting etc.

▶ Open the bonnet.

i Right-hand-drive vehicle: the jump-starting connection points may be located on the other side of the vehicle.



Position number ⑥ identifies the charged battery of the other vehicle or an equivalent jump-starting device.

- ▶ Slide cover ⑤ of positive terminal ① in the direction of the arrow.
- ▶ Connect positive terminal ① on your vehicle to positive terminal ② of donor battery ⑥ using the jump lead. Always begin with positive terminal ① on your own vehicle.
- ▶ Start the engine of the donor vehicle and run it at idling speed.
- ▶ Connect negative terminal ③ of donor battery ⑥ to earth point ④ of your vehicle using the jump lead. Connect the jump lead to donor battery ⑥ first.
- ▶ Start the engine.
- ▶ Before disconnecting the jump leads, let the engines run for several minutes.
- ▶ First, remove the jump leads from earth point ④ and negative terminal ③, then from positive terminal ① and positive terminal ②. Each time, begin at the contacts on your own vehicle.
- ▶ Close cover ⑤ of positive terminal ① after removing the jump leads.
- ▶ Have the battery checked at a qualified specialist workshop.

Jump-starting is not considered to be a normal operating condition.

ⓘ Jump-starting cables and further information regarding jump-starting can be obtained at any qualified specialist workshop.

Towing and tow-starting

Important safety notes

Hybrid vehicles: be sure to observe the separate Owner's Manual. You could otherwise fail to recognise dangers, e.g. due to high voltage.

⚠ **WARNING**

Safety-relevant functions are restricted or not available if:

- the engine is not running.
- the brake system or the power steering is malfunctioning
- the voltage supply or the vehicle's electrical system is malfunctioning.

If your vehicle is towed, significantly greater force may be required to steer the vehicle or to brake. There is a risk of an accident.

In such circumstances, use a towing bar. Make sure that the steering is moving freely before towing.

⚠ WARNING

If the steering wheel lock is engaged, the vehicle can no longer be steered. There is a risk of an accident.

Always switch on the ignition when towing with a tow rope or a towing bar.

⚠ WARNING

When towing or tow-starting another vehicle and its weight is greater than the permissible gross weight of your vehicle, the:

- towing eye may be torn off
- car/trailer combination may swerve or even overturn

There is a risk of an accident.

When towing or tow-starting another vehicle, its weight should not be greater than the permissible gross weight of your vehicle.

Details on the permissible gross vehicle weight of your vehicle can be found on the vehicle identification plate (▷ page 393).

! When Active Brake Assist, Active Distance Assist DISTRONIC or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To avoid damage to the vehicle, deactivate these systems in the following or similar situations:

- when towing away
- in a car wash

! Make sure that the electric parking brake is released. If the electric parking brake is faulty, visit a qualified specialist workshop.

! Only secure the tow cable or tow bar to the towing eyes or, if available, to the trailer tow hitch. You could otherwise damage the vehicle.

! Observe the following points when towing with a tow rope:

- Secure the tow rope on the same side on both vehicles.
- Make sure that the tow rope is not longer than legally permitted. Mark the tow rope in the middle, e.g. with a white cloth (30 x 30 cm). This will make other road users aware that a vehicle is being towed.
- Only secure the tow cable to the towing eyes or, if available, to the trailer tow hitch.
- Observe the brake lamps of the towing vehicle while driving. Always maintain a distance a distance so that the tow rope does not sag.
- Do not use steel cables or chains to tow your vehicle. You could otherwise damage the vehicle.

! Do not use the trailer tow hitch for recovery or towing. Do not use the towing eye for recovery. This could damage the vehicle. If in doubt, have the vehicle recovered using a crane.

! When towing, pull away slowly and smoothly. If the tractive power is too high, the vehicles could be damaged.

! Shift the automatic transmission to position N and do not open the driver's or front-passenger door when towing the vehicle away. Otherwise, the automatic transmission may shift to position P and this can cause damage to the transmission.

! You may tow the vehicle for a maximum of 50 km. A towing speed of 50 km/h must not be exceeded.

For towing distances over 50 km, the entire vehicle must be lifted up and transported.

Observe the legal requirements in each individual country when towing.

It is better to have the vehicle transported than to have it towed.

If the vehicle has suffered transmission damage, have it transported on a transporter or trailer.

The automatic transmission must be in position N when the vehicle is being towed. If the automatic transmission cannot be shifted to position N, have the vehicle transported on a transporter or trailer.

The battery must be connected and charged. Otherwise, you:

- cannot turn the key to position 2 in the ignition lock
- cannot release the electric parking brake
- cannot shift the transmission to position N on vehicles with automatic transmission

Deactivate the automatic locking feature before towing the vehicle (▷ page 91). You could otherwise be locked out when pushing or towing the vehicle.

Deactivate tow-away protection before the vehicle is towed (▷ page 82).

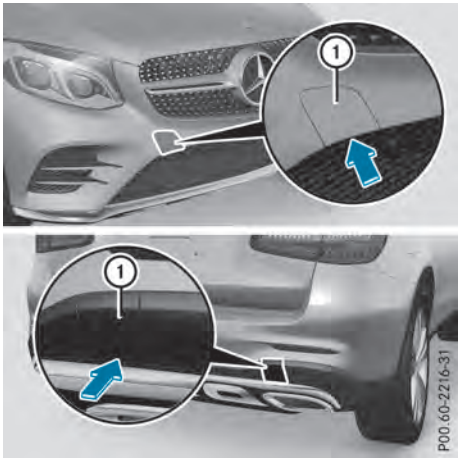
Fitting/removing the towing eye

Fitting the towing eye

⚠ WARNING

The exhaust tail pipe may be extremely hot. There is a risk of burning when removing the rear cover.

Do not touch the exhaust tail pipe. Use extreme caution when removing the rear cover.



Mercedes-AMG vehicles



All other vehicles

The brackets for the screw-in towing eye are located in the bumpers. They are located at the rear and at the front, under covers ①.

- ▶ Remove the towing eye from the bracket (▷ page 360).
- ▶ **Mercedes-AMG vehicles:** use a suitable object, e.g. a screwdriver, to prise off cover ① on the front bumper from underneath. Take the cover from the opening, but do not remove it.

  Press the mark on cover ① on the rear bumper inwards and remove.
- ▶ **All other vehicles:** press the mark on cover ① inwards and remove.
- ▶ Screw in the towing eye clockwise as far as it will go and tighten it.

Vehicles with a trailer tow hitch do not have a bracket at the rear for the screw-in towing eye. Connect the towbar to the trailer tow hitch (▷ page 238).

Removing the towing eye

- ▶ Loosen the towing eye and unscrew it.
- ▶ Attach cover ① to the bumper and press until it engages.

Towing the vehicle away with all wheels on the ground

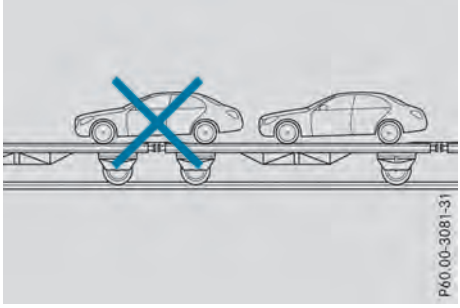
The automatic transmission automatically shifts to position P when you open the driver's or front-passenger door or when you remove the key from the ignition lock. In order to ensure that the automatic transmission stays in position N when towing away the vehicle, you must observe the following points:

- Make sure that the vehicle is stationary.
- Turn the key to position 2 in the ignition lock.
- Depress the brake pedal and keep it depressed.
- Shift the automatic transmission to position N.
- Leave the key in position 2 in the ignition lock.
- Release the brake pedal.
- Release the electric parking brake.
- Switch on the hazard warning lamps (▷ page 122).

In order to signal a change of direction when towing the vehicle with the hazard warning lamps switched on, use the combination switch as usual. In this case, only the turn signals for the desired direction flash. When you reset the combination switch, the hazard warning lamps start flashing again.

Transporting the vehicle

General notes



! When the vehicle is loaded for transport, the front and rear axles must be stationary and on the same transportation vehicle. Positioning over the connection point of the transport vehicle is not permitted. The drive train may otherwise be damaged.

! You may only secure the vehicle by the wheels, not by parts of the vehicle such as axle or steering components. Otherwise, the vehicle could be damaged.

The towing eye or trailer tow hitch can be used to pull the vehicle onto a trailer or transporter if you wish to transport it.

- Turn the key to position 2 in the ignition lock.
- Shift the automatic transmission to position N.

As soon as the vehicle is loaded:

- Secure the vehicle against rolling away by applying the electric parking brake.
- Shift the automatic transmission to position P.
- Turn the key to position 0 in the ignition lock and remove it.
- Secure the vehicle.

Notes for 4MATIC vehicles

! Vehicles with 4MATIC must not be towed with the front or rear axle raised; otherwise, the transmission may be damaged.

Vehicles with 4MATIC may either be towed away with both axles on the ground or be loaded up and transported.

If the vehicle has transmission damage or damage to the front or rear axle, have it transported on a transporter or trailer.

In the event of damage to the electrical system: if the battery is defective, the automatic transmission will be locked in position **P**. To shift the automatic transmission to position **N**, you must provide power to the vehicle's electrical system in the same way as when jump-starting (▷ page 368).

Have the vehicle transported on a transporter or trailer.

Tow-starting (emergency engine starting)

! Do not tow-start vehicles with automatic transmission. You could otherwise damage the automatic transmission.

i You can find information on "Jump-starting" under (▷ page 368).

Electrical fuses

Important safety notes

⚠ **WARNING**

If you manipulate, bridge or replace a faulty fuse with a fuse of a higher amperage, the electric cables could be overloaded. This may result in a fire. There is a risk of an accident and injury.

Always replace faulty fuses with specified new fuses of the correct amperage.

Blown fuses must be replaced with fuses of the same rating, which you can recognise by the colour and fuse rating. The fuse ratings are listed in the fuse allocation chart.

The fuse allocation chart is on the fuse box in the luggage compartment (▷ page 375).

If the newly inserted fuse also blows, have the cause traced and rectified at a qualified specialist workshop, e.g. a Mercedes-Benz Service Centre.

! Only use fuses that have been approved for Mercedes-Benz vehicles and which have the correct fuse rating for the system concerned. Otherwise, components or systems could be damaged.

! Make sure that no moisture can enter the fuse box when the cover is open.

! When closing the cover, make sure that it is lying correctly on the fuse box. Moisture seeping in or dirt could otherwise impair the operation of the fuses.

The fuses in your vehicle disconnect faulty circuits. If a fuse blows, all the components on the circuit and their functions will fail.

Before replacing a fuse

Observe the important safety notes (▷ page 374)

- ▶ Switch off the engine.
- ▶ Switch off all electrical consumers.
- ▶ Make sure that the ignition is switched off (▷ page 153).

or

- ▶ When using the key, turn the key to position 0 in the ignition lock and remove the key (▷ page 152).
- ▶ Secure the vehicle against rolling away (▷ page 177).

All indicator lamps on the instrument cluster must be off.

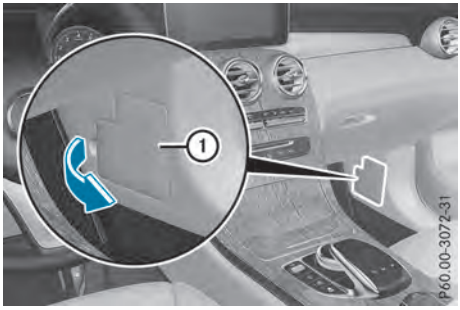
The fuses are located in various fuse boxes:

- fuse box on the driver's side of the dashboard
- fuse box in the front-passenger footwell
- fuse box in the engine compartment on the driver's side
- fuse box under the luggage compartment floor on the right-hand side of the vehicle, when viewed in the direction of travel

Cockpit fuse box

The fuse box is under a cover on the side of the dashboard. You can obtain further information from a Mercedes-Benz Service Centre.

Fuse box in the front passenger footwell



- ▶ Open the front-passenger door.
- ▶ **To open:** fold cover ① out towards the rear and remove it.

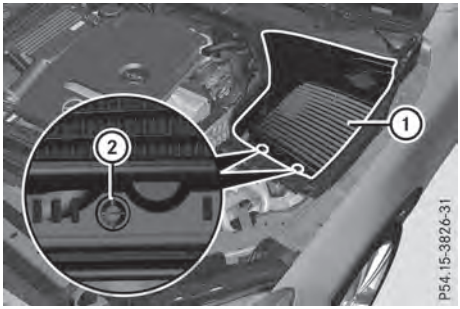
- ▶ **To close:** clip in cover ① at the rear.
- ▶ Fold cover ① forwards until it engages.

Fuse box in the engine compartment

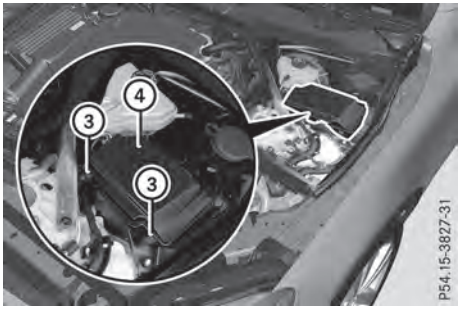
⚠ WARNING

When the bonnet is open, and the windscreen wipers are set in motion, you can be injured by the wiper linkage. There is a risk of injury.

Always switch off the windscreen wipers and the ignition before opening the bonnet.

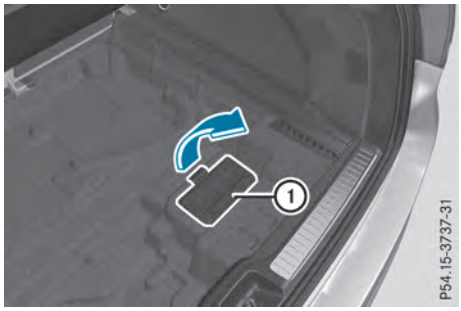


- ▶ Open the bonnet (▷ page 345).
- ▶ **To open:** turn fasteners ② on the cover ① anti-clockwise as far as they will go.
- ▶ Remove fuse box cover ① upwards.



- ▶ Remove any existing moisture from the fuse box using a dry cloth.
- ▶ Loosen screws ③, fold up fuse box lid ④ and remove it.
- ▶ **To close:** check whether the seal is positioned correctly in lid ④.
- ▶ Insert lid ④ into the bracket at the rear of the fuse box.
- ▶ Fold down lid ④ of the fuse box and tighten screws ③.
- ▶ Insert cover ① and turn fasteners ② clockwise as far as they will go.
- ▶ Close the bonnet.

Fuse box in the luggage compartment



To open

- ▶ Open the tailgate.
- ▶ Swing the luggage compartment floor upwards (▷ page 333).
- ▶ Release the Velcro fastener and lift up cover ① in the recess trim panel of the luggage compartment in the direction of the arrow.

To close

- ▶ Fold back cover ① in the opposite direction to the arrow and close the Velcro fastener.

Make sure that cover ① lies in the opening provided for it in the recess trim panel.

ⓘ The fuse allocation chart is in a recess on the side of the fuse box. You can find the corresponding fuse rating and fuse type on the fuse allocation chart.

Important safety notes

⚠ WARNING

If wheels and tyres of the wrong size are used, the wheel brakes or suspension components may be damaged. There is a risk of an accident.

Always replace wheels and tyres with those that fulfil the specifications of the original part.

When replacing wheels, make sure to fit the correct:

- designation
- type

When replacing tyres, make sure to fit the correct:

- designation
- manufacturer
- type

⚠ WARNING

A flat tyre severely impairs the driving, steering and braking characteristics of the vehicle. There is a risk of accident.

Tyres without run-flat characteristics:

- do not drive with a flat tyre.
- immediately replace the flat tyre with your emergency spare wheel or spare wheel, or consult a qualified specialist workshop.

Tyres with run-flat characteristics:

- pay attention to the information and warning notices on MOExtended tyres (tyres with run-flat characteristics).

Accessories that are not approved for your vehicle by Mercedes-Benz or are not being used correctly can impair operating safety.

Before purchasing and using non-approved accessories, visit a qualified specialist workshop and enquire about:

- suitability
- legal stipulations
- factory recommendations

Further information regarding wheels and tyres can be found under "Wheel/tyre combinations" (▷ page 389).

You can ask for information regarding permitted wheel/tyre combinations at a Mercedes-Benz Service Centre.

Information on tyre pressure can be found:

- in the tyre pressure table in the fuel filler flap (▷ page 172)
- under "Tyre pressure" (▷ page 379)

Modifications to the brake system and wheels are not permitted. The use of spacers or brake dust shields is not permitted. This invalidates the general operating permit for the vehicle.

ⓘ Further information on wheels and tyres can be obtained at any qualified specialist workshop.

Operation

Information on driving

When the vehicle is heavily laden, check the tyre pressures and adjust them prior to a trip.

While driving, pay attention to vibrations, noises and unusual handling characteristics, e.g. pulling to one side. This may indicate that the wheels or tyres are damaged. If you suspect that a tyre is defective, reduce your speed immediately. Stop the vehicle as soon as possible to check the wheels and tyres for damage. Hidden tyre damage could also be causing the unusual handling characteristics. If you find no signs of damage, have the tyres and wheels checked at a qualified specialist workshop.

When parking your vehicle, make sure not to squash the tyre. If you cannot avoid driving over obstacles, e.g. kerbs, do so slowly and at an obtuse angle only. You could otherwise damage the wheel rims and tyres.

Regular checking of wheels and tyres

⚠ WARNING

Damaged tyres can cause tyre inflation pressure loss. As a result, you could lose control of your vehicle. There is a risk of accident.

Check the tyres regularly for signs of damage and replace any damaged tyres immediately.

Check wheels and tyres for damage at least once a month. Check wheels and tyres after driving off-road or on rough roads. Damaged wheels can cause a loss of tyre pressure.

Pay particular attention to damage such as:

- cuts in the tyres
- punctures
- tears in the tyres
- bulges on the tyres
- deformation or severe corrosion on the wheels

Regularly check the tyre tread depth and the condition of the tread across the whole width of the tyre (▷ page 377). If necessary, turn the front wheels to full lock to make it easier to inspect the inner side of the tyre surface.

All wheels must have a valve cap to protect the valve against dirt and moisture. Do not fit anything onto the valve other than the standard valve cap or other valve caps specially approved for your vehicle by Mercedes-Benz. Do not fit any other valve caps or systems, e.g. tyre pressure monitors.

Check the pressure of all tyres regularly as well as prior to long trips. Adjust the tyre pressures as necessary (▷ page 379).

Observe the notes on the emergency spare wheel (▷ page 390).

The service life of a tyre depends on various factors, including the following:

- driving style
- tyre pressure
- mileage

Notes on the tyre tread

⚠ WARNING

Insufficient tyre tread will reduce tyre traction. The tyre is no longer able to dissipate water. This means that on wet road surfaces, the risk of aquaplaning increases, in particular where speed is not adapted to suit the driving conditions. There is a risk of accident.

If the tyre pressure is too high or too low, tyres may exhibit different levels of wear at different locations on the tyre tread. Thus, you should regularly check the tread depth and the condition of the tread across the entire width of all tyres.

Minimum tyre tread depth for:

- summer tyres: 3 mm
- M+S tyres: 4 mm

For safety reasons, replace the tyres before the legally prescribed limit for the minimum tyre tread depth is reached.

Selecting, fitting and replacing tyres

⚠ WARNING

Exceeding the stated tyre load-bearing capacity and the approved maximum speed could lead to tyre damage or the tyre bursting. There is a risk of accident.

Therefore, only use tyre types and sizes approved for your vehicle model. Observe the tyre load rating and speed rating required for your vehicle.

Pay special attention to country-specific requirements for tyre approval. These requirements may stipulate a specific tyre type for your vehicle. Furthermore, the use of a specific tyre type in certain regions and areas of operation can be highly beneficial. You can find further information regarding tyres at specialist tyre retailers, at qualified specialist workshops or at any Mercedes-Benz Service Centre.

- use only tyres and wheels of the same type and make

  exception: it is permissible to fit a different type or make in the event of a flat tyre, observe the "MOExtended tyres (tyres with run-flat characteristics)" section (▷ page 361)
- fit only tyres of the correct size onto the wheels
- run in new tyres at moderate speeds for the first 100 km, they reach their full performance only after this distance
- do not drive with tyres that have too little tread depth, this significantly reduces traction on wet roads (aquaplaning)
- replace the tyres after six years at the latest, regardless of wear

Observe the notes on the emergency spare wheel (▷ page 390).

MOExtended tyres (tyres with run-flat characteristics)

With MOExtended tyres (tyres with run-flat characteristics), you can continue to drive your vehicle even if there is a total loss of pressure in one or more tyres.

MOExtended tyres may be used only in conjunction with an activated tyre pressure loss warning system or with an activated tyre pressure monitor and only on wheels specifically tested by Mercedes-Benz.

Notes on driving with MOExtended tyres with a flat tyre (▷ page 361).

Vehicles with MOExtended tyres are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you fit tyres that do not feature run-flat characteristics, e.g. winter tyres. A TIREFIT kit can be obtained from a qualified specialist workshop.

Winter operation

General notes

Have your vehicle winterproofed at a qualified specialist workshop at the onset of winter.

Observe the notes in the "Changing a wheel" section (▷ page 385).

Driving with summer tyres

At temperatures below +7 °C, summer tyres lose elasticity and therefore traction and braking power. Change the tyres on your vehicle to M+S tyres. Using summer tyres at very cold temperatures could cause tears to form, thereby damaging the tyres permanently. Mercedes-Benz cannot accept responsibility for this type of damage.

⚠ WARNING

Damaged tyres can cause tyre inflation pressure loss. As a result, you could lose control of your vehicle. There is a risk of accident.

Check the tyres regularly for signs of damage and replace any damaged tyres immediately.

M+S tyres

⚠ WARNING

M+S tyres with a tyre tread depth of less than 4 mm are not suitable for use in winter as they do not provide sufficient traction. There is a risk of accident.

M+S tyres with a tread depth of less than 4 mm must be replaced.

At temperatures below +7 °C, use winter tyres or all-season tyres. Both types of tyre are identified by the M+S marking.

Only winter tyres bearing the snowflake symbol in addition to the M+S marking provide the best possible grip in wintry road conditions. Only these tyres will allow driving safety systems such as ABS and ESP® to function optimally in winter. These tyres have been developed specifically for driving in snow.

Use M+S tyres of the same make and tread on all wheels to maintain safe handling characteristics.

Always observe the maximum permissible speed specified for the M+S tyres you have fitted.

If you fit M+S tyres that have a lower maximum permissible speed than that of the vehicle, affix an appropriate warning label in the driver's field of vision. This can be obtained at a qualified specialist workshop.

Under these circumstances, you should also restrict the maximum design speed of the vehicle using the permanent limiter so that it does not exceed the maximum permissible speed for the M+S tyres (▷ page 191).

When you have fitted the M+S tyres:

- ▶ Check the tyre pressures (▷ page 379).
- ▶ Restart the tyre pressure loss warning system (▷ page 381).
- ▶ Restart the tyre pressure monitor (▷ page 383).

Information about driving with an emergency spare wheel (▷ page 390).

Snow chains

⚠ WARNING

If you have fitted snow chains to the front wheels, they may scrape against the vehicle body or chassis components. This could cause damage to the vehicle or the tyres. There is a risk of an accident.

To avoid hazardous situations:

- never fit snow chains on the front wheels
- fit snow chains to the rear wheels in pairs.

For safety reasons, Mercedes-Benz recommends that you use only snow chains that have been approved for Mercedes-Benz or that are of an equivalent quality standard. For more information, please contact a qualified specialist workshop.

If you wish to fit snow chains, please bear the following points in mind:

- snow chains cannot be fitted to all wheel/tyre combinations. Observe the information regarding permitted wheel/tyre combinations (▷ page 389).
- use snow chains only if the road surface is completely snow-covered. Remove the snow chains as soon as possible when you come to a road that is not snow-covered.
- local regulations may restrict the use of snow chains. Observe the appropriate regulations if you wish to fit snow chains.
- do not exceed the maximum permissible speed of 50 km/h.
- on vehicles with AIR BODY CONTROL, you must drive only at a raised vehicle level if snow chains have been fitted (▷ page 206)
- when snow chains are fitted, never use Active Parking Assist (▷ page 209)

You may wish to deactivate ESP® when pulling away with snow chains fitted:

- all vehicles (except Mercedes-AMG vehicles) (▷ page 76)
- Mercedes-AMG vehicles (▷ page 76)

This allows the wheels to spin in a controlled manner, achieving increased propulsive force (cutting action).

Information about driving with an emergency spare wheel (▷ page 390).

Tyre pressure

Tyre pressure specifications

⚠ WARNING

Underinflated or overinflated tyres pose the following risks:

- the tyres may burst, especially as the load and vehicle speed increase.
- the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction.
- the driving characteristics, as well as steering and braking, may be greatly impaired.

There is a risk of an accident.

Observe the recommended tyre pressure and check the tyre pressure of all the tyres including the spare wheel:

- at least every two weeks
- when the load changes
- before embarking on a longer journey
- for changed operating conditions, e.g. off-road driving

If necessary, correct the tyre pressure.

⚠ WARNING

If you fit unsuitable accessories onto tyre valves, the tyre valves may be overloaded and malfunction, which can cause tyre pressure loss. Due to their design, retrofitted tyre pressure monitors keep the tyre valve open. This can also result in tyre pressure loss. There is a risk of accident.

Only screw standard valve caps or valve caps specifically provided by Mercedes-Benz for your vehicle onto the tyre valve.

⚠ WARNING

If the tyre pressure drops repeatedly, the wheel, valve or tyre may be damaged. Tyre pressure that is too low may result in a tyre blow-out. There is a risk of accident.

- Check the tyre for foreign objects.
- Check whether the wheel is losing air or the valve is leaking.

▷▷

If you are unable to rectify the damage, contact a qualified specialist workshop.

Environmental note

Check the tyre pressure regularly, at least every 14 days.

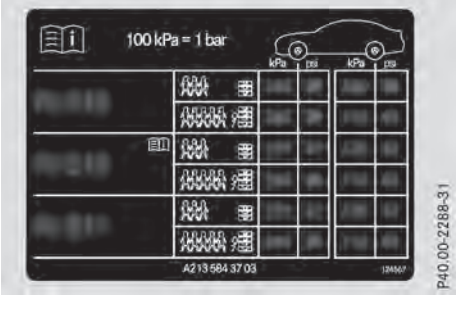
The recommended tyre pressures for various operating conditions can be found on the tyre pressure table inside the fuel filler flap (▷ page 172).

Operation with emergency spare wheel: information on operation with the emergency spare wheel can be found under "Emergency spare wheel" (▷ page 390).

Operation with a trailer: the applicable value for the rear axle is the maximum value stated on the tyre pressure table inside the fuel filler flap.

The tyre pressure table may also state tyre pressures for different load conditions. These are defined on the table as different numbers of passengers and amounts of luggage. The actual number of seats may differ from this.

If tyre sizes are not specified, the tyre pressures stated on the tyre pressure table apply for all tyres approved at the factory for this vehicle.



If one or more tyre sizes precedes a tyre pressure, the following tyre pressure information is valid only for that tyre size.

If the tyre sizes are followed by the symbol, the following tyre pressure information shows alternative tyre pressures. These tyre pressures can improve the driving comfort of your vehicle. Fuel consumption may then increase slightly.

Use a suitable pressure gauge to check the tyre pressure. The outer appearance of a tyre does not give any reliable indication of the tyre pressure. On vehicles fitted with the electronic tyre pressure monitor, you can also check the tyre pressure using the on-board computer.

If possible, correct tyre pressures only when the tyres are cold.

The tyres are cold:

- if the vehicle has been parked with the tyres out of direct sunlight for at least three hours and
- if the vehicle has not been driven further than 1.6 km

Depending on the outside temperature, the vehicle speed and the load on the tyres, the tyre temperature and thus the tyre pressure changes by approximately 10 kPa (0.1 bar/1.5 psi) per 10 °C. Take this into account when checking the pressure of warm tyres. Correct the tyre pressure only if it is too low for the current operating condition.

Driving with a tyre pressure that is too high or too low can:

- shorten the service life of the tyres
- cause increased tyre damage
- have a negative effect on handling characteristics and thus driving safety (e.g. aquaplaning)

The tyre pressure values given for low loads are minimum values that offer you good driving comfort characteristics.

However, you can also use the values given for higher loads. These are permissible and will not adversely affect the running of the vehicle.

Tyre pressure loss warning system

General notes

While the vehicle is in motion, the tyre pressure loss warning system monitors the set tyre pressure using the rotational speed of the wheels. This enables the system to detect significant pressure loss in a tyre. If the rotational speed of a wheel changes as a result of a loss of tyre pressure, a corresponding warning message will appear on the multifunction display.

You can recognise the tyre pressure loss warning by the `Run Flat Indicator active Restart with OK` message, which appears on the `Service` menu of the multifunction display. Information on the message display can be found in the "Restarting the tyre pressure loss warning system" section (▷ page 381).

Important safety notes

The tyre pressure warning system does not warn you of an incorrectly set tyre pressure. Observe the notes on the recommended tyre pressure (▷ page 379).

The tyre pressure loss warning system does not replace the need to regularly check the tyre pressure. An even loss of pressure on several tyres at the same time cannot be detected by the tyre pressure loss warning system.

The tyre pressure loss warning system is not able to warn you of a sudden loss of air, e.g. if the tyre is penetrated by a foreign object. In this event, bring the vehicle to a halt by braking carefully. Avoid abrupt steering manoeuvres.

The function of the tyre pressure loss warning system is limited or delayed if:

- snow chains are fitted on your vehicle
- road conditions are wintry
- you are driving on a loose surface (e.g. sand or gravel)
- you adopt a very sporty driving style (cornering at high speeds or driving with high rates of acceleration)
- you are towing a very heavy or large trailer
- you are driving with a heavy load (in the vehicle or on the roof)

Restarting the tyre pressure loss warning system

Restart the tyre pressure loss warning system if you have:

- changed the tyre pressure
- changed the wheels or tyres
- fitted new wheels or tyres

▶ Before restarting, make sure that the tyre pressures are set properly on all four tyres for the respective operating conditions. The recommended tyre pressures can be found in the tyre pressure table on the fuel filler flap.

The tyre pressure loss warning system can only give reliable warnings if you have set the correct tyre pressure. If an incorrect tyre pressure is set, this incorrect value will be monitored.

▶ Observe the notes in the section on tyre pressures (▷ page 379).

▶ Make sure that the key is in position 2 in the ignition lock (▷ page 152).

▶ Press ⌂ on the steering wheel to call up the menu list.

▶ Press ▲ or ▼ on the steering wheel to select the Service menu.

▶ Confirm by pressing OK on the steering wheel.

▶ Select Tyre pressure by pressing ▲ or ▼.

▶ Press OK to confirm.
The Run Flat Indicator active message is shown on the multifunction display Restart with OK.

If you wish to confirm the restart:

▶ Press button OK.
The Tyre pressure now OK? message is shown on the multifunction display.

▶ Select Yes by pressing ▲ or ▼.

▶ Press OK to confirm.
The Run Flat Indicator restarted message is shown on the multifunction display.
After a teach-in period, the tyre pressure loss warning system will monitor the set tyre pressures of all four tyres.

If you wish to cancel the restart:

▶ Press button ⮌.

or

▶ If the Tyre pressure now OK? message appears, press ▲ or ▼ to select Cancel.

▶ Press OK to confirm.
The tyre pressure values stored at the last restart will continue to be monitored.

Tyre pressure monitor

General notes

If a tyre pressure monitor is fitted, the vehicle's wheels have sensors fitted that monitor the tyre pressures in all four tyres. The tyre pressure monitor warns you if the pressure drops in one or more of the tyres. The tyre pressure monitor functions only if the corresponding sensors are fitted to all wheels.

Information on tyre pressures is shown on the multifunction display. After a few minutes of driving, the current tyre pressure of each tyre is shown on the Service menu of the multifunction display; see illustration (example).



For further information on displaying this message, refer to the "Checking the tyre pressure electronically" section (▷ page 382).

Important safety notes

It is the driver's responsibility to set the tyre pressure to the recommended cold tyre pressure suitable for the operating situation (▷ page 379). Note that the correct tyre pressure for the current operating situation must first be learnt by the tyre pressure monitor. If a substantial loss of pressure occurs, the warning threshold for the warning message is aligned to the learnt reference values. Restart the tyre pressure monitor after adjusting to the cold tyre pressure (▷ page 383). The current pressures are saved as new reference values. This ensures that a warning message appears only if the tyre pressure drops significantly.

The tyre pressure monitor does not warn you of an incorrectly set tyre pressure. Observe the notes on the recommended tyre pressure (▷ page 379).

The tyre pressure monitor is not able to warn you of a sudden loss of pressure, e.g. if the tyre is penetrated by a foreign object. In this event, bring the vehicle to a halt by braking carefully. Avoid abrupt steering manoeuvres.

The tyre pressure monitor has a yellow warning lamp on the instrument cluster for indicating a pressure loss or malfunction. Depending on how the warning lamp flashes or lights up, a tyre pressure that is too low or a malfunction in the tyre pressure monitor is indicated:

- if the warning lamp is lit continuously, the tyre pressure on one or more tyres is significantly too low, the tyre pressure monitor is not malfunctioning
- if the warning lamp flashes for approximately one minute and then remains lit constantly, the tyre pressure monitor is malfunctioning

In addition to the warning lamp, a message appears on the multifunction display. Observe the information on display messages (▷ page 292).

It may take up to ten minutes for a malfunction of the tyre pressure monitor to be indicated. A malfunction will be indicated by the tyre pressure warning lamp flashing for approximately one minute and then remaining lit. When the fault has been rectified, the tyre pressure warning lamp goes out after you have driven for a few minutes.

The tyre pressure values indicated by the on-board computer may differ from those measured at a filling station using a pressure gauge. The tyre pressures shown by the on-board computer refer to those measured at sea level. At high altitudes, the tyre pressure values indicated by a pressure gauge are higher than those shown by the on-board computer. In this case, do not reduce the tyre pressures.

The operation of the tyre pressure monitor can be affected by interference from radio transmitting equipment (e.g. cordless headphones, two-way radios) that may be being operated in or near the vehicle.

Checking the tyre pressure electronically

- ▶ Make sure that the key is in position 2 (▷ page 152) in the ignition lock .
- ▶ Press ⌂ on the steering wheel to call up the menu list.
- ▶ Press ▲ or ▼ on the steering wheel to select the Service menu.
- ▶ Confirm by pressing OK on the steering wheel.
- ▶ Select Tyre pressure by pressing ▲ or ▼.
- ▶ Press OK to confirm.
  The multifunction display shows the current tyre pressure of each wheel.

If the vehicle was parked for longer than 20 minutes, the following message appears:
Tyre pressures will be displayed after a few minutes of driving.

After a teach-in period, the tyre pressure monitor automatically detects new wheels or new sensors. As long as a clear allocation of the tyre pressure values to the individual wheels is not possible, the Tyre pressure monitor active message is shown instead of the tyre pressure display. The tyre pressures are already being monitored.

After an emergency spare wheel has been fitted, the system may still display the tyre pressure of the removed wheel for a few minutes. If this occurs, note that the value displayed for the position where the spare wheel is fitted is not the same as the current tyre pressure of the emergency spare wheel.

Warning messages of the tyre pressure monitor

If the tyre pressure monitor detects a pressure loss in one or more tyres, a warning message is shown on the multifunction display. The yellow tyre pressure warning lamp then lights up:

- If the Please correct tyre pressure message appears on the multifunction display, the tyre pressure in at least one tyre is too low. The tyre pressure must be corrected when the opportunity arises.
- If the Check tyre(s) message appears on the multifunction display, the tyre pressure in at least one tyre has dropped significantly. The tyres must be checked.
- If the Warning tyre defect message appears on the multifunction display, the tyre pressure in at least one tyre has dropped suddenly. The tyres must be checked.

Observe the instructions and safety notes in the display messages in the "Tyres" section (▷ page 292).

If the position of the wheels on the vehicle is changed, the tyre pressures may be displayed in the wrong positions for a short time. After a few minutes of driving, this is rectified and the tyre pressures are displayed in the correct positions.

Restarting the tyre pressure monitor

When you restart the tyre pressure monitor, all existing warning messages are deleted and the warning lamps go out. The monitor uses the currently set tyre pressures as the reference values for monitoring. In most cases, the tyre pressure monitor will automatically detect the new reference values after you have changed the tyre pressure. However, you can also set reference values manually as described here. The tyre pressure monitor then monitors the new tyre pressure values.

▶ Use the table on the inside of the fuel filler flap to ensure that the tyre pressure is set correctly in all four tyres for the current operating conditions.

Also observe the notes in the section on tyre pressures (▷ page 379).

▶ Make sure that the key is in position 2 in the ignition lock (▷ page 152).

▶ Press ⌂ on the steering wheel to call up the menu list.

▶ Press ▲ or ▼ on the steering wheel to select the Service menu.

▶ Confirm by pressing OK on the steering wheel.

▶ Select Tyre pressure by pressing ▲ or ▼.

▶ Press OK to confirm.
The multifunction display shows the current tyre pressure of each wheel or the Tyre pressures will be displayed after a few minutes of driving message.

▶ Press button ▼.
The Use current pressures as new reference values message is shown on the multifunction display.

If you wish to confirm the restart:

▶ Press button OK.
The Tyre press. monitor restarted message is shown on the multifunction display.

After you have been driving for a few minutes, the system checks whether the current tyre pressures are within the specified range. The new tyre pressures are then accepted as reference values and monitored.

If you wish to cancel the restart:

▶ Press button ⮌.
The tyre pressure values stored at the last restart will continue to be monitored.

Radio type approval for the tyre pressure monitor

Country	Radio type approval number
Abu Dhabi, Dubai, United Arab Emirates	TRA REGISTERED NO: ER0099792/12. DEALER NO: DA0047074/10
Argentina	Schrader GG4 Numero de Registro CNC: H-12338
Brazil	see below
European Union	Hereby, Schrader Electronics Ltd., declares that this TPMS is in compliance with the essential requirements and other provisions of directive 1999/5/EC. The declaration of conformity may be consulted at emcteam@ schrader.co.uk
Jordan	Kingdom of Jordan Type approval for Tyre Pressure sensor. Manufacturer: Schrader Electronics Ltd. Model: GG4 Type Approval Number: TRC/LPD/2012/190 Model: MC34MA4 Type Approval Number: TRC/LPD/2011/158
Malaysia	RAQP/26A/0313S/S(13-0323)
Morocco	AGREE PAR L'ANRT MAROC Numero d'agrement: MR 10216 ANRT 2012 Date d'agrement: 23/11/2012
Mexico	IFT: RLVSCMR14-0815 IFT: RCPSCMR14-0621
Moldova	
Philippines	 NTC Type Approved. No: ESD-1306871C
Serbia	
Singapore	Complies with IDA Standards DA 103365

Country	Radio type approval number
South Africa	TA-2012/1540 Approved TA-2011/1370 Approved
Ukraine	Schrader Electronics цім стверджує, що обладнання Радіопередавач моделі GG4 системи контролю тиску в шині автомобіля відповідає вимогам Технічного регламенту радіообладнання і телекомунікаційного кінцевого (термінального) обладнання (Постанова КМУ № 679 від 24 червня 2009 р.) Декларація відповідності знаходиться на сайті Schrader Electronics та надається за запитом на електрону адресу emcteam@schrader.co.uk Schrader Electronics цім стверджує, що обладнання Радіопередавач моделі MC34MA4 системи контролю тиску в шині автомобіля відповідає вимогам Технічного регламенту радіообладнання і телекомунікаційного кінцевого (термінального) обладнання (Постанова КМУ № 679 від 24 червня 2009 р.) Декларація відповідності знаходиться на сайті Schrader Electronics та надається за запитом на електрону адресу emcteam@schrader.co.uk

Brazil



Este equipamento opera em caráter secundário, isto é, não tem direito à proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

Changing a wheel

Flat tyre

You can find information on what to do in the event of a flat tyre in the "Breakdown assistance" section (▷ page 361). Information on driving with MOExtended tyres in the event of a flat tyre can be found under "Breakdown assistance" (▷ page 361).

Vehicles with an emergency spare wheel: in the event of a flat tyre, the emergency spare wheel is fitted according to the description under "Fitting a wheel" (▷ page 386).

Changing the wheels

⚠ WARNING

Interchanging the front and rear wheels may severely impair the driving characteristics if the wheels or tyres have different dimensions. The wheel brakes or suspension components may also be damaged. There is a risk of accident.

Interchange front and rear wheels only if the wheels and tyres are of the same dimensions.

! On vehicles fitted with a tyre pressure monitor, electronic components are located in the wheel.

Tyre-fitting tools should not be applied in the area of the valve, as this could damage the electronic components.

Only have tyres changed at a qualified specialist workshop.

Interchanging the front and rear wheels or tyres of differing dimensions can render the general operating permit invalid.

Observe the instructions and safety notes in the "Fitting a wheel" section (▷ page 386).

The wear patterns on the front and rear tyres differ depending on the operating conditions. Interchange the wheels before a clear wear pattern has formed on the tyres. Front tyres typically wear more on the shoulders, while rear tyres wear more in the centre.

On vehicles that have front and rear wheels of the same size, you can interchange the wheels every 5,000 to 10,000 km depending on the degree of tyre wear. Ensure the direction of rotation is maintained.

Clean the contact surfaces of the wheel and the brake disc thoroughly every time a wheel is interchanged. Check the tyre pressure and, if necessary, restart the tyre pressure loss warning system (▷ page 381) or the tyre pressure monitor (▷ page 383).

Direction of rotation

Tyres with a specified direction of rotation have additional benefits, e.g. if there is a risk of aquaplaning. These advantages can only be gained if the tyres are fitted corresponding to the direction of rotation.

An arrow on the sidewall of the tyre indicates its correct direction of rotation.

Mounting wheels

Store wheels in a cool, dry and preferably dark place if they are not being used. Protect the tyres against oil, grease, petrol and diesel.

Fitting a wheel

Preparing the vehicle

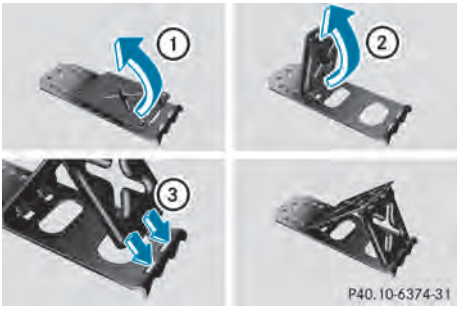
- ▶ Stop the vehicle on solid, non-slippery and level ground.
- ▶ Apply the electric parking brake manually.
- ▶ Move the front wheels to the straight-ahead position.
- ▶ Shift the transmission to position P.
- ▶ Ensure that the vehicle level is set to "Normal" on vehicles with AIR BODY CONTROL (▷ page 207).
- ▶ Switch off the engine.
- ▶ **Vehicles without KEYLESS-GO:** remove the key from the ignition lock.
- ▶ **Vehicles with KEYLESS-GO start-function or KEYLESS-GO:** open the driver's door. The vehicle electronics are now in position 0. This is the same as “key removed”.
- ▶ **Vehicles with KEYLESS-GO start function or KEYLESS-GO:** remove the Start/Stop button from the ignition lock (▷ page 153).
- ▶ If included in the vehicle equipment, remove the tyre-change tool kit from the vehicle.
- ▶ Secure the vehicle against rolling away.

Apart from some country-specific variants, vehicles are not equipped with a tyre-change tool kit. Some tools for changing a wheel are specific to the vehicle. For more information on which tools are required to perform a wheel change on your vehicle, consult a qualified specialist workshop.

Necessary tyre-changing tools may include, for example:

- jack
- wheel chock
- wheel wrench
- centring pin

Securing the vehicle against rolling away



If your vehicle is equipped with a wheel chock, it can be found in the tyre-change tool kit (▷ page 360).

The folding wheel chock is an additional securing measure to secure the vehicle against rolling away, e.g. when changing a wheel.

▶ Fold both plates upwards ①.
▶ Fold out lower plate ②.
▶ Insert the lugs on the lower plate fully into the openings in base plate ③.



▶ Place chocks or other suitable items under the front and rear of the wheel that is diagonally opposite the wheel you wish to change.

Raising the vehicle

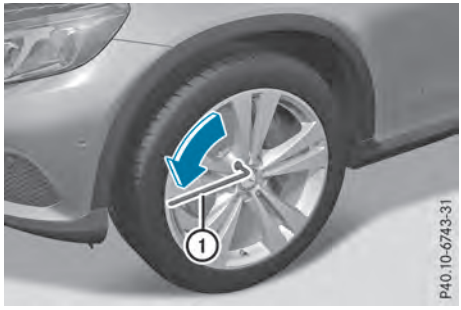
⚠ WARNING

If you do not position the jack correctly at the appropriate jacking point of the vehicle, the jack could tip over with the vehicle raised. There is a risk of injury.

Only position the jack at the appropriate jacking point of the vehicle. The base of the jack must be positioned vertically, directly under the jacking point of the vehicle.

Observe the following when raising the vehicle:

- only use the vehicle-specific jack that has been tested and approved by Mercedes-Benz to raise the vehicle. If the jack is used incorrectly, it could tip over while the vehicle is raised.
- the jack is designed only to raise the vehicle for a short time while a wheel is being changed. It is not permissible to use it to perform maintenance work under the vehicle.
- avoid changing the wheel on uphill and downhill slopes.
- before raising the vehicle, safeguard it from rolling away by applying the parking brake and positioning wheel chocks. Do not release the parking brake while the vehicle is raised.
- the jack must be placed on a firm, flat and non-slip surface. On a loose surface, a large, flat load-bearing underlay must be used. On a slippery surface, a non-slip underlay must be used, e.g. use a rubber mat on tiles.
- do not use wooden blocks or similar objects as a jack underlay. Otherwise, the jack will not be able to achieve its load-bearing capacity due to the restricted height.
- make sure that the distance between the underside of the tyre and the ground does not exceed 3 cm.
- do not place your hands or feet under the raised vehicle.
- do not lie under the raised vehicle.
- do not start the engine when the vehicle is raised.
- do not open or close a door or the tailgate when the vehicle is raised.
- make sure that no persons are present in the vehicle when raising the vehicle.

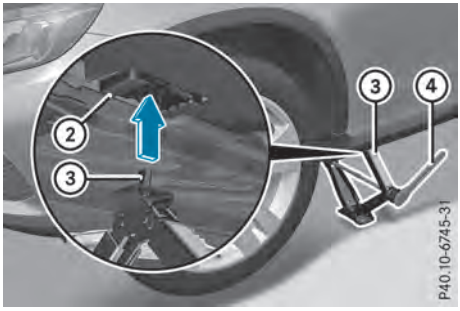


▶ Using wheel wrench ①, loosen the bolts on the wheel you wish to change by about one full turn. Do not unscrew the bolts completely.

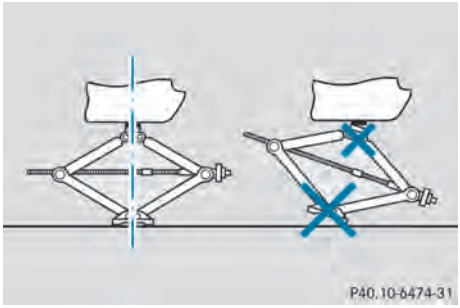


The jacking points are located just behind the front wheel arches and just in front of the rear wheel arches (arrows).

▶ Take the ratchet ring spanner out of the tyre-changing tool kit and place it on the hexagon nut of the jack so that the letters **AUF** are visible.



▶ Position jack ③ at jacking point ②.



▶ Make sure that the base of the jack is positioned vertically under the jacking point.

▶ Turn ratchet ring spanner ④ until jack ③ sits completely on jacking point ② and the base of the jack lies evenly on the ground.

▶ Continue to turn ratchet ring spanner ④ until the tyre is raised a maximum of 3 cm off the ground.

Removing a wheel

! Do not place wheel bolts in sand or dirt. The threads of the wheel bolts and wheel hubs could otherwise be damaged when the bolts are tightened.



▶ Unscrew the uppermost wheel bolt completely.

▶ Screw centring pin ① into the thread instead of the wheel bolt.

▶ Unscrew the remaining wheel bolts fully.

▶ Remove the wheel.

Fitting a new wheel

⚠ WARNING

Oiled or greased wheel bolts or damaged wheel bolts/hub threads can cause the wheel bolts to come loose. As a result, you could lose a wheel while driving. There is a risk of accident.

Never oil or grease wheel bolts. In the event of damage to the threads, contact a qualified specialist workshop immediately. Have the damaged wheel bolts or hub threads replaced/renewed. Do not continue driving.

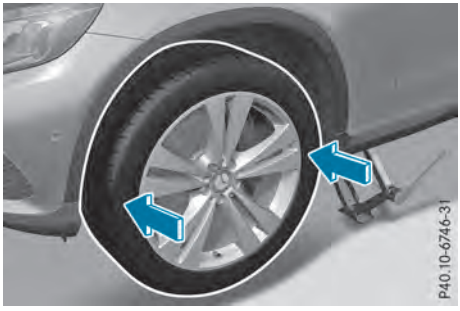
⚠ WARNING

If you tighten the wheel bolts or wheel nuts when the vehicle is raised, the jack could tip over. There is a risk of injury.

Only tighten the wheel bolts or wheel nuts when the vehicle is on the ground.

It is imperative to observe the instructions and safety notes on "Changing a wheel" (▷ page 385).

Only use wheel bolts that have been designed for the wheel and the vehicle. For safety reasons, Mercedes-Benz recommends that you use only wheel bolts which have been approved for Mercedes-Benz vehicles and the respective wheel.



- ▶ Clean the wheel and wheel hub contact surfaces.
- ▶ Slide the wheel to be mounted onto the centring pin and push it on.
- ▶ Tighten the wheel bolts until they are finger-tight.
- ▶ Unscrew the centring pin.
- ▶ Tighten the last wheel bolt until it is finger-tight.

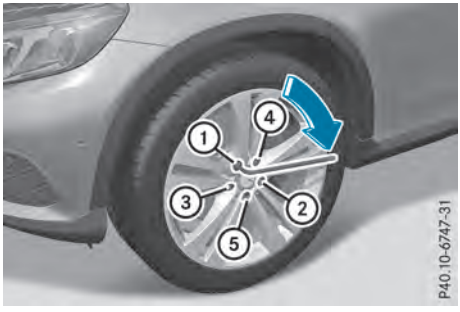
Lowering the vehicle

⚠ WARNING

The wheels could work loose if the wheel nuts and bolts are not tightened to the specified tightening torque. There is a risk of accident.

Have the tightening torque immediately checked at a qualified specialist workshop after a wheel is changed.

- ▶ Place the ratchet ring spanner onto the hexagon nut of the jack so that the letters **AB** are visible.
- ▶ Turn the ratchet ring spanner until the vehicle is once again standing firmly on the ground.
- ▶ Place the jack to one side.



- ▶ Tighten the wheel bolts evenly in a crosswise pattern in the sequence indicated (① to ⑤). The tightening torque must be **150 Nm**.
- ▶ Turn the jack back to its initial position.
- ▶ Stow the jack and the rest of the tyre-change tool kit in the luggage compartment again.
- ▶ Check the tyre pressure of the newly fitted wheel and adjust if necessary.

  Observe the recommended tyre pressures (▷ page 379).

If you are driving with the emergency spare wheel fitted, the tyre pressure loss warning system or the tyre pressure monitor cannot function reliably. Restart the tyre pressure loss warning system or tyre pressure monitor only once the defective wheel has been replaced with a new wheel.

Vehicles with tyre pressure monitor: all fitted wheels must be equipped with functioning sensors.

Wheel/tyre combination

You can ask for information regarding permitted wheel/tyre combinations at a Mercedes-Benz Service Centre.

! For safety reasons, Mercedes-Benz recommends that you only use tyres and wheels which have been approved by Mercedes-Benz specifically for your vehicle.

These are specially adapted to the control systems, such as ABS or ESP® and are marked as follows:

- MO = Mercedes-Benz Original
- MOE = Mercedes-Benz Original Extended (tyres featuring run-flat characteristics)
- MO1 = Mercedes-Benz Original (only certain AMG tyres)

Mercedes-Benz Original Extended tyres may only be used on wheels that have been specifically approved by Mercedes-Benz.

Only use tyres, wheels or accessories tested and approved by Mercedes-Benz. Certain characteristics, e.g. handling, vehicle noise emissions or fuel consumption, may otherwise be adversely affected. In addition, when driving with a load, tyre dimension variations could cause the tyres to come into contact with the bodywork and axle components. This

could result in damage to the tyres or the vehicle.

Mercedes-Benz accepts no liability for damage resulting from the use of tyres, wheels or accessories other than those tested and approved.

Further information about wheels, tyres and approved combinations can be obtained from any qualified specialist workshop.

! Retreaded tyres are neither tested nor recommended by Mercedes-Benz, since previous damage cannot always be detected on retreaded tyres. As a result, Mercedes-Benz cannot guarantee vehicle safety if retreaded tyres are fitted. Do not fit used tyres if you have no information about their previous usage.

! Large wheels: the lower the section width for a certain wheel size, the lower the ride comfort is on poor road surfaces. Roll comfort and suspension comfort are reduced and the risk of damage to the wheels and tyres as a result of driving over obstacles increases.

The recommended tyre pressures for various operating conditions can be found on the tyre pressure table on the fuel filler flap. For further information on tyre pressure, see (▷ page 379). Check tyre pressures regularly and only when the tyres are cold.

Notes on the vehicle equipment – always fit the vehicle:

- with tyres of the same size across an axle (left/right)
- with the same type of tyres at a given time (summer tyres, winter tyres, MOExtended tyres)

  Exception: it is permissible to fit a different type or make in the event of a flat tyre. Observe the "MOExtended tyres (tyres with run-flat characteristics)" section (▷ page 361).

Vehicles with MOExtended tyres are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you fit tyres that do not feature run-flat characteristics, e.g. winter tyres. A TIREFIT kit can be obtained from a qualified specialist workshop.

Emergency spare wheel

Important safety notes

⚠ **WARNING**

The wheel/tyre dimensions and the tyre type of the spare wheel/emergency spare wheel and the wheel to be replaced may differ. Fitting a spare wheel/emergency spare wheel may severely impair the driving characteristics. There is a risk of accident.

To prevent hazardous situations:

- Adapt your driving style accordingly and drive carefully.
- Never fit more than one spare wheel/emergency spare wheel if the dimensions are different to those of the wheel being replaced.
- Only use a spare wheel/emergency spare wheel briefly if the dimensions are different to those of the wheel being replaced.
- Do not switch off ESP®.
- Have the spare wheel/emergency spare wheel in question replaced at the nearest qualified specialist workshop. Make sure that the wheel/tyre dimensions and tyre type are correct.

When using an emergency spare wheel or spare wheel of a different size, you must not exceed the maximum speed of 80 km/h.

Snow chains must not be fitted to emergency spare wheels.

General notes

You can ask for information regarding permitted emergency spare wheels at a Mercedes-Benz Service Centre.

You should regularly check the pressure of all your tyres, including the emergency spare wheel, particularly prior to long trips, and correct the pressure as necessary (▷ page 379). The value on the wheel is valid.

An emergency spare wheel may also be fitted against the direction of rotation. Observe the time restriction on use as well as the speed limitation specified on the emergency spare wheel.

Replace the tyres after six years at the latest, regardless of wear. This also applies to the emergency spare wheel.

If you are driving with the emergency spare wheel fitted, the tyre pressure loss warning system or the tyre pressure monitor cannot function reliably. Restart the tyre pressure loss warning system or tyre pressure monitor only once the defective wheel has been replaced with a new wheel.

Vehicles with tyre pressure monitor: after an emergency spare wheel has been fitted, the system may still display the tyre pressure of the removed wheel for a few minutes. The value displayed for the position where the emergency spare wheel is fitted is not the same as the current tyre pressure of the emergency spare wheel.

Removing the emergency spare wheel

The emergency spare wheel is secured in the emergency spare wheel bag in the luggage compartment.

- ▶ Open the luggage compartment.
- ▶ Detach the securing straps.
- ▶ Unhook the spring hooks of the securing straps from the retainers.
- ▶ Remove the emergency spare wheel bag with the emergency spare wheel.
- ▶ Open the emergency spare wheel bag and remove the emergency spare wheel.

Always pay attention to the instructions and safety notes under "Changing a wheel" (▷ page 386).

Information on technical data

Hybrid vehicles: be sure to observe the notes in the supplement. Otherwise, you may fail to recognise dangers.

The technical data were determined in accordance with EU Directives. All data apply to the vehicle's standard equipment. The data may therefore differ for vehicles with optional equipment. You can obtain further information from a Mercedes-Benz Service Centre.

Vehicle electronics

Tampering with the engine electronics

Have the engine electronics and associated parts, such as control units, sensors, actuating components or electric cables serviced only at a qualified specialist workshop. Vehicle components may otherwise wear more quickly and the vehicle's operating permit may be invalidated.

Fitting two-way radios and mobile phones

WARNING

The electromagnetic radiation from two-way radios can interfere with the vehicle electronics if they are manipulated or retrofitted incorrectly. This could jeopardise the operating safety of the vehicle. There is a risk of an accident.

You should have all work on electrical and electronic components carried out at a qualified specialist workshop.

WARNING

If you operate two-way radios incorrectly in the vehicle, their electromagnetic radiation can interfere with the vehicle electronics, for example if:

- the two-way radio is not connected to an exterior aerial
- the exterior aerial is not correctly mounted or is not low-reflection

This could jeopardise the operating safety of the vehicle. There is a risk of an accident.

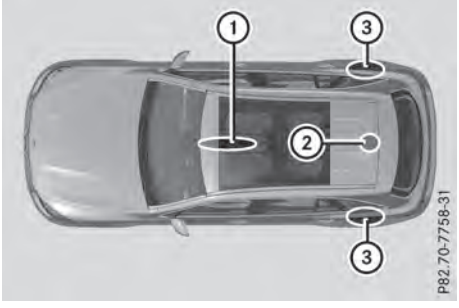
Have the low-reflection exterior aerial fitted at a qualified specialist workshop. When operating two-way radios in the vehicle, always connect them to the low-reflection exterior aerial.

The operating permit may be invalidated if the instructions for installation and use of two-way radios are not observed.

In particular, the following conditions must be complied with:

- only approved wavebands may be used
- observe the maximum permissible output in these wavebands
- only approved aerial positions may be used

Excessive levels of electromagnetic radiation may cause damage to your health and to the health of others. The use of an exterior aerial takes into consideration the scientific discussion surrounding the possible health risk posed by electromagnetic fields.



Approved aerial positions

① Front roof area
② Rear roof area
③ Rear wings

Vehicles with a panorama sliding sunroof: fitting an aerial to the front or rear roof area is not permitted.

On the rear wings, it is recommended that you position the aerial on the side of the vehicle closest to the centre of the road.

Use Technical Specification ISO/TS 21609 (Road Vehicles – "EMC guidelines for installation of aftermarket radio frequency transmitting equipment") when retrofitting two-way radios. Comply with the legal requirements for add-on parts.

If your vehicle has fittings for two-way radio equipment, use the power supply or aerial connections intended for use with the basic fittings. Be sure to observe the manufacturer's additional instructions when installing.

Deviations in respect of wavebands, maximum transmission outputs or aerial positions must be approved by Mercedes-Benz.

The maximum transmission output (PEAK) at the base of the aerial must not exceed the following values:

Waveband	Maximum transmission output
Short wave 3–54 MHz	100 W
4 m waveband 74 - 88 MHz	30 W
2 m waveband 144–174 MHz	50 W
Trunked radio/Tetra 380–460 MHz	10 W
70 cm waveband 400–460 MHz	35 W
Mobile communications (2G/3G/4G)	10 W

The following can be used in the vehicle without restrictions:

- two-way radios with a maximum transmission output of up to 100 mW
- two-way radios with transmitter frequencies in the 380 - 410 MHz waveband and a maximum transmission output of up to 2 W (trunked radio/Tetra)
- mobile phones (2G/3G/4G)

There are no restrictions when positioning the aerial on the outside of the vehicle for the following wavebands:

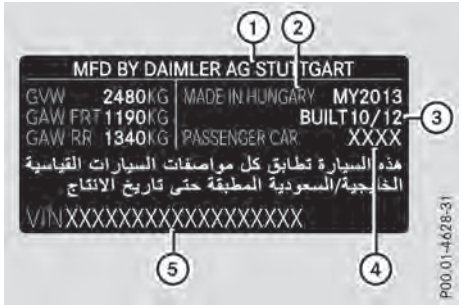
- trunked radio/Tetra
- 70 cm waveband
- 2G/3G/4G

Identification plates

Vehicle identification plate with vehicle identification number (VIN)

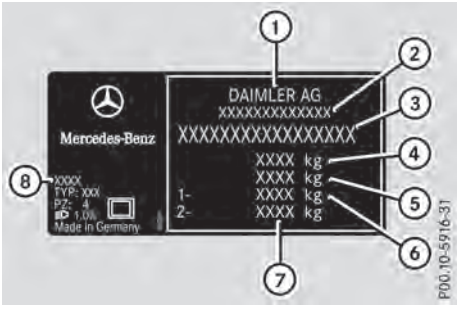


▶ Open the front right-hand door.
You will see the vehicle identification plate ①.



Example: vehicle identification plate (Kuwait)

① Vehicle manufacturer
② Place of manufacture
③ Date of manufacture
④ Vehicle model
⑤ VIN

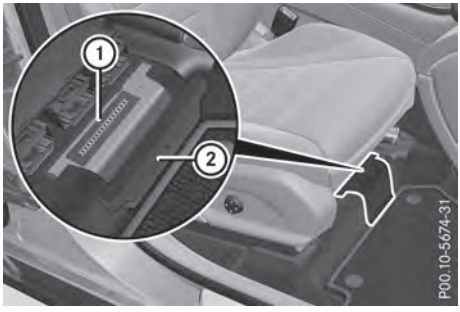


Example: vehicle identification plate (vehicles with a trailer tow hitch – all other countries)

① Vehicle manufacturer
② EU type approval number (for certain countries only)
③ VIN
④ Maximum gross vehicle weight (kg)
⑤ Maximum gross weight of vehicle combination (kg) (for certain countries only)
⑥ Permissible front axle load (kg)
⑦ Permissible rear axle load (kg)
⑧ Paint code

The data shown on the vehicle identification plate are sample data. This data are different for every vehicle and may differ from the data shown here. You can find the data applicable to your vehicle on the vehicle's identification plate.

Vehicle identification number (VIN)



▶ Slide the right-hand front seat to its rearmost position.
▶ Fold floor covering ② upwards. Imprinted VIN ① can be seen.

The VIN can also be found on the vehicle identification plate (▷ page 393).

Only for certain countries: the VIN can also be found as a label at the lower edge of the windscreen.

Engine number

The engine number is stamped into the crankcase. You can obtain further information from any qualified specialist workshop.

Service products and capacities

Important safety notes

⚠ WARNING

Service product can be poisonous and hazardous to health. There is a risk of injury.

Observe the instructions on the respective original container when using, storing and disposing off service products. Always store service products in the sealed original container. Always keep service products out of the reach of children.

Environmental note

Dispose of service products in an environmentally-responsible manner.

Service products include the following:

- fuels
- denoxification agent AdBlue® for exhaust gas aftertreatment
- lubricants (e.g. engine oil, transmission oil)
- coolant
- Brake fluid
- windscreen washer fluid
- climate control system refrigerant

Service products must be tailored to the vehicle components. Only use products recommended by Mercedes-Benz. Damage caused by the use of products that have not been recommended is not covered by the Mercedes-Benz warranty or goodwill gestures. They are listed in this Mercedes-Benz Owner's Manual in the appropriate section.

You can identify service products approved by Mercedes-Benz by the following inscriptions on the container:

- MB-Freigabe (e.g. MB-Freigabe 229.51)
- MB-Approval (e.g. MB-Approval 229.51)

Other designations or recommendations indicate a level of quality or a specification in accordance with an MB Sheet Number (e.g. MB 229.5). They have not necessarily been approved by Mercedes-Benz.

Other designations, for example:

- 0W-30
- 5W-30
- 5W-40

Further information on approved service products can be obtained in the following places:

- at a qualified specialist workshop
- in the Mercedes-Benz Specification for Service Products by entering the designation
  - on the internet at http://bevo.mercedes-benz.com
  - on the Mercedes-Benz BeVo App

Fuel

Important safety notes

⚠ WARNING

Fuel is highly flammable. Risk of fire and explosion by improper handling of fuel.

You must avoid fire, naked flames, smoking and creating sparks. Switch off the ignition before refuelling and, if present, switch off the auxiliary heating.

⚠ WARNING

Fuels are poisonous and hazardous to health. There is a danger of injury.

Do not swallow fuel or let it come into contact with skin, eyes or clothing. Do not inhale fuel vapours. Keep fuels out of the reach of children.

If you or others come into contact with fuel, observe the following:

- Wash the fuel off any affected areas of skin with water and soap immediately.
- If you get fuel in your eyes, rinse them thoroughly with clean water immediately. Seek immediate medical attention.
- If fuel is swallowed, seek immediate medical attention. Do not induce vomiting.
- Change any clothing that has come into contact with fuel immediately.

Tank capacity

The total capacity of the fuel tank may vary, depending on the vehicle equipment.

Model	Total capacity
GLC 220 d 4MATIC **GLC 250 d 4MATIC**	50.0 l or 66.0 l
All other models	66.0 l

Model	Of which reserve fuel
Mercedes-AMG GLC 63 4MATIC+ **Mercedes-AMG GLC 63 S 4MATIC+**	10.0 l
All other models	Approx. 7.0 l

Petrol

Fuel grade

! Do not use diesel to refuel vehicles with a petrol engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, the fuel will enter the fuel system. Even small amounts of the wrong fuel can result in damage to the fuel system and the engine. Notify a qualified specialist workshop and have the fuel tank and fuel lines drained completely.

! Refuel using only unleaded, sulphur-free premium grade unleaded fuel with at least

95 RON that conforms to European standard EN 228, or an equivalent specification.

Fuel of this specification may contain up to 10% ethanol by volume. Your vehicle is suitable for use with E10 fuel. You may refuel your vehicle using E10 fuel.

Fuel that does not comply with EN 228 can result in increased wear as well as damage to the fuel system, engine and exhaust system.

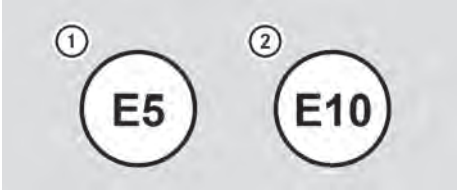
! Only use the fuel recommended. Operating the vehicle with other fuels can lead to damage to the fuel system, engine and exhaust system.

! Never refuel using:

- diesel
- petrol with more than 10% ethanol by volume, e.g. E15, E20, E85, E100
- petrol with more than 3% methanol by volume, e.g. M15, M30, M85, M100
- petrol with additives containing metal

Do not mix such fuels with the fuel recommended for your vehicle.

The following compatibility labels for fuel apply to your vehicle.



① For petrol with a maximum ethanol content of 5% by volume

② For petrol with a maximum ethanol content of 10% by volume

In accordance with European standard EN 16942, you can find the compatibility labels in the following places:

- on the vehicle on the instruction label on the fuel filler flap
- throughout Europe on the fuel pumps or fuel pump nozzles suitable for your vehicle

GLC 250 4MATIC, GLC 350 e 4MATIC: as a temporary measure, if the recommended fuel is not available, you may also use regular unleaded petrol with an octane rating of 93 RON.

All other models: as a temporary measure, if the recommended fuel is not available, you may also use regular unleaded petrol with an octane rating of 91 RON. This may reduce engine performance and increase fuel consumption. Avoid driving at full throttle and sudden acceleration. Never refuel using fuel with a lower RON.

i In some countries, the petrol available may not be sufficiently low in sulphur. This fuel can temporarily produce unpleasant odours, especially on short journeys. As soon as sulphur-free fuel (sulphur content < 10 ppm) is used for refuelling, the odours are reduced.

Depending on the country, the fuels you can use in your vehicle may differ from the information in the Owner's Manual. The fuels that have been approved for your vehicle can be found on the instruction label on the inside of the fuel filler flap.

Information on refuelling (▷ page 172).

Mercedes-AMG vehicles

! Only refuel using super unleaded petrol with at least 98 ROZ, that conforms to European standard EN 228 or an equivalent specification.

You can otherwise impair engine output or damage the engine.

Fuel of this specification may contain up to 10% ethanol. Your vehicle is suitable for use with E10 fuel. You may refuel your vehicle using E10 fuel.

! As a temporary measure, if the recommended fuel is not available, you may also use unleaded petrol with an octane rating of 95 RON. This may reduce engine performance and increase fuel consumption. As much as possible, avoid driving at full throttle.

! As a temporary measure, if the recommended fuel is not available, you may also use unleaded petrol in emergencies with an octane rating of 91 RON.

Doing so results in noticeably higher fuel consumption, and the engine power output is noticeably reduced. Avoid driving at full throttle.

If no fuel other than petrol with 91 RON or a lower grade is available, you should have the vehicle adapted to run on this fuel at a qualified specialist workshop.

GLC 300 4MATIC, Mercedes-AMG GLC 43 4MATIC

! Only refuel using super unleaded petrol with at least 98 RON, if you wish to achieve maximum engine output. Alternatively, you can also refuel using unleaded petrol with at least 95 RON.

In exceptional cases, if the recommended fuel is not available, you may also use regular petrol with an octane rating of at least 91 RON. Due to this, the engine output will be significantly reduced and fuel consumption increased. Never refuel using fuel with a lower RON.

Fuel of this specification may contain up to 10% ethanol by volume.

Fuel that does not comply with EN 228 or E DIN 51626-1 can result in increased wear as well as damage to the engine and exhaust system.

Additives

! Operating the engine with fuel additives added later can lead to engine failure. Do not mix fuel additives with fuel. This does not include additives for the removal and prevention of residue build-up. Petrol must only be mixed with additives recommended by Mercedes-Benz. Observe the instructions for use in the product description. More information about recommended additives can be obtained from any Mercedes-Benz Service Centre.

Mercedes-Benz recommends that you use fuel brands that have additives.

The quality of the fuel available in some countries may not be sufficient. Residue could build up in the fuel injection system as a result. In this case, in consultation with a Mercedes-Benz Service Centre, the fuel should be mixed with the cleaning additive recommended by Mercedes-Benz. Always observe the notes and mixing ratios specified on the container.

Diesel

Fuel grade

⚠ **WARNING**

If you mix diesel fuel with petrol, the flash point of this fuel mixture is lower than that of pure diesel fuel. When the engine is running, components in the exhaust system may overheat unnoticed. There is a risk of fire.

Never refuel with petrol. Never add petrol to diesel fuel.

! Refuel using only sulphur-free diesel fuel that conforms to European standard EN 590 or an equivalent specification. Fuel that does not comply with EN 590 can result in increased wear and in damage to the engine and exhaust system.

! Never refuel using:

- petrol
- marine diesel
- heating oil
- pure biodiesel or vegetable oil
- paraffin or kerosene

Do not mix such fuels with diesel fuel and do not use any special additives. Otherwise, engine damage may occur.

! In countries without sulphur-free diesel fuel, refuel using only low-sulphur diesel fuel with a sulphur content less than 50 ppm. Otherwise, the emission control system could be damaged.

The following compatibility label for fuel applies to your vehicle.



① For diesel fuel with maximum 7% bio-diesel fuel by volume (fatty acid methyl ester)

In accordance with European standard EN 16942, you can find the compatibility label in the following places:

- on the vehicle on the instruction label on the fuel filler flap
- throughout Europe on the fuel pumps or fuel pump nozzles suitable for your vehicle

You will usually find information about the fuel grade on the fuel pump. If you cannot find the label on the fuel pump, ask the filling station staff.

Information on refuelling (▷ page 172).

Low outside temperatures

In winter months, diesel fuel with an improved cold flow quality is available. In Europe, the EN 590 standard defines various climate-dependent temperature categories. Malfunctions can be avoided by refuelling with diesel fuel that corresponds to the climatic specifications outlined in EN 590. At unusually low outside temperatures, it is possible that the flow characteristics of the diesel fuel could be insufficient. Accordingly, diesel fuel from warmer areas may not be suitable for operation in colder climatic conditions.

ⓘ Further information on country-specific fuel properties and fuel types with low-temperature resistance can be obtained from oil companies, e.g. at filling stations.

AdBlue®

Important safety notes

Comply with the important safety notes for service products when handling AdBlue®
(▷ page 394).

AdBlue® is a water-soluble fluid for the exhaust gas aftertreatment of diesel engines.

AdBlue® is:

- non-toxic
- colourless and odourless
- non-flammable

If you open the AdBlue® tank, small amounts of ammonia vapour may be released.

Ammonia vapours have a pungent odour and are particularly irritating to the skin, mucous membranes and eyes. You may experience a burning sensation in your eyes, nose and throat. You may also experience coughing and watery eyes.

Do not inhale any ammonia vapours that may be released. Fill the AdBlue® tank only in well-ventilated areas.

Low outside temperatures

AdBlue® freezes at a temperature of approximately -11 °C. The vehicle is delivered from the factory equipped with an AdBlue® preheating system. Winter operation can thus be guaranteed even at temperatures below -11 °C.

Additives

❗ Only use AdBlue® in accordance with ISO 22241. Do not use any AdBlue® additives and do not dilute AdBlue® with water. Using unsuitable denoxification agents can restrict the exhaust gas aftertreatment function.

Purity

❗ Impurities in AdBlue®, e.g. due to other service products, cleaning products or dust lead to:

- higher emission values
- damage to the catalytic converter
- malfunctions in the exhaust gas aftertreatment

Avoid using AdBlue® if it contains impurities.

Ensuring the purity of AdBlue® is particularly important with regard to avoiding malfunctions in the exhaust gas aftertreatment system.

If AdBlue® is pumped out of the AdBlue® tank, e.g. during repair work, do not use this fluid to refill the tank. The purity of the fluid can no longer be guaranteed.

Filling capacities

Model	Total capacity
All models	27.5 l

Consumption

AdBlue® consumption, like fuel consumption, depends strongly on the driving style and operating conditions. For this reason, the actual consumption values under the normal operating conditions of your vehicle may deviate from the calculated consumption values. AdBlue® consumption lies between 1% and 5% of fuel consumption. Before driving your vehicle outside Europe, have the AdBlue® supply checked at a qualified specialist workshop. Before a longer stay outside of Europe, consult a qualified specialist workshop.

You can have the AdBlue® range and level shown in the multifunction display
(▷ page 258).

Engine oil

General notes



When handling engine oil, observe the important safety notes on service products (▷ page 394).

The quality of the engine oil is decisive for the function and service life of an engine. Based on extensive tests, Mercedes-Benz approves engine oils that correspond to the current technical standard.

Therefore, only Mercedes-Benz-approved engine oils may be used in Mercedes-Benz engines.

Further information on tested and approved engine oils can be obtained from any Mercedes-Benz Service Centre. Mercedes-Benz recommends that you have the oil change carried out at a qualified specialist workshop. Mercedes-Benz approval is indicated on the oil container by the inscription "MB-Freigabe" or "MB-Approval" and the corresponding designation, e.g. MB-Freigabe or MB-Approval 229.51.

Further information on approved engine oils and oil filters can be obtained at the following places:

- at a qualified specialist workshop
- in the Mercedes-Benz Specifications for Service Products by entering the designation
  - on the Internet at http://bevo.mercedes-benz.com
  - on the Mercedes-Benz BeVo app

The table shows which engine oils have been approved for your vehicle.

Petrol engines: for certain countries, different engine oils can be used, provided that the maintenance intervals are reduced. For more information, please contact a qualified specialist workshop.

Petrol engines	MB-Freigabe or MB-Approval
Mercedes-AMG vehicles	229.5
All other models	229.5, 229.6

Diesel engines	MB-Freigabe or MB-Approval
GLC 350 d 4MATIC	229.52
All other models	228.51, 229.31, 229.51, 229.52

Use only SAE 0W-40 or SAE 5W-40 engine oils for Mercedes-AMG vehicles.

If the engine oils listed in the table are not available, you may top up with the following engine oils until the next oil change:

- Petrol engines: MB-Freigabe or MB-Approval 229.3, 229.51, 229.52 or ACEA A3/B4
- Diesel engines:
  - GLC 350 d 4MATIC: MB-Freigabe or MB-Approval 229.51 or ACEA C3
  - All other models: ACEA C3

It may be used only once and the topping-up quantity must not exceed 1.0 l.

Filling capacities

The following values refer to an oil change, including the oil filter.

Model	Replacement amount
GLC 250 4MATIC GLC 300 4MATIC Mercedes-AMG GLC 43 4MATIC	6.5 l
GLC 350 d 4MATIC	8.0 l

Model	Replacement amount
Mercedes-AMG GLC 63 4MATIC+ Mercedes-AMG GLC 63 S 4MATIC+	9.0 l
All other models	6.0 l

Additives

! Do not use any additives with the engine oil. This could damage the engine.

Brake fluid

⚠ **WARNING**

The brake fluid continuously absorbs moisture from the air. This results in the boiling point of the brake fluid lowering. If the boiling point of the brake fluid is too low, vapour pockets may form when the brakes are subjected to a heavy load. This would impair braking efficiency. There is a risk of an accident.

Have the brake fluid renewed at the prescribed intervals.

Comply with the important safety notes for service products when handling brake fluid (▷ page 394).

The brake fluid change intervals can be found in the Service Booklet.

Only use brake fluid approved by Mercedes-Benz according to MB-Freigabe or MB-Approval 331.0.

Information on approved brake fluid can be obtained in the following places:

- at a qualified specialist workshop
- in the Mercedes-Benz Specification for Service Products by entering the designation
  - on the Internet at http://bevo.mercedes-benz.com
  - on the Mercedes-Benz BeVo App

ⓘ Have the brake fluid regularly replaced at a qualified specialist workshop in accordance with the replacement intervals and the replacement confirmed in the Service Booklet.

Coolant

Important safety notes

⚠ **WARNING**

If antifreeze comes into contact with hot components in the engine compartment, it may ignite. There is a risk of fire and injury.

Let the engine cool down before you top up the antifreeze. Make sure that antifreeze is not spilled next to the filler neck. Thoroughly clean the antifreeze from components before starting the engine.

! Add only coolant that has been premixed with the desired antifreeze protection. You could otherwise damage the engine.

You can find additional notes on the coolant in the following places:

- in the Mercedes-Benz Specifications for Service Products, MB BeVo 310.1
  - on the internet at http://bevo.mercedes-benz.com
  - on the Mercedes-Benz BeVo app
- at a qualified specialist workshop

! Always use a suitable coolant mixture, even in countries where high temperatures prevail.

Otherwise, the engine cooling system is not sufficiently protected from corrosion and overheating.

ⓘ Have the coolant regularly replaced at a qualified specialist workshop and the replacement confirmed in the Service Booklet.

Comply with the important safety notes for service products when handling coolant (▷ page 394).

The coolant is a mixture of water and antifreeze/anti-corrosion additive. It is responsible for the following:

- anti-corrosion protection
- antifreeze protection
- raising the boiling point

If antifreeze/anti-corrosion additive is present at the correct concentration, the boiling point of the coolant during operation will be approximately 130 °C.

The antifreeze/anti-corrosion additive concentration in the engine cooling system should:

- be at least 50%. This will protect the engine cooling system against freezing down to approximately -37 °C.
- not exceed 55% (antifreeze protection down to -45 °C). Heat will otherwise not be dissipated as effectively.

Mercedes-Benz recommends an antifreeze/anti-corrosion additive concentration in accordance with MB Specifications for Service Products 310.1.

ⓘ When the vehicle is first delivered, it is filled with a coolant mixture that ensures adequate antifreeze and corrosion protection.

ⓘ The coolant is checked at every maintenance interval at a qualified specialist workshop.

Windscreen washer system

Important safety notes

⚠ **WARNING**

Windscreen washer concentrate is highly flammable. If windscreen washer concentrate gets onto hot components of the engine or the exhaust system, it may ignite. There is a risk of fire and injury.

Make sure that windscreen washer concentrate is not spilled in the vicinity of the filler neck.

! Use only washer fluids that are suitable for lamp lenses, e.g. MB SummerFit or MB WinterFit. Unsuitable washer fluids can damage the lamp lenses of the headlamps.

! Only the washer fluids SummerFit and WinterFit can be mixed. Otherwise, the spraying nozzles could become blocked.

Do not use distilled or de-ionised water. Otherwise, the level sensor may give a false reading.

When handling washer fluid, observe the important safety notes on service products (▷ page 394).

At temperatures above freezing:

▶ Fill the washer fluid reservoir with a mixture of water and washer fluid, e.g. MB SummerFit.

Mix one part MB SummerFit to 100 parts water.

At temperatures below freezing:

▶ Fill the washer fluid reservoir with a mixture of water and washer fluid, e.g. MB WinterFit.

For the correct mixing ratio, refer to the information on the antifreeze reservoir.

ⓘ Add washer fluid concentrate, e.g. MB SummerFit or MB WinterFit, to the washer fluid all year round.

Vehicle data

General notes

Please note that for the specified vehicle data:

- the heights specified may vary as a result of:
  - tyres
  - load
  - condition of the suspension
  - items of optional equipment
- Items of optional equipment reduce the payload
- vehicle-specific weight information can be found on the vehicle identification plate (▷ page 393)
- For certain countries only: you can find vehicle-specific vehicle data in the COC (CERTIFICATE OF CONFORMITY) documents. These documents are delivered with your vehicle.

Observe the information relating to level control:

- AIR BODY CONTROL (▷ page 206)
- Off-Road Engineering package (▷ page 202)

Dimensions and weights



Model	① Height when opened	② Maximum headroom
Mercedes-AMG GLC 43 4MATIC	2106 mm	1920 mm
Mercedes-AMG GLC 63 4MATIC+	2098 mm	1916 mm
Mercedes-AMG GLC 63 S 4MATIC+	2104 mm	1921 mm
All other models	2126 mm	1972 mm

Mercedes-AMG GLC 43 4MATIC	
Vehicle length	4661 mm
Vehicle width including outside mirrors	2096 mm
Vehicle width excluding exterior mirrors	1930 mm
Vehicle height	1627 mm
Wheelbase	2873 mm
Maximum roof load	75 kg

Mercedes-AMG GLC 63 4MATIC+	
Vehicle length	4679 mm
Vehicle width including outside mirrors	2096 mm
Vehicle width excluding exterior mirrors	1931 mm
Vehicle height	1620 mm
Wheelbase	2873 mm
Maximum roof load	75 kg

Mercedes-AMG GLC 63 S 4MATIC+	
Vehicle length	4679 mm
Vehicle width including outside mirrors	2096 mm
Vehicle width excluding exterior mirrors	1931 mm
Vehicle height	1625 mm
Wheelbase	2873 mm
Maximum roof load	75 kg

All other models	
Vehicle length	4656 mm
Vehicle width including outside mirrors	2096 mm
Vehicle width excluding exterior mirrors	1890 mm
Vehicle height	1644 mm
Wheelbase	2873 mm
Maximum roof load	75 kg

Vehicle data for off-road driving

Maximum water depth

! The water depth must not exceed the specified value. Note that the permissible water depth is less in flowing water.



The maximum water depth ① when the vehicle is ready to drive can be found in the following table.

Model	Maximum water depth
Mercedes-AMG GLC 43 4MATIC	300 mm
Mercedes-AMG GLC 63 4MATIC+ Mercedes-AMG GLC 63 S 4MATIC+	200 mm
All other models	300 mm

Ready to drive means a full tank, all fluids topped up and the driver in the vehicle.

Further information on driving on flooded roads (▷ page 183).

Approach/departure angle



The approach/departure angle should be taken into account when ready to drive:

Model	①	②
GLC 200	21°	22°
Mercedes-AMG GLC 43 4MATIC	25°	24°
Mercedes-AMG GLC 63 4MATIC+ Mercedes-AMG GLC 63 S 4MATIC+	16°	21°
All other models	31°	26°

Ready to drive means a full tank, all fluids topped up and the driver in the vehicle.

On vehicles with AIR BODY CONTROL, loads up to the maximum permissible load have no influence on the approach/departure angle.

Further information on approach/departure angles (▷ page 186).

Maximum gradient-climbing ability

Note that the vehicle's gradient-climbing ability depends on the off-road and the road surface conditions.

Missing values were not available at the time of going to print.

Model	Maximum gradient-climbing ability
Mercedes-AMG GLC 43 4MATIC	
Mercedes-AMG GLC 63 4MATIC+	
Mercedes-AMG GLC 63 S 4MATIC+	
GLC 200 GLC 250 4MATIC GLC 300 4MATIC	
GLC 220 d 4MATIC GLC 250 d 4MATIC GLC 350 d 4MATIC	70%

If the load on the front axle is reduced when pulling away on a steep uphill slope, the front wheels have a tendency to spin. Carefully depress the accelerator pedal and make sure that the wheels do not spin when driving on steep terrain.

Further information on the maximum gradient climbing ability (▷ page 187).

Trailer tow hitch

Mounting dimensions

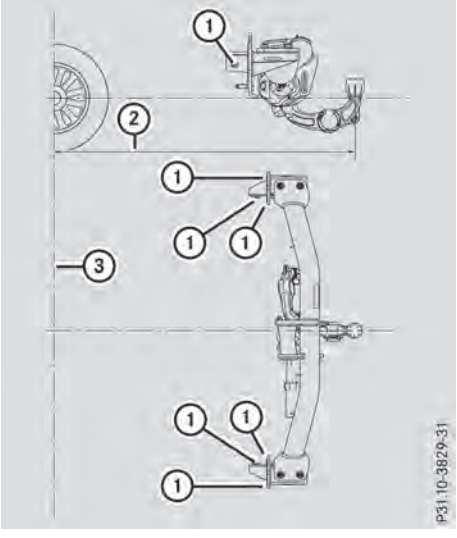
! If you have a trailer tow hitch retrofitted, changes to the engine cooling system may be necessary, depending on the vehicle type.

If you have a trailer tow hitch retrofitted, observe the anchorage points on the chassis.

Retrofitting a trailer tow hitch is only permissible if a trailer load is specified in your vehicle documents. If this is not the case, then the vehicle is not approved for towing a trailer.

For more information, please contact a qualified specialist workshop.

Not all models can tow trailers. Further information (▷ page 403).



① Anchorage points for the trailer tow hitch
② Overhang dimension
③ Rear axle centre line

The overhang dimension and the anchorage points apply to a factory-fitted trailer tow hitch.

Model	② Overhang dimension
Mercedes-AMG vehicles **Models with equipment package AMG Line Exterior**	1064 mm
All other models	1054 mm

Trailer loads

Permissible trailer load, braked (at a minimum gradient-climbing capability of 12% from a standstill)

Model	
Mercedes-AMG vehicles **Models with equipment package AMG Line Exterior**	2170 kg
GLC 250 4MATIC **GLC 300 4MATIC**	2400 kg
All other models	2500 kg

Permissible trailer load, unbraked

Model	
All models	750 kg

Maximum drawbar load

! Use a drawbar noseweight as close as possible to the maximum permissible noseweight. Do not use a noseweight of less than 50kg, otherwise the trailer may come loose.

Note that the payload and the rear axle load are reduced by the actual payload.

The drawbar load reduces the permissible overall load and rear axle load.

The drawbar load acts from above onto the ball head on the trailer tow hitch.

The drawbar load is not included in the trailer load.

Model	Permissible noseweight
Mercedes-AMG vehicles **Models with equipment package AMG Line Exterior**	88 kg
All other models	100 kg

Permissible rear axle load when towing a trailer	
Model	**Permissible axle load**
GLC 220 d 4MATIC (253.903)	1390 kg
GLC 220 d 4MATIC (253.905)	1405 kg
GLC 250 d 4MATIC	1410 kg
GLC 350 d 4MATIC **Mercedes-AMG GLC 63 4MATIC+/ GLC 63 S 4MATIC+**	1420 kg
Mercedes-AMG GLC 43 4MATIC	1280 kg
All other models	1385 kg

Publication details

Internet

Further information about Mercedes-Benz vehicles and about Daimler AG can be found on the following websites:

http://www.mercedes-benz.com

http://www.daimler.com

Editorial office

You are welcome to forward any queries or suggestions you may have regarding this Owner's Manual to the technical documentation team at the following address:

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Vehicle manufacturer

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Mercedesstraße 137
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As at 02.11.2017

Your Owner's Manuals

Digital - in the vehicle
Familiarise yourself with the contents of the Owner's Manual directly via the vehicle's multimedia system (Menu item "Vehicle").

Printed manual - in the vehicle
In addition to the vehicle's Owner's Manual, you can obtain the complete multimedia system Supplement from your Mercedes-Benz Service Centre.

Digital - on the Internet
You can find the Owner's Manual on the Mercedes-Benz homepage.

Digital - as an App
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